

<i>OO Name</i>	<i>Completion Date</i>	<i>Purpose</i>	<i>Partner</i>	<i>Grant or contract</i>	<i>Source of Funding</i>
TANF Recertification	Spring 2018	Determine whether additional outreach increases the likelihood a customer will recertify for TANF benefits	The Lab @ DC	N/A	N/A
Embracing 2Gen: Findings from the District of Columbia's TANF Survey	May 2018	To summarize information captured in DHS's baseline survey before the 2Gen TANF policy took effect on April 1, 2018. The baseline survey findings will be included in a larger impact evaluation of the 2Gen TANF policy.	Yale University	Donation Agreement	N/A
TANF on the Brink of Change – Reflections of Mothers Receiving Cash Assistance in the District of Columbia	May 2018	To share the qualitative data collected by the Urban Institute from customers receiving TANF about their experience in the program, specifically before the 2Gen TANF policy took effect on April 1, 2018.	Urban Institute	Donation Agreement	Private funding from the Robert Wood Johnson Foundation
Navigator Pilot Program	April 2019	To analyze the impact of a pilot program aimed at improving the customer experience in the five DHS Service Centers with the introduction of "Navigators".	DARE	N/A	N/A
TANF Customer Survey	July 2019	Designed a multifaceted survey to gather qualitative and quantitative data about TANF customers as it relates to their experiences with the TANF program and their lives in the community. Information from	DARE	N/A	N/A

		the survey was used to examine access and utilization of TANF programs, services, and supports. Another aim of the survey was to analyze personal information from customers about themselves and their children to understand 2Generation issues targeted through the TANF program.			
Enhancing the DHS Customer Experience: DCWET Employment Program Service Providers In DPO Service Centers	October 2019	A survey to analyze the impact of a pilot program developed to improve the customer experience in the five DHS Service Centers by co-locating SNAP E&T and TANF TEP Providers. Another aim of this pilot program – through the co-location of key stakeholders – is to increase customer participation in programs and services provided by both SNAP E&T and TANF TEP.	DARE, DPO, & DCWET	N/A	N/A
SNAP Customer Survey	December 2019	An initiative to survey SNAP customers, with some focus on the possible impact of the ABAWD rule. Both qualitative and quantitative data were collected to provide a nuanced understanding about the utilization of SNAP and the lives of these customers. The survey collected information about SNAP resources, education/training, employment, material need, and general stability.	DARE	N/A	N/A
Yale University MOMs Initiative	In progress	To provide mental health support to mothers in the TANF program to improve outcomes for both mothers and their child(ren). Information is	Yale University	Contract	N/A

		gathered ongoingly and matched with administrative data to analyze the effect of this type of comprehensive mental health support on program participants.			
Preschool Development Grant	In progress	A cross-agency collaboration to streamline service delivery among families with children birth to age 5. ESA collaborated with OSSE and contracted partners to develop and administer a survey and focus groups to District residents with young children. This information was used to inform this initiative through the creation of a needs assessment and strategic plan. ESA continues to provide unique guidance as it serves low-income children in the District through a mix of resources.	OSSE	Grant Agreement	U.S. Dept. of Health & Human Services
SNAP CHURN ANALYSIS	In progress	An analysis of SNAP administrative data to identify unique characteristics of individuals and families who cycle on and off of SNAP. This research will provide insight about what factors are associated with SNAP churn so DHS can better serve customers through a suite of programs and services.	DARE	N/A	N/A
FOOD DESERTS: A GEOGRAPHIC ANALYSIS OF EBT SPENDING PATTERNS	In progress	An analysis of spending patterns among SNAP and TANF customers to understand the geography of food deserts and identify the resource needs of low-income residents across the District. Using EBT transaction data, survey data, administrative data,	DARE	N/A	N/A

		and publicly available data information about how and where SNAP and TANF customers use their EBT cards, this research provides insight about how ESA customers address their food needs.			
UNDERSTANDING CHILDCARE: ITS ROLE FOR FAMILIES ON TANF	In progress	Research to better understand childcare needs and utilization of childcare subsidies among TANF customers. Survey data is being matched with administrative data and data from OSSE to analyze the geographic distribution of childcare centers, objective measures of quality, perceived quality, and barriers to childcare utilization among TANF customers.	DARE	N/A	N/A
2GENERATION METRICS: DEVELOPING AND MEASURING PROGRESS	In progress	An analysis of TANF administrative data and TANF survey data focused on 2Generation issue areas. This includes an examination of adult, child, and household level data to understand the effectiveness of DHS's implementation of the 2Generation approach. This includes and evaluation of key indicators, identified as measures that represent an aspect of each 2Generation "cog".	DARE	N/A	N/A
REPORT TO THE DIRECTOR OF DC DHS FROM THE FRSP TASK FORCE	January 2020	Recommendations to improve quality, customer outcomes, effectiveness, efficiency, and accountability.	Barbara Poppe & Associates	Contract	FSA/Homeless Services Continuum-General