

**Council of the District of Columbia**  
**COMMITTEE ON THE JUDICIARY & PUBLIC SAFETY**  
**NOTICE OF PUBLIC OVERSIGHT ROUNDTABLE**  
1350 Pennsylvania Avenue, N.W., Washington, D.C. 20004

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**COUNCILMEMBER CHARLES ALLEN, CHAIRPERSON**  
**COMMITTEE ON THE JUDICIARY & PUBLIC SAFETY**

**ANNOUNCES A PUBLIC OVERSIGHT ROUNDTABLE ON**

**9-1-1 Operations at the Office of Unified Communications**

**Wednesday, September 28, 2022, 1:00 p.m. – 4:00 p.m.**

**Virtual Roundtable via Zoom**

**To Watch Live:**

<https://www.facebook.com/CMcharlesallen/>

On Wednesday, September 28, 2022, Councilmember Charles Allen, Chairperson of the Committee on the Judiciary and Public Safety, will convene a public oversight roundtable on “9-1-1 Operations at the Office of Unified Communications”. The roundtable will be held virtually via the Zoom platform from 1:00 p.m. to 4:00 p.m.

The stated mission of the Office of Unified Communications, or “OUC”, is to provide accurate, professional, and expedited service to the residents and visitors of the District. This service is performed by a team that handles emergency and non-emergency calls received when individuals dial 9-1-1 and 3-1-1 in the District. OUC also provides centralized, District-wide coordination and management of public safety voice radio technology and other public safety communication systems and resources to District government agencies and local, state, and federal partners.

The Committee’s roundtable will focus specifically on OUC’s 9-1-1 call-taking and dispatching, including by examining several recent calls in depth. The Committee will also review OUC’s implementation of the Office of the District of Columbia Auditor’s October 2021 report, *District’s 911 System: Reforms Needed to Meet Safety Needs*, which highlighted material issues impeding OUC from operating in a safer and more efficient manner and provided specific and comprehensive recommendations to improve 9-1-1 call-taking and dispatching.

The Committee invites the public to provide oral and written testimony. Public witnesses seeking to provide oral testimony at the Committee’s roundtable must thoroughly review the following instructions:

- Anyone wishing to provide oral testimony must email the Committee at [judiciary@dccouncil.us](mailto:judiciary@dccouncil.us) with their name, telephone number, organizational affiliation, and title (if any), by the **close of business on Friday, September 23**.

- The Committee will approve witnesses' registrations based on the total time allotted for public testimony. The Committee will also determine the order of witnesses' testimony.
- Representatives of organizations will be allowed a maximum of five minutes for oral testimony, and individuals (and any subsequent representatives of the same organizations) will be allowed a maximum of three minutes. In order to accommodate additional public witnesses, the Committee may reduce witnesses' allotted time for testimony but will inform witnesses if it plans to do so.
- Witnesses are not permitted to yield their time to, or substitute their testimony for, the testimony of another individual or organization.
- If possible, witnesses should submit a copy of their testimony electronically in advance to [judiciary@dccouncil.us](mailto:judiciary@dccouncil.us).
- Witnesses who anticipate needing language interpretation are requested to inform the Committee as soon as possible, but no later than five business days before the roundtable. The Committee will make every effort to fulfill timely requests; however, requests received fewer than five business days before the roundtable may not be fulfilled.

For witnesses who are unable to testify at the roundtable, written statements will be made part of the official record. Copies of written statements should be submitted to the Committee at [judiciary@dccouncil.us](mailto:judiciary@dccouncil.us). **The record will close at the end of the business day on Friday, October 14.**