#### NOT-FOR-PROFIT HOSPITAL CORPORATION

February 22, 2023

The Honorable Christina Henderson Chairperson Committee on Health Council of the District of Columbia The John A. Wilson Building Office of the Chief Financial Officer 1350 Pennsylvania Avenue, NW, Suite 402 Washington, DC 20004

### Dear Chair Henderson:

This is in response to the questions posed during the hearing on the FY 2022 and FY 2023 performance of the United Medical Center, held on February 9, 2023. The responses to the questions are attached for your review.

If you require additional information, please feel free to contact me.

Sincerely,

Angell Jacobs

Chair, Fiscal Management Board

Not-for-Profit Hospital Corporation/United Medical Center

Attachment



## Please provide more details on metrics for success in diabetes program besides numbers of insulin shots administered.

Many of the patients with a history of diabetes who are hospitalized due to diabetes or other diagnoses have never had structured diabetes education. Therefore, the measure for success for the Diabetes Program is the number of patients that the Diabetes Educator provides education to, whether they were admitted for diabetes or not. The goal is to educate 90% of the patients who have a diagnosis of diabetes. Factors such as severity of illness, cognitive impairment/or behavioral health issues could be barriers to receiving education.

# Please provide more information on the potential methadone clinic being moved to UMC and names of external partners.

Mr. Antwanye Ford, Advisory Neighborhood Commissioner, stated via email in late December 2022, that he would reach out to schedule a meeting with stakeholder groups, including UMC's leadership, to discuss the feasibility of a methadone clinic relocating to UMC's campus. We have had no follow-up contact from Mr. Ford.

# Please provide more information on how patients who are victims of assault (in addition to sexual assault) are referred.

When a patient presents at UMC's Emergency Department and is identified as a victim of assault (either gun violence, stabbings, or other assaults), the patient is referred by the Triage Nurse to the hospital-based team member from Far Southeast Family Strengthening Collaborative (FSFSC), a violence interruption program. The FSFCS team is located in a workspace close to the ED Core. The FSFSC team provides rapid on-site bedside violence interrupter and case management services to victims of violence. Services include information, referral, and crisis intervention with the goal of transitioning victims of violence from the hospital safely back into the community.