

List of studies, reports and research projects: FY17

Topic/Name	Purpose	Status/ Completion Date	Funding	Author
DC Annual Economic Report	Detailed analysis of population demographics, labor market, job market, and occupational employment trends and activities.	Completed 9/30/2017	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Washington DC Hot Jobs	Includes occupations that show a favorable mix of current hiring demand (job openings and average hires), projected short-term job growth and median wages.	Completed 6/30/2017	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
DC Monthly Labor Market Indicators	Includes monthly report of selected labor market indicators	Monthly	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Washington DC Industry and Occupation Short term Projections	Includes DC Industry and Occupational Short-Term Projections (2016-2018)	Completed 3/30/2017	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Washington DC Industry and Occupation Long term Projections	Includes DC and DC region Industry and Occupational Long-Term Projections (2014-2024)	Completed 6/30/2017	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance

List of studies, reports and research projects: FY18

Topic	Purpose/Methodology	Research Question	Due Date	Funding	Author
Benefits of Training Programs in DC	Treatment Effects/Econometrics	Impact of training program received by Dislocated workers in DC and likelihood of being employed after receiving training.	9/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Cost-Benefits Analysis of Services received at DOES	Cost-Benefits Analysis and ROI	Effectiveness of services received at DOES and return on investment of these services.	9/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Labor Force Participation rate in DC over time	Trend Analysis	Labor force participation in DC by demographics and impact on employment.	9/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Youth participation in the District economy (New Hires)	Trend Analysis	Youth participation in District workforce and impact on employment.	Final 9/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Does minimum wage increase impact jobs in DC?	Data and Trend Analysis	Impact of new minimum wage on employment by sector and industry.	9/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance

Washington DC Hot Jobs	Includes occupations that show a favorable mix of current hiring demand (job openings and average hires), projected short-term job growth and median wages.		6/30/2019	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
DC Monthly Labor Market Indicators	Includes monthly report of selected labor market indicators		Monthly	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Washington DC Industry and Occupation Short term Projections	Includes DC Industry and Occupational Short-Term Projections (2017-2019)		3/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance
Washington DC Industry and Occupation Long term Projections	Includes DC and DC region Industry and Occupational Long-Term Projections (2016-2026)		Completed 6/30/2018	DOL/ETA Workforce Information Grant	DOES/Office of Labor Market Research and Performance

Links to completed reports

- 1- Annual economic report: https://does.dc.gov/sites/default/files/dc/sites/does/page_content/attachments/2016%20LMI%20Annual%20Econ%20Report-Final.pdf
- 2- DC Hot Jobs: <https://does.dc.gov/page/washington-dcs-hot-50-jobs>
- 3- DC Labor market indicators: <https://does.dc.gov/page/dc-monthly-labor-market-indicators>
- 4- DC Short term projections (2016-2018): <https://does.dc.gov/node/538102>
- 5- DC and region Long Term projections (2014-2024): <https://does.dc.gov/node/184892>

Audit Report of the Accrued Sick and Safe Leave Act of 2008

**Government of the District of Columbia
Department of Employment Services
Office of Wage-Hour, First Source and OSH**

December 4, 2017



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The findings, interpretations, and conclusions expressed herein are entirely those of the authors. They do not necessarily represent the views of IMPAQ, the Department of Employment Services of the District of Columbia, or the Mayor's Office.

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Acronym List

ASSLA	Accrued Sick and Safe Leave Act of 2008
D.C.	District of Columbia
DCHR	D.C. Department of Human Resources
DCRA	Department of Consumer and Regulatory Affairs
DOES	Department of Employment Services
ESSLAA	Earned Sick and Safe Leave Amendment Act of 2013
IMPAQ	IMPAQ International, LLC
OAG	Office of the Attorney General
OWH	Office of Wage and Hour
PTO	Paid Time Off

Executive Summary

Effective November 13, 2008, the Accrued Sick and Safe Leave Act (ASSLA) made the District of Columbia only the second city in the United States (after San Francisco) to pass legislation requiring that employers provide their employees with paid sick leave to care for themselves or family members, regardless of the size of the business. In addition, the act provides employees in the District of Columbia with access to paid leave for work absences associated with domestic violence or abuse.

Although not covered in the 2008 legislation, tipped restaurant workers and temporary workers began to accrue paid sick leave through the Earned Sick and Safe Leave Amendment Act of 2013 (ESSLAA), which amended ASSLA and took effect in February 2014.

The Office of Wage and Hour (OWH) of the D.C. Department of Employment Services (DOES) is the government agency responsible for investigating violations of ASSLA. DOES enforces the paid sick leave requirements and imposes penalties on non-compliant businesses.

Because annual audits of ASSLA are required by law, DOES commissioned IMPAQ International in 2017 to conduct an audit of the Accrued Sick and Safe Leave Act. This report presents the findings of an online survey of D.C.-based businesses, an analysis of administrative data, and semi-structured interviews with D.C. government agencies.

Below, we present the audit's three main objectives together with the findings for each.

OBJECTIVE 1: *Gauge the compliance level of D.C.-based businesses with the requirement to post a notice advising employees about ASSLA.*

Findings:

Nearly 60 percent of the businesses owners interviewed complied with the posting requirement. In addition, about 20 percent reported that they did not know about the poster, and 10 percent admitted to not having a poster.

Nearly 10 percent of the businesses with at least one employee did not have a benefits package that includes paid sick leave.

The majority of the non-compliant businesses, 68 percent, had fewer than 25 employees. This figure is nearly 90 percent for businesses that do not provide any benefits to their employees.

Moreover, while non-compliance with ASSLA's posting requirement was fairly evenly spread across businesses in terms of their years in operation, lack of benefits was concentrated among businesses that had been in operation between 1 and 4 years.

OBJECTIVE 2: *Describe the economic impact of ASSLA on the private sector by investigating whether companies are utilizing staffing patterns to circumvent ASSLA's provisions.*

Findings:

About 4 in 5 businesses did not change their benefits package or wages in order to accommodate the extra costs associated with the benefits stipulated by ASSLA. A total of 7.8 percent could not remember if changes had happened. Less than 7.5 percent claimed to have a smaller profit due to ASSLA.

Employees' performance remained the same in 36.5 percent of the businesses, while it became better or much better for 8.5 percent. The turnover rate of employees was unchanged for 70.6 percent of the businesses. Only 1.8 percent pointed to an increase.

Employers with 100 or more employees (19 percent of the sample) are disproportionately represented in the group of businesses that implemented measures to mitigate ASSLA's economic impact (32.7 percent of the businesses that did so) and in the businesses that saw their profitability decrease because of ASSLA (25.9 percent). The same results were found for businesses that had been operational for more than 15 years.

Higher employee turnover was observed more frequently in businesses with 51 employees or more and in businesses that had been operational for between 4 and 8 years. In addition, workers' performance was perceived to have decreased among smaller businesses, with fewer than 25 employees and also in businesses that were operational for between 4 and 8 years.

OBJECTIVE 3: *Track the role that the Department of Employment Services and other agencies have played to protect workers' rights and enforce ASSLA's provisions.*

Findings:

The OWH has held a series of public outreach programs to educate businesses about ASSLA, including roundtable meetings and information sessions with businesses, “ASSLA days” with employers and employees, webinars, and community events. The OWH also coordinates with community-based advocacy groups to identify potential non-compliant businesses and conducts periodic unannounced inspections to verify whether businesses are complying with the posting of ASSLA’s provisions. The OWH is also currently displaying ASSLA advertisements on Metro rail cars and buses to educate the public about their entitlement to sick leave as an employee in the District. DOES also manages a complaint channel that employees can use to trigger an investigation into their employer, which, if violations are confirmed, would grant them back pay and other ASSLA-supplied remedies.

Consonant with information provided by representatives of DOES, the Office of the Attorney General (OAG) has not received a referral case from DOES to date, and thus OAG attorneys have investigated violations of ASSLA as they go through wage theft cases. OAG also targets violation-prone industries and vulnerable communities in its ASSLA enforcement efforts. Finally, OAG has secured funding for two new attorneys who will be dedicated to enforcing wage theft violations for the upcoming fiscal year. Yet even with two dedicated attorneys, OAG still believes that it is understaffed to perform the investigative work that is needed.

Based on the above findings, the IMPAQ team proposes the following recommendations:

RECOMMENDATION 1: *There could be more collaboration between DOES/OWH and DCRA.*

It is recommended that DCRA provide DOES with updated lists of businesses currently in operation that OWH could use to invite newly-licensed businesses to participate in public outreach efforts regarding ASSLA and other topics. Additionally, DCRA could include a link to a web page (to be prepared by DOES) when a business acquires a license, with the goal of educating businesses about ASSLA from the beginning of their operations.

RECOMMENDATION 2: *There could be more collaboration between DOES/OWH and OAG.*

While both agencies already work closely together, this cooperation has been largely focused on cases related to wage theft, because complaints related to ASSLA have already been identified through the DOES's administrative process. Both agencies could coordinate more closely on ASSLA-specific complaint. Scrutiny both from the DOES and the OAG could produce a larger deterrent effect for ASSLA violations.

1. Introduction

Effective November 13, 2008, the Accrued Sick and Safe Leave Act (ASSLA) made the District of Columbia only the second city in the United States (after San Francisco) to pass legislation requiring that employers provide their workers with paid sick leave to care for themselves or family members, regardless of the size of the business. In addition, the act provides employees in the District of Columbia with access to paid leave for work absences associated with domestic violence or abuse.

Although not covered in the 2008 legislation, tipped restaurant workers and temporary workers began to accrue paid sick leave through the Earned Sick and Safe Leave Amendment Act of 2013 (ESSLAA), which amended ASSLA and took effect in February 2014.

The Office of Wage and Hour (OWH) of the D.C. Department of Employment Services (DOES) is the government agency responsible for investigating violations of ASSLA. DOES enforces the paid sick leave requirements and imposes penalties on non-compliant businesses. Section 16 of ASSLA mandates that “the District of Columbia Auditor shall audit a sample of District businesses to determine: (1) The compliance level of businesses with the posting requirements; and (2) Whether companies are using staffing patterns to circumvent the intention of this act.”¹

In 2017, DOES commissioned IMPAQ International to conduct the audit of the Accrued Sick and Safe Leave Act. Building on the requirements imposed by the act, as well as on previous audit reports, the IMPAQ team followed a thorough methodological approach to gauge the compliance level of D.C. businesses with the ASSLA requirements. The team also sought to summarize the economic impact of ASSLA, which includes businesses’ perceptions of ASSLA’s effects on their operations, profitability, and employee turnover.

This report is organized as follows: In this chapter we provide a brief overview of both ASSLA and ESSLAA. In chapter 2 we lay out the audit’s objectives, and in chapter 3 we describe the methodology used in the audit. In chapter 4 we present our findings,

¹ Accrued Sick and Safe Leave Act of 2008:

<https://does.dc.gov/sites/default/files/dc/sites/does/publication/attachments/ASSLA.pdf>

and in chapter 5 we provide recommendations to strengthen the management and enforcement of ASSLA's provisions.

1.1 ACCRUED SICK AND SAFE LEAVE ACT OF 2008 (ASSLA)

The D.C. Council passed the Accrued Sick and Safe Leave Act (ASSLA) in March 2008 after an extensive period of research, deliberation, and amendments, including a debate with D.C.'s business community.

The act became effective on November 13, 2008, at which time employers were obligated to track workers' hours and employees started accruing sick leave. The law allows for varying accrual rates for businesses of different sizes, as follows:

- Businesses with fewer than 25 employees: 1 hour of sick leave per 87 hours worked, with a maximum of 3 days of leave per year;
- Businesses with a minimum of 25 and a maximum of 99 employees: 1 hour of sick leave per 43 hours worked, with a maximum of 5 days of leave per year;
- Businesses with more than 100 employees: 1 hour of sick leave per 37 hours worked, with a maximum of 7 days of leave per year.

Despite accruing sick leave from the first day of employment, employees were eligible to use their sick leave only one year after they start working. In addition, ASSLA exempted some types of employees from receiving the benefit, including independent contractors, students, health care workers who participate in a premium pay program, tipped waiters, waitresses, and bartenders, and temporary employees.

Workers can use their ASSLA-mandated sick leave to care for themselves or a family member in case of illness, injury, or other medical condition. For the purposes of ASSLA, a family member is defined as a spouse or domestic partner, parents, parents of a spouse, children or grandchildren, spouses of children, siblings, and the spouses of siblings. In addition to illnesses, injuries, or medical conditions, accrued sick leave can be used if an employee or his/her family member is a victim of domestic violence, stalking, or sexual abuse.

While ASSLA requires that a worker's accrued sick leave be carried over year to year, employees cannot use more than the maximum amount of sick leave allowed in any given year (see above). Furthermore, ASSLA does not require employers to pay their workers for unused accrued sick leave.

On the employer side, ASSLA requires that businesses keep records of hours worked and sick leave accrued by every employee for at least 3 years. These records are consulted by the Department of Employment Services (DOES) in any investigation into an ASSLA violation.

1.2 EARNED SICK AND SAFE LEAVE AMENDMENT ACT OF 2013 (ESSLAA)

The Earned Sick and Safe Leave Amendment Act (ESSLAA)² was passed in February 2013 by the D.C. Council and became effective in February 2014. The Act augmented the benefits that ASSLA granted the District's employees in two important ways: first, it shortened the probationary period during which employees have to wait to use their accrued sick leave hours, from one year to 90 days; second, it eliminated the exemption for tipped restaurant workers, stipulating that restaurant employees earn one hour of paid leave for every 43 hours worked, with a maximum of 5 days per year.

ESSLAA also extended ASSLA's coverage to temporary workers, allowing those that were later hired by the company to count their time as a temporary worker towards sick leave accrual. In addition, employers were required to reinstate already-accrued sick leave banks for workers who transferred out of the District and back in, as long as they returned to the same employer within one year of leaving. For employees who were discharged after their 90-day probationary period, the Amendment allows them to immediately access their accrued sick leave if they were rehired within a year.

² Earned Sick and Safe Leave Amendment Act of 2013:
https://does.dc.gov/sites/default/files/dc/sites/does/page_content/attachments/Earned%20Sick%20and%20Safe%20Leave%20Amendment%20Act%20of%202013.pdf

2. Objectives

In accordance with Section 16 of ASSLA which requires an audit of a sample of D.C. businesses to determine compliance with the act, this report has three main objectives:

1. Gauge the level of compliance of D.C.-based businesses with the requirement to post a notice advising employees about ASSLA;
2. Describe the economic impact of ASSLA on the private sector by investigating whether companies are using staffing patterns to circumvent ASSLA's provisions; and
3. Track the roles that the Department of Employment Services and the Office of the Attorney General have played to protect workers' rights and enforce ASSLA's provisions, providing recommendations for improvement where appropriate.

3. Methodology

In order to carefully and independently address each objective laid out in chapter 2, the IMPAQ team relied on the following sources of information:

- Online survey of D.C.-based businesses;
- Government administrative data; and
- Semi-structured interviews with D.C. agency representatives.

The remainder of this chapter details the data sources used to address each audit objective. **Exhibit 1** summarizes how the data sources are tied to the audit's goals.

Online survey of D.C.-based business owners. The 12-question online survey included questions on the business's size, industry type, and staffing patterns, as well as on the business owner's knowledge and enforcement of ASSLA's provisions (see **Appendix A**).

The Department of Employment Services supplied the email database, which consisted of 10,100 valid email addresses of business owners or operators gathered from various branches of the D.C. government. An invitation to complete the survey was sent via email to these businesses on September 7, 2017, followed by three periodic reminder emails until the survey was finally closed on September 21. A total of 1,251 businesses responded to the survey, a response rate of about 12.4 percent.

Governmental administrative data. We analyzed examples of inspection reports, intake forms for employee complaints, a calendar of events on employer- and employee-facing campaigns about ASSLA, and public transportation ads placed to educate the broader public about worker's rights under ASSLA.

Semi-structured interviews with D.C. agencies and offices. We conducted semi-structured interviews with representatives of the Department of Consumer and Regulatory Affairs, Office of Wage and Hour in the Department of Employment Services, and the General Public Advocacy Division in the Office of the Attorney General. The objective of the interviews was to understand how ASSLA's provisions have been implemented and enforced by the various D.C. government agencies.

Exhibit 1: Objectives and Data Sources of the Audit Report on ASSLA

Objectives	Data Sources
<p>Gauge the compliance level of D.C.-based businesses with the requirement to post a notice advising employees about ASSLA.</p>	<ul style="list-style-type: none"> ▪ Inspection reports ▪ Online survey of D.C.-based business owners ▪ Semi-structured interviews with representatives of DOES
<p>Describe the economic impact of ASSLA on the private sector by investigating whether companies are using staffing patterns to circumvent ASSLA’s provisions.</p>	<ul style="list-style-type: none"> ▪ Online survey of D.C.-based business owners ▪ Semi-structured interviews with representatives of DOES
<p>Track the roles that the Department of Employment Services and the Office of the Attorney General have played to protect workers’ rights and enforce ASSLA’s provisions, providing recommendations for improvement where appropriate.</p>	<ul style="list-style-type: none"> ▪ Semi-structured interview with a representative of DOES ▪ Semi-structured interview with a representative of the Office of the Attorney General

4. Audit Findings

In this chapter, we present the audit findings from two perspectives. Section 4.1 is based on the online survey of D.C.-based businesses that was conducted to address objectives 1 and 2 laid out in chapter 2. Section 4.2 explores the D.C. government’s perspective and addresses objective 3.

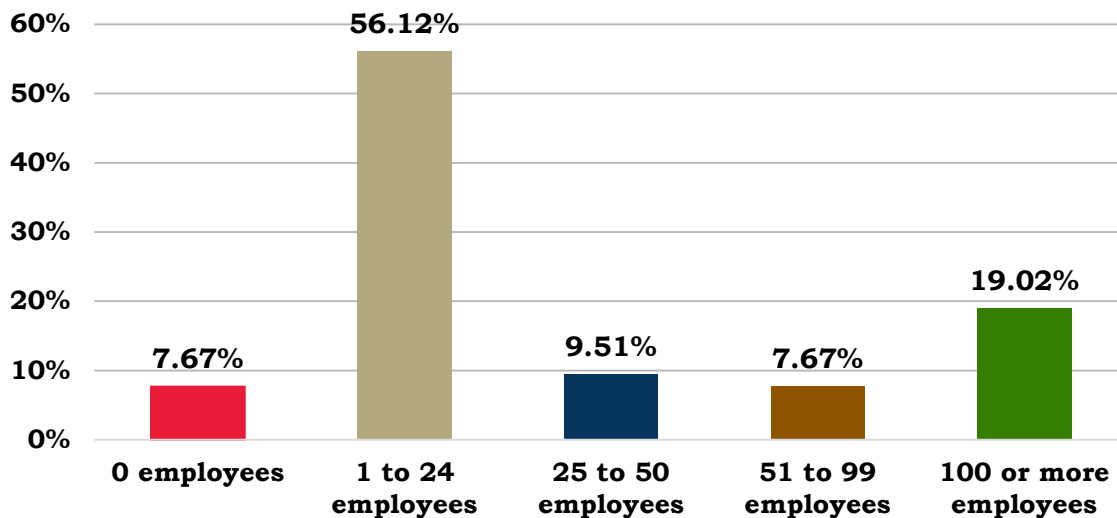
4.1 BUSINESSES’ PERSPECTIVE: ONLINE SURVEY

We conducted an online survey with 1,251 D.C.-based businesses using a dataset of emails obtained from the Department of Employment Services of the District of Columbia (see **Appendix A** for the survey instrument). We present below a brief overview of the sample of D.C. businesses, their self-reported compliance with ASSLA’s provisions, and their perception of the economic impact of ASSLA on their business.

4.1.1 Sample of D.C. Businesses and their Characteristics

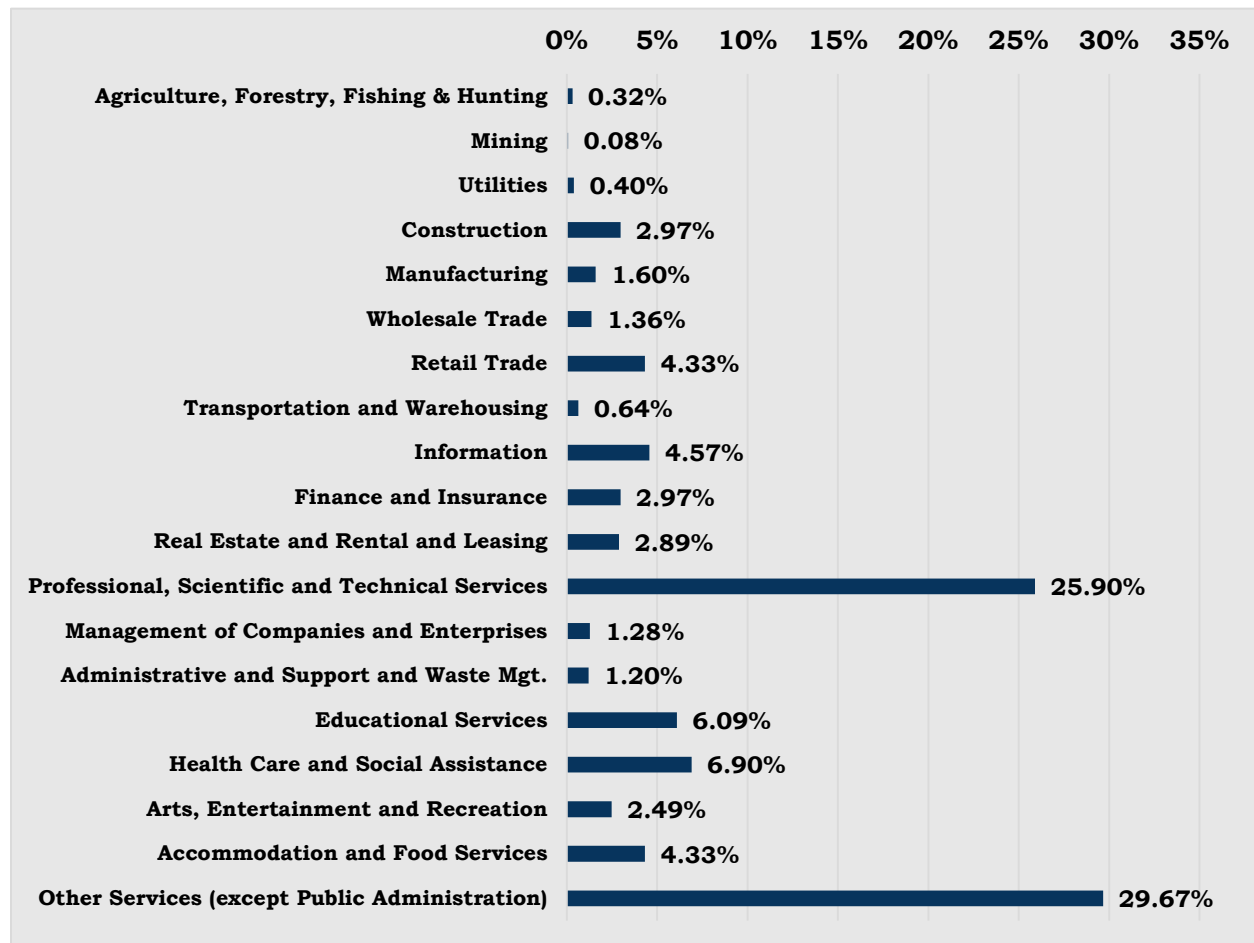
As shown in **Exhibit 2** below, the majority of D.C.-based businesses in our sample are small, with fewer than 25 employees. About one-fifth (19.02 percent) are large and have at least 100 employees.

Exhibit 2: Distribution of Businesses by Number of Employees



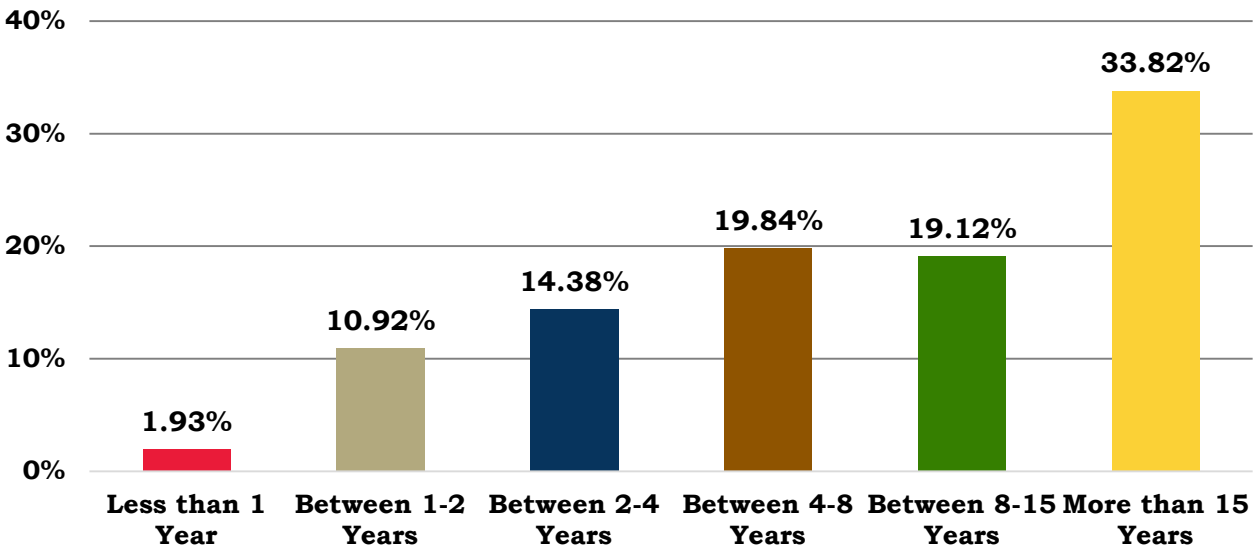
The distribution of businesses across industries is depicted in **Exhibit 3**, which shows that most respondents' businesses are related to Professional, Scientific and Technical Services, in addition to Other Services—which may include non-governmental organizations (NGOs). This is not surprising given the District's concentration of consultancy firms and government contractor companies that provide a large array of services.

Exhibit 3: Distribution of Businesses by Industry



Furthermore, about one third of the survey respondents indicated that their businesses have been operational for more than 15 years, while about 40 percent have been in the market for at least 4 years. Less than 15 percent have not yet reached their second anniversary.

Exhibit 4: Distribution of Businesses by Years in Operation



In sum, the sample is mostly made of small businesses in the services sector that have been operational for more than 15 years.

4.1.2 Compliance with ASSLA’s Provisions

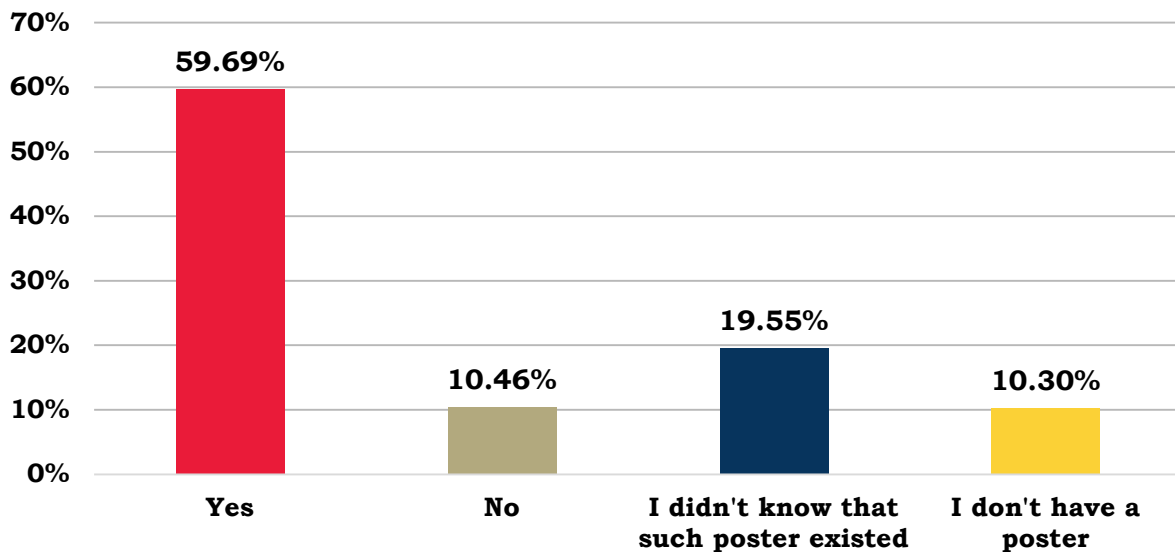
When asked whether they post the provisions of ASSLA and ESSLA in a conspicuous location in the workplace, nearly 60 percent of business owners/operators responded affirmatively (see **Exhibit 6**). This figure increases to 61.39 percent if we only consider businesses with at least one employee. However, in both cases, the proportion that reported that they did not know about the poster, or that they did not have one, barely changes, remaining around 20 and 10 percent, respectively.

Additionally, a total of 11.33 percent of surveyed business owners/operators responded that they contacted the D.C. government to get a poster or to learn more about ASSLA. Of the ones that did not contact the government, 46.52 percent claimed it was not necessary, 14.72 percent did not know it was possible, and 20.56 percent did not know about ASSLA’s existence. Other reasons for not contacting the government for a poster or to learn about ASSLA included the following:

- Their employees worked remotely, and thus there was no place to post the notice.
- Their payroll companies informed them about the posting requirement.

- They claimed that posting ASSLA’s requirements was not necessary given that the company was small, and thus the employer talked to employees directly.
- They claimed that their business only employed part-time employees, and thus no paid leave was required.
- They printed the posting from the internet.
- They had difficulty in accessing or speaking with a representative of DOES.

Exhibit 5: Compliance with Posting the Provisions of ASSLA and ESSLAA



To verify whether businesses have changed their leave policies since January 2009, after the enactment of ASSLA, respondents were asked about such changes, as well as about their current benefits plan, as shown in **Exhibits 6** and **7**. The sample for both exhibits consists of businesses with at least one employee.

Exhibit 6 shows that 27.66 percent of the respondents changed some aspect of their benefits package, either by implementing a new paid sick leave policy (12.35 percent), increasing accrual rates for paid sick leave (3.22 percent), expanding paid sick leave eligibility (4.96 percent), or allowing workers to use sick leave to care for family members (7.13 percent). Furthermore, some respondents pointed out that they already offered generous benefits before ASSLA, while others mentioned that they now also offer parental leave and even unlimited paid time off (PTO) hours. Note that a single business may have changed more than one aspect of their benefits, and thus may be included in several categories in **Exhibit 6**.

Exhibit 6: Changes in Businesses' Leave Policy since 2009

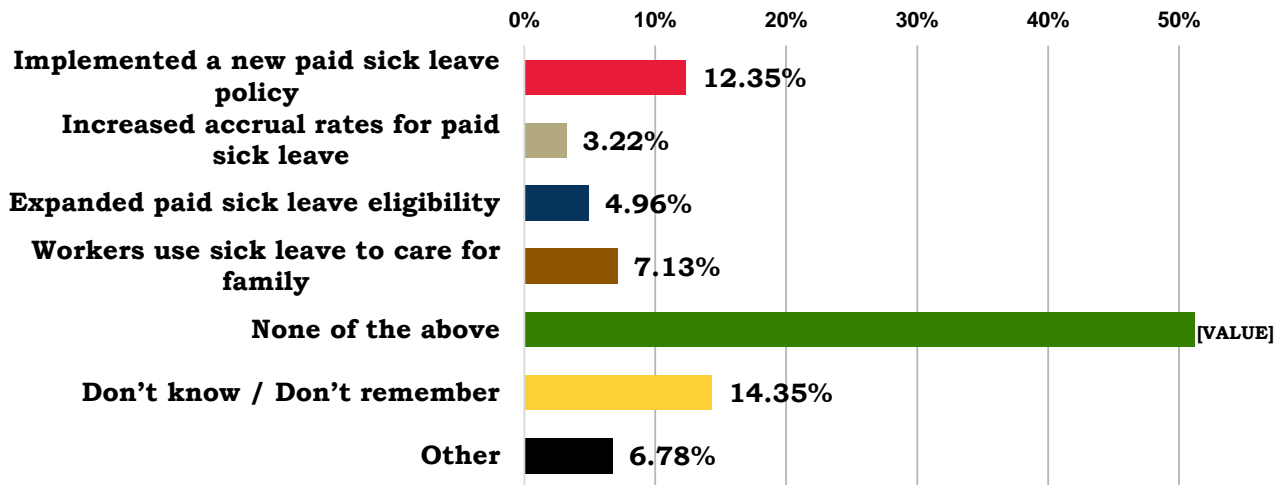
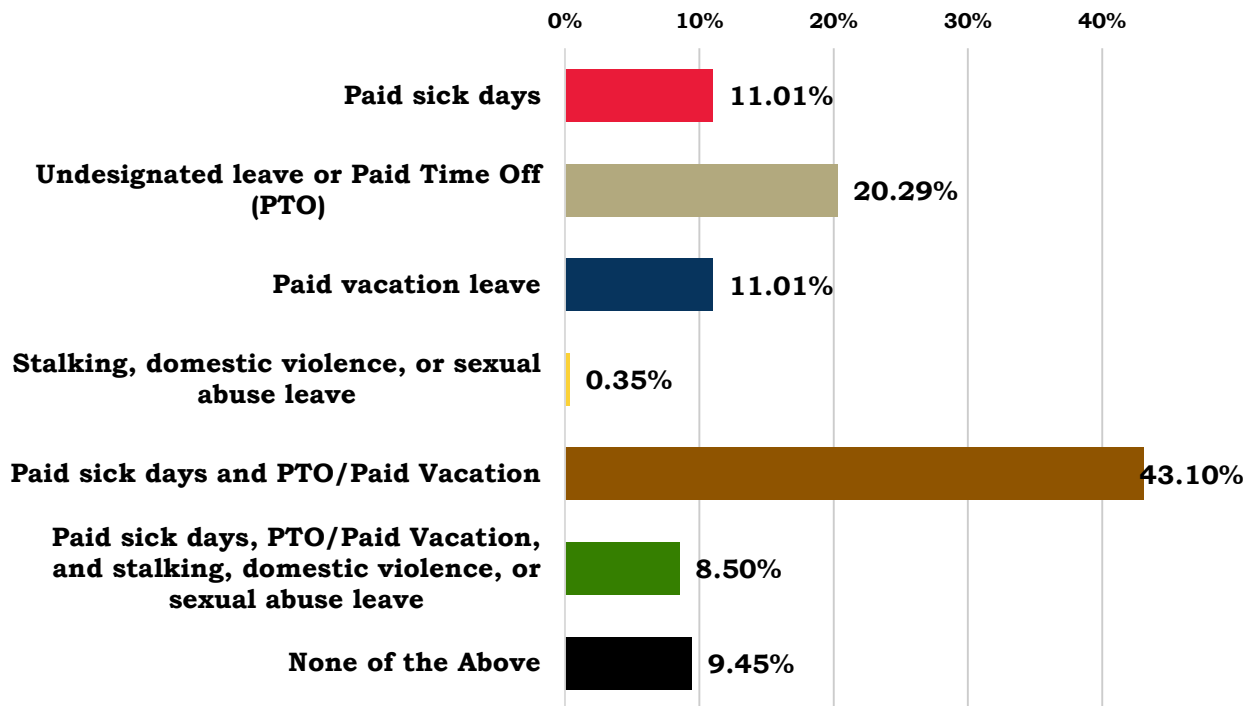


Exhibit 7 provides an overview of what these businesses' benefit packages look like today. The most popular benefits combination offers paid sick days and paid vacation. A total of 9.45 percent of the businesses interviewed do not offer any of the benefits listed in the exhibit.

Exhibit 7: Benefits Currently Provided by Businesses



To better describe the businesses that are non-compliant, **Exhibit 8** shows the distribution of businesses that did not post ASSLA’s provisions and that provide no benefits. The results are shown by three key characteristics: business size, years in operation, and industry.

The first part of the table shows that 68.22 percent of the businesses that did not post the provisions of ASSLA in a conspicuous place had fewer than 25 employees. Similarly, 89.91 percent of the businesses that did not provide any benefits to their employees had fewer than 25 employees.

Additionally, non-compliance seems to be more prevalent among older businesses and among businesses in the services sector. This is not particularly surprising given that the majority of the sample is composed of businesses with these characteristics.

Exhibit 8: Compliance with ASSLA’s Provisions

	Noncompliance with Posting the Provisions of ASSLA and ESSLA	No Provision of Benefits*
Business Size		
1 to 24 employees	68.22%	89.91%
25 to 50 employees	8.67%	4.59%
51 to 99 employees	5.33%	0.92%
100 or more employees	17.78%	4.59%
Years in Operation		
Less than 1 year	1.34%	0.92%
Between 1 and 4 years	26.28%	38.53%
Between 4 and 8 years	21.16%	23.85%
Between 8 and 15 years	19.6%	15.6%
More than 15 years	31.63%	21.10%
Industry		
Agriculture, Forestry, Fishing & Hunting	0.22%	0%
Mining	0%	0%
Utilities	0.67%	0%
Construction	1.78%	0.93%
Manufacturing	1.33%	1.87%
Wholesale Trade	1.78%	3.74%
Retail Trade	2.67%	8.41%
Transportation and Warehousing	0.44%	0%
Information	4.00%	1.87%
Finance and Insurance	4.67%	0.93%
Real Estate and Rental and Leasing	1.78%	0.93%
Professional, Scientific and Technical Services	27.11%	19.63%
Management of Companies and Enterprises	2.22%	0.93%
Administrative and Support and Waste Management	2.89%	1.87%
Educational Services	6.44%	9.35%
Health Care and Social Assistance	5.78%	8.41%
Arts, Entertainment and Recreation	3.56%	5.61%
Accommodation and Food Services	0.89%	6.54%
Other Services (except Public Administration)	31.78%	28.97%

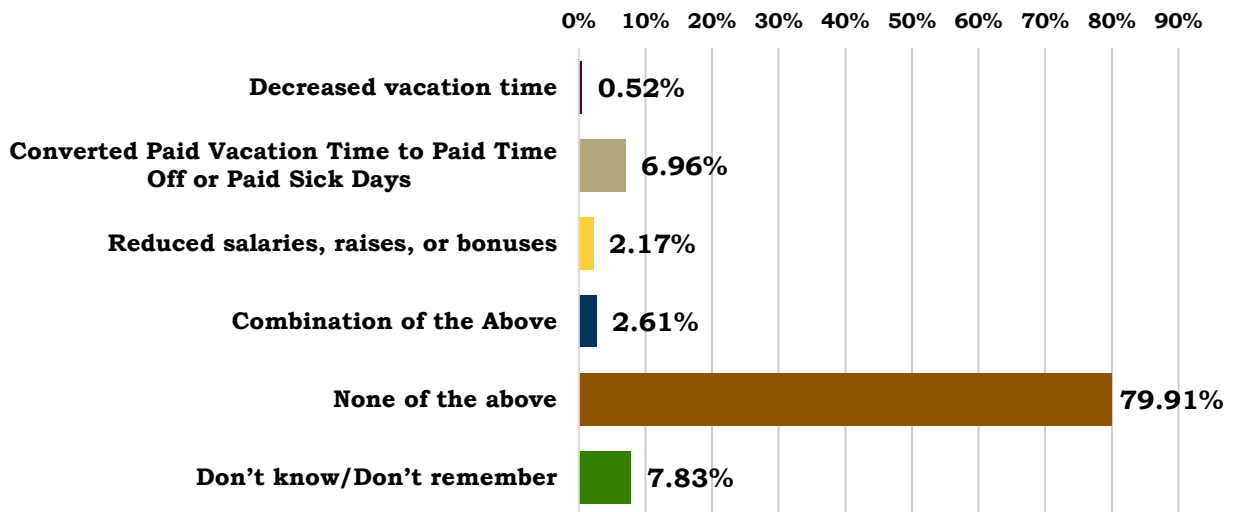
* No paid sick days; undesignated leave or paid time off (PTO); paid vacation leave; or stalking, domestic violence, and sexual abuse leave.

4.1.3 Economic Impact on Businesses

One way to gauge ASSLA’s economic impact on businesses is to ask business owners whether they have changed their benefits packages or wages to accommodate the extra costs associated with the benefits stipulated by ASSLA.

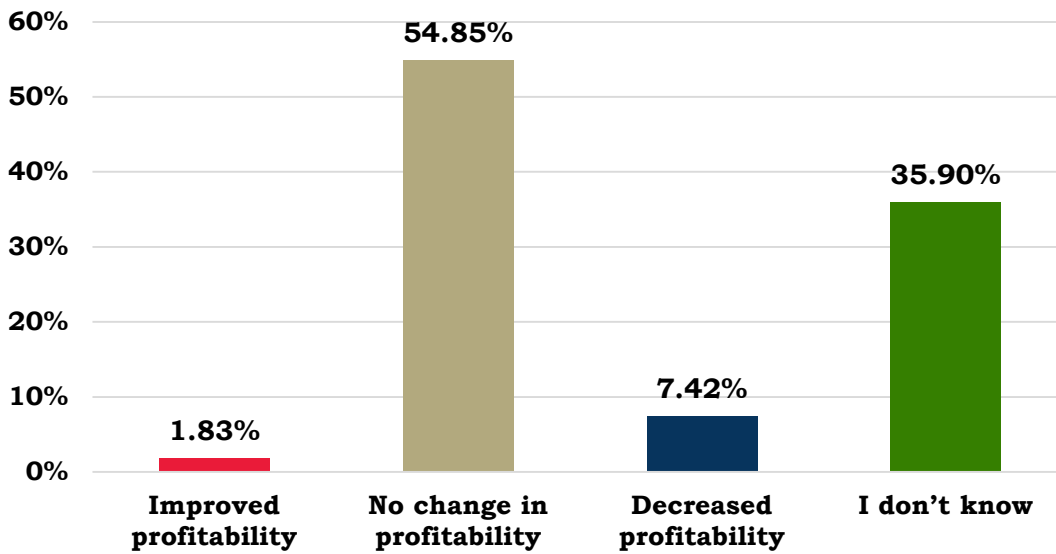
Exhibit 9 shows that nearly four in five businesses did not make any changes, while 7.83 percent could not remember if changes had taken place. A total of 7.48 percent of the businesses changed their vacation time or PTO policies, and 2.17 percent altered salaries and bonuses, with 2.61 percent making changes of both types.

Exhibit 9: Measures Taken since January 2009 to Smooth ASSLA’s Economic Impact



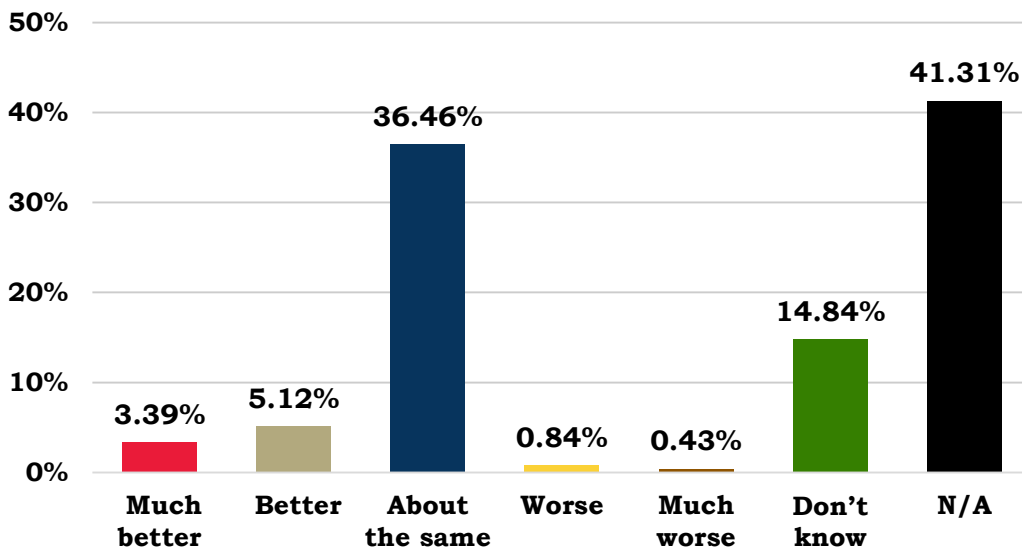
To further investigate ASSLA’s economic impact on businesses, survey respondents were asked to describe how their profitability had changed since 2009. More than half (54.85 percent) reported no change, while 7.42 percent of the businesses claimed to have lower profit levels due to ASSLA.

Exhibit 10: ASSLA's Effects on Profitability



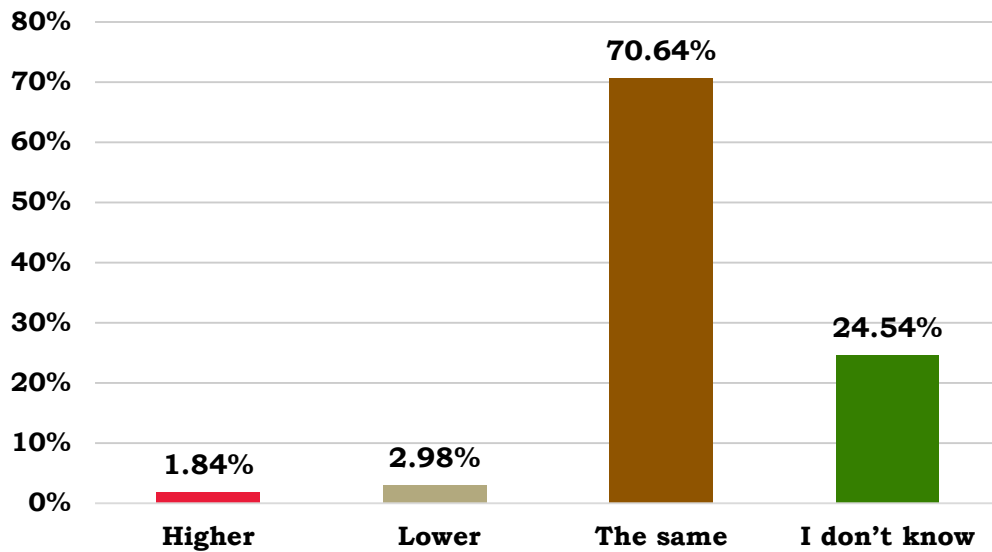
Finally, two questions assessed ASSLA's impact on issues related to personnel. Respondents reported that employees' performance remained the same in 36.46 percent of the businesses, while it became better or much better in 8.51 percent and worse in only 1.27 percent (see **Exhibit 11**).

Exhibit 11: Change in Employees' Performance



Employee turnover was also reported to have remained the same for 70.64 percent of the businesses (see **Exhibit 12**), and only 1.84 percent pointed to an increase.

Exhibit 12: Change in Employee Turnover



Exhibits 13 and **14** show the distribution of businesses that reported they were negatively impacted by ASSLA, by three key characteristics: business size, years in operation, and industry type.

Exhibit 13 shows the distribution of businesses that implemented measures to mitigate ASSLA's negative economic impact and those that experienced decreasing profitability due to ASSLA. While both factors seem to be concentrated in businesses with fewer than 25 employees and those that have been in operation for more than 15 years, the incidence of such cases can be found across the board in terms of business size and years in operation. However, the conclusion that businesses in the services sector seem to be more affected by ASSLA needs to be interpreted with caution since these businesses make up the majority of the District's businesses.

Finally, **Exhibit 14** presents the distribution of businesses that experienced negative impacts on their personnel. Such impacts seem to be concentrated among businesses with fewer than 25 employees and those that have been operational for between 4 and 15 years. Furthermore, two sectors account for the majority of the cases: Professional, Scientific and Technical Services, and Other Services.

Exhibit 13: ASSLA’s Economic Impact

Business Characteristics	Implemented Measures to Mitigate ASSLA’s Economic Impact*	Profitability Decreased Because of ASSLA
Business Size		
1 to 24 employees	45.38%	49.41%
25 to 50 employees	10.92%	16.47%
51 to 99 employees	10.92%	8.24%
100 or more employees	32.77%	25.88%
Years in Operation		
Less than 1 year	0.42%	1.18%
Between 1 and 4 years	18.48%	30.59%
Between 4 and 8 years	16.39%	15.29%
Between 8 and 15 years	22.69%	23.53%
More than 15 years	42.02%	29.41%
Industry		
Agriculture, Forestry, Fishing & Hunting	0.42%	0%
Mining	0%	0%
Utilities	0.42%	0%
Construction	4.2%	4.71%
Manufacturing	2.52%	1.18%
Wholesale Trade	1.68%	1.18%
Retail Trade	5.46%	11.76%
Transportation and Warehousing	0.84%	0%
Information	5.04%	4.71%
Finance and Insurance	1.68%	0%
Real Estate and Rental and Leasing	3.36%	4.71%
Professional, Scientific and Technical Services	23.11%	22.35%
Management of Companies and Enterprises	1.68%	0%
Administrative and Support and Waste Management	1.26%	1.18%
Educational Services	5.88%	3.53%
Health Care and Social Assistance	6.72%	11.76%
Arts, Entertainment and Recreation	2.94%	1.18%
Accommodation and Food Services	5.04%	12.94%
Other Services (except Public Administration)	27.73%	18.82%

* Decreased vacation time; Converted Paid Vacation Time to Paid Time Off or Paid Sick Days; and/or reduced salaries, raises, or bonuses.

Exhibit 14: ASSLA’s Impact on Personnel by Business Industry, Size, and Years in Operation

Business Characteristics	Employee Turnover Rate Increased	Employees’ Performance is Worse or Much Worse
Business Size		
1 to 24 employees	42.86%	68.37%
25 to 50 employees	9.52%	14.29%
51 to 99 employees	19.05%	2.04%
100 or more employees	28.57%	15.31%
Years in Operation		
Less than 1 year	0%	0%
Between 1 and 4 years	28.57%	27.55%
Between 4 and 8 years	38.1%	27.55%
Between 8 and 15 years	19.05%	18.37%
More than 15 years	14.29%	26.53%
Industry		
Agriculture, Forestry, Fishing & Hunting	0%	1.02%
Mining	0%	0%
Utilities	0%	0%
Construction	4.76%	2.04%
Manufacturing	0%	1.02%
Wholesale Trade	0%	6.25%
Retail Trade	9.52%	4.08%
Transportation and Warehousing	0%	1.02%
Information	4.76%	7.14%
Finance and Insurance	0%	3.06%
Real Estate and Rental and Leasing	0%	2.04%
Professional, Scientific and Technical Services	9.52%	16.33%
Management of Companies and Enterprises	0%	1.02%
Administrative and Support and Waste Management	0%	0%
Educational Services	9.52%	10.20%
Health Care and Social Assistance	19.05%	7.14%
Arts, Entertainment and Recreation	0%	5.10%
Accommodation and Food Services	23.81%	4.08%
Other Services (except Public Administration)	19.05%	34.69%

4.2 GOVERNMENT PERSPECTIVE: INTERVIEWS AND ADMINISTRATIVE DATA

The IMPAQ team conducted semi-structured interviews with three agencies and offices of the D.C. government: the Department of Consumer and Regulatory Affairs (DCRA), the Department of Employment Services (DOES), and the Office of the Attorney General (OAG). Through these interviews, we collected valuable information about the D.C. government's ASSLA enforcement scheme, levels of effort within each relevant agency, and the challenges these agencies faced in enforcing ASSLA.

4.2.1 The Role of the OWH

As Section 11 of ASSLA points out, DOES is the government agency responsible for administering ASSLA's provisions. Through meetings and interviews with DOES representatives, the team learned about the OWH's activities and processes related to ASSLA enforcement. **Appendix D** shows a sample of the materials used by the OWH in public outreach efforts.

Roundtable meetings and information sessions with businesses. The OWH has conducted five industry-based roundtable meetings with business representatives of the construction, restaurant, hospital, and home health industries. Through these meetings, OWH representatives provide businesses with training on a variety of topics, including ASSLA's provisions. The tentative calendar for the 2018 fiscal year shows that two roundtable meetings (with the restaurant and hospitality industries) and one information session (on D.C.'s wage laws and ASSLA) have already been planned.

ASSLA days. The OWH hosted two information sessions in May 2017 to educate both employers and employees about ASSLA's provisions and requirements. Each session lasted for two hours. The OWH is planning to host similar sessions in May 2018.

Webinars. As part of its outreach program, the OWH hosts an average of six webinars a year about specific topics, such as leave policy and the minimum wage. According to the calendar provided by OWH representatives, as well as a search of the office's website, a webinar on sick leave policy was held on September 12, 2017.

Community events. In June 2017 the OWH held a community event at the Center for Law and Social Policy (CLASP) to provide information on ASSLA's benefits and requirements.

Coordination with community-based advocacy groups. The OWH also works with community-based advocacy groups to identify firms suspected of noncompliance. This process triggers more targeted, in-person inspections of establishments across the District. DOES has given two mini-grants to advocacy groups that used the funding to set up community-based intake for wage theft violations, which include ASSLA violations.

ASSLA advertisements. In February 2017, the OWH began planning ASSLA advertisements to be placed on Washington Metropolitan Area Transit Authority (WMATA) Metro rail cars and buses (see **Appendix C**). The ads are currently being displayed.

Investigations. The OWH conducts random, directed, and complaint-based business inspections to verify whether there is a posting of ASSLA’s provisions in a conspicuous place in businesses. The team received several documents regarding inspections that took place between January 2016 and July 2017. They provide evidence of visits that resulted in identifying non-compliant businesses, marked as “ASSLA poster violation was discovered.” Businesses found to be non-compliant were visited within 30 days, and a civil penalty was assessed, to be paid to the D.C. Treasurer.

Complaints. The OWH receives between 600 and 800 complaints a year, of which only 10 were ASSLA-specific in 2016, and 20 in 2017. Regardless of the reason for the initial complaint, DOES asks employees filing complaints on other issues (such as wage theft) whether they receive a paid sick leave benefit. If the response is negative, the OWH conducts an investigation to see if that employer is in compliance with ASSLA.

4.2.2 The Role of the Office of the Attorney General

In addition to DOES, the OAG—specifically the Housing and Community Justice Section of the Public Advocacy Division—plays an important role in enforcing ASSLA’s provisions. We describe the main aspects of this effort, as well as its challenges, as explained by a representative of the Public Advocacy Division of the OAG.

Attorneys have investigated violations of ASSLA as they go through wage theft cases. Despite being understaffed, the OAG has allocated some of its attorneys to investigate wage theft cases, which also then involve a review of businesses’ leave policies. In this regard, when the OAG follows up on a complaint regarding wage theft, it is not uncommon for the attorneys also to require businesses under investigation to

provide a full report on their employees' wages and the benefits provided. The OAG representative described an instance of wage theft found in a franchise of a large fast food chain. While the franchise's corporate headquarters aimed to achieve a settlement with the franchise's employee, the OAG began an investigation to see if there were systematic causes of franchisee violations stemming from the corporate payroll system. This horizontal approach of looking into businesses' wage, leave, and payroll policies as a whole rather than focusing on single cases is fundamental to deterring recidivism among businesses.

OAG targets violation-prone industries and vulnerable communities in its ASSLA enforcement efforts. As part of its investigative role, the OAG has targeted industries such as construction with the goal of pursuing high-profile wage theft cases that will have a deterrent effect on other employers in that industry. OAG investigators also perform outreach to the immigrant advocacy community, as well as employers of immigrants in order to spread knowledge about ASSLA and other wage and hour regulations.

No case from the DOES has been referred to the OAG to date. Representatives of DOES mentioned that the department has been able to settle all ASSLA cases with non-compliant businesses through its administrative process, and thus no case has yet been referred to the OAG. This information was confirmed by the OAG representative.

The OAG is understaffed in its ability to enforce Wage and Hour regulations. As mentioned above, the OAG has allocated some of its attorneys' time to wage theft investigations. For the upcoming fiscal year, OAG has secured funding for two new attorneys who will be dedicated to enforcing wage theft regulations. Yet even with these additions, OAG still feels that it is understaffed to perform the needed investigative work. The representative noted that many states have 10 or more attorneys dedicated to wage theft.

5. Recommendations

Through the analysis of online survey responses from businesses owners and interviews with D.C. agency representatives, the IMPAQ team was able to identify two opportunities for improvement, as described below.

5.1 COLLABORATION BETWEEN DOES/OWH AND DCRA

It is recommended that DCRA share information with DOES to provide the OWH compliance specialists with updated lists of businesses currently in operation. The OWH could then use these lists to invite newly licensed businesses to participate in public outreach efforts regarding ASSLA and other topics. Additionally, DCRA could include a link to a web page (to be prepared by DOES) when a business acquires a license, with the goal of educating businesses about ASSLA from the beginning of their operations.

5.2 COLLABORATION BETWEEN DOES/OWH AND OAG

While both agencies already work closely together, this cooperation has been largely focused on cases related to wage theft, because complaints related to ASSLA have already been identified through the DOES's administrative process. Alternatively, both agencies could coordinate more closely on ASSLA-specific complaints. Scrutiny from both DOES and OAG could produce a greater deterrent effect for ASSLA violations.

6. Appendices

Appendix A: Survey Instrument

Appendix B: Semi-Structured Interviews Protocol

Appendix C: Bus Ads

Appendix D: Material Used by the OWH for Public Outreach Efforts

Appendix A: Survey Instrument

On behalf of the **Department of Employment Services of the District of Columbia Government**, IMPAQ International is conducting an important performance audit of the District of Columbia Accrued Sick and Safe Leave Act of 2008 (ASSLA). As part of this audit, we are surveying businesses to better understand your organization's experience implementing the ASSLA.

The survey responses will only be seen and analyzed by us, a third-party auditor. Results will only be provided in aggregate, and thus all your answers will remain confidential. Confidentiality means that we will **not** share or use your or your business' name, address, or any other identifying information in reports or other materials related to this audit. The survey should not take longer than 10 minutes to complete. We kindly ask that you answer all questions with as much as precision as possible.

1. How many employees are currently on your business's payroll? Please include all full-time, part-time, and seasonal or stand-by employees within your firm or organization across all worksites within the District of Columbia.

- a) 0 employees.
- b) 1 to 24 employees
- c) 25 to 50 employees
- d) 51 to 99 employees
- e) 100 or more employees

2. Which industry does your organization belong to?

- a) Agriculture, Forestry, Fishing & Hunting
- b) Mining
- c) Utilities
- d) Construction
- e) Manufacturing
- f) Wholesale Trade
- g) Retail Trade
- h) Transportation and Warehousing
- i) Information
- j) Finance and Insurance
- k) Real Estate and Rental and Leasing
- l) Professional, Scientific and Technical Services
- m) Management of Companies and Enterprises
- n) Administrative and Support and Waste Management
- o) Educational Services
- p) Health Care and Social Assistance
- q) Arts, Entertainment and Recreation
- r) Accommodation and Food Services

- s) Other Services (except Public Administration)

3. How long has your business been in operation?

- a) Less than a year. It opened after July 2016.
- b) 1 to 2 years. It opened between July 2015 and July 2016.
- c) 2-4 years. It opened between July 2013 and July 2015.
- d) 4-8 years. It opened between July 2009 and July 2013.
- e) 8-15 years. It opened between July 2002 and July 2009.
- f) 15+ years. It opened before July 2002.

4. Do you post the requirements of the D.C. Accrued Sick and Safe Leave Act of 2008 and the D.C. Earned Sick and Safe Leave Amendment Act of 2013 in a place where all your employees can see it?

- a) Yes
- b) No
- c) I don't have a poster with the summary of the Act
- d) I didn't know that such poster existed

5. Have you ever contacted the D.C. Government to get a poster and/or learn more about ASSLA?

- a) Yes
- b) No

6. [If "b" for 5] Why not?

- a) Not necessary.
- b) I didn't know it was possible.
- c) I don't know ASSLA.
- d) Other: (please specify)

7. Which of the benefits below do you provide to some or all of your employees?

- a) Paid sick days
- b) Undesignated leave or Paid Time Off (PTO)
- c) Paid vacation leave
- d) Stalking, domestic violence, or sexual abuse leave
- e) Paid sick days AND PTO/Paid Vacation
- f) Paid sick days, PTO/Paid Vacation, AND Stalking, domestic violence, or sexual abuse leave
- g) None of the Above.
- h) Other (please specify)

8. Between January 2009 and July 2017, did you implement any of the following changes in your business' leave policy?

- a) Implemented a new paid sick leave policy
- b) Increased accrual rates for Paid Sick Leave
- c) Expanded paid sick leave eligibility for employees who previously did not have it
- d) Workers can now use sick leave to care for their family
- e) None of the above.
- f) Don't know / Don't remember

g) Other (please specify)

9. Between January 2009 and July 2017, have you taken any of the following steps?

- a) Decreased vacation time
- b) Converted Paid Vacation Time to Paid Time Off or Paid Sick Days?
- c) Reduced salaries, raises, or bonuses?
- d) Combination of the Above
- e) None of the above
- f) Don't know/Don't remember

10. After being given sick leave, have your employees performed:

- a) Much better
- b) Better
- c) About the same
- d) Worse
- e) Much worse
- f) Don't know
- g) N/A

11. In comparison to before the new sick leave policy, has your employee turnover rate been:

- a) Higher
- b) Lower
- c) The same
- d) I don't know

12. How has the Sick and Safe Leave Act affected your profitability?

- a) Improved profitability
- b) No change in profitability
- c) Decreased profitability
- d) I don't know

Appendix B: Semi-Structured Interviews Protocol

1. Department of Consumer and Regulatory Affairs

Interviewee: Rosita Dockery (Executive Assistant to the Deputy Director).

As you know, the **Department of Employment Services of the District of Columbia Government** commissioned IMPAQ International to conduct an important performance audit of the District of Columbia Accrued Sick and Safe Leave Act of 2008 (ASSLA). As part of this audit, we are interviewing some agencies and offices of D.C.'s government in order to better understand how they are working to comply with or enforce ASSLA's provisions.

Our first set of questions are related to the DCRA's administrative data.

1. We are aware that the DCRA has a database containing all establishments in D.C. that have a business license. The Office of the District of Columbia Auditor conducted the two last audits on ASSLA and got access to your database. Would it be possible that we have access to your most updated list of DC-based businesses?
2. What kind of information do you have in these datasets?

Our second set of questions are related to the DCRA's relationship with ASSLA's provisions.

3. Does the DCRA have a mandate to enforce ASSLA's provisions?
4. How does this agency coordinate these efforts with other DC government agencies, such as the DOES and the Office of the Attorney General?

2. Department of Employment Services.

Interviewee: Michael Watts (Associate Director, DOES).

As you know, the **Department of Employment Services of the District of Columbia Government** commissioned IMPAQ International to conduct an important performance audit of the District of Columbia Accrued Sick and Safe Leave Act of 2008 (ASSLA). As part of this audit, we are interviewing some agencies and offices of D.C.'s government in order to better understand how they are working to comply with or enforce ASSLA's provisions.

Our first set of questions are related to the Hardship Exemption Legislation.

1. Has the bill been drafted?
2. Who drafted it?
3. When did that process finish?

4. Can we have access to it? Is it a public document?
5. How important is this piece of legislation? How does it fit in the context of ASSLA?
6. Has it been sent to the council?
7. What's the next step? Who or which agency in the council needs to act?

Our second set of questions are related to the DOES's efforts to enforce ASSLA's provisions.

8. How does the DOES enforce ASSLA's provisions?
 - a. What are the main activities?
 - b. How often do they happen?
9. How does the DOES work to educate businesses about ASSLA's provisions?
 - a. What are the main activities?
 - b. How often do they happen?
10. How does your office work with other D.C. agencies to enforce ASSLA's provisions? For example, are there any joint efforts with the OAG?
11. What challenges has DOES faced when enforcing the provisions of ASSLA?
12. Walk us through the process DOES undergoes when it receives an employee complaint about ASSLA.
13. How many complaints does DOES receive?

3. Office of the Attorney General (OAG)

Interviewee: Robyn R. Bender (Deputy Attorney General, Public Advocacy Division).

As you know, the **Department of Employment Services of the District of Columbia Government** commissioned IMPAQ International to conduct an important performance audit of the District of Columbia Accrued Sick and Safe Leave Act of 2008 (ASSLA). As part of this audit, we are interviewing some agencies and offices of D.C.'s government in order to better understand how they are working to comply with or enforce ASSLA's provisions.

Our first set of questions are related to the OAG's efforts to enforce ASSLA's provisions.

1. What is the OAG's role in enforcing ASSLA's provisions?
2. What is the OAG's level of effort dedicated to enforcement activities of ASSLA's provisions (such as number of people, hours of work etc.)?
3. Can you give us an example of a typical case of ASSLA enforcement?
4. Does OAG take more of an active or passive role in enforcing ASSLA?
5. How does this office coordinate these efforts with other D.C. government agencies, such as the DOES?
6. Have you ever interacted with an employer's ASSLA-mandated records of hours worked, sick leave accrued, and sick leave taken?
7. What is your impression of the amount of employers that keep such records?

8. Have you found that certain types of employers (maybe of a certain industry) tend to not keep these ASSLA mandated records?

Our second set of questions are related to the number of cases the OAG has had regarding ASSLA's provisions.

9. Have there been any cases referred to the OAG regarding violations of the provisions of ASSLA?
10. How many cases have there been?
11. Are there any trends between cases (for example, a higher number of cases in certain industries)?
12. Would you be able to point one specific reason why there are non-compliant employers?
13. Have employees been compensated and employers fined?

Our third set of questions are related to the challenges that the OAG has faced when enforcing ASSLA's provisions and whether you or our colleagues have any recommendations to make about enforcing ASSLA's provisions.

14. Has the OAG faced any challenges related to the provisions of ASSLA (i.e. suing businesses)?
15. What can be improved?

Appendix C: Bus Ads



WE ARE WASHINGTON DC

If You're A DC Employee...

YOU HAVE A RIGHT UP TO SEVEN PAID SICK DAYS



If you have requested and been denied or retaliated against for taking advantage of your right to paid leave under the **D.C. Sick and Safe Leave Act**, contact:

**D.C. Department of Employment Services
OFFICE OF WAGE HOUR
(202) 671-1880 • www.does.dc.gov**

does **WE ARE WASHINGTON DC** GOVERNMENT OF THE DISTRICT OF COLUMBIA MURIEL BOWSER, MAYOR

If You're A DC Employee...
YOU HAVE A RIGHT UP TO **SEVEN** PAID SICK DAYS



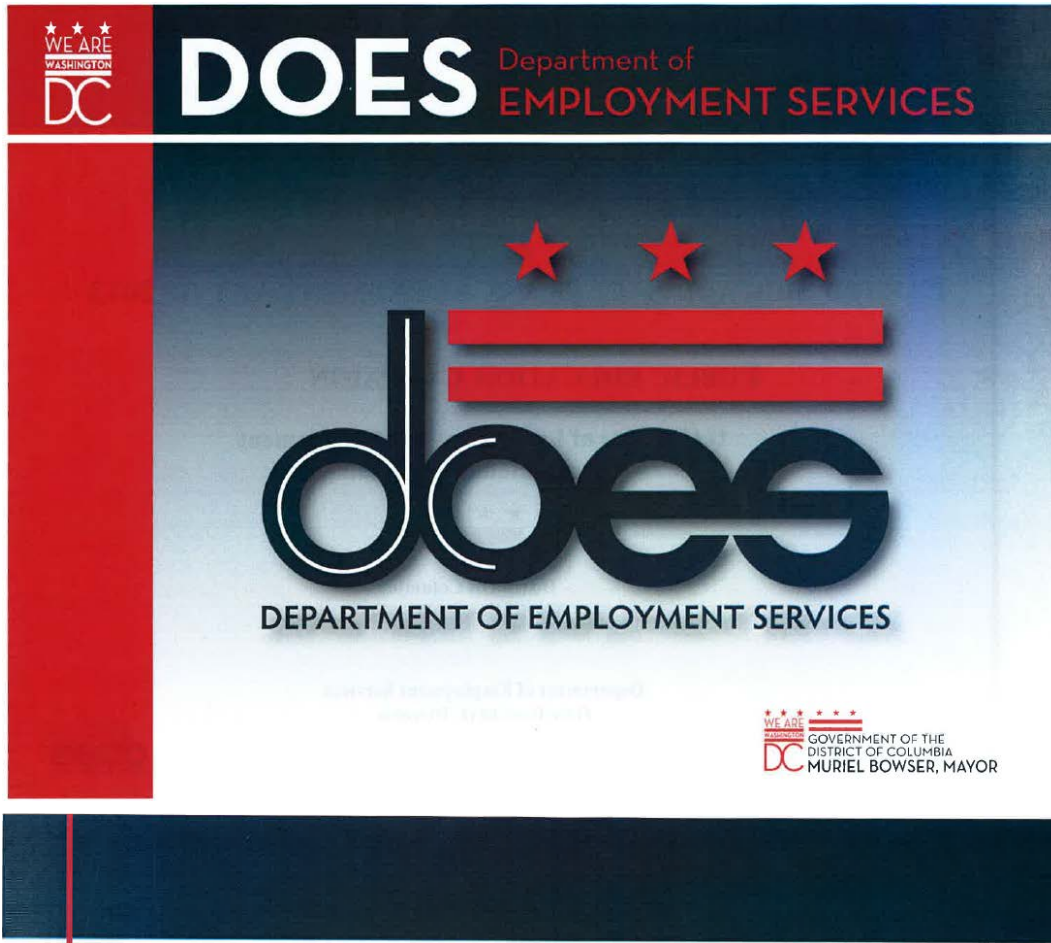
If you have requested and been denied or retaliated against for taking advantage of your right to paid leave under the **D.C. Sick and Safe Leave Act**, contact:

D.C. Department of Employment Services
OFFICE OF WAGE HOUR
(202) 671-1880 • www.does.dc.gov

You are entitled up to **7** paid sick days per year.



Appendix D: Material Used by the OWH for Public Outreach Efforts



**ACCRUED SICK AND SAFE LEAVE ACT OF 2008
&
EARNED SICK AND SAFE LEAVE AMENDMENT ACT OF 2013**

PUBLIC EDUCATION CAMPAIGN

**D.C. Office of Labor Law and Enforcement
Labor Standards Bureau**



**Department of Employment Services
Odie Donald II, Director**



ABOUT THE MODERATOR

- Your moderator for today is a supervisory program analyst with the D.C. Department of Employment Service, Office of Wage-Hour
- The **Office of Wage-Hour** conducts compliance audits and works to recover unpaid wages for employees who have not been paid pursuant to DC wage laws, either administratively or through court action.
- **Wage-Hour compliance** involves ensuring adherence to the wage laws of the District of Columbia by holding employers accountable when wages are not paid to employees who have performed work in the District.



AGENDA

- I. Purpose of the Accrued Sick and Safe Leave Act
- III. Employee Requirements
- IV. Enhanced Penalties for Violators Under the Wage Theft Prevention Amendment Act of 2014



PURPOSE OF THE ACTS

- To enable full-time and part-time employees who spend 50% or more of their time working in the District of Columbia to receive paid leave for absences resulting from:
 - **A medical condition or to care for ill family members**
 - **To receive medical care for themselves or their family members**
 - **Issues pertaining to domestic violence or sexual abuse**

**Section 3 (b) of the 2008 Act contains the entire list*



WHAT IS PAID SICK AND SAFE LEAVE?

- If you or your loved one are sick, you may be able to stay home and still get paid.
- You might also need some time to deal with a traumatic life event like sexual assault or domestic violence.
- Paid sick and safe leave ensures you can take time in these situations while still getting paid and not getting fired.

**Section 3 (b) of the 2008 Act contains the entire list*



EARNING PAID SICK AND SAFE LEAVE?

- It's not a lump sum – it's accrued
- The accrual starts at the outset of the employee's employment based upon the employer's established pay period.



EMPLOYER REQUIREMENTS

Here's what you're entitled to based on the size of your employer:

If an employer has...	Employees accrue...	Not to exceed....
100 or more employees	1 hour per 37 hours worked	7 days per calendar year
25 to 99 employees	1 hour per 43 hours worked	5 days per calendar year
1 to 24 employees	1 hour per 87 hours worked	3 days per calendar year
Tipped restaurant employees*	1 hour per 43 hours worked	5 days per calendar year

**An employee means any individual employed by an employer*



TIPPED EMPLOYEES

- Tipped employees working in restaurants or bars must be paid no less than five days of paid leave at a rate of:
 - 1 hour of paid leave for every 43 hours worked
- An employer must pay a tipped employee the full minimum wage, currently \$12.50, for each hour of approved paid leave.



EXEMPT EMPLOYEES

- Employees who are exempt from overtime payment shall not accrue leave for hours worked beyond a 40-hour work week.
- Exempt employees are classified under one of the following categories:
 - Executive
 - Administrative
 - Professional
 - Outside Sales



WHO IS NOT COVERED BY THESE ACTS?

- Independent contractors
- Students
- Healthcare workers who choose to participate in a premium pay program
- Volunteers who work in non-profit organizations, charitable, religious or educational establishments
- Appointed or elected lay members engaged in religious functions in any religious organization
- Employees in the construction or building industry covered by a bona fide collective bargaining agreement
- Casual babysitters



DEFINITION OF “FAMILY MEMBERS”

- A spouse or domestic partner
- The parents of either the employee or the spouse
- Children, including grandchildren and foster children
- Brothers and sisters of either the employee or the spouse
- A residing child for whom the employee has parental responsibility
- A person who has co-habitated with the employee for no less than 12 months



EMPLOYER CERTIFICATION

An employer may require “reasonable” certification for an employee’s absence of 3 or more days which can comprise of:

- A signed document from a health care provider pursuant to § 2(5) of the DC Family and Medical Leave act of 1990
- A police report indicating that the employee was a victim of sexual abuse, stalking or domestic violence or
- A signed statement from a domestic violence advocate/counselor verifying that the employee is involved in litigation related to sexual abuse, stalking or domestic violence.

**See Section 5 of the 2008 Act*



EMPLOYERS DO NOT HAVE TO CHANGE THEIR CURRENT LEAVE POLICIES IF THE POLICIES ALLOW EMPLOYEES TO:

- 1) Accrue and access paid leave at the same rate or greater than the hours of paid leave provided in the 2008 Act.
- 1) Use the paid leave for the same purposes as those set forth in both Acts, including unscheduled leave.

**Found in Section 6 of the 2008 Act*



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Minimum Wage Impact Study

**Department of Employment Services
Office of Wage and Hour
November 1, 2017**



SUBMITTED TO

District of Columbia Government
Department of Employment Services
Office of Wage and Hour
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The findings, interpretations, and conclusions expressed herein are entirely those of the authors. They do not necessarily represent the views of IMPAQ International, LLC or the Department of Employment Services of the District of Columbia.

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Acronym List

ACS	American Community Survey
BLS	Bureau of Labor Statistics
C2ER	Council for Community and Economic Research
COLI	Cost of Living Index
CPI	Consumer Price Index
CPS ASEC	Current Population Survey Annual Social and Economic Supplement
CPS MORG	Current Population Survey Merged Outgoing Rotation Group
D.C.	District of Columbia
DOES	Department of Employment Services
FLSA	Fair Labor Standards Act
IMPAQ	IMPAQ International, LLC
NBER	National Bureau of Economic Research
OES	BLS Occupational Employment Statistics

Executive Summary

IMPAQ International, LLC was contracted by the District of Columbia’s Department of Employment Services (DOES) to describe the impact of legislated increases in both the minimum wage and the tipped minimum wage. We used several Census-based datasets—primarily the American Community Survey (ACS) and the Current Population Survey Merged Outgoing Rotation Group (CPS MORG)—that feature individual-level data on employment status, demographics, income, job type, and numerous other variables, to provide a summary of the low- and minimum-wage D.C. workforce. This group will be affected most directly by the scheduled minimum wage increases. DOES specified a set of research questions that guided our analysis.

Of the many variables provided by the ACS and CPS, IMPAQ identified and summarized the D.C. low-wage population in terms of the following: residence, gender, age, race/ethnicity, education, full-time or part-time status, poverty status, type of establishment the employee works for, and the employee’s industry. We found that the typical minimum wage or low-wage D.C. worker is likely to be:

- A resident of D.C. rather than a commuter
- Female rather than male
- Younger rather than older, although roughly 75% of minimum wage workers are 25 and older
- Black, Hispanic, or other non-White rather than White
- Less educated than higher wage workers—71% of workers making under \$15.00/hour have less than a Bachelor’s degree
- Part-time rather than full-time, although minimum wage earners worked an average of 37.5 hours per week
- Far more likely to live in an impoverished household than higher wage workers
- Concentrated in the retail, wholesale, restaurant and food services, health care and social services, and art, entertainment, and recreation industries.

Thus, the legislated minimum wage increases will disproportionately affect women, minorities, younger, less educated, and impoverished workers. Many workers with these characteristics are scheduled to receive significant wage raises until July 2020,

which will slightly narrow the income gap between these minorities and their respective majorities. However, any negative effects of the D.C. minimum wage policy are likely to fall on this population as well. **Exhibit 1** shows the DOES research questions and our answers.

Exhibit 1: Research Questions, Data Sources, and Answers

Question Number	Research Questions	ACS Results
1	What is the total number of workers in the D.C. workforce? (ACS)	817,419
2	How many people working in the District of Columbia make minimum wage? (ACS)	112,597
3	What percentage of D.C. total workforce makes minimum wage? (ACS)	13.77%
4	How many people working in D.C. make under the minimum wage? (ACS)	108,650
5	What is the average pay rate of the D.C. workforce by industry? (ACS)	Exhibit 5
6	What is the average pay for overtime exempt employees versus nonexempt? (CPS MORG)	Exhibit 6
7	How many D.C. residents work in D.C.? (ACS)	252,210
8	How many D.C. residents working in D.C. make the minimum wage? (ACS)	48,092 (19.07%)
9	How many D.C. residents working in D.C. make the tipped minimum wage and receive gratuities? (CPS MORG, ACS)	14,827
10	How many D.C. residents working in D.C. make less than \$25,000 a year? (ACS)	71,629 (28.26%)
11	How many D.C. residents live below the poverty line? (ACS)	16.86%
12	What is the average tip rate by industry – Food & Restaurant; Leisure & Hospitality? (CPS MORG, ACS)	Exhibit 10
13	How many employers have to make up the difference between the tipped minimum wage floor (\$2.77) and the minimum wage because of a shortage of gratuities received? (CPS MORG, ACS) <i>Note:</i> Since data were not available to study employer behavior, we respond to this question in terms of workers affected.	6,429 workers

Certain industries with high concentrations of low-wage jobs will experience a labor cost shock for a significant percentage of their workforce. Ranked in order of the share of their workforce earning below \$12.50 per hour, the highest legal wage floor over the analysis period, are:

- Restaurant and Food Services (52.4%)
- Retail trade (40.5%)
- Art, Entertainment, and Recreation (37.6%)
- Health Care and Social Assistance (23.8%)
- Wholesale trade (18.9%)
- Construction (18.1%)
- Education (17.6%)

Rising minimum wages have special implications for the District’s tipped workers. The tipped minimum wage rises along with the standard minimum wage—increasing to \$5.00 by 2020—which will benefit tipped workers by putting more cash in their pockets. But another interaction between wage and hour policies may benefit tipped workers even more. Employers of tipped workers in D.C. are required to fill any gaps between an employee’s weekly earnings and the amount they would have made had they earned the standard minimum wage. If paid, this provides two benefits to workers: 1) boosts their incomes, and 2) smooths their incomes from week to week to allow for smoother spending patterns over time. As the minimum wage progressively outpaces the earnings growth of tipped employees, increasing numbers of workers will have weekly earnings less than the statutory minimum wage. Meanwhile, there is no guarantee that employers will actually fill the gaps between average hourly earnings and the minimum wage in a given week. We recommend that special attention and effort be expended going forward to help ensure that employers of tipped workers comply with this requirement.

Our analysis revealed that many workers earned hourly wages below any of the legal minima during the analysis period. After a careful consideration of our sources of statistical error, we conclude that there is significant noncompliance with minimum wage laws among the private for-profit sector in D.C. Our estimates suggest that 4.83% of all jobs in D.C. during 2011-2015 involved some element of wage theft.

Introduction

Against a backdrop of rapidly divergent minimum wage policies across the country, the D.C. government chose to follow the lead of other large, high cost-of-living business hubs such as Seattle and San Francisco in raising its minimum wage. The D.C. Council enacted a series of legislative acts that incrementally raise its minimum wage from \$8.25 in 2010—only \$1 above the federal minimum—to \$15.00 by 2020. After 2020, the minimum wage is set to increase with the Consumer Price Index (CPI) on a yearly basis.

Such a drastic increase over 10 years had two aims: to restore the value of the minimum wage to its past levels, as inflation has eroded that value in real terms; and to help The District's residents keep pace with its rapidly increasing costs of living. Washington, D.C. is a high-road economy, where: 1) employers choose to locate to attract high-end talent, 2) market-set wages and benefits increase due to competition, and 3) businesses in all industries are constantly innovating to gain a comparative edge. The D.C. Council felt the need to set its wage floor to match the fast pace of its economy—rather than defaulting to the federal minimum, which was designed to be adequate in lower-road, less competitive economies.

The D.C. Department of Employment Services (DOES) contracted IMPAQ International (IMPAQ) to study the District's minimum wage population, with the goal of better understanding the workers, families, businesses, and industries the legislation will impact. The IMPAQ team used a range of publicly available datasets to identify, analyze, and describe the low-wage population in D.C.

This study is organized as follows. In the rest of this chapter, we provide a brief overview of minimum wage legislation in Washington, D.C. We lay out this study's objectives in Chapter 2, and the methodology used to reach these objectives in Chapter 3. In Chapter 4 we present our findings. In Chapter 5 we make concluding remarks.

1.1 BACKGROUND

Passage of the Minimum Wage Act Revision of 1992¹ set the hourly minimum wage in the District of Columbia at \$1.00 above the federal base pay,² making D.C.’s rate the highest in the country that year.³

This provision remained a reference for the D.C. minimum wage for the next 21 years, until the Minimum Wage Amendment Act of 2013⁴ set further rate hikes to be gradually implemented in the three years following—with the District’s minimum wage then rising to \$9.50 in July 2014, \$10.50 in 2015, and \$11.50 in 2016. After 2016, the minimum wage was to be tied to CPI, increasing every subsequent July. The 2013 amendment reasserted the requirement that employers of tipped workers, who can legally be paid below the minimum wage if they are regularly tipped by customers, make up the difference between a tipped worker’s actual earnings in a given week and what s/he would earn if paid the minimum wage. Employers of tipped workers were newly required to submit quarterly reports to DOES showing compliance with this requirement.

To continue this rising trend, the D.C. Council passed the Fair Shot Minimum Wage Amendment Act of 2016,⁵ to become effective in September 2016. This legislation established further minimum wage hikes, gradually raising the wage floor to \$15.00 in July 2020. After this date, subsequent increases will be tied to CPI and occur automatically each year. Furthermore, the Act gradually raises the tipped minimum wage up from \$2.77 to \$5.00 by 2020.

The District is not alone in changing its minimum wage policy during this timeframe. The neighboring state of Maryland increased its minimum wage above the federal base pay for the first time in 2015, with scheduled hikes to reach \$10.10 per hour in July 2018. Additionally, in Prince George and Montgomery counties—which border DC to

¹ Title 32. Labor, Chapter 10. Minimum Wages:

https://does.dc.gov/sites/default/files/dc/sites/does/publication/attachments/DOES_DC_Code_Sec_32_1001.pdf

² Exceptions include tipped workers, students in high school and college, and certain disabled workers with certificates from DOL.

³ Changes in basic minimum wages in non-farm employment under state law: selected years 1968 to 2016. <https://www.dol.gov/whd/state/stateMinWageHis.htm>

⁴ Minimum Wage Amendment Act of 2013:

<http://dcclims1.dccouncil.us/images/00001/20131219112909.pdf>

⁵ Fair Shot Minimum Wage Amendment Act of 2016:

<https://beta.code.dccouncil.us/dc/council/laws/21-144.html>

the east and north, respectively—the minimum wage was set to \$11.50 in July 2017.⁶ Virginia, in contrast, continues to adopt the federal minimum wage rate, which has been fixed at \$7.25 per hour since 2008.

The D.C. minimum wage has increasingly distanced itself from the federal wage floor—a trend observable in several other states and localities with high costs of living and pro-worker governments (see **Appendix A**). According to the Cost of Living Index (COLI) of the Council for Community and Economic Research (C2ER), D.C. ranked as the fifth most expensive city in the United States in the second quarter of 2017. New York City,⁷ San Francisco,⁸ and Seattle⁹ ranked first, second, and ninth, respectively.¹⁰ Each has also recently passed legislation to increase the minimum wage to \$15.00 per hour, scheduled to be effective as early as 2018.

Based on the after-tax cost of a basket of goods for a professional’s standard of living, the COLI shows living expenses in D.C. to be about 53 percent higher than the urban national average, which covers 253 urban areas in the country. The gap is comparably high for individuals in the lowest fifth of the income distribution as well.¹¹

It is clear that D.C., along with other states and localities, is setting minimum wage policy to boost the incomes of low-wage workers. To inform D.C. policymakers on which income groups their new minimum wage policies will affect, this report provides a thorough description of minimum-wage earners in the District—not only the number of individuals, but also their place of residence and their demographics (including gender, education, and race/ethnicity). In the next chapters, we lay out the objectives and research questions driving the study, describe the methodology used to answer them, and report our findings and conclusions.

⁶ Maryland Minimum Wage for 2016, 2017: <https://www.minimum-wage.org/maryland>

⁷ Upcoming Minimum Wage increases [in New York state]:

<https://labor.ny.gov/workerprotection/laborstandards/workprot/minwage.shtm>

⁸ Minimum Wage Ordinance [in San Francisco]: <http://sfgov.org/olse/minimum-wage-ordinance-mwo>

⁹ Office of the Mayor, \$15 Minimum Wage [in Seattle]: <http://murray.seattle.gov/minimumwage/>

¹⁰ Cost of Living Index, Quarterly Update: <http://coli.org/quarter-2-2017-cost-of-living-index-release/>

¹¹ The basket of goods and services used to construct the composite index is based on expenses of six types: housing, utilities, grocery items, transportation, healthcare, and miscellaneous goods and services.

2. Objectives and Research Questions

2.1 OBJECTIVES

While DOES has jurisdiction over the entire D.C. workforce, it is particularly interested in the specific population that works and resides in D.C., as these workers generally face higher costs of living than commuters. D.C. residents are also more likely to hold the District’s low-wage jobs, as shown in the data we present below. Therefore, per DOES’ request, we present two versions of each demographic breakdown we show in the report:

- The *entire D.C. workforce*, which includes all individuals currently working for an employer based in D.C., regardless of residence;
- The *D.C. resident workforce*—that is, all individuals currently living in the District of Columbia who also work for a D.C. employer.

To address the questions of interest to DOES, we make direct use of two data sources, as relevant to each question (see Exhibit 2 below):

- American Community Survey (ACS)
- Current Population Survey Merged Outgoing Rotation Group (CPS MORG)

In addition, we use the Current Population Survey Annual Social and Economic Supplement (CPS ASEC) for wage rate estimation.

2.2 RESEARCH QUESTIONS

Exhibit 2 summarizes the research questions this study answers in describing the D.C. minimum wage population, along with the data source we use for each. Topics of particular interest to DOES are: 1) wage and hour issues of the tipped workforce, 2) poverty and its ties to minimum wage rates, 3) the overtime exemption, and 4) how minimum wage increases will affect specific industries.

Exhibit 2: Research Questions

Research Questions	
Question #1	What is the total number of workers in the D.C. workforce? (ACS)
Question #2	How many people working in the District of Columbia make the minimum wage? (ACS)
Question #3	What percentage of D.C.'s total workforce makes the minimum wage? (ACS)
Question #4	How many people working in D.C. make below the minimum wage? (ACS)
Question #5	What is the average pay rate of the D.C. workforce by industry? (ACS)
Question #6	What is the average pay for overtime exempt employees versus nonexempt? (CPS MORG)
Question #7	How many D.C. residents work in D.C.? (ACS)
Question #8	How many D.C. residents working in D.C. make the minimum wage? (ACS)
Question #9	How many D.C. residents working in D.C. make the tipped minimum wage and receive gratuities? (CPS MORG, ACS)
Question #10	How many D.C. residents working in D.C. make less than \$25,000 per year? (ACS)
Question #11	How many D.C. residents live below the poverty line? (ACS)
Question #12	What is the average tip rate by industry – Food & Restaurant; Leisure & Hospitality? (CPS MORG, ACS)
Question #13	<p>How many employers have to make up the difference between the tipped minimum wage floor (\$2.77) and the minimum wage because of a shortage of gratuities received? (CPS MORG, ACS)</p> <p><i>Note: Since data were not available to focus on employer behavior, we respond this question in terms of the employees affected.</i></p>

3. Methodology

This study relies on descriptive methods to identify and describe in detail the two D.C. minimum wage populations of interest. To accomplish this, the IMPAQ team analyzed data from five different sources and generated the empirical results presented in Chapter 4. In the remainder of this chapter, we describe in detail the data sources we used (Section 3.1), as well as the operationalized definitions of key indicators (Section 3.2).

3.1 DATA SOURCES

To accurately capture the characteristics of current minimum wage workers in D.C., IMPAQ made direct use of two data sources (as shown in Exhibit 2 above):

American Community Survey (ACS), 2011-2015. The ACS is a nationally representative survey conducted by the U.S. Census Bureau. It is designed to collect up-to-date, yearly information at the community level and draws from an extremely large sample: nearly 3.5 million housing unit addresses throughout the United States are selected per year, 6,000 of which are in D.C. Such a large sample size enables us to generate estimates with high precision, especially for subgroup analyses, such as summary statistics by occupation and industry within a given geographical zone. Additionally, the ACS strives to minimize non-response bias by conducting in-person interviews of approximately one-third of those who did not complete the survey via mail or telephone, almost all of whom respond, for a response rate of 98 percent.

The ACS is key to our analysis, as it is the only Census-based dataset that includes an indicator for place of work. This allows us to identify the population that *works* in D.C., as distinct from the population that lives in D.C. without knowing whether they work there. As such, each of our estimates in Chapter 4 stems directly from the ACS—with other publicly available datasets, described below, filling in necessary variables the ACS lacks.

ACS offers single-year files, three-year files, and five-year files. As this analysis is concerned only with workers in D.C., our analysis requires a larger sample than the single-year files provide. We chose the 2011-2015 ACS five-year file, as it allows for greatest statistical power of the three possibilities. Additionally, it has the most recent data offered by the ACS—the 2016 ACS single-year file has yet to be released at this

writing. The Census Bureau reweights the 2011-2015 ACS file so that it represents the population in D.C. of 2015, even though the data points reflect respondents as they were at the time they were surveyed. Thus, all estimates in this report reflect the D.C. population size as it was in 2015.

Current Population Survey Merged Outgoing Rotation Group (CPS MORG), 2014, 2015, 2016. The CPS is a nationally representative survey administered by the U.S. Bureau of Labor Statistics (BLS) to U.S. households. Each household is surveyed monthly for four consecutive months, dropped for eight months, and then surveyed monthly again for another four-month period before being permanently dropped from the sample. The 2016 CPS MORG's sample size is 200,000 individuals (one from each household surveyed), from which 2,500 reside in the District. We use the CPS MORG to add to our ACS estimates an indicator for whether an individual is paid by the hour or is salaried. This is required to determine whether a worker is exempt from overtime pay as specified in the Fair Labor Standards Act.

3.2 OPERATIONALIZED DEFINITIONS

Based on the research questions and the data sources described so far, the IMPAQ team used the following strategies to define key indicators of this study:

Hourly Earnings. The ACS provides variables on total wage and salary income in the reference year, typical hours worked per week, and weeks worked per year. Together, these allow the calculation of average hourly earnings for each survey respondent. The only caveat is that the weeks worked per year variable is not continuous, but divided into six response categories: less than 13 weeks, 14 to 26 weeks, 27 to 39 weeks, 40 to 47 weeks, 48 to 49 weeks, and 50 to 52 weeks.

To estimate hourly earnings, therefore, we must assign a specific number of weeks worked to each survey respondent, based on the range they reported to the ACS. To do so, we use data from the CPS ASEC. This is conducted in the spring of each year and provides information on work and income in the prior calendar year—including the information on total wages, weeks of work, and usual hours worked per week needed for calculation of estimated hourly earnings. We combine data from the 2011, 2012, 2013, 2014, and 2015 CPS ASEC to match the data collection years of the ACS used in our analysis.

We assign a specific number of weeks of work to workers in the ACS using cumulative probabilities developed from the CPS ASEC. We treat wage and self-employed workers the same, as the sample size is insufficient to develop separate estimates. The cumulative probabilities vary by weeks of work range (e.g., 1 to 13 weeks) and minimum hourly earnings range. This allows us to capture a worker with higher minimum hourly earnings because s/he worked more weeks within a given range than a worker in the same range with lower minimum hourly earnings. The minimum hourly earnings ranges, which vary by weeks of work range, are defined in such a way as to provide sufficient sample size for estimation while, to the extent possible, providing different probabilities for workers with minimum hourly earnings in the range most likely to be affected by the minimum wage increases. After imputing the number of weeks worked per year for each of our ACS respondents, calculating their average hourly earnings is straightforward.

Wage Categories. We divide individuals' hourly wages into five categories:

- Less than \$8.25 per hour
- Between \$8.25 and \$12.50 per hour
- Less than \$12.50 per hour (the sum of the previous categories)
- Between \$12.50 and \$15.00 per hour
- More than \$15.00 per hour

We chose these wage categories to reflect the multiplicity of the District's minimum wage increases, starting from the span of ACS data collection in 2011 up to the runout of the Fair Shot Minimum Wage Amendment Act's legislated increases to \$15.00 in July 2020. Since the current minimum wage sits at \$12.50, we refer to workers making less than this amount per hour as the *below-minimum wage population*. We define the *minimum wage population* in D.C. as workers making \$15.00 per hour or less, whose wages will be most directly affected by the scheduled increases.

4. Study Findings

Section 4.1 of this chapter displays exhibits and analyses that answer each research question from DOES. The second section (4.2) describes the minimum wage workforce in D.C. to the fullest extent allowed by the ACS and CPS MORG.

4.1 ADDRESSING THE RESEARCH QUESTIONS

Exhibit 3 is a short version of the answers to each research question. We follow this with a more thorough description of each answer, by research question—detailing how we arrived at the answer, data limitations, and qualifications. Each of these estimates is based on the D.C. population size in 2015.

Question Number	Research Questions	ACS Results
1	What is the total number of workers in the D.C. workforce? (ACS)	817,419
2	How many people working in the District of Columbia make minimum wage? (ACS)	112,597
3	What percentage of D.C. total workforce makes minimum wage? (ACS)	13.77%
4	How many people working in D.C. make under the minimum wage? (ACS)	108,650
5	What is the average pay rate of the D.C. workforce by industry? (ACS)	Exhibit 5
6	What is the average pay for overtime exempt employees versus nonexempt? (CPS MORG, ACS)	Exhibit 6
7	How many D.C. residents work in D.C.? (ACS)	252,210
8	How many D.C. residents working in D.C. make the minimum wage? (ACS)	48,092 (19.07%)
9	How many D.C. residents working in D.C. make the tipped minimum wage and receive gratuities? (CPS MORG, ACS)	14,827
10	How many D.C. residents working in D.C. make less than \$25,000 a year? (ACS)	71,629 (28.26%)
11	How many D.C. residents live below the poverty line? (ACS)	16.86%
12	What is the average tip rate by industry? (CPS MORG, ACS)	Exhibit 10
13	How many employers have to make up the difference between the tipped minimum wage floor (\$2.77) and the minimum wage because of a shortage of gratuities received? (CPS MORG, ACS). <i>Note:</i> Since we did not have the data necessary to identify employer behavior, we answered the question in terms of workers affected.	6,429 workers

Exhibit 3: Research Questions and Answers

Research Question #1: What is the total number of workers in the D.C. workforce?

The D.C. workforce in 2015 numbered 817,419 people. We estimated this number by using the place of work variable POWSP, which provides the state in which a survey respondent works. This number differs from the BLS estimate of the D.C. workforce, which was 769,258 in 2015.¹² The reason for this difference is that BLS uses an establishment-level survey, which misses self-employed workers and those working without pay. The ACS estimates this group of workers to be 46,191 in 2015. Adding this number to the BLS private- and public-sector employment estimate yields 815,449, very close to our ACS estimate—which gives us high confidence in the reliability of the ACS number.

Research Question #2: How many people working in the District of Columbia make the minimum wage?

Census-based datasets, including the ACS, do not provide the specific hourly wage an individual makes. So, to answer this question, we estimated an individual's average hourly wage by dividing self-reported income over the past year by our imputed numbers of weeks worked in the past year and the reported number of usual hours worked per week.

Among the entire D.C. workforce during the 2011-2015 period, adjusted to reflect the 2015 total, around 112,597 people were making \$12.50 per hour or less (i.e., our definition of the below-minimum wage population) in 2015. But, since the hourly minimum wage in 2016 was still only \$11.50, some portion of these employees were legally paid below our \$12.50 cut-off point. Even so, as **Exhibit 4** shows, a significant percentage of workers were earning an average hourly wage far below what was the legal minimum in 2011, the start of our measurement period.

¹² Bureau of Labor Statistics. "Economy at a Glance: District of Columbia."
https://data.bls.gov/timeseries/SMS1100000000000001?amp%253bdata_tool=XGtable&output_view=data&include_graphs=true

Exhibit 4: Wage Category Breakdown of D.C. Workforce

Hourly Wage Range	Number of Individuals	Proportion of the Population
\$0 - \$8.25	51,371	6.3%
\$8.25 - \$12.50	57,279	7.1%
Less than \$12.50	108,650	13.4%
\$12.50 - \$15.00	42,516	5.2%
More than \$15.00	666,295	81.5%
Total	817,461	100%

Research Question #3: What percentage of the D.C. total workforce makes the minimum wage?

About 112,597 workers, or 13.77%, of the D.C. workforce made the current minimum wage or less between 2011 and 2015. Again, the majority of these workers were paid legally given the prevailing minimum wage at the time they were surveyed.

Research Question #4: How many people working in D.C. make under the minimum wage on average?

Approximately 108,650 workers averaged under \$12.50 per hour from 2011-2015. This figure is estimated by taking the total of 112,597 workers making the minimum wage or less and subtracting the number of workers making exactly \$12.50 per hour.

Research Question #5: What is the average pay rate of D.C. workforce by industry?

Exhibit 5 shows the average hourly pay rates of all D.C. workers by industry. Our industry categories come from the 2012 Bureau of Labor Statistics (BLS) industry codes, which are used in the most recent Census-based datasets.

Exhibit 5: Average hourly wage of D.C. workforce by Industry

Industry	Average Hourly Wage
Agriculture	\$36.17
Mining	\$85.83
Utilities	\$43.55
Construction	\$26.31
Manufacturing	\$45.27
Wholesale	\$34.65
Retail	\$20.8
Transportation and Warehousing	\$27.94
Information	\$58.74
Finance and Insurance	\$45.60
Profession, Scientific and Technical Service	\$49.84
Education	\$28.39
Medical	\$32.94
Health care and social assistance	\$25.62
Art, Entertainment and Recreation	\$20.32
Other services	\$33.95
Administration	\$44.99
Military	\$32.08
All industries	\$39.05

Research Question #6: What is the average rate of pay for nonexempt employees, and the average rate of pay for exempt employees?

Identifying the exempt and nonexempt populations of the D.C. workforce proved difficult, as there is no publicly available dataset that identifies workers by overtime exempt status. The ACS, which includes the place of work information required to describe the D.C. workforce, does not allow for direct imputation of a worker's Fair

Labor Standards Act (FLSA) overtime exempt status. We turned to the CPS MORG, which includes variables that enable imputation of exempt status.

The situation is further complicated by the fact that overtime exempt qualifications have recently been in flux. The Obama Administration's Department of Labor (DOL) passed a rule raising the salary threshold for overtime exemption to \$913 per week, up from the previous standard of \$455. But after an initial injunction blocking that rule's implementation, it was permanently defeated in court on September 5th, 2017.¹³ At this writing, the Trump administration has not signaled any intent to issue a new rule, despite the Labor Secretary's comments suggesting such an action.

Our methodology mirrors that of DOL, in a Notice for Proposed Rulemaking (NPRM), regarding the Obama Administration's overtime threshold rule.¹⁴

To qualify for overtime exempt status under FLSA, three requirements must all be satisfied. First, an exempt worker must be salaried rather than paid hourly. Second, this salary must amount to at least \$455 per week. From there, the worker must have job duties that qualify him/her for one of DOL's allowed exemptions: *executive*, for managers of other employees; *administrative*, for employees that do business support and use independent judgment; *professional*, for work that requires advanced knowledge in a field of science or learning; *computer*, for those who work with software or hardware of a computer network; *outside sales*, for those who have sales jobs away from the main office area; and *highly compensated*, for those making over \$100,000 per year. In addition, DOL stipulates that only white collar employees may be classified as overtime exempt.

If a worker can be FLSA overtime exempt, s/he must be subject to FLSA in the first place. Many occupations are exempt from FLSA due to the nature of their work. These include, but are not restricted to, some agricultural occupations, fishermen, and workers on international waters. The ACS includes BLS occupational codes, so we determine FLSA status by excluding the same categories as does DOL in its NPRM on the overtime threshold.

¹³ Bloomberg BNA: <https://www.bna.com/texas-judge-kills-n73014463988/>

¹⁴ U.S. Department of Labor, Wage and Hour Division. 2015a. "Defining and Delimiting the Exemptions for Executive, Administrative, Professional, Outside Sales and Computer Employees." (Notice of Proposed Rulemaking, pdf). 29 CFR Part 541.

The CPS MORG has a variable showing whether an individual is salaried, which is key to determining exempt status. We use the CPS MORG to determine what percentage of a given Census occupational code is salaried, as follows. After matching the CPS occupational codes to those of the ACS, we use the percentages acquired from the CPS to randomly designate individuals in the ACS as salaried or paid hourly, by occupational code.

In its methodology description, DOL also provides a list of probability codes, by occupational category, for whether a worker is FLSA overtime exempt. To determine the salaried status of individual workers, we applied these probability codes to all workers in our ACS sample whom we determined to be candidates for exemption—defined by being covered by FLSA, salaried, and earning at least \$455 per week. We then randomly assigned exempt status to our ACS workers based on these codes.

Due to the interaction of random assignment with the weighting of the ACS, each iteration of the randomization produces slightly different results for the number of exempt versus nonexempt workers and their average pay. But all estimates fall into a tight enough range for statistically powerful conclusions to be drawn. **Exhibit 6** shows our best estimates and their ranges for the total number and average pay by worker residence and exempt status.

Exhibit 6: Exempt v. Nonexempt Workers, D.C. Workforce & Residents

Variable	Exempt D.C. Workers	Nonexempt D.C. Workers	Exempt D.C. Resident Workers	Nonexempt D.C. Resident Workers
Total Number Estimate	162,584 (19.9%)	654,887 (80.1%)	52,703 (20.9%)	199,507 (79.1%)
Range	162,357 to 163,825	653,636 to 655,104	50,903 to 54,117	197,845 to 200,990
Average Pay Estimate	\$113,592	\$70,235	\$107,346	\$57,238
Range	\$112,708 to \$114,285	\$70,079 to \$70,249	\$105,201 to \$109,654	\$54,879 to \$59,708

Of the D.C. workforce, about one in every five workers is overtime exempt—amounting to roughly 162,584 overtime exempt and 654,887 nonexempt workers. Average pay for

exempt D.C. workers is \$113,592 per year, and for nonexempt workers is \$70,235. The D.C. resident workforce averages lower average pay regardless of exempt status.

Research Question #7: How many D.C. residents work in D.C.?

Around 252,210 D.C. residents also work in D.C., according to the ACS variable for place of residence.

Research Question #8: How many D.C. residents working in D.C. make the minimum wage?

D.C. residents make up nearly one-third (30.85%) of the D.C. total workforce, of whom around 48,092 (19.07% of the total D.C. resident workforce) made \$12.50 an hour or less. See **Exhibit 7** for a more detailed breakdown.

Since this percentage is higher than the percentage of the total D.C. workforce making at or below \$12.50 (13.77%), increasing the D.C. minimum wage will disproportionately affect D.C. resident workers compared to out-of-state commuters.

Exhibit 7: Minimum wage categories of D.C. Residents working in D.C.

Hourly Wage Range (2011-2015)	Number of Individuals	Proportion of D.C. Resident Workforce
\$0 - \$8.25	22,514	8.9%
\$8.25 - \$12.50	24,162	9.6%
Less than \$12.50	46,676	18.5%
\$12.50 - \$15.00	15,697	6.2%
More than \$15.00	189,837	75.3%
Total	252,210	100%

Research Question #9: How many D.C. residents working in D.C. make sub-minimum wage and receive gratuities?

The tipped wage population is difficult to identify via Census-based datasets. The ACS does not provide a variable indicating whether or not an individual is paid in tips, or whether s/he makes the tipped minimum wage instead of the standard minimum wage. It does, however, provide an occupational code shared across all Census databases. The CPS MORG includes a variable asking if the individual usually receives overtime, tips, or commission while on the job, enabling us to estimate the D.C. tipped wage workforce as follows. We identified which Census occupational codes are likely to receive tips, and checked CPS MORG data to see if individuals with these codes reported that they often received tips as part of their job. The following occupations were identified:

- Bartenders
- Counter attendants, cafeteria, food concession, and coffee shop
- Waiters and waitresses
- Food servers, non-restaurant (food delivery)
- Miscellaneous food preparation and serving related workers (e.g. bartender assistants)
- Hosts & hostesses
- Barbers
- Hairdressers
- Bellhops
- Nail salon workers
- Parking lot attendants

We counted each individual working in D.C. with one of these occupational codes to derive our ACS estimate of the D.C. tipped wage population.

Note, however, that not every worker in these occupations was paid the tipped minimum wage. Nearly every waiter and waitress is tipped, for example, but a much smaller proportion of parking lot attendants receive tips. Valets and parking lot booth workers are both included in this category, but only valets are paid in tips—and the ACS provides no way to distinguish between the two. Given these data limitations, we report the total amount of employment for each tipped occupation, rather than our more unreliable direct estimates of tipped workers within each tipped occupation.

To further complicate the analysis, the ACS sample sizes shrink drastically at this highly specific level of inquiry, producing estimates of the number of workers in each tipped occupation that are significantly lower than those the BLS Occupational Employment Statistics (OES) reports. OES, an establishment level survey reporting

employment totals by industry and occupation at various geographical distinctions, is better than the ACS for reporting employment by occupation at this level of analysis.¹⁵

Exhibit 8 shows the OES estimates of employment in tipped occupations in the D.C. workforce as of May 2016.

Exhibit 8: Workers in Tipped Occupations by Category, D.C. Workforce

Occupational Category	Number of Workers	Percent of Tipped Workers
Bartenders	4,310	15.6%
Counter attendants (cafeteria, concession, coffee)	1,680	6.1%
Waiters and Waitresses	8,720	31.5%
Food servers, nonrestaurant	1,650	6.0%
Misc. food preparation and serving related workers	4,730	17.1%
Hosts & Hostesses	2,560	9.3%
Barbers	Data not available	Data not available
Hairdressers	1,150	4.2%
Bellhops	670	2.4%
Nail salon workers	50	0.2%
Parking lot attendants	2,140	7.7%
Massage therapists	Data not available	Data not available
Total	27,660*	100%

*This figure does not include the employment total of massage therapists and barbers, as the OES does not have estimates for these occupations in its May 2016 release.

Waiters and waitresses make up the largest single category within the tipped workforce in D.C.—not surprising, given that this occupational category surely has the highest amount of workers that actually receive tips. The food and drinking services category alone accounts for 79.5% of the tipped workforce. This industry should be targeted first if any noncompliance issues crop up with employers of tipped workers.

¹⁵ BLS Occupational Employment Statistics, Washington, D.C. May 2016 Estimates:
https://www.bls.gov/oes/current/oes_dc.htm

Research Question #10: How many D.C. residents working in D.C. make less than \$25,000 a year?

Approximately 71,629 D.C. resident workers (28.26% of this population) make less than \$25,000 a year.

Research Question #11: What is the number of D.C. residents living below the poverty line?

Poverty in D.C. is a persistent and pervasive problem. The 2011-2015 ACS, weighted to reflect population numbers in 2015, puts the 2015 resident D.C. population at 647,484 individuals. Of these, about 108,337 (16.73%) live below the poverty line for their household—higher than the national rate of 15.5%. The poverty status of D.C. workers rather than residents, as described in this section, provides insight into how poverty rates are likely to change as average hourly wages increase.

Of the D.C. resident population, 5.75% live in an impoverished household, which is higher than the 2.26% poverty rate of commuters to the District. Two factors explain this difference: commuters are more highly paid than D.C. resident workers on average, and the cost of living is higher in D.C. than its surrounding areas.

Exhibit 9 shows a detailed breakdown of poverty rates within each hourly wage category of the D.C. workforce. This is the universe of workers who will be directly affected by minimum wage increases. In Section 3.4, as appropriate, we compare the poverty landscape for D.C. resident workers with that for the D.C. workforce as a whole.

Exhibit 9: Poverty Rates by Wage Category, D.C. Workforce

Hourly Wage	In Poverty	Above Poverty
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Range	Number of D.C. Workers	Proportion of D.C. Workforce	Number of Individuals	Proportion of D.C. Workforce	Total
\$0 - \$8.25	14,949	29.1%	36,422	71.9%	100%
\$8.25 - \$12.50	4,794	8.4%	52,485	91.6%	100%
Less than \$12.50	19,743	18.2%	88,907	81.8%	100%
\$12.50 - \$15.00	1,412	3.4%	41,104	96.6%	100%
More than \$15.00	6,129	0.9%	660,166	99.1%	100%
Total	27,284	3.3%	790,177	96.7%	817,419

Working poverty is, as to be expected, concentrated in the very-low wage workforce. A little over 29% of workers earning below \$8.25 per hour live in an impoverished household, while 18.2% of those making below \$12.50 an hour are impoverished. Their spouses, children, and any other dependents in their household live in poverty as well—making questions about the legality of wage payments to the low-wage workforce even more pressing.

If anything encouraging can be found in this chart, it's that poverty rates decline dramatically as wages increase—suggesting that poverty will decline as subsequent minimum wage hikes boost workers to higher income categories. In particular, those 4,794 workers making between \$8.50 and \$12.50 per hour should have seen significant raises due to the increasing wage floors. But for workers earning under \$8.25 per hour on average, it is doubtful that they will see any income gains at all. If their employers were denying them the minimum wage before these increases, there is no reason to think these employers will be more likely to comply as the legal minimum increases.

Research Question #12: What is the average tip rate in the Food & Restaurant and Leisure & Hospitality Industries?

The tip rate is defined as the average hourly amount earned in tips by a given employee. If we base the tip rate on imputed average hourly earnings, the tip rate will be simply average hourly earnings minus the employee's base wage. However, not all tipped employees are paid the sub-minimum rate of \$2.77 per hour. Since bus boys, for example, do not usually make a significant amount in tips, their employers pay them a base rate higher than \$2.77 to avoid having to make up the weekly difference between their earnings and the statutory minimum wage. But since waiters and waitresses regularly make enough tips to put them over the weekly earnings minimum, their employers pay only the minimum base rate.

Furthermore, not every worker in these occupational categories is paid a tipped minimum wage in the first place. Take the hosts and hostesses category for example—the vast majority of these workers are paid the minimum wage or more, but they are counted as tipped workers because many are involved in a tip share system within the establishment. It would be dishonest and unhelpful to report tip rates for occupations where most workers are paid the statutory minimum wage rather than the lower tipped wage. Therefore, we choose to report tip rates only for occupations that have a significant majority of workers actually receiving the tipped minimum wage.

Exhibit 10 summarizes the average hourly wage and tip rates of these occupations, as reported in the OES May 2016 release, on the assumption that all employees in those occupations earn the tipped minimum wage of \$2.77. Each tipped occupation has an average hourly wage lower than the average wage of its corresponding industry. Tipped occupations are lower-paid in general, and they are more susceptible to wage theft than other occupations if only for the reason that there are more possible ways for employers to withhold proper pay. It would be very easy for employers to neglect in filling gaps between weekly earnings and the minimum wage, and even more so as the minimum wage increases.

Exhibit 10: Average Wage and Tip Rates of Tipped Workers. D.C. Workforce

Occupational	Industry,	Number	Proportion	Average	Average Tip
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Category	Avg. Tip Rate	of Workers	of Tipped Workers	Hourly Pay	Rate
Waiters/Waitresses	Food & Restaurant (\$12.75)	8,720	31.5%	\$14.89	\$12.12
Bartenders		4,310	15.6%	\$16.74	\$13.97
Food servers, nonrestaurant		1,650	6.0%	\$15.65	\$12.88
Barbers	Personal Care Services (\$16.51) ¹⁶	Data not available	Data not available	\$17.35	\$14.58
Hairdressers		1,150	4.2%	\$20.98	\$18.21
Nail Salon workers		50	0.2%	\$14.72	\$11.95
Bellhops	Leisure & Hospitality (\$12.28)	670	2.4%	\$15.05	\$12.28

Research Question #13: How many employers have to make up the difference between the sub-minimum wage floor (\$2.77) and the minimum wage with additional wages because of a shortage of gratuities received?

Since we do not have the data necessary to focus on employers, we answer this question in terms of the number of employees affected. We interpret this question to be asking the number of employers who would have to fill gaps in weekly earnings with any amount of regularity. This includes all tipped workers averaging less than \$12.50 on average, and we estimate roughly 50% of tipped workers earning between \$12.50 and \$15.00, as their tip earnings vary week to week.

Our reasoning is the following: For tipped workers who averaged below \$12.50 per hour in weekly earnings, simple arithmetic requires that their employers should have filled gaps in their pay for at least one week out of the year, but likely far more than that, depending on the volatility of their tip earnings. Even workers averaging slightly more than \$12.50 per hour would likely legally require this from their employers as well, if they have any weekly volatility in earned tips. Only tipped workers who

¹⁶ An amount of 900 Barbers was assumed only for the purposes of calculating this weighted average.

averaged above, say, \$15.00 per hour would be unlikely to average less than \$12.50 per hour in any given week.

This question requires use of the ACS for its microdata, as OES only offers aggregate statistics. A problem with using ACS data, as noted, is that sample sizes are too small to make reliable estimates of D.C. averages at the occupation level. This sample size issue is mitigated when we look at the wage distribution of the entire tipped population, however. Therefore, we assume that the distribution of workers among wage categories in the ACS sample is similar to the actual distribution as represented by the OES figures. **Exhibit 11** breaks down the tipped population by wage category under these assumptions, estimating the number and proportion of workers in each category whose employers should legally fill weekly wage gaps.

Exhibit 11: Wage Categories of Tipped Workers

Hourly Wage Range	Tipped Employees		Employees w/ Regular Weekly Wage Gaps
	Number	Percent of Tipped Employees in Wage Category	
\$0 - \$8.25	5,886	21.3%	5,886
\$8.25 - \$12.50	5,878	21.2%	5,878
\$12.50 - \$15.00	3,883	14.0%	1,942
More than \$15.00	12,013	43.5%	0
Total	27,660	100%	15,647

Roughly 15,647 workers (56.6% of the tipped workforce), made less than the minimum wage on an average in at least one week of the reference year. This amount is expected to increase over time, as tipped worker earnings are unlikely to scale up commensurately with future minimum wage hikes given that each increase in the tipped wage is smaller than the corresponding minimum wage increase.

Raising minimum wages have already had important implications for tipped workers in D.C. Back when the D.C. minimum wage was still \$8.25, for example, significantly fewer employees needed their weekly pay supplemented, as the gap between their hourly earnings and the minimum wage was much narrower. Now that the minimum

wage will have doubled by 2020, many more tipped employees will need their weekly wages supplemented.

Currently, DOES requires that employers of tipped workers send quarterly reports of hours worked and employee earnings to show they are in compliance with wage and hour laws. In light of this backdrop, DOES should perform a full review of the process by which it requests, tracks, and enforces the requirement of employers to fill weekly earnings gaps—because it is likely that this reporting requirement only became relevant to many establishments, particularly restaurant establishments, once the minimum wage began to ramp up. Education and outreach efforts to the restaurant sector generally would be prudent. Investigations could be focused on lower-end restaurants, to focus on increasing compliance among establishments that have only recently been legally obligated to fill wage gaps.

4.2 ADDITIONAL CHARACTERISTICS OF THE TARGET POPULATION

Residence and Work Location

Taking a deeper look at the residency breakdown via the ACS, we see that there are 817,419 people working in D.C. and 647,484 people living in D.C., while the overlap between these two groups is 252,210. About 130,869 D.C. residents (39%) work in other states, and 565,251 D.C. workers (69.1%) live outside D.C.—mainly in Virginia and Maryland. Those D.C. residents working in other states are obviously not covered by the new minimum wage legislation, leaving them outside the target group we seek to describe.

Exhibit 12: D.C. Residents and D.C. Workforce in Relation to U.S. Population

Place of Work & Residence	Non-D.C. Residents	D.C. Residents	Total
Work outside D.C.	142,740,138	130,869	142,871,007
Work in D.C.	565,251	252,210	817,419
Don't Work	172,675,039	311,531	172,986,570
Total	315,867,540	647,484	316,515,024

The first thing to note is that, during the 2011-2015 period a higher proportion of D.C. resident workers made the minimum wage or lower (19.16%) than non-D.C. residents who commuted to the District (11.41%). The less favorable work circumstances of the D.C. resident workforce run through the comparisons described below.

Exhibit 13 shows that District residents make up 30.9% of the D.C. workforce, but hold up to 43.0% of District jobs paying less than \$12.50 hourly. Among D.C. workers making over \$15.00 per hour, only 28.5% are D.C. residents. Raising the minimum wage will disproportionately affect D.C. residents, which is encouraging, as the cost of living in D.C. is generally higher than in the surrounding area.

Exhibit 13: Minimum wage Workers by Residence and Place of Work

Hourly Wage Range/Residency and Work Location	Non-D.C. residents who work in D.C.	D.C. residents who work in D.C.	Percent of Wage Category that Lives in D.C.	Total
\$0 - \$8.25	28,857	22,514	43.8%	51,371
\$8.25 - \$12.50	33,117	24,162	42.2%	57,279
Less than \$12.50	61,974	46,676	43.0%	108,650
\$12.50 - \$15.00	26,819	15,697	36.9%	42,516
More than \$15.00	476,458	189,837	28.5%	666,295
Total	565,251	252,210	30.9%	817,461

Gender

When we break down the D.C. workforce by hourly wage and gender, we find that there are slightly more female (52.1%) than male workers making at or under the minimum wage. Comparing this to the fact that only 48% of the D.C. workforce is female shows that women are highly overrepresented at the low end of the wage distribution—a lack of gender balance that likely plays a significant role in the gender disparity in poverty. The scheduled minimum wage raises is likely, therefore, to disproportionately affect female low-wage workers, somewhat narrowing D.C.’s gender inequality in pay and poverty rates.

Exhibit 14: Wage Distribution by Gender, D.C. Workforce

Hourly Wage Range	Male		Female		Total
	Number of Individuals	Proportion	Number of Individuals	Proportion	Total
\$0 - \$8.25	24,605	47.9%	26,766	52.1%	100%
\$8.25 - \$12.50	27,512	48.0%	29,767	52.0%	100%
Less than \$12.50	52,117	47.9%	56,533	52.1%	100%
\$12.50 - \$15.00	20,286	47.7%	22,230	52.3%	100%
More than \$15.00	352,501	52.9%	313,794	47.1%	100%
Total	424,904	52.0%	392,557	48.0%	817,419

Exhibit 15: Wage Distribution by Gender, D.C. Residents

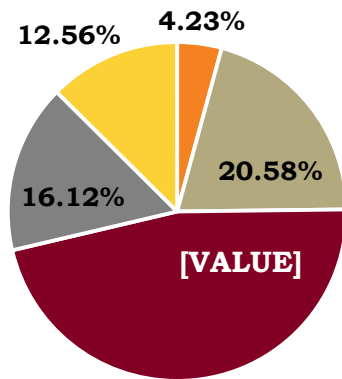
Hourly Wage Range	Male		Female		Total
	Number of Individuals	Proportion	Number of Individuals	Proportion	Total
\$0 - \$8.25	9,892	43.9%	12,622	56.1%	100%
\$8.25 - \$12.50	11,110	45.9%	13,052	54.1%	100%
Less than \$12.50	21,002	44.9%	25,674	55.1%	100%
\$12.50 - \$15.00	6,755	43.0%	8,942	57.0%	100%
More than \$15.00	92,494	48.7%	97,343	51.3%	100%
Total	120,251	47.7%	131,959	52.3%	252,210

Even though more female D.C. residents have D.C. jobs than do male D.C. residents, male workers occupy higher wage categories disproportionately compared to their overall representation.

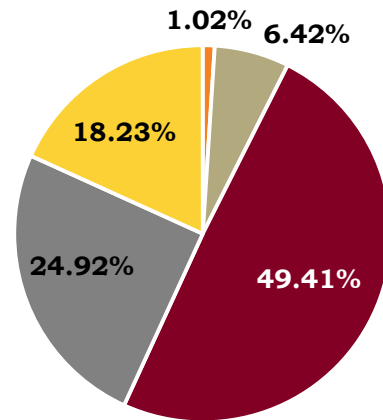
Age

It is helpful to examine the age range of the D.C. minimum wage population, to see the breakdown of what ages of workers will benefit from a wage hike. As shown, the commonly repeated assertion in the national minimum wage debate that the vast majority of minimum wage workers are teenagers or young people (who are assumed to be either supporting their primary family income or working for spending money) is a fallacy. **Exhibit 16** shows the age breakdown into categories of the minimum wage population and the larger workforce for both the overall D.C. workforce and the D.C. resident workforce.

Minimum Wage Population, D.C. Workforce

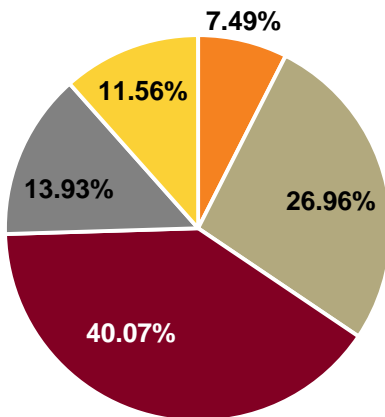


Total D.C. Workforce

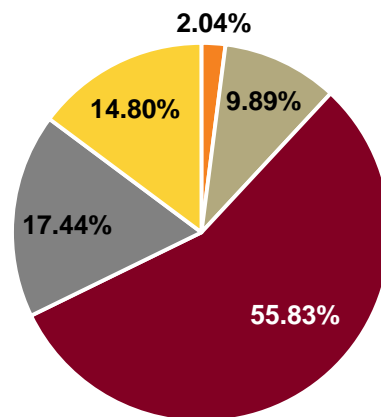


- 16-19
- 20-24
- 25-44
- 45-55
- >55

Minimum Wage Population, D.C. Residents



Total D.C. Resident Workforce



- 16-19
- 20-24
- 25-44
- 45-55
- >55

Exhibit 16: Minimum Wage and Total Workforce Populations by Age Group

Only 4.2% of all minimum wage D.C. workers are teenagers (upper left pie chart); and 75.2% are 25 or older. For the D.C. worker resident population, 65.6% of all minimum wage workers are at least 25 years old. While younger workers are overrepresented in the minimum wage D.C. workforce when compared to their distribution in the overall workforce, the vast majority of the D.C. minimum wage workforce is over 25, and thus far more likely to be a primary income earner for their household than the younger workers. At least in this sense, minimum wage increases are not poorly targeted when it comes to helping those who need it.

Exhibits 17 and 18 break down each age group by wage category for both the D.C. workforce and the D.C. resident workforce. For both populations, the percentage of workers making the minimum wage drops as age increases. This is as expected, as people often achieve pay increases via job switching as they get older.

When compared to the entire D.C. workforce, D.C. resident workers have a higher percentage earning the minimum in every age category other than 16-19 year olds. It follows that minimum wage increases will disproportionately affect D.C. residents in each wage category except the youngest, and even for that group the difference is very small.

Exhibit 17: Minimum wage Workers by Age, D.C Workforce

Hourly Wage Range	16 to 19		20 to 24		25 to 44		45 to 55		More than 55		Total
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Total
\$0 - \$8.25	4,412	53.1%	14,462	27.6%	18,997	4.7%	7,714	3.8%	5,806	3.9%	51,371
\$8.25 - \$12.50	1,509	18.2%	10,932	20.8%	28,010	6.9%	9,712	4.8%	7,116	4.8%	57,279
Less than \$12.50	5,921	71.3%	25,394	48.4%	46,987	11.8%	17,426	8.6%	12,922	8.7%	108,650
\$12.50 - \$15.00	479	5.8%	5,709	10.9%	23,332	5.8%	6,393	3.4%	6,057	4.0%	42,516
More than \$15.00	1,910	23.0%	21,355	40.7%	333,610	82.6%	179,334	88.0%	130,076	87.3%	666,295
Total	8,310	100%	52,458	100%	403,929	100%	203,709	100%	149,055	100%	817,461

Exhibit 18: Minimum wage Workers by Age, D.C Residents

Hourly Wage Range	16 to 19		20 to 24		25 to 44		45 to 55		More than 55		Total
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Total
\$0 - \$8.25	2,528	49.2%	7,236	29.0%	7,676	5.5%	2,740	6.2%	2,334	6.3%	22,514
\$8.25 - \$12.50	966	18.8%	5,349	21.4%	11,026	7.8%	3,761	8.6%	3,060	8.2%	24,162
Less than \$12.50	3,494	68.0%	12,585	50.4%	18,702	13.3%	6,501	14.8%	5,394	14.5%	46,676
\$12.50 - \$15.00	306	6.0%	2,710	10.9%	8,390	6.0%	2,161	4.9%	2,130	5.7%	15,697
More than \$15.00	1,334	26.0%	9,655	38.7%	113,720	80.7%	35,330	80.3%	29,798	79.7%	189,837
Total	5,134	100%	24,950	100%	140,812	100%	43,992	100%	37,322	100%	252,210

Race/Ethnicity

Since Whites, Blacks, and Hispanics make up the majority of the D.C. workforce, we focus on these population groups in our description of the minimum wage D.C. workforce. **Exhibit 19** gives a sense of how each racial/ethnic category cuts across our wage categories for the D.C. workforce population.

Exhibit 19: Race/Ethnicity Breakdown among Wage categories, D.C. Workforce

Hourly Wage Range	White		African American		Hispanic		Other	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
\$0 - \$8.25	13,908	3.7%	4,203	8.8%	22,015	8.2%	11,245	9.1%
\$8.25 - \$12.50	12,612	3.4%	7,093	14.9%	24,966	9.3%	12,608	10.2%
Less than \$12.50	26,520	7.1%	11,296	23.7%	46,981	17.4%	23,853	19.3%
\$12.50 - \$15.00	10,081	2.7%	3,155	6.6%	19,973	7.4%	9,307	7.5%
More than \$15.00	339,673	90.3%	33,073	69.6%	202,776	75.2%	90,773	73.2%
Total	373,274	100%	47,524	100%	269,730	100%	123,933	100%

While the majority of workers in each of the three race/ethnicity groups makes more than \$15 per hour, Blacks, Hispanics, and mixed race or workers of other races have much higher percentages of their D.C. working populations earning lower wages than does the white D.C. working population. Non-white D.C. workers are more than twice as likely to hold low-wage jobs as their white counterparts. Only 7.1% of white workers had jobs paying below the minimum wage in D.C., while this share is more than tripled for African American workers, nearly a quarter of whom earn the minimum wage or below.

Exhibit 20 shows that these inequalities are even slightly greater for the D.C. resident workforce, particularly for Hispanics, one-third of whom hold low-wage jobs compared to only 17% of D.C. Hispanic workers. In addition, every race/ethnicity category has a higher share of low-wage workers than the D.C. workforce, reflecting the fact that D.C. resident workers average lower paying jobs than commuters.

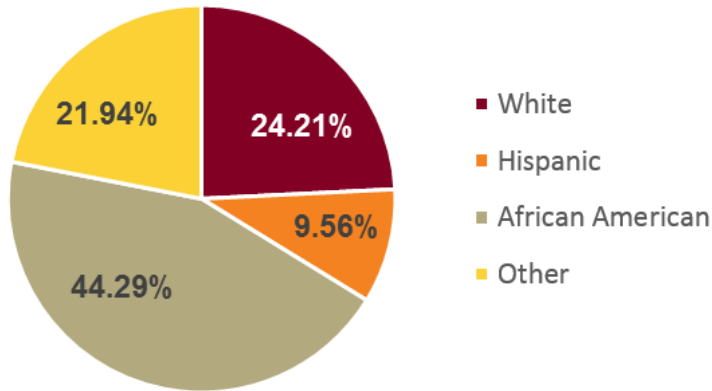
Hourly Wage	White	African American	Hispanic	Other
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	Number	Percent	Number	Percent	Number	Percent	Number	Percent
\$0 - \$8.25	6,533	5.5%	1,261	9.6%	10,437	11.8%	4,283	13.4%
\$8.25 - \$12.50	6,162	5.2%	2,740	20.8%	11,027	12.4%	4,233	12.3%
Less than \$12.50	12,695	10.7%	4,001	30.4%	21,464	33.4%	8,516	26.7%
\$12.50 - \$15.00	4,177	3.5%	613	4.7%	8,115	9.2%	2,792	8.7%
More than \$15.00	101,586	85.8%	8,588	64.9%	59,074	66.6%	20,619	64.6%
Total	118,458	100%	13,172	100%	88,653	100%	31,927	100%

Exhibit 20: Race/Ethnicity Breakdown among Wage categories, D.C. Resident

Exhibit 21 shows the race/ethnicity breakdown of the D.C. minimum wage workforce, the D.C. workforce as a whole, the D.C. resident minimum wage workforce, and the D.C. resident workforce.

Minimum Wage Population, D.C. Workforce



Total D.C. Workforce

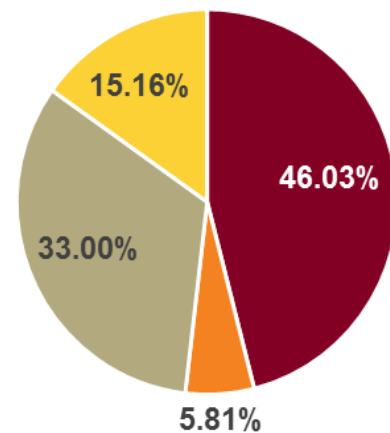
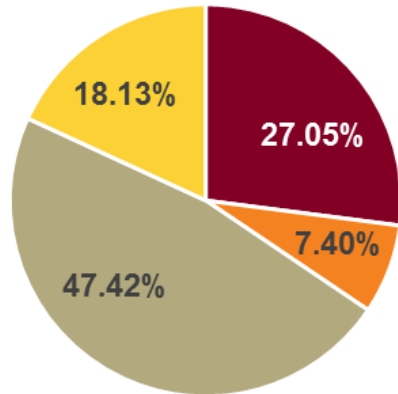
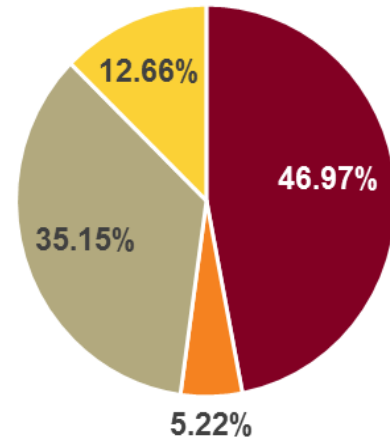


Exhibit 21: Minimum Wage and Total Workforce Populations by Race/Ethnicity

Minimum Wage Population, D.C. Residents



Total D.C. Residents



- White
- Hispanic
- African American
- Other

Here we see D.C.’s racial disparities in workforce status on full display. Whites make up 46% of the general D.C. workforce, but only 24% of the minimum wage segment. Blacks make up close to half of the D.C. minimum wage workforce, but slightly less than one-third of the overall D.C. workforce. Hispanics and those in the “Other” category are also disproportionately represented in the D.C. minimum wage workforce, although to a lesser extent than the African American segment. These racial disparities are even larger within the D.C. resident workforce. Subsequent minimum wage increases will disproportionately boost minority incomes, which will slightly narrow the racial/ethnic wage gap at the lower end of the distribution. Minimum wage hikes alone cannot come near to solving the racial/ethnic wage gap, however.

Education

Exhibits 22 and 23 show how education levels are distributed among wage categories within the D.C. workforce. As education levels increases, the share of minimum wage workers decreases drastically. About 41% of workers without a high school diploma or GED make the \$12.50 minimum wage level, compared to only 8.2% for workers with a Bachelor’s degree. In fact, 73% of all D.C. workers making under \$12.50 per hour have an Associate’s degree or lower. A rising minimum wage will raise wage levels for less educated D.C. workers in higher proportions than for their counterparts with a Bachelor’s degree or higher.

Hourly wage Category	Less than High School		High school Diploma or GED		Some College or Associate's Degree		Bachelor's Degree		Master's Degree		Ph.D.	
0-\$8.25	8,118	18.2%	13,267	12.7%	16,059	10.0%	8,960	3.8%	4,308	1.8%	659	2.0%
\$8.25-\$12.50	10,267	23.0%	14,860	14.3%	16,095	10.0%	10,178	4.4%	5,294	2.2%	585	1.8%
<\$12.50	18,385	41.2%	28,127	27.0%	32,154	20.0%	19,138	8.2%	9,602	4.0%	1,244	3.8%
\$12.50-\$15.00	5,781	12.9%	11,352	10.9%	11,763	7.3%	9,510	4.1%	3,518	1.5%	592	1.8%
>\$15.00	20,558	46.0%	64,716	62.1%	116,818	72.7%	205,036	87.7%	228,381	94.6%	3,518	94.4%
Total	44,724	100%	104,195	100%	160,735	100%	233,684	100%	241,501	100%	228,381	100%

Exhibit 22: Worker Education by Wage Category, D.C. Workforce

Hourly wage Category	Less than High School		High school Diploma or GED		Some College or Associate's Degree		Bachelor's Degree		Master's Degree		Ph.D.	
0-\$8.25	2,895	18.9%	5,595	16.9%	8,070	18.6%	3,761	5.2%	1,919	2.5%	274	2.7%
\$8.25-\$12.50	3,644	23.8%	6,552	36.6%	6,723	15.5%	4,678	6.5%	2,303	2.9%	292	2.9%
<\$12.50	6,539	42.7%	12,117	53.5%	14,793	34.1%	8,439	11.7%	4,222	5.4%	566	5.6%
\$12.50-\$15.00	2,188	14.3%	3,544	10.7%	4,049	9.3%	3,997	5.6%	1,672	2.1%	247	2.4%
>\$15.00	6,586	43.0%	17,446	52.7%	24,598	56.6%	59,413	82.7%	72,490	92.5%	9,304	92.0%
Total	15,313	100%	33,107	100%	43,440	100%	71,849	100%	78,384	100%	10,117	100%

Exhibit 23: Worker Education by Wage Category, D.C. Residents

Full Time versus Part Time

We would like to know which workers are full time, defined as whether or not they work at least 35 hours per week, on the assumption that full-time workers are more likely to be working to support themselves and others than those who work less than full time. **Exhibit 24** shows that low-wage workers are more likely to work fewer than 35 hours per week than those in higher wage categories. This is probably tied to the age distribution among the wage categories—with younger workers, who don't necessarily rely on their earnings to live and support others, more likely to hold low-wage jobs. Still, almost 70% of the below-minimum wage workforce work full time, meaning that further wage hikes will significantly boost their incomes.

Hourly wage Categories	Full Time		Part Time		Total	
\$0-\$8.25	32,587	4.5%	18,784	21.2%	51,371	100%
\$8.25-\$12.50	43,540	6.0%	13,739	15.5%	57,279	100%
<\$12.50	76,127	10.5%	32,523	36.7%	108,650	100%
\$12.50-\$15.00	35,685	4.9%	6,831	7.7%	42,516	100%
>\$15.00	617,086	84.7%	49,209	55.6%	666,295	100%
Total	728,898	100%	88,563	100%	817,461	100%

Exhibit 24: Full Time v. Part Time by Hourly Wage Category

Looking at the average of hours worked per week by wage category is also relevant in considering the impact of minimum wage increases, because individuals tend to work more hours if they can get a higher marginal return for each hour worked. While lower wage categories work fewer weekly hours on average, even the lowest paid workers put in an average of 36 hours per week. This suggests they rely heavily on their income.

Exhibit 25: Average hours worked by Wage Category

Hourly wage Categories	Hours worked per week
\$0-\$8.25	36.29 hours
\$8.25-\$12.50	38.53 hours
<\$12.50	37.47 hours
\$12.50-\$15.00	40.11 hours
>\$15.00	42.57 hours
Total	41.76 hours

Poverty

An individual's poverty status is determined by the Census Bureau by his/her household income adjusted for household size. Thus, a worker's income divided by his/her poverty threshold determines whether that person, and his/her household members, are above or below the poverty threshold. It does not tell us, however, the number of household members the worker has, all of whom by definition are also in poverty. The poverty rate of everybody in D.C. is 16.73%, but only 3.3% of all workers live in an impoverished household. This alone suggests that poverty is largely experienced by children and non-working adults.

Exhibit 26, which gives the poverty status of D.C. workers by wage category, shows that 18% of below-minimum wage D.C. workers, and 29% making below \$8.25 per hour, do not make enough to lift their household out of poverty. Thus, raising the wage floor to \$15.00 per hour will lift a significant slice of low-wage workers and their households out of poverty—as evidenced by the sharp decline in poverty rates as wage rates increase.

Hourly Wage Category	Equal to or above poverty thresholds		Below poverty thresholds		Total	
	Number	Percent	Number	Percent	Number	Percent in Poverty
\$0-\$8.25	36,422	4.6%	14,949	54.8%	51,371	29.1%
\$8.25-\$12.50	52,485	6.6%	4,794	17.6%	57,279	8.4%
<\$12.50	88,907	11.2%	19,743	74.4%	108,650	18.2%
\$12.50-\$15.00	41,104	5.2%	1,412	5.2%	42,516	3.3%
>\$15.00	660,166	83.6%	6,129	22.5%	666,295	0.9%
Total	790,177	100%	27,284	100%	817,461	3.3%

Exhibit 26: Poverty Status of Workers by Wage Category, D.C. Workforce

As **Exhibit 27** shows, D.C. resident workers are more likely than the D.C. workforce as a whole to live in an impoverished household if they earn below \$12.50 per hour. However, commuters are actually more likely to live in an impoverished household if they make \$12.50 per hour or above.

Exhibit 27: Poverty Status of Workers by Wage Category, D.C. Residents

Hourly Wage Category	Equal to or above poverty thresholds		Below poverty thresholds		Total	
	Number	Percent	Number	Percent	Number	Percent in Poverty
\$0-\$8.25	14,565	6.1%	7,949	54.8%	22,514	35.3%
\$8.25-\$12.50	21,189	8.9%	2,973	20.5%	24,162	12.3%
<\$12.50	35,754	15.0%	10,992	75.3%	46,676	23.5%
\$12.50-\$15.00	15,060	6.3%	637	4.4%	15,697	4.1%
>\$15.00	186,901	78.6%	2,936	20.3%	189,837	1.5%
Total	237,715	100%	14,495	100%	252,210	5.8%

Class of Worker

The ACS includes a variable for “Class” of worker—which, in essence, delineates whether they work for a for-profit, a non-profit, some element of the government, or are self-employed. **Exhibit 28** breaks down the D.C. workforce and D.C. resident workforce by these employer categories. As can be seen, D.C. is an atypical labor market because of its high concentration of federal government jobs.

Exhibit 28: Class of Worker Breakdown for D.C. Workforce and D.C. Resident Workforce

Class of Worker	D.C. Workforce		D.C. Residents	
	Number	Percent	Number	Percent
Private For-Profit Employer	352,292	43.1%	112,124	44.5%
Private Not-for-Profit	134,517	16.5%	53,843	21.4%
Local Government	34,115	4.2%	13,749	5.5%
State Government	15,213	1.9%	5,053	2.0%

Federal Government	235,133	28.8%	47,803	18.9%
Self-employed, non-incorporated	27,978	3.4%	12,759	5.1%
Self-employed, incorporated	17,669	2.2%	6,571	2.6%
Working w/o pay, family business	544	0.1%	308	0.1%
Total	817,461	100%	252,210	100%

Percentages in each worker class are fairly similar between the D.C. resident worker population and the D.C. workforce as a whole. The only difference worth noting is that fewer D.C. residents work for the federal government, which tends to be a more generous employer than those in the private sector. **Exhibit 29**, which shows the employer class breakdown for the D.C. minimum wage population, is further evidence that higher shares of workers employed by private, for-profit employers are associated with lower wages—with nearly 82% of all minimum wage D.C. workers employed by private (for-profit or not-for-profit) employers. The discussion of noncompliance later in the report confirms that the vast majority of D.C. workers making below the legal minimums in effect over 2011-2015 were employed by the private sector.

Exhibit 29: Class of Worker Breakdown for D.C. Minimum Wage Workforce

Class of Worker	Minimum Wage Population	
	Number	Percent
Private For-Profit Employer	73,365	67.5%
Private Not-for-Profit	15,552	14.3%
Local Government	3,574	3.3%
State Government	1,545	1.4%
Federal Government	10,091	9.3%
Self-employed, non-incorporated	1,161	1.1%
Self-employed, incorporated	3,090	2.8%
Working w/o pay, family business	302	0.3%
Total	108,650	100%

Industry

The D.C. workforce cut by ACS industry categories is shown in **Exhibit 30**. These

Hourly wage categories	Agriculture	Mining	Utilities	Construction	Manufacturing	Wholesale
Number of Workers	1,004	238	3,450	2,151	11,632	3,476
\$0-\$8.25	3.7%	0	0.5%	6.5%	5.7%	6.5%
\$8.25-\$12.50	0	0	1.2%	11.6%	6.6%	12.4%
<\$12.50	3.7%	0	1.7%	18.1%	12.3%	18.9%
\$12.50-\$15.00	14.6%	2.5%	3.0%	9.5%	3.2%	6.1%
>\$15.00	81.7%	97.5%	95.4%	72.5%	84.5%	75.0%

categories, taken from the ACS variable INDP, correspond to BLS 2012 industry codes.¹⁷

Exhibit 30: Industry Employment by Wage Category, Total D.C. Workforce

Hourly wage categories	Medical	Health Care and social assistance	Art, Entertainment, and Recreation	Restaurant and other food services	Other service	Administration	Military
Number of	60,120	15,947	63,945	33,007	64,838	205,439	9,307

¹⁷ See the data dictionary for more detail on which sub-industries are in our industry categories. ACS PUMS 2011-2015 Data Dictionary: https://www2.census.gov/programs-surveys/acs/tech_docs/pums/data_dict/PUMS_Data_Dictionary_2011-2015.pdf

Workers							
\$0-\$8.25	5.7%	10.9%	18.3%	26.3%	8.1%	1.9%	9.2%
\$8.25-\$12.50	9.8%	12.9%	19.3%	26.1%	6.1%	1.6%	13.1%
< \$12.50	15.5%	23.8%	37.6%	52.4%	14.2%	3.5%	22.3%
\$12.50-\$15.00	9.2%	10.4%	10.1%	10.7%	5.3%	2.0%	2.9%
>\$15.00	75.3%	65.9%	52.3%	37.0%	80.5%	94.5%	74.8%

More than half (52.4%) of restaurant workers averaged below \$12.50 an hour. Retail (which includes workers at grocery, clothing, liquor, and other types of consumer goods stores) has the second-highest proportion of workers making below \$12.50, at 41%. The art, entertainment, and recreation industry (which includes workers at museums, performing arts or sports centers, bowling allies, and casinos) is in third place, at 37.6%. And almost a quarter (23.8%) of health care and social assistance workers (which include child day care and vocational rehabilitation workers) worked for less than \$12.50 an hour. Although nearly all industries have some workers earning at these low levels, further minimum wage hikes will primarily burden businesses in the industry categories with the highest proportions of low-wage workers.

Hourly wage categories	Retail	Transportation	Information	Finance	Professional, Scientific and Tech Services	Education
Number of Workers	24,626	25,230	28,972	42,696	163,462	59,461
\$0-\$8.25	22.5%	5.2%	3.4%	2.8%	4.3%	9.1%
\$8.25-\$12.50	18.0%	9.4%	4.3%	5.2%	5.0%	8.5%
<\$12.50	40.5%	14.6%	7.7%	8.0%	9.3%	17.6%
\$12.50-\$15.00	9.0%	7.0%	2.3%	4.1%	4.0%	7.1%
>\$15.00	50.6%	78.3%	90.1%	87.9%	86.8%	75.3%

4.3 ESTIMATING NONCOMPLIANCE

The detailed description of the D.C. workforce featured in the previous sections of this chapter are also helpful for estimating the incidence of wage theft—that is, noncompliance with wage and hour regulations—in the D.C. workforce. In this section, we use the ACS to whittle down the total workforce into the very low-wage population, which is most likely to be subject to wage theft. Analysis of this type (using Census-based datasets to estimate wage and hour noncompliance) has an established precedent. In 2014, as noted, the Eastern Research Group published a report sponsored by DOL that estimated the amounts and economic costs of wage and hour violations in California and New York, using a variety of Census-based datasets.¹⁸ They find that about 3.5% to 3.9% of FLSA covered, non-overtime exempt workers experienced wage theft in California, while the figure for New York is north of 4%. The situation is unlikely to be much different in D.C.

The lowest legal amount a D.C. employee could be paid per hour on a weekly basis was \$8.25 during the 2011-2015 period. While employers of tipped workers could pay only the tipped minimum wage to their employees, they nevertheless were, and currently still are, required to make up the difference between their employees' weekly earnings and what they would have earned if they had worked their weekly hours for the statutory minimum wage. As a result, there should be no workers who earned under \$8.25 per hour on average in a given year. However, our hourly wage imputations suggest that 51,371 workers failed to average this amount.

One possible explanation for such a high number of workers making under the legal minimum wage could be that they are self-employed, and thus are not bound to pay themselves any certain amount. If they work for a private, for-profit employee, however, they are certainly subject to wage and hour regulations. **Exhibit 31** breaks down the below-\$8.25 D.C. workforce by class of worker.

Note, first, that only 5.4% of the D.C. very low-wage workforce is self-employed or working without pay. Interestingly, the distribution of below-\$8.25 workers by class of worker is very similar to that for the sub-\$12.50 population. Approximately two-thirds

¹⁸ “The Social and Economic Effects of Wage Violations: Estimates for California and New York.” <https://www.dol.gov/asp/evaluation/completed-studies/WageViolationsReportDecember2014.pdf>

This analysis uses the CPS and SIPP, while we are restricted to the ACS for its place of work variable. Regardless, the framework of estimation is very similar.

of sub-\$8.25 workers worked in the private, for-profit sector; that number is 67.5% for the sub-\$12.50 population over the same time span (not shown). This similarity in distribution alone suggests significant noncompliance with minimum wage laws.

Exhibit 31: Class of Worker Breakdown for Below \$8.25/hour Population

Class of Worker	Below \$8.25 per hour Population		
	Number	Percent	FLSA Covered
Private For-Profit Employer	33,889	66.0%	33,043
Private Not-for-Profit	7,405	14.4%	6,671
Local Government	1,627	3.2%	1,522
State Government	812	1.6%	790
Federal Government	4,887	9.5%	50
Self-employed, non-incorporated	754	1.5%	0
Self-employed, incorporated	1,765	3.4%	0
Working without pay, family business	232	0.5%	0
Total	51,371	100%	42,076

Further evidence of wage theft is that nearly all of the below-\$8.25 private, for-profit workers are covered by FLSA (see last column)—meaning they were legally entitled to pay greater than \$8.25 per hour. Since federal government workers are largely exempt from FLSA, and some states have divergent wage and hour laws for their own government workers, we exclude all government workers in our estimation of the D.C. worker population potentially subject to wage theft. We also exclude any persons who might be salaried and overtime exempt but average under the minimum wage because the combination of a low salary and many hours worked per week could put them in the under-minimum wage category.¹⁹ This makes our estimation of the wage theft D.C. workforce a slight underestimate. We say slight, because only 296 (0.7%) of private sector FLSA-covered workers making under \$8.25 per hour were overtime exempt candidates.

¹⁹ This is not as impossible as one would think. The exempt threshold is only \$455 per week, so a worker earning exactly this amount would only need to work 55.2 hours per week to average below \$8.25 per hour. Of course, anybody making north of \$455 per week would need to average more hours per week to get below \$8.25.

After these adjustments, our wage theft D.C. workforce totals 39,502 D.C. workers, which is 4.83% of the D.C. workforce. This group covers the most likely victims of wage and hour noncompliance.

Before we discuss the statistics, we should note two sources of potential error in our estimates. First, every variable we rely on for this calculation is self-reported by survey respondents. The Census survey collection process follows a rigorous methodology to ensure accuracy, but the possibility of respondents misremembering or even lying on a survey question about income, hours of work, or weeks worked per year cannot be ignored. Another concern is that more respondents may round up their incomes than round down, leading to a slight underestimate of the wage theft population. Most average earnings estimates are far too low to be attributable to rounding errors, however.

The second error source is our imputation of weeks worked per year. Survey respondents are asked how many weeks they worked in the reference year, but their answers are reported in discrete categories. We used cumulative probabilities from the CPS ASEC to assign workers a continuous number for weeks worked per year, within the discrete categories established by the ACS. The concern here is that our imputation of weeks worked misestimates the actual number of weeks a survey respondent worked, which would result in our estimates of wages being higher or lower than actual hourly earnings. Our imputation process was designed to mitigate the effects of this bias, but the process still introduces variance into our estimates of weeks worked per year, which is magnified when dealing with a population as small as the D.C. wage theft population.

Exhibit 32 shows our estimated D.C. wage theft workforce broken down by respondents' estimated number of weeks they worked in the reference year.

Exhibit 32: Wage Theft Population by Weeks Worked Discrete Variable

Weeks Worked in Reference Year	Wage Theft Population	
	Number	Percent
50-52	24,366	61.7%
48-49	769	2.0%
40-47	2,476	6.3%
27-39	3,800	9.6%
14-26	3,777	9.6%
1-13	4,314	10.9%
Total	39,502	100%

While our imputed number of weeks worked varies from the actual number of weeks worked due to our estimation process, each of our estimates falls within the range reported by the survey respondent. This enables us to cut down on the variance in our imputations of weeks worked by looking only at the tightest ranges of the discrete weeks worked variable. The top two categories only range between three and two weeks, respectively. Thus, if our imputation process is wrong on the number of weeks worked, our wage estimates will still not be affected much, because the range of possible estimates is so small. We illustrate this below.

There were 25,135 workers in our wage theft population who worked 48 hours or more in the reference year. To make a conservative estimate of the error in our weeks worked imputation, we might estimate 1.5 weeks more or less than were actually worked. This would only move our hourly wage estimate by about 3%, however, which translates to \$0.25 for a worker making \$8.25 per hour. Of our 25,135 workers in the wage theft population who worked at least 48 weeks, 23,009 (91.6%) of them made an imputed hourly wage of \$8 per hour or less. Even under the assumption that every worker within \$0.25 of the legal minimum was not a victim of wage theft, we would still find 23,009 instances of it—and that’s only among employees who worked at least 48 weeks in a year. Statistical error in imputed weeks worked is clearly far too small to significantly increase or decrease our estimates of the number of workers experiencing wage theft.

Another concern relates the sample size and the weights that the ACS uses to turn individual respondents into statistics that represent the population. Our estimates of the wage theft population are based on the 2,372 actual survey respondents who

earned below \$8.25 per hour on average. For perspective, the ACS figures for the D.C. workforce as a whole are based on 40,388 actual survey respondents. This isn't a case where the sample has too few actual survey respondents to extrapolate to the larger population.

One thing to note is the salaried/hourly status of the wage theft population. About 28,254 (71.5%) is paid hourly, while the other 11,248 (28.5%) is salaried. While wage and hour victims are usually thought of as hourly workers, salaried employees are subject to FLSA protections as well. Wage theft comes in many forms. Just as an hourly worker can be paid at a fixed rate that is below the minimum, so can a salaried worker's hourly earnings average lower than the minimum wage if s/he works enough hours. Both hourly and nonexempt salary workers can be denied overtime pay as well, which is another common form of wage theft.

Additionally, it should be noted that nearly 64% of sub-\$8.25 employees worked 48 weeks or more in the reference year. This suggests that a significant portion of the wage theft population relies on their income to support themselves and/or family members. The Eastern Research Group, in doing a more thorough analysis of wage theft with different Census-based datasets, concluded that minimum wage violations in California and New York led to the impoverishment of tens of thousands of individuals and children that would be above the poverty line had employers paid fair wages. Those numbers will be scaled down because of the District's smaller workforce, but they nonetheless show that wage theft has disastrous effects on American families.

Exhibit 33 below breaks down the wage theft D.C. population by industry to determine which industries, if any, are especially problematic. No instances of wage theft were found in agriculture, mining, administration, and the military. Wage theft is concentrated in construction; retail; finance and insurance; professional, scientific, and technical Services; education; medical; restaurant; and other services. Importantly, the wage theft population makes up 21% of total Retail trade employment and 25% for the Restaurant industry. Together, they combine to cover 34% of the total wage theft population. For efficiency in enforcement resources, enforcement efforts should concentrate initially on the sectors estimated to have the densest concentration of noncompliant firms.

Industry	Wage Theft Population		Percent of Industry Employment
	Number	Percent	
Utilities	16	0.04%	0.5%
Construction	1,871	4.8%	5.6%
Manufacturing	591	1.5%	5.1%
Wholesale	210	0.5%	5.6%
Retail	5,148	13.0%	20.9%
Transportation and Warehousing	857	2.2%	3.4%
Information	889	2.3%	3.1%
Finance and Insurance	1,043	2.6%	2.4%
Professional, Scientific, and Technical Services	5,824	14.7%	3.6%
Education	4,543	11.5%	7.6%
Medical	3,109	7.9%	5.2%
Health Care	1,422	3.6%	8.9%
Art, Entertainment, and Recreation	1,227	3.1%	4.0%
Restaurant and other Food Services	8,214	20.8%	24.9%
Other Services	4,538	11.5%	7.0%
Total	39,502	100%	N/A

Exhibit 33: Wage Theft Population by Industry

Within the restaurant sector specifically, a fair amount of noncompliance is likely to stem from employers failing to fill the gaps in the pay of their tipped workers. There are 3,047 (7.8%) tipped workers in the wage theft D.C. workforce, and 2,405 (78.9%) of these are in the restaurant sector alone. Current D.C. minimum wage law requires that employers of tipped workers submit quarterly payroll reports to DOES to prove they are in compliance with the weekly pay stipulation, as well as wage and hour laws generally. It appears that this process allows some restaurant sector employers to slip through the cracks—particularly, as noted earlier, because at least some of these have only recently been subjected to this requirement and may simply be ignorant of it.

5. Conclusion

In summarizing and describing the Washington, D.C. minimum wage population, this report delineates who will be affected by the progressive increases in the D.C. minimum wage to \$15 per hour by July 2020. Our breakdowns of the minimum wage population by wage categories and demographics reveal that these scheduled increases will disproportionately boost wages of women, Blacks and Hispanics, younger workers, impoverished households, and D.C. resident workers (compared to the entire D.C. workforce).

Jobs paying below \$12.50 per hour are found in every industry in D.C., but the retail; health care and social assistance; art, entertainment, and recreation; wholesale; construction; and education industries are the most conspicuous—having one-sixth or more of their jobs paying \$12.50 or less over the 2011-2015 period. The retail and restaurant sectors especially will experience the biggest cost shock in the form of rising wages, with over 40% of their employment paid below \$12.50 per hour.

Workers earning under \$12.50 per hour are far more likely to live in an impoverished household than workers making over \$15 per hour. Poverty is highly concentrated in households featuring workers that make under \$8.25 per hour, many of whom are subject to wage theft. Raising the minimum wage to \$15 per hour will provide modest relief for the many impoverished households that include low-wage workers. However, we estimate that noncompliance with minimum wage laws currently results in thousands of workers being impoverished who would not be if they in fact earned a legal wage. Obviously, legislated pay increases will only be effective to the extent that employer compliance can be enforced. **Exhibit 34** shows the situation.

Exhibit 34:
Category
of D.C.

Hourly Wage Range	Number of Individuals	Proportion of the Population
\$0 - \$8.25	33,833	5.15%
\$8.25 - \$12.50	54,147	8.24%
Less than \$12.50	91,099	13.86%
\$12.50 - \$15.00	34,107	5.19%
More than \$15.00	535,360	81.43%
Total	657,447	100%

Wage
Breakdown
Workforce

Raising the minimum wage can be expected to push the second and third categories of workers above \$15 per hour, as their employers were likely already in compliance at the time the survey data were drawn. But a large share of the 33,833 individuals in the D.C. workforce who make under \$8.25 per hour cannot legally be making a wage that low. If compliance efforts are not ramped up, any new minimum wage legislation will leave them behind and their 29% poverty rate unchanged.

6. Appendix A – Minimum Wage Rates across U.S. States and Jurisdictions

Location	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Federal Minimum Wage	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25	*	*	*	*
District of Columbia	\$8.25	\$8.25	\$9.50	\$10.50	\$11.50	\$12.50	\$13.25	\$14.00	\$15.00	CPI Increase
Maryland	\$7.25	\$7.25	\$7.25	\$8.00 (Jan.) \$8.25 (Jul.)	\$8.75	\$9.25	\$10.10	CPI Increase	CPI Increase	CPI Increase
Prince George and Montgomery counties (MD)	\$9.55	\$9.55	\$9.55	\$9.55	\$10.75	\$11.50	\$11.50	CPI Increase	CPI Increase	CPI Increase
Virginia	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25	*	*	*	*
San Francisco (CA)	\$10.24	\$10.55	\$10.74	\$\$11.05 (Jan.) \$12.25 (May)	\$13.00	\$14.00	\$15.00	CPI Increase	CPI Increase	CPI Increase
New York City (NY)	\$7.25	\$8.00	\$8.75	\$9.00	\$11.00	\$13.00	\$15.00	*	*	CPI Increase
Seattle (WA)	\$9.32	\$9.32	\$9.32	\$11.00	\$13.00	\$15.00	CPI Increase	CPI Increase	CPI Increase	CPI Increase

*No change announced.

Report/Statutory Code	Description	Deadlines	Most recent submission date
Workers Compensation Annual Report (32-1502)	Filed with the Council of the District of Columbia, this report provides pertinent statistical data on private sector workers' compensation cases--such as numbers filed, lost time cases, etc.	February 1 st	February 1, 2018
Workers Compensation Annual Anti-Fraud Report (32-1542.03)	Due annually to the Council. Provides detailed and comprehensive information about the Department's anti- fraud activities relating to workers compensation insurance.	March 1 st	March 1, 2017
Workers Compensation Semi-Annual Compliance Report (32-1542.04(b))	Submitted to the Council twice yearly, the Compliance Report contains detailed information concerning compliance enforcement activities in the workers' compensation program.	March 31 st and September 30 th	March 31 and September 30, 2017
Workers Compensation Special Fund Audit (32-1540(e))	Due annually to the Council, the report provides a detailed financial status of the workers' compensation Special Fund.	March 1 st	March 1, 2017
Administration Fund Audit (32-1541(k))	Due annually to the Council, the report provides a detailed financial status of the workers' compensation Administration Fund.	March 1 st	March 1, 2017
First Source Employment Agreement Report (2-219.01-04)	Due semi-annually to the Council. Provides detailed information/data on the First Source Employment Agreements.	January 31 st and July 31 st	March 2017
Fair Shot Minimum Wage Amendment Act of 2016 Report (32-1007.01)	Submitted bi-annually to the Council. Provides information regarding any audits or inspections related to the Minimum Wage Act.	Bi-Annually	TBD
Minimum Wage Amendment Act of 2013 Report (32-1009.01)	Submitted quarterly to the Secretary to the Council. Provides information regarding compliance data collected from the Online Tip Portal	Quarterly	TBD
Federal OSHA/ District 21(d) On-Site Consultation Cooperative Agreement (91-596)	Due annually, the Agreement allows for consultation services to be provided through on-site visits, based primarily on direct solicitations to private sector employers. Requests for service are also received by telephone, in writing, etc. that are submitted to the project by employers.	August 1 st	TBD
Occupational Safety and Health Consultation Annual Performance Report (CAPP) / Consultation Annual Performance Report (CARP)	Federal Office of Information Systems (OIS) reports e.g., the task list reports, uncorrected hazard reports, visit list reports, compliance assistance reports, visit closed reports and requests pending reports are run and the supervisor then meets quarterly with the OSHA Region Project Officer to assure that the program is progressing towards meeting the goals set in the Consultation Annual Performance Plan (CAPP).	Daily, Weekly, Monthly	Daily, Weekly, Monthly
First Source Employment Agreement Report (2-219.01-05)	Due semi-annually to the Council. Provides detailed information/data on the First Source Employment Agreements.	January 31 st and July 31 st	January 31, 2018 and July 31, 2017

ETA 9130: Federal Financial for: WIOA Adult and Dislocated Worker (statewide and local), WIOA Youth (statewide and local), National Dislocated Worker Grants, Statewide Rapid Response, Employment Services and UI, SCSEP, Trade Adjustment Assistance Program	Due quarterly to USDOL	February 14 th	February 14 th , 2018
ETA 9128: Reemployment & Eligibility Assessment Activities	Due quarterly to USDOL	February 20 th	February 20 th , 2018
ETA 9129: Reemployment & Eligibility Assessments Outcomes	Due quarterly to USDOL	February 20 th	February 20 th , 2018
Local Job Training Quarterly Report	Due quarterly to District Council		February 14 th , 2018
Performance Accountability Report (PAR)	Due quarterly to Office of the City Administrator		January 19 th , 2018
ETA 9169: WIOA Annual Report Tables & Narrative	Due annually to USDOL	October 16 th	October 16 th , 2017
ETA 9170: WIOA Participant Individual Record Layout (PIRL)	Due quarterly to USDOL		February 14 th , 2018
ETA 9173: WIOA Program Performance Report	Due quarterly to USDOL		February 14 th , 2018
ETA 9174: Pay for Performance Report	Due quarterly to USDOL	February	February 14 th , 2018
WIOA Data Element Validation	Due annually to USDOL	March 15 th	March 15 th , 2017
Wagner-Peyser Data Validation	Due annually to USDOL	March 15 th	March 15 th , 2017
ETA 9058: Work Opportunity Tax Credit (WOTC) report	Due quarterly to USDOL		February 13 th , 2018
Youth Apprentices Advisory Council Report	Due annually to District Council		TBD
ETA UI-1: UI Travel Staff Years and Leave Hours	A budget worksheet that contains information on state UI staff hours and travel staff year estimates.	1 st day of the month following end of fiscal year	10/2/17
ETA UI-3: UI Quarterly Finance Report	A budget worksheet that contains quarterly information on state UI staff years worked and paid and the number of year-to-date staff years paid.	1 st day of the 2 nd month after the month reported	1/30/18
ETA 191: Statement of Expenditures & Financial Adjustment of Federal Funds for UC for Federal Employees & Ex-Service Members	This report is used by the SWAs to report to the National Office the quarterly summary of UC FE & UCX expenditures & adjustments; & the total amount of benefits paid by the SWA to claimants of specific agencies	25 th day of the month following the close of the quarter of reference	1/10/18
ETA 203: Characteristics of the Insured Unemployed	Provides information by state and for the nation about the characteristics of UI claimants. Data is useful in describing the population of claimants and determining how that population changes over time and under various conditions.	20 th day of the month following the month to which the data relates	12/19/17

ETA 204: Experience Rating Report	Used to project revenues for the UI program on a state by state basis and to measure the variations in assigned contribution rates which result from different experience rating systems	30 th day of the 5 th month of the rate year to which the report relates	3/23/17
ETA 207 Regular: Non-Monetary Determination Activities	Used to determine workload counts, to analyze the ration of disqualifications to determinations, and to examine and evaluate the program effect of nonmonetary activities.	15 th day of the month following the quarter to which it relates	1/16/18
ETA 207 Extended Benefits (EB): Non-Monetary Determination Activities	Used to determine workload counts, to analyze the ration of disqualifications to determinations, and to examine and evaluate the program effect of nonmonetary activities.	15 th day of the month following the quarter to which it relates	1/16/18
ETA 207 (EUCo8): Non-Monetary Determination Activities	Used to determine workload counts, to analyze the ration of disqualifications to determinations, and to examine and evaluate the program effect of nonmonetary activities.	15 th day of the month following the quarter to which it relates	1/16/18
ETA 218 Regular: Benefit Rights & Experience	Provides a means of evaluating state benefit formulas, as administered under the state UI program.	25 th day of the first month following the quarter to which it relates	1/20/18
ETA 218 Extended Benefits (EB): Benefit Rights & Experience	Provides a means of evaluating state benefit formulas, as administered under the state UI program.	25 th day of the first month following the quarter to which it relates	1/20/18
ETA 218 (EUC08): Benefit Rights & Experience	Provides a means of evaluating state benefit formulas, as administered under the state UI program.	25 th day of the first month following the quarter to which it relates	1/20/18
ETA 227 Regular: Overpayment Detection & Recovery Activity	Provides information on overpayments of intrastate & interstate claims under the state UI, and under Federal programs [i.e., UCFE and UCX]. Data is provided for the establishment of overpayments, recoveries of overpayments, criminal and civil actions involving overpayments obtained fraudulently, and an aging schedule of outstanding benefit overpayment accounts.	1 st day of the 2 nd month following the quarter of reference	2/1/18
ETA 227 (EUC08) - Overpayment Detection & Recovery Activity	Provides information on overpayments of intrastate & interstate claims under the state UI, and under Federal programs [i.e., UCFE and UCX]. Data is provided for the establishment of overpayments, recoveries of overpayments, criminal and civil actions involving overpayments obtained fraudulently, and an aging schedule of outstanding benefit overpayment accounts.	1 st day of the 2 nd month following the quarter of reference	1/29/18
ETA 538 - Advance Weekly Initial & Continued Claims Report	Allows National Office to gather and report data on national weekly initial claims, a leading economic indicator, and national continued weeks claimed, another economic indicator, within one week during which these claims were filed.	Mondays following the close of the week of reference	2/5/18
ETA 539 - Weekly Claims & Extended Benefits Trigger Data	Serves as the SWA's initial notice to ETA National Office that a state extended benefit period will begin or end for a specified week.	Wednesdays following the week in which claims were filed.	2/7/18
ETA 581 - Contribution Operations	Provides information on volume of work and state agency performance in determining the taxable status of employers and the processing of wage items.	20 th day of the second month following the quarter to which it relates following the month of reference	10/31/17

ETA 586 - Interstate Arrangement for Combining Employment & Wages	Measures the scope of wage-combining activities & it determines the effects of the program in terms of the number of claims filed, amount of benefits involved, and promptness of first payments and employment and wages transfers	20 th day following the month of reference	1/20/18
ETA 902 - Disaster Unemployment Assistance Activities	Contains monthly data on Disaster Unemployment Assistance activities when there is a disaster declared by the President	30 th day of the month following the month to which data relates	N/A No Presidential disaster declaration made specific to the District of Columbia during this most recent reporting period
ETA 2112 - UI Financial Transaction Summary	A monthly summary of transactions in a state UI fund which consists of the Clearing Account, Unemployment Trust Fund Account, & Benefit Payment Account.	1 st day of the 2 nd month after the month reported	1/31/18
ETA 5130 Regular - Benefit Appeals Report	Used to evaluate the appeals function, to develop plans for remedial action when unreasonable backlogs develop, & to support & justify the allocation of funds to service this functional area.	20 th day following the month of reference	1/18/18
ETA 5130 Extended Benefits (EB) - Benefit Appeals Report	Used to evaluate the appeals function, to develop plans for remedial action when unreasonable backlogs develop, & to support & justify the allocation of funds to service this functional area.	20 th day following the month of reference	1/18/18
ETA 5130 (EUC08) - Benefit Appeals Report	Used to evaluate the appeals function, to develop plans for remedial action when unreasonable backlogs develop, & to support & justify the allocation of funds to service this functional area.	20 th day following the month of reference	1/18/18
ETA 5159 Regular - Claims & Payment Activities	Measures the scope of wage-combining activities & it determines the effects of the program in terms of the number of claims filed, amount of benefits involved, and promptness of first payments and employment and wages transfers.	15 th day following the month of reference	1/16/18
ETA 5159 Extended Benefits (EB) - Claims & Payment Activities	Measures the scope of wage-combining activities & it determines the effects of the program in terms of the number of claims filed, amount of benefits involved, and promptness of first payments and employment and wages transfers	15 th day following the month of reference	1/16/18
ETA 5159 (EUC08) - Claims & Payment Activities	Measures the scope of wage-combining activities & it determines the effects of the program in terms of the number of claims filed, amount of benefits involved, and promptness of first payments and employment and wages transfers	15 th day following the month of reference	1/16/18
ETA 8401 - Monthly Analysis of Benefit Payment Account	A record of benefit payment account transactions recorded in the books of each state. This allows the National Office and the SWAs to monitor the amount of monies kept in the benefit payment account.	1 st day of the 2 nd month after the month reported	1/30/18
ETA 8405 - Monthly Analysis of Clearing Account	Provides a record of clearing account transactions recorded in the books of each state. If clearing accounts are maintained in more than one bank, separate reports are to be prepared for each bank account.	1 st day of the 2 nd month after the month reported	1/31/18

ETA 8413 - Income-Expense Analysis, UC Fund, Benefit Payment Account	a monthly analysis of daily transactions in a state benefit payment account from the books of the bank on which benefit checks or warrants are issued. It provides information on bank charges, account balances, and bank compensation.	1 st day of the 2 nd month after the month reported	1/24/18
ETA 8414 - Income-Expense Analysis, UC Funds, Clearing Account	A monthly analysis of activity in a state clearing account from the books of the bank in which employer contributions and payments in lieu of contributions are deposited and transferred to the U.S. Treasury. It provides information on bank charges, account balances, and bank compensation.	1 st day of the 2 nd month after the month reported	1/24/18
ETA 9016 - Alien Claimant Activity Report	Used to verify, through the Immigration and Naturalization Service (INS), the legal status of all aliens applying for benefits under certain federally assisted and federally funded programs, including unemployment compensation.	25 th day of the month following the quarter to which the data relates	10/22/17
ETA 9047 - Reemployment of UI Benefit Recipients	Contains quarterly information on the number of UI beneficiaries who receive a first payment during a calendar quarter and who also have earnings in the next calendar quarter. This data is used to determine the rate at which UI beneficiaries return to work.	Based on the Quarter First Payment issued, Quarter Ending Date and Wage Record File Cross Matched	11/29/17
ETA 9050 Regular: First Payment Time Lapse	Contains information on first payment time lapse. It reports the time it takes states to pay benefits to claimants for the first compensable week of unemployment.	20 th day following the month of reference	1/20/18
ETA 9050 Partial: First Payment Time Lapse	Contains information on first payment time lapse. It reports the time it takes states to pay benefits to claimants for the first compensable week of unemployment.	20 th day following the month of reference	1/20/18
ETA 9051 Regular: Continued Weeks Compensated Time Lapse	Contains monthly information on continued weeks compensated time lapse. The report shows the time it takes states to pay benefits to claimants for compensable weeks.	20 th day following the month of reference	1/20/18
ETA 9051 Partial: Continued Weeks Compensated Time Lapse	Contains monthly information on continued weeks compensated time lapse. The report shows the time it takes states to pay benefits to claimants for compensable weeks.	20 th day following the month of reference	1/20/18
ETA 9052: Non-Monetary Determinations Time Lapse, Detection Date	Provides information on the time it takes states to issue nonmonetary determinations from the date the issues are first detected by the agency.	20 th day following the month of reference	1/20/18
ETA 9054: Appeals Time Lapse	Provides information on the time it takes states to issue lower authority and higher authority appeals decisions from the date the request for a lower authority hearing or a higher authority appeal is filed to the date on the decision.	20 th day following the month of reference	1/20/18
ETA 9055: Appeals Case Aging	used to gather information on the number of days from the date a lower authority or higher authority appeal was filed through the end of the month covered by the report, where single claimant appeal cases have been filed but not decided.	20 th day following the month of reference	1/18/18
ETA 9056 Skeleton: Non- Monetary Determinations Quality Review	Provides information on the quality of nonmonetary determinations that state agencies issue to claimants and employers in the report period.	15 th day following the quarter of reference	1/9/17
ETA 9056 Evaluation: Non-Monetary Determinations Quality Review	Provides information on the quality of nonmonetary determinations that state agencies issue to claimants and employers in the report period.	20 th day following the second month of the quarter of reference	11/17/17

ETA 9057 Skeleton: Lower Authority Appeals Quality Review	Provides information on the quality of state agencies' single and 2-party lower authority appeals hearings and decisions in the report period.	15 th day following the quarter of reference	1/11/18
ETA 9057 Evaluation - Lower Authority Appeals Quality Review	Provides information on the quality of state agencies' single and 2-party lower authority appeals hearings and decisions in the report period.	20 th day following the second month of the quarter of reference	11/17/17
ETA 9128 Regular: Reemployment & Eligibility Assessment Activities	Provides quarterly information on the REA activities of claimants who are selected for REAs. Data on this report allows for evaluation and monitoring of the REA initiative on a national level.	20 th day of the 2 nd month following the quarter of reference	11/15/17
Expenditure Detail Report (EDR)	Provides quarterly information on the REA activities of claimants who are selected for REAs. Data on this report allows for evaluation and monitoring of the REA initiative on a national level.	20 th day of the 2 nd month following the quarter of reference	11/13/17
MBSYEP Report	Provides an update on the previous fiscal year's MBSYEP program.	February 1st	
Federal Financial Report (FFR)	Jobs for Veterans Quarterly Fiscal Report	NLT 30 days after the end of each FFY quarter	January 15, 2018
Expenditure Detail Report (EDR)	Jobs for Veterans Quarterly Fiscal Detail Report	NLT 30 days after the end of each FFY quarter	January 15, 2018
ETA 9002 Series (A-F) VETS 200 Series (A-C) Technical Performance Narrative (TPN)	Jobs for Veterans Quarterly Performance and Narrative Report	NLT 45 days after the end of each FFY quarter	January 31, 2018
5th Quarter Spending Plan (If applicable)	As part of the 3rd Quarter Technical Performance Narrative (TPN) for Jobs for Veterans	August 14th	August 14 th , 2017
Federal Financial Report (FFR)	Jobs for Veterans 5th Quarter Fiscal Report	January 30 th	January 30, 2018
Expenditure Detail Report (EDR) and Transmittal Memorandum	Jobs for Veterans 5th Quarter Fiscal Report	January 30 th	January 30, 2018
Manager's Report (TPN) and Director Transmittal Memorandum	Manager's Report on Services to Veterans	45 days after the end of each FFY quarter	January 31, 2018