

911

	Mon-Thu			
	6am630pm		6pm630am	
	AvgStaff	CallsPos	AvgStaff	CallsPos
Oct-13	13.8	4231.3	13.3	2748.6
Nov-13	12.6	4065.6	12.3	2651.0
Dec-13	14.0	3936.0	13.0	2768.4
Jan-14	15.3	3459.7	13.5	2514.4
Feb-14	15.0	3517.1	13.2	2402.7
Mar-14	13.6	4187.7	12.4	3003.9
Apr-14	13.4	4376.0	12.1	3150.8
May-14	13.7	4454.5	12.3	3271.1
Jun-14	15.6	4126.2	13.6	3185.5
Jul-14	15.4	4455.1	13.4	3362.1
Aug-14	15.1	4123.3	13.3	3199.9
Sep-14	17.0	3835.2	14.0	2958.7
Oct-14	17.2	3719.6	13.6	3067.4
Nov-14	15.9	3763.2	13.5	2767.8
Dec-14	16.3	3722.4	13.6	2913.8
Jan-15	16.3	3527.2	14.1	2646.8

	Fridays					
	6am230pm		2pm1030pm		10pm630am	
	AvgStaff	CallsPos	AvgStaff	CallsPos	AvgStaff	CallsPos
	12.5	467.8	12.1	588.3	11.9	362.1
	12.1	556.2	12.9	649.5	11.8	438.0
	12.5	442.6	12.5	532.8	12.0	325.7
	17.1	385.9	12.9	637.8	12.2	298.0
	12.8	447.7	13.6	483.2	11.9	322.7
	12.9	464.2	12.7	542.1	11.4	447.8
	13.4	441.1	12.8	571.5	10.8	379.0
	12.9	590.2	13.8	689.5	11.7	522.1
	13.7	479.3	14.2	549.2	13.0	388.8
	14.0	439.9	15.2	544.8	14.4	399.9
	14.9	560.0	14.9	682.7	13.1	470.2
	15.1	446.4	16.6	517.7	14.0	364.4
	15.0	538.3	16.1	648.6	12.9	491.5
	15.0	402.9	15.2	455.6	12.3	301.5
	15.1	371.5	15.6	445.3	12.2	325.8
	16.7	456.6	14.0	636.5	12.2	400.9

311

	6am2pm		2pm10pm		10pm6am	
	AvgStaff	CallsPos	AvgStaff	CallsPos	AvgStaff	CallsPos
Oct-13	19.5	3727.5	12.1	3282.1	2.3	1322.5
Nov-13	18.2	3299.6	10.9	2874.0	2.1	1423.7
Dec-13	18.5	3377.9	11.6	2810.5	1.7	2066.0
Jan-14	17.7	3921.6	10.9	3427.5	2.5	1771.5
Feb-14	18.0	3340.9	11.0	3025.4	2.2	1590.8
Mar-14	16.8	3500.8	11.2	3330.1	2.4	1647.4
Apr-14	17.9	3750.2	11.5	3451.3	2.3	1465.1
May-14	18.3	3665.6	11.5	3313.9	2.2	1546.5
Jun-14	18.1	3783.4	11.5	3447.3	2.1	1617.6
Jul-14	16.8	3910.1	10.4	3631.7	2.2	1337.8
Aug-14	17.2	3887.8	10.7	3509.1	2.1	1481.5
Sep-14	18.4	3731.0	11.0	3502.9	2.3	1143.4
Oct-14	18.9	3703.1	11.5	3328.8	1.7	1485.9
Nov-14	16.4	3475.5	10.1	3031.7	2.1	1049.1
Dec-14	17.5	3594.1	10.5	3156.1	2.3	1177.2
Jan-15	16.8	3690.8	10.3	3376.3	2.2	1737.8