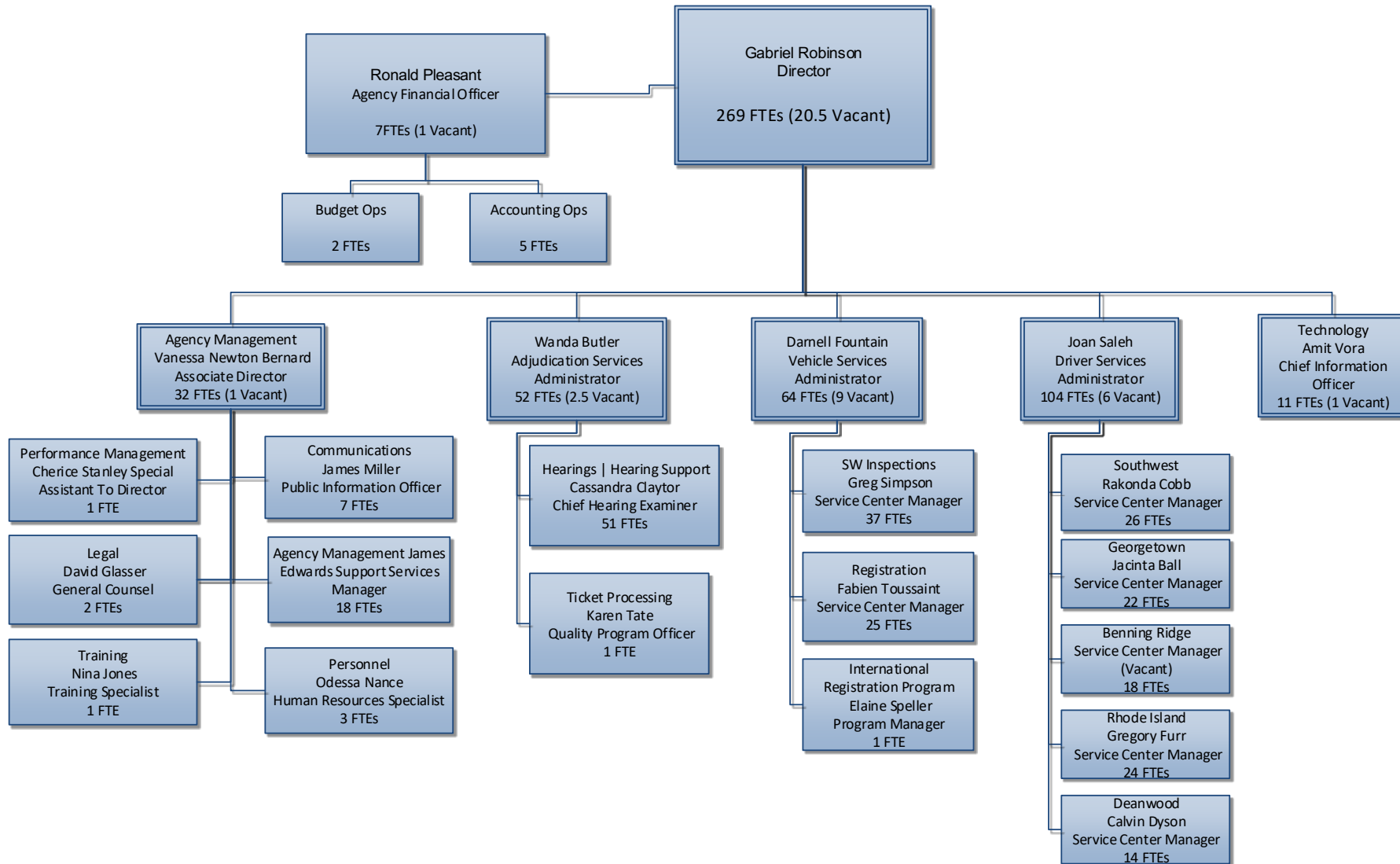


# FY2021 DEPARTMENT OF MOTOR VEHICLES ORGANIZATION CHART



# DMV Position List

Last Updated: February 01, 2021

Position Number	Title	Name	Hire Date	Vac Stat	Days Vacant	Federal or Local Laws	Reg/Term	Job Series	Grade	Step	Salary	Fringe	Prgm Code	Department Name
00009555	Hearing Support Manager	GuzmanPena,Ana	5/24/10	F		No	Reg	963	13	0	118450	30441.65	Hearing Support	Adjudication Services
00004670	Lead Legal Instrum. Exam (DMV)	Massey,Shirley T	7/28/03	F		No	Reg	963	10	7	72244	18566.71	Hearing Support	Adjudication Services
00004620	Legal Instrument Examiner (DMV)	Berry,Aliya	8/25/14	F		No	Reg	963	7	5	52074	13383.02	Hearing Support	Adjudication Services
00027018	Legal Instrument Examiner (DMV)	Hellams,Delante A	4/21/03	F		No	Reg	963	9	8	67578	17367.55	Hearing Support	Adjudication Services
00014261	Legal Instrument Examiner (DMV)	Julien,Jasmine	10/24/87	F		No	Reg	963	9	10	71106	18274.24	Hearing Support	Adjudication Services
00007669	Legal Instrument Examiner (DMV)	Macias,Dulce Angelica	2/3/97	F		No	Reg	963	9	10	71106	18274.24	Hearing Support	Adjudication Services
00006892	Legal Instrument Examiner (DMV)	Sanders,Kirby R.	6/24/19	F		No	Reg	963	6	2	42697	10973.13	Hearing Support	Adjudication Services
00015424	Legal Instrument Examiner (DMV)	Smith Godfrey,Tonya L	5/26/98	F		No	Reg	963	9	9	69342	17820.89	Hearing Support	Adjudication Services
00024228	Legal Instrument Examiner (DMV)	Williams,Kraig R	10/16/17	F		No	Reg	963	6	4	45573	11712.26	Hearing Support	Adjudication Services
00002584	Staff Assistant	Manning,Christina Marie	1/7/19	F		No	Reg	301	9	2	52691	13541.59	Hearing Support	Adjudication Services
00021545	Lead Legal Instrum. Exam (DMV)	Campbell-Perkins,Kimberly J	8/27/90	F		No	Reg	963	10	10	78073	20064.76	Hearing Support	Adjudication Services
00024018	Legal Instrument Examiner (DMV)	Ford,Karlotta	12/15/14	F		No	Reg	963	7	5	52074	13383.02	Hearing Support	Adjudication Services
00026454	Legal Instrument Examiner (DMV)	Hardy,Gloria A	3/10/03	F		No	Reg	963	9	8	67578	17367.55	Hearing Support	Adjudication Services
00023882	Legal Instrument Examiner (DMV)	Harris,Naadira A	9/29/08	F		No	Reg	963	8	6	58207	14959.20	Hearing Support	Adjudication Services
00022258	Legal Instrument Examiner (DMV)	Hawkins,Lajuan R	6/19/85	F		No	Reg	963	9	10	71106	18274.24	Hearing Support	Adjudication Services
00031459	Legal Instrument Examiner (DMV)	Johnson,Rachelle A	10/16/17	F		No	Reg	963	6	4	45573	11712.26	Hearing Support	Adjudication Services
00016925	Legal Instrument Examiner (DMV)	Sedgwick,Denise	12/19/88	F		No	Reg	963	9	10	71106	18274.24	Hearing Support	Adjudication Services
00016017	Legal Instrument Examiner (DMV)	Smith,Dawn	6/26/17	F		No	Reg	963	6	4	45573	11712.26	Hearing Support	Adjudication Services
00082439	Legal Instrument Examiner (DMV)	Tann,Erica M.	3/24/14	F		No	Reg	963	7	5	52074	13383.02	Hearing Support	Adjudication Services
00018156	Legal Instrument Examiner (DMV)	Young Jr.,Charles M	10/22/99	F		No	Reg	963	9	9	69342	17820.89	Hearing Support	Adjudication Services
00015767	Staff Assistant	Carr,Shelley L	4/14/08	F		No	Reg	301	9	8	62483	16058.13	Hearing Support	Adjudication Services
00020920	Supv Legal Instrument Examiner	Coyoy,Paula I	3/16/09	F		No	Reg	963	11	0	79471.37	20424.14	Hearing Support	Adjudication Services
00015839	Supv Legal Instrument Examiner	Hayes,Antaeus B	11/9/20	F		No	Reg	963	11	0	79471	20424.05	Hearing Support	Adjudication Services
00017321	Adjudication Services Administ	Butler,Wanda F	7/11/94	F		No	Reg	963	16	0	155358.4	39927.10	Hearings	Adjudication Services
00009834	Appeals Board Member	Banks,Wyndell O	9/19/16	F		No	Term	301	14	2	53488.5	13746.54	Hearings	Adjudication Services
00023611	Appeals Board Member	Vacant		V	24	No	Term	301	14	1	51828.5	13319.92	Hearings	Adjudication Services
00020770	Chief Hearing Examiner	Claytor,Cassandra P	10/31/94	F		No	Reg	930	15	0	143646	36917.02	Hearings	Adjudication Services
00082412	Hearing Examiner	Best,David D.	4/7/14	F		No	Reg	930	13	6	110063	28286.19	Hearings	Adjudication Services
00013665	Hearing Examiner	Boone,Emma M	10/7/13	F		No	Reg	930	13	6	110063	28286.19	Hearings	Adjudication Services
00004241	Hearing Examiner	Boyd,Sharon Grace	11/13/07	F		No	Reg	930	13	9	119186	30630.80	Hearings	Adjudication Services
00025051	Hearing Examiner	Collins,Christopher L	6/11/77	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00026493	Hearing Examiner	Dansby,Tonia M	9/22/03	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00031438	Hearing Examiner	Davis,Joseph	8/21/17	F		No	Reg	930	13	3	100940	25941.58	Hearings	Adjudication Services
00023529	Hearing Examiner	Davis,Remigia C	3/16/09	F		No	Reg	930	13	8	116145	29849.27	Hearings	Adjudication Services
00026218	Hearing Examiner	Harris,Mark M	4/5/93	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00012316	Hearing Examiner	Horsley,Bashan W	12/15/14	F		No	Reg	930	13	5	107022	27504.65	Hearings	Adjudication Services
00008824	Hearing Examiner	Lawson,Stephen J	4/8/02	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00082411	Hearing Examiner	Matlock,Belinda	8/21/17	F		No	Reg	930	13	4	103981	26723.12	Hearings	Adjudication Services
00031473	Hearing Examiner	Matthews,Desiree Vanita	6/10/85	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00003497	Hearing Examiner	Musonye Smith,Rose	5/3/91	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00075103	Hearing Examiner	Neloms,Roxanne D.	4/9/12	F		No	Reg	930	13	9	119186	30630.80	Hearings	Adjudication Services
00007910	Hearing Examiner	Roshell,Alicia A.	9/11/08	F		No	Reg	930	13	8	116145	29849.27	Hearings	Adjudication Services
00019753	Hearing Examiner	Ruffin,Marvin G	9/26/11	F		No	Reg	930	13	8	116145	29849.27	Hearings	Adjudication Services
00024269	Hearing Examiner	Thomas,Yanic L	3/5/18	F		No	Reg	930	12	3	87440	22472.08	Hearings	Adjudication Services
00008344	Hearing Examiner	Thompson,Dakarai D.	3/7/16	F		No	Reg	930	13	5	107022	27504.65	Hearings	Adjudication Services
00022136	Hearing Examiner	Walton,Gina	8/18/95	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00000700	Hearing Examiner	Warren Ali,Valerie	8/25/97	F		No	Reg	930	13	10	122227	31412.34	Hearings	Adjudication Services
00002750	Hearing Examiner	Wilform,Deon R.	10/15/19	F		No	Reg	930	12	2	84883	21814.93	Hearings	Adjudication Services
00011713	Hearing Examiner	Williams,Wanda	2/8/16	F		No	Reg	930	13	5	107022	27504.65	Hearings	Adjudication Services
00015013	Management Analyst	Carpenter,Asia	4/3/17	F		No	Reg	343	12	1	76126	19564.38	Hearings	Adjudication Services
00022612	Staff Assistant	Vacant		V	94	No	Reg	301	11	0	61521	15810.90	Hearings	Adjudication Services
00031474	Supervisory Hearing Examiner	Vacant		V	10	No	Reg	930	14	0	134973.4	34688.17	Hearings	Adjudication Services
00002935	Quality Program Officer	Campbell-Tate,Karen	8/21/17	F		No	Reg	1101	14	6	120257	30906.05	Ticket Processing	Adjudication Services
00040061	ACCOUNTING TECH	Batie,Tatiana	5/2/16	F		No	Reg	525	8	10	64606	16603.74	Accounting Operations	Agency Financial Operations
00040060	ACCOUNTING TECH	Jackson,Demetria R	5/30/17	F		No	Reg	525	8	7	59806	15370.14	Accounting Operations	Agency Financial Operations
00040059	ACCOUNTING TECH	West,Alva	6/25/07	F		No	Reg	525	9	7	65814	16914.20	Accounting Operations	Agency Financial Operations
00087662	ACCOUNTING TECH	Vacant		V	422	No	Reg	525	7	4	50485	12974.65	Accounting Operations	Agency Financial Operations
00040049	REVENUE OFFICER	Keenon,Beverly	7/28/88	F		No	Reg	512	12	9	102775	26413.18	Accounting Operations	Agency Financial Operations
00033764	AGENCY FISCAL OFFICER	Pleasant,Ronald J	4/13/09	F		No	Reg	505	15	5	148496	38163.47	Budget Operations	Agency Financial Operations
00040062	Budget Officer	Richardson,Shaniqua A	12/7/98	F		No	Reg	501	13	7	113104	29067.73	Budget Operations	Agency Financial Operations
00007513	Assoc Dir for Admin Svcs	Bernard,Vanessa E	6/3/02	F		No	Reg	301	15	0	131675.2	33840.53	Agency Management	Agency Management
00012046	Director	Robinson,Gabriel T	2/7/05	F		No	Reg	301	E4	0	189193.9	48622.83	Agency Management	Agency Management
00016288	Executive Assistant	Pinnix,Jeanette L	12/7/92	F		No	Reg	301	13	3	93325	23984.53	Agency Management	Agency Management
00083164	Investigator	Al-Shammmary,Zainab	1/26/15	F		No	Reg	1810	11	5	69429	17843.25	Agency Management	Agency Management
00010922	Investigator	Goci,Gledion	6/27/16	F		No	Reg	1810	11	5	69429	17843.25	Agency Management	Agency Management
00015900	Investigator	Johnson,Robert E	9/29/08	F		No	Reg	1810	12	8	92653	23811.82	Agency Management	Agency Management
00031461	Management Analyst	Chinagorom,Emeka Martin	12/10/18	F		No	Reg	343	13	3	93325	23984.53	Agency Management	Agency Management
00088225	Special Projects Officer	Sweatt,Tyrone A	12/5/11	F		No	Reg	343	14	7	123577	31759.29	Agency Management	Agency Management
00032472	STAFF ASSISTANT	Miller,Tonya M	10/4/04	F		No	Reg	301	11	9	77337	19875.61	Agency Management	Agency Management

# DMV Position List

Last Updated: February 01, 2021

00017922	Staff Assistant	Hampton,DeChelle C.	12/3/12	F		No	Reg	301	11	2	63498	16318.99	Agency Management	Agency Management	1
00027099	Support Services Assistant	Branch,Kevin	11/30/15	F		No	Reg	342	8	5	52336	13450.35	Agency Management	Agency Management	1
00026058	Support Services Assistant	Brighthart,Angela D	4/29/02	F		No	Reg	342	7	10	55485	14259.65	Agency Management	Agency Management	1
00031425	Support Services Assistant	Golson,Gabriel X	3/5/18	F		No	Reg	342	7	4	46677	11995.99	Agency Management	Agency Management	1
00027368	Support Services Assistant	Sykes,Daniel	11/23/20	F		No	Term	342	7	1	42273	10864.16	Agency Management	Agency Management	1
00031440	Support Services Manager	Edwards,James L	4/30/07	F		No	Reg	342	13	0	97996.13	25185.01	Agency Management	Agency Management	1
00031432	Support Services Specialist	Jackson,Terrie Denise	10/13/86	F		No	Reg	342	11	9	77337	19875.61	Agency Management	Agency Management	1
00085758	Ticket Ombudsman	Dugger,Tony	6/8/15	F		No	Reg	301	8	0	101756.9	26151.53	Agency Management	Agency Management	1
00031429	Vehicle Management Specialist	Pitt,Francine	5/15/00	F		No	Reg	301	9	9	64115	16477.56	Agency Management	Agency Management	1
00088220	Correspondence Mgmt Specialist	Corley,Demaria A	9/19/16	F		No	Reg	301	9	5	57587	14799.86	Communication	Agency Management	1
00088222	Correspondence Mgmt Specialist	Daniell,Kiyah A	9/19/16	F		No	Reg	301	9	6	59219	15219.28	Communication	Agency Management	1
00088224	Correspondence Mgmt Specialist	Freeman,Angela	10/3/16	F		No	Reg	301	9	6	59219	15219.28	Communication	Agency Management	1
00020899	Correspondence Mgmt Specialist	Hodges,Shannon Madiel	10/17/05	F		No	Reg	301	9	8	62483	16058.13	Communication	Agency Management	1
00031436	Correspondence Mgmt Specialist	Small,Michelle F	2/12/01	F		No	Reg	301	9	10	65747	16896.98	Communication	Agency Management	1
00083165	Information Technology Special			V		No	Reg	2210	11	0	61521	15810.90	Communication	Agency Management	1
00088125	Public Information Officer	Miller,James W	8/5/19	F	54	No	Reg	1001	14	0	117420	30176.94	Communication	Agency Management	1
00041737	ATTORNEY ADVISOR	Washington,Pamela B	5/15/17	F		No	Reg	905	14	7	141995	36492.72	Legal	Agency Management	1
00011902	SUPERVISOR TRIAL ATTORNEY	Glasser,David M	1/22/07	F		No	Reg	905	2	0	170806.6	43897.28	Legal	Agency Management	1
00031413	Management Analyst	Stanley,Cherice Y	10/29/07	F		No	Reg	343	14	7	123577	31759.29	Performance Management	Agency Management	1
00019052	Human Resources Specialist	Osei-Djan,Monti T	6/9/08	F		No	Reg	201	12	1	76126	19564.38	Personnel	Agency Management	1
00022968	Human Resources Specialist	Payne,Lisa	10/13/82	F		No	Reg	201	12	10	97375	25025.38	Personnel	Agency Management	1
00031437	Human Resources Specialist	Scruggs Nance,Odessa M	7/18/83	F		No	Reg	201	13	9	110191	28319.09	Personnel	Agency Management	1
00031456	Training Specialist	Jones,Nina	6/15/15	F		No	Reg	9888	12	7	90292	23205.04	Training	Agency Management	1
00020072	Legal Instrument Examiner (DMV	Barkley,Tomika	10/5/15	F		No	Reg	963	7	4	50485	12974.65	Licensing	Driver Service	1
00082432	Legal Instrument Examiner (DMV	Dunstan,Thurman	12/27/16	F		No	Reg	963	7	3	48896	12566.27	Licensing	Driver Service	1
00031466	Legal Instrument Examiner (DMV	ESTRELLA,ERIDANIA	5/16/05	F		No	Reg	963	8	9	63007	16192.80	Licensing	Driver Service	1
00099779	Legal Instrument Examiner (DMV	Flythe,Joelle N	10/22/18	F		No	Reg	963	6	1	41259	10603.56	Licensing	Driver Service	1
00031493	Legal Instrument Examiner (DMV	Jones,Jamia	2/3/20	F		No	Reg	963	6	1	41259	10603.56	Licensing	Driver Service	1
00031431	Legal Instrument Examiner (DMV	King,María	8/25/14	F		No	Reg	963	7	5	52074	13383.02	Licensing	Driver Service	1
00031471	Legal Instrument Examiner (DMV	Lewis,Paula	5/16/05	F		No	Reg	963	8	8	61407	15781.60	Licensing	Driver Service	1
00082423	Legal Instrument Examiner (DMV	Mathis,Regina Neka	12/16/13	F		No	Reg	963	7	5	52074	13383.02	Licensing	Driver Service	1
00082427	Legal Instrument Examiner (DMV	Perry,Ja'nea	12/15/14	F		No	Reg	963	7	5	52074	13383.02	Licensing	Driver Service	1
00018074	Legal Instrument Examiner (DMV	Quarles,Kevin	9/8/15	F		No	Reg	963	7	4	50485	12974.65	Licensing	Driver Service	1
00011643	Legal Instrument Examiner (DMV	Spencer,Jasmine D	5/16/18	F		No	Reg	963	6	3	44135	11342.70	Licensing	Driver Service	1
00034676	Driver License Examiner (Comme	Alam,Arfan	3/16/20	F		No	Reg	963	9	3	58758	15100.81	Licensing	Driver Services	1
00012455	Driver License Examiner (Comme	Butler,Terrence K.	8/19/19	F		No	Reg	303	9	3	58758	15100.81	Licensing	Driver Services	1
00011154	Driver License Examiner (Comme	Hamidi,Omar	8/22/16	F		No	Reg	303	9	5	62286	16007.50	Licensing	Driver Services	1
00021192	Driver License Examiner (Comme	Tarawali,Sahida	8/8/16	F		No	Reg	303	9	5	62286	16007.50	Licensing	Driver Services	1
00025765	Driver License Examiner (Comme			V	95	No	Reg	303	9	0	55230	14194.11	Licensing	Driver Services	1
00017799	DRIVER LICENSE EXAMINER MVO	Brown Jr.,Leon B	3/17/88	F		No	Reg	303	9	10	71106	18274.24	Licensing	Driver Services	1
00031450	DRIVER LICENSE EXAMINER MVO	Day,Justin	10/21/13	F		No	Reg	303	9	8	67578	17367.55	Licensing	Driver Services	1
00018027	DRIVER SRVS ADMIN	Saleh,Joan B	11/30/88	F		No	Reg	303	15	0	132612.2	34081.34	Licensing	Driver Services	1
00027262	Lead Legal Instrum. Exam (DMV)	Lee,Tracey M	2/22/05	F		No	Reg	963	10	5	68358	17568.01	Licensing	Driver Services	1
00013870	Lead Legal Instrum. Exam (DMV)	Murphy,Jacquelyn Y	3/23/82	F		No	Reg	963	10	10	78073	20064.76	Licensing	Driver Services	1
00082410	Lead Legal Instrum. Exam (DMV)			V	87	No	Reg	963	10	0	60586	15570.60	Licensing	Driver Services	1
00033841	Legal Instrument Examiner (DMV	Jones, Shirece	2/1/21	F		No	Reg	963	6	0	41259	10603.56	Licensing	Driver Services	1
00099780	Legal Instrument Examiner (DMV	Jenkins, Krystal	2/1/21	F		No	Reg	963	6	0	41259	10603.56	Licensing	Driver Services	1
00099781	Legal Instrument Examiner (DMV	Shears, Diamond	1/19/21	F		No	Reg	963	6	0	41259	10603.56	Licensing	Driver Services	1
00018957	Legal Instrument Examiner (DMV	Akinrinola,Kayode O	6/2/03	F		No	Reg	963	8	9	63007	16192.80	Licensing	Driver Services	1
00023890	Legal Instrument Examiner (DMV	Allen,Victoria	4/12/99	F		No	Reg	963	9	9	69342	17820.89	Licensing	Driver Services	1
00082445	Legal Instrument Examiner (DMV	Anderson,Monica	6/16/14	F		No	Reg	963	7	5	52074	13383.02	Licensing	Driver Services	1
00025874	Legal Instrument Examiner (DMV	Batie,Derrick	1/5/98	F		No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	1
00003090	Legal Instrument Examiner (DMV	Casco,Salvador A	4/19/99	F		No	Reg	963	8	10	64607	16604.00	Licensing	Driver Services	1
00024989	Legal Instrument Examiner (DMV	Castro,Keila	5/28/19	F		No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	1
00010349	Legal Instrument Examiner (DMV	Cooper,Karmeisha R.	5/13/19	F		No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	1
00007680	Legal Instrument Examiner (DMV	Crews,Chenia Ontrell	1/7/19	F		No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	1
00014629	Legal Instrument Examiner (DMV	Cruz,Joana	9/8/15	F		No	Reg	963	7	4	50485	12974.65	Licensing	Driver Services	1
00027493	Legal Instrument Examiner (DMV	Cruz,Jonas	2/18/20	F		No	Reg	963	6	3	44135	11342.70	Licensing	Driver Services	1
00082429	Legal Instrument Examiner (DMV	Davis,Keara K.	12/16/13	F		No	Reg	963	7	5	52074	13383.02	Licensing	Driver Services	1
00031462	Legal Instrument Examiner (DMV	Dixon,Marcel B	10/31/05	F		No	Reg	963	8	8	61407	15781.60	Licensing	Driver Services	1
00082444	Legal Instrument Examiner (DMV	Edwards,Quanda	8/5/19	F		No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	1
00082442	Legal Instrument Examiner (DMV	Garnes,Quentin S.	4/7/14	F		No	Reg	963	7	5	52074	13383.02	Licensing	Driver Services	1
00083202	Legal Instrument Examiner (DMV	Gordon,Tyrina L	11/22/99	F		No	Reg	963	9	9	69342	17820.89	Licensing	Driver Services	1
00001879	Legal Instrument Examiner (DMV	Green,Christina L	1/7/19	F		No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	1
00082424	Legal Instrument Examiner (DMV	Green,Tiara M	4/17/18	F		No	Reg	963	6	3	44135	11342.70	Licensing	Driver Services	1
00034672	Legal Instrument Examiner (DMV	Hawkins,Mattie M	1/11/99	F		No	Reg	963	8	10	64607	16604.00	Licensing	Driver Services	1
00018251	Legal Instrument Examiner (DMV	Hollway,Lakesha	8/25/03	F		No	Reg	963	8	9	63007	16192.80	Licensing	Driver Services	1
00019653	Legal Instrument Examiner (DMV	Jackson,Timothy	12/12/16	F		No	Reg	963	7	3	48896	12566.27	Licensing	Driver Services	1
00021938	Legal Instrument Examiner (DMV	James,Natasha A	5/27/08	F		No	Reg	963	7	7	55252	14199.76	Licensing	Driver Services	1
00014498	Legal Instrument Examiner (DMV	Johnson,Linda	1/11/99	F		No	Reg	963	8	10	64607	16604.00	Licensing	Driver Services	1
00026652	Legal Instrument Examiner (DMV	Johnson,Nikita M	5/27/08	F		No	Reg	963	7	7	55252	14199.76	Licensing	Driver Services	1
00019215	Legal Instrument Examiner (DMV	Jordan,Michael E	3/3/08	F		No	Reg	963	7	7	55252	14199.76	Licensing	Driver Services	1
00026679	Legal Instrument Examiner (DMV	Lewis,Marcus	6/26/17	F		No	Reg	963	6	4	45573	11712.26	Licensing	Driver Services	1
00082431	Legal Instrument Examiner (DMV	Lymore,Lakeithia	5/13/19	F		No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	1
00094152	Legal Instrument Examiner (DMV	LYNCH,DONALD D.	1/6/20	F		No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	1
00022231	Legal Instrument Examiner (DMV	Marshall,Kimmlyn R	4/5/00	F		No	Reg	963	8	10	64607	16604.00	Licensing	Driver Services	1

# DMV Position List

Last Updated: February 01, 2021

00031445	Legal Instrument Examiner (DMV)	McCrae,Dorothy	8/25/89	F	No	Reg	963	8	10	64607	16604.00	Licensing	Driver Services	
00023271	Legal Instrument Examiner (DMV)	McEachin,Tiana	4/18/16	F	No	Reg	963	7	3	48896	12566.27	Licensing	Driver Services	
00083201	Legal Instrument Examiner (DMV)	Nelson,Brianna	1/7/19	F	No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	
00082433	Legal Instrument Examiner (DMV)	Osborne,Jessica J.	1/6/20	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00004406	Legal Instrument Examiner (DMV)	Perkins,Joi	3/23/15	F	No	Reg	963	7	4	50485	12974.65	Licensing	Driver Services	
00017816	Legal Instrument Examiner (DMV)	Powell,Kiina T	6/26/17	F	No	Reg	963	6	4	45573	11712.26	Licensing	Driver Services	
00026598	Legal Instrument Examiner (DMV)	Prince,Dora Devonn	4/18/00	F	No	Reg	963	8	9	63007	16192.80	Licensing	Driver Services	
00027013	Legal Instrument Examiner (DMV)	Rodriguez,Haydee	9/30/19	F	No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	
00031415	Legal Instrument Examiner (DMV)	Rutherford,Jacqueline Sadea	9/30/19	F	No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	
00015585	Legal Instrument Examiner (DMV)	Simmons,Shakima S.	9/30/19	F	No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	
00021351	Legal Instrument Examiner (DMV)	Smith,Tonika	5/16/18	F	No	Reg	963	6	3	44135	11342.70	Licensing	Driver Services	
00014441	Legal Instrument Examiner (DMV)	Streeter II,Lacy C	10/1/94	F	No	Reg	963	7	10	60019	15424.88	Licensing	Driver Services	
00016154	Legal Instrument Examiner (DMV)	Stewart,Arthur L	3/3/08	F	No	Reg	963	7	6	53663	13791.39	Licensing	Driver Services	
00022023	Legal Instrument Examiner (DMV)	Tate,Shaumika A	2/18/20	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00031433	Legal Instrument Examiner (DMV)	Tchameni,Alain Brice M	1/7/19	F	No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	
00006137	Legal Instrument Examiner (DMV)	Tolliver,Cristella	10/5/15	F	No	Reg	963	7	4	50485	12974.65	Licensing	Driver Services	
00017047	Legal Instrument Examiner (DMV)	Washington,Verlez M	3/8/99	F	No	Reg	963	8	9	63007	16192.80	Licensing	Driver Services	
00018444	Legal Instrument Examiner (DMV)	Weaver,Sierra A.	9/30/19	F	No	Reg	963	6	2	42697	10973.13	Licensing	Driver Services	
00027344	Legal Instrument Examiner (DMV)	West,Lettitia M	5/12/97	F	No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	
00013055	Legal Instrument Examiner (DMV)	Towner, Jasmine	1/19/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00013993	Legal Instrument Examiner (DMV)	Wadley, Walter	1/19/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00018644	Legal Instrument Examiner (DMV)	Borom, Larre	2/1/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00024292	Legal Instrument Examiner (DMV)	Butler, Melinda	2/1/21	F	40	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services
00026417	Legal Instrument Examiner (DMV)	Baldwin, Sirob	1/19/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00082428	Legal Instrument Examiner (DMV)	Wright, Cortania	2/1/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00082436	Legal Instrument Examiner (DMV)	Anthony, Sherika	2/1/21	F	No	Reg	963	7	1	45718	11749.53	Licensing	Driver Services	
00082441	Legal Instrument Examiner (DMV)	Boyd, Chrystal	1/19/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00016312	Legal Instrument Examiner (DMV)	Giles, Stephanie	2/1/21	F	103	No	Reg	963	8	1	50207	12903.20	Licensing	Driver Services
00082422	Legal Instrument Examiner (DMV)	Suggs, Mizouri	2/1/21	F	146	No	Reg	963	7	1	45718	11749.53	Licensing	Driver Services
00031443	Legal Instrument Examiner (DMV)	Mitchell, Rotisha	1/19/21	F	No	Reg	963	6	1	41259	10603.56	Licensing	Driver Services	
00017748	Legal Instrument Examiner (DMV)	Deloatch,Yolanda A	11/2/92	F	No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	
00026571	Legal Instrument Examiner (DMV)	Gibson,Maria A	1/25/93	F	No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	
00003145	Legal Instrument Examiner (DMV)	Givens,Leah L	4/23/90	F	No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	
00022806	Legal Instrument Examiner (DMV)	Holmes,Ursula S	7/12/82	F	No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	
00016757	Legal Instrument Examiner (DMV)	Moore,Mercy M	6/21/71	F	No	Reg	963	10	10	78073	20064.76	Licensing	Driver Services	
00023041	Legal Instrument Examiner (DMV)	Walton,Johnice M	1/25/93	F	No	Reg	963	9	10	71106	18274.24	Licensing	Driver Services	
00023289	Legal Instrument Examiner (DMV)	Foster, Paige	1/19/21	F	No	Reg	963	8	1	50207	12903.20	Licensing	Driver Services	
00082394	Management Analyst	Miles,Marquis D	11/18/13	F	No	Reg	343	13	10	113002	29041.51	Licensing	Driver Services	
00024603	Service Center Manager (DMV)	Ball,Jacinta P	11/29/99	F	No	Reg	301	13	0	93776.56	24100.58	Licensing	Driver Services	
00042011	Service Center Manager (DMV)	Cobb,Rakonda Jamese	6/16/14	F	No	Reg	301	13	0	93776.14	24100.47	Licensing	Driver Services	
00031441	Service Center Manager (DMV)	Dyson,Calvin C	12/14/15	F	No	Reg	301	13	0	93776.43	24100.54	Licensing	Driver Services	
00031426	Service Center Manager (DMV)	Furr Jr.,Gregory J.	7/29/13	F	No	Reg	301	13	0	93776.14	24100.47	Licensing	Driver Services	
00031496	Service Center Manager (DMV)		V		23	No	Reg	301	13	0	101915.4	26192.27	Licensing	Driver Services
00016071	Supv Legal Instrument Examiner	Anderson-King,Kathleen E	4/2/18	F	No	Reg	963	11	0	79471.11	20424.08	Licensing	Driver Services	
00034679	Supv Legal Instrument Examiner	Dickerson,Dominic	11/13/18	F	No	Reg	963	11	0	79470.68	20423.96	Licensing	Driver Services	
00019291	Supv Legal Instrument Examiner	Forbes,Tanya J	2/20/07	F	No	Reg	963	11	0	79436.4	20415.15	Licensing	Driver Services	
00007261	Supv Legal Instrument Examiner	Seon,Janae L	1/11/16	F	No	Reg	963	11	0	79470.95	20424.03	Licensing	Driver Services	
00001900	Supv Legal Instrument Examiner		V		53	No	Reg	963	11	1	82927	21312.24	Licensing	Driver Services
00042131	Supv Legal Instrument Examiner		V		26	No	Reg	963	11	0	82927	21312.24	Licensing	Driver Services
00082446	Supv Legal Instrument Examiner		V		87	No	Reg	963	11	0	82927	21312.24	Licensing	Driver Services
00022050	Legal Instrument Examiner (DMV)	Kearney,Lawanda D	4/10/00	F	No	Reg	963	8	10	64607	16604.00	Licensing	Drivers Services	
00013695	INFO TECH SPEC	Adams,Shawn G	12/10/07	F	No	Reg	2210	11	9	77337	19875.61	Information Technology	Technology Services	
00022035	INFO TECH SPEC	Thomas,Claude C	2/20/07	F	No	Reg	2210	13	9	110191	28319.09	Information Technology	Technology Services	
00082402	IT Spec (Application Software)	Masungu,Elonai	11/23/20	F	No	Reg	2210	11	4	67452	17335.16	Information Technology	Technology Services	
00031457	Chief Information Officer	Vora,Amit	3/22/04	F	No	Reg	2210	16	0	155358.6	39927.17	Information Technology	Technology Services	
00032534	INFO TECH SPEC	Aliaga,Juan C	10/4/99	F	No	Reg	2210	11	9	77337	19875.61	Information Technology	Technology Services	
00031454	INFO TECH SPEC	Beegle,Jeremy S	3/5/07	F	No	Reg	2210	13	9	110191	28319.09	Information Technology	Technology Services	
00020717	Information Tech Spec Sys Adm	Whitley,Rickey M	1/23/89	F	No	Reg	2210	14	10	133537	34319.01	Information Technology	Technology Services	
00082399	IT Spec (Application Software)	Bryant,Darrell Keith	6/16/14	F	No	Reg	2210	11	6	71406	18351.34	Information Technology	Technology Services	
00031420	IT Specialist (APPL. SOFTWARE)		V		148	No	Reg	2210	15	0	132627	34085.14	Information Technology	Technology Services
00010091	IT Specialist (CUSTSPT)	Jackson,Marcus Deangelo	10/12/10	F	No	Reg	2210	9	9	64115	16477.56	Information Technology	Technology Services	
00031419	Supervisory Information Techno	Bandia,Raja V r	11/10/03	F	No	Reg	2210	16	0	138807.9	35673.62	Information Technology	Technology Services	
00011518	DISPUTE RESOLUTION SPEC	Kitt,Larry	2/3/00	F	No	Reg	1802	9	10	71106	18274.24	Inspection	Vehicle Services	
00004159	DISPUTE RESOLUTION SPEC	Nyankale,Sipho M	3/9/98	F	No	Reg	1802	9	10	71106	18274.24	Inspection	Vehicle Services	
00022713	Equipment Repairer	Spencer,Patrick L	11/2/92	F	No	Reg	1802	9	10	71302.4	18324.72	Inspection	Vehicle Services	
00020533	Equipment Repairer	Tate Jr.,Edward	8/3/98	F	No	Reg	1802	9	10	71302.4	18324.72	Inspection	Vehicle Services	
00022582	LABORER	Dorsey,William	3/8/99	F	No	Reg	1802	4	10	53206.4	13674.04	Inspection	Vehicle Services	
00010169	Laborer	Lewis,Kevin	10/6/03	F	No	Reg	1802	4	6	47632	12241.42	Inspection	Vehicle Services	
00016402	Lead Motor Vehicle Inspector	Holley,Demetric V	3/1/99	F	No	Reg	1802	9	8	67578	17367.55	Inspection	Vehicle Services	
00024729	Lead Motor Vehicle Inspector	Jones Jr.,Herbert D	12/21/98	F	No	Reg	1802	9	10	71106	18274.24	Inspection	Vehicle Services	
00026688	Lead Motor Vehicle Inspector	Kartey,Maurice K	4/13/98	F	No	Reg	1802	9	10	71106	18274.24	Inspection	Vehicle Services	
00019649	Lead Motor Vehicle Inspector		V		55	No	Reg	1802	9	1	55230	14194.11	Inspection	Vehicle Services
00021775	Lead Motor Vehicle Inspector	Cruz,Nathaniel	3/21/16	F	No	Reg	1802	9	1	55230	14194.11	Inspection	Vehicle Services	
00024589	Lead Motor Vehicle Inspector	Mills,Sean F	4/21/14	F	No	Reg	1802	9	0	55230	14194.11	Inspection	Vehicle Services	
00022845	Lead Motor Vehicle Inspector (	Walker,Larry	5/20/02	F	No	Reg	1802	9	8	67578	17367.55	Inspection	Vehicle Services	
00010034	Motor Vehicle Inspector	Baucum,Deangelo R	11/12/19	F	No	Reg	1802	6	2	42697	10973.13	Inspection	Vehicle Services	

# DMV Position List

Last Updated: February 01, 2021

00031475	Motor Vehicle Inspector			V		1	No	Reg	1802	8	4	55007	14136.80	Inspection	Vehicle Services
00018657	Motor Vehicle Inspector	Davis,John B	4/7/03	F			No	Reg	1802	7	8	56841	14608.14	Inspection	Vehicle Services
00023192	Motor Vehicle Inspector	Douglas,Shahn M	6/30/03	F			No	Reg	1802	8	9	63007	16192.80	Inspection	Vehicle Services
00017082	Motor Vehicle Inspector	Fuentes,Oscar I	4/17/18	F			No	Reg	1802	7	2	47307	12157.90	Inspection	Vehicle Services
00027411	Motor Vehicle Inspector	Hernandez,Hernan	12/9/19	F			No	Reg	1802	6	5	47011	12081.83	Inspection	Vehicle Services
00031418	Motor Vehicle Inspector	Jordan,Juwan A	4/3/17	F			No	Reg	1802	7	3	48896	12566.27	Inspection	Vehicle Services
00020845	Motor Vehicle Inspector			V		1	No	Reg	1802	8	5	56607	14548.00	Inspection	Vehicle Services
00014081	Motor Vehicle Inspector	Perry,Patrick	3/21/16	F			No	Reg	1802	7	4	50485	12974.65	Inspection	Vehicle Services
00031416	Motor Vehicle Inspector	Plowden,Laron	3/2/20	F			No	Reg	1802	6	1	41259	10603.56	Inspection	Vehicle Services
00025228	Motor Vehicle Inspector	Riley,Eric	4/3/17	F			No	Reg	1802	7	3	48896	12566.27	Inspection	Vehicle Services
00017959	Motor Vehicle Inspector	Rivers,Raymond M	11/28/05	F			No	Reg	1802	8	8	61407	15781.60	Inspection	Vehicle Services
00016888	Motor Vehicle Inspector	Sagawe,Ali Abdukadir	11/25/19	F			No	Reg	1802	6	5	47011	12081.83	Inspection	Vehicle Services
00025303	MOTOR VEHICLE INSPECTOR	Starks,Sheila L	3/1/99	F			No	Reg	1802	8	10	64607	16604.00	Inspection	Vehicle Services
00011221	Motor Vehicle Inspector	Taylor,Reggie	12/28/98	F			No	Reg	1802	8	10	64607	16604.00	Inspection	Vehicle Services
00022052	Motor Vehicle Inspector	Wood,Jeremairh	4/3/17	F			No	Reg	1802	6	4	45573	11712.26	Inspection	Vehicle Services
00005825	Motor Vehicle Inspector			V		94	No	Reg	1802	6	0	41259	10603.56	Inspection	Vehicle Services
00009992	Motor Vehicle Inspector			V		101	No	Reg	1802	6	0	41259	10603.56	Inspection	Vehicle Services
00018052	Program Coordinator (ODIS)			V		274	No	Reg	1802	12	1	76126	19564.38	Inspection	Vehicle Services
00025117	Motor Vehicle Inspector			V		161	No	Reg	1802	6	0	41259	10603.56	Inspection	Vehicle Services
00035305	Service Center Manager (DMV)	Simpson,Gregory M	8/12/02	F			No	Reg	1802	13	0	97527.24	25064.50	Inspection	Vehicle Services
00010712	Staff Assistant			V		24	No	Reg	1802	9	4	55955	14380.44	Inspection	Vehicle Services
00021605	Supv Motor Vehicle Inspector	Best,Tyronica T	12/7/98	F			No	Reg	1802	11	0	79471.37	20424.14	Inspection	Vehicle Services
00009113	Supv Motor Vehicle Inspector			V		218	No	Reg	1802	11	0	82927	21312.24	Inspection	Vehicle Services
														Internation Registration	
00012435	IRP Program Coordinator	Speller,Elaine	8/13/01	F			No	Reg	301	13	10	113002	29041.51	Program	Vehicle Services
00031414	Lead Legal Instrum. Exam (DMV)	JOHNSON-BRITTON,LACHELLE M	5/16/05	F			No	Reg	963	10	6	70301	18067.36	Registration	Vehicle Services
00082443	Legal Instrument Examiner (DMV)	Clements,Talayna	12/27/16	F			No	Reg	963	7	3	48896	12566.27	Registration	Vehicle Services
00042132	Legal Instrument Examiner (DMV)	Crump,Salena	9/8/15	F			No	Reg	963	7	4	50485	12974.65	Registration	Vehicle Services
00082430	Legal Instrument Examiner (DMV)	Douglass,Brandie Danielle	12/16/13	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00099782	Legal Instrument Examiner (DMV)	Irving,Marshae Domonique	1/21/20	F			No	Reg	963	6	1	41259	10603.56	Registration	Vehicle Services
00082421	Legal Instrument Examiner (DMV)	Jackson,Ashonta	12/16/13	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00012681	Legal Instrument Examiner (DMV)	Jackson,LeAndrea R	8/27/12	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00014833	Legal Instrument Examiner (DMV)	Magruder,Tychia N	5/16/05	F			No	Reg	963	9	7	65814	16914.20	Registration	Vehicle Services
00017643	Legal Instrument Examiner (DMV)	McCrea,Arshae' J	12/11/17	F			No	Reg	963	6	1	41259	10603.56	Registration	Vehicle Services
00018588	Legal Instrument Examiner (DMV)	NICKENS,LAKISHA M	5/16/05	F			No	Reg	963	8	9	63007	16192.80	Registration	Vehicle Services
00031463	Legal Instrument Examiner (DMV)	Norris,Franklin T	11/28/05	F			No	Reg	963	8	8	61407	15781.60	Registration	Vehicle Services
00082435	Legal Instrument Examiner (DMV)	Oxendine,Valerie L.	3/24/14	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00031452	Legal Instrument Examiner (DMV)	Rivas,Dana	9/8/15	F			No	Reg	963	7	4	50485	12974.65	Registration	Vehicle Services
00082437	Legal Instrument Examiner (DMV)	Robinson,Michael B	6/22/20	F			No	Reg	963	6	1	41259	10603.56	Registration	Vehicle Services
00082409	Legal Instrument Examiner (DMV)	Shephard,Shirley Y	1/17/89	F			No	Reg	963	9	10	71106	18274.24	Registration	Vehicle Services
00082425	Legal Instrument Examiner (DMV)	Sledge,TeQuanda	12/16/13	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00016154	Legal Instrument Examiner (DMV)	Stewart,Arthur L	3/3/08	F			No	Reg	963	7	7	55252	14199.76	Registration	Vehicle Services
00082440	Legal Instrument Examiner (DMV)	Stinnett,Alexus S	4/13/15	F			No	Reg	963	7	3	48896	12566.27	Registration	Vehicle Services
00082438	Legal Instrument Examiner (DMV)	Whitaker,Kia P.	3/24/14	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00082426	Legal Instrument Examiner (DMV)	Williams,Shantrice Kapiolani	12/16/13	F			No	Reg	963	7	5	52074	13383.02	Registration	Vehicle Services
00020167	Management Analyst	DINA,CHRISTOPHER	6/8/09	F			No	Reg	343	13	8	107380	27596.66	Registration	Vehicle Services
00020246	Program Coordinator (NMVTIS)	Anderson-Snipe,Brigid	5/20/13	F			No	Reg	301	12	5	85570	21991.49	Registration	Vehicle Services
00082408	Service Center Manager (DMV)	Toussaint,Fablen O	4/21/14	F			No	Reg	301	13	0	93776.14	24100.47	Registration	Vehicle Services
00016184	Supv Legal Instrument Examiner	Graham,Tiara S	8/26/13	F			No	Reg	963	11	1	82927	21312.24	Registration	Vehicle Services
00031481	Vehicle Services Administrator	Fountain,Darnell	2/20/07	F			No	Reg	301	15	0	131675.8	33840.69	Registration	Vehicle Services

Name	IPAD	Surface Pro	Cell Phone	Laptop
Amit Vora			X	x
Angela Brighthart			X	
Appeals Board (Adjudication)				XXX
Avirneni Srikanth				X
Beverly Keenon			X	
Brigid Anderson		X	X	
Calvin Dyson	X		X	X
Cassandra Claytor		X	X	
CDL - Landover			X	
Cherice Stanley			X	
Christopher Dina			X	
Claude Thomas			X	X
Darnell Fountain		X	X	
Darrell Bryant			X	
David Glasser		X		
Dominic Dickerson			X	
Edward Tate			X	
Fabien Toussaint			X	
Gabriel Golston			X	
Gabriel Robinson		X	X	
Gledion Goci		X	X	
Greg Simpson			X	
Gregory Furr	X		X	X
Horniman Orjisson			X	
Jacinta Ball	X		X	X
James Edwards			X	X
Jamie Miller		X		
Janae Seon			X	X
Jeanette Pinnix			X	X
Jeremy Beegle			X	X
Joan Saleh	X		X	X
Juan Aliaga			X	
Justin Day			X	
Karen Tate		X	X	
Kathleen King			X	
Kevin Branch			X	
Leon Brown			X	
Lisa Payne			X	X
Marquis Miles		X		
Mobile ID Units				XX
Montii Osei-Djan			X	X
Nina Jones			X	X

Odessa Nance			X	X
Omar Hamidi			X	
OPEN/Examiner			X	
Open/Office Long Distance			X	
Patrick Spencer			X	
Paula Coyoy	X		X	
Raja Bandla			X	X
Rakonda Cobb	X		X	X
Rick Whitley			X	
Robert Johnson			X	X
Robert W Brown (Temp using Phone)			X	
Service Integrity			X	
Ronald Pleasant			X	X
Sahida Tarawali			X	
Shawn Adams			X	X
Swathi Suram				X
Tanya Forbes	X		X	
Terrence Butler			X	
Terrie Winnegan			X	
Tonya Miller			X	
Tyrone Sweatt			X	X
Tyrone Wilson			X	
Tyronica Best			X	
Vanessa Newton-Bernard			X	X
Wanda Butler	X	X	X	
Zainab Al-Shammary			X	X
DeChelle Hampton				X
Christopher Collins				X
Ana Guzman				X
Scott Jeffery				X
Asia Carpenter				X
Tony Dugger				X
Brandie Douglass				X
Kiara Davis				X
Dulce Macias				X
Timothy Jackson				X
Aliya Berry				X
Rick Whitley				X
Tiara Green				X
Quanda Edwards				X
Keila Castro				X
Dana Rivas				X

Maria Gibson				X
TeQUanda Sledge				X
Kina Powell				X
Alexus Stinett				X
Monica Anderson				X
Tychia Magruder				X
Leandra Jackson				X
Pamela Washington				X
Angela Freeman				X
Shelley Carr-Brown				X
Tonya Miller				X
Rakonda Cobb				X
Odessa Nance				XX
Dakarai Thompson				X
Francine Pitt				X
Hearing Examiner 1				X
Hearing Examiner 2				X
Hearing Examiner 3				X
Hearing Examiner 4				X
Hearing Examiner 5				X
Hearing Examiner 6				X
Hearing Examiner 7				X
Hearing Examiner 8				X
Hearing Examiner 9				X
Hearing Examiner 10				X
Hearing Examiner 11				X
Hearing Examiner 12				X
Hearing Examiner 13				X
Hearing Examiner 14				X
Hearing Examiner 15				X
Hearing Examiner 16				X
Hearing Examiner 17				X







Name of Contracting Party	Nature of the Contract/Description of Services	Dollar Amount of Contract (Budgeted Amount)	Dollar Amount of Contract (Actually spent: as of January 27, 2021)	Contract Term: Begin Date	Contract Term: End Date	Competitive or Non-Competitive/Sole Source	Agency's Contract Monitor	Funding Source	Available to public online?
R.R. Donnelley	Ticket Printing Services	\$ 80,000.00	\$ -	1/17/18	9/30/23	Competitive	Karen Tate	Local	Yes
Celtic Cross Holdings	International Registration Program-PRISM, Software & Management Services	\$ 239,000.00	\$ 71,775.00	6/17/18	9/30/22	Competitive	Elaine Speller	Local	Yes
Conduent State & Local Solutions	Ticket Processing Services	\$ 11,171,986.83	\$ 847,542.67	1/3/07	2/15/21	Non-Competitive/Sole Source	Karen Tate	Local	Yes
Marquis ID Systems/Gemalto/Idemia	Secure Credentialing Services	\$ 1,516,727.64	\$ -	4/22/13	4/21/20	Competitive	Rick Whitley	Local	Yes
Revecorps	Inspection Station Project Management	\$ 186,000.00	\$ 7,298.00	12/9/18	12/8/23	Competitive	Chris Dina	Special Purpose	Yes
MV Solutions	Insurance Verification System	\$ 732,000.00	\$ 50,000.00	12/1/20	9/30/25	Competitive	Chris Dina	Special Purpose	Yes
Envirolest	Inspection Station Consolidated Services	\$ 581,290.00	\$ -	12/1/20	9/30/25	Non-Competitive/Sole Source	Chris Dina	Special Purpose	Yes
Unicore	Vehicle Tags/Plates	\$ 859,301.00	\$ 214,750.00	2/6/19	2/5/24	Non-Competitive/Sole Source	Jamie Edwards	Local	No
R.A. Quarshie & Associates	International Registration Program Auditing Services	\$ 60,000.00	\$ -	2/7/17	2/6/22	Competitive	Elaine Speller	Local	Yes
Supretech	Document Imaging Services	\$ 148,000.00	\$ 21,436.80	11/16/18	11/15/23	Competitive	Amit Vora	Local	Yes

**GOVERNMENT OF THE DISTRICT OF COLUMBIA**  
**Executive Office of Mayor Muriel Bowser**



Office of the City Administrator

January 15, 2021

Fiscal Year (FY) 2020 was an unprecedented year for all DC residents, businesses and the District Government. In March 2020—the second quarter of the fiscal year—Mayor Bowser declared a public health emergency and District government quickly pivoted to respond to the COVID-19 global health pandemic. To align with recommended social distancing and public safety guidelines, in just one day, over 60 percent of District government employees transitioned to a telework posture. In addition, many District agencies limited or temporarily ceased most in-person activities and services.

The global health emergency required the District to significantly reallocate financial and personnel resources to respond to the pandemic. With the change in operations and a substantial decrease in revenues, the District's response required all agencies to determine how to best provide services to District residents, visitors and employees, while maintaining the necessary protocols to help slow the spread of COVID-19.

As such, the global health pandemic greatly impacted some agencies' abilities to meet their FY20 key performance indicators (KPIs) and strategic initiatives established prior to its onset as agencies shifted resources to respond to COVID-19. Therefore, outcomes for KPIs and strategic initiatives reflect a shift in District priorities and efforts during this crisis. While we continue to believe strongly in performance tracking to improve District services, the data for FY20 is not fully indicative of agencies' performance and should be reviewed factoring in the unprecedented challenges encountered in FY 2020.

Sincerely,

A handwritten signature in black ink that reads 'Kevin Donahue'.

Kevin Donahue  
Interim City Administrator



# Department of Motor Vehicles FY2020

**Agency** Department of Motor Vehicles

**Agency Code** KVO

**Fiscal Year** 2020

**Mission** The mission of DMV is to promote the safe operation of motor vehicles and public safety while providing outstanding customer service.

**Summary of Services** The DMV provides service to approximately 600,000 licensed drivers and identification card holders (out of a population of more than 650,000) and 300,000 registered vehicles at four service centers. We conduct adjudication services and collect ticket payments for 2.5 million tickets each year. We also conduct 200,000 annual vehicle inspections. Combining these services into a customer centered, mission driven organization is the responsibility of the Agency Management Division. Department performance expectations are listed by functional division.

## 2020 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Provide Special REAL ID Appointments for Customers Expiring after October 1, 2020	The appointment schedule allowed DC DMV to better control the influx of extra, unexpected customers, thus keeping wait times to a minimum.	With the importance of having a REAL ID compliant credential to fly or access certain federal facilities, customers were delighted in knowing they could get an appointment to upgrade their non-compliant DC license or ID card to a REAL ID compliant credential before their normal renewal date. This kept them from having to carry a passport for domestic travel.
Expand DMV Mobile App Transactions	DMV will get faster response and more frequent interaction whenever customers can multitask and complete their transactions on-the-go.	Mobile transactions are the way of the future. Customers now have access to seven additional mobile app transactions, thus making it friendlier and easier to do business with DMV.
Hosted Recruitment Events in Wards 7 and 8	The employment workshops offered DC DMV's Human Resources personnel gave them the opportunity to engage with local residents seeking employment opportunities and provide them with information on how to apply for open positions at DC DMV in support of the Mayor's initiative to increase the number of DC residents in Wards 7 and 8 applying for and being offered District Government jobs; thereby putting them on the pathway to the middle class.	Constituents of Wards 7 and 8 had the opportunity to learn vital interviewing and job prepping skills that would benefit them in applying for District Government jobs, as well as those available at the US Census Bureau, which partnered with DC DMV to host these recruitment events and was offering them full and part-time employment opportunities with hourly pay rates ranging between \$22.50 and \$27.50.

## 2020 Key Performance Indicators

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
<b>1 - Provide outstanding customer service. (9 Measures)</b>												
Percent of mail adjudication hearings for parking and moving violations completed within 90 days of request	Quarterly	31.1%	22.8%	70.4%	70%	69%	40.1%	87.9%	100%	63.7%	Nearly Met	In an effort to prioritize walk-in customers, more hearing examiners were assigned to process in-person hearings, thereby allowing fewer hearing examiners to handle mail-in hearings. Ticket backlogs were eliminated during the Public Health Emergency, however, DMV was not able to process enough hearings to overcome the lag caused by prioritizing walk-ins during the earlier part of FY20.
Percent of mail adjudication hearings for photo violations completed within 150 days of request	Quarterly	24.1%	75.8%	76.9%	75%	42.8%	9.1%	47%	99.2%	56.4%	Unmet	In an effort to prioritize walk-in customers, more hearing examiners were assigned to process in-person hearings, thereby allowing fewer hearing examiners to handle mail-in hearings. Ticket backlogs were eliminated during the Public Health Emergency, however, DMV was not able to process enough hearings to overcome the lag caused by prioritizing walk-ins during the earlier part of FY20.

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
Average adjudication customer wait time in minutes	Quarterly	9.3	10	10	13	10	9	1	3	5.8	Met	
Average service center customer wait time in minutes	Quarterly	26.8	23	29	30	33	24	0	1	14.5	Met	
Percent of customers rating Adjudication Services as satisfactory or better	Quarterly	96.5%	93.7%	96.2%	91%	92.9%	97.1%	No data available	No data available	95.2%	Met	
Percent of customers rating Driver Services as satisfactory or better.	Quarterly	90%	90.4%	89.9%	85%	91%	93.1%	94.9%	95.2%	92.9%	Met	
Percent of customers rating Vehicle Services as satisfactory or better.	Quarterly	94.3%	94.3%	95%	92%	94.7%	96.6%	100%	93.3%	95.4%	Met	
Percent of correspondence addressed within citywide standard of 15 days.	Quarterly	95.4%	97.9%	90.3%	95%	94.5%	100%	99.7%	99.8%	98.4%	Met	
Percent of customers rating overall DMV service as satisfactory or better.	Quarterly	90.3%	90.8%	90.9%	85%	91.1%	93.5%	95.1%	95.1%	93.1%	Met	
<b>2 - Develop and retain a skilled and diverse workforce. (2 Measures)</b>												
Percent of employees rating DMV as satisfactory or better, overall.	Annually	New in 2019	New in 2019	63.6%	50%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	57.5%	Met	
Percent of employees attending annual customer service training.	Annually	93%	95.8%	98.3%	94%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	96.8%	Met	
<b>3 - Protect and secure DMV data and processes. (1 Measure)</b>												
Percent of biometric facial recognition cleared within 45 days	Quarterly	99.9%	99.9%	100%	97%	100%	100%	100%	100%	100%	Met	
<b>4 - Cultivate innovative solutions to improve customer safety. (1 Measure)</b>												
Percent of customers reached from safety education	Annually	New in 2019	New in 2019	100%	80%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
<b>5 - Optimize processes and systems as technology evolves. (4 Measures)</b>												
Percent of registrations renewed online	Quarterly	75.3%	76.8%	75.5%	72%	77.7%	79.6%	89.3%	86%	83%	Met	
Percent of licenses renewed online	Quarterly	11.4%	15.5%	13.6%	10%	9.3%	13.3%	80.3%	43.1%	23.7%	Met	
Percent of ID cards renewed online	Quarterly	2.5%	3.5%	5.1%	2%	5.6%	5.9%	84.7%	42.1%	13.9%	Met	
Percent of organ donor designees through DMV	Quarterly	38.9%	40.1%	41.3%	40%	42%	42.1%	42.3%	42.7%	42.1%	Met	

## 2020 Workload Measures

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020
<b>1 - Adjudicate parking, moving and photo enforcement tickets (3 Measures)</b>							
Percent of parking tickets adjudicated	14%	18.2%	6.9%	17.6%	25.8%	13.7%	14.5%
Percent of photo tickets adjudicated	10.3%	4.3%	14.6%	8.1%	18.2%	16%	14.4%
Percent of moving tickets adjudicated	41.3%	26.5%	32.1%	23.8%	112.4%	119.1%	52.6%
<b>1 - Issue driver licenses and identification cards (2 Measures)</b>							
Number of driver licenses issued	134,204	148,270	42,696	36,210	9220	23,399	111,525
Number of identification cards issued	44,532	46,142	11,090	10,384	1516	3682	26,672
<b>1 - Title and register vehicles (1 Measure)</b>							
Number of vehicle registrations issued	257,509	255,013	58,883	54,762	41,155	59,044	213,844

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020
<b>2 - Provide general and administrative support (2 Measures)</b>							
Percent of employees trained on customer service	93.7%	98.3%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	96.8%
Number of employees	265	266	269	254	253	249	249
<b>4 - Provide general and administrative support (1 Measure)</b>							
Number of customers reached	New in 2019	26,893	6952	7135	7489	7756	29,332

## 2020 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
<b>1 - Provide outstanding customer service. (4 Activities)</b>			
Vehicle Services	Title and register vehicles	Titles and registers vehicles by providing legal certification services to residents and non-residents by providing timely documentations of ownership and authority to operate, allowing them to legally drive, park or sell their vehicles	Daily Service
Driver Services	Issue driver licenses and identification cards	Issue driver licenses and identification cards by providing driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residency and driving qualifications so they may legally operate their vehicles.	Daily Service
Adjudication Services	Adjudicate parking, moving and photo enforcement tickets	Adjudicate parking, moving and photo enforcement tickets by providing fair and equitable reviews of ticket and permit violations for respondents so they can resolve outstanding issues of liability.	Daily Service
Agency Management	Provide general and administrative support	Provide general and administrative support along with the required tools to achieve operational and programmatic results. This includes financial operations, customer service, administrative services, legislative affairs, facility management, as well as warehousing and inventory control	Daily Service
<b>2 - Develop and retain a skilled and diverse workforce. (1 Activity)</b>			
Agency Management	Provide general and administrative support	Provide general and administrative support along with the required tools to achieve operational and programmatic results. This includes financial operations, customer service, administrative services, legislative affairs, facility management, as well as warehousing and inventory control.	Daily Service
<b>3 - Protect and secure DMV data and processes. (3 Activities)</b>			
Agency Management	Provide general and administrative support	Provides general and administrative support along with the required tools to achieve operational and programmatic results. This includes financial operations, customer service, administrative services, legislative affairs, facility management, as well as warehousing and inventory control.	Daily Service
Driver Services	Issue driver licenses and identification cards	Issue driver licenses and identification cards by providing driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residency and driving qualifications so they may legally operate their vehicles.	Daily Service
Information Technology	Systems necessary for DMV operations	Provide integrated and reliable information systems for all DMV services and comply with Districtwide technology standards and requirements.	Daily Service
<b>4 - Cultivate innovative solutions to improve customer safety. (3 Activities)</b>			
Driver Services	Issue driver licenses and identification cards	Issue driver licenses and identification cards by providing driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residency and driving qualifications so they may legally operate their vehicles.	Daily Service
Agency Management	Provide general and administrative support	Provide general and administrative support along with the required tools to achieve operational and programmatic results. This includes financial operations, customer service, administrative services, legislative affairs, facility management, as well as warehousing and inventory control.	Daily Service
Information Technology	Information technology	Provide integrated and reliable information systems for all DMV services and comply with Districtwide technology standards and requirements.	Daily Service
<b>5 - Optimize processes and systems as technology evolves. (4 Activities)</b>			
Driver Services	Issue driver licenses and identification cards	Issue driver licenses and identification cards by providing driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residency and driving qualifications so they may legally operate their vehicles.	Daily Service
Information Technology	Systems necessary for DMV operations	Provide integrated and reliable information systems for all DMV services and comply with Districtwide technology standards and requirements.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
Vehicle Services	Title and Register Vehicles	Titles and registers vehicles by providing legal certification services to residents and non-residents by providing timely documentations of ownership and authority to operate, allowing them to legally drive, park or sell their vehicles.	Daily Service
Adjudication Services	Adjudicate parking, moving and photo enforcement tickets	Adjudicate parking, moving and photo enforcement tickets by providing fair and equitable reviews of ticket and permit violations for respondents so they can resolve outstanding issues of liability.	Daily Service

## 2020 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
<b>Adjudicate parking, moving and photo enforcement tickets (1 Strategic Initiative)</b>				
Create a More Efficient Driver Improvement Hearing Process	Currently, DMV hearing examiners use a word document to create official hearing records for Driving Improvement Hearings that are outside of DMV Licensing and Registration System (Destiny). To streamline the process, DMV will develop and implement a new module within Destiny, that would allow hearing examiners to create and save Driving Improvement Hearing Records in the system and automatically associate them with the customer's driving record; which is currently a manual process.	Complete	Final changes to the application are reported to have been made based on feedback from Adjudication managers and hearing examiners from several sessions with programmers. However, because of the Covid-19 shut down, those final changes have not been seen or tested. The application will be tested upon re-open and it is expected that the application can be switched on for use.	
<b>Information technology (1 Strategic Initiative)</b>				
Take the Pledge	DMV has one of the most active websites within the District Government that could be used to bring awareness to Vision Zero Initiatives. By January 2020, DMV will integrate an optional public pledge on its website to encourage customers to "Slow down and Save a Life" for the remainder of FY20. Customers will have the option to skip the pledge offer and continue with their business as usual.	Complete	DMV has one of the most active websites within the District Government that could be used to bring awareness to Vision Zero Initiatives. By January 2020, DMV will integrate an optional public pledge on its website to encourage customers to "Slow down and Save a Life" for the remainder of FY20. Customers will have the option to skip the pledge offer and continue with their business as usual.	
<b>Issue driver licenses and identification cards (2 Strategic initiatives)</b>				
Provide Special REAL ID Appointments for Customers Expiring after October 1, 2020	Based on REAL ID regulations, travelers will be required to provide either a REAL ID or another TSA-approved form of identification in order to fly after October 1, 2020. DMV will provide optional special REAL ID appointments to customers with non-compliant credentials that expire after October 1, 2020. This will allow them to be compliant with TSA and REAL ID requirements before the mandatory due date.	Complete	DC DMV began offering special REAL ID Early Renewal appointment in October 2019. Appointments are on-going and planned to be offered through September 2020 on specified Mondays when the Service Centers are generally closed for business and during normal business hours.	
Require Human Trafficking Awareness Training for New CDL Licenses or Permits Issued	New drivers seeking a CDL learner permit, as well as, those looking to convert an out-of-state CDL, will be required to complete mandatory training on the warning signs of human trafficking activities. This initiative will require rulemaking.	50-74%	DC DMV has partnered with Truckers Against Trafficking (TAT) to identify training needs, content, and resources. The DAS team has received the business requirements and initiated development on the programming solution. Due to COVID-19, the legislation for this initiative was not passed. Status meetings with DMV and DAS regarding programming are ongoing.	
<b>Provide general and administrative support (2 Strategic initiatives)</b>				
Provide Annual Customer Service Training	Consistent and accurate information, along with professional and friendly employees, are a necessity for service excellence. Therefore, by April 30, 2020, DMV will internally train 95% of eligible frontline employees on DMV specific customer service techniques.	Complete	Due to Covid-19, this initiative is being re-engineered to allow for online or in-person training for those that don't have computers at home	
Host Recruitment Event in Wards 7 or 8	By March 2020, DMV will host a recruitment event in Ward 7 or 8 geared towards area residents. The goal is to increase the applications received from residents of those two Wards and thereby, increase the employment numbers of residents from those two wards.	Complete	DC DMV held three recruitment events in collaboration with the US Census Bureau. The first event was on February 3, 2020 at the Fort Stanton Recreation Center in Ward 8. The second and third events were held at the Kenilworth Recreation Center in Ward 7 on February 10 and March 9.	
<b>Systems necessary for DMV operations (2 Strategic initiatives)</b>				
Implement Second OBD Kiosk East of the River	Currently, all vehicle inspections take place at the one inspection station or an OBD Kiosk in Ward Five. DMV will implement a second OBD Kiosk East of the River, offering those residents the convenience of a self-service OBD testing option.	0-24%	Funding to implement the second OBD Kiosk was repurposed from the FY20 budget.	Funding to implement the second OBD Kiosk was repurposed from the FY20 budget.
Expand DMV Mobile App Transactions	Currently, DMV only has one mobile app transaction. In an effort to offer more convenience to our customers and make use of emerging technology, DMV will expand the mobile app offerings to five additional transactions by March 2020.	Complete	Currently, DMV only has one mobile app transaction. In an effort to offer more convenience to our customers and make use of emerging technology, DMV will expand the mobile app offerings to five additional transactions by March 2020.	
<b>Title and register vehicles (3 Strategic initiatives)</b>				
Explore Electronic Titling	Currently, DMV prints and mails paper titles. This involves having a secure storage area, paying postage and risks of lost documents. By August 2020, DMV plans to complete an analysis of the feasibility of adding an electronic title option, which will reduce the handling of paper documents, thereby saving money, resources and increasing customer satisfaction and convenience.	Complete	An Request for Information (RFI) was distributed to vendors, 4 vendors responded to the RFI providing detail information about their titling services, Programming and operational costs. The Agency reviewed all responses and it was determined that electronic titling is feasible.	

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Overhaul the Insurance Verification System	The DMV's Insurance Verification System (DC IVS) collects automobile liability insurance information from insurance companies that are licensed to provide automobile liability insurance in the District. This system is used to collect information to identify vehicles that do not meet the District's minimum insurance requirements. The current Insurance Verification System is outdated and requires major overhaul. DMV will secure and implement system enhancements to this technology to ensure compliance with all District insurance laws and regulations.	Complete	DC DMV hosted and participated in JAD sessions and programming to enhance the Insurance Verification System. The insurance enhancements include DC Insurance Verification System web portal, commercial reporting, SR22 Inquiry, SR22 information update portal, insurance compliance inquiry, insurance compliance update module and program for electronic reporting (PIER).	
Implement the Clean Energy Excise Tax Requirements	By January 2020, DMV shall amend and implement new rules revising the calculation of the vehicle excise tax as mandated by the Clean Energy DC Omnibus Act of 2018.	0-24%	A technical amendment to the act was filed on 1/14/2020 and passed. This amendment has extended the compliance date for the excise tax rulemaking to January 2021. DC DMV has started working on the MOU and with the assistance from DOEE, DC DMV has finalized the excise tax chart.	A technical amendment to the act was filed on 1/14/2020 and passed. This amendment has extended the compliance date for the excise tax rulemaking to January 2021. DC DMV has started working on the MOU and with the assistance from DOEE, DC DMV has finalized the excise tax chart.

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**GOVERNMENT OF THE DISTRICT OF COLUMBIA**  
**DEPARTMENT OF MOTOR VEHICLES**

**Administrative Issuance System**

**DMV Administrative Order No. 2014-008**

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**Subject: EEO POLICY STATEMENT**

**I. OBJECTIVE:**

The District of Columbia Department of Motor Vehicles (“DC DMV”) in accordance with the D.C. Human Rights Act of 1977, as amended, D.C. Official Code §§2-1401.01 et seq. (“Act”), does not discriminate on the basis of (actual or perceived) Race, Color, Sex (including sexual harassment), National Origin, Religion, Age, Marital Status, Personal Appearance, Sexual Orientation, Gender Identity or Expression, Family Responsibilities, Matriculation, Political Affiliation, Genetic Information, Disability.

**II. SCOPE OF POLICY:**

The District of Columbia Human Rights Act prohibits discrimination based on the following 19 “Protected Classes”. These definitions are not exhaustive.

1. Race: classification or association based on a person’s ancestry or ethnicity.
2. Color: skin pigmentation or complexion.
3. Religion: a belief system which may or may not include spirituality.
4. National origin: the country or area where one’s ancestors are from.
5. Sex: a person’s gender; includes sexual harassment and a woman’s right to breastfeed.
6. Age: 18 years or older.
7. Marital status: married (same sex or opposite sex), single, in a domestic partnership, divorced, separated, and widowed.
8. Personal appearance: outward appearance, but is subject to business requirements or standards.
9. Sexual orientation: homosexuality, heterosexuality, and bisexuality.
10. Gender identity or expression: your gender-related identity, behavior, appearance, expression or behavior which is different from what you are assigned at birth.
11. Familial Status\*: a parent or guardian with 2 or more children under 18.
12. Family responsibilities: supporting a person in a dependent relationship, which includes, but is not limited to: your children, grandchildren and parents.
13. Matriculation: being enrolled in a college, university or some type of secondary school.
14. Political affiliation: belonging to or supporting a political party.
15. Genetic information: Your DNA or family history which may provide information as to a person’s predisposition or likely to come down with a disease or illness.
16. Disability: a physical or mental impairment that substantially limits one or more major life activities.
17. Source of Income\*: the origination of a person’s finances.

18. Status as a Victim of an Intrafamily Offense\*: a person who was subjected to domestic violence, sexual assault and stalking.

19. Place of Residence or Business\*: geographical location of home or work.

Any violation of the Act by an employee will subject him or her to disciplinary action<sup>1</sup>, up to and including termination, as well as possible civil liability brought by the person who claimed to have been the victim of discrimination.

### III. PROCEDURES<sup>2</sup>:

If you believe you have been discriminated against in any of the above areas and you feel that you are either unable to speak with the violator (or that such a communication will not resolve the issue) you should<sup>3</sup>:

- File a complaint with the Agency EEO Counselor within 180 days of the alleged discriminatory action. The Agency EEO Counselor has 21 days to resolve the matter. If you are not satisfied with the results, you have 15 days to file to formal complaint with the EEO Director at the Office of Human Rights<sup>4</sup>; or
- File a complaint with any EEO Counselor or Officer in D.C. Government within 180 days of the alleged actions. The EEO Counselor or Officer in D.C. Government has 21 days to resolve the matter. If you are not satisfied with the results, you have 15 days to file to formal complaint with the EEO Director at the Office of Human Rights.

Equal Employment Opportunity Rules Governing Complaints of Discrimination in the District of Columbia Government, Title 4 DCMR Chapter 1 and Chapter 5 protects your job-related benefits which include but are not limited to:

- Hiring
- Training
- Reassignment
- Promotion
- Recruitment
- Separation/Termination

### IV. CONTACT INFORMATION:

**Odessa Nance**

Department of Motor Vehicles EEO Counselor  
95 M Street, SW, Suite 206

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<sup>1</sup> Harassment that may not be protected under the Act is still grounds for discipline.

<sup>2</sup> The time periods are mandatory and set by law.

<sup>3</sup> If you speak with a manager about the issue, the manager must report the matter to the Agency EEO counselor, even if you do not want to proceed.

<sup>4</sup> Sexual harassment complaints may be filed directly with the Office of Human Rights or a court of competent jurisdiction within one year of the alleged conduct.

\*Familial status, source of income, and place of residence or business are only protected classes in housing and public accommodations. Status as a victim of intrafamily offense is only protected in housing.

Washington, DC 20024  
Phone: (202) 729-7076  
Fax: (202) 729-7155

**Lisa Payne**

Department of Motor Vehicles ADA Coordinator  
95 M Street, SW, Suite 206  
Washington, DC 20024  
Phone: (202) 729-7075  
Fax: (202) 729-7155

**Office of Human Rights**

One Judiciary Square  
441 4<sup>th</sup> Street, NW, Suite 570N  
Washington, DC 20001  
Main Number: 202-727-4559  
Fax: 202-727-9589  
Website: <http://ohr.dc.gov>

**DC Government Agency Counselor or Officer Listing:**

Website: <http://ohr.in.dc.gov>

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**EFFECTIVE DATE:**

This Administrative Order is effective as of the date of signature by the agency Director (or the Director's designee) below.

**APPROVAL**



Lucinda Babers, Director  
D.C. Department of Motor Vehicles

10/27/14  
Date