

1. The Chief administrative Law Judge (CALJ) is appointed by the Mayor with the advice and consent of the Council of the District of Columbia. D.C. Official Code §2-1831.04(b).

2. The Commission on Selection and Tenure of Administrative Law Judges of the Office of Administrative Hearings (COST) is charged with appointing, reappointing, disciplining, and removing Administrative Law Judges, except the CALJ. D.C. Official Code § 2-1831.06(a), (b).

• The Advisory Committee to the Office of Administrative Hearings (Advisory Committee) is charged with advising the CALJ in the discharge of his or her duties, identifying issues of importance to Administrative Law Judges and agencies that should be addressed by OAH, reviewing and commenting on policies and rules proposed by the CALJ, and making recommendations for statutory and regulatory changes consistent with advancing the purposes of the OAH Establishment Act. D.C. Official Code § 2-1831(e).

OFFICE OF ADMINISTRATIVE HEARINGS FY 2016 SCHEDULE A

Agency	Fiscal	Program	Activity	Filled, Vacant,				Length of Service						Reg/ Temp/
Code	Year	Code	Code	Frozen	Position Title	Employee Name	Hire Date	(Years)	Grade	Step	Salary	Fringe	FTE	Term
					Ageno	cy Management Program	- 100A							
FS0	16	100A	1010	V	Management Liaison Specialist			-	12	1	68,294	12,771	1.00	Reg
FS0	16	100A	1010	V	Management Analyst			-	12	1	68,294	12,771	1.00	Reg
FS0	16	100A	1040	F	Inform Tech Specialist	Arrendell, Martin	9/21/2015	0.4	13	5	88,775	16,601	1.00	Reg
	, I		-		-	ncy Financial Operations -			T				1	1
FS0	16	100F	110F	F	Budget Officer	Iwobi,Anthony	10/9/2001	8	14	6	116,700	21,823	1.00	Reg
500	10	2004	0204	F		Judicial - 200A	0/45/2005	10	0	0	1 40 502	27 770	1.00	Dea
FS0	16	200A	020A	F	Administrative Law Judge	Barber, Claudia A	8/15/2005	10	9 9	0	148,502	27,770	1.00	Reg
FS0 FS0	16 16	200A 200A	020A 020A	-	Administrative Law Judge	Beatty-Arthur,Sherri M	7/14/2014 10/29/2007	1.5 1.5	9	0	148,502 148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	-	Administrative Law Judge Administrative Law Judge	Bruch, Eli B Cobbs, Nicholas	8/29/2007	1.5	9	0	148,502	27,770	1.00	Reg Reg
FS0 FS0	16	200A 200A	020A	F	.	Crichlow,Claudia A.		8	9	0	148,502	27,770	1.00	_
	16	200A 200A	020A	F	Administrative Law Judge	,	11/26/2007	8 9	9	0	,	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	Davenport,Joan Dean,John P	8/13/2005 5/3/2004	9 11	9	0	148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	,		11	9	0	148,502			Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	England Jr., William Luke	8/9/2004	9	9	0	148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	Figueroa, Elizabeth D	12/11/2006 6/20/2005	_	9	0	148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A		Administrative Law Judge	Goode, Jesse Paul	8/29/2005	10 10	9	0	148,502	27,770	1.00 1.00	Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	Goodie,Sharon E		10	9	0	148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge Administrative Law Judge	Handy,Paul Brooks Harmon,James C	7/26/2004 9/12/1988	11	9	0	148,502 148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A		Administrative Law Judge	Harvey,Scott A.	8/29/2005	10	9	0	148,502	27,770	1.00	Reg Reg
F30 FS0	16	200A 200A	020A	F	Administrative Law Judge	Hines,Caryn L	4/28/2003	8	9	0	148,502	27,770	1.00	Reg
FS0	16	200A 200A	020A	F	Administrative Law Judge	Jenkins, Audrey	8/15/2005	11	9	0	148,502	27,770	1.00	Reg
F30 FS0	16	200A 200A	020A	F		Little,Elsie S	1/17/1984	11	9	0	148,502	27,770	1.00	-
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge Administrative Law Judge	Mangan, Margaret A.	1/1//1984	8	9	0	148,502	27,770	1.00	Reg Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	Mangan, Margaret A. Masulla, Mary	8/15/2005	0 11	9	0	148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	F	Administrative Law Judge	Masulla, Mary	11/27/2005	9	9	0	148,502	27,770	1.00	Reg
FS0 FS0	16	200A 200A	020A	-	Administrative Law Judge	Mcclonald,Calonette M	10/1/1986	12	9	0	148,502	27,770	1.00	Reg
FSO	16	200A 200A	020A	F	Administrative Law Judge	Meek,Leslie A	5/15/2006	1.5	9	0	148,502	27,770	1.00	Reg

		.		Filled,				Length of						_Reg/
Agency Code	Fiscal Year	Program Code	Code	Vacant, Frozen	Position Title	Employee Name	Hire Date	Service (Years)	Grade	Step	Salary	Fringe	FTE	Temp/ Term
FS0	16	200A	020A	F	Administrative Law Judge	Nash,Beverly	8/9/2004	11	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Pierson, Erika L	12/10/2006	9	9	0	151,944	28,413	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Rooney,John T	1/8/2007	9	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Sharkey,Robert E	2/25/2002	12	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Teal,Arabella W.	8/29/2005	10	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Tucker,Wanda R	8/15/2005	11	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Vergeer,Vytas V	8/18/2014	1.5	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Weberman,Bernard H	6/30/2014	1.5	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Wilson Taylor,N Denise	4/26/1978	11	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	F	Administrative Law Judge	Yahner, Ann Catherine	7/26/2004	11	9	0	148,502	27,770	1.00	Reg
FS0	16	200A	020A	V	Administrative Law Judge			-	9	0	148,502	27,770	1.00	Reg
						Court Counsel - 300A								
FS0	16	030A	030A	F	Attorney-Advisor	Gurkin, Danielle M	1/12/2015	1	7	0	78,786	14,733	1.00	Reg
FS0	16	030A	030A	F	Attorney-Advisor (General)	Ellis,Maia J	3/9/2015	1	7	0	78,786	14,733	1.00	Reg
FS0	16	030A	030A	F	Attorney-Advisor (General)	Neal Jr.,Louis L	2/25/2013	3	7	0	78,786	14,733	1.00	Reg
FS0	16	030A	030A	F	Attorney-Advisor (General)	Nolen,Shawn M	2/23/2015	1	7	0	78,786	14,733	1.00	Reg
FS0	16	030A	030A	F	Attorney-Advisor (General)	Soni,Daljit K	6/16/2014	1.7	7	0	78,786	14,733	1.00	Reg
FS0	16	030A	030A	F	Attorney-Advisor (General)	Torrez,Marya G	6/16/2014	1.7	7	0	78,786	14,733	1.00	Reg
FS0	16	300A	030A	F	General Counsel	Natale, Vanessa	6/11/2007	0.2	9	0	133,000	24,871	1.00	Reg
FS0	16	030A	030A	V	Law Clerk			-	3	1	56,276	10,524	1.00	Reg
FS0	16	030A	030A	V	Law Clerk			-	3	1	56,276	10,524	1.00	Reg
FS0	16	030A	030A	F	Paralegal Specialist	Harrison, Joseph P	10/3/2011	4	9	6	53,131	9,935	1.00	Reg
FS0	16	030A	030A	F	Paralegal Specialist	Johnson, Charlotte M	4/2/2007	9	9	6	53,131	9,935	1.00	Reg
FS0	16	030A	030A	F	Paralegal Specialist	Thomas,Jamarle K	2/11/2013	3	9	4	50,203	9,388	1.00	Term
FS0	16	030A	030A	F	Paralegal Specialist	Webb,Kimberly	7/20/2015	7	9	1	45,811	8,567	1.00	Reg
FS0	16	030A	030A	V	Supervisory Attorney Advisor			0	8	0	104,574	19,555	1.00	Reg
			-			Clerk of Court - 400A								
FS0	16	400A	040A	F	Customer Service Coordinator	Carter, Anita C	5/27/1997	11	13	7	93,819	17,544	1.00	Reg
FS0	16	400A	040A	V	Deputy Clerk of the Court			-	11	1	74,402	13,913	1.00	Reg
FS0	16	400A	040A	V	Deputy Clerk of the Court			-	11	1	74,402	13,913	1.00	Reg
FS0	16	400A	040A	V	Deputy Clerk of the Court			-	11	1	74,402	13,913	1.00	Reg
FS0	16	400A	040A	F	Legal Administrative Specialis	Campbell,Tanya L	3/19/2007	9	9	0	58,985	11,030	1.00	Reg
FS0	16	400A	040A	F	Legal Administrative Specialis	Sigler,Amber M	9/15/2008	8	9	6	53,131	9,935	1.00	Reg
FS0	16	400A	040A	F	Legal Administrative Specialis	Williams, Tyrone A	6/25/2007	9	9	5	51,667	9,662	1.00	Reg

Agency	Fiscal	Program	Activity	Filled, Vacant,				Length of Service						Reg/ Temp/
Code	Year	Code	Code	Frozen	Position Title	Employee Name	Hire Date	(Years)	Grade	Step	Salary	Fringe	FTE	Term
FS0	16	400A	040A	F	Legal Administrative Specialist	Mangan,Joseph L	10/11/2011	4	9	2	47,275	8,840	1.00	Reg
FS0	16	400A	040A	F	Legal Admnistrative Specialist	Bussey,Linda	6/12/2006	10	11	6	64,065	11,980	1.00	Reg
FS0	16	400A	040A	F	Legal Assist (Court Bilingual)	Ramirez,Kenneth E	1/26/2015	1	7	5	43,195	8,077	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Britt,Cynthia M	4/10/2012	4	7	6	44,512	8,324	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Cash,Darrell A	9/17/2007	8.5	7	9	48,463	9,063	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Gantt,Starr T	5/5/2014	2	7	9	48,463	9,063	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Gebrehiwot,Sophia A	11/18/2013	2	7	5	43,195	8,077	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Harrington,Lolitha F	10/16/2006	9	7	6	44,512	8,324	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Harris, Arelette E	10/12/2010	5	7	6	44,512	8,324	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Jackson,Lateefah N	2/5/2007	9	7	10	49,780	9,309	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Jones,Ricky L	8/6/2012	4	7	3	40,561	7,585	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Lassiter,Sheila L	6/8/2009	7	7	4	41,878	7,831	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Menelas, Olashola	5/18/2015	1	7	4	41,878	7,831	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Miles,Sharron	5/26/2015	1	7	4	41,878	7,831	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Mullen,Henry	6/22/2015	1	7	0	37,927	7,092	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Okoye,Chinwe P	10/11/2011	4	7	4	41,878	7,831	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Rhames,Beneddta A	7/23/2007	9	7	5	43,195	8,077	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Sinclair,Letitia D	10/3/2011	4	7	4	41,878	7,831	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Watson, Ashley Marie	7/15/2013	3	7	6	44,512	8,324	1.00	Reg
FS0	16	400A	040A	F	Legal Assistant (Court)	Wess,Elizabeth J	3/7/2007	9	7	7	45,829	8,570	1.00	Reg
FS0	16	400A	040A	V	Legal Assistant (Court)			-	7	1	9,482	1,773	0.25	Temp
FS0	16	400A	040A	V	Supvy Clerk of Court			-	14	0	116,107	21,712	1.00	Reg
	T			1		Executive - 500A		1					1	
FS0	16	500A	050A	F	Chief Administrative Law Judge	Adams,Eugene A	5/16/2005	1	11	0	181,795	33,996	1.00	Term
FS0	16	500A	050A	F	Executive Assistant	Steele, Shauntinique P.	12/1/2014	1	12	2	70,414	13,167	1.00	Reg
FS0	16	500A	050A	V	Administrative Officer			-	13	1	78,687	14,714	1.00	Reg
FS0	16	500A	050A	F	Interim Executive Director	Rice,Eric	1/26/2015	1	8	0	108,806	20,347	1.00	Temp
AGENO	CY GRAI	ND TOTAL									\$ 8,148,366	\$ 1,523,744	83.25	

Agency Fiscal Program Activity Code Year Code Code	Filled, Vacant, Frozen		Employee Name	Hire Date	Length of Service (Years)	Grade	Step	Salary	Fringe	FTE	Reg/ Temp/ Term
Agency Activity Name/Code	Filled	Vacant									
Personnel Master - 1010	0	2									
Information Technology - 1040	1	0									
Budget Operations - 110F	1	0									
Trials/Appeals & Justice - 020A	32	1									
Judicial Assist & Legal Counsel - 030A	11	3									
Clerk of Court - 040A	24	4.25									
Program Direction & Oversight - 050A	3	1									
Total	72	11.25									

OFFICE OF ADMINISTRATIVE HEARINGS FY 2016 SCHEDULE A - Vacancies

Agency Code	Fiscal Year	Program Code	Activity Code	Filled, Vacant or Frozen	Position Title	Grade	Step	Salary	Fringe	FTE		Filled by Law Y/N	
FS0	16	100A	1010	V	Management Liaison Specialist	12	1	68,294	12,771	1.00	Dog	N	Posting closed. Interviews will be scheduled in February 2016
FSO	16	100A 100A	1010	V	Management Analyst	12	1	68,294	12,771	1.00	Reg Reg	N	Candidate selected for Offer.
FSO	16	030A	030A	V	Law Clerk	3	1	56,276		1.00	Reg	N	Position will be posted February 2016.
FSO	16	030A	030A	V	Law Clerk	3	1	56,276	·	1.00	Reg	N	Position will be posted February 2016.
FSO	16	030A	030A	v	Supervisory Attorney Advisor	8	0	104,574	19,555	1.00	Reg	N	Position has not been posted yet.
FSO	16	200A	020A	V	Administrative Law Judge	9	0	148,502	27,770	1.00	Reg	N	Position will be posted February 2016.
FS0	16	400A	040A	v	Deputy Clerk of the Court	11	1	74,402	13,913	1.00	Reg	N	Posting closed. Interviews will be scheduled in February 2016.
FS0	16	400A	040A	v	Deputy Clerk of the Court	11	1	74,402	13,913	1.00	Reg	N	Posting closed. Interviews will be scheduled in February 2016.
FS0	16	400A	040A	v	Deputy Clerk of the Court	11	1	74,402	13,913	1.00	Reg	N	Posting closed. Interviews will be scheduled in February 2016.
FS0	16	400A	040A	V	Legal Assistant (Court)	7	1	9,482	1,773	0.25	Temp	N	Position has not been posted yet.
FS0	16	400A	040A	V	Supvy Clerk of Court	14	0	116,107	21,712	1.00	Reg	N	Position will be posted week of 2/15/16.
FS0	16	500A	050A	V	Administrative Officer	13	1	78,687	14,714	1.00	Reg	N	Candidate selected for Offer.
				Т	otal			\$929,698	\$173,853	11.25			

FY	TRANSACTION DATE	EMPLOYEE	PURPOSE	AMOUNT
FY15	10/18/2014	Elizabeth Figueroa	Conference travel - Lodging	\$393.03
FY15	2/5/2015	Eli Bruch	Conference travel - Transportation	\$605.20
FY15	2/6/2015	Eli Bruch	Conference travel - Lodging	\$494.28
FY15	5/28/2015	Eli Bruch	Out of State Training Registration	\$640.00
			Training Travel - Per Diem and Transportation	
FY15	6/16/2015	Eli Bruch	Reimbursement	\$322.75
FY15	6/17/2015	Eli Bruch	Out of State Training Travel - Flight Insurance	\$33.54
FY15	6/17/2015	Bernard Weberman	Out of State Training Travel - Transportation	\$516.00
FY15	6/17/2015	Sherri Beatty-Arthur	Out of State Training Travel - Transportation	\$765.20
FY15	6/18/2015	Sherri Beatty-Arthur	Out of State Training Travel - Travel booking Fees	\$7.00
FY15	6/18/2015	Sherri Beatty-Arthur	Out of State Training Travel - Lodging	\$1,246.83
FY15	6/18/2015	Bernard Weberman	Out of State Training Travel - Lodging	\$1,436.55
FY15	6/18/2015	Bernard Weberman	Out of State Training Travel - Travel booking Fees	\$8.50
FY15	6/18/2015	Sherri Beatty-Arthur	Out of State Training Registration	\$890.00
FY15	6/18/2015	Bernard Weberman	Out of State Training Registration	\$890.00
FY15	6/18/2015	Vytas Vergeer	Out of State Training Registration	\$890.00
FY15	6/18/2015	Vytas Vergeer	Out of State Training Travel - Transportation	\$201.00
FY15	6/18/2015	Vytas Vergeer	Out of State Training Travel - Transportation	\$50.00
FY15 FY15	6/19/2015 6/19/2015		Out of State Training Travel - Travel booking Fees Out of State Training Travel - Lodging	\$19.00 \$1,230.04
FY15	6/26/2015		Conference Travel - Per Diem, Hotel, Fuel and Conference Registration Reimbursement	
			Conference Registration: National Association of	
FY15	8/26/2015		State Judicial Educators	\$760.00
FY15	8/26/2015	Margaret Mangan	Conference Registration	\$595.00
FY15	9/1/2015	Elizabeth Figueroa	Conference Registration: National Association of State Judicial Educators	\$525.00
FY15	9/1/2015	Margaret Mangan	Conference travel - Transportation	\$294.60
FY15	9/1/2015	Margaret Mangan	Conference travel - Transportation	\$232.60
FY15	9/2/2015	Margaret Mangan	Conference Travel - Travel booking Fees	\$38.00
FY15	9/2/2015		Conference travel - Lodging	\$789.44
FY15	9/16/2015	Vytas Vergeer	Training Travel - Per Diem and Transportation Reimbursement	\$707.50
FY15	9/23/2015	Bernard Weberman	Training Travel - Per Diem and Transportation Reimbursement	\$681.35

FY	TRANSACTION DATE	EMPLOYEE	PURPOSE	AMOUNT
FY16	10/5/2015	Sheri Beatty-Arthur	Training Travel - Per Diem Reimbursement	\$637.50
FY16	11/4/2015	Elizabeth Figueroa	Training Travel - Per Diem Reimbursement	\$333.00
FY16	1/28/2016	Margaret Mangan	Conference Travel - Per Diem Reimbursement	\$355.40
			Conference Travel - Per Diem and Conference	
FY16	1/28/2016	Beverly Nash	Registration Reimbursement	\$933.50
			Training Travel - Per Diem, Lodging and Training	
FY16	1/28/2016	Sharon Goodie	Registration Reimbursement	\$838.20

OFFICE OF ADMINISTRATIVE HEARINGS (FS0) FY 2015 Approve Budget Versus FY 2015 Expenditures By Funds, Activity, Comptroller Source Group (CSG), and Comptroller Objects.

				Comp		FY 2015		
		Activity		Source		Approve	FY 2015	
Agy	Fund	Code	Activity Name	Group	Comp Source Group Title	Budget	Expenditures	Variance
FS0	0100	020A	TRIALS/APPEALS & JUSTICE MANAGEMENT	0011	REGULAR PAY - CONT FULL TIME	3,836,818	3,827,159	9,659
				0013	ADDITIONAL GROSS PAY	0	0	0
				0014	FRINGE BENEFITS - CURR PERSONNEL	581,202	573,279	7,923
				0020	SUPPLIES AND MATERIALS	10,000	10,000	0
				0040	OTHER SERVICES AND CHARGES	176,940	151,441	25,499
				0041	CONTRACTUAL SERVICES - OTHER	151,500	172,712	(21,212)
					Trials, Appeals & Justice Management Total	4,756,460	4,734,591	21,867
		030A	JUDICIAL ASSISTANCE & LEGAL COUNSEL	0011	REGULAR PAY - CONT FULL TIME	498,385	520,639	(22,254)
				0012	REGULAR PAY - OTHER	32,854	32,566	288
				0013	ADDITIONAL GROSS PAY	35,038	11,048	23,990
				0014	FRINGE BENEFITS - CURR PERSONNEL	96,638	102,136	(5 <i>,</i> 498)
				0020	SUPPLIES AND MATERIALS	40,000	38,421	1,579
				0040	OTHER SERVICES AND CHARGES	268,029	205,622	62,407
				0041	CONTRACTUAL SERVICES - OTHER	60,000	43,759	16,241
					Judicial Assistance & Legal Support Total	1,030,944	954,191	76,751
		040A	CASE MANAGEMENT & JUDICIAL SUPPORT SERVI	0011	REGULAR PAY - CONT FULL TIME	1,047,249	1,108,507	(61,258)
				0012	REGULAR PAY - OTHER	5,050	1,846	3,204
				0013	ADDITIONAL GROSS PAY	0	15,214	(15,214)
				0014	FRINGE BENEFITS - CURR PERSONNEL	202,252	255,789	(53,537)
				0020	SUPPLIES AND MATERIALS	40,000	38,421	1,579
				0070	EQUIPMENT & EQUIPMENT RENTAL	70,000	70,000	0
					Case Management & Judicial Support Total	1,364,551	1,489,777	(125,225)
		050A	PROGRAM DIRECTION AND OVERSIGHT	0011	REGULAR PAY - CONT FULL TIME	379,455	352,615	26,840
				0012	REGULAR PAY - OTHER	0	12,122	(12,122)
				0013	ADDITIONAL GROSS PAY	0	2,665	(2,665)
				0014	FRINGE BENEFITS - CURR PERSONNEL	104,688	64,445	40,243
				0020	SUPPLIES AND MATERIALS	3,143	3,143	0
					Program Direction & Oversight Total	487,286	434,990	52,295
		1010	PERSONNEL-MASTER	0011	REGULAR PAY - CONT FULL TIME	73,059	46,411	26,648
				0012	REGULAR PAY - OTHER	8,998	0	8,998
				0013	ADDITIONAL GROSS PAY	0	10,203	(10,203)
				0014	FRINGE BENEFITS - CURR PERSONNEL	19,311	10,431	8,880
				0020	SUPPLIES AND MATERIALS	0	0	0
				0040	OTHER SERVICES AND CHARGES	0	898	(898)
				0040	CONTRACTUAL SERVICES - OTHER	0	0	(050)
				0070	EQUIPMENT & EQUIPMENT RENTAL	0	0	0
				0070	Personnel Total	101,368	67,943	33,425
					Personnel Total	101,508	07,945	55,42

	1040	INFORMATION TECHNOLOGY	0011	REGULAR PAY - CONT FULL TIME	87,860	73,047	14,813
			0013	ADDITIONAL GROSS PAY	0	4,558	(4 <i>,</i> 558)
			0014	FRINGE BENEFITS - CURR PERSONNEL	16,957	14,747	2,210
			0020	SUPPLIES AND MATERIALS	5,000	5,000	0
					0	5,020	(5,020)
			0040	OTHER SERVICES AND CHARGES	90,400	30,000	60,400
			0041	CONTRACTUAL SERVICES - OTHER	23,500	23,500	0
			0070	EQUIPMENT & EQUIPMENT RENTAL	166,000	165,312	688
				Information Technology Total	389,717	321,184	68,533
	110F	BUDGET OPERATIONS	0011	REGULAR PAY - CONT FULL TIME	108,944	100,456	8,488
			0014	FRINGE BENEFITS - CURR PERSONNEL	21,026	21,183	(157)
			0020	SUPPLIES AND MATERIALS	0	0	0
				Budget Operations Total	129,970	121,639	8,331
				Agency Total Local Fund	8,260,296	8,124,317	135,977
0250	030A	JUDICIAL ASSISTANCE & LEGAL COUNSEL	0011	REGULAR PAY - CONT FULL TIME	84,000	84,000	0
			0014	FRINGE BENEFITS - CURR PERSONNEL	16,000	16,000	
				Judicial Assistance & Legal Support Total	100,000	100,000	0
				Agency Total Grant Fund	100,000	100,000	0
0700	020A	TRIALS/APPEALS & JUSTICE MANAGEMENT	0011	REGULAR PAY - CONT FULL TIME	1,012,576	925,968	86,608
			0014	FRINGE BENEFITS - CURR PERSONNEL	195,545	158,022	37,523
			0041	CONTRACTUAL SERVICES - OTHER	64,657	37,443	27,214
				Trials, Appeals & Justice Management Total	1,272,778	1,121,433	151,345
	030A	JUDICIAL ASSISTANCE & LEGAL COUNSEL	0011	REGULAR PAY - CONT FULL TIME	62,285	69,287	(7,002)
			0013	ADDITIONAL GROSS PAY	0	10,151	(10,151)
			0014	FRINGE BENEFITS - CURR PERSONNEL	11,671	10,682	989
			0040	OTHER SERVICES AND CHARGES	129,000	37,479	91,521
				Judicial Assistance & Legal Support Total	202,956	127,599	75,357
	040A	CASE MANAGEMENT & JUDICIAL SUPPORT SERVI	0011	REGULAR PAY - CONT FULL TIME	88,261	63,736	24,525
			0014	FRINGE BENEFITS - CURR PERSONNEL	15,005	24,308	(9,303)
				Case Management & Judicial Support Total	103,266	88,044	15,222
				Agency Total Intra-District Funds	1,579,000	1,337,076	241,924
				Agency Total Gross Funds	9,939,296	9,561,393	377,901

OFFICE OF ADMINISTRATIVE HEARINGS (FS0) FY 2016 Approve Budget Versus FY 2016 Expenditures Through February 2, 2016 By Funds, Activity, Comptroller Source Group (CSG), and Comptroller Objects.

				Comp		FY 2016		
		ctivity	a	Source	2	Approve	FY 2016	Variana
_				Group	Comp Source Group Title REGULAR PAY - CONT FULL TIME	Budget	Expenditures	Varianc
0	100	020A	TRIALS/APPEALS & JUSTICE MANAGEMENT	0011 0013	ADDITIONAL GROSS PAY	4,161,467 0	955,008 0	3,206,459
				0013	FRINGE BENEFITS - CURR PERSONNEL	771,382	107,355	664,027
				0020	SUPPLIES AND MATERIALS	5,000	0	5,000
				0041	CONTRACTUAL SERVICES - OTHER	85,000	0	85,000
					Trials, Appeals & Justice Management Total	5,022,849	1,062,363	3,960,486
		030A	JUDICIAL ASSISTANCE & LEGAL COUNSEL	0011	REGULAR PAY - CONT FULL TIME	865,960	158,079	707,883
				0012	REGULAR PAY - OTHER	0	12,677	(12,67)
				0013	ADDITIONAL GROSS PAY	54,038	0	54,038
				0014	FRINGE BENEFITS - CURR PERSONNEL	161,934	38,553	123,382
				0020	SUPPLIES AND MATERIALS	10,000	0	10,000
				0040	OTHER SERVICES AND CHARGES	37,238	(928)	38,166
				0041	CONTRACTUAL SERVICES - OTHER	97,887	13,873	84,015
					Judicial Assistance & Legal Support Total	1,227,057	222,252	1,004,805
		040A	CASE MANAGEMENT & JUDICIAL SUPPORT SERVI	0011	REGULAR PAY - CONT FULL TIME	1,210,181	274,654	935,527
				0012	REGULAR PAY - OTHER	9,451	2,402	7,049
				0013	ADDITIONAL GROSS PAY	0	0	(
				0014	FRINGE BENEFITS - CURR PERSONNEL	228,071	67,995	160,077
				0020	SUPPLIES AND MATERIALS	10,000	1,515	8,485
	_			0070	EQUIPMENT & EQUIPMENT RENTAL	43,648	7,727	35,92
					Case Management & Judicial Support Total	1,501,351	354,293	1,147,05
		050A	PROGRAM DIRECTION AND OVERSIGHT	0011	REGULAR PAY - CONT FULL TIME	460,239	45,798	414,44
				0012	REGULAR PAY - OTHER	0	36,415	(36,41
				0013	ADDITIONAL GROSS PAY	0	0	
				0014	FRINGE BENEFITS - CURR PERSONNEL	86,065	13,817	72,24
				0020	SUPPLIES AND MATERIALS	10,014	1,332	8,68
		1010		0011	Program Direction & Oversight Total	556,318	97,364	458,95
		1010	PERSONNEL-MASTER	0011	REGULAR PAY - CONT FULL TIME	78,689	14,385	64,30
				0012 0014	REGULAR PAY - OTHER FRINGE BENEFITS - CURR PERSONNEL	0	0	
				0014	SUPPLIES AND MATERIALS	14,715 2,500	3,342	11,37 2,50
				0020	OTHER SERVICES AND CHARGES	2,500	156	2,50
				0040	CONTRACTUAL SERVICES - OTHER	0	0	(13
				0070	EQUIPMENT & EQUIPMENT RENTAL	0	0	
				0070	Personnel Total	95,904	17,883	78,02
		1040	INFORMATION TECHNOLOGY	0011	REGULAR PAY - CONT FULL TIME	89,137	22,436	66,70
				0012	REGULAR PAY - OTHER	0	0	, -
				0014	FRINGE BENEFITS - CURR PERSONNEL	16,669	5,174	11,49
				0020	SUPPLIES AND MATERIALS	18,000	0	18,00
				0040	OTHER SERVICES AND CHARGES	106,524	0	106,52
				0041	CONTRACTUAL SERVICES - OTHER	30,574	719	29,85
				0070	EQUIPMENT & EQUIPMENT RENTAL	0	0	
					Information Technology Total	260,903	28,330	232,57
		110F	BUDGET OPERATIONS	0011	REGULAR PAY - CONT FULL TIME	117,664	29,467	88,19
				0014	FRINGE BENEFITS - CURR PERSONNEL	22,003	7,948	14,05
				0020	SUPPLIES AND MATERIALS	1,000	0	1,00
					Budget Operations Total	140,667	37,416	102,25
					Agency Total Local Fund	8,805,049	1,819,901	6,984,14
0	250	030A	JUDICIAL ASSISTANCE & LEGAL COUNSEL	0011	REGULAR PAY - CONT FULL TIME	50,400	0	50,40
				0014	FRINGE BENEFITS - CURR PERSONNEL	9,600	0	9,60
					Judicial Assistance & Legal Support Total	60,000	0	60,00
					Agency Total Grant Fund	60,000	0	60,00
0	700	020A	TRIALS/APPEALS & JUSTICE MANAGEMENT	0011	REGULAR PAY - CONT FULL TIME	991,652	262,414	729,23
				0014	FRINGE BENEFITS - CURR PERSONNEL	191,720	33,913	157,80
	_			0041	CONTRACTUAL SERVICES - OTHER	64,657	0	64,65
					Trials, Appeals & Justice Management Total	1,248,029	296,326	951,70
		030A	JUDICIAL ASSISTANCE & LEGAL COUNSEL	0011	REGULAR PAY - CONT FULL TIME	64,154	19,894	44,26
1				0014	FRINGE BENEFITS - CURR PERSONNEL	11,997	3,112	8,88
				0040	OTHER SERVICES AND CHARGES	146,500	0	146,50
					Judicial Assistance & Legal Support Total	222,651	23,006	199,64
		040A	CASE MANAGEMENT & JUDICIAL SUPPORT SERVI	0011	REGULAR PAY - CONT FULL TIME	107,318	11,620	95,69
				0013	ADDITIONAL GROSS PAY	0	88	(8
				0014	FRINGE BENEFITS - CURR PERSONNEL	18,502	2,859	15,64
					Case Management & Judicial Support Total	125,820	14,567	111,25
					Agency Total Intra-District Funds	1,596,500	333,899	1,262,60

FY 2015 Intra-District Summary - SELLER

Agency Name: Office of Administrative Hearings: OAH

BUYING AGENCY	DESCRIPTION OF SERVICES PROVIDED	FUNDING RECEIVED	FTE
Dept. of Employment Services (DOES) - CF0	UI appeal cases referred by DOES.	1,385,343.13	10
DC Public Schools (DCPS) - GA0	Student Disciplinary cases.	35,000.00	0
Dept. of the Environment (DDOE) - KG0	Environmental enforcement.	45,000.00	0
Health Benefit Exchange Authority - HIO	Affordable Healthcare (OBAMA Care) cases.	50,000.00	0
Dept. of Housing and Comm Develop. (DHCD) -	•		
DBO	Residents condominium conversion appeals.	20,000.00	0
	(1) Civil infractions and licensing matters; (2) USSE		
	vendor appeals related to education expenses; and (3)		
Office of the State Superintendent of Education	appeals by DHS/OSSE to terminate low-income child		
(OSSE) - GD0	care benefits to individuals.	10,437.00	0
	Child Support Division; cases on child support and		
Office of the Attorney General (OAG) - CB0	appeals of child support financial seizure cases.	9,220.00	0
Dept. of Insurance, Securities, and Banking (DISB) -		***************************************	
SRO	Insurance, securities and banking cases.	24,000.00	0
TOTAL		1,579,000.13	10

FY 2015 Intra-District Summary - BUYER

Agency Name: Office of Administrative Hearings: OAH

SELLING AGENCY	DESCRIPTION OF SERVICES PROVIDED	FUNDING SENT	FTE
		(76.20)	0
		974.00	Ŭ

Office of the Chief Technology Officer (OCTO)	-		
ТОО	RTS COLLECTION	3,500.00	0
		3,500.00	0
	FY15 ADVANCE RETURNS TO BUYER	(480.01)	Ŭ 0
Office of the Chief Technology Officer (OCTO)		(/	
тоо	RTS COLLECTION	500.00	0
Office of the Chief Technology Officer (OCTO)			Ť
тоо	REALIGN RTS COLLECTION PHS 10	(3,500.00)	0
Office of Contracting and Procurement (OCP) -		(3)200100)	<u> </u>
PO0	PCARD COLLECTONS	5,000.00	0
Office of the Chief Technology Officer (OCTO) -			
тоо	RETURN OF UNUSED INTRA-DISTRIC	(3,500.00)	0
Office of the Chief Technology Officer (OCTO) -			
ТОО	RTS COLLECTION	5,000.00	0
Office of Disability Rights - JR0	FY15 ID ADV TO JRO - SLI MOU	1,690.00	0
Office of Disability Rights - JR0	FY15 ID ADV TO JRO - SLI MOU	3,000.00	0
Office of the City Administrator - AE0	AEO - AEOOAH15	34,540.00	0
Office of the City Administrator - AE0	RETURN ID ADVANCE OAHAE0/15	(7,837.37)	0
DC Office of Human Resources (DCHR) - BE0	RECUIT. & STAFF SERV DCHR	25,000.00	0
Dept. of Motor Vehicles (DMV) - KV0	DC Taxi Cab violations	28,224.00	0
Office of Contracting and Procurement (OCP) -			
POO	PCARD COLLECTION	10,000.00	0
Office of Contracting and Procurement (OCP) -			
POO	PCARD COLLECTION	15,000.00	0
Office of Disability Rights - JR0	FY15 ID ADV TO JR0 - SLI MOU	2,020.00	0
Office of the City Administrator - AE0	AEO - AEOOAH/15	15,460.00	0
		19,271.00	0
Office of Contracting and Procurement (OCP) -			
PO0	PCARD REDUCTION	15,000.00	0
Office of Contracting and Procurement (OCP) -			
POO	FY15 PCARD COLLECTIONS	35,000.00	0
Office of Contracting and Procurement (OCP) -			
POO	RETURN ADVANCE	(13,897.00)	
	RETURN OF INTRA-DISTRICT FUNDS	(13,930.09)	0

	MOU- SQL AND VM RESOURCES			
Office of the Chief Technology Officer (OCTO) - TO0	TIER 1 IT SUPPORT SERVICES	30,658.00	0	
TOTAL		224,046.42	0	

FY 2016 Intra-District Summary - SELLER

Agency Name: Office of Administrative Hearings: OAH

	FUNDING	
DESCRIPTION OF SERVICES PROVIDED	RECEIVED	FTE
UI appeal cases referred by DOES.	1,385,343.00	10
Student Disciplinary cases.	52,500.00	0
Environmental enforcement.	45,000.00	0
Affordable Healthcare (OBAMA Care) cases.	50,000.00	0
Residents condominium conversion appeals.	20,000.00	0
(1) Civil infractions and licensing matters; (2) OSSE		
vendor appeals related to education expenses; and		
child care benefits to individuals.	10,437.00	0
Child Support Division; cases on child support and		
appeals of child support financial seizure cases.	9,220.00	0
Insurance, securities and banking cases	24,000.00	0
1	1 596 500 00	10
	UI appeal cases referred by DOES. Student Disciplinary cases. Environmental enforcement. Affordable Healthcare (OBAMA Care) cases. Residents condominium conversion appeals. (1) Civil infractions and licensing matters; (2) OSSE vendor appeals related to education expenses; and (3) appeals by DHS/OSSE to terminate low-income child care benefits to individuals. Child Support Division; cases on child support and appeals of child support financial seizure cases.	UI appeal cases referred by DOES.1,385,343.00Student Disciplinary cases.52,500.00Environmental enforcement.45,000.00Affordable Healthcare (OBAMA Care) cases.50,000.00Residents condominium conversion appeals.20,000.00(1) Civil infractions and licensing matters; (2) OSSE vendor appeals related to education expenses; and (3) appeals by DHS/OSSE to terminate low-income child care benefits to individuals.10,437.00Child Support Division; cases on child support and appeals of child support financial seizure cases.9,220.00Insurance, securities and banking cases24,000.00

FY 2016 Intra-District Summary - BUYER

Name: Office of Administrative Hearings: O	AH
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SELLING AGENCY	DESCRIPTION OF SERVICES PROVIDED	FUNDING SENT	FTE
		79.00	0
		(79.00)	0
		79.00	0
Office of the Chief Technology Officer			
(ОСТО) - ТОО		77.00	0
Dept of Public Works (DPW) - KT0		1,500.00	0
DC Office of Human Resources (DCHR) -			
BEO	RECUIT. & STAFF SERV DCHR	25,000.00	0
Office of Labor Relations and Collective			
Bargaining Board (OLRCB) - AE0	REPRESENT EMPLOYEE LABOR ISSUES	50,000.00	0
		20,000.00	0
		5,000.00	0
ΤΟΤΑ		101,656.00	0

OFFICE OF ADMINISTRATIVE HEARINGS SPECIAL PURPOSE REVENUE FY 2015 FUND DESCRIPTION, REVENUE AND EXPENDITURES TABLE

FUND DETAIL	FUND DETAIL TITLE	DESCRIPTION	FEE AND HOW IT IS SET	WHO PAYS?	FY 2015 REVENUE COLLECTED	FY 2015 EXPENDITURES
6106		Fees for copying, cds, transcripts, etc	Fee is based on the number of copies of cd, xerox, and transcript request prizes.	General Public	1,490.20	0.00
				AGENCY TOTAL		0.00

OFFICE OF ADMINISTRATIVE HEARINGS SPECIAL PURPOSE REVENUE FY 2016 FUND DESCRIPTION, REVENUE AND EXPENDITURES TABLE (February 2, 2016)

FUND DETAIL	FUND DETAIL	DESCRIPTION	FEE AND HOW IT IS SET	WHO PAYS?	FY 2016 REVENUE COLLECTED	FY 2016 EXPENDITURES
6106	General Fund	Fees for copying, cds, transcripts, etc	Fee is based on the number of copies of cd, xerox, and transcript request prizes.	General Public	410.00	0.00
				AGENCY TOTAL	410.00	0.00

FY16 All Contracts/Procurements/Leases/Grants

			_	- ··		Admin.	
				•	• •		Funding
Description	Contract	Expenditure		Year	bid?	FY16	Source
	40 776 00	<u>éa ana an</u>				- · ·	Land
Court Certified interpretation/ franslation	\$9,776.00	\$3,008.00				Eric Rice	Local
Office Products	\$18,792.77	\$5,789.40			Schedule	Eric Rice	Local
Court Certified Interpretation/Translation	\$2,632.00	\$1,880.00				Eric Rice	Local
					•		
-	\$9,000.00	-	09/30/2016		•	Eric Rice	Local
					•		Intra-Dist &
Maint.	\$103,229.00	\$103,229.00	•	Year 4	•	Eric Rice	Local
					•		
Legal research	\$19,968.00	-			competition	Eric Rice	Local
Court Certified Interpretation/Translation	\$9,776.00	\$3,008.00	09/30/2018		Small Purchase	Eric Rice	Local
			10/01/2015-		Competitive		
Court Certified Interpretation/Translation	\$25 005 00				•	Eric Dico	Local
	33,903.00	30,002.JU	05/30/2010				LOCAI
HDMI Ports Repair	\$3.370.00	\$3.370.00	complete		Schedule	Eric Rice	Local
Court Transcription Services (DC Court of	. ,	. ,	10/01/2015-				
Appeals Compliance)	\$39,997.55	-	09/30/2016		Small Purchase	Eric Rice	Local
			10/01/2015-		Exempt from		
Postage only	\$35,000.00	-	09/30/2016		competition	Eric Rice	Local
			10/01/2015-				
Mailing Meter Rental and Maintenance	\$8,044.14	\$7,727.18	09/30/2016		Small Purchase	Eric Rice	Local
			10/01/2015-				
Court Certified Interpretation/Translation	\$9,776.00	\$3,008.00	09/30/2016	Year 2	Small Purchase	Eric Rice	Local
			10/01/2015-		Exempt from		
Legal research	\$7,406.00	\$1,438.71	09/30/2016		competition	Eric Rice	Local
	Court Certified Interpretation/Translation HDMI Ports Repair Court Transcription Services (DC Court of Appeals Compliance) Postage only Mailing Meter Rental and Maintenance Court Certified Interpretation/Translation	Court Certified Interpretation/Translation\$9,776.00Office Products\$18,792.77Court Certified Interpretation/Translation\$2,632.00on-site training for Administrators\$9,000.00Case Management License, Upgrades and Maint.\$103,229.00Legal research\$19,968.00Court Certified Interpretation/Translation\$9,776.00Court Certified Interpretation/Translation\$9,776.00Court Certified Interpretation/Translation\$35,905.00HDMI Ports Repair\$3,370.00Court Transcription Services (DC Court of Appeals Compliance)\$35,000.00Mailing Meter Rental and Maintenance\$8,044.14Court Certified Interpretation/Translation\$9,776.00	DescriptionContractExpenditureCourt Certified Interpretation/Translation\$9,776.00\$3,008.00Office Products\$18,792.77\$5,789.40Court Certified Interpretation/Translation\$2,632.00\$1,880.00on-site training for Administrators\$9,000.00-Case Management License, Upgrades and Maint.\$103,229.00\$103,229.00Legal research\$19,968.00-Court Certified Interpretation/Translation\$9,776.00\$3,008.00Court Certified Interpretation/Translation\$9,776.00\$3,008.00Court Certified Interpretation/Translation\$35,905.00\$8,862.50HDMI Ports Repair\$3,370.00\$3,370.00Court Transcription Services (DC Court of Appeals Compliance)\$35,000.00-Postage only\$35,000.00-Mailing Meter Rental and Maintenance\$8,044.14\$7,727.18Court Certified Interpretation/Translation\$9,776.00\$3,008.00	Description Contract Expenditure Contract Court Certified Interpretation/Translation \$9,776.00 \$3,008.00 09/30/2016 Office Products \$18,792.77 \$5,789.40 09/30/2016 Court Certified Interpretation/Translation \$2,632.00 \$1,880.00 09/30/2016 court Certified Interpretation/Translation \$2,632.00 \$1,880.00 09/30/2016 on-site training for Administrators \$9,000.00 - 09/30/2016 Case Management License, Upgrades and Maint. \$103,229.00 \$103,229.00 complete Legal research \$19,968.00 - 09/30/2016 Court Certified Interpretation/Translation \$9,776.00 \$3,008.00 09/30/2018 Court Certified Interpretation/Translation \$9,776.00 \$3,008.00 09/30/2016 HDMI Ports Repair \$3,370.00 \$8,862.50 09/30/2016 Court Transcription Services (DC Court of Appeals Compliance) \$39,997.55 - 09/30/2016 Postage only \$35,000.00 - 09/30/2016 10/01/2015- Mailling Meter Rental and Maintenance	Description Contract Expenditure Contract Year Court Certified Interpretation/Translation \$9,776.00 \$3,008.00 09/30/2016 09/30/2016 Office Products \$18,792.77 \$5,789.40 09/30/2016 09/30/2016 Court Certified Interpretation/Translation \$2,632.00 \$1,880.00 09/30/2016 09/30/2016 on-site training for Administrators \$9,000.00 - 09/30/2016 09/30/2016 Case Management License, Upgrades and Maint. \$103,229.00 \$103,229.00 complete Year 4 Legal research \$19,968.00 - 09/30/2016 10/01/2015- Court Certified Interpretation/Translation \$9,776.00 \$3,008.00 09/30/2016 Year 4 Legal research \$19,968.00 - 09/30/2016 Year 3 HDMI Ports Repair \$3,370.00 \$3,370.00 complete Year 3 HDMI Ports Repair \$3,370.00 \$3,370.00 complete 9/30/2016 Court Transcription Services (DC Court of Appeals Compliance) \$33,5000.00 09/30/2016 09/30/2016 <td>DescriptionContractExpenditureContractYearbid?Court Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Small PurchaseOffice Products\$18,792.77\$5,789.4009/30/2016ScheduleCourt Certified Interpretation/Translation\$2,632.00\$1,880.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$2,632.00\$1,880.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$9,000.0009/30/2016Small PurchaseCase Management License, Upgrades and Maint.\$103,229.00\$103,229.00completteYearExempt fromLegal research\$19,968.0009/30/2016competitioncompetitionSmall PurchaseCourt Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2018Small PurchaseCourt Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$35,905.00\$8,862.5009/30/2016Year 3Sealed BidDC Supply\$33,70.00\$3,370.00completteScheduleScheduleCourt Transcription Services (DC Court of Appeals Compliance)\$3,997.5509/30/2016Small PurchasePostage only\$35,000.0009/30/2016Small PurchaseScheduleCourt Certified Interpretation/Translation\$8,044.14\$7,727.1809/30/2016Small PurchaseAppeals Compliance)\$35,000.0009/30</td> <td>Amount of DescriptionAmount of ContractActual ExpenditureTerm of ContractOption YearCompetitively bid?Officer FY16Court Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Small PurchaseEric RiceOffice Products\$18,792.77\$5,789.4009/30/2016ScheduleEric RiceCourt Certified Interpretation/Translation\$2,632.00\$1,880.0009/30/2016ScheduleEric Rice0n-site training for Administrators\$9,000.00-09/30/2016Exempt fromEric RiceCase Management License, Upgrades and Maint.\$103,229.00\$103,229.00competitionEric RiceLegal research\$19,968.00-09/30/2016Exempt fromEric RiceCourt Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Exempt fromLegal research\$19,968.00-09/30/2016Exempt fromCourt Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$3,370.00\$8,862.5009/30/2016Small PurchaseHDMI Ports Repair\$3,370.00\$3,370.00completeScheduleEric RiceCourt Transcription Services (DC Court of Appeals Compliance)\$3,370.00\$3,370.00completeScheduleEric RicePostage only\$35,000.00-09/30/2016Small PurchaseEric RiceMailing Meter Rental and Maintenance\$8,044.14<td< td=""></td<></br></br></td>	DescriptionContractExpenditureContractYearbid?Court Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Small PurchaseOffice Products\$18,792.77\$5,789.4009/30/2016ScheduleCourt Certified Interpretation/Translation\$2,632.00\$1,880.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$2,632.00\$1,880.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$9,000.0009/30/2016Small PurchaseCase Management License, Upgrades and Maint.\$103,229.00\$103,229.00completteYearExempt fromLegal research\$19,968.0009/30/2016competitioncompetitionSmall PurchaseCourt Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2018Small PurchaseCourt Certified Interpretation/Translation\$9,776.00\$3,008.0009/30/2016Small PurchaseCourt Certified Interpretation/Translation\$35,905.00\$8,862.5009/30/2016Year 3Sealed BidDC Supply\$33,70.00\$3,370.00completteScheduleScheduleCourt Transcription Services (DC Court of Appeals Compliance)\$3,997.5509/30/2016Small PurchasePostage only\$35,000.0009/30/2016Small PurchaseScheduleCourt Certified Interpretation/Translation\$8,044.14\$7,727.1809/30/2016Small PurchaseAppeals Compliance)\$35,000.0009/30	Amount of DescriptionAmount of ContractActual ExpenditureTerm of ContractOption YearCompetitively bid?Officer

FY15 All Contracts/Procurements/Leases/Grants

		Amount of	Actual	Term of		Competitively	Admin. Officer	Funding
Contract Name	Description	Contract	Expenditure	Contract	Option Year	bid?	FY15	Source
Advance Employee			•		•	DC Supply		
Intelligence	Temporary staffing services	\$26,880.00	\$11,169.86	complete		Schedule	Eric Rice	Local
Aimee Sullivan	Court Certified Interpretation/Translation	\$8,000.00	\$1,128.00	complete		Small Purchase	Eric Rice	Intra-Dist
Arlene Hackbarth	Training	\$1,100.00	\$1,023.00	complete		Exempt from competition	Eric Rice	Local
Bocalje Services	Painting	\$37,443.00	\$37,443.00	complete		DC Supply Schedule	Eric Rice	Intra-Dist
Capital Services & Supplies	Office Supplies and Related Equipment	\$80,000.00	\$76,842.45	complete	Year 3	Competitive Sealed Bid	Eric Rice	Local
Carlos Wesley	Court Certified Interpretation/Translation	\$13,750.00	\$12,408.00	complete		Small Purchase	Eric Rice	Local
Dell Marketing LP	Laptop, Monitors, Keyboards, Docking Stations	\$48,038.24	\$48,038.24	complete		Cooperative Agreements	Eric Rice	Local
Dell Marketing LP	Desktops, Monitors	\$41,030.26	\$41,030.26	complete		Cooperative Agreements	Eric Rice	Local
Dell Marketing LP	Privacy Filters, Monitors	\$8,100.76	\$8,100.76	complete		Cooperative Agreements	Eric Rice	Local
Dell Marketing LP	Microsoft 2013 Software	\$6,005.82	\$6,005.82	complete		Cooperative Agreements	Eric Rice	Local
DigiDocs	Photocopier Machine Lease & Maintenance	\$73,648.08	\$73,648.08	complete		Exempt from competition	Eric Rice	Local
DigiDocs	Photocopier Machine Lease & Maintenance	\$49,098.72	\$49,098.72	complete	Months 22 to 29 of 36 month lease	Exempt from competition	Eric Rice	Local
Ernesto Luna	Court Certified Interpretation/Translation	\$24,500.00	\$14,586.00	complete		Small Purchase	Eric Rice	Local
Innovative Costing Solutions	Indirect Cost Rate Services-Medicaid	\$48,720.00	\$48,720.00	complete	Year 2	Small Purchase	Eric Rice	Intra-Dist

I	Case Management License, Upgrades and					Exempt from]	
Journal Technologies	Maint.	\$117,229.00	\$107,629.00	complete	Year 3	competition	Eric Rice	Local
						Exempt from		
LawProse	Training: Advanced Judicial Writing	\$19,630.00	\$18,844.80	complete		competition	Eric Rice	Local
						Federal Supply		
Lexis Nexis	Legal research	\$19,200.00	\$19,200.00	complete		Schedule	Eric Rice	Local
		¢40.000.00	42.256.00				- · - - ·	
Matilde Farren	Court Certified Interpretation/Translation	\$10,000.00	\$2,256.00	complete		Small Purchase	Eric Rice	Intra-Dist
Midtown Personnel	Temporary staffing services: Executive Assistant	\$10,255.00	\$10,255.00	complete		Single Quote	Eric Rice	Local
		<i>,,</i>	<i>+,</i>			Competitive		
Multicultural Commu	Court Certified Interpretation/Translation	\$20,000.00	\$19,240.00	complete	Year 2	Sealed Bid	Eric Rice	Local
						Competitive		Intra-Dist &
Multicultural Commu	Court Certified Interpretation/Translation	\$20,410.00	\$19,106.80	complete	Year 2	Sealed Bid	Eric Rice	Local
MVS	Smart TVs, Installation, Configuration	\$19,996.55	\$19,996.55	complete		Small Purchase	Eric Rice	Local
						Exempt from		
National Judicial Colle	Training - Judicial Writing	\$16,323.00	\$16,323.00	complete		competition	Eric Rice	Local
						Exempt from		
National Judicial Colle	Training - Caseflow Management	\$17,766.00	\$14,331.00	complete		competition	Eric Rice	Local
	Table Dissel	622 502 00	622 502 00			Exempt from	F . D	
National Judicial Colle		\$23,593.00	\$23,593.00	complete		competition	Eric Rice	Local
Nool D. Croce & Co. Ir	Court Transcription Services (DC Court of	¢40.000.00	625 008 0F	complete		Small Purchase		Local
Neal R. Gross & Co, Ir	Appeals Compliance)	\$40,000.00	\$35,008.95	complete		Silidii Pulciidse	ETIC RICE	Local
Orion Systems, LLC	Resource Center door, electric strike, security	\$3,142.62	\$3,142.62	complete		Small Purchase	Eric Rice	Local
						Exempt from		
Pitney Bowes	Postage only	\$42,000.00	\$42,000.00	complete		competition	Eric Rice	Local
		67.024.02	67.024.02					11
Pitney Bowes	Mailing Meter Rental and Maintenance	\$7,924.93	\$7,924.93	complete		Small Purchase	Eric Rice	Local
Rene Costales	Court Certified Interpretation/Translation	\$12,720.00	\$12,232.00	complete	Year 1	Small Purchase	Eric Rice	Local
		, ,. =	, ,00			Exempt from		
Sustain Technologies	on-site training for Administrators	\$6,900.00	\$6,900.00	complete		competition	Eric Rice	Local

	Audio Visual Support Services, Warranty, Maint,						
Video Communicatio	Repair; purchases/equipment	\$20,000.00	\$20,000.00	complete	Small Purchase	Eric Rice	Intra-Dist
					Competitive		
Westlaw (West Publis	Legal research	\$7,355.00	\$7,355.00	complete	Sealed-RFP	Eric Rice	Local

	TRANSACTION			
FY	DATE	EMPLOYEE	PURPOSE	AMOUNT
FY15	10/11/2014	Paul Handy	Mailing	\$25.00
FY15	10/11/2014	Paul Handy	Mailing	\$25.00
FY15	10/11/2014	Paul Handy	Mailing	\$25.00
FY15	10/11/2014	Paul Handy	Mailing	\$25.00
FY15	10/15/2014	Paul Handy	Mailing	\$25.00
	-, -, -		Credit Report for Employment	,
FY15	10/16/2014	Paul Handy	Application	\$8.64
	, ,	,	Credit Report for Employment	
FY15	10/16/2014	Paul Handy	Application	\$40.00
FY15	10/18/2014	ALJ Figueroa	Conference travel - Lodging	\$393.03
		-	Office Operational Need - Database	
FY15	10/24/2014	Paul Handy	Maintenance Fees	\$1,200.00
FY15	10/28/2014	Paul Handy	Office Operational Need - Telecom	\$10.60
FY15	10/28/2014	Paul Handy	Deer Park Water	\$233.87
FY15	10/28/2014	Paul Handy	Time Stamp Equipment	
FY15	10/30/2014	Paul Handy	Office Operational Need - Software	\$1,151.84
FY15	10/30/2014	Paul Handy	Time Stamp Repair	\$66.30
			Obtaining Certificates of Good Standing	
FY15	11/4/2014	Paul Handy	from COA	
			Obtaining Certificates of Good Standing	
FY15	11/5/2014	Paul Handy	from DC Bar	+
FY15	11/25/2014	Paul Handy	Mailing	\$28.75
FY15	12/12/2014	Paul Handy	Office Operational Need - Telecom	•
FY15	12/20/2014	Paul Handy	Office Supplies	
			Obtaining Certificates of Good Standing	
FY15	12/23/2014	Paul Handy	from DC Bar	\$300.00
FY15	12/23/2014	Paul Handy	Office Supplies	
			Office Operational Need - Educational	
FY15	12/25/2014	Paul Handy	materials	\$21.65
FY15	2/5/2015	Eli Bruch	Training travel - Transportation	\$605.20
FY15 FY15	2/6/2015	Eli Bruch	Training travel - Lodging Office Operational Need - Telecom	\$494.28
FY15 FY15	2/21/2015 3/10/2015	Paul Handy Paul Handy	Office Supplies	
FY15	3/11/2015	Nikki Steele	Office Supplies	-
FY15	3/12/2015	Nikki Steele	DC Bar	\$99.00
FY15	3/18/2015	Wanda Tucker	DC Bar	\$89.00
FY15	3/18/2015	Rachel Lukens	DC Bar	\$99.00
1115	5/10/2015	Racher Eakens	Offfice Operational Need - Database	
FY15	3/19/2015	Nikki Steele	Maintenance Fees	
FY15	3/25/2015	Nikki Steele	Office Supplies	
FY15	3/27/2015	Nikki Steele	Office Supplies	
FY15	4/2/2015	Nikki Steele	Mailing	\$6.49
FY15	4/17/2015	Nikki Steele	Office Supplies	\$27.46
FY15	4/25/2015	Nikki Steele	Office Operational Needs - Telecom	

FY15 FY16 PCard Transactions

	TRANSACTION			
FY	DATE	EMPLOYEE	PURPOSE	AMOUNT
FY15	4/25/2015	Nikki Steele	Training Space and Equipment Rental	\$2,313.88
FY15	4/27/2015	Nikki Steele	Mailing	\$6.49
FY15	4/30/2015	Nikki Steele	Office Operational Need - Telecom	\$159.95
FY15	5/2/2015	Nikki Steele	Office Operational Need - Telecom	\$13.78
FY15	5/6/2015	Nikki Steele	Office Supplies	\$82.98
FY15	5/6/2015	Nikki Steele	Office Supplies	\$93.50
			Office Operational Need - Braille	
FY15	5/13/2015	Nikki Steele	transcription	\$548.00
FY15	5/21/2015	Nikki Steele	Office Operatonal Need - Telecom	\$6.89
FY15	5/21/2015	Nikki Steele	Office Supplies	\$23.90
FY15	5/21/2015	Nikki Steele	Training Registration	\$199.00
FY15	5/28/2015	ALJ Bruch	Out of State Training Registration	\$640.00
FY15	5/29/2015	Maia Ellis	DC Bar - CLE Registration	\$99.00
FY15	6/9/2015	ALJ Cobbs	DC Bar - CLE Registration	\$89.00
			Out of State Training Travel - Flight	
FY15	6/17/2015	ALJ Bruch	Insurance	\$33.54
			Out of State Training Travel -	
FY15	6/17/2015	ALJ Weberman	Transportation	\$516.00
			Out of State Training Travel -	
FY15	6/17/2015	ALJ Beatty-Arthur	Transportation	\$765.20
	, ,	,	Out of State Training Travel - Travel	
FY15	6/18/2015	ALJ Beatty-Arthur	booking Fees	\$7.00
FY15	6/18/2015	ALJ Beatty-Arthur	Out of State Training Travel - Lodging	\$1,246.83
FY15	6/18/2015	ALJ Weberman	Out of State Training Travel - Lodging	\$1,436.55
			Out of State Training Travel - Travel	
FY15	6/18/2015	ALJ Weberman	booking Fees	\$8.50
FY15	6/18/2015	ALJ Beatty-Arthur	Out of State Training Registration	\$890.00
FY15	6/18/2015	ALJ Weberman	Out of State Training Registration	\$890.00
FY15	6/18/2015	ALJ Vergeer	Out of State Training Registration	\$890.00
			Out of State Training Travel -	
FY15	6/18/2015	ALJ Vergeer	Transportation	\$201.00
			Out of State Training Travel -	
FY15	6/18/2015	ALJ Vergeer	Transportation	\$50.00
		-	Out of State Training Travel - Travel	
FY15	6/19/2015	ALJ Vergeer	booking Fees	\$19.00
FY15	6/19/2015	ALJ Vergeer	Out of State Training Travel - Lodging	\$1,230.04
			Registration Fee: Managing the Gov	
FY15	6/19/2015	Nikki Steele	Hotel and Teleworker Workshop VI	\$1,590.00
FY15	6/22/2015	Nikki Steele	Office Equipment Repair	\$750.88
FY15	6/24/2015	Nikki Steele	Office Suppies	\$27.00
FY15	6/30/2015	Nikki Steele	Defibrillators	\$3,118.00
FY15	7/2/2015	Nikki Steele	Training Space and Equipment Rental	\$900.00
FY15	7/9/2015	Nikki Steele	Office Equipment Supplies	
FY15	7/14/2015	Nikki Steele	Zendesk Annual Subscription	\$1,218.24
FY15	7/30/2015	Nikki Steele	Office Supplies	\$69.94

FY15 FY15 FY15 FY15 FY15 FY15 FY15	DATE 7/31/2015 8/4/2015 8/5/2015	EMPLOYEE Nikki Steele Nikki Steele	PURPOSE Office Supplies Training Space and Equipment Rental	AMOUNT \$95.16
FY15 FY15 FY15 FY15	8/4/2015 8/5/2015			\$95.16
FY15 FY15 FY15	8/5/2015	Nikki Steele	Training Space and Equipment Rental	
FY15 FY15 FY15	8/5/2015	Nikki Steele		
FY15 FY15			Deposit	\$900.00
FY15 FY15			Office Operational Need - Database	
FY15		Nikki Steele	Fees	\$35.00
	8/5/2015	Nikki Steele	Office Equipment	\$2,793.00
	8/5/2015	Nikki Steele	Courier Service	\$35.15
FY15	8/5/2015	Nikki Steele	Courier Service	\$54.50
FY15	8/6/2015	Lucious Mapp	Training Registration	\$595.00
FY15	8/7/2015	Nikki Steele	Office Equipment	\$294.00
FY15	8/7/2015	Nikki Steele	Training Space and Equipment Rental	\$2,427.04
FY15	8/7/2015	Nikki Steele	Training Space and Equipment Rental	\$1,806.82
FY15	8/7/2015	Nikki Steele	Training Space and Equipment Rental	\$1,100.00
FY15	8/7/2015	Nikki Steele	Training Space and Equipment Rental	\$32.47
FY15 FY15	8/11/2015 8/11/2015	Nikki Steele Nikki Steele	Courier Service Office Supplies	\$63.20 \$605.89
FY15	8/11/2015	Nikki Steele	Office Equipment	\$236.21
FY15	8/12/2015	Nikki Steele	Office Supplies	\$230.21
FY15	8/13/2015	Nikki Steele	Office Equipment	\$195.58
FY15	8/17/2015	Nikki Steele	Office Furniture	\$1,328.00
1115	0,11,2010		Training Space and Equipment Rental	Ŷ1,320.00
FY15	8/21/2015	Nikki Steele	Deposit	\$1,000.00
FY15	8/26/2015	Nikki Steele	Office Furnitture	\$375.00
FY15	8/26/2015	Nikki Steele	Conference Registration	\$760.00
FY15	8/27/2015	Nikki Steele	File Folders	\$544.00
FY15	9/1/2015	ALJ Mangan	Conference Registration	\$525.00
FY15	9/1/2015	ALJ Mangan	Conference travel - Transportation	\$294.60
FY15	9/1/2015	ALJ Mangan	Conference travel - Transportation	\$232.60
FY15	9/2/2015	ALJ Mangan	Conference Travel - Travel booking Fees	\$38.00
FY15	9/2/2015	ALJ Mangan	Conference travel - Lodging	\$789.44
FY15	9/2/2015	Nikki Steele	Office Equipment	\$1,476.76
FY15	9/2/2015	Nikki Steele	Survey Software Conference travel - Transportation	\$990.00
FY15 FY15	9/2/2015 9/3/2015	ALJ Figueroa Nikki Steele	Defibrillators	\$340.00
FY15	9/10/2015	Nikki Steele	Time Stamp Machines	\$3,118.00 \$3,087.00
FY15	9/11/2015	Nikki Steele	Office Supplies	\$146.98
FY15	9/12/2015	Nikki Steele	Office Supplies	\$1,293.80
FY15	9/15/2015	Nikki Steele	Training Space and Equipment Rental	\$650.00
FY15	9/17/2015	Nikki Steele	Office Equipment	\$395.00
FY15	9/18/2015	Nikki Steele	iPADS	\$2,895.00
FY15	9/18/2015	Nikki Steele	Legal Publication	\$233.66
FY15	9/18/2015	Nikki Steele	Legal Publication	\$223.08
FY15	9/18/2015	Nikki Steele	Legal Publication	\$87.00
FY15	9/23/2015	Paul Handy	TVs for Hearing Rooms, Scanners	\$4,770.41

	TRANSACTION				
FY	DATE	EMPLOYEE	PURPOSE	AMOUNT	
FY16	11/14/2015	Paul Handy	Office Supplies	\$832.27	
FY16	10/21/2015	Nikki Steele	Office Supplies	\$611.52	
FY16	10/24/2015	Nikki Steele	Office Supplies	\$41.70	
FY16	10/24/2015	Nikki Steele	Courier Services	\$35.00	
FY16	10/26/2015	Nikki Steele	Registration	\$200.00	
FY16	10/28/2015	Nikki Steele	Transcription Services		
FY16	11/1/2015	Nikki Steele	Courier Services	\$88.79	
FY16	11/4/2015	Nikki Steele	Office Operatonal Need - Telecom	\$41.31	
FY16	11/6/2015	Nikki Steele	Computer Accessories	\$596.26	
FY16	11/6/2015	Nikki Steele	Office Supplies	\$691.47	
FY16	11/6/2015	Nikki Steele	Office Supplies	-	
FY16	11/8/2015	Nikki Steele	Office Supplies	\$165.96	
FY16	11/14/2015	Nikki Steele	Office Supplies	\$105.72	
FY16	11/19/2015	Nikki Steele	Office Repairs	\$90.88	
FY16	11/23/2015	Nikki Steele	Head Phones for Hearing Rooms	\$119.00	
FY16	11/25/2015	Nikki Steele	Office Supplies	\$14.50	
FY16	11/25/2015	Nikki Steele	Office Supplies	\$490.72	
FY16	11/25/2015	Nikki Steele	Office Supplies	, \$21.59	
FY16	11/25/2015	Nikki Steele	Training Space Permit	\$136.50	
	, ,		Obtaining Certificates of Good Standing		
FY16	12/8/2015	Nikki Steele	from COA	\$205.00	
FY16	12/8/2015	Nikki Steele	Vendor Services - Paper Shredding	\$675.00	
FY16	12/14/2015	Nikki Steele	Office Furniture Parts	\$365.94	
FY16	12/15/2015	Nikki Steele	Office Furniture	\$59.98	
FY16	12/15/2015	Nikki Steele	Blinds Replacement	\$322.85	
FY16	12/16/2015	Nikki Steele	Office Operatonal Need - Telecom	\$20.64	
FY16	12/22/2015	Maia Ellis	DC Bar - CLE Registration	\$149.00	
FY16	12/22/2015	Nikki Steele	Lamps	\$100.67	
FY16	12/22/2015	Nikki Steele	Office Repairs	\$126.33	
FY16	1/7/2016	Nikki Steele	Office Supplies	\$71.98	
FY16	1/7/2016	Nikki Steele	Office Supplies	\$239.90	
FY16	1/7/2016	Nikki Steele	Office Operational Need - Software	\$474.82	
FY16	1/9/2016	Nikki Steele	Office Furniture	\$495.00	
FY16	1/12/2016	Nikki Steele	Office Supplies	\$126.87	
FY16	1/12/2016	Nikki Steele	Office Supplies	\$36.58	
FY16	1/27/2016	Nikki Steele	Office Repairs		
FY16	1/31/2016	Nikki Steele	Office Equipment	\$78.69	
FY16	2/2/2016	Nikki Steele	Office Supplies	\$66.98	
FY16	2/2/2016	Nikki Steele	Printed Envelopes	\$360.00	
FY16	2/3/2016	Nikki Steele	Office Supplies	\$18.00	
FY16	2/5/2010	Nikki Steele	Courier Services	15.85	

DISTRICT OF COLUMBIA OFFICE OF ADMINISTRATIVE HEARINGS



		FY 2015				FY 2016				
Agency	Date Entered	Termination Date	Buyer	Seller	Date Entered	Termination Date	Buyer	Seller		
Child Support Services Division	10/01/2014	09/30/2015	Х		01/13/2016	09/30/2016	Х			
District of Columbia Public Schools	10/01/2014	09/30/2015	Х		10/01/2015	09/30/2016	Х			
District of Columbia Department of Human Resources	10/01/2014	09/30/2015		Х	10/01/2015	09/30/2016		Х		
Department of Employment Services	10/01/2014	09/30/2015	X		10/01/2015	09/30/2016	Х			
Department of Energy and Environment	01/08/2015	09/30/2015	Х		10/01/2015	09/30/2016	Х			
Department of Health Care Finance	10/01/2014	09/30/2015	Х		10/01/2015	10/01/2016	Х			
Department of Housing and Community Development	10/01/2014	09/30/2015	Х		10/01/2015	09/30/2016	Х			
Department of Insurance, Securities, and Banking	12/01/2014	09/30/2015	Х		10/01/2015	09/30/2016	Х			
Department of Motor Vehicles	10/01/2014	09/30/2015		Х	10/01/2015	09/30/2016		Х		
Health Benefit Exchange Authority	10/01/2014	09/30/2015	Х		10/01/2015	09/30/2016	Х			
Office of the Chief Financial Officer	08/26/2015	09/30/2015	Х							
Office of the Chief Technology Officer	10/01/2014	09/30/2015		Х	10/01/2015	09/30/2016		Х		
Office of Disability Rights	10/01/2014	10/01/2015		Х	10/01/2015	09/30/2016		Х		
Office of Labor Relations and Collective Bargaining	10/01/2014	09/30/2015		Х	10/01/2015	09/30/16		Х		
Office of the State Superintendent of Education	10/01/2014	09/30/2015	Х		10/01/2015	09/30/2016	Х			

<u>FY 2016 LOCAL PROGRAM ENHANCEMENT - FORM A</u> Agency Local Program Enhancement Package Summary Agency Title (Code): Office of Administrative Hearings (FS0) Date: 11/10/14

Ser. No	Title of Program Ehancement Request	Amount of Request (\$)		FTE Request	
1	Case Management System	\$113,000			
2	Office of Administartive Hearings Professional Development	\$	85,900	0.0	
3	Mediator Attorney	\$	75,000	1.0	
4	Performance Measurement Project Consultant	\$	50,000	0.0	
5		\$	-		
6		\$	-		
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F153	TOTAL	\$	323,900	1.0	

FY 2016 PROGRAM ENHANCEMENT - FORM B

Agency Program Enhancement Request Details

Agency Code: FS0 Agency Title: Office of Administrative Hearings Enhancement Title: Case Management System Date: November 7, 2014

Total Amount of Local Funds: \$113,000 **FTEs:** 0

Is this Enhancement a one-time cost? One-time cost for upgrades and OCTO system requirements; then ongoing support from OCTO and Sustain.

Agency point of contact: Kathy Haggerty, Executive Director.

Problem Statement

The Office of Administrative Hearings (OAH) court case management system is *E-Court*, which is a product of Sustain Technologies, Inc., a Daily Journal Company. OAH entered into a five year contract in 2012 with Sustain and Hyland's OnBase document management system to implement a case management system.

In order to keep pace with technology and caseflow, provide greater service to the public, reduce paper, better analyze and improve caseflow and create efficiencies in an ever growing agency, and allow for compliance with the Open Government initiative, OAH seeks to enhance E-Court, as the current version of these applications cannot accommodate these needs.

Proposed Solution

Sustain Technologies can assist by installing the portal (\$20,000) for set-up and to provide eSearching capabilities, plus \$50,000 to configure eFiling capabilities, for which we will have to first gather requirements and then back into the cost. The document management conversion from OnBase to the eCourt document management is \$30,000, and this will include the services to upgrade the system from v5 to v7. The quarterly trainings are \$1,000 each, or \$4,000 for the year. OCTO additional costs for CPUs or RAM, and additional cost for the eCourtPublic test and production servers upgrading our current version of E-Court, version 5, to version 7 may likely run \$9000. This brings the total cost of this enhancement to \$113,000.

Cost-Benefit Analysis

- Anticipated ROI is 3 years (Cost savings both direct and indirect costs will be realized through streamlining of Clerk's staff tasks, reduction of judicial time spent re-creating orders, case files will be viewable by public, reduction in staff time on FOIA requests or copying requests, and increased case flow/decreased backlog.)
- Ensuring full redundancy of the official case file
- 24 hour availability of case file
- Enhanced and updated docket management and immediate access to case file
- Filing documents: Pleadings, motions, petitions via internet

- Public portal allows parties ease of access and transparency and local document printing
- Publishing final orders to the web will meet compliance with the Open Government Initiative
- Reduces costs for litigants (courier fees, filing in person)

Other Benefits

Legislative Analysis

OAH Establishment Act.

Mayor's Order 2014-170 "Open Government Initiative."

OBP ASSESSMENT

FY 2016 PROGRAM ENHANCEMENT - FORM B

Agency Program Enhancement Request Details

Agency Code: FS0 Agency Title: Office of Administrative Hearings Enhancement Title: OAH Professional Development Date: November 7, 2014

Total Amount of Local Funds: \$85,900 FTEs: 0 Is this Enhancement a one-time cost? Ongoing. Agency point of contact: Kathy Haggerty, Executive Director

Problem Statement

The OAH has a limited line item (\$17,500) for staff training and professional development for Judges, attorneys, Clerk's staff and Administrative staff. Consequently, training has been haphazard, piecemeal and has met the bare minimum, according to generally what remains in the budget during the second half of each fiscal year. This inability to have thoughtful, deliberative planning for engagement in Mission-centric conferences, trainings, and development courses, contributes to stagnation and poor morale, turnover, and decreased proficiency, competency and service to the public.

Proposed Solution

\$85,900 would be the requested baseline for training/education/professional development, which would be for agency-specific trainings and relevant courses and conferences. Such trainings could include: **\$47,500** for National Judicial College (Fair Hearing & Case Management) five new judges to the former, all judges and attorneys to the latter (43 total); **\$17,500** National Association of Administrative Judiciary Conference (3 days, registration only, for 35 ALJs); **\$19,000** for D.C. BAR Continuing Legal Education (CLE) courses (2 courses @ up to \$200 for 35 ALJs and 7 Staff Attorneys); **\$16,000** for National Center for State Courts (NCSC) trainings (typically these are 3 day trainings at \$645 per course, plus travel/lodging for up to 4 Management level staff); and National Association of State Judicial Educators conference – registration only (\$600 per person) and **\$3400** NCSC's Court Technology Conference (2 staff at \$1700 for registration/transportation/lodging). With the pre-existing \$17,500 on this line, we would be able to provide the professional development we envision for the OAH community.

Cost-Benefit Analysis

Costs: Besides the expense of the trainings and conferences, there is downtime and lost productivity (which results primarily from travel).

Benefits: Agency staff and Judges stay current on the latest developments in administrative law, case management and technology; all who participate receive the opportunity for renewal and growth; the Agency's human capital is increased, thereby enhancing quality of services to the public whom we serve; productivity increases, which increases the public value; job satisfaction, motivation and morale increase, which will reduce turnover.

Other Benefits

Increasing our Agency's professional skills supports the District's strategic goal of "recruiting, managing and retaining a well-qualified and diverse workforce," and to "promote the continuous professional development and growth of its employees."

Legislative Analysis

There are no required amendments to the D.C. Code or any other regulatory requirement as a result of this proposal. The D.C. Code does not require funding for this proposal (no legislative mandate exists).

OBP ASSESSMENT

FY 2016 PROGRAM ENHANCEMENT - FORM B

Agency Program Enhancement Request Details

Agency Code: FS0 Agency Title: Office of Administrative Hearings Enhancement Title: Mediator-Attorney Date: November 7, 2014

Total Amount of Local Funds: \$75,000 FTEs: 1.0 Is this Enhancement a one-time cost? Ongoing. Agency point of contact: Kathy Haggerty, Executive Director

Problem Statement

One of OAH's key performance indicators is to reduce the number of hearings through increasing mediations, as mutually agreeable solutions are shown to have more successful outcomes for the parties. In FY14 Administrative Law Judges mediated on 166 cases. It is difficult to exactly quantify at this time how many hours were spent on these cases, as each mediation is different in terms of the number of parties and complexity of the case. Therefore, cases can take as little as two hours (equating to 332 hours) or as much as several days (equating to 3984 hours). Roughly, then, a fair estimate is **2148** hours (average between low and high) which can be can be attributed to time that Judges were not allocating their time on the adjudication of cases, or concentrating on case disposition and backlogs. Secondly, there are parties who arrive for their hearings and decide they are willing to attempt mediation, however, finding the Judicial resource at the last minute has proven very challenging, if not generally impossible. The lack of resources in this area contributes to delayed disposition of cases.

Proposed Solution

OAH proposes 1 FTE Mediator-Attorney. This mediator-attorney would be available for both scheduled and walk-in mediations, and could also support the Legal Counsel unit by conducting legal research projects when not in mediation. This liberates the Judges to spend their time on adjudicating cases and working on those cases which do not lend themselves to mediation.

Cost-Benefit Analysis

Cost: Salary and benefits for one Attorney-Advisor position is \$75,000. ALJ time spent in mediation = \$144,538, that is, \$67.29/hour * 2148 hours. That is a **cost savings up to \$69,538** per year.

Benefits: Having a full-time mediator on staff, who is not an ALJ, would allow for greater service to the public, more efficient disposal of cases, provide additional support to the Office of General Counsel and a more efficient use of Judicial time. As stated above, nearly \$70,000 in personnel savings.

Other Benefits

Legislative Analysis OAH Establishment Act. No required amendments to the D.C. Code or any other regulatory requirement as a result of this proposal. The D.C. Code does not require funding this proposal (no legislative mandate exists).

OBP ASSESSMENT

FY 2016 PROGRAM ENHANCEMENT - FORM B

Agency Program Enhancement Request Details

Agency Code: FS0 Agency Title: Office of Administrative Hearings Enhancement Title: Performance Measurement Project Consultant Date: November 7, 2014

Total Amount of Local Funds: \$50,000 FTEs: 0 Is this Enhancement a one-time cost? One Time. Agency point of contact: Kathy Haggerty, Executive Director

Problem Statement

Under the OAH Establishment Act, Section 8. "Powers and duties of the Chief Administrative Law Judge," the Chief Administrative Law Judge shall (10) "Develop and implement annual performance standards for the management and disposition of cases assigned to Administrative Law Judges, which shall take account of subject matter and case complexity." The challenge OAH faces regarding this mandate, is that the current process and evaluation form are deficient in substantive and objective criteria. The current evaluation rates Administrative Law Judges (ALJs) on: Judicial Temperament, Teamwork, Job Knowledge, Communications (oral and written), Managing People, Leadership, Strategic Planning, Operations Planning and Evaluating, and Conflict Management. While these components are important, they do not specifically address the duties and responsibilities and the intent under this specific area of the Establishment Act: How caseloads are managed, timely disposition of cases, quality of writing and decisions rendered, and the mix and complexity of cases. The current system does not have objective measurements and criteria by which to evaluate ALJs, and consequently, they lack meaningful information by which Judges can receive important feedback as well as accountability.

Proposed Solution

Such a tool is needed and should be developed under a vetted consultant to ensure credibility. OAH would issue a RFQ to secure the most qualified consulting services that possess expertise in the area of performance measurement, specifically as it relates to Administrative Law Judges. OAH proposes this one-time project to: Assess the current performance measurement system; determine objective criteria in collaboration and consultation with the ALJ Corps; and then develop, train, and implement the measurement tool. It is estimated that these services would cost approximately \$50,000.

Cost-Benefit Analysis

Cost: Contracted services.

Benefits: A meaningful performance measurement tool and process that will translate into greater opportunities for ALJ Corps to improve services and be accountable to the District.

Other Benefits

Legislative Analysis

As stated, the OAH Establishment Act calls for such a performance measurement tool. Otherwise, there are no required amendments to the D.C. Code or any other regulatory requirement as a result of this proposal.

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OBP ASSESSMENT

OFFICE OF ADMINISTRATIVE HEARINGS (OAH) FY 2015 REPROGRAMMING LIST

	LC	DCAL		Starting Budget	\$8,703,036
FISCAL					
YEAR	FUND	DATE	SOAR DOC #	DESCRIPTION	AMOUNT
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(2,500.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	155,000.00
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	(90,000.00)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(1,100.00)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(19,000.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	115,000.00
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(4,000.00)
2015	0100	7/13/15	BJSUPFS0	FY 2015 SUPPLEMENTAL	(162,968.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	(208,675.00)
2015	0100	8/10/15	BJFSOFSO	REPROGRAMMING 15-0737	(46,939.74)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	(23,500.00)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(18,000.00)
2015	0100	8/11/15	BJFSOFS1	TO CORRECT BJFS0FS0	46,939.74
2015	0100	8/11/15	BJFSOFS1	TO CORRECT BJFS0FS0	(46,939.74)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(122,000.00)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(1,000.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	(30,500.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	(39,825.00)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(29,000.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	130,000.00
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(7,000.00)
2015	0100	6/2/15	BJFS0602	REPROGRAMMING 15-0546	(7,500.00)
2015	0100	8/10/15	BJFSOFSO	REPROGRAMMING 15-0737	46,939.74
2015	0100	7/13/15	BJSUPFSO	FY 2015 SUPPLEMENTAL	(31,174.00)
2015	0100	9/30/15	BJRAT141	REPRO-VARIOUS AGY	(45,000.00)
				Final Budget	8,260,294

	INTRA	-DISTRICT		Starting Budget	\$1,641,263
FISCAL					
YEAR	FUND	DATE	SOAR DOC #	DESCRIPTION	AMOUNT
2015	0701	5/6/15	BJCF0FS0	INTRA-DISTRICT 15-0484	142,878.96
2015	0701	5/6/15	BJCF0FS0	INTRA-DISTRICT 15-0484	1,814.14
2015	0701	9/3/15	BJFS0903	INTRA-DISTRICT 15-0795	(36,875.00)
2015	0701	10/10/14	BJFS0CF0	INTRA-DISTRICT 14-1222	26,590.55
2015	0701	8/26/15	BHFS0GA1	INTRA-DISTRICT - CORRECT DCPS BUDGET	36,875.00
2015	0701	12/15/14	BJFSOSRO	INTRA-DISTRICT 15-0202	24,000.00
2015	0701	5/6/15	BJCF0FS0	INTRA-DISTRICT 15-0484	40,681.00
2015	0701	5/6/15	BJCF0FS0	INTRA-DISTRICT 15-0484	5,822.00
2015	0701	11/5/14	BJFSOHIO	INTRA-DISTRICT 15-0052	(300,000.00)

2015	0701	10/10/14	BJFS0CF0	INTRA-DISTRICT 14-1222	5,836.96
2015	0701	4/24/15	BHFS0GA0	INTRA-DISTRICT - REDUCE DCPS CONTRACT	(36,875.00)
2015	0701	5/6/15	BJCF0FS0	INTRA-DISTRICT 15-0484	26,988.03
				Final Budget	1,579,000

OFFICE OF ADMINISTRATIVE HEARINGS (OAH) FY 2016 REPROGRAMMING LIST

	L	OCAL		Starting Budget	\$8,805,049
FISCAL YEAR	FUND	DATE	SOAR DOC #	DESCRIPTION	AMOUNT
2016	0100			None	0.00
				Final Budget	8,805,049

	INTRA-DISTRICT			Starting Budget			
FISCAL YEAR	FUND	DATE	SOAR DOC #	DESCRIPTION	AMOUNT		
2016	0701	10/26/15	BJFS0CF2	INTRA-DISTRICT 16-0003	9,280.00		
2016	0701	10/26/15	BJFS0CF2	INTRA-DISTRICT 16-0003	97,200.08		
2016	0701	10/26/15	BJFS0CF2	INTRA-DISTRICT 16-0003	58,000.00		
2016	0701	12/15/15	BJFSOGAO	INTRA-DISTRICT 16-101	52,500.00		
2016	0701	10/26/15	BJFS0CF2	INTRA-DISTRICT 16-0003	24,458.00		
				Final Budget	1,596,500		

	FEDERAL GRANT			Starting Budget	\$60,000
FISCAL					
YEAR	FUND	DATE	SOAR DOC #	DESCRIPTION	AMOUNT
2016	8250	10/5/15	PAFSOMED	REPROGRAM TO PERSON SERV BUD	(60,000.00)
2016	8250	10/5/15	PAFSOMED	REPROGRAM TO PERSON SERV BUD	50,400.00
2016	8250	10/5/15	PAFSOMED	REPROGRAM TO PERSON SERV BUD	9,600.00
				Final Budget	60,000

	Office of Administrative Hearings (FS0)											
FY	Received Expenditures FTEs Grant#/Ph. Service											
2015	100,000	100,000	0	MEDICD/15	Adjudication of TANF and Medicaid related cases							
Total	100,000	100,000	0									

Office of Administrative Hearings (FS0)											
FY	FY Received Expenditures FTEs Grant#/Ph. Service										
2016	0	0	0	MEDICD/16	Adjudication of TANF and Medicaid related cases						
Total	0	0	0								

Note:

FY 2016 Budget is established at \$60,000.00

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FY 2015 PERFORMANCE PLAN Office of Administrative Hearings

MISSION

The mission of the Office of Administrative Hearings (OAH) is to provide a fair, efficient, and effective forum to manage and resolve administrative disputes.

SUMMARY OF SERVICES

OAH is an impartial, independent, executive branch agency that adjudicates cases for over 40 District of Columbia agencies, boards, and commissions. OAH holds hearings and provides other adjudication services and conducts mediations to resolve disputes arising under District law and rules.

PERFORMANCE PLAN DIVISIONS

- Executive¹
- Judicial
- Court Counsel
- Clerk of Court

AGENCY WORKLOAD MEASURES

Measure	FY 201 Actual	FY 2013 Actual	FY 2014 YTD ²
Number of Cases Filed	16,064	24,221	14,607
Number of Hearings Held	6,642	6,681	4,648
Number of Final Orders Issued	20,762	19,123	11,895
Number of Appeals to DC Court of Appeals (by Calendar Year)	193	120	65
Number of Cases Dismissed (including voluntary dismissals)	3,057	3,384	1,834
Percentage of Notice of Infraction/Notice of Violation cases in which the District government prevails	76.6%	82%	NA

¹ For the purposes of the FY15 Performance Plan, the (500A) Executive program includes (100A) Agency Management and (100F) Agency Financial Operations.

² The data are accurate through June 30, 2014.



*Executive*³

SUMMARY OF SERVICES

The Executive program includes Agency Management and Agency Financial Operations. The program provides administrative and operational support and tools required to achieve programmatic results. The program is standard for all performance-based budgeting agencies,

OBJECTIVE 1: Oversee and facilitate the coordination of interagency activities and initiatives between OAH and other District agencies.

INTIATIVE 1.1: Ensure the update of OAH's website to facilitate the payment of Notice of Infraction tickets for DCTC.

The OAH Act gave OAH authority to adjudicate all District of Columbia Taxicab Commission (DCTC) cases as of October 1, 2004. *See* D.C. Official Code § 2-1831.03(b)(3). Despite this authority, only 181 DCTC cases have been filed at OAH since FY05. The vast majority of DCTC cases continued to be heard by Department of Motor Vehicles (DMV) pursuant to a Memorandum of Understanding between DMV and DCTC. In FY13, due to concerns about its on-going authority to adjudicate DCTC cases as well as resource limitations, the OCA directed that all DCTC cases be heard by OAH consistent with the OAH Act. The Office will also update its website in FY14 by placing links to the DMV website for payment of taxicab tickets. In addition, information directing litigants to OAH's website will be included on the newly printed Notice of Infraction tickets for DCTC. In FY14, the expected outcome will be a reduction in the number of backlogged cases and user friendly access for litigants in the payment of taxicab tickets by way of OAH's website.

Completion Date: September 2015.

INTIATIVE 1.2: Train OAH staff on use of eTims, the case management system for DC Taxicab Commission cases.

OAH will train support staff and Administrative Law Judges staff in the use of eTims, the new case management system for these cases. **Completion Date: September 2015.**

INITIATIVE 1.3: Collaborate with District government stakeholder agencies to project caseload changes and to ensure the maintenance and development of an appropriate supportive infrastructure.

The OAH Establishment Act at D.C. Official Code § 2-1831.13(e) requires the OAH Chief Administrative Law Judge to transmit to the Mayor, the Council, and each agency for whom OAH adjudicates cases (stakeholder agencies), a written summary of OAH's caseload during the previous fiscal year that is attributable to any provision of law administered by or under the jurisdiction of each stakeholder agency. The summary must include comparative caseload data from prior fiscal years. In response, the stakeholder agency must provide OAH a written statement as to whether the agency knows or believes there is a reasonable possibility that the caseload attributable to the agency will

³ For the purposes of the FY15 Performance Plan, the (500A) Executive program includes (100A) Agency Management and (100F) Agency Financial Operations.



increase or decrease by more than 10% in the current or following fiscal year based on any planned or ongoing agency actions, or any other reason, and specifying the anticipated amount of and reason for the increase or decrease. Accordingly, OAH Rule 2839.1, requires each stakeholder agency to compare the number of cases reported in the OAH summary to the number of cases it anticipates filing at OAH in the following fiscal year. To comply with the statutory mandates, OAH will identify stakeholder agency contacts; collaborate with the stakeholder agencies to develop a stakeholder agency reporting tool with timelines for submission to OAH; create an analytical framework for determining the need for any change in OAH resources, and a tool for communicating the need for any change in OAH resources to the Mayor and the Council. **Completion Date: September 2015.**

Measure	FY 2013 Actual	FY 2014 Target	FY 2014 YTD ⁴	FY 2015 Projection	FY 2016 Projection	FY2017 Projection
Percentage of OAH staff trained in eTims, the case management system for DCTC cases	NA	NA	NA	5%	10%	15%
Percentage of stakeholder agency contacts identified for caseload projection ⁵	NA	NA	NA	75%	85%	90%
Percentage of stakeholder agencies collaborating with caseload projection	NA	NA	NA	65%	75%	80%
Percentage of tasks completed toward the development of caseload projection reporting tool.	NA	NA	NA	75%	95%	95%
Percentage of tasks completed toward development of analytical framework for determining need for any change in OAH resources	NA	NA	NA	75%	95%	95%

KEY PERFORMANCE INDICATORS – Executive

⁴ Data are accurate as of June 30, 2014.

⁵ Since the number of stakeholder agencies may change during a fiscal year or from year to year based on amendments to the OAH Establishment Act or agreements between OAH and District agencies, stakeholder agency percentages referenced in the measures will be calculated based on the number of actual stakeholder agencies in the fiscal year.



Judicial

SUMMARY OF SERVICES

The Judicial program ensures due process and is charged with improving the quality, efficiency, and efficacy of justice management. This program provides pre-trial management, adjudication, and mediation services.

OBJECTIVE 1: Increase the clearance rate of cases disposed

INITIATIVE 1.1: Increase the disposition rate of older cases

Clearance rate was a new proposed performance measure for OAH in FY14, which was modeled on one adopted by the DC Court System. A measure of court efficiency, the clearance rate is the total number of cases disposed of (*i.e.*, final orders issued) divided by the total number of cases added to the caseload (*i.e.*, opened and re-opened) during a given time period. Rates of over 100% indicate that the court disposed of more cases than were added, thereby reducing the pending caseload. In the second quarter of FY14, OAH implemented an interim performance objective to dispose of the oldest cases ripe for disposition first. In FY15, the expected outcome will be an increase in court efficiency and an overall reduction of the pending caseload. **Completion Date: September 2015.**

Completion Date. September 2015.

INITIATIVE 1.2: Begin to re-engineer case management

Some, but not all, of OAH cases are mandated by statute or inter-agency agreement to meet a specific deadline by which a final order must be issued. In the 4th quarter of FY14, OAH hired a new Clerk of Court, who is expected (see Clerk of Court portion of this plan) to re-engineer operations under the Clerk of Court's supervision, including establishing benchmarks for case processing and improving how OAH schedules hearings. Over the last several FYs, mediation has been successful in reducing by 50% the number of complex cases requiring hearings and decisions by an ALJ. In future FYs, OAH will need to undertake a major project to integrate case management, case allocation, and performance management. In FY15, the expected outcome of case management efforts will be an increase in court efficiency by reducing the pending caseload, and collecting data about the resources necessary to dispose of cases within target timeframes. **Completion Date: September 2015.**

INITIATIVE 1.3: Increase efficiency of post-trial procedures

As part of OAH's mission to provide fair, efficient, and effective administrative adjudication, it has established procedural rules which allow litigants to request changes to the final order or a new hearing. The legal grounds for these requests vary in complexity and validity. Most OAH litigants are self-represented and are unaware of the factual framework and circumstances which might meet the legal standards for granting such requests. OAH will develop forms to capture relevant information from litigants who request new hearings or changes to the final order so that the need to conduct additional hearings to obtain this information is reduced, and more of these requests can be resolved without the need for a hearing. In addition, OAH will develop tools for ALJs to decide these requests, including template orders that reduce writing time without sacrificing sound legal analysis. **Completion Date: September 2015.**



Measure	FY 2013 Actual	FY 2014 Target	FY 2014 ⁷ YTD	FY 2015 Projection	FY 2016 Projection	FY 2017 Projection
Percentage of the total number of cases disposed of (final order issued) within 365 days of close of the record or less	NA	NA	NA	50%	75%	85%
Percentage of all unemployment insurance cases resolved within 90 days of filing in a given month ⁸	97%	99.6%	99%	99.5%	95%	95%
Percentage of hearings reduced due to mediation	8.3%	4.9%	4.5%	1.9%	5.5%	6.5%
Percentage of non-unemployment insurance cases resolved within 120 days of filing ⁹	65%	82.9%	60%	81.2%	65%	70%
Percentage of post-trial motions decided within 75 days in accordance with OAH Rules	NA	NA	NA	75%	85%	95%

KEY PERFORMANCE INDICATORS – Judicial⁶

⁶ Data are accurate as of June 30, 2014.

 ⁷ The Judicial Division includes the functions of Trial Appeals and Judicial Management.
⁸ The U.S. Department of Labor industry standard is 95% of cases in a given month resolved within 90 days of filing. ⁹ This indicator includes cases opened and disposed of in the same fiscal year only.



Court Counsel¹⁰

SUMMARY OF SERVICES

The Court Counsel Division supports the Chief Administrative Law Judge's efforts to ensure agency compliance with applicable laws; it assists key management staff by, among other things, tracking legislative and regulatory initiatives, and supports the administrative court's judicial function by assisting Administrative Law Judges with legal research and analysis and the drafting of orders.

OBJECTIVE 1: Improve the experience of participants who are limited or non-English proficient.

INITIATIVE 1.1: Increase the number of OAH forms translated into foreign languages, enhancing access to information and services for participants who are limited or non-English proficient.

The OAH Resource Center provides self-represented litigants with information and assistance concerning their OAH cases. An Attorney Advisor supervises the Resource Center and oversees OAH's access to justice and language access initiatives. During walk-in interview hours, self-represented litigants can meet with Resource Center staff or supervised attorney volunteers to receive legal information and other informational brochures, many of which are available in multiple languages. In addition, OAH's website provides access to information, case materials, and forms in multiple languages. This initiative is designed to provide core information about the agency in all six primary languages listed in the Language Access Act. Translated versions of vital documents will also be available on the appropriate language page, so as to make access to this information easier for users who are not proficient in English (limited or not proficient). **Completion Date: September 30, 2015.**

OBJECTIVE 2: Provide legal research and advice to the Chief Administrative Law Judge, key management staff, and the Administrative Law Judges.

INITIATIVE 2.1: Improve OAH efficiency and responsiveness by having all agency attorneys trained in the District of Columbia's rulemaking process.

The rulemaking process can be difficult to navigate in a timely manner without proper training. This impacts OAH because agencies enact rules that affect our cases and we have to enact procedural rules governing OAH's cases. As in years past, in FY2015, the Office of Attorney General, Legal Counsel Division will conduct training sessions that examine rulemaking mechanics and procedures, explaining the substantive legal review procedure, the policy review process, the statutory requirements of the District's Administrative Procedures Act, and emerging issues. This initiative will be considered successful if, by the end of the fiscal year, all agency attorneys have completed the training. **Completion Date: September 30, 2015.**

¹⁰ The Court Counsel Division includes the functions of Judicial Assistance and Legal Counsel.



INITIATIVE 2.2: Coordinate with the Board of Ethics and Government Accountability (BEGA) to obtain ethics training and, where necessary, provide timely and reliable oral and written ethics advice.

In FY2015, the Court Counsel Division will coordinate with BEGA to train all agency employees, and organize a special training with an emphasis on ethical obligations for attorneys. The Court Counsel Division will also coordinate with BEGA, where necessary, to obtain timely, reliable oral and written advice on government ethics to those agency employees who request it, and assist agency employees to comply with the new financial disclosures requirements enforced by BEGA. This initiative will be considered successful if the Court Counsel Division arranges BEGA training for all agency staff by the end of the fiscal year and provides responses to ethics and financial disclosure inquiries orally or in writing within 21 days of the request.

Completion Date: September 30, 2015.

INITIATIVE 2.3: Complete legal research assignments timely.

In FY2105, the Court Counsel Division will, hopefully, be fully staffed. Accordingly, it will coordinate with the Chief Administrative Law Judge, key management staff, and the Administrative Law Judges to provide timely, reliable oral and written advice on legal research assignments in order to meet agency-wide needs and case-specific requirements. The Court Counsel Division will also provide expedited review and drafting assistance for any emergency project. This initiative will be considered successful if the Court Counsel Division provides responses within 30 days of the request (if no other deadline exists). **Completion Date: September 30, 2015.**

Measure	FY 2013	FY 2014	FY 2014	FY 2015	FY 2016	FY 2017
	Actual	Target	YTD	Projection	Projection	Projection
Number of attorneys who complete rulemaking training	NA	NA	5	4	7	7
Number of ethics/financial disclosure opinions issued within 21 days of request	NA	NA	NA	Baseline Year	5	5
Percentage of non-expedited legal research projects completed within 30 days of request	NA	NA	NA	Baseline Year	80	85
Percentage of expedited legal research projects completed within deadline provided	NA	NA	NA	Baseline Year	80	90
Number of translated versions of vital documents available to public	NA	NA	5	8	25	30
Percentage of staff trained in Language Access	NA	NA	10%	90%	90%	90%

KEY PERFORMANCE INDICATORS – Court Counsel Division



Clerk of Court¹¹

SUMMARY OF SERVICES

The Clerk of Court program provides an efficient intake of cases and supports the agency's case management system and caseload reporting; maintains forms and documentation; and serves as the primary customer service interface.

OBJECTIVE 1: Improve the experience of participants in administrative hearings through quality customer service.

INITIATIVE 1.1: Roll out specialized customer service training to all Clerk of Court staff that serve as OAH's primary customer service interface.

In FY12, OAH revised its Customer Service Survey with the goal of measuring the satisfaction of litigants coming before OAH in four general areas: 1) hearing facilities; 2) the Clerk's Office; 3) Administrative Law Judges; and 4) the hearing process. And, in FY12, the Clerk's Office also increased its efforts to circulate the revised survey, which yielded a better data capture for that fiscal year. But in FY13, OAH disseminated fewer surveys than in the previous fiscal year and there was a corresponding decline in the number of Customer Service Surveys received. In response, OAH provided Clerk of Court staff specialized customer service training, focused on the importance of customer service; and OAH placed signs throughout high traffic areas of the agency encouraging customers to complete a survey; 2) changed the color of the surveys to increase their visibility; and 3) increased the accessibility of the surveys by placing them in various locations throughout the agency. The revised effort should result in a better data capture for FY15 and beyond. **Completion Date: September 2015**

OBJECTIVE 2: Increase the efficiency and integrity of case intake through the creation and use of improved intake forms.

INITIATIVE 2.1: Develop improved intake forms for various kinds of cases

Most of OAH's litigants are self-represented and have little experience providing legally relevant facts to adjudicators. In certain types of public benefit cases, the law requires OAH to process verbal requests for appeal over the telephone. For the convenience of litigants, requests for appeal in any case in OAH's jurisdiction may be made by email or fax. Many of the OAH intake forms currently used by the Clerk's office do not elicit relevant or complete information. Therefore, Clerks who take requests for appeal do not collect accurate and complete information concerning the reason for the appeal. The absence of such information at the intake stage of a case may negatively impact and delay the Judicial Division's adjudication of the case, since additional information may be needed from the litigants before case complexity can be determined and resources marshaled to dispose of the case. In conjunction with the Judicial Division, the OAH Clerk of Court will develop and test new intake forms. Implementation of the improved forms is expected to educate self-represented litigants about the factual framework and legal issues relevant to their cases and, in turn, expedite disposition of the cases in FY15 and beyond. **Completion Date: September 2015**

¹¹ The Clerk of the Court Division includes the functions of Case Management and Judicial Support.



INITIATIVE 2.2: Train Clerk of Court staff on the use of the revised intake forms.

Clerk of Court staff, especially staff serving in the OAH Resource Center, must be trained on the structure and content of the forms. The Clerk of Court will monitor implementation to ensure that forms are capturing the required information.

Completion Date: September 2015

INITIATIVE 2.3: Evaluate the effectiveness of the revised intake forms.

The Clerk of Court will review case files and information from the OAH electronic case management system to determine whether proper and complete information is captured through use of the revised intake forms and whether use of the forms has improved case processing efficiency. The Clerk of Court will also survey form users to ensure that the forms are maximally informative. **Completion Date: September 2015**

OBJECTIVE 3: Improve case file processing.

INITIATIVE 3.1: Develop tracking methodology for case files.

OAH maintains information concerning each case in a case file, which is a collection of legally significant documents (for example, requests for hearing and appeal, exhibits, and orders) created by OAH and the litigants relating to a particular legal case. OAH maintains the case files as part of the official record of proceedings in the case. Case files for a particular case can be traditional paper files, electronic files, or both. OAH now relies primarily on its electronic case management system to determine the location of a case file, but case files cannot always be retrieved readily. Case files are maintained (either on- or off-site) even after a case is closed, in compliance with OAH's retention policies. A reliably accurate and consistent case file retrieval system ensures efficient case processing and use of Clerk of Court staff time. To improve efficiency, the Clerk of Court will develop and implement tracking methods for case files and establish a schedule for periodically auditing the efficiency of the new case tracking methodology.

Completion Date: September 2015

OBJECTIVE 4: Increase the integrity and consistency of case files.

INITIATIVE 4.1: Develop and implement uniform case file organization standards for different case types.

OAH cases are organized by administrative agency, subject matter, and governing law and rules (i.e. cases arising under the Litter Control Act, the housing code, licensing rules, or public benefits legislation). OAH adopted inconsistent standards for determining the required contents and organization of files for various case types. Inconsistent standards create inefficiencies in case processing and impede cross-training of Clerk of Court staff. The Clerk of Court will develop and implement uniform case file organization standards and monitor compliance with the standards. **Completion Date: September 2015.**

*	\star	*

Measure	FY 2013 Actual	FY 2014 Target	FY 2014 YTD ¹²	FY 2015 Projection	FY 2016 Projection	FY 2017 Projection
Percentage of consumer satisfaction surveys with a rating of at least "Agree" regarding the level of quality of	95%	92%	92%	96%	97%	97%
Complete development and implementation of new intake forms by case	NA	NA	NA	70%	80%	95%
Percent compliance with established time frames for case file retrieval	NA	NA	NA	65%	80%	95%
Percent compliance with uniform case file organization standards by different case types	NA	NA	NA	50%	75%	100%

KEY PERFORMANCE INDICATORS - Clerk of the Court

¹² Data are accurate as June 30, 2014.

FY 2016 PERFORMANCE PLAN Office of Administrative Hearings

MISSION

The mission of the Office of Administrative Hearings (OAH) is to provide a fair, efficient, and effective forum to manage and resolve administrative disputes.

SUMMARY OF SERVICES

OAH is an impartial, independent, executive branch agency that adjudicates cases for over 40 District of Columbia agencies, boards, and commissions. OAH holds hearings and provides other adjudication services and conducts mediations to resolve disputes arising under District law and rules.

PERFORMANCE PLAN DIVISIONS

- Executive¹
- Judicial
- Court Counsel
- Clerk of Court

AGENCY WORKLOAD MEASURES

Measure	FY 2012 Actual	FY 2013 Actual	FY 2014 ² Actual	FY 2015 ³ YTD
Number of Cases Filed	16,064	24,221	21,849	15,342
Number of Hearings Held (Not mediations)	6,642	6,681	6,152	4,940
Number of Cases Closed	20,762	19,123	20,627	16,762
Number of Appeals to DC Court of Appeals (by Calendar Year)	193	120	120	77
Number of Cases Dismissed (including voluntary dismissals)	3,057	3,384	2,756	2,208
The percentage of all Notice of Infraction/Notice of Violation cases closed by fiscal year in which the District government prevailed.	76.6%	82.0%	79.9%	79.3%

¹ For the purposes of the FY16 Performance Plan, (500A) the Executive program includes (100A) Agency Management and (100F) Agency Financial Operations.

² FY2014 data does not in include eTIMS.

³ FY2015 data does not in include eTIMS. FY2015 data is as of June 30, 2015.

*Executive*⁴ SUMMARY OF SERVICES



The Executive program includes Agency Management and Agency Financial Operations. The program provides administrative and operational support and the oversight required to achieve programmatic results. The program is standard for all performance-based budgeting agencies.

OBJECTIVE 1: Oversee and facilitate the coordination of interagency activities and initiatives between OAH and other District agencies.

INTIATIVE 1.1: Ensure the update of OAH's website to facilitate the payment of Notice of Infraction tickets for DCTC.

The OAH Establishment Act gave OAH authority to adjudicate all District of Columbia Taxicab Commission (DCTC) cases as of October 1, 2004. *See* D.C. Official Code § 2-1831.03(b)(3). Despite this authority, only 181 DCTC cases have been filed at OAH since FY05. The vast majority of DCTC cases continued to be heard by Department of Motor Vehicles (DMV) pursuant to a Memorandum of Understanding between DMV and DCTC. In FY13, due to concerns about its on-going authority to adjudicate DCTC cases as well as resource limitations, the OCA directed that all DCTC cases be heard by OAH consistent with the OAH Act. The Office updated its website in FY14 by placing links to the DMV website for payment of taxicab tickets. In addition, information directing litigants to OAH's website will be included on the newly printed Notice of Infraction tickets for DCTC. In FY16, the expected outcome will be a reduction in the number of backlogged cases and user friendly access for litigants in the payment of taxicab tickets by way of OAH's website.

Completion Date: September 2016.

INTIATIVE 1.2: Train OAH staff on use of eTims, the case management system for DC Taxicab Commission cases.

OAH will train support staff and Administrative Law Judges staff in the use of eTims, the new case management system for these cases. **Completion Date: September 2016.**

INITIATIVE 1.3: Collaborate with District government stakeholder agencies to anticipate caseload changes and to ensure the maintenance and development of an appropriate supportive infrastructure.

The OAH Establishment Act at D.C. Official Code § 2-1831.13(e) requires the OAH Chief Administrative Law Judge to transmit to the Mayor, the Council, and each agency for whom OAH adjudicates cases (stakeholder agencies), a written summary of OAH's caseload during the previous fiscal year a r i s i n g o u t o f a n y provision of law administered by each stakeholder agency. The summary includes comparative caseload data from prior fiscal years. In response, the stakeholder agency must provide OAH a written statement as to whether the agency knows or believes there is a reasonable possibility that the caseload attributable to the agency will increase or decrease by more than 10% in the current or following fiscal year , specify the reason for the change and state the anticipated amount of the increase or decrease. Accordingly, OAH Rule 2839.1, requires that each stakeholder agency compare the number of cases

⁴ For the purposes of the FY16 Performance Plan, (500A) the Executive program includes (100A) Agency Management and (100F) Agency Financial Operations.

reported in the OAH summary to the number of cases it anticipates filing at OAH in the following fiscal year. To comply with the statutory mandates, OAH will (1) identify stakeholder agency contacts, (2) collaborate with the stakeholder agencies to develop an agency reporting tool with timelines for submission to OAH, (3) create an analytical framework for determining the need for any change in OAH resources, and (4) communicate the need for any changes in OAH resources to the Mayor and the Council. **Completion Date: September 2016.**

OBJECTIVE 2: Oversee and facilitate the coordination of OAH staff training and knowledge sharing to improve operational efficiency and case management.

INTIATIVE 2.1: Provide basic and advanced eCourt training to key OAH staff to increase Agency knowledge base and operational efficiency in advance of changes to eCourt that will further enhance these efficiencies.

OAH will provide administrative staff, support staff and Administrative Law Judges with appropriate eCourt training. Completion Date: September 2016.

INTIATIVE 2.2: Provide training and allocate resources toward process analysis and process improvement for OAH of case management.

OAH will train necessary staff to better understand agency workflow and case processing to implement efficiencies in case management. **Completion Date: September 2016.**

Measure	FY 2014 Actual	FY 2015 Target	FY 2015 ⁵ YTD	FY 2016 Projection	FY 2017 Projection	FY2018 Projection
Percentage of OAH staff trained in eTims, the case management system for DCTC cases	79%	85%	85%	90%	92%	92%
Percentage of stakeholder agency contacts collaborating with OAH to manage caseloads and operations efficiently. ⁶	NA	NA	NA	85%	90%	95%
Percentage of OAH staff that received basic or advanced eCourt Training.	NA	Base Year	3%	10%	12%	15%

KEY PERFORMANCE INDICATORS – Executive

⁵ FY2015 data is as of June 30, 2015.

⁶ Since the number of stakeholder agencies may change during a fiscal year or from year to year based on amendments to the OAH Establishment Act or agreements between OAH and District agencies, stakeholder agency percentages referenced in the measures will be calculated based on the number of actual stakeholder agencies in the fiscal year.

Judicial



SUMMARY OF SERVICES

The Judicial program ensures due process and is charged with improving the quality, efficiency, and efficacy of case adjudications through the hearing and decision-making process. This program provides pre-trial management, adjudication, and mediation services.

OBJECTIVE 1: Increase the clearance rate of cases disposed

INITIATIVE 1.1: Increase the disposition rate of older cases

Clearance rate was a new proposed performance measure for OAH in FY15, which was modeled on one adopted by the DC Court System. A measure of court efficiency, the clearance rate is the total number of cases disposed of (*i.e.*, final orders issued) divided by the total number of cases added to the caseload (*i.e.* opened and re-opened) during a given time period. Rates of over 100% indicate that the court disposed of more cases than were added, thereby reducing the pending caseload. In FY15, OAH implemented an interim performance objective to dispose of the oldest cases ripe for disposition first. In FY16, the expected outcome will be an increase in court efficiency and an overall reduction of the pending caseload.

Completion Date: September 2016.

INITIATIVE 1.2: Begin to re-engineer case management

Some, but not all, OAH cases are mandated by statute or inter-agency agreement to meet a specific deadline by which a final order must be issued. In the 4th q uarter of FY15, OAH hired a new Clerk of Court, who is expected (see Clerk of Court portion of this plan) to re-engineer operations in the Clerk's Office, including new or updated benchmarks for case processing and the scheduling of hearings. Over the last several FYs, mediation has been successful in reducing, by about 50%, the number of complex cases requiring hearings and decisions by an ALJ. In FY16, OAH will begin a modest reorganization and undertake some key projects to integrate case management, case allocation, and performance management. In FY16, the expected outcome of these efforts will be an increase in court efficiency, a reduction in adjudication delays the pending caseload, and the increased ability to collect data and report it clearly.

Completion Date: September 2016.

INITIATIVE 1.3: Increase efficiency of post-trial procedures

As part of OAH's mission to provide fair, efficient, and effective administrative adjudications, it has established procedural rules which allow litigants to request changes to the final order or a new hearing. The legal grounds for these requests vary in complexity and validity but this mechanism is intended to better ensure due process for the OAH litigants who are self-represented and may be unaware of the factual framework and circumstances that might permit change to final orders or allow new hearings. OAH will develop forms to capture relevant information from litigants who request new hearings or changes to the final order so that the need to conduct additional hearings to obtain this information is reduced, and more of these requests can be resolved without the need for a hearing. In addition, OAH will develop tools for ALJs to decide these requests, including template orders that reduce writing time without sacrificing sound legal analysis.

Completion Date: September 2016.



Measure	FY 2014 Actual	FY 2015 Target	FY 2015 ⁸ YTD	FY 2016 Projection	FY 2017 Projection	FY 2018 Projection
Of all cases closed in the fiscal year, what percentage was closed within 1 year?	96%	NA	93%	95%	96%	96%
Percentage of all unemployment insurance cases closed within the fiscal year that were closed 90 days of filing. ⁹	99%	95%	99%	95%	95%	95%
Of all the cases closed in the fiscal year, what percentage resulted in successful mediation? ¹⁰	27%	NA	15%	20%	25%	25%
Of all non-unemployment insurance cases closed in the fiscal year, what percentage was closed within 120 days?	80%	81.2%	77%	81%	83%	85%

<u>KEY PERFORMANCE INDICATORS – Ju</u>dicial⁷

⁷ The Judicial Division includes the functions of Trial Appeals and Judicial Management.

⁸ FY2015 data is as of June 30, 2015.

⁹ The U.S. Department of Labor industry standard is 95% of cases in a given month resolved within 90 days of filing. This indicator includes cases opened and disposed of in the same fiscal year only.

¹⁰ Mediation data are based on jurisdictions where 40% or more cases closed in fiscal year went to mediation.

Court Counsel¹¹

SUMMARY OF SERVICES

The Court Counsel Division supports the Chief Administrative Law Judge's efforts to ensure agency compliance with applicable laws; it assists key management staff by, among other things, tracking legislative and regulatory initiatives, and supports the administrative court's judicial function by assisting Administrative Law Judges with legal research and analysis and the drafting of orders.

OBJECTIVE 1: Improve the experience of participants who are limited or non-English proficient.

INITIATIVE 1.1: Increase the number of OAH forms translated into foreign languages, enhancing access to information and services for participants who are limited or non-English proficient.

The OAH Resource Center provides self-represented litigants with information and assistance concerning their OAH cases without giving prohibited legal advice. An Attorney Advisor supervises the Resource Center and oversees OAH's access to justice and language access initiatives. During walk-in interview hours, self-represented litigants can meet with Resource Center staff or supervised attorney volunteers to receive legal information and other informational brochures, many of which are available in multiple languages. In addition, OAH's website provides access to information, case materials, and forms in multiple languages. This initiative is designed to provide core information about the agency in all six primary languages listed in the Language Access Act. Translated versions of vital documents will also be available on the appropriate language page, so as to make access to this information easier for users whose first language is not English. **Completion Date: September 30, 2016.**

OBJECTIVE 2: Provide legal research and advice to the Chief Administrative Law Judge, key management staff, and the Administrative Law Judges.

INITIATIVE 2.1: Improve OAH efficiency and responsiveness by having all agency attorneys trained in the District of Columbia's rulemaking process.

The rulemaking process can be difficult to understand and use without proper training. This affects OAH because agencies regularly enact rules that require OAH to change its own rules and procedures As in years past, in FY2016, the Office of Attorney General, Legal Counsel Division will conduct training sessions that a d d r e s s rulemaking mechanics and procedures, explaining the substantive legal review procedure, the policy review process, the statutory requirements of the District's Administrative Procedures Act, and emerging issues. This initiative will be considered successful if, by the end of the fiscal year, all agency attorneys have completed the training and are comfortable with the rulemaking process for the benefit of the agency. **Completion Date: September 30, 2016.**

¹¹ The Court Counsel Division includes the functions of Judicial Assistance and Legal Counsel.

INITIATIVE 2.2: Coordinate with the Board of Ethics and Government Accountability (BEGA) to obtain ethics training and, where necessary, provide timely and reliable oral and written ethics advice.

In FY2016, the Court Counsel Division will coordinate with BEGA to train all agency employees, and organize a special training with an emphasis on ethical obligations for attorneys. The Court Counsel Division will also coordinate with BEGA, where necessary, to obtain timely, reliable oral and written advice on government ethics to those agency employees who request it, and assist agency employees to comply with the new financial disclosures requirements enforced by BEGA. This initiative will be considered successful if the Court Counsel Division arranges BEGA training for all agency staff by the end of the fiscal year and provides responses to ethics and financial disclosure inquiries orally or in writing within 21 days of the request.

Completion Date: September 30, 2016.

INITIATIVE 2.3: Complete legal research assignments timely.

In FY2016, the [Court Counsel Division] will coordinate with the Chief Administrative Law Judge, key management staff, and the Administrative Law Judges to provide timely, reliable oral and written advice on legal research assignments in order to meet agency-wide needs and case-specific requirements. The Court Counsel Division will also provide expedited review and drafting assistance for any emergency project. This initiative will be considered successful if the Court Counsel Division provides responses within 30 days of the request (if no other deadline exists). **Completion Date: September 30, 2016.**

Measure	FY 2014 Actual	FY 2015 Target	FY 2015 ¹²	FY 2016 Projection	FY 2017 Projection	FY 2018 Projection
Number of attorneys who complete rulemaking training	3	4	6	7	7	7
Percentage of ethics/ financial disclosure opinions issued within 21 days of request	NA	Baseline Year	2	5	5	5
Percentage of non-expedited legal research projects completed within 30 days of request	NA	Baseline Year	90%	80%	85%	90%
Percentage of expedited legal research projects completed within deadline provided	NA	Baseline Year	100%	80%	90%	95%
Number of translated versions of vital documents available to public	8	8	14	25	30	35
Percentage of staff trained in Language Access	NA	90%	73%	90%	90%	95%

KEY PERFORMANCE INDICATORS – Court Counsel Division

¹² FY2015 data are accurate as of June 30, 2015.



Clerk of Court¹³

SUMMARY OF SERVICES

The Clerk of Court program serves as the portal through which cases enter the OAH. It relies on and supports the agency's case management system, facilitates caseload reporting, maintains forms and documents related to cases and serves as the primary customer service interface.

OBJECTIVE 1: Improve the experience of participants in administrative hearings through quality customer service.

INITIATIVE 1.1: Roll out specialized customer service training to all Clerk of Court staff that serve as OAH's primary customer service interface.

In FY12, OAH revised its Customer Service Survey with the goal of measuring the satisfaction of litigants coming before OAH in four general areas: 1) hearing facilities; 2) the Clerk's Office; 3) Administrative Law Judges; and 4) the hearing process. In FY14, O A H provided staff specialized customer service training; and OAH placed signs in the agenc y's high traffic areas to encourage survey completion. In FY16, OAH will place survey kiosks in its reception area and Resource Center area. The kiosks will provide web-based customer satisfaction surveys to facilitate timely feedback and allow OAH to respond more expeditiously to customer concerns. In addition, OAH will renew and/or upgrade the customer service training for better responsiveness to the litigants. **Completion Date: September 2016.**

OBJECTIVE 2: Increase the efficiency and standardization of case intake through the creation and use of improved intake forms.

INITIATIVE 2.1: Develop improved intake forms for various kinds of cases

Most of OAH's litigants are self-represented and have little experience in adjudicative hearings in certain types of public benefit cases, the law requires OAH to process verbal requests for appeal over the telephone. For the convenience of litigants, requests for appeal in any case in OAH's jurisdiction may be made by email or fax. Many of the OAH intake forms currently used by the Clerk's office do not elicit relevant or complete information and their use is uneven because of nature of the particular proceeding or because more standardization would makes these forms more helpful. Therefore, Clerks who take requests for appeal do not collect accurate and complete information at the intake stage of a case may negatively impact and delay a hearing or otherwise complicate a case's resolution. In conjunction with the Judicial Division, the OAH Clerk of Court will develop and test new, more standardized and helpful intake forms to improve efficiency and make the hearing process more accessible to litigants. Implementation of the improved forms is expected to educate self-represented litigants about the factual framework and legal issues relevant to their cases and, in turn, expedite disposition of the

cases in FY16. Completion Date: September 2016.

¹³ The Clerk of the Court Division includes the functions of Case Management and Judicial Support.



INITIATIVE 2.2: Train Clerk of Court staff on the use of the revised intake forms.

Clerk of Court staff, especially staff serving in the OAH Resource Center, must be trained on the structure and content of the forms. Part of the exercise will including seeking input from the ALJs and the Clerk's Office staff to develop the forms and identify the best ways to train staff. The Clerk of Court will monitor implementation to ensure that forms are capturing the required information.

Completion Date: September 2016.

OBJECTIVE 3: Improve case file processing.

INITIATIVE 3.1: Develop tracking methodology for case files.

OAH maintains information concerning each case in a case file, which is a collection of legally significant documents (for example, requests for hearing and appeal, exhibits, and orders) created by OAH and the litigants relating to a particular legal case. OAH maintains the case files as part of the official record of proceedings in the case. Case files for a particular case can be traditional paper files, electronic files, or both. OAH now relies primarily on its electronic case management system to determine the location of a case file, but case files cannot always be retrieved readily due occasionally to human error or vagaries of the case management system. Case files are maintained (either on- or off-site) even after a case is closed, in compliance with OAH's retention policies. A reliably accurate and consistent case file retrieval system ensures efficient case processing and use of Clerk of Court staff time. To improve efficiency, the Clerk of Court will develop and implement tracking methods for case files and establish a schedule for periodically auditing the efficiency of the new case tracking methodology.

Completion Date: September 2016.

OBJECTIVE 4: Improve case-flow management.

INITIATIVE 4.1: Improve the efficiency of case-flow management.

In FY 2015, the Clerk of Court initiated an office-wide reorganization to eliminate redundancy, enhance accountability, streamline processes, and clarify responsibilities in how cases are handled. Internal operating procedures will be standardized as much as possible as part of a broader restructuring of the Clerk's Office how the judges are assigned cases. Eventually electronic workflows will be developed to make processing cases more efficient while reducing errors. The Clerk of Court will monitor implementation, oversee training, and measure results. **Completion Date: September 2016.**



Measure	FY 2014 Actual	FY 2015 Target	FY 2015 ¹⁴	FY 2016 Projection	FY 2017 Projection	FY 2018 Projection
Percentage of consumer satisfaction surveys with a rating of at least "Agree" regarding the level of quality of customer service	95%	97%	90%	97%	97%	97%
Complete development and implementation of new intake forms by case	NA	NA	NA	80%	95%	97%
Percent compliance with established time frames for case file retrieval	NA	NA	NA	80%	95%	97%

KEY PERFORMANCE INDICATORS - Clerk of the Court

¹⁴ FY2015 data are accurate as of June 30, 2015.

OFFICE OF ADMINISTRATIVE HEARINGS (FS0) FY 2015 LIST OF EMPLOYEE(S) SALARY OF \$100,000 OR MORE

Agency Code	Fiscal Year	Program Number	Activity Number	Employee Name	Position Number	Position Title	Salary	Fringe	Overtime Pay	Bounus Pay
FS0	15	200A	020A	Beatty-Arthur,Sherri M	00000164	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Dean,John P	00001237	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Weberman,Bernard H	00003085	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Handy,Paul Brooks	00004256	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Mcdonald,Calonette M	00009722	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Wilson Taylor,N Denise	00010722	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Sharkey,Robert E	00011806	Administrative Law Judge	147,518	\$28,471.00	0.00	0.00
FS0	15	200A	020A	Harmon, James C	00013470	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Little,Elsie S	00015529	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Meek,Leslie A	00029157	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Yahner, Ann Catherine	00032337	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	England Jr.,William Luke	00033120	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Wellner,Steven M	00036381	Administrative Law Judge	147,518	\$28,471.00	0.00	0.00
FS0	15	200A	020A	Crichlow,Claudia A.	00036518	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Hines,Caryn L	00036519	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Goode, Jesse Paul	00036958	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Barber,Claudia A	00037494	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Jenkins,Audrey	00037495	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A		00037496	Administrative Law Judge	144,176	\$27,825.97	0.00	0.00
FS0	15	200A	020A	Masulla, Mary	00037498	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Davenport,Joan	00037499	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Harvey,Scott A.	00037907	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Cobbs, Nicholas	00037909	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Goodie,Sharon E	00037910	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Rooney,John T	00037911	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Teal,Arabella W.	00037912	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00

	AGENCY GRAND TOTAL							1,064,700.98	0.00	0.00
FS0	15	100F	110F	Iwobi,Anthony	00029143	Budget Officer	113,301	\$21,867.09	0.00	0.00
FS0	15	500A	050A	Haggerty,Kathleen	00038215	Executive Director	123,600	\$23,854.80	0.00	0.00
FS0	15	500A	050A	Tucker,Wanda R	00000844	Acting Chief Administrative La	170,739	\$32,952.65	0.00	0.00
FS0	15	400A	040A	Williams, Evelyn	00011339	Supvy Clerk of Court	113,300	\$21,866.90	0.00	0.00
FS0	15	300A	300A	Lukens,Rachel R	00029149	Supervisory Attorney Advisor	101,528	\$19,594.90	0.00	0.00
FS0	15	300A	300A		00012447	General Counsel	122,932	\$23,725.88	0.00	0.00
FS0	15	200A	020A	Vergeer,Vytas V	00077959	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Nash,Beverly	00047933	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Figueroa,Elizabeth D	00042509	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Mangan, Margaret A.	00042508	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00
FS0	15	200A	020A	Pierson,Erika L	00042506	Administrative Law Judge	147,518	\$28,471.00	0.00	0.00
FS0	15	200A	020A	McClendon,Samuel	00042505	Administrative Law Judge	147,518	\$28,471.00	0.00	0.00
FS0	15	200A	020A	Bruch,Eli B	00038309	Administrative Law Judge	144,176	\$27,826.03	0.00	0.00

OFFICE OF ADMINISTRATIVE HEARINGS (FS0) FY 2016 LIST OF EMPLOYEE(S) SALARY OF \$100,000 OR MORE

Agency Code	Fiscal Year	Program Number	_	Employee Name	Position Number	Position Title	Salary	Fringe	Overtime Pay	Bounus Pay
					Judicia	I - 200A				
FS0	16	200A	020A	Beatty-Arthur,Sherri M	00000164	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Dean,John P	00001237	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Weberman,Bernard H	00003085	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Handy,Paul Brooks	00004256	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Mcdonald,Calonette M	00009722	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Wilson Taylor,N Denise	00010722	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Sharkey,Robert E	00011806	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Harmon,James C	00013470	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Little,Elsie S	00015529	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Meek,Leslie A	00029157	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Yahner, Ann Catherine	00032337	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	England Jr.,William Luke	00033120	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A		00036381	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Crichlow,Claudia A.	00036518	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Hines,Caryn L	00036519	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Goode,Jesse Paul	00036958	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Barber,Claudia A	00037494	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Jenkins,Audrey	00037495	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Tucker,Wanda R	00037496	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Masulla,Mary	00037498	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Davenport,Joan	00037499	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Harvey,Scott A.	00037907	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Cobbs,Nicholas	00037909	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Goodie,Sharon E	00037910	Administrative Law Judge	148,502	27,770	0.00	0.00
FS0	16	200A	020A	Rooney,John T	00037911	Administrative Law Judge	148,502	27,770	0.00	0.00

	AGENCY GRAND TOTAL							1,039,892	0.00	0.00	
FS0	16	100F	110F	Iwobi,Anthony	00029143	Budget Officer	116,700	21,823	0.00	0.00	
				Ag	ency Financial	Operations - 100F					
FS0	16	500A	050A	Rice,Eric	00038215	Interim Executive Director	108,806	20,347	0.00	0.00	
FS0	16	500A	050A	Adams, Eugene A	00000844	Chief Administrative Law Judge	181,795	33,996	0.00	0.00	
					Executi	ve - 500A					
FS0	16	400A	040A		00011339	Supvy Clerk of Court	128,750	24,076	0.00	0.00	
					Clerk of C	ourt - 400A					
FS0	16	300A	030A	Lukens, Rachel R	00029149	Supervisory Attorney Advisor	104,574	19,555	0.00	0.00	
FS0	16	300A	030A	Natale, Vanessa	00012447	General Counsel	133,000	24,871	0.00	0.00	
	Court Counsel - 300A										
FS0	16	200A	020A	Vergeer,Vytas V	00077959	Administrative Law Judge	148,502	27,770	0.00	0.00	
FS0	16	200A	020A	Nash, Beverly	00047933	Administrative Law Judge	148,502	27,770	0.00	0.00	
FS0	16	200A	020A	Figueroa, Elizabeth D	00042509	Administrative Law Judge	148,502	27,770	0.00	0.00	
FS0	16	200A	020A	Mangan, Margaret A.	00042508	Administrative Law Judge	148,502	27,770	0.00	0.00	
FS0	16	200A	020A	Pierson,Erika L	00042506	Administrative Law Judge	151,944	28,413	0.00	0.00	
FS0	16	200A	020A	McClendon,Samuel	00042505	Administrative Law Judge	148,502	27,770	0.00	0.00	
FS0	16	200A	020A	Bruch,Eli B	00038309	Administrative Law Judge	148,502	27,770	0.00	0.00	
FS0	16	200A	020A	Teal,Arabella W.	00037912	Administrative Law Judge	148,502	27,770	0.00	0.00	