

**ATTACHMENT 1
PRESENTATION**



2022 NATIONAL ENERGY & UTILITY AFFORDABILITY COALITION CONFERENCE

Rising with Resiliency

June 27–30, 2022

neuac

NATIONAL ENERGY & UTILITY AFFORDABILITY COALITION



2022 NATIONAL ENERGY & UTILITY AFFORDABILITY COALITION CONFERENCE

Rising with Resiliency

How Data Can Help Energy Affordability Advocates Improve Racial Equity

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DC Office of the People's Counsel

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Goals for this presentation:

Start a conversation on how data can reflect racial and ethnic realities

Give a few examples of data that has been useful for OPC

Introduce tools for how to utilize this data to improve outreach to vulnerable communities

Offer ways of evaluating success

Create interest in starting similar conversations in your own organizations

Q&A

The Office of the People's Counsel:

The Office of the People's Counsel is an independent agency of the District of Columbia government.

Advocate for consumers of natural gas, electric and telephone and Water services in the District.

District of Columbia law designates the Office as a party to all utility-related proceedings before the Public Service Commission.

The Office also represents the interests of District ratepayers before federal regulatory agencies.

The Office is authorized to investigate the operation and valuation of utility companies independent of any pending proceeding.

The Office's mandate is to advocate the provision of quality utility service and equitable treatment at rates that are just, reasonable, and nondiscriminatory

Assists individual consumers in disputes with utility companies about billing or services; and to provide technical assistance and consumer education to lay advocates and community groups.



Sandra Mattavous-Frye
People's Counsel for the District of Columbia

From the Beginning: How did this conversation get started?

-OPC's FY2022 Budget Priority





Mission

The Office of Racial Equity (ORE) works in collaboration with District leadership and agencies to apply a racial equity lens across government operations. The office also works to:

Provide **leadership, guidance, and technical assistance** to District agencies on racial equity to improve the quality of life for Washingtonians.

Promote **strategic alignment and coordinate** the District's efforts toward achieving racial equity.

Strengthen **external partnerships** with local racial and social justice organizations through meaningful **community engagement**.



Vision

We envision a District of Columbia where everyone can thrive with a sense of agency and where race will no longer predict opportunities, outcomes, or the distribution of resources.



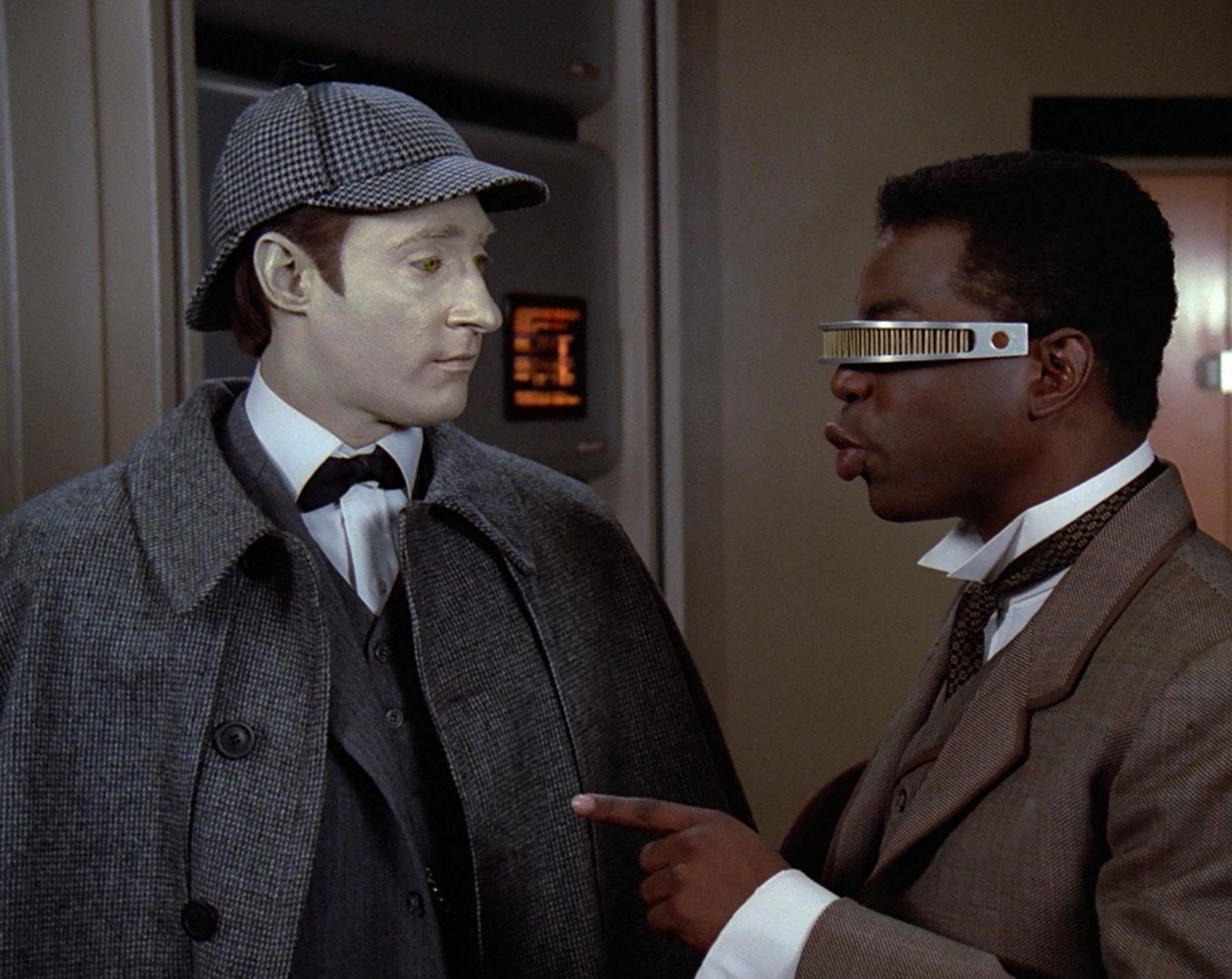
Racial Equity Definition

Racial equity is both a **process** and an **outcome**. ([Source](#))²⁸

As a **process**, we apply a racial equity lens when those most impacted by structural racial inequity are meaningfully involved in the creation and implementation of the institutional policies and practices that impact their lives.

As an **outcome**, we achieve racial equity when race will no longer predict opportunities, outcomes, or the distribution of resources for District residents—particularly for communities of color.

<https://ore.dc.gov/>



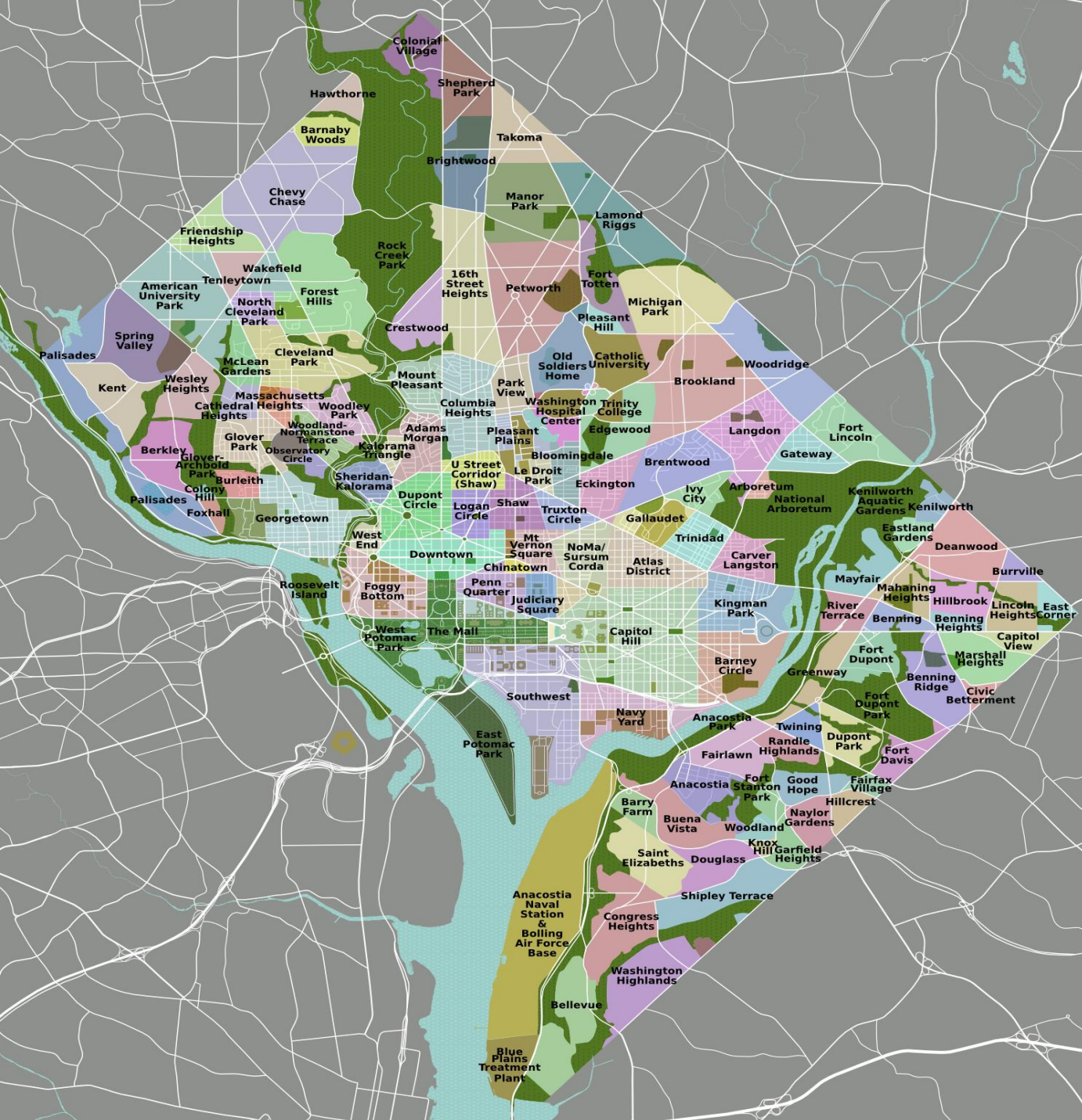
Data and OPC

- “It is a capital mistake to theorize before one has data.”- Sherlock Holmes
- “What gets counted, counts.”-Government Alliance on Race and Equity



The District of Columbia at a Glance





Washington, DC

- Population Estimate as of July 2019- 705,749
- 8 Wards
- 127 Neighborhoods
- 2019 World Series Champions (Go Nats!)



By Peter Fitzgerald - self-made, tracing done from PD satellite imagery, CC BY 3.0, <https://commons.wikimedia.org/w/index.php?curid=3600981> 9

District of Columbia

LIHEAP FY2020 State Profile

Total Funding Available
\$14,769,286

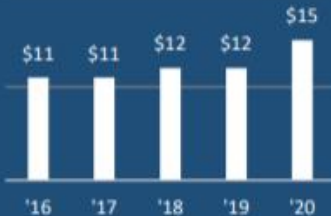
Total Households Served
9,564

Income Eligibility Requirements
\$63,104
 for a 4-person household

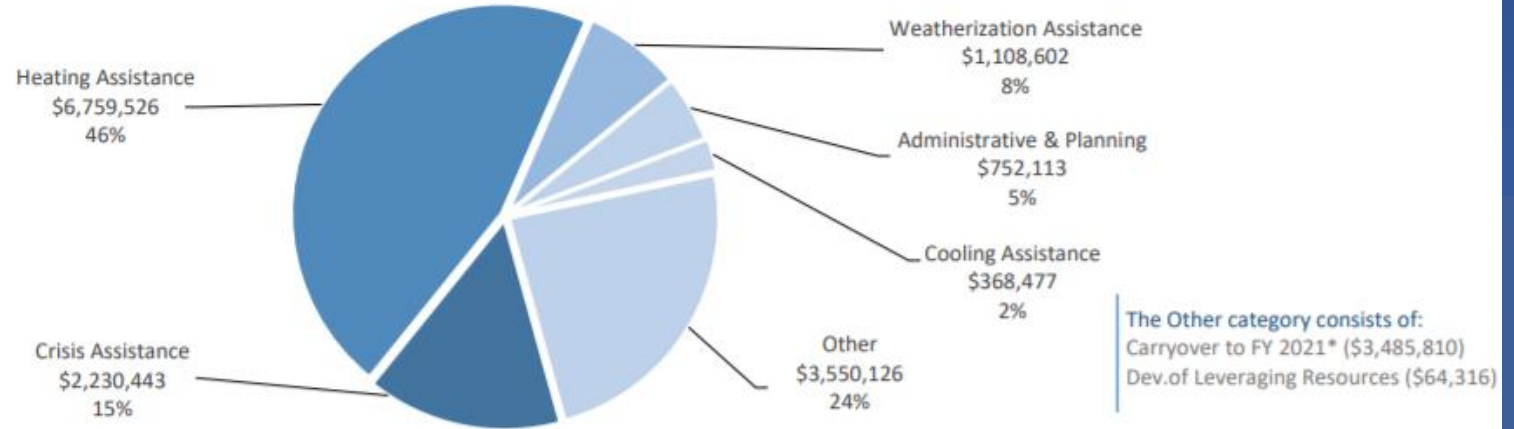
% of State Income-Eligible Population Served
12%

State Income-Eligible Population
76,602

Annual Funds, 2016-2020
 (\$ millions)

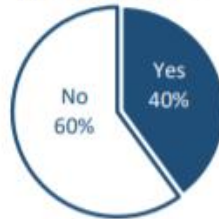


Uses of Funds

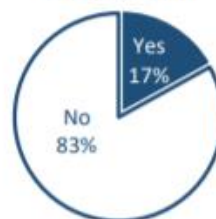


Vulnerable Recipient Households

Households with Elderly Member



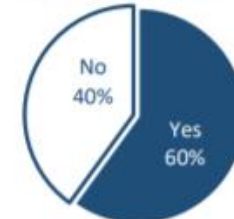
Households with Young Child



Households with Disabled Member



Households with Any Vulnerable Member



Types of Assistance

Heating Assistance served 8,608 households with reported average benefit of \$785.

Cooling Assistance served 672 households with reported average benefit of \$548.

Year-Round Crisis Assistance served 2,601 households with reported average benefit of \$497.

Weatherization Assistance served 110 households with a calculated average benefit of \$10,078.

*Includes supplemental CARES funds, of which 100% were allowed to be carried over to FY 2021.

Data are current as of August 11th, 2021
 For more information, see <https://liheappm.acf.hhs.gov/>.

What is DEI data and how does OPC use it?

DEI stands for Diversity, Equity and Inclusion

OPC believes that all DC residents should have access to high quality utility services that are safe, reliable and universally affordable

What role do age, race, ethnicity play in OPC's outreach methodology?

The agency uses this information to help target outreach methods across multiple in-person and online platforms

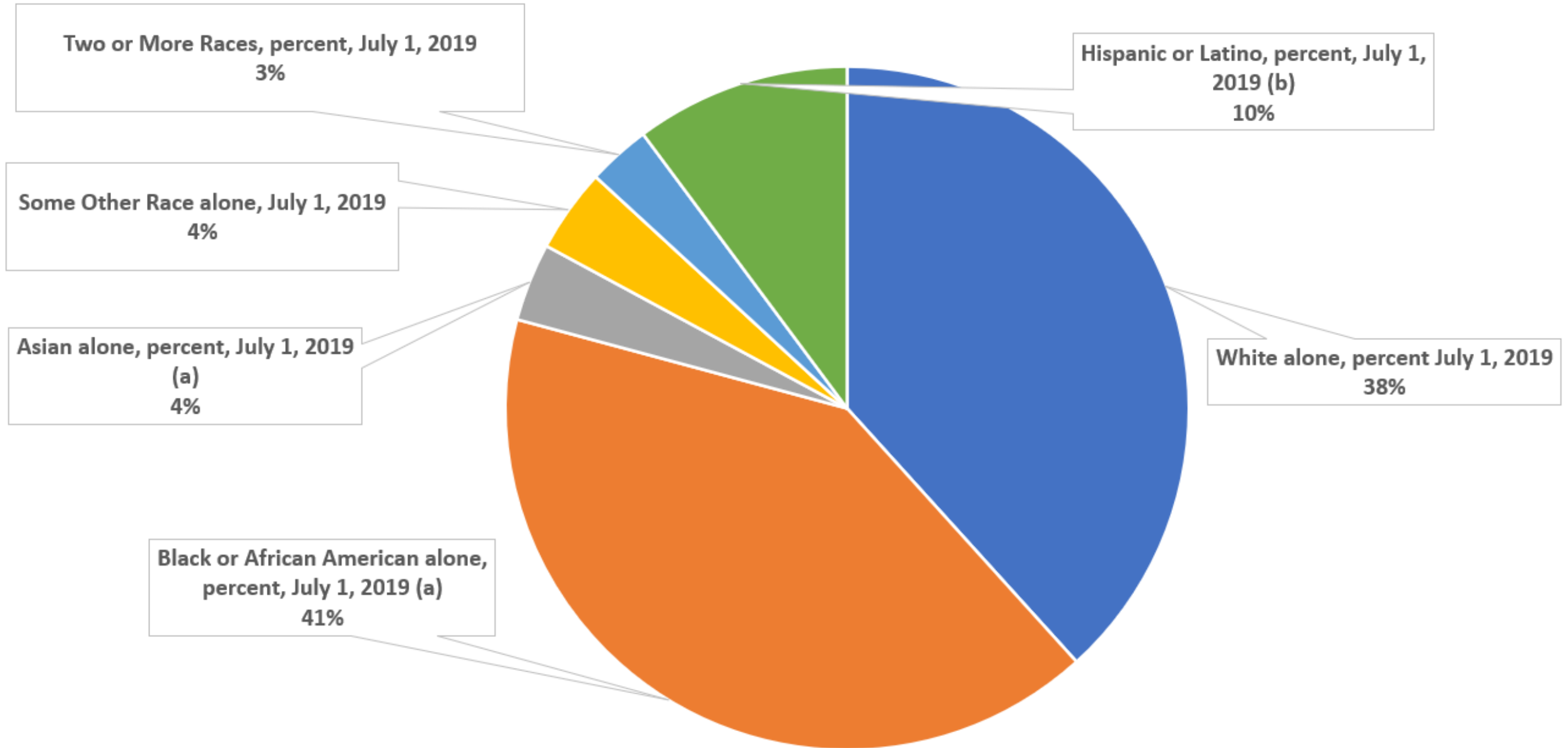
Some Definitions

- Equity vs. Equality
- Equality=Sameness
- Equity=Fairness
- “Racial equity”-when race is no longer a factor for predicting life outcomes (Government Alliance on Racial Equity)

Case Study 1: Racial Equity

- OPC's Consumer Engagement Division has been working on implementing a new Case Management System
- During this upgrade, OPC has focused on what type of DEI information the agency should collect
- Staff met with the newly created Office of Racial Equity in November 2021.
- OPC asks consumers to identify certain demographic information including age, gender, ethnicity, and language
- Often consumers are uncomfortable providing some of this information and decline to answer. OPC uses Census by Ward to draw conclusions on the demographic makeup of consumers

DC Race and Ethnicity (Est. 2019)



Race and Hispanic Origin

DC

US

Black or African American alone, percent, July 2019 (a)

45.4%

12.8%

White alone, percent July 1, 2019

42.5%

72.0%

Hispanic or Latino, percent, July 1, 2019 (b)

11.3%

18.4%

Some Other Race alone, July 1, 2019

4.4%

5.0%

Asian alone, percent, July 1, 2019 (a)

4.1%

5.7%

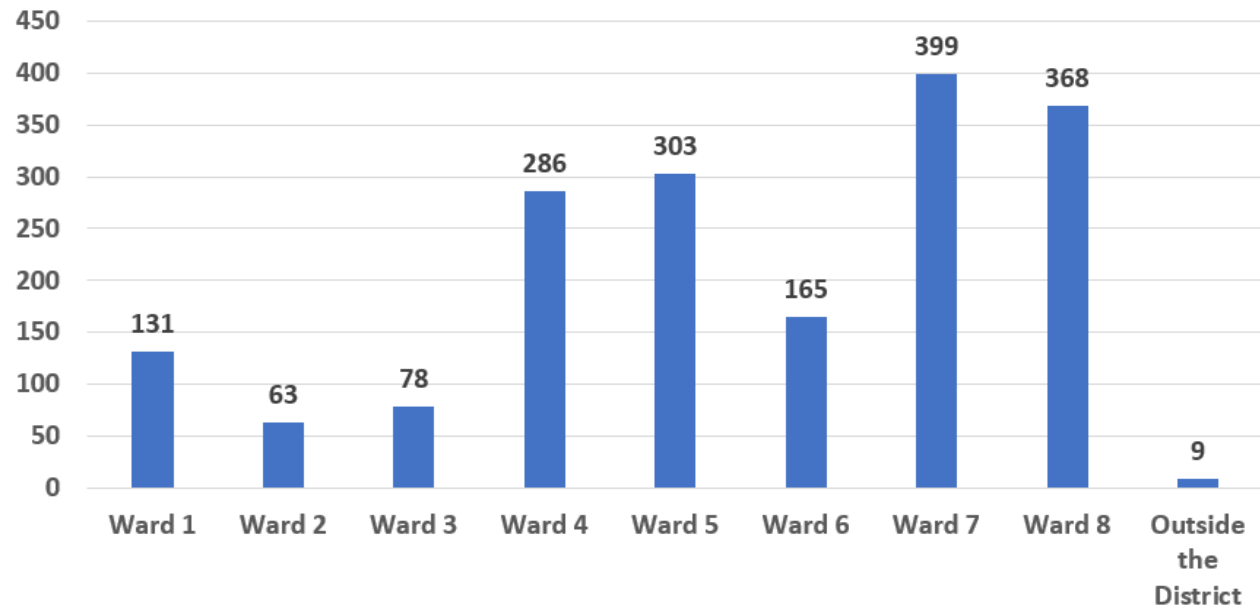
Two or More Races, percent, July 1, 2019

3.3%

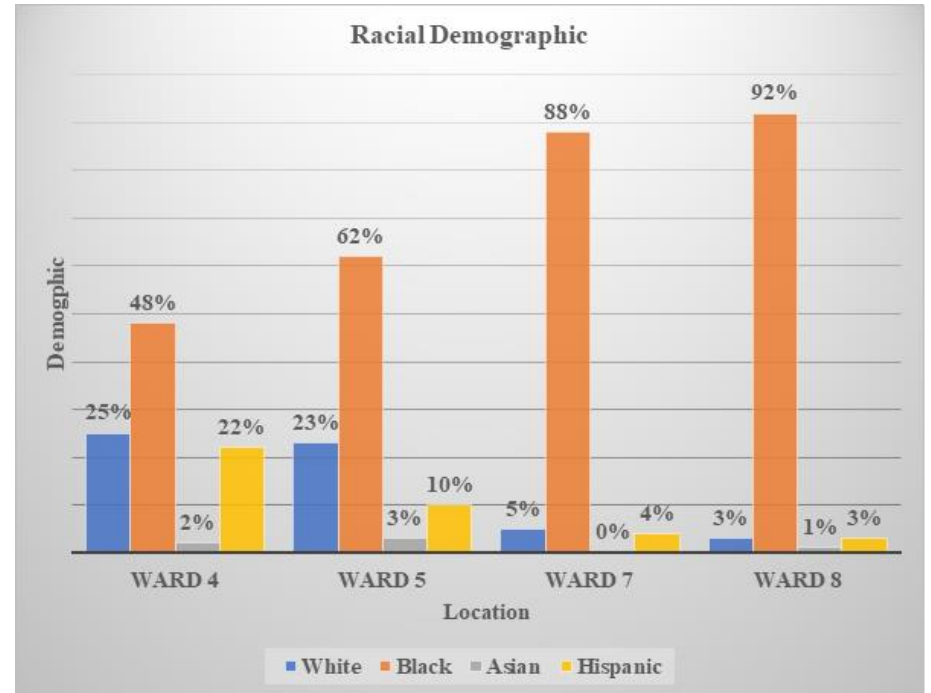
3.4%

What Did the Data Say? 1802 Cases FY2021

FY2021 Total Cases by Ward



Racial Demographic





How Reliable Is this Data?

- How difficult is it to collect this information?
- Many individuals may feel uncomfortable asking/answering this question
- When consumers are in crisis, the question is often skipped even when this answer was required by the previous CMS platform

Conclusions:

- FY21 OPC received 1802 total cases between CSD and WSD. 75% of those cases come from Wards 4, 5, 7, and 8. The racial demographics in these Wards average about 73% Black, 14% White, 10% Hispanic, and 1.5% Asian.
- Using US Census Data, these Wards contain majority non-White residents and OPC receives a significant majority of its caseload from these Wards, it can be said that OPC routinely deals with traditionally underserved racial populations.



How can OPC improve this information?

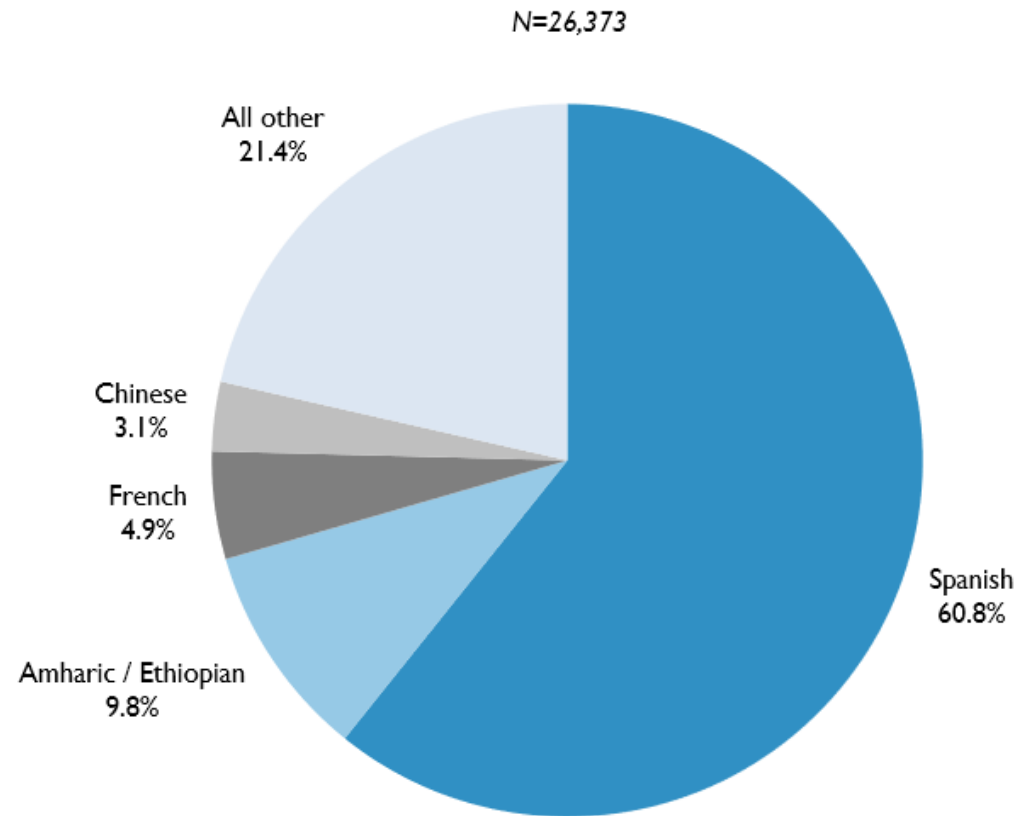
- Staff is working on the development of a survey to be completed by consumers
- Consumers will be asked to self-identify DEI information. This takes the staff factor out of the equation
- This data can be used to help OPC identify the type of outreach needs for different neighborhoods

Case Study 2: Language

- OPC uses US Census Data on language to help understand the city's needs
- 17% of the city speaks a language other than English in the home

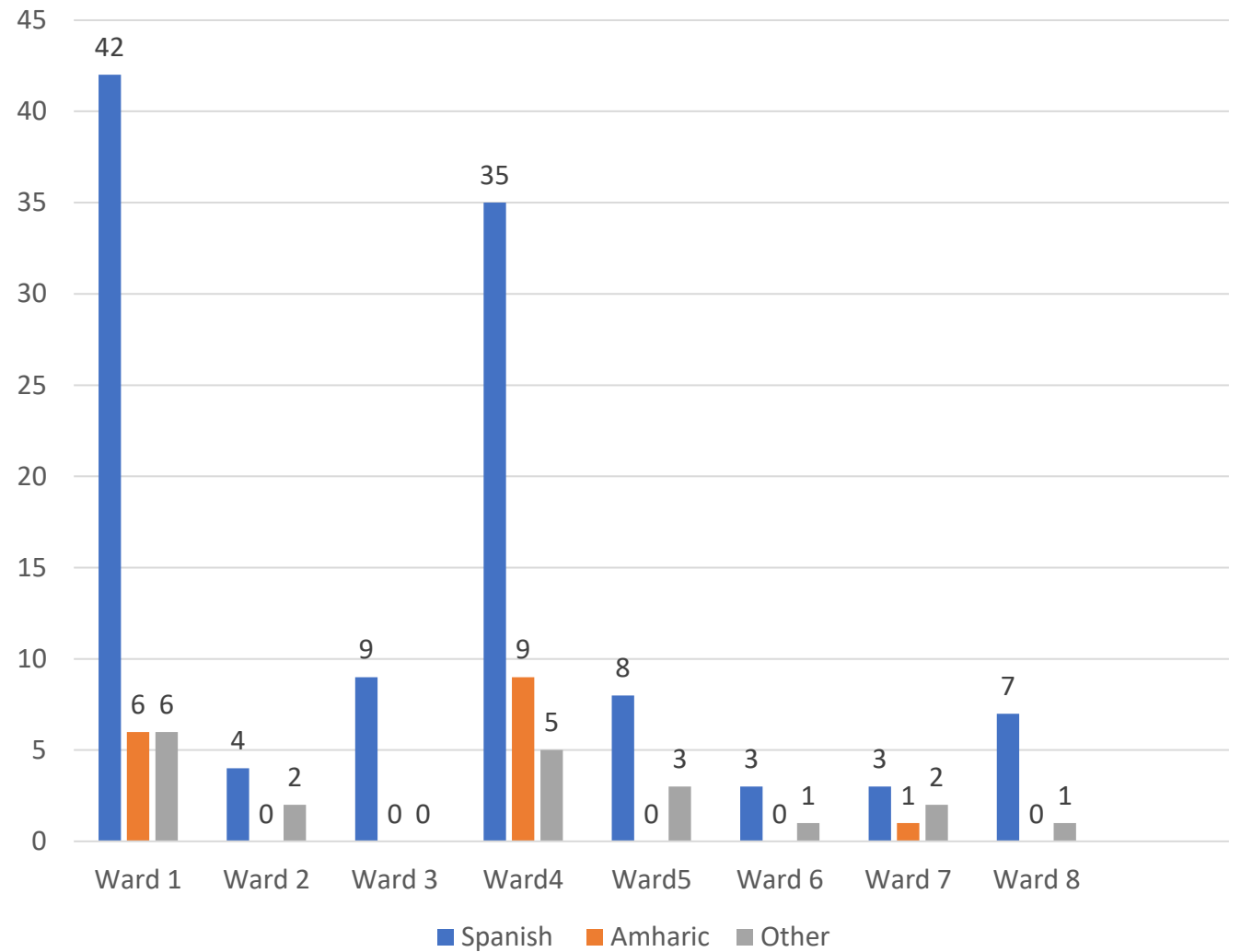
Language Makeup of DC

Figure 7. Language Spoken among LEP/NEP Population in the District of Columbia |



Source: 2012 three-year public-use microdata from the American Community Survey, accessed through IPUMS (Ruggles et al. 2010).

Non-English Language by Ward FY2019-2021



Non/Limited English

- Data from CMS indicates Wards 1 and 4 have highest complaints from non-English-speaking consumers
- OPC utilizes Language Line for speaking with non-English speaking residents
- Has a full-time staff member that speaks Spanish and is dedicated to outreach to these communities
- OPC translates all educational materials into seven languages: English, Spanish, French, Vietnamese, Amharic, Chinese, and Korean



OPC IS YOUR UTILITY LAWYER

As your utility lawyer, the Office of the People's Counsel advocates for District of Columbia consumers of electric, natural gas, water, and landline telephone services.

- OPC Can Help You With:**
- Disconnections
 - Service Complaints
 - Scams and Annoying Marketing
 - Third Party Suppliers
 - Utility Bill Disputes
 - Payment Arrangements
 - Energy Efficiency
 - Consumer Education
 - Solar Energy Resources

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@DCOPC
DCPeoplesCounsel

OPC-DC
DCPeoplesCounsel

OPC LÀ LUẬT SƯ TIỆN ÍCH CỦA QUÝ VỊ!

Sự tiện ích của quý vị, Văn phòng Luật sư Nhân dân (OPC) hỗ trợ cho người tiêu dùng trong vấn đề các dịch vụ điện, khí đốt, nước và điện thoại cố định.

Luật sư Nhân dân
Giúp Quý vị Về:

- Disconnections
- Service Complaints
- Scams and Annoying Marketing
- Third Party Suppliers
- Utility Bill Disputes
- Payment Arrangements
- Energy Efficiency
- Consumer Education
- Solar Energy Resources

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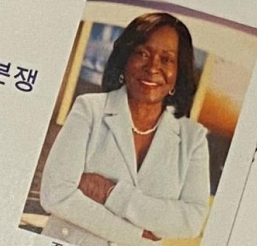
People's Counsel
Sandra Mattavous-Frye



Luật sư Nhân dân
Sandra Mattavous-Frye



人民法律顾问
Sandra Mattavous-Frye



주민 시민 자문
Sandra Mattavous-Frye



የህዝብ ተወካይ
Sandra Mattavous-Frye



Des conseils aux personnes
Sandra Mattavous-Frye

abogado de servicios públicos, la Asesoría Legal Pública del Distrito de Columbia aboga por los consumidores de servicios de electricidad, agua, y teléfono de red fija de

Trabaja con los siguientes problemas:

法律顾问办公室 (Office of the People's Counsel) 作为您的公共事业律师，全力支持哥伦比亚特区的居民解决用电、天然气以及固定电话方面的问题。

您解决以下问题:

같은 도움을 드립니다.

ተሳተፍ ላይ ሊያገዝዎት ይችላል።

aider pour:

La OPC ES SU ABOGADO. SERVICIOS PÚBLICOS

OPC 是您的公共事业律师

CHINESE

OPC 는 여러분의 유틸리티 변호사입니다

KOREAN


OPC የመገልገያዎች ጠበቃ ነው

AMHARIC

OPC EST VOTRE AVOCAT FACE AUX FOURNISSEURS

face aux fournisseurs de services de téléphonie



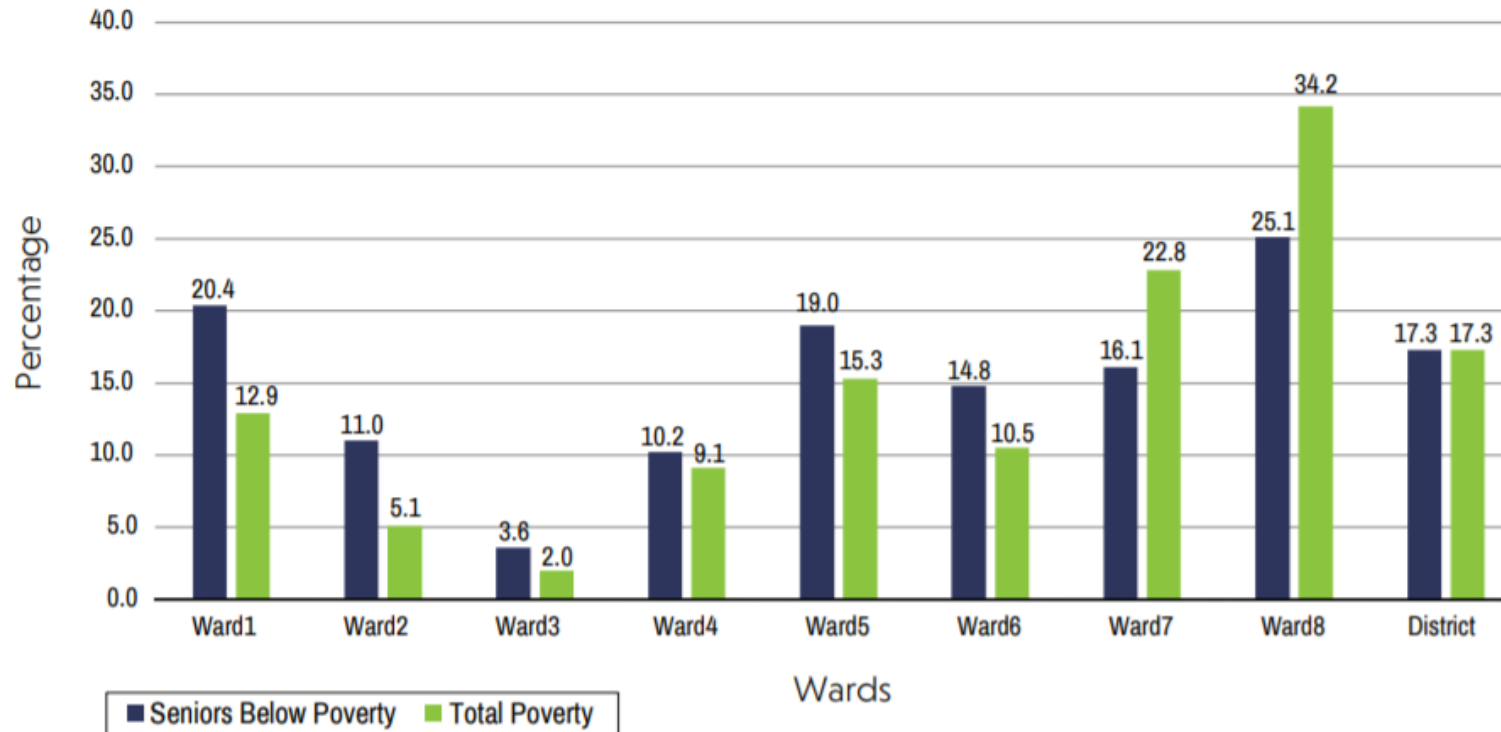


Case Study Three: Senior Outreach Awareness Campaign

- Goal of the campaign was to quantify and enhance outreach to DC Seniors
- OPC convened a diverse low- and limited-income senior focus group
- Used data on housing trends from DC Office of Planning Website

Percentage of Seniors Below Poverty and Total Poverty By Ward

Source: <https://planning.dc.gov/>



Note: Figure shows that there are more seniors below poverty than the total population below poverty for the Ward in Wards 1,2,3,4,5, and 6. However, the percentage of seniors below poverty is less than total poverty for the Ward in Wards 7 and 8. It appears that seniors living in relatively well-to-do Wards are experiencing the greatest poverty than those living in relatively lower-income Wards such as Wards 7 and 8.

What We Learned:

- From previous CMS platform 53% of consumers contacting OPC were listed as Seniors
- Most concentrated levels of poverty are in Wards 5, 7 and 8
- Seniors in other more affluent Wards more likely to live in poverty than general population in those areas



Conclusions and Next Steps:

- Contracted with an outside vendor to distribute OPC literature through traditional door-to-door marketing
- Disseminated information to 8,358 low-income and senior households in Wards 5, 7 and 8
- Conducted an extensive outreach campaign, which gained an estimated:
 - -109,000 views in newspapers
 - -3.3 million views on bus and train ads
 - -1.1 million listeners on radio stations

In Conclusion

- OPC has measurable success in utilizing DEI and Language data to improve outreach to vulnerable populations
- We continue to work and improve each technique to meet the needs of the community. TEST TEST TEST. You never fail because you always learn something new
- Leadership commitment is KEY. The People's Counsel in partnership with the Executive Office of the Mayor (EOM) and the City Administrator has made racial equity and inclusion a major focus in future budgets and oversight

Your Next Steps



The time to have the discussion on using data to improve equity in your organization is NOW



-Determine what you currently collect



-If you don't collect any data, start planning with a specific outreach goal in mind (reach x amount of people in a certain area etc.)

Q & A



Office of the People's Counsel

ADVOCACY | EDUCATION | PROTECTION

- Stephen Marencic
- Program Analyst
- DC Office of the People's Counsel
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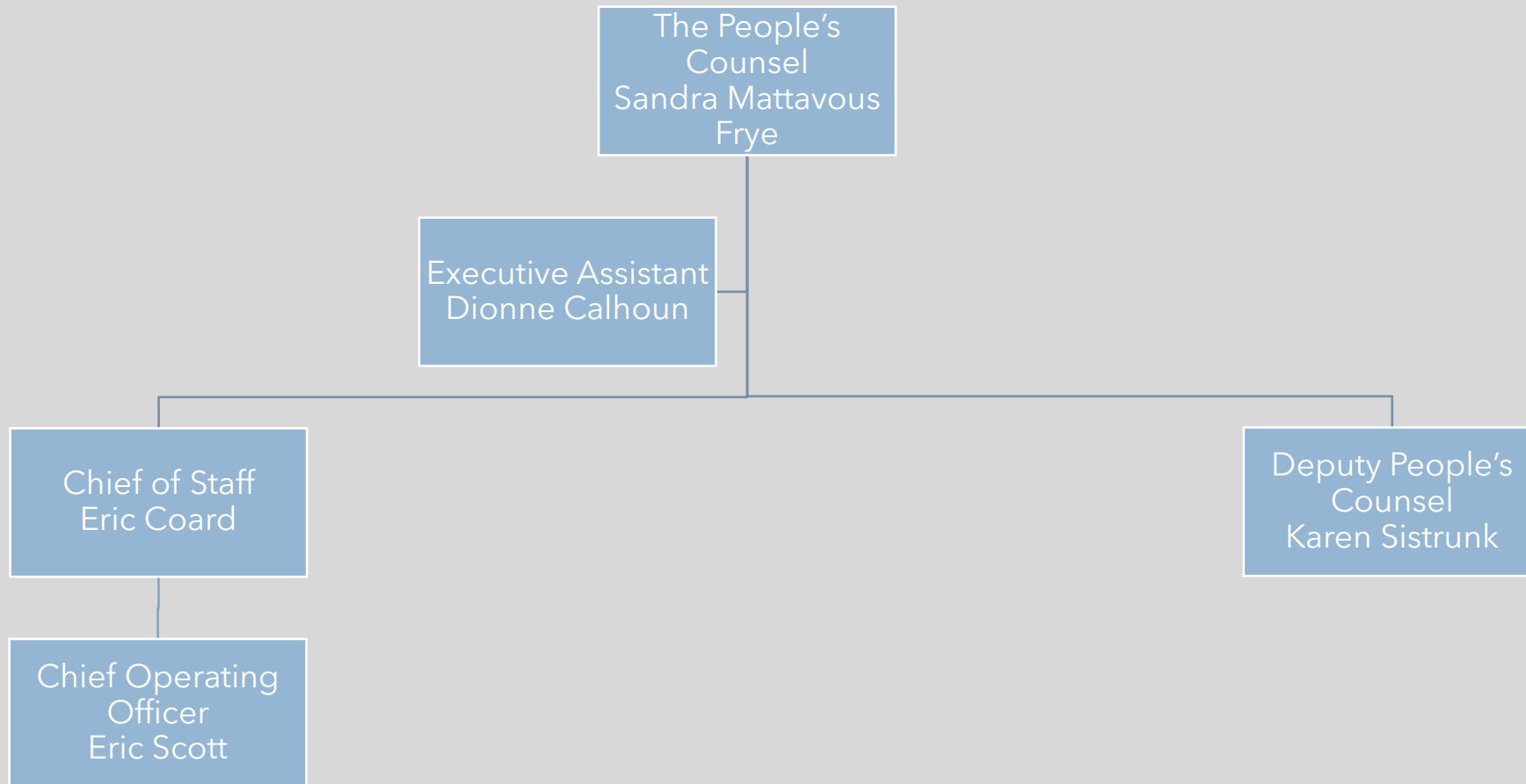
Continuing the learning

- <https://planning.dc.gov/>
- <https://www.census.gov/quickfacts/DC>
- <http://opc-dc.gov/images/pdf/Senior%20Report%20by%20OPC%203-13-17.pdf>
- <https://planning.dc.gov/node/1504656>
- [Ten Years of Language Access in Washington, DC](#)

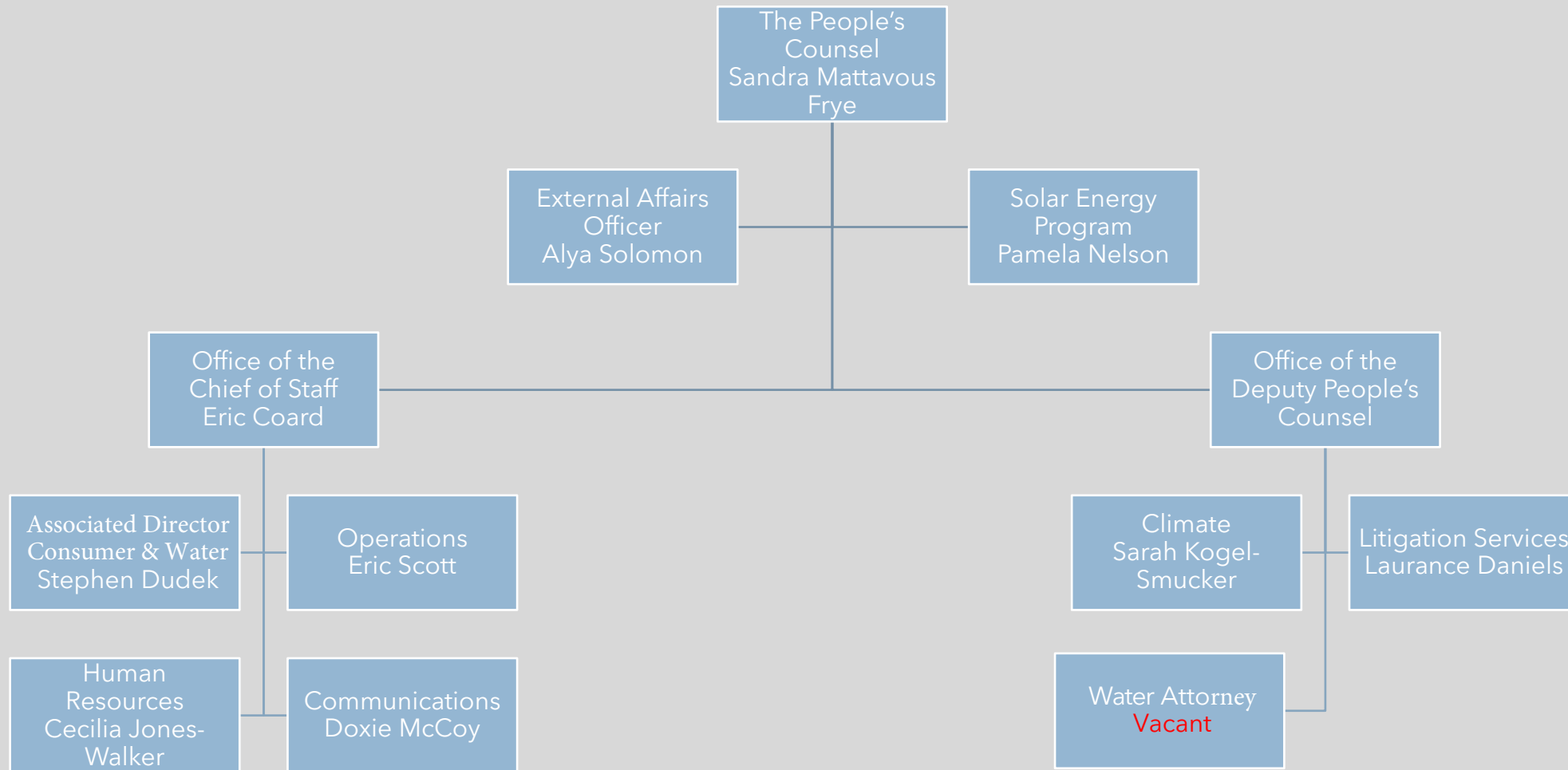
ATTACHMENT 11
ORG CHART

Directorate Level

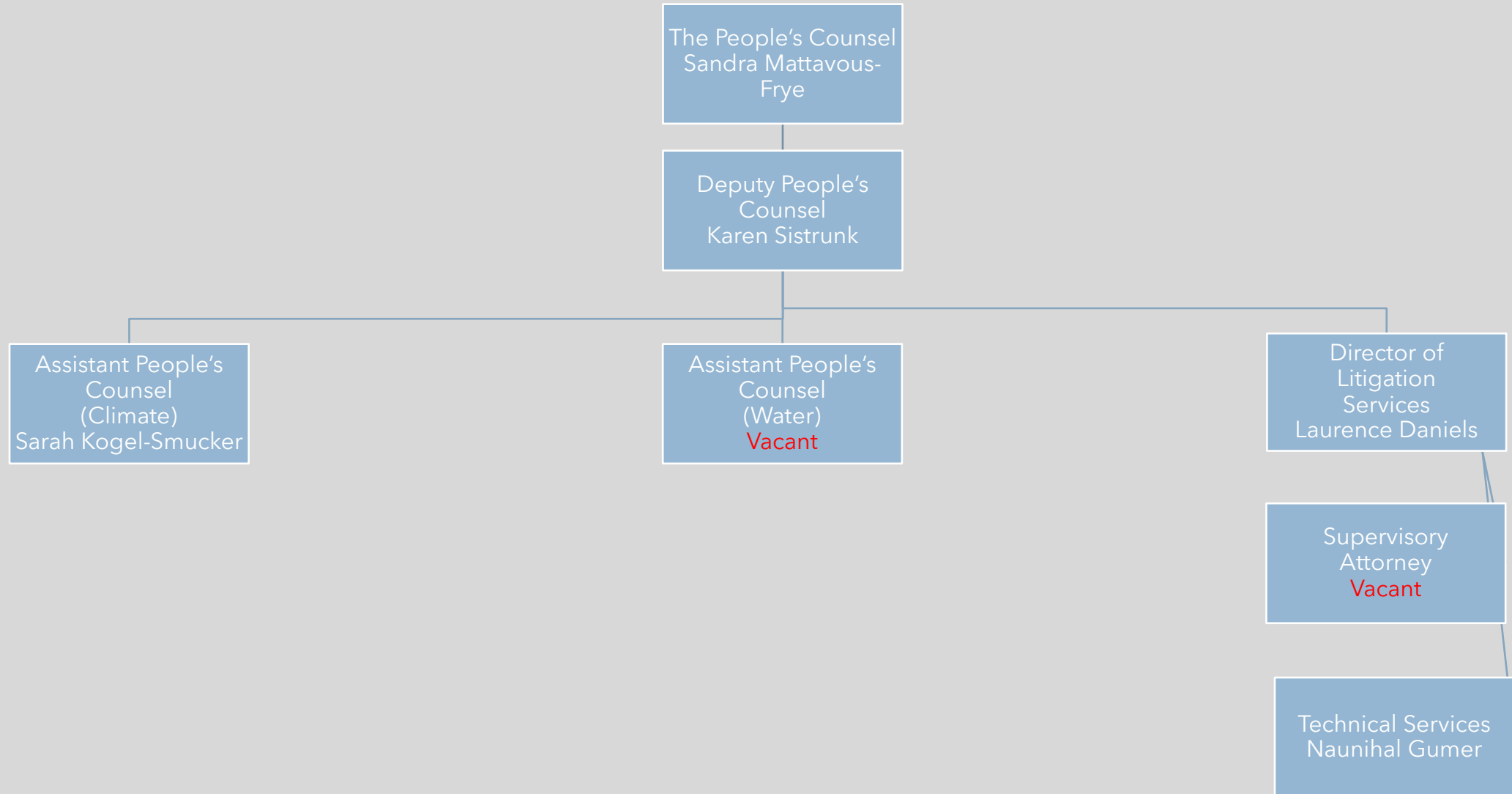
56.4 FTE's Total
9 Vacant Position



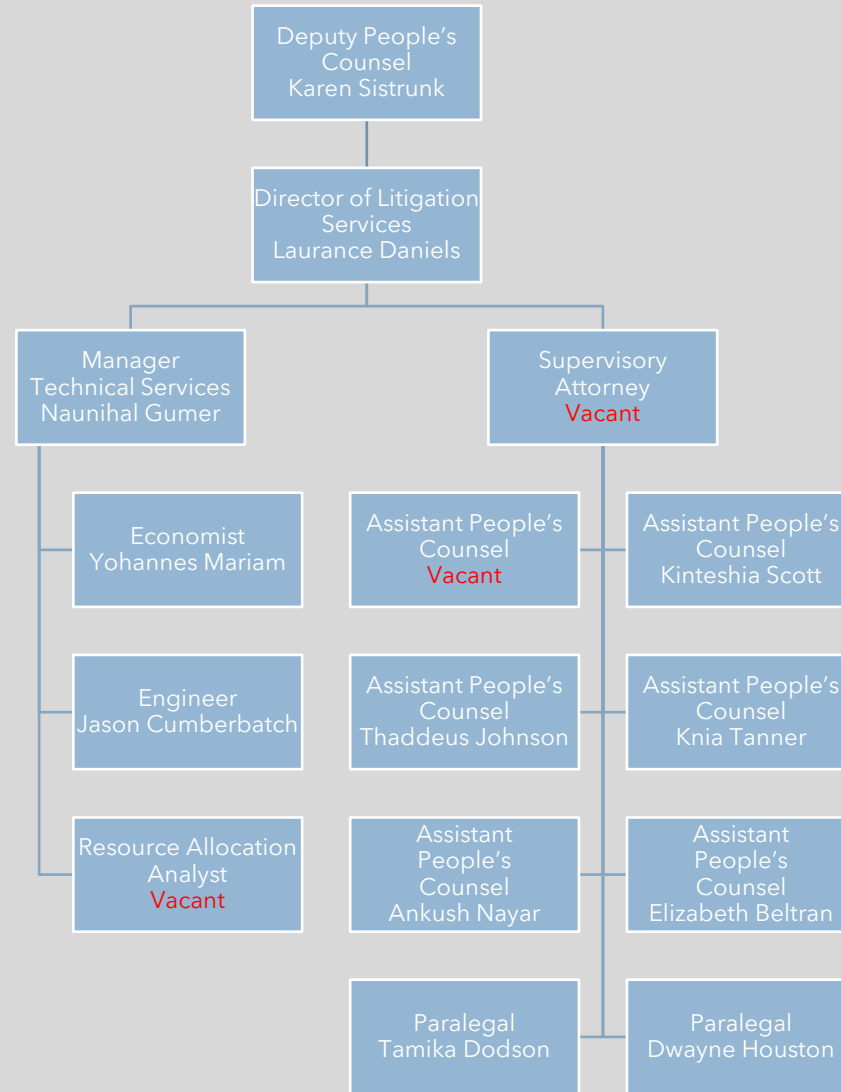
Agency Overview (by Division)



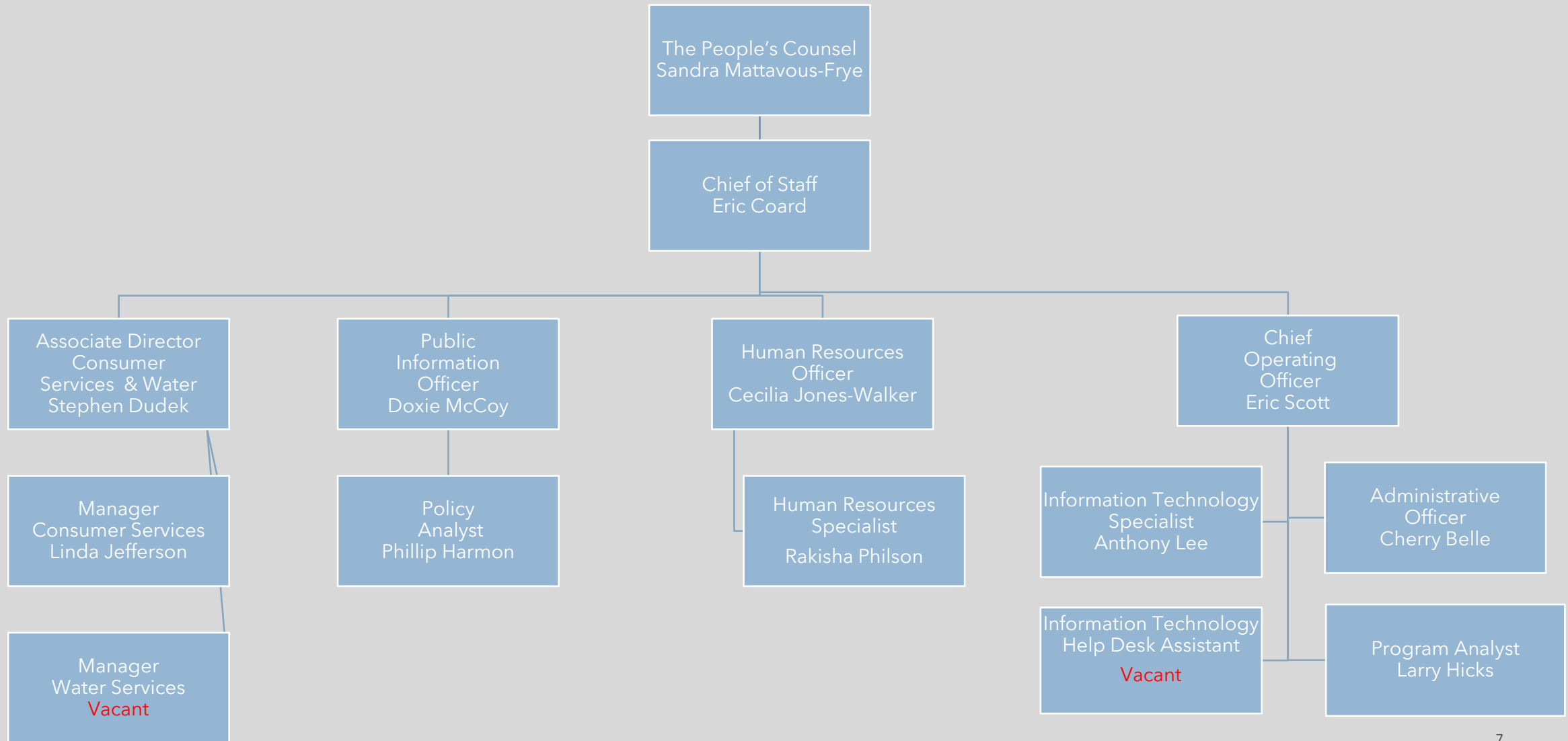
Division Overview: Office of Deputy People's Counsel



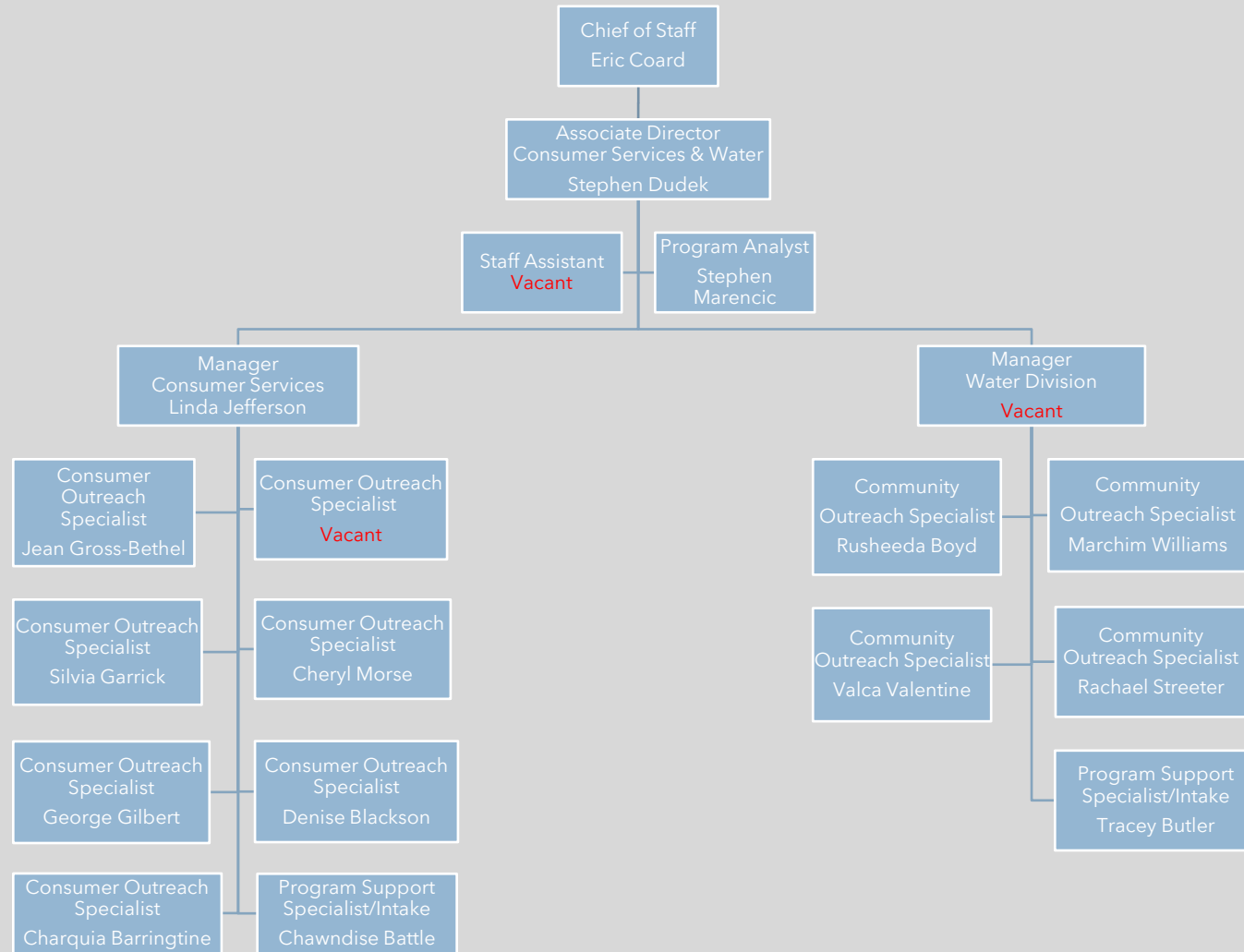
Division Overview: Litigation Services Division



Division Overview: Office of Chief of Staff



Division Overview: Consumer Services & Water Divisions



ATTACHMENT 12
SCHEDULE A

Question 12:

Please provide a current Schedule A for the Office, which identifies each position by program and activity, with the employee's title/position, salary, fringe benefits, and length of time with the agency, and note the date that the information was collected. The Schedule A should also indicate whether the position is continuing/term/temporary/contract or if it is vacant or frozen.

- a. For each vacant position, please state how long the position has been vacant and provide status of the Office's efforts to fill the position. Also include the position number, title, program number, activity number, grade, salary, fringe associated with each position.
- b. Please indicate whether the position must be filled to comply with federal or local law and identify any impediments to the Office's ability to fill the vacancy.

Response:

As of 01-18-2023

Fund: 1010001 LOCAL

Position Title	Posn Nbr	Salary	Fringe Benefits	Length Of Time With Agency (Yrs)	Job Status	Federal Or Local Law	Program/Cost Center	Program/Cost Center Name
Consumer Outreach Specialist	00097302	77,873	16,198	4	Continuing	N/A	300091/30111	Water Services/Water Services Division
Consumer Outreach Specialist	00097303	77,873	16,198	4	Continuing	N/A	300091/30111	"
Consumer Outreach Specialist	00097304	77,873	16,198	4	Continuing	N/A	300091/30111	"
Program Support Specialist	00108371	64,584	13,433	0.02	Continuing	N/A	300091/30111	"
Consumer Outreach Specialist	00108372	73,677	15,325	1	Continuing	N/A	300091/30111	"
Consumer Outreach Specialist	00108373	73,677	15,325	0.01	Continuing	N/A	300091/30111	"
Total Local Filled FTEs							6.00	
Vacancies:								
Attorney Advisor	00097328	128,975	26,827	-	Continuing	N/A	300091/30111	Water Services/Water Services Division
Consumer Service Manager	00097365	119,416	24,839	-	Continuing	N/A	300091/30111	"
Total Local Vacancies FTEs							2.00	
Total Local Filled FTEs							8.00	

Fund: 1060127 O-Type (Special Purpose Revenue)

Position Title	Posn Nbr	Salary	Fringe Benefits	Length Of Time With Agency (Yrs)	Job Status	Federal Or Local Law	Program/Cost Center	Program/Cost Center Name
Deputy People's Counsel	00001504	197,368	41,053	20	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
People's Counsel	00001649	209,220	43,518	39	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Paralegal Specialist	00004777	75,775	15,761	18	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Assistant Peoples Counsel	00008409	154,556	32,148	9	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Associate Director, Consumer A	00008414	162,000	33,696	2	Continuing	N/A	300088/30110	Consumer Services/Consumer Services Division
Administrative Officer	00011385	103,333	21,493	4	Continuing	N/A	100022/30040,100058/30117	Contracting and Procurement - General/Operations Division - CIO, Human Resources Services - General/Human Resources Division
Accountant/Rate Case Manager	00012034	184,306	38,336	35	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Financial Specialist	00016149	111,741	23,242	11	Continuing	N/A	150003/10001	Agency Budgeting and Financial Management Services/Budget Division
Attorney Advisor	00021335	127,153	26,448	2	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
External Affairs Officer	00024268	134,661	28,009	9	Continuing	N/A	100003/30119,300090/30114	Communications - General/Communications Division - DJO, Public Information Dissemination/Office of the Deputy People's Counsel
Budget Officer	00045655	153,233	31,872	19	Continuing	N/A	150003/10001	Agency Budgeting and Financial Management Services/Budget Division
Computer Specialist	00046360	159,177	33,109	30	Continuing	N/A	100071/30040	Information Technology Services - General/Operations Division - CIO
Assistant Peoples Counsel	00046361	171,697	35,713	4	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Assistant Peoples Counsel	00046365	154,556	32,148	0.01	Continuing	N/A	300088/30110	Consumer Services/Consumer Services Division
Consumer Outreach Specialist	00064883	82,069	17,070	4	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Manager, Consumer Services	00071651	154,859	32,211	25	Continuing	N/A	100071/30040	Information Technology Services - General/Operations Division - CIO

Fund: 1060127 O-Type (Special Purpose Revenue)

Position Title	Posn Nbr	Salary	Fringe Benefits	Length Of Time With Agency (Yrs)	Job Status	Federal Or Local Law	Program/Cost Center	Program/Cost Center Name
Consumer Outreach Specialist	00071943	84,167	17,507	12	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Public Information Officer	00073160	155,548	32,354	8	Continuing	N/A	100003/30119	Communications - General/Communications Division - DJO
Litigation Assistant	00073336	73,677	15,325	6	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Assistant Peoples Counsel	00074777	141,675	29,468	1	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Consumer Outreach Specialist	00075543	138,184	28,742	22	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Chief of Staff	00075552	193,901	40,331	5	Continuing	N/A	100058/30117	Human Resources Services - General/Human Resources Division
Human Resource Specialist	00076963	120,569	25,078	4	Continuing	N/A	100058/30117	Human Resources Services - General/Human Resources Division
Attorney Advisor	00077366	145,969	30,362	1	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Assistant Peoples Counsel	00077774	193,382	40,223	23	Continuing	N/A	300088/30110	Consumer Services/Consumer Services Division
Policy Analyst	00077832	148,632	30,915	27	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Senior Economist	00077851	148,134	30,812	15	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Electrical Engineer	00082405	119,916	24,943	7	Continuing	N/A	300088/30110	Consumer Services/Consumer Services Division
Executive Assistant	00082644	110,967	23,081	4	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Chief Operations Officer	00084807	191,013	39,731	9	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Program Support Specialist	00094097	65,574	13,639	0.02	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Program Analyst	00094193	98,322	20,451	7	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Community Outreach Specialist	00097229	83,289	17,324	3	Continuing	N/A	100022/30040,100058/30117	Contracting and Procurement - General/Operations Division - CIO, Human Resources Services - General/Human Resources Division
Program Analyst	00097514	93,311	19,409	0.03	Continuing	N/A	100022/30040,100058/30117	Contracting and Procurement - General/Operations Division - CIO, Human Resources Services - General/Human Resources Division
Clerical Assistant	00102560	55,764	11,599	2	Continuing	N/A	100003/30119	Communications - General/Communications Division - DJO
Consumer Outreach Specialist	00104852	124,091	25,811	40	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Consumer Complaint Specialist	00104854	124,091	25,811	16	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Consumer Complaint Specialist	00104855	124,091	25,811	29	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Program Support Specialist	00104856	69,481	14,452	4	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Consumer Outreach Specialist	00105862	83,289	17,324	7	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Human Resource Specialist	00108374	71,579	14,888	0.5	Continuing	N/A	100058/30117	Human Resources Services - General/Human Resources Division
Agency Fiscal Officer	00007857	71,948	14,965	12	Continuing	N/A	150003/10001	Agency Budgeting and Financial Management Services/Budget Division
Total O-type Filled FTEs							41.40	

Vacancies:								
Resource Allocation Analyst	00023436	93,069	19,358	-	Continuing	N/A	100022/30040	Contracting and Procurement - General/Operations Division - CIO

Fund: 1060127 O-Type (Special Purpose Revenue)

Position Title	Posn Nbr	Salary	Fringe Benefits	Length Of Time With Agency (Yrs)	Job Status	Federal Or Local Law	Program/Cost Center	Program/Cost Center Name
Consumer Outreach Specialist	00072177	124,091	25,811	-	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Program Support Specialist	00082769	65,285	13,579	-	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Assistant Peoples Counsel	00091994	151,503	31,513	-	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Assistant Peoples Counsel	00093243	151,503	31,513	-	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
Attorney Advisor	00100035	158,849	33,041	-	Continuing	N/A	300088/30110,300090/30114	Consumer Services/Consumer Services Division, Public Information Dissemination/Office of the Deputy People's Counsel
IT Specialist (APPSW)	00108422	80,784	16,803	-	Continuing	N/A	100071/30040	Information Technology Services - General/Operations Division - CIO
Total O-type Vacancies FTEs							7.00	
Grand Total-Agency-Authorized							56.40	

ATTACHMENT 14A

14. Please provide the Committee with the following:

- a. A list of all employees who received or retained cellphones, personal digital assistants, or similar communications devices at OPC expense in Fiscal Year 2022 and Fiscal Year 2023, to date;

FY22

Eric B. Scott	iPad
Cherry Belle	iPad
Charquia Barringtine	iPad
Eric Coard	iPad
Cecilia Jones-Walker	iPad
Naunihal (Nick) Singh Gumer	iPad
Rusheeda Boyd	iPad
Erica Bright	iPad
Silvia Garrick	iPad
George Gilbert	iPad
Jean Bethel Gross	iPad
Erica Jones	iPad
Anthony Lee	iPad
Stephen Marencic	iPad
Cheryl Morse	iPad
Valca Valentine	iPad
Aaron Ward	iPad
Marchim Williams	iPad
Doxie R. McCoy	Cellphone
Eric Scott	Cellphone
Cherry Belle	Cellphone
Alicia Smith	Cellphone
Denise Blackson	Cellphone
Geraldine Featherson	Cellphone
Arrelle Anderson	Cellphone
Stephen Dudek	Cellphone
Aaron Ward	Cellphone

FY23

Eric B. Scott	iPad
Cherry Belle	iPad
Charquia Barringtine	iPad
Eric Coard	iPad
Cecilia Jones-Walker	iPad
Naunihal (Nick) Singh Gumer	iPad
Rusheeda Boyd	iPad
Silvia Garrick	iPad
George Gilbert	iPad

Jean Bethel Gross	iPad
Anthony Lee	iPad
Stephen Marencic	iPad
Cheryl Morse	iPad
Valca Valentine	iPad
Marchim Williams	iPad
Doxie R. McCoy	Cellphone
Eric Scott	Cellphone
Cherry Belle	Cellphone
Alicia Smith	Cellphone
Denise Blackson	Cellphone
Geraldine Featherson	Cellphone
Arrelle Anderson	Cellphone
Stephen Dudek	Cellphone
Aaron Ward	Cellphone
Jean Bethel Gross	Cellphone
Silvia Garrick	Cellphone
Linda Jefferson	Cellphone
Charquia Barringtine	Cellphone
George Gilbert	Cellphone
Sandra Mattavous-Frye	Cellphone

ATTACHMENT 14C

Travel Expense Report**FY 2022**

Name	# of Travel Requests	Total Cost
Aaron Ward	1	\$ 2,021.48
Arrelle Anderson	1	\$ 2,750.74
Charquia Barringtine	1	\$ 2,275.24
Denise Blackson	1	\$ 2,232.94
Doxie McCoy	1	\$ 2,609.13
Elizabeth Beltran	1	\$ 4,095.89
Erica Jones	1	\$ 2,076.41
Jason Cumberbatch	2	\$ 4,086.41
Karen Sistrunk	1	\$ 3,343.71
Sarah Kogel-Smucker	1	\$ 750.00
Thaddeus Johnson	1	\$ 2,139.39

Name	Conference Title - FY 2022	Total Cost
Aaron Ward	National Association of State Utility Consumer Advocates (NASUCA) Annual Conference Take advantage of training and education opportunities as well as to share solutions, common challenges, and to celebrate our successes in helping low-income consumers meet their home energy needs.	\$ 2,021.48
Arrelle Anderson		\$ 2,750.74
Charquia Barringtine	To enhance and develop additional skills as it relates to utilities and my position as a Program Support Specialist.	\$ 2,275.24
Denise Blackson	NASUCA - National Association of State Utility Consumer	\$ 2,232.94
Doxie McCoy	Convention of the National Associations of Black and Hispanic Journalists (NABJ/NAHJ)	\$ 2,609.13
Elizabeth Beltran	Training - rate school	\$ 4,095.89
Erica Jones	NASUCA (National Association of State Utility Consumer Advocates) Annual Meeting	\$ 2,076.41
Jason Cumberbatch	NASCUA - 2021 ANNUAL MEETING	\$ 2,106.06
Jason Cumberbatch	NASCUA	\$ 1,980.35
Karen Sistrunk	NARUC Summer Policy Summit 2022	\$ 3,343.71
Sarah Kogel-Smucker	I would like to virtually attend the NARUC Winter Policy Summit 2/13-2/15.	\$ 750.00
Thaddeus Johnson	Attend NASUCA Mid-Year Meeting	\$ 2,139.39
	TOTAL	\$ 28,381.34

ATTACHMEN14 D

Question 14d:

Please provide the Committee with:

A list of employee bonuses or special award pay, raises, and step increases granted in Fiscal Year 2022 and Fiscal Year 2023, to date; and

Response:**FY 2022**

Name	Bonus/City-wide	Special Award Pay	Raise	Step Increase
Anderson,Arrelle D	Y			
Barringtine,Charquia Monique	Y		Y	
Belle,Cherry Marsha	Y			Y
Beltran,Elizabeth Allis	Y			
Benson,Doris A	Y			
Blackson,Denise E	Y			Y
Boyd,Rusheeda R	Y		Y	
Bright,Erica C				
Calhoun,Dionne J	Y		Y	Y
Coard,Eric W	Y			
Cumberbatch,Jason Selwyn	Y			
Daniels,Laurence Christopher	Y			
Dodson,Tamika Renee	Y			
Dudek,Stephen	Y		Y	
Featherson,Geraldine L	Y			
Garrick,Silvia V	Y		Y	
Gilbert Jr.,George Carlton	Y			Y
Glover,Quaneisha L	Y			Y
Gross Bethel,Jean M	Y		Y	
Gumer,Naunihal Singh	Y			
Harmon,Phillip G	Y			
Heinle III,Frederick John	Y			Y
Houston,Dwayne C	Y			
Jones,Erica Katrina				
Jefferson,Linda Holland	Y		Y	
Johnson,Thaddeus Jerome	Y			
Kogel-Smucker,Sarah	Y		Y	
Lee,Anthony T	Y			
Marcus-Garvie,Abigail Betsy	Y			
Marencic,Stephen E	Y			
Mariam,Yohannes K.G.	Y			
Mattavous Frye,Sandra	Y			
McCoy,Doxie A	Y			
Morse,Cheryl Lee	Y		Y	
Nelson,Pamela Alexis	Y			
Scott,Eric B	Y			
Sellers,Christopher Keeling	Y			
Sistrunk,Karen Rene	Y			
Smith,Alicia	Y			Y

Solomon,Alya Martine	Y			
Tanner,Knia	Y			
Valentine,Valca M	Y		Y	
Walker,Cecilia C.	Y		Y	
Williams Sr.,Marchim R	Y		Y	

Question 14d:

Please provide the Committee with:

A list of employee bonuses or special award pay, raises, and step increases granted in Fiscal Year 2022 and Fiscal Year 2023, to date; and

Response:

FY 2023

Name	Bonus	Special Award Pay	Raise	Step Increase
Barringtine,Charquia Monique				Y
Beltran,Elizabeth Allis				Y
Blackson,Denise E				Y
Dodson,Tamika Renee				Y
Houston,Dwayne C				Y
Marencic,Stephen E				Y
Nayar,Ankush				Y
Nelson,Pamela Alexis				Y
Walker,Cecilia C.				Y

ATTACHMENT 15C
COMMUNICATION

15. Regarding the use of communication devices:

- c. For Fiscal Year 2022 and Fiscal Year 2023, to date, provide the total cost of mobile communications and devices, including, but not limited to, equipment and service plans. Please indicate whether the total cost has been impacted by the need for employees to work remotely due to the COVID-19 pandemic.

Yes, the total cost for both FY22 & FY23 has been impacted by the need for employees to work remotely due to the COVID-19 pandemic.

FY22

202.253.8018 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.253.7992 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.731.9152 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.309.2571 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.578.3177Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.680.0307Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.680.0605 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.680.3841Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.734.9907 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.774.8607 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.774.8535 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data

202.815.0243 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.0714 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.0902 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.1402 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.1902 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.2146 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.0902 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.1402 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.1902 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.2146 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.0902 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.1402 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.1902 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited
202.815.2146 iPad \$29.99 x 12 = \$359.88	Mobile Broadband Unlimited

TOTAL COST FY22 - \$7,833.96

FY23

202.253.8018 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.253.7992 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.731.9152 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.309.2571 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.578.3177 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.680.0307 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.680.0605 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.680.3841 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.734.9907 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.774.8607 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.774.8535 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.774.8265 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.604.6136 Cellphone \$42.99m x 12 = \$515.88	America Ch 400 Sh Email/Data
202.734.9908 Cellphone	America Ch 400 Sh Email/Data

\$42.99m x 12 = \$515.88

202.819-0714 Cellphone
\$42.99m x 12 = \$515.88

America Ch 400 Sh Email/Data

202.819-1357 Cellphone
\$42.99m x 12 = \$515.88

America Ch 400 Sh Email/Data

202.819-2889 Cellphone
\$42.99m x 12 = \$515.88

America Ch 400 Sh Email/Data

202.819-2965 Cellphone
\$42.99m x 12 = \$515.88

America Ch 400 Sh Email/Data

202.819-3492 Cellphone
\$42.99m x 12 = \$515.88

America Ch 400 Sh Email/Data

202.815.0243 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.0714 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.0902 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.1402 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.1902 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.2146 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.0902 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.1402 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.1902 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.2146 iPad

Mobile Broadband Unlimited

\$29.99 x 12 = \$359.88

202.815.0902 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.1402 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.1902 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

202.815.2146 iPad
\$29.99 x 12 = \$359.88

Mobile Broadband Unlimited

TOTAL COST FY23 - \$11,961

ATTACHMENT 16
P-CARD EXPENDITURES

Fiscal Year 2022

Transaction Amount	Cardholder Last Name	Cardholder First Name	Merchant Name	Transaction Notes
312.90	BELLE	CHERRY	GOOGLE *SVC SOPC-DC.GOV	TRANSACTION MADE TO PURCHASE GOOGLE VOICE SERVICES FOR THE AGENCY.
333.01	BELLE	CHERRY	GOOGLE GSUITE OPC-DC.	TRANSACTION MADE TO PURCHASE GOOGLE SUITE FOR THE AGENCY
11.49	BELLE	CHERRY	GOOGLE*GSUITE OPC-DC.G	TRANSACTION MADE TO PURCHASE GOOGLE SUITE SERVICES FOR THE AGENCY.
9.14	BELLE	CHERRY	GOOGLE *SVC SOPC-DC.GOV	TRANSACTION MADE TO PURCHASE GOOGLE VOICE SERVICES FOR THE AGENCY.
1,045.37	BELLE	CHERRY	CINTAS	FIRST-AID CABINET REPLACEMENT AND RESTOCKING SERVICES.
140.00	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PAY COURIER SERVICES FOR THE AGENCY.
514.50	BELLE	CHERRY	PY *NATL ENERGY & UTIL	TRANSACTION MADE TO PAY NEUAC MEMBERSHIP DUES.
895.00	BELLE	CHERRY	MICRO-TEL, INC	MICROCALL MAINTENANCE RENEWAL SERVICES FOR THE AGENCY.
1.74	BELLE	CHERRY	USPS PO 1049170238	Transaction made to buy 3 stamps.
15.36	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE TO PURCHASE WEBEX SERVICES FOR THE AGENCY
11.60	BELLE	CHERRY	USPS PO 1049170238	Transaction made to purchase stamps for the agency.
1,978.99	BELLE	CHERRY	PITNEY BOWES PI	TRANSACTION MADE TO PAY RENEWAL SERVICES.
1,178.78	BELLE	CHERRY	METROPOLITAN OFFICE	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE AGENCY.
516.61	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR STAFF.
127.07	SELLERS	CHRISTOPHER	DROPBOX*85RS8L9HFNFN	DropBox Plus annual subscription fee for agency use.
751.46	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE STAFF.
1,705.57	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE STAFF.
468.12	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE TO PAY FOR WEBEX SERVICES FOR THE AGENCY.
678.00	SELLERS	CHRISTOPHER	APPLE STORE R516	Repair of MacBook Pro to recover OPC data.
49.37	BELLE	CHERRY	AMZN MKTP US	TRANSACTION MADE TO PURCHASE SUPPLIES FOR CECILIA.
935.00	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PAY FOR PODCAST PRODUCTION SERVICES.
1.95	BELLE	CHERRY	PP*4004CODE	TRANSACTION MADE TO VERIFY CARD FOR PAYPAL PAYMENTS.
13.98	BELLE	CHERRY	AMZN MKTP US	TRANSACTION MADE TO PURCHASE SUPPLIES FOR STAFF.
1,595.00	BELLE	CHERRY	WWW.WPLGRO.COM	TRANSACTION MADE TO PAY CONFERENCE REGISTRATION FEE FOR NICK SINGH GUMER
344.50	BELLE	CHERRY	GOOGLE *GSUITE OPC-DC.	TRANSACTION MADE TO PAY GOOGLE SUITE SUBSCRIPTION FOR THE AGENCY

2,635.00	BELLE	CHERRY	NASUCA	TRANSACTION MADE TO PAY NASUCA REGISTRATION FEE FOR ELIZABETH BELTRAN, JASON CUMBERBATCH, AARON WARD, FREDERICK HEINLE, KNIA TANNER, DENISE BLACKSON, TAMIKA DODSON, GRACE SODERBERG, ANJALI PATEL, DIONNE CALHOUN, KAREN SISTRUNK, SANDRA MATTAVOUS-FRYE & ERIC COARD.
295.00	BELLE	CHERRY	NASUCA	TRANSACTION MADE TO PAY NASUCA REGISTRATION FEE FOR DOXIE MCCOY.
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR NICK SINGH GUMER
295.00	BELLE	CHERRY	NASUCA	TRANSACTION MADE TO PAY NASUCA REGISTRATION FOR ALYA SOLOMON.
70.70	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE AGENCY
347.40	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR ERICA JONES.
447.40	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR AARON WARD.
629.89	BELLE	CHERRY	AMERICAN AIRLINES	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR JASON CUMBERBATCH
37.49	BELLE	CHERRY	AMERICAN AIRLINES	AIRLINE SEAT SELECTION FEE FOR JASON CUMBERBATCH
177.70	BELLE	CHERRY	AMERICAN AIRLINES	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR NICK SINGH GUMER
163.20	BELLE	CHERRY	UNITED AIRLINES	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR NICK SINGH GUMER.
20.45	BELLE	CHERRY	PRICELN*TVL PROTECT	TRANSACTION MADE TO PAY AIRLINE PROTECTION FEE FOR NICK SINGH GUMER.
490.00	BELLE	CHERRY	NASUCA	NASUCA REGISTRATION FEES
591.00	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE AGENCY.
348.40	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR CHARQUIA BARRINGTINE.
348.40	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PURCHASE AIRLINE TICKETS FOR DENISE BLACKSON
1,091.06	BELLE	CHERRY	MARRIOTT LOUISVILLE	TRANSACTION MADE TO PAY HOTEL FEE FOR ERICA JONES.
(63.00)	BELLE	CHERRY	DELTA	REFUND ON AIRLINE CHARGES FOR AARON WARD
359.40	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PURCHASE AIRLINE TICKET FOR AARON WARD.
121.40	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE AGENCY.
25.00	SELLERS	CHRISTOPHER	FACEBK PNJP67XW32	Advertisement on Agency Facebook account
818.31	BELLE	CHERRY	MARRIOTT LOUISVILLE	TRANSACTION MADE TO PAY HOTEL FEE FOR JASON CUMBERBATCH.
1,363.85	BELLE	CHERRY	MARRIOTT LOUISVILLE	TRANSACTION MADE TO PAY HOTEL FEE FOR CHARQUIA BARRINGTINE
1,363.85	BELLE	CHERRY	MARRIOTT LOUISVILLE	HOTEL FEE FOR DENISE BLACKSON
2,499.85	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR THE AGENCY.
1,091.08	BELLE	CHERRY	MARRIOTT LOUISVILLE	TRANSACTION MADE TO PAY HOTEL FEE FOR AARON WARD.

1,091.08	BELLE	CHERRY	MARRIOTT LOUISVILLE	TRANSACTION MADE TO PAY HOTEL FEES FOR NICK SINGH GUMER.
5.00	BELLE	CHERRY	MARRIOTT LOUISVILLE	UNAUTHORIZED CHARGE AT THE MARRIOTT LOUISVILLE HOTEL GIFT SHOP. REFUND IS FORTHCOMING. PLEASE SEE ATTACHED RECEIPT THAT HAS THE UNAUTHORIZED CHARGE LISTED AND CORRESPONDING DOCUMENTS. UNAUTHORIZED CHARGES HAVE BEEN REFUNDED.
30.00	BELLE	CHERRY	MARRIOTT LOUISVILLE	UNAUTHORIZED CHARGE FOR FOOD AT THE MARRIOTT LOUISVILLE HOTEL RESTAURANT CALLED PORCH. REFUND IS FORTHCOMING. PLEASE SEE ATTACHED RECEIPT THAT HAS THE UNAUTHORIZED CHARGE LISTED. THE UNAUTHORIZED CHARGE HAS BEEN REFUNDED.
19.99	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PAY FOR SEAT FOR AARON WARD
29.99	BELLE	CHERRY	DELTA	Airline seat selection for Aaron Ward
19.99	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PAY SEAT PREFERENCE FOR ERICA JONES
29.99	BELLE	CHERRY	DELTA	Airline seat selection for Aaron Ward
29.99	BELLE	CHERRY	DELTA	AIRLINE SEAT FEE FOR AARON WARD
1,521.36	SELLERS	CHRISTOPHER	SPECTRIO	Online Marketing services that helps with creating professional quality digital marketing campaigns on behalf of the agency.
51.94	SELLERS	CHRISTOPHER	APPLE.COM/US	Online purchase of iPhone case for OPC employee's work phone. *Please Note: Apple was contacted regarding the tax charged to this order and a refund in the amount of \$2.94 has been issued.
(1.95)	BELLE	CHERRY	PP*4004CODE	REFUND
5.00	SELLERS	CHRISTOPHER	FACEBK GC5AY77X32	Facebook Agency Advertisement Fee
2,500.00	SELLERS	CHRISTOPHER	PAYPAL	Public Speaking Coach hired to help and advise People's Counsel.
(5.00)	BELLE	CHERRY	DISPUTE CREDIT	THE VENDOR HAS REFUNDED THE CREDIT CARD. THIS IS THE PROVISIONAL CREDIT THAT WAS APPLIED TO THE ACCOUNT UNTIL IT WAS REFUNDED.
(30.00)	BELLE	CHERRY	DISPUTE CREDIT	THE VENDOR HAS REFUNDED THE CREDIT CARD. THIS IS THE PROVISIONAL CREDIT THAT WAS APPLIED TO THE ACCOUNT UNTIL IT WAS REFUNDED.
(30.00)	BELLE	CHERRY	MARRIOTT LOUISVILLE	REFUND OF THE UNAUTHORIZED CHARGE.
3,570.97	BELLE	CHERRY	IN *NEXTALK, INC.	TRANSACTION MADE TO PAY FOR TTY CALL MANAGEMENT SOLUTIONS OFFICE APPLICATION 2 USER LICENSES & 2 PORT LICENSES.
(2.94)	SELLERS	CHRISTOPHER	APPLE.COM/US	Refund for tax in the amount of \$2.94 from Apple Store Order No. W668707034.
160.00	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PURCHASE DOOR SIGNS FOR OFFICE DOORS SERVICES.
(5.00)	BELLE	CHERRY	MARRIOTT LOUISVILLE	REFUND OF THE UNAUTHORIZED CHARGE.
239.99	BELLE	CHERRY	METROPOLITAN OFFICE	TRANSACTION MADE TO PURCHASE OFFICE SUPPLIES - Office Chair
52.05	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase supplies for Nakia Jones

5.00	BELLE	CHERRY	DISPUTE REBILL	THIS IS THE REMOVAL OF THE PROVISIONAL CREDIT THAT WAS APPLIED TO THE ACCOUNT BECAUSE IT WAS REFUNDED BY THE VENDOR
30.00	BELLE	CHERRY	DISPUTE REBILL	THIS IS THE CANCELLATION OF PROVISIONAL CREDIT THAT WAS APPLIED TO THE ACCOUNT BECAUSE THE VENDOR REFUNDED THE UNAUTHORIZED CHARGE.
477.36	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE TO PURCHASE WEBEX SUBSCRIPTIONS SERVICES FOR THE AGENCY.
127.49	BELLE	CHERRY	AMZN MKTP US	TRANSACTION MADE TO PURCHASE AN ERGONOMIC CHAIR FOR ALICIA SMITH
3.00	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE TO PAY WEBEX SERVICES FOR THE AGENCY
33.25	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE A CALENDAR FOR KAREN SISTRUNK.
80.85	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PUCHASE PPE SUPPLIES FOR CECILIA WALKER JONES & CHERRY BELLE
420.10	BELLE	CHERRY	AMAZON.COM*8264Y8N93 A	TRANSACTION MADE TO PURCHASE INK CARTRIDGES FOR SANDRA MATTAVOUS-FRYE
25.65	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE OFFICE SUPPLIES FOR NAKIA JONES.
25.50	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase headphones for Silvia Garrick
46.24	BELLE	CHERRY	AMZN MKTP US	Transaction made to purchase a planner for Charquia Barringtine
3,499.20	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	Transaction made to purchase COVID-19 test kits for the Agency.
8.52	BELLE	CHERRY	CISCO SYSTEMS INC	Transaction made to pay webex services for the Agency
695.00	BELLE	CHERRY	MSU PAYMENTS	Transaction made to pay registration fee for Elizabeth Beltran.
550.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	Registration fee for Knia Tanner
56.57	BELLE	CHERRY	AMZN MKTP US	Transaction made to purchase supplies for Alicia Smith
122.28	BELLE	CHERRY	AMAZON.COM*5F0158M73	Transaction made to purchase supplies for Chris Sellers
66.35	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase paper for Eric Coard
280.65	BELLE	CHERRY	AMAZON.COM*8Z3HK5AZ3	Transaction made to purchase ink cartridges for Doxie McCoy
250.00	BELLE	CHERRY	ASSOCIATION FOR STRATE	TRANSACTION MADE TO PAY MEMBERSHIP DUES FOR ARRELLE ANDERSON
149.00	BELLE	CHERRY	WWW.SIMPLIV.COM	TRANSACTION MADE TO PAY REGISTRATION FEE FOR ERIC SCOTT
1,500.00	BELLE	CHERRY	CHIEF OPERATING OFFICE	TRANSACTION MADE TO PAY PROFESSIONAL MEMBERSHIP DUES FOR ARRELLE ANDERSON.
1,000.00	BELLE	CHERRY	IN *THE WASHINGTON INF	TRANSACTION MADE TO PAY FOR ADVERTISING FOR THE AGENCY.
398.00	BELLE	CHERRY	AMAZON.COM*G35UI6PY3 A	TRANSACTION MADE TO PURCHASE INK CARTRDIGES FOR ERIC SCOTT.
277.63	BELLE	CHERRY	AMAZON.COM*WP1SM2YP3 A	TRANSACTION MADE TO PURCHASE INK CARTRIDGES FOR CHERYL MORSE.
199.00	BELLE	CHERRY	WWW.SIMPLIV.COM	TRANSACTION MADE TO PAY TRAINING FEES (RECORDED SESSION)FOR ERIC SCOTT
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR ANJALI PATEL

995.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR FREDERICK HEINLE.
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY FOR NARUC REGISTRATION FOR KAREN SISTRUNK
995.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR ELIZABETH BELTRAN.
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FOR NICK SINGH GUMER.
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR SANDRA MATTAVOUS-FRYE
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR SARAH KOGEL-SMUCKER
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR TAMIKA DODSON
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC REGISTRATION FEE FOR YOHANNES MARIAM.
534.24	BELLE	CHERRY	EIG	TRANSACTION MADE TO PAY FOR SUBSCRIPTION SERVICES
1,388.90	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PAY FOR PODCAST SERVICES FOR THE AGENCY.
14.76	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE TO PAY WEBEX SERVICES FOR THE AGENCY
41.06	BELLE	CHERRY	FEDEX	TRANSACTION MADE TO PAY FOR COPIES OF NOTEBOOKS FOR THE OVERSIGHT HEARINGS. VENDOR IS IN THE PROCESS OF REFUNDING THE TAX CHARGED TO US BY MISTAKE.
204.64	BELLE	CHERRY	FEDEX	TRANSACTION MADE TO PAY FOR COPIES OF NOTEBOOKS FOR THE OVERSIGHT HEARINGS.
507.25	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR ANTHONY LEE
560.36	BELLE	CHERRY	CINTAS	TRANSACTION MADE TO PURCHASE FIRST AID FOR THE AGENCY.
1,880.00	BELLE	CHERRY	IWP NEWSLETTERS	TRANSACTION MADE TO PAY INSIDE EPA SUBSCRIPTION FOR THE AGENCY.
225.00	BELLE	CHERRY	SQ *ALIMAYU DESIGN	TRANSACTION MADE TO PURCHASE ADVERTISING SERVICES FOR THE AGENCY
1,083.82	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase supplies for Alicia Smith & Cherry Belle
1,017.60	BELLE	CHERRY	DOCUSIGN	TRANSACTION MADE TO PURCHASE SUBSCRIPTIONS FOR TWO USERS IN OUR AGENCY. THE VENDOR CHARGED TAX AND IS IN THE PROCESS OF REFUNDING THE TAXES CHARGED BY MISTAKE.
295.60	BELLE	CHERRY	DATAWATCH SYSTEMS INC	Transaction made to purchase fob keys for the agency. Vendor charged \$15.60 tax by mistake and is in the process of refunding the tax that was charged.
2,252.50	BELLE	CHERRY	PAYPAL	Transaction made to pay for podcast services for the Agency.

508.80	BELLE	CHERRY	DOCUSIGN	Transaction made to purchase 1 docusign license. The vendor charged taxes by mistake. They are in the process of refunding the tax charged incorrectly.
38.08	BELLE	CHERRY	LAWPROSE	Transaction made to purchase course books for the agency.
390.37	BELLE	CHERRY	DOCUSIGN	Transaction made to purchase license for the agency.
8.40	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE FOR SERVICES FOR THE AGENCY
2,500.00	BELLE	CHERRY	PAYPAL	CESA MEMBERSHIP DUES FOR THE AGENCY
1,095.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	NARUC RATE SCHOOL REGISTRATION FEE FOR ELIZABETH BELTRAN
1,095.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	TRANSACTION MADE TO PAY NARUC RATE SCHOOL REGISTRATION FEE FOR KNIA TANNER
326.10	BELLE	CHERRY	AMERICAN AIRLINES	AIRLINE FEE FOR ELIZABETH BELTRAN TO ATTEND THE NARUC RATE SCHOOL
678.60	BELLE	CHERRY	UNITED AIRLINES	AIRLINE FEE FOR ELIZABETH BELTRAN TO RETURN FROM NARUC RATE SCHOOL
1,500.00	BELLE	CHERRY	PAYPAL	EXECUTIVE LEADERSHIP COACHING SERVICES FOR SANDRA MATTAVOUS-FRYE
327.60	BELLE	CHERRY	AMERICAN AIRLINES	AIRLINE FEE FOR KNIA TANNER TO ATTEND THE NARUC SCHOOL
519.61	BELLE	CHERRY	DELTA	TRANSACTION MADE TO PAY AIRLINE FEE FOR KNIA TANNER TO RETURN FROM NARUC RATE SCHOOL
225.00	BELLE	CHERRY	NRRI	NARUC/NIRRI REGISTRATION FEE FOR CHRIS SELLERS
99.00	BELLE	CHERRY	AUDUBON NATURALIST SOC	Registration fee for Sarah Kogel-Smucker
75.00	BELLE	CHERRY	AUDUBON NATURALIST SOC	Registration fee for Silvia Garrick
557.03	BELLE	CHERRY	AMAZON.COM*1N8BE6452 A	Transaction made to purchase supplies for Alicia Smith and Cherry Belle.
(2.48)	BELLE	CHERRY	FEDEX	REFUND OF TAXES CHARGED BY MISTAKE.
158.89	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PURCHASE A ZOOM LICENSE.
181.00	BELLE	CHERRY	PUBLIC UTILITIES	TRANSACTION MADE TO PURCHASE A COURSE BOOK.
265.65	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR CHERRY BELLE
(8.99)	BELLE	CHERRY	PAYPAL	REFUND FOR TAX CHARGED BY MISTAKE
665.29	BELLE	CHERRY	B & B SOLUTIONS	TRANSACTION MADE TO PURCHASE SUPPLIES FOR SANDRA MATTAVOUS FRYE
10.51	SELLERS	CHRISTOPHER	FACEBK CZZV8BFW32	Agency Advertisement Fee on Facebook
1,195.47	BELLE	CHERRY	SOUTHWEST	Transaction made to pay airline fees for Arrelle Anderson
1,155.94	BELLE	CHERRY	NEW MEXICO STATE UNIV	Transaction made to pay registration fee for Arrelle Anderson
649.00	BELLE	CHERRY	YOURMEMBER-CAREERS	TRANSACTION MADE TO PURCHASE HR ADVERTISING FOR THE AGENCY
179.00	BELLE	CHERRY	YOURMEMBER-CAREERS	TRANSACTION MADE TO PAY FOR HR ADVERTISING SERVICES FOR THE AGENCY.
90.00	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PURCHASE CUSTOM NAME PLATES FOR THE NEW STAFF.
16.80	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE FOR WEBEX SERVICES FOR THE AGENCY.

280.50	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR KAREN SISTRUNK
39.05	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE SUPPLIES FOR DENISE BLACKSON
900.00	BELLE	CHERRY	IN *THE WASHINGTON INF	Transaction made for advertising services for the agency.
1,650.00	BELLE	CHERRY	LAS AMERICAS NEWSPAPER	Transaction made to pay for advertising for the agency.
365.00	BELLE	CHERRY	SQ *F & M FIRE PROTECT	Transaction made to pay for fire extinguisher services.
9.49	SELLERS	CHRISTOPHER	FACEBK RTB5HBKW32	Agency Advertisement on Facebook platform
1,275.20	BELLE	CHERRY	MARRIOTT CORONADO	Transaction made to pay hotel reservation fee for Knia Tanner
1,275.20	BELLE	CHERRY	MARRIOTT CORONADO	Transaction made to pay for hotel reservation fee for Elizabeth Beltran.
(28.80)	BELLE	CHERRY	DOCUSIGN	Refund of taxes charged by mistake.
332.10	BELLE	CHERRY	DC BAR	Transaction made to pay DC Bar dues for Eric Scott
332.10	BELLE	CHERRY	DC BAR	Transaction made to pay DC Bar membership dues for Thaddeus Johnson
332.10	BELLE	CHERRY	DC BAR	TRANSACTION MADE TO PAY DC BAR MEMEBERSHIP DUES FOR LAURENCE DANIELS
332.10	BELLE	CHERRY	DC BAR	TRANSACTION MADE TO PAY DC BAR MEMBERSHIP DUES FOR KNIA TANNER
332.10	BELLE	CHERRY	DC BAR	TRANSACTION MADE TO PAY DC BAR MEMBERSHIP DUES FOR FREDERICK HEINLE
332.10	BELLE	CHERRY	DC BAR	Transaction made to pay DC Bar membership dues for Elizabeth Beltran
332.10	BELLE	CHERRY	DC BAR	Transaction made to pay DC Bar Membership dues for Anksuh Nayar
12.84	BELLE	CHERRY	CISCO SYSTEMS INC	TRANSACTION MADE TO PAY WEBEX SUBSCRIPTION SERVICES FOR THE AGENCY.
1,264.01	BELLE	CHERRY	SHERATON ALBUQUERQUE UPTOWN	TRANSACTION MADE TO PAY HOTEL FEE FOR ARRELLE ANDERSON
478.49	BELLE	CHERRY	CINTAS	TRANSACTION MADE FOR FIRST-AID CABINET RESTOCKING SERVICES
650.00	BELLE	CHERRY	EVENT* MEETING SOLUTIO	TRANSACTION MADE TO PAY NEUAC REGISTRATION FOR ARRELLE ANDERSON
332.10	BELLE	CHERRY	DC BAR	TRANSACTION MADE TO PAY DC BAR PROFESSIONAL DUES FOR KAREN SISTRUNK.
665.97	BELLE	CHERRY	SOUTHWEST	TRANSACTION MADE TO PAY AIRLINE FEE FOR ARRELLE ANDERSON
230.26	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	TRANSACTION MADE TO PURCHASE LYSOL FOR THE AGENCY DUE TO COVID-19
334.25	BELLE	CHERRY	EXPEDIA 72307416650455	Transaction made to pay hotel fee for Laurence Daniels
1,099.00	BELLE	CHERRY	GRADUATE SCHOOL USA	Transaction made to pay registration fee for Tamika Dodson
1,495.21	BELLE	CHERRY	AMERICAN AIRLINES	Transaction made to pay Airline fee from Laurence Daniels.
250.00	BELLE	CHERRY	SP SMART ENERGY CC	Transaction made to pay registration fee for Laurence Daniels.
1,347.31	BELLE	CHERRY	EXPEDIA 72312115471668	Transaction made to pay hotel fee for Valca Valentine
1,347.31	BELLE	CHERRY	EXPEDIA 72312128392675	Transaction made to pay hotel fee for Rusheeda Boyd
899.00	BELLE	CHERRY	RIVER NETWORK	TRANSACTION MADE TO PAY REGISTRATION FEE FOR JASON STARKS.

899.00	BELLE	CHERRY	RIVER NETWORK	TRANSACTION MADE TO PAY REGISTRATION FEE FOR MARCHIM WILLIAMS.
84.50	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase supplies for the agency.
300.00	BELLE	CHERRY	PAYPAL	Transaction made to pay for advertisement for the Agency
650.00	BELLE	CHERRY	EVENT* MEETING SOLUTIO	NEUAC REGISTRATION FEE FOR ALYA SOLOMON
1,500.00	BELLE	CHERRY	PAYPAL	TRANSACTION MADE TO PAY EXECUTIVE LEADERSHIP COACHING SERVICES.
332.10	BELLE	CHERRY	DC BAR	TRANSACTION MADE TO PAY DC BAR DUES FOR SARAH KOGEL-SMUCKER
817.21	BELLE	CHERRY	AMERICAN AIRLINES	Airline fee for Alya Solomor
600.00	BELLE	CHERRY	EVENT* MEETING SOLUTIO	NEUAC REGISTRATION FEE FOR JEAN GROSS-BETHEL
750.00	BELLE	CHERRY	EVENT* MEETING SOLUTIO	NEUAC REGISTRATION FEE FOR VALCA VALENTINE.
750.00	BELLE	CHERRY	EVENT* MEETING SOLUTIO	NEUAC REGISTRATION FEE FOR RUSHEEDA BOYD
428.96	BELLE	CHERRY	SOUTHWEST	Airline tickets for Jason Cumberbatch
838.95	BELLE	CHERRY	SOUTHWEST	Airline tickets for Linda Jefferson.
927.17	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel fee for Stephen Marencic
927.17	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel fee for Linda Jefferson
927.17	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel reservation fee for Jean Gross-Bethe
927.17	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel fee for Arrelle Anderson

927.17	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel Reservation fee for Alya Solomor
475.00	BELLE	CHERRY	NASUCA	NASUCA registration for Jason Cumberbatch
475.00	BELLE	CHERRY	NASUCA	NASUCA registration for Thaddeus Johnson
667.20	BELLE	CHERRY	AMERICAN AIRLINES	Airline Tickets for Thaddeus Johnson
881.20	BELLE	CHERRY	AMERICAN AIRLINES	Airline tickets for Rusheeda Boyd
838.95	BELLE	CHERRY	SOUTHWEST	Airline tickets for Valca Valentine
628.29	BELLE	CHERRY	CONRAD HOTEL INDANAPLS	HOTEL RESERVATION FEE FOR JASON CUMBERBATCH.
332.10	BELLE	CHERRY	DC BAR	Transaction made to pay DC Bar Dues for Stephen Marencic
895.00	BELLE	CHERRY	EUCI	Transaction made to pay registration fee for Dwayne Houston
795.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	Transaction made to pay registration fee for Nick Singh Gumer
795.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	Transaction made to pay registration fee for Dionne Johnson Calhoun.
628.29	BELLE	CHERRY	CONRAD HOTEL INDANAPLS	Transaction made to pay hotel fee for Thaddeus Johnson
1,051.70	BELLE	CHERRY	AMERICAN AIRLINES	Transaction made to pay airline fees for Dionne Johnson Calhoun
650.00	SELLERS	CHRISTOPHER	EVENT* MEETING SOLUTIO	NEUAC Annual Conference Registration Fees for OPC Employee (L. Jefferson)
1,020.00	SELLERS	CHRISTOPHER	PAYPAL	Agency Video Production Support
155.50	SELLERS	CHRISTOPHER	SQ *ACE S AWARDS AND P	Purchase of Award to be given at DCFCA 100th Anniversary Luncheon
918.96	SELLERS	CHRISTOPHER	SOUTHWEST	Roundtrip Flight Purchase for OPC Employee (S. Marencic) to attend conference in New Orleans, LA.
650.00	SELLERS	CHRISTOPHER	NATL ASSN REG UTIL COM	NARUC Conference Fees for OPC Employee (T. Dodson)
650.00	SELLERS	CHRISTOPHER	NATL ASSN REG UTIL COM	NARUC Conference Registration Fee for OPC Employee (K. Sistrunk)
650.00	SELLERS	CHRISTOPHER	NATL ASSN REG UTIL COM	NARUC Conference Registration Fee for OPC Employee (S. Mattavous-Frye)
784.96	SELLERS	CHRISTOPHER	SOUTHWEST	Airline Flight Purchase for out of town travel for OPC Employee (S. Marencic) to attend conference in New Orleans, LA.
(927.17)	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Refund of the hotel fee for Alya Solomon. Cancellation due to COVID-19
667.85	SELLERS	CHRISTOPHER	MARRIOTT NEW ORLEANS	Hotel Reservation at Marriott New Orleans for OPC Employee to attend an out of town conference.
667.85	SELLERS	CHRISTOPHER	MARRIOTT NEW ORLEANS	Hotel Accommodations for OPC Employee (Valca Valentine) to attend conference in New Orleans, LA
1,320.76	SELLERS	CHRISTOPHER	SPRINGHILL SUITES CHAR	Hotel Accommodations for OPC Employee (Y. Mariam) to attend conference in Charlotte, NC.
1,515.96	BELLE	CHERRY	SOUTHWEST	Airline fee for Karen Sistrunk
87.71	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Charged for incidentals by hotel. Hotel will refund the pcard transaction.
1,260.00	BELLE	CHERRY	SURVEYMONK* T 42821361	Transaction made to pay survey services for the agency.
1,020.20	BELLE	CHERRY	UNITED AIRLINES	Transaction made to purchase airline tickets for Sandra Mattavous-Frye
144.00	BELLE	CHERRY	UNITED AIRLINES	Transaction made to purchase select seating for Sandra Mattavous-Frye due to compromised health.
144.00	BELLE	CHERRY	UNITED AIRLINES	Transaction made to pay Airline Seat Selection for Sandra Mattavous-Frye due to her compromised health.
885.19	BELLE	CHERRY	AMERICAN AIRLINES	Transaction made to pay Airline Fees for Tamika Dodson
1,117.20	SELLERS	CHRISTOPHER	UNITED AIRLINES	Roundtrip Airline Purchase for OPC Employee (N. Gumer) to attend conference in San Diego, CA.

1,236.00	BELLE	CHERRY	PLANET DEPOS, LLC	Transaction made to pay for DC Water Hearing Transcripts for the WSD.
1,177.70	BELLE	CHERRY	HILTON SAN DIEGO AIRPO	Transaction made to pay hotel fee for Karen Sistrunk
235.86	BELLE	CHERRY	SHERATON	Transaction made to pay hotel fee for Karen Sistrunk
(87.71)	BELLE	CHERRY	DISPUTE CREDIT	
2,700.00	BELLE	CHERRY	PAYPAL	Transaction made to pay podcast setup and consulting services for the agency
943.43	BELLE	CHERRY	SHERATON	TRANSACTION MADE TO PAY HOTEL FEE FOR DIONNE JOHNSON CALHOUN
943.43	BELLE	CHERRY	SHERATON	TRANSACTION MADE TO PAY HOTEL FEE FOR NAUNIHAL "NICK" SINGH GUMER
943.43	BELLE	CHERRY	SHERATON	TRANSACTION MADE TO PAY HOTEL FEE FOR TAMIKA DODSON
1,415.14	BELLE	CHERRY	SHERATON	Transaction made to pay hotel fee for Sandra Mattavous-Frye
6.96	BELLE	CHERRY	CISCO SYSTEMS INC	Transaction made to pay for webex services for the agency.
1,133.20	BELLE	CHERRY	AMERICAN AIRLINES	Transaction made to pay airline fee for Doxie McCoy.
(650.00)	SELLERS	CHRISTOPHER	NATL ASSN REG UTIL COM	REFUND for NARUC Conference Registration - Karen Sistrunk
(1,515.96)	BELLE	CHERRY	SOUTHWEST	Refund due to cancellation of flights because Karen Sistrunk became sick.
(1,177.70)	BELLE	CHERRY	HILTON SAN DIEGO AIRPO	Refund of hotel fee for Karen Sistrunk, She was ill and could not attend.
499.00	BELLE	CHERRY	YOURMEMBER-CAREERS	Transaction made to post Job Announcement on website.
(158.05)	BELLE	CHERRY	PLANET DEPOS, LLC	Refund
1,127.00	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase toner cartridges
531.55	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase ink cartridges.
186.70	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase Keuring
895.00	BELLE	CHERRY	MICRO-TEL, INC	Transaction made for Microcall Maintenance Renewal
1,740.00	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase toner cartridges
(87.71)	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Refund of charges made by mistake. New Orleans Marriott
325.00	BELLE	CHERRY	SQ *ALIMAYU DESIGN	Transaction made to pay for advertisement for the Agency. Afro Newspaper anniversary ad.
608.87	BELLE	CHERRY	CAESARS HOTEL & CASINO	Hotel Fee for Doxie McCoy - National Association of Black Journalist Conference
441.95	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	Transaction made to purchase office products for the Staff
79.99	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	Transaction made to purchase supplies for the agency
660.50	BELLE	CHERRY	CINTAS	Transaction made for first aid supply services.
1,510.00	BELLE	CHERRY	AFRO AMERICAN NEWSPAPE	Transaction made for Advertisement for the Agency.
87.71	BELLE	CHERRY	DISPUTE REBILL	The \$87.71 was refunded.
229.00	BELLE	CHERRY	THE DISTRICT OF COLUMB	Transaction made to pay DC Bar ethics training for Stephen Marencic
279.04	BELLE	CHERRY	CROWN AWARDS INC	TRANSACTION MADE TO PURCHASE AWARD FOR AARON WARD. BECAUSE THE AWARD WAS SHIPPED TO A MARYLAND ADDRESS, TAX WAS CHARGED AND THE VENDOR HAS REFUSED TO REFUND THE TAX CHARGED. THEREFOR CHERRY BELLE WILL PAY THE TAX CHARGED OF \$14.94
8.76	BELLE	CHERRY	CISCO SYSTEMS INC	WEBEX SERVICES
8.99	BELLE	CHERRY	CROWN AWARDS INC	CHANGES MADE TO AARONS AWARD

636.48	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	TRANSACTION MADE TO PURCHASE SUPPLIES
12.32	BELLE	CHERRY	CROWN AWARDS INC	ADDITIONAL CHANGES TO AARONS AWARD
517.05	BELLE	CHERRY	LINKEDIN-815	Transaction made to advertise for Job announcements for the Agency
1,500.00	BELLE	CHERRY	PAYPAL	LEADERSHIP COACHING SESSIONS FOR SANDRA MATTAVOUS-FRYE
534.24	BELLE	CHERRY	EIG	Transaction made for subscription services.
263.47	BELLE	CHERRY	CINTAS	TRANSACTION MADE TO PURCHASE FIRST AID SUPPLIES
234.00	BELLE	CHERRY	KAHOOT! ASA	Subscription services for the agency
1,324.00	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	Transaction made to purchase office supplies
282.95	BELLE	CHERRY	LINKEDIN-825	To purchase job announcement advertising services for the Agency
309.20	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase office supplies for Christopher Sellers
43.50	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase supplies for Sandra Mattavous-Frye
1,650.00	BELLE	CHERRY	LAS AMERICAS NEWSPAPER	ADVERTISEMENT FOR THE AGENCY
450.00	BELLE	CHERRY	SQ *ALIMAYU DESIGN	ADVERTISEMENT SERVICES
122.70	BELLE	CHERRY	THE HAMILTON GROUP	SUPPLIES
953.62	BELLE	CHERRY	ASANA.COM	SERVICES FOR SANDRA MATTAVOUS-FRYE
1,033.00	BELLE	CHERRY	B & B SOLUTIONS	SUPPLIES
150.00	BELLE	CHERRY	NAUTICON OFFICE SOLUTI	SERVICES
2,800.00	BELLE	CHERRY	PAYPAL	PODCAST SERVICES
574.00	BELLE	CHERRY	THE HAMILTON GROUP	SUPPLIES

Fiscal Year 2023

Transaction Amount	Cardholder Last Name	Cardholder First Name	Parent Merchant Name	Transaction Notes
14.00	SELLERS	CHRISTOPHER	FACEBK 8SZ2SFFW32	Agency Advertisement fee on Facebook social media platform
258.75	BELLE	CHERRY	THE HAMILTON GROUP	SUPPLIES
475.00	BELLE	CHERRY	NASUCA	Registration fee for Sandra Mattavous-Frye Fund: 1060127 Index: 150003 PCA: 30040 Obj: 7131024
595.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	Registration fee for Sandra Mattavous-Frye Fund: 1060127 Index: 150003 PCA: 30040 OBJ: 7131024
495.97	BELLE	CHERRY	SOUTHWEST	Airline fee for Sandra Mattavous-Frye FUND: 1060127 INDEX: 150003 PCA: 30040 OBJ: 7131024
270.44	SELLERS	CHRISTOPHER	THE UPS STORE 740	Purchase of Office Supplies for Agency relocation (I.e., boxes and boxing tape)
42.00	BELLE	CHERRY	THE UPS STORE 740	Purchased bubble wrap for the agency. The agency is moving to another location.
4.06	BELLE	CHERRY	EXPEDIA 72414821175408	Airline booking fee for Laurence Daniels Airline tickets.
239.60	BELLE	CHERRY	AMERICAN AIRLINES	Airline fee for Laurence Daniels NASUCA Conf
234.60	BELLE	CHERRY	DELTA	Airline fee for Laurence Daniels
332.08	BELLE	CHERRY	DRURY PLAZA ST LOUIS	Hotel Fee for Laurence Daniels
127.07	SELLERS	CHRISTOPHER	DROPBOX*6QFBR8CSBS4 W	Fee for access to drop box
(4.06)	BELLE	CHERRY	EXPEDIA 72414821175408	Refund of Airline booking fee because flights were cancelled due to COVID-19
2,600.00	BELLE	CHERRY	PAYPAL	Transaction made for podcast services for Sandra Mattavous-Frye
(239.60)	BELLE	CHERRY	AMERICAN AIRLINES	Refund due to COVID-19 Laurence Daniels
(234.60)	BELLE	CHERRY	DELTA	Refund: Trip cancelled due to COVID-19 Laurence Daniels
468.12	BELLE	CHERRY	CISCO SYSTEMS INC	Services Rendered
475.00	BELLE	CHERRY	NASUCA	Registration fee for Karen Sistrunk
380.00	BELLE	CHERRY	EVENT* AMERICAN BAR AS	Registration fee for Sarah Kogel Smucker
2,375.00	BELLE	CHERRY	NASUCA	NASUCA registration fee for Laurence Daniels, Sarah Kogel-Smucker, Tamika Dodson, Thaddeus Johnson, Knia Tanner
578.97	BELLE	CHERRY	SOUTHWEST	Airline fee for Karen Sistrunk
91.99	BELLE	CHERRY	SOUTHWEST	Airline fee for Karen Sistrunk NASUCA Mid Year Conf
644.88	BELLE	CHERRY	CINTAS CORP	Services rendered
25.00	SELLERS	CHRISTOPHER	FACEBK XFJBYGPW32	
463.50	BELLE	CHERRY	PAYPAL	Transaction made for makeup services for Sandra Mattavous-Frye
10.00	SELLERS	CHRISTOPHER	FACEBK 9WJX2HPW32	Agency Advertisement Fee on Facebook social media platform
566.19	BELLE	CHERRY	AMERICAN AIRLINES	Airline Tickets for Knia Tanner NASUCA Conf
595.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	Registration fee for Karen Sistrunk
561.20	BELLE	CHERRY	UNITED AIRLINES	Airline tickets for Sarah Kogel Smucker NASUCA Conf

79.00	BELLE	CHERRY	UNITED AIRLINES	Airline charge for Sarah Kogel Smucker
79.00	BELLE	CHERRY	UNITED AIRLINES	Airline charge for Sarah Kogel Smucker
(166.04)	BELLE	CHERRY	DRURY PLAZA ST LOUIS	Refund due to COVID-19 Laurence Daniels
2,312.00	BELLE	CHERRY	THE HAMILTON GROUP	Transaction to purchase toner cartridges for the agency
1,150.00	BELLE	CHERRY	PUBLIC PERFORMANCE MAN	Transaction for services rendered.
597.21	BELLE	CHERRY	AMERICAN AIRLINES	Airline Tickets for Jason Cumberbatch
616.20	BELLE	CHERRY	DELTA	Airline tickets for Laurence Daniels.
553.20	BELLE	CHERRY	DELTA	Airline tickets purchased for Thaddeus Johnson NASUCA Conf.
520.00	BELLE	CHERRY	NASUCA	Registration fee for Thaddeus Johnson NASUCA fee
750.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	Registration fee for Jason Cumberbatch
1,560.00	BELLE	CHERRY	METROPOLIS	Parking services for our government vehicles.
840.00	BELLE	CHERRY	PITNEY BOWES PI	Transaction made for services rendered
3,664.00	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase ink cartridges for the agency.
624.20	BELLE	CHERRY	AMERICAN AIRLINES	Transaction made to purchase airline tickets for Tamika Dodson
110.00	BELLE	CHERRY	AMERICAN AIRLINES	Airline change flight fee for Tamika Dodson
1,053.16	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel fee for Karen Sistrunk
1,316.45	BELLE	CHERRY	MARRIOTT NEW ORLEANS	Hotel fee for Sandra Mattavous-Frye NASUCA
184.76	BELLE	CHERRY	DOUBLETREE HOTELS	Laurence Daniels Hotel
674.17	SELLERS	CHRISTOPHER	DOUBLETREE HOTELS	Doubletree Hotel stay for agency employee to attend out-of-town conference. Jason Cumberbatch
560.28	BELLE	CHERRY	DOUBLETREE HOTELS	Hotel fee for Thaddeus Johnson
560.28	BELLE	CHERRY	DOUBLETREE HOTELS	Hotel fee for Sarah Kogel Smucker
747.04	BELLE	CHERRY	DOUBLETREE HOTELS	Hotel Fee for Tamika Dodson
560.28	BELLE	CHERRY	DOUBLETREE HOTELS	Hotel Fee for Knia Tanner
560.28	BELLE	CHERRY	DOUBLETREE HOTELS	Hotel Fee for Laurence Daniels
2,000.00	BELLE	CHERRY	STEM4US!	Transaction made for services rendered
194.96	BELLE	CHERRY	AMZN MKTP US	Transaction made to purchase office supplies for Jean Bethel-Gross
780.01	BELLE	CHERRY	METROPOLIS	Transaction made to pay for parking of 3 government vehicles.
2,630.75	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase office supplies
80.00	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase office supplies
303.60	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase office supplies
932.33	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	Transaction made to purchase supplies for the office
13.97	SELLERS	CHRISTOPHER	FACEBK X6XEZHBX32	Advertisement services
1,000.00	BELLE	CHERRY	UNITED PLANNING ORGANI	Transaction made to purchase advertising services.
27.74	BELLE	CHERRY	CINTAS CORP	Restocking of Cintas First aid kits
281.25	BELLE	CHERRY	THE HAMILTON GROUP	TRANSACTION MADE TO PURCHASE OFFICE SUPPLIES.
1,934.15	BELLE	CHERRY	THE HAMILTON GROUP	Transaction made to purchase office supplies for the agency
511.33	BELLE	CHERRY	LINKEDIN-782	HR JOB ANNOUNCEMENT ADVERTISING SERVICES
375.00	BELLE	CHERRY	SQ *ALIMAYU DESIGN	TRANSACTION MADE FOR ADVERTISEMENT SERVICES RENDERED
470.81	BELLE	CHERRY	CAREERBUILDER	TRANSACTION MADE FOR HR TO ADVERTISE JOB ANNOUNCEMENTS
517.90	BELLE	CHERRY	LINKEDIN-786	TRANSACTION MADE FOR JOB ANNOUNCEMENT ADVERTISEMENT
2,500.00	BELLE	CHERRY	PAYPAL	CESA MEMBERSHIP DUES
2,600.00	BELLE	CHERRY	PAYPAL	PROFESSIONAL PODCAST COACHING SERVIES FOR SANDRA MATTAVOUS FRYE

650.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	NARUC Registration fee for Yohannes Mariam
850.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	NARUC REGISTRATION JASON CUMBERBATCH
850.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	NARUC REGISTRATION FOR NICK SINGH GUMER
1,175.95	BELLE	CHERRY	SOUTHWEST	AIRLINE FEE FOR LAURENCE DANIELS
1,095.00	BELLE	CHERRY	NATL ASSN REG UTIL COM	NARUC REGISTRATION FEE FOR SANDRA
185.90	BELLE	CHERRY	CROWN CITY INN	Hotel reservation fee for Laurence Daniels
1,322.88	BELLE	CHERRY	B & B SOLUTIONS	Office supplies for the Agency
1,018.98	BELLE	CHERRY	TOTAL OFFICE PRODUCTS,	Office supplies for the agency
170.77	BELLE	CHERRY	LINKEDIN-793	

ATTACHMENT 17
FY22 & FY23 INTRA-DISTRICT
TRANSFERS

Question 17:

For Fiscal Year 2022 and Fiscal Year 2023, to date, please list all intra-District transfers to or from OPC. For each transfer, include the following details:

- a. Buyer agency;
- b. Seller agency;
- c. The program and activity codes and names in the sending and receiving agencies' budgets;
- d. Funding source (i.e. local, federal, SPR);
- e. Description of memoranda of understanding ("MOU") services;
- f. Total MOU amount, including any modifications;
- g. Whether a letter of intent was executed for Fiscal Year 2022 and Fiscal Year 2023, to date, and if so, on what date,
- h. The date of the submitted request from or to the other agency for the transfer;
- i. The dates of signatures on the relevant MOU; and
- j. The date funds were transferred to the receiving agency.

Response:**FY 2022****OPC - Buyer:**

The amounts listed below were transferred to other agencies as intradistrict transfers. The amounts for the fixed costs were communicated to the agency during the budget process. The amounts for the Purchase Card purchases were estimated by the agency. No letter of intent for these services were prepared. The funds are generally transferred to the seller agencies in the first week of October of each year.

CSG	Program	Activity	Funding Source	Description	Amount	Transferred To
30	1000	1030	SPR	Costs associated with sustainable energy	13	Office of Financial Resource & Management
31	1000	1030	SPR	Telecommunications and RTS requests	63,038	Office of the Chief Technology Officer
32	1000	1030	SPR	Building rent for the agency's primary location	1,009,568	Office of Financial Resource & Management
40	1000	1030	SPR	Automotive maintenance and repairs for agency fleet	7,643	Department of Public Works
40	1000	1030	SPR	Purchase and travel card advances	85,000	Office of Financial Resource & Management
40	1000	1040	SPR	OCTO assessment	12,633	Office of the Chief Technology Officer
Total					1,177,882	

OPC - Seller:

There were no intra-District transfers from other agencies in FY 2022

Question 17:

For Fiscal Year 2022 and Fiscal Year 2023, to date, please list all intra-District transfers to or from OPC. For each transfer, include the following details:

- a. Buyer agency;
- b. Seller agency;
- c. The program and activity codes and names in the sending and receiving agencies' budgets;
- d. Funding source (i.e. local, federal, SPR);
- e. Description of memoranda of understanding ("MOU") services;
- f. Total MOU amount, including any modifications;
- g. Whether a letter of intent was executed for Fiscal Year 2022 and Fiscal Year 2023, to date, and if so, on what date,
- h. The date of the submitted request from or to the other agency for the transfer;
- i. The dates of signatures on the relevant MOU; and
- j. The date funds were transferred to the receiving agency.

Response:**FY 2023****OPC - Buyer:**

The amounts listed below were transferred to other agencies as intradistrict transfers. The amounts for the fixed costs were communicated to the agency during the budget process. The amounts for the Purchase Card purchases were estimated by the agency. No letter of intent for these services were prepared. The funds are generally transferred to the seller agencies in the first week of October of each year.

Account Group	Program	Cost Center	Funding Source	Description	Amount	Transferred To
712100C	100042	30040	SPR	Automotive fuel for agency fleet	45	Department of Public Works
712100C	100113	30040	SPR	Costs associated with sustainable energy	2,175	Office of Financial Resource & Management
712100C	100113	30040	SPR	Telecommunications and RTS requests	64,669	Office of the Chief Technology Officer
712100C	100113	30040	SPR	Building rent for the agency's primary location	1,536,594	Office of Financial Resource & Management
713100C	100042	30040	SPR	Automotive maintenance and repairs for agency fleet	1,743	Department of Public Works
713100C	100113	30040	SPR	Purchase and travel card advances	80,000	Office of Financial Resource & Management
713100C	100071	30040	SPR	OCTO assessment	24,418	Office of the Chief Technology Officer
713100C	300088	30110	SPR	Human resources services	41,490.00	Department of Human Resources
				Total	1,751,134	

OPC - Seller:

No intra-District transfers from other agencies have been received in FY 2023 to date.

ATTACHMENT 25
APPROVED BUDGET

Question 25:

Please provide a table showing your agency's Council-approved budget, revised budget (after reprogrammings, etc.), and actual spending, by program and activity, for Fiscal Years 2021, 2022, and the first quarter of 2023. For each program and activity, please include total budget and break down the budget by funding source (federal, local, special purpose revenue, or intra-district funds).

- a. Include any over- or under-spending and explain any variances between fiscal year appropriations and actual expenditures for Fiscal Years 2021 and 2022 for each program and activity code.

Response: FY 2021**Office of the People's Counsel (DJ0)**

Program/Activity	Approved Budget FY 2021	Revised Budget FY 2021	Actual Spending	Available Balance	% Expended	Explanation for Variance in FY 2021
0600 (SPECIAL PURPOSE REVENUE FUNDS 'O-TYPE)						
(1000) Agency Management						
(1010) Personnel	473,905	473,905	468,108	5,797	99%	Budget projections exceeded the actual spending for Personnel Activity.
(1020) Contracting And Procurement	272,420	272,420	300,295	-27,875	110%	Variance in expenditures resulting from the fringe benefits fluctuations.
(1030) Property Management	1,459,957	1,579,957	1,343,279	236,678	85%	Budget projections exceeded the projections for the Property Management activity. The unexpended amount includes unexpended funds for Occupancy and rent.
(1040) Information Technology	412,700	412,700	411,777	923	100%	Variance due to fluctuations in the fringe benefits.
(1050) Financial Management	210,000	300,000	220,361	79,639	73%	Budget projections exceeded the actual spending for Financial Management Activity.
(1070) Fleet Management	15,935	15,935	15,912	23	100%	Negligible variance.
(1085) Customer Service	255,618	255,618	237,532	18,086	93%	Budget projections exceeded the actual spending for Financial Management Activity.
Subtotal (1000) Agency Management	3,100,535	3,310,535	2,997,264	313,271	91%	"
(100F) Agency Financial Operations						
(110F) Budget Operations	514,658	514,658	389,186	125,472	76%	Budget projections exceeded the actual spending for the budget and accounting staff.
Subtotal (100F) Agency Financial Operations	514,658	514,658	389,186	125,472	76%	"
(2000) Office of People's Counsel						
(2010) Consumer Advocacy and Representation	3,599,823	3,508,823	3,301,701	207,122	94%	Budget projections exceeded the actual spending for other services.
(2020) Public Information Dissemination	2,665,129	2,546,129	2,163,622	382,507	85%	Budget projections exceeded the actual spending for other services.
Subtotal (2000) Office of People's Counsel	6,264,952	6,054,952	5,465,323	589,629	90%	"
0100 (LOCAL FUND)						
(2000) Office of People's Counsel						
(2030) DC Water - Consumer Advocacy and Represent.	689,246	700,122	691,103	9,019	99%	Budget projections exceeded the actual spending for other services.
Subtotal (2000) Office of People's Counsel	689,246	700,122	691,103	9,019	99%	"
Total Approved Operating Budget	10,569,390	10,580,266	9,542,875	1,037,391	90%	"

Question 25:

Please provide a table showing your agency's Council-approved budget, revised budget (after reprogrammings, etc.), and actual spending, by program and activity, for Fiscal Years 2021, 2022, and the first quarter of 2023. For each program and activity, please include total budget and break down the budget by funding source (federal, local, special purpose revenue, or intra-district funds).

- a. Include any over- or under-spending and explain any variances between fiscal year appropriations and actual expenditures for Fiscal Years 2021 and 2022 for each program and activity code.

Response: FY 2022 as of 12-31-2022**Office of the People's Counsel (DJ0)**

Program/Activity	Approved Budget FY 2022	Revised Budget FY 2022	Actual Spending	Available Balance	% Expended	Explanation for Variance in FY 2022
0600 (SPECIAL PURPOSE REVENUE FUNDS 'O-TYPE)						
(1000) Agency Management						
(1010) Personnel	491,516	491,516	464,625	26,891	95%	Underspending in personnel services due to fringe benefits fluctuations.
(1020) Contracting And Procurement	292,615	292,615	291,267	1,348	100%	Underspending in personnel services due to fringe benefits fluctuations.
(1030) Property Management	1,473,746	1,181,202	1,189,286	-8,084	101%	Variance resulted from telecommunication expenditures/services overage.
(1040) Information Technology	553,824	587,842	583,612	4,230	99%	Budget exceeded the spending projections for equipment category.
(1050) Financial Management	210,000	140,000	129,514	10,486	93%	Budget exceeded the spending projections for Other Services.
(1070) Fleet Management	17,317	17,317	6,645	10,672	38%	Budget exceeded the spending projections for Fleet services budget (auto fuel etc.).
(1085) Customer Service	248,839	248,839	267,964	-19,125	108%	Variance resulted from terminal leave payments & fluctuations in the fringe benefits.
Subtotal (1000) Agency Management	3,287,856	2,959,330	2,932,912	26,418	99%	"
(100F) Agency Financial Operations						
(110F) Budget Operations	382,626	382,626	407,906	-25,280	107%	Variance resulted from terminal leave and fringe benefits fluctuations for the Budget Operations.
Subtotal (100F) Agency Financial Operations	382,626	382,626	407,906	-25,280	107%	"
(2000) Office of People's Counsel						
(2010) Consumer Advocacy and Representation	4,204,611	4,020,347	3,839,649	180,698	96%	Variance resulted from vacant FTEs in the Consumer Advocacy and Representation division.
(2020) Public Information Dissemination	2,460,200	2,170,843	2,351,495	-180,652	108%	Variance resulted from labor distribution charges for FTEs budgeted in Public Information Dissemination office in addition to increased expenditures in Office Supplies and Other Services.
Subtotal (2000) Office of People's Counsel	6,664,810	6,191,190	6,191,144	46	100%	"
0100 (LOCAL FUND)						
(2000) Office of People's Counsel						
(2030) DC Water - Consumer Advocacy and Represent.	674,560	624,560	605,438	19,122	97%	Variance due to vacant Locally funded FTEs.
Subtotal (2000) Office of People's Counsel	674,560	624,560	605,438	19,122	97%	"
Total Approved Operating Budget	11,009,852	10,157,706	10,137,400	20,306	100%	"

Question 25:

Please provide a table showing your agency's Council-approved budget, revised budget (after reprogrammings, etc.), and actual spending, by program and activity, for Fiscal Years 2021, 2022, and the first quarter of 2023. For each program and activity, please include total budget and break down the budget by funding source (federal, local, special purpose revenue, or intra-district funds).

- a. Include any over- or under-spending and explain any variances between fiscal year appropriations and actual expenditures for Fiscal Years 2021 and 2022 for each program and activity code.

Response: FY 2023 as of 01-31-2023**Office of the People's Counsel (DJ0)**

Program/Activity	Approved Budget FY 2023	Revised Budget FY 2023	Actual Spending	Available Balance	% Expended	Explanation for Variance in FY 2023
1010001 LOCAL FUND						
(300091) Water Services						
(30111) Water Services Division	1,012,875	1,012,875	243,205	769,670	24%	The agency is on target in expending the FY 2023 appropriation.
Total - 1010001 LOCAL FUND	1,012,875	1,012,875	243,205	769,670	24%	"
1060127 SPECIAL PURPOSE REVENUE FUNDS 'O-TYPE						
(100003) Communications - General						
(30119) Communications Division - DJ0	259,388	259,388	92,204	167,183	36%	The agency is on target in expending the FY 2023 appropriation.
(100022) Contracting And Procurement - General						
(30040) Operations Division - CIO	309,605	309,605	100,376	209,229	32%	The agency is on target in expending the FY 2023 appropriation.
(100042) Fleet Management - General						
(30040) Operations Division - CIO	16,787	16,787	270	16,517	2%	The agency is on target in expending the FY 2023 appropriation.
(100058) Human Resource Services - General						
(30117) Human Resources Division - DJ0	602,055	602,055	163,673	438,382	27%	The agency is on target in expending the FY 2023 appropriation.
(100071) Information Technology Services - General						
(30040) Operations Division - CIO	680,063	680,063	150,629	529,434	22%	The agency is on target in expending the FY 2023 appropriation.
(100113) Property, Asset And Logistics Management - General						
(30040) Operations Division - CIO	1,960,938	1,960,938	395,501	1,565,437	20%	The agency is on target in expending the FY 2023 appropriation.
(150003) Agency Budgeting And Financial Management Services						
(10001) Budget Division	397,075	397,075	108,057	289,018	27%	The agency is on target in expending the FY 2023 appropriation.
(30040) Operations Division - CIO	275,000	275,000	22,371	252,629	8%	"
(300088) Consumer Services						
(30110) Consumer Services Division	4,252,960	4,252,960	1,654,187	2,598,773	39%	The agency is on target in expending the FY 2023 appropriation.
(300090) Public Information And Dissemination						
(30114) Office of the Deputy People's Counsel	2,513,257	2,513,257	773,588	1,739,669	31%	The agency is on target in expending the FY 2023 appropriation.
Total 1060127 SPECIAL PURPOSE REVENUE FUNDS 'O-TYPE	11,267,128	11,267,129	3,460,855	7,806,273	31%	"
Total Approved Operating Budget	12,280,003	12,280,004	3,704,061	8,575,943	30%	"

ATTACHMENT 27
REPROGRAMMINGS

Question 27:

Please list, in chronological order, every reprogramming in Fiscal Year 2022 and Fiscal Year 2023, to date, which had an impact on PSC, including those which moved funds into, out of, and within the Commission. For each reprogramming, please list the date, amount, rationale, and reprogramming number, and indicate whether a reprogramming impacted PSC’s ability to carry out a directive or recommendation of the Committee. Please include the revised, final budget for the Commission after reprogramming for Fiscal Year 2022 and Fiscal Year 2023, to date.

Response:

Original Purpose of Funds	Date	Comptroller Source Group	Activity	Comptroller Source Group	Activity	Amount		Reprogramming Rationale
		From	From	To	To	Decrease	Increase	
Reprogramming #1: FY 2022 - Special Purpose Revenue Funds								
The funds for this reprogramming were available due to revised priorities in the agency's spend during FY 2022.	5/10/2022	20, 40, 70	1030, 1050, 2010, 2020	41, 70	1040, 2010	247,521.00	247,521.00	The reprogrammed funds were used to cover: (1) costs associated with the Washington Gas newly filed rate case; (2) costs associated with the agency’s office relocation; and (3) costs associated with the agency’s city-wide climate conversations event. This reprogramming did not impact PSC's ability to carry out a directive or recommendation of the Committee.

No funds have been reprogrammed in FY 2023 to date.

No funds were transferred out of the agency in FY 2022 or FY 2023.

ATTACHMENT 30
CONTRACT LISTING

FY 2022

Contracting Party	Contract #	Contract Type	Purpose	Outputs and Deliverables	Deliverable Status	Amount Budgeted	Amount Spent	Term	Competively Bid	Subcontracting - Status	CBE	Agency Division	Monitor	Funding Sources
Aspen of DC	VOJ72916	DCSS	Temporary Staffing Support	Delivery of Service	Delivered	\$85,000.00	\$83,319.50	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-1-C13620	DCSS	Alcatel Cloud Voice Services-Telecom/Relocation	Delivery of Service	Delivered	\$106,016.96	\$106,016.96	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-2-C13620	DCSS	Remote Video Production	Delivery of Service	Delivered	\$2,550.00	\$2,550.00	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-3-C13620	DCSS	Electrical/Surplus Furniture Removal & Delivery	Delivery of Service	Delivered	\$2,200.00	\$2,200.00	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-4-C13620	DCSS	Enhanced Office Cleaning & Expedited Office Cleaning	Delivery of Service	Delivered	\$27,648.00	\$27,648.00	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-5-C13620	DCSS	IP Video System Maintenance	Delivery of Service	Delivered	\$11,610.00	\$11,610.00	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-6-C13620	DCSS	Relocation Project Management-Logistics	Delivery of Service	Delivered	\$45,378.00	\$45,378.00	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
B&B Solutions	FY22-7-C13620	DCSS	Alcatel Cloud Voice Services Equipment/Maintenance	Delivery of Service	Delivered	\$37,896.00	\$37,896.00	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
Campbell and Company DC	OPC-FY21-3b	RFP	Event Production-Editing	Delivery of Service	Delivered	\$6,737.00	\$6,737.00	10/21-9/22	YES	NO	YES	WSD	A.Anderson	Special Purpose
Campbell and Company DC	OPC-FY21-3a	RFP	Climate Conference Media Buy	Delivery of Service	Delivered	\$23,648.60	\$23,648.60	10/21-9/22	YES	NO	YES	WSD	A.Anderson	Special Purpose
Campbell and Company DC	OPC-FY21-3	RFP	Climate Conference Event Project Management	Delivery of Service	Delivered	\$27,724.62	\$27,724.62	10/21-9/22	YES	NO	YES	WSD	A.Anderson	Special Purpose
Capital Business Solutions, LLC	OPC-FY22-5/20	RFP	Agency Training Series	Service	Delivered	\$30,751.18	\$30,751.18	10/21-9/22	YES	NO	YES	Operations	E.Bright	Special Purpose
Colonial Parking, Inc.	OPC-FY22-24	Sole Source	Agency Vehicle Parking	Delivery of Service	Delivered	\$19,168.32	\$19,168.32	10/21-9/22	NO	NO	NO	Operations	C.Belle	Special Purpose
Comcast Cable Communications	NA	Small Purchase	Agency Cable Services	Delivery of Service	Delivered	\$1,379.73	\$1,379.73	10/21-9/22	NO	NO	NO	Operations	C.Belle	Special Purpose
Data Net Systems Corp	C16905-V2	DCSS	Website Hosting and Maintenance	Delivery of Service	Delivered	\$14,812.44	\$14,812.44	10/21-9/22	NO	NO	YES	Operations	A.Lee	Special Purpose
Datawatch Systems	14795	Sole Source	Agency Security System Monitoring	Delivery of Service	Delivered	\$3,288.82	\$3,288.82	10/21-9/22	NO	NO	NO	Operations	A.Lee	Special Purpose
Goldblatt Martin Pozen LLP	OPC-FY22-1	DCSS	Legal Services	Delivery of Service	Delivered	\$14,866.25	\$14,866.25	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
Harrison Maldonado Associates	OPC-FY22-19	DCSS	Translation Services	Delivery of Service	Delivered	\$2,893.07	\$2,893.07	10/21-9/22	NO	NO	YES	Operations	E.Scott	Special Purpose
Iron Mountain Info Mgmt LLC	OPC-FY22-22	Sole Source	Remote Records/File Management	Delivery of Service	Delivered	\$6,021.80	\$6,021.80	10/21-9/22	NO	NO	NO	LSD	T.Dodson	Special Purpose
Just One Technology LLC	OPC-FY22-18	Sole Source	Complaint Management System Services - SOP/Help Desk	Delivery of Service	Delivered	\$110,430.00	\$110,430.00	10/21-9/22	YES	NO	NO	Operations	E.Coard	Special Purpose

Leidos Digital Solutions Inc.	OPC-FY22-23	Sole Source	Internet Quorum (IQ) Support and Data	Delivery of Service	Delivered	\$1,922.57	\$1,922.57	10/21-9/22	NO	NO	NO	Operations	A.Lee	Special Purpose
MVS Inc	C15336	DCSS	IT Networking-CyberSecurity- IT Updates-IT Hardware-IT SoftwareIT-Cabling-WiFi	Delivery of Service	Delivered	\$168,973.47	\$168,973.47	10/21-9/22	NO	NO	YES	Operations	A.Lee	Special Purpose
NASUCA	NA	Sole Source	Agency Industry Association Membership	Delivery of Service	Delivered	\$11,197.00	\$11,197.00	10/21-9/22	NO	NO	NO	Operations	C.Belle	Special Purpose
Pitney Bowes	OPC-FY22-15	DCSS	Postage Meter	Delivery of Service	Delivered	\$2,000.00	\$2,000.00	10/21-9/22	NO	NO	NO	Operations	A.Lee	Special Purpose
PT78 LLC	OPC-FY21-12	Sole Source	Complaint Management System Development & Implementation	Delivery of Service	Delivered	\$294,493.15	\$294,493.15	10/21-9/22	YES	NO	NO	Operations	A.Lee	Special Purpose
Public Performance Management	OPC-FY22-6	Sole Source	Agency Copier Maintenance & Service	Delivery of Service	Delivered	\$7,643.04	\$7,643.04	10/21-9/22	NO	NO	YES	Operations	A.Lee	Special Purpose
Quench USA Inc.	D071067	Sole Source	Drinking Water Service	Delivery of Service	Delivered	\$673.20	\$673.20	10/21-9/22	NO	NO	NO	Operations	E.Scott	Special Purpose
RELX Inc.	OPC-FY22-3	Sole Source	Lexis-Nexis Subscription	Delivery of Service	Delivered	\$28,836.00	\$28,836.00	10/21-9/22	NO	NO	NO	Operations	A.Lee	Special Purpose
Rivendell International	OPC-FY21-16	Sole Source	Website Design & Implementation	Delivery of Service	Delivered	\$84,690.00	\$84,690.00	10/21-9/22	YES	NO	YES	Communications	P.Harmon	Special Purpose
Senoda Inc	OPC-FY22-16	Sole Source	Consumer Services Foto Novela	Delivery of Service	Delivered	\$3,438.00	\$3,438.00	10/21-9/22	YES	NO	YES	Communications	P.Harmon	Special Purpose
Tecknomic LLC	CW83178	DCSS	Agency Training	Delivery of Service	Delivered	\$4,400.00	\$4,400.00	10/21-9/22	YES	NO	YES	Operations	E.Bright	Special Purpose
The Hamilton Group	C1805	Sole Source	Agency Supplies and Outreach Material	Delivery of Service	Delivered	\$34,614.00	\$34,614.00	10/21-9/22	NO	NO	YES	Operations	C.Belle	Special Purpose
Veritas Consulting Group	LS260899032022	Sole Source	AV Equipment - Relocation	Delivery of Service	Delivered	\$48,552.00	\$48,552.00	10/21-9/22	NO	NO	YES	Operations	A.Lee	Special Purpose
WMATA	OPC-FY22-14	Sole Source	Agency Metro Benefits	Delivery of Service	Delivered	\$2,791.40	\$2,791.40	10/21-9/22	NO	NO	NO	Operations	E.Scott	Special Purpose
Xerox Financial Services	010-0054757-001	DCSS	Xerox Copier	Delivery of Service	Delivered	\$52,450.29	\$52,450.29	10/21-9/22	NO	NO	NO	Operations	E.Scott	Special Purpose
Wilson Energy Economics	K22-1	Sole Source	PJM Related	Delivery of Service	Delivered	\$30,000	\$27,587.00	10/21-9/22	NO	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Rod Walker & Associates Consulta	K22-2	Competitive	General Technical	Delivery of Service	Delivered	\$20,000	\$0.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
GDS Associates, Inc.	K22-3	Competitive	General Technical	Delivery of Service	Delivered	\$55,000	\$38,207.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
McCarter & English, LLP	K22-4	Competitive	General Legal	Delivery of Service	Delivered	\$35,000	\$3,523.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Spiegel & McDiarmid, LLP	K22-5	Competitive	General Legal	Delivery of Service	Delivered	\$50,000	\$50,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Duncan & Allen, LLP	K22-6	Competitive	General Legal	Delivery of Service	Delivered	\$25,000	\$9,421.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Acadian Consulting Group, LLC	K22-7	Competitive	General Technical	Delivery of Service	Delivered	\$25,000	\$24,282.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Nova Energy Consultants, Inc.	K22-8	Competitive	General Technical	Delivery of Service	Delivered	\$10,000	\$0.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Applied Economics Clinic	K22-9	Competitive	General Technical	Delivery of Service	Delivered	\$25,000	\$1,587.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Grid Strategies, LLC	K22-10	Competitive	General Technical	Delivery of Service	Delivered	\$20,000	\$20,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Ostrander Consulting	K22-11	Competitive	General Technical	Delivery of Service	Delivered	\$20,000	\$0.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Sage Mabagement	K22-12	Competitive	DC Water -Tech	Delivery of Service	Delivered	\$40,000	\$34,563.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Local
Saxton and Stump	K22-13	Competitive	DC Water -Legal	Delivery of Service	Delivered	\$35,000	\$34,965.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Local
Brubaker and Associates	K22-14	Competitive	General Technical	Delivery of Service	Delivered	\$18,000	\$17,747.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
GDS Associates, Inc.	K22-15	Competitive	FERC/PJM Tech	Delivery of Service	Delivered	\$17,500	\$17,461.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose

Acadian Consulting Group, LLC	K22-16	Competitive	FC 1169-Tech	Delivery of Service	Delivered	\$20,000	\$19,087.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Rod Walker & Associates	K22-17	Competitive	FC 1169-Tech	Delivery of Service	Delivered	\$15,000	\$15,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Nova Energy Consultants, Inc.	K22-18	Competitive	FC 1169-Tech	Delivery of Service	Delivered	\$10,000	\$3,584.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Ostrander Consulting	K22-19	Competitive	FC 1169-Tech	Delivery of Service	Delivered	\$20,000	\$10,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Applied Economics Consultants	K22-20	Competitive	FC 1169-Tech	Delivery of Service	Delivered	\$15,000	\$15,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Brubaker and Associates	K22-21	Competitive	FC 1169-Tech	Delivery of Service	Delivered	\$15,000	\$9,500.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
DWGP	K22-22	Competitive	FC 1169-Legal	Delivery of Service	Delivered	\$25,000	\$25,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
McCarter & English, LLP	K22-23	Competitive	FC 1169-Legal	Delivery of Service	Delivered	\$10,000	\$10,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Grid Strategies, LLC	K22-24	Competitive	FERC/PJM Tech	Delivery of Service	Delivered	\$10,000	\$10,000.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose
Spiegel & McDiarmid, LLP	K22-25	Competitive	FERC/PJM Tech	Delivery of Service	Delivered	\$10,000	\$9,585.00	10/21-9/22	YES	NO	NO	Litigation Services	N.Gumer/C. Sellers	Special Purpose

ATTACHMENT 37

Office of the People's Counsel FY2022

Agency Office of the People's Counsel Agency Acronym OPC Agency Code DJ0

To edit agency and POC information press your agency name (underlined and in blue above).

Agency Performance POCs eric coard; Stephen Marencic Agency Budget POCs eric coard Fiscal Year 2022

Agency's Operating Budget

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FY2022 Agency Accomplishments

Add Add Accomplishment

Accomplishment

Accomplishments	What is the accomplishment that your agency wants to highlight?	How did this accomplishment impact residents of DC?	How did this accomplishment impact your agency?
	OPC completed a study entitled, Equity Assessment of Electrification Incentives in the District of Columbia,	The study helps OPC in its climate advocacy by defining equitable electrification in DC in terms of transitioning away from fossil fuels in a manner that considers the implications of economic and geographic disparities in both existing and future decarbonization efforts.	Consumers will benefit from this study as the Commission and other decision makers will have a well-reasoned basis to make sound climate decisions.
	The DC Court of Appeals ruled in favor of OPC on two cost recovery proposals in the Pepco rate case heard by the DC Public Service Commission.	This win at the Court of Appeals was significant for OPC because it clarified the law governing which costs should and should not be passed on to ratepayers.	This decision was favorable to consumers as they did not have to pay for costs that should not have been passed on by Pepco.
	The Office of the People's Counsel and the District of Columbia Government filed a Joint Complaint and Petition before the DC Public Service Commission to institute a formal investigation into Pepco's CREF practices, alleging that Pepco has systematically mishandled a program designed to allow District residents to participate in the renewable energy market.	This investigation will enhance OPC's ability to support the city's goal of meeting the District's Renewable Portfolio Standard target related to solar.	The Commission granting OPC's petition and establishing parameters for an audit represents a victory for consumers because it means there is a focused proceeding that will pave the way for a transparent and quick resolution of long-standing issues and ensuring the accuracy of future community solar credit issues.

2022 Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations	Add Key Performance Indicator
1	Provide consumer education, outreach and technical assistance to District ratepayers and consumers on matters relating to natural gas, electric, telephone and water services.	2	2	Add Key Performance Indicator
2	Ensure effective advocacy on behalf of consumers and ratepayers of natural gas, electric, telephone and water services in the District.	0	1	Add Key Performance Indicator
3	Enhance agency operational efficiency to improve agency efficiency and productivity, service delivery and cost reduction.	0	1	Add Key Performance Indicator
4	Create and maintain a highly efficient, transparent and responsive District government	10	0	Add Key Performance Indicator
TOT		12	4	

2022 Key Performance Indicators

Measure	Highlight in PAR	New Measure/Benchmark Year	Directionality	FY 2020 Target	FY2020 Actual	FY2021 Target	FY2021 Actual Report	FY2022 Target	FY 2022 Quarter 1	FY 2022 Quarter 2	FY 2022 Quarter 3	FY 2022 Quarter 4	FY 2022 Report	Was 202 KPI Met
1 - Provide consumer education, outreach and technical assistance to District ratepayers and consumers on matters relating to natural gas, electric, telephone and water services. (2 Measure r														
Percent of consumer complaints closed annually	<input type="checkbox"/>	<input type="checkbox"/>	Up is Better	90%	81.7%	90%	76%	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	Waitin on Da
Number of consumer outreach meetings	<input type="checkbox"/>	<input type="checkbox"/>	Up is Better	660	1334	660	1422	400	457	378	441	356	1632	Met

2022 Core Business Measures

Measure	FY2022 Target
Human Resource Management - Percent of eligible employees completing and finalizing a performance plan in PeopleSoft	97%
Human Resource Management - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft	97%
Human Resource Management - Percent of new hires that are DC residents (excludes temporary workers and contractors) (Updated by OCA)	No Target Set
Human Resource Management - Percent of employees that are DC residents (excludes temporary workers and contractors) (Updated by OCA)	52.2%

2022 Operations

Operations Header	Operations Title	Operations Description	Type of Operations	Add Strategic Initiative	Add Workload Measure
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Operations Header	Operations Title	Operations Description	Type of Operations	Add Strategic Initiative	Add Workload Measure
1 - Provide consumer education, outreach and technical assistance to District ratepayers and consumers on matters relating to natural gas, electric, telephone and water services. (2 Activity records)					
CONSUMER EDUCATION	Daily Consumer Education Activities	OPC's consumer services division provides daily consumer education and outreach activity by attending and conducting various community meetings on a weekly and monthly basis.	Daily Service	Add Strategic Initiative	Add Workload Measure
CUSTOMER SERVICE	Consumer assistance	On a daily basis, OPC provides consumers with pertinent information for city services, not provided by OPC. The agency receives many misdirected calls, and strives to ensure that residents needing assistance are referred to the correct city agency for service.	Daily Service	Add Strategic Initiative	Add Workload Measure
2 - Ensure effective advocacy on behalf of consumers and ratepayers of natural gas, electric, telephone and water services in the District. (1 Activity)					
CONSUMER ADVOCACY & REPRESENTATION	OPC Consumer Advocacy	This operation describes the mission critical work OPC conducts in advocating for consumer regulatory issues.	Daily Service	Add Strategic Initiative	Add Workload Measure
3 - Enhance agency operational efficiency to improve agency efficiency and productivity, service delivery and cost reduction. (1 Activity)					
Daily Operations	Enhancing Agency Operational Efficiency	OPC is working efficiently and effectively to assist District consumers with individual inquiries and complaints regarding their utility services and billing on both an informal and formal basis. OPC staff is continuing its comprehensive consumer education program, which includes outreach to non-English speaking and senior consumers. OPC has a robust seniors outreach and education program that is a vital component of its consumer education and outreach program. OPC has enhanced its partnerships with AARP, the Office on Aging and Commission on Aging. OPC staff educates seniors through presentations at community and mini-commission on aging meetings and at senior centers throughout the District. OPC staff also regularly updates the "Seniors Resource Guide" about home energy efficiency tips and changes in the District's utility markets. OPC's seniors outreach and education program is designed to assist seniors in managing their utility services costs.	Daily Service	Add Strategic Initiative	Add Workload Measure

2022 Workload Measures

Measure	Highlight in PAR	New Measure/Benchmark Year	FY2017 Actual	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY2021 Actual Report	FY 2022 Quarter 1	FY 2022 Quarter 2	FY 2022 Quarter 3	FY 2022 Quarter 4	FY 2022 Report
1 - Consumer assistance (4 Measure records)												
Number of consumer complaints received regarding electric, gas, or telephone services	<input type="checkbox"/>	<input type="checkbox"/>	2349	1593	1252	1090	1970	471	777	473	791	2512
Number of general consumer inquiries regarding, programs, assistance or services	<input type="checkbox"/>	<input type="checkbox"/>	924	1182	1150	1392	1258	602	457	1376	1191	3626
Number of NEP/LEP persons served by the agency	<input type="checkbox"/>	<input type="checkbox"/>	5834	2871	3113	1077	848	924	749	708	847	3228
Number of consumer complaints received regarding water services	<input type="checkbox"/>	✓	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	225	192	177	233	827
1 - Daily Consumer Education Activities (2 Measure records)												
Number of consumer outreach meetings for Water Services Division (WSD)	<input type="checkbox"/>	✓	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	6	4	11	3	24
Number of consumer outreach meetings for Consumer Services Division (CSD)	<input type="checkbox"/>	✓	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	97	94	130	79	400
2 - OPC Consumer Advocacy (2 Measure records)												
Number of cases litigated before the Public Services Commission, Federal Energy Regulatory Commission, Federal Communications Commission and PJM	<input type="checkbox"/>	<input type="checkbox"/>	46	56	46	Not Available	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	70
Number of cases litigated before a DC Water Hearing Officer	<input type="checkbox"/>	✓	New in 2022	New in 2022	New in 2022	New in 2022	New in 2022	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2

2022 Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Is this initiative related to an American Rescue Plan Act (ARPA) enhancement?	Does this initiative enhance racial equity in the District?	Cluster	Add Initiative Update
Consumer assistance (1 Strategic Initiative)								
Community Engagement & Awareness	OPC will develop strategies that will engage consumers and address trends that are impacting utility consumers. These strategies will be developed through a series of collaborative internal workgroup meetings, with implementation beginning in FY 23.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Daily Consumer Education Activities (2 Strategic Initiative records)								

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Is this initiative related to an American Rescue Plan Act (ARPA) enhancement?	Does this initiative enhance racial equity in the District?	Cluster	Add Initiative Update
Annual Consumer Community Conversation	OPC will host its inaugural consumer community conversation related to Climate Change to give the consumers an understanding of Climate Change so they are empowered to have a meaningful voice at the table when decisions are being made.	12-31-2021	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Quarterly Agency Partner Discussion	OPC will hold quarterly resource discussions throughout FY 22 to foster continued coordination of government and nonprofit service providers to assist DC consumers related to climate change and energy efficiencies related to each utility. (The goal is to utilize the quarterly discussions with our partners to gain knowledge and build on the content of the Annual Event, which is held in October)	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
OPC Consumer Advocacy (10 Strategic Initiative records)								
Clean Water Initiative	Conduct a presentation on safe drinkable water, including lead in water and DC Water's lead pipe replacement plan. Offer training for Water Services Division staff to learn and become educated in clean water initiatives, including safe drinking water initiatives.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Deep Decarbonization Consumer Blueprint	OPC will develop and release a "consumer blueprint" for deep decarbonization in the District. The blueprint will provide a vision of how the District can most equitably, affordably, and reliably achieve its goal of net zero carbon emissions by 2050, identify key benefits and pitfalls for consumers in deep decarbonization plans and proposals, and lay out requirements for how such plans and proposals can best serve District consumers.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Energy Efficiency and Demand Response – FC 1160	In FC 1160 OPC will evaluate Pepco's proposed Energy Efficiency and Demand Response ("EEDR") program application to ensure that any such programs are just, reasonable, racially equitable, cost-effective, and are in line with the District's climate change goals. OPC will file comments on the proposed application and actively participate in any follow-up working group processes.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Utility Climate Planning – FC 1167	In FC 1167 OPC will evaluate and comment on Pepco and Washington Gas Light's climate plans and related studies and information, and on other parties' electrification studies. OPC will conduct and file an Electrification Study, which will address certain costs and benefits, and important equity considerations in electrification investments as they affect District residents at all income levels.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Water Affordability	OPC has just completed its water affordability study and will utilize the study to inform its advocacy on behalf DC Water consumers to ultimately reduce the number of consumers who are experiencing water affordability problems.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Alternative Ratemaking – FC 1156	OPC will examine the Commission's order on reconsideration to determine if an appeal is merited. OPC will also participate in the Pennsylvania New Jersey Maryland Interconnection LLC's Working Group to ensure the Commission adopts an electric price structure that allows the minimum in cost recovery, produces effective regulatory oversight of the rate increase process while also supporting a reliable and environmentally sustainable grid.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Affordability Study	OPC has just completed its water affordability study and will utilize the study to inform its advocacy on behalf DC Water consumers to ultimately reduce the number of consumers who are experiencing water affordability problems.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Gas Leaks and Project Pipes -- FC1154	OPC will participate in this proceeding to advance policy positions to ensure that there will be a distinct process of cost recovery between normal and accelerated pipe replacement work. OPC will also propose a method of leak reporting that results in a consistent set of reports detailing the status of natural gas leaks in the District of Columbia.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
Construction Petition	OPC will file a petition before the DC Public Service Commission designed to establish a set of construction protocols that would be applied throughout the city that prevents damage to homes.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update
DC Water Rate Proceeding	In the DC Water Rate proceeding, OPC will review and analyze DC Water's rate adjustment filing and testify, file written comments, and otherwise advocate for affordable rates and charges and other benefits for District ratepayers.	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	no	Deputy Mayor for Operations and Infrastructure	Add Initiative Update

2022 Initiative Updates

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Affordability Study (2 Initiative Update records)						
Affordability Study	This initiative has been completed. The Affordability Study is being prepared for publication	Complete	High	Demonstrable		Q1
Affordability Study	The water affordability study has been completed.	Complete		Demonstrable		Q4
Alternative Ratemaking – FC 1156 (2 Initiative Update records)						

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Alternative Ratemaking – FC 1156	This is an ongoing legal proceeding. More information will be provided later in this fiscal year.	25-49%	Medium	Incremental		Q1
Alternative Ratemaking – FC 1156	Oral Arguments were held on September 15, 2022.	25-49%		Incremental		Q4
Annual Consumer Community Conversation (2 Initiative Update records)						
Annual Consumer Community Conversation	On October 16, 2021, OPC hosted Straight Talk About Climate Change and Environmental Injustice. We had panelists from various industries to include advocates that provided consumers insight on climate change, tips & tools for energy efficiency, and provided a deep dive into injustices that impact our global environment. We had nearly 400 participants that joined the discussion via Zoom and social media. We partnered with Andy Shallal, owner of Bus Boys & Poets, and offered consumers to join the conversation on site at the Bus Boys- Anacostia location.	Complete	High	Demonstrable		Q1
Annual Consumer Community Conversation	CSD held its social service discussion and network meeting in FY 2022	Complete		Demonstrable		Q4
Clean Water Initiative (2 Initiative Update records)						
Clean Water Initiative	The Clean Water Initiative is in progress. OPC's Water Services Division (WSD) briefly presented about access to clean water during their "Imagine a Day Without Water" presentation in late October. The presentation informed the public that DC residents are concerned about consuming water and may choose to go without water because they are concerned with the drinking water. We acknowledge the lead pipe replacement plan and DC Water Drinking Water Division, which oversees the drinking water quality and provides at-home testing kits. OPC's WSD is exploring the possibility of a public presentation solely on clean water in the District and researching staff training, contingent on the staff's accessibility and availability, especially with WSD dealing with a higher than expected caseload.	25-49%	High	Incremental		Q1
Clean Water Initiative	We planned to host the presentation on Wednesday, September 28th but had to reschedule by the end of October because DCW was unavailable that day. We continue to share information on lead pipe replacement program. We completed this KPI by our presentation in Quarter 1 and created a presentation on Lead Pipe Replacement Program.	Complete		Demonstrable		Q4
Community Engagement & Awareness (2 Initiative Update records)						
Community Engagement & Awareness	Given the uncertainty of needs during the current health crisis and the long term impact on the economy, we will evaluate the trends and needs of D.C. consumers to begin effective strategizing in June/July 2022 for FY'23.	0-24%	Low	None		Q1
Community Engagement & Awareness	Completed the FY23-24 Biennial Language Access Plan (BLAP) Development and approved by the Director of the Language Access Program – District of Columbia Office of Human Rights. Revised the agency's Language Access Policy and approved by the Director of the Language Access Program – District of Columbia Office of Human Rights. Completed the FY22-4th Quarter Reporting. CSD implement the new CMS for FY 2022	Complete		Demonstrable		Q4
Construction Petition (2 Initiative Update records)						
Construction Petition	On October 14, 2021, OPC filed a petition into the prudence of Pepco's construction practices.	0-24%	Medium	Incremental		Q1
Construction Petition	OPC continues to assist consumers who have damage caused by utility construction. If the issue continues, OPC will consider another way to address the issue directly with the utility company or with another agency that governs construction in public spaces.	0-24%		Incremental		Q4
DC Water Rate Proceeding (2 Initiative Update records)						
DC Water Rate Proceeding	We anticipate that DC Water will issue the Rate Proceeding proposal in the first quarter of 2022. OPC is securing a legal consultant and a technical consultant to assist our review of the proposal.	0-24%	Medium	Incremental		Q1
DC Water Rate Proceeding	The DC Water rate proceeding has been completed with new rates effective October 1, 2022.	Complete		Demonstrable		Q4
Deep Decarbonization Consumer Blueprint (2 Initiative Update records)						
Deep Decarbonization Consumer Blueprint	The Deep Decarbonization consumer blueprint is on track. OPC's consultants have completed review of relevant materials, conducted internal stakeholder sessions, begun review of wholesale market opportunities, and are in the midst of scenario development.	25-49%	High	Demonstrable		Q1
Deep Decarbonization Consumer Blueprint	The Deep Decarbonization Blueprint has been completed.	Complete		Demonstrable		Q4
Energy Efficiency and Demand Response – FC 1160 (2 Initiative Update records)						
Energy Efficiency and Demand Response – FC 1160	On Nov. 23, 2021 OPC filed detailed comments, including an expert affidavit, on Pepco's Application for authorization to approve a three-year Energy Efficiency and Demand Response ("EEDR") Program.	0-24%	Medium	Incremental		Q1
Energy Efficiency and Demand Response – FC 1160	OPC filed initial and reply comments on Pepco's EEDR programs advocating for cost-effective programs that are not duplicative of the DCSEU programs and for a PSC established cost-benefit analysis to determine whether programs should be approved. We are now awaiting next steps for this proceeding from the Public Service Commission.	0-24%		Incremental		Q4
Gas Leaks and Project Pipes -- FC1154 (2 Initiative Update records)						

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Gas Leaks and Project Pipes -- FC1154	OPC is participating in Technical Conferences established by the Commission to establish clarity in WGL's reporting of gas leaks and to have greater oversight of WGL's gas pipeline replacement project.	25-49%	Medium	Incremental		Q1
Gas Leaks and Project Pipes -- FC1154	OPC's along with the other parties filed comments on 8/15/2022 addressing the issues involved with WGL's implementation of the Advanced Leak Detection Pilot Program and provided recommendations for the Pilot for the remainder of the program.	25-49%		Incremental		Q4
Quarterly Agency Partner Discussion (2 Initiative Update records)						
Quarterly Agency Partner Discussion	During the 1st quarter of FY22, OPC coordinated outreach meetings with the DC Department of Ageing and Community Living (10/15), Lydia's House (10/14 & 10/29) to discuss and share the latest resource information for D.C. residents and consumers. OPC will host a social services discussion with government agencies and community partners in March, for the 2nd Quarter of FY'22. OPC will host meetings in the 3rd and 4th quarters of FY'22 with a focus on the the latest trending needs for utility consumers at that time. Final dates TBD.	50-74%	High	Incremental		Q1
Quarterly Agency Partner Discussion	Due to unforeseen circumstances related to employee manpower; the Quarterly Partnership discussions will reconvene in FY23	0-24%		None		Q4
Utility Climate Planning -- FC 1167 (2 Initiative Update records)						
Utility Climate Planning -- FC 1167	OPC has been active in all aspects of helping to direct utility climate planning to meet the District's climate change goals. Specifically, OPC submitted comments on Pepco's climate solutions plan on Nov. 20, 2021, OPC joined other parties in moving to challenge the confidentiality of certain WGL filings, OPC filed optional comments on Pepco's 5-year plan on Dec. 7, 2021 and participated in stakeholder listening sessions regarding that plan, and OPC filed its electrification study: Equity Assessment of Electrification Incentives in the District of Columbia on Dec. 3, 2021.	25-49%	Medium	Incremental		Q1
Utility Climate Planning -- FC 1167	OPC filed initial and reply comments on both Pepco's and WGL's climate business plans emphasizing need for well planned, equitable and affordable utility climate business plans. We are now awaiting next steps for this proceeding from the Public Service Commission.	25-49%		Incremental		Q4
Water Affordability (2 Initiative Update records)						
Water Affordability	The completed Study is undergoing peer review in advance of the Study's public release.	75-99%	High	Demonstrable		Q1
Water Affordability	We planned to host the presentation on Wednesday, September 28th but had to reschedule by the end of October because DCW was unavailable that day. We continue to share information on lead pipe replacement program. We completed this KPI by our presentation in Quarter 1 and created a presentation on Lead Pipe Replacement Program.	Complete		Demonstrable		Q4

2022 ARP Key Performance Indicators

Measure	Highlight in PAR	New Measure/Benchmark Year	Directionality	ARPA Expenditure Code	ARPA Initiative	ARPA Sub-Initiative	ARPA Project Name	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY: Tar
No Measure records found														

2022 ARP Workload Measures

Measure	Highlight in PAR	ARPA Project Name	New Measure/Benchmark Year	ARPA Expenditure Code	ARPA Initiative	ARPA Sub-Initiative	FY2017 Actual	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY2021 Actual	FY 2022 Quarter 1	FY 2022 Quarter 2	FY 2023 Quarter 3
No Measure records found														

2021 Unfinished Initiatives

Title	Description	% Complete from Prior FY	Status Update	Explanation	Anticipated Completion Date	Add Initiative Update
Daily Consumer Education Activities (1 Strategic Initiative)						
Consumer Complaint Software	Roll out of a new consumer complaints software system and revised tracking measures, tied to our new standard operating procedures.	50-74%	In Q3 an RFP was issued to re-construct the database. In Q4, a vendor was selected. OPC is currently working with the vendor to develop implement the agency's new consumer complaint system.	The vendor selection for this project took longer than initially anticipated.	01-31-2022	
OPC Consumer Advocacy (3 Strategic Initiative records)						
Formal Case 1163 - Microgrids Notice of Inquiry (NOI)	Microgrids NOI (Formal Case No. 1163) -- The Commission established a Notice of Inquiry to examine how microgrids can be incorporated into the District of Columbia's energy infrastructure. OPC will file comments and otherwise advocate for the promotion of policies supporting the District's climate goals and for related consumer protections in this proceeding.	50-74%	Regarding Formal Case 1163 Microgrids -- Notice of Intent, OPC actively participated in the PSC's investigation of the use of microgrids and filed comments urging the development of an electric grid that accommodates microgrids in a manner that supports the District's climate goals and urging the equitable use of microgrids to benefit all DC consumers.	This is an ongoing legal proceeding.	09-30-2022	

Title	Description	% Complete from Prior FY	Status Update	Explanation	Anticipated Completion Date	Add Initiative Update
OPC Podcasts	OPC Podcasts: OPC will develop and broadcast Educational Podcasts on issues impacting District residents. The podcasts will utilize the OPC Energy Lab.	50-74%	Due to scheduling conflicts, the podcast initiative has not been completed. The agency will host four more podcasts in FY 22.	Due to scheduling conflicts, the podcast initiative has not been completed. The agency will host four more podcasts in FY 22.	09-30-2022	
Supporting Regional Transmission Planning	OPC will advocate on behalf of DC ratepayers by opposing a proposal at the Federal Energy Regulatory Commission (FERC) which would have turn significant portions of transmission planning over to the transmission owners for self-approved projects and will seeking rehearing of that order. OPC supports a proposal currently before FERC which would require Pennsylvania New Jersey Maryland Interconnection (PJM) to plan end-of-life transmission replacement projects.	50-74%	In July, Federal Energy Regulatory Commission (FERC) issued an advanced notice of proposed rulemaking (ANOPR) regarding transmission planning for the wholesale electric markets. OPC has been actively engaged in PJM Interconnection, LLC workshops regarding the ANOPR, filed comments at FERC and will speak (on November 15) at a FERC technical conference on this issue.	This is a legal proceeding. it is ongoing.	09-30-2022	

2021 Unfinished Initiative Updates

Strategic Initiative Title	Anticipated completion date	New Initiative Created for FY21	No Longer an Initiative	Initiative Status Update	% Complete to date	Confidence in completion by anticipated completion date?	Status of Impact	Explanation of Impact (Limited to 550 Characters)	Supporting Data	Reporting Quarter
Consumer Complaint Software	01-31-2022	<input type="checkbox"/>	<input type="checkbox"/>	Updates will be forthcoming later in the fiscal year.	0-24%	Medium	Incremental	OPC is working to optimize its consumer database to ensure effective handling of consumer utility disputes.		Q1
OPC Podcasts	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	OPC has produced one podcast in Q1. The agency will host three more podcasts in FY 22. The podcasts are utilizing a popup studio in OPC's offices. The Podcast Initiative in Q 1 also has included training for the People's Counsel to improve production. Two new podcasts that were produced in third quarter of FY 21 are airing in FY 22 Q1.	25-49%	High	Incremental	OPC continues to work toward finding new and innovative methods to reach District residents and to inform constituents of how OPC can help in utility disputes and provide general utility and energy education.		Q1
Formal Case 1163 - Microgrids Notice of Inquiry (NOI)	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	This is an ongoing legal proceeding. More information to follow later this fiscal year.	25-49%	Medium	Incremental	This is an ongoing legal proceeding.		Q1
Supporting Regional Transmission Planning	09-30-2022	<input type="checkbox"/>	<input type="checkbox"/>	This is an ongoing legal proceeding. More information to follow later this fiscal year.	50-74%	Medium	Incremental	This is an ongoing legal proceeding.		Q1

Administrative Information

Record ID# 902

Performance Plan ID 902

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ATTACHMENT 38

Office of the People's Counsel FY2023

Agency Office of the People's Counsel Agency Acronym OPC Agency Code DJ0

To edit agency and POC information press your agency name (underlined and in blue above).

Agency Performance POCs eric coard; Stephen Marencic Agency Budget POCs eric coard Fiscal Year 2023 Add Current Quarter Data

Agency's Operating Budget

[Lookup Your Agency's Operating Budget](#)

2023 Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations	Add Key Performance Indicator
1	Provide consumer education, outreach and technical assistance to District ratepayers and consumers on matters relating to natural gas, electric, telephone and water services.	3	2	Add Key Performance Indicator
2	Ensure effective advocacy on behalf of consumers and ratepayers of natural gas, electric, telephone and water services in the District.	0	1	Add Key Performance Indicator
3	Enhance agency operational efficiency to improve agency efficiency and productivity, service delivery and cost reduction.	0	1	Add Key Performance Indicator
4	Create and maintain a highly efficient, transparent and responsive District government	10	0	Add Key Performance Indicator
TOT		13	4	

Add Strategic Objective

2023 Key Performance Indicators

Measure	New Measure/Benchmark Year	Directionality	Frequency of Reporting	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY2021 Target	FY2021 Actual Report	FY2022 Target	FY2022 Actual Report	FY 2023 Target Report	FY 2023 Quarter 1
1 - Provide consumer education, outreach and technical assistance to District ratepayers and consumers on matters relating to natural gas, electric, telephone and water services. (2 Measure records)												
Percent of consumer complaints for electric, gas, telephone and water utilities closed annually.	<input type="checkbox"/>	Up is Better	Annually	63.3%	90%	81.7%	90%	76%	90%	Not Available	80%	Annual Measure
Number of consumer outreach meetings	<input type="checkbox"/>	Up is Better	Quarterly	1031	660	1334	660	1422	400	1632	400	366

2023 Operations

Operations Header	Operations Title	Operations Description	Type of Operations	Add Workload Measure	Add Strategic Initiative
1 - Provide consumer education, outreach and technical assistance to District ratepayers and consumers on matters relating to natural gas, electric, telephone and water services. (2 Activity records)					
CONSUMER EDUCATION	Daily Consumer Education Activities	OPC's consumer services division provides daily consumer education and outreach activity by attending and conducting various community meetings on a weekly and monthly basis.	Daily Service	Add Workload Measure	Add Strategic Initiative
CUSTOMER SERVICE	Consumer assistance	On a daily basis, OPC provides consumers with pertinent information for city services, not provided by OPC. The agency receives many misdirected calls, and strives to ensure that residents needing assistance are referred to the correct city agency for service.	Daily Service	Add Workload Measure	Add Strategic Initiative
2 - Ensure effective advocacy on behalf of consumers and ratepayers of natural gas, electric, telephone and water services in the District. (1 Activity)					
CONSUMER ADVOCACY & REPRESENTATION	OPC Consumer Advocacy	This operation describes the mission critical work OPC conducts in advocating for consumer regulatory issues.	Daily Service	Add Workload Measure	Add Strategic Initiative
3 - Enhance agency operational efficiency to improve agency efficiency and productivity, service delivery and cost reduction. (1 Activity)					
Daily Operations	Enhancing Agency Operational Efficiency	OPC is working efficiently and effectively to assist District consumers with individual inquiries and complaints regarding their utility services and billing on both an informal and formal basis. OPC staff is continuing its comprehensive consumer education program, which includes outreach to non-English speaking and senior consumers. OPC has a robust seniors outreach and education program that is a vital component of its consumer education and outreach program. OPC has enhanced its partnerships with AARP, the Office on Aging and Commission on Aging. OPC staff educates seniors through presentations at community and mini-commission on aging meetings and at senior centers throughout the District. OPC staff also regularly updates the "Seniors Resource Guide" about home energy efficiency tips and changes in the District's utility markets. OPC's seniors outreach and education program is designed to assist seniors in managing their utility services costs.	Daily Service	Add Workload Measure	Add Strategic Initiative

2023 Workload Measures

Measure	New Measure/Benchmark Year	Frequency of Reporting	FY2020 Actual	FY2021 Actual Report	FY2022 Actual Report	FY 2023 Quarter 1
1 - Consumer assistance (4 Measure records)						

Measure	New Measure/ Benchmark Year	Frequency of Reporting	FY2020 Actual	FY2021 Actual Report	FY2022 Actual Report	FY 2023 Quarter 1
Number of consumer complaints received regarding electric, gas, or telephone services	<input type="checkbox"/>	Quarterly	1090	1970	2512	601
Number of general consumer inquiries regarding, programs, assistance or services	<input type="checkbox"/>	Quarterly	1392	1258	3626	967
Number of NEP/LEP persons served by the agency	<input type="checkbox"/>	Quarterly	1077	848	3228	460
Number of consumer complaints received regarding water services	<input type="checkbox"/>	Quarterly	Not Available	Not Available	827	242
1 - Daily Consumer Education Activities (2 Measure records)						
Number of consumer outreach meetings for Water Services Division (WSD)	<input type="checkbox"/>	Quarterly	New in 2022	New in 2022	24	17
Number of consumer outreach meetings for Consumer Services Division (CSD)	<input type="checkbox"/>	Quarterly	New in 2022	New in 2022	400	57
2 - OPC Consumer Advocacy (2 Measure records)						
Number of cases litigated before the Public Services Commission, Federal Energy Regulatory Commission, Federal Communications Commission and PJM	<input type="checkbox"/>	Quarterly	Not Available	57	70	12
Number of cases litigated before a DC Water Hearing Officer	<input type="checkbox"/>	Annually	New in 2022	New in 2022	2	Annual Measure

2023 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date	Is this Initiative focused on Wards 7 and/or 8?	Does this initiative support the Resilient DC Strategy?	Is this initiative related to an American Rescue Plan Act (ARPA) enhancement?	Is this initiative focused on enhancing racial equity?	Add Initiative Update
Daily Consumer Education Activities (2 Strategic Initiative records)							
Citywide Climate Change Conference	OPC will develop and hold a community wide climate change conference that will further educate DC residents on the actions and accomplishments of the DC Government and other organizations to halt climate change with a focus on environmental justice, socio-economic and racial equity implications of environmental policies and actions.	09-30-2023	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Environmental Justice Community Education Program	OPC will develop an interactive/participatory community education program on the meaning of Environmental Justice. Determine the impact on low-income and minority communities, efforts to eliminate and remediate environmental injustices and meaningful engagement in the development and decision-making process of regulatory and legislative actions on environmental matters that is inclusive, effective, and accessible to all DC residents.	09-30-2023	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
OPC Consumer Advocacy (2 Strategic Initiative records)							
Litigation of Washington Gas Rate Case	OPC will litigate the Washington Gas rate case, advocating for (1) denial of any decoupling mechanism, (2) costs recovery for only climate change programs that have been vetted by stakeholders and approved by the PSC as advancing DC's climate goals and beneficial to ratepayers, (3) PSC consideration of the future of natural gas in DC, (4) accountability for leak remediation performance, (5) fundamentally, affordability.	09-30-2023	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Litigation of Pepco Rate Case	OPC will litigate the Pepco rate case, where it will advocate for (1) review and evaluation of multi-year rate plan pilot for cost-effectiveness and impact on residential ratepayers, (2) appropriate review and approval of climate change program costs for only those programs that have been vetted by stakeholders and approved by the PSC regarding benefits to ratepayers and DC Government, (3) adequate reliability and resiliency measures, and (4) ultimately, affordability.	09-30-2023	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

2023 Initiative Updates

Add Current Quarter Initiative Updates

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Citywide Climate Change Conference (1 Initiative Update)						
Citywide Climate Change Conference	OPC has developed a strategic plan and theme for the conference, convened a planning committee, is holding weekly planning meetings, and is in process of developing a targeted audience, panel topics, and speakers.	25-49%	High	Demonstrable		Q1
Environmental Justice Community Education Program (1 Initiative Update)						
Environmental Justice Community Education Program	No development to report for 1st quarter.	0-24%	High	Demonstrable		Q1
Litigation of Pepco Rate Case (1 Initiative Update)						
Litigation of Pepco Rate Case	Pepco has not yet filed its rate application. Therefore, there is currently nothing to report.	0-24%	High	Demonstrable		Q1
Litigation of Washington Gas Rate Case (1 Initiative Update)						

Strategic Initiative Title	Initiative Status Update	% Complete to date	Confidence in completion by end of fiscal year (9/30)?	Status of Impact	Supporting Data	Reporting Quarter
Litigation of Washington Gas Rate Case	OPC has reviewed WGL's rate increase application, filed discovery requests, analyzed the rate application, and filed OPC's initial expert testimony with the DCPSC.	50-74%	High	Demonstrable		Q1

2022 Unfinished Initiatives

Title	Description	% Complete from Prior FY	Status Update	Explanation	Anticipated Completion Date	Add Initiative Update
Daily Consumer Education Activities (1 Strategic Initiative)						
Quarterly Agency Partner Discussion	OPC will hold quarterly resource discussions throughout FY 22 to foster continued coordination of government and nonprofit service providers to assist DC consumers related to climate change and energy efficiencies related to each utility. (The goal is to utilize the quarterly discussions with our partners to gain knowledge and build on the content of the Annual Event, which is held in October)	0-24%	Due to unforeseen circumstances related to employee manpower; the Quarterly Partnership discussions will reconvene in FY23	Due to unforeseen circumstances related to employee manpower; the Quarterly Partnership discussions will reconvene in FY23	09-30-2023	
OPC Consumer Advocacy (5 Strategic Initiative records)						
Energy Efficiency and Demand Response – FC 1160	In FC 1160 OPC will evaluate Pepco's proposed Energy Efficiency and Demand Response ("EEDR") program application to ensure that any such programs are just, reasonable, racially equitable, cost-effective, and are in line with the District's climate change goals. OPC will file comments on the proposed application and actively participate in any follow-up working group processes.	0-24%	OPC filed initial and reply comments on Pepco's EEDR programs advocating for cost-effective programs that are not duplicative of the DCSEU programs and for a PSC established cost-benefit analysis to determine whether programs should be approved. We are now awaiting next steps for this proceeding from the Public Service Commission.	This is an ongoing legal proceeding.	09-30-2023	
Utility Climate Planning – FC 1167	In FC 1167 OPC will evaluate and comment on Pepco and Washington Gas Light's climate plans and related studies and information, and on other parties' electrification studies. OPC will conduct and file an Electrification Study, which will address certain costs and benefits, and important equity considerations in electrification investments as they affect District residents at all income levels.	25-49%	OPC filed initial and reply comments on both Pepco's and WGL's climate business plans emphasizing need for well planned, equitable and affordable utility climate business plans. We are now awaiting next steps for this proceeding from the Public Service Commission.	This is an ongoing legal proceeding.	09-30-2023	
Alternative Ratemaking – FC 1156	OPC will examine the Commission's order on reconsideration to determine if an appeal is merited. OPC will also participate in the Pennsylvania New Jersey Maryland Interconnection LLC's Working Group to ensure the Commission adopts an electric price structure that allows the minimum in cost recovery, produces effective regulatory oversight of the rate increase process while also supporting a reliable and environmentally sustainable grid.	25-49%	Oral Arguments were held on September 15, 2022.	This is an ongoing legal proceeding. More information will be provided later in this fiscal year.	09-30-2023	
Gas Leaks and Project Pipes -- FC1154	OPC will participate in this proceeding to advance policy positions to ensure that there will be a distinct process of cost recovery between normal and accelerated pipe replacement work. OPC will also propose a method of leak reporting that results in a consistent set of reports detailing the status of natural gas leaks in the District of Columbia.	25-49%	OPC's along with the other parties filed comments on 8/15/2022 addressing the issues involved with WGL's implementation of the Advanced Leak Detection Pilot Program and provided recommendations for the Pilot for the remainder of the program.	This is an ongoing legal proceeding.	09-30-2023	
Construction Petition	OPC will file a petition before the DC Public Service Commission designed to establish a set of construction protocols that would be applied throughout the city that prevents damage to homes.	0-24%	OPC continues to assist consumers who have damage caused by utility construction. If the issue continues, OPC will consider another way to address the issue directly with the utility company or with another agency that governs construction in public spaces.	This is an ongoing legal proceeding.	09-30-2023	

2022 Unfinished Initiative Updates

Strategic Initiative Title	Anticipated completion date	New Initiative Created for FY21	No Longer an Initiative	Initiative Status Update	% Complete to date	Confidence in completion by anticipated completion date?	Status of Impact	Explanation of Impact (Limited to 550 Characters)	Supporting Data	Reporting Quarter
Energy Efficiency and Demand Response – FC 1160	09-30-2023	<input type="checkbox"/>	<input type="checkbox"/>	FC1160 is still an ongoing legal proceeding	0-24%	High	Incremental	FC1160 is still an ongoing legal proceeding		Q1
Utility Climate Planning – FC 1167	09-30-2023	<input type="checkbox"/>	<input type="checkbox"/>	FC1167 is still an ongoing legal proceeding	25-49%	High	Incremental	FC1167 is still an ongoing legal proceeding		Q1
Quarterly Agency Partner Discussion	09-30-2023	<input type="checkbox"/>	<input type="checkbox"/>	no updates at this time	0-24%	High	Incremental	no updates at this time		Q1
Alternative Ratemaking – FC 1156	09-30-2023	<input type="checkbox"/>	<input type="checkbox"/>	FC1156 the case ended in an appeal before the DC Court of Appeals in November 22.	25-49%	High	Incremental	FC1156 the case ended in an appeal before the DC Court of Appeals in November 22.		Q1
Gas Leaks and Project Pipes -- FC1154	09-30-2023	<input type="checkbox"/>	<input type="checkbox"/>	FC1154 is still an ongoing legal proceeding	25-49%	High	Incremental	FC1154 is still an ongoing legal proceeding		Q1
Construction Petition	09-30-2023	<input type="checkbox"/>	<input type="checkbox"/>	Construction petition was denied in April 2022, but OPC is still fielding complaints as they come in.	Complete	High	Incremental	Construction petition was denied in April 2022, but OPC is still fielding complaints as they come in.		Q1

2023 ARP Key Performance Indicators

Measure	New Measure/ Benchmark Year	Directionality	ARPA Expenditure Code	ARPA Initiative	ARPA Sub- Initiative	ARPA Project Name	FY2019 Actual	FY 2020 Target	FY2020 Actual	FY2021 Target	FY2021 Actual	FY2022 Target	FY2022 Actual
No Measure records found													

2023 ARP Workload Measures

Measure	ARPA Project Name	New Measure/ Benchmark Year	ARPA Expenditure Code	ARPA Initiative	ARPA Sub- Initiative	FY2020 Actual	FY2021 Actual	FY2022 Actual	FY 2023 Quarter 1
No Measure records found									

Administrative Information

Record ID# 987

Performance Plan ID 987

Created on Feb. 6, 2022 at 7:55 PM (EST). Last updated by [Katz, Lia](#) on Feb. 9, 2022 at 10:46 AM (EST). Owned by [Katz, Lia](#).

ATTACHMENT 40

Question 40:

Please separately list each OPC employee receiving a salary of \$100,000 or more in Fiscal Year 2022 and Fiscal Year 2023, to date. Provide the employee's name, position number, position title, program, activity, salary, and fringe. In addition, state the amount of any overtime or bonus pay received by each employee on the list.

Response:**FY 2022 Report as of 09-30-2022**

Name	Posn Nbr	Position Title	Salary	Fringe	FTE x Dist %	Program	Activity
Mattavous Frye,Sandra	00001649	People's Counsel	204,117	42,456	75%	Office of the People's Counsel	Consumer Advocacy & Representation
					25%	Office of the People's Counsel	Public Information Dissemination
Sistrunk,Karen Rene	00001504	Deputy People's Counsel	192,554	40,051	95%	Office of the People's Counsel	Consumer Advocacy & Representation
					5%	Office of the People's Counsel	Public Information Dissemination
Coard,Eric W	00075552	Chief Of Staff	189,172	39,348	100%	Agency Management	Personnel
Daniels,Laurence Christopher	00077774	Assistant Peoples Counsel	188,665	39,242	100%	Office of the People's Counsel	Consumer Advocacy & Representation
Scott,Eric B	00084807	Chief Operations Officer	186,354	38,762	50%	Office of the People's Counsel	Consumer Advocacy & Representation
					50%	Office of the People's Counsel	Public Information Dissemination
Heinle III,Frederick John	00091994	Assistant Peoples Counsel	182,283	37,915	95%	Office of the People's Counsel	Consumer Advocacy & Representation
					5%	Office of the People's Counsel	Public Information Dissemination
Gumer,Naunihal Singh	00012034	Account/Rate Case Manager	179,811	37,401	95%	Office of the People's Counsel	Consumer Advocacy & Representation
					5%	Office of the People's Counsel	Public Information Dissemination
Kogel-Smucker,Sarah	00100035	Attorney Advisor	159,164	33,106	50%	Office of the People's Counsel	Public Information Dissemination
					50%	Office of the People's Counsel	Consumer Advocacy & Representation
Lee,Anthony T	00046360	Computer Specialist	155,295	32,301	100%	Agency Management	Information Technology
McCoy,Doxie A	00073160	Public Information Officer	151,754	31,565	100%	Agency Management	Customer Service
Jefferson,Linda Holland	00071651	Manager, Consumer Services	151,082	31,425	100%	Agency Management	Information Technology
Johnson,Thaddeus Jerome	00008409	Asst Peoples Counsel	150,786	31,363	95%	Office of the People's Counsel	Public Information Dissemination
					5%	Office of the People's Counsel	Consumer Advocacy & Representation
Benson,Doris A	00045655	Budget Officer	149,496	31,095	100%	Agency Management	Budget Operations
Harmon,Phillip G	00077832	Policy Analyst	145,007	30,161	80%	Office of the People's Counsel	Public Information Dissemination
					20%	Office of the People's Counsel	Consumer Advocacy & Representation
Mariam,Yohannes K.G.	00077851	Senior Economist	144,521	30,060	95%	Office of the People's Counsel	Consumer Advocacy & Representation
					5%	Office of the People's Counsel	Public Information Dissemination
Tanner,Knia	00077366	Attorney Advisor	138,220	28,750	95%	Office of the People's Counsel	Consumer Advocacy & Representation
					5%	Office of the People's Counsel	Public Information Dissemination
Nayar,Ankush	00074777	Attorney Advisor	138,220	28,750	80%	Office of the People's Counsel	Consumer Advocacy & Representation
					20%	Office of the People's Counsel	Public Information Dissemination
Dudek,Stephen	00097365	Consumer Service Manager	135,920	28,271	100%	DC Water	Consumer Advocacy & Representation
Nelson,Pamela Alexis	00075543	Consumer Outreach Specialist	134,814	28,041	70%	Office of the People's Counsel	Public Information Dissemination
					30%	Office of the People's Counsel	Consumer Advocacy & Representation
Solomon,Alya Martine	00024268	External Affairs Officer	131,376	27,326	20%	Agency Management	Customer Service
					80%	Office of the People's Counsel	Public Information Dissemination
Beltran,Elizabeth Allis	00021335	Attorney Advisor	124,052	25,803	95%	Office of the People's Counsel	Public Information Dissemination
					5%	Office of the People's Counsel	Consumer Advocacy & Representation
Gross Bethel,Jean M	00104852	Consumer Outreach Specialist	121,065	25,182	25%	Office of the People's Counsel	Public Information Dissemination
					75%	Office of the People's Counsel	Consumer Advocacy & Representation
Morse,Cheryl Lee	00104854	Consumer Complaint Specialist	121,065	25,182	80%	Office of the People's Counsel	Public Information Dissemination
					20%	Office of the People's Counsel	Consumer Advocacy & Representation
Garrick,Silvia V	00075541	Consumer Outreach Specialist	121,065	25,182	70%	Office of the People's Counsel	Public Information Dissemination

Response:

FY 2022 Report as of 09-30-2022

Name	Posn Nbr	Position Title	Salary	Fringe	FTE x Dist %	Program	Activity
					30%	Office of the People's Counsel	Consumer Advocacy & Representation
Walker,Cecilia C	00076963	Human Resource Specialist	117,628	24,467	100%	Agency Management	Personnel

Response:

FY 2022 Report as of 09-30-2022

Name	Posn Nbr	Position Title	Salary	Fringe	FTE x Dist %	Program	Activity
Cumberbatch,Jason Selwyn	00082405	Electrical Engineer	116,991	24,334	50%	Office of the People's Counsel	Public Information Dissemination
					50%	Office of the People's Counsel	Consumer Advocacy & Representation
Smith,Alicia	00016149	Financial Specialist	109,016	22,675	100%	Agency Management	Budget Operations
Calhoun,Dionne J	00082644	Executive Assistant	108,260	22,518	50%	Office of the People's Counsel	Public Information Dissemination
					50%	Office of the People's Counsel	Consumer Advocacy & Representation
Belle,Cherry Marsha	00097674	Administrative Officer	100,812	20,969	35%	Agency Management	Personnel
					65%	Agency Management	Contracts & Procurement

OVERTIME FOR FY 2022:

No overtime has been authorized in Fiscal Year 2022 to date.

ATTACHMENT 41

Question 41:

Please separately list each OPC employee receiving a salary of \$100,000 or more in Fiscal Year 2022 and Fiscal Year 2023, to date. Provide the employee's name, position number, position title, program, activity, salary, and fringe. In addition, state the amount of any overtime or bonus pay received by each employee on the list.

Response:**FY 2023 Report as of 01-18-2023**

Name	Posn Nbr	Position Title	Salary	Fringe	FTE x Dist %	Program	Cost Center
Mattavous Frye,Sandra	00001649	People's Counsel	209,220	43,518	75%	300088	30110
					25%	300090	30114
Sistrunk,Karen Rene	00001504	Deputy People's Counsel	197,368	41,053	95%	300088	30110
					5%	300090	30114
Coard,Eric W	00075552	Chief Of Staff	193,901	40,331	100%	100058	30117
Daniels,Laurence Christopher	00077774	Assistant Peoples Counsel	193,382	40,223	100%	300088	30110
Scott,Eric B	00084807	Chief Operations Officer	191,013	39,731	50%	300088	30110
					50%	300090	30114
Gumer,Naunihal Singh	00012034	Account/Rate Case Manager	184,306	38,336	95%	300088	30110
					5%	300090	30114
Kogel-Smucker,Sarah	00046361	Assistant Peoples Counsel	171,697	35,713	5%	300088	30110
					95%	300090	30114
Dudek,Stephen	00008414	Associate Director, Consumer A	162,000	33,696	100%	300088	30110
Lee,Anthony T	00046360	Computer Specialist	159,177	33,109	100%	100071	30040
McCoy,Doxie A	00073160	Public Information Officer	155,548	32,354	100%	100003	30119
Jefferson,Linda Holland	00071651	Manager, Consumer Services	154,859	32,211	100%	100071	30040
Johnson,Thaddeus Jerome	00008409	Asst Peoples Counsel	154,556	32,148	95%	300090	30114
					5%	300088	30110
Scott,Kinteshia S	00046435	Assistant Peoples Counsel	154,556	32,148	100%	300088	30110
Benson,Doris A	00045655	Budget Officer	153,233	31,872	100%	150003	10001
Harmon,Phillip G	00077832	Policy Analyst	148,362	30,859	80%	300090	30114
					20%	300088	30110
Mariam,Yohannes K.G.	00077851	Senior Economist	148,134	30,812	95%	300088	30110
					5%	300090	30114
Tanner,Knia	00077366	Attorney Advisor	145,969	30,362	95%	300090	30114
					5%	300088	30110
Nayar,Ankush	00074777	Attorney Advisor	141,675	29,468	20%	300088	30110
					80%	300090	30114
Nelson,Pamela Alexis	00075543	Consumer Outreach Specialist	138,184	28,742	70%	300090	30114
					30%	300088	30110
Solomon,Alya Martine	00024268	External Affairs Officer	134,661	28,009	20%	100003	30119
					80%	300090	30114
Beltran,Elizabeth Allis	00021335	Attorney Advisor	127,153	26,448	95%	300090	30114
					5%	300088	30110
Gross Bethel,Jean M	00104852	Consumer Outreach Specialist	124,091	25,811	25%	300090	30114
					75%	300088	30110
Morse,Cheryl Lee	00104854	Consumer Complaint Specialist	124,091	25,811	80%	300090	30114
					20%	300088	30110
Garrick,Silvia V	00104855	Consumer Outreach Specialist	124,091	25,811	70%	300090	30114
					30%	300088	30110
Walker,Cecilia C	00076963	Human Resource Specialist	120,569	25,078	100%	100058	30117
Cumberbatch,Jason Selwyn	00082405	Electrical Engineer	119,916	24,943	50%	300088	30110
					50%	300090	30114
Smith,Alicia	00016149	Financial Specialist	111,741	23,242	100%	150003	10001
Calhoun,Dionne J	00086244	Executive Assistant	110,967	23,081	50%	300088	30110
					50%	300090	30114
Belle,Cherry Marsha	00011385	Administrative Officer	103,333	21,493	35%	100058	30117
					65%	100022	30040

OVERTIME FOR FY 2023:

No overtime has been authorized in Fiscal Year 2023 to date.