

**GOVERNMENT OF THE DISTRICT OF COLUMBIA
EXECUTIVE OFFICE OF THE MAYOR**



Responses on Fiscal Year 2021 Performance Oversight Hearing Questions

***Director Japer Bowles
Director, Mayor's Office on Lesbian, Gay, Bisexual, Transgender, and Questioning Affairs***

***Submission to
Committee on Government Operations and Facilities
Chairperson Robert White
At-Large Councilmember***

***Wednesday, January 26 , 2021
Virtual***

***Committee on Government Operations and Facilities
John A. Wilson Building
1350 Pennsylvania Ave., NW
Washington, DC 20004***

GENERAL QUESTIONS

1. Please provide the agency's mission statement.

The mission of the Mayor's Office of LGBTQ Affairs (MOLGBTQA) is to address the important concerns of the District's lesbian, gay, bisexual, transgender, and questioning (LGBTQ) residents.

2. Please list any statutory mandates that the agency lacks sufficient resources to fully implement.

All statutory mandates for the office have sufficient resources to be fully implemented.

3. Please list all reporting requirements in the District of Columbia Code or Municipal Regulations that the agency is required to complete in FY 21 and FY 22, to date. For each requirement, please list the date the report was required and the date it was produced. If the agency did not produce the report on the mandated timeline, please explain why.

The MOLGBTQA's reporting requirements and dates of completion by District of Columbia Code and/or Municipal Regulations are:

LGBTQ Community Business Evaluation and Support Amendment Act of 2021, D.C. Official Code § 2-1383(b)(13) - REPORT Due to DC Council July 31, 2022.

e § 2-1383(b)(4) - File an annual report on the operation of the Office with the Mayor and the Council - Submitted to Mayor's Office of Community Affairs for review.

4. Please explain any significant impacts on your agency, if any, of any legislation passed at the federal or local level during FY 21 and FY 22, to date.

In FY 21-22, the increased funding Mayor Bowser allotted for 20 new additional LGBTQ Affordable Housing Choice Vouchers and our 20 LGBTQ senior 62 years plus HOPE (Housing Older People Efficiently) program was a key enabler in the MOLGBTQA voucher program offering the opportunity to target a wider population of LGBTQ youth and adult individuals experiencing unstable housing and homelessness in the District. The Grants & Housing Specialist work expanded a new online intake survey tool for assessing and tracking all LGBTQ applicants' eligibility under HUD and DCHA guidelines and determining their housing and service needs. This included an increase in liaising with various DC youth and adult homeless service community organizations, government agencies, attending designated provider youth ICH case-conferencing meetings to identify eligible housing ready LGBTQ youth applicants, canvassing DC property owners to source the means and negotiate terms that enable LGBTQ youth, adult, and seniors experiencing homelessness in the District to rent suitable, long term sustainable housing. In FY 21-22, MOLGBTQA implemented a monthly voucher utilization meeting in collaboration with DCHA eligibility staff to monitor the progress of applications and

track the timeliness of determination of eligibility and number of applicants who are housed through the program.

Two newly funded FY 21-22 projects, the LGBTQ Community Development Grant and the Youth Provider Supplement DHS Training Grant funding expansion, increased grants management engagement with MOLGBTQA grantee organizations. Our goals were to extend and strengthen LGBTQ program service models to operate more efficiently, and provide one-on-one technical assistance to ensure grantees execute the most meaningful projects and training programs to our LGBTQ residents, businesses, CBO staff, and various District service providers. We developed additional ZoomGrants reporting and oversight reporting measures unique to this new grant funding to ensure compliance with grant regulations and grant agreements specifically for the expanded grantee programs. Broader efforts were incorporated, in managing overall grant efforts, such as integrating streamlined documentation for quantitative quarterly reporting and grantee payments and expenditures, optimizing the grant administration process, and ensuring monitoring and evaluation of grant programs by adding a monthly grantee check-in virtual meeting. Through the combining of the FY 22 Youth Provider Supplement DHS Training Grant funding with the DHS Youth Creating Safe Spaces Training Grant, we also established new criteria for eligibility to receive the supplemental CBO provider and staff training grant. With expanding the training criteria, we developed an assessment tool to understand the training needs amongst staff and providers to implement social innovation and culturally flexible practices when providing services and or care to the LGBTQ youth population. We developed training evaluation forms , along with organization-specific data collection tools to address the needs of the LGBTQ youth population with promising culturally competent and inclusive provider service and care delivery models.

5. What are the agency's top five priorities? Please explain how the agency expects to address these priorities in FY 22.

- Providing Resources for at-risk LGBTQ+ Community
- Increasing visibility and LGBTQ+ culturally competent resources
- Ensure the safety of our LGBTQ+ residents
- Enhancing LGBTQ+ capacity for businesses and nonprofits
- Empowering LGBTQ+ Youth

The MOLGBTQA will continue to deliver for our most at-risk LGBTQ+ community members by providing professional constituent service navigation and partnering with LGBTQ+ CBOs for healthcare, housing, workforce and DC Government and US agency navigation (HUD and Veteran Affairs).

The MOLGBTQA will increase visibility and LGBTQ+ culturally competent resources by expanding our in-house LGBTQ+ cultural competency training by proactively engaging non-LGBTQ+ dedicated CBOs and DC Government agencies to participate. The MOLGBTQA

is also actively planning and engaging the LGBTQ+ community East of the River and will unveil a campaign in February 2022 to highlight the LGBTQ+ community members doing great work for their community. Furthermore, The MOLGBTQA recognizes the need for LGBTQ+ visibility and intersectionality in every community. LGBTQ+ Holidays and Awareness Days allow for natural partnerships with other MOCA offices, particularly with the Mayor's Office of Women's Policy and Initiatives and the Mayor's Office of African American Affairs, the Mayor's Office of Latino Affairs, and the Mayor's Office of Returning Citizens.

The MOLGBTQA will continue to ensure that our LGBTQ+ residents are safe by continuing to host the Violence Prevention and Response Team and collaborating with agencies in the public safety cluster. The MOLGBTQA also includes the COVID-19 pandemic as a public safety issue for the LGBTQ+ community and we are actively providing resources (masks, cleaning supplies, testing locations), guidance to businesses and organizations for events and programming, and co-hosting LGBTQ+ COVID-19 Booster/Vaccination exchanges with CBOs and DC Health to ensure access of vaccines and boosters in a LGBTQ+ culturally competent space and with other LGBTQ+ community members.

The MOLGBTQA seeks to further enhance capacity for LGBTQ+ businesses and nonprofits by hosting events in collaboration with CBOs and the Department of Small and Local Business Development and the Office of Contracting and Procurement to ensure LGBTQ+ entrepreneurs and business owners have the opportunity to do business with the DC Government. The MOLGBTQA also actively engages with the LGBTQ+ nightlife community and the LGBTQ+ non-profit community at quarterly meetings and monthly meetings respectively to better understand their needs and receive updates on programming, events and partnerships.

The MOLGBTQA seeks to further empower the LGBTQ+ youth by engaging with our grantees that focus on youth programming and by partnering with LGBTQ+ CBOs and DC Government agencies to facilitate job training, mock interviews and promote their talent to obtain well paid jobs/internships. The MOLGBTQA also seeks to empower and provide support for Youth Pride Alliance and will coordinate a "Lobbying Day" in May 2022 to better connect our LGBTQ+ youth with our local and national leaders.

6. *What are the metrics regularly used by the agency to evaluate its operations? Please be specific about which data points are monitored by the agency.*

The MOLGBTQA has many systems in place and uses several forms and data points to evaluate our agency operations. Our goal is to assess the needs of our residents, gauge the effectiveness of our services, keep track of our day-to-day operations, and keep a catalog of residents' interactions with our office.

LGBTQ+ Intake Forms - By keeping track of # constituents assisted and the reasoning behind the visit, our intake form allows residents to set appointments and get questions answered. This is especially crucial during the pandemic.

Feedback Surveys (Events/Meetings) - By keeping track of MOLGBTQA event effectiveness and reception by the audience our feedback surveys help bring improvements to future events.

Social Media Engagement - The MOLGBTQA Social Media Engagement tracking sheets keep track of our followers on every platform. This data is collected monthly from Facebook, Twitter, Instagram, and LinkedIn and is analyzed to discern engagement goals.

Events Calendar - The MOLGBTQA Calendar tracks the number of events and training sessions hosted or participated by MOLGBTQA. We utilize Eventbrite and attendance lists to keep track of # attendees at our events. The calendar includes LGBTQ+ holidays and awareness days and allows the MOLGBTQA to strategically perform outreach to partners.

Constituents List - The MOLGBTQA Constituents list consists of over 150+ residents, community-based organizations, event partners and attendees, LGBTQ+ residents and allies, and our Advisory Committee.

*The MOLGBTQA requests as an option on every intake/survey form: Gender, Pronouns, Contact Info, and Residents Ward.

7. *Please describe any new initiatives or programs that the agency implemented in FY 21 and FY 22, to date, to improve the operations of the agency. Please describe any funding utilized for these initiative or program and the results, or expected results, of each initiative.*

LGBTQ+ Meet and Greets - New programming that allows us to reach our target audience. By creating a safe space for the LGBTQ+ Community to convene. They come to hear from our office, learn about our partner agencies such as MOVA and DACL, and, more importantly, voice their concerns. *This opportunity allows us to bridge or mend the gap between our office and the community.*

LGBTQ+ Cultural Competency Training - The MOLGBTQA has provided LGBTQ+ cultural competency training for District agencies since. Our efforts have broadcasted this service and we have expanded our goals for this training to be inclusive of non-District agencies and CBO's that request this service. *The MOLGBTQA believes that providing these trainings will empower employees and CBOs with the tools they need to comfortably interact and support members of the LGBTQ+ community.*

Quarterly Community Safety Panel - MOLGBTQA has continued to push public discourse around Public Safety regarding the LGBTQ+ Community. We hosted our first public safety panel with MPD LGBTQ Liaison Unit, District Alliance for Safe Housing (DASH), and Wanda Alston and seek to continue this conversation quarterly. *The MOLGBTQA believes that these types of conversations build trust between residents and the MPD and public safety agencies.*

Nightlife Chats - LGBTQ+ nightlife and culture venues make up a significant demographic to the overall DC Food and Beverage industry. The MOLGBTQA in partnership with the Mayor's Office of Nightlife and Culture will be hosting quarterly meetings with LGBTQ+ restaurant and tavern owners, managers and workers to *better understand their needs and how we can empower this vital industry.*

Office Systems - MOLGBTQA has added intake and survey forms to our daily operations. Additionally, the MOLGBTQA has begun capturing more data on our audience and residents who interact with our office. *The MOLGBTQA believes that it is crucial for data to be used when determining resources and engaging with CBOs and residents.*

Engagement with DC LGBTQ+ Budget Coalition and LGBTQ+ Leaders List - The MOLGBTQA has proactively engaged with both of these groups, seeks to provide them a forum to be heard, and connects their members to resources and agency leads. *The MOLGBTQA believes that this engagement allows the office to hear issues and problems directly from the grassroots leaders of the LGBTQ+ community and allows the MOLGBTQA to mediate and/or elevate those issues.*

8. *Please provide a current organizational chart for the agency, including the number of vacant, frozen, and filled positions in each division or subdivision. Include the names and titles of all senior personnel and note the date that the information was collected on the chart.*



9. *Please provide a narrative explanation of any changes made to the organizational chart during the previous year.*

The MOLGBTQA has recently adjusted 1 FTE position of Program Support Specialist to 1 FTE position of Community Outreach and Relations Specialist. Working collaboratively with MOTA, the hiring for this position will occur in early 2022.

10. Please provide a current Schedule A for the agency which identifies each position by program and activity, with the salary, fringe benefits, and length of time with the agency. Please note the date that the information was collected. The Schedule A should also indicate if the position is continuing/term/temporary/contract or if it is vacant or frozen. Please indicate if any position must be filled to comply with federal or local law.

| Title | Name | Hire Date | Salary |
|----------------------------|---------------------|------------|--------------|
| Program Support Specialist | Brownfield,Princess | 9/13/2021 | \$68,801.00 |
| Director | Bowles,Joseph Japer | 10/12/2021 | \$119,541.66 |
| Associate Director | Edge,Tyler Avery | 2/10/2020 | \$73,895.94 |
| Program Support Specialist | Gilliam,Leandrea D. | 1/11/2016 | \$66,785.00 |

Please list all employees detailed to or from your agency. For each employee identified, please provide the name of the agency the employee is detailed to or from, the reason for the detail, the date of the detail, and the employee's projected date of return.

The MOLGBTQA does not currently have employees detailed from or to our agency.

11. Please provide the Committee with:

a. A list of all employees who received or retained cellphones, personal digital assistants, or similar communications devices at agency expense in FY 21 and FY 22, to date;

Current MOLGBTQA employees:

- Japer Bowles, Cellphone
- LeAndrea Gilliam, Cellphone
- Tyler Edge, Cellphone

Other MOLGBTQA employees in FY21 and FY22:

- Sheila Alexander Reid, Cellphone
- Taylor E. Doctor, Cellphone

- Princess Brownfield, Cellphone

b. A list of all vehicles owned, leased, or otherwise used by the agency and to whom the vehicle is assigned as well as a description of all vehicle accidents involving the agency's vehicles in FY 21 and FY 22, to date;

The MOLGBTQA does not lease, own, or have vehicles assigned to our office.

c. A list of travel expenses, arranged by employee for FY 21 and FY 22, to date, including justification for travel;

The MOLGBTQA does not have travel expenses.

d. A list of total workers' compensation payments paid in FY 21 and FY 22, to date, including the number of employees who received workers' compensation payments, in what amounts, and for what reasons.

The MOLGBTQA does not have worker's compensation payments.

12. For FY 21 and FY 22, to date, what was the total agency cost for mobile communications and devices, including equipment and service plans?

This total is part of the Executive Office of the Mayor's mobile communications and devices for FY21 and FY22.

13. For FY 21 and FY 22, to date, please provide a list of employee bonuses, special pay granted, or separation pay issued, that identifies the employee receiving the bonus, special pay, or separation pay, the amount received, and the reason for the bonus, special pay, or separation pay.

The MOLGBTQA has no employees who received bonuses, special pay, or granted pay.

14. Please provide each collective bargaining agreement that is currently in effect for agency employees. Please include the bargaining unit and the duration of each agreement. Please note if the agency is currently in bargaining and the anticipated date of completion of each agreement in bargaining.

The MOLGBTQA has no employees with a collective bargaining agreement in effect.

15. For FY 21 and FY 22, to date, please list all intra-District transfers to or from the agency.

| Appropriated Fund | Comp Source Group | FY 2021 Approved Budget | FY 2021 Revised Budget | FY 2021 Expenditures | FY 2022 Approved Budget | FY 2022 Revised Budget | FY 2022 Expenditure |
|--------------------|-------------------|-------------------------|------------------------|----------------------|-------------------------|------------------------|---------------------|
| 700 | 11 | 0 | 0 | 43,723.95 | 0 | 0 | -2,201.27 |
| | 12 | 67,452.00 | 63,448.22 | 23,384.00 | 65,475.00 | 65,475.00 | 0 |
| | 14 | 13,085.69 | 10,000.00 | 11,684.73 | 10,000.00 | 10,000.00 | -407.77 |
| | 15 | 0 | 0 | 64.22 | 0 | 0 | 0 |
| | 20 | 0 | 3,723.95 | 0 | 7,525.00 | 7,525.00 | 0 |
| | 40 | 0 | 1,684.73 | 0 | 7,000.00 | 7,000.00 | 0 |
| | 50 | 81,468.78 | 69,000.00 | 69,000.00 | 75,000.00 | 75,000.00 | 0 |
| 0700 Total | | \$162,006.47 | \$147,856.90 | \$147,856.90 | \$165,000.00 | \$165,000.00 | -\$2,609.04 |
| Grand Total | | \$162,006.47 | \$147,856.90 | \$147,856.90 | \$165,000.00 | \$165,000.00 | -\$2,609.04 |

16. For FY 21 and FY 22, to date, please identify any special purpose revenue funds maintained by, used by, or available for use by the agency. For each fund identified, provide:
N/A

- a. The revenue source name and code;*
- b. The source of funding;*
- c. A description of the program that generates the funds;*
- d. The amount of funds generated by each source or program;*
- e. Expenditures of funds, including the purpose of each expenditure; and*
- f. The current fund balance.*

17. For FY 21 and FY 22, to date, please list any purchase card spending by the agency, the employee making each expenditure, and the general purpose for each expenditure.

The MOLGBTQA has no purchase card for the agency.

18. Please list and provide a copy of all memoranda of understanding (“MOU”) entered into by your agency during FY 21 and FY 22, to date, as well as any MOU currently in force. For each, indicate the date on which the MOU was entered and the termination date.

- MOU between DHS and MOLGBTQ for FY 2022 (current) see attachments
 - Entered: October 1, 2021
 - Terminated: September 30th 2022

- *MOU between DHS and MOLGBTQ for FY 2021 (requested) see attachments*
 - *Entered: October 1, 2020*
 - *Terminated: September 30th 2022*
- *MOU between DHS and MOLGBTQ for FY 2018 (original)see attachments*
 - *Entered: October 1, 2020*
 - *Terminated: September 30th 2022*

19. Please list all open capital projects and capital projects in the financial plan under the agency's purview, including the amount budgeted, actual dollars spent so far, any remaining balances, and the status of the project. In addition, please provide a description of any projects which are experiencing delays or which require additional funding.

The MOLGBTQA has no open capital project and no capital project in the financial plan.

20. Please provide a table showing your agency's Council-approved budget, revised budget (after reprogrammings, etc.), and actual spending, by program, activity, and funding source for FY 21 and the first quarter of FY 22. Please detail any over- or under-spending and if the agency had any federal funds that lapsed.

Office of LGBT Affairs

Local Funds

| Appropriated Fund | Program | Activity | Activity Title | Comp Source Group | FY 2021 Approved Budget | FY 2021 Revised Budget | FY 2021 Expenditures | FY 2022 Approved Budget | FY 2022 Revised Budget | FY 2022 Expenditures |
|--------------------|---------|----------|------------------------|-------------------|-------------------------|------------------------|----------------------|-------------------------|------------------------|----------------------|
| Local Funds | | | | | | | | | | |
| 100 | 5000 | 5006 | OFFICE OF LGBT AFFAIRS | 11 | 232,331.92 | 232,331.92 | 148,617.49 | 193,975.09 | 193,975.09 | 50,306.82 |
| | | | | 12 | 0 | 0 | 46,739.03 | 68,697.71 | 68,697.71 | 14,806.66 |
| | | | | 13 | 0 | 0 | 11,078.06 | 0 | 0 | -1,765.24 |
| | | | | 14 | 45,072.39 | 45,072.39 | 45,940.26 | 56,285.86 | 56,285.86 | 11,293.14 |
| | | | | 20 | 10,000.00 | 1,000.00 | 687 | 2,475.00 | 2,475.00 | 0 |
| | | | | 40 | 0 | 0 | 0 | 154,299.05 | 154,299.05 | 0 |
| | | | | 50 | 0 | 0 | 0 | 120,000.00 | 120,000.00 | 0 |
| Local Total | | | | | 287,404.31 | 278,404.31 | 253,061.84 | 595,732.71 | 595,732.71 | 74,641.38 |

Intra-district Funds

| | | | | | | | | | | |
|-----------------------------|------|------|------------------------------|----|-------------------|-------------------|-------------------|-------------------|-------------------|------------------|
| 700 | 5000 | 5006 | OFFICE OF LGBT AFFAIRS | 11 | 0 | 0 | 43,723.95 | 0 | 0 | -2,201.27 |
| | | | | 12 | 67,452.00 | 63,448.22 | 23,384.00 | 65,475.00 | 65,475.00 | 0 |
| | | | | 14 | 13,085.69 | 10,000.00 | 11,684.73 | 10,000.00 | 10,000.00 | -407.77 |
| | | | | 15 | 0 | 0 | 64.22 | 0 | 0 | 0 |
| | | | | 20 | 0 | 3,723.95 | 0 | 7,525.00 | 7,525.00 | 0 |
| | | | | 40 | 0 | 1,684.73 | 0 | 7,000.00 | 7,000.00 | 0 |
| | | | | 50 | 81,468.78 | 69,000.00 | 69,000.00 | 75,000.00 | 75,000.00 | 0 |
| Intra-district Total | | | | | 162,006.47 | 147,856.90 | 147,856.90 | 165,000.00 | 165,000.00 | -2,609.04 |
| Grand Total | | | | | 449,410.78 | 426,261.21 | 400,918.74 | 760,732.71 | 760,732.71 | 72,032.34 |

21. Please provide a list of all budget enhancement requests (including capital improvement needs) made for FY 22 or FY 23. For each, include a description of the need and the amount of funding requested.

The MOLGBTQA does not have budget enhancement requests for FY 22 or FY23

22. Please list, in chronological order, each reprogramming that impacted the agency in FY 21 and FY 22, to date, including those that moved funds into the agency, out of the agency, and within the agency. For each reprogramming, list the date, amount, rationale, and reprogramming number.

The MOLGBTQA did not have any reprogramming in FY21 or FY22.

23. Please list each grant or sub-grant received by your agency in FY 21 and FY 22, to date. List the date, amount, source, purpose of the grant or sub-grant received, and amount expended.

The MOLGBTQA has no grant or sub-grants received in FY21 and FY22, to date.

24. How many FTEs are dependent on grant funding? What are the terms of this funding? If it is set to expire, what plans, if any, are in place to continue funding the FTEs?

The MOGBTQA has no FTEs dependent on grant funding.

25. Please list each contract, procurement, and lease entered into or extended by your agency during FY 21 and FY 22, to date. For each contract, please provide the following information where applicable:

The MOLGBTQA has to date, no contract, procurement, or lease entered into or extended by the agency.

- a. The name of the contracting party;*
- b. The nature of the contract, including the end product or service;*
- c. The dollar amount of the contract, including amount budgeted and amount actually spent;*
- d. The term of the contract;*
- e. Whether the contract was competitively bid;*
- f. The name of the agency's contract monitor and the results of any monitoring activity; and*
- g. The funding source.*

26. What is your agency's current adjusted expendable budget for CBE compliance purposes? How much has been spent with SBEs or CBEs? What percent of the agency's current adjusted expendable budget has been spent with SBEs or CBEs?

The MOLGBTQA is not a stand-alone budget, but rather a line item in the EOM agency budget, it's CBE expenditure threshold, compliance and goals are incorporated across the EOM budget. The CBE spend and compliance are reported in the EOM submission.

27. Please list all pending lawsuits that name the agency as a party. Identify which cases on the list are lawsuits that potentially expose the District to financial liability or will result in a change in agency practices and describe the current status of the litigation. Please provide the extent of each claim, regardless of its likelihood of success.

The MOLGBTQA is not aware of any pending lawsuits or litigation.

28. Please list all settlements entered into by the agency or by the District on behalf of the agency in FY 21 or FY 22, to date, and provide the parties' names, the amount of the settlement, and if related to litigation, the case name and a brief description of the case. If unrelated to litigation, please describe the underlying issue or reason for the settlement (e.g. administrative complaint, etc.).

The MOLGBTQA has no settlements entered into during FY21 or FY22 to date.

29. Please list the administrative complaints or grievances that the agency received in FY 21 and FY 22, to date, broken down by source. Please describe the process utilized to respond

to any complaints and grievances received and any changes to the agency policies or procedures that have resulted from complaints or grievances that were resolved in FY 21 or FY 22, to date.

The MOLGBTQA has no known open administrative complaints or grievances.

30. Please list and describe any spending pressures the agency experienced in FY 21 and any anticipated spending pressures for the remainder of FY 22. Include a description of the pressure and the estimated amount. If the spending pressure was in FY 21, describe how it was resolved, and if the spending pressure is in FY 22, describe any proposed solutions.

The MOLGBTQA has no spending pressures experienced by the agency in FY21 or for the remainder of FY22.

31. Please provide the number of FOIA requests for FY 21, and FY 22, to date, that were submitted to your agency. Include the number granted, partially granted, denied, and pending. In addition, please provide the average response time, the estimate number of FTEs required to process requests, the estimated number of hours spend responding to these requests, and the cost of compliance.

The MOLGBTQA had no FOIA requests for FY21 and FY22, to date.

32. Please identify all electronic databases maintained by your agency, including the following:

- a. A detailed description of the information tracked within each system;***
- b. The age of the system and any substantial upgrades that were made in FY 21 or FY 22, to date, or that are planned for the system;***
- c. Whether the public is currently granted access to all or part of each system; and***
- d. Whether the public could be granted access to all or part of each system.***

The MOLGBTQA maintains a public facing District-Wide LGBTQ Resource Guide that is updated periodically.

This Resource Guide was pivotal in sharing LGBTQ+ competent resources and programming during the COVID-19 pandemic.

Information added to the resource guide includes: organization name; type of resources provided; contact information (address, phone number, E-mail address, website); and description of organization.

33. Please list and describe any ongoing investigations, audits, or reports on the agency or any employee of the agency that were completed during FY 21 and FY 22, to date.

The MOLGBTQA has not, to date, had any ongoing investigations, audits, or reports on the agency or any employee of the agency.

34. Please provide a list of all studies, research papers, reports, and analyses that the agency prepared or funded during FY 21 and FY 22, to date. Please submit a digital copy to the Committee of any study, research paper, report, or analysis that is complete.

The MOLGBTQA has not, to date, prepared or funded a study, research paper, report, and/or analysis.

35. Please list any task forces, committees, advisory boards, or membership organizations in which the agency participates.

- a. *Advisory Committee to the Mayor's Office of LGBTQ Affairs*
- b. *Advisory Committee on Street Harassment*
- c. *Department of Aging and Community Living LGBTQ Advisory Committee*
- d. *Department of Corrections Transgender Advisory Task Force*
- e. *Department of Corrections Transgender Housing Classification Committee*
- f. *Department of Human Service Coordinated Assessment and Housing Placement (CAHP) Committee*
- g. *DC Human Rights Gender Identity Study*
- h. *FBI Hate Crimes Community Engagement Working Group*
- i. *Interagency Council on Homelessness (ICH)*
- j. *Youth Interagency Council on Homelessness (YICH)*
- k. *Violence Prevention & Response Team (VPART)*
- l. *Interagency Council on Homelessness Racial Equity & Inclusion Workgroup*

OFFICE OF LGBTQ AFFAIRS

36. How does the Office assist community organizations in developing and submitting grant applications? How many organizations were assisted with grant applications in FY 21, or FY 22, to date?

The MOLGBTQA engages community organizations through a comprehensive pre-bidders conference that seeks to award programs that address the funding priority areas identified for FY22. A competitive LGBTQ-specific grant program Request for Proposal (RFP) is added to MOCA Grants Clearinghouse and all submitted applications are peer-reviewed via our ZoomGrants portal.

Grants Submitted:

- I. *Twelve (12) grant applications were submitted for one-year FY 22 LGBTQ Community Development Grant, eight (8) applicants were selected and assisted with grant applications in FY21-to-date;*
- II. *Six (6) grant applications were submitted for two-year FY 22 DHS Cultural Competency Training Grant, two (2) grant applications were selected and assisted with grant applications in FY21-to-date;*
- III. *Eight (8) grant applications were submitted for two-year DHS Youth Empowerment & Self Sufficiency Grant, four (4) grant applications were selected and assisted with grant applications in FY21-to-date.*

37. *When does the Office expect to submit its next annual report to the Council pursuant to DC Code § 2-1383(b)(4)?*

The MOLGBTQA has submitted our FY 21 Annual Report for review to the Mayor's Office of Community Affairs in December 2021.

38. *DC Code § 2–1383(b) requires the Office to “meet with each department and agency director to establish a lesbian, gay, bisexual, transgender, and questioning services coordinator” and convene those coordinators “as a group, at least once a month to coordinate activities within the government.” As of February 2021, the Office was “in discussions . . . to set up services coordinators” but was unable to list any individual coordinators or describe any monthly meetings that had taken place. Please list any specific actions that your Office or the Executive Office of the Mayor has taken in furtherance of complying with these statutory requirements.*

The MOLGBTQA acknowledges the legislative intent for DC Code § 2–1383(b) as providing LGBTQ+ residents with another resource and point of contact within DC government agencies and departments. Utilizing feedback solicited from the LGBTQ+ community by the MOLGBTQA, the MOLGBTQA has created a pathway to ensure that the most critical agencies and departments have this resource. This pathway includes outreach to agencies and departments in phases, according to importance/relevance identified by members of the LGBTQ+ community. Providing a space/forum for monthly meetings between these LGBTQ+ coordinators/liaisons is also critical to this legislation. The MOLGBTQA, within the calendar year 2022 will host at least 10 meetings for these coordinators. The MOLGBTQA also believes that this information/resource is useless unless made publicly available and is accurate, therefore our pathway to success also includes publicizing our LGBTQ+ coordinator in phases and regularly maintaining the list to ensure accuracy.

39. *What are the Office's goals for enhancing the role of the Advisory Committee in District governance in FY 22?*

The MOLGBTQA's goal for our Advisory Committee is to increase the number of meetings per year. Previously we met once a quarter, we are moving to monthly meetings. The meetings will be hosted both virtually and in person.

In FY22, we are going to implement some structural changes to the Advisory Committee that will make for an exciting re-introduction. This year the Advisory Committee for MOLGBTQA will be creating subcommittees, where each committee member can focus on empowering residents in one of the three following areas: Workforce, Housing, and Public Safety.

The MOLGBTQA has begun highlighting an Advisory Committee member every month in our newsletter. We would like to show the important work our committee members do and show their importance to our office.

The MOLGBTQA has begun creating a social media presence for the Advisory Committee because we believe by showcasing the work of our Advisory Committee, the LGBTQ+ community can be better engaged and resourced.

Our Advisory Committee will continue to be invited to all MOLGBTQA and MOCA-related events. They are our VIPS, and we want them to know as advocates to the community and Advisory Committee members they have a standing invitation.

40. Please list the dates of all meetings of the Transgender Housing Committee of the DC Jail that representatives of the Office attended in FY 21 and FY 22 to date.

The MOLGBTQA has a record of the following Transgender Housing Committee meetings with Department of Corrections/DC Jail:

THC Meeting Dates: 06/01/2021, 06/03/2021, 06/10/2021, 08/03/2021, 08/10/2021, 08/25/2021, 09/15/2021

41. Please describe any efforts that the Office undertook in FY 21 and FY 22 to date to ensure that all DC Jail inmates are aware of the accommodations available to transgender and gender non-conforming inmates.

The MOLGBTQA, DC DOC Transgender Housing Classification Committee, and the General Counsel for the District of Columbia Department of Corrections (DOC), participated in making significant changes throughout the Gender Classification and Housing 4020.3H policy, as well as revised and developed a new electronic tablet inmate Gender Housing Request Form to establish a confidential and streamlined procedure to provide the appropriate housing of Transgender, Intersex, and Gender Nonconforming self-identified persons who are incarcerated and housed within the District of Columbia Department of Corrections (DOC).

Additionally, the MOLGBTQA was active in the selection process of a new grant from Office of Victim Services and Justice Grants that is expected to provide trauma informed care to 25 justice involved trans DC residents to create positive community reintegration and reduced re-arrest. The MOLGBTQA is proud to support this and other LGBT+ CBO's doing this work.

Furthermore, the MOLGBTQA looks forward to working with partners to host a LGBTQ+ expungement event.

42. Please list any grants that the Office awarded during FY 21, or FY 22 to date (including any LGBTQ Homeless Youth Training Grant Fund grants awarded under DC Code § 2–1384). For each grant, please include the following information (feel free to attach in spreadsheet form):

The MOLGBTQ offers 4 grants:

- Homeless LGBTQ Youth Empowerment & Self- Sufficiency Grant
- LGBTQ Community Development Grant
- DHS Youth Creating Safe Spaces Training Grant
- Youth Provider Supplement DHS Training Grant.

a. The purpose of the grant;

1. MOLGBTQ Homeless LGBTQ Youth Empowerment & Self- Sufficiency Grant:

The Homeless LGBTQ Youth Empowerment & Self-Sufficiency Grant (YESS) offers homeless youth service organizations and or providers support to build capacity, to implement innovative and reliable youth empowerment, youth development, homeless services, and self-sufficiency learning programs following the Continuum of Care for homeless individuals.

2. LGBTQ Community Development Grant

MOLGBTQA newly funded FY2022 the LGBTQ Community Development Grant provides \$70K in Grant funding to Community-Based Organizations (CBOs) serving the District of Columbia's LGBTQ community. Funding priority areas identified for FY2022 are aligned with Mayor Muriel Bowser's administration budget priorities. The LGBTQ Community Grant will fund programs with demonstrated ties to Mayor Bowser's priority areas and community needs in the following program areas: economic and workforce development, youth engagement and education, health education, linkage to human services, promotion of the arts and humanities, and recovery from the COVID-19 pandemic and corresponding public health emergency.

DHS Youth Creating Safe Spaces Training Grant

The DHS Creating Safe Spaces Cultural Competency Training Grant is a knowledge, behavior, and skill-building workshop for DC-area youth service professionals and staff of youth-serving community-based organizations, DC area shelters, and housing providers. The training educates providers around; LGBTQ cultural competency, DC Gender Identity Laws in the District, as well as a legislative training update derived from the LGBTQ Homeless Youth Reform Amendment Act of 2014. This training requires all homeless service providers to implement best practice for culturally competent care of LGBTQ young people experiencing homelessness, while receiving services in shelters and other housing facilities throughout the District of Columbia.

Youth Provider Supplement DHS Training Grant

\$50K to supplement DHS cultural competency training grant dollars was added to the MOLGBTQA FY 22 budget to be awarded to community based organizations who are experts in

best practice in the care and services with the LGBTQ+ youth population. The selected organizations will provide LGBTQ+ cultural competency training for providers and organizational staff serving this population throughout the District. This funding that will supplement the DHS/MOLGBTQA-LGBTQ Homeless Youth Training Grant Fund program will be able to reach service professionals and providers beyond homeless services, as well as those who may encounter or provide other needed services to LGBTQ+ youth.

b. The Office's grantee selection process

The MOLGBTQA criterion for grantee selection uses a three part process through our ZoomGrants portal.

1. Soliciting proposals, publishes a Notice of Funding Availability (NOFA), which solicited Requests for Funds Available (RFA);
2. Developing eligibility and evaluation criteria; and
3. Review Committees are frequently engaged to evaluate proposals and budgets submitted for conformity with grant program goals and the selection criteria outlined in the solicitation. Reviewers evaluate and score applicant proposals and their insight will serve as the basis for making decisions about funding.

c. The nature of the grantee;

DC community based organizations and LGBTQ non-profits and service providers who want to obtain funding and strengthen their programs that serve LGBTQ residents.

d. The Ward(s) where the grantee is based;

- i. AsylumWorks (Ward 4)
- ii. Breastfeeding Outreach for Greater Washington (Ward2)
- iii. Day Eight (Ward 4)
- iv. Ellington Fund (Ward 2)
- v. Latin American Youth Center (Ward 1)
- vi. The DC Center for the LGBT Community (Ward 1)
- vii. The Wanda Alston Foundation (Ward 7,8)
- viii. Total Family Care Coalition (Ward 6)
- ix. Young Playwright's Theater Inc. (Ward 4)

e. The dollar amount;

- i. AsylumWorks (LGBTQ Community Development Grant-USD\$ 8,500.00)

- ii. Breastfeeding Outreach for Greater Washington (LGBTQ Community Development Grant-USD\$ 10,500.00)
- iii. Day Eight (LGBTQ Community Development Grant-USD\$ 8,000.00)
- iv. Ellington Fund (LGBTQ Community Development Grant-USD\$ 12,500.00)
- v. Latin American Youth Center (LGBTQ Community Development Grant-USD\$ 12,500.00, YESS Grant-USD\$ 15,000.00, Providers Supplement DHS Training Grant-USD\$ 25,000.00)
- vi. The DC Center for the LGBT Community (LGBTQ Community Development Grant-USD\$8,000)
- vii. The Wanda Alston Foundation (YESS Grant-USD\$ 15,000.00, DHS Training Grant-USD\$ 15,000.00, Providers Supplement DHS Training Grant-USD\$25,000.00)
- viii. Total Family Care Coalition ((YESS Grant-USD\$ 15,000.00)
- ix. Young Playwright's Theater Inc. (LGBTQ Community Development Grant-USD\$10,000.00, YESS Grant-USD\$15,000.00)

f. The funding source(s); and

- i. Department of Human Services (DHS) Youth Division provides \$60K- Homeless LGBTQ Youth Empowerment & Self- Sufficiency Grant, \$15K- DHS Youth Creating Safe Spaces Training Grant,
- ii. EOM provides \$70K-LGBTQ Community Development Grant, and \$50K-Youth Provider Supplement to DHS Training Grant.

g. A brief description of any known benefits that the grant has facilitated to date.

To date, the benefits of the MOLGBTQA FY22 Grant programs are that they all are currently addressing the immediate needs of the most marginalized LGBTQ+ residents in the District of Columbia. The MOLGBTQA Grantee organizations programs diligently work to achieve the development of local non-profits, business owners, shelters, and all service providers and professionals in the field. MOLGBTQA innovative grant program funds allow community-based organizations the ability to offer the most needed culturally competent care and services while expanding their commitment and dedication of service delivery, being equipped and empowered to elevate the LGBTQ communities health and wellness, linkage to human services, promotion of the arts and humanities, economic and workforce development, increase youth engagement and bring education and awareness to the needs of this vulnerable community, in Washington, DC.

43. Please provide a brief update on the Office's involvement in implementing the District Government Transgender and Non-Binary Employment Study Act of 2020, D.C. Code § 1-607.62, including any challenges currently impeding progress on the study. Please include estimated completion dates for remaining milestones.

The Department of Human Resources is the lead agency that shall implement the District Government Transgender and Non-Binary Employment Study Act of 2020, however the Office of Human Rights and the MOLGBTQA are active participants at meetings with additional stakeholders to determine and execute the study.

1. A vendor has been selected and the survey instrument has been approved by DCHR
2. The survey is in process of launching and will include focus groups and stakeholder interviews
3. DCHR is leading meetings to obtain status reports

44. Please provide a brief update on the Office's implementation of the LGBTQ Community Business Evaluation and Support Amendment Act of 2021, D.C. Code § 2-1383(b)(13), including any challenges currently impeding progress on the study. Please include estimated completion dates for remaining milestones.

The MOLGBTQA has created and submitted a statement of work that reflects the needs of the community and the legislative requirements and goals. The MOLGBTQA believes that a final report can be delivered to the Mayor and DC Council by the required deadline.

45. Please provide an update on the Office's role in distributing housing vouchers funded in FY 21 and FY 22 to date.

Through a partnership with the District of Columbia Housing Authority (DCHA), MOLGBTQA provides 40 Permanent Supportive Housing vouchers to LGBTQ seniors and adults 18 + residents of the District unstably housed or homeless. MOLGBTQA uses an intake eligibility management system to track all eligible LGBTQ HCV applicants. The Housing Specialist collects required document verification, demographic information, contact information, and homeless or unstable housing status. Once an individual meets document and housing eligibility requirements, they will complete a full DCHA/HUD Housing choice voucher application with the MOLGBTQA Grants & Housing Specialist that submits applications directly to DCHA's eligibility department. MOLGBTQA and DCHA have monthly voucher utilization meetings to discuss individual application concerns, track the progress of individuals housed, discuss pending applications and applicants deemed eligible. The housing specialist also attends DCHA housing briefing orientations for those applicants deemed eligible, receiving an HVC to begin their search for their new home.

46. Please describe the Office's involvement in supporting the development and implementation of the new LGBTQ workforce development program for which the Department of Human Services received \$500,000 in the FY 22 budget.

The Mayor's Office of LGBTQ Affairs has a great working relationship with DHS, particularly as it relates to LGBTQ+ programming. In FY 22, DHS shared and asked for feedback on drafts of the FSA, which MOLGBTQA offered minor edits. MOLGBTQA is now sharing widely the

FSA and actively encouraging LGBTQ+ organizations to consider attending the Pre-Application Conference on 1/26/2022. It is expected that MOLGBTQA staff will be members of the selection committee and that once a program is selected, MOLGBTQA will proactively reach out to provide any additional support.

47. Please describe the Office's role in selecting a culturally competent vendor to implement the \$850,000 low-barrier LGBTQ shelter project funded in the FY 22 budget.

The Mayor's Office of LGBTQ Affairs has a great working relationship with DHS and the Interagency Council on Homelessness, particularly as it relates to LGBTQ+ programming. DHS, ICH and MOLGBTQA recognize that this funding is historic for the LGBTQ+ community, particularly our Transgender/Gender Non-Conforming/Non-Binary community. To hear from the community, DHS/ICH and MOLGBTQA has hosted numerous outreach sessions and provided surveys (digital and print) to LGBTQ+ service providers and directly to members of the community. ICH/DHS/MOLGBTQA are still actively planning and drafting a FSA for this historic funding. It is expected that once the FSA is drafted, DHS/ICH will share and ask for feedback on drafts from MOLGBTQA. It is expected that MOLGBTQA will then share the FSA packet widely and actively encourage LGBTQ+ organizations to consider attending the Pre-Application Conference. MOLGBTQA staff will be members of the selection committee. Once a program is selected, MOLGBTQA plans to proactively reach out to provide any additional support

48. Please describe the Office's process for determining what information to communicate to the District's LGBTQ residents and how to do so. Please attach a copy of any written policy governing the Office's communications.

The goal of MOLGBTQA communication is to promote the awareness of MOLGBTQA as the government agency leading in resources, information and engagement for the LGBTQ+ community in Washington, DC and the DMV area.

MOLGBTQA communication will strategically provide reliable, relevant and timely information to our main audience, the LGBTQ+ community in the District. All communication activities will reflect our current Social Media Communications Plan and the Mayor's priorities and aim to reach the LGBTQ+community as a whole. .

49. What is the status of the search for a shared space for LGBTQ service organizations for which the District budgeted \$1 million in FY 22? What role does the Office intend to play in that process going forward?

The DC Center has created and staffed an organizing committee to better determine how to utilize the \$1,000,000 funding provided by DMPED- DC Queer Space Task Force (Task Force). The Task Force has been in regular contact with DMPED on the disbursement, which is expected

to occur in the near future. Moreso, the MOLGBTQA continues to offer guidance and advice, and act as a liaison between the Task Force and any other DC Government agency needed.

The DC Center will be in need of a new space by 2023. The MOLGBTQA will continue to support the leadership of the DC Center as they navigate this transition.

50. *Please provide a brief update on the implementation of the Care for LGBTQ Seniors and Seniors with HIV Amendment Act of 2020.*

The Office of Human Rights is the lead agency on implementation of the Care for LGBTQ Seniors with HIV Amendment Act of 2020, in partnership with the Department of Aging and Community Living.

OHR Director and Deputy Director have reviewed the law and the deliverables and appointed a Program Manager, Larry Villegas-Perez, to execute the program because of his expertise and work in similar tasks. OHR has drafted a strategic plan, which included hiring a training specialist and a compliance/outreach staff, to create an online form for businesses to submit their reports and certifications, and bringing together a working group to facilitate the creation of the training and certification of trainers. OHR has also assembled a network of community stakeholders to raise awareness on the law and to invite them to be a part of the working group and other initiatives related to rights and benefits of seniors including the DC Office of the Ombudsman, Department of Transportation, Office of Latino Affairs, LGBTQ Affairs, and several LGBTQ+ CBOs to ensure that the rights and benefits of the seniors living with HIV and seniors who identify as LGBTQ are protected.

The MOLGBTQA works collaboratively and regularly with the Department of Aging and Community Living and the Office of Human Rights on programming and to relay resident concerns.

51. *Please describe the Office's involvement in assisting the Office of Veterans Affairs with its selection of an LGBTQ services coordinator in FY 22 to date.*

The MOLGBTQA and Mayor's Office of Veteran Affairs were proactive in the selection of an LGBTQ+ services coordinator in FY 2022. The MOVA included the Director of MOLGBTQA in interviews with the newly hired LGBTQ+ Service Coordinator. The MOVA also entered into and a MOU with MOLGBTQA to better detail the expectations of the coordinator position. The major points include:

- Weekly Office hours and MOLGBTQA providing office space suitable for staff to conduct intakes and monthly clinics
- Partner with MOVA to create "Don't Ask, Don't Tell" event
- Host monthly clinics for veteran benefits

Additionally, the MOLGBTQA leadership now meets quarterly with the MOVA director and deputy director to update and re-align the goals of the coordinator position.

52. In July 2021, the Council learned that certain federal HIV testing service contracts were awarded to only 2 organizations in the District,¹ when several organizations had provided similar services with federal funding in prior years. Does the Office have the capacity to assess and remediate the effects of that federal funding change with the resources available in FY 22?

The MOLGBTQA has been proactive in working with organizations who no longer receive federal funding for federal HIV testing service contracts to ensure a seamless transition of patients/population to providers that did receive funding. The MOLGBTQA continues to advise and direct those organizations on additional funding opportunities.

53. Please describe any efforts undertaken by the Office to support the Rainbow Caucus of Advisory Neighborhood Commissioners in FY 21 or FY 22 to date.

The MOLGBTQA Director provides information and technical assistance with respect to programs and services for the lesbian, gay, bisexual, transgender, and questioning community to the Mayor, the Council, other District of Columbia agencies and departments, and the community. The Director also provides LGBTQ+-related information and technical assistance requested from any Advisory Neighborhood Commissioners.

The ANC Rainbow Caucus (Rainbow Caucus) was co-founded and chaired by the current director of MOLGBTQA, Japer Bowles, who was appointed in October 2021. The MOLGBTQA has invited Rainbow Caucus members to all events hosted by the MOLGBTQA. The MOLGBTQA has planned quarterly meetings with Rainbow Caucus members and will survey participants to collect information and feedback. The MOLGBTQA Director regularly consults with Rainbow Caucus members on updates as it relates to: COVID-19 Updates, extreme weather events, DC Government resources/LGBTQ+ programming.

The MOLGBTQA expects to continue to engage with the Rainbow Caucus to better meet the needs of the ANC Commissioners

The MOLGBTQA recognizes that LGBTQ+ representation matters at every level of government and understands the difficulties that LGBTQ+ elected officials face interacting with our residents, businesses and fellow government agencies. The MOLGBTQA seeks to bridge the gap, particularly with government agencies and Rainbow Caucus members by bringing resources to them directly.

The MOLGBTQA is extremely proud to support so many LGBTQ+ leaders all across the district as they work hard for our residents

¹ <https://www.cdc.gov/hiv/funding/announcements/ps21-2102/funded-organizations.html>

54. In FY21 and FY 22 to date, how has the Office worked with the Department of Health on its annual LGBTQ health report as required under DC Code § 2-1383(b)(10)?

The MOLGBTQA has responded to inquiries about partnership with the Department of Health and looks to continue to support them in producing a health report for the LGBTQ+ community.

55. Has the office utilized volunteer services or accepted public or private funds that the Office to supplement its budget and carry out its responsibilities in FY 21, or FY 22 to date? If the Office has accepted funds, how much was accepted in FY 21 or FY 22, to date?

The MOLGBTQA has not accepted funds outside of its budgeted amounts to carry out its responsibilities.

56. What are the Office's priorities with respect to Capital Pride in FY 22?

The MOLGBTQA's priorities for Capital Pride seek to reestablish this celebration of diversity of sexuality and gender as a leading international LGBTQ+ event.

The MOLGBTQA acknowledges the significance of Pride in DC historically. The MOLGBTQA is committed to working with the Center for Black Equity and Capital Pride Alliance to ensure that *all* celebrations (Capital Pride, Black Pride, Trans Pride, Youth Pride, Latino Pride, API Pride) are successful. The MOLGBTQA believes success is determined by impact, reach and community safety.

According to CPA's recent economic analysis of "Pride Month," these celebrations generate upward of \$300,000,000 in revenue for DC for a large-scale outdoor event. These celebrations promote LGBTQ+ diversity, create jobs and allow for CBO's to fundraise for LGBTQ+ resources. To restate, the MOLGBTQA reaffirms its commitment to supporting this extremely important celebration.

The MOLGBTQA puts community safety at the forefront of every discussion regarding our LGBTQ+ celebrations. Anti-LGBTQ+ protests and hate bias violence against the LGBTQ+ have risen in recent years and the MOLGBTQA is collaborating with agencies in the public safety division to ensure that all celebrations are a place for embracing diversity. Community safety also means that COVID precautions are also utilized. The LGBTQ+ community is not new to pandemics and we have led on many fronts, from volunteering with testing production, to leading the charge for vaccination requirements to enter food and beverage establishments. Working in partnership with our LGBTQ+ CBOs we expect the LGBTQ+ celebrations to lead in safety.

57. What does the Office consider the greatest ongoing threats to the safety of LGBTQ people in the District (both in general and with respect to any particular demographic groups or social segments)?

The MOLGBTQA considers hate-bias motivated violence, domestic violence, and drug abuse/addiction as the greatest threats to the safety of the LGBTQ Community in the District.

The MOLGBTQA's Violence Prevention & Response Team (VPART) meets monthly with members from federal and local government agencies and CBOs that work with community safety issues to review hate crime bias incidents and determine ways to offer resources to victims and offenders. As such, VPART is uniquely prepared to identify and recommend solutions to threats to LGBTQ+ community safety.

Core to the mission of VPART is to better understand hate-bias motivated violence against the LGBTQ+ community and provide resources for all of those involved. Unfortunately, hate-bias motivated violence occurs every month and happens in every ward. However, through this partnership, we are able to: effectively respond to instances of violence; create awareness and educate the community about violent crimes and available resources; leverage resources to provide training; and work to improve and enhance response to crimes.

Due to COVID-19 and federal divestment from the past presidential administration, jurisdictions across the country have seen an increase in domestic violence. Though DC doesn't reflect the same in terms of quantity, severity of violence has increased. The MOLGBTQA is proud to support a newly funded program by the Office of Victim Services and Justice Grants executed by a LGBTQ+ led/dedicated CBO that will provide trauma informed therapy services and case management to LGBTQ individuals experiencing: domestic violence/intimate partner violence. The MOLGBTQA will continue to support this grantee and refer residents to their resources, as necessary.

The MOLGBTQA acknowledges that drug use and addiction, especially now during the COVID pandemic has significantly impacted members of the LGBTQ+ community. The MOLGBTQA is proud to support and collaborate with numerous LGBTQ+ led/dedicated CBOs on initiatives providing the LGBTQ+ community with narcan administration training; "safer" drug use guidance; needle exchange resources; and mental healthcare.

58. *Is the Office aware of any categories of services that other city and state governments offer their LGBTQ residents, but that DC does not currently offer?*

The Office was founded as a constituent services support office and the chief advocate for LGBTQ+ residents in the DC government. Many of the largest jurisdictions in the country have an advisor for LGBTQ+ issues in government, but fewer have dedicated offices. The MOLGBTQA believes that we are one the most well-resourced offices of its kind in the nation. The MOLGBTQA manages nearly \$200,000 in grants dedicated to LGBTQ+ services and programmings; created programming and systems to utilize LGBTQ+ dedicated housing vouchers; provides LGBTQ+ culturally competent training and consultation; navigates LGBTQ+ residents through DC government agencies to obtain services; promotes, supports, and builds capacity for LGBTQ+ CBOs through collaboration and funding; advises the Mayor, DC Council and other elected officials on legislative, budget and policy changes.

To learn more and ensure that MOLGBTQA is the leader for the LGBTQ+ community, the MOLGBTQA participates in a monthly meeting with counterparts from other jurisdictions to discuss best practices.

59. *Please describe any challenges that are impacting the Office's ability to meet its goals.*

The MOLGBTQA acknowledges that DC Taxpayers and the LGBTQ+ community deserve quality services and impactful events of which we must deliver, using limited resources. The MOLGBTQA views challenges as opportunities and will achieve the following goals as such.

The MOLGBTQA will continue to deliver for our most at-risk LGBTQ+ community members by providing professional constituent service navigation and partnering with LGBTQ+ CBOs for healthcare, housing, workforce and DC Government and US agency navigation (HUD and Veteran Affairs).

The MOLGBTQA will increase visibility and LGBTQ+ culturally competent resources by expanding our in-house LGBTQ+ cultural competency training by proactively engaging non-LGBTQ+ dedicated CBO's and DC Government agencies to participate. The MOLGBTQA is also actively planning and engaging the LGBTQ+ community east of the river and will unveil a campaign to highlight the LGBTQ+ community members doing great work for their community. Furthermore, The MOLGBTQA recognizes the need for LGBTQ+ visibility and intersectionality in every community. LGBTQ+ Holidays and Awareness Days allow for natural partnerships with other MOCA offices, particularly with the Mayor's Office of Woman Policy and Initiatives and the Mayor's Office of African American Strategic Initiatives, the Mayor's Office of Latino Affairs, and the Mayor's Office of Returning Citizens.

The MOLGBTQA will continue to ensure that our LGBTQ+ residents are safe by continuing to host the Violence Prevention and Response Team and collaborating with agencies in the public safety cluster. The MOLGBTQA also includes the COVID-19 pandemic as a public safety issue for the LGBTQ+ community and we are actively providing resources (masks, cleaning supplies, testing locations), guidance to businesses and organizations for events and programming, and co-hosting LGBTQ+ COVID-19 Booster/Vaccination exchanges with CBOs and DC Health to ensure access of vaccines and boosters in a LGBTQ+ culturally competent space and with other LGBTQ+ community members.

The MOLGBTQA seeks to further enhance capacity for LGBTQ+ businesses and nonprofits by hosting events in collaboration with CBOs and the Department of Small and Local Business Development and the Office of Contracting and Procurement to ensure LGBTQ+ entrepreneurs and business owners have the opportunity to do business with DC Government. The MOLGBTQA also actively engages with the LGBTQ+ nightlife community and the LGBTQ+

non-profit community at quarterly meetings and monthly meetings respectively to better understand their needs and receive updates on programming, events and partnerships.

The MOLGBTQA seeks to further empower the LGBTQ+ youth by engaging with our grantees that focus on youth programming and by partnering with LGBTQ+ CBOs and DC Government agencies to facilitate job training, mock interviews and promote their talent to obtain paid internships or jobs. The MOLGBTQA also seeks to empower and provide support for Youth Pride and will coordinate a “Lobbying Day” to better connect our LGBTQ+ youth with our local and national leaders.