

DMHHS

Office of the Deputy Mayor For

HEALTH AND HUMAN SERVICES

FY24 Performance Oversight Hearing

Presentation before

Committee on Health
Council of the District of Columbia
Christina Henderson, Chairperson

Wednesday, February 12, 2025
Washington, DC

PRESENTATION OUTLINE

☒ Introduction Organization of DMHHS

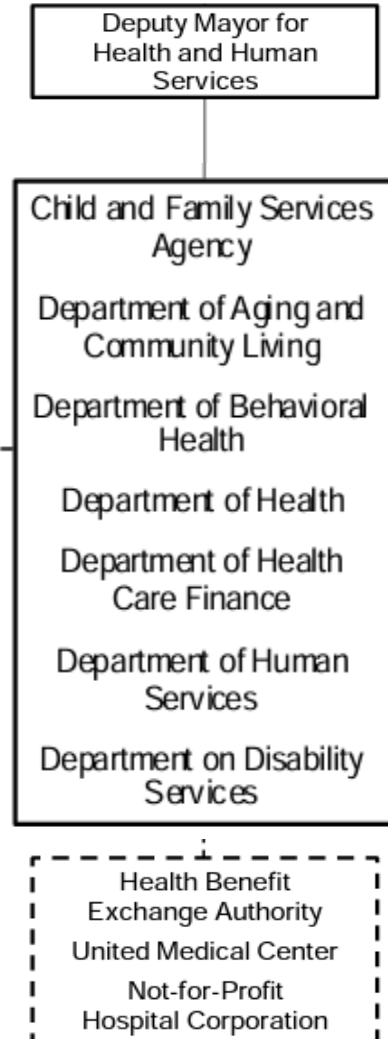
☐ DMHHS Team Highlights

☐ Encampment Response Team

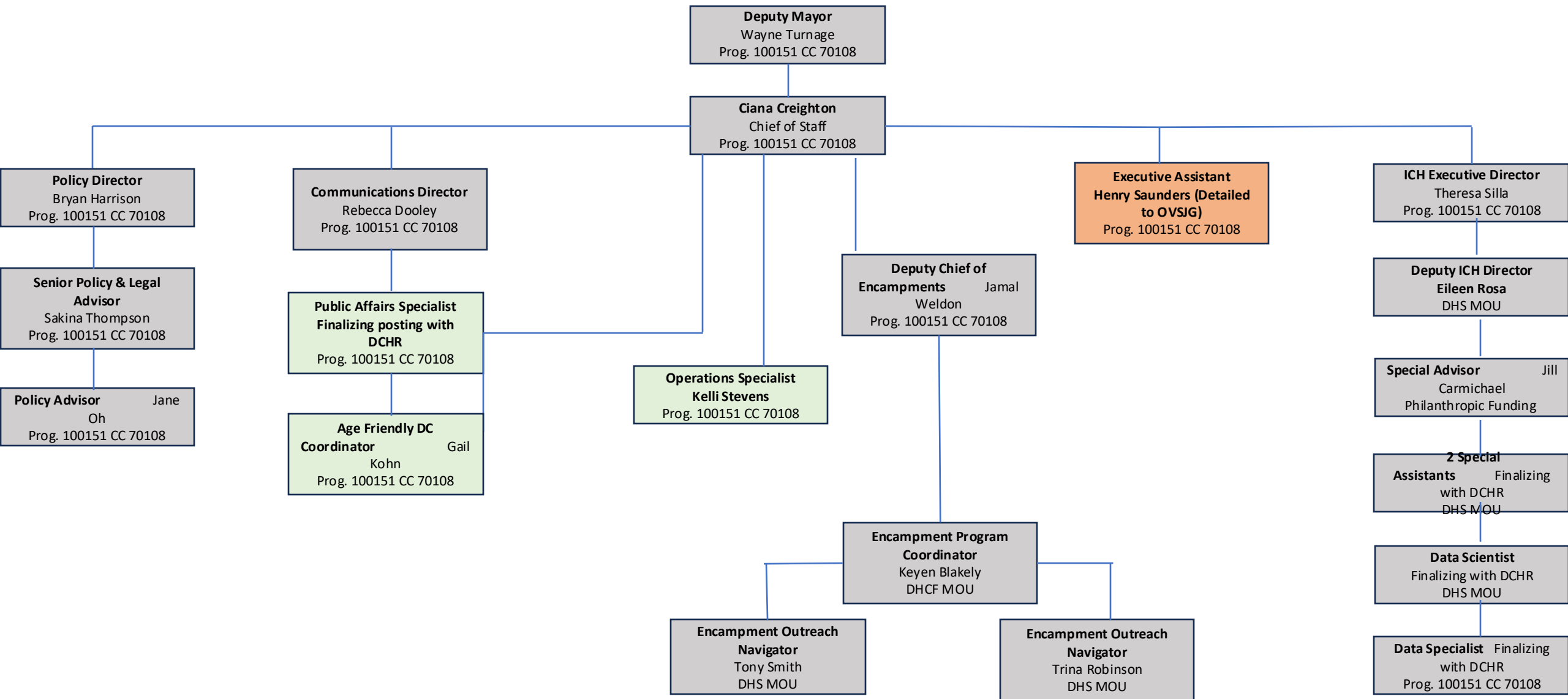
☐ Key Program Activities

☐ Cedar Hill

HEALTH AND HUMAN SERVICES CLUSTER



DMHHS ORGANIZATIONAL CHART



PRESENTATION OUTLINE

- ☐ Introduction Organization of DMHHS
- ☒ **DMHHS Team Highlights**
- ☐ Encampment Response Team
- ☐ Key Program Activities
- ☐ Cedar Hill

DMHHS POLICY TEAM HIGHLIGHTS



CFSA soft launched the 211 Warmline in FY24. The Warmline will serve as a comprehensive, unified, social services resource and referral Call Center for all District residents. Individuals and families in the District will be able to call the 211 Warmline to be connected to social service-related information and referral (I&R) and/or receive additional assistance to navigate services from a Community Responder. The full public launch of the Warmline is slated for Feb. 2025.



DBH successfully opened the District's first Stabilization Center in FY24. The DCSC provides 24/7/365 free access to behavioral health crisis, stabilization and medical services to residents struggling with alcohol and other drug intoxication/addiction. Since its Oct. 31st, 2023 launch the DCSC had 6,888 total admissions, while serving 2,384 distinct individuals. About a third of these individuals accepted referrals to community-based treatment post discharge. DBH is collaborating with District and community partners to open a second SC in Ward 1.



DDS hosted two very well received events that engaged the community, providers, and public:

- Disability Career Fair
- Disability Tech Virtual Summit

DMHHS POLICY TEAM HIGHLIGHTS



In FY24 and early FY25 DC Health has implemented a new school health staffing model to ensure every public-school student at a school with a health suite had access to a qualified, health professional at their school, made significant changes to licensing pathways to allow those with social work degrees to obtain licensure via an apprenticeship, and successfully transitioned animal services to a new provider.



DACL continues to engage the community daily and strengthen popular programs like the Connector Card, Home Delivered Meals, Safe at Home, and tech distribution to increase connectedness.



With the support of DMHHS, DHS was able to navigate through numerous challenges and open The Aston facility in Ward 2. This is another momentous step in reforming our homeless services system.



With Cedar Hill slated to open in the Spring of 2025 we continue to make strides towards creating a high-quality integrated health care system east of the Anacostia River. Along with Cedar Hill, the Urgent Care Center in Ward 8 is exceeding predicted client levels and has increased access to care.

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- ☒ **Encampment Response Team**
- ☐ Key Program Activities
- ☐ Cedar Hill

ENCAMPMENT RESPONSE TEAM

The DMHHS Encampment Response Team is activated when a site poses a health, security, or safety risk, or interferes with community use of public space.

Encampment team working with Department Of Public Works on bulk trash cleanup

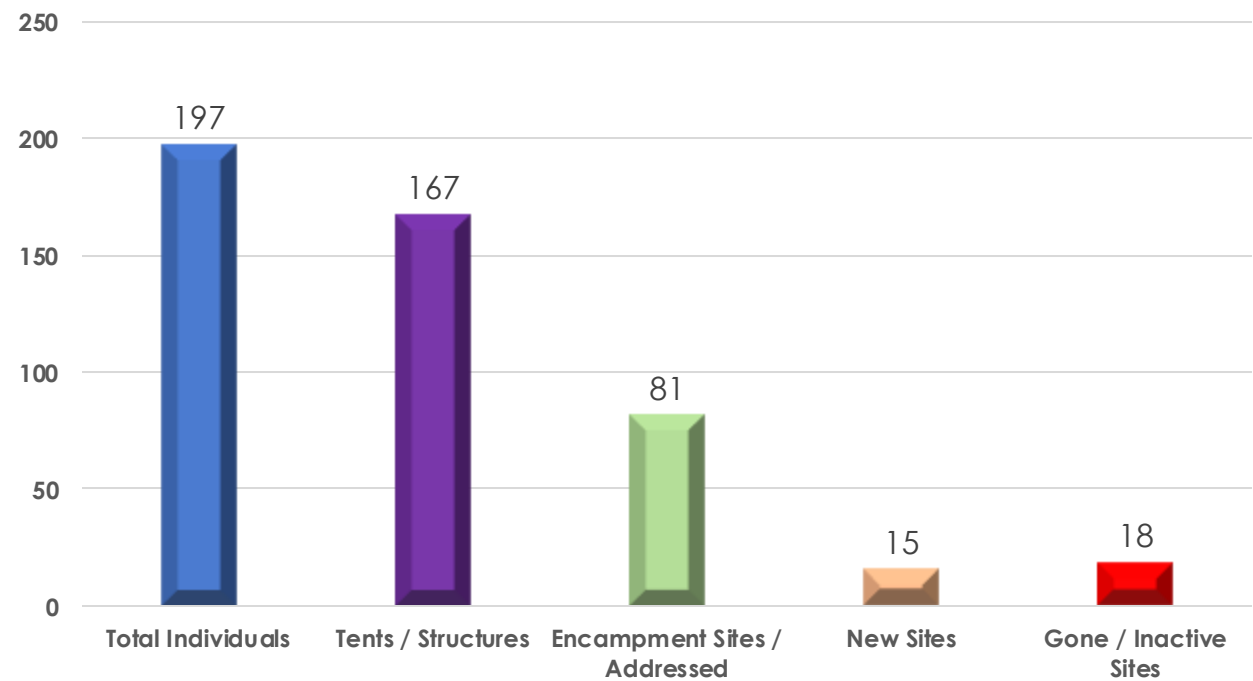


Photo by Athiyah Azeem, Street Sense Media

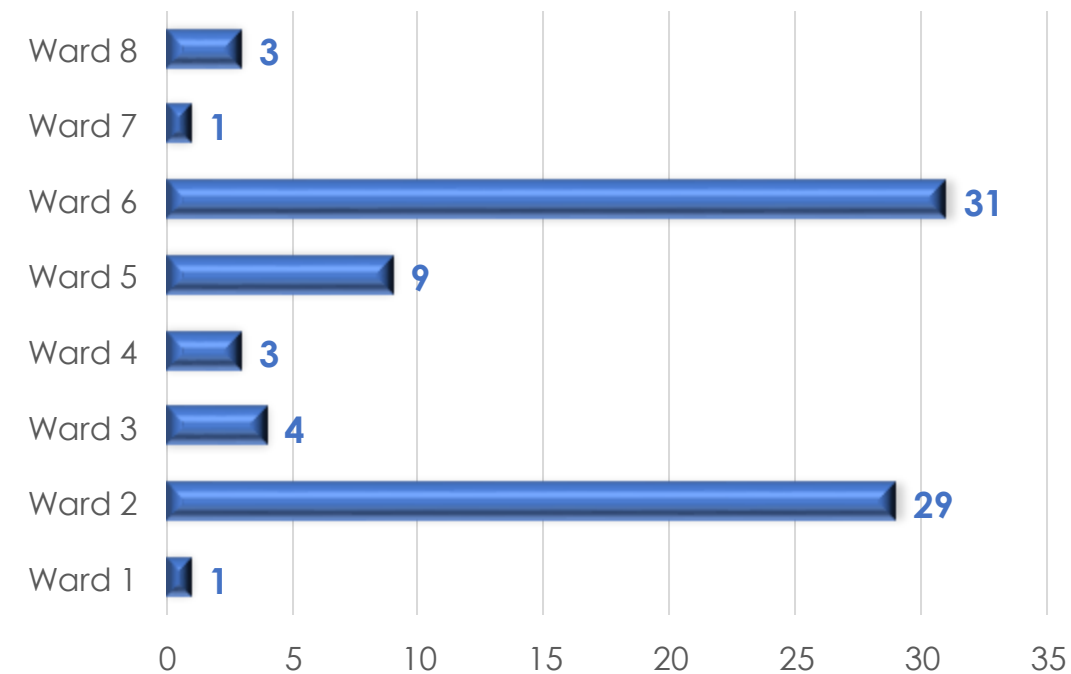
ENCAMPMENT RESPONSE TEAM

After peaking at 105 in Nov. 2023, the total encampment sites / addresses has declined and now sits at 81 as of Dec. 2024 – most were concentrated in Wards 2 and 6.

Census of Encampments, Dec. 2024

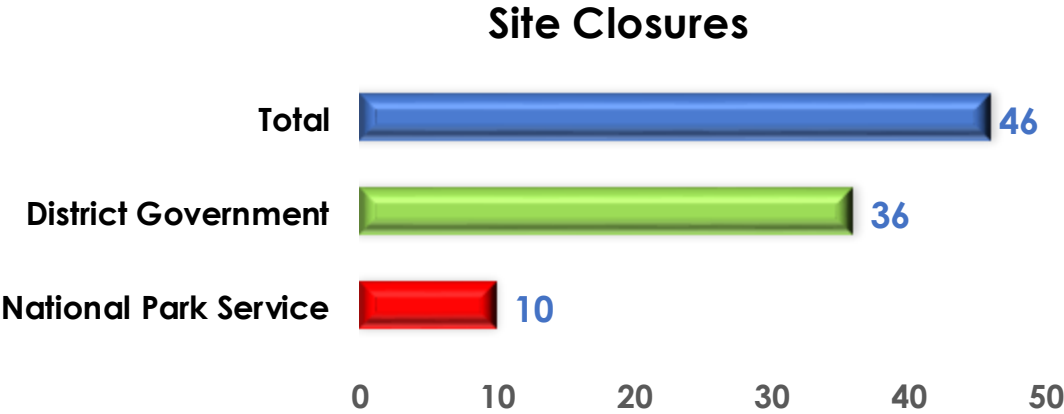
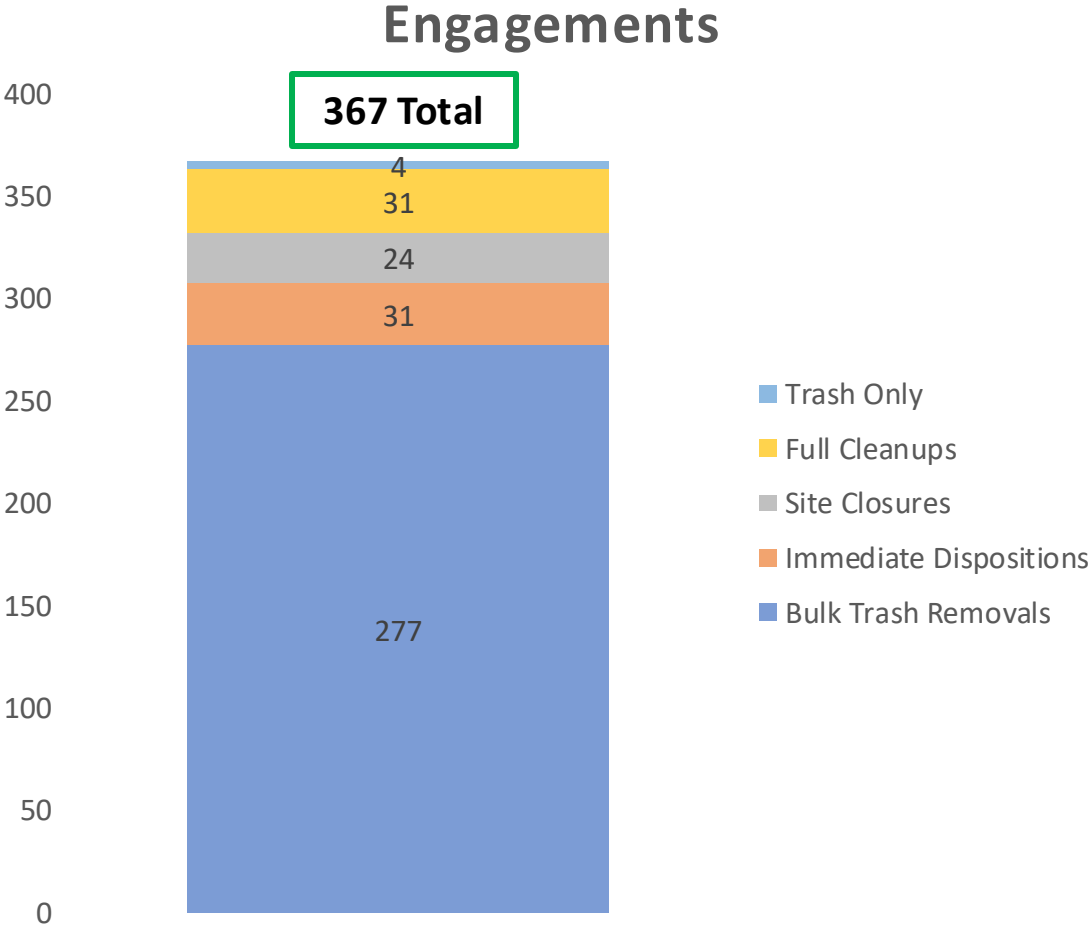


Encampments By Ward, Dec. 2024



ENCAMPMENT RESPONSE TEAM

The DMHHS Encampment Response Team concentrated 75% of its efforts in FY2024 on engaging with residents to conduct coordinated bulk trash removals to help decrease the continuous employment of full cleanups, immediate dispositions, or site closures where warranted.



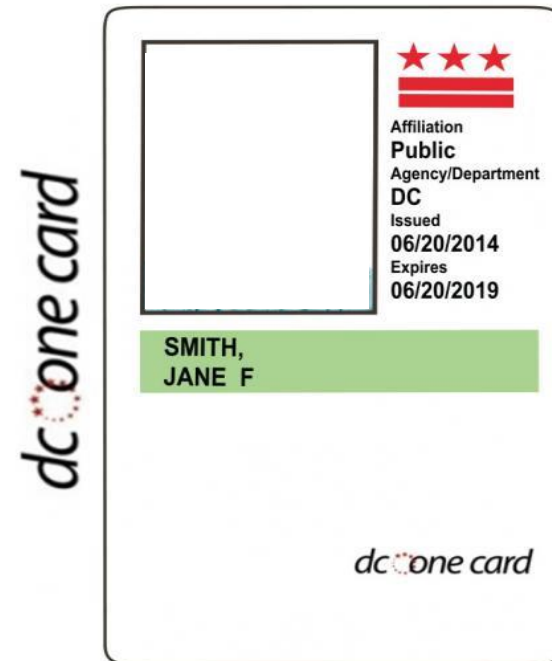
ENCAMPMENT RESPONSE TEAM

Our Encampment Team distributes One Cards to persons experiencing homelessness

DC One Card

FY24: 283 DC One Cards to residents experiencing homelessness

FY25: 70 in Q1



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AGE-FRIENDLY DC

Age-Friendly DC is an initiative of the DC Government to coordinate community members and public agencies to make the District an easier place for every resident to grow older. Now, attention shifts to the next five years.

Multi-Sector Strategic Plan: 2024 - 2028

Built Environment

1. Outdoor Spaces & Buildings
2. Transportation
3. Housing

Changing Attitudes About Age & Other Personal Differences

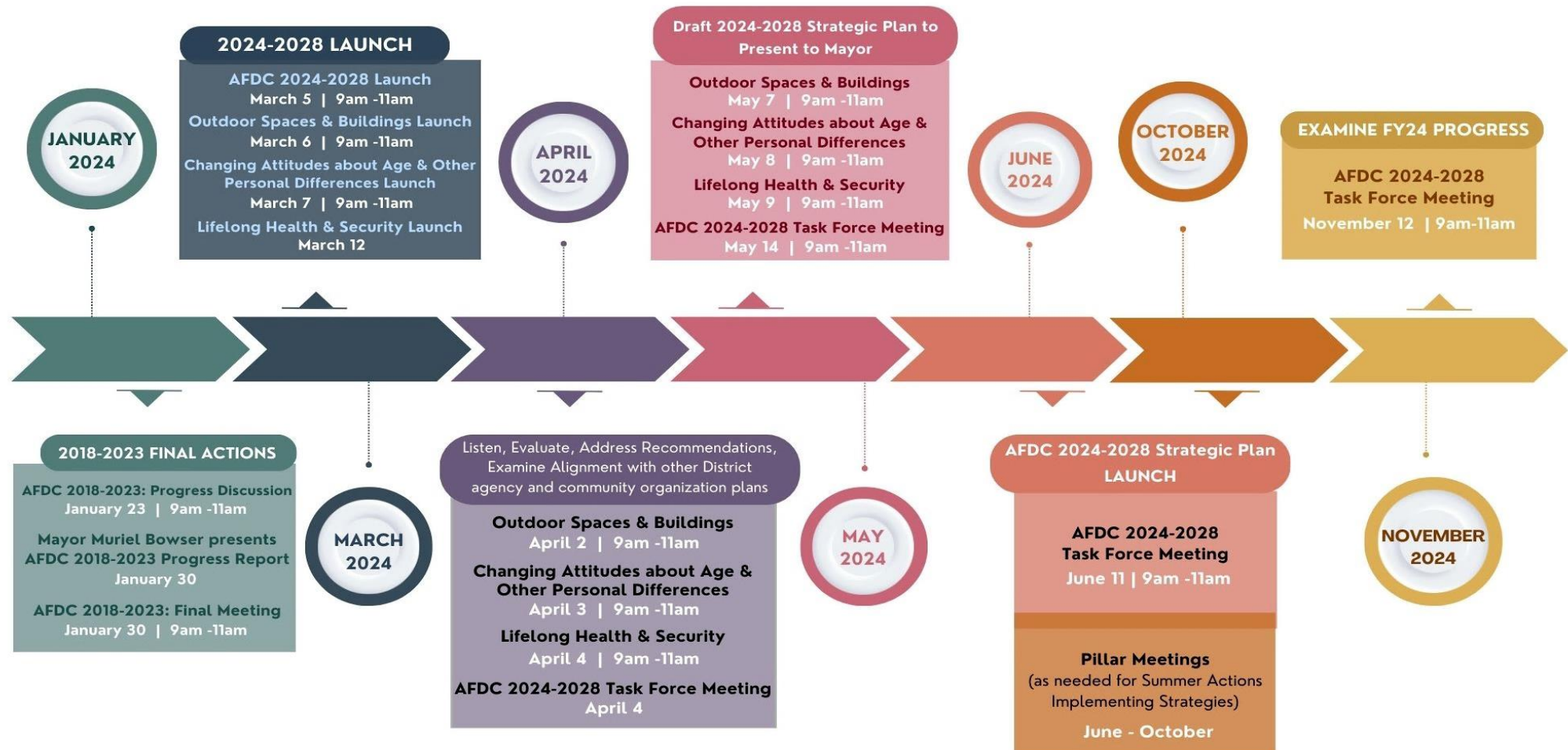
4. Social Participation
5. Respect & Social Inclusion
6. Civic Participation & Employment
7. Communication & Information

Lifelong Health & Security

8. Community Support & Health Services
9. Emergency Preparedness & Resilience
10. Abuse, Neglect, Fraud
11. Financial Security
12. Public Safety
13. Lifelong Learning
14. Care Partnering (Previously Caregiving)

AGE-FRIENDLY DC

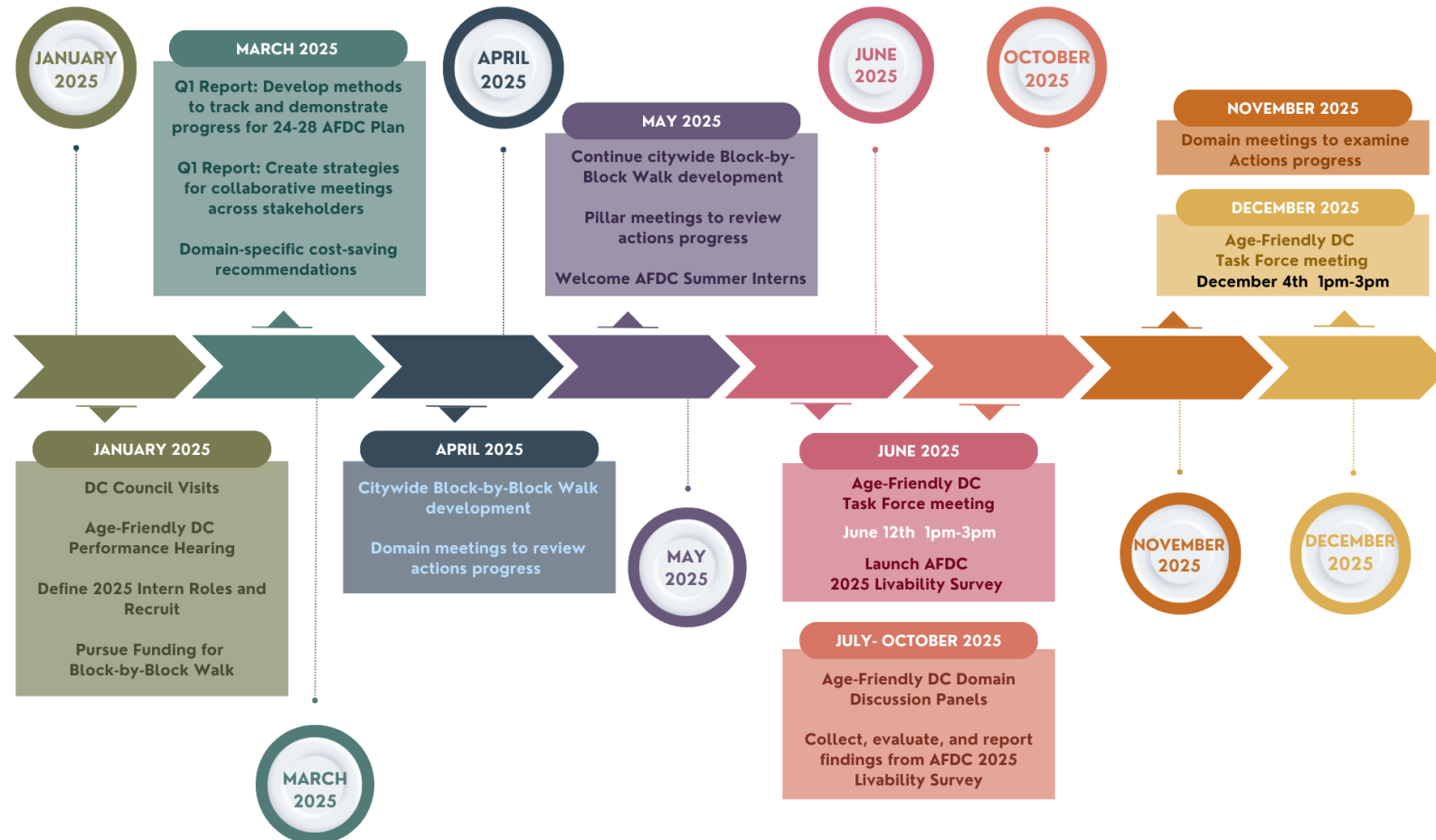
2024-2028 Launch Timeline



AGE-FRIENDLY DC

AGE-FRIENDLY DC

2025 Anticipated Progress Timeline



THE INTERAGENCY COUNCIL ON HOMELESSNESS

Overview

- In FY24, ICH held 37 Committee meetings. This includes four in-person ICH Full Council meetings. In FY25 to date (as of 02/01), ICH has held 14 Committee meetings including one closed meeting of the Full Council to advance nominations.

Additional Activities & Accomplishments

- **Governance:** Establishing Leadership Slates across all ICH forums to mirror the seats on the ICH Full Council and focus on advancing work plan priorities and projects, evaluating the current strategic plan, and developing a new strategic plan while promoting equity and creating leadership pathways for frontline staff and people with lived experience.
- **Coordinating with health systems:** Advancing coordination with health care systems at the intersection of homeless services, focusing on behavioral health and Medicaid. Supported the District's 1115 Medicaid Waiver Application submission (purpose to leverage Medicaid for housing attainment and sustainment activities) and Housing and Services Partnership Accelerator (HSPA) (purpose to advance data sharing, modeling and other efforts to leverage Medicaid).
- **Coordinating with regional partners:** Representing the District on MWCOG Homeless Services Committee and Workgroups, including the District's participation in the Built for Zero Initiative with the region.
- **Planning for seasonal emergency response:** Tracked implementation of the FY24 Winter Plan – leveraging feedback to support the development of the FY25 Winter Plan, supported the development of the FY24 Heat Plan – compiling feedback during implementation to inform the FY25 Heat Plan, and led the development of the FY25 Winter Plan – currently tracking implementation to understand barriers and challenges.
- **Planning for Shelter Redevelopments:** Tracking progress on the design of New York Avenue Men's Shelter as well as the new Non-Congregate Shelter interventions (Aston and E Street).
- **Securing federal funding:** Support on several federal funding applications, including HUD CoC NOFO (purpose: renewal and new projects in the Continuum of Care), and the HUD CoC Builds NOFO (purpose: add new units of PSH through one-time funds for construction, acquisition or rehabilitations. ICH convened the ranking panel for both HUD CoC NOFO applications.
- **Supporting DC Housing Authority reform:** ICH Director Silla continues to serve on the DCHA STAR Board since January 2023 and currently supports the Committee on Capital Projects and the Committee on Operations and Administrative Services.
- **Supporting technical evaluations for solicitations:** ICH Advisors participated on Technical Evaluation Panel (TEP) for partner agency (e.g., DHS, DBH) solicitations).

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Cedar Hill

Steps to First Patient Day

- Cedar Hill will open to Patients **April 15, 2025** - contingent on completion of local review and federal approvals
- Last week, Cedar Hill obtained its Conditional Certificate of Occupancy and Fire and Life Safety for the purposes of stocking and training (no patients).
- UHS has 20 approvals and milestones to complete over the next two months, including : DC Health inspections, Federal CMS and DEA approvals, finalize hiring, and obtain SHPDA license to operate.
- Multiple agencies are engaged, including: DC Health, DOB, FEMS, DDOT, DOEE, DSLBD, DOES, DHCF, and DGS.
- Careers at: www.cedarhillregional.com

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- Construction completed on time with at least \$123M to CBE's, 103,000 apprenticeship hours, 477 DC residents, including over 250 from Wards 5-7-8.
- 213 UMC staff participated in voluntary training, taking over 4,000 courses.
- Cedar Hill Urgent Care is seeing 1,500 patients a day – twice estimated.
- The \$23M, 14 bed, Ward 7 FED Department received its CON in December.