



Office of the Deputy Mayor for Health and Human Services

**AGE-FRIENDLY DC
Performance Oversight Hearing
February 14th, 2019**

The Office of the Deputy Mayor for Health and Human Services submits the following responses to the Committee on Housing and Neighborhood Revitalization.

1. Please provide a full list of all the 2018-2023 Age-Friendly Task Force’s members and their terms. For each member, please provide the following:

- **The member’s name**
 - Please see **Attachment 1**.
- **The Ward, agency or organization the member represents**
 - Please see **Attachment 1** for an overview of Task Force members. Task Force members represent agencies and/or community organizations.
- **Who appointed the member**
 - All Task Force members were appointed by Mayor Bowser.
- **When the member’s term expires**
 - Please see **Attachment 1**. All 2018 - 2023 Age-Friendly DC Task Force members’ terms expire December 31, 2023. If a Task Force member leaves before their term expires, Mayor Bowser appoints a new member to serve for the remainder of the term.
- **Attendance record**
 - Please see **Attachment 1**.

2. Please provide a list of the Task Force’s meeting dates, times, attendance, and locations to date for 2018-2023.

Please see **Attachment 1** for past meeting dates and attendance. Task Force meetings are always held on Thursdays from 10am – 12pm at varying District buildings and community organizations. Details for future meetings are published on the Age-Friendly website.



3. Please describe the activities executed and/or implemented by the Task Force thus far.

Please see the Age-Friendly DC 2023 Strategic Plan (**Attachment 2**) and working appendix (**Attachment 3**), both of which are available on agefriendly.dc.gov, for ongoing and planned activities. The Age-Friendly DC 2023 Strategic Plan was launched by Mayor Bowser in October 2018. Since then, agencies and community partners have met to discuss the implementation of the plan's strategies over the next five years. The working appendix presents agency activities being implemented within Age-Friendly DC's three pillars: Built Environment, Changing Attitudes about Growing Older, and Lifelong Health and Security.

Below are key accomplishments of the Bowser administration supported by Age-Friendly during FY18:

Housing:

- Fifty (50) units targeted to grandparents who are raising grandchildren were included at Plaza West in Mount Vernon Triangle, the first-ever units of this kind in the District.
- Safe at Home completed home adaptation projects in over 1,030 households in FY18, bringing the total for the program to over 1,800 since FY16.
- Over 1,390 units of affordable housing were completed across the District.
- Zoning regulations were amended to allow Accessory Dwelling Units (ADUs), which permits "granny flats" in the District.

Social Participation:

- The D.C. Office on Aging launched the LGBTQ senior dining program, which connects residents during meal time to prevent loneliness.
- Senior Wellness Centers, which provide comprehensive programs that promote the health and wellness of DC senior residents, were used by over 2,000 residents across the District.
- DC Parks and Recreation offered over 400 events and programs.
- \$300,000 was awarded to senior villages across the District to support senior engagement and combat social isolation.

Civil Participation and Employment:

- Over 75 businesses across all eight wards were recognized as Age-Friendly Businesses, a 74 percent increase since 2017.
- The Aspiring Professionals Program, which is operated through the Department of Disability Services, placed persons with disabilities in 20 internships and 13 full-time placements at District agencies.
- Older area residents volunteered an average of 94 hours.



Respect and Social Inclusion:

- Over 1,000 frontline District employees were trained in person-centered thinking, a philosophy that humanizes service interaction and supports positive control and self-direction of people’s own lives.

On November 8, 2018 the Age-Friendly 2018-2023 Task Force held the first meeting of FY19. During the meeting, three Age-Friendly DC supported projects were highlighted that will be a focus of the Task Force in FY19 and beyond:

- **Program of All-Inclusive Care for the Elderly (PACE):** Provides comprehensive medical and social services to certain older adults still living in the community. The Age-Friendly Task Force continues to offer recommendations to the Department of Health Care Finance (DHCF), the lead agency, on implementation of the program.
- **Back to Work 50+ at DC Department of Employment Services (DOES):** Expands employment opportunities for residents ages 50 and older from all eight wards through a six week technology training and work readiness program.
- **Assisted Living Facility Regulations:** Increases assisted living facility rates and strengthens service requirements for facilities.

4. Please describe the Task Force’s goals at the establishment of the group and the plan/timeline for how each of those goals were completed.

Please see the Age Friendly DC 2023 Strategic Plan (**Attachment 2**) and working appendix (**Attachment 3**) for Age-Friendly’s goals and strategies for the next five years.

Below are the goals listed in the Age-Friendly DC 2018-2023 Establishment Order, signed February 22, 2018.

“The Task Force shall:

- A. Issue an *Age-Friendly DC in 2023 Strategic Plan*. The plan shall include District-wide recommendations for improvements and enhancements to transform the District of Columbia into an even more age-friendly city, and shall be issued by September 30, 2018.
- B. Advise on strategies, policies, and private and public funding opportunities for implementing the *Age-Friendly DC in 2023 Strategic Plan*.
- C. Produce an *Age-Friendly Annual Report* to detail the progress of the *Age-Friendly DC in 2023 Strategic Plan*, including any amendments or revisions to the Plan, to the Mayor by September 30th of each year between 2018 and 2023.
- D. Produce an *Age-Friendly DC in 2023 Progress Report* for the Mayor, for transmittal to the World Health Organization, describing the progress that the District has made in achieving the goals of *Age-Friendly DC in 2023*. The report shall be submitted to the Mayor by September 30, 2023.



E. Undertake other functions as requested by the Mayor.”

5. What are the top accomplishments of the Task Force in 2018 and 2019 to date?

Please see question 3 for top accomplishments in FY 2018 and FY 2019 to date.

6. What challenges did the 2018-2023 Task Force faced since its onset?

Central to the work of Age-Friendly DC is the belief that aging is a process that occurs across a lifetime, beginning in childhood. As a result, Age-Friendly is focused on the aging process and intergenerational living at all stages of life. One challenge for the initiative is helping residents and stakeholders understand that being age-friendly does not simply mean focusing on older adults; instead, embedding thoughtfulness about growing older into public policy at every level. That is why every Deputy Mayor, as well as the Directors of the Departments of Planning, Employment Services, Health, Disability Services, Transportation, Community Affairs, Human Services, and the Office of the Chief Technology Officer, or their designee, are members of the Age-Friendly DC Task Force. This same challenge is also why we have implemented the domain, “Changing Attitudes about Growing Older.” This highlights the Mayor’s and Task Force’s commitment to creating a city where all generations can age friendly together.

Age-Friendly DC has prioritized communications as a core domain to overcome this challenge, and by doing, so has turned this challenge into an opportunity. In 2018, the Age-Friendly DC Task Force Committees talked about 2023 strategies with residents in every ward, worked with AARP, Leading Age and other community partners, benefited from DC Council recognition of the initiative’s importance, and appreciated Mayor Bowser’s commitment to the initiative and her release of the Age-Friendly DC 2023 Strategic Plan. In 2019, Age-Friendly DC will continue to highlight Age-Friendly Businesses and encourage DC residents to benefit from DC agency and community programs that are age-friendly.

We are also always working to achieve more effective data collection and analysis, as data develops and becomes more accessible. Each Domain Task Force Committee is meeting to establish 2023 aims and metrics to measure progress on each strategy, and agencies across the District collect age-segmented data. Age-Friendly DC is also working with universities in the Washington metropolitan area to identify students and faculty who can analyze databases identified by the Task Force, including the AARP Livability Index, which identifies neighborhood challenges and neighborhood attributes.

7. Please provide the total number of residents who provided feedback throughout the lifetime of the Task Force by Ward?

Age-Friendly DC has engaged nearly 5,000 residents spread across all eight wards to collect feedback over the lifetime of the Task Force. Please see the Table below for examples of

ward-level data on feedback collected. More resident voices were heard in FY18 than in prior years, and more are expected to be heard in FY19.

Table 1: Age-Friendly DC Community Engagement, by Ward

Ward	2013-2015 Block-by-Block Walk Surveys	2016-2017 Livability Surveys		2017-2018 Community Consultations	2018-2019 Domain Task Force Committee Meetings	
	Single Member District Walks Completed	Response Percent	Response Count	Response Count	Meetings	Total Participants
1	47	7.2%	59	28	3	51
2	10	6.0%	49	17	3	128
3	5	5.8%	47	41	15	252
4	30	19.1%	156	34	3	118
5	31	13.9%	113	18	4	203
6	18	14.7%	120	32	3	37
7	122	10.4%	85	13	3	46
8	9	19.8%	161	31	4	312

8. How many of these comments/suggestions were considered and implemented?

All comments and suggestions were considered in the development of the Age-Friendly DC 2023 Strategic Plan (**Attachment 2**). This plan is a culmination of the Task Force's collaboration with District residents, agencies, community groups, and advocates. Additionally, the working appendix (**Attachment 3**) contains specific goals and strategies resulting from DC residents, community organizations, and DC agencies associated with every Domain.

Table 2: Examples Age-Friendly Community Input by Domain

Domain		Community Input
Pillar 1: Built Environment		
1	Outdoor Spaces & Buildings	Greater access to bathrooms
2	Transportation	Bicycles available to residents living with disabilities
3	Housing	Affordable assisted living, home sharing (including use of Accessory Dwelling Units)
Pillar 2: Changing Attitudes about Growing Older		
4	Social Participation	Foster Grandparents Program, DC Office on Aging LGBTQ programs



5	Respect and Social Inclusion	Open captioning in movie theaters
6	Civic Participation and Employment	Part time work with older adults that is close to homes
7	Communication and Information	Easily accessible tech training
Pillar 3: Lifelong Health and Security		
8	Community Support and Health Services	More fresh food close to home
9	Emergency Preparedness and Resilience	More neighborhood villages
10	Abuse, Neglect and Fraud	Resources to prosecute the perpetrators
11	Financial Security	Property Tax Aid Program
12	Lifelong Learning	The Goodwill Excel Center, Academy of Hope and other DC adult-focused education programs
13	Public Safety	Escorts to night time community meetings
14	Caregiving	Center for engagement, education, respite

9. Please provide an overview to the Committee on the entirety of the progress made by the Task Force.

Please see question 3.

10. Please provide an overview of what be the primary areas of focus will be for the 2018-2023 Age-Friendly DC Task Force?

Please see the Age-Friendly Strategic 2023 Plan (**Attachment 2**). Below are the three pillars the Task Force will focus on:

1. **The Built Environment**, which accounts for how human-made structures affect where we live, work, and play. Decisions about transportation, land use, parks, and other aspects of city and regional planning have an enormous impact on quality-of-life for everyone, especially as we age.
2. **Changing Attitudes about Growing Older**, which recognizes that older Washingtonians bring enormous value to their neighborhoods through their life experience, knowledge base, and strong ties to community institutions. Age-Friendly DC celebrates their contributions.



3. **Lifetime Health and Security**, which acknowledges that as Washingtonians age, they are increasingly likely to engage with the health care system. It is critical that seniors be equipped to continually assess their health needs and be savvy decision-makers about medical care.



**Age-Friendly DC
Task Force Members and Attendance, 2018-2023**

Task Force Member Or Designated Proxy	Organization	3/22/18	6/7/18	8/2/18	11/8/18
Jay Melder	Office of the Deputy Mayor for Health and Human Services	x	x	x	x
Andrew Trueblood	Office of Planning	x			
Tyra Redus	District Department of Transportation	x	x	x	x
Polly Donaldson	Department of Housing and Community Development		x	x	x
Jeanne Locher	Mayor's Office of Community Affairs	x	x	x	x
Dr. Jacqueline Watson	DC Health	x	x	x	x
Mathew McCollough	Office of Disability Rights	x	x	x	x
Judge Mary Terrell	Department of Employment Services	x	x	x	x
Lindsey Parker	Office of the Chief Technology Officer	x	x	x	x

**Age-Friendly DC
Task Force Members and Attendance, 2018-2023**

Laura Newland	DC Office on Aging		x	x	x
Kevin Donahue	Deputy Mayor for Public Safety and Justice				
Laura Zeilinger	Department of Human Services	x	x	x	x
Paul Kihn	Deputy Mayor for Education	x	x		
Brian Kenner	Deputy Mayor for Planning and Economic Development				
Ashley Emerson	Deputy Mayor for Greater Economic Opportunity				x
Kim Alfonso	Columbia Lighthouse for the Blind	x	x	x	x
Victoria Lanteigne	Paul A. Winter Associates		x	x	
Rachel Maisler	Bicycle and Pedestrian advocate	x			
Dr. Katrina Polk	Seabury Resources for Aging	x		x	x
Ron Swanda	Advocate for Seniors	x	x	x	
Winona Lake	AARP	x			

**Age-Friendly DC
Task Force Members and Attendance, 2018-2023**

Romaine Thomas*	DC Retired Educators of America	x	x	x	x
Susan Donley	Stria	x	x	x	x
Dr. Sandra Owens Lawson	Behavioral programs consultant	x	x	x	x
Linda Mathes	American Red Cross of the National Capital Region				
Denise Roper	IRS				x
Gail Gibson Hunt	National Alliance for Caregiving	x	x	x	x
Susan Saunders McKenzie	N/A				
Imani Woody	Mary's House				x

AGE-FRIENDLY DC 2023 STRATEGIC PLAN





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LETTER FROM MAYOR

MURIEL BOWSER

Our Age-Friendly commitment here in Washington, DC began nearly six years ago. As a member of the DC Council, I worked with my colleagues to challenge our community to embrace age-friendly policies and planning, and to make my hometown the best possible city to age in place. Since that time, we have come a long way, but much work remains to be done.

Neighborhoods in all 8 wards continue to thrive. And, as our city continues to grow, the Age-Friendly DC initiative has brought our community together and helped us build a safer, stronger and more vibrant city for residents of every age. We are committed to ensuring Washington, DC remains a city where residents of every age – whether they're 100 days old or 100 years old – can live, age, and thrive.

As such, in September, I was proud to cut the ribbon on Plaza West, a 223-unit affordable housing community for seniors and families in Ward 6. This unique development, located in the growing and transit-centric Mount Vernon Triangle neighborhood, includes 50 units designed for grandfamilies. Plaza West is the first residential housing of its kind in the District designed for grandparents raising their grandchildren. It is within walking distance of four Metro stations and bus routes, and close to a grocery store, multiple churches, recreation and dining options, and a library. Washington, DC is the ninth city nationwide to have a residential grandfamilies program.

In addition, the following are Age-Friendly highlights from my “A Fair Shot” Fiscal Year 2019 Budget that went into effect October 1:

- \$4.5M investment in the Safe at Home program;
- \$1.5M in capital funds to expand the Model Cities and Congress Heights Senior Wellness Centers and continued \$4M investment for improvements at senior centers all across DC;
- \$11.4M committed in capital funds to building a new, citywide senior site focused on holistic health and nutrition in Ward 8;
- \$2M investment in the Transport DC Program, providing efficient curb-to-curb service through taxicabs for residents who are MetroAccess customers;
- \$250,000 in historic homeowner grants to help low-and moderate-income households living in specific historic districts pay for repairs that restore or rehabilitate their homes;
- \$28M for 50 new permanent supportive housing units for senior women; and
- Cutting in half how much seniors' property taxes can go up so that their property taxes won't go up by more than 5% a year.

It is because of budget enhancements like these and our collective work over the past few years that I could not be prouder that the World Health Organization and AARP last year recognized our Age-Friendly DC program for its bold and progressive vision, and the work we are doing together to turn that vision into action. This recognition places Washington, DC, alongside some of the most progressive and forward-looking communities for aging in the world. Thank you for all that you do, I am grateful for your advocacy—let's keep pushing!

Muriel Bowser
Mayor



ABOUT AGE-FRIENDLY DC

Age-Friendly DC is an initiative of the DC Government to coordinate community members and public agencies to make the District an easier place to grow older. Last year, the District was recognized as a top city in the world for Age-Friendly policies by the World Health Organization and AARP. The initiative is now led by the Office of the Deputy Mayor for Health and Human Services.

In the last ten years, the number of Washingtonians over the age of 60 has grown by nearly 15,000 to 117,223.

Since the launch of DC's Age-Friendly initiative, the District has:

- Launched the Safe at Home Program to help DC residents 60 and over and adults with disabilities with home modifications and assist with private security camera installations;
- Opened Plaza West, which will provide 223 units of affordable rental housing, including 50 units reserved for grandfamilies - grandparents raising grandchildren;
- Advocated for DC Medicaid reimbursement to support creation of affordable neighborhood assisted living residences;
- Piloted an intergenerational gardening program to maintain school gardens over the summer;
- Recognized more than 70 local businesses as Age-Friendly Businesses, spread out across all eight wards;
- Launched the Alternative Pathways to Employment Program to refresh the job skills of residents who are 50 years old or older and place participants with employment opportunities;
- Provided "Senior\$afe" training to financial securities firm personnel on how to spot and report financial exploitation of seniors.



The report is divided into three pillars – built environment, changing attitudes about growing older, and lifelong health and security. Each pillar is then comprised of several policy domains.

**PILLAR ONE:
Built Environment**

 **OUTDOOR SPACES AND BUILDINGS**

 **TRANSPORTATION**

 **HOUSING**

**PILLAR TWO:
Changing Attitudes About Growing Older**

 **SOCIAL PARTICIPATION**

 **RESPECT AND SOCIAL INCLUSION**

 **CIVIC PARTICIPATION AND EMPLOYMENT**

 **COMMUNICATION AND INFORMATION**

**PILLAR THREE:
Lifelong Health & Security**

 **COMMUNITY SUPPORT AND HEALTH SERVICES**

 **EMERGENCY PREPAREDNESS AND RESILIENCE**

 **ABUSE, NEGLECT, AND FRAUD**

 **FINANCIAL SECURITY***

 **LIFELONG LEARNING***

 **PUBLIC SAFETY***

 **CAREGIVING***

*Denotes new domain



PILLAR 1

BUILT ENVIRONMENT

The built environment accounts for how human-made structures affect where we live, work and play. Decisions about transportation, land use, parks and other aspects of city and regional planning have an enormous impact on quality-of-life for everyone, especially as we age.

Goals and Strategies

1. Transportation, housing and outdoor spaces and buildings are safe, affordable, livable, and accessible for residents of all ages and abilities.
 - a. Continue to improve access to real-time data of service reports and prioritization for repairs of pathways and parking spaces.
 - b. Promote intergenerational programs and events through home sharing, car share programs, community service and recreational initiatives.
 - c. Continue to improve lighting, signage and accessibility for roads, sidewalks and recreational paths.

2. Residents will be empowered with information about safe, healthy and accessible housing, transportation and recreation programs.
 - a. Promote and enhance clinical and community linkages to physical activities and nutrition programs for residents 50 and over through the expansion of Bikeshare, DC, Produce Plus, Park Prescription Program and Department of Parks and Recreation fitness programs.
 - b. Promote accessible and navigable websites, print materials and telephone resources.





PILLAR 1

BUILT ENVIRONMENT INITIATIVES THAT ARE AGE-FRIENDLY

SAFE AT HOME

The DC Office on Aging (DCOA) Safe at Home program provides safety adaptations in and around the homes of qualifying seniors and adults with disabilities to make aging and living in place easier. More than 1,500 older adults in the District have received home safety adaptations through Safe at Home.

VISION ZERO

Vision Zero aims to improve pedestrian and bicycle transportation safety by showcasing effective local actions, empowering local leaders to take action, and promoting partnerships to advance pedestrian and bicycle safety.

SUSTAINABLE DC

Sustainable DC is the District of Columbia's major planning effort to make DC the most sustainable city in the nation.

ACCESSORY DWELLING UNITS

Accessory Dwelling Units, also known as ADUs, are secondary units that are attached to a primary dwelling unit. ADUs provide another home sharing option for older adults to age safely and affordably in place.

DC COMPREHENSIVE PLAN

The District of Columbia's Comprehensive Plan is a 20-year framework that guides future growth and development.





DOMAIN 1 & 2

OUTDOOR SPACES AND BUILDINGS



OUR VISION:

A city where everyone has access to recreational facilities, activities and services; moves easily indoors and out; and routinely experiences nature

WHERE WE ARE NOW:

- 97 percent of DC residents live within a 10-minute walk of a park
- 14,147 trees planted and 38 percent tree canopy cover
- DC named a LEED for Cities Platinum City in recognition for its high standards for green buildings

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Publish the proportion of District buildings and parks that are accessible
- Increase opportunities for intergenerational and community gardening that will beautify neighborhoods

TRANSPORTATION



OUR VISION:

A city with a variety of transportation modes, including walking, biking and scooters, that are safe and affordable for travelers of all ages and abilities, easy to find and use and able to connect residents and visitors to jobs, goods and services

WHERE WE ARE NOW:

- 37,000 square feet of sidewalk improvements
- Non-compliance with public transit stops cut in half
- More than 400 alleys improved since 2015

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Improve access and real time data of reports for service requests
- Support and track \$500,000 in grant funding devoted to Vision Zero goals of increased bicycle, pedestrian and personal mobility device safety
- Ensure transit stops are compliant with accessibility guidelines



DOMAIN 3

HOUSING



OUR VISION:

A city that provides access to a continuum of safe and affordable housing options that allow residents to age in place

WHERE WE ARE NOW:

- 500+ new units of below market-rate housing underway for older residents, including first-ever units at Plaza West designed for grandparents raising grandchildren
- Zoning laws changed to increase allowance of Accessory Dwelling Units
- Fair Housing complaints cut in half since 2012

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Explore and develop options for expanding the supply of neighborhood-scale assisted living for DC residents with incomes below 50% area median income
- Research and promote home-sharing options
- Encourage implementation of accessory dwelling units (also known as ADUs or “granny flats”) in more residential zones



PILLAR 2

CHANGING ATTITUDES ABOUT GROWING OLDER

Older Washingtonians bring enormous value to their neighborhoods through their life experience, knowledge base and strong ties to community institutions. Age-Friendly DC celebrates their contributions.

Goals and Strategies

1. Inform and connect older residents to arts, recreation and educational activities.
2. Create a network of partners to help distribute communication materials, including a quarterly newsletter that aggregates news, events, and information for district residents 50 and older. Promote career, civic and meaningful volunteer opportunities through faith-based communities and online databases.
 - a. Enhance usability, increase choices and better match residents age 50 and over with volunteer opportunities.
3. Support the engagement of LGBTQ, Latino, immigrant, non-English speakers and seniors with disabilities by building networks of communication that provide the same opportunities as any other group.
 - a. Meet with LGBTQ service and support organizations to explore opportunities to educate the public about reversing negative attitudes and biases against LGBTQ aging individuals.
 - b. Promote training programs for agencies and businesses that encourage inclusive practices of various groups such as the LGBT-friendly Certification through SAGECare.





PILLAR 2

CHANGING ATTITUDES ABOUT GROWING OLDER THROUGH AGE-FRIENDLY INITIATIVES

NEIGHBORHOOD VILLAGES

DC has more grassroots-formed villages per square mile than any state. Associating with neighbors-helping-neighbors brings social opportunities among all generations and awareness of community resources that can help to age in place.

NO WRONG DOOR PLAN

The No Wrong Door Initiative is a network of government and non-profit organizations focused on enhancing the front door experience for District residents in need of Long Term Services and Supports and their families. The front door experience begins with the first encounter between agency staff and a person seeking long-term support services.

DCOA LGBTQ OUTREACH

The DC Office on Aging engages regularly with LGBTQ seniors, including through education about existing resources and innovative programming. The agency also works with local LGBTQ organizations and the senior service network on programs and activities.

AMERICORPS AND SENIORCORPS

AmeriCrops and SeniorCorps are respected programs that engage millions of Americans in service.





DOMAIN 4 & 5

SOCIAL PARTICIPATION



OUR VISION:

A city where leisure, cultural, intergenerational and creative activities are widely available and accessible for residents age 50 and over

WHERE WE ARE NOW:

- 54.3 percent of DC householders 60 and older reported living alone in 2015, according to U.S. Census Data
- Older area residents volunteering 94 hours per year on average
- 2,000 residents age 60 and older are using Senior Wellness Centers
- More than 400 events and programs are offered through DC Department of Parks and Recreation every year

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Promote, determine, and measure future intergenerational social activities and programs for underserved populations
- Produce a “State of Volunteerism in the District” report, assessing volunteerism by age group, activity, and organization

RESPECT AND SOCIAL INCLUSION



OUR VISION:

A city that actively empowers older adults by improving public and private services, as well as public perceptions of aging

WHERE WE ARE NOW:

- Multiple DC agencies include cultural sensitivity in employee training
- Nonprofit organizations offer a range of health, financial and legal services to LGBTQ seniors
- Age-Friendly Business Initiative continues to grow and serve as a model for meeting the needs of customers of all ages

WHERE WE ARE HEADING:

Age-Friendly 2023 will:

- Improve customer services at frontline, public-facing government agencies
- Develop and conduct public relations campaigns to mitigate negative attitudes and biases against aging individuals



DOMAIN 6 & 7

CIVIC PARTICIPATION AND EMPLOYMENT



OUR VISION:

A city where full and part-time work opportunities are available for the most experienced workers

WHERE WE ARE NOW:

- Unemployment rate for older residents down from 8.5 percent to 6.2 percent
- 75 Age-Friendly Businesses in DC, a 74 percent increase since 2017
- 200 direct service providers trained in LGBTQ cultural competency

WHERE WE ARE HEADING:

Age-Friendly 2023 will:

- Work with long term care employers to train 50 and over residents to work in long term care positions close to home, focusing on part time opportunities
- Explore technical assistance and financial incentives to help small and local businesses become more age-friendly and provide entrepreneurship opportunities for older adults

COMMUNICATION AND INFORMATION



OUR VISION:

A city that uses all forms of communication to keep older residents connected to their community, friends and family

WHERE WE ARE NOW:

- 23 percent more residents connected to the internet
- 400,000 older adults reached each month through the Beacon Newspapers

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Compile a list summarizing tech training opportunities available to DC seniors
- Create and distribute a guide for age-friendly communications reflecting all forms of media

CHANGING ATTITUDES ABOUT GROWING OLDER--AGE-FRIENDLY BUSINESSES

Savvy businesses attract customers by making their website and stores easy to visit, and by training staff to be friendly and respectful. What is good for older customers also helps all shoppers. Age-Friendly Businesses want you to know who they are. When you shop, make sure to ask: "Are you an Age-Friendly Business?" Best practices and an application can be found at <https://agefriendly.dc.gov/page/age-friendly-businesses>, along with a list of the growing number of current Age-Friendly businesses.



PILLAR 3

LIFELONG HEALTH AND SECURITY

As Washingtonians age, they are increasingly likely to engage with the health care system, whether through home care, clinic visits, wellness program or prescription medication. It is critical that seniors be equipped to continually assess their health needs and be savvy decision-makers about medical care.

Goals and Strategies

1. A stronger feeling of physical, mental, and financial security for older adults in the home, in the community, and while traveling around the city
 - a. Promote intergenerational relationships through home-sharing, caregiving and transport services to create a sense of safety and well-being.
 - b. Build on the Vision Zero and Safe At Home programs to create a safer environment for residents to carry out their lives.
2. Provide adults age 50-100 and older with the information they need to make informed choices about their health.

LIFELONG HEALTH AND SECURITY INITIATIVES THAT ARE AGE-FRIENDLY

DC GREENS PRODUCE PLUS

Produce Plus is a program in which DC residents can receive \$10 worth of Produce Plus coupons when they visit a participating DC farmers' market, up to two times per week.

RIGHT CARE, RIGHT NOW

Right Care, Right Now is Mayor Bowser's initiative to connect DC residents to appropriate health care services during non-emergency 911 calls.

ALERT DC

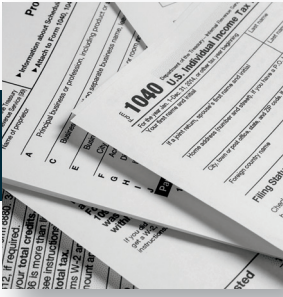
AlertDC is the official DC communications system that sends emergency alerts, notifications, and updates to your devices

TRAINING AND RESPONSE FOR OLDER VICTIMS

DC TROV is the District's collaborative training and response system for victims of elder abuse.

WISER WOMEN

As the only organization to focus exclusively on the unique financial challenges that women face, WISER supports women's opportunities to secure adequate retirement income through research, workshops and partnerships.



PILLAR 3

THE INVESTOR PROTECTION TRUST

The Investor Protection Trust works to help adults build and safeguard their future. Founded in 1993 as part of a multi-state settlement to resolve charges of misconduct, the Investor Protection Trust serves as an independent source of non-commercial investor education.

NEIGHBORHOOD WATCH

Neighborhood Watch is a community-based crime prevention program where neighbors look out for each other's safety, property and homes in a systematic and sustained way.

OVERCOMING CHALLENGES READING AND CALCULATING

Age-Friendly DC is striving to make it easier for older adults to obtain the next step in their education, whether that means completion of a college degree or overcoming challenges with reading and arithmetic. No matter a person's age, DC offers opportunities to make dreams a reality:

- Go to <https://osse.dc.gov/service/adult-college-completion-initiative-acc> if you want to finish your college degree
- Go to <https://www.consortium.org/programs-for-senior-citizens/> if you want to take a college course on any subject and find out if you can find what you want free or how much it will cost.
- Go to <http://aohdc.org/> to help a friend who wants to learn to calculate, read, or read better.
- Go to <https://www.oli-dc.org/>, OSHER Lifelong Learning Center DC to teach if you are 60 up or enjoy learning with others 60 and over



DOMAIN 8 & 9

COMMUNITY SUPPORT AND HEALTH SERVICES



OUR VISION:

A city that promotes wellness and active aging through achieving excellent health outcomes at all ages

WHERE WE ARE NOW:

- 99.2 percent of DC residents over 65 have health insurance
- DC ranked third fittest city in America in 2018, according to American Fitness Index
- My Health GPS program helps Medicaid beneficiaries diagnosed with multiple chronic conditions get the care they need

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Introduce or expand primary mental and behavioral health screening programs for older adults
- Evaluate the impact of evidence-based falls reduction programs underway in DC
- Increase awareness of and access to healthful foods and senior SNAP participation

EMERGENCY PREPAREDNESS AND RESILIENCE



OUR VISION:

A city that ensures the readiness, immediate safety and resiliency of all residents and communities before, during and after an emergency

WHERE WE ARE NOW:

- 170,000 residents reached by AlertDC system
- DC is one of 100 Resilient Cities, as recognized by Rockefeller Foundation

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Continue to provide uniform trainings on preparedness, mass care, emergency response, access and functional needs, behavioral health, CPR/first aid and resilience
- Create and assist community supported, neighborhood networks across the city that are accessible to all income levels



DOMAIN 10 & 11

ABUSE, NEGLECT AND FRAUD



OUR VISION:

A city where older adults can expect to live free of financial exploitation, neglect, and physical, sexual and emotional abuse

WHERE WE ARE NOW:

- 300 police detectives and 200 judges trained in elder abuse

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Increase prosecution of elder abuse crimes by 20 percent
- Coordinate an increased social media presence on issues related to elder victims' rights and resources
- Through the Senior \$afe Initiative, increase awareness among banks of the ability to freeze assets that have been compromised through scams and financial exploitation

FINANCIAL SECURITY



OUR VISION:

A city where financial well-being of DC residents and strategies for savings are promoted throughout life.

WHERE WE ARE NOW:

- Less than half of DC residents 60 and older have retirement income, according to 2015 Census data
- The Department of Insurance, Securities and Banking "Money Smart for Older Adults" and other programs help to cultivate financial literacy

WHERE WE ARE HEADING:

Age-Friendly DC 2023 will work to:

- Distribute a survey to DC residents to assess their financial preparedness and planning
- Engage residents 50 and older with socially involved supplemental income opportunities such as home sharing and ride sharing
- Make progress in financial readiness and preparedness through education and behavioral changes



DOMAIN 12 & 13

LIFELONG LEARNING



OUR VISION:

A city where residents of all ages will have opportunities to fill knowledge gaps, pursue interests and new career directions

WHERE WE ARE NOW:

- 22 percent of DC residents age 60 and older have only a high school diploma only, while 41.2 percent earned a bachelor's degree or higher, according to 2015 U.S. Census data

WHERE WE ARE HEADING:

Age-Friendly DC 2023 will work to:

- Promote awareness of adult literacy education opportunities offered in public and charter schools
- Create and distribute literature instructing DC residents on enrolling in higher learning courses
- Track on growth of lifelong learning and museum education programs for participants 50 and older

PUBLIC SAFETY



OUR VISION:

A city where residents 50 and over feel safe no matter the time or location.

WHERE WE ARE NOW:

- Penalties are increased in DC for crimes committed against seniors

WHERE WE ARE HEADING:

Age-Friendly 2023 will work to:

- Spread awareness of and access to Safe At Home so 60+ Residents can live in a safe and more comfortable home
- Support MPD in reducing property crimes affecting older adults
- Engage the Office of Neighborhood Safety and Engagement in violence interruption



DOMAIN 14

CAREGIVING



OUR VISION:

A city where those who care for others are supported

DEFINITION OF FAMILY CAREGIVERS

Definition of Family Caregivers: The Age-Friendly DC Task Force Committee provides the following definition of caregivers to ensure a clear understanding on the type of caregiver the District is focusing on: A family caregiver is an unpaid individual, family (biological relative) or family of choice (a spouse, partner, friend, or neighbor), involved in assisting an older adult 60 and older in his/her care and with activities of daily living (bathing, dressing, eating, toileting, etc.) and/or medical tasks and instrumental activities of daily living (IADLs) such as transportation, shopping, finances, etc. This includes unpaid family caregivers most at risk due to caregiving.

WHERE WE ARE NOW:

- An estimated 70,000 caregivers are located in DC, according to AARP

WHERE WE ARE HEADING:

Age-Friendly DC 2023 will work to:

- Conduct a caregiver needs assessment composed of a survey and focus groups to better understand the needs of unpaid caregivers in DC
- Survey legislative barriers facing caregivers and proposed methods to remove them
- Explore the creation of an online training program for family caregivers

AGE-FRIENDLY RESEARCH

The aim of Age-Friendly DC to transform the city into an easier jurisdiction in which to grow older has been unanimously endorsed by the Consortium of Universities of the Washington DC Metropolitan Area. Consortium members are committed to addressing research questions that the Age-Friendly DC Task Force would like addressed by examining existing data sources and collecting information to address issues. One data source that researchers will use, you can explore and learn about how your neighborhood stacks up, compared to other places in DC and across the country. Go to <https://livindexhub.aarp.org/>.



Government of the District of Columbia
Office of the Deputy Mayor for
Health & Human Services (DMHHS)

1350 Pennsylvania Avenue, NW, Suite 223
Washington, DC 20004

<http://mayor.dc.gov/> | <http://dmhhs.dc.gov/>
http://agefriendly.dc.gov

Pillar	Aim	Column1
2 - Changing Attitudes About Growing Older	2.1	2.1.2
3 - Lifelong Health and Security	3.1	3.1.3
1 - Built Environment	1.1	1.1.1
1 - Built Environment	1.3	1.3.1
2 - Changing Attitudes About Growing Older	2.3.1	2.3.1
3 - Lifelong Health and Security	3.2	3.2.3
3 - Lifelong Health and Security	3.4	3.4.2
3 - Lifelong Health and Security	3.4	3.4.1
1 - Built Environment	1.2	1.2.2
1 - Built Environment	1.2	1.2.3
1 - Built Environment	1.2	1.2.4
1 - Built Environment	1.2	1.2.5
1 - Built Environment	1.2	1.2.1
1 - Built Environment	1.1	1.1.2
1 - Built Environment	1.1	1.1.3
3 - Lifelong Health and Security	3.3	3.3.1

3 - Lifelong Health and Security	3.3	3.3.2
2 - Changing Attitudes About Growing Older	2.1	2.1.1
2 - Changing Attitudes About Growing Older	2.2	2.2.1
3 - Lifelong Health and Security	3.1	3.1.1
1 - Built Environment	1.3	1.3.3
1 - Built Environment	1.3	1.3.2
3 - Lifelong Health and Security	3.1	3.1.2
3 - Lifelong Health and Security	3.2	3.2.1
3 - Lifelong Health and Security	3.2	3.2.2
2 - Changing Attitudes About Growing Older	2.3.2	2.3.3
2 - Changing Attitudes About Growing Older	2.2	2.2.2
3 - Lifelong Health and Security	3.3	3.3.3

1 - Built Environment	1.1	
1 - Built Environment	1.2	
1 - Built Environment	1.3	
2 - Changing Attitudes About Growing Older	2.1	
2 - Changing Attitudes About Growing Older	2.2	
2 - Changing Attitudes About Growing Older	2.3	
3 - Lifelong Health and Security	3.1	
3 - Lifelong Health and Security	3.2	
3 - Lifelong Health and Security	3.3	
3 - Lifelong Health and Security	3.4	

Description

Through the creation of programs to educate people ages 50 and older on technology, initiate a push to increase usage on social media as a means to find opportunities for social connectivity. Survey the population of residents and their caregivers in order to build and better serve a network of caregivers in DC to be able to fully provide caregiving services to those who need it.

Promote the dissemination of information and access to programs, such as Safe at Home.

Encourage the establishment of intergenerational programs to strengthen partnerships within the community.

Meet with LGBTQ service and support organizations to explore opportunities to educate the public about reversing negative attitudes and biases against LGBTQ aging individuals.

Implement an escort service for residents to feel safe walking to and from their homes through community service hour obligations required to graduate high school.

Identify, promote, and assist in the enrollment of adult literacy opportunities offered by DC public schools, including charter schools, as well as by other associations.

Promote and track enrollment in various higher learning institutions for adult education, such as the Consortium of Universities.

Encourage the PaveDC initiative, which commits to eliminating all poor quality roads in the district by 2024.

Encourage DDOT's plan to install and manage sidewalks and their space on streets throughout the District to improve and promote pedestrian safety, access, connectivity, efficiency, and comfort.

Advocate for the Vision Zero initiative, which aspires to have zero traffic fatalities and serious injuries to travelers by 2024.

Promote the Smart DC plan, which emphasizes opportunities to connect transportation with the city's other systems, including communications, the built and natural environments, and the economy.

Support improvement of access and real time data of reports for- and prioritization of- service requests for repairs of pathways and parking spaces for multiple types of transportation.

Support the recommendations made by the Housing Preservation Strike Force Committee to preserve existing affordable housing options.

Promote the Roots to Roofs initiative, which distributes affordable housing, mortgage, foreclosure, and other information and trainings.

Distribute a survey to DC residents to assess their financial preparedness and planning.

Make progress in financial readiness and preparedness through education and behavioral changes regarding debt, retirement, social security, and the establishment of an emergency fund.

Create a network of partners throughout the community to help distribute communications including a quarterly newsletter that aggregates news, events, and information for district residents 50 and over.

With the help of the business initiative and by working with faith-based organizations, identify employers who understand the value of employing workers and promoting entrepreneurship among residents who are 50+ year old.

Finalize and implement an interagency No Wrong Door plan so that intake, information, assistance, and referral staff at DC health and human services agencies provide person-centered counseling to assist residents with identifying, understanding, and accessing appropriate long-term services and supports.

Promote the Sustainable DC 2.0 plan, which aims to provide opportunities for improvements in the built environment, health, transportation, water, and waste systems in the district by utilizing community feedback.

Promote and enhance clinical and community linkages to physical activities, nutrition programs, and social activities for residents 50+ by expanding outreach of multiple resources, such as fitness programs and social events by DPR.

Implement programs such as a fall prevention program, peer counseling, and physical exercise programs for residents.

Build individual and community resilience and emergency preparedness by providing uniform education and training on such behaviors and skills.

Promote the Senior \$afe Initiative to increase awareness of ways to be individually proactive in keeping oneself safe, but to also make the issue aware to those not involved or affected.

Promote training programs for agencies and businesses that encourage inclusive practices of various groups such as the LGBT-friendly Certification through SAGECare.

Enhance and encourage using the Corporation for community and national service, Villages, Serve DC program volunteer database to expand volunteer opportunities, improve usability, increase choices, and better match residents age 50+ with volunteer opportunities.

Engage residents 50-100 and beyond with social involved supplemental income opportunities such as home sharing and ride sharing.

Support and encourage the construction, preservation and dissemination of information on accessible and affordable housing options.

Promote the provision of safe and accessible transportation to people 50 and over.

Support the implementation and preservation of accessible and safe outdoor spaces and buildings.

Increase awareness to older residents of arts, recreation, and educational activities through social media technology and non-technological means to make it easier to find activities of interest.

Promote career, civic and meaningful volunteer opportunities through faith-based communities and online databases.

Support the engagement of seniors from communities such as LGBTQ, Latinx, immigrants, non-English speakers, and persons with disabilities by building networks of communication that provide the same opportunities as any other group.

Increase awareness of and access to services, education, and resources that make living a healthy, proactive lifestyle easier for residents.

Identify resident populations that are vulnerable to threats of health emergencies, elder abuse, and dangers outside of the home and throughout the community and arm them with information and resources to better prepare themselves to handle these situations.

Promote Financial well-being of DC residents and drive financial engagement at different life stages.

Promote lifelong learning by encouraging residents aged 50-100 and beyond to pursue knowledge, whether it be higher learning or simply improving their reading and calculation skills.

Lead Agencies

CNCS

DCHealth

DCOA

DCOA

DCOA

DCPCSB, DCOA

DCPCSB, OSSE

DCPCSB, OSSE, Consortium of Universities

DDOT

DDOT

DDOT

DDOT

DDOT/OUC

DHCD

DHCD

DISB

DISB, Consortium of Universities, DCHR, TIAA

Age-Friendly DC Task Force

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Age-Friendly DC Task Force

DOEE

DPR

DPR

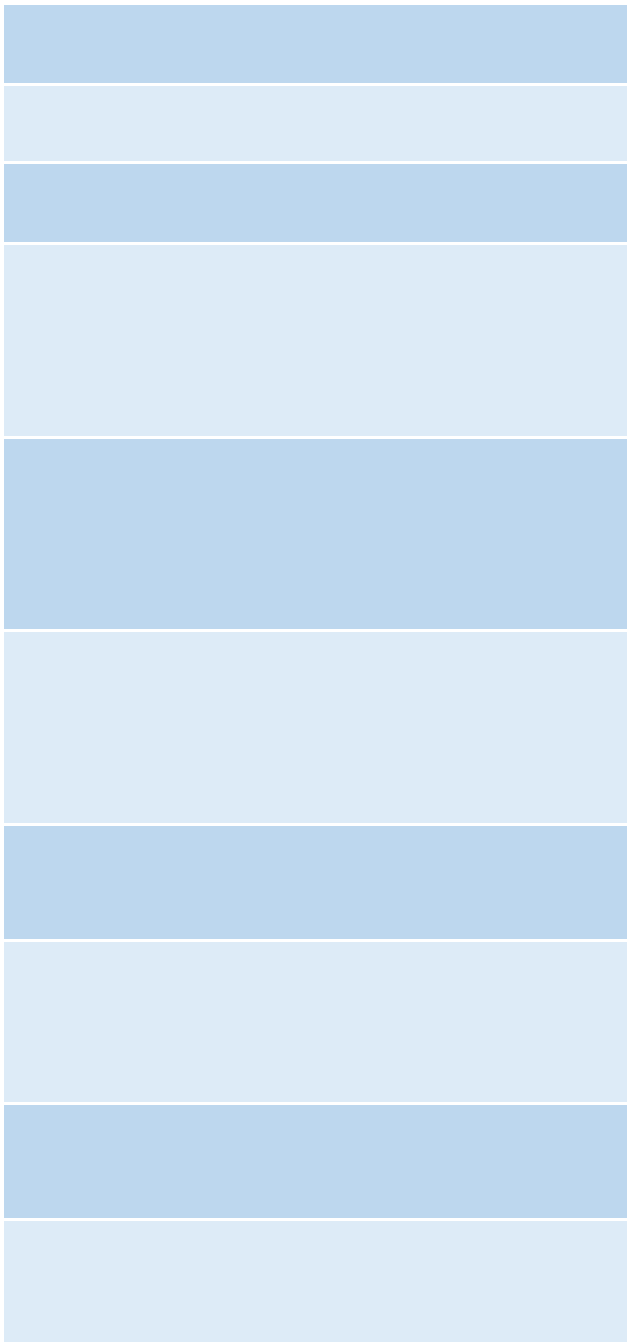
HSEMA, OP

HSEMA, OP

SAGECare

Serve DC

Silvernest



Vision	Domain	Goal	Strategy	Description	Lead Agencies	Partner Agencies	Progress Metrics	Community Projects
A city where everyone has access to recreational facilities, activities and services; moves easily indoors and out; and routinely experiences nature	1 - Outdoor Spaces and Buildings	1.1	1.1.2	Strengthen the linkages to physical activity for residents 50+ by expanding the Park Prescription to residents of all ages.	Age-Friendly DC Task Force	DCHealth, DPR, DCOA, DC Greens, Wholesome Wave		
	1 - Outdoor Spaces and Buildings	1.1	1.1.4	Increase awareness of District buildings and parks that are accessible.	OP	DCRA, DCPS, DGS, DPR		
	1 - Outdoor Spaces and Buildings	1.1	1.1.3	Increase the number of parks and public spaces by 10 new locations a year that are equipped with drinking fountains, restrooms, and seating with arms and backs.	DPR	ODR		
	1 - Outdoor Spaces and Buildings	1.1	1.1.1	Increase the number of art projects, landmarks and natural features for persons of all ages as a way to create distinct and memorable places within neighborhoods by 2023.	DCCAHA	OP, DPW, DDOT		
	1 - Outdoor Spaces and Buildings	1.1	1.1.0	Increase accessibility and knowledge of outdoor areas through creating engagement opportunities; and work to beautify recreational facilities.				
	1 - Outdoor Spaces and Buildings	1.1	1.1.5	Increase awareness of accessibility concerns by working with private entities to publish accessibility reports for private buildings.	Age-Friendly DC Task Force			
	2 - Transportation	2.1	2.1.7	Improve safety, access, and connectivity of shared use paths (trails) for all users.	DDOT	DPR, Neighborhood Villages in DC		
	2 - Transportation	2.1	2.1.6	Improve accessible curbside use opportunities.	DDOT	ODR, WMATA, DFHV, DCOA		
	2 - Transportation	2.1	2.1.3	Conduct outreach to older adults to increase bicycle usage.	DDOT	WABA, DPR, Bicycle Advisory Council	Compare to previous 311 requests & other service requests- there are also interactive maps for construction on roads to look at for progress	
	2 - Transportation	2.1	2.1.2	Reduce the severity of bicycle and pedestrian crashes and strengthen the interaction of pedestrian/bicycle/personal mobility devices through the Vision Zero Initiative.	DDOT	WABA, MPD, WMATA, Pedestrian Advisory Council, Bicycle Advisory Council	Budget for sidewalk repairs now vs. budget for sidewalks in 5 years\ Amount of sidewalks repaired now- find through 311 requests, compare to # of repairs in 5 years	
2 - Transportation	2.1	2.1.5	Improve transit stops to be more accessible and compliant with accessibility guidelines through sidewalk/intersection connectivity (e.g. curb ramps and APS).	DDOT	WMATA, DDOT/ADA Team, DCOA, Commission on Aging	Create workgroup to promote bicycle safety and identify strategies to increase the number of older riders using bicycles		
A city with a variety of transportation modes, including walking, biking and scooters, that are safe and affordable for travelers of all ages and abilities, easy to find and use and able to connect residents and visitors to jobs, goods and services	2 - Transportation	2.1	2.1.0	Safe and affordable private and public modes of transportation.			Compare amount of 311 requests now and in 5 years	
	2 - Transportation	2.1	2.1.1	Develop sustainable funding and implementation for sidewalk repair, safety, and maintenance.	DDOT			
	2 - Transportation	2.1	2.1.4	Replace street/traffic signage to ensure that it addresses access and functional needs, is well lit, and is readable.	DDOT		Compare with WMATA Momentum 2025 Plan and see how transit stops are improving in 5 years	
	2 - Transportation	2.1	2.1.8	Reduce transportation barriers by implementing innovative pilot projects and programs.	DFHV		https://www.wmata.com/initiatives/strategic-plans/ https://ddot.dc.gov/page/red-top-meter-program-frequently-asked-questions--info-on-program-just	
	2 - Transportation	2.2	2.2.1	Create informational materials to enhance transportation training, such as Travel Training/ System Orientation, to support individual and group instruction about how to navigate the District.	WMATA	DCPL, DDOT, DPR, Wellness Centers		
	2 - Transportation	2.2	2.2.0	Provide residents and visitors with the information and tools they need to make informed travel choices.	WMATA	Neighborhood Villages in DC	Implemented- seek to receive feedback through 311	
	2 - Transportation	2.2	2.2.2	Increase outreach to older adults about travel choices within the District.	DDOT	Neighborhood Villages in DC, DCOA	Count the amount of clicks/hits on the DDOT website, compare data now to data in 5 years	
	2 - Transportation	2.2	2.2.3	Improve access to real time data, such as reports of service requests for sidewalks, street lights, alleys, and traffic signals.	DDOT	OUC, DCHR, DCOA	https://www.wmata.com/rider-guide/new-riders/Travel-Training.cfm	
	3 - Housing	3.1	3.1.6	Research and promote home-sharing options for both intergenerational living arrangements and for residents 50+, as a strategy to enable capable older adults to remain in their communities.	Age-Friendly DC Task Force	AARP, Generations of Hope, Home Sharing Compatibility Apps, including Silvernest	Analyze the number of 311 requests there are about safety and access now vs. the amount in 5 years looking for a decrease	
	3 - Housing	3.1	3.1.3	Increase awareness and access to home modification programs using allocated funds from Single Family Residential Rehabilitation Program, Handicapped Accessibility Improvement Program, Rebuilding Together, and other programs, so residents 50+ can prepare applications prior to the years when they may experience mobility limitations.	DHCD	DCOA		

Vision	Domain	Goal	Strategy	Description	Lead Agencies	Partner Agencies	Progress Metrics	Community Projects
	3 - Housing	3.1	3.1.4	Review Medicaid assisted living reimbursement rates annually to support older low-income residents accessing and maintaining assisted living housing.	DHCF	DCOA	https://dhcd.dc.gov/release/mayor-bowser-announces-103-million-investment-affordable-housing	
	3 - Housing	3.1	3.1.7	Conduct a needs assessment taking into consideration recent population changes, needs of residents of various age-cohorts 45+, income levels, current and future availability of housing, visitability, and the projected resource requirements to meet the needs.	DHCD	DMPED, OP, OVA,VA, ODR, OHR, DMHHS, DDOT, DC Health, OLGB	Numer of DC residents receiving in-home adaptations through Safe At Home	
	3 - Housing	3.1	3.1.1	Develop incentives financed by the Housing Production Trust Fund (HPTF) and other government financing to encourage developers to increase the production of new affordable units available to residents 50+.	DHCD, OP	Nonprofit housing developers, DBH, DHS	AFDC will track the number of DHCD funded projects each FY fun. https://dhcd.dc.gov/release/mayor-bowser-announces-103-million-investment-affordable-housing	
	3 - Housing	3.1	3.1.5	Encourage the development, preservation, and improvement of new and existing independent living residences and affordable and accessible housing in the city.	DHCD, DMPED	WMATA	Number of units constructed by Ward by 2023 - Increase assisted living from 1 unit of assisted living per 116 persons over 65 to 1 assisted living unit per 58 persons over 65 with at least half of those units available to DC residents with incomes below 50% AMI	
A city that provides access to a continuum of safe and affordable housing options that allow residents to age in place	3 - Housing	3.1	3.1.0	Streamline, expand, and promote programs that support affordable housing and aging in place.			DHCD has indicated what they will accomplish https://dhcd.dc.gov/release/mayor-bowser-announces-103-million-investment-affordable-housing	
	3 - Housing	3.1	3.1.2	Increase awareness and access to the Safe At Home program to residents 60+ by expanding eligibility requirements.	DCOA		Inventory of home sharing- use silvernest database and Craigslist where possible	
	3 - Housing	3.1	3.1.8	Encourage implementation of accessory dwelling units (also known as ADUs or "granny flats") in more residential zones.	DHCD		Yes/No--Completed/Not Completed	
	3 - Housing	3.2	3.2.4	Expand Fair Housing Act training to third-party inspectors and offer technical assistance to architects and developers to promote compliance with the act.	DCRA, ODR	DHCD, OHR, DGS	Monitor how many ADU's are created in residential zones per ward	
	3 - Housing	3.2	3.2.2	Develop and distribute a user-friendly list of housing inventory that supports residents 50+, with diverse backgrounds, i.e.: LGBTQ, persons with disabilities, English language learners.	DHCD	ODR, DCOA, OLGBT, OLA, OAA, OAPIA, National Association of Realtors		
	3 - Housing	3.2	3.2.3	Provide training for managers of existing public and private housing - including tenant-owned buildings - to address the needs of aging residents, including Fair Housing, ADA compliance and cultural competency for populations such as residents who are LGBTQ, who are disabled, and/or who are English language learners.	OHR, ODR, DHCD	OTA, DCOA, OLGBT, OLA, OAA, OAPIA, DCHA	Is it done by the end of the fiscal year every year - Y/N question	
	3 - Housing	3.2	3.2.0	Increase awareness of accessible, affordable, and healthy housing options that support residents with diverse backgrounds and interests.			http://dchousingsearch.org/ - monitor number of clicks/hits	
	3 - Housing	3.2	3.2.1	Provide and update a series of easy-to-comprehend factsheets, webinars, and/or infomercials on topics such as qualifying for tax credits, Fair Housing Act compliance, saving money on utilities, and the Healthy Homes program, annually.	DHCD, DOEE		DHCD Annual Housing Expo - use to measure number of people in attendance	
	4 - Social Participation	4.1	4.1.1	Increase efforts to connect older residents to arts, recreation, leisure, and other social activities through any means in order to make it easier to find activities of interest.	Age-Friendly DC Task Force	DCOA, DCCAH, DPR, DCPL, DDOT, DDOE, Serve DC, OUC, Neighborhood Villages in DC, AARP DC, Smithsonian	Increase in trainings and decrease in complaints	
	4 - Social Participation	4.1	4.1.2	Promote, determine, and measure future intergenerational social activities and programs for underserved populations, such as, intergenerational gardening.	DCOA	Seabury Resources for Aging		
A city where leisure, cultural, intergenerational and creative activities are widely available and accessible for residents age 50 and over	4 - Social Participation	4.1	4.1.0	Strengthen, develop, and promote arts, recreation, leisure and other social activities involving and targeting older adults.			Increase and determine/estimate the number of residents participated in services and activities	
	4 - Social Participation	4.2	4.2.1	Produce a "State of Volunteerism in the District" report, assessing volunteerism by age group, activity, and organization, providing recruiting and retaining techniques and recommendations.	CNCS, Age-Friendly DC Task Force	Consortium of Universities, ServeDC	Number of social activities and number of participants	
	4 - Social Participation	4.2	4.2.2	Enhance and promote the ServeDC volunteer database to expand volunteer opportunities, improve usability, increase choices, and better match residents 50+ with volunteer opportunities.	CNCS, Age-Friendly DC Task Force	Neighborhood Villages in DC		
	4 - Social Participation	4.2	4.2.0	Promote and provide quality volunteer opportunities for older adults.			Produce an extensive report assessing volunteerism by age group, activity, and organization, as well as providing recruiting and retaining techniques and recommendations	

Vision	Domain	Goal	Strategy	Description	Lead Agencies	Partner Agencies	Progress Metrics	Community Projects
	5 - Respect and Social Inclusion	5.1	5.1.2	Partner with private entities to support education campaigns aimed at mitigating negative attitudes and biases against aging individuals.	Age-Friendly DC Task Force	AARP-DC, Commission on Aging, Commission on Persons with Disabilities, Advisory Committee on LGBTQ Affairs, Commission on Human Rights, Advisory Board of DC Veteran Affairs, Commission on African Affairs, Commission on Asian and Pacific Islander Community Development, Commission on Latino Community Development, Commission on Returning Citizens and Re-entry, DC Commission on National and Community Service, DC Commission for Women, Mayor's Advisory Commission on Caribbean Community Affairs, Mayor's Interfaith Council, ASA, NCOA, LeadingAge, Frameworks Institute	District agencies, non-profits, and collaborative partners in the District will increase their advertising of volunteer opportunities, particularly intergenerational opportunities	
	5 - Respect and Social Inclusion	5.1	5.1.1	Develop person-centered, culturally sensitive training that is available to frontline, public-facing government agencies and staff.	DCOA, ODR	DDS, OLGBT	ODR Person-Centered Training in 2018 covered ___ DC agency employees in the following agencies	
	5 - Respect and Social Inclusion	5.1	5.1.3	Partner with private entities to implement intergenerational programs that promote meaningful interaction between older and younger residents.	Age-Friendly DC Task Force	Generations United, Foster Grandparents, Seabury Voices Up, CERT (ServeDC), DPR, Arboretum Gardening Partners Program, Project ACTION!, GWU	Number of people trained within each DC Public facing agenc. Collect previous agency evaluations of customer services and identify trend from FY19-FY23	PCT Trainings (person centered thinking) OLGBT Cultural Competency Training
A city that actively empowers older adults by improving public and private services, as well as public perceptions of aging	5 - Respect and Social Inclusion	5.1	5.1.0	Empower older adults by improving public and private services, and public perceptions of aging.			Do a pre and post test on aging biases within each community, including number of people's change in bias or attitude (want 50% change). Record number of attendees at workshops and programs. Use IAT (Implicit Association Test)	Disrupt Aging - AARP DC Foster Grandparents, My Brother's Keeper, Seabury Voices Up, CERT (ServeDC), DPR, Arboretum Gardening Partners Program, Project ACTION
	6 - Civic Participation and Employment	6.1	6.1.1	Increase the number of residents 50+ working long-term by partnering with employers; emphasize identifying long-term care employment opportunities close to home.	DOES	DMGEO, Leading Age, Cardinal CT Capital	Number of attendees at intergenerational programs	
	6 - Civic Participation and Employment	6.1	6.1.2	Partner with the Rotary Club of Washington and Council of Churches of Greater Washington to identify entrepreneurial opportunities and employers that focus on hiring residents 50+.	Age-Friendly DC Task Force	Rotary Club of Washington, CCGW, Washington Interfaith Council, AARP, YMCA		
A city where full and part-time work opportunities are available for the most experienced workers	6 - Civic Participation and Employment	6.1	6.1.0	Increase full and part-time employment and entrepreneurial opportunities for older residents.				
	6 - Civic Participation and Employment	6.1	6.1.3	Work with the Age-Friendly Business initiative to provide technical assistance and explore financial incentives to help small and local businesses become age-friendly, hire residents 50+, and provide entrepreneurship opportunities for older residents.	Age-Friendly DC Task Force		50 new jobs/year	
	6 - Civic Participation and Employment	6.2	6.2.0	Increase civic participation among residents age 50+.			Distribution Minimum; libraries, churches, civic organizations	
	6 - Civic Participation and Employment	6.2	6.2.1	Create and publish a listing of civic engagement opportunities for residents 50+.	DOES		Amount of AFDC businesses that are at least ___% adults 50+	
	7 - Communication and Information	7.1	7.1.2	Increase the number of users connected to Age-Friendly via digital networks: Twitter, Facebook, Instagram, to provide information about issues and events.	Age-Friendly DC Task Force	Consortium of Universities, DCPL, DCPCSB, CCGW, AARP, Beacon	50 new jobs/year	
	7 - Communication and Information	7.1	7.1.3	Facilitate more participation in age-friendly tech training workshops. Compile a list summarizing tech training opportunities available to DC seniors – offered by OCTO, other city agencies or community groups. Partner with DCOA to make information about training opportunities available and accessible to seniors across the city.	OCTO	DCOA		
	7 - Communication and Information	7.1	7.1.1	Expand the monthly newsletter with more information related to District and community partner programs, activities and initiatives, such as, community fairs, and District agency events.	DCOA	DCOA, Beacon	Number of print copies distributed, number of distribution sites, electronic reach, and number of electronic distribution sites	
A city that uses all forms of communication to keep older residents connected to their community, friends and family	7 - Communication and Information	7.1	7.1.0	Improve communication with residents 60+ across a range of media platforms.			Number of network participants and network email open rate	
	7 - Communication and Information	7.2	7.2.0	Increase awareness of best practices for readability for older residents.			Number of tech training opportunities included in communications, and participation rate in OCTO-led training	
	7 - Communication and Information	7.2	7.2.1	Create and distribute an Age-Friendly communication guide that includes tips for print and digital media to increase readability for older residents.	Age-Friendly DC Task Force			
	8 - Community Support and Health Services	8.1	8.1.1	Increase awareness of the Aging and Disability Resource Center (ADRC) while increasing the knowledge of ADRC professionals.	DCOA	AARP, IONA, DCPCA	100% distribution to all PIOs citywide, reported adherence to guidelines	
	8 - Community Support and Health Services	8.1	8.1.4	Fully implement the Nursing Assistive Personnel (NAP) legislation, to create a career ladder for residents working in the nursing field.	DC Health	Board of Nursing		
	8 - Community Support and Health Services	8.1	8.1.5	Create an initiative to increase the number of behavioral health screening for older adults in primary care settings.	Age-Friendly DC Task Force	DBH, DCOA, DHCF, Kaiser Permanente, CHA, DC Health, DCPCA	Compare number of residents who seek information every year - looking for annual increase.	

Vision	Domain	Goal	Strategy	Description	Lead Agencies	Partner Agencies	Progress Metrics	Community Projects
	8 - Community Support and Health Services	8.1	8.1.3	Implementing the Program for All-inclusive Care for the Elderly (PACE) in the District to increase the number of older residents receiving services close to home.	DHCF	DC Health, DCOA, PACE Vendor	List of recommended trainings and/or list of best practices checklist, # of trainings and # of certified people from trainings	
	8 - Community Support and Health Services	8.1	8.1.6	Foster partnerships between private entities that can expand behavioral health training for counselors and health aides working in home-based settings.	Age-Friendly DC Task Force	DCOA, DHCF, AMA, Home Care Partners, DC Health, DCPCA	Y/N on implementation of PACE facility by 2023	
	8 - Community Support and Health Services	8.1	8.1.2	Increase memory care training for direct healthcare workers in community-based settings .	DC Health	DHS, FEMS, Home Care Partners, DC Long-Term Care Community Based Organizations, DCPCA	Implementation by 2020	
A city that promotes wellness and active aging through achieving excellent health outcomes at all ages	8 - Community Support and Health Services	8.1	8.1.0	Increase consumer awareness of preventive, primary, urgent, and long-term care options.			Number of programs and screenings and number of older adults receiving these screenings and programs	
	8 - Community Support and Health Services	8.2	8.2.4	Create an awareness campaign that focuses on the disposal of medications as household waste, while exploring the establishment of convenient drop-off locations throughout the city.	Age-Friendly DC Task Force	DBH, DC Water, FEMS, DCOA, pharmacies, hospitals, clinics, DDOE, MPD, DPW	Number of counselors and aides receiving this this training and becoming certified	
	8 - Community Support and Health Services	8.2	8.2.3	Increase the number of older adult peer counselors that can support residents in treatment for substance use disorder.	DBH	DC Health, DHCD, DCRA, DCOA, DCPCA		
	8 - Community Support and Health Services	8.2	8.2.2	Research the causes of poly-pharmacy and implement best practices to address the causes.	Age-Friendly DC Task Force	DCPCA, DC Hospital Association	Was this goal achieved annually? Y/N?	
	8 - Community Support and Health Services	8.2	8.2.1	Evaluate the impact of evidence-based falls reduction programs underway in DC.	DCOA	HSEMA, DC Falls Coalition, Neighborhood Villages in DC	Identify best practices and disseminate those practices, measure by number of resources that are disseminated	
	8 - Community Support and Health Services	8.2	8.2.0	Promote health, wellness and an active lifestyle in the community.			Number of programs and number of older adult peer counselors	
	8 - Community Support and Health Services	8.3	8.3.4	Create a comprehensive plan to address senior hunger and malnutrition in DC.	DC Hunger Solutions	DC Health, DC Senior Advisory Coalition		
	8 - Community Support and Health Services	8.3	8.3.3	Increase the number of eligible residents 50+ enrolled in the Supplemental Nutrition Assistance Program (SNAP).	DHS	DC Hunger Solutions, DC Senior Advisory Coalition		
	8 - Community Support and Health Services	8.3	8.3.5	Create and distribute a nutrition resource guide for older residents.	Age-Friendly DC Task Force	DC Senior Advisory Coalition, IONA, DCPCA, DCFPC	Increase participation in existing programs; compare number of participants before and after, gap filling; address unmet needs per ward, identify number of residents who live within 1 mile of a grocery store	Grocery Plus, Produce Plus, Home Delivered Meals, Community Dining, Meals in Wheels, Mobile Markets, Farmer's Markets, Food Pantries, SHARE, Seniors Farmers Market Nutrition Program, Community Food Works, Produce Rx
	8 - Community Support and Health Services	8.3	8.3.2	Increase food education opportunities via cooking, gardening, and nutrition classes.	DPR	DCOA, DC Villages, Senior Wellness Centers, Capital Area Food Bank	Number of programs and classes by ward, compare annually	DPR Workshops, DCOA Nutrition Education through lead agencies and wellness centers
	8 - Community Support and Health Services	8.3	8.3.1	Increase access to affordable fresh produce and other healthy foods, by connecting residents to assistance programs and community partners.	DCFPC	Sustainable DC, Capital Area Food Bank, DC Greens, DC Health, OP, DC Food Policy Council, DCPCA	Compare number of people who are eligible to number of people who are participating, seek to increase annually	DC Hunger Solutions SNAP Outreach
	8 - Community Support and Health Services	8.3	8.3.0	Increase awareness of and access to healthy foods and promote healthy living through improved nutrition.			Y/N in creation and updated every two years	
	9 - Emergency Preparedness and Resilience	9.1	9.1.1	Increase enrollment in Alert DC through targeted outreach to facilities and service centers serving vulnerable populations.	HSEMA	OCTO, OP, DOEE, OUC	Y/N in creation and distribution in every Ward	
A city that ensures the readiness, immediate safety and resiliency of all residents and communities before, during and after an emergency	9 - Emergency Preparedness and Resilience	9.1	9.1.0	Increase vulnerable and at-risk resident populations with connectivity to emergency preparedness and resiliency information.				
	9 - Emergency Preparedness and Resilience	9.2	9.2.1	Increase awareness of trainings on preparedness, mass care, emergency response, access and functional needs, behavioral health, CPR/first aid, and resilience to District government staff and public volunteers.	HSEMA	ServeDC, FEMS		
	9 - Emergency Preparedness and Resilience	9.2	9.2.0	Build individual and community resilience and preparedness for emergencies.				
	9 - Emergency Preparedness and Resilience	9.2	9.2.2	Create and assist community supported, neighborhood networks across the city that are accessible to all income levels.	DCOA, Neighborhood Villages in DC			
	10 - Abuse, Neglect, and Fraud	10.1	10.1.4	Host monthly community outreach events focused on abuse, neglect and fraud.	DC TROV	DCOA		
A city where older adults can expect to live free of financial exploitation, neglect, and physical, sexual and emotional abuse	10 - Abuse, Neglect, and Fraud	10.1	10.1.0	Lessen the impact of elder abuse in the forms of physical abuse, sexual assault, financial abuse and neglect by 20% in the District.	DC TROV	DISB, APS		
	10 - Abuse, Neglect, and Fraud	10.1	10.1.1	Increase awareness of the Senior Safe Initiative to educate persons on the importance of protecting their money and financial accounts from scams, exploitation and identity theft through trainings and outreach events to seniors and banks.	DISB	MPD, APS		
	10 - Abuse, Neglect, and Fraud	10.1	10.1.2	Conduct a comprehensive needs assessment to garner a greater understanding of elders' experiences with abuse in the District, assessing the current services offered to senior victims, and evaluating where the current gaps are.	DC TROV			

Vision	Domain	Goal	Strategy	Description	Lead Agencies	Partner Agencies	Progress Metrics	Community Projects
	10 - Abuse, Neglect, and Fraud	10.1	10.1.3	Coordinate a robust social media presence on issues related to elder victims' rights and resources.	DC TROV			
	10 - Abuse, Neglect, and Fraud	10.2	10.2.1	Through the Senior Safe Initiative, increase awareness among banks of the ability to freeze assets that have been compromised through scams and financial exploitation.	DISB	DCOA, APS		
	10 - Abuse, Neglect, and Fraud	10.2	10.2.3	Provide information regarding Consumer Protection, Medicaid Fraud, injunctive relief and protections, civil protection orders, guardianships and conservatorships, substitute decision-making.	DHS/APS	DISB, MPD		
	10 - Abuse, Neglect, and Fraud	10.2	10.2.2	Increase access to information to those in long-term care on ways they can lessen abuse neglect, and fraud such as: powers of attorney, protective orders, civil remedies for financial exploitation, and the potential of license revocation.	DHS/APS	MPD, DISB, APS		
	10 - Abuse, Neglect, and Fraud	10.2	10.2.0	Increase identification of victims and access to civil remedies for victims to lessen the impact of revictimization.				
	10 - Abuse, Neglect, and Fraud	10.3	10.3.3	Offer direct crime victims legal services to including: information, brief advice, representation in criminal investigations/cases, and assistance with asserting victims' rights in criminal prosecutions under the Crime Victims' Rights Act and DC Crime Victims' Bill of Rights.	DHS/APS	MPD, APS		
	10 - Abuse, Neglect, and Fraud	10.3	10.3.1	Educate prosecutors on the importance of the Undue Influence component in the DC legal codes in prosecuting cases, and how to best utilize older witnesses of diminished capacity.	OAG	MPD, APS, DISB		
	10 - Abuse, Neglect, and Fraud	10.3	10.3.2	Create an Elder Justice Coordinator at OAG to serve on the multidisciplinary Elder Abuse Response Team and increase prosecutions of elder abuse.	OAG	MPD, APS, DISB		
	10 - Abuse, Neglect, and Fraud	10.3	10.3.0	Increase prosecution of elder abuse crimes.				
	10 - Abuse, Neglect, and Fraud	10.4	10.4.1	Provide training to allied professionals and community partners on elder victims' rights, services, and resources.	DC TROV	DISB		
	10 - Abuse, Neglect, and Fraud	10.4	10.4.3	Distribute informational materials regarding services and how to access all 8 wards.	DCOA	DISB, DC TROV		
	10 - Abuse, Neglect, and Fraud	10.4	10.4.2	Increase awareness of the Undue Influence component in the DC legal codes in victimization.	OAG	MPD, APS		
	10 - Abuse, Neglect, and Fraud	10.4	10.4.0	Education and Training: Increase the understanding and knowledge of the rights and resources available for elder victims.				
	11 - Financial Security	11.1	11.1.4	Deliver financial well-being and establish a foundation for individual and multi-generational knowledge and cultural changes through financial education including managing debt and credit, investing properly, protecting assets, and securing lifetime income sources.	DISB	DCHR, TIAA, Consortium of Universities, Investor Protection Trust, Investor Protection Institute, WISER		
	11 - Financial Security	11.1	11.1.1	Distribute a survey to DC residents to assess their financial preparedness and planning.	DISB	DCOA		
	11 - Financial Security	11.1	11.1.3	Engage residents 50+ with socially involved supplemental income opportunities such as home sharing and ride sharing.	Age-Friendly DC Task Force	Home sharing Compatibility Apps (Such as Silvernest)		
	11 - Financial Security	11.1	11.1.2	Make progress in financial readiness and preparedness through education and behavioral changes such as understanding debt, social security, and other retirement benefits, as well as the establishment of an emergency fund.	DISB	Investor Protection Trust, Investor Protection Institute, WISER, TIAA, Consortium of Universities		
A city where financial well-being of DC residents and strategies for savings are promoted throughout life.	11 - Financial Security	11.1	11.1.0	Promote financial well-being of DC residents and drive engagement at different life stages.			Number of Adults 50+ who get matched with a housemate	Home Sharing
	12 - Lifelong Learning	12.1	12.1.3	Create and distribute materials informing residents how to enroll in higher learning courses.	OSSE	DCOA, DCPL	Reduction in Bankruptcy and foreclosure rates	
	12 - Lifelong Learning	12.1	12.1.4	Promote opportunities to educate and empower residents 50+ with various technologies, such as social media, online training, etc.	DPR, DCPL	OCTO		
	12 - Lifelong Learning	12.1	12.1.2	Track the growth of the OSHER Lifelong Learning program, Smithsonian and other museum education programs for residents 50+.	Age-Friendly DC Task Force	OSHER Lifelong Learning Institute (OLLI)	Number of visits to Consortium website increase by ___%	
A city where residents of all ages will have opportunities to fill knowledge gaps, pursue interests and new career directions	12 - Lifelong Learning	12.1	12.1.0	Encourage residents 50+ to pursue knowledge both for fun and increased career opportunities.			Obtain data by age each year, anticipate growth of ___%	
	12 - Lifelong Learning	12.1	12.1.1	Promote the Consortium of Universities website to compare information about college class offerings for DC residents 50+.	OSSE, Consortium of Universities		Distribution Minimum	
	12 - Lifelong Learning	12.2	12.2.2	Increase enrollment in programs offered by AARP and other associations, villages, and faith-based communities, working to improve reading and calculation skills of residents.	Age-Friendly DC Task Force	AARP, DCPL, Neighborhood Villages in DC		
	12 - Lifelong Learning	12.2	12.2.1	Promote awareness of adult literacy education opportunities offered in public schools, charter schools, and community-based organizations.	OSSE	DME, DCPCSB, DCPL, DOES		

Vision	Domain	Goal	Strategy	Description	Lead Agencies	Partner Agencies	Progress Metrics	Community Projects
A city where residents 50 and over feel safe no matter the time or location.	12 - Lifelong Learning	12.2	12.2.0	Encourage District residents age 50+ with functional illiteracy to pursue reading and calculation skills in the person's preferred language.			Number of enrolled adults aged 50+ increases by __%, % of enrolled adults who complete their courses	
	12 - Lifelong Learning	12.2	12.2.3	Create a network of volunteers that will assist residents in enrolling in educational programs.	DCPL		Number of participants increases by __%	
	13 - Public Safety	13.1	13.1.0	Increase the sense of security that residents aged 50+ feel both in their homes as well as in the city towards other residents.			Number of network participants increases by __%	
	13 - Public Safety	13.1	13.1.1	Implement the "Safer, Stronger DC" plan to place more police officers in streets and provide them with more tools to prevent crime.	MPD			
	13 - Public Safety	13.2	13.2.0	Reduce motor vehicle-related accidents and injury to create safer transportation for residents aged 50+.			Number of outreach events	
	13 - Public Safety	13.2	13.2.1	Increase outreach to older adults about the District's Vision Zero plan to reduce traffic deaths to zero by 2024.	DDOT		Percentage (%) change in crime, survey results indicating increased sense of security	
	14 - Caregiving	14.1	14.1.1	Conduct a caregiver needs assessment composed of a survey and focus groups to better understand the needs of unpaid caregivers.	DCOA	CDC-BRFSS, DCHealth, Consortium of Universities		
	14 - Caregiving	14.1	14.1.2	Enhance supports and services for unpaid caregivers through the creation of a Caregiving Complex, increasing transportation options and the availability of respite services after hours, including evenings and weekends.	DCOA	DCOA, DMHHS, Neighborhood Villages in DC, Department of Disability Services (DDS), WMATA, DPR		
	14 - Caregiving	14.1	14.1.4	Increase awareness and understanding of Medicaid and non-Medicaid supports for care recipients and caregivers.	DCOA, DHCF	DMHHS		
	A city where those who care for others are supported	14 - Caregiving	14.1	14.1.0	Survey the population to identify the needs of DC unpaid family caregivers and determine ways to improve and expand community support.			Number of transportation options, day programs available specifically to caregivers
	14 - Caregiving	14.1	14.1.3	Explore legislative barriers facing caregivers and proposed methods to remove them.	DCOA			
	14 - Caregiving	14.2	14.2.2	Increase outreach on caregiving resources through radio, television, newspapers, and other digital media platforms, to increase the sustainability of unpaid caregiving.	Age-Friendly DC Task Force	DC Caregivers Coalition, DCOA	Number of caregivers who use Medicaid programs vs. non-Medicaid programs, # of caregivers who understand the difference between programs	
	14 - Caregiving	14.2	14.2.1	Educate employees and employers to ensure awareness of the new Family Paid Leave Law and ensure successful implementation.	DOES, DCHR	DCOA		
	14 - Caregiving	14.2	14.2.4	Promote cost-sharing opportunities by DC government agencies and/or private entities that can benefit family caregivers through financial assistance and partnerships that allow them to remain in the District.	DCOA	DMHHS, DHCD, Silvernest		
	14 - Caregiving	14.2	14.2.0	Provide greater information to unpaid family caregivers through improved communication and highlighted opportunities for assistance through various local programs.			Percentage (%) of residents who are aware of caregiving information and how they are aware of it	
	14 - Caregiving	14.2	14.2.3	Explore the creation of an online training program for family caregivers which will provide resources and showcase availability of programs like the DCOA Caregiving complex.	DCOA			