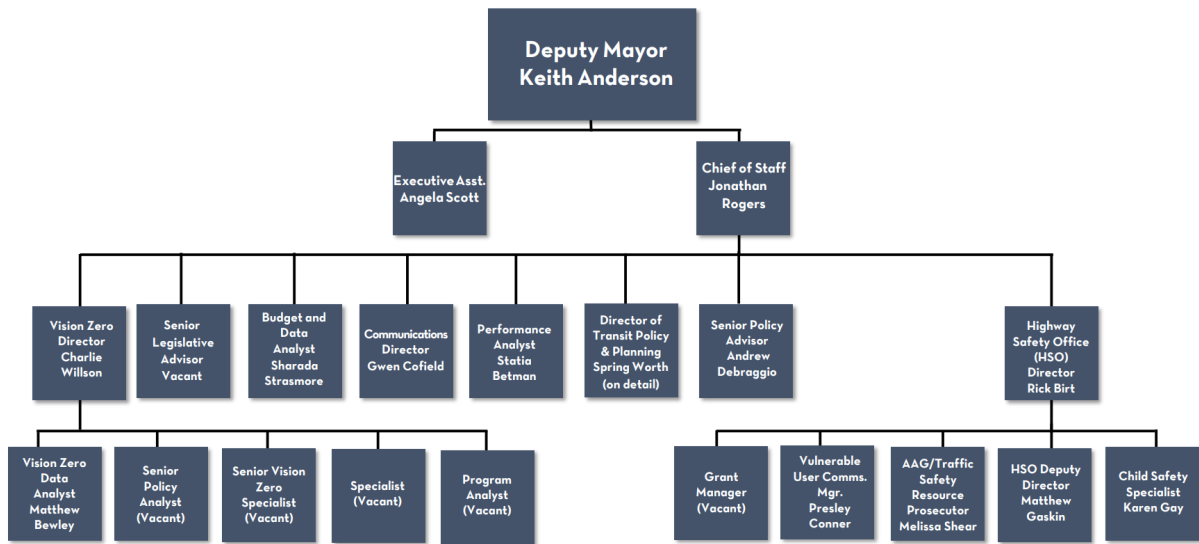


f2024 Performance Oversight Questions
Deputy Mayor for Operations and Infrastructure

A. ORGANIZATION AND OPERATIONS

1. Please provide a complete, up-to-date **organizational chart** for the agency and each division within the agency, including the names and titles of all senior personnel. Please include an explanation of the roles and responsibilities for each division and subdivision within the agency.

Response: See below DMOI FY23 Organizational Chart (as of January 18, 2024) and information below outlining DMOI divisions/programs.



DMOI Agency Divisions/Programs		
Division/Program	Sub-Division/ Activity	Description
Deputy Mayor's Office	N/A	Support the Mayor by ensuring a strong and sustained District government focused on maintaining, strengthening, and investing in the District's infrastructure (built and natural environment) and deliver high-quality government services to residents, non-residents and businesses.
Vision Zero (VZ) Office	Yes	Vision Zero is a global movement that sees traffic-related deaths and serious injuries as unacceptable and makes traffic safety the highest priority for transportation systems. The initiative takes a data-driven, all-hands-on-deck approach to addressing traffic safety issues facing our communities. It employs the use of a Safe Systems approach to acknowledge that traffic

		<p>safety has layered components that, when working together, can reduce the frequency and severity of traffic crashes.</p> <p>Several District government agencies implement Vision Zero’s mission: the District Department of Transportation, the Metropolitan Police Department, the District Department of Motor Vehicles, the Department of Public Works, the Department of For Hire Vehicles, and Fire and Emergency Medical Services, with support from other agencies.</p>
Highway Safety Office (HSO)	Yes	<p>The Highway Safety Office, required under Federal statute, exists to empower stakeholders to achieve the Mayor’s Goal of Vision Zero. The HSO awards nearly \$12 million in federal funds through competitive grants to District agencies and community partners. The HSO acts as the coordinating body of the federally required Traffic Records Coordinating Committee (TRCC), which ensures the sharing of traffic datasets amongst agencies. Finally, the HSO exists to execute innovative behavior practices at the District and community level to reduce crashes, injuries, and fatalities.</p>

- a. Please include a list of the employees (name and title) for each subdivision and the number of vacant, frozen, and filled positions. For vacant positions, please indicate how long the position has been vacant.

Response: See DMOI’s FY23 Organizational Chart in response to Question #1. Since our last oversight hearing, the Vision Zero Office and Highway Safety Office moved to become part of the Deputy Mayor’s Office and have increased their capacity and reach. When we last spoke, the Vision Zero Office and the Highway Safety Office had 5 positions filled, and two vacancies – as part of the move to DMOI, we have expanded the team, from 5 at this time last year to 7 active full-time employees with five more positions to be filled in the coming weeks. This move to DMOI and the expansion of the team is an exciting reflection of the commitment to Vision Zero and is a big part of the legacy of both Lucinda Babers and Linda Bailey who departed DMOI in the last year but have set Vision Zero up for success.

Furthermore:

- The Senior Legislative Advisor has been vacant since December 2023. We concluded interviews February 12, 2024.
- The Grants Manager position within the HSO is a new position that will be created in FY24 to support the increased mandates associated with US DOT/NHTSA funding related to grant awards and management.
- The original Vision Zero Director departed in FY23 and we thank her for building an office that has had success and is now poised for more. After a national search, including outreach to the Vision Zero Network and the National Association of City Transportation Officials (NACTO), a member of the Vision Zero team was promoted to the Director position in late 2023. Two positions in Vision Zero Office have been vacant since late 2023 and recruitment is ongoing; additionally, the position previously held by the new Director is currently vacant. A Policy Analyst position is a new position in the Vision Zero Office.

- b. Please provide a narrative explanation of any changes to the organizational chart made during the previous year.

Response: On October 13, 2023, Mayor Bowser appointed Keith Anderson as the Deputy Mayor for Operations and Infrastructure. The Highway Safety Office (HSO) and Vision Zero Office transitioned from the District Department of Transportation (DDOT) to the Office of the Deputy Mayor for Operations and Infrastructure (DMOI) and have expanded their capacity, with more hiring coming soon. Rick Birt joined as Highway Safety Office Director, and Matthew Gaskin joined as Deputy Director in FY23. Spring Worth joined DMOI on detail from DDOT and serves in a transit policy and planning role and as Washington Area Metropolitan Transit Authority (WMATA) liaison. Melissa Shear is on detail from the Office of the Attorney General (OAG) in the Highway Safety Office and is the Traffic Safety Resource Prosecutor (TSRP). Statia Betman is DMOI's Performance Analyst and Andrew Debraggio is DMOI's Senior Policy Advisor, both of whom filled vacant positions during FY23. Matthew Bewley filled a new position as a Vision Zero Data Analyst in FY23. Presley Connor filled a new position as Vulnerable Roadway User Communications Manager in FY23.

2. Please list each **new program** implemented by the agency during FY23 and FY24 to date. For each initiative, please provide:
- a. A description of the initiative, including when it began and when it was completed (or expected to be completed);
 - b. The funding required to implement the initiative;
 - c. Any documented results of the initiative.

Response:

New Initiative Description	Timeframe	Budget Required	Outcomes
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Transportation Electrification Working Group (TEWG)	On-going	n/a	Pursuant CA Order 2023-1, TEWG focused on internal operations and strategies to support a switch to electric vehicles (EVs). TEWG's work is on-going and on-track.
Automated Traffic Enforcement Task Force	On-going	n/a	The Automated Traffic Enforcement (ATE) Task Force was established in March 2023 by Mayor's Order 2023-046. As of January 19, 2024, the City Administrator and Mayor were reviewing Automated Traffic Enforcement (ATE) pilot options focused on equity.

3. Please provide a complete, up-to-date **position listing** for your agency, ordered by program and activity, and including the following information for each position:
- Title of position;
 - Name of employee or statement that the position is vacant, unfunded, or proposed;
 - Date employee began in position;
 - Salary and fringe benefits (separately), including the specific grade, series, and step of position;
 - Job status (continuing/term/temporary/contract);
 - Whether the position must be filled to comply with federal or local law.

Please note the date that the information was collected.

Response: See attachment A (DMOI Positions).

4. Does the agency conduct annual **performance evaluations** of all of its employees, and was this done in FY23? Who conducts such evaluations? What are the performance measures by which employees are evaluated? What steps are taken to ensure all agency employees meet individual job requirements? What steps are taken when an employee does not meet individual job requirements?

Response: At the beginning of each fiscal year, DMOI staff, in collaboration with their supervisors, established SMART (Specific, Measurable, Achievable, Relevant and Time-Related) goals, which are then entered into the PeopleSoft performance management system. There are five core District-wide core competencies: Communication, Customer Service, Goal Attainment, Accountability, and Job Knowledge. As a

standard of practice, DMOI staff performance is also rated against a sixth core competency: Teamwork.

Employees' performance measures are mainly related to agency follow-up, customer service, document creation, process improvement, and completion of strategic priorities.

Supervisors conduct mid-year reviews with employees and provide feedback on performance and coaching. If necessary, employees are placed on Performance Improvement Plans to further monitor performance and provide training/counseling/coaching.

For FY23, the end-of-year performance evaluations were reviewed and approved by the Chief of Staff and Deputy Mayor. 100% of eligible DMOI employees received performance evaluations from their manager.

5. Please list all **employees detailed** to or from your agency, if any. Please provide the reason for the detail, the detailed employee's date of detail, and the detailed employee's projected date of return.

Response:

Spring Worth is detailed to DMOI from DDOT. She focuses on public transit and issues related to the Washington Area Metropolitan Transit Authority (WMATA).

Melissa Shear is detailed to DMOI/HSO from the Office of the Attorney General (OAG). Shear serves as the District's Traffic Safety Resource Prosecutor. This role provides support to various law enforcement and judicial organizations throughout the District, supports law enforcement agencies in training, and serves as a constant resource on legal matters related to Vision Zero.

6. Please provide the position name, organization unit to which it is assigned, and hourly rate of any **contract workers** in your agency and the company from which they are contracted.

Response: DMOI does not have any contract workers.

7. Please provide the Committee with:
 - a. A list of all employees who receive cellphones or similar communications devices at agency expense.

Response: See the table below:

Name	Laptop	Cell Phone	iPad
Anderson, Keith	X	X	

Betman, Statia	X	X	
Cofield, Gwendolyn	X	X	
Debraggio, Andrew	X	X	
Rogers, Jonathan	X	X	X
Scott, Angela	X	X	
Strasmore, Sharada	X	X	

- i. Please provide the total cost for mobile communications and devices at the agency for FY23 and FY24, to date, including equipment and service plans.

Response: See attachment B (DMOI telecoms).

- b. A list of all vehicles owned, leased, or otherwise used by the agency and to whom the vehicle is assigned.

Response: DMOI does not own or lease any vehicles.

- c. A list of employee bonuses or special award pay granted in FY23 and FY24 to date.

Response: DMOI did not award any employee bonuses or special award pay in FY23 or FY24 to date.

- d. A list of travel expenses, arranged by employee.

Response:

<i>DMOI Travel Expenses</i>		
Employee Name	Reason	Amount
Alan Propp (FY23)	Conference	\$1,517.95
April Randall (FY23)	Conference	\$6,740.00
Andrew Debraggio (FY24)	Conference	\$318.50

- e. A list of the total overtime and worker's compensation payments paid in FY23 and FY24 to date.

Response: No overtime payments for FY23 or FY24.

- 8. Please provide a list of each **collective bargaining agreement** that is currently in effect for agency employees.

- a. Please include the bargaining unit (name and local number), the duration of each agreement, and the number of employees covered.
- b. Please provide, for each union, the union leader's name, title, and his or her contact information, including e-mail, phone, and address if available.
- c. Please note if the agency is currently in bargaining and its anticipated completion date.

Response: No budgeted DMOI staff are a part of a collective bargaining agreement.

9. Please identify all **electronic databases** maintained by your agency, including the following:

Response: DMOI does not maintain any electronic databases.

- a. A detailed description of the information tracked within each system;

Response: N/A

- b. The age of the system and any discussion of substantial upgrades that have been made or are planned to the system;

Response: N/A

- c. Whether the public can be granted access to all or part of each system.

Response: N/A

10. Please describe the agency's procedures for investigating allegations of **sexual harassment** or misconduct committed by or against its employees. List and describe any allegations received by the agency in FY23 and FY24, to date, and whether and how those allegations were resolved.

Response: DMOI follows the procedures outlined in Mayor's Order 2017-313 (dated December 18, 2017) as well as Mayor's Order 2023-131 (dated October, 31, 2023), which provided updates to the previous order.

There were no sexual harassment allegations received by DMOI in FY23 and FY24 to date. Jonathan Rogers, Chief of Staff, is the SHO and Gwendolyn Cofield, Communications Director, is the Alternate SHO.

11. For any **boards or commissions** associated with your agency, please provide a chart listing the following for each member:

- a. The member's name;
- b. Confirmation date;
- c. Term expiration date;
- d. Whether the member is a District resident or not;
- e. Attendance at each meeting in FY23 and FY24, to date.
- f. Please also identify any vacancies.

Response: Spring Worth serves as an alternate WMATA Board member for the District.

12. Please list the **task forces and organizations**, including those inside the government, such as interagency task forces, of which the agency is a member and any associated membership dues paid.

Response: See the table below:

Task Force Name	Task Force Type	DMOI Task Force Member	Dues Amount
Vision Zero Working Group	Interagency	Charlie Willson	None
Autonomous Vehicles Working Group	Interagency	Andrew Debraggio	None
Kids Ride Free Working Group	Interagency	Statia Betman	None
311 Working Group	Interagency	Statia Betman	None
Interagency Parking Enforcement Coordination	Interagency	Statia Betman	None
Transportation Electrification Group	Interagency	Sharada Strasmore Andrew Debraggio	None
Interagency Committee on Racial Equity	Interagency	Vacant	None
Climate Commitment Act of 2022 Task Force	Interagency	Andrew Debraggio	None
Anacostia Waterfront Working Group	Interagency	Andrew Debraggio	None
Blue Plains Intermunicipal Agreement (IMA)	Intermunicipal	Jonathan Rogers Andrew Debraggio	None
Emergency Preparedness Council	Interagency	Jonathan Rogers	None

13. How does the agency solicit **feedback** from the public? Please describe.

Response: Since DMOI is not an agency with operational programs, the office does not typically solicit feedback from the public. However, we support any feedback mechanisms used by agencies under our purview. Also, the public can contact us via phone, website, email, and social media.

- a. What is the nature of the comments received? Please describe.

Response: The public can contact DMOI via phone, website, and social media. The nature of comments received are overwhelmingly tips, requests, and comments for cluster agencies.

- b. How has the agency changed its practices as a result of such feedback?

Response: DMOI committed to responding to resident concerns within two business days. During FY24-Q1, DMOI responded to 100% of resident requests assigned to DMOI through EOM communication streams.

14. What has the agency done to reduce agency energy use in FY23 or FY24, to date? Did the agency’s energy use increase or decrease in FY23 or FY 2024, to date? Please identify how much energy use increased or decreased in terms of kWh and therms, and what percentage increase/decrease that is compared to FY 2017.

Response: DMOI is committed to sustainability. In FY23 and in FY24 up to January 19, 2024, DMOI’s office was located in the John A. Wilson Building, where the office followed best practices from DGS. DMOI is now temporarily located at the Frankline D. Reeves Municipal Center.

15. Please complete the following chart about the residency of new hires:

Number of Employees Hired in FY 2023

<i>Position Type</i>	<i>Total Number</i>	<i>Number who are District Residents</i>
Continuing	2	1
Term		
Temporary	0	0
Contract		

Number of Employees Hired in FY 2024, to date

<i>Position Type</i>	<i>Total Number</i>	<i>Number who are District Residents</i>
Continuing	0	0
Term		
Temporary	0	0
Contract		

Note: The Vision Zero Office and Highway Safety Office were both moved under DMOI’s purview in FY23.

16. Please provide the agency's FY23 Performance Accountability Report, Attachment C (PAR).

Response: See Attachment C (PAR).

B. BUDGET AND FINANCE

17. Please provide a chart showing the agency's **approved budget and actual spending**, for FY23 and FY24, to date. In addition, please describe any variance between fiscal year appropriations and actual expenditures for each program and activity code.

Response: See Attachments D and E.

18. Please list any **reprogrammings**, in, out, or within, related to FY23 or FY24 funds. For each reprogramming, please list:

- a. The reprogramming number;
- b. The total amount of the reprogramming and the funding source (i.e., local, federal, SPR);
- c. The sending or receiving agency name, if applicable;
- d. The original purposes for which the funds were dedicated;
- e. The reprogrammed use of funds.

Response: DMOI had no reprogrammings in FY23 or FY24 to date.

19. Please provide a complete accounting for all **intra-District transfers** received by or transferred from the agency during FY23 and FY24, to date, including:

- a. Buyer agency and Seller agency;
- b. The program and activity codes and names in the sending and receiving agencies' budgets;
- c. Funding source (i.e. local, federal, SPR);
- d. Description of MOU services;
- e. Total MOU amount, including any modifications;
- f. The date funds were transferred to the receiving agency.

Response: See Attachments F and G.

20. Please provide a list of all **MOUs** in place during FY23 and FY24 to date, that are not listed in response to the question above.

Response: See response to question 19.

21. Please identify any **special purpose revenue accounts** maintained by, used by, or available for use by your agency during FY23 and FY24, to date. For each account, please list the following:

- a. The revenue source name and code;
- b. The source of funding;
- c. A description of the program that generates the funds;
- d. The amount of funds generated by each source or program in FY23 and FY24 to date;
- e. Expenditures of funds, including the purpose of each expenditure, for FY23 and FY24, to date.

Response: DMOI does not have any special purpose revenue accounts.

22. Please provide a list of all projects for which your agency currently has **capital funds** available. Please include the following:
- a. A description of each project, including any projects to replace aging infrastructure (e.g., water mains and pipes);
 - b. The amount of capital funds available for each project;
 - c. A status report on each project, including a timeframe for completion;
 - d. Planned remaining spending on the project.

Response: DMOI does not have any capital funds.

23. Please provide a complete accounting of all **federal grants** received for FY23 and FY24, to date, including the amount, the purpose for which the funds were granted, whether those purposes were achieved and, for FY23, the amount of any unspent funds that did not carry over.

Response: DMOI does not have any federal grants.

24. Please list each contract, procurement, lease, and grant ("**contract**") awarded, entered into, extended and option years exercised, by your agency during FY23 and FY24, to date. For each contract, please provide the following information, where applicable:
- a. The name of the contracting party;
 - b. The nature of the contract, including the end product or service;
 - c. The dollar amount of the contract, including budgeted amount and actually spent;
 - d. The term of the contract;
 - e. Whether the contract was competitively bid or not;
 - f. The name of the agency's contract monitor and the results of any monitoring activity;
 - g. Funding source;
 - h. Whether the contract is available to the public online.

Response: DMOI did not enter into any contracts.

25. Please provide the details of any **surplus** in the agency's budget for FY23, including:
- a. Total amount of the surplus;
 - b. All projects and/or initiatives that contributed to the surplus.

Response: See Attachment H.

C. LAWS, AUDITS, AND STUDIES

26. Please identify any **legislative requirements** that the agency lacks sufficient resources to implement properly.

Response: N/a.

27. Please identify any statutory or regulatory **impediments** to your agency's operations or mission.

Response: N/a.

28. Please list all **regulations** for which the agency is responsible for oversight or implementation. Where available, please list by chapter and subject heading, including the most recent revision date.

Response: N/a.

29. Please explain the impact on your agency of any **federal legislation or regulations** adopted during FY23 or FY24, to date, that significantly affect agency operations or resources.

Response: N/a.

30. Please provide a list of all studies, research papers, and analyses ("**studies**") the agency requested, prepared, or contracted for during FY23. Please state the status and purpose of each study.

Response: DMOI co-chaired the Mayor's Task Force on Automated Traffic Enforcement (ATE) Equity and Safety, which completed the goal of submitting an initial report to the City Administrator by September 2023.

31. Please list and describe any ongoing **investigations**, audits, or reports on your agency or any employee of your agency, or any investigations, studies, audits, or reports on your agency or any employee of your agency that were completed during FY23 and FY24 to date.

Response: N/a.

32.32. Please identify all **recommendations** identified by the Office of the Inspector General, D.C. Auditor, or other federal or local oversight entities during the previous 3 years. Please provide an update on what actions have been taken to address these recommendations. If the recommendation has not been implemented, please explain why.

Response: There are a small number of recommendations in the DC Auditor's Vision Zero audit that are in progress, and DMOI is working with relevant agencies on those. The DC Auditor's report on Vision Zero recommended that DMOI ensure that Vision Zero is adequately staffed and positioned to succeed. To that end, we elevated the Vision Zero office from DDOT to the Deputy Mayor's Office, adding new positions to bolster our work on eliminating traffic fatalities in the District.

33. Please list any **reporting** requirements required by Council legislation and whether the agency has met these requirements.

Response: N/a.

34. Please list all pending **lawsuits** that name the agency as a party, and provide the case name, court where claim was filed, case docket number, and a brief description of the case.

Response: N/a.

35. Please list all **settlements** entered into by the agency or by the District on behalf of the agency in FY23 or FY24, to date, including any covered by D.C. Code § 2-402(a)(3), and provide the parties' names, the amount of the settlement, and if related to litigation, the case name and a brief description of the case. If unrelated to litigation, please describe the underlying issue or reason for the settlement (e.g. administrative complaint, etc.).

Response: N/a.

36. Please list any **administrative complaints or grievances** that the agency received in FY23 and FY24, to date, broken down by source. Please describe the process utilized to respond to any complaints and grievances received and any changes to agency policies or procedures that have resulted from complaints or grievances received. For any complaints or grievances that were resolved in FY23 or FY24 to date, describe the resolution.

Response: N/a.

D. PROGRAM-SPECIFIC QUESTIONS

37. Please list and describe DMOI's major accomplishments in FY23 and FY24, to date.

Response: DMOI co-chaired the Mayor's Task Force on Automated Traffic Enforcement (ATE) Equity and Safety, which completed the goal of submitting an initial report to the City Administrator by September 2023. This work involved three subcommittees completing deep dives into the equity and efficacy of ATE. This report will help shape the future of the ATE program and a future pilot of the task force.

The Highway Safety Office (HSO) transitioned from the Department of Transportation (DDOT) to the Office of the Deputy Mayor for Operations and Infrastructure (DMOI). During the last quarter of FY23, the HSO doubled its number of subgrantees (12 to 24). As such, the HSO was able to process all applications, grant agreements, and MOUs before the start of FY24. This is a feat that in the past was delayed until the second quarter of the following FY. By increasing the number of subgrantees and processing grant agreements and MOUs in a timely fashion these programs and projects can begin sooner. These programs are behavioral and enforcement based, providing the community educational resources regarding roadway safety, and providing funding to law enforcement agencies for additional traffic safety enforcement resources. The HSO moving to DMOI demonstrates that not only is traffic safety a priority of the administration, but the scope of traffic safety continues to expand to agencies supporting those traditionally responsible for transportation. Many of our cluster agencies play a role in traffic safety. Accelerating the awarding of grants from the HSO increases the effectiveness and efficiency of federal grant dollar use.

The Transportation Electrification Working Group (TEWG) was established by CA Order 2023-1 on March 3, 2023 and met twice in FY23: on May 3, 2023, and July 27, 2023. DMOI is the chair of TEWG, and took the lead preparing resources, establishing subcommittees, and convening the TEWG to drive forward electrification in DC. This group discussed how to guide the District to an electric, zero-emissions future – a requirement of Clean Energy DC – through shifting trips to sustainable transportation modes (e.g., public transit) and ensuring robust infrastructure for Electric Vehicles (EVs) and other electric transportation modes (e.g., e-bikes). DC residents will benefit from transportation electrification primarily through improved health and climate outcomes. Pollutants linked to health issues like asthma stem in part from tailpipe emissions from gas-powered cars. Transportation emissions accounted for 21% of DC's total emissions in FY20. Transitioning to electric transportation modes will enhance the health and climate outcomes for the city.

38. What, if any, functions has DMOI assumed from or delegated to its subordinate agencies in the past year?

Response: The Highway Safety Office (HSO) and Vision Zero Office transitioned from the Department of Transportation (DDOT) to the Office of the Deputy Mayor for Operations and Infrastructure (DMOI).

39. How has DMOI improved coordination between agencies under its purview in FY23 and FY24, to date? Please be specific.

Response: DMOI engages in direct customer service with residents who are unsure which agency provides which service or to clarify an agency's processes. Ideally, DMOI coordination among agency leadership results in smooth functioning and coordination among DMOI agencies, which helps to prevent problems with the services that District residents receive.

DMOI staff participate or lead multiple interagency working groups to improve coordination between agencies. For example, the 311 Working Group meets monthly to facilitate collaboration across District operations such as infrastructure, public safety, public works, and internal services. This group identified that 311 service requests should be made more transparent. DMOI led the effort to improve 311 service request workflows by creating a standard template that explains the lifecycle of 311 service requests from initiation to completion.

As a result of this new template and process improvement approach, DMOI identified services that require additional clarification, meriting the development of specific workflows and additional process improvement maps. Those service requests included illegal construction (Department of Buildings, DOB), vacant property inspections (Department of Buildings, DOB), abandoned vehicles (Department of Public Works, DPW), and sidewalk repairs (Department of Transportation, DDOT). A better understanding of the lifecycle of 311 service requests through development of workflows helps DMOI agencies be more informed about the appropriate Service Level Agreement (SLA). A visual workflow explains how long each step of the process takes. For example, DMOI updated the SLA for leaf collection to help the Department of Public Works (DPW), the responding agency, complete their work more effectively and before the committed completion time after additional process steps were added this season. 311 is a key tool for residents to communicate with and submit service requests to their government. Improvements in this field will make residents' experience better and enhance their lives. Within the DMOI cluster, The Department of Buildings (DOB) plans to use the draft workflow developed in the 311 working group to refine staff training and business operations therefore improving the quality of services for residents.

The Interagency Parking Enforcement Coordination working group meets monthly and improves coordination between the Department of Public Works (DPW), Department of Transportation (DDOT), the Department of Motor Vehicles (DMV) and agencies outside the DMOI cluster such as the Office of Unified Command (OUC). Outcomes from this monthly meeting include updates to the Collateral Book, data sharing in reference to “Quick Curbs” enforcement, and improved preparation for bus lane parking enforcement.

40. How was DMOI used data to improve operations or inform decision-making in FY23 and FY24, to date. Please be specific.

Response: DMOI reviews best practices from in and outside of government. For example, pursuant CA Order 2023-1, DMOI facilitated agency electrification “make-ready” plans to ensure it had accurate information to facilitate the District Government’s transition to EVs.

DMOI uses performance data to improve operations and information decision making. For example, in FY23, 83.5% of DMOI cluster 311 service requests are completed within service level agreement. Although we are meeting our target of 80%, DMOI is currently working with the Department of Public Works (DPW) to review DPW service request types to improve resident experience and operation efficiency. The review includes language used to describe service requests, SLA timeframes, and quality of service.

41. Please describe the functions and duties of the Vision Zero and Highway Safety Office.

a. What are the advantages of placing this office within DMOI rather than a subordinate agency?

Response: The Vision Zero commitment has always been a multi-agency, all-hands-on-deck effort. The move to the Deputy Mayor’s Office reflects this District-wide call-to-action and facilitates the multi-agency efforts and coordination that are fundamental to achieving Vision Zero.

This realignment of the HSO and Vision Zero Office under DMOI reflects the Administration’s commitment to improving the internal structure of the initiative, better positioning leaders to connect and coordinate agencies to bring all of our resources to bear in our traffic safety efforts.

42. How has DMOI worked with subordinate agencies to advance Vision Zero goals or implement components of the [Vision Zero 2022 Update](#) in FY23 and FY24, to date?

Response: The Vision Zero Office works on an ongoing basis with agency partners on Vision Zero goals, including enforcement priorities, education

and outreach, and other elements of Vision Zero. The Vision Zero Office meets monthly with the agencies that have goals in the Vision Zero 2022 Update to track progress on goals and metrics, obtain updates on emerging efforts and priorities, and to facilitate coordination across DC government.

Additionally, the Highway Safety Office (HSO) leveraged federal funding to double the number and amount of grants awarded to community non-profits, universities, and stakeholders to support Vision Zero.

The HSO launched the Safe Communities Coalition, a gathering of community advocates and partners that support Vision Zero efforts. Nearly 50 individuals attend this monthly meeting, sharing resources and collaborative efforts. The coalition will launch new efforts around distracted driving and protecting our unhoused population in FY24.

43. DMOI recently solicited applicants for the Vision Zero Office Director position. Please describe the process that DMOI undertook to find the new director, noting the number of applications received and the range of experience of the applicants.

Response: After a national search, including outreach to the Vision Zero Network and the National Association of City Transportation Officials (NACTO), a member of the Vision Zero team was promoted to the Director position in late 2023. DMOI's Vision Zero Director, Charlie Willson, had served in various roles in the Vision Zero Office since joining the team in 2019. Vision Zero means focusing resources on DC's High Injury Network and prioritizing the streets and neighborhoods that are disproportionately affected by traffic crashes, injuries, and fatalities. DMOI is thrilled to have him and the Vision Zero team as a part of the office.

44. What is the status of DMOI's workgroup on autonomous vehicles? When will DMOI release the report of the working group?

Response: The Autonomous Vehicles (AV) Working Group meets quarterly. Rule-making from DDOT is pending approval. The AV report is at the RFP stage, through DDOT. Details available here: <https://contracts.ocp.dc.gov/solicitations/details?id=DCKA-2024-R-0042&hash=p93dqni19eizylgz>

45. What is the status of the [Mayor's Task Force on Automated Traffic Enforcement Equity and Safety](#) ("Task Force")?

- a. Was the initial report delivered to the City Administrator in September 2023?
- b. What feedback, if any, has the City Administrator provided on the initial report?

- c. The Task Force's website states that "The reports will be posted to this page when available." When will the initial report be posted?
- d. What plans, if any, are there to reconvene the Task Force prior to publication of a final report by September 30, 2024?

Response: The Task Force delivered its initial report to the City Administrator and it is currently under review for next steps. Some of the Task Force's proposals may be considered in the formulation of the FY2025 Budget. The Task Force can be reconvened as needed for further research or development of policy proposals.

46. Please describe any communication between DMOI, or any agencies under DMOI's purview, and counterparts in Maryland and Virginia, or with staff or Board Members of the Transportation Planning Board or the Metropolitan Washington Council of Governments, to implement a regional reciprocity agreement for automated traffic enforcement citations, including the dates of any communication and any agreements that DMOI has entered into with any other jurisdictions.

Response: In November 2022, the Bowser Administration asked the Metropolitan Washington Council on Governments (MWCOC) to convene DC, Maryland, and Virginia representatives with the goal of negotiating a successful path forward on ticket payment reciprocity. The National Capital Region Transportation Planning Board within the MWCOC is the most appropriate venue for this discussion and DMOI agencies continue to participate. We are hopeful the MWCOC can continue to drive the conversation forward between the District, Maryland, and Virginia to meet our objective of ticket payment reciprocity for all ticket types, including Automated Traffic Enforcement.

Meanwhile, DMOI and its cluster agencies continue to work toward enhancing automated traffic enforcement (ATE) to ensure DC's streets are safe for pedestrians, cyclists, drivers, and all roadway users. The District sees robust compliance with ATE. 99% of drivers slow down at speed cameras. Among vehicle owners who had only one ATE citation in 2019, over 80% were paid. Also in 2019, approximately 70% of vehicles that received a citation only received one. Roughly 30% of all ATE citations go unpaid, on average.

It is unclear if reciprocity would significantly improve compliance with ATE cameras. As noted, compliance with cameras is already quite high; DC speed cameras currently cite less than 1% of passing vehicles, meaning the remaining 99% of passing traffic goes no more than 10 mph over the speed limit. In other words, ATE is already making the District's roads safer as we work toward greater cooperation on ticket repayment reciprocity.

Equity

47. How does the agency assess whether programs and services are equitably accessible to all District residents?
- a. What were the results of any such assessments in FY23 or FY24, to date?
 - b. What changes did the agency make in FY23 and FY24, to date, or does the agency plan to make in the remainder of FY24 and beyond, to address identified inequities in access to programs and services?
 - c. Does the agency have the resources needed to undertake these assessments? What would be needed for the agency to more effectively identify and address inequities in access to agency programs and services?

Response: DMOI did not conduct a formal assessment of whether DMOI cluster agency programs and services were equitably accessible to all residents because this will be the function of the Mayor's Office of Racial Equity (ORE) in coordination with the individual agencies. However, during the FY23 budget formulation, the Office of the City Administrator provided an equity template for all agencies to guide budget formulation. This template was created in coordination with ORE. To assist agencies in completing the template, DMOI's budget and legislative representatives participated in a three-hour ORE training session in advance of our scheduled training dates. This training allows DMOI to assist cluster agencies in viewing processes, policies, and programs through an equity lens. The DMOI budget and legislative leads maintained an equity lens while performing Budget 101 training for seven of the eight core agencies over the summer of 2023 to prepare staff for the FY25 budget process and the Budget Support Act. Agencies are better equipped to complete required planning and facilitate justifications to request funding. The DMOI budget training also helped staff better understand the timeline of budget requests which in turn helps agencies execute their mission of providing critical services to residents.

DMOI strives to maintain equity as a pillar of our work. For example, DMOI co-chaired the ATE task force, which completed the goal of submitting an initial report to the City Administrator by September 2023. This work involved three subcommittees completing deep dives into the equity of ATE. The ATE Task Force report was an important step at considering equity within ATE, and will help shape the future of the ATE program.

48. Does the agency have a racial or social equity statement or policy? Please share that document or policy statement with the Committee.
- a. How was the policy formulated?
 - b. How is the policy used to inform agency decision-making?

- c. Does the agency have a division or dedicated staff that administer and enforce this policy?
- d. Does the agency assess its compliance with this policy? If so, how, and what were the results of the most recent assessment?

Response: DMOI created a voluntary monthly Equity Council in March 2021. The Equity Council meets once a month consists of representatives from the DMOI cluster agencies. During these meetings, agencies are able to collaborate and share what initiatives they are working on and learn from other agencies. Through this council, various DMOI cluster agencies have established racial or social equity statements, although DMOI has not.

DMOI has a strategic priority that each staff member completes at least two racial equity trainings by September 30, 2024. As of February 7, 2024, we are 37% complete. Training includes seminars and educational material from outside sources such as the Urban Institute as well as ORE’s training titled “Advancing Racial Equity: The Role of Government.”

49. Does the agency have an internal equal employment opportunity statement or policy? Please share that document or policy statement with the Committee.
- a. How was the policy developed?
 - b. How is the statement or policy used to inform agency decision-making?
 - c. Does the agency have a division or dedicated staff that administer and enforce this policy?
 - d. Does the agency assess its compliance with this policy? If so, how, and what were the results of the most recent assessment?

Response: Since DMOI does not have direct hiring authority, we do not have an internal equal employment opportunity (EEO) statement or policy. We also do not have a Human Resource Director or Specialist. Instead, the DC Department of Human Services assists DMOI with its hiring needs. Therefore, we rely on the DCHR EEO statement, and any compliance requirements and assessments they conduct, as provided below:

The District of Columbia Government is an Equal Opportunity Employer. All qualified candidates will receive consideration without regard to race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, family responsibilities, matriculation, physical handicap, or political affiliation.

Federal Infrastructure Funding

50. Please list all formula-based funding from the Infrastructure Investment and Jobs Act (“IIJA”), the Inflation Reduction Act (“IRA”), or any other

recent federal legislation that DMOI or agencies in the cluster have applied for or received.

- a. How will that be factored into the upcoming FY25 budget or supplemental FY24 budget? Please describe the uses of such anticipated or received formula-based funding.

Response: The Bipartisan Infrastructure Law Central Team (BCT) coordinates proposals for infrastructure-related funding opportunities from the Federal Government. Updates are available at:

<https://infrastructure.dc.gov/>

The District of Columbia is projected to receive more than \$3.4 billion over the next five years through the Bipartisan Infrastructure Law (BIL). This funding will be distributed to various agencies, with over \$1.9 billion going towards non-DC agencies as passthroughs. The majority of the remaining funds will be directed towards three categories; transportation, environment, and digital/ broadband with over 80% of new (non-existing) funding going towards the District Department of Transportation.

Passthroughs to Non-DC Agencies		
		\$1,920,855
FTA State of Good Repair Grants	WMATA	\$1,352,440
Drinking Water State Revolving Fund	DC Water	\$292,148
FTA Urbanized Area Formula Grants	WMATA	\$175,177
FTA Bus and Bus Facilities Grants	WMATA	\$62,560
FTA Enhanced Mobility Grants	MWCOG	\$26,267
Affordable Connectivity Program (ACP)	Private ISPs	\$9,080
FTA Metropolitan Planning	MWCOG	\$3,183
DDOT Existing Program Funding		
		\$873,371
<i>Based on FY 2021 total funding received, projected through FY 2026 assuming no annual increases</i>		
“New” 5-Year Funding Under BIL		
		\$622,681
Bridge Formula Program	DDOT	\$225,000
DDOT Existing Program “Plus-Ups”	DDOT	\$192,922

PROTECT (Resilience)	DDOT	\$29,783
Carbon Reduction	DDOT	\$26,193
National EV Infrastructure (NEVI)	DDOT	\$16,679
Clean Water State Revolving Fund	DOEE	\$59,375
Clean Water Emerging Contaminants	DOEE	\$25,497
Weatherization & State Energy	DOEE	\$8,252
Energy Efficiency Block Grant	DOEE	\$1,900
Energy Efficiency Loan Fund Capitalization	DHCD/D CGB	\$4,432
Digital Equity & BEAD	OCTO	>\$5,463
State and Local Cybersecurity	HSEMA	>\$2,081
Other Funding Amounts TBD	various	\$25,104

51. Please list all competitive or application-based funding in the IIJA, the IRA, or any other recent federal legislation for which DMOI or agencies in the cluster are eligible.

- a. Please indicate the eligible funding opportunities for which DMOI or cluster agencies have applied or will apply and provide a description of the type of funding and the proposed use for that funding.
- b. If there are funding opportunities for which DMOI or cluster agencies are eligible but for which they have not applied or do not plan to apply, please explain why.

Response: The BCT tracks funding opportunities. Agencies have sought tens of millions of dollars from the Federal Government. The table below presents a comprehensive list of competitive grant awards from BIL for which the District has submitted applications starting with USDOT's RAISE program in April 2022. Among the competitive grants applied for, the District has been awarded funding for 12 grants, highlighted in green including winning approximately \$34 million recently through the INFRA grant opportunity. For those applications that were not successful, the BCT Central Team is actively working in collaboration with federal partners to receive feedback and improve for future application cycles, ensuring that the District's future grant applications are as competitive as possible.

Funding Category	Funding Program	Lead Agency	Award Status	Project Name	Application Submitted	Funding Requested/Awarded
Transportation	RAISE	DDOT	2. Awarded	South Capitol Street Trail	4/13/2022	\$10,000,000
Transportation	RAISE	DDOT	3. Not Awarded	South Capitol Circulator Facility	4/13/2022	\$25,000,000
Transportation	RAISE	DDOT	3. Not Awarded	Claybrick Road Circulator Facility	4/13/2022	\$10,000,000
Transportation	INFRA	DDOT	3. Not Awarded	East Capitol Street Safety & Mobility	5/23/2022	\$48,000,000
Transportation	INFRA	DDOT	3. Not Awarded	South Capitol Street Corridor - Phase	5/23/2022	\$42,000,000
Transportation	MEGA	DDOT	3. Not Awarded	Southeast Blvd Barney Circle	5/23/2022	\$390,000,000
Transportation	MEGA	DDOT	3. Not Awarded	Claybrick Road Circulator Facility	5/23/2022	\$109,200,000
Transportation	Low/No Emissions	DDOT	2. Awarded	Circulator Electric Bus Purchase	5/31/2022	\$9,600,000
Transportation	Bus Facility	DDOT	3. Not Awarded	South Capitol Circulator Facility	5/31/2022	\$23,000,000
Environment	America the Beautiful	DOEE	3. Not Awarded	Fort Dupont Stream restoration	7/26/2022	\$5,000,000
Environment	America the Beautiful	DOEE	3. Not Awarded	Pinehurst Branch Stream restoration	7/26/2022	\$1,000,000
Environment	America the Beautiful	DOEE	3. Not Awarded	Rock Creek Park forest restoration st	7/26/2022	\$1,000,000
Environment	America the Beautiful	DOEE	3. Not Awarded	District wetlands enhancement study	7/26/2022	\$1,000,000
Environment	America the Beautiful	DOEE	3. Not Awarded	Hickey Run stream restoration design	7/26/2022	\$1,000,000
Transportation	Bridge Investment Program (Large)	DDOT	3. Not Awarded	Theodore Roosevelt Memorial Bridge	8/9/2022	\$102,348,050
Transportation	Clean School Bus Rebates	OSSE	2. Awarded	Clean school buses	8/16/2022	\$7,600,000
Environment	Brownfield Job Training	DOEE	3. Not Awarded	UDC / DOEE workforce training prog	8/31/2022	\$500,000
Transportation	Bridge Investment Program	DDOT	3. Not Awarded	Southwest Freeway Bridge	9/7/2022	\$76,840,000
Transportation	Bridge Investment Program	DDOT	2. Awarded	I-395 NB Bridge	9/8/2022	\$72,000,000
Transportation	Reconnecting Communities	DDOT	3. Not Awarded	I-295 deckover (planning)	10/12/2022	\$2,000,000
Environment	Innovative Nutrient and Sediment Reduction	DOEE	3. Not Awarded	Fort Dupont Stream Restoration	11/17/2022	\$1,000,000
Transportation	Strengthening Mobility and Revolutionizing Tra	DDOT	3. Not Awarded	Intersection Safety Improvements	11/18/2022	\$2,000,000
Transportation	Strengthening Mobility and Revolutionizing Tra	DDOT	3. Not Awarded	EV Charging / Smart Grid	11/18/2022	\$2,000,000
Environment	Brownfields Community Wide Assessment Pro	DOEE	2. Awarded	Cleanup of dry cleaning sites from Br	11/22/2022	\$1,500,000
Digital / Broadband	Affordable Connectivity Outreach Grant Progra	OCTO	2. Awarded	Outreach events (5) for Affordable Co	1/9/2023	\$500,000
Environment	Flood Mitigation Assistance Program	HSEMA	1. Awaiting	Neighborhood-Scale Flood Resilienc	1/27/2023	\$960,000
Environment	Building Resilient Infrastructure and Communit	HSEMA	1. Awaiting	Eastern Avenue Stormwater Pump Sta	1/27/2023	\$670,750
Environment	Consumer Recycling Education and Outreach G	DOEE	1. Awaiting	Battery Recycling Campaign	2/15/2023	\$800,000
Transportation	RAISE	DDOT	2. Awarded	Wheeler Road Multimodal Safety & A	2/27/2023	\$20,000,000
Transportation	RAISE	DDOT	2. Awarded	Arboretum Bridge and Kenilworth Par	2/27/2023	\$6,500,000
Transportation	RAISE	DDOT	3. Not Awarded	East Capitol Street Corridor Mobility	2/27/2023	\$25,000,000
Environment	Resilient and Efficient Codes	DOEE	2. Awarded	Development of energy conservation	3/27/2023	\$1,000,000
Transportation	High Priority Activities Grants - Commercial M	MPD	3. Not Awarded	MPD is seeking funding from FMCSA	4/3/2023	\$685,800
Transportation	High Priority Activities Grants - Innovative Tec	DDOT	2. Awarded	Repairing, upgrading, Weight in Motio	4/3/2023	\$2,000,000
Environment	Renew America's Schools: Energy Efficiency a	DGS	3. Not Awarded	Energy efficiency retrofits and renew	4/21/2023	\$12,480,000
Environment	Solid Waste Infrastructure for Recycling Grant	DOEE	2. Awarded	Develop a solid waste management pl	5/31/2023	\$491,000
Transportation	Charging and Fueling Infrastructure (CFI)	DOEE	3. Not Awarded	EV charging partnership with private e	6/13/2023	td
Environment	Pollution Prevention Grants	DOEE	2. Awarded	Support Grants for Wards 5, 7, and 8,	6/20/2023	\$500,000
Environment	America the Beautiful	DOEE	2. Awarded	Stream and Wetland Restoration in Fo	7/20/2023	\$2,500,000
Transportation	PROTECT	DDOT	1. Awaiting	Nannie Helen Burrough Ave underpass	8/17/2023	\$1,000,000
Transportation	MEGA (Multimodal Project Discretionary Gran	DDOT	3. Not Awarded	Benning Road Bridges and Transporta	8/21/2023	\$141,101,809
Transportation	MEGA (Multimodal Project Discretionary Gran	DDOT	3. Not Awarded	H Street/ Hopscotch Bridge Replacen	8/21/2023	\$209,659,321
Transportation	INFRA (Multimodal Project Discretionary Gran	DDOT	2. Awarded	East Capitol Street Safety & Mobility	8/21/2023	\$34,038,000
Transportation	Clean School Bus Program Grants	OSSE	3. Not Awarded	OSSE-DFHV collaboration to acquire	8/25/2023	\$17,500,000
Transportation	Reconnecting Communities and Neighborhoods	DDOT	1. Awaiting	Planning grant for the i-295 feasibility	9/28/2023	\$2,000,000
Transportation	Strengthening Mobility and Revolutionizing Tra	DDOT	1. Awaiting	Integration of curb/ freight systems in	10/10/2023	\$1,500,000
Environment	Electric Vehicle Charger Reliability and Access	DOEE	2. Awarded	To rebuild a ChargePoint charger in w	11/13/2023	\$588,000
Environment	NOAA's Transformational Habitat Restoration a	DOEE	1. Awaiting	Restore 17 acres of tidal wetlands alo	11/17/2023	\$5,000,000
Transportation	Clean School Bus Rebates	OSSE	0. In Development	To support the purchase of 25 clean e	1/31/2024	\$6,800,000
Environment	Grid Innovation Program (GRIP)	DOEE	0. In Development	To build micro grids and resiliency hu	td	td
Transportation	RAISE (National Infrastructure Investments)	DDOT	0. In Development	New York Avenue Bridge over the An	td	\$25,000,000

52. What role has DMOI played, or will play going forward, in implementing the recommendations in the report of the Build Back Better Task Force? What role has DMOI played and what role will DMOI play going forward in the “BIL Central Team” or other similar ongoing planning for federal infrastructure funding?

Response: DMOI is a key part of the BCT, and encourages agencies to apply to funding opportunities, reviews proposals, and provides feedback. While federal infrastructure funding opportunities are still available, the BCT is

focusing more of its efforts on implementation and is looking forward to delivering transformative projects for the District.

53. What is the total amount that the District expects to receive from the IIJA, the IRA, or any other recent federal legislation? If the expected federal funds do not meet the projected need of all projects recommended by the DC Build Back Better Infrastructure Task Force, how will those recommendations be prioritized for funding, and which of those recommendations are considered the highest priority?

Response: The District expects to receive more than \$3 billion of funding from infrastructure-related federal legislation. Should the District not receive funding through some of its competitive applications, it will solicit feedback and, when available, re-apply in future FYs.

54. For all federal funding identified in Question 47 and Question 48, please describe any local matching requirements.

Response: Local matching requirements are highly variable, and contingent on the Mayor's budget formulation process.

KDD - Deputy Mayor of Operations and Infrastructure

Position Funding Report

Report ID: DCP19121
 Run Date: 10/20/24
 Run Time: 14:20:21
 As Of Date: 31-Jan-24

Position Number	Position Title	Hire Date	Vacant Status	Grade	Step	Salary	FTE %	Dist	Advs to	Job Code	Job DeptID	Job Dept Name	Pay Plan	Bargaining Unit	Scheduled Position	Report Agency	Funding Agency	HR Agency	Combo Code	Distribution %	Fund	Fund Name	Program	Cost Center	ProjectID	Award	Task Number	Project Orig	Combo Code Type	Position Effort	Position NTE Dt	FP Time	Reg/Temp/FT	Work Sched	WAE	Sal Plan	Head Count	FTE	Employee NTE Dt	WGI Due Date	Get Lat Date	Hourly Rate	Budget Date	
A 0008750	Senior Legislative and Policy		V	15	0	\$145,741.00	1	Y	354043				DS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	10/1/2019		F	Reg	F	N	2000007	1	1			67.88	10/1/2023		
A 0008751	Deputy Mayor for Operations an	6/17/2022	F	11	0	\$231,471.00	1	Y	356387	KC01000000		Deputy Mayor for Operations an	XS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	12/15/2019		F	Reg	F	N	2000001	1	1			111.28	10/1/2023		
A 0008752	Resource Allocation Analyst	3/29/2018	F	14	0	\$117,045.00	1	Y	356387	KC01000000		Deputy Mayor for Operations an	DS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	10/1/2019		F	Reg	F	N	2000007	1	1			96.27	10/1/2023		
A 0008753	Chief of Staff	4/23/2021	F	9	0	\$193,765.00	1	Y	350960	KC01000000		Deputy Mayor for Operations an	XS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	7/6/2021		F	Reg	F	N	2000001	1	1			74.00	10/1/2023		
A 0009350	Policy Advisor	10/27/2021	F	14	4	\$120,569.00	1	N	354802	KC01000000		Deputy Mayor for Operations an	DS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	7/18/2021		F	Reg	F	N	2000007	1	1			92.87	10/1/2023		
A 0009716	Executive Assistant	1/17/2022	F	11	0	\$82,058.00	1	N	354444	KC01000000		Deputy Mayor for Operations an	DS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	10/1/2019		F	Reg	F	N	2000007	1	1			28.48	10/1/2023		
A 0009744	Public Information Officer	1/4/2016	F	15	0	\$145,741.00	1	N	354819	KC01000000		Deputy Mayor for Operations an	DS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	10/1/2021		F	Reg	F	N	2000007	1	1			70.26	10/1/2023		
A 0009820	Program Analyst	11/16/2019	F	12	0	\$100,827.00	1	N	351139	KC01000000		Deputy Mayor for Operations an	DS	CH11	AAA	Y	KD	KDD	KD	200144469	100.1010001	LOCAL FUNDS	100151	60084				KDD	GL	10/1/2019		F	Reg	F	N	2000007	1	1			518.00	5/21/2023	48.47	10/1/2023

TOTAL POSITIONS PRINTED = 8

Totals \$ 1,512.93 \$ - \$ 426.47 \$ 541.81 \$ 544.65

Agency Code	Fiscal Year	First Name	Last Name	Email	Vendor	Phone#	Service Type	Device Type	Office	FY Total	FY One Time Charge	OCT	NOV	DEC
KO	2024	STATIA	BETMAN	statia.betman@dc.gov	VerizonWI	2022777113	Cellular	iPhone 12 64Gb		\$ 121.62	\$ -	\$ 40.54	\$ 40.54	\$ 40.54
KO	2024	ANGELA	SCOTT	eom.atc@dc.gov	AT&T	2022869643	Cellular	iphone 6S	DMPED	\$ 91.72	\$ -	\$ -	\$ 44.44	\$ 47.28
KO	2024	MECHELLE	WARREN	mehelle.warren@dc.gov	AT&T	2023088197	Cellular	iPhone 13 128Gb		\$ 141.84	\$ -	\$ 47.28	\$ 47.28	\$ 47.28
KO	2024	SPARE	SPARE	eom.atc@dc.gov	AT&T	2023413277	Cellular	iPhone 7		\$ 141.84	\$ -	\$ 47.28	\$ 47.28	\$ 47.28
KO	2024	KEITH	ANDERSON	Keith.Anderson@dc.gov	FirstNet	2024464188	Cellular	iPhone X 256Gb		\$ 93.94	\$ -	\$ 11.02	\$ 41.46	\$ 41.46
KO	2024	SHARADA	STRASMORE	sharada.strasmore@dc.gov	VerizonWI	2024974709	Cellular	IPHONE 12		\$ 89.28	\$ -	\$ 14.28	\$ 37.50	\$ 37.50
KO	2024	SPARE	SPARE	eom.atc@dc.gov	VerizonWI	2025731330	Cellular	iPhone 8		\$ 121.62	\$ -	\$ 40.54	\$ 40.54	\$ 40.54
KO	2024	SPARE	SPARE	eom.atc@dc.gov	FirstNet	2027162281	Cellular	AT&T MIFI 5792		\$ 139.62	\$ -	\$ 46.54	\$ 46.54	\$ 46.54
KO	2024	APRIL	RANDALL	april.randall1@dc.gov	VerizonWI	2027180189	Cellular	iPhone 11		\$ 121.62	\$ -	\$ 40.54	\$ 40.54	\$ 40.54
KO	2024	JONATHAN	ROGERS	jonathan.rogers@dc.gov	VerizonWI	2027481668	Tablet with wireless	ipad12.9		\$ 90.03	\$ -	\$ 30.01	\$ 30.01	\$ 30.01
KO	2024	JONATHAN	ROGERS	jonathan.rogers@dc.gov	VerizonWI	2027484281	Cellular	iPhone 7		\$ 121.62	\$ -	\$ 40.54	\$ 40.54	\$ 40.54
KO	2024	GWEN	COFIELD	gwendolyn.cofield@dc.gov	VerizonWI	2028410143	Cellular	iPhone 8 Plus		\$ 116.56	\$ -	\$ 27.36	\$ 44.60	\$ 44.60
KO	2024	ANDREW	DEBRAGGIO	andrew.debraggio@dc.gov	VerizonWI	2023808428	Cellular	iPhone 13 128Gb		\$ 121.62	\$ -	\$ 40.54	\$ 40.54	\$ 40.54



DEPUTY MAYOR FOR OPERATIONS AND INFRASTRUCTURE

FY 2023 PERFORMANCE ACCOUNTABILITY REPORT

JANUARY 16, 2024

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1 DEPUTY MAYOR FOR OPERATIONS AND INFRASTRUCTURE

Mission: The mission of the Deputy Mayor for Operations and Infrastructure (DMOI) is to support the Mayor to ensure a strong and sustained District government focused on maintaining, strengthening, and investing in the District's infrastructure (built and natural environment) and delivering high-quality government services to residents, non-residents and businesses.

Services: The Deputy Mayor for Operations and Infrastructure: Oversees the District government's performance of infrastructure and government services agencies; Develops strategies and policies to achieve the Mayor's infrastructure, mobility, sustainability, financial services, and government services goals by aligning agency budgets, engaging key stakeholders (including independent agencies), and ensuring the implementation of programs and operations; Works with agencies to achieve a safe, reliable, and robust multimodal transportation network focusing on pedestrians, bicycles, personal mobility devices, mass transit, for-hire vehicles, and motor vehicles; and Develops and assesses innovative ways to provide faster, more transparent and customer-friendly government services for residents, non-residents, and businesses, including licensing, permitting, inspections, financial services, solid waste collection, recycling, snow removal, street/sidewalk/alley repair, energy use, and ticketing.

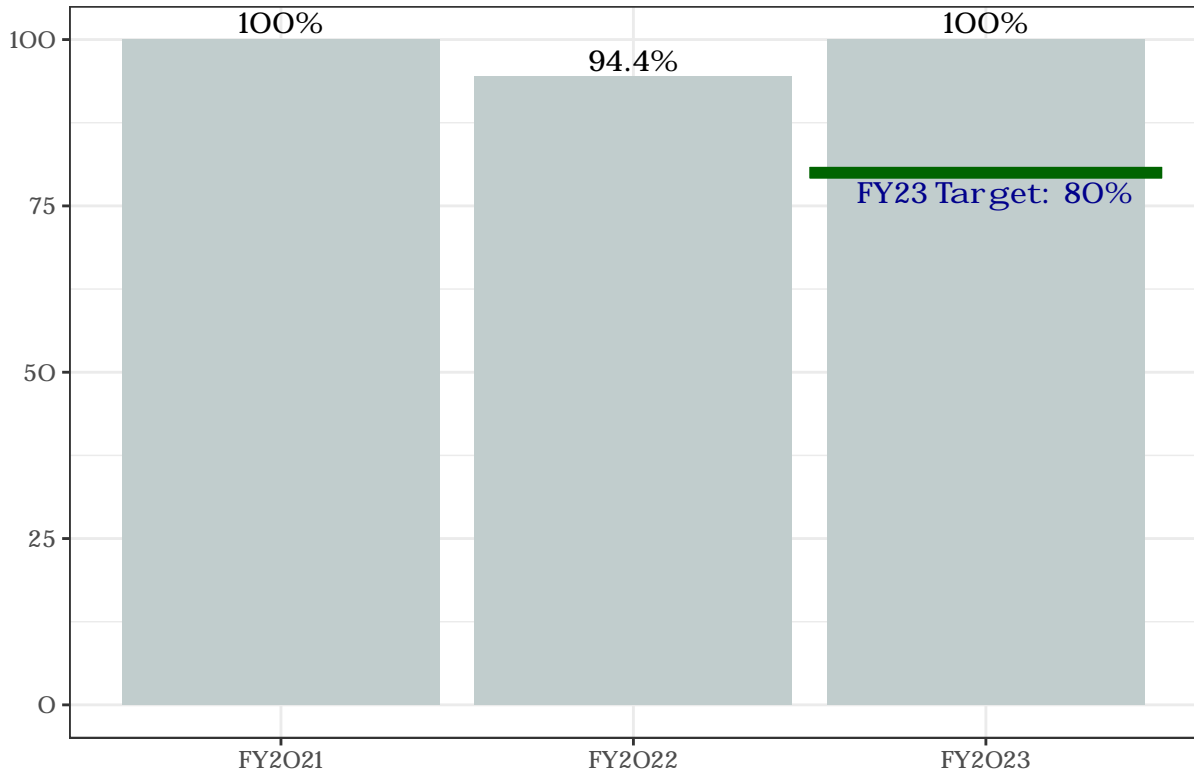
2 2023 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
<p>The Highway Safety Office (HSO) transitioned from the Department of Transportation (DDOT) to the Office of the Deputy Mayor for Operations and Infrastructure (DMOI). During the last quarter of FY23, the HSO doubled its number of subgrantees (12 to 24). Also, the HSO was able to process all applications, grant agreements, and MOUs before the start of FY24. This is a feat that in the past, was delayed until the second quarter of the following FY.</p>	<p>The HSO moving to DMOI demonstrates that not only is traffic safety a priority of the administration, but the scope of traffic safety has expanded beyond the sole responsibility of DDOT. Many of our cluster agencies play a role in traffic safety. Accelerating the awarding of grants from the HSO increases the effectiveness and efficiency of federal grant dollar use.</p>	<p>By increasing the number of subgrantees and processing grant agreements and MOUs in a timely fashion, these programs and projects can begin sooner. These programs are behavioral and enforcement based, providing the community educational resources regarding roadway safety, and providing funding to law enforcement agencies for additional traffic safety enforcement.</p>
<p>The Transportation Electrification Working Group (TEWG) was established by CA order 2023-1 on March 3, 2023 and met twice in FY23: on May 3, 2023, and July 27, 2023. This group discussed how to guide the District to an electric, zero-emissions future - a requirement of CleanEnergy DC - through shifting trips to sustainable transportation modes (e.g., public transit) and ensuring robust infrastructure for Electric Vehicles (EVs) and other electric transportation modes (e.g., e-bikes).</p>	<p>DMOI is the chair of TEWG, and took the lead preparing resources, establishing subcommittees, and convening the TEWG to drive forward electrification in DC.</p>	<p>DC residents will benefit from transportation electrification primarily through improved health and climate outcomes. Pollutants linked to health issues like asthma stem in part from tailpipe emissions from gas-powered cars. Transportation emissions accounted for 21% of DC's total emissions in FY20. Going electric will enhance health and climate outcomes for the city.</p>
<p>DMOI performed Budget 101 training for seven of the eight core agencies over the summer of 2023 to prepare staff for the FY25 budget process and the Budget Support Act.</p>	<p>DMOI facilitated these budget trainings to streamline the FY25 budget process so agencies are guided to prioritize and discuss the impact of funding requests.</p>	<p>Agencies will be better equipped to complete required planning and justification to request funding. The DMOI budget training helped staff better understand the timeline of budget requests which in turn helps agencies execute their mission of providing critical services to residents.</p>
<p>DMOI co-chaired the ATE taskforce which completed the goal of submitting a report to the City Administrator by September 2023. This work involved three subcommittees completing deep dives into the equity of Automated Traffic Enforcement (ATE).</p>	<p>Working on this project was a significant investment of resources for DMOI.</p>	<p>The ATE Task Force report was an important step at considering equity within ATE. This report will help shape the future of the ATE program and a future pilot of the taskforce.</p>

(continued)

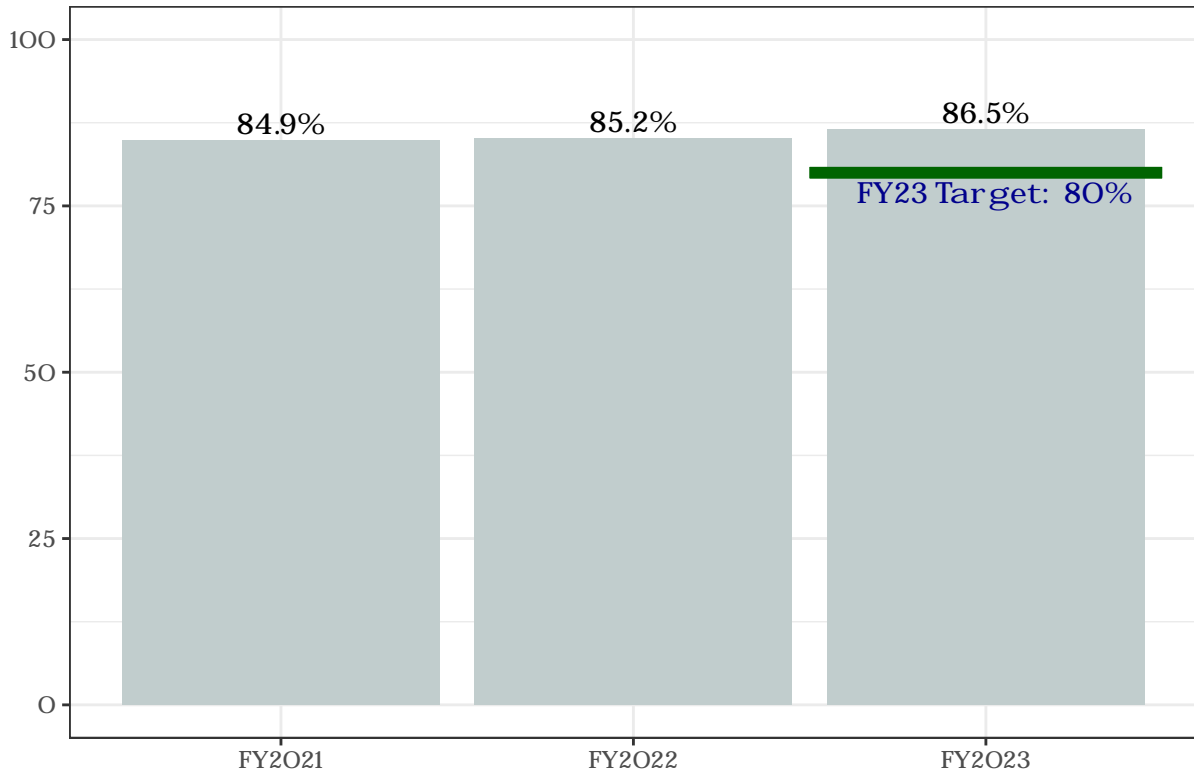
Accomplishment	Impact on Agency	Impact on Residents
<p>The 311 Working Group meets monthly to facilitate collaboration across District operations such as infrastructure, public safety, public works, and internal services. This group identified that 311 service requests should be made more transparent. DMOI led the effort to improve 311 service request workflows by creating a standard template that explains the lifecycle of 311 service requests from initiation to completion. A few DMOI operations were pointed out as services that require additional clarification through development of specific workflows. Those service requests included illegal construction (Department of Buildings, DOB), vacant property inspections (Department of Buildings, DOB), abandoned vehicles (Department of Public Works, DPW), and sidewalk repairs (Department of Transportation, DDOT).</p>	<p>A better understanding of the lifecycle of 311 service requests through development of workflows helps DMOI agencies be more informed about the appropriate Service Level Agreement (SLA). A visual workflow explains how long each step of the process takes. For example, DMOI updated the SLA for leaf collection to help the Department of Public Works (DPW), the responding agency, complete their work more effectively and before the committed completion time after additional process steps were added this season.</p>	<p>311 is a key tool for residents to communicate with and submit service requests to their government. Improvements in this field will make residents' experience better and enhance their lives. Within the DMOI cluster, The Department of Buildings (DOB) plans to use the draft workflow developed in the 311 working group to refine staff training and business operations therefore improving the quality of services for residents.</p>

Percent of key DMOI goal s achieved



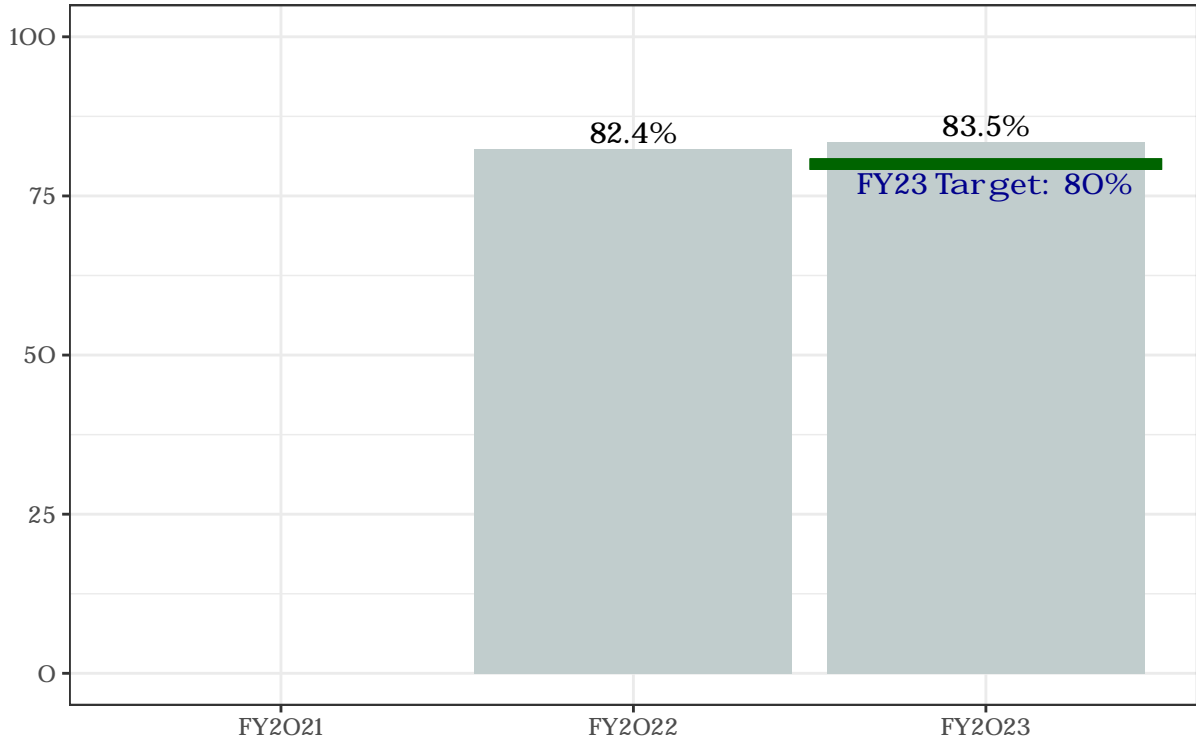
In FY23 DMOI has two key goals and accomplished both. DOB's (formerly DCRA) Strategic Enforcement Plan (Fiscal Year 2023-2025) was due by January 1, 2023 (the bill said 2022, but this was an error). It was submitted to the Council on March 13, 2023. DOB's Business Process Analysis and Reengineering Assessment was due by October 1, 2022. The agency and its consultant decided to split the report/assessment into two parts. The first part was submitted to Council on April 11, 2023. Finally, DOB's Information Technology Needs Assessment, which was due on October 1, 2022, was introduced to the Council on February 22, 2023. The Zero Waste Plan was completed and submitted within IQ in March of 2023. In June, the plan was updated to incorporate OCA feedback. The Zero Waste Plan is pending EOM approval.

Percent total cluster agency KPIs met or exceeded



Meeting the target for this initiative demonstrates DMOI's objective to create and maintain a highly effective, transparent, reliable, sustainable, and responsive District government.

Percent of DMOI Cluster 311 requests completed within Service Level Agreement



Meeting the target for this initiative demonstrates DMOI's objective to provide direction, guidance and oversight to operational agencies to enhance residents' and customers' experience by utilizing technology and process improvement.

3 2023 OBJECTIVES

Strategic Objective

Foster collaboration and coordination among District agencies, federal agencies, and the private sector to achieve District goals.

Provide direction, guidance and oversight to operational agencies to enhance residents' and customers' experience by utilizing technology and process improvement.

Create and maintain a highly effective, transparent, reliable, sustainable, and responsive District government.

4 2023 OPERATIONS

Operation Title	Operation Description
Foster collaboration and coordination among District agencies, federal agencies, and the private sector to achieve District goals.	
Communications: Daily Service	Support EOM Communications and DMOI agency Communication Directors with the efficient collection and distribution of information within and outside the government
Advocacy: Daily Service	Assist DMOI cluster agencies with issues/barriers impeding their ability to effectively carry out their mission and complete their projects (i.e., capital, climate change, resilience, clean energy act, etc)
Provide direction, guidance and oversight to operational agencies to enhance residents' and customers' experience by utilizing technology and process improvement.	
Legislation: Daily Service	Review and approve all DMOI cluster agency legislative and rulemaking requests and coordinate with other governmental agencies, including the Council.
Policy: Daily Service	Recommend and review policies and programs using data and best practices to promote cluster agencies and improve agency operations
Create and maintain a highly effective, transparent, reliable, sustainable, and responsive District government.	
Performance Management: Daily Service	Review, approve and track DMOI cluster agencies' performance plans to ensure improved outcomes, accurate information and efficiencies
Customer Service: Daily Service	Receive, track and assist in resolving DMOI cluster agencies' constituent and customer issues and concerns elevated above the agency level
Budget: Daily Service	Support DMOI cluster agencies regarding budgetary needs and priorities to ensure agency and Mayoral priorities are met or exceeded

5 2023 STRATEGIC INITIATIVES

In FY 2023, Deputy Mayor for Operations and Infrastructure had 5 Strategic Initiatives and completed 40%.

Title	Description	Update
DC PLUG PARTNERSHIP	By September 30, 2023, partner with OCP and DDOT to develop and document a model plan of contracts for the DC PLUG program for FY25, to be submitted in the FY25 BSA.	Completed to date: 0-24% Although OCP and DDOT created the model plan of contracts, the Home Rule Act and legal interpretation of the definition of "highway projects" prevents plans of contracts outside "highway projects" or electric powerline undergrounding projects. Although OCP and DDOT created the model plan of contracts, the Home Rule Act and legal interpretation of the definition of "highway projects" prevents plans of contracts outside "highway projects" or electric powerline undergrounding projects.
Improving 311 Performance and Service Efficiency	By September 30, 2023, host monthly meetings with members of the 311-sub working group and fully implement three revised SOPs for severely underperforming 311 service requests within the DMOI cluster.	Completed to date: 50-74% Participation in the working group included leading the sub-group on workflows, presenting sub-group findings in full group meetings, creating surveys to collect data, and working with the sub-group to create a draft 311 service request workflow and example using DOB's illegal construction workflow. The Program Analyst who joined DMOI in May of 2023 led the 311 sub-group tasked with focusing on 311 service request workflows. This strategic initiative was not completed because although monthly meetings were conducted, the participation in the 311 working group changed from focusing on SOPs to creating a workflow infographic for integration into the 311 service request system.
Green Workforce Summit	By September 30, 2023, facilitate a Green Workforce Development Summit with DOEE, DOES, DDOT, DPW, DGS, DME, and any other relevant agencies, to establish a new overall green workforce program and/or centralize existing programs.	Completed to date: Complete On March 2, 2023, DMOI convened over a dozen agencies to discuss the future of green jobs in the District and how to ensure quality, lasting jobs in sustainability and climate fields for District residents. Key green jobs of the future in the District that were highlighted during the Summit include: • Building operators • Green stormwater infrastructure maintenance • Electricians • Operations and maintenance • Plumbers • Energy auditors • HVAC technicians • General contractors. Challenges identified include: Finding Workers, Training Workers, Connecting Workers to Jobs, and Sustaining Careers. DMOI will Create a monthly inter-agency coordination group to collaborate on Green Workforce Development going forward.

All Staff Ethics Training	By September 30, 2023, DMOI will host at least two ethics trainings for staff for purposes of reinforcing staff's understanding of the District's ethics rules.	Completed to date: Complete On June 28, 2023, DMOI held its second ethics training. BEGA conducted its Ethics Training 101 for the DMOI staff during the staff meeting. Ten people attended in person. Two staff members attended remotely (either by Microsoft Teams or calling in), and two were absent.
Administrative Operating Improvements	By September 30, 2023, complete Standard Operating Procedures (SOPs) for the DMOI Office. SOPs will include: DMOI DM Calendar Scheduling Process, DMOI Customer Escalation Process, DMOI Office Management Process, DMOI Transportation Request Process.	Completed to date: 50-74% Until August 2023, DMOI's Executive Assistant (EA) was collaborating with HR to ensure that our internal office processes are compliant and mirror DCHR's standardization processes where applicable. From August 2023 until into FY24, the DMOI EA has been on detail with the Office of the City Administrator. From August 2023 until into FY24, the DMOI EA has been on detail with the Office of the City Administrator and during that time they did not continue or complete any of their previously assigned DMOI tasks.

6 2023 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
Foster collaboration and coordination among District agencies, federal agencies, and the private sector to achieve District goals.											
Percent of key DMOI goals achieved	Up is Better	100%	94.4%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	80%	Met	
Provide direction, guidance and oversight to operational agencies to enhance residents' and customers' experience by utilizing technology and process improvement.											
Percent total cluster agency KPIs met or exceeded	Up is Better	84.9%	85.2%	92%	80.6%	82.5%	86.5%	86.5%	80%	Met	
Percent of total cluster agency strategic initiatives met or exceeded	Up is Better	89%	92.9%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	52.1%	80%	Unmet	Seven of DMOI's eight agencies did not complete 80% of their strategic initiatives. Therefore, DMOI did not meet its KPI that 80% of cluster agencies complete strategic initiatives.
Percent of DMOI Cluster 311 requests completed within Service Level Agreement	Up is Better	New in 2022	82.4%	84.4%	81.7%	81.7%	87.7%	83.5%	80%	Met	
Create and maintain a highly effective, transparent, reliable, sustainable, and responsive District government.											
Percent of DMOI IQs turned around within 48 hours	Up is Better	100%	100%	100%	100%	96.6%	94.7%	98.1%	98%	Met	

Workload Measures

Measure	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023
Advocacy							
Number of DMOI key goals met	5	3	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2
Communications							
Number of DMOI cluster agency MMB events	29	11	3	5	5	3	16
Legislation							
Number of DMOI IQs received	202	310	94	85	87	57	323
Policy							
Number of traffic-related deaths	29	34	9	13	15	10	47
Customer Service							
Number of DMOI related customer complaints reviewed	0	79	37	20	15	36	108
Performance Management							
Number of DMOI Strategic Initiatives met	36	4	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2
Number of DMOI KPIs met	16	18	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4

Deputy Mayor for Operating and Infrastructure (K00)
Approved Budget vs Actuals
 FY 2023 Year End

Agency	Fund	Account Category	Program		Cost Center		Initial Budget	Adjustment Budget	Total Budget	Expenditure	Available Budget	
K00	LOCAL FUNDS	PERSONNEL SERVICES	100151	EXECUTIVE ADMINISTRATION	60084	DEPUTY MAYOR'S DIVISION	1,247,800.42	0.00	1,247,800.42	1,139,977.23	107,823.19	
		PERSONNEL SERVICES Total						1,247,800.42	0.00	1,247,800.42	1,139,977.23	107,823.19
		NON-PERSONNEL SERVICES	100151	EXECUTIVE ADMINISTRATION	60084	DEPUTY MAYOR'S DIVISION	35,007.93	0.00	35,007.93	21,630.24	13,377.69	
			150012	P-CARD CLEARING	10086	P-CARD CLEARING	0.00	0.00	0.00	11,091.49	(11,091.49)	
		NON-PERSONNEL SERVICES Total						35,007.93	0.00	35,007.93	32,721.73	2,286.20
Grand Total							1,282,808.35	0.00	1,282,808.35	1,172,698.96	110,109.39	

Deputy Mayor for Operations and Infrastructure (K00)
Approved Budget vs. Actuals
 FY 2024 - Quarter1

Agency	Fund	Account Category	Program		Cost Center	Initial Budget	Adjustment Budget	Total Budget	Commitment	Obligation	Expenditure	Available Budget	
K00	LOCAL FUNDS	PERSONNEL SERVICES	100151	EXECUTIVE ADMINISTRATION	60084	DEPUTY MAYOR'S DIVISION	1,310,274.78	0.00	1,310,274.78	0.00	0.00	310,245.82	1,000,028.96
		PERSONNEL SERVICES Total					1,310,274.78	0.00	1,310,274.78	0.00	0.00	310,245.82	1,000,028.96
		NON-PERSONNEL SERVICES	100151	EXECUTIVE ADMINISTRATION	60084	DEPUTY MAYOR'S DIVISION	89,141.52	0.00	89,141.52	0.00	0.00	176.06	88,965.46
			150012	P-CARD CLEARING	10086	P-CARD CLEARING	0.00	0.00	0.00	0.00	0.00	700.00	-700.00
		NON-PERSONNEL SERVICES Total					89,141.52	0.00	89,141.52	0.00	0.00	876.06	88,265.46
Grand Total						1,399,416.30	0.00	1,399,416.30	0.00	0.00	311,121.88	1,088,294.42	

Deputy Mayor of Operations and Infrastructure (K00)
FY 2023 Inter-Agency Reporting
 (Year End)

Project #	Project Description	Seller Agency	Fund	Program	Cost Center	Initial Budget	Adjustment Budget	Revised Budget	Commitment	Obligation	Expenditure	Available Budget
400602	KO0.500242.IT ASSESSMENT	TO0 OFFICE OF THE CHIEF TECHNOLOGY OFFICER	1010001	100151	60084	734.40	0.00	734.40	0.00	0.00	724.44	9.96
400602 Total						734.40	0.00	734.40	0.00	0.00	724.44	9.96
400603	KO0.I23KO0.FY23 TELECOM - INTERAGENCY PROJECT KO0	AS0 OFFICE OF FINANCE AND RESOURCE MANAGEMENT	1010001	100151	60084	4,547.77	0.00	4,547.77	0.00	0.00	4,707.52	(159.75)
400603 Total						4,547.77	0.00	4,547.77	0.00	0.00	4,707.52	(159.75)
400802	KO0.KOPCRD.KO0 PURCHASE CARD	KO0 DEPUTY MAYOR FOR OPERATIONS AND INFRASTRUCTURE	1010001	100151	60084	0.00	10,000.00	10,000.00	0.00	0.00	12,897.95	(2,897.95)
400802 Total						0.00	10,000.00	10,000.00	0.00	0.00	12,897.95	(2,897.95)
401161	AA0-RTS NON DCNET	AS0 OFFICE OF FINANCE AND RESOURCE MANAGEMENT	1010001	100151	60084	0.00	0.00	0.00	0.00	0.00	0.00	0.00
401161 Total						0.00	0.00	0.00	0.00	0.00	0.00	0.00
401469	KO0 - DMOI/OC 311 SERVICES	UC0 OFFICE OF UNIFIED COMMUNICATIONS	1010001	100151	60084	0.00	2,706.73	2,706.73	0.00	0.00	2,706.73	0.00
401469 Total						0.00	2,706.73	2,706.73	0.00	0.00	2,706.73	0.00
401470	KO0 - EOM SUPPORT SERVICES	AA0 OFFICE OF THE MAYOR	1010001	100151	60084	0.00	6,000.00	6,000.00	0.00	0.00	61.48	5,938.52
401470 Total						0.00	6,000.00	6,000.00	0.00	0.00	61.48	5,938.52
Grand Total						5,282.17	18,706.73	23,988.90	0.00	0.00	21,098.12	2,890.78

Deputy Mayor of Operations and Infrastructure (K00)
 FY 2024 Inter-Agency Reporting
 1st Quarter

Project #	Project Description	Seller Agency	Fund	Program	Cost Center	Initial Budget	Adjustment Budget	Revised Budget	Commitment	Obligation	Expenditure	Available Budget
400602	KO0.500242.IT ASSESSMENT	TO0 OFFICE OF THE CHIEF TECHNOLOGY OFFICER	1010001	100151	60084	2,109.32	0.00	2,109.32	0.00	0.00	0.00	2,109.32
400602 Total						2,109.32	0.00	2,109.32	0.00	0.00	0.00	2,109.32
400603	KO0.I23KO0.FY23 TELECOM - INTERAGENCY PROJECT KO0	AS0 OFFICE OF FINANCE AND RESOURCE MANAGEMENT	1010001	100151	60084	3,724.42	0.00	3,724.42	0.00	0.00	11.15	3,713.27
400603 Total						3,724.42	0.00	3,724.42	0.00	0.00	11.15	3,713.27
401469	KO0 - DMOI/OUN 311 SERVICES	UC0 OFFICE OF UNIFIED COMMUNICATIONS	1010001	100151	60084	3,098.14	0.00	3,098.14	0.00	0.00	0.00	3,098.14
401469 Total						3,098.14	0.00	3,098.14	0.00	0.00	0.00	3,098.14
Grand Total						8,931.88	0.00	8,931.88	0.00	0.00	11.15	8,920.73

Deputy Mayor for Operating and Infrastructure (K00)
FY 2023 Surplus

Agency	Fund	Account Category	Available Budget	Notes
K00	LOCAL FUNDS	PERSONNEL SERVICES	107,823.19	Underspending due to vancancies.
		NON-PERSONNEL SERVICES	2,286.20	
Grand Total			110,109.39	