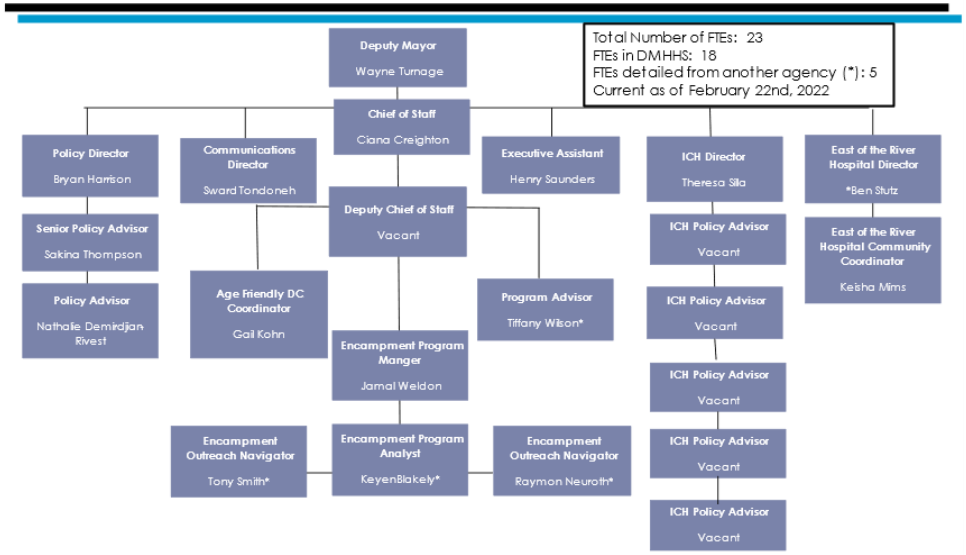
DMHHS Organizational Chart

Total Number of FTEs: 19
FTEs in DMHHS: 15
FTEs detailed from another agency (*): 4
Current as of January 26th, 2022

DMHHS
Office of the Deputy Mayor For
HEALTH AND HUMAN SERVICES

DMHHS Organizational Chart



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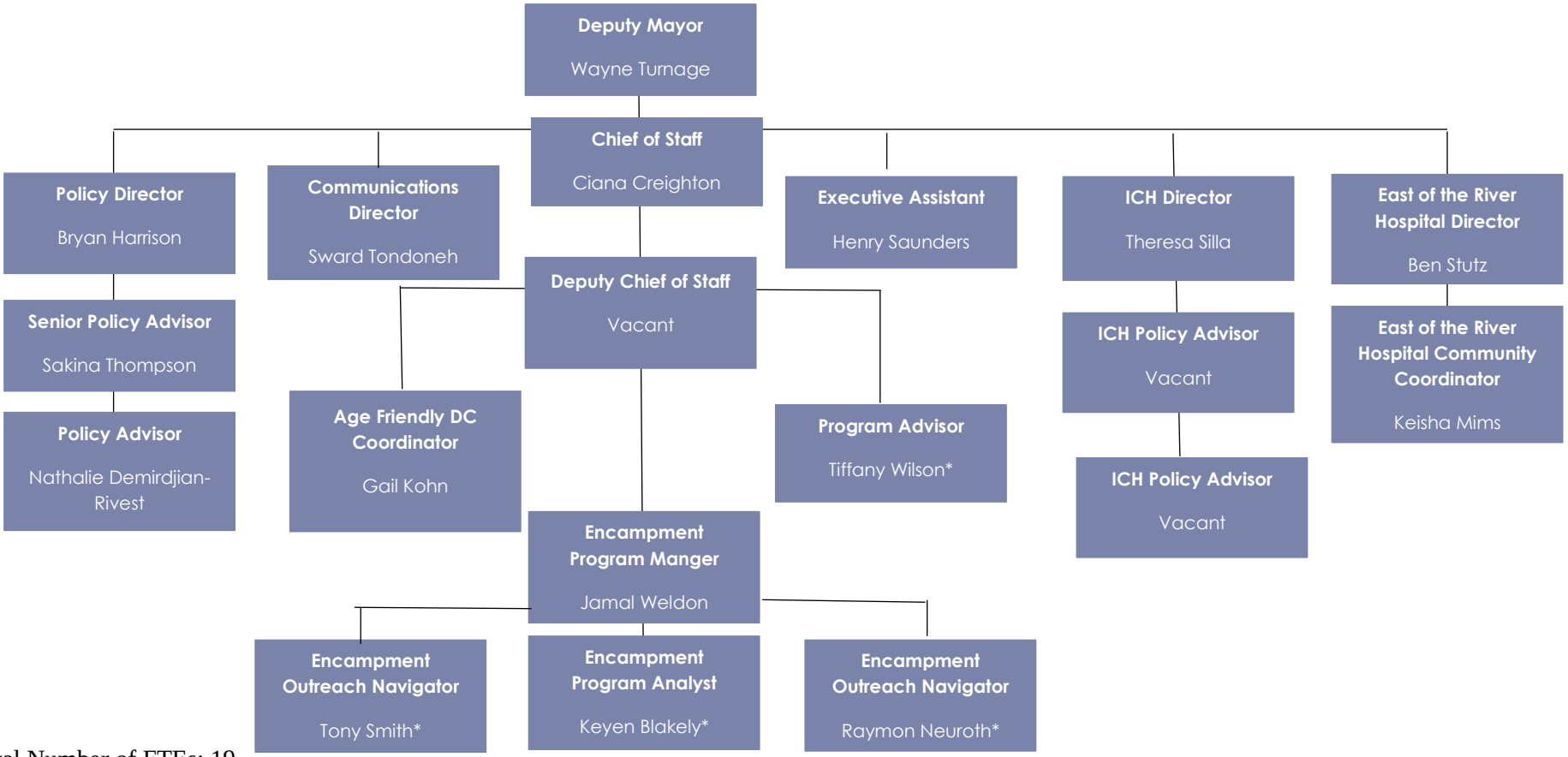

Total Number of FTEs: 19
FTEs in DMHHS: 15
FTEs detailed from another agency (*): 4
Current as of January 26th, 2022

Question 4: Please provide a complete accounting of all reprogramming's received by or transferred from DMHHS in FY21 and to date in FY22. For each, please provide a narrative description as to the purpose of the transfer and which programs, activities and services within DMHHS the reprogramming affected.

FY2021 Source of Funding	Amount	From(Program/PCA)	To (Program/PCA)	Purpose
Local (0100)	$ 3,000.00	Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))	Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))	To align budget with the planned expenditures.

FY2022 Source of Funding	Amount	From(Program/PCA)	To (Program/PCA)	Purpose
Local (0100)	$ 80,000.00	Deputy Mayor for Health and Human Services (Thrive By Five(3100))	Deputy Mayor for Health and Human Services (Agency Oversight and Support(2100))	To support daily operations and align budget with the planned expenditures.

Question 3: Please provide a complete accounting of all intra-district transfers received by or transferred from DBH during FY 21 and to date in FY 22. For each, please provide a narrative description as to the purpose of the transfer and which programs, activities, and services within DBH the transfer affected.

PROGRAM/PCA FY 2021	Source of Funds	Org Code	Prg Code	Intra-District Amount	Partner Agency	Comments/Description
Transmitted Funds (Buyer)						
(HG0)-Oversight and Support(2100); Agency Oversight and Support(2010)	Local	2100	2010	$ 20,000.00	Department of Human Services	Ensure that all eligible ICH members receive stipends.
	Total			**$ 20,000.00**		

Question 3: Please provide a complete accounting of all intra-district transfers received by or transferred from DBH during FY 21 and to date in FY 22. For each, please provide a narrative description as to the purpose of the transfer and which programs, activities, and services within DBH the transfer affected.

PROGRAM/PCA FY 2021	Source of Funds	Org Code	Prg Code	Intra-District Amount	Partner Agency	Comments/Description	Advance: Yes/No
Received Funds (Seller)							
(HG0)-D.C. Safe Sleep Education & Outreach Project(3100); Thrive by Five Coordinating Council (3010)	Intra-District	3100	3010	$ 75,000.00	Office of the Chief Medical Examiner	D.C. Safe sleep education and outreach project	Yes
(HG0)-Deputy Mayor Support Staff (2100); Agency Oversight and Support (2010)	Intra-District	2100	2010	$ 13,000.00	Department of Health Care Finance	To support a position at DMHHS	Yes
(HG0)-Deputy Mayor Support Staff (2100); Agency Oversight and Support (2010)	Intra-District	2100	2010	$ 190,593.49	Department of Human Services	To support the hire of two Homeless Encampment Outreach Navigators to support outreach services.	Yes
(HG0)-Deputy Mayor Support Staff (2100); Agency Oversight and Support (2010)	Intra-District	2100	2010	$ 20,000.00	Department of Human Services	To ensure that all eligible ICH members receive stipends.	
	Total			**$ 298,593.49**			

Office of the Deputy Mayor for Health and Human Services FY2021

Agency Office of the Deputy Mayor for Health and Human Services **Agency Acronym** DMHHS **Agency Code** HG0

To edit agency and POC information press your agency name (underlined and in blue above).

Agency Performance POCs Amelia () Whitman; Rayna (EOM) Smith **Agency Budget POCs** Amelia () Whitman; Rayna (EOM) Smith **Fiscal Year** 2021

Agency's Operating Budget

Lookup Your Agency's Operating Budget

FY2021 Agency Top Accomplishments

Add Accomplishment

Accomplishment	Impact on Agency	Impact on Residents
DMHHS supported DC Health in standing up COVID testing infrastructure when testing and social distancing were the only mitigation strategies, as well as developing and implementing a plan to facilitate the widespread distribution of the COVID vaccine/booster given the changes in the response.		
DMHHS improved coordination on encampments. The Encampment Program Manager was a new position created in 2021 and it has proven to be essential to coordinating the encampment navigators in DMHHS and cross-cluster collaboration. The role of the Encampment Program Manager has been particularly helpful in implementing the CARE pilot.		
After reforming the system for families experiencing homelessness in the District, including the closure of DC General Family Shelter and opening of the final short-term family housing programs this year, the Interagency Council on Homelessness released Homeward DC 2.0, the second iteration of the District fs five year strategic plan to make homelessness rare, brief and non-recurring, with a strong focus on realizing progress with unaccompanied adult homelessness.		

2021 Objectives

Strategic Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations
1	Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies of scale, and improve outcomes.	2	7
2	Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals.	3	8
3	Create and maintain a highly efficient, transparent, and responsive District government.	23	2
TOT		**28**	**17**

Add Strategic Objective Add Strategic Objective

2021 Key Performance Indicators

Measure	New Measure/ Benchmark Year	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY2021 Target	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 201 Quarter 4	FY 2021 Report
1 - Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies outcomes. (2 Measures)														
Percent of DMHHS Cluster agencies fiscal year key performance indicators either met or nearly met.	☐	Up is Better	70%	73.4%	85%	77.7%	85%	67.5%	85%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	76.38%
Percentage of DMHHS Cluster agencies' fiscal year strategic initiatives complete.	☐	Up is Better	75%	50.5%	85%	69.2%	85%	57.9%	85.1%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	57.38%
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on ide goals. (3 Measures)														
Percent of action items in progress or accomplished under Homeward DC	☐	Up is Better	90%	90%	95%	95%	95%	90%	95%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	95%
Percent of strategies progress or accomplished on the Age-Friendly DC dashboard.	☐	Up is Better	95%	95%	95%	95%	95%	83%	95%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	72%
Number of strategic priorities adopted by the Thrive by Five Coordinating Council.	☐	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020	New in 2020	4	Waiting on Data	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4

Measure	New Measure/ Benchmark Year	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY2021 Target	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 201 Quarter 4	FY 2021 Report
3 - Create and maintain a highly efficient, transparent, and responsive District government. (1 Measure)														
Percent of consent decrees where progress is made on meeting exit criteria	☐	Up is Better	100%	100%	100%	100%	100%	100%	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%

2021 Operations

Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (7 Activities)			
AGENCY OVERSIGHT AND SUPPORT	Legislation and Council Relations	Review and approval of all HHS Cluster agencies' legislative requests and coordinate with Mayor's Office of Policy and Legislative Affairs (OPLA) and DC Council on legislative-related matters.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Rulemaking	Review and approval of all HHS Cluster agencies' rulemaking requests.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Budget	Support to HHS Cluster agencies regarding budget needs and priorities to ensure agency and Mayoral priorities.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Inter-agency and special initiatives	Ongoing broad oversight of, and support to, HHS Cluster agencies across special and/or inter-agency initiatives.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Agency Support	Assist agencies with getting through roadblocks impeding their ability to carry out their mission effectively.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Policy Recommendations	Recommend policies and programs using data evidence and best practices to meet the health and human service needs of District residents.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Communications	Support the Executive Office of the Mayor Communications and HHS Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (8 Activities)			
AGENCY OVERSIGHT AND SUPPORT	Interagency Council on Homelessness (ICH)	Oversee and facilitate the implementation of Homeward DC and Solid Foundations DC, the District's Plans to make homelessness rare, brief, and non-recurring (for adults and unaccompanied youth, respectively).	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Age-Friendly DC	Oversee and facilitate the implementation of Age-Friendly DC Strategic Plan, the District's Plan to make DC an inclusive urban environment that encourages active and healthy living.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Short-term Family Housing	Oversee and facilitate the inter-agency collaboration to build and/or renovate identified short-term family housing sites in each ward of the city by 2018 and thereby close DC General.	Key Project
AGENCY OVERSIGHT AND SUPPORT	Thrive by Five	Oversee and facilitate the development and implementation of the Thrive by Five Coordinating Council.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	New Hospital	Oversee and facilitate the interagency collaboration to a comprehensive strategy to build a new hospital on the Saint Elizabeths East campus and a high-quality integrated health care system east of the Anacostia river.	Key Project
AGENCY OVERSIGHT AND SUPPORT	Encampments	Oversee and facilitate the inter-agency encampment protocol response.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Emergency Response	Oversee and facilitate the HHS Cluster interagency emergency response.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Low Barrier Shelter Development	Oversee and facilitate the interagency collaboration on low barrier shelters and other related projects, including shelter renovations and replacements.	Daily Service
3 - Create and maintain a highly efficient, transparent, and responsive District government. (2 Activities)			
PERFORMANCE MANAGEMENT ACTIVITY	Performance Planning	Review and approve HHS Cluster agencies' performance plans to ensure improved outcomes, accurate information, and efficiencies at the agency-level.	Daily Service
AGENCY OVERSIGHT AND SUPPORT	Constituent Relations	Receive, track, and resolve health and human services-related constituent issues and concerns brought up to the attention of DMHHS.	Daily Service

2021 Workload Measures

Workload Measures - Operations

Measure	New Measure/ Benchmark Year	FY2016 Actual	FY2017 Actual	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 2021 Quarter 4	FY 2021 Report
1 - Agency Support (2 Measures)											
Number of one-on-one meetings held with agency directors.	☐	Needs Update	New in 2020	New in 2020	New in 2020	16	10	3	7	4	24
Number of health and human service cluster meetings	☐	Needs Update	New in 2020	New in 2020	New in 2020	19	2	1	1	0	4
1 - Communications (1 Measure)											
Number of media interviews conducted.	☐	Needs Update	New in 2020	New in 2020	New in 2020	25	4	4	5	8	21
2 - Age-Friendly DC (1 Measure)											

Measure	New Measure/ Benchmark Year	FY2016 Actual	FY2017 Actual	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY 2021 Quarter 1	FY 2021 Quarter 2	FY 2021 Quarter 3	FY 2021 Quarter 4	FY 2021 Report
Number of Age-Friendly Task Force and Subcommittee Meetings held	☐	Needs Update	New in 2020	New in 2020	New in 2020	69	18	14	17	14	63
2 - Emergency Response (1 Measure)											
Number of displacements of 10 or more people respond to by DMHHS and cluster agencies	☐	Needs Update	New in 2020	New in 2020	New in 2020	11	2	2	1	1	6
2 - Encampments (1 Measure)											
Number of encampment engagement protocols conducted	☐	Needs Update	New in 2020	New in 2020	New in 2020	88	10	23	26	22	81
2 - Interagency Council on Homelessness (ICH) (1 Measure)											
Number of Interagency Council on Homelessness Full Council and Subcommittee Meetings held	☐	Needs Update	New in 2020	New in 2020	New in 2020	144	12	11	13	13	49
2 - Thrive by Five (1 Measure)											
Number of Thrive by Five Coordinating Council and Working Group Meetings held	☐	Needs Update	New in 2020	New in 2020	New in 2020	10	2	2	3	3	10
3 - Constituent Relations (1 Measure)											
Number of constituent issues responded to	☐	Needs Update	New in 2020	New in 2020	New in 2020	954	811	No data available	560	560	No data available

2021 Initiatives

Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Cluster	Add Initiative Update
Emergency Response (1 Strategic Initiative)						
Emergency Management	In FY21, in coordination with HSEMA and DHS, DMHHS will implement emergency response improvements to enhance the HHS cluster's ability to respond to emergencies. Specifically, DMHHS will work with HSEMA and HHS agencies to: • Create a multi-agency response management platform that tracks resident's information during a displacement event and seamlessly refers them to needed resources. This will build off the Virtual Family Assistance Center (VFAC) set up during the COVID-19 response. • Update the response playbook to ensure it clearly outlines the set protocol and that each response agency understands their specific role.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update
Encampments (1 Strategic Initiative)						
Homeless Encampments	In FY21, DMHHS will implement more proactive and preventative strategies to help encampment residents clean their own spaces and in turn reduce the frequency of cleanups at certain sites. This will include implementing harm reduction strategies such as installing sharps containers at certain sites, distributing trash bags, brooms, and other cleaning supplies, having DPW empty nearby trash receptacles more frequently, etc.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update
Inter-agency and special initiatives (2 Strategic initiatives)						
Families First DC	DMHHS will lead coordination of government agencies and monitor success for the Families First DC initiative, a primary prevention strategy designed to empower families, integrate services, and meet the needs of families at-risk of crisis. CFSA will directly oversee 10 grantees who will serve communities at Family Success Centers in Wards 7 and 8 at the beginning of FY21. In FY21, DMHHS will coordinate and staff leadership team meetings and work with CFSA and grantees to ensure they have access to the agency partners needed to be successful and that data metrics are in place to track success and outcomes.	09-30-2021	✔	☐	Deputy Mayor for Health and Human Services	
Sobering Centers	In FY21, DMHHS will work with DBH to implement a study to assess the District's ability to establish and maintain a sobering center to decrease emergency room usage by those suffering from drug or alcohol misuse and abuse. This will include supporting the procurement of a vendor to conduct the study, assisting with the interagency coordination, troubleshooting with DBH to address any challenges in implementation and developing a final report highlighting the feasibility of creating a sobering center.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update
Interagency Council on Homelessness (ICH) (1 Strategic Initiative)						
Interagency Council on Homelessness	As part of Mayor Bowser's goal to make homelessness in the District rare, brief, and nonrecurring, the Interagency Council on Homelessness (ICH) launched Homeward DC to set the District's strategic plan to end homelessness. Homeward DC was a five year from 2015 through 2020. In FY21, the ICH will finalize and launch Homeward DC 2.0, the District's second iteration of the strategic plan. The ICH will begin implementation of the plans goals, strategies, and objectives over FY21 through its Committee and Workgroup structure.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update
New Hospital (1 Strategic Initiative)						
New Hospital	DMHHS will continue to co-lead, with DHCF, the work to build a new hospital on the Saint Elizabeth's East campus and a high-quality integrated health care system east of the Anacostia River. In FY21, DMHHS will continue to conduct community and stakeholder engagement.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update
Short-term Family Housing (1 Strategic Initiative)						

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Cluster	Add Initiative Update
Short-term Family Housing	As part of Mayor Bowser's goal to close DC General Family Shelter and open short-term family housing programs, DMHHS will coordinate the opening of the final Short-term Family Housing (STFH) program in Ward 1.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update
Thrive by Five (1 Strategic Initiative)						
Thrive by Five	The Thrive by Five Coordinating Council will use a strategic process and stakeholder engagement to develop and present 1-3 recommendations related to each of the following areas: early learning/development and child health governance and systems navigation; improving perinatal health; and early learning and development resources, programming, and support.	09-30-2021	☐	☐	Deputy Mayor for Health and Human Services	Add Initiative Update

2021 Initiative Updates

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Emergency Management (4 Initiative Updates)						
Emergency Management	During Q1, DMHHS worked with DHS to collect needed information from various agencies on the services they provide. This information will be entered into the VFAC platform. DMHHS also worked with VFAC developers (Unqork) to confirm the logic needed to complete the VFAC expansion and Unqork began building out the system.	25-49%	High	Demonstrable		Q1
Emergency Management	During Q2, DMHHS worked with DHS to engage a contractor on building out the logic for the VFAC platform.	50-74%	High	Demonstrable		Q2
Emergency Management	Maryland, Baltimore, Montgomery County, Arlington, Pennsylvania, Virginia, and Delaware are all interested in our work and are interested in the possibility of adopting it, copying it, or regionalizing the system. As of right now, there is a preference to use QuickBase instead of Unquork. A demo of how to utilize the platform will be held August 23rd, 2021.	75-99%	High	Transformative		Q3
Emergency Management	This project is currently on hold.	75-99%		Transformative		Q4
Families First DC (1 Initiative Update)						
Families First DC	o All Family Success Centers opened the doors of their physical locations to the public in Q1. The Mayor kicked off the launches with a press release in October and all 10 locations opened in the weeks following that event. While centers are keeping COVID social distancing practices in mind, they are still working hard to serve the community and fill vital needs (for example, providing food, connecting residents to social benefits, supporting families with distancing learning, educating families about testing and vaccines, etc.). Data collection and collective learning groups for providers are ongoing.	Complete	High	Demonstrable		Q1
Homeless Encampments (2 Initiative Updates)						
Homeless Encampments	During Q1, DMHHS worked with DHS to collect needed information from various agencies on the services they provide. This information will be entered into the VFAC platform. DMHHS also worked with VFAC developers (Unqork) to confirm the logic needed to complete the VFAC expansion and Unqork began building out the system.	25-49%	High	Demonstrable		Q1
Homeless Encampments	The Encampment Response Team continues to provide PPE supplies (face mask, hand sanitizer, disposable hand gloves), resource packets, and trash bags. When residents demonstrate that they wish to maintain their space, but lack brooms and rakes to do so effectively, we provide those tools as well. These items allow the residents to safety and effectively clean and maintain their space, resulting in less need for the City to conduct cleanup engagements. During Q2, DMHHS worked with DPW to create a weekly trash pickup route for 50-60 select encampments. Encampments were selected for the pickup program based on interest & need of residents and accessibility for DPW workers. Trash bins were placed at these sites and are emptied at least once a week; some sites received twice a week pickup.	Complete	High	Demonstrable		Q2
Interagency Council on Homelessness (4 Initiative Updates)						
Interagency Council on Homelessness	• Homeward DC 2.0 was approved by the ICH Full Council in March of 2020, but submission to EOM was delayed because of the emergence of COVID-19 in the District. In the summer of 2020, the ICH Executive Committee determined that the public health emergency, concurrent economic crisis, and growing racial unrest warranted a re-read of the plan to determine if changes or updates were needed. A formal racial equity review was a centerpiece of this work, leading to a number of small but important edits throughout the plan. After the Strategic Planning Committee completed this work, the updated Homeward DC 2.0 plan was approved unanimously by the Executive Committee and sent into IQ in December 2020. • While public release of the plan was delayed due to the public health emergency, the ICH and its member agencies has already begun work on many strategies in the plan, including: • Goal 3: Continue Capital and Program Improvements to Shelter Stock: Seven of eight STFH buildings are complete. Ground has been broken on the new 801 East Shelter, and locations are being finalized for the new Harriet Tubman and New York Avenue shelters. Planning and work is also moving forward on the Emery and Blair Transitional Housing facilities. • Goal 4: Reform Front Door of System for Individuals: The ICH and relevant partner agencies have mapped out a framework for a streamlined intake process for the singles adults system and have created implantation teams to begin working on this framework. Additionally, we have been working through the MWCOG to create partnerships to improve regional coordination. • Goal 7: Improve Service Quality and Consistency: Significant work has been done to design a tiered PSH model, as well as a plan for Medicaid payment for services provided by the homeless services system.	0-24%	Low	Transformative		Q1

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Interagency Council on Homelessness	Homeward DC 2.0 was approved by the ICH Full Council in March of 2020, but submission to EOM was delayed because of the emergence of COVID-19 in the District. In the summer of 2020, the ICH Executive Committee determined that the public health emergency, concurrent economic crisis, and growing racial unrest warranted a re-read of the plan to determine if changes or updates were needed. A formal racial equity review was a centerpiece of this work, leading to a number of small but important edits throughout the plan. After the Strategic Planning Committee completed this work, the updated Homeward DC 2.0 plan was approved unanimously by the Executive Committee and sent into IQ in December 2020. • While public release of the plan was delayed due to the public health emergency, the ICH and its member agencies has already begun work on many strategies in the plan, including: • Goal 3: Continue Capital and Program Improvements to Shelter Stock: Seven of eight STFH buildings are complete. Ground has been broken on the new 801 East Shelter and is due to be completed this winter. Also, the location has been finalized for the new New York Avenue shelter, and the location for the new Harriet Tubman is being explored. Planning and work is also moving forward on the Emery and Blair Transitional Housing facilities. • Goal 4: Reform Front Door of System for Individuals: The ICH and relevant partner agencies have mapped out a framework for a streamlined intake process for the singles adults system and implementation teams have begun designing detailed processes within this framework. Presentations on progress by each implementation team are underway in ICH workgroups and committees to gain additional community feedback. Additionally, we have been working through the MWCOG to create partnerships to improve regional coordination. • Goal 7: Improve Service Quality and Consistency: Significant work has been done to design a tiered PSH model, as well as a plan for Medicaid payment for services provided by the homeless services system. • Goal 9: Improve Access to Care for Individuals with Complex Health Needs: The ICH has mapped out a framework for a more intensive model of site-based PSH to ensure individuals with the most extensive barriers receive the supports needed, which will be presented at the May ICH Housing Solutions Committee for additional community feedback. Additionally, the DC ICH finalized and presented the Creating a Stronger Safety Net for People Experiencing Homelessness with Severe Mental Illness report to the ICH Executive Committee, which received positive feedback and report recommendations will be moved forward though DBH.	0-24%	Low	Transformative		Q2
Interagency Council on Homelessness	Homeward DC 2.0 was approved by the ICH Full Council in March of 2020, but submission to EOM was delayed because of the emergence of COVID-19 in the District. In the summer of 2020, the ICH Executive Committee determined that the public health emergency, concurrent economic crisis, and growing racial unrest warranted a re-read of the plan to determine if changes or updates were needed. A formal racial equity review was a centerpiece of this work, leading to a number of small but important edits throughout the plan. After the Strategic Planning Committee completed this work, the updated Homeward DC 2.0 plan was approved unanimously by the Executive Committee and sent into IQ in December 2020. The Plan was officially released by the Mayor July 6th at an event at 801 East Men's Shelter. While public release of the plan was delayed due to the public health emergency, the ICH and its member agencies has already begun work on many strategies in the plan, including: Goal 3: Continue Capital and Program Improvements to Shelter Stock: STFH buildings are complete. Ground has been broken on the new 801 East Shelter and is due to be completed in December. Also, the location has been finalized for the new New York Avenue shelter, and locations for a new Harriet Tubman and Adam's Place is being explored. Planning and work is also moving forward on the Emery and Blair Transitional Housing facilities and locations are also being explored. Goal 4: Reform Front Door of System for Individuals: The ICH and relevant partner agencies have mapped out a framework for a streamlined intake process for the singles adults system and implementation teams have begun designing detailed processes within this framework. Presentation were given to on the ICH workgroups and committees where additional feedback was gathered for plan finalization. Additionally, we have been working through the MWCOG to create partnerships to improve regional coordination. Goal 7: Improve Service Quality and Consistency: Significant work has been done to design new PSH model, as well as a plan for Medicaid payment for services provided by the homeless services system through our Medicaid WG. Goal 8: Improve Employment and Income Growth Opportunities for Clients ICH led the 801 East Employment and Training Program process that had 7 individuals from 801 East hired on the job site, to help build the new 801 East. Additional ICH focused our most recent Executive Committee meeting on employment strategic priorities for the ICH as there are 17 strategies under this goal in Homeward DC 2.0. Goal 9: Improve Access to Care for Individuals with Complex Health Needs: The ICH has mapped out a framework for a more intensive model of site-based PSH to ensure individuals with the most extensive barriers receive the supports needed, which was presented at the May ICH Housing Solutions Committee and received positive feedback. Additionally, the DC ICH finalized and presented the Creating a Stronger Safety Net for People Experiencing Homelessness with Severe Mental Illness report to the ICH Executive Committee, which received positive feedback and report recommendations will be moved forward though DBH.	0-24%	Low	Transformative		Q3
Interagency Council on Homelessness	Homeward DC 2.0 was launched in July and the ICH began implementation of the plan's goals, strategies, and objectives through the ICH Committee and Workgroup structure throughout FY21.	Complete		Transformative		Q4
New Hospital (4 Initiative Updates)						
New Hospital	DMHHS along with DHCF participated in numerous meetings regarding the construction of the new hospital on the Saint Elizabeth's East campus.	25-49%	High	Incremental		Q1
New Hospital	DMHHS along with DHCF participated in numerous meetings regarding the construction of the new hospital on the Saint Elizabeth's East campus.	25-49%	High	Incremental		Q2
New Hospital	The hospital will not be online this year. Thus, engagement will continue.	25-49%	Low	Incremental		Q3
New Hospital	The hospital will not be online this year. Thus, engagement will continue.	25-49%		Incremental		Q4
Short-term Family Housing (2 Initiative Updates)						
Short-term Family Housing	Ward 1 STFH is open and serving families. All STFH programs are now complete and serving families.	Complete	High	Transformative		Q2
Short-term Family Housing	All Short Term Family Housing (STFH) buildings have been opened, including the final STFH site in Ward 1.	Complete		Transformative		Q4
Sobering Centers (4 Initiative Updates)						
Sobering Centers	o During the quarter, DMHHS met with DBH and DHCF several times to discuss the Sobering Center feasibility study and future implementation. DHCF identified federal funding that could be utilized for the feasibility study, however, after further discussions with applicable agencies, it was determined that a feasibility study would not be needed and the agencies were prepared to begin discussing implementation. Future planning meetings were set with all stakeholders to discuss implementation and an enhancement was submitted to OBPM.	0-24%	Low	Incremental		Q1

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Sobering Centers	During the quarter, DMHHS continued to meet with DBH and FEMS to plan for the implementation of the Sobering Center and identify a tentative location. Additionally, a meeting was held with the Mayor to discuss the goals, objectives, measures, outcomes and resources needed for the Sobering Center.	0-24%	Low	Incremental		Q2
Sobering Centers	DBH and FEMS continue to meet in order to work on the implementation of the Sobering Center. In addition, they are working with DGS to identify a location for the Sobering Center.	25-49%	Low	Incremental		Q3
Sobering Centers	Feasibility study has been completed.	Complete		Incremental		Q4
Thrive by Five (1 Initiative Update)						
Thrive by Five	The Thrive by Five Coordinating Council developed and presented 15 recommendations (4 related to early learning and development, 6 related to maternal health, and 5 related to systems navigation) in Thrive by Five DC's 2020 Annual Report. These recommendations have been shared broadly with over 500 contacts, including Thrive by Five's stakeholders, DC Council, and the Executive Office of the Mayor. Recommendations have also been presented to numerous stakeholders at collaborative meetings and partnership meetings with other District government offices and agencies.	Complete	High	Transformative		Q2

Internal: Unfinished 2020 Initiatives

Title	Description	Complete to Date	Status Update	Explanation	Anticipated Completion Date	Add Initiative Update
(empty) **(3 Strategic initiatives)**						
Short-term Family Housing	As part of Mayor Bowser's goal to close DC General Family Shelter and open short-term family housing programs, DMHHS will continue work with our partner agencies to open programs in Wards 1, 3, and 6 by the end of FY20.	75-99%	The Ward 1 Short-term family housing program (the last of the buildings to deliver) is in the final stages and families are expected to move in February, 2021.			
Emergency Management	In FY20, DMHHS will work with HSEMA to implement emergency response improvements to enhance the HHS cluster's ability to response to emergencies. Specifically, DMHHS will work with HSEMA and HHS agencies to: - Set up an automated emergency displacement notification system to alert HHS agencies when displacements occurs; - Revise the District's Disaster Playbook to include Health and Human Services' lessons learned from the Arthur Capper fire; and - Create a multi-agency case management platform that tracks resident's information during a displacement event.	0-24%	The Human Service Branch is working to expand the use of the VFAC system (set up to connect COVID decedent's next of kin with resources) to better track displacements and allow for inter-agency collaboration on disasters outside of COVID. A draft framework was created and developers are currently working to build out the system. Once complete, the Disaster Housing Playbook will be updated and finalized.			
Thrive by Five	o As part of Mayor Bowser's goal to drive progress on initiatives that improve outcomes for mothers and infants and children from birth to age five, DMHHS will launch the Thrive by Five Coordinating Council. During FY20, the Coordinating Council will conduct asset and fiscal mapping to determine and adopt strategic priorities.	75-99%	The Thrive by Five Coordinating Council reconvened virtually on July 21, August 11, and September 29. At the July meeting, DC Health's Help Me Grow presented their model to the Council to open discussion on systems navigation in the District. At the August meeting, members worked in their subcommittees to offer draft recommendations to be included in Thrive by Five's first year report. At the September meeting, each subcommittees' draft recommendations were presented to the whole group for consideration.			

Updates for Unfinished 2020 Initiatives

Strategic Initiative Title	Anticipated completion date	New Initiative Created for FY21	No Longer an Initiative	Initiative Status Update	% Complete to date	Confidence in completion by anticipated completion date?	Status of Impact	Explanation of Impact (Limited to 550 Characters)	Supporting Data	Reporting Quarter
Short-term Family Housing		☐	☐	Ward 1 STFH building was substantially completed in Q1. As of this week (1.25.21), the building has applied for it's COO and the provider is expected to come onboard next week. Families are expected to move in end of March.	75-99%	High	Transformative	Closing DC General and providing smaller, safer, supportive spaces for families to stay while they work with case managers to connect to needed services and move into permanent housing is transformative for the vulnerable families of the District. Most families are exiting to permanent housing in 90 days or less.		Q1
Short-term Family Housing		✔	☐							Q2
Emergency Management		✔	☐							Q2
Thrive by Five		✔	☐							Q2

2021 Unfinished Initiative Updates

Strategic Initiative Title	Anticipated completion date	New Initiative Created for FY21	No Longer an Initiative	Initiative Status Update	% Complete to date	Confidence in completion by anticipated completion date?	Status of Impact	Explanation of Impact (Limited to 550 Characters)	Supporting Data	Reporting Quarter
No initiative updates found										

Administrative Information

Record ID# 810

Performance Plan ID 810 **Blank Initiative Updates** Blank Initiative Updates

Created on Nov. 6, 2019 at 11:49 AM (EST). Last updated by Stock, Arie on July 21, 2020 at 8:40 PM (EDT). Owned by Stock, Arie.

2022 Key Performance Indicators

Full Report | Grid Edit | Email | More | 6 Measures

Measure	New Measure/ Benchmark Year	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY2021 Target	FY2021 Actual Report	FY2022 Target	FY 2022 Quarter 1 N/A %	Needs ARPA Information
1 - Provide direction, guidance, and oversight of DMHHS cluster agencies to facilitate the coordination of interagency activities, eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (2 Measures)													
Percent of DMHHS Cluster agencies fiscal year key performance indicators either met or nearly met.		Up is Better	70%	73.4%	85%	77.7%	85%	67.5%	85%	Needs Update	85%	Annual Measure	Complete
Percentage of DMHHS Cluster agencies' fiscal year strategic initiatives complete.		Up is Better	75%	50.5%	85%	69.2%	85%	57.9%	85.1%	Needs Update	85.1%	Annual Measure	Complete
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (3 Measures)													
Percent of action items in progress or accomplished under Homeward DC		Up is Better	90%	90%	95%	95%	95%	90%	95%	95%	95%	Annual Measure	Complete
Percent of strategies progress or accomplished on the Age-Friendly DC dashboard.		Up is Better	95%	95%	95%	95%	95%	83%	95%	72%	95%	Annual Measure	Complete
Number of residents housed via the CARE pilot	✔	Up is Better	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	Annual Measure	Complete
3 - Create and maintain a highly efficient, transparent, and responsive District government. (1 Measure)													
Percent of consent decrees where progress is made on meeting exit criteria		Up is Better	100%	100%	100%	100%	100%	100%	100%	100%	100%	Annual Measure	Complete