

**COUNCIL OF THE DISTRICT OF COLUMBIA
COMMITTEE ON THE JUDICIARY AND PUBLIC SAFETY,
COMMITTEE ON PUBLIC WORKS AND OPERATIONS, &
COMMITTEE ON FACILITIES AND FAMILY SERVICES**

NOTICE OF A JOINT PUBLIC OVERSIGHT ROUNDTABLE
on
**Technology and Inter-Agency Coordination Issues at the Office of Unified
Communications**

Wednesday, December 4, 2024 at 10:30am.

In the John A. Wilson Building, 1350 Pennsylvania Avenue, NW, Room 123
and virtually via Zoom

To watch live:

Councilmember Pinto's YouTube Page (www.youtube.com/@cmbrookepinto)
Council Channel 13 (Cable Television Providers)
DC Council Website (dccouncil.gov)
Office of Cable Television Website (entertainment.dc.gov)

On Wednesday, December 4, 2024, Councilmember Brooke Pinto, Councilmember Brianne K. Nadeau, and Councilmember Janeese Lewis George announce a joint public oversight roundtable of the Committee on the Judiciary and Public Safety, the Committee on Public Works and Operations, and the Committee on Facilities and Family Services regarding “**Technology and Inter-Agency Coordination Issues at the Office of Unified Communication.**” This hybrid roundtable will be held in Room 123 of the John A. Wilson Building (and on Zoom).

Since December 2023, the Office of Unified Communications (OUC) has experienced eighteen technological disruptions and eight outages. This roundtable will serve as a forum to discuss in detail issues with technology and inter-agency coordination at the District's 911 center and how OUC is addressing them. OUC is operationally and technologically complex, working across various protocols, systems, applications, hardware, and networks, all the while coordinating with other emergency response agencies. OUC also deploys manual dispatch practices when systems go down, based on industry standards and inter-agency protocol systems and response-plans.

The Committee invites testimony at the hearing on technology and inter-agency coordination at OUC. Specifically, the Committee seeks comments and recommendations from members of the public, public safety and emergency response system experts, and other stakeholders on strategies to address technology and inter-agency coordination issues at OUC.

The Committee invites the public to testify. Those who wish to do so must register using the Council's Hearing Management System at <https://lims.dccouncil.gov/hearings> by **5:00 p.m. on Monday, December 2**. Witnesses who represent organizations will have 5 minutes to speak. All others will have 3 minutes to speak.¹ **Witnesses will have the option to testify in person or virtually**; witnesses should specify which option they are electing at the time they sign up to testify.

Witnesses who anticipate needing spoken language interpretation, or who require sign language interpretation, are requested to inform the Committee office of the need as soon as possible, but no later than 5 business days before the proceeding. We will make every effort to fulfill timely requests, although alternatives may be offered. Requests may be submitted via the Hearing Management System during registration or by contacting Ms. Aukima Benjamin, Committee Manager to the Committee on the Judiciary and Public Safety, at (202) 724-8058 or via e-mail at judiciary@dccouncil.gov. It may not be possible to fulfill requests received less than 5 business days before the proceeding. Witnesses will receive instructions on how to participate by Zoom prior to the hearing. If you have additional questions, please contact the Committee Manager at the phone number or e-mail listed above.

If you are unable to testify at the public hearing, written statements are encouraged and will be made a part of the official record; written testimony should be submitted through the Council's Hearing Management System at <https://lims.dccouncil.gov/hearings>. Testimony will be publicly accessible following review by Committee staff.

The record will close at 5:00 p.m. on Wednesday, December 18, 2024.

¹ If there is a large number of witnesses, the Committee may allow less time for each witness in order to ensure all witnesses have an opportunity to testify.