

FY 2016 Performance Oversight Questions
Department of Public Works

A. ORGANIZATION AND OPERATIONS

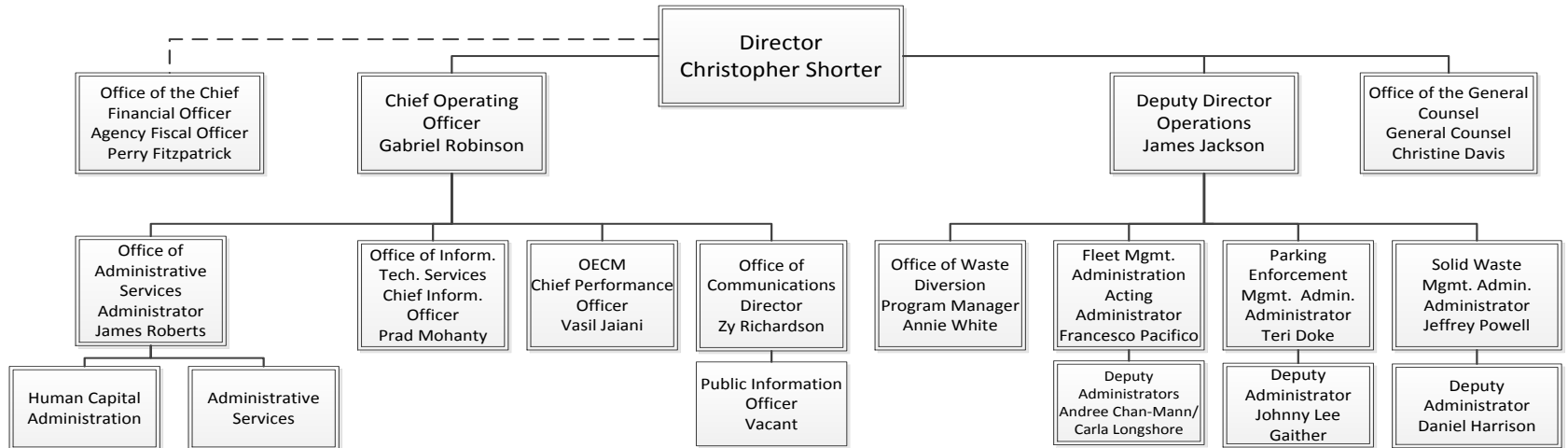
1. Please provide a complete, up-to-date **organizational chart** for the agency and each division within the agency. Please include an explanation of the roles and responsibilities for each division and subdivision within the agency.
 - Please include a list of the employees (name and title) for each subdivision and the number of vacant positions.
 - Has the agency made any organizational changes in the last year? If so, please explain.

For the list of the employees (name and title) for each subdivision and the number of vacant positions, see Appendix A. The agency has added a Chief Operating Officer to the Director's management team and consolidated administrative operations under that senior management official. This was done to better align and standardize administrative operations and improve internal customer service.

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Agency Leadership



Services include:

- Personnel services
- Drug and Alcohol Education and Testing
- Professional Development and Training
- Employee and Labor Relations
- Workforce Development
- Worker's Compensation

Services include:

- Contracts and Procurement Program Liaison
- Facilities Management
- Risk Management
- Emergency Management
- Purchase Cards
- Support Services

Services include:

- Information Systems (hardware and software)
- Networks
- Telecommunications
- Mobile Technologies
- Imaging Technologies

Services include:

- Change Management
- Strategic initiatives and Analysis
- Performance Management
- Compliance
- Project management

Services include:

- Internal and External Communications strategy
- Media Relations
- Social media
- Public Information
- Murals DC
- Constituent Services

Services include:

- Development/Implementation of Zero Waste Plan
- Waste Diversion
- Sustainability
- Waste Management Policy

Services include:

- Fuel Services
- Scheduled Fleet Maintenance
- Unscheduled Vehicle and Equipment Repairs and Acquisitions

Services include:

- Parking Violation Enforcement
- Towing
- Vehicle Immobilization
- Abandoned Vehicles

Services include:

- Trash/Recycling Collection
- Leaf and Holiday Tree Collection
- Graffiti Removal
- Street and Alley Cleaning
- Litter Can Collection
- Snow Removal
- Solid Waste Education and Enforcement
- Waste Transfer Stations
- Grounds maintenance
- Special Events

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Office of the Director - provides vision, leadership, direction and guidance as well as administrative support and the required tools to achieve operational and programmatic results. The Department of Public Works provides the traditional municipal services that residents expect from their local government. This large organization has a straightforward mission: to provide quality services that both enhance the quality of life in the District and strengthen our economic competitiveness, by ensuring safe, clean, and aesthetically pleasing neighborhoods and public spaces.

The Office of the Director includes the following divisions:

- Office of the Director
 - Deputy Director
 - Solid Waste Management Administration*
 - Parking Enforcement Management Administration*
 - Fleet Management Administration *
 - Office of Waste Diversion
 - Chief Operating Officer
 - Human Capital Administration
 - Office of Administrative Services
 - Office of Information Technology
 - Office of Organizational Effectiveness and Change Mgmt.
 - Office of Communications
 - Agency Financial Operations
 - Office of the General Counsel

*More information pertaining to this division is listed in the next section

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Solid Waste Management Administration (SWMA) - performs a number of daily operations, including trash and recycling collection, sanitation education and enforcement, graffiti removal, public litter can service, fall leaf collection, and street and alley cleaning. This administration also provides significant leadership and support to the city-wide snow team and its operations.

SWMA includes the following divisions:

- *SWEEP* - inspects properties for sanitation violations; enforces sanitation regulations, including commercial recycling; educates residents and businesses about sanitation regulations; collects household hazardous waste and electronic materials; and shreds residents' personal documents;
- *Solid Waste Collections* – provides solid waste (trash, recycling, and bulk) collection services to residents of single-family and multifamily homes (3 units or smaller) so that they can have their trash, recyclables, and bulk items removed conveniently and regularly; and
- *Public Space Cleaning* – provides comprehensive street and alley cleaning services to residents, visitors, and businesses so that they can live, work, and play in clean neighborhoods. Specific services include mechanical street sweeping, litter can collections, rights-of-way mowing, nuisance and graffiti abatement, seasonal leaf collection, and snow and ice removal;
- *Solid Waste Disposal* – provides municipal waste disposal services to DPW, other District agencies, private haulers, and residents so that they can unload collected waste safely, conveniently, and legally.

Parking Enforcement Management Administration (PEMA)- provides on-street parking enforcement services, including ticketing, towing, booting, and removal of abandoned and dangerous vehicles.

PEMA includes the following divisions:

- *Parking Enforcement* – provides parking enforcement of the District's parking regulations to promote vehicular safety and provide smooth traffic flow and increased access to short-term parking at meters and long-term parking on residential streets;
- *Vehicle Immobilization and Towing*– provides reduced parking congestion in the District by facilitating the timely relocation and/or impoundment of illegally parked vehicles from public space; and

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- *Abandoned and Junked Vehicles* – provides the oversight of safe streets through the efficient removal of abandoned and dangerous vehicles from public space and nuisance properties within the District.
- *Customer Service* – responds to requests from constituents 24 hours a day, seven days a week.

Fleet Management Administration (FMA) - supports all city fleet services by procuring and maintaining more than 3,000 vehicles, excluding those used by the Metropolitan Police Department, the Fire and Emergency Medical Services, the Department of Corrections, and the Office of the State Superintendent of Education – Division of Student Transportation. This division fuels all 6,000 District government vehicles, including school buses, fire and trash trucks, and street sweepers.

FMA contains the following divisions:

- *Scheduled Fleet Maintenance* – performs preventive maintenance actions, including changing oil and filters and checking tires, engines, batteries, and transmissions; and prepares vehicles for seasonal and year-round duties (alley cleaning, snow removal, leaf collection, pothole repair, etc).
- *Unscheduled Vehicle and Equipment Repairs* – tows inoperable vehicles, diagnoses why vehicles are not operating properly, and makes the necessary repairs or transfers vehicles to vendors for return to service.
- *Vehicle and Equipment Acquisitions* – consults with District government agencies about vehicle needs, ensures these agencies have sufficient budget authority to meet their needs, procures vehicles, and reduces unnecessary vehicles from the fleet.
- *Fleet Consumables* – provides most District agencies with operational fueling stations; procures fuel, oil, and other lubricants; and installs fuel rings.

2. Please list each **new program** implemented by the agency during FY 2016. For each initiative please provide:
- A description of the initiative.
 - The funding required to implement the initiative.
 - Any documented results of the initiative.

Women in History Salute

Throughout March 2016, DPW saluted 17 exceptional and several first-ever female employees in celebration of Women in +History month. The women occupy both traditional and non-traditional positions in DPW's operations programs: Solid Waste Management Administration; Parking Enforcement Management Administration and

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Fleet Management Administration. Using traditional media as well as social media, DPW highlighted their accomplishments and contributions to the Department and the District of Columbia.

Community Steward Recognition to Honor District Communities

Department of Public Works Director Shorter presented the agency's first-ever Certificates of Commendation, to neighborhood groups for stewardship of their neighborhoods. Director Shorter visited communities that participated in DPW's Helping Hand program throughout April 2016. Through the Helping Hand program, DPW helps community groups that organize Saturday neighborhood clean-up projects. DPW recognized communities' positive contributions to the District's overall attractiveness.

Great Graffiti Wipeout

The "Great Graffiti Wipe Out," was launched on May 16, and was a six-week campaign created to bring city officials and the community together to eradicate graffiti and cut down on illegal taggers in every ward of the city. Director Shorter, Councilmembers Brianne Nadeau (Ward 1-D) and Brandon T. Todd (Ward 4-D), American Public Works Association Executive Director Scott Grayson, other DC government agency representatives and more than 30 residents and business leaders volunteered to kick off the first-ever annual Great Graffiti Wipeout.

During the campaign, the agency's graffiti abatement team spent one week in each ward cleaning graffiti and removing illegal posters from highly visible areas and also responding to abatement service requests. The wipeout cleaned more than 700 graffiti markings and removed more than 2,000 posters and stickers from public spaces in each of the District's eight wards. The wipeout kicked off the 2016 National Public Works Week. The initiative gained broad and far-reaching praise from media, the community and government partners praising our ongoing efforts to eradicate graffiti. Outreach included ongoing social media postings to relay before and after locations, media outreach, web banners and cross-promotion with non-profit and community partners such as the Shaw Streets Main organization.

DC Clean Alley

DPW and the Department of Housing and Community Development (DHCD) launched "DC Clean Alley," an initiative aimed at beautifying Ward 8 alleys to create a safer, more attractive environment. The month-long program provided concentrated resources in targeted alleys not in the flood zone throughout Ward 8 to improve overall cleanliness and remove blight. DC Clean Alley cleaned 529 alleys through September 19, addressing issues of illegal dumping, abandoned vehicles, rodent infestation and other sanitation and safety concerns that can lead to neighborhood blight and crime. Funding for the initiative was provided by DHCD through a federal grant designated specifically for community improvements.

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To help ensure residents were aware of this new program, DPW used targeted promotion to reach Ward 8 residents including location based social media postings to specifically target residents and visitors in Ward 8; distributed door knockers and letters from Director Shorter that described the program and specific offerings; and placed advertorials in community publications and partnership with Ward 8 ANC's and Civic Association presidents.

Citywide Grounds Maintenance

DPW, in partnership with The Department of General Services (DGS), managed the city-wide grounds maintenance program which is traditionally under the exclusive supervision of DGS. During the first season (2016) DPW reclassified all of the properties in its portfolio based upon municipal service output levels (MSOLs). This classification outlined the type and frequency of service (mowing, landscaping, beautification) a site would receive during the season. The agency also increased its portfolio of properties from 314 to almost 1,100 and worked with two contractors to provide servicing to those newly acquired sites. The agency requested \$1.2M from the city to enhance staff and equipment for the new program and DPW successfully decreased the mowing cycle from 3-4 weeks to a consistent 2 weeks.

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3. Please provide a complete, up-to-date **position listing** for your agency, which includes the following information for each position:
- Title of position.
 - Name of employee or statement that the position is vacant, unfunded, or proposed.
 - Date employee began in position.
 - Salary and fringe benefits, including the specific grade, series, and step of position.
 - Job status (continuing/term/temporary/contract).

Please list this information by program and activity

See Appendix A

4. Does the agency conduct annual **performance evaluations** of all of its employees? Who conducts such evaluations? What steps are taken to ensure that all agency employees are meeting individual job requirements? What steps are taken when an employee does not meet individual job requirements?

DPW conducts annual performance evaluations based on the guidelines established by the DC Department of Human Resources. The evaluations are conducted by supervisory personnel and include both mid-year and annual evaluations. In addition, employees who provide services on a temporary seasonal basis are evaluated, which is then used as a portion of the criteria to be hired in the future. The performance evaluations support the overall mission of DPW as well as the FY 2016 Agency Performance Plan. Feedback is provided continuously to DPW employees to ensure adherence to performance goals and competencies. However, when an employee does not meet the individual job requirements, DPW adheres to the requirements prescribed including but not limited to, placing employees on performance improvement plans.

5. Please list all **employees detailed** to or from your agency, if any. Please provide the reason for the detail, the detailed employee's date of detail, and the detailed employee's projected date of return.

Tina Fletcher, Community Engagement Director, was detailed from the Office of the Deputy Mayor for Greater Economic Opportunity prior to accepting a position as Public Affairs Specialist with DPW effective June 26, 2016.

Wanda Smith Battle, Outreach & Service Specialist was detailed from the Office of Veterans Affairs prior to accepting a position as Management Analyst with DPW effective June 19, 2016.

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6. Please provide the Committee with:

- A list of all employees who receive cellphones, personal digital assistants, or similar communications devices at agency expense.
- A list of all vehicles owned, leased, or otherwise used by the agency and to whom the vehicle is assigned.
- A list of employee bonuses or special award pay granted in FY 2016 and FY 2017, to date.
- A list of travel expenses, arranged by employee.
- A list of the total overtime and worker's compensation payments paid in FY 2016 and FY 2017, to date.

- For the list of all employees who receive cellphones, personal digital assistants, or similar communications devices at agency expense, see Appendix B
- For the list of all vehicles owned, leased, or otherwise used by the agency and to whom the vehicle is assigned, see Appendix C
- There was one employee bonus or special award pay granted in FY 2016 and FY 2017, to date.
 - Jeffery Powell's salary increased from \$144,200 to \$154,294 on March 20, 2016.
- For a list of travel expenses, arranged by employee see Appendix D.
- The total overtime and worker's compensation payments paid in FY 2016 and FY 2017, to date are shown below:

Overtime

FY 2016: \$ 8,234,522.94

FY 2017: \$ 4,699,717.67

Worker's Compensation Payments:

FY 2016: \$1,786,087.63

FY 2017: \$745,639.85

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7. Please identify all **electronic databases** maintained by your agency, including the following:
- A detailed description of the information tracked within each system.
 - The age of the system and any discussion of substantial upgrades that have been made or are planned to the system.
 - Whether the public can be granted access to all or part of each system.

For the list of all electronic databases maintained by DPW, see Appendix E.

8. What has the agency done in the past year to make the activities of the agency more **transparent** to the public? In addition, please identify ways in which the activities of the agency and information retained by the agency could be made more transparent.

Community Outreach

Director Shorter participated in more than 50 Advisory Neighborhood Commission, civic association and community organization meetings during FY 2016. Information used was obtained from 311 service requests to tailor the content of the presentations for the neighborhood in which it was given. Director Shorter invites questions directly from residents and uses the time to help inform residents about DPW services and programs.

Websites: DPW.DC.GOV, SNOW.DC.GOV

These sites provide specific, useful information to District residents as well as others interested in knowing how services are delivered. In FY16, both sites were reformatted to be visible on mobile devices.

To increase DPW's outreach through our websites, overlays that invite website visitors to give their email information to receive topic-specific information about DPW, were created for both dpw.dc.gov and snow.dc.gov users. So far more than 1,977 people have signed up from dpw.dc.gov and 362 have signed up for snow.dc.gov. We should note that this year's snow season has been very mild, which suppressed the public's interest in this content.

DPW.DC.GOV

From October 2015 until September 30, 2016 dpw.dc.gov has had 519,681 sessions. The website has had over 1 million page views. The average time residents spend on a page before leaving the site is 1 minute and 40 seconds. 45% of all our sessions come from new visitors that are looking for information for the first time.

34% of visitors are between the ages of 25-34. The second largest group of visitors is between the ages of 35-44 and are 24% of the base.

42% of visitors are visiting from a desktop. 48% of visitors are using a mobile phone.

Most visited pages:

1. Pay Parking Tickets- 74K visits
2. Ticketing- 54K visits

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3. Residential Trash Collection- 43K Visits
4. Bulk Trash Collection- 36K Visits
5. Fort Totten Transfer Station- 36K Visits
6. Parking Enforcement- 34K Visits
7. Parking Regulations- 33K Visits
8. Household Hazardous Waste, E-cycling, Document Shredding- 26K Visits

SNOW.DC.GOV

From October 2015 until September 30, 2016 snow.dc.gov has had 110,720 sessions. The website has had over 168,375 page views. The average time a visitor spends on the website is 1 minute 41 seconds. 44% of all sessions come from new visitors looking for information for the first time. Snow.dc.gov received a thorough upgrade in FY17, including new text and graphics. The website was redesigned and reformatted to provide more robust information about winter season readiness to the public in a user-friendly, simple and modern format adaptable to mobile devices. Additionally, a new automatic vehicle locator system was added to snow.dc.gov in FY17 to let residents see where plows have been working.

34% of visitors are between the ages of 25-34, while the second largest group of visitors is between the ages of 35-44 and they make up 25% of our base.

44% of visitors are visiting from a desktop and 42% of visitors are using a mobile phone.

Most visitors find what they are looking for in the home page.

Most viewed pages:

1. Driving and Parking- 26,918 Visits
2. Closures- 6,580 Visits
3. Track our Plows- 5,449 Visits
4. Snow safety tips- 4,898 Visits
5. Press Releases- 3,146 Visits

Public Email Blasts and Notifications

To increase DPW's public outreach, DPW partnered with OCTO to distribute regular and frequent topic-specific email blasts to residents about DPW services. To date, DPW distributed 19 email blasts to more than 4,800 subscribers.

Social Media Outreach

Twitter:

To date DPW has 10.5K followers, which represents 3,000 additional followers over FY-15.

Facebook: 1,997 Likes on the fan page.

Instagram: 418 Followers.

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Listserv, DC Council, ANC and PIO Messaging

Every news release distributed by DPW is also sent to about 80 neighborhood listservs, DC Councilmembers, and all Advisory Neighborhood Commissioners. Councilmembers and Commissioners are asked to share the information with their constituents. News releases are also distributed to all DC government Public Information Officers and they are asked to share the information with their co-workers.

MuralsDC

DPW completed another successful season of its unique graffiti prevention project, MuralsDC, which continues to be successful in reducing the number of repeat tags on vandalized buildings. In FY16 DPW—in partnership with the DC Commission on the Arts & Humanities—added six additional murals to DC’s landscape and worked with Shaw Mainstreets on updated designs at the Shaw Skate Park. This brings the total number of original standalone murals installed since 2007 to 65. MuralsDC will be kicking off its 10 year anniversary by repainting a mural on famous Ben’s Chili Bowl, sparking a citywide competition to select the new faces on Ben’s wall. In FY16, DPW redesigned the MuralsDC Website at muralsdcproject.com. The site features images of every mural painted since the program began in 2007, videos, artist information, and a map locator to connect citizens to more than 50 murals in every ward of DC.

Truck Touch

DPW coordinated its 9th annual Truck Touch event on June 4, 2016, attracting more than 1,000 citizens who were able to receive information and demonstrations of the more than 30 pieces of DC government equipment used to clean and repair the District’s infrastructure and also to provide emergency services. DPW organizes Truck Touch, in partnership with more than 15 District government agencies and organizations, to provide a unique opportunity for residents to personally connect with the DC government personnel who provide critical services to the city and get answers and information on how those services are provided. The event also provided free boxed lunches to hundreds of children and teenagers through the DC Free Summer Meals program.

9. How does the agency solicit **feedback** from customers? Please describe.
- What is the nature of comments received? Please describe.
 - How has the agency changed its practices as a result of such feedback?

DPW Clearinghouse

The DPW Clearinghouse is the public’s primary communications channel to provide customer service feedback and manage public correspondence about DPW services. The Clearinghouse manages the public-facing dpw@dc.gov email address and responds to nearly 500 emails a month from the public. The most commonly asked questions are about trash and recycling collections, parking enforcement, trash can replacement, illegal dumping, bulk trash pickup and graffiti removal. This year, DPW added another full-time employee to the Clearinghouse to provide additional support and improve overall coordination and customer service delivery to DC residents.

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ANC Conference Calls, Council Constituent Services Interaction and Other Notifications

As another way to improve service delivery to our customers, DPW initiated weekly and as-needed conference calls to provide an opportunity to share information about upcoming DPW services and to elicit feedback from Commissioners about their constituents' concerns. These calls also establish a point of contact with the DPW ANC Liaison who then handles their concerns. Additionally, the ANC Liaison will contact the ANCs when there are changes to the daily trash and recycling collections schedules.

DPW, through its Community Relations Specialist and other staff also maintains consistent contact with the Councilmembers and their constituent services staff as key audiences for feedback and outreach.

DPW Live Chat

Using the CoveritLive platform, the agency hosted a total of three events which addressed: Street Sweeping, Graffiti and Sanitation Enforcement/Neighborhood Clean Ups and Community Gardening. With approximately 25 participants logged into each session, there usually are more questions received during these chats than can be addressed in the hour. During FY 2016, DPW was joined by the Metropolitan Police Department and DC's iconic Fragers Hardware store to help provide expert information on its Web chat topics.

10. How has the agency tried to reduce agency **energy use** in FY 2016?

DPW continues to use biodiesel in its fleet and purchased more fuel efficient vehicles which have reduced overall fuel demand. The agency has been recognized for being in the top of the Best Fleets of America in 2016. The acknowledgement supports DPW's ongoing efforts toward greater use of renewable and alternative sources of energy and provides momentum for the expanded use of non-renewable clean, lower emission alternative fuels such as propane and compressed natural gas.

The sixth floor of the Reeves Center was recently renovated. The change to LED lighting and improvements in the ventilation system should result in reductions in utility usage.

11. Please complete the following chart about the residency of **new hires**:

Number of Employees Hired in FY 2015 and FY 2016, to date

<i>Position Type</i>	<i>Total Number</i>	<i>Number who are District Residents</i>
Continuing	51	31
Term	58	36
Temporary	465	417
Contract	0	0

12. Please provide the agency's FY 2016 Performance Accountability Report.

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The DPW FY2016 PAR is provided in Appendix F as well as online at http://oca.dc.gov/sites/default/files/dc/sites/oca/publication/attachments/DPW_FY16PAR.pdf

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B. BUDGET AND FINANCE

13. Please provide a chart showing your agency's approved budget and actual spending, by division, for FY 2016 and FY 2017, to date. In addition, please describe any variance between fiscal year appropriations and actual expenditures.

Agency Management Administration

Approp Fund: 0100

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
0100	1000	PERSONNEL SERVICES	0011	6,084,344.97	4,535,438.58	6,939,064.21	1,665,571.86		
			0012	857,521.38	1,671,143.51	468,906.18	189,488.37		
			0013	0.00	261,592.63	0.00	187.00		
			0014	1,527,841.46	1,063,532.64	1,971,024.05	343,321.08		
			0015	570,366.10	1,347,156.89	604,116.10	509,859.19		
		PERSONNEL SERVICES - Total				9,040,073.91	8,878,864.25	9,983,110.54	2,708,427.50
		NON-PERSONNEL SERVICES	0020	1,414,196.72	1,894,312.36	1,454,455.38	614,857.24		
			0030	0.00	0.00	0.00	0.00		
			0031	0.00	91,415.36	0.00	82,965.00		
			0032	0.00	0.00	0.00	0.00		
			0033	0.00	0.00	0.00	0.00		
			0034	0.00	0.00	0.00	0.00		
			0035	0.00	0.00	0.00	0.00		
			0040	13,955,482.49	12,945,985.35	17,525,313.78	11,998,647.83		
		0041	3,162,881.00	3,740,604.71	2,830,700.00	792,398.55			
		0070	721,680.00	693,057.67	333,250.00	292,112.24			
		NON-PERSONNEL SERVICES - Total				19,254,240.21	19,365,375.45	22,143,719.16	13,780,980.86
1000 - Total				28,294,314.12	28,244,239.70	32,126,829.70	16,489,408.36		
0100 - Total				28,294,314.12	28,244,239.7	32,126,829.7	16,489,408.36		
1734	1000	PERSONNEL SERVICES	0012	0.00	0.00	824,000.00	0.00		
			PERSONNEL SERVICES - Total				0.00	0.00	824,000.00
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00		
			0040	0.00	0.00	175,000.00	0.00		
			0041	0.00	0.00	0.00	0.00		
			0070	0.00	0.00	2,750,000.00	0.00		
		NON-PERSONNEL SERVICES - Total				0.00	0.00	2,925,000.00	0.00
1000 - Total				0.00	0.00	3,749,000.00	0.00		
1734 - Total				0	0	3,749,000	0		
0100 - Total				28,294,314.12	28,244,239.70	35,875,829.70	16,489,408.36		

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Approp Fund: 0600

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
6000	1000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	1000 - Total			0.00	0.00	0.00	0.00
6000 - Total				0	0	0	0
0600 - Total				0.00	0.00	0.00	0.00

Approp Fund: 0700

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
7025	1000	PERSONNEL SERVICES	0011	45,270.12	45,270.12	0.00	0.00
			0014	12,585.09	12,585.09	0.00	0.00
		PERSONNEL SERVICES - Total		57,855.21	57,855.21	0.00	0.00
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	1000 - Total			57,855.21	57,855.21	0.00	0.00
7025 - Total				57,855.21	57,855.21	0	0
7072	1000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	1000 - Total			0.00	0.00	0.00	0.00
7072 - Total				0	0	0	0
7073	1000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
		PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES	0040	25,000.00	25,000.00	25,000.00	0.00
			0041	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		25,000.00	25,000.00	25,000.00	0.00
	1000 - Total			25,000.00	25,000.00	25,000.00	0.00
7073 - Total				25,000	25,000	25,000	0
7200	1000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	1000 - Total			0.00	0.00	0.00	0.00
7200 - Total				0	0	0	0
7212	1000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
		PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0040	0.00	111,950.00	0.00	0.00
			0041	144,000.00	32,050.00	144,000.00	0.00
		NON-PERSONNEL SERVICES - Total		144,000.00	144,000.00	144,000.00	0.00
	1000 - Total			144,000.00	144,000.00	144,000.00	0.00
7212 - Total				144,000	144,000	144,000	0

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7311	1000	NON-PERSONNEL SERVICES	0020	0.00	0.00	6,350.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	6,350.00	0.00
	1000 - Total			0.00	0.00	6,350.00	0.00
7311 - Total				0	0	6,350	0
7474	1000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
			0014	0.00	0.00	0.00	0.00
		PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	1000 - Total			0.00	0.00	0.00	0.00
7474 - Total				0	0	0	0
0700 - Total				226,855.21	226,855.21	175,350.00	0.00

FY 2016 Performance Oversight Questions
Department of Public Works

Office of the Chief Financial Officer									
Approp Fund: 0100									
Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
0100	100F	PERSONNEL SERVICES	0011	1,960,378.24	2,035,234.78	2,142,548.60	703,486.01		
			0012	116,700.03	0.00	0.00	0.00		
			0013	0.00	0.00	0.00	0.00		
			0014	596,121.45	350,861.22	655,619.85	115,666.66		
			0015	0.00	1,293.62	0.00	0.00		
		PERSONNEL SERVICES - Total				2,673,199.72	2,387,389.62	2,798,168.45	819,152.67
		NON-PERSONNEL SERVICES	0020	40,800.00	22,451.69	25,800.00	3,605.31		
			0031	0.00	0.00	0.00	325.00		
			0040	61,555.41	58,819.68	51,555.41	8,145.60		
			0041	20,400.00	15,200.00	20,400.00	7,602.56		
			0050	0.00	0.00	0.00	0.00		
			0070	37,173.00	34,072.17	62,173.00	6,541.20		
		NON-PERSONNEL SERVICES - Total				159,928.41	130,543.54	159,928.41	26,219.67
		100F - Total				2,833,128.13	2,517,933.16	2,958,096.86	845,372.34
		0100 - Total				2,833,128.13	2,517,933.16	2,958,096.86	845,372.34
1734	100F	NON-PERSONNEL SERVICES	0041	0.00	0.00	0.00	0.00		
		NON-PERSONNEL SERVICES - Total				0.00	0.00	0.00	0.00
		100F - Total				0.00	0.00	0.00	0.00
1734 - Total				0	0	0	0		
0100 - Total				2,833,128.13	2,517,933.16	2,958,096.86	845,372.34		
Approp Fund: 0700									
Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
7476	100F	PERSONNEL SERVICES	0011	1,341,200.95	1,260,956.91	1,309,739.85	444,566.58		
			0012	0.00	1,249.98	87,658.15	0.00		
			0013	0.00	339.16	0.00	0.00		
			0014	384,924.68	270,137.34	427,603.78	93,293.53		
			0015	0.00	3,089.76	0.00	1,129.97		
		PERSONNEL SERVICES - Total				1,726,125.63	1,535,773.15	1,825,001.78	538,990.08
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00		
			0040	0.00	0.00	0.00	0.00		
			0041	0.00	0.00	0.00	0.00		
			0050	0.00	0.00	0.00	0.00		
			NON-PERSONNEL SERVICES - Total				0.00	0.00	0.00
		100F - Total				1,726,125.63	1,535,773.15	1,825,001.78	538,990.08
		7476 - Total				1,726,125.63	1,535,773.15	1,825,001.78	538,990.08
		0700 - Total				1,726,125.63	1,535,773.15	1,825,001.78	538,990.08

FY 2016 Performance Oversight Questions
Department of Public Works

Fleet Management Administration

Approp Fund: 0100

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
0100	4000	NON-PERSONNEL SERVICES	0030	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	4000 - Total		0.00	0.00	0.00	0.00	
0100 - Total				0	0	0	0
0100 - Total				0.00	0.00	0.00	0.00

Approp Fund: 0600

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
6000	4000	NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0040	317,000.00	305,509.11	350,000.00	124,269.66
	NON-PERSONNEL SERVICES - Total		317,000.00	305,509.11	350,000.00	124,269.66	
4000 - Total		317,000.00	305,509.11	350,000.00	124,269.66		
6000 - Total				317,000	305,509.11	350,000	124,269.66
0600 - Total				317,000.00	305,509.11	350,000.00	124,269.66

Approp Fund: 0700

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
7311	4000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
		PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	4000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
4000 - Total		0.00	0.00	0.00	0.00		
7311 - Total				0	0	0	0
7375	4000	PERSONNEL SERVICES	0011	8,023,226.41	7,303,744.24	8,420,344.94	2,562,845.83
			0012	375,777.65	777,214.78	733,790.66	245,209.34
			0013	0.00	261,981.54	150,402.73	27,693.98
			0014	2,378,523.37	2,075,235.82	2,801,165.46	741,768.66
			0015	709,890.35	758,571.10	714,857.02	257,427.81

FY 2016 Performance Oversight Questions
Department of Public Works

		PERSONNEL SERVICES - Total		11,487,417.78	11,176,747.48	12,820,560.81	3,834,945.62
		NON-PERSONNEL SERVICES	0020	4,754,041.84	4,452,211.51	4,337,211.57	1,522,125.88
			0030	0.00	0.00	0.00	0.00
			0031	19,836.88	0.00	10,000.00	0.00
			0040	4,572,624.71	4,000,880.56	4,063,680.00	894,181.12
			0041	474,000.00	362,911.72	550,000.00	95,420.33
			0070	1,213,606.22	1,095,392.85	1,585,000.00	252,948.34
		NON-PERSONNEL SERVICES - Total		11,034,109.65	9,911,396.64	10,545,891.57	2,764,675.67
	4000 - Total			22,521,527.43	21,088,144.12	23,366,452.38	6,599,621.29
7375 - Total				22,521,527.43	21,088,144.12	23,366,452.38	6,599,621.29
7376	4000	NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0070	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	4000 - Total			0.00	0.00	0.00	0.00
7376 - Total				0	0	0	0
9155	4000	NON-PERSONNEL SERVICES	0030	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	4000 - Total			0.00	0.00	0.00	0.00
9155 - Total				0	0	0	0
0700 - Total				22,521,527.43	21,088,144.12	23,366,452.38	6,599,621.29

FY 2016 Performance Oversight Questions
Department of Public Works

Parking Enforcement Management Administration

Approp Fund: 0100

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
0100	5000	PERSONNEL SERVICES	0011	19,540,251.20	18,324,837.96	19,664,082.47	6,566,195.60		
			0012	1,111,581.52	1,206,056.16	2,136,591.16	160,909.20		
			0013	254,776.00	715,840.33	508,409.28	169,058.68		
			0014	5,905,426.64	5,717,676.85	6,679,641.45	1,949,095.43		
			0015	700,000.00	677,829.18	536,100.00	635,870.17		
		PERSONNEL SERVICES - Total				27,512,035.36	26,642,240.48	29,524,824.36	9,481,129.08
		NON-PERSONNEL SERVICES	0020	130,500.00	117,837.00	113,211.00	2,201.78		
			0031	0.00	0.00	0.00	23,973.00		
			0040	391,100.00	325,246.09	339,874.37	20,295.67		
			0041	902,997.00	880,789.06	922,590.63	356,427.95		
			0070	382,000.00	381,999.50	118,000.00	105,757.57		
		NON-PERSONNEL SERVICES - Total				1,806,597.00	1,705,871.65	1,493,676.00	508,655.97
		5000 - Total				29,318,632.36	28,348,112.13	31,018,500.36	9,989,785.05
		0100 - Total				29,318,632.36	28,348,112.13	31,018,500.36	9,989,785.05
0100 - Total				29,318,632.36	28,348,112.13	31,018,500.36	9,989,785.05		

Approp Fund: 0600

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
6000	5000	PERSONNEL SERVICES	0015	0.00	0.00	50,000.00	0.00		
		PERSONNEL SERVICES - Total				0.00	0.00	50,000.00	0.00
		5000 - Total				0.00	0.00	50,000.00	0.00
6000 - Total				0	0	50,000	0		
6967	5000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00		
			0013	0.00	0.00	0.00	0.00		
			0014	0.00	0.00	0.00	0.00		
		PERSONNEL SERVICES - Total				0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00		
			0040	0.00	0.00	0.00	0.00		

FY 2016 Performance Oversight Questions
Department of Public Works

		0041	0.00	0.00	0.00	0.00
		0070	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total	0.00	0.00	0.00	0.00
	5000 - Total		0.00	0.00	0.00	0.00
6967 - Total			0	0	0	0
0600 - Total			0.00	0.00	50,000.00	0.00

Approp Fund: 0700

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
7401	5000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
			0015	684,250.53	684,250.53	684,250.53	0.00
			PERSONNEL SERVICES - Total	684,250.53	684,250.53	684,250.53	0.00
		NON-PERSONNEL SERVICES	0020	8,500.00	8,500.10	8,500.00	0.00
			0040	110,860.00	110,860.00	110,860.00	0.00
			0070	20,000.00	20,000.00	20,000.00	20,000.00
			NON-PERSONNEL SERVICES - Total	139,360.00	139,360.10	139,360.00	20,000.00
	5000 - Total	823,610.53	823,610.63	823,610.53	20,000.00		
7401 - Total			823,610.53	823,610.63	823,610.53	20,000	
9150	5000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
			0015	0.00	0.00	0.00	0.00
			PERSONNEL SERVICES - Total	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
			NON-PERSONNEL SERVICES - Total	0.00	0.00	0.00	0.00
	5000 - Total	0.00	0.00	0.00	0.00		
9150 - Total			0	0	0	0	
0700 - Total			823,610.53	823,610.63	823,610.53	20,000.00	

FY 2016 Performance Oversight Questions
Department of Public Works

Solid Waste Management Administration

Approp Fund: 0100

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
0100	6000	PERSONNEL SERVICES	0011	35,938,479.39	36,020,403.60	36,908,668.24	12,606,168.07		
			0012	4,358,478.34	4,512,186.94	3,732,456.07	2,511,093.41		
			0013	3,241,528.38	1,567,112.00	2,666,528.38	688,977.72		
			0014	11,103,137.96	12,316,539.43	12,425,166.88	4,323,540.77		
			0015	3,698,190.40	5,137,662.53	3,598,190.40	3,234,113.07		
		PERSONNEL SERVICES - Total				58,339,814.47	59,553,904.50	59,331,009.97	23,363,893.04
		NON-PERSONNEL SERVICES	0020	289,882.52	229,265.49	988,371.05	35,927.76		
			0031	0.00	0.00	35,000.00	71,170.00		
			0040	1,471,463.40	1,239,139.88	3,332,860.52	404,579.81		
			0041	8,589,254.11	8,625,303.63	6,576,206.01	2,051,666.59		
			0050	0.00	0.00	1,000,000.00	0.00		
			0070	116,982.00	108,790.00	229,327.83	15,326.26		
		NON-PERSONNEL SERVICES - Total				10,467,582.03	10,202,499.00	12,161,765.41	2,578,670.42
6000 - Total				68,807,396.50	69,756,403.50	71,492,775.38	25,942,563.46		
0100 - Total				68,807,396.5	69,756,403.5	71,492,775.38	25,942,563.46		
1130	6000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00		
			0041	0.00	0.00	0.00	0.00		
		NON-PERSONNEL SERVICES - Total				0.00	0.00	0.00	0.00
6000 - Total				0.00	0.00	0.00	0.00		
1130 - Total				0	0	0	0		
1734	6000	PERSONNEL SERVICES	0012	0.00	0.00	0.00	0.00		
			PERSONNEL SERVICES - Total				0.00	0.00	0.00
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00		
			0041	0.00	0.00	0.00	0.00		
			0070	0.00	0.00	0.00	0.00		
NON-PERSONNEL SERVICES - Total				0.00	0.00	0.00	0.00		
6000 - Total				0.00	0.00	0.00	0.00		
1734 - Total				0	0	0	0		
1736	6000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00		
			NON-PERSONNEL SERVICES - Total				0.00	0.00	0.00
		6000 - Total				0.00	0.00	0.00	0.00
1736 - Total				0	0	0	0		
0100 - Total				68,807,396.50	69,756,403.50	71,492,775.38	25,942,563.46		

Approp Fund: 0600

Agy Fund	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31		
6000	6000	PERSONNEL SERVICES	0015	0.00	0.00	60,000.00	0.00		
			PERSONNEL SERVICES - Total				0.00	0.00	60,000.00
		NON-PERSONNEL SERVICES	0040	66,620.10	0.00	40,000.00	0.00		

FY 2016 Performance Oversight Questions
Department of Public Works

		NON-PERSONNEL SERVICES - Total		66,620.10	0.00	40,000.00	0.00
	6000 - Total			66,620.10	0.00	100,000.00	0.00
6000 - Total				66,620.1	0	100,000	0
6010	6000	NON-PERSONNEL SERVICES	0020	275,000.00	275,000.00	0.00	0.00
			0041	0.00	0.00	150,000.00	0.00
		NON-PERSONNEL SERVICES - Total		275,000.00	275,000.00	150,000.00	0.00
	6000 - Total			275,000.00	275,000.00	150,000.00	0.00
6010 - Total				275,000	275,000	150,000	0
6072	6000	NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0040	0.00	0.00	0.00	0.00
			0041	325,000.00	276,743.03	325,000.00	0.00
			0070	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		325,000.00	276,743.03	325,000.00	0.00
	6000 - Total			325,000.00	276,743.03	325,000.00	0.00
6072 - Total				325,000	276,743.03	325,000	0
6082	6000	PERSONNEL SERVICES	0011	0.00	(19,191.65)	805,577.32	286,972.33
			0012	0.00	129.17	42,439.28	1,662.79
			0013	0.00	(224.32)	0.00	13,559.87
			0014	0.00	(7,125.80)	259,493.08	91,186.52
			0015	275,000.00	232,756.80	275,000.00	127,335.66
		PERSONNEL SERVICES - Total		275,000.00	206,344.20	1,382,509.68	520,717.17
		NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00
			0040	0.00	0.00	0.00	0.00
			0041	4,182,575.17	3,233,712.55	5,317,490.36	16,830.28
			0070	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		4,182,575.17	3,233,712.55	5,317,490.36	16,830.28
	6000 - Total			4,457,575.17	3,440,056.75	6,700,000.04	537,547.45
6082 - Total				4,457,575.17	3,440,056.75	6,700,000.04	537,547.45
6591	6000	PERSONNEL SERVICES	0011	762,929.77	819,380.23	904,449.45	267,560.13
			0012	53,842.22	0.00	0.00	0.00
			0013	0.00	22,389.14	0.00	5,627.60
			0014	234,413.58	195,875.47	276,761.52	68,767.93
			0015	0.00	79,331.70	0.00	34,265.71
		PERSONNEL SERVICES - Total		1,051,185.57	1,116,976.54	1,181,210.97	376,221.37
		NON-PERSONNEL SERVICES	0020	48,018.99	0.00	10,000.00	0.00
			0040	190,345.82	163,801.22	417,000.00	199,174.26
			0041	310,449.62	111,479.90	277,789.03	0.00
			0070	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		548,814.43	275,281.12	704,789.03	199,174.26
	6000 - Total			1,600,000.00	1,392,257.66	1,886,000.00	575,395.63
6591 - Total				1,600,000	1,392,257.66	1,886,000	575,395.63
0600 - Total				6,724,195.27	5,384,057.44	9,161,000.04	1,112,943.08

Approp Fund: 0700

Agy	Program Code 2	GAAP Category Title	Comp Source Group	FY 2016 Budget	FY 2016 Actuals	FY 2017 Budget	FY 2017 Actuals thru Jan 31
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FY 2016 Performance Oversight Questions
Department of Public Works

Fund							
0777	6000	NON-PERSONNEL SERVICES	0040	600,000.01	550,000.00	0.00	0.00
			0041	0.00	0.00	600,000.00	0.00
		NON-PERSONNEL SERVICES - Total			600,000.01	550,000.00	600,000.00
	6000 - Total			600,000.01	550,000.00	600,000.00	0.00
0777 - Total				600,000.01	550,000	600,000	0
7162	6000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
			0012	1,863,096.75	1,568,081.42	569,276.80	0.00
			0014	465,774.19	136,123.34	72,346.88	0.00
			0015	0.00	(106,171.38)	361,734.39	0.00
			PERSONNEL SERVICES - Total			2,328,870.94	1,598,033.38
	NON-PERSONNEL SERVICES	0020	194,949.60	148,789.87	6,684.60	0.00	
		0040	0.00	0.00	42,295.98	0.00	
		0041	55,530.00	44,827.04	20,000.00	0.00	
		NON-PERSONNEL SERVICES - Total			250,479.60	193,616.91	68,980.58
	6000 - Total			2,579,350.54	1,791,650.29	1,072,338.65	0.00
7162 - Total				2,579,350.54	1,791,650.29	1,072,338.65	0
7311	6000	PERSONNEL SERVICES	0014	0.00	0.00	0.00	0.00
			PERSONNEL SERVICES - Total			0.00	0.00
		NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
	NON-PERSONNEL SERVICES - Total			0.00	0.00	0.00	
6000 - Total			0.00	0.00	0.00	0.00	
7311 - Total				0	0	0	0
7375	6000	NON-PERSONNEL SERVICES	0030	0.00	0.00	0.00	0.00
			NON-PERSONNEL SERVICES - Total			0.00	0.00
	6000 - Total			0.00	0.00	0.00	0.00
7375 - Total				0	0	0	0
7391	6000	PERSONNEL SERVICES	0011	0.00	0.00	0.00	0.00
			PERSONNEL SERVICES - Total			0.00	0.00
		NON-PERSONNEL SERVICES	0040	1,200,000.00	1,206,587.52	0.00	381,352.36
	0041		0.00	0.00	500,000.00	0.00	
NON-PERSONNEL SERVICES - Total			1,200,000.00	1,206,587.52	500,000.00	381,352.36	
6000 - Total			1,200,000.00	1,206,587.52	500,000.00	381,352.36	
7391 - Total				1,200,000	1,206,587.52	500,000	381,352.36
7474	6000	PERSONNEL SERVICES	0011	110,156.60	110,156.60	0.00	0.00
			0012	0.00	0.00	0.00	0.00
			0013	0.00	0.00	0.00	0.00
			0014	13,996.00	2,651.40	0.00	0.00
			0015	0.00	0.00	0.00	0.00
	PERSONNEL SERVICES - Total			124,152.60	112,808.00	0.00	0.00
	NON-PERSONNEL SERVICES	0020	0.00	0.00	0.00	0.00	
		0040	0.00	0.00	0.00	0.00	
		NON-PERSONNEL SERVICES - Total			0.00	0.00	0.00
	6000 - Total			124,152.60	112,808.00	0.00	0.00
7474 - Total				124,152.6	112,808	0	0

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9155	6000	NON-PERSONNEL SERVICES	0040	0.00	0.00	0.00	0.00
		NON-PERSONNEL SERVICES - Total		0.00	0.00	0.00	0.00
	6000 - Total			0.00	0.00	0.00	0.00
9155 - Total				0	0	0	0
0700 - Total				4,503,503.15	3,661,045.81	2,172,338.65	381,352.36
Overall - Total				166,096,288.33	161,891,683.96	179,268,955.68	62,044,305.68

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For variance between fiscal years please see responses below:

1. *Agency Management Program*

A. Local Funds (0100):

Category	Amount of Variance	Explanation
Personnel Services	\$943,036.63	Variance due to the addition of 25 LEAP Employees along with Salary increases and Fringe Benefit Adjustment.
Non Personnel Services	\$2,889,478.95	Net Variance due to DPW receiving DDOT's Fleet Maintenance and Repairs budget as a pilot program in FY2017 along with uniform budget being moved from PEMA and SWMA to AMP.

B. Contingency Funds (Fund1734):

Category	Amount of Variance	Explanation
Personnel Services	\$824,000	Budget Increased to cover cost of extending Leaf Season Temporary staff to drive for District Snow program
Non Personnel Services	\$175,000	Reimbursement from the Mayor's Office for DPW fronting the cost on District wide initiative with Open Gov.
Non Personnel Services	\$2,750,000	Cost of DPW renting Snow equipment for FY2017 Snow season.

2. *Office of the Chief Financial Officer:*

A. Local Funds (0100):

Category	Amount of Variance	Explanation
Personnel Services	\$124,968.73	Increases due to salary and step increases

B. Intra District Funds (Fund 7476):

Category	Amount of Variance	Explanation
Personnel Services	\$98,876.15	Increase due to salary and step increases

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3. *Fleet Management Administration:*

A. Special Purpose Revenue Fund (Fund 6000):

Category	Amount of Variance	Explanation
Non Personnel Services	\$33,000	Increase due to projected increase in Fleet Maintenance services to Independent Agencies.

B. Intra District Funds (Fund 7375):

Category	Amount of Variance	Explanation
Personnel Services	\$1,333,143.03	Variance in FY2017 budget due to Salary and Fringe Benefit Adjustment. Also, DPW did not utilize Vacancy Savings for this administration in FY17.
Non Personnel Services	\$844,924.95	Budget in FY2017 increased due to the District wide Fleet estimates coming in higher in FY2017 than in FY2016.

4. *Parking Enforcement Management Administration:*

A. Local Funds (Fund 0100):

Category	Amount of Variance	Explanation
Personnel Services	\$2,012,789	FY2017 Budget Increase is result of Fringe Benefit escalation along with salary and step increases.
Non Personnel Services	(\$314,921)	FY2017 Budget decrease is due to one-time vehicle acquisition cost being removed from Administration along with uniform budget being moved to AMP.

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5. Solid waste Management Administration:

A. Local Funds (Fund 0100):

Category	Amount of Variance	Explanation
Personnel Services	\$991,195.50	Increase in the FY2017 Budget is due to salary and Step increases along with Fringe Benefit adjustment
Non Personnel Services	\$1,694,203	Increase in the FY2017 Budget is the net of an Increase in one time funding of \$1M for the Trash Compactor Grant Program along with the increase for DPW disposal costs along with the decrease of the uniform budget from SWMA to AMP.

B. Special Purpose Revenue Funds (Fund 6000):

Category	Amount of Variance	Explanation
Personnel Services	\$60,000	Variance due to projected increases in Special Events

C. Special Purpose Revenue Funds (Fund 6010):

Category	Amount of Variance	Explanation
Non Personnel Services	(\$125,000)	Variance due to projected decrease in the revenue for Super Can sales.

D. Special Purpose Revenue Funds (Fund 6082):

Category	Amount of Variance	Explanation
Non Personnel Services	\$1,134,914.83	Variance in FY2017 budget due to DPW utilizing Fund Balance to offset operations and maintenance at Transfer stations.

E. Special Purpose Revenue Funds (Fund 6591):

Category	Amount of Variance	Explanation
Personnel Services	\$130,025.40	Variance in FY2017 Budget due to salary and step increases.
Non Personnel Services	\$155,974.60	Increase in FY2017 Budget due to higher revenue

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14. Please list any **reprogrammings**, in, out, or within, related to FY 2016 or FY 2017 funds. For each reprogramming, please list the total amount of the reprogramming, the original purposes for which the funds were dedicated, and the reprogrammed use of funds.

See Appendix G for reprogramming information.

15. Please provide a complete accounting for all **intra-District transfers** received by or transferred from the agency during FY 2016 and FY 2017, to date.

See Appendix H for information regarding intra-District transfers

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16. Please identify any **special purpose revenue accounts** maintained by, used by, or available for use by your agency during FY 2016 and FY 2017, to date. For each account, please list the following:

- The revenue source name and code.
- The source of funding.
- A description of the program that generates the funds.
- The amount of funds generated by each source or program in FY 2016 and FY 2017, to date.
- Expenditures of funds, including the purpose of each expenditure, for FY 2016 and FY 2017, to date.

					FY16		FY17		
Fund Detail	Title (Source Name)	Code	Who Pays (Fund Source)	Description	Revenue	Expenditures	Revenue	Encumbrances	Expenditures
6000	General Fund	DC Budget Support Act.	Vendors, sponsors or those who put on the events.	DPW charges various entities for costs associated with deploying equipment; and; for setting up / cleaning up before / during special events.	\$ 361,246.31	\$ 305,509.11	\$ 150,036.82	\$ -	\$ 124,269.66
6010	Super Can Program	D.C. Law 6-100 Litter Control Administration Act of 1985 D.C. Law 5-20, 30 DCR 3331	District Residents	The District collects revenue from entities and individuals who purchase Super Cans as part of the District's litter control program.	114,238.82	275,000.00	41,485.00	-	-
6072	District Recycle Program	D.C. Law 11-94, D.C. Code 6-3457 Section 8 of the Solid Waste Facility Permit Act of 1995 (DC Law 11-94; DC Code 6-3457, 3415, 3454)	Private Haulers	The District charges private haulers a \$1 surcharge on each ton of waste they dump at our transfer stations. This surcharge is used to support the District's recycling program.	278,743.03	276,743.03	85,575.21	-	-
6082	Solid Waste Disposal Cost Recovery Fund	DC Official Code 1-325.91	Private Haulers	The District charges refuse haulers to dump trash at our transfer stations. Also when we transport and dispose of a given customer's refuse, we charge that customer a fee for doing so.	4,111,557.06	3,469,390.47	1,482,043.02	3,317,480.00	537,547.45
6591	Nuisance Abatement Program	D.C. Law 6-100 Litter Control Administration Act of 1985 DC Code 45-2559 DC Law 7-38, Litter Control Expansion Act	Persons who violate the District's sanitation laws.	DPW recovers the clean-up related costs it incurs when it has to remediate a private property that fails to meet the City's "Clean It or Lien It" standards.	1,628,755.06	1,425,668.90	435,839.51	114,851.74	575,295.63
					\$ 6,494,540.28	\$ 5,752,311.51	\$ 2,194,979.56	\$ 3,432,331.74	\$ 1,237,112.74

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17. Please provide a list of all projects for which your agency currently has **capital funds** available. Please include the following:

- A description of each project, including any projects to replace aging infrastructure (e.g., water mains and pipes).
- The amount of capital funds available for each project.
- A status report on each project, including a timeframe for completion.
- Planned remaining spending on the project

Project Number	Project Title	Available Budget	Project Description	Project Status	Planned Spending
EQ903C	Heavy Equipment Acquisition	\$5,305,702.61	This project is used for the replacement of DPW Equipment and Vehicles.	DPW should be placing orders for the remaining pieces of equipment within the next 90 days	DPW plans on spending the remaining balance
FM605C	Mechanic Shop	\$3,436,432.00	This project is for the replacement of the exhaust system at the DPW Fleet Management Administration	DPW has encumbered \$163,568 for the design of the Mechanic Shop Exhaust System. The design should be completed by May 2017. Construction should begin June 2017 with an anticipated completion date of October 2017.	DPW plans on spending the remaining balance

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18. Please provide a complete accounting of all **federal grants** received for FY 2016 and FY 2017, to date.

DPW does not have any federal grants to report for FY2016 or FY2017.

19. Please list each contract, procurement, lease, and grant ("**contract**") awarded, entered into, extended and option years exercised, by your agency during FY 2016 and FY 2017, to date. For each contract, please provide the following information, where applicable:

- The name of the contracting party.
- The nature of the contract, including the end product or service.
- The dollar amount of the contract, including budgeted amount and actually spent.
- The term of the contract.
- Whether the contract was competitively bid or not.
- The name of the agency's contract monitor and the results of any monitoring activity.
- Funding source.

See Appendix I Part 1 and 2 for this information.

20. Please provide the details of any **surplus** in the agency's budget for FY 2016, including:

- Total amount of the surplus.
- All projects and/or initiatives that contributed to the surplus.

Fund	Budget	Expenditures	Variance
0100	129,253,471.11	128,888,036.35	365,434.76

Fund 0100 (General Fund) had a surplus of \$365,434.76 of which \$102,696.11 was PS funding and was available due to vacancies within the department and \$262,738.65 was a result of NPS funding that was available due to departmental fleet maintenance and repairs expenditures costing less than what was budgeted (\$222,822.99) and equipment purchases costing less what was budgeted (\$39,915.66).

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C. LAWS, AUDITS, AND STUDIES

21. Please identify any **legislative requirements** that the agency lacks sufficient resources to properly implement.

The Department is not aware of any legislative requirements that we have insufficient resources to properly implement.

22. Please identify any statutory or regulatory **impediments** to your agency's operations.

The Department is not aware of any statutory or regulatory impediments to our operations.

23. Please list all **regulations** for which the agency is responsible for oversight or implementation. Please list by chapter and subject heading, including the date of the most recent revision.

a. PEMA

DCMR Title 18 Chapter 24-- Stopping, Standing, Parking and other Non-Moving Violations (December 16, 2011)

DCMR Title 18 Chapter 4—Motor Vehicle Title and Registration (June 18, 2010)

DCMR Title 18 Chapter 6—Inspection of Motor Vehicles (March 3, 2010)

DCMR Title 18 Chapter 40—Traffic Signs and Restrictions at Specific Locations (January 29, 2010)

b. SWMA

DCMR Title 21 Chapter –Solid Waste Control

700 – General Provisions (March 17, 1995)

701 – Handbills, Leaflets and Flyers (February 17, 1978)

702 – Removal of Refuse from Public Space Adjacent to Private Property (August 14, 1987)

703 – Collection of Leaves (July 8, 1983)

704 – Food Waste Disposal (February 17, 1978)

705 – Collection of Solid Wastes (August 14, 1987)

706 – Special Collections (August 1, 1987)

707 – Solid Waste Containers (July 7, 1989)

708 – Containers for Residential Municipal Refuse Collection (August 14, 1987)

709 – Collection Vehicles (April 18, 1980)

710 – Licensing Requirements (February 17, 1987)

713 – Solid Waste Reduction and Disposal (January 22, 1996)

714 – Disposal at District Incinerators (July 12, 1971)

715 – Suspension of Access to Disposal Facilities (July 12, 1971)

716 – Inspections (July 12, 1971)

718 – Variances (July 12, 1971)

719 – Solid Waste Disposal Fee-Setting Formulas (March 19, 2010)

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720 – Fees (November 18, 2011)
721 – Penalties (December 16, 2005)
DCMR Title 21 Chapter 8—Solid Waste Container Specifications
806 – Containerization Systems (January 5, 1979)

DCMR Title 21 Chapter 20—Solid Waste management and Multi-Material Recycling
(December 17, 2010)

DCMR Title 24 Chapter 1—Occupation and Use of Public Space
101 – Streets and Roads (September 3, 2010)
102 – Public Parking: Upkeep and Plantings (July 7, 1989)
103 – Public Parking: Walls, Wickets and Fences (August 1, 1980)
104 – Public Parking: Paving, Grading and Covering (July 7, 1989)
108 – Signs, Posters and Placards (January 8, 2010)

DCMR Title 24 Chapter 9—Animal Control
900 – Dogs (March 17, 1995)

DCMR Title 24 Chapter 10—Deposits on Public Space
1000 – Prohibited Deposits: General Provisions (June 30, 1989)
1001 – Excavation and Construction
1002 – Vacant Lots and Open Spaces (July 7, 1989)
1008 – Paper, Handbills, Circulars, and Advertising Material (May, 1981)
1009 – Public Waste Receptacles (July 7, 1989)

DCMR Title 24 Chapter 13—Civil Fines Under DC Law 600 (September 3, 2010)

DCMR Title 24 Chapter 17—Winter Sidewalk Safety (November 20, 2015)

c. FMA

DCMR Title 27 Chapter 21—Required Sources of Goods and Services
2116- Leasing of Motor Vehicles (February 26, 1988)

24. Please explain the impact on your agency of any **federal legislation or regulations** adopted during FY 2016 that significantly affect agency operations.

DPW is not aware of any federal legislation or regulations adopted during FY2016 that significantly affect agency operations.

25. Please provide a list of all **MOUs** in place during FY 2016.

Collaborating Agency	Description
DBH	DBH sought drug and alcohol testing services and training from DPW.
DCBOEE	DCBOEE sought services of 32 licensed drivers to transport and deliver election results during the primary and general elections.
DC Commission on Art & Humanities	DCCAHA assisted in the installation and furnished public art under the DC Murals program

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DCHA	MOU to reimburse DPW for the cost of salt and personnel used by DC Water during the FY 16 snow season.
DHCD	MOU for disposal and recycling services provided at DPW's trash transfer stations.
DC Water	MOU to reimburse DPW for the cost of salt and personnel used by DC Water during the FY 16 snow season.
OCA	Citywide MOU for disposal and recycling services provided at DPW's trash transfer stations.
OCTO	OCTO provided a multi-tiered database, application and web environment to support the FASTER WEB application.
OUC	DPW paid for the use of OUC's Computer Aided Dispatch (CAD) and Radio systems. DPW uses CAD to dispatch tow cranes in the Centralized Towing program.
Washington Convention & Sports Authority	DC Events provided RFK stadium parking lot space to place snow mounds from roadways and bridges.
DOES	Project Empowerment employees were hired during leaf season to the end of the snow season.
DOES	DOES provided funds to DPW to assist in training staff on electronic troubleshooting of vehicles. The funds also provided simulation equipment.
OSSE	OSSE employees received CDL training from the Public Works Academy.
DOEE	DOEE provided funds under the MS4 Stormwater program for increased street sweeping in the MS4 area to reduce pollutants in the stormwater system as well as funds for community outreach.
MPD/OCTO	DPW utilized MPD systems: WALES, NCIC files, and NLET to search for owners and lienholders of abandoned and seized vehicles at Blue Plains.
OCP	MOU authorized the transfer of DPW procurement personnel to OCP; OCP provided budget for all services and DPW provided office space for all OCP personnel assigned to the DPW worksite.
DDOT	DDOT employees received CDL training from the Public Works Academy.
DYRS	DYRS transferred funding to DPW to fund an Attorney Advisor FTE Oct 1, 2015 through January 24, 2016.
OCFO	Merchant services processor (the vendor) will facilitate credit and debit card transaction processing for revenue collections through Merchant Identification locations
MPD/OCTO	DPW given access as end-users to the Criminal Justice Information System.
DDOT	DDOT provided funding for DPW's purchase and installation of side-underride prevention devices (side guards) on large dump trucks
DDOT	DDOT provided funding for additional DPW parking enforcement along the DC Streetcar route.
DGS	DGS transferred funding for grounds maintenance supervisory position as DPW assumed the majority of the ground maintenance function.
DMV	DMV agreed to provide personnel labor to assist DPW with emergency snow removal and ice control operations.

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DDOT/OSSE	DDOT agreed to provide equipment and labor to DPW, and OSSE-DOT agreed to provide drivers to DDOT/DPW to serve as snow-plow, truck, and equipment operators.
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26. Please provide a list of all studies, research papers, and analyses (“**studies**”) the agency requested, prepared, or contracted for during FY 2016. Please state the status and purpose of each study.

1. *The District of Columbia’s Fiscal Year 2015 & 2016 Solid Waste Diversion Progress Report* provides a snapshot of FY 15’s data, the District’s recent successes, and the District’s FY 17 plans to further waste diversion efforts. It is the first report of its kind to be released by the District in five years. This report is designed to provide the information needed to the District’s waste diversion partners and stakeholders to support a productive collaboration toward meeting waste diversion goals. The report fulfills requirements of DC Code § 8–1031.13 (a).
2. *Compost Collection Progress and Feasibility Report*- was commissioned in FY 16 and currently is under review by the Office of Policy and Legislative Affairs and the Office of the City Administrator. The report will include:
 - Modeled estimates of food and yard waste generation and potential recovery rates of source separated organics (food and yard waste) by DPW serviced residences, multi-family dwellings, commercial landscapers, and the industrial, commercial, and institutional (ICI) sector.
 - An assessment of the regional processing capacity for source separated organics, and the possibility of moving source separated organics through the District’s transfer stations to a nearby processing facility;
 - A roll-out plan for curbside collection of source-separated organics from DPW-serviced households, including costs and multi-year performance metrics; and
 - Recommendations related to the transfer and roll-out of a source separated organics curbside collection program.
3. *The Fleet Replacement Study*- was commissioned to obtain a comprehensive understanding of the agency’s growing fleet needs. Given the nature of mission critical operations within DPW and the cost to maintain this equipment, there was a profound focus to identify optimal replacement cycles for four key types of vehicles in the District’s fleet according to industry standards and best management practices. The four key vehicle classes identified were 6-wheel dump trucks, 10-wheel dump trucks, 3-wheel mechanical street sweepers, and refuse trucks. This study is in draft form and under review by the agency.

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27. Please list and describe any ongoing **investigations**, audits, or reports on your agency or any employee of your agency, or any investigations, studies, audits, or reports on your agency or any employee of your agency that were completed during FY 2016 and FY 2017, to date.

DPW is not aware of any ongoing investigations, audits, or reports.

28. Please identify all **recommendations** identified by the Office of the Inspector General, D.C. Auditor, or other federal or local oversight entities during the previous 3 years. Please provide an update on what actions have been taken to address these recommendations. If the recommendation has not been implemented, please explain why.

During FY 14, the OIG issued The Report of Special Evaluation: Parking and Automated Traffic Enforcement Tickets—Part 1: Ticket Issuance Practices. The OIG made several recommendations regarding DPW's practices.

1. DPW direct a comprehensive review and update of PEMA's SOPs and Training Manual.

Since the issuance of the report, PEMA has completed a comprehensive review of the SOPs and Training manuals for Towing Dispatch/Customer Service, Booting, Abandoned Vehicle Investigation, Parking Control and Lot Management. Abandoned Vehicle Investigation, Parking Control and Lot Management are undergoing legal review. Once completed, the SOPs will be distributed.

Additionally, PEOs continue to receive timely updates through daily roll calls, in-service training, and one-on-one training.

2. DPW use the updated documents as the basis for proposed changes to the DCMR that incorporate more specific guidance on topics including, but not limited to (1) ticketing federal and District government and utility vehicles and (2) PEO's authority to void tickets while on patrol so that District motorists and other stakeholders better understand PEO's discretion while on patrol and the ticketing procedures they are expected to follow.

DPW's position regarding this recommendation remains unchanged. We disagreed with it when the report was issued and we still disagree. DPW remains willing to work with DDOT, the regulatory authority, regarding amending necessary parking regulations. DPW still believes no further clarity is needed regarding the issuance of tickets to federal and District government vehicles. As

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explained to the OIG, federal and District government vehicles are exempt from paying for metered parking. If the PEO observes any other violation, he or she is required to issue a ticket. The operator of the federal or District government vehicle can then adjudicate the ticket through DMV.

DPW also informed the OIG that it will not give PEO's the authority to void tickets while on patrol. In years past, DPW had a problem with paper tickets and the ease with which they could be voided by PEO's. DPW's current policy is a substantial step towards increasing accountability and integrity in the ticket issuing system. If a PEO in the field had the authority to VOID a parking ticket he or she may be tempted to accept a bribe in exchange for this action. Requiring the approval of a supervisor ensures that the PEO's are operating ethically. Further, requiring supervisor approval is an important element of quality control and will help ensure consistency in this area.

3. DPW take immediate steps to improve PEO's compliance with PEMA's requirements for capturing photographic evidence of parking violations.

The TicPix program is considered internal guidance, and is not an agency requirement for issuing tickets. At the time of the OIG review, the photographs were posted on-line for one year. The OIG review of 250-issued tickets over a period of more than one year is thus not an accurate assessment of the number of photographs taken during that time frame.

4. PEMA implement a written policy that any parking ticket for which the required number of photographs is not available through DPW's TicPix website shall be dismissed due to lack of evidence (unless the motorist is given a reason why the required number of photos was not available in TicPix).

The TicPix program was instituted mainly as a courtesy to motorists. It was not intended to change the evidentiary requirements for establishing a prima facie case for a parking violation. Once a motorist challenges the ticket, he or she may rebut the prima facie case by evidence that the violation was issued in error through the adjudication process. As far as DPW is aware, there is no jurisdiction in the country that requires PEOs to take pictures as part of the ticketing process.

5. DPW propose amendments to the DMCR that: 1) enumerate the number and types(s) of photographs required for issuance of each type of parking violation and made available through the TicPix website; and 2) document PEMA's policy of dismissing

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any parking ticket for which the required number of photographs is not available through TicPix.

DPW disagreed with the proposal to require photographs as part of the ticketing process.

During FY15, OIG issued Part 2 of the special evaluation which focused primarily on the adjudication of parking and automated traffic enforcement tickets. The Department of Motor Vehicles was the lead entity involved in the special evaluation, however, DPW, as a ticket issuing agency had a small role in the special evaluation. Of the four (4) recommendations, only one (1)—recommendation #2—was applicable to DPW. The OIG recommended the following:

2. DPW, MPD and DDOT develop procedures within their respective agencies to analyze information that the DMV provides concerning the quality of tickets issued and the frequency and reasons for ticket dismissals by DMV adjudicators to improve the accuracy of their ticket issuance practices.

DPW agreed with the recommendation and has implemented it. Weekly, DPW-PEMA obtains dismissal information from DMV. The information is analyzed and training, sometimes individual, is conducted during roll calls to improve the quality and accuracy of tickets written by employees.

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D. PROGRAM-SPECIFIC QUESTIONS

I. Implementation of the Sustainable Solid Waste Management Amendment Act of 2014

29. In the FY 2017 budget, the Committee increased DPW's by \$215,000 and 2 FTEs to implement the composting drop-off program by District residents. How has this funding been spent and when will the composting program be implemented?

The Food Waste Drop-Off program will launch April 2017 in conjunction with the opening of the farmers markets season. Similar programs that are currently in operation (Arlington, Falls Church, Alexandria, VA as well as New York City) also operate their programs at the farmers markets. There will be one drop-off point in each ward with a total of 8 programs at a farmers market. The solicitation for the staffing, hauling, and processing for the food waste drop-off program was issued on January 4, 2017 and is currently under review. A full accounting of the project can be provided at the end of FY17. The Food Waste Drop-Off program, which was enacted by Subtitle K. Compost Drop-Off Program in the Budget Support Act of 2016, does not establish 2 FTEs to implement the program.

30. The Committee also provided the agency \$268,000 to restore 3 FTEs to the Office of Waste Diversion in FY 2017. Have these FTEs been hired?

Two DPW Office of Waste Diversion full time employees were hired in July 2016. As of March 1, 2017 the third position has been closed, and the agency is going through the hiring process. Once filled, DPW's Office of Waste Diversion will have five full time employees.

31. In addition to developing the composting pilot, what efforts has the Office of Waste Diversion taken to reduce wasted food in the District? Has DPW worked on efforts related to the top of EPA's Food Recovery Hierarchy, such as source reduction or food donation?

DPW, in partnership with the Department of Energy and Environment (DOEE) and the DC Food Policy Council hosted the first Organic Waste Summit on May 18th, 2016 at the Ronald Reagan International Trade Center. Local and national policy experts and advocates came to discuss best practices in organic waste management. Panelists and presenters addressed the topics of household food waste source reduction, food donation, community composting, curbside collection of food and yard waste, as well as organic waste processing infrastructure. Non-profits, as well policy experts were key partners in this endeavor. Non-profit partners included Feedback, DC Central Kitchen, DC-MD Compost Council, Institute for Local Self Reliance, and the Capital Area Food Bank. The district's commitment to reducing food waste 50% by 2030 is reinforced by events like this.

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The Feeding the 5,000 Event was held on May 18, 2016 at Woodrow Wilson Plaza at the Ronald Reagan Building and International Trade Center. A delicious and free meal, sourced entirely from fresh top-quality produce, that may have been otherwise wasted, was provided to 6,750 residents and visitors. This event, in which DPW participated as a partner, showcases and promotes positive and delicious solutions to the global food waste crisis. It draws attention to DC's priorities of decreasing hunger and food waste. DPW's Director helped kick off the event by welcoming participants. In his greeting he emphasized the importance of solutions to food waste and thanked the event organizers and partners. The event touched more than just those present, as it was featured in local and national press such as the Washington Post, National Geographic, Huffington Post, Washingtonian, Hill Rag, and DCist.

In the spring of 2016, DPW created a waste prevention webpage on its website, and promoted the Save the Food campaign via social media. The campaign was also promoted through DOEE's Sustainable DC social media outlets. DPW's waste prevention webpage, where information on food waste source reduction is housed, received 818 web page views and 682 unique views between May 2016 and February 26, 2017.

DPW, in partnership with members of the interagency waste reduction working group, will continue to implement a number of programs and initiatives that will emphasize the top of EPA's Food Recovery Hierarchy in the months ahead.

32. The Sustainable Solid Waste Management Amendment Act of 2014 requires private collection property owners to ensure that its waste collection is adequate at the property, as well as to ensure that any janitorial staff at the property receive training on the source separation requirements. How does DPW enforce these requirements?

Current DCMR 21-707.3 requires sufficient collection of solid waste and DCMR 21-2022.3 requires sufficient recyclable materials collection. DPW solid waste inspectors enforce these requirements by inspecting establishments to verify that each has sufficient trash and recycling collection. When they don't meet this requirement each inspector has the choice to educate, write a warning, or issue a notice of violation (NOV). Currently, SWEEP does training at the request of each establishment on a case by case basis. The training is performed by the education staff and Recycling Program Officer. DPW will develop a plan to provide further guidance for janitorial staff and regulations necessary to implement DC Official Code § 8-1031.04 related to janitorial staff training.

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33. The Sustainable Solid Waste Management Amendment Act of 2014 authorizes DPW to require private collection property owners to submit source separation plans. Has DPW required these plans of any properties? What type of information do the owners have to provide?

The Act gives the Mayor the option to require private collection property owners to submit a source separation plan. New regulations would be necessary for DPW to require these plans. DPW is not planning on implementing this optional requirement this fiscal year. DPW is planning on providing further guidance to properties on implementing successful source separation programs including best practice examples for signage, bin capacity, tenant education, and janitorial staff training as part of the education and outreach materials related to the Mayor's list of Recyclables and Compostables that was published in 2016 and will be effective January 1st, 2018.

34. The law also requires private solid waste collectors to register with DPW and to report to DPW annually on the amount and type of waste they collect, as well as where that waste is delivered, to ensure that the District has accurate data. Please provide an update on DPW's online system for private haulers to register with the District and report their waste tonnage data.

Regulations outlining DPW's solid waste collector registration and reporting program are currently under review. Registration will begin once the regulations are released. An online application has been developed by DPW's Office of Information and Technology Services (OITS) in Salesforce which will allow for streamlined solid waste collector to register and reporting. A new webpage has been posted (www.dpw.dc.gov/swcinfo) to provide solid waste collectors information about these upcoming requirements.

35. What is the status of the interagency working group on solid waste management, created pursuant to the Sustainable Solid Waste Management Amendment Act of 2014? How many times did it meet in FY 2016 and FY 2017, to date? What have been its biggest achievements?

In FY16 the interagency working group met three times (2/10/16, 6/1/16, 9/12/16) and to date in FY17 they have met two times (12/14/16 and 2/16/17).

Key achievements of FY16 of this group include working together on waste reduction events such as a Path to Zero Waste- Organic Waste Summit where local and regional experts shared a variety of techniques to tackle the issue of food waste and organic waste recovery in the District. The information learned and feedback received at this event will help the District to effectively use organic resources and feed into DPW's zero waste plan. This group also partnered to help make the Kingman Island Bluegrass & Folk Festival the first zero waste music festival in the District which reached over 12,000 individuals. The Interagency Waste

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Reduction Working Group members partnered with Feedback and DC Central Kitchen to help support Feeding the 5000. The Interagency Waste Reduction Working Group also reviewed and approved DPW's first Annual Solid Waste Diversion Report in fulfillment of their requirement to ensure the issuance and accuracy of the reports and studies required by the Act. An education and outreach subcommittee of this group was also created. They have met once to date (2/16/17). This group is working to develop source separation guidance materials in accordance with the Act.

The Mayor's Order also created a Directors' Committee which meets biannually and consists of the Directors of DPW, DPR, DGS and DOEE. The Directors' Committee met once in FY16 (4/1/16) and once to date in FY 17 (10/24/16).

36. After the recent fire at the Lorton facility, is DPW reconsidering the District's reliance on waste-to-energy facilities for waste disposal? What are steps the District and/or DPW could take to incentivize more environmentally responsible waste disposal methods, such as increased recycling, anaerobic digestion, and composting?

The Department of Public Works is committed to following the Sustainable Solid Waste Management Hierarchy established in the Sustainable Solid Waste Management Amendment Act of 2014 as well as the principles of sustainable materials management. DPW remains focused on waste prevention, recycling, composting, and anaerobic digestion as preferred methods for managing materials. For the disposal of refuse, the District considers environmental, operational, and economic criteria to determine the best disposal options for the District.

A number of steps have been undertaken in the past year to lay the ground work for increased waste diversion and reduction and prevention of substances containing chemicals and materials of concern, which include the following:

- Electronic waste take back program led by DOEE that took effect on January 1, 2017 and the associated electronic waste disposal ban will assist in limiting the volume of products containing heavy metals entering waste to energy and landfill facilities.
- In December 2016, the District issued an updated list of materials required to be recycled in commercial and residential recycling. The purpose of this list is to achieve greater alignment of what can be recycled or composted in the District regardless of whether in a commercial setting or a single-family home. The requirement will take effect on January 1, 2018.
- Utilizing the updated list of recyclable materials, DPW, in partnership with the interagency waste reduction working group, is developing new recycling outreach materials, including new zero waste web pages on DPW's website and new information for DPW-serviced residential properties, multi-family dwellings, businesses, and special events.
- DPW also is committed to conducting a waste characterization study and working with the interagency waste reduction working group to develop a zero waste plan – the path to achieving 80% waste diversion District-wide.

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II. Solid Waste Management Administration

37. Please provide the amount of waste and recyclables collected by DPW by type (i.e. household waste, household recycling, bulk trash, electronic waste, hazardous waste, etc.) in FY 2015, FY 2016, and FY 2017, to date.

The data in Table A below details the types and volume of material collected by DPW from DPW-serviced residential properties, the leaf vacuuming and holiday tree collection program (referred to as ‘organics’ in Table A), and the residential drop off program at the Fort Totten Transfer Station.

The following provides background on these services.

DPW manages the District’s collection of residential waste and recycling, as well as the collection of holiday trees, for approximately 105,000 single-family homes and buildings with three or fewer housing units.

DPW collects leaves at least twice from each residential neighborhood by “vacuuming” loose leaves residents rake into their treebox(es). Loose leaves are sent for composting. Leaf collections generally run from the first week of November through the last week of December. During the first two weeks of January, DPW collects holiday trees and greenery. (Table A refers to this material as Organics.)

DPW collects bulk items (e.g., large appliances and furniture) by appointment from residents in single-family homes or residential buildings with three or fewer units.

DPW offers a number of opportunities to drop off materials that are not collected with curbside trash or recycling. Residents may drop off bulk waste at Fort Totten every day except for Sunday. Every Saturday, except holidays, residents may bring recyclables and household hazardous wastes to the Ft. Totten Transfer Station, and on the first Saturday of each month, they may bring personal documents for shredding to Ft. Totten.

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Table A: Residential Transfer Station Drop-Off and DPW Serviced Residential Stream				
	FY 14 (Tons)	FY 15 (Tons)	FY 16 (Tons)	FY 17 (to date) (Tons)
Electronic Waste	153.7	140.71	159.60	Not available
Household Hazardous Waste	31.09	24.17	29.40	Not available
Scrap Metal	156.82	151.61	212.65	Not available
Shredded Paper	144.68	162.20	125.79	Not available
Organics	6,432.24	7,058.99	7,389.42	6,471.12
Refuse (See Table B for more detail.)	118,900.79	115,526.72	110,374.66	37,470.06
Single Stream Recycling	21,842	23,101.83	24,916.24	10,294.15
Toters Recycled	43.47	22.37	0.00	0.00
Total	147,704.79	146,188.60	143,207.76	54,235.33

The refuse stream in Table A above includes waste from DPW routine curbside and scheduled bulk collections, and DPW leaf and holiday tree collections. Data sources for all values are inbound transfer station scale tickets (transactions) except for electronic waste, household hazardous waste, and shredded paper which are all dropped off by residents at Fort Totten transfer station.

Table B: Subcategories of the Refuse Stream Collected through Residential Transfer Station Drop-Off and DPW Serviced Residential Stream**				
	FY-14 (Tons)	FY 15 (Tons)	FY 16 (Tons)	FY 17 (to date)
Curbside Refuse Collection	100,899.27	99,565.27	98,850.42	36,840.67
Scheduled Bulk Waste Pick ups	4,923	3,129.18	3,165.39	1,159.99
Residential Bulk Waste Drop Off	13,078.52	12,832.27	8,358.85	1,571.90
Refuse Total	118,900.79	115,526.72	110,374.66	39,572.56

***In addition to scheduled bulk waste pick-ups, DPW also collects bulk waste via the residential drop-off program at Ft. Totten, the numbers for which will be addressed in the upcoming diversion report. Residential bulk drop off was calculated by subtracting inbound waste from outbound waste. Given that residential bulk drop off waste is not directly measured, there is greater margin of error for this figure.*

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38. What was the cost to the District to dispose of one ton of household waste household recycling, bulk trash, e-waste, and hazardous waste in FY 2014, FY 2015, FY 2016, and FY 2017, to date? Please break down any component parts included in the cost estimates (collection, transportation, disposal fees, etc.).

	FY14	FY15	FY16	FY17
Trash				
Collection	\$217.46	\$211.59	\$144.60	\$161.16
Transportation	\$10.90	\$10.90	\$10.95	\$10.95
Disposal	\$29.00	\$29.00	\$34.64	\$34.64
Recycling				
Collection	\$232.31	\$269.82	\$322.60	\$300.66
Transportation	Transport and sorting are contracted together, and District receivables (or payables) are based on sliding market rates and the periodic sort-sample percentages in an avg. load.	Transport and sorting are contracted together, and District receivables (or payables) are based on sliding market rates and the periodic sort-sample percentages in an avg. load.	Transport and sorting are contracted together, and District receivables (or payables) are based on sliding market rates and the periodic sort-sample percentages in an avg. load.	Transport and sorting are contracted together, and District receivables (or payables) are based on sliding market rates and the periodic sort-sample percentages in an avg. load.
Disposal				
Bulk				
Collection	Not avl.	Not avl.	Not avl.	\$462.50
Transportation	\$10.90	\$10.90	\$10.95	\$10.95
Disposal	\$29.00	\$29.00	\$34.64	\$34.64
E-Waste	Unicor contracted to collect, transport, and dispose of e-waste. In exchange, Unicor then takes possession of the e-waste	Unicor contracted to collect, transport, and dispose of e-waste. In exchange, Unicor then takes possession	Unicor contracted to collect, transport, and dispose of e-waste. In exchange, Unicor then takes possession of	Unicor contracted to collect, transport, and dispose of e-waste. In exchange, Unicor then takes possession of
Collection				
Transportation				
Disposal				

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	and the materials are sorted at and used in prison training programs.	of the e-waste and the materials are sorted at and used in prison training programs.	the e-waste and the materials are sorted at and used in prison training programs.	the e-waste and the materials are sorted at and used in prison training programs.
HHW	Care, Inc. contracted to collect, remove, and dispose of all HHW. Annual cost not avl.	Care, Inc. contracted to collect, remove, and dispose of all HHW. Annual cost not avl.	Care, Inc. contracted to collect, remove, and dispose of all HHW. Annual cost not avl.	Care, Inc. contracted to collect, remove, and dispose of all HHW. Annual cost not avl. MXI became contractor on 2/11/17.
Collection				
Disposal				

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39. In FY 2014, DPW began a weekly collection of household hazardous waste, e-cycling, and document shredding at the Fort Totten Transfer Station. Please provide the amount of waste collected through this service, by type, in FY 2014, FY 2015, FY 2016, and FY 2017, to date.

Please see Tables A and B in question number 37.

40. In response to the Committee’s FY 2015 Performance Oversight Questions, DPW stated that it was waiting to hear from DC Water about the feasibility of introducing food waste into DC Water’s anaerobic digesters. The Mayor included \$100,000 in DOEE’s FY 2017 budget to evaluate the use of DC Water’s anaerobic digesters for this purpose. Has DOEE engaged DPW in this process? Have the agencies identified the steps necessary to start sending some or all of the District’s food waste to DC Water’s digesters?

Funding for the codigestion study has been reprogrammed from DOEE to DPW and the agency is in the process of working with DC Water to develop the scope of the study and is on track to complete the study by the end of FY 17.

41. Please list the number of citations DPW issued in FY 2016 for solid waste violations by type. In particular, please identify how many citations were for recycling violations.

DPW issued 9,819 solid waste violations, with 1,521 related to recycling. See Appendix J for a breakdown of the violations by type.

42. Please list the recycling diversion rates at DPW collection properties for FY 2014, FY 2015, FY 2016, and FY 2017, to date. Has there been a significant change in the diversion rates? If so, why?

	<i>FY 14</i>	<i>FY 15</i>	<i>FY 16</i>	<i>FY 17</i>
<i>Residential Recycling Diversion Rate</i>	29.28%	28.56%	22.88%	<i>DPW is no longer reporting for this metric</i>
<i>Residential Diversion Rate</i>	<i>n/a</i>	20.93%	22.91%	<i>n/a</i>

The Residential Diversion Rate was introduced with the recent release of the Annual Waste Diversion Report. This rate will be used moving forward for all diversion rate reporting of the waste diversion report and for DPW’s performance plans (both reported on an annual basis). The Residential Recycling Diversion Rate has been phased out as of the end of FY 16.

Early estimates show that the Residential Diversion Rate has increased in FY 17 from FY 16’s reported 22.91%. The final results will be outlined in the FY 16 Diversion Report (in development).

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43. Please provide an update on the LEAP Academy. How many participants have completed the program? How many of those participants found jobs after the program? What kind of positions are they now working in, including within DPW?

During FY 2016 DPW hosted 25 LEAP participants within their Fleet and Solid Waste Divisions (12 and 13 employees respectively). Below is a breakdown of the current employment status:

Status	Number of Participants
Discontinued the Enrollment	4
Employed at DPW (Parking Enforcement)	3
Extended temporary employment at Solid Waste Division	4
Extended temporary employment with the Leaf Season (until 2/25/2017)	5
Extended temporary employment with Fleet Management (until 9/30/2017)	8
Obtained Employment Outside of DPW (at WMATA)	1

Of the 25 participants 21 have completed the program.

III. Snow Removal/Leaf Collection/Christmas Tree Removal

44. What changes has DPW made in FY 2016 and FY 2017, to date, to improve leaf collection?

During FY-16 DPW implemented a major change in the leaf collection cycle, reducing the window for service from two-weeks to one. The agency increased temporary staff which resulted in our ability to adhere to more predictable schedule for residents. The communications team also issued doorknockers to residents to let them know when the collections teams would service their neighborhood for the “second pass.”

During FY-17 the agency introduce the use of the automatic vehicle location (AVL) systems in its leaf vehicles as a pilot to track the trucks as they operate daily. DPW also extended leaf collection until February 4, 2017 and initiated a blitz to ensure all neighborhoods were serviced adequately. The agency experienced several winter weather interruptions which resulted in some delays with the original collection schedule. The communications team, continued its doorknocker initiative, but this year we informed each neighborhood a week prior to their scheduled “second pass.”

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DPW will continue its exploration of strategies that improve the leaf collection program for FY-18, which include the following:

1. Reinforce the importance of the QA/QC process and make it a priority in the daily leaf collection work. This will result in front-line supervisors better documenting their progress and being held accountable for the performance of their teams. DPW will create an electronic evaluation sheet to be filled out at the completion of each day and reviewed by the managers/administrators.
 2. Increase Targeted Outreach and Communication: DPW will distribute leaf brochures earlier in October to ensure each neighborhood is properly notified. Additionally, we will maintain frequent communications with any neighborhood where delays may arise via the ANC, social media and community listservs. The agency will also continue the use of doorknockers to inform residents of the impending collection activities a week in advance. Lastly, we will conduct focus groups to gather better information on preferred engagement strategies for the community.
 3. Enhance capacity through increased staffing and dedicated equipment thus improving our ability to meet the one-week collection cycle. DPW will assess and determine the number of staff needed to supplement the leaf program, which will allow us to create the optimal number of teams to address daily assignments and service requests.
 4. Minimize overtime costs by better monitoring and management of leaf team workloads. DPW will assign additional staff to areas that may fall behind schedule and limit the need for unscheduled work.
 5. Redesign holiday tree collection program to provide clear guidance to residents on how and when holiday trees will be collected.
45. This is the second winter for the “Winter Sidewalk Safety Amendment Act of 2014” to be in effect. How is DPW implementing this law?
- What continuing education efforts for the public has DPW undertaken?
 - Has DPW worked to streamline its system for a senior resident or a resident with a disability to both receive a waiver from the snow shoveling requirement and request volunteer assistance through ServeDC to clear his/her sidewalk?
 - How many citations has DPW issued under the Act?

DPW used multiple methods to inform District residents of the law and its impact. DPW publicized the WSSA on dpw.dc.gov as well as snow.dc.gov, where the public could find an FAQ, the regulations and the exemption applications. Residents were notified by mail via a very detailed, two-sided postcard. They were informed through multiple social media outlets including Facebook and Twitter and neighborhood email listservs.

Additionally, DPW worked with the OUC to ensure that the 311 operators were well versed in the elements of the law as well as the requirements and procedures for seeking an exemption. OUC 311 operators played a crucial role in communicating resident exemption requests to DPW.

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DPW has worked closely with Serve DC to share information regarding those residents with disabilities and those enrolled in the sidewalk shoveling exemption. Periodically, the agency transmitted lists of its exempted residents to Serve DC so they could follow up with obtaining a volunteer snow-shoveling participant. DPW distributed exemption applications during community meetings, developed a user friendly web-based application, and encouraged residents to call 311 to enroll in both program.

This year the agency did not issue any violations regarding the WSSA.

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46. How often does DPW collect Christmas trees after the holiday season? How does DPW communicate to the public about when and where to place their discarded trees for pick-up? What happens to the trees after they are collected?

Prior to the beginning of leaf collection season, DPW mails a brochure about the leaf collection schedule as well as the holiday tree collection schedule. Included in that information are instructions on how leaves and trees are to be prepared for collection. DPW also sends out a news release to the media, Council, ANCs, and neighborhood listservs with general information about the collection of leaves and holiday trees. Additional information is communicated through social media, using Twitter, Facebook and Instagram.

Holiday trees collected during the leaf season schedule are chipped and composted; any trees collected after the season has ended are sent to the solid waste transfer stations with regular household waste. This season the agency collected trees Monday through Friday, starting January 14th and concluded February 4th; the agency also incorporated two weekend (Saturday) collection days.

47. What measures has DPW put into place this winter season to ensure that sidewalks, as well as roads, are usable after the District gets winter precipitation? This was one of the most common complaints after Winter Storm Jonas.

DPW is the lead agency for the coordination of snow and ice removal operations for the District. This year the agency has made significant advancements in its preparation for the winter season, which includes the following measures:

1. Development of a comprehensive winter maintenance plan
2. New reporting/hierarchy system
3. Acquisition of additional snow vehicles and specialized equipment for sidewalk and roads
4. Specialized training sessions for all snow program staff
5. Co-hosted a citywide winter preparedness summit
6. Purchased and installed a new automatic vehicle locations (AVL) system on all snow vehicles and contractor equipment.

The agency stands ready to provide enforcement of the “Winter Sidewalk Safety Amendment Act of 2014,” which is a mechanism to ensure sidewalks remain clear and safe for passage.

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48. What measures is DPW taking to respond to the concerns raised in the DC Auditor's report about the District's response to Winter Storm Jonas?

- How will DPW ensure that the District is getting the best price possible when contracting with outside vendors for snow removal equipment?
- How will DPW ensure that all federal procurement laws related to food and lodging for employees during a winter emergency are followed during future emergencies?
- How will DPW ensure that its full fleet of snow removal vehicles are in working order in the event of a winter snow emergency?

DPW is committed to using District funds responsibly and effectively in contracting and procurement. With regards to snow equipment, DPW is utilizing existing competitively awarded cooperative agreements. When identifying and securing snow removal services, OCP, on behalf of DPW, has issued and will issue competitive solicitations. Proposed pricing from bidders will be compared to historical pricing paid for this service by the District to determine reasonableness. This season we secured contracts ahead of time with large vendors to provide various snow services; the action we took minimizes the need to exercise emergency procurements. Lastly, we performed inspections of smaller vendors to ensure their preparedness to respond during a winter event.

DPW will follow the federal appropriations laws related to food and lodging for employees during emergencies.

With regards to maintaining fleet/equipment readiness for snow events, the agency has implemented the following:

1. Pre-season maintenance checks of all equipment
2. Quality control inspections of work performed on the vehicles and equipment
3. Implementation of a hybrid fleet which includes District owned assets and rental equipment.

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These three strategies have guaranteed the city is at 100% fleet ready for any winter events during FY-17. Below is a list of the rental equipment we had at our disposal this winter:

Leased Equipment Inventory*

Vehicle/Equipment Type	Quantity
Heavy Trucks (6Wh & 10Wh)	55
Light Plow Pick-Ups	83
Front End Loaders (Heavy)	7
Liquid Dispensing Trucks	4
Loader (skid steer wheels)	10
Loaders (skid steer tracks)	10
Trailers (towing Skid Steers)	3
Gaters (liquid dispenser/plow and spreader)	10
Sub-Total	182

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IV. Parking Enforcement Management Administration

49. Please list the number of parking enforcement officers, booting staff, and towing staff, in FY 2015, FY 2016, and FY 2017, to date.

Filled FTE Count	Filled FTE Count by Fiscal Year		
	2015	2016	2017 YTD
Parking Enforcement Officer	217	215	209
Lead Parking Enforcement Officer	20	16	16
TOTAL PARKING ENFORCEMENT OFFICERS	237	231	225
TOTAL BOOTERS	7	7	6
TOTAL MOTOR VEHICLE OPERATORS	29	29	29

50. Please list the number of citations, by type, that PEMA officers wrote and the number of vehicles booted in FY 2015, FY 2016, and FY 2017, to date.

Number of Citations Written by PEMA Officers by Fiscal Year				
Infraction Text	Escalating Fine	FY15	FY16	FY17
ABAND VEH HARZADOUS WASTE/RAT 1ST OFFENSE		4	3	1
ABANDONED VEH. PUB/PRI PROPERTY 1ST OFFENSE		237	402	153
ABANDONED VEH. PUB/PRI PROPERTY 2ND OFFENSE	Escalating Fine	1	2	
ABREAST		10,728	9,144	2,508
ADJT BETWEEN or <90 ft ON, CURB		127	60	33
ADVERTISING USE VEHICLE				1
ALLEY, IN		21,919	22,890	6,783
ALLEY/DRIVEWAY,< 5 FEET OF		16,235	17,687	6,177
BARRICADE, IN FRONT OF		232	745	279
BUS LANE, UNAUTHORIZED VEHICLE			40	6
BUS STOP ZONE RUSH HR		58	9	
BUS STOP, <20 FEET OF		391	381	114
CMV NO PASS		56	15	
CMV NON LOAD MTR			5	
COMM DAY PASS EXP		2		
COMM PRK PMT FAIL		857	11	1

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Number of Citations Written by PEMA Officers by Fiscal Year				
COMM. PRK PMT EXP.		18		
CROSSWALK,OBSTRUCTNG		4,544	4,025	1,288
CURB LOAD ZONE\PARK ABREAST			2	
CURB, MORE THAN 12"		310	465	256
DANGEROUS VEH PUB/PRI 1ST OFFENSE		180	344	132
DANGEROUS VEH PUB/PRI 2ND OFFENSE	Escalating Fine			2
DANGEROUS VEH W/ SW/RAT 1ST OFFENSE		5	1	4
DELINEATED BY RAISED CURB		92	66	55
DELINEATED BY SOLID LINES, IN		620	481	141
DISOBEYING OFFICIAL SIGN		105,453	108,144	29,263
DRIVER MORE THAN 5 FEET FROM TAXI		53	63	33
ELEVATED STRUCTUR ON		760	232	70
EMERGENCY NO PARKING		11,445	11,676	3,233
EMERGENCY SNOW ROUTE, ON		3,939	5,481	2
ENTRANCE DESIGNATED		12,068	12,019	3,239
ENTRANCE, OBSTRUCTION		177	161	148
EXCAVATION/CONSTRUCTION, ALONGSIDE OF		356	587	203
EXCESSIVE IDLING		11	18	2
EXPIRATION TIME ON METER RECEIPT LAPSED BE			2	1
EXPIRATION TIME ON METER RECEIPT LAPSED BZ				4
EXPIRE METER RECEIPT IN LOADING ZONE		79	26	6
EXPIRE OF MULTISPACE METER RECEIPT		22,518	25,847	7,300
EXPIRED METER		194,717	161,704	41,621
EXPIRED METER HANDICAP		2,646	1,423	685
FAIL DISP 2 DC TAGS		17	21	18
FAIL DISPLAY METER RECEIPT IN LOADING ZONE		835	400	239
FAIL DISPLAY MULTI SPACE METER RECPT, BALL PARK EVENT		1,244	816	158
FAIL DISPLAY MULTI SPACE RECEIPT PROPERLY BE			1	
FAIL PROPERLY AFFIX STICKERS		3,128	1,917	638
FAIL TO DISPLAY CURRENT TAGS		58,316	57,903	19,709
FAIL TO DISPLAY INSPECTION STICKER		9,778	10,523	3,284
FAIL TO DISPLAY MULTISPACE METER RECEIPT		106,022	141,809	45,541
FAIL TO DISPLAY MULTI-SPACE				
PARKING METER RCPT BZ				2
FAIL TO PARK PARALLEL		263	289	68
FAIL TO PROPERLY DISPLAY CURR RPP STK			11	7
FAIL TO PROPERLY DISPLAY CURR RPP STK BE				1
FAIL TO PROPERLY DISPLAY CURR RPP STK BZ			1	2

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Number of Citations Written by PEMA Officers by Fiscal Year				
FAIL TO REMOVE EXP RPP STK			1	4
FAIL TO REMOVE EXP STK BZ				2
FAIL TO REPORT FOR INSPECTION		27,626	19,470	3,921
FAIL TO SECURE DC TAGS/RECIPRO		47,032	39,701	13,819
FAILURE TO DISPLAY MULTI-SPACE RECEIPT PROPERLY BZ			1	2
FAKE TEMPORARY PARKING PLACARD			3	
FALSE RPP APPLICATION		1		
FALSE TEMPORARY PARKING APPLICATION		1		
FIRE HYDRANT, < 10 FEET OF		11,903	12,728	3,679
FIRE LANE, OBSTRUCT		206	128	11
FIRE STATION DRIVEWAY < 20FT		98	53	4
GOVERNMENT VEHICLES ONLY		1,631	1,690	362
IGNITION FAIL/LOCK		4	2	2
ILLEGAL AT METER BALL PARK EVENT		2	7	7
ILLEGALLY PARK AT METER			1	
IND. W/ DISAB. ONLY UNAUTH.		516	452	203
INSPECTION REJECTION EXPIRED		2,746	2,525	594
INTERSECTION ,< 40 FEET OF		4,394	4,047	1,188
INTERSECTION, < 25 FEET OF		3,203	3,249	1,251
INTERSECTION, OBSTRUCTION		54	60	38
LEFT WHEEL TO CURB		2,976	2,895	714
LOADING ZONE		42,457	42,753	13,618
MAIL BOX 25' OF		5	10	24
METER BALL PARK EVENT, DEPOSIT 2nd COIN	Escalating Fine	9	3	1
METER BALL PARK EVENT, FAIL TO DEPOSIT COIN			16	3
METER ILLEGAL PARKING IN BALLPARK ZONE				8
METER, DEPOSIT 2ND COIN	Escalating Fine		2	3
METER, FAIL DEPOSIT COIN		9		
METER, FAIL DEPOSIT PAYMENT			557	1,162
MOTOR RUN UNATTENDED		345	274	93
NO PARKING 7AM-630PM		1,544	1,531	485
NO PARKING SPECIFIC HOURS		6,728	6,346	2,780
NO PARKING STREET CLEANING		94,344	89,398	10,643
NO PARKING STREET CLEANING WARNING ONLY			2,609	
NO PARKING ZONE ANYTIME		44,089	47,208	14,787
NO PARKING/STANDING AM RUSH HOURS		29,255	31,310	9,890
NO PARKING/STANDING PM RUSH HOUR		67,572	66,704	20,293

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Number of Citations Written by PEMA Officers by Fiscal Year				
NO PK EXC. ELECT VEH		7	9	1
NO STANDING ANYTIME		34,776	31,980	10,757
NO STANDING COMMERCIAL VEHICLE			4	
NO STANDING SPECIFIC HOURS		2,574	3,369	1,700
NO TAG FRONT DISPLAY		19,879	23,666	7,354
NO TAG REAR DISPLAY		1,865	4,489	1,282
NOT PARKED IN METER SPACE		6,767	4,950	1,278
NOT PARKED IN PARKING METER SPACE BE			2	4
NOT PARKED IN PARKING METER SPACE BZ			3	9
OBSTRUCTION BUS STAND or ZONE		15,337	16,303	5,354
OFFICIAL PKG PERMIT SPACE, IN		1,555	2,754	1,859
OVERSIZE VEHICLE PARK IN METER LOADING ZONE		3	1	
OVERSIZE VEHICLE PARKED IN METER ZONE		918	487	117
OVERSIZED VEHICLE AT METER BALL PARK EVENT		30	5	4
OVERSIZED VEHICLE AT METER BZ			2	3
OVERTIME AT METER BE			2	
OVERTIME AT METER BZ				1
OVERTIME IN METER LOADING ZONE		145	310	110
OVERTIME METER AT BALL PARK EVENT		7	44	1
OVERTIME TIME ZONE		30,215	26,823	6,769
OVERTIME, >72 HRS PUBLIC ROADWAY		2		
PARK IN UNLIGHTED AREA		2		
PARK ON A LAWN		9	4	2
PARK OVERTIME AT METER		59,112	47,342	11,056
PARKED A VEHICLE MORE THAN THE PERMITTED TIME			4	
PARKED IN DRIVEWAY OR ALLEY TO OBSTRUCT SIDEWALK		1,583	1,478	319
PUBLIC SPACE		4,249	5,715	1,164
REDUCE RDWAY WIDTH TO < 10 FT		121	131	65
RELOCATION TOW		23,001	21,358	4,233
RESERVED FOR CAR SHARING VEHICLE ONLY		85	114	51
RESERVED SPACE MOTORCYCLE		4,575	4,111	1,198
RESIDENTIAL PARKING		145,505	112,658	26,900
RESTRICTED SPACE for EMBASSY		1,243	1,188	274
RESVD RESID SP DISAB		995	1,153	445
ROSA WARNING		53,621	46,643	15,097
RPP FAIL REM EXP STK		16	2	2
RPP W/O VALID PMT 2ND OFF CAL YR	Escalating Fine		5,585	4,463

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Number of Citations Written by PEMA Officers by Fiscal Year				
RPP W/O VALID PMT 3RD OFF CAL YR	Escalating Fine		6,204	6,116
RPP W/O VALID PMT BE 1ST OFF CAL YR			37	
RPP W/O VALID PMT BE 3RD OFF CAL YR	Escalating Fine		2	
RPP W/O VALID PMT BZ 1ST OFFENSE CAL YR			95	86
RPP W/O VALID PMT BZ 2ND OFF CAL YR	Escalating Fine		20	20
RPP W/O VALID PMT BZ 3RD OFF CAL YR	Escalating Fine		33	22
SCHOOL ZONE		2,924	2,876	1,072
SIDEWALK, ON		1,063	1,139	295
SIGHTSEEING STAND, ON		67	15	18
STOP SIGN, <25 FT FROM		24,568	23,819	7,219
STOP/STAND BIKE LANE		2,457	2,653	900
STOPPING PROHIBITED BY SIGN		8,569	5,668	833
STREETCAR GUIDEWAY		847	797	206
STREETCAR PLATFORM		50	47	7
TAGS IMPROPER DISPLAY		1,042	1,384	404
TAGS OBSTRUCTED		90	108	29
TAXI/CAB STAND, ON		1,000	684	216
TRAILER PUB ST		25	33	10
UNAUTHORIZED USE OF HP PLACARD			3	
VALET PARKING/STAGING ZONE		349	524	216
VEH > 22', PUBLIC ST		111	108	35
VEH >15 PASS, PUBLIC ST		25	29	6
VEH >8' wide, PUBLIC ST		9	7	4
VEH PRI PROP W/O CONSENT		4,224	4,826	1,645
VEH TRSH PUB DWL		77	48	6
VEHICLE/3FT/VEHICLE		1	2	
VENDOR STAND, ON		2,383	2,781	638
YIELD SIGN WITHIN 25 FT		31	23	13

Number of Booted and Towed Vehicles by Fiscal Year

FY2015, 16, 17 Parking Regulations Enforcement	FY15	FY16	FY17
Number of vehicles immobilized via booting	11,401	11,649	3,005
Number of Vehicles Towed (by DPW)	36,672	33,198	7,485

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51. How has DPW coordinated with DDOT in FY 2016 to prioritize parking enforcement to ensure that traffic and public transit are able to move efficiently through the District?

DPW and DDOT have coordinated in the following ways:

- Monthly Collaboration meetings
- Reporting conflicting signs/meters through service request/work order system
- Interagency Field Observations
- Keeping DDOT abreast of “H” St. Streetcar Corridor progress,
- DDOT has recently developed Heat Maps to share data on parking meter violators.

During Metro’s Safetrak efforts, DPW participated in meetings with our Safetrak partners to enforce extended rush hour coverage and staffing adjustments to accommodate fluctuations in arterial traffic routes. Additionally, DPW coordinated monthly meetings with DDOT to discuss signage/meter concerns along with other issues that may arise.

52. What is DPW’s procedure upon identification of conflicting parking signs by a PEMA officer or reporting of conflicting signs by a resident? How many conflicting signs were identified by DPW or residents in FY 2016? How has DPW coordinated with DDOT in FY 2016 to ensure that conflicting parking signs are identified and swiftly corrected?

Below is the process followed when there is a signage issue:

- Gathering Data –Parking Enforcement Officers, Tow Crane Drivers, and citizens report conflicting signs/meters issues via phone calls, 311 Service Requests, spreadsheets, email, Cityworks system or text messages which sometimes include pictures of the issue.
- Data Input – Parking Enforcement Officers input the Service Request information into the (DDOT Cityworks) portal. DPW personnel currently update the spreadsheet weekly using Cityworks to enter new requests, retrieve information such as pending, close out, or further status information.
- DDOT downloads the requests daily and distributes to Analyst/Technician (DDOT has a 10 day acknowledgment receipt process)
- DDOT sends work orders to the sign shop for replacement or repair. Meter requests are sent to DDOT’s contractor for replacement or repair.
- Once the service request is completed, DDOT closes out the work order in the Cityworks portal which DPW monitors regularly.

OPEN Sign/Meter Requests FY 2016	CLOSED Requests	TOTAL SIGN/ METER REQUESTS
106	294	400

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53. As part of the FY 2012 Budget Support Act, the Council passed the Curbside Parking Protection Amendment Act of 2011, which increased fines for subsequent RPP violations. In DPW's FY 2015 Pre-Hearing Responses, it stated that the RPP repeat-offender fine structure had still not been fully implemented, although funding was identified for the initiative in FY 2016. Did the agency implement this law in FY 2016? If not, please identify the barriers to implementation.

The agency implemented the regulations required to support the Act in May, 2016. The list of new violation codes appears in the DPW response to Question #50, above.

54. When DPW relocates a car due to a parking violation to another street, and the car subsequently gets a ticket for parking on that street, what is DPW's protocol? Must the owner of the vehicle pay both parking violation fines?

In general, DPW's Parking Enforcement Officers are instructed not to issue tickets on relocated vehicles within 18 hours of relocation. However, in the event that the vehicle receives a second ticket within that time frame, the owner can successfully dispute the second ticket. After the 18 hour window has expired, vehicle owners are subject to additional citations.

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V. *Fleet Management Administration*

55. Please list the number of vehicles in the fleet, by type, in FY 2016 and FY 2017, to date. Please also identify the number of vehicles by type that are hybrid, fully electric, CNG, or other alternative fuel vehicles. What steps has DPW taken to encourage the use of alternative fuel vehicles in FY 2016?

Class	FY16	FY17 as of February 2017	FY17 Short-Term Rentals
1300 [AUTOMOBILE: COMPACT, NATURAL GAS]	125	122	
1310 [AUTOMOBILE: SUB-COMPACT, DEDICATED ELECTRIC]	18	16	
1320 [AUTOMOBILE: COMPACT, HYBRID]	97	92	
1322 [AUTOMOBILE: COMPACT, SEDAN]	174	200	
1323 [AUTOMOBILE: COMPACT: HYBRID: STATION WAGON]	2	8	
1332 [AUTOMOBILE: INTERMEDIATE]	43	53	
1342 [AUTOMOBILE: FULL SIZE]	90	68	
1410 [VAN: WINDOW: 7-8 PASSENGER (1/2 TON)]	209	210	
1421 [VAN: CARGO STANDARD 1/2 TON (WINDOWS AROUND CARGO BAY)]	56	51	
1424 [VAN: CARGO: UTILITY BAY ENCLOSED (NO WINDOWS)]	48	46	
1513 [PICKUPS: 1/4 TON COMPACT PICKUP TRUCK]	175	159	
1520 [PICKUPS: HALF TON HOT SHOT FOOD TRUCK]	6	6	
1521 [PICKUPS: HALF TON REGULAR CAB]	1	16	15
1522 [PICKUPS: HALF TON EXTENDED CAB]	36	40	4
1523 [PICKUPS: HALF TON CREW CAB]	177	259	76
1531 [PICKUPS: 3/4 TON REGULAR CAB]	30	35	10
1532 [PICKUPS: 3/4 TON EXTENDED CAB]	4	6	3
1533 [PICKUPS: 3/4 TON CREW CAB]	25	54	19
1620 [SPORT UTILITY VEHICLE (SUV)]	27	28	
2410 [VAN: WINDOW: 15 PASSENGER]	83	94	15
2421 [VAN: CARGO STANDARD]	71	67	
2422 [VAN: CARGO STEP VAN]	9	7	
2427 [VAN: CARGO ARIEL LIFT]	4	4	
2513 [1 TON CREW CAB PICKUP]	2	1	
3414 [VAN: WINDOW: 12 PASS: HANDICAPPED ACCESS SHUTTLE SER.]	19	19	
3420 [VAN: CARGO: FOOD SERVICE STEP VAN GVWR: 10,001-14,000]	0	1	
3510 [PICKUPS: SUPERDUTY W/WATER TANK]	0	1	

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3512 [PICKUP W/PLOW (9K-11.5K)]	38	24	
3513 [PICKUP: SUPER DUTY CREW CAB]	10	10	
3514 [PICKUPS: SUPER DUTY: UTILITY BED]	2	2	
4413 [VAN: WINDOW: SHUTTLE SERVICE (12-14 Passenger)]	7	7	
4414 [VAN: WINDOW: 6 PASS: HANDICAPPED ACCESS W/C SER.]	6	6	
4710 [STRAIGHT TRUCK: GENERAL PURPOSE; VAN BODY W/LIFTGATE]	14	13	
4740 [TRUCK, TARPATCH, 4X2, GVWR: 26,000]	4	4	
5711 [STRAIGHT TRUCK: GENERAL PURPOSE: FLAT BEAD]	1	1	
5761-6 [REFUSE TRUCK 6 CUBIC YDS, 16,001-19,500 LBS.]	5	5	
5761-8 [REFUSE TRUCK 8 CUBIC YDS, 16,001-19,500 LBS.]	10	10	
5771 [4 WHEEL ALLEY SWEEPER]	24	26	
5779 [CREW CAB W/BEAVERTAIL]	1	1	
6700 [STRAIGHT TRUCKS: GENERAL PURPOSE: CHIPPER BODY]	1	1	
6710 [1 3/4 TON WELDING TRUCK, 4X2, GVWR: 19,000+]	1	1	
6712 [CREW CAB DUMP W/LIGHT PLOW]	83	80	
6731 [STRAIGHT TRUCK: TOW RECOVERY 4X4 19501-26000 LBS]	44	47	
6735 [STRAIGHT TRUCK: SERVICE TRUCK 4X2, GVW: 19,501-26,000]	11	11	
6791 [10-28 PASSENGER BUSES]	18	18	
6797 [MOBILE OFFICE, SERVICE CENTER]	5	3	
7710 [TRUCK: GENERAL PURPOSE STAKEBODY, 4X4]	27	26	
7712 [STAKEBODY DUMP W/LOADER, GVWR: 26,000+]	4	4	
7714 [TRUCK: GENERAL PURPOSE, VAN BODY]	4	4	
7716 [TRUCK: REFRIGERATOR W/TAILGATE, 4X2, GVWR: 27,000]	8	8	
7734 [SERVICE TRUCK (TIRE)]	4	4	
7770 [TRUCK: THERMOPLASTIC]	1	1	
7791 [STRAIGHT TRUCK: BUS: SHUTTLE SERVICE]	14	15	
7796 [MOBILE COMMAND CENTER, 4X2]	4	5	
8700 [STRAIGHT TRUCK: GENERAL PURPOSE: (Plate/Barrier truck)]	1	1	
8712-6 [6 WHEEL DUMP W/PLOW >33,000 LBS]	125	180	55
8712-10 [10 WHEEL DUMP W/PLOW, >33,000]	22	22	
8717 [TANK TRUCK, FUEL, 4X2, Gallons: 1,500 GVWR: 47,000+]	3	2	
8731 [WRECKER, GVWR: >33,000]	10	10	
8733 [MAINTAINER LUBRICATION SERVICE TRUCK, 4X2, GVWR: 50,000+]	1	1	
8743 [TRUCK: UTILITY INSULATED AERIAL]	16	14	
8744 [BUCKET TRUCK W/0-39 FT TOWER]	13	15	
8761-13 [REFUSE TRUCK 13 CUBIC YDS, GVWR: 37,000]	34	34	
8761-16 [REFUSE TRUCK 16 CUBIC YDS, GVWR: 44,000]	58	66	
8761-25 [REFUSE TRUCK 25 CUBIC YDS, GVWR: 48,000]	7	7	

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8763 [DUMP W/FRONT LOADER 5-6 CUBIC YARDS]	2	2	
8767 [STRAIGHT TRUCK: SANITATION: ROLLOFF]	8	8	
8770 [4 WHEEL ROAD SWEEPER]	9	11	
8771 [3 WHEEL STREET SWEEPER]	27	27	
8774 [TRUCK: STREET FLUSHER]	8	14	
8777 [TRUCK: POT HOLE PATCHER]	1	1	
8778 [TRUCK: ASPHALT SPREADER]	2	1	
8793 [STRAIGHT TRUCKS: BUS : TRANSIT BUS]	1	2	
8810 [TRUCK: TRACTOR, CONVENTIONAL]	1	1	
Totals	2231	2419	197

56. How many fueling sites does DPW manage? How many of these sites offer CNG or other types of alternative fuels? What steps has DPW taken to increase the use of alternative fuels in FY 2016?

DPW manages twelve fueling sites, with the locations below offering alternative fuels:

Two sites offer CNG:

- One fast-fill at 1835 West Virginia Ave NE, and
- One time-fill at 1241 W St NE.

One site (West Virginia Ave, NE) offers ethanol (E-85).

Five sites offer biodiesel:

- West Virginia Ave,
- Ft Totten,
- MPD 2nd District,
- MPD 3rd District, and
- MPD 6th District.

In FY16, DPW continued to encourage the use of alternative fuels and alternative fuel vehicles (AFVs) in three major ways:

1. DPW maximizes the use of biodiesel by using it in all of its heavy duty fleet and provides biodiesel at 5 district fuel stations to the remaining District fleet.
2. DPW provides and mandates the use of E85 and flex fuel vehicles in the District fleet which significantly reduce emissions over their unleaded counterparts.
3. DPW offers a majority of AFVs and the highest fuel efficiency vehicles in each class through its leasing and purchasing programs to District agencies. An emissions inventory

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commissioned by DPW FMA in FY2016 found that these three factors were significant contributors to reducing District fleet emissions by 18% since 2010.

Currently, there are 1,607 AFVs in the fleet that include E85, CNG, Hybrids and Bio-fuels. All these vehicles are used in various operational capacities throughout the city such as, fleet management operations, parking enforcement, DC Department of Transportation operations, DPW solid waste management, and DC public schools support.

The approved list of vehicles promoted for lease and purchase to increase the citywide green footprint of the municipal fleet include:

- Chevy Bolt (All Electric Vehicle - EV)
- Toyota Prius v (Hybrid)
- Corolla (Compact sedan greater than 22MPG)
- Tacoma pickup (Small pick-up)
- Dodge Caravan (E85)
- Chevy and Ford full size pickups (E85)