

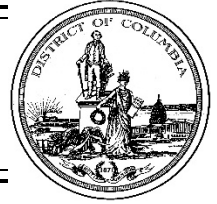
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**OFFICE OF ANITA BONDS**  
AT-LARGE COUNCILMEMBER  
CHAIR, COMMITTEE ON HOUSING & NEIGHBORHOOD REVITALIZATION

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February 24, 2017

HyeSook Chung, Age Friendly Task Force  
1350 Pennsylvania Avenue, NW, Suite 223  
Washington, DC 20004

Dear Deputy Mayor Chung:

The annual performance hearing for the Age Friendly DC Task Force is scheduled for **February 16, 2017, beginning at 10:00 AM in Room 412**. The government witness(es) for the agency will testify following public testimony. Please plan to arrive in time to listen to the entirety of the public testimony presented with respect to the agency.

To allow the agency as much time as possible to consider and respond, attached are pre-hearing questions. So that I may make effective use of your responses, please provide **six hard-copies** of your responses as well as an electronic version in Microsoft Word **on or by the close of February 06, 2016**.

If you feel that I could use additional information outside the scope of the attached questions, please feel free to include an additional written statement. If your office requires clarification of any of the attached questions, please contact Nishant Keerikatte at 202-724-8025 or [nkeerikatte@dccouncil.us](mailto:nkeerikatte@dccouncil.us) Thank you in advance for your timely and comprehensive response.

Sincerely,

Anita Bonds  
At-Large Councilmember  
Chairperson, Committee on Housing and Community Development

## QUESTIONS FOR PERFORMANCE OVERSIGHT HEARING

### AGE FRIENDLY DC TASK FORCE

**1. Please provide a list of the Task Force’s current members. For each member, please provide the following:**

- **The member’s name**
- **The Ward, agency or organization the member represents** – Please see below. Task Force members represent agencies or organizations. There is no assigned Ward representation.
- **Who appointed the member** – Members appointed by Mayor Gray have a “-vg” after their name. All other members were appointed by Mayor Bowser
- **When the member’s term expires** – All Age-Friendly DC Task Force members terms expire December 31, 2017
- **Attendance record** – Age-Friendly DC Task Force members are allowed by Task Force approved policy to appoint a stand-in who can participate and vote for the Task Force member. The Task Force member’s stand-ins are listed below. Attendance record reflects meetings where either the Task Force member or their stand-in was present. Meetings where the Task Force member was present are marked with a bold ‘x’.

Task Force Member	Task Force Member’s Stand-in	Organization	11/19/15	2/18/16	3/8/16	5/5/16	9/16/16	11/17/16
HyeSook Chung <sup>1</sup>	Christian Barrera <sup>2</sup>	Deputy Mayor for Health and Human Services	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>
Eric Shaw	Andrea Limauro <sup>3</sup>	Office of Planning		x		x	x	x
Leif Dormsjo	Tyra Redus <sup>4</sup>	District Department of Transportation		x	x	x	x	x
Polly Donaldson	Jose Nunez	Department of Housing and Community Development	x	x	x	<b>x</b>	x	<b>x</b>
Charon Hines	Charlotte Flourney <sup>5</sup>	Mayor’s Office of Community Affairs	<b>x</b>	<b>x</b>	<b>x</b>	x	x	x
Alexis Taylor	Jessica Hunt	Office of Disability Rights	<b>x</b>	<b>x</b>	<b>x</b>			<b>x</b>
Odie McDowell <sup>6</sup>	Judge Mary Terrell <sup>7</sup>	Department of Employment Services				<b>x</b>	x	x

<sup>1</sup> Replaced Brenda Donald in January 2017

<sup>2</sup> Replaced Rachel Joseph in January 2017

<sup>3</sup> Replaced Chris Shaheen in January 2016

<sup>4</sup> Replaced Greer Gillis in September 2016

<sup>5</sup> Replaced Krystal Knight in March 2016

<sup>6</sup> Replaced Deborah Carroll in February 2017

<sup>7</sup> Replaced Christine Shelton in May 2016

Archana Vemulapalli <sup>8</sup>	Michael Rupert <sup>9</sup>	Office of the Chief Technology Officer	x	x	x	x	x	
Laura Newland	Brian Footer	DC Office on Aging		x	x	x	x	x
Kevin Donahue	Christina Murphy <sup>10</sup>	Deputy Mayor for Public Safety and Justice	x	x		x		
Laura Zeilinger	Dr. Sheila Jones	Department of Human Services	x	x		x	x	x
Jennifer Niles	Aaron Parrott	Deputy Mayor for Education	x	x				
Brian Kenner	None	Deputy Mayor for Planning and Economic Development						
Courtney Snowden	None	Deputy Mayor for Greater Economic Opportunity			x			
Steve Knapp -vg	Renee McPhatter	The George Washington University	x	x	x	x	x	x
Kathy Sykes -vg	None	Environmental Protection Agency's Aging Initiative		x	x	x		
Christian Kent	Christiaan Blake	Washington Metropolitan Area Transit Authority	x	x		x		x
Deborah Royster <sup>11</sup>	None	Seabury Resources for Aging	x			n/a	x	
Ron Swanda	None <sup>12</sup>	AARP	x	x	x	x	x	x
Mario Acosta-Velez -vg	None	DC Hispanic Chamber of Commerce	x					x
Romaine Thomas -vg	Buddy Moore <sup>13</sup>	DC Retired Educators of America	x	x	x	x	x	
Stuart Rosenthal -vg	None	The Beacon Newspapers	x	x	x	x	x	
Saul Levin -vg	Sejal Patel	American Psychiatric Association	x	x		x	x	x
Linda Mathes -vg	Paul Carden	American Red Cross of the National Capital Region	x		x	x		
Kathleen Quinn	None	National Adult Protective Services Association	x				x	

<sup>8</sup> Replaced David Bishop in January 2016

<sup>9</sup> Replaced Ruth Pagani in September 2016

<sup>10</sup> Replaced Stephanie Maltz in September 2016

<sup>11</sup> Replaced Sarah Rosen Wartell in September 2016, the seat was vacant in May

<sup>12</sup> Ivan Lanier was stand-in until January 2017. No new stand-in has been announced.

<sup>13</sup> Replaced Janet Heisse in September 2016

**2. Please provide a list of the Task Force’s meeting dates, times, attendance, and locations, for FY16 and FY17 to date.**

See Task Force Meeting Notes Attached for attendance

11/19/15, 4-5:30 PM, JAWB, Room G-9, 18/25

2/18/16, 10am-noon, GWU, Marvin Center, 800 21<sup>st</sup> St. NW, Room 407, 18/25

\*3/8/16, 10am-noon, JAWB, Room 527, 14/25

5/5/16, 10am-noon, JAWB, Room 527, 19/25

9/15/16, 10am-noon, GWU, Marvin Center, 800 21<sup>st</sup> St. NW, Room 407, 16/25

11/17/16, 10am-noon, JAWB, Room G-9, 13/25

Future Task Force Meetings Scheduled:

2/23/2017, 8:45 AM – 10:45 AM, GWU, Marvin Center, Room 407

6/15/2017, 10:00 AM- Noon, JAWB

9/21/2017, 10:00 AM- Noon, GWU

11/16/2017, 10:00 AM – Noon, JAWB

\*special meeting called, not an official Task Force meeting

**3. Did the Task Force’s receive funds in FY16? If so, please provide the following:**

No funds were received by the Task Force.

- The amount of the funding – N/A
- The source of the funding - N/A
- A list of all expenditures – N/A
- A description of how these funds furthered the Task Force’s mission – N/A

**4. Please describe the Task Force’s activities in FY16 and FY17, to date.**

(See attached Roles and Responsibilities of Age-Friendly DC Task Force and see attached meeting notes from all Task Force meetings in FY16 and FY17 to date)

The Age-Friendly DC Task Force meets quarterly as a body and is charged primarily with evaluating the progress made on the strategies in the Age-Friendly DC Strategic Plan and offered guidance. The Task Force promotes cross-sector communication and activities across DC agencies and with stakeholder organizations. Every one of the ten domains has a Task Force Committee, which is led by the government and non-government Task Force stand-ins and includes a number of other agency and community partners who have no official Task Force status but who influence the ongoing work happening in that particular domain. (For a list of all community partners involved, please see relevant attachment). Anyone from the public with an interest can participate in these Task Force Committee meetings, which take place in between each quarterly Task Force meeting and provide a space to discuss progress on the domain’s strategies and opportunities for additional interagency and government/community collaboration. Progress updates are provided by each of the ten Age-Friendly DC Task Force Committees twice a year and approved by the full Task Force. These updates go into the Age-Friendly DC Dashboard. Annual Age-Friendly DC Progress Reports, including the 2016 Report (attached), are

also approved by the full Task Force, and include highlights of projects completed over the course of the previous year.

In 2017, the Task Force will be asked once again, as it was in 2014, to recommend strategies for the 2017-2022 plan based on the community input received from the current Community Consultation sessions.

A special committee of the Task Force, the Age-Friendly Businesses Initiative committee, actively recruits businesses to become designated as Age-Friendly Businesses. The designation is provided through the Washington DC Economic Partnership and businesses receive promotion through WDCEP's website. In May 2016, this committee held a recognition event with the Mayor where 32 new businesses were designated as Age-Friendly Businesses.

**5. Please describe the Task Force's goals in FY17 and the plan/timeline for completion?**

Age-Friendly DC is on a timeline to submit a report on the first 5-year journey in October 2017. Listening sessions with DC residents involved in participative research, begin in February. By April 30, 2017, 1,000 DC residents are expected to be heard. Results will be used to evaluate progress since the initiative began in 2012 and to serve as the baseline for the 2017-2022 Age-Friendly DC strategic plan measurement of progress.

(See detailed timeline attached)

**6. What are the Task Force's biggest strengths?**

Age-Friendly DC and the Mayorally-appointed Task Force have brought together people from all walks of life to articulate how DC can improve. Knowledgeable high profile community leaders, DC agency directors and deputy mayors, residents from every ward, and subject matter experts at the top of their field that would otherwise not all be at the same table together, have come together and discovered the intersectionalities of their work, mutual benefits from engaging with one another, and become more aware of the impact of their work and services on older adults, affecting attitudes about growing older.

**7. What challenges does the Task Force face?**

All are volunteers, who are busy people with demanding schedules and competing priorities. Agency leaders can direct others to implement actions, but are themselves not the ones carrying out the work of implementation. It can be a challenge to coordinate across different agencies in the government on a day to day project implementation basis. Also the work of Age-Friendly falls outside the day to day operational responsibilities of many agency partners so additional time needs to be carved out to make progress on these strategies and it can be hard to prioritize this work with numerous competing demands.

Another particular challenge of the Task Force is that the Strategic Plan does not assign specific strategies to community partners to meet the goals set forth. The plan has thus been viewed by some as a strictly government-driven effort when, in fact, it takes government and non-government partners to reach many of the goals laid out.

**8. Is the Task Force required to post meeting notes or agendas online? Has the Commission done so?**

Yes, notes are posted one week after a meeting and agendas one week prior to Task Force meetings. Notes are posted here: <https://agefriendly.dc.gov/page/age-friendly-dc-task-force>

**9. How does the Task Force represent and solicit feedback from residents? Please describe:**

The Task Force meetings are open to the public and public comment is sought at Task Force meetings. Participation by any who are interested in attending and participating in Task Force Committee meetings is offered regularly. Annual Age-Friendly DC Progress Reports are distributed through DC Public Libraries. Opportunities to comment have been offered annually at DC Public Libraries, and in 2017 as in 2013, though widely publicized Community Consultations to inform the priorities for the next plan.

▪ **The process for soliciting feedback and number of submissions**

Age-Friendly DC receives most of its feedback in person at community presentations, Task Force meetings, Task Force Committee meetings or tabling events. Anyone can write [agefriendly@dc.gov](mailto:agefriendly@dc.gov) or call 202-727-7973. In FY16, Age-Friendly DC solicited opinions from residents on a number of topics dealing with the livability of the city and 835 residents responded.

▪ **What has the Board/Commission learned from this feedback?**

Concerns that are brought up often in public meetings include: low-cost, reliable transportation options, reaching those who are not tech-savvy with information on services and resources, housing affordability and accessibility, awareness of health services and wellness classes.

(See 'Livability Survey Results' attached for a breakdown of the survey data).

▪ **How has the Task Force changed its practices as a result of such feedback?**

Age-Friendly DC brings information to the attention of those who can affect change. It has brought DC residents' concerns to community organizations that want to help and DC agencies that offer services. Anyone from the public is welcome to join any Task Force Committee of their choice and have the opportunity to shape strategy and priorities to carry out the goals of the Age-Friendly DC Plan. Residents' opinions are now shaping priorities for the next Age-Friendly DC Plan through Community consultations.

**10. Could you please provide an update to the Committee on the progress made on the Task Force's 2014-2017 Age-Friendly DC Strategic Plan.**

(See 2016 Age-Friendly DC Progress Report and September 2016 Dashboard update attached)

An updated dashboard will be released following the 2/23/17 Task Force meeting.

**11. Could you please provide an overview of what be the primary areas of focus will the 2017-2022 Age-Friendly DC Strategic Plan?**

1. **Outdoor Spaces and Buildings** - accessibility to and availability of safe recreational facilities and public buildings.
2. **Transportation** - safe and affordable modes of private and public transportation.
3. **Housing** - wide range of housing options for older residents, aging in place, and other home modification programs.
4. **Social Participation** - access to leisure and cultural activities and opportunities for older residents to participate in social and civic engagement with their peers and younger people.
5. **Respect and Social Inclusion** - programs to support and promote ethnic and cultural diversity, along with programs to encourage multigenerational interaction and dialogue.
6. **Civic Participation and Employment** - promotion of paid work and volunteer activities for older residents and opportunities to engage in formulation of policies relevant to their lives.
7. **Communication and Information** - promotion of and access to the use of technology to keep older residents connected to their community and friends and family, both near and far.
8. **Community Support and Health Services** - access to homecare services, clinics, and programs to promote wellness and active aging.
9. **Emergency Preparedness and Resilience, a DC focus** - information, education and training to ensure the safety, wellness, and readiness of seniors in emergency situations.
10. **Elder Abuse, Neglect, Fraud and other Legal Issues, a DC focus** - prevention and prosecution of financial exploitation, neglect, and physical, sexual, and emotional abuse and other legal issues faced by older adults.

Two areas of inquiry (domains) were added, as a result of the 2016 DCOA Needs Assessment to incorporate goals and strategies in the 2017-2022 strategic plan regarding concerns about:

11. **Food Security, a DC focus** – prevention of hunger and access to healthy foods and nutrition education close to home, wherever that might be.
12. **Caregivers, a DC focus** – access to emotional, physical and financial support for those assisting others in need of personal assistance and/or emotion  
Same ten domains, two additional, priorities will come from listening to residents

We know that we want to place a greater emphasis on intergenerational activities and lifelong aging. We are currently engaging residents across the city through Community Consultations. These Consultation sessions will be led by volunteer facilitators and are structured to gather opinions from DC residents on the key challenges and opportunities that exist within each of the twelve focus areas.

**12. In the opinion of the Task Force, what issues or actions should the Committee look to examine or take in the upcoming year that would greatly assist the Task Force’s goal in sustaining the District as an age friendly city?**

(See Age-Friendly DC 2016 Progress Report attached)

The 75 strategies included in the Age-Friendly DC Strategic Plan 2014-2017 are all listed from pp. 14-27 in the 2016 Progress Report. These strategies were all approved by the Task Force. Any opportunity the committee has to support our work in carrying out these strategies would assist in sustaining the District as an Age-Friendly City.