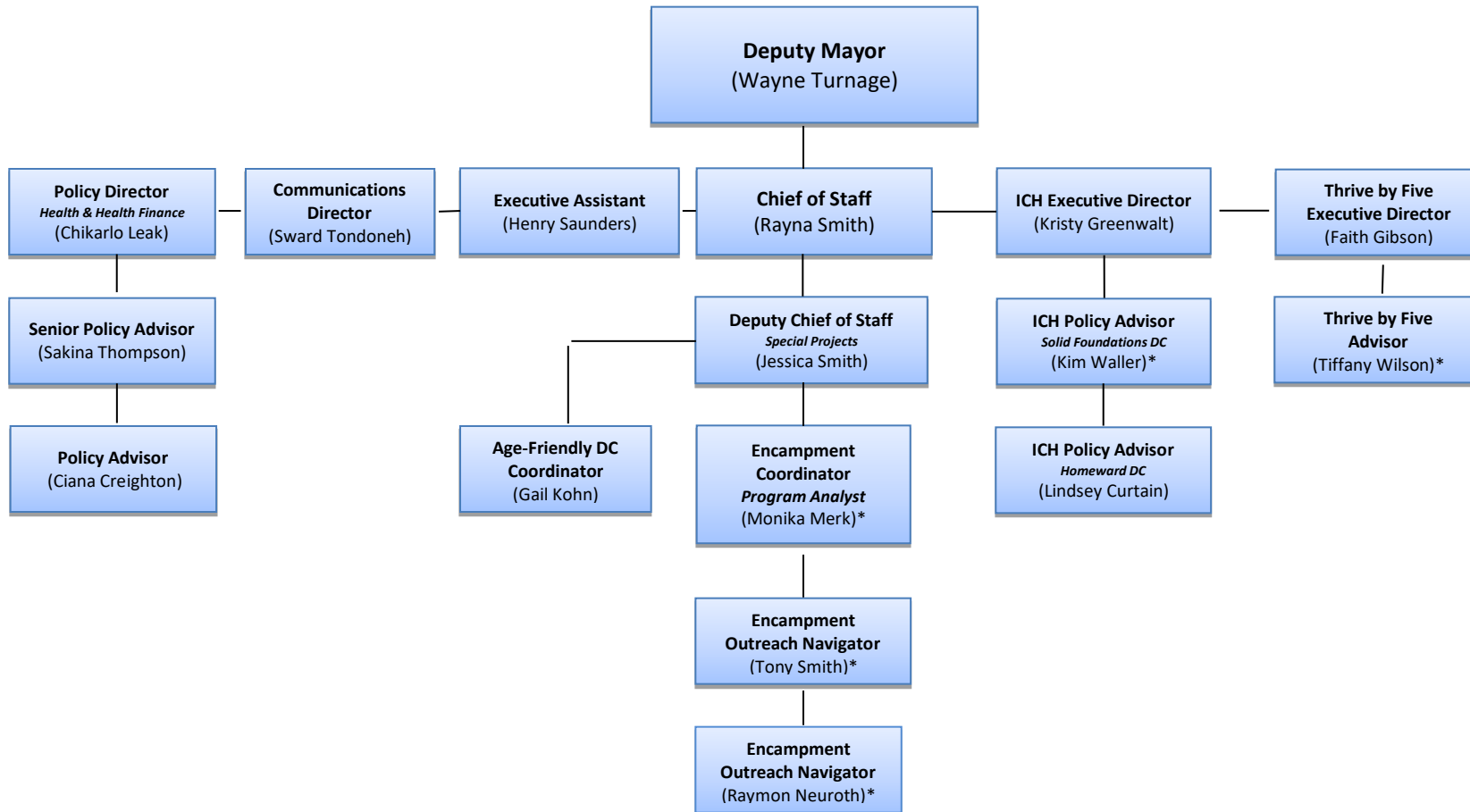




DMHHS Organizational Chart



Total Number of FTEs: 17

- FTEs of DMHHS: 12
- FTEs detailed from another District agency (*): 5

Current as of February 26, 2021

Question 2: Please identify any reprogrammings received by or transferred from DMHHS during FY20 and to affected.

FY2020 Source of Funding	Amount	From(Program/PCA)
Intra-district (0703)	\$ 6,650.00	Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))
Local (0100)	\$ 50,000.00	Department of Aging and Community Living (Agency Management Services(1000))

FY2021 Source of Funding	Amount	From(Program/PCA)
Local (0100)	\$ 3,000.00	Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))

date in FY21, and include a desc

To (Program/PCA)
Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))
Deputy Mayor for Health and Human Services (Agency Management, Performance Management(1000))

To (Program/PCA)
Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))

cription of the purpose of the transfer and which DMHHS programs, activities, and services were

Purpose
For professional services and to support staff with equipment.
To support personnel services for the Deputy Mayor for Health and Human Services.

Purpose
To align budget with the planned expenditures.

Question 3: Please provide a complete accounting of all intra-district transfers received by or transferred from DMHHS during FY20 to date FY21. For activities, and services within DMHHS the transfer affected.

PROGRAM/PCA FY 2020	Source of Funds	Actual Amount	Partner Agency
Human Support Services (2000) Agency Oversight & Support (2010)	Local/Intra-district	\$ 8,000.00	The Executive Office of the Mayor's Support Services
Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 155,296.56	Department of Human Services
Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 193,977.96	Office of the State Superintendent of Education
Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 10,000.00	Department of Health Care Finance
Human Support Services (3000) Agency Oversight & Support (3010)	Intra-district	\$ 25,000.00	Department of Employment Services
Human Support Services (3000) Agency Oversight & Support (3010)	Intra-district	\$ 20,000.00	Department of Behavioral Health
	Total	\$ 412,274.52	

PROGRAM/PCA FY 2021	Source of Funds	Actual Amount	Partner Agency
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Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 20,000.00	The Department of Human Services
Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 13,000.00	Department of Health Care Finance
Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 75,000.00	Office of the Chief Medical Examiner
Human Support Services (2000) Agency Oversight & Support (2010)	Intra-district	\$ 190,593.49	The Department of Human Services
	Total	\$ 298,593.49	

· each, please provide a narrative description as to the purpose of the transfer and which programs,

DMHHS Buyer/ Seller	Comments/Description
Buyer	To facilitate efforts of overall agency goals and objectives by providing telecom, transportation, courier, and associated administrative services that shall benefit the District in various facets of operation.
Seller	DMHHS shall hire, train, and supervise two Homeless Encampment Outreach Navigators to support outreach services for District residents experiencing homelessness and residing in the encampments.
Seller	Thrive By Five DC website enhancement.
Seller	To support a portion of the salary of a position in the office of the Deputy Mayor for Health and Human Services.
Seller	DOES sponsorship in the DMHHS Maternal and Infant Summit.
Seller	To provide support for DMHHS Maternal and Infant Summit.

DMHHS Buyer/ Seller	Comments/Description
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Buyer	To ensure all eligible ICH members receive stipends.
Seller	To support a portion of the salary of a position in the office of the Deputy Mayor for Health and Human Services.
Seller	To support the DC Safe Sleep Education and Outreach Project.
Seller	To hire, train, and supervise two Homeless Encampment Outreach Navigators to support outreach services for District residents experiencing homelessness and residing in encampments.

Office of the Deputy Mayor for Health and Human Services FY2021

Agency Office of the Deputy Mayor for Health and Human Services

Agency Acronym DMHHS

Agency Code HGO

To edit agency and POC information press your agency name (underlined and in blue above).

Agency Performance POCs Amelia () Whitman; Rayna (EOM) Smith

Agency Budget POCs Amelia () Whitman; Rayna (EOM) Smith

Fiscal Year 2021

Agency's Operating Budget

[Lookup Your Agency's Operating Budget](#)

2021 Objectives

Strategic Objectives	Objective Number	Strategic Objective	# of Measures	# of Operations
	1	Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies of scale, and improve outcomes.	2	7
	2	Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals.	3	8
	3	Create and maintain a highly efficient, transparent, and responsive District government.	12	2
	TOT		17	17

Add Strategic Objective

2021 Key Performance Indicators

Measure	New Measure/ Benchmark Year	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY2021 Target	FY 2021 Quarter 1
1 - Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (2 Measures)										
Percent of DMHHS Cluster agencies fiscal year key performance indicators either met or nearly met.	<input type="checkbox"/>	Up is Better	70%	73.4%	85%	77.7%	85%	67.5%	85%	Annual Measure
Percentage of DMHHS Cluster agencies' fiscal year strategic initiatives complete.	<input type="checkbox"/>	Up is Better	75%	50.5%	85%	69.2%	85%	57.9%	85.1%	Annual Measure
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (3 Measures)										
Percent of action items in progress or accomplished under Homeward DC	<input type="checkbox"/>	Up is Better	90%	90%	95%	95%	95%	90%	95%	Annual Measure
Percent of strategies progress or accomplished on the Age-Friendly DC dashboard.	<input type="checkbox"/>	Up is Better	95%	95%	95%	95%	95%	83%	95%	Annual Measure
Number of strategic priorities adopted by the Thrive by Five Coordinating Council.	<input type="checkbox"/>	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020	New in 2020	4	Waiting on Data	Annual Measure
3 - Create and maintain a highly efficient, transparent, and responsive District government. (1 Measure)										
Percent of consent decrees where progress is made on meeting exit criteria	<input type="checkbox"/>	Up is Better	100%	100%	100%	100%	100%	100%	100%	Annual Measure

2021 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (7 Activities)			
AGENCY OVERSIGHT AND SUPPORT	Legislation and Council Relations	Review and approval of all HHS Cluster agencies' legislative requests and coordinate with Mayor's Office of Policy and Legislative Affairs (OPLA) and DC Council on legislative-related matters.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Rulemaking	Review and approval of all HHS Cluster agencies' rulemaking requests.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
AGENCY OVERSIGHT AND SUPPORT	Budget	Support to HHS Cluster agencies regarding budget needs and priorities to ensure agency and Mayoral priorities.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Inter-agency and special initiatives	Ongoing broad oversight of, and support to, HHS Cluster agencies across special and/or inter-agency initiatives.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Agency Support	Assist agencies with getting through roadblocks impeding their ability to carry out their mission effectively.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Policy Recommendations	Recommend policies and programs using data evidence and best practices to meet the health and human service needs of District residents.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Communications	Support the Executive Office of the Mayor Communications and HHS Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (8 Activities)			
AGENCY OVERSIGHT AND SUPPORT	Interagency Council on Homelessness (ICH)	Oversee and facilitate the implementation of Homeward DC and Solid Foundations DC, the District's Plans to make homelessness rare, brief, and non-recurring (for adults and unaccompanied youth, respectively).	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Age-Friendly DC	Oversee and facilitate the implementation of Age-Friendly DC Strategic Plan, the District's Plan to make DC an inclusive urban environment that encourages active and healthy living.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Short-term Family Housing	Oversee and facilitate the inter-agency collaboration to build and/or renovate identified short-term family housing sites in each ward of the city by 2018 and thereby close DC General.	Key Project
AGENCY OVERSIGHT AND SUPPORT	Thrive by Five	Oversee and facilitate the development and implementation of the Thrive by Five Coordinating Council.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	New Hospital	Oversee and facilitate the interagency collaboration to a comprehensive strategy to build a new hospital on the Saint Elizabeths East campus and a high-quality integrated health care system east of the Anacostia river.	Key Project
AGENCY OVERSIGHT AND SUPPORT	Encampments	Oversee and facilitate the inter-agency encampment protocol response.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Emergency Response	Oversee and facilitate the HHS Cluster interagency emergency response.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Low Barrier Shelter Development	Oversee and facilitate the interagency collaboration on low barrier shelters and other related projects, including shelter renovations and replacements.	Daily Service
3 - Create and maintain a highly efficient, transparent, and responsive District government. (2 Activities)			
PERFORMANCE MANAGEMENT ACTIVITY	Performance Planning	Review and approve HHS Cluster agencies' performance plans to ensure improved outcomes, accurate information, and efficiencies at the agency-level.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Constituent Relations	Receive, track, and resolve health and human services-related constituent issues and concerns brought up to the attention of DMHHS.	Daily Service

2021 Workload Measures

Workload Measures - Operations	Measure	New Measure/ Benchmark Year	FY2016 Actual	FY2017 Actual	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY 2021 Quarter 1
1 - Agency Support (2 Measures)								
	Number of one-on-one meetings held with agency directors.	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	16	Needs Update
	Number of health and human service cluster meetings	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	19	Needs Update
1 - Communications (1 Measure)								
	Number of media interviews conducted.	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	25	Needs Update
2 - Age-Friendly DC (1 Measure)								
	Number of Age-Friendly Task Force and Subcommittee Meetings held	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	69	Needs Update
2 - Emergency Response (1 Measure)								

Measure	New Measure/ Benchmark Year	FY2016 Actual	FY2017 Actual	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY 2021 Quarter 1
Number of displacements of 10 or more people respond to by DMHHS and cluster agencies	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	11	Needs Update
2 - Encampments (1 Measure)							
Number of encampment engagement protocols conducted	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	88	Needs Update
2 - Interagency Council on Homelessness (ICH) (1 Measure)							
Number of Interagency Council on Homelessness Full Council and Subcommittee Meetings held	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	144	Needs Update
2 - Thrive by Five (1 Measure)							
Number of Thrive by Five Coordinating Council and Working Group Meetings held	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	10	Needs Update
3 - Constituent Relations (1 Measure)							
Number of constituent issues responded to	<input type="checkbox"/>	Needs Update	New in 2020	New in 2020	New in 2020	954	Needs Update

2021 Initiatives

Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Cluster	Add Initiative Update
Emergency Response (1 Strategic Initiative)						
Emergency Management	In FY21, in coordination with HSEMA and DHS, DMHHS will implement emergency response improvements to enhance the HHS cluster's ability to respond to emergencies. Specifically, DMHHS will work with HSEMA and HHS agencies to: <ul style="list-style-type: none"> Create a multi-agency response management platform that tracks resident's information during a displacement event and seamlessly refers them to needed resources. This will build off the Virtual Family Assistance Center (VFAC) set up during the COVID-19 response. Update the response playbook to ensure it clearly outlines the set protocol and that each response agency understands their specific role. 	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
Encampments (1 Strategic Initiative)						
Homeless Encampments	In FY21, DMHHS will implement more proactive and preventative strategies to help encampment residents clean their own spaces and in turn reduce the frequency of cleanups at certain sites. This will include implementing harm reduction strategies such as installing sharps containers at certain sites, distributing trash bags, brooms, and other cleaning supplies, having DPW empty nearby trash receptacles more frequently, etc.	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
Inter-agency and special initiatives (2 Strategic initiatives)						
Families First DC	DMHHS will lead coordination of government agencies and monitor success for the Families First DC initiative, a primary prevention strategy designed to empower families, integrate services, and meet the needs of families at-risk of crisis. CFSA will directly oversee 10 grantees who will serve communities at Family Success Centers in Wards 7 and 8 at the beginning of FY21. In FY21, DMHHS will coordinate and staff leadership team meetings and work with CFSA and grantees to ensure they have access to the agency partners needed to be successful and that data metrics are in place to track success and outcomes.	09-30-2021	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
Sobering Centers	In FY21, DMHHS will work with DBH to implement a study to assess the District's ability to establish and maintain a sobering center to decrease emergency room usage by those suffering from drug or alcohol misuse and abuse. This will include supporting the procurement of a vendor to conduct the study, assisting with the interagency coordination, troubleshooting with DBH to address any challenges in implementation and developing a final report highlighting the feasibility of creating a sobering center.	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
Interagency Council on Homelessness (ICH) (1 Strategic Initiative)						

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Cluster	Add Initiative Update
Interagency Council on Homelessness	As part of Mayor Bowser's goal to make homelessness in the District rare, brief, and nonrecurring, the Interagency Council on Homelessness (ICH) launched Homeward DC to set the District's strategic plan to end homelessness. Homeward DC was a five year from 2015 through 2020. In FY21, the ICH will finalize and launch Homeward DC 2.0, the District's second iteration of the strategic plan. The ICH will begin implementation of the plans goals, strategies, and objectives over FY21 through its Committee and Workgroup structure.	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
New Hospital (1 Strategic Initiative)						
New Hospital	DMHHS will continue to co-lead, with DHCF, the work to build a new hospital on the Saint Elizabeth's East campus and a high-quality integrated health care system east of the Anacostia River. In FY21, DMHHS will continue to conduct community and stakeholder engagement.	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
Short-term Family Housing (1 Strategic Initiative)						
Short-term Family Housing	As part of Mayor Bowser's goal to close DC General Family Shelter and open short-term family housing programs, DMHHS will coordinate the opening of the final Short-term Family Housing (STFH) program in Ward 1.	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update
Thrive by Five (1 Strategic Initiative)						
Thrive by Five	The Thrive by Five Coordinating Council will use a strategic process and stakeholder engagement to develop and present 1-3 recommendations related to each of the following areas: early learning/development and child health governance and systems navigation; improving perinatal health; and early learning and development resources, programming, and support.	09-30-2021	<input type="checkbox"/>	<input type="checkbox"/>	Deputy Mayor for Health and Human Services	Add Initiative Update

2021 Initiative Updates

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	FY20 Reporting Quarter
No initiative updates found						

Internal: Unfinished 2020 Initiatives

Title	Description	Complete to Date	Status Update	Explanation	Anticipated Completion Date	Add Initiative Update
(empty) (3 Strategic initiatives)						
Short-term Family Housing	As part of Mayor Bowser's goal to close DC General Family Shelter and open short-term family housing programs, DMHHS will continue work with our partner agencies to open programs in Wards 1, 3, and 6 by the end of FY20.	75-99%	The Ward 1 Short-term family housing program (the last of the buildings to deliver) is in the final stages and families are expected to move in February, 2021.			Add Initiative Update
Emergency Management	In FY20, DMHHS will work with HSEMA to implement emergency response improvements to enhance the HHS cluster's ability to respond to emergencies. Specifically, DMHHS will work with HSEMA and HHS agencies to: - Set up an automated emergency displacement notification system to alert HHS agencies when displacements occurs; - Revise the District's Disaster Playbook to include Health and Human Services' lessons learned from the Arthur Capper fire; and - Create a multi-agency case management platform that tracks displacement event.	0-24%	The Human Service Branch is working to expand the use of the VFAC system (set up to connect COVID decedent's next of kin with resources) to better track displacements and allow for inter-agency collaboration on disasters outside of COVID. A draft framework was created and developers are currently working to build out the system. Once complete, the Disaster Housing Playbook will be updated and finalized.			Add Initiative Update

Title	Description	Complete to Date	Status Update	Explanation	Anticipated Completion Date	Add Initiative Update
Thrive by Five	o As part of Mayor Bowser's goal to drive progress on initiatives that improve outcomes for mothers and infants and children from birth to age five, DMHHS will launch the Thrive by Five Coordinating Council. During FY20, the Coordinating Council will conduct asset and fiscal mapping to determine and adopt strategic priorities.	75-99%	The Thrive by Five Coordinating Council reconvened virtually on July 21, August 11, and September 29. At the July meeting, DC Health's Help Me Grow presented their model to the Council to open discussion on systems navigation in the District. At the August meeting, members worked in their subcommittees to offer draft recommendations to be included in Thrive by Five's first year report. At the September meeting, each subcommittees' draft recommendations were presented to the whole group for consideration.			Add Initiative Update

Updates for Unfinished 2020 Initiatives

Strategic Initiative Title	Anticipated completion date	New Initiative Created for FY20	No Longer an Initiative	Initiative Status Update	% Complete to date	Confidence in completion by anticipated completion date?	Status of Impact	Explanation of Impact	Supporting Data	FY20 Reporting Quarter
No initiative updates found										

Administrative Information

Record ID# 810

Performance Plan ID 810

Blank Initiative Updates [Blank Initiative Updates](#)Created on Nov. 6, 2019 at 11:49 AM (EST). Last updated by [Stock, Arie](#) on July 21, 2020 at 8:40 PM (EDT). Owned by [Stock, Arie](#).