

COUNCIL OF THE DISTRICT OF COLUMBIA
COMMITTEE ON THE JUDICIARY AND PUBLIC SAFETY
BROOKE PINTO, CHAIR

NOTICE OF PUBLIC ROUNDTABLE ON
Recent Operational Failures and Incidents at the Office of Unified Communications

on

Monday, September 30, 2024, at 10:30 a.m.
In the John A. Wilson Building, 1350 Pennsylvania Avenue, NW, Room 500
and virtually via Zoom

To watch live:

Councilmember Pinto's YouTube Page (www.youtube.com/@cmbrookepinto)
Councilmember Pinto's X Page (<https://x.com/CMBrookePinto>)
Council Channel 13 (Cable Television Providers)
DC Council Website (dccouncil.gov)

On Monday, September 30, 2024, at 10:30 a.m., Councilmember Brooke Pinto, Chairwoman of the Committee on the Judiciary and Public Safety, will hold a public oversight roundtable regarding recent operational failures and incidents at the Office of Unified Communications (OUC). The roundtable will be held in Room 500 of the John A. Wilson Building.

In recent months, District residents have been troubled by numerous concerning events relating to the District's 911 call center. These include possible "blown addresses," delays in emergency response arrival, and technological failures. This roundtable will serve as a forum to discuss these issues in detail and how the agency is addressing them.

The Committee invites the public to testify. Those who wish to do so must register using the Council's Hearing Management System at <https://lims.dccouncil.gov/hearings> by **5:00 p.m. on Thursday, September 26, 2024**. Witnesses who represent organizations will have 5 minutes to speak. All others will have 3 minutes to speak.¹ **Witnesses will have the option to testify in person or virtually**; witnesses should specify which option they are electing at the time they sign up to testify.

Witnesses who anticipate needing spoken language interpretation, or who require sign language interpretation, are requested to inform the Committee office of the need as soon as possible, but no later than 5 business days before the proceeding. We will make every effort to fulfill timely requests, although alternatives may be offered. Requests may be submitted via the Hearing Management System during registration or by contacting Ms. Aukima Benjamin, Committee Manager to the Committee on the Judiciary and Public Safety, at (202) 724-8058 or via email at judiciary@dccouncil.gov. Requests received less than 5 business days before the proceeding may not be fulfilled. Witnesses will receive instructions on how to participate by Zoom prior to the

¹ If there is a large number of witnesses, the Committee may allow less time for each witness in order to ensure all witnesses have an opportunity to testify.

hearing. If you have additional questions, please contact Ms. Benjamin at the phone number or email listed above.

If you are unable to testify at the public hearing, written statements are encouraged and will be made a part of the official record; written testimony should be submitted through the Council's Hearing Management System at <https://lims.dccouncil.gov/hearings>. Testimony will be publicly accessible following Committee review.

The record will close at **5:00 p.m. on Tuesday, October 15, 2024.**