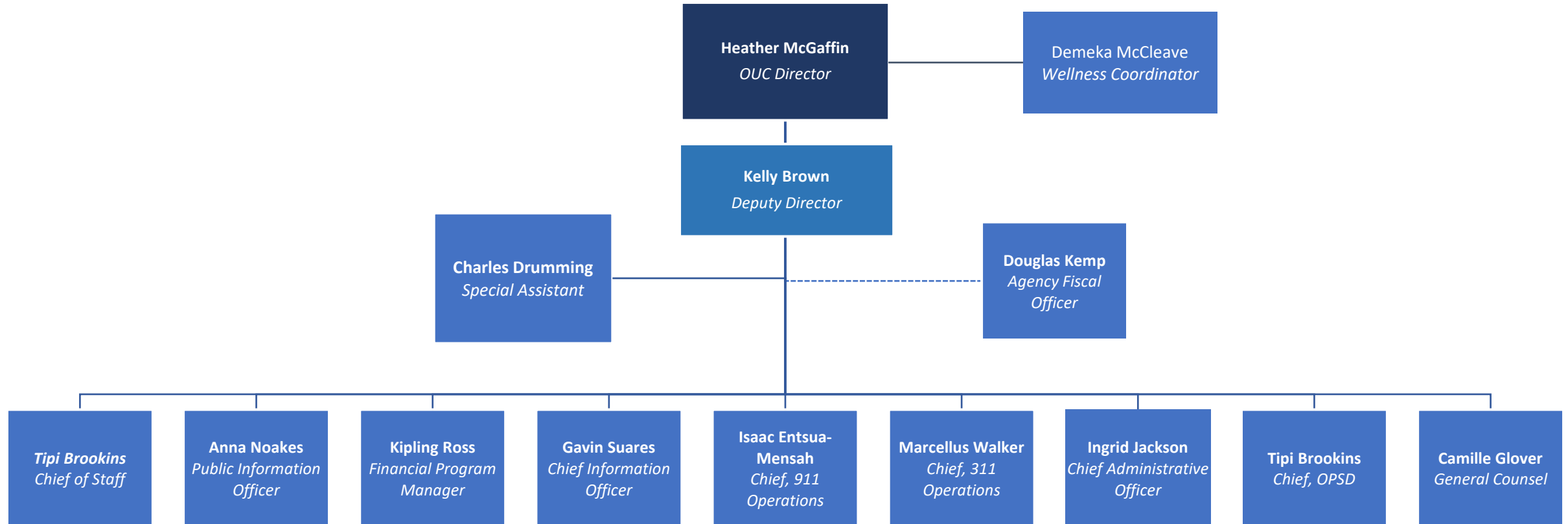


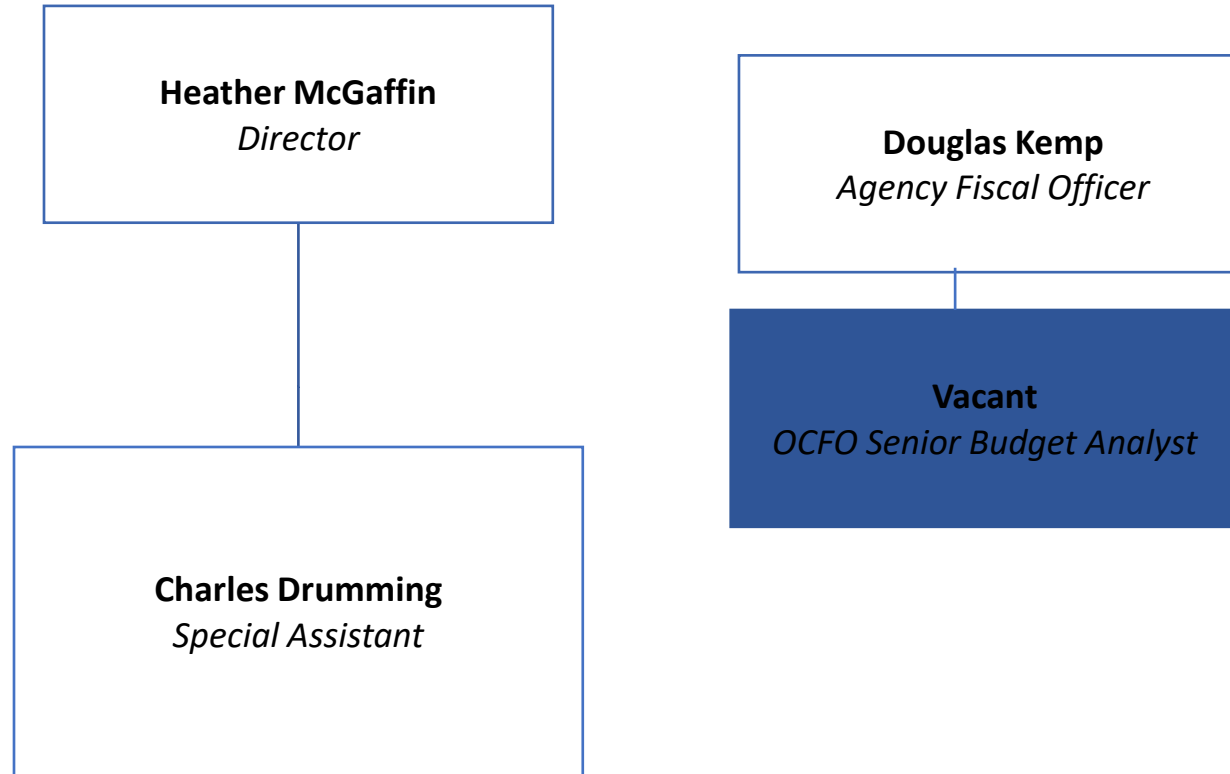
Office of Unified Communications

Organizational Chart
February 2025

Executive Leadership Team

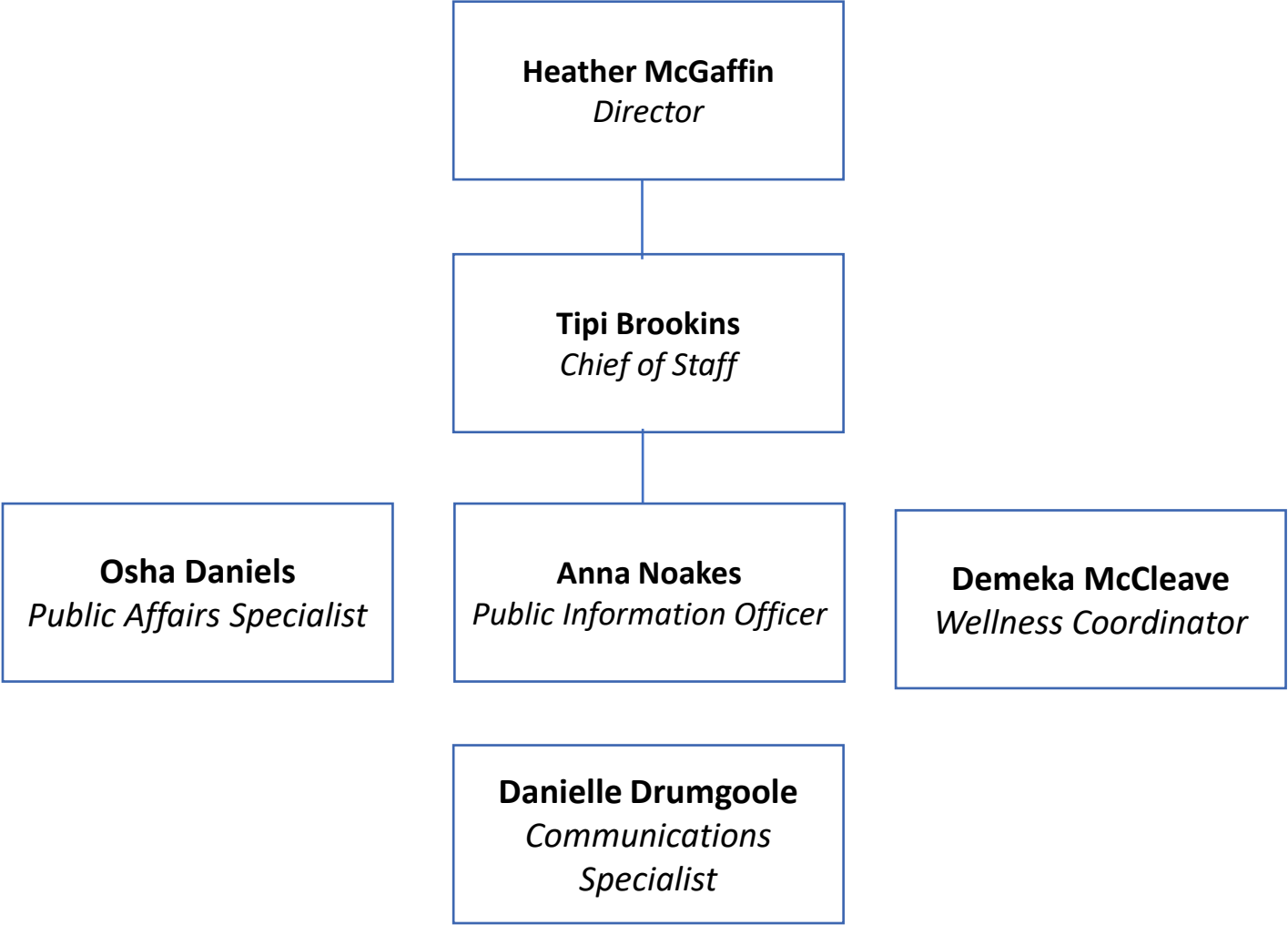


Office of the Director



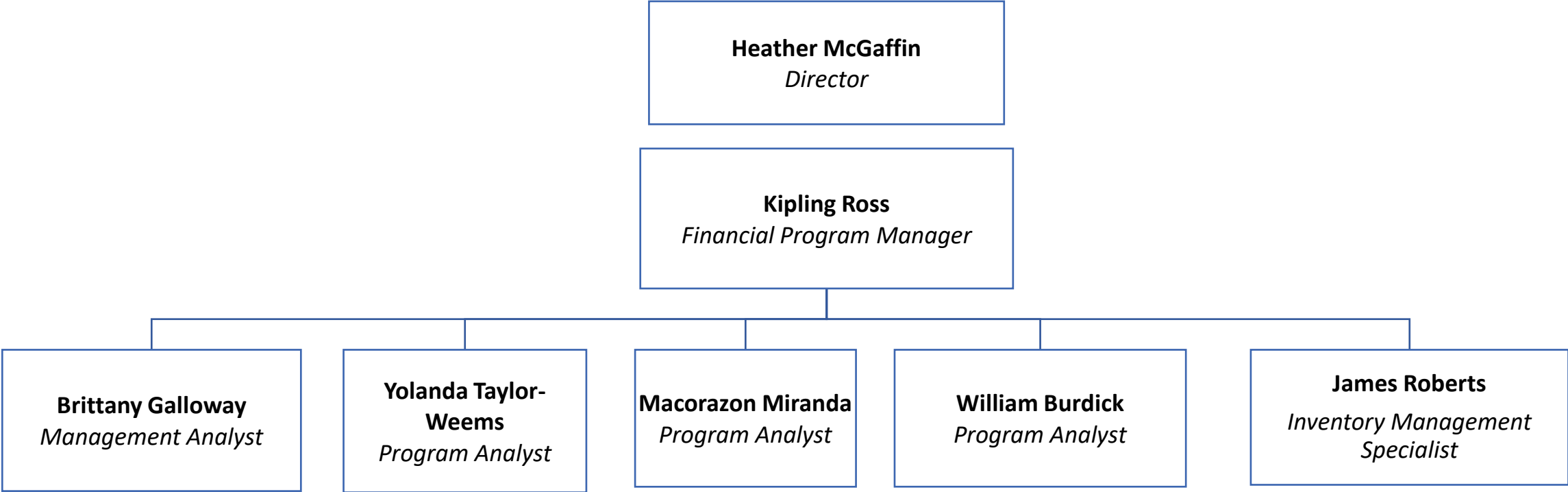
FTEs - 2	
F	V
2	0

Office of the Chief of Staff



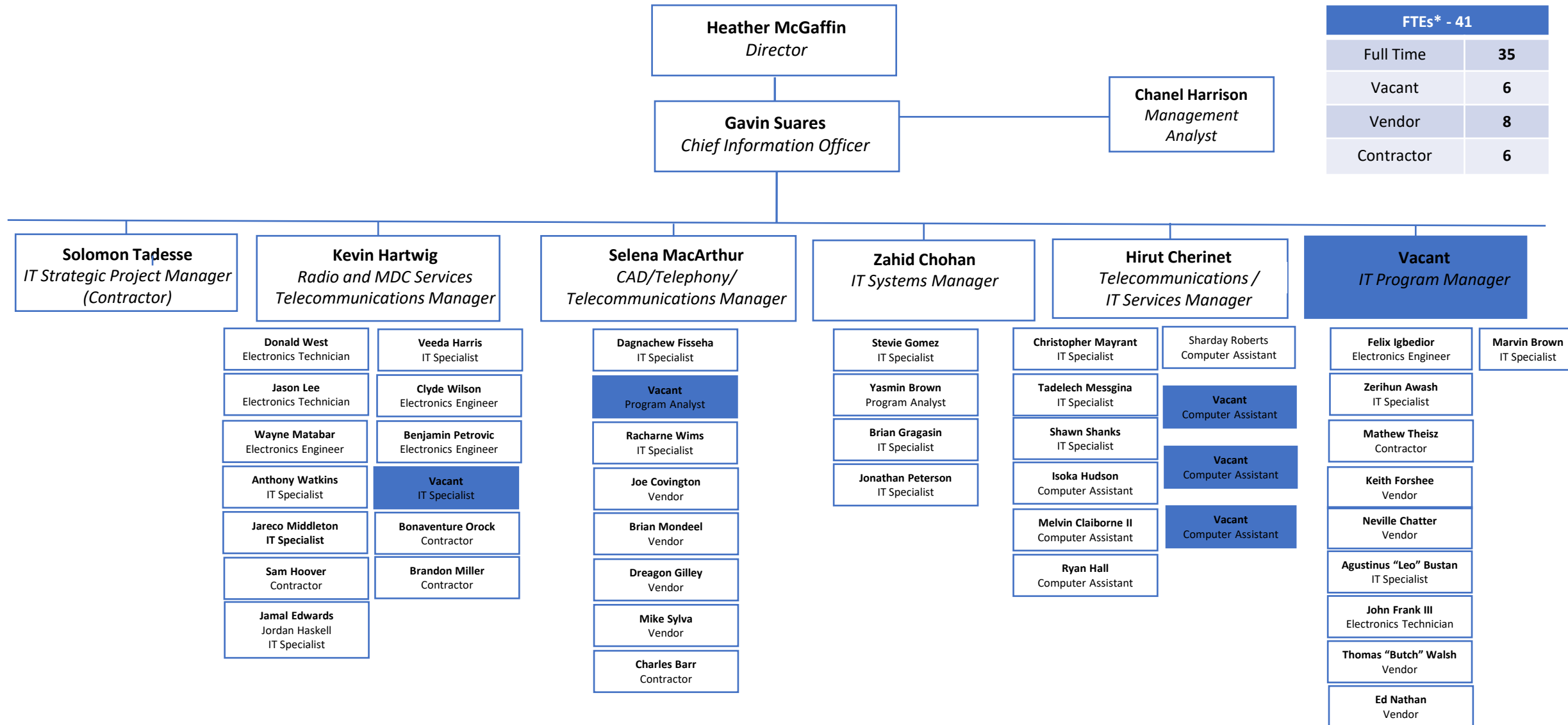
FTEs - 5	
F	V
5	0

Financial Operations Division



FTEs - 6	
F	V
6	0

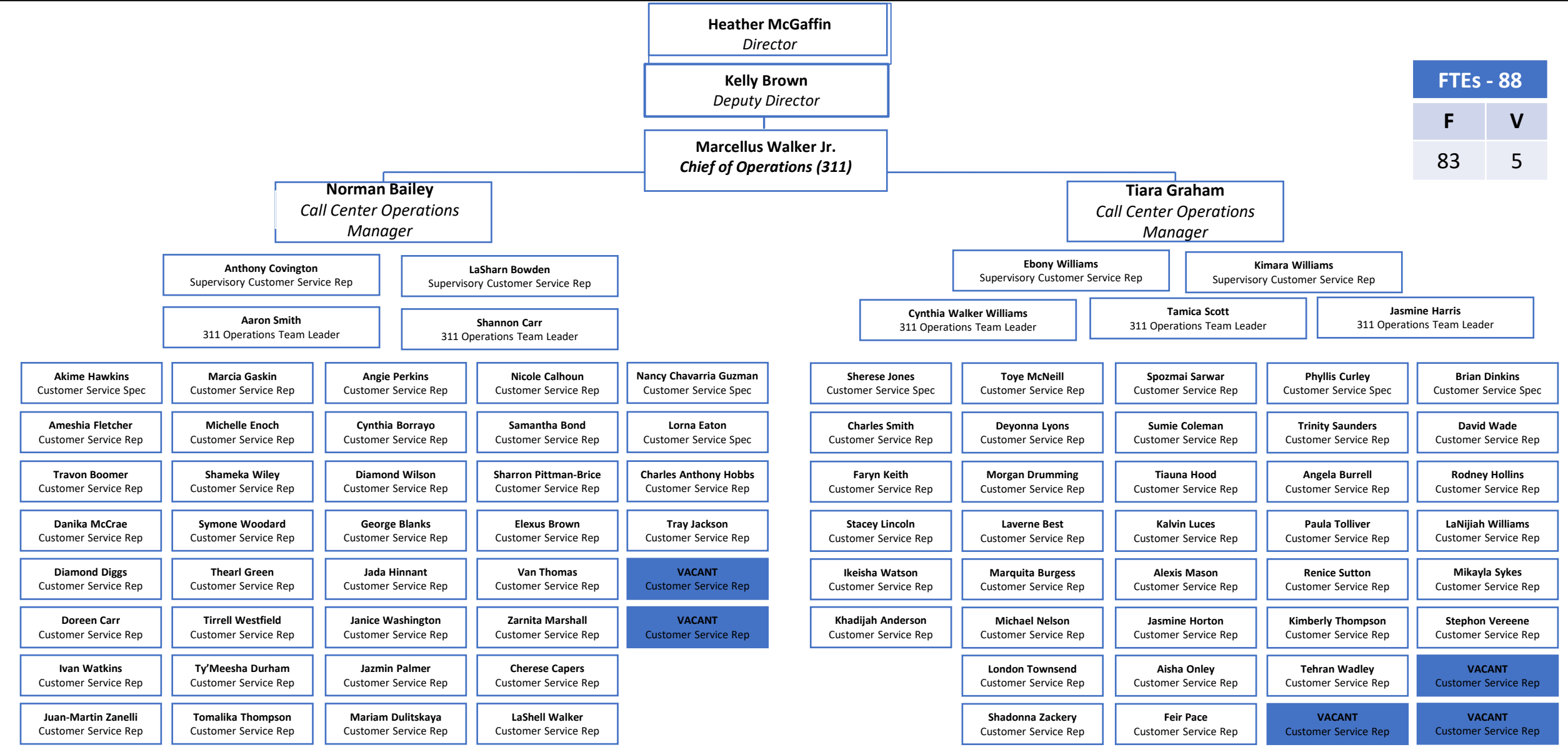
Office of the Chief Technology Officer



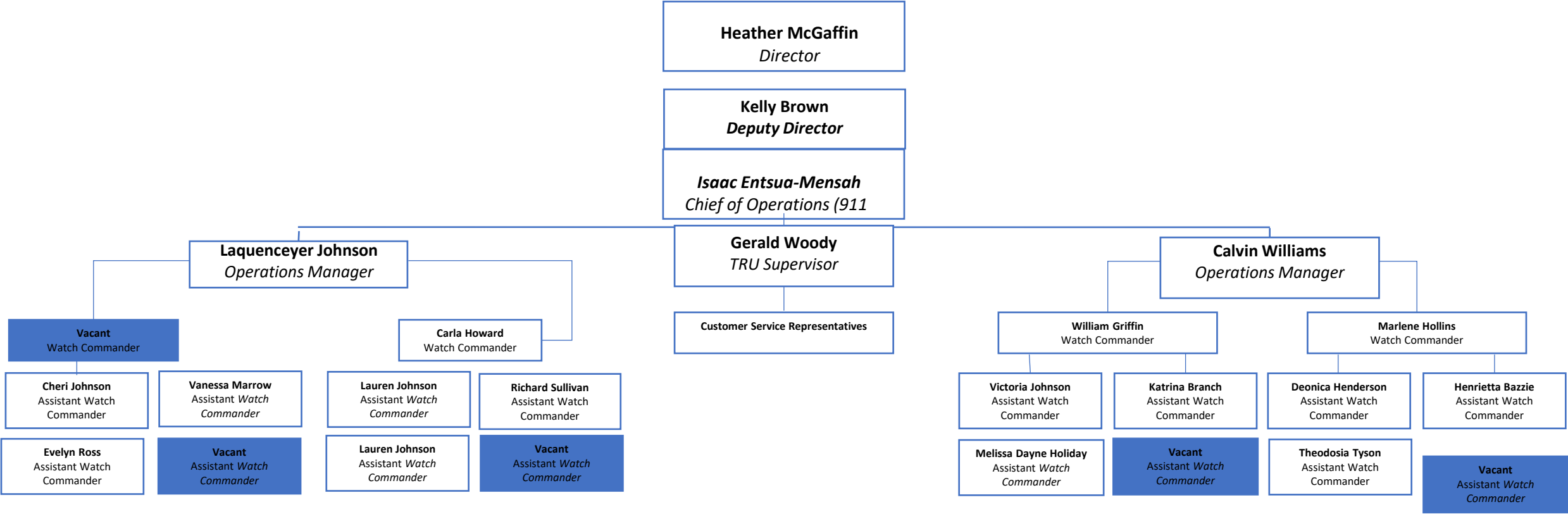
FTEs* - 41	
Full Time	35
Vacant	6
Vendor	8
Contractor	6

* Contractors and Vendors are not included in the FTE count.

Office of the Chief of 311 Operations

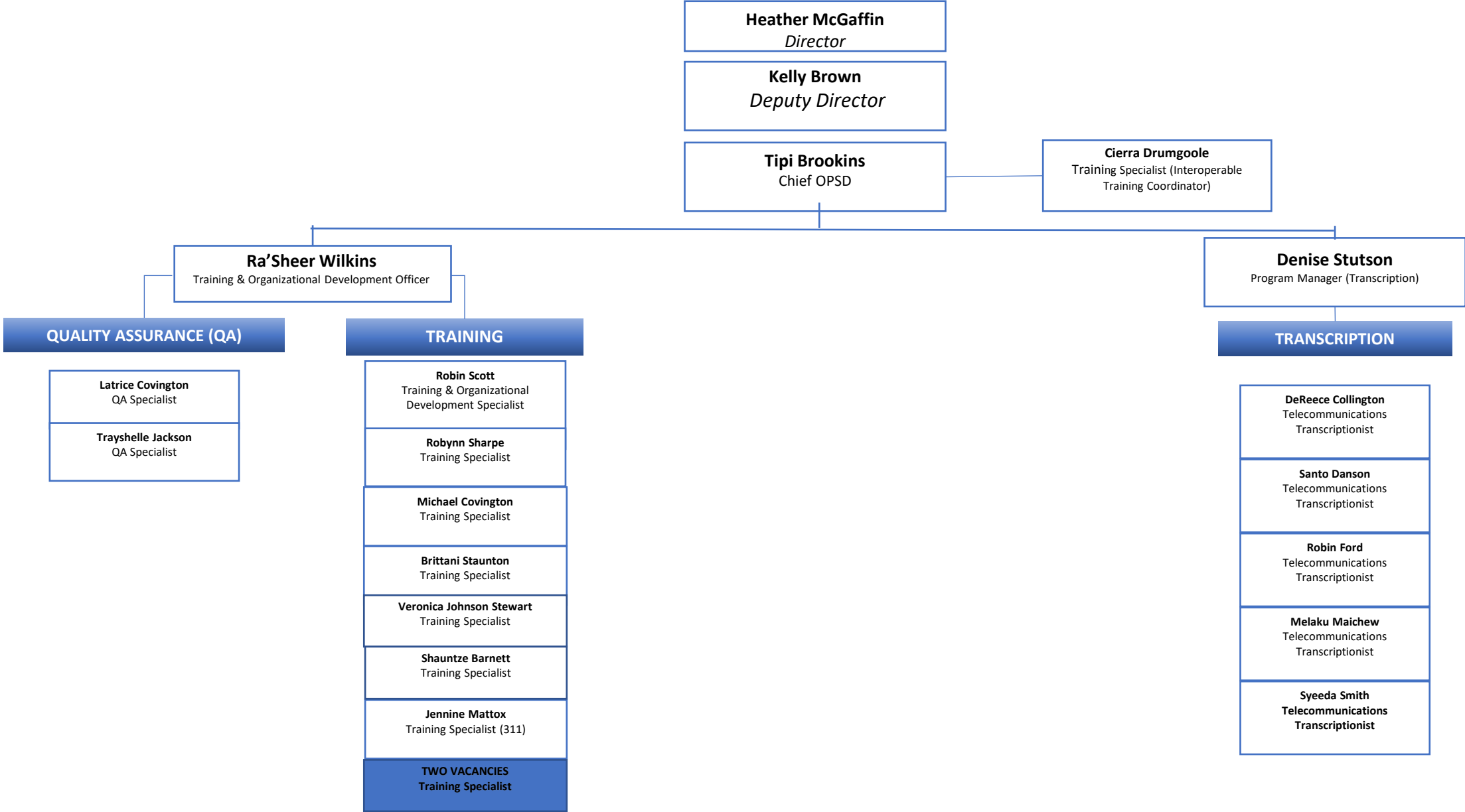


Office of the Chief of 911 Operations



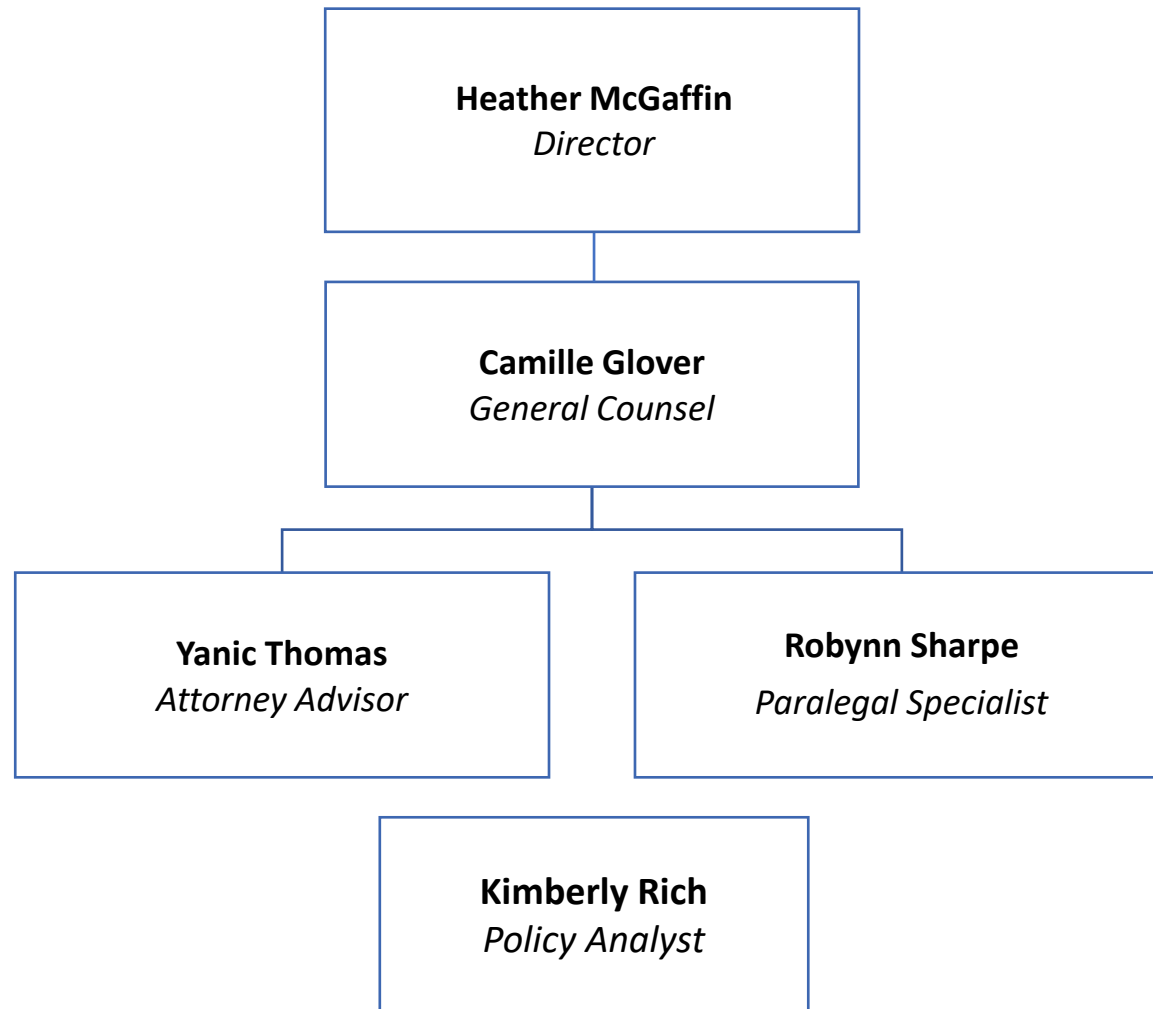
Position	F	V	Total FTE Count
Chief of Operations (911)	1	0	1
911 Operations Manager	2	0	2
Watch Commander	4	1	4
Assistant Watch Commanders	12	2	14
TRU Calltakers - Customer Service Representatives	8	3	8
Dispatchers (F/T)	88	10	98
Dispatcher (P/T)	0	10	10
Telecommunications Equipment Operator (TEOs)	98	7	105

Office of Professional Standards and Development (OPSD)



FTEs – 19	
F	V
17	2

Office of the General Counsel



FTEs – 4	
F	V
4	0

Office of the Chief Administrative Officer

Heather McGaffin
Director

Ingrid Jackson
Chief Administrative Officer

Marsha Hott
*Training and Organizational
Development Specialist
(Detailed to 911 Operations)*

Gina Gay
Program Analyst

Stephanie Hemsley
Human Resources Specialist

Sambeth Norville
Human Resource Specialist

Alicia McNeal
*Employee and Labor Relations
Advisor*

FTEs – 6

F

6

V

0

Attachment Q#2b

Last Name	First Name	Dept	Job Title	Grade	Step	NTE Date	Start Date	Rehire Dt
Abdul-Wahid	Jarita	Agency Management Program	Dispatcher	11	7		7/23/2007	
Abrha	Nebeyeluel	9///311 Program	Dispatcher	11	8		2/2/2006	
Adams	Charmisa	9///311 Program	Dispatcher	11	10		8/7/1996	
Alexander Wingate	Karen	9///311 Program	Dispatcher	11	10		11/22/1988	
Amoah	Kofi	9///311 Program	Telecommunications Equipment O	05	1		4/22/2024	
Anderson	Khadijah	City Wide Call Center	Customer Service Rep.	06	3	11/14/2025	8/15/2022	
Andrews	Dymond	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Asiamah	Janika	9///311 Program	Telecomm Equipment Operator	07	1		9/25/2023	
Atkinson	Lisa	9///311 Program	Customer Service Representativ	08	10		10/8/1999	9/26/2010
Austin	Nakia	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Austin	Nehemiah	9///311 Program	Telecomm Equipment Operator	07	1		7/5/2022	
Avalos	Brenda	9///311 Program	Telecomm Equipment Operator	08	9		10/29/2007	
Avery	Naima	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Awash	Zerihun	Office of Unified Commication	Information Technology Special	12	2		12/24/2007	
Bailey	Janay	9///311 Program	Telecomm Equipment Operator	08	6		6/27/2016	
Bailey	Kalah	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Bailey	Norman	9///311 Program	Call Center Operations Mgr	13	0		12/29/2014	
Banks	Jamel	9///311 Program	Dispatcher	11	8		12/8/2008	
Banks	Marcellus	9///311 Program	Dispatcher	11	7		6/30/2003	
Bannister	Aulaysha	Agency Management Program	Dispatcher	11	4		5/28/2019	
Barnett	Shauntze	9///311 Program	Training and Organizational De	13	0		1/23/2005	
Batchelor	Jamar	Agency Management Program	Telecommunications Equipment O	05	1		6/17/2024	
Batts	Maketta	9///311 Program	Telecommunications Equipment O	05	1		7/21/2008	11/4/2024
Beamon	Elauntanyce	9///311 Program	Telecomm Equipment Operator	08	6		6/9/2012	4/20/2015
Beatty	Tracy	9///311 Program	Dispatcher	11	10		4/12/1999	
Benford	Deborah	9///311 Program	Telecomm Equipment Operator	08	10		4/4/2005	
Best	Laverne	City Wide Call Center	Customer Service Representativ	08	9		6/12/2006	
Bethea	Wanda	9///311 Program	Dispatcher	11	10		5/5/1997	
Blanks	George	City Wide Call Center	Customer Service Representativ	08	5		11/13/2017	
Bond	Karlytheia	9///311 Program	Customer Service Rep.	06	1	9/25/2025	9/6/2016	8/26/2024
Boomer	Travon	9///311 Program	Customer Service Rep.	06	1	9/30/2025	8/14/2023	
Borrayo	Cynthia	9///311 Program	Customer Service Representativ	08	5		6/11/2018	
Bowden	Lasharn	Agency Management Program	Supervisory Customer Service R	11	0		7/12/2004	
Branch	Katrina	9///311 Program	Asst Watch Commander	12	0		2/20/1996	
Briscoe	Javonne	9///311 Program	Dispatcher	10	2		1/22/2019	
Britton	Rajene	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Brookins	Tipi	Agency Management Program	Chief of Staff	15	0		12/11/2017	6/21/2022
Brooks	Brenda	9///311 Program	Dispatcher	11	10		5/6/1990	
Brown	Crystal	9///311 Program	Dispatcher	11	10		1/13/1997	
Brown	Elexus	9///311 Program	Customer Service Rep.	06	2	2/15/2025	1/16/2024	
Brown	Eric	9///311 Program	Dispatcher	11	10		7/6/1998	
Brown	Kelly	Agency Management Program	Deputy Director	16	0		10/5/1998	
Brown	Marvin	9///311 Program	IT Specialist	11	3		3/19/2018	
Brown	Sharane	9///311 Program	Dispatcher	11	10		12/7/1987	
Brown	Yasmin	Office of Unified Commication	Program Analyst	12	10		9/6/2005	
Bryant	Temyka	9///311 Program	Telecomm Equipment Operator	07	1		9/25/2023	
Buchanan	Shawana	9///311 Program	Telecomm Equipment Operator	07	1		9/25/2023	
Burdick	William	Agency Management Program	Program Analyst	12	3		10/31/2016	2/3/2020
Burgess	Marquita	9///311 Program	Customer Service Rep.	07	3		7/20/2020	
Burrell	Angela	9///311 Program	Customer Service Representativ	08	10		4/14/2008	
Bustan	Agustinus	9///311 Program	IT Program Manager	14	0		9/17/2018	
Butler	Eric	9///311 Program	Telecommunications Equipment O	05	1		6/17/2024	
Calhoun	Nicole	9///311 Program	Customer Service Rep.	06	3	11/14/2025	8/15/2022	
Capers	Cherrise	9///311 Program	Customer Service Rep.	06	1	10/9/2025	9/9/2024	
Carr	Doreen	9///311 Program	Customer Service Rep.	08	10		11/1/2004	
Carr	Shannon	9///311 Program	311 Operations Team Leader	09	6		6/27/2011	

Carruth	Wendy	9///311 Program	Dispatcher	11	10		8/16/1999	
Carter	Gabray	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Chambers	Domonique	9///311 Program	Dispatcher	11	4		11/9/2009	
Champion Bey	Taheyyer	9///311 Program	Dispatcher	11	10		7/11/1996	
Chavarria Guzman	Nancy	City Wide Call Center	Customer Service Specialist	09	10		4/7/2003	
Cherinet	Hirut	9///311 Program	Telecommunications Manager	14	0		5/12/2014	
Clark	Jasmine	9///311 Program	Telecomm Equipment Operator	07	1		9/25/2023	
Clark	Ronieka	9///311 Program	Dispatcher	10	3		9/6/2016	
Clayborne	Maurice	9///311 Program	IT Specialist	11	2	6/9/2025	4/10/2023	
Clegg	Tiffani	9///311 Program	Training Specialist	11	1		1/23/2005	5/6/2024
Clements	Jacqueline	9///311 Program	Dispatcher	11	10		5/4/1992	
Cobey	Quincy	9///311 Program	Dispatcher	10	1		1/13/2025	
Coffer	Alexia	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Coleman	Kiara	9///311 Program	Dispatcher	10	2		1/4/2021	
Collington	DeReece	9///311 Program	Telecommunications Transcripti	08	10		9/21/2015	
Collins	Alexis	9///311 Program	Computer Assistant	06	1		6/17/2024	
Collins	Jasmine	9///311 Program	Telecommunications Equipment O	05	1		6/17/2024	
Covington	Latrice	9///311 Program	Quality Assurance Specialist	13	6		5/1/1990	
Covington	Michael	9///311 Program	Training Specialist	09	9		1/4/2021	
Covington Jr.	Anthony	Agency Management Program	Supervisory Customer Service R	11	0		9/21/2015	
Curley	Phyllis	City Wide Call Center	Customer Service Specialist	09	10		2/1/1999	
DINKINS	BRIAN	9///311 Program	Customer Service Rep.	06	1	9/25/2025	2/4/2008	8/26/2024
DULITSKAYA	MARIAM	9///311 Program	Customer Service Rep.	08	10		5/2/2005	
Dammons	Desirae	Agency Management Program	Dispatcher	10	3		6/27/2016	
Daniels	Osha	9///311 Program	Public Affairs Specialist	12	9		6/3/2011	3/30/2020
Daniels	Otis	9///311 Program	Telecommunications Equipment O	05	1		2/26/2024	
Danson	Santo	9///311 Program	Telecommunications Transcripti	08	8		11/23/2009	
Darby	Alita	Agency Management Program	Dispatcher	11	8		9/15/1997	
Davis	Destinee	9///311 Program	Human Resources Specialist	11	1		7/18/2022	
Davis	Destinee	9///311 Program	Human Resources Specialist	11	1		7/18/2022	
Davis	Me'Shel	9///311 Program	Telecomm Equipment Operator	08	5		4/17/2018	
Dayne-Holliday	Melissa	9///311 Program	Asst Watch Commander	12	0		3/22/1999	
Debreaux	Briona	9///311 Program	Telecommunications Equipment O	05	1		6/17/2024	
Dickens	Christy	9///311 Program	Telecomm Equipment Operator	07	1		7/31/2023	
Diggs	Diamond	9///311 Program	Customer Service Representativ	08	5		9/18/2017	
Dolmo	Diana	9///311 Program	Customer Service Representativ	08	10		2/6/2006	9/26/2010
Drumgoole	Cierra	9///311 Program	Training Specialist	09	10		3/27/2023	
Drumgoole	Danielle	9///311 Program	Communications Specialist	14	2		10/29/2018	
Drumming	Charles	Agency Management Program	Special Assistant	14	3		11/4/2013	
Drumming	Morgan	9///311 Program	Customer Service Rep.	06	1	9/25/2025	3/21/2016	8/26/2024
Duke	Karen	9///311 Program	Dispatcher	10	6		1/24/2005	
Durham	Ty'Meesha	9///311 Program	Customer Service Representativ	08	5		9/4/2018	
Eaton	Lorna	9///311 Program	Customer Service Rep.	06	2	9/16/2025	7/17/2023	
Edwards	Jamal	9///311 Program	IT Specialist	11	2		6/5/2023	
Edwards	Kiera	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Edwards	Shena	Agency Management Program	Program Analyst	12	4		12/6/2021	5/20/2024
Enoch	Michelle	9///311 Program	Customer Service Rep.	08	10		6/16/2003	
Entsua-Mensah	Isaac	Agency Management Program	Chief of Operations (911)	15	0		10/16/2006	7/31/2023
Evans	Loukeya	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Fair	Jatondra	9///311 Program	Dispatcher	11	8		1/26/2015	
Fana	Aurelina	9///311 Program	Dispatcher	11	10		6/16/2003	
Flemmings	Adrienne	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Fletcher	Ameshia	9///311 Program	Customer Service Representativ	08	6		9/18/2017	
Fletcher	Tiana	9///311 Program	Telecommunications Equipment O	05	10		7/23/2018	4/22/2024
Fogg	Dion	9///311 Program	Customer Service Representativ	08	9		3/3/2008	9/26/2010
Ford	Robin	9///311 Program	Telecommunications Transcripti	08	9		8/21/2006	
Frank III	John	Agency Management Program	Electronics Technician	11	5	2/3/2025	9/17/2018	

Franks	Nikkia	9///311 Program	Dispatcher	10	3	1/22/2019	
Frazier	Tykira	9///311 Program	Telecomm Equipment Operator	07	1	7/31/2023	
Freeman	Bilqiys	9///311 Program	Telecommunications Equipment O	05	1	6/17/2024	
Freeman	Tyneeka	9///311 Program	Dispatcher	11	7	4/18/2005	
Galloway	Brittany	9///311 Program	Management Analyst	14	7	6/2/2014	
Garrison	Dayshawn	Agency Management Program	Telecommunications Equipment O	05	1	11/18/2024	
Gaskin	Marcia	9///311 Program	Customer Service Rep.	07	3	4/27/2020	
Gay	Gina	Office of Unified Commication	Program Analyst	12	10	11/25/1989	
Geter	Yolanda	9///311 Program	Dispatcher	11	7	5/8/2000	10/4/2008
Gibson	Christina	9///311 Program	Telecommunications Equipment O	05	1	11/4/2024	
Glascoe	Tiffany	9///311 Program	Telecomm Equipment Operator	08	6	5/15/2017	
Glasgow	Sharlenee	9///311 Program	Telecommunications Equipment O	05	1	11/4/2024	
Glasker	Keturah	9///311 Program	Dispatcher	11	8	4/18/2005	
Glenn	Michael	9///311 Program	Dispatcher	11	10	12/7/1993	
Glover	Camille	Office of Unified Commication	General Counsel	02	0	5/13/2019	
Gomez	Stevie	9///311 Program	IT Specialist	11	2	10/23/2023	
Graham	Tiara	Agency Management Program	Call Center Operations Mgr	13	0	8/26/2013	
Granados	Fernando	9///311 Program	Dispatcher	11	6	2/6/2006	
Green	Amber	9///311 Program	Telecomm Equipment Operator	07	1	7/5/2022	
Green	Nicole	9///311 Program	Dispatcher	11	10	12/17/2001	
Green	Thearl	City Wide Call Center	Customer Service Representativ	08	9	6/12/2006	
Greene	London	City Wide Call Center	Human Resources Specialist	12	5	7/5/2022	
Griffin	William	9///311 Program	Watch Commander	13	0	3/31/1997	12/16/2024
Gripper	Donna	9///311 Program	Telecommunications Equipment O	05	1	7/15/2024	
Gueory	Tenaj	9///311 Program	Telecomm Equipment Operator	08	3	1/18/2022	
Hall	Frances	9///311 Program	Telecomm Equipment Operator	08	10	4/4/2005	
Hall	JuWanna	9///311 Program	Dispatcher	11	10	11/5/1990	
Hall	Ryan	9///311 Program	Computer Assistant	08	6	9/17/2018	
Hamilton	Daria	9///311 Program	Telecommunications Equipment O	05	1	9/25/2023	
Handon	Miyako	9///311 Program	Telecommunications Equipment O	05	1	11/4/2024	
Harris	Jasmine	9///311 Program	311 Operations Team Leader	09	7	9/18/2017	
Harris-Tyree	Veeda	9///311 Program	Information Technology Special	12	6	9/17/2018	
Harrison	Chanel	9///311 Program	Management Analyst	13	3	9/12/2022	
Hartwig	Kevin	9///311 Program	Telecommunications Manager	14	0	9/17/2018	
Hatcher	Amber	9///311 Program	Telecommunications Equipment O	05	1	11/4/2024	
Hawkins	Akime	City Wide Call Center	Customer Service Specialist	09	10	4/18/2005	
Hawkins	Iyyetta	9///311 Program	Telecommunications Equipment O	05	1	12/30/2024	
Hawkins	Nicholai	9///311 Program	Telecommunications Equipment O	05	1	11/4/2024	
Hazzard	Darryn	9///311 Program	Telecomm Equipment Operator	07	6	7/24/2017	11/13/2017
Hemsley	Stephanie	Agency Management Program	Human Resources Specialist	12	10	7/23/2018	9/9/2024
Henson	Donnett	9///311 Program	Dispatcher	11	10	5/8/2000	
Hernandez	Nury	9///311 Program	Dispatcher	11	10	7/28/2003	
Herndon	Delisa	9///311 Program	Dispatcher	11	10	2/23/2004	
Higgs	Raquel	9///311 Program	Dispatcher	11	10	7/28/2003	
Hill	Erica	9///311 Program	Telecommunications Equipment O		0	11/18/2024	
Hinnant	Jada	9///311 Program	Customer Service Representativ	08	5	6/26/2017	
Hobbs	Charles	9///311 Program	Customer Service Rep.	06	2	9/16/2025	7/17/2023
Hockaday	Shayla	9///311 Program	Dispatcher	10	1	10/1/2025	7/15/2024
Holbrook	Aneetra	9///311 Program	Telecomm Equipment Operator	07	1	12/20/2021	9/25/2023
Hollins	Marlene	9///311 Program	Watch Commander	13	0	5/27/1997	
Hollins	Rodney	9///311 Program	Customer Service Rep.	06	1	10/8/2025	9/9/2024
Hood	Tiauna	9///311 Program	Customer Service Representativ	08	6	9/6/2016	
Hooper	Corinthians	9///311 Program	Telecommunications Equipment O	05	1	7/1/2024	
Horton	Jasmine	9///311 Program	Customer Service Rep.	08	5	6/24/2019	
Hott	Marsha	9///311 Program	Training and Organizational De	13	8	10/20/1998	8/25/2014
Howard	Carla	9///311 Program	Watch Commander	13	0	4/8/2002	
Hudson	Isoka	9///311 Program	Computer Assistant	08	6	9/17/2018	

Hudson	Natalia	9///311 Program	Computer Assistant	06	1		6/17/2024	
Huitz	Ana	9///311 Program	Dispatcher	11	8		1/26/2015	
Ibrahim	Taylor	9///311 Program	Telecomm Equipment Operator	07	1		7/31/2023	
Ifill	Raquel	9///311 Program	Dispatcher	10	3		7/18/2011	6/26/2016
Igbedior	Felix	Agency Management Program	Electronics Engineer	12	10		2/4/2008	10/18/2014
Ingram	Alexus	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Jackson	Chardon	9///311 Program	Dispatcher	11	5		7/11/2016	
Jackson	Dalonte	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Jackson	Ingrid	Agency Management Program	Chief Administrative Officer	15	0		5/10/1999	
Jackson	NyJay	9///311 Program	Telecomm Equipment Operator	07	1		6/10/2019	6/21/2022
Jackson	Reigna	9///311 Program	Telecomm Equipment Operator	08	3		8/16/2021	
Jackson	Tray	9///311 Program	Customer Service Rep.	06	2	10/12/2025	8/14/2023	
Jackson	Trayshelle	9///311 Program	Quality Assurance Specialist	13	6		4/18/2005	
Jenkins	Abrila	9///311 Program	Telecomm Equipment Operator	07	1		2/27/2023	
Jenkins	Kelly	9///311 Program	Dispatcher	11	10		2/3/1997	
Jennings	Marisha	9///311 Program	Dispatcher	10	3		1/23/2017	
Johnson	Aliyah	9///311 Program	Telecommunications Equipment O	05	1		2/26/2024	
Johnson	Areyanna	9///311 Program	Telecomm Equipment Operator	07	1		7/31/2023	
Johnson	Arielle	9///311 Program	Dispatcher	11	5		1/26/2015	
Johnson	Cheri	9///311 Program	Asst Watch Commander	12	0		9/28/1998	
Johnson	Darlene	9///311 Program	Telecomm Equipment Operator	07	1		7/5/2022	
Johnson	Erin	9///311 Program	Dispatcher	11	4		9/5/2017	
Johnson	LaQuenceyer	9///311 Program	OPERATIONS MGR	14	0		11/29/1993	
Johnson	Lauren	9///311 Program	Asst Watch Commander	12	0		2/12/1998	
Johnson	Tiffany J	9///311 Program	Dispatcher	10	2		10/9/2007	1/22/2019
Johnson	Victoria	9///311 Program	Asst Watch Commander	12	0		1/4/1994	
Johnson Stewart	Veronica	9///311 Program	Training Specialist	12	10		10/26/1987	
Jones	Destinie	9///311 Program	Telecomm Equipment Operator	08	3		9/18/2017	1/18/2022
Jones	Jiyona	9///311 Program	Telecommunications Equipment O	05	1		10/30/2017	10/13/2020
Jones	Keena	9///311 Program	Dispatcher	11	10		7/12/1993	
Jones	Sharon	9///311 Program	Dispatcher	10	6		3/19/1992	
Jones	Sherese	9///311 Program	Customer Service Rep.	06	2	10/13/2025	8/14/2023	
Kareem	Jumaanah	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Keith	Faryn	9///311 Program	Customer Service Rep.	06	2	2/15/2025	1/16/2024	
King	Kevin	9///311 Program	Dispatcher	11	10		10/31/1988	
Kitt	Taita	9///311 Program	Telecomm Equipment Operator	07	1		9/4/2012	9/25/2023
Knox	Debbie	9///311 Program	Dispatcher	11	10		9/29/1986	
Lancaster	Christopher	9///311 Program	Dispatcher	10	1	9/24/2025	4/11/2000	5/6/2024
Leake	Kandace	9///311 Program	Telecomm Equipment Operator	08	10		1/24/2005	
Lee	Jason	9///311 Program	Electronics Technician	11	5	2/3/2025	8/31/2020	
Lewis	Bridget	9///311 Program	Dispatcher	11	10		1/6/1997	
Lincoln	Stacey	9///311 Program	Customer Service Rep.	06	1	9/25/2025	5/10/2011	2/14/2022
Luces	Kalvin	9///311 Program	Customer Service Rep.	06	3	11/14/2025	8/15/2022	
Lyons	Deyonna	9///311 Program	Customer Service Rep.	06	2	10/13/2025	8/14/2023	
MURILLO	SEBASTIAN	9///311 Program	Dispatcher	11	6		3/20/2006	
MacArthur	Selena	Agency Management Program	Telecommunications Manager	14	0		5/15/2017	
Maichew	Melaku	9///311 Program	Telecommunications Transcripti	06	10		2/2/2009	9/26/2010
Malone	Latina	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Manning-Shuler	Iris	9///311 Program	Dispatcher	11	10		3/10/2003	
Marable	Michael	9///311 Program	Dispatcher	11	10		12/11/1995	
Marrow	Vanessa	9///311 Program	Asst Watch Commander	12	0		10/7/1989	
Marshall	Zarnita	9///311 Program	Customer Service Representativ	08	7		1/4/2010	11/1/2015
Martin	Kenneth	9///311 Program	Telecommunications Equipment O	05	1		11/18/2024	
Mason	Alexis	9///311 Program	Customer Service Rep.	06	1	1/17/2026	1/16/2024	
Mattox	Jennine	9///311 Program	Training Specialist	11	2		7/11/2016	
Mayrant	Christopher	9///311 Program	INFORMATION TECHNOLOGY SPECIAL	09	3		5/22/2004	8/31/2020
McCleave	Demeka	Agency Management Program	Wellness Coordinator	14	1		1/31/2022	

McCrae	Danika	9///311 Program	Customer Service Representativ	08	6		9/18/2017	
McGaffin	Heather	Agency Management Program	Director, OUC	E5	0		10/26/2020	
McNeal	Alicia	9///311 Program	Emp. & Labor Rel. Advisor	14	6		10/30/2017	
McNeill	Toye	City Wide Call Center	Customer Service Specialist	09	10		11/13/2001	
Mccullough Collins	Shondel	9///311 Program	Dispatcher	11	10		3/27/1996	
Messgina	Tadelech	Agency Management Program	IT Specialist	11	4		2/4/2019	
Middleton	Jareco	9///311 Program	IT Specialist	11	5		3/2/2020	
Middleton	LaJuan	9///311 Program	Telecommunications Equipment O		0		11/18/2024	
Millard	Ava	9///311 Program	Dispatcher	11	10		12/21/1987	
Miller	Brandon	9///311 Program	Computer Assistant	07	4		6/3/2024	
Miranda	Macorazon	Agency Management Program	Program Analyst	12	10		8/18/1997	
Miranda	Mariah	9///311 Program	Staff Assistant	09	1	11/6/2025	10/7/2024	
Montero	Marisela	9///311 Program	Telecomm Equip Operator - Bili	08	10		2/6/2006	
Morris	Crystal	9///311 Program	Telecomm Equipment Operator	08	10		12/8/2008	
Morris	Erica	9///311 Program	Dispatcher	11	8		7/24/1994	
Moten	Taylor	9///311 Program	Telecomm Equipment Operator	07	1		7/31/2023	
Neal	Hubert	9///311 Program	Dispatcher	11	10		10/10/1990	
Nelson	Michael	Agency Management Program	Customer Service Representativ	08	7		8/21/2011	
Nevels	Cynthia	City Wide Call Center	Customer Service Representativ	08	7		7/18/2011	
Newsome	Dominique	9///311 Program	Telecommunications Equipment O	05	1		7/29/2024	
Norville	Sambeth	9///311 Program	Program Analyst	12	4		1/26/2015	
Oliver	Alice	Agency Management Program	Dispatcher	11	8		6/16/2003	
Onley	Aisha	9///311 Program	Customer Service Rep.	06	2	10/13/2025	8/14/2023	
Pace	Feir	9///311 Program	Customer Service Rep.	06	1	1/17/2026	1/16/2024	
Palmer	Jazmin	9///311 Program	Customer Service Representativ	08	6		6/21/2010	9/18/2017
Perkins	Angie	9///311 Program	Customer Service Representativ	08	8		7/19/2010	
Perry	Carissa	9///311 Program	Dispatcher	11	8		1/26/2015	
Peterson	Jonathan	9///311 Program	Information Technology Special	12	6		9/17/2018	
Petrovic	Benjamin	9///311 Program	Electronics Engineer	12	5		8/19/2019	
Pierre	Jovan	9///311 Program	Telecommunications Equipment O	05	1		11/18/2024	
Pittman-Brice	Sharron	City Wide Call Center	Customer Service Representativ	08	9		3/17/2008	
Pope-Montgomery	Nicole	9///311 Program	Customer Service Representativ	08	10		6/26/2006	9/26/2010
Ramsey	Christa	9///311 Program	Dispatcher	11	10		6/30/2003	
Raymond	Kenya	9///311 Program	Telecomm Equipment Operator	08	5		9/6/2016	3/20/2017
Reynolds	London	9///311 Program	Dispatcher	11	4		1/22/2019	
Reynolds	Princess	Agency Management Program	Telecomm Equipment Operator	08	4		1/4/2021	
Rice Robinson	Gayle	9///311 Program	Dispatcher	11	10		10/6/1987	
Rich	Kimberly	9///311 Program	Policy Analyst	12	10	7/17/2025	11/13/2017	6/17/2024
Richardson	Anthony	9///311 Program	Dispatcher	11	10		7/28/2003	
Richardson	Destane	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Roberts	James	Agency Management Program	Inventory Management Specialis	11	8		5/22/2000	
Roberts	Sharday	9///311 Program	INFORMATION TECHNOLOGY SPECIAL	09	4		9/6/2016	
Rodriguez	Nicolle	9///311 Program	Dispatcher	10	1		12/17/2018	
Ross	Evelyn	9///311 Program	Asst Watch Commander	12	0		11/9/2009	
Ross	Kipling	Agency Management Program	Program Manager	14	0		6/22/1998	6/16/2013
Russell	LaQuanda	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Saleem	Sean	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Sampson	Larvenia	9///311 Program	Dispatcher	11	10		6/16/2003	
Samuels	Ashanti	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Sanford	Virginia	9///311 Program	Dispatcher	11	10		5/22/2000	
Sarwar	Spozmai	9///311 Program	Customer Service Rep.	08	10		1/12/2005	
Sasagawa Coleman	Sumie	City Wide Call Center	Customer Service Representativ	08	10		10/21/2002	
Saunders	Britne	9///311 Program	Telecommunications Equipment O	05	1		2/26/2024	
Saunders	Trinity	9///311 Program	Customer Service Rep.	06	3	12/12/2025	9/12/2022	
Schanck	Catina	Agency Management Program	Telecomm Equipment Operator	08	9		6/26/2006	9/26/2010
Scott	Deonica	9///311 Program	Asst Watch Commander	12	0		8/22/2005	
Scott	Robin	9///311 Program	Training and Organizational De	13	7		5/5/2003	

Scott	Tamica	9///311 Program	311 Operations Team Leader	09	6		7/23/2007	
Seace	London	9///311 Program	Telecommunications Equipment O	05	1		6/21/2021	7/1/2024
Seltzer	Kayla	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Serpas	Dominga	9///311 Program	Dispatcher	11	10		12/7/1987	
Shanks	Shawn	Agency Management Program	Information Technology Special	12	2		3/2/2020	
Sharpe	Robynn	9///311 Program	Paralegal Specialist	12	4		9/5/2017	
Shepherd	Tylon	9///311 Program	Telecommunications Equipment O	05	1		2/5/2018	7/1/2024
Shields	Michele	9///311 Program	Dispatcher	11	10		4/22/1991	
Simms	Nikiya	Agency Management Program	Dispatcher	10	1		1/4/2021	
Sligh	Danae	9///311 Program	Telecommunications Equipment O	05	1		12/23/2019	2/26/2024
Small	Davia	9///311 Program	Telecomm Equipment Operator	08	10		6/16/1993	
Smalley	Colandria	9///311 Program	Dispatcher	10	2		6/23/2014	9/6/2016
Smith	Aaron	City Wide Call Center	311 Operations Team Leader	09	2		3/15/2021	
Smith	Charles	9///311 Program	Customer Service Rep.	06	3	12/12/2025	9/12/2022	
Smith	Linda	9///311 Program	Telecommunications Equipment O	05	1		11/4/2024	
Smith	Syeeda	9///311 Program	Telecommunications Transcripti	06	2		1/4/2021	3/27/2023
Staunton	Brittani	9///311 Program	Training Specialist	12	1		9/5/2017	
Stover	Bertha	9///311 Program	Dispatcher	11	10		9/30/1996	
Stukes	TeKuay	9///311 Program	Dispatcher	10	2		9/5/2017	
Stutson	Denise	9///311 Program	Program Manager (Transcription	13	0		2/12/2001	
Suares	Gavin	Agency Management Program	Chief Info Tech Officer	16	0		5/23/2022	
Sullivan	Charmaine	9///311 Program	Dispatcher	10	3		8/8/2005	9/21/2015
Sullivan	Richard	9///311 Program	Asst Watch Commander	12	0		7/8/1996	5/20/2024
Sutton	Renice	9///311 Program	Customer Service Rep.	06	1	10/8/2025	6/30/2014	9/9/2024
Sykes	Mikayla	9///311 Program	Customer Service Rep.	06	1	9/9/2025	9/9/2024	
TEFERA	NEBEYOU	9///311 Program	Dispatcher	11	9		2/6/2006	
Tasker	Teresa	9///311 Program	Dispatcher	11	10		10/25/1999	
Tate	Demi	9///311 Program	Telecomm Equipment Operator	07	1		7/5/2022	
Tate	Manuel	9///311 Program	Dispatcher	11	7		7/23/2007	
Taylor-Mathis	Andrea	9///311 Program	Dispatcher	11	10		5/27/1997	
Taylor-Weems	Yolanda	Agency Management Program	Program Analyst	12	10		12/22/2008	
Thomas	Jennifer	9///311 Program	Dispatcher	10	1		7/15/2024	
Thomas	Jordan	9///311 Program	Telecomm Equipment Operator	07	1		6/21/2022	9/25/2023
Thomas	Van	9///311 Program	Customer Service Rep.	06	3	11/14/2025	9/15/2008	8/15/2022
Thompson	Kimberly	City Wide Call Center	Customer Service Rep.	06	1	9/25/2025	8/26/2024	
Thompson	Tomalika	9///311 Program	Customer Service Representativ	08	5		4/17/2018	
Thornton	Rahim	9///311 Program	Telecommunications Equipment O	05	1		7/1/2024	
Tinsley	Morgan	9///311 Program	Telecomm Equipment Operator	08	3	2/12/2026	6/23/2014	8/16/2021
Tobar	Wilson	9///311 Program	Dispatcher	11	7		2/6/2006	
Todd	Aje	9///311 Program	Telecommunications Equipment O	05	1		5/24/2021	11/4/2024
Tolliver	Paula	9///311 Program	Customer Service Rep.	06	1	9/30/2025	3/27/2023	
Townsend	London	9///311 Program	Customer Service Rep.	06	1	12/30/2025	12/30/2024	
Tyson	Theodosia	9///311 Program	Asst Watch Commander	12	0		7/17/1989	
Velasco	Ana	9///311 Program	Dispatcher	11	10		9/8/1992	
Veney	Jazmen	9///311 Program	Telecomm Equipment Operator	08	3		1/18/2022	
Vereene	Stephon	9///311 Program	Customer Service Rep.	06	2	10/13/2025	9/10/2012	10/25/2021
WALKER JR	MARCELLUS	9///311 Program	Chief of Operations (311)	15	0		7/23/2007	
Wade	David	9///311 Program	Customer Service Rep.	06	1	9/30/2025	3/27/2023	
Wadley	Tehran	9///311 Program	Customer Service Rep.	06	1	9/25/2025	8/26/2024	
Walden	Jazmyne	9///311 Program	Dispatcher	10	1		8/16/2021	
Walker	Anthony	9///311 Program	Dispatcher	11	3		7/18/2016	
Walker	LaShell	9///311 Program	Customer Service Rep.	08	5		7/29/2019	
Walker-Williams	Cynthia	9///311 Program	311 Operations Team Leader	09	9		11/4/2002	
Washington	Janice	City Wide Call Center	Customer Service Representativ	08	9		3/31/2008	
Washington-Johnson	Nikita	9///311 Program	Training Specialist	11	9		8/25/1999	
Watkins	Anthony	9///311 Program	INFORMATION TECHNOLOGY SPECIAL	09	6	3/3/2025	1/3/2023	
Watkins	Ivan	9///311 Program	Customer Service Representativ	08	5		8/6/2018	

Watson	Eric	9///311 Program	Telecomm Equipment Operator	08	3		1/18/2022	
Watson	Ikeisha	City Wide Call Center	Customer Service Representativ	08	8		10/26/2009	
Webber	Tyeesha	9///311 Program	Telecomm Equipment Operator	07	1		2/27/2023	
West	Donald	Agency Management Program	Electronics Technician	11	10		2/6/1973	
Westfield	Tirrell	City Wide Call Center	Customer Service Rep.	06	3	11/14/2025	8/15/2022	
White	Cora	9///311 Program	Telecomm Equipment Operator	07	1		2/27/2023	
White	Joseph	9///311 Program	Asst Watch Commander		0		11/2/2015	8/28/2023
White	Vernon	9///311 Program	Telecomm Equipment Operator	07	1		9/25/2023	
Whitfield	Tasyha	9///311 Program	Telecomm Equipment Operator	08	10		12/8/2008	
Wilder	Briyana	9///311 Program	Dispatcher	11	8		6/21/2010	
Wiley	Shameka	9///311 Program	Customer Service Representativ	08	4		4/27/2020	
Wilkins	Ra'Sheer	9///311 Program	Chief of Professional Standard	15	0		11/21/2022	
Williams	Calvin	9///311 Program	OPERATIONS MGR	14	0		12/13/1985	
Williams	Devon	9///311 Program	Dispatcher	11	9		8/4/2008	
Williams	Ebony	Agency Management Program	Supervisory Customer Service R	11	0		12/8/2008	
Williams	Kimara	Agency Management Program	Supervisory Customer Service R	11	0		4/17/2018	
Williams	LaNijiah	9///311 Program	Customer Service Rep.	06	2	2/15/2025	1/16/2024	
Williams	LaShonda	9///311 Program	Dispatcher	10	1		1/13/2025	
Williams	Laveda	9///311 Program	Telecomm Equipment Operator	08	10		6/30/2003	
Williams	Lynn	9///311 Program	Telecomm Equipment Operator	08	6		7/18/2011	
Williams	Michelle	9///311 Program	Dispatcher	11	10		5/16/1993	
Williams	Ricardo	9///311 Program	Telecommunications Equipment O	05	1		12/30/2024	
Williams	Tracey	9///311 Program	Dispatcher	11	10		5/24/1999	
Wilson	Clyde	Agency Management Program	Electronics Engineer	12	10		11/27/2007	
Wilson	Cortnee	9///311 Program	Dispatcher	11	5		9/21/2015	
Wilson	Diamond	9///311 Program	Customer Service Rep.	06	1	9/30/2025	11/25/2019	9/12/2022
Wilson	LaToya	9///311 Program	Telecommunications Equipment O	05	1		8/12/2024	
Wims	RaCharne	Agency Management Program	Information Technology Special	12	3		10/16/2017	
Woodard	Symone	9///311 Program	Customer Service Representativ	08	6		9/18/2017	
Woody	Gerald	Agency Management Program	Supervisory Customer Service R	11	0		8/19/2002	7/23/2007
Yekeh	Henrietta	9///311 Program	Asst Watch Commander	12	0		11/26/2018	10/21/2024
Young	Tiffani	Agency Management Program	Dispatcher	11	7		4/4/2005	
Zackery	Shadonna	9///311 Program	Customer Service Rep.	08	10		6/22/1994	
Zanelli	Juan-Martin	City Wide Call Center	Customer Service Representativ	08	10		12/26/2006	
belong	suzanne	Agency Management Program	Telecommunications Equipment O	05	1		7/1/2024	
jones	darnell	9///311 Program	Dispatcher	10	1		7/15/2024	

Attachment Q#4

Last Name	First Name	Dept ID	Dept	Position	Job Title	Grad	Stg	Comp Rate	NTE Date	Occ Series	Start Date	Rehire Dt
Abdul-Wahid	Jarita	UC11000000	Agency Management Program	00088613	Dispatcher	11	7	\$92,203.00		2151	7/23/2007	
Abrrha	Nebeyeluel	UC12000000	9///311 Program	00023512	Dispatcher	11	8	\$94,760.00		2151	2/2/2006	
Adams	Charmisa	UC12000000	9///311 Program	00014944	Dispatcher	11	10	\$99,874.00		2151	8/7/1996	
Alexander Wingate	Karen	UC12000000	9///311 Program	00017238	Dispatcher	11	10	\$99,874.00		2151	11/22/1988	
Amoah	Kofi	UC12000000	9///311 Program	00088547	Telecommunications Equipment O	05	1	\$51,707.00		0390	4/22/2024	
Anderson	Khadijah	UC13000000	City Wide Call Center	00051081	Customer Service Rep.	06	3	\$48,226.00	11/14/2025	0392	8/15/2022	
Andrews	Dymond	UC12000000	9///311 Program	00115325	Telecommunications Equipment O	05	1	\$51,707.00		0390	12/30/2024	
Asiamah	Janika	UC12000000	9///311 Program	00032239	Telecomm Equipment Operator	07	1	\$58,828.00		0390	9/25/2023	
Atkinson	Lisa	UC12000000	9///311 Program	00073315	Customer Service Representativ	08	10	\$72,721.00		0392	10/8/1999	9/26/2010
Austin	Nakia	UC12000000	9///311 Program	00018646	Telecommunications Equipment O	05	1	\$51,707.00		0390	11/4/2024	
Austin	Nehemiah	UC12000000	9///311 Program	00023671	Telecomm Equipment Operator	07	1	\$58,828.00		0390	7/5/2022	
Avalos	Brenda	UC12000000	9///311 Program	00019368	Telecomm Equipment Operator	08	9	\$76,689.00		0390	10/29/2007	
Avery	Naima	UC12000000	9///311 Program	00014411	Telecommunications Equipment O	05	1	\$51,707.00		0390	11/4/2024	
Awash	Zerihun	UC10000000	Office of Unified Commication	00051037	Information Technology Special	12	2	\$95,534.00		2210	12/24/2007	
Bailey	Janay	UC12000000	9///311 Program	00088544	Telecomm Equipment Operator	08	6	\$70,923.00		0390	6/27/2016	
Bailey	Kalah	UC12000000	9///311 Program	00109203	Telecommunications Equipment O	05	1	\$51,707.00		0390	12/30/2024	
Bailey	Norman	UC12000000	9///311 Program	00087659	Call Center Operations Mgr	13	0	\$110,505.17		0301	12/29/2014	
Banks	Jamel	UC12000000	9///311 Program	00006011	Dispatcher	11	8	\$94,760.00		2151	12/8/2008	
Banks	Marcellus	UC12000000	9///311 Program	00096935	Dispatcher	11	7	\$92,203.00		2151	6/30/2003	
Bannister	Aulaysha	UC11000000	Agency Management Program	00088610	Dispatcher	11	4	\$84,532.00		2151	5/28/2019	
Barnett	Shauntze	UC12000000	9///311 Program	00094846	Training and Organizational De	13	0	\$99,513.00		1701	1/23/2005	
Batchelor	Jamar	UC11000000	Agency Management Program	00027291	Telecommunications Equipment O	05	1	\$51,707.00		0390	6/17/2024	
Batts	Maketta	UC12000000	9///311 Program	00000155	Telecommunications Equipment O	05	1	\$51,707.00		0390	7/21/2008	11/4/2024
Beamon	Elautanyce	UC12000000	9///311 Program	00017051	Telecomm Equipment Operator	08	6	\$70,923.00		0390	6/9/2012	4/20/2015
Beatty	Tracy	UC12000000	9///311 Program	00027478	Dispatcher	11	10	\$99,874.00		2151	4/12/1999	
Benford	Deborah	UC12000000	9///311 Program	00021632	Telecomm Equipment Operator	08	10	\$78,611.00		0390	4/4/2005	
Best	Laverne	UC13000000	City Wide Call Center	00050958	Customer Service Representative	08	9	\$70,919.00		0392	6/12/2006	
Bethea	Wanda	UC12000000	9///311 Program	00022297	Dispatcher	11	10	\$99,874.00		2151	5/5/1997	
Blanks	George	UC13000000	City Wide Call Center	00045518	Customer Service Representative	08	5	\$63,711.00		0392	11/13/2017	
Bond	Karlythea	UC12000000	9///311 Program	00093956	Customer Service Rep.	06	1	\$46,437.00	9/25/2025	0392	9/6/2016	8/26/2024
Boomer	Travon	UC12000000	9///311 Program	00026651	Customer Service Rep.	06	1	\$46,437.00	9/30/2025	0392	8/14/2023	
Borrayo	Cynthia	UC12000000	9///311 Program	00021559	Customer Service Representative	08	5	\$63,711.00		0392	6/11/2018	
Bowden	Lasharn	UC11000000	Agency Management Program	00094775	Supervisory Customer Service R	11	0	\$90,276.00		0392	7/12/2004	
Branch	Katrina	UC12000000	9///311 Program	00017783	Asst Watch Commander	12	0	\$95,597.10		0301	2/20/1996	
Briscoe	Javonne	UC12000000	9///311 Program	00019308	Dispatcher	10	2	\$74,599.00		2151	1/22/2019	
Britton	Rajene	UC12000000	9///311 Program	00088531	Telecommunications Equipment O	05	1	\$51,707.00		0390	12/30/2024	
Brookins	Tipi	UC11000000	Agency Management Program	00088832	Chief of Staff	15	0	\$137,000.00		0301	12/11/2017	6/21/2022
Brooks	Brenda	UC12000000	9///311 Program	00022754	Dispatcher	11	10	\$99,874.00		2151	5/6/1990	
Brown	Crystal	UC12000000	9///311 Program	00023182	Dispatcher	11	10	\$99,874.00		2151	1/13/1997	
Brown	Elexus	UC12000000	9///311 Program	00073320	Customer Service Rep.	06	2	\$48,055.00	2/15/2025	0392	1/16/2024	
Brown	Eric	UC12000000	9///311 Program	00007357	Dispatcher	11	10	\$99,874.00		2151	7/6/1998	
Brown	Kelly	UC11000000	Agency Management Program	00075491	Deputy Director	16	0	\$171,465.62		0301	10/5/1998	
Brown	Marvin	UC12000000	9///311 Program	00017301	IT Specialist	11	3	\$79,705.00		2210	3/19/2018	
Brown	Sharane	UC12000000	9///311 Program	00018117	Dispatcher	11	10	\$99,874.00		2151	12/7/1987	
Brown	Yasmin	UC10000000	Office of Unified Commication	00077755	Program Analyst	12	10	\$118,558.00		0343	9/6/2005	
Bryant	Temyka	UC12000000	9///311 Program	00109197	Telecomm Equipment Operator	07	1	\$58,828.00		0390	9/25/2023	
Buchanan	Shawana	UC12000000	9///311 Program	00096928	Telecomm Equipment Operator	07	1	\$58,828.00		0390	9/25/2023	
Burdick	William	UC11000000	Agency Management Program	00100106	Program Analyst	12	3	\$85,794.00		0343	10/31/2016	2/3/2020
Burgess	Marquita	UC12000000	9///311 Program	00012941	Customer Service Rep.	07	3	\$55,032.00		0392	7/20/2020	
Burrell	Angela	UC12000000	9///311 Program	00093949	Customer Service Representativ	08	10	\$72,721.00		0392	4/14/2008	
Bustan	Agustinus	UC12000000	9///311 Program	00025316	IT Program Manager	14	0	\$117,444.00		2210	9/17/2018	
Butler	Eric	UC12000000	9///311 Program	00017437	Telecommunications Equipment O	05	1	\$51,707.00		0390	6/17/2024	
Calhoun	Nicole	UC12000000	9///311 Program	00093947	Customer Service Rep.	06	3	\$49,673.00	11/14/2025	0392	8/15/2022	
Capers	Cherrise	UC12000000	9///311 Program	00114241	Customer Service Rep.	06	1	\$46,437.00	10/9/2025	0392	9/9/2024	
Carr	Doreen	UC12000000	9///311 Program	00077736	Customer Service Rep.	08	10	\$72,721.00		0392	11/1/2004	
Carr	Shannon	UC12000000	9///311 Program	00103031	311 Operations Team Leader	09	6	\$72,088.00		0392	6/27/2011	
Carruth	Wendy	UC12000000	9///311 Program	00026920	Dispatcher	11	10	\$99,874.00		2151	8/16/1999	
Carter	Gayray	UC12000000	9///311 Program	00018492	Telecommunications Equipment O	05	1	\$51,707.00		0390	12/30/2024	
Chambers	Domonique	UC12000000	9///311 Program	00027260	Dispatcher	11	4	\$84,532.00		2151	11/9/2009	
Champion Bey	Taheyeyr	UC12000000	9///311 Program	00014767	Dispatcher	11	10	\$99,874.00		2151	7/11/1996	
Chavarria Guzman	Nancy	UC13000000	City Wide Call Center	00047417	Customer Service Specialist	09	10	\$80,032.00		0301	4/7/2003	
Cherinet	Hirut	UC12000000	9///311 Program	00088538	Telecommunications Manager	14	0	\$114,441.00		0391	5/12/2014	
Clark	Jasmine	UC12000000	9///311 Program	00096924	Telecomm Equipment Operator	07	1	\$58,828.00		0390	9/25/2023	
Clark	Roniekia	UC12000000	9///311 Program	00096986	Dispatcher	10	3	\$76,935.00		2151	9/6/2016	
Clayborne	Maurice	UC12000000	9///311 Program	00020434	IT Specialist	11	2	\$77,299.00	6/9/2025	2210	4/10/2023	
Clegg	Tiffani	UC12000000	9///311 Program	00109209	Training Specialist	11	1	\$65,285.00		1712	1/23/2005	5/6/2024
Clements	Jacqueline	UC12000000	9///311 Program	00032085	Dispatcher	11	10	\$99,874.00		2151	5/4/1992	
Cobey	Quincy	UC12000000	9///311 Program	00031989	Dispatcher	10	1	\$72,263.00		2151	1/13/2025	
Coffer	Alexia	UC12000000	9///311 Program	00013929	Telecommunications Equipment O	05	1	\$51,707.00		0390	11/4/2024	
Coleman	Kiara	UC12000000	9///311 Program	00015061	Dispatcher	10	2	\$74,599.00		2151	1/4/2021	
Collington	DeReece	UC12000000	9///311 Program	00032005	Telecommunications Transcripti	08	10	\$72,721.00		0392	9/21/2015	
Collins	Alexis	UC12000000	9///311 Program	00100172	Computer Assistant	06	1	\$46,437.00		0335	6/17/2024	
Collins	Jasmine	UC12000000	9///311 Program	00018141	Telecommunications Equipment O	05	1	\$51,707.00		0390	6/17/2024	
Covington	Latrice	UC12000000	9///311 Program	00088551	Quality Assurance Specialist	13	6	\$107,984.00		1910	5/1/1990	
Covington	Michael	UC12000000	9///311 Program	00092111	Training Specialist	09	9	\$68,038.00		1712	1/4/2021	
Covington Jr.	Anthony	UC11000000	Agency Management Program	00094778	Supervisory Customer Service R	11	0	\$83,584.46		0392	9/21/2015	
Curley	Phyllis	UC13000000	City Wide Call Center	00047377	Customer Service Specialist	09	10	\$80,032.00		0301	2/1/1999	
DINKINS	BRIAN	UC12000000	9///311 Program	00093965	Customer Service Rep.	06	1	\$46,437.00	9/25/2025	0392	2/4/2008	8/26/2024
DULITSKAYA	MARIAM	UC12000000	9///311 Program	00077738	Customer Service Rep.	08	10	\$72,721.00		0392	5/2/2005	
Dammons	Desirae	UC11000000	Agency Management Program	00088608	Dispatcher	10	3	\$76,935.00		2151	6/27/2016	
Daniels	Osha	UC12000000	9///311 Program	00032053	Public Affairs Specialist	12	9	\$100,827.00		1035	6/3/2011	3/30/2020
Daniels	Otis	UC12000000	9///311 Program	00031982	Telecommunications Equipment O	05	1	\$51,707.00		0390	2/26/2024	
Danson	Santo	UC12000000	9///311 Program	00032008	Telecommunications Transcripti	08	8	\$69,117.00		0392	11/23/2009	
Darby	Alita	UC11000000	Agency Management Program	00088616	Dispatcher	11	8	\$94,760.00		2151	9/15/1997	
Davis	Destinee	UC12000000	9///311 Program	00074923	Human Resources Specialist	11	1	\$65,285.00		0201	7/18/2022	

Davis	Destinee	UC12000000 9///311 Program	00074923	Human Resources Specialist	11	1	\$65,285.00	0201	7/18/2022	
Davis	Me'Shel	UC12000000 9///311 Program	00096919	Telecomm Equipment Operator	08	5	\$69,001.00	0390	4/17/2018	
Dayne-Holliday	Melissa	UC12000000 9///311 Program	00032123	Asst Watch Commander	12	0	\$106,658.20	0301	3/22/1999	
Debreaux	Briona	UC12000000 9///311 Program	00032031	Telecommunications Equipment O	05	1	\$51,707.00	0390	6/17/2024	
Dickens	Christy	UC12000000 9///311 Program	00014728	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/31/2023	
Diggs	Diamond	UC12000000 9///311 Program	00093967	Customer Service Representativ	08	5	\$63,711.00	0392	9/18/2017	
Dolmo	Diana	UC12000000 9///311 Program	00073318	Customer Service Representativ	08	10	\$72,721.00	0392	2/6/2006	9/26/2010
Drumgoole	Cierra	UC12000000 9///311 Program	00109208	Training Specialist	09	10	\$69,770.00	1712	3/27/2023	
Drumgoole	Danielle	UC12000000 9///311 Program	00092098	Communications Specialist	14	2	\$113,522.00	0301	10/29/2018	
Drumming	Charles	UC11000000 Agency Management Program	00095155	Special Assistant	14	3	\$117,045.00	0301	11/4/2013	
Drumming	Morgan	UC12000000 9///311 Program	00093959	Customer Service Rep.	06	1	\$46,437.00	9/25/2025 0392	3/21/2016	8/26/2024
Duke	Karen	UC12000000 9///311 Program	00007120	Dispatcher	10	6	\$83,943.00	2151	1/24/2005	
Durham	Ty'Meesha	UC12000000 9///311 Program	00093953	Customer Service Representativ	08	5	\$63,711.00	0392	9/4/2018	
Eaton	Lorna	UC12000000 9///311 Program	00093950	Customer Service Rep.	06	2	\$48,055.00	9/16/2025 0392	7/17/2023	
Edwards	Jamal	UC12000000 9///311 Program	00032211	IT Specialist	11	2	\$77,299.00	2210	6/5/2023	
Edwards	Kiera	UC12000000 9///311 Program	00096929	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Edwards	Shena	UC11000000 Agency Management Program	00109338	Program Analyst	12	4	\$88,300.00	0343	12/6/2021	5/20/2024
Enoch	Michelle	UC12000000 9///311 Program	00032049	Customer Service Rep.	08	10	\$72,721.00	0392	6/16/2003	
Entsua-Mensah	Isaac	UC11000000 Agency Management Program	00095178	Chief of Operations (911)	15	0	\$127,030.00	0301	10/16/2006	7/31/2023
Evans	Loukeya	UC12000000 9///311 Program	00096917	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Fair	Jatondra	UC12000000 9///311 Program	00006112	Dispatcher	11	8	\$94,760.00	2151	1/26/2015	
Fana	Aurelina	UC12000000 9///311 Program	00001893	Dispatcher	11	10	\$99,874.00	2151	6/16/2003	
Flemmings	Adrienne	UC12000000 9///311 Program	00109192	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Fletcher	Ameshia	UC12000000 9///311 Program	00093961	Customer Service Representativ	08	6	\$65,513.00	0392	9/18/2017	
Fletcher	Tiana	UC12000000 9///311 Program	00024944	Telecommunications Equipment O	05	10	\$64,280.00	0390	7/23/2018	4/22/2024
Fogg	Dion	UC12000000 9///311 Program	00073022	Customer Service Representativ	08	9	\$70,919.00	0392	3/3/2008	9/26/2010
Ford	Robin	UC12000000 9///311 Program	00032009	Telecommunications Transcripti	08	9	\$70,919.00	0392	8/21/2006	
Frank III	John	UC11000000 Agency Management Program	00101836	Electronics Technician	11	5	\$84,517.00	2/3/2025 0856	9/17/2018	
Franks	Nikkia	UC12000000 9///311 Program	00003243	Dispatcher	10	3	\$76,935.00	2151	1/22/2019	
Frazier	Tykira	UC12000000 9///311 Program	00032051	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/31/2023	
Freeman	Bilqys	UC12000000 9///311 Program	00003213	Telecommunications Equipment O	05	1	\$51,707.00	0390	6/17/2024	
Freeman	Tyneeka	UC12000000 9///311 Program	00021987	Dispatcher	11	7	\$92,203.00	2151	4/18/2005	
Galloway	Brittany	UC12000000 9///311 Program	00095040	Management Analyst	14	7	\$131,138.00	0343	6/2/2014	
Garrison	Dayshawnn	UC11000000 Agency Management Program	00011589	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/18/2024	
Gaskin	Marcia	UC12000000 9///311 Program	00005933	Customer Service Rep.	07	3	\$55,032.00	0392	4/27/2020	
Gay	Gina	UC10000000 Office of Unified Commication	00063296	Program Analyst	12	10	\$103,333.00	0343	11/25/1989	
Geter	Yolanda	UC12000000 9///311 Program	00032014	Dispatcher	11	7	\$92,203.00	2151	5/8/2000	10/4/2008
Gibson	Christina	UC12000000 9///311 Program	00096921	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Glascoe	Tiffany	UC12000000 9///311 Program	00032241	Telecomm Equipment Operator	08	6	\$70,923.00	0390	5/15/2017	
Glasgow	Sharlenee	UC12000000 9///311 Program	00003626	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Glasker	Keturah	UC12000000 9///311 Program	00022847	Dispatcher	11	8	\$94,760.00	2151	4/18/2005	
Glenn	Michael	UC12000000 9///311 Program	00026984	Dispatcher	11	10	\$99,874.00	2151	12/7/1993	
Glover	Camille	UC10000000 Office of Unified Commication	00077559	General Counsel	02	0	\$181,944.77	0905	5/13/2019	
Gomez	Stevie	UC12000000 9///311 Program	00032234	IT Specialist	11	2	\$77,299.00	2210	10/23/2023	
Graham	Tiara	UC11000000 Agency Management Program	00088570	Call Center Operations Mgr	13	0	\$109,464.30	0301	8/26/2013	
Granados	Fernando	UC12000000 9///311 Program	00099408	Dispatcher	11	6	\$89,646.00	2151	2/6/2006	
Green	Amber	UC12000000 9///311 Program	00032236	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/5/2022	
Green	Nicole	UC12000000 9///311 Program	00022980	Dispatcher	11	10	\$99,874.00	2151	12/17/2001	
Green	Theart	UC13000000 City Wide Call Center	00050959	Customer Service Representativ	08	9	\$70,919.00	0392	6/12/2006	
Greene	London	UC13000000 City Wide Call Center	00047378	Human Resources Specialist	12	5	\$90,805.00	0201	7/5/2022	
Griffin	William	UC12000000 9///311 Program	00090671	Watch Commander	13	0	\$99,513.00	0301	3/31/1997	12/16/2024
Gripper	Donna	UC12000000 9///311 Program	00109195	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/15/2024	
Gueory	Tenaj	UC12000000 9///311 Program	00027416	Telecomm Equipment Operator	08	3	\$65,157.00	0390	1/18/2022	
Hall	Frances	UC12000000 9///311 Program	00031980	Telecomm Equipment Operator	08	10	\$78,611.00	0390	4/4/2005	
Hall	JuWanna	UC12000000 9///311 Program	00017533	Dispatcher	11	10	\$99,874.00	2151	11/5/1990	
Hall	Ryan	UC12000000 9///311 Program	00088545	Computer Assistant	08	6	\$65,513.00	0335	9/17/2018	
Hamilton	Daria	UC12000000 9///311 Program	00025934	Telecommunications Equipment O	05	1	\$51,707.00	0390	9/25/2023	
Handon	Miyako	UC12000000 9///311 Program	00005351	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Harris	Jasmine	UC12000000 9///311 Program	00103029	311 Operations Team Leader	09	7	\$74,074.00	0392	9/18/2017	
Harris-Tyree	Veeda	UC12000000 9///311 Program	00085557	Information Technology Special	12	6	\$107,046.00	2210	9/17/2018	
Harrison	Chanel	UC12000000 9///311 Program	00088537	Management Analyst	13	3	\$99,035.00	0343	9/12/2022	
Hartwig	Kevin	UC12000000 9///311 Program	00022576	Telecommunications Manager	14	0	\$114,441.25	0391	9/17/2018	
Hatcher	Amber	UC12000000 9///311 Program	00026494	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Hawkins	Akime	UC13000000 City Wide Call Center	00047413	Customer Service Specialist	09	10	\$80,032.00	0301	4/18/2005	
Hawkins	Ilyetta	UC12000000 9///311 Program	00109191	Telecommunications Equipment O	05	1	\$51,707.00	0390	12/30/2024	
Hawkins	Nicholai	UC12000000 9///311 Program	00088546	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Hazzard	Darryn	UC12000000 9///311 Program	00006151	Telecomm Equipment Operator	07	6	\$67,488.00	0390	7/24/2017	11/13/2017
Hemsley	Stephanie	UC11000000 Agency Management Program	00077698	Human Resources Specialist	12	10	\$103,333.00	0201	7/23/2018	9/9/2024
Henson	Donnett	UC12000000 9///311 Program	00018195	Dispatcher	11	10	\$99,874.00	2151	5/8/2000	
Hernandez	Nury	UC12000000 9///311 Program	00015077	Dispatcher	11	10	\$99,874.00	2151	7/28/2003	
Herndon	Delisa	UC12000000 9///311 Program	00014259	Dispatcher	11	10	\$99,874.00	2151	2/23/2004	
Higgs	Raquel	UC12000000 9///311 Program	00014040	Dispatcher	11	10	\$99,874.00	2151	7/28/2003	
Hill	Erica	UC12000000 9///311 Program	00105169	Telecommunications Equipment O		0	\$51,707.00	0390	11/18/2024	
Hinnant	Jada	UC12000000 9///311 Program	00093962	Customer Service Representativ	08	5	\$63,711.00	0392	6/26/2017	
Hobbs	Charles	UC12000000 9///311 Program	00093951	Customer Service Rep.	06	2	\$48,055.00	9/16/2025 0392	7/17/2023	
Hockaday	Shayla	UC12000000 9///311 Program	00109176	Dispatcher	10	1	\$36,131.50	10/1/2025 2151	7/15/2024	
Holbrook	Aneetra	UC12000000 9///311 Program	00032109	Telecomm Equipment Operator	07	1	\$58,828.00	0390	12/20/2021	9/25/2023
Hollins	Marlene	UC12000000 9///311 Program	00090672	Watch Commander	13	0	\$118,782.19	0301	5/27/1997	
Hollins	Rodney	UC12000000 9///311 Program	00093960	Customer Service Rep.	06	1	\$46,437.00	10/8/2025 0392	9/9/2024	
Hood	Tiauna	UC12000000 9///311 Program	00093948	Customer Service Representativ	08	6	\$65,513.00	0392	9/6/2016	
Hooper	Corinthians	UC12000000 9///311 Program	00032214	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Horton	Jasmine	UC12000000 9///311 Program	00032058	Customer Service Rep.	08	5	\$63,711.00	0392	6/24/2019	
Hott	Marsha	UC12000000 9///311 Program	00092109	Training and Organizational De	13	8	\$113,950.00	1701	10/20/1998	8/25/2014
Howard	Carla	UC12000000 9///311 Program	00090673	Watch Commander	13	0	\$105,000.00	0301	4/8/2002	
Hudson	Isoka	UC12000000 9///311 Program	00017501	Computer Assistant	08	6	\$65,513.00	0335	9/17/2018	
Hudson	Natalia	UC12000000 9///311 Program	00031995	Computer Assistant	06	1	\$46,437.00	0335	6/17/2024	

Huitz	Ana	UC12000000 9///311 Program	00004610	Dispatcher	11	8	\$94,760.00	2151	1/26/2015	
Ibrahim	Taylor	UC12000000 9///311 Program	00031978	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/31/2023	
Ifill	Raquel	UC12000000 9///311 Program	00017704	Dispatcher	10	3	\$76,935.00	2151	7/18/2011	6/26/2016
Igbedior	Felix	UC11000000 Agency Management Program	00024204	Electronics Engineer	12	10	\$118,558.00	0855	2/4/2008	10/18/2014
Ingram	Alexus	UC12000000 9///311 Program	00109200	Telecommunications Equipment O	05	1	\$51,707.00	0390	12/30/2024	
Jackson	Chardon	UC12000000 9///311 Program	00099406	Dispatcher	11	5	\$87,089.00	2151	7/11/2016	
Jackson	Dalonte	UC12000000 9///311 Program	00088527	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Jackson	Ingrid	UC11000000 Agency Management Program	00077756	Chief Administrative Officer	15	0	\$167,666.84	0341	5/10/1999	
Jackson	NyJay	UC12000000 9///311 Program	00105167	Telecomm Equipment Operator	07	1	\$58,828.00	0390	6/10/2019	6/21/2022
Jackson	Reigna	UC12000000 9///311 Program	00005293	Telecomm Equipment Operator	08	3	\$65,157.00	0390	8/16/2021	
Jackson	Tray	UC12000000 9///311 Program	00073685	Customer Service Rep.	06	2	\$48,055.00	0392	8/14/2023	
Jackson	Trayshelle	UC12000000 9///311 Program	00088705	Quality Assurance Specialist	13	6	\$107,984.00	1910	4/18/2005	
Jenkins	Abrila	UC12000000 9///311 Program	00109196	Telecomm Equipment Operator	07	1	\$58,828.00	0390	2/27/2023	
Jenkins	Kelly	UC12000000 9///311 Program	00023795	Dispatcher	11	10	\$99,874.00	2151	2/3/1997	
Jennings	Marisha	UC12000000 9///311 Program	00017690	Dispatcher	10	3	\$76,935.00	2151	1/23/2017	
Johnson	Aliyah	UC12000000 9///311 Program	00032052	Telecommunications Equipment O	05	1	\$51,707.00	0390	2/26/2024	
Johnson	Areyanna	UC12000000 9///311 Program	00022476	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/31/2023	
Johnson	Arielle	UC12000000 9///311 Program	00022863	Dispatcher	11	5	\$87,089.00	2151	1/26/2015	
Johnson	Cheri	UC12000000 9///311 Program	00022344	Asst Watch Commander	12	0	\$106,568.20	0301	9/28/1998	
Johnson	Darlene	UC12000000 9///311 Program	00088536	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/5/2022	
Johnson	Erin	UC12000000 9///311 Program	00032242	Dispatcher	11	4	\$84,532.00	2151	9/5/2017	
Johnson	La	UC12000000 9///311 Program	00069788	OPERATIONS MGR	14	0	\$114,441.00	0301	11/28/1993	
Johnson	Lauren	UC12000000 9///311 Program	00109184	Asst Watch Commander	12	0	\$90,298.09	0301	2/12/1998	
Johnson	Tiffany J	UC12000000 9///311 Program	00021981	Dispatcher	10	2	\$74,599.00	2151	10/9/2007	1/22/2019
Johnson	Victoria	UC12000000 9///311 Program	00088772	Asst Watch Commander	12	0	\$106,568.20	0301	1/4/1994	
Johnson Stewart	Veronica	UC12000000 9///311 Program	00109210	Training Specialist	12	10	\$103,333.00	1712	10/26/1987	
Jones	Destinie	UC12000000 9///311 Program	00031985	Telecomm Equipment Operator	08	3	\$65,157.00	0390	9/18/2017	1/18/2022
Jones	Jiyona	UC12000000 9///311 Program	00026259	Telecommunications Equipment O	05	1	\$51,707.00	0390	10/30/2017	10/13/2020
Jones	Keena	UC12000000 9///311 Program	00023230	Dispatcher	11	10	\$99,874.00	2151	7/12/1993	
Jones	Sharon	UC12000000 9///311 Program	00011543	Dispatcher	10	6	\$83,943.00	2151	3/19/1992	
Jones	Sherese	UC12000000 9///311 Program	00073687	Customer Service Rep.	06	2	\$48,055.00	0392	8/14/2023	
Kareem	Jumaanah	UC12000000 9///311 Program	00088529	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Keith	Faryn	UC12000000 9///311 Program	00009169	Customer Service Rep.	06	2	\$48,055.00	0392	1/16/2024	
King	Kevin	UC12000000 9///311 Program	00025925	Dispatcher	11	10	\$99,874.00	2151	10/31/1988	
Kitt	Taita	UC12000000 9///311 Program	00109198	Telecomm Equipment Operator	07	1	\$58,828.00	0390	9/4/2012	9/25/2023
Knox	Debbie	UC12000000 9///311 Program	00036698	Dispatcher	11	10	\$99,874.00	2151	9/29/1986	
Lancaster	Christopher	UC12000000 9///311 Program	00023028	Dispatcher	10	1	\$72,263.00	2151	4/11/2000	5/6/2024
Leake	Kandace	UC12000000 9///311 Program	00032233	Telecomm Equipment Operator	08	10	\$78,611.00	0390	1/24/2005	
Lee	Jason	UC12000000 9///311 Program	00100206	Electronics Technician	11	5	\$84,517.00	0856	8/31/2020	
Lewis	Bridget	UC12000000 9///311 Program	00021054	Dispatcher	11	10	\$99,874.00	2151	1/6/1997	
Lincoln	Stacey	UC12000000 9///311 Program	00077740	Customer Service Rep.	06	1	\$46,437.00	0392	5/10/2011	2/14/2022
Lucas	Kalvin	UC12000000 9///311 Program	00093963	Customer Service Rep.	06	3	\$48,226.00	0392	8/15/2022	
Lyons	Deyonna	UC12000000 9///311 Program	00093964	Customer Service Rep.	06	2	\$48,055.00	0392	8/14/2023	
MURILLO	SEBASTIAN	UC12000000 9///311 Program	00013925	Dispatcher	11	6	\$89,646.00	2151	3/20/2006	
MacArthur	Selena	UC11000000 Agency Management Program	00084833	Telecommunications Manager	14	0	\$137,119.57	0391	5/15/2017	
Maichew	Melaku	UC12000000 9///311 Program	00032011	Telecommunications Transcripti	06	10	\$60,999.00	0392	2/2/2009	9/26/2010
Malone	Latina	UC12000000 9///311 Program	00032048	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Manning-Shuler	Iris	UC12000000 9///311 Program	00022322	Dispatcher	11	10	\$99,874.00	2151	3/10/2003	
Marable	Michael	UC12000000 9///311 Program	00022757	Dispatcher	11	10	\$99,874.00	2151	12/11/1995	
Marrow	Vanessa	UC12000000 9///311 Program	00088620	Asst Watch Commander	12	0	\$86,533.00	0301	10/7/1989	
Marshall	Zarnita	UC12000000 9///311 Program	00019387	Customer Service Representativ	08	7	\$67,315.00	0392	1/4/2010	11/1/2015
Martin	Kenneth	UC12000000 9///311 Program	00105168	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/18/2024	
Mason	Alexis	UC12000000 9///311 Program	00073683	Customer Service Rep.	06	1	\$46,437.00	0392	1/16/2024	
Mattox	Jennine	UC12000000 9///311 Program	00099407	Training Specialist	11	2	\$67,383.00	1712	7/11/2016	
Mayrant	Christopher	UC12000000 9///311 Program	00027141	INFORMATION TECHNOLOGY SPECIAL	09	3	\$66,130.00	2210	5/22/2004	8/31/2020
McCleave	Demeka	UC11000000 Agency Management Program	00098319	Wellness Coordinator	14	1	\$109,999.00	0301	1/31/2022	
McCrae	Danika	UC12000000 9///311 Program	00093954	Customer Service Representativ	08	6	\$65,513.00	0392	9/18/2017	
McGaffin	Heather	UC11000000 Agency Management Program	00032319	Director, OUC	E5	0	\$231,631.00	0301	10/26/2020	
McNeal	Alicia	UC12000000 9///311 Program	00088774	Emp. & Labor Ret. Advisor	14	6	\$127,615.00	0301	10/30/2017	
McNeill	Toye	UC13000000 City Wide Call Center	00047414	Customer Service Specialist	09	10	\$80,032.00	0301	11/13/2001	
Mccullough Collins	Shondel	UC12000000 9///311 Program	00027023	Dispatcher	11	10	\$99,874.00	2151	3/27/1996	
Messgina	Tadelech	UC11000000 Agency Management Program	00032097	IT Specialist	11	4	\$82,111.00	2210	2/4/2019	
Middleton	Jareco	UC12000000 9///311 Program	00017052	IT Specialist	11	5	\$84,517.00	2210	3/2/2020	
Middleton	LaJuan	UC12000000 9///311 Program	00105170	Telecommunications Equipment O		0	\$51,707.00	0390	11/18/2024	
Millard	Ava	UC12000000 9///311 Program	00026953	Dispatcher	11	10	\$99,874.00	2151	12/21/1987	
Miller	Brandon	UC12000000 9///311 Program	00014085	Computer Assistant	07	4	\$56,820.00	0335	6/3/2024	
Miranda	Macorazon	UC11000000 Agency Management Program	00065403	Program Analyst	12	10	\$118,558.00	0343	8/18/1997	
Miranda	Mariah	UC12000000 9///311 Program	00032006	Staff Assistant	09	1	\$54,183.00	0301	10/7/2024	
Montero	Marisela	UC12000000 9///311 Program	00032263	Telecomm Equip Operator - Bili	08	10	\$78,611.00	0390	2/6/2006	
Morris	Crystal	UC12000000 9///311 Program	00014792	Telecomm Equipment Operator	08	10	\$78,611.00	0390	12/8/2008	
Morris	Erica	UC12000000 9///311 Program	00017971	Dispatcher	11	8	\$94,760.00	2151	7/24/1994	
Moten	Taylor	UC12000000 9///311 Program	00027113	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/31/2023	
Neal	Hubert	UC12000000 9///311 Program	00026971	Dispatcher	11	10	\$99,874.00	2151	10/10/1990	
Nelson	Michael	UC11000000 Agency Management Program	00014211	Customer Service Representativ	08	7	\$67,315.00	0392	8/21/2011	
Nevels	Cynthia	UC13000000 City Wide Call Center	00047370	Customer Service Representativ	08	7	\$67,315.00	0392	7/18/2011	
Newsome	Dominique	UC12000000 9///311 Program	00109194	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/29/2024	
Norville	Sambeth	UC12000000 9///311 Program	00014410	Program Analyst	12	4	\$88,300.00	0343	1/26/2015	
Oliver	Alice	UC11000000 Agency Management Program	00088612	Dispatcher	11	8	\$94,760.00	2151	6/16/2003	
Onley	Aisha	UC12000000 9///311 Program	00088540	Customer Service Rep.	06	2	\$48,055.00	0392	8/14/2023	
Pace	Feir	UC12000000 9///311 Program	00073682	Customer Service Rep.	06	1	\$46,437.00	0392	1/16/2024	
Palmer	Jazmin	UC12000000 9///311 Program	00093966	Customer Service Representativ	08	6	\$65,513.00	0392	6/21/2010	9/18/2017
Perkins	Angie	UC12000000 9///311 Program	00073578	Customer Service Representativ	08	8	\$69,117.00	0392	7/19/2010	
Perry	Carissa	UC12000000 9///311 Program	00018570	Dispatcher	11	8	\$94,760.00	2151	1/26/2015	
Peterson	Jonathan	UC12000000 9///311 Program	00088528	Information Technology Special	12	6	\$107,046.00	2210	9/17/2018	
Petrovic	Benjamin	UC12000000 9///311 Program	00005299	Electronics Engineer	12	5	\$104,168.00	0855	8/19/2019	
Pierre	Jovan	UC12000000 9///311 Program	00088542	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/18/2024	

Pittman-Brice	Sharron	UC13000000 City Wide Call Center	00051082	Customer Service Representativ	08	9	\$70,919.00	0392	3/17/2008	
Pope-Montgomery	Nicole	UC12000000 9///311 Program	00073317	Customer Service Representativ	08	10	\$72,721.00	0392	6/26/2006	9/26/2010
Ramsey	Christa	UC12000000 9///311 Program	00017203	Dispatcher	11	10	\$99,874.00	2151	6/30/2003	
Raymond	Kenya	UC12000000 9///311 Program	00096916	Telecomm Equipment Operator	08	5	\$69,001.00	0390	9/6/2016	3/20/2017
Reynolds	London	UC12000000 9///311 Program	00022961	Dispatcher	11	4	\$84,532.00	2151	1/22/2019	
Reynolds	Princess	UC11000000 Agency Management Program	00031998	Telecomm Equipment Operator	08	4	\$67,079.00	0390	1/4/2021	
Rice Robinson	Gayle	UC12000000 9///311 Program	00018273	Dispatcher	11	10	\$99,874.00	2151	10/6/1987	
Rich	Kimberly	UC12000000 9///311 Program	00008119	Policy Analyst	12	10	\$103,333.00	7/17/2025 0301	11/13/2017	6/17/2024
Richardson	Anthony	UC12000000 9///311 Program	00009807	Dispatcher	11	10	\$99,874.00	2151	7/28/2003	
Richardson	Destane	UC12000000 9///311 Program	00096920	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Roberts	James	UC11000000 Agency Management Program	00084832	Inventory Management Specialis	11	8	\$91,735.00	2010	5/22/2000	
Roberts	Sharday	UC12000000 9///311 Program	00100173	INFORMATION TECHNOLOGY SPECIAL	09	4	\$68,116.00	2210	9/6/2016	
Rodriguez	Nicolle	UC12000000 9///311 Program	00017061	Dispatcher	10	1	\$72,263.00	2151	12/17/2018	
Ross	Evelyn	UC12000000 9///311 Program	00021171	Asst Watch Commander	12	0	\$87,861.17	0301	11/9/2009	
Ross	Kipling	UC11000000 Agency Management Program	00073737	Program Manager	14	0	\$161,490.75	0340	6/22/1998	6/16/2013
Russell	LaQuanda	UC12000000 9///311 Program	00088526	Telecommunications Equipment O	05	1	\$51,707.00	0390	12/30/2024	
Saleem	Sean	UC12000000 9///311 Program	00088534	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Sampson	Larvenia	UC12000000 9///311 Program	00014138	Dispatcher	11	10	\$99,874.00	2151	6/16/2003	
Samuels	Ashanti	UC12000000 9///311 Program	00096922	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Sanford	Virginia	UC12000000 9///311 Program	00012153	Dispatcher	11	10	\$99,874.00	2151	5/22/2000	
Sarwar	Spozmai	UC12000000 9///311 Program	00077743	Customer Service Rep.	08	10	\$72,721.00	0392	1/12/2005	
Sasagawa Coleman	Sumie	UC11000000 City Wide Call Center	00003707	Customer Service Representativ	08	10	\$72,721.00	0392	10/21/2002	
Saunders	Britne	UC12000000 9///311 Program	00026160	Telecommunications Equipment O	05	1	\$51,707.00	0390	2/26/2024	
Saunders	Trinity	UC12000000 9///311 Program	00088539	Customer Service Rep.	06	3	\$49,673.00	12/12/2025 0392	9/12/2022	
Schanck	Catina	UC11000000 Agency Management Program	00017550	Telecomm Equipment Operator	08	9	\$76,689.00	0390	6/26/2006	9/26/2010
Scott	Deonica	UC12000000 9///311 Program	00033673	Asst Watch Commander	12	0	\$95,737.40	0301	8/22/2005	
Scott	Robin	UC12000000 9///311 Program	00092110	Training and Organizational De	13	7	\$110,967.00	1701	5/5/2003	
Scott	Tamica	UC12000000 9///311 Program	00031984	311 Operations Team Leader	09	6	\$72,088.00	0392	7/23/2007	
Seace	London	UC12000000 9///311 Program	00096923	Telecommunications Equipment O	05	1	\$51,707.00	0390	6/21/2021	7/1/2024
Seltzer	Kayla	UC12000000 9///311 Program	00096925	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Serpas	Dominga	UC12000000 9///311 Program	00019348	Dispatcher	11	10	\$99,874.00	2151	12/7/1987	
Shanks	Shawn	UC11000000 Agency Management Program	00051454	Information Technology Special	12	2	\$95,534.00	2210	3/2/2020	
Sharpe	Robynn	UC12000000 9///311 Program	00024649	Paralegal Specialist	12	4	\$88,300.00	0950	9/5/2017	
Shepherd	Tylon	UC12000000 9///311 Program	00096930	Telecommunications Equipment O	05	1	\$51,707.00	0390	2/5/2018	7/1/2024
Shields	Michele	UC12000000 9///311 Program	00018290	Dispatcher	11	10	\$99,874.00	2151	4/22/1991	
Simms	Nikiya	UC11000000 Agency Management Program	00088614	Dispatcher	10	1	\$72,263.00	2151	1/4/2021	
Sligh	Danae	UC12000000 9///311 Program	00017983	Telecommunications Equipment O	05	1	\$51,707.00	0390	12/23/2019	2/26/2024
Small	Davia	UC12000000 9///311 Program	00026838	Telecomm Equipment Operator	08	10	\$78,611.00	0390	6/16/1993	
Smalley	Colandria	UC12000000 9///311 Program	00026783	Dispatcher	10	2	\$74,599.00	2151	6/23/2014	9/6/2016
Smith	Aaron	UC13000000 City Wide Call Center	00047376	311 Operations Team Leader	09	2	\$64,144.00	0392	3/15/2021	
Smith	Charles	UC12000000 9///311 Program	00001009	Customer Service Rep.	06	3	\$49,673.00	12/12/2025 0392	9/12/2022	
Smith	Linda	UC12000000 9///311 Program	00085197	Telecommunications Equipment O	05	1	\$51,707.00	0390	11/4/2024	
Smith	Syedda	UC12000000 9///311 Program	00013958	Telecommunications Transcripti	06	2	\$48,055.00	0392	1/4/2021	3/27/2023
Staunton	Brittani	UC12000000 9///311 Program	00007411	Training Specialist	12	1	\$80,784.00	1712	9/5/2017	
Stover	Bertha	UC12000000 9///311 Program	00004326	Dispatcher	11	10	\$99,874.00	2151	9/30/1996	
Stukes	TeKuay	UC12000000 9///311 Program	00018188	Dispatcher	10	2	\$74,599.00	2151	9/5/2017	
Stutson	Denise	UC12000000 9///311 Program	00045510	Program Manager (Transcription	13	0	\$129,509.01	0340	2/12/2001	
Suares	Gavin	UC11000000 Agency Management Program	00025334	Chief Info Tech Officer	16	0	\$149,963.81	2210	5/23/2022	
Sullivan	Charmaine	UC12000000 9///311 Program	00014298	Dispatcher	10	3	\$76,935.00	2151	8/8/2005	9/21/2015
Sullivan	Richard	UC12000000 9///311 Program	00005677	Asst Watch Commander	12	0	\$86,533.00	0301	7/8/1996	5/20/2024
Sutton	Renice	UC12000000 9///311 Program	00073023	Customer Service Rep.	06	1	\$46,437.00	10/8/2025 0392	6/30/2014	9/9/2024
Sykes	Mikayla	UC12000000 9///311 Program	00114240	Customer Service Rep.	06	1	\$46,437.00	9/9/2025 0392	9/9/2024	
TEFERA	NEBEYOU	UC12000000 9///311 Program	00007009	Dispatcher	11	9	\$97,317.00	2151	2/6/2006	
Tasker	Teresa	UC12000000 9///311 Program	00018439	Dispatcher	11	10	\$99,874.00	2151	10/25/1999	
Tate	Demi	UC12000000 9///311 Program	00088543	Telecomm Equipment Operator	07	1	\$58,828.00	0390	7/5/2022	
Tate	Manuel	UC12000000 9///311 Program	00018346	Dispatcher	11	7	\$92,203.00	2151	7/23/2007	
Taylor-Mathis	Andrea	UC12000000 9///311 Program	00025851	Dispatcher	11	10	\$99,874.00	2151	5/27/1997	
Taylor-Weems	Yolanda	UC11000000 Agency Management Program	00010471	Program Analyst	12	10	\$118,558.00	0343	12/22/2008	
Thomas	Jennifer	UC12000000 9///311 Program	00018471	Dispatcher	10	1	\$72,263.00	2151	7/15/2024	
Thomas	Jordan	UC12000000 9///311 Program	00109202	Telecomm Equipment Operator	07	1	\$58,828.00	0390	6/21/2022	9/25/2023
Thomas	Van	UC12000000 9///311 Program	00093958	Customer Service Rep.	06	3	\$48,226.00	11/14/2025 0392	9/15/2008	8/15/2022
Thompson	Kimberly	UC13000000 City Wide Call Center	00047415	Customer Service Rep.	06	1	\$46,437.00	9/25/2025 0392	8/26/2024	
Thompson	Tomalika	UC12000000 9///311 Program	00070725	Customer Service Representativ	08	5	\$63,711.00	0392	4/17/2018	
Thornton	Rahim	UC12000000 9///311 Program	00103149	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
Tinsley	Morgan	UC12000000 9///311 Program	00021097	Telecomm Equipment Operator	08	3	\$65,157.00	2/12/2026 0390	6/23/2014	8/16/2021
Tobar	Wilson	UC12000000 9///311 Program	00022338	Dispatcher	11	7	\$92,203.00	2151	2/6/2006	
Todd	Aje	UC12000000 9///311 Program	00088533	Telecommunications Equipment O	05	1	\$51,707.00	0390	5/24/2021	11/4/2024
Tolliver	Paula	UC12000000 9///311 Program	00093955	Customer Service Rep.	06	1	\$46,437.00	9/30/2025 0392	3/27/2023	
Townsend	London	UC12000000 9///311 Program	00073679	Customer Service Rep.	06	1	\$46,437.00	12/30/2025 0392	12/30/2024	
Tyson	Theodosia	UC12000000 9///311 Program	00109186	Asst Watch Commander	12	0	\$103,546.30	0301	7/17/1989	
Velasco	Ana	UC12000000 9///311 Program	00007934	Dispatcher	11	10	\$99,874.00	0390	9/8/1992	
Veney	Jazmen	UC12000000 9///311 Program	00032032	Telecomm Equipment Operator	08	3	\$65,157.00	2151	1/18/2022	
Vereene	Stephon	UC12000000 9///311 Program	00032068	Customer Service Rep.	06	2	\$48,055.00	10/13/2025 0392	9/10/2012	10/25/2021
WALKER JR	MARCELLUS	UC12000000 9///311 Program	00096939	Chief of Operations (311)	15	0	\$153,706.19	0301	7/23/2007	
Wade	David	UC12000000 9///311 Program	00093945	Customer Service Rep.	06	1	\$46,437.00	9/30/2025 0392	3/27/2023	
Wadley	Tehran	UC12000000 9///311 Program	00008524	Customer Service Rep.	06	1	\$46,437.00	9/25/2025 0392	8/26/2024	
Walden	Jazmyne	UC12000000 9///311 Program	00027648	Dispatcher	10	1	\$72,263.00	2151	8/16/2021	
Walker	Anthony	UC12000000 9///311 Program	00012597	Dispatcher	11	3	\$81,975.00	2151	7/18/2016	
Walker	LaShell	UC12000000 9///311 Program	00093952	Customer Service Rep.	08	5	\$63,711.00	0392	7/29/2019	
Walker-Williams	Cynthia	UC12000000 9///311 Program	00103030	311 Operations Team Leader	09	9	\$78,046.00	0392	11/4/2002	
Washington	Janice	UC13000000 City Wide Call Center	00047375	Customer Service Representativ	08	9	\$70,919.00	0392	3/31/2008	
Washington-Johnson	Nikita	UC12000000 9///311 Program	00096818	Training Specialist	11	9	\$82,069.00	1712	8/25/1999	
Watkins	Anthony	UC12000000 9///311 Program	00022400	INFORMATION TECHNOLOGY SPECIAL	09	6	\$72,088.00	3/3/2025 2210	1/3/2023	
Watkins	Ivan	UC12000000 9///311 Program	00093946	Customer Service Representativ	08	5	\$63,711.00	0392	8/6/2018	
Watson	Eric	UC12000000 9///311 Program	00096926	Telecomm Equipment Operator	08	3	\$65,157.00	0390	1/18/2022	
Watson	Ikeisha	UC13000000 City Wide Call Center	00051149	Customer Service Representativ	08	8	\$69,117.00	0392	10/26/2009	

Webber	Tyeesha	UC12000000 9///311 Program	00109190	Telecomm Equipment Operator	07	1	\$58,828.00	0390	2/27/2023	
West	Donald	UC11000000 Agency Management Program	00020955	Electronics Technician	11	10	\$96,547.00	0856	2/6/1973	
Westfield	Tirrell	UC13000000 City Wide Call Center	00047416	Customer Service Rep.	06	3	\$49,673.00	11/14/2025 0392	8/15/2022	
White	Cora	UC12000000 9///311 Program	00109189	Telecomm Equipment Operator	07	1	\$58,828.00	0390	2/27/2023	
White	Joseph	UC12000000 9///311 Program	00109185	Asst Watch Commander		0	\$86,533.00	0301	11/2/2015	8/28/2023
White	Vernon	UC12000000 9///311 Program	00019453	Telecomm Equipment Operator	07	1	\$58,828.00	0390	9/25/2023	
Whitfield	Tasyha	UC12000000 9///311 Program	00014522	Telecomm Equipment Operator	08	10	\$78,611.00	0390	12/8/2008	
Wilder	Briyana	UC12000000 9///311 Program	00024875	Dispatcher	11	8	\$94,760.00	2151	6/21/2010	
Wiley	Shameka	UC12000000 9///311 Program	00093968	Customer Service Representativ	08	4	\$61,909.00	0392	4/27/2020	
Wilkins	Ra'Sheer	UC12000000 9///311 Program	00099565	Chief of Professional Standard	15	0	\$127,030.00	0301	11/21/2022	
Williams	Calvin	UC12000000 9///311 Program	00088773	OPERATIONS MGR	14	0	\$125,885.38	0301	12/13/1985	
Williams	Devon	UC12000000 9///311 Program	00032016	Dispatcher	11	9	\$97,317.00	2151	8/4/2008	
Williams	Ebony	UC11000000 Agency Management Program	00094774	Supervisory Customer Service R	11	0	\$73,334.00	0392	12/8/2008	
Williams	Kimara	UC11000000 Agency Management Program	00094777	Supervisory Customer Service R	11	0	\$73,334.00	0392	4/17/2018	
Williams	LaNijiah	UC12000000 9///311 Program	00077741	Customer Service Rep.	06	2	\$48,055.00	2/15/2025 0392	1/16/2024	
Williams	LaShonda	UC12000000 9///311 Program	00032017	Dispatcher	10	1	\$72,263.00	2151	1/13/2025	
Williams	Laveda	UC12000000 9///311 Program	00014683	Telecomm Equipment Operator	08	10	\$78,611.00	0390	6/30/2003	
Williams	Lynn	UC12000000 9///311 Program	00088530	Telecomm Equipment Operator	08	6	\$70,923.00	0390	7/18/2011	
Williams	Michelle	UC12000000 9///311 Program	00032025	Dispatcher	11	10	\$99,874.00	2151	5/16/1993	
Williams	Ricardo	UC12000000 9///311 Program	00018978	Telecommunications Equipment O	05	1	\$51,707.00	0390	12/30/2024	
Williams	Tracey	UC12000000 9///311 Program	00019135	Dispatcher	11	10	\$99,874.00	2151	5/24/1999	
Wilson	Clyde	UC11000000 Agency Management Program	00003977	Electronics Engineer	12	10	\$118,558.00	0855	11/27/2007	
Wilson	Cortnee	UC12000000 9///311 Program	00032054	Dispatcher	11	5	\$87,089.00	2151	9/21/2015	
Wilson	Diamond	UC12000000 9///311 Program	00093957	Customer Service Rep.	06	1	\$46,437.00	9/30/2025 0392	11/25/2019	9/12/2022
Wilson	LaToya	UC12000000 9///311 Program	00096927	Telecommunications Equipment O	05	1	\$51,707.00	0390	8/12/2024	
Wims	RaCharne	UC11000000 Agency Management Program	00003004	Information Technology Special	12	3	\$98,412.00	2210	10/16/2017	
Woodard	Symone	UC12000000 9///311 Program	00093969	Customer Service Representativ	08	6	\$65,513.00	0392	9/18/2017	
Woody	Gerald	UC11000000 Agency Management Program	00094773	Supervisory Customer Service R	11	0	\$77,660.00	0392	8/19/2002	7/23/2007
Yekeh	Henrietta	UC12000000 9///311 Program	00096933	Asst Watch Commander	12	0	\$86,533.00	0301	11/26/2018	10/21/2024
Young	Tiffani	UC11000000 Agency Management Program	00088617	Dispatcher	11	7	\$92,203.00	2151	4/4/2005	
Zackery	Shadonna	UC12000000 9///311 Program	00023887	Customer Service Rep.	08	10	\$72,721.00	0392	6/22/1994	
Zanelli	Juan-Martin	UC13000000 City Wide Call Center	00023180	Customer Service Representativ	08	10	\$72,721.00	0392	12/26/2006	
belong	suzanne	UC11000000 Agency Management Program	00033628	Telecommunications Equipment O	05	1	\$51,707.00	0390	7/1/2024	
jones	darnell	UC12000000 9///311 Program	00020804	Dispatcher	10	1	\$72,263.00	2151	7/15/2024	



OFFICE OF UNIFIED COMMUNICATIONS

FY 2024 PERFORMANCE ACCOUNTABILITY REPORT

JANUARY 15, 2025

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1 OFFICE OF UNIFIED COMMUNICATIONS

Mission: The mission of the Office of Unified Communications (OUC) is to provide accurate, professional and expedited service to the citizens and visitors of the District of Columbia. This service is performed by a team that handles emergency and non-emergency calls that are received when individuals dial 911 and 311 in Washington, DC. OUC also provides centralized, District-wide coordination and management of public safety voice radio technology and other public safety communication systems and resources to District government agencies and several local, state, and federal partners.

Services: **Emergency Calls:** The Office of Unified Communications (OUC) handles 911 calls from people in Washington DC requesting police, fire and emergency medical services, with a goal to answer every call within ten seconds. **City Services & General Inquiries:** OUC provides a one-stop customer service experience for residents and visitors of Washington DC via the 311 system. 311 is available 24 hours a day, 365 days a year to inquire about city services or to request scheduled services such as trash removal, pothole repair, bulk pick-ups and recycling collection. **Citywide Radio Service:** OUC provides centralized, District-wide coordination and management of public safety voice radio technology and other public safety wireless communication systems and resources. OUC provides these services to District agencies and other local, state, and federal entities within the National Capital Region. **911/311 Records Management:** OUC maintains records and utilizes highly specialized archival systems to research files related to all 911 and 311 communications. The purpose of this research is to provide audio files and other data to partnering local and federal government agencies, as well as the general public.

2 2024 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
Reduction of 911 Operations Personnel Vacancies by 90%	This reduction in vacancies alleviates stress on the workforce needed to work overtime to ensure minimum staffing levels are met.	This reduction in vacancies enables the agency to handle 911 calls more quickly and efficiently and reduces call answer delays.
OUC Workforce Participated in 27,000 Hours of Training	Agency-wide training initiatives improved skills and knowledge, increased productivity and performance, and created uniformity of work processes across the agency, leading to increased job satisfaction and improved morale.	Service provision across all agency programs improved, resulting in increased customer satisfaction.

3 2024 OBJECTIVES

Strategic Objective

Provide efficient, professional and cost effective responses to 911 communications.

Provide efficient, professional and cost effective responses to interactions initiated through 311 platforms.

Provide state-of-the-art emergency and non-emergency communications.

Create and maintain a highly efficient, transparent, and responsive District government.

4 2024 OPERATIONS

Operation Title	Operation Description
Provide efficient, professional and cost effective responses to 911 communications.	
Answers all incoming 911 calls: Daily Service	The 911 Operations Division receives all 911 calls in the District. Highly trained call takers utilize specialized telephony systems to answer calls and follow specific protocols to probe callers and ensure the most appropriate responses to their needs. In particular, call takers often provide crisis intervention services provide pre-arrival instructions for emergency medical calls. Call takers also enter caller provided information to create incident records and electronically transfer each incident record onsite to highly trained dispatchers. 911 call takers handle over 1.4 million calls annually.
Dispatches MPD and FEMS units/apparatus in response to 911 calls: Daily Service	Highly trained 911 dispatchers coordinate responses to incidents on behalf of MPD and FEMS. Using the Computer Aided Dispatch (CAD) system, dispatchers support and assist in the coordination of on-scene incident responses by first responder units and apparatus. Dispatchers are also responsible for monitoring units availability in the field and communicating with on-scene first responders to keep them apprised of new information or changes and to coordinate support from additional units as necessary. The 911 Operations Division manages over 400,000 CAD events annually.
Provide efficient, professional and cost effective responses to interactions initiated through 311 platforms.	
Answers all incoming 311 calls: Daily Service	The 311 Operations Division is the access point for residents and visitors requiring DC government services and/or information. The Division supports the dissemination of general information about the government, including telephone numbers, agency program details, agency hours of operation and other information. The Division handles approximately 2.1 million calls annually.
Provides service request status updates and information for servicing agencies: Daily Service	The Division engages with the public to take reports of missed scheduled services and provide service request status information to callers. To be clear, the OUC is not responsible for the provision of city services. Instead, the city agencies that provide such services have service level agreements which outline the expected level of performance for each request type. Further, the 311 Division does not close service request tickets.
Supports city service request processing for servicing agencies (DPW, DOT, DOEE, etc.): Daily Service	The Division supports the submission of scheduled service requests such as trash removal, pothole repair, bulk pick-ups and recycling collection, on behalf of partnering service agencies like DPW and DOT, through a number of platforms, including via telephone, web and mobile app. The agency also schedules driver's license testing for DMV and coordinates appointments for energy assistance applicants on behalf of the DOEE. In total, the Division currently takes over 120 service types for 12 different District agencies.
Provide state-of-the-art emergency and non-emergency communications.	
Manages the District's public safety communications and city service request platforms and infrastructure: Key Project	The Information Technology Division provides centralized, District-wide coordination and management of public safety and other city services communications technology, including voice radio, 911/311 telephony, computer aided dispatch systems (CAD), citizen interaction relationship management (CIRM) systems, mobile data computing systems (MDC) and other technologies, including wireless and data communication systems and resources.

(continued)

Operation Title	Operation Description
Develops public safety communications policies and maintains and purchases all related equipment and facilities: Key Project	The Information Technology Division develops and enforces policy directives and standards regarding public safety and non-public safety communications; operates and maintains of public safety and non-public safety voice radio technology; manages building facilities that support public safety voice radio technology and call center technology; and reviews and approves all agency proposals, purchase orders, and contracts for the acquisition of public safety voice radio technology and call center technology systems, resources, and services.
Provides 24 hour technical support and maintenance on all public safety communications devices and equipment: Daily Service	The Information Technology Division provides 24x7, highly specialized tech support and maintenance for public safety communications devices, including tablets and radios, deployed to MPD and FEMS users in the field.
Create and maintain a highly efficient, transparent, and responsive District government.	
Authenticates 911 and 311 records in criminal and civil proceedings: Daily Service	Transcriptionists testify in court to authenticate 911 and 311 records and/or to explain event chronologies in both criminal & civil proceedings, under direct examination by judiciary entities.
Serves as custodian of all 911 and 311 communications records: Daily Service	The Transcription Division serves as the custodian of records and utilizes highly specialized archival systems to research files related to all 911 and 311 communications. The purpose of this research is to locate and create discrete audio files and other data to local public safety agencies for internal administrative reviews and to federal government agencies for use during criminal and civil court proceedings.

5 2024 STRATEGIC INITIATIVES

In FY 2024, Office of Unified Communications had 9 Strategic Initiatives and completed 77.7777778%.

Title	Description	Update
Cross-Train 911 Personnel	Cross-training builds the skills of the workforce and empowers staff to provide support during peaks. In FY24, all 911 Ops personnel will be cross-trained to perform the call taker role. The goal is to ensure that personnel who carry out other roles aside from call taking (dispatchers & supervisors) are cross-trained as call takers. At least 75 employees will be cross-trained. We anticipate a reduction in the mandatory overtime needed to attain call taker minimum staffing. We will track overtime savings in FY24. We also anticipate increased quality of service on calls and dispatches.	Completed to date: 0-24% In FY24, the program, process and curriculum were developed and implemented and delivered to the first class of 8. Due to operational needs, the initiative start date was delayed and continuation of the program was deferred. Programming will continue in Q2 of FY25. Due to operational needs, the initiative start date was delayed and continuation of the program was deferred. Programming will continue in Q2 of FY25.
Enhance Accessibility to 311 for LEP & NEP Residents	OUC is prioritizing efforts to help eliminate language-based discrimination, enabling DC residents, workers, and visitors to receive equivalent information and services from the DC government, regardless of what language they speak. In FY24, the 311 Operations Division will leverage technology that will enable users to interact in their preferred language (English or Spanish) on the 311 portal. Also, 311 callers will be able to select their preferred language (English, Amharic, Chinese, French, Korean and Vietnamese) to make service requests via the automated Interactive Voice Response (IVR) system.	Completed to date: 75-99% In FY24, the 311 portal was upgraded to enable users to interact in their preferred language (English or Spanish). During the fiscal year, a more comprehensive call management solution was identified that will enable callers to select their preferred language via IVR prompts. Integration of this solution is in progress. During the fiscal year, a more comprehensive call management solution was identified that will enable callers to select their preferred language via IVR prompts. Integration of this solution is in progress.

Increase Utilization of 311 by Residents of Wards 7 and 8

In FY24, 311 Ops will support citywide initiatives that encourage all residents to improve their communities by requesting city services through 311. The agency will analyze 311 request data to identify use trends in Wards 7 and 8 and use that data to target residents to help remove barriers to engaging with the government to request basic city services. This work will focus on centering the voices of BIPOC residents through improved outreach. A goal of these efforts is to support blight and crime reduction in target areas as identified by MPD. In addition, OUC will host open houses, information sessions, and other events. A key component of this effort is coordination with ANC's and other community leaders and workgroups to help focus outreach efforts.

Completed to date: Complete

In FY24, service request data was used to conduct targeted outreach in collaboration with community action groups, MPD, and ANC's. At the end of the fiscal year, Wards 7 and 8 were among the top 4 Wards that requested city services across the City.

Improve Customer Service Provision

In FY24, the 311 Operation will create a more comprehensive quality assurance and improvement program to leverage the "Executive Order on Transforming Federal Customer Experience and Service Delivery to Rebuild Trust in Government" to establish consistent and high standards for customer care across all 311 platforms by developing procedures, training staff on customer service best practices, and implementing feedback mechanisms to continuously improve customer satisfaction and experience.

Completed to date: Complete

In FY24, 311 conducted a call-back survey of residents after service requests were completed. During the survey period, 1,205 callbacks were made, and 341 survey responses were gathered (28.3% success rate). With the insights shared by respondents, 311 made program tweaks and enhanced its formalized training program for new and incumbent personnel.

Increase Volume of 911 Call Diversions	In FY24, 911 Operations will seek to increase the number of eligible diversion calls that are successfully diverted to FEMS Nurse Triage Line, DBH Access Health Line, DDOT non-injury auto accident line, and DPW parking enforcement. The newly integrated call taking protocol system, Power Phone, features key words and triggers that will streamline the call taker prompts to certain event types including those for diversion programs like NTL and AHL.	Completed to date: Complete In FY24, a Diversion Program Manager was onboarded. This team member worked closely with the Agency's Data Analyst to review diversion program performance and identify areas of opportunity. Additionally, relationships with diversion program partner agencies were strengthened and the volume of diverted calls increased.
Integrate New Call Taking Protocol System	In FY24, the 911 Division will continue the integration of a new protocol system that will standardize questions for every call, provide enhanced prearrival instructions focused on scene safety and evidence preservation, and streamline call entry data formatting in the dispatching system.	Completed to date: Complete The Total Response Power Phone solution was fully integrated on 2/29/2024.
Remodel PSCC Infrastructure	In FY24, OUC will continue to use capital funding to remodel the Public Safety Call Center (PSCC), the OUC's secondary operations site. The work this fiscal year will include improvement and build-out of the radio/MDC workshops, the 1st floor kitchen, the bathrooms, and the 911/311 call floor, to both improve the work environment for operations staff and advance the building's technical systems to better align with industry standards.	Completed to date: Complete The build-out of the radio/MDC workshops, the 1st floor kitchen, the bathrooms, and the 911/311 call floor are approximately 60% complete. Project completion is anticipated in FY25 by the end of Q3, as scheduled.
Update Agency's Risk Posture and Security Profile	In FY24, the IT Division will assess and make updates to the agency's risk posture and security profile and implement CISA best practices which include a wide range of cybersecurity industry standards related to the federal government's Executive Order 14028.	Completed to date: Complete In FY24, the Agency's risk posture and security profile were assessed, and this effort continues in alignment with industry best practices and issuances.

Evaluate and
Integrate
NG911/311
Solutions

In FY24, the IT Division will evaluate enhanced NG 911 solutions like Intrado SCC, RapidSOS, Rave, RapidDeploy, and others, as well as the possibility of leveraging Microsoft Azure, Amazon AWS, OCTO cloud, Intrado hosted CPE, CAD in cloud, Motorola Core in cloud.
Also in FY24, the Division will evaluate the implementation of enhanced text 311, re-evaluate cloud phone system solutions, Chat Bot, and fully integrated IVR.

Completed to date: Complete
In FY24, enhanced NG911 and NG311 solutions were evaluated as planned. Work to deploy several NG solutions such as Hexagon Connect via the Microsoft Azure cloud and Amazon AWS is in progress.

6 2024 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2022	FY 2023	FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2024	FY 2024 Target	Was 2024 KPI Met?	Explanation of Unmet KPI
Provide efficient, professional and cost effective responses to 911 communications.											
Total number of sustained 911 complaints	Down is Better	71	27	Annual Measure	Annual Measure	Annual Measure	Annual Measure	17	0	Unmet	In FY24, 911 Operations processed over 1.2 million calls. Also in FY24, OUC launched a public feedback form to request stakeholder feedback. A total of 52 complaints were received on the form and via email. Each was investigated and results were posted on the agency's transparency dashboard. Of the 52 complaints received, 17 were sustained. As we work to improve service across every agency program, the goal for this measure will continue to be 0.
Percent of 911 calls which move from queue to dispatch in 60 seconds or less	Up is Better	68.5%	61.9%	78.1%	68%	63.5%	63.1%	68%	75%	Nearly Met	OUC continues to collaborate with partner agencies to improve workflows and increase efficiencies. A barrier to meeting this metric is unit availability.
Percent of 911 calls in which call to queue is 90 seconds or less	Up is Better	72.7%	75.3%	79.6%	67.4%	65.1%	69%	70%	75%	Nearly Met	In FY24, the agency revamped its critical vacancy recruitment process, shortening the timeline end to end by 50%; reduced 911 operations vacancies by nearly 90%. While incremental improvement in achievement of KPIs could be seen at the end of the fiscal year, the agency anticipates that as minimum staffing levels are consistently met across all divisions, additional gains will be realized.

Key Performance Indicators (continued)

Measure	Directionality	FY 2022	FY 2023	FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2024	FY 2024 Target	Was 2024 KPI Met?	Explanation of Unmet KPI
Percent of 911 calls answered within 15 seconds	Up is Better	89%	74.4%	76%	80.4%	65%	69%	72%	90%	Unmet	In FY24, the agency revamped its critical vacancy recruitment process, shortening the timeline end to end by 50%; reduced 911 operations vacancies by nearly 90%. While incremental improvement in achievement of KPIs could be seen at the end of the fiscal year, the agency anticipates that as minimum staffing levels are consistently met across all divisions, additional gains will be realized.
Percentage of QA/QI 911 call reviews that receive a rating of 80% or better	Up is Better	90.5%	87.3%	40.9%	94.2%	94.4%	94.4%	94.1%	75%	Met	
Provide efficient, professional and cost effective responses to interactions initiated through 311 platforms.											
Percent of 311 calls handled by a live agent in 4 minutes or less	Up is Better	61.1%	61%	66.4%	72.2%	76.6%	74.4%	72.4%	80%	Nearly Met	As the 311 Operations' portfolio expands, interactions with caller's can be lengthy and require additional support and time to handle appropriately. The goal is to provide the highest level of customer service to each caller. Nonetheless, OUC continues to explore self-service options so callers can make service requests via methods most convenient to them.
Percent of 311 QA/QI telephone call reviews that receive a rating of 4 or better	Up is Better	New in 2024	New in 2024	80.5%	81.1%	81.3%	80.6%	80.9%	New in 2024	-	
Percent of 311 calls answered by a live agent within 90 seconds	Up is Better	83.2%	89.2%	90.7%	95.1%	94.8%	91.3%	93%	75%	Met	
Provide state-of-the-art emergency and non-emergency communications.											

Key Performance Indicators (continued)

Measure	Directionality	FY 2022	FY 2023	FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2024	FY 2024 Target	Was 2024 KPI Met?	Explanation of Unmet KPI
Percent of time the OUC responds to Mobile Data Terminal repairs within 24 hours	Up is Better	100%	99%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	99%	99%	Met	
Percent of time the OUC responds to radio equipment repair requests within 24 hours	Up is Better	100%	99%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	99%	99%	Met	
Percent of tablet connectivity uptime	Up is Better	99.5%	95.3%	99%	99%	99%	99%	99%	90%	Met	
Create and maintain a highly efficient, transparent, and responsive District government.											
Percent of records requests fulfilled within mandated time frames	Up is Better	100%	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	85%	Met	
Percent of required contractor evaluations submitted to the Office of Contracting and Procurement on time.	Up is Better	New in 2023	0%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	25%	-	-	
Percent of agency staff who were employed as Management Supervisory Service (MSS) employees prior to 4/1 of the fiscal year that had completed an Advancing Racial Equity (AE204) training facilitated by ORE within the past two years.	Up is Better	New in 2023	New in 2023	Annual Measure	Annual Measure	Annual Measure	Annual Measure	32.4%	-	-	
Percent of employees that are District residents	Up is Better	New in 2023	50.7%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	52.1%	-	-	
Percent of new hires that are current District residents and received a high school diploma from a DCPS or a District Public Charter School, or received an equivalent credential from the District of Columbia	Up is Better	New in 2023	40.6%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	52.4%	-	-	
Percent of new hires that are District residents	Up is Better	New in 2023	74.2%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	65.5%	-	-	

Key Performance Indicators (continued)

Measure	Directionality	FY 2022	FY 2023	FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2024	FY 2024 Target	Was 2024 KPI Met?	Explanation of Unmet KPI
Total number of residents reached through community engagement and 911 education activities	Up is Better	25,000	31,500	Annual Mea- sure	Annual Mea- sure	Annual Mea- sure	Annual Mea- sure	650,000	7500	Met	

Workload Measures

Measure	FY 2022	FY 2023	FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2024
Answers all incoming 911 calls							
Total Number of Inbound 911 Calls	1,305,783	1,795,100	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1,181,271
Total number of events created in CAD	801,495	1,006,216	Annual Measure	Annual Measure	Annual Measure	Annual Measure	910,502
Total number of non-emergency police reports completed by OUC's Telephone Reporting Unit (TRU)	New in 2022	New in 2022	Annual Measure	Annual Measure	Annual Measure	Annual Measure	37,687
Total number of 911 calls for service eligible for diversion to DBH's Access Help Line	New in 2022	New in 2022	Annual Measure	Annual Measure	Annual Measure	Annual Measure	457
Total number of 911 calls for service diverted to DBH's Access Help Line	New in 2022	New in 2022	Annual Measure	Annual Measure	Annual Measure	Annual Measure	198
Total number of calls diverted away from the 911 system	New in 2024	New in 2024	Annual Measure	Annual Measure	Annual Measure	Annual Measure	104,804
Total number of 911 calls for service diverted to the Nurse Triage Line	New in 2024	New in 2024	No data available	No data available	No data available	No data available	11,434
Total number of 911 calls for service diverted to DDOT for motor vehicle collisions with no injuries	New in 2024	New in 2024	Annual Measure	Annual Measure	Annual Measure	Annual Measure	36,753
Answers all incoming 311 calls							
Total Number of Inbound 311 Calls	1,603,236	1,440,848	Annual Measure	Annual Measure	Annual Measure	Annual Measure	744,598
Total number of service requests entered into the customer relationship management system by 311 agents	409,249	440,398	Annual Measure	Annual Measure	Annual Measure	Annual Measure	498,991
Serves as custodian of all 911 and 311 communications records							
Number of agency held records released to stakeholders upon request	7,653	11,699	Annual Measure	Annual Measure	Annual Measure	Annual Measure	14,061

Attachment Q#8 Part I

Appropriated Fund	Appropriated Fund Description	Fund	Fund Description	Account Category Description (Parent Level 3)	Account Group (Parent Level 1)	Account Group (Parent Level 1) Description	Program	Program Description	Sum of Revised Budget	Sum of Expenditure	Sum of Available Budget	Comments
1010	LOCAL FUND	16-06	LOCAL FUNDS	PERSONNEL SERVICES	701100C	CONTINUING FULL TIME	100007 LANGUAGE ACCESS		\$1,448,608.07	\$1,451,379.30	-\$2,771.23	Net impact of COLA increase
							100058 HUMAN RESOURCE SERVICES - GENERAL		\$413,958.96	\$383,617.41	\$30,341.55	Net impact of salary lapse due to vacancies
							100071 INFORMATION TECHNOLOGY SERVICES - GENERAL		\$1,270,084.78	\$1,128,261.69	\$141,823.09	Net impact of salary lapse due to vacancies
							100092 LEGAL SERVICES - GENERAL		\$310,739.77	\$352,085.33	-\$41,345.56	Net impact of COLA increase
							100121 QUALITY ASSURANCE - GENERAL		\$215,968.00	\$1,103,813.50	-\$887,845.50	Net impact of COLA increase, absorbed costs from Program 100148/Account Group 701100C
							100148 TRAINING AND DEVELOPMENT - GENERAL		\$83,245.68	\$0.00	\$83,245.68	Actual services provided in Program 100112/Account Group 7001100C
							100151 EXECUTIVE ADMINISTRATION		\$0.00	\$49,369.13	-\$49,369.13	Actual services provided in Program 100154/Account Group 7001100C
							100154 PERFORMANCE AND STRATEGIC MANAGEMENT		\$2,088,982.89	\$1,983,413.08	\$115,569.81	Net impact of salary lapse due to vacancies
							150001 AGENCY BUDGETING AND FINANCIAL MANAGEMENT SERVICES		\$179,869.00	\$18,971.72	\$6,107.27	Net impact of COLA increase
							800204 911/111 TELEPHONY SERVICES		\$405,191.78	\$281,534.95	\$123,656.83	Net impact of salary lapse due to vacancies
							800209 MOBILE DATA COMPUTING SERVICES		\$699,619.74	\$564,964.37	\$134,655.37	Net impact of salary lapse due to vacancies
							800206 RADIO ENGINEERING		\$617,205.00	\$724,353.19	-\$97,148.19	Net impact of COLA increase
							800208 311 CALL TAKING SERVICES		\$3,060,717.95	\$2,785,508.96	\$275,208.99	Actual services provided in Program 800208/Account Group 7001200C
							800209 911 CALL TAKING SERVICES		\$5,828,996.77	\$5,900,079.06	-\$71,082.29	Net impact of COLA increase
							800210 911 DISPATCH SERVICES		\$6,395,194.38	\$6,497,267.60	-\$102,073.22	Net impact of COLA increase
							800211 TRANSCRIPTION SERVICES		\$386,139.66	\$395,300.66	-\$9,161.00	Net impact of COLA increase
							CONTINUING FULL TIME - OTHERS		\$24,184,182.43	\$23,777,365.95	\$406,816.48	
					701200C	CONTINUING FULL TIME - OTHERS	100007 LANGUAGE ACCESS		\$0.00	\$36,636.55	-\$36,636.55	Actual services provided in Program 100007/Account Group 7001100C
							100071 INFORMATION TECHNOLOGY SERVICES - GENERAL		\$0.00	\$78,188.46	-\$78,188.46	Actual services provided in Program 100071/Account Group 7001100C
							100121 QUALITY ASSURANCE - GENERAL		\$0.00	\$30,375.31	-\$30,375.31	Actual services budgeted in Program 100148/Account Group 7001200C
							100148 TRAINING AND DEVELOPMENT - GENERAL		\$80,784.00	\$0.00	\$80,784.00	Actual services provided in Program 100121/Account Group 7001100C
							800209 MOBILE DATA COMPUTING SERVICES		\$11,388.00	\$113,683.39	-\$92,295.39	Additional budget for services provided in Program 800209/Account Group 701100C
							800206 RADIO ENGINEERING		\$247,640.69	\$174,616.39	\$73,024.30	Net impact of salary lapse due to vacancies
							800208 311 CALL TAKING SERVICES		\$408,502.00	\$1,002,774.82	-\$594,272.82	Actual services provided in Program 800208/Account Group 7001100C
							800209 911 CALL TAKING SERVICES		\$161,814.75	-\$1,474.76	\$163,289.51	PT actual reversal; services provided in Account Group 701100C
							800210 911 DISPATCH SERVICES		\$0.00	\$61,628.98	-\$61,628.98	Additional budget for services provided in Program 800209/Account Group 701100C
							CONTINUING FULL TIME - OTHERS Total		\$890,152.64	\$1,494,428.14	-\$604,275.70	
					701300C	ADDITIONAL GROSS PAY	100007 LANGUAGE ACCESS		\$123,302.36	\$188,002.61	-\$64,699.25	Actual costs greater than budget estimate
							100058 HUMAN RESOURCE SERVICES - GENERAL		\$0.00	\$32,802.76	-\$32,802.76	Unanticipated cost
							100071 INFORMATION TECHNOLOGY SERVICES - GENERAL		\$27,096.50	\$18,124.93	\$8,971.57	Actual costs less than budget estimate
							100092 LEGAL SERVICES - GENERAL		\$0.00	\$2,693.37	-\$2,693.37	Unanticipated cost
							100121 QUALITY ASSURANCE - GENERAL		\$0.00	\$18,440.17	-\$18,440.17	Unanticipated cost
							100151 EXECUTIVE ADMINISTRATION		\$0.00	\$3,464.76	-\$3,464.76	Unanticipated cost
							100154 PERFORMANCE AND STRATEGIC MANAGEMENT		\$0.00	\$2,021.42	-\$2,021.42	Unanticipated cost
							800204 911/111 TELEPHONY SERVICES		\$43,501.31	\$5,363.52	\$38,137.79	Actual costs less than budget estimate
							800209 MOBILE DATA COMPUTING SERVICES		\$13,548.26	\$54,713.72	-\$41,165.46	Actual costs greater than budget estimate
							800206 RADIO ENGINEERING		\$13,548.26	\$13,378.03	\$170.23	Actual costs less than budget estimate
							800208 311 CALL TAKING SERVICES		\$274,825.03	\$168,559.81	\$106,265.22	Actual costs less than budget estimate
							800209 911 CALL TAKING SERVICES		\$1,270,674.34	\$1,095,926.54	\$174,747.80	Actual costs less than budget estimate
							800210 911 DISPATCH SERVICES		\$1,374,469.08	\$1,154,217.72	\$220,251.36	Actual costs less than budget estimate
							800211 TRANSCRIPTION SERVICES		\$0.00	\$4,000.00	-\$4,000.00	Unanticipated cost
							ADDITIONAL GROSS PAY Total		\$1,138,045.14	\$2,781,729.36	-\$1,643,684.22	
					701400C	FRINGE BENEFITS - CURA PERSONNEL	100007 LANGUAGE ACCESS		\$549,036.60	\$481,257.93	\$67,778.67	Actual fringe benefits taken less than approved fringe rate
							100058 HUMAN RESOURCE SERVICES - GENERAL		\$122,945.82	\$104,130.74	\$18,815.08	Actual fringe benefits taken less than approved fringe rate
							100071 INFORMATION TECHNOLOGY SERVICES - GENERAL		\$177,115.17	\$326,566.91	-\$149,451.74	Actual fringe benefits taken less than approved fringe rate
							100092 LEGAL SERVICES - GENERAL		\$92,289.72	\$68,655.73	\$23,633.99	Actual fringe benefits taken less than approved fringe rate
							100121 QUALITY ASSURANCE - GENERAL		\$64,414.50	\$27,635.97	\$36,778.53	Services budget in Program 100148/Account Group 701400C
							100148 TRAINING AND DEVELOPMENT - GENERAL		\$277,288.02	\$0.00	\$277,288.02	Actual services charged to Program 100121/Account Group 701400C
							100151 EXECUTIVE ADMINISTRATION		\$0.00	\$6,972.62	-\$6,972.62	Actual services provided in Program 100154/Account Group 701400C
							100154 PERFORMANCE AND STRATEGIC MANAGEMENT		\$623,397.83	\$429,982.16	\$193,415.67	Actual fringe benefits taken greater than approved fringe rate
							150001 AGENCY BUDGETING AND FINANCIAL MANAGEMENT SERVICES		\$53,421.09	\$22,765.32	\$30,655.77	Actual fringe benefits taken less than approved fringe rate
							800204 911/111 TELEPHONY SERVICES		\$120,341.96	\$63,530.70	\$56,811.26	Actual fringe benefits taken less than approved fringe rate
							800209 MOBILE DATA COMPUTING SERVICES		\$213,052.27	\$183,942.32	\$29,109.95	Actual fringe benefits taken less than approved fringe rate
							800206 RADIO ENGINEERING		\$256,859.17	\$262,681.80	-\$5,822.63	Actual fringe benefits taken greater than approved fringe rate
							800208 311 CALL TAKING SERVICES		\$1,238,157.72	\$1,043,958.30	\$194,199.42	Actual fringe benefits taken less than approved fringe rate
							800209 911 CALL TAKING SERVICES		\$1,568,717.97	\$1,642,208.03	-\$73,490.06	Actual fringe benefits taken less than approved fringe rate
							800210 911 DISPATCH SERVICES		\$2,790,172.68	\$2,087,162.63	\$703,010.05	Actual fringe benefits taken less than approved fringe rate
							800211 TRANSCRIPTION SERVICES		\$114,701.30	\$140,201.98	-\$25,500.68	Actual fringe benefits taken greater than approved fringe rate
							FRINGE BENEFITS - CURA PERSONNEL Total		\$4,871,589.35	\$7,114,653.12	-\$2,243,063.77	Actual fringe benefits taken less than approved fringe rate
					701500C	OVERTIME PAY	100007 LANGUAGE ACCESS		\$122,267.49	\$604,057.48	-\$481,789.99	Net impact of understaffing
							100058 HUMAN RESOURCE SERVICES - GENERAL		\$0.00	\$24,397.84	-\$24,397.84	Unanticipated cost
							100071 INFORMATION TECHNOLOGY SERVICES - GENERAL		\$27,198.28	\$29,516.39	-\$2,318.11	Net impact of understaffing
							100121 QUALITY ASSURANCE - GENERAL		\$0.00	\$73,625.37	-\$73,625.37	Unanticipated cost
							100154 PERFORMANCE AND STRATEGIC MANAGEMENT		\$0.00	\$34,638.71	-\$34,638.71	Unanticipated cost
							800204 911/111 TELEPHONY SERVICES		\$13,999.14	\$27,455.78	-\$13,456.64	Net impact of understaffing
							800209 MOBILE DATA COMPUTING SERVICES		\$258,383.63	\$50,454.87	\$207,928.76	OT used less than budgeted estimate
							800206 RADIO ENGINEERING		\$271,982.79	\$33,441.02	\$238,541.77	OT used less than budgeted estimate
							800208 311 CALL TAKING SERVICES		\$40,922.19	\$49,307.35	-\$8,385.16	Net impact of understaffing
							800209 911 CALL TAKING SERVICES		\$678,956.97	\$1,573,288.03	-\$894,331.06	Net impact of understaffing
							800210 911 DISPATCH SERVICES		\$1,305,517.38	\$2,217,351.11	-\$911,833.73	Net impact of understaffing
							800211 TRANSCRIPTION SERVICES		\$0.00	\$14,164.40	-\$14,164.40	Unanticipated cost
							OVERTIME PAY Total		\$2,718,877.87	\$4,761,882.35	-\$2,043,004.48	
							PERSONNEL SERVICES Total		\$39,804,202.80	\$39,934,056.92	-\$129,854.12	
					NON PERSONNEL SERVICES	713200C	CONTRACTUAL SERVICES - OTHER	800208 311 CALL TAKING SERVICES	\$0.00	-\$91,201.04	\$91,201.04	Unanticipated cost
							CONTRACTUAL SERVICES - OTHER Total		\$0.00	-\$91,201.04	\$91,201.04	
					715200C	P-CARD CLEARING ACCOUNT BUDGET TRACKING	0 NO PROGRAM		\$0.00	-\$506.67	\$506.67	
							P-CARD CLEARING ACCOUNT BUDGET TRACKING Total		\$0.00	-\$506.67	\$506.67	
					717100C	PURCHASES EQUIPMENT & MACHINERY	800204 911/111 TELEPHONY SERVICES		\$400,000.00	\$342,886.66	\$57,113.35	Actual cost of purchases less than budgeted
							PURCHASES EQUIPMENT & MACHINERY Total		\$400,000.00	\$342,886.66	\$57,113.35	
							NON-PERSONNEL SERVICES Total		\$400,000.00	\$342,886.66	\$57,113.35	
							LOCAL FUNDS Total		\$40,204,202.80	\$40,183,742.54	\$20,460.27	

Appropriated Fund	Appropriated Fund Description	Fund	Fund Description	Account Category Description (Parent Level 3)	Account Group (Parent Level 2)	Account Group (Parent Level 1) Description	Program	Program Description	Sum of Revised Budget	Sum of Expenditure	Sum of Available Budget	Comments				
1000	SPECIAL PURPOSE REVENUE FUNDS	1E-06	REIMBURSABLE FROM OTHER GOVERNMENTS	PERSONNEL SERVICES	701200C	CONTINUING FULL TIME - OTHERS	800208	311 CALL TRAINING SERVICES	\$81,846.58	\$87,544.00	-\$5,697.42	Net impact of COLA increase				
						CONTINUING FULL TIME - OTHERS Total			\$81,846.58	\$87,544.00	-\$5,697.42					
					701300C	ADDITIONAL GROSS PAY	800208	311 CALL TRAINING SERVICES	\$11,354.46	\$11,354.46	\$0.00					
						ADDITIONAL GROSS PAY Total			\$11,354.46	\$11,354.46	\$0.00					
					701400C	FRINGE BENEFITS - CURR PERSONNEL	800208	311 CALL TRAINING SERVICES	\$25,387.74	\$26,000.56	-\$612.82	Actual fringe taken greater than approved rate				
						FRINGE BENEFITS - CURR PERSONNEL Total			\$25,387.74	\$26,000.56	-\$612.82					
						PERSONNEL SERVICES Total			\$118,588.78	\$124,899.02	-\$6,310.24					
					713101C	SECURITY SERVICES	800206	RADIO ENGINEERING	\$0.00	\$0.00	\$0.00					
						SECURITY SERVICES Total			\$0.00	\$0.00	\$0.00	Net impact of COLA increase				
					713200C	CONTRACTUAL SERVICES - OTHER	800206	RADIO ENGINEERING	\$31,298.67	\$31,298.67	\$0.00					
						CONTRACTUAL SERVICES - OTHER Total			\$31,298.67	\$31,298.67	\$0.00					
						NON PERSONNEL SERVICES Total			\$158,887.45	\$158,197.69	-\$6,310.24					
						REIMBURSABLE FROM OTHER GOVERNMENTS Total			\$158,887.45	\$158,197.69	-\$6,310.24					
					1E-06	PREPAID WIRELESS 911 CHARGES										
					NON PERSONNEL SERVICES	713100C	OTHER SERVICES & CHARGES	800204	911/011 TELEPHONY SERVICES	\$19,428.27	\$18,422.45	\$1,005.82	Actual cost of purchased less than estimated			
									\$78,135.98	\$78,135.98	\$0.00					
						OTHER SERVICES & CHARGES Total			\$269,564.25	\$258,558.43	\$11,005.81	Actual cost of purchased less than estimated				
						NON PERSONNEL SERVICES Total			\$269,564.25	\$258,558.43	\$11,005.81					
					1E-06	911 & 311 ASSESSMENTS										
					PERSONNEL SERVICES	701100C	CONTINUING FULL TIME	100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$0.00	\$186,452.79	-\$186,452.79	Actual services budgeted in Program 800204/Account Group 701200C			
						800204	911/011 TELEPHONY SERVICES	\$0.00	\$105,928.07	-\$105,928.07	Actual services budgeted in Program 800204/Account Group 701200C					
						CONTINUING FULL TIME Total			\$0.00	\$292,380.86	-\$292,380.86					
					701200C	CONTINUING FULL TIME - OTHERS	800204	911/011 TELEPHONY SERVICES	\$281,347.77	\$0.00	\$281,347.77	Actual services charged in Programs 100071 and 800204/Account Group 701200C;				
						CONTINUING FULL TIME - OTHERS Total			\$281,347.77	\$0.00	\$281,347.77	variance net impact of COLA increase				
					701400C	FRINGE BENEFITS - CURR PERSONNEL	100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$0.00	\$51,744.05	-\$51,744.05	Additional services charged in Programs 100071/Account Group 701400C; actual fringe				
						FRINGE BENEFITS - CURR PERSONNEL Total			\$0.00	\$51,744.05	-\$51,744.05	rate taken higher than approved rate				
						PERSONNEL SERVICES Total			\$61,584.59	\$28,073.59	\$33,511.00					
						NON PERSONNEL SERVICES			\$61,584.59	\$79,817.64	-\$18,233.05					
					711100C	SUPPLIES & MATERIALS	100003	COMMUNICATIONS - GENERAL	\$39,500.00	\$41,869.89	-\$2,369.89	Actual cost of purchased less than estimated				
							100008	HUMAN RESOURCE SERVICES - GENERAL	\$7,000.00	\$4,564.51	\$2,435.49	Actual cost of purchased less than estimated				
							100148	TRAINING AND DEVELOPMENT - GENERAL	\$10,000.00	\$9,876.47	\$123.53	Actual cost of purchased less than estimated				
							100151	EXECUTIVE ADMINISTRATION	\$76,582.83	\$78,910.62	-\$2,327.80	Actual cost of purchased less than estimated				
							100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$0.00	\$0.00	\$0.00					
							800204	911/011 TELEPHONY SERVICES	\$221,990.15	\$189,479.37	\$32,510.78	Actual cost of purchased less than estimated				
							800206	RADIO ENGINEERING	\$150,000.00	\$138,075.60	\$11,924.40	Actual cost of purchased less than estimated				
							800208	311 CALL TRAINING SERVICES	\$4,547.47	\$5,548.07	-\$998.60	Actual cost of purchased less than estimated				
				800209	911 CALL TRAINING SERVICES	\$8,000.00	\$5,476.27	\$2,523.73	Actual cost of purchased less than estimated							
			SUPPLIES & MATERIALS Total			\$587,038.45	\$471,801.80	\$115,236.64								
		712100C	ENERGY COMM & BLDG RENTALS	800204	911/011 TELEPHONY SERVICES	\$0.00	\$6,541.18	-\$6,541.18	Unanticipated cost							
			ENERGY COMM & BLDG RENTALS Total			\$0.00	\$6,541.18	-\$6,541.18								
		713200C	OTHER SERVICES & CHARGES	100003	COMMUNICATIONS - GENERAL	\$102,548.05	\$102,548.05	\$0.00	Actual costs less than budget estimate							
				100040	FLEET MANAGEMENT - GENERAL	\$43,500.00	\$65,845.05	-\$22,345.05	Actual costs higher than budget estimate							
				100008	HUMAN RESOURCE SERVICES - GENERAL	\$54,780.17	\$54,780.17	\$0.00								
				100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$424,355.99	\$425,208.78	-\$852.79	Actual costs less than budget estimate							
				100092	LEGAL SERVICES - GENERAL	\$7,500.00	\$7,500.00	\$0.00								
				100148	TRAINING AND DEVELOPMENT - GENERAL	\$116,516.50	\$115,448.77	\$1,067.73	Actual costs less than budget estimate							
				100151	EXECUTIVE ADMINISTRATION	\$79,000.44	\$98,931.80	-\$19,931.36	Actual costs higher than budget estimate							
				100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$0.00	\$1,000.00	-\$1,000.00	Unanticipated cost							
				100003	AGENCY BUDGETING AND FINANCIAL MANAGEMENT	\$3,983.11	\$3,983.11	\$0.00								
				800204	911/011 TELEPHONY SERVICES	\$5,778,811.30	\$5,646,637.65	\$132,173.65	Actual costs less than budget estimate							
				800205	MOBILE DATA COMPUTING SERVICES	\$14,722.90	\$40,222.90	-\$60,000.00	Actual costs higher than budget estimate							
				800206	RADIO ENGINEERING	\$253,387.50	\$254,420.00	-\$1,032.50	Actual costs higher than budget estimate							
				800208	311 CALL TRAINING SERVICES	\$0.00	\$0.00	\$0.00								
				800209	911 CALL TRAINING SERVICES	\$7,000.00	\$3,861.62	\$1,138.38	Actual costs less than budget estimate							
			OTHER SERVICES & CHARGES Total			\$7,000.00	\$6,861.20	\$138.80								
		713200C	CONTRACTUAL SERVICES - OTHER	100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$0.00	\$0.00	\$0.00								
				800204	911/011 TELEPHONY SERVICES	\$207,027.30	\$1,101,077.09	-\$1,004,049.79	Actual costs higher than budget estimate							
				800205	MOBILE DATA COMPUTING SERVICES	\$200,151.54	\$200,151.54	\$0.00								
				800206	RADIO ENGINEERING	\$2,256,159.72	\$2,256,159.72	\$0.00								
			CONTRACTUAL SERVICES - OTHER Total			\$4,183,338.56	\$4,607,386.35	-\$184,047.79								
		713200C	P-CARD CLEARING ACCOUNT BUDGET TR	0	NO PROGRAM	\$0.00	\$0.00	\$0.00								
			P-CARD CLEARING ACCOUNT BUDGET TR	0	P-CARD CLEARING	\$0.00	\$18,603.56	-\$18,603.56	Cost not realized to actual Program/Account Group							
			717200C	PURCHASES EQUIPMENT & MACHINERY	100148	TRAINING AND DEVELOPMENT - GENERAL	\$0.00	\$0.00	\$0.00							
				100151	EXECUTIVE ADMINISTRATION	\$25,051.13	\$21,161.43	\$22,889.70	Actual costs less than budget estimate							
				800205	MOBILE DATA COMPUTING SERVICES	\$21,546.00	\$21,546.00	\$0.00								
				800206	RADIO ENGINEERING	\$9,824.65	\$9,824.65	\$0.00								
			PURCHASES EQUIPMENT & MACHINERY Total			\$19,644.78	\$16,552.08	\$22,889.70								
						\$12,244,929.45	\$12,252,248.87	\$22,388.49								
						\$22,389,865.81	\$22,945,937.37	-\$44,065.46								
						\$10,012,323.51	\$10,015,321.49	-\$64.15								
						\$18,013,310.51	\$18,011,311.49	\$1,999.01								
		Grand Total	SPECIAL PURPOSE REVENUE FUNDS Total		911 & 311 ASSESSMENTS Total											

Attachment Q#8 Part II

Appropriated Fund	Appropriated Fund Description	Fund	Fund Description	Account Category Description (Parent Level 3)	Account Group (Parent Level 3)	Account Group (Parent Level 1) Description	Program	Program Description	Sum of Revised Budget	Sum of Commitment	Sum of Obligation	Sum of Expenditure	Sum of Available Budget	Comments	
1010	LOCAL FUND	1E-06	LOCAL FUNDS	PERSONNEL SERVICES	701000C	CONTINUING FULL TIME	100007	LANGUAGE ACCESS	\$1,213,048.04	\$0.00	\$0.00	\$444,590.23	\$1,268,457.81		
							100058	HUMAN RESOURCE SERVICES - GENERAL	\$430,839.24	\$0.00	\$0.00	\$97,594.75	\$333,244.49		
							100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$1,257,022.80	\$0.00	\$0.00	\$284,772.39	\$972,250.21		
							100092	LEGAL SERVICES - GENERAL	\$316,138.48	\$0.00	\$0.00	\$126,178.40	\$187,960.08		
							100121	QUALITY ASSURANCE - GENERAL	\$1,319,784.85	\$0.00	\$0.00	\$297,300.69	\$1,022,484.16		
							100151	EXECUTIVE ADMINISTRATION	\$89,905.96	\$0.00	\$0.00	\$23,797.39	\$66,108.57		
							100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$1,842,779.85	\$0.00	\$0.00	\$617,932.12	\$1,224,847.73		
							150003	AGENCY BUDGETING AND FINANCIAL MANAGEMENT SERVICES	\$185,265.00	\$0.00	\$0.00	\$52,423.93	\$132,841.07		
							150011	PAYROLL DEFAULT	\$40,784.00	\$0.00	\$0.00	\$0.00	\$40,784.00		
							800204	911/311 TELEPHONY SERVICES	\$178,397.35	\$0.00	\$0.00	\$74,060.44	\$104,337.21		
							800205	MOBILE DATA COMPUTING SERVICES	\$773,767.68	\$0.00	\$0.00	\$214,557.32	\$559,210.36		
							800206	RADIO ENGINEERING	\$750,826.56	\$0.00	\$0.00	\$186,847.24	\$564,479.32		
							800208	311 CALL TAKING SERVICES	\$3,906,515.61	\$0.00	\$0.00	\$914,911.81	\$2,991,603.80		
							800209	911 CALL TAKING SERVICES	\$7,347,062.31	\$0.00	\$0.00	\$1,775,677.70	\$5,571,384.61		
							800210	911 DISPATCH SERVICES	\$8,592,927.11	\$0.00	\$0.00	\$1,933,493.40	\$6,659,433.71		
							800211	TRANSCRIPTION SERVICES	\$295,868.29	\$0.00	\$0.00	\$113,864.69	\$182,003.73		
								CONTINUING FULL TIME Total	\$29,286,833.03	\$0.00	\$0.00	\$7,159,497.67	\$22,127,335.36	Expenditures, on average, are 26% with 33% of the year elapsed	
					701200C	CONTINUING FULL TIME - OTHERS	100007	LANGUAGE ACCESS	\$46,818.54	\$0.00	\$0.00	\$13,121.56	\$33,696.98		
							100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$76,096.57	\$0.00	\$0.00	\$21,842.11	\$54,254.46		
							100121	QUALITY ASSURANCE - GENERAL	\$0.00	\$0.00	\$0.00	\$29,239.79	\$29,239.79		
							100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$185,813.06	\$0.00	\$0.00	\$0.00	\$185,813.06		
							800205	MOBILE DATA COMPUTING SERVICES	\$132,488.50	\$0.00	\$0.00	\$33,087.41	\$99,401.09		
							800206	RADIO ENGINEERING	\$1,803,778.85	\$0.00	\$0.00	\$39,446.89	\$1,464,331.96		
							800208	311 CALL TAKING SERVICES	\$808,664.03	\$0.00	\$0.00	\$372,760.28	\$435,903.75		
							800209	911 CALL TAKING SERVICES	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		
							800210	911 DISPATCH SERVICES	\$701,540.00	\$0.00	\$0.00	\$45,750.24	\$655,789.76		
								CONTINUING FULL TIME - OTHERS Total	\$2,132,239.55	\$0.00	\$0.00	\$574,948.28	\$1,557,291.27	Expenditures, on average, are 27% with 33% of the year elapsed	
					701300C	ADDITIONAL GROSS PAY	100007	LANGUAGE ACCESS	\$84,741.12	\$0.00	\$0.00	\$82,307.12	\$2,434.00		
							100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$62,517.23	\$0.00	\$0.00	\$27,499.23	\$35,018.00		
							100092	LEGAL SERVICES - GENERAL	\$0.00	\$0.00	\$0.00	\$383.91	\$383.91		
							100121	QUALITY ASSURANCE - GENERAL	\$0.00	\$0.00	\$0.00	\$3,081.59	\$3,081.59		
							100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$0.00	\$0.00	\$0.00	\$1,659.06	\$1,659.06		
							800204	911/311 TELEPHONY SERVICES	\$43,146.64	\$0.00	\$0.00	\$872.09	\$42,274.55		
							800205	MOBILE DATA COMPUTING SERVICES	\$13,437.79	\$0.00	\$0.00	\$17,308.11	\$3,870.32		
							800206	RADIO ENGINEERING	\$13,437.79	\$0.00	\$0.00	\$11,623.24	\$1,814.55		
							800208	311 CALL TAKING SERVICES	\$272,584.47	\$0.00	\$0.00	\$50,983.42	\$221,601.05		
							800209	911 CALL TAKING SERVICES	\$835,414.59	\$0.00	\$0.00	\$382,206.14	\$453,208.45		
							800210	911 DISPATCH SERVICES	\$1,362,271.80	\$0.00	\$0.00	\$430,718.73	\$931,553.07		
								ADDITIONAL GROSS PAY Total	\$2,687,561.43	\$0.00	\$0.00	\$1,008,752.64	\$1,678,808.79	Expenditures, on average, are 38% with 33% of the year elapsed	
					701400C	FRINGE BENEFITS - CURR PERSONNEL	100007	LANGUAGE ACCESS	\$517,400.78	\$0.00	\$0.00	\$141,487.31	\$375,913.47		
							100058	HUMAN RESOURCE SERVICES - GENERAL	\$126,866.24	\$0.00	\$0.00	\$21,775.98	\$105,090.26		
							100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$91,517.03	\$0.00	\$0.00	\$94,114.10	\$7,402.93		
							100092	LEGAL SERVICES - GENERAL	\$92,944.71	\$0.00	\$0.00	\$28,096.15	\$64,848.56		
							100121	QUALITY ASSURANCE - GENERAL	\$68,016.76	\$0.00	\$0.00	\$75,881.15	\$12,135.61		
							100151	EXECUTIVE ADMINISTRATION	\$16,432.35	\$0.00	\$0.00	\$1,066.12	\$15,366.23		
							100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$627,423.32	\$0.00	\$0.00	\$132,270.53	\$495,152.79		
							150003	AGENCY BUDGETING AND FINANCIAL MANAGEMENT SERVICES	\$54,467.91	\$0.00	\$0.00	\$5,790.60	\$48,677.31		
							150011	PAYROLL DEFAULT	\$23,700.50	\$0.00	\$0.00	\$0.00	\$23,700.50		
							800204	911/311 TELEPHONY SERVICES	\$111,307.62	\$0.00	\$0.00	\$17,123.69	\$94,183.93		
							800205	MOBILE DATA COMPUTING SERVICES	\$566,498.14	\$0.00	\$0.00	\$67,801.10	\$500,697.04		
							800206	RADIO ENGINEERING	\$273,833.19	\$0.00	\$0.00	\$68,121.55	\$205,711.64		
							800208	311 CALL TAKING SERVICES	\$1,475,915.58	\$0.00	\$0.00	\$342,259.03	\$1,133,656.55		
							800209	911 CALL TAKING SERVICES	\$2,101,236.21	\$0.00	\$0.00	\$439,410.41	\$1,661,825.80		
							800210	911 DISPATCH SERVICES	\$2,341,216.74	\$0.00	\$0.00	\$638,236.13	\$1,702,980.61		
							800211	TRANSCRIPTION SERVICES	\$116,126.51	\$0.00	\$0.00	\$40,459.38	\$75,667.13		
								FRINGE BENEFITS - CURR PERSONNEL Total	\$8,935,874.09	\$0.00	\$0.00	\$2,099,594.33	\$6,836,279.76	Expenditures, on average, are 23% with 33% of the year elapsed	
					701500C	OVERTIME PAY	100007	LANGUAGE ACCESS	\$131,109.52	\$0.00	\$0.00	\$189,931.96	-\$58,822.44		
							100058	HUMAN RESOURCE SERVICES - GENERAL	\$0.00	\$0.00	\$0.00	\$8,491.99	-\$8,491.99		
							100071	INFORMATION TECHNOLOGY SERVICES - GENERAL	\$26,940.70	\$0.00	\$0.00	\$1,420.13	\$25,520.57		
							100121	QUALITY ASSURANCE - GENERAL	\$0.00	\$0.00	\$0.00	\$13,900.22	-\$13,900.22		
							100154	PERFORMANCE AND STRATEGIC MANAGEMENT	\$0.00	\$0.00	\$0.00	\$16,760.39	-\$16,760.39		
							800204	911/311 TELEPHONY SERVICES	\$13,470.35	\$0.00	\$0.00	\$4,971.19	\$8,499.16		
							800205	MOBILE DATA COMPUTING SERVICES	\$255,526.51	\$0.00	\$0.00	\$14,153.84	\$241,372.67		
							800206	RADIO ENGINEERING	\$269,406.90	\$0.00	\$0.00	\$13,104.58	\$256,302.32		
							800208	311 CALL TAKING SERVICES	\$40,534.62	\$0.00	\$0.00	\$42,843.97	-\$2,309.35		
							800209	911 CALL TAKING SERVICES	\$673,517.29	\$0.00	\$0.00	\$357,402.15	\$316,115.08		
							800210	911 DISPATCH SERVICES	\$1,293,153.07	\$0.00	\$0.00	\$565,398.16	\$727,754.91		
							800211	TRANSCRIPTION SERVICES	\$0.00	\$0.00	\$0.00	\$1,404.69	-\$1,404.69		
								OVERTIME PAY Total	\$2,040,646.50	\$0.00	\$0.00	\$1,227,465.29	\$813,181.21	Expenditures, on average, are 46% with 33% of the year elapsed	
								PERSONNEL SERVICES Total	\$45,736,577.00	\$0.00	\$0.00	\$10,450,900.79	\$35,285,676.21		
					NON-PERSONNEL SERVICES	713100C	OTHER SERVICES & CHARGES	800206	RADIO ENGINEERING	\$966,086.00	\$0.00	#####	\$0.00	\$142,412.00	
								OTHER SERVICES & CHARGES Total	\$966,086.00	\$0.00	#####	\$0.00	\$142,412.00	Obligations are 65% with 33% of the year elapsed	
					713200C	CONTRACTUAL SERVICES - OTHER	800205	MOBILE DATA COMPUTING SERVICES	\$250,000.00	\$0.00	\$0.00	\$0.00	\$250,000.00		
								CONTRACTUAL SERVICES - OTHER Total	\$250,000.00	\$0.00	\$0.00	\$0.00	\$250,000.00		
					715200C	P-CARD CLEARING ACCOUNT BUDGET TRACKING TOTAL			\$0.00	\$0.00	\$0.00	\$1,068.83	-\$1,068.83	Expenditure reallocation pending	
								P-CARD CLEARING ACCOUNT BUDGET TRACKING TOTAL	\$0.00	\$0.00	\$0.00	\$1,068.83	-\$1,068.83		
								NON-PERSONNEL SERVICES Total	\$1,216,086.00	\$0.00	#####	\$1,068.83	\$589,393.17		
								LOCAL FUND Total	\$46,952,663.00	\$0.00	#####	\$10,452,000.00	\$34,269,313.56	Expenditures and obligations are 27% with 33% of the year elapsed	

[illegible]

Appropriated Fund	Appropriated Fund Description	Fund	Fund Description	Account Category Description (Parent Level 3)	Account Group (Parent Level 1)	Account Group (Parent Level 1) Description	Program	Program Description	Sum of Revised Budget	Sum of Commitment	Sum of Obligation	Sum of Expenditure	Sum of Available Budget	Comments
4020	FEDERAL GRANT FUND - FFR	4020002	FEDERAL GRANTS	PERSONNEL SERVICES	701200C	CONTINUING FULL TIME - OTHERS	100044	GRANTS ADMINISTRATION - GENERAL	\$80,784.00	\$0.00	\$0.00	\$0.00	\$80,784.00	Budget authority will be reduced to zero in Q2
						CONTINUING FULL TIME - OTHERS Total			\$80,784.00	\$0.00	\$0.00	\$0.00	\$80,784.00	
					701400C	FRINGE BENEFITS - CURR PERSONNEL	100044	GRANTS ADMINISTRATION - GENERAL	\$23,750.50	\$0.00	\$0.00	\$0.00	\$23,750.50	Budget authority will be reduced to zero in Q2
						FRINGE BENEFITS - CURR PERSONNEL Total			\$23,750.50	\$0.00	\$0.00	\$0.00	\$23,750.50	
				PERSONNEL SERVICES Total					\$104,534.50	\$0.00	\$0.00	\$0.00	\$104,534.50	
				FEDERAL GRANTS Total					\$104,534.50	\$0.00	\$0.00	\$0.00	\$104,534.50	
			FEDERAL GRANT FUND - FFR Total						\$104,534.50	\$0.00	\$0.00	\$0.00	\$104,534.50	

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Agency Name: OFFICE OF UNIFIED COMMUNICATIONS (UCO)

FY25 Amount	Charging Agency FTEs	Funding Agency (Buyer)	Charging Agency (Seller)	DIFS Project Descr	DIFS Program	DIFS Cost Center	Account	Fund	DIFS Project #	Description of Service
5,342.34	0	AMC	UCO	FY24 OUC 311 Support	500058	50098	713100C	1010001	402486	311 SRMS Licenses
79,616.31	0	AMC	UCO	AMC DGS03.DSA PSD RADIO SERVICES	500063	50102	713200C	1010001	400032	Citwide radio services
6,648.67	0	CEO	UCO	CEO DCPL UC-DCPL RADIO SERVICES	500157	50243	713200C	1010001	400084	Citwide radio services
2,000.00	0	CJO	UCO	CJO DCLP RADIO SERVICES	100003	30219	713200C	1010001	401861	Citwide radio services
6,960.42	0	FBO	UCO	FBO - UCO 311 SRMS	100068	80124	713200C	1010001	400753	311 SRMS Licenses
53,189.67	0	FBO	UCO	FBO - UCO - AMR RADIO SERVICES	100068	80124	713200C	1010001	400754	AMR Radio Services
157,847.37	0	FBO	UCO	FBO - UCO - CUSTOM RADIO SERVICES	100068	80124	713200C	1010001	400755	Custom radio Services
176,573.21	0	FLO	UCO	FLO - CITYWIDE RADIO SERVICES AND RA	100078	80150	713100C	1010001	401900	Citwide radio services
20,588.67	0	FRG	UCO	FRG - UCO - CITYWIDE RADIO SERVICES	800149	80203	712100C	1010001	400248	Citwide radio services
2,300.00	0	FXO	UCO	FXO OCME OUC CITYWIDE RADIO SERVICE	100071	80226	712100C	1010001	400751	Citwide radio services
26,588.67	0	GAO	UCO	GAO - CITYWIDE RADIO SERVICES	400259	40078	712100C	1010001	401429	Citwide radio services
11,735.67	0	HAO	UCO	HAO UCO DPR RADIO SERVICES	100113	70039	713200C	1010001	400489	Citwide radio services
26,259.13	0	HCO	UCO	HCO 311 SERVICES MOU WITH OUC	700046	70071	713200C	1060171	401862	311 SRMS Licenses
5,684.30	0	HCO	UCO	HCO DOH023.DOH RADIO SERVICES	700045	70062	713200C	4020002	400479	Citwide radio services
23,032.89	0	HCO	UCO	HCO DOH023.DOH RADIO SERVICES	700046	70068	713200C	4020002	400479	Citwide radio services
1,953.67	0	JAO	UCO	JAO RADIO-ONE CITYWIDE SERVICES IUC	100058	70310	713200C	4020002	401429	Citwide radio services
102,748.71	0	JZO	UCO	OUC RADIO SERVICES	100071	70375	713200C	1010001	400581	Citwide radio services
3,285.55	0	KAO	UCO	KAO - UCO SUPPORT SERVICES	100151	60030	701100C	1010001	401534	Citwide radio services
5,294.42	0	KAO	UCO	KAO - UCO SUPPORT SERVICES	100151	60030	701200C	1010001	401534	Citwide radio services
(414.77)	0	KAO	UCO	KAO - UCO RADIO SERVICES	100151	30011	701400C	1060333	400586	Citwide radio services
79,788.67	0	KAO	UCO	KAO-UCO CITY-WIDE RADIO SERVICES	100151	60030	701200C	4020002	401389	Citwide radio services
8,297.12	0	KGO	UCO	KGO UCO SALESFORCE 311	600063	60076	711100C	1060367	401972	311 SRMS Licenses
4,291.49	0	KGO	UCO	KGO UCO SALESFORCE 311	600065	60067	711100C	4020005	401972	311 SRMS Licenses
215,175.33	6	KGO	UCO	KGO DCKE23 LHEAP SERVICES	600061	60069	711100C	4020020	400562	LHEAP Services
3,098.14	0	KOO	UCO	KOO-DMOI/UC 311 SERVICES	100151	60084	713200C	1010001	401469	311 SRMS Licenses
91,782.99	0	KTO	UCO	KTO DPKW023.DPW RADIO SERVICES	600131	60110	713100C	1010001	400607	Citwide radio services
38,416.08	0	KTO	UCO	KTO - SWMA MOU 311 LICENSES	600134	60120	713200C	1010001	401545	311 SRMS Licenses
1,972.88	0	LQO	UCO	LQO ABRA23.ABRA RADIO SERVICE	300132	30155	713100C	1060374	400631	Citwide radio services
59,669.80	0	RLD	UCO	3-1-1 LICENSE SERVICES	700257	70367	713100C	1010001	401964	311 SRMS Licenses
26,588.67	0	RMO	UCO	RMO OCWPRO PY0000.PY0000 UCO DBH - C	100127	70447	713200C	1010001	401735	Citwide radio services
1,933.67	0	TOO	UCO	TOO.OCT023.OCT0 RADIO SERVICES	500242	50327	713200C	1060025	400723	Citwide radio services
584,842.34		BNO	UCO	BNO UAS021.1UCU03 RADIO CACHE (NCROG)	100044	80002	701200C	4020002	402116	RADIO CACHE
525,214.51		BNO	UCO	BNO UAS021.1UCU03 RADIO CACHE (NCROG)	100044	80002	701400C	4020002	402116	RADIO CACHE
\$20,000.00		BNO	UCO	BNO UAS021.1UCU03 RADIO CACHE (NCROG)	100044	80002	701500C	4020002	402116	RADIO CACHE
\$172,339.26		BNO	UCO	HSG22.UAS1.1UCU02 RADIO CACHE (NCROG)	100044	80002	711100C	4020002	401096	RADIO CACHE
\$51,496.15		BNO	UCO	BNO UAS021.1UCU03 RADIO CACHE (NCROG)	100044	80002	711100C	4020002	402116	RADIO CACHE
\$46,500.00		BNO	UCO	HSG22.UAS1.1UCU02 RADIO CACHE (NCROG)	100044	80002	713100C	4020002	401096	RADIO CACHE
\$36,290.00		BNO	UCO	BNO UAS021.1UCU03 RADIO CACHE (NCROG)	100044	80002	713100C	4020002	402116	RADIO CACHE
\$100,000.00		BNO	UCO	BNO UAS021.1UCU03 CAD INFORMATION SH4	100044	80002	713100C	4020002	402116	CAD INFO SHARING INTEROPERABILITY
\$129,961.27		BNO	UCO	CA OUC RADIO SUPPORT	100113	80017	713200C	4020002	402510	Citwide radio services
\$213,207.30		BNO	UCO	HSG22.UAS1.1UCU03 RADIO CACHE (NCROG)	100044	80002	717100C	4020002	401096	RADIO CACHE
\$25,000.00		BNO	UCO	BNO UAS021.1UCU03 RADIO CACHE (NCROG)	100044	80002	717100C	4020002	402116	RADIO CACHE

2,364,489.27

Attachment Q#10 Part II

Attachment II-Interagency Funding											
Agency Name: OFFICE OF UNIFIED COMMUNICATIONS (UCO)											
FY25 Amount	Charging Agency FTEs	Charging Agency (Seller)	DIFS Project Descr	DIFS Program	DIFS Cost Center	Account	Fund	DIFS Project #	Description of Service		
623,624.00	0	AM0	UC0.DGS SECURITY PROJECT	800206	80270	713100C	1010001	402617	Security and upgrades for OUC UCC		
124,091.00	1	TO0	3CADUC	800204	80269	701100C	1060382	400724	CAD Analyst Services and Support - Salaries		
28,044.57	0	TO0	3CADUC	800204	80269	701400C	1060382	400724	CAD Analyst Services and Support - Fringe		
283,196.34	2	TO0	3CADUC	800204	80269	701100C	1060382	700724	CAD Analyst Services and Support - Salaries		
64,002.38	0	TO0	3CADUC	800204	80269	701400C	1060382	400724	CAD Analyst Services and Support - Fringe		
77,336.00	0	TO0	ISUUC2	800204	80269	711100C	1060382	400730	GIS Services & Custom Support		
117,902.00	0	TO0	ISUUC2	100071	80272	701100C	1060382	400730	GIS Data Analyst Services & Custom Support - Salaries		
49,098.00	0	TO0	ISUUC2	800204	80269	701400C	1060382	400730	GIS Data Analyst Services & Custom Support - Fringe		
60,000.00	0	TO0	ISUUC2	800204	80269	713200C	1060382	400730	GIS Services & Custom Support		
136,555.72	0	TO0	AIMUC2	100071	80272	713100C	1060382	500228	OCTO Assessment - Quickbase/Rapid Application Platform		
26,226.56	0	TO0	BJAUC2	100071	80272	713100C	1060382	500238	OCTO Assessment - Data & Analytics Transparency		
10,825.00	0	TO0	FNTUC2	100071	80272	713100C	1060382	500230	OCTO Assessment - Electronic Document Management		
24,399.22	0	TO0	GISUC2	100071	80272	713100C	1060382	500240	OCTO Assessment - DC Geographic Info Systems Services (GIS)		
19,897.27	0	TO0	WEBUC2	100071	80272	713100C	1060232	500237	OCTO Assessment - Web Services		
20,000.00	0	TO0	RTS - DCNNet	800204	80269	713100C	1060382	401043	VPN/RTS Services		
62,556.81	0	KTO	KTUCFM	100042	80274	713100C	1060382	401983	Fleet Assessment		
230,000.00	0	PX0	PCARDU	Various	Various	Various	1060382	201334	P-Card Purchases		
23,400.00	0	AS0	UC0 - RTS - NON-DCNET	800204	80269	713100C	1060382	401044	RTS - NON-DCNet		
600,000.00	0	TO0	UC0 - FY23 DCNET ANNUAL SERVICES	100071	80272	713100C	1060382	401849	DCNet Services		
31,162.36	0	TO0	UC0.FY23 OCTO CLOUD SERVICES	100071	80272	713100C	1060382	201333	OCTO Assessment - Cloud Services		
13,217.03	0	TO0	UC0.500239 IT ASSESSMENTS	100071	80272	713100C	1060232	401981	OCTO Assessment - Data		
90,168.00	0	UC0	UC0 - DCWA Services	800208	80260	701300C	1060208	201683	DCWA 311 Call Services		
26,509.40	0	UC0	UC0 - DCWA Services	800208	80260	701400C	1060208	201683	DCWA 311 Call Services		
22,080.83	0	BEO	DCHR SUITABILITY MOU	100058	80276	713100C	1060382	401076	Pre-hire suitability screening		
12,100.00	0	FB0	UC0.FEMS AED TRAINING	100148	80267	713100C	1060232	401982	AED Training		
\$2,776,392											

Agency Name: OFFICE OF UNIFIED COMMUNICATIONS (UCO)

FY25 Amount	Charging Agency FTEs	Funding Agency (Buyer)	Charging Agency (Seller)	DIFS Project Descr	DIFS Program	DIFS Cost Center	Account	Fund	DIFS Project #	Description of Service
53,976.51	0	AMR	UCO	AMR DCS023 UGR PSD RADIO SERVICES	500063	501002	713200C	1010001	400032	Citwide radio services
16,298.67	0	CEO	UCO	CEO DLCP-UC-DCPL RADIO SERVICES	500157	50243	713200C	1010001	400094	Citwide radio services
1,993.67	0	CUO	UCO	CUO DLCP RADIO SERVICES	100003	30219	713200C	1010001	401661	Citwide radio services
7,447.00	0	FBO	UCO	FBO - UCO 311 SRMS	100068	80124	713200C	1010001	400753	311 SRMS Licenses
26,599.00	0	FBO	UCO	FBO - UCO - AMR RADIO SERVICES	100068	80124	713200C	1010001	400754	AMR Radio Services
152,409.00	0	FBO	UCO	FBO - OUC - CUSTOM RADIO SERVICES	100068	80124	713200C	1010001	400755	Custom radio Services
176,573.21	0	FLD	UCO	FLD - CITYWIDE RADIO SERVICES AND RA	100076	80160	713100C	1010001	401900	Citwide radio services
26,599.00	0	FRD	UCO	FRD - UCO - CITYWIDE RADIO SERVICES	800149	80203	712100C	1010001	400248	Citwide radio services
1,993.67	0	FXD	UCO	FXD OCME OUC CITYWIDE RADIO SERVC	100071	80226	712100C	1010001	400751	Citwide radio services
13,298.67	0	GAD	UCO	GAD - CITYWIDE RADIO SERVICES	400259	40076	712100C	1010001	401420	Citwide radio services
11,732.67	0	HAO	UCO	HAO UCO DPR RADIO SERVICES	100113	70039	713200C	1010001	400469	Citwide radio services
5,492.36	0	HCO	UCO	HCO DCH023 DCH RADIO SERVICES	700045	70062	713200C	4020002	400479	Citwide radio services
20,661.76	0	HCO	UCO	HCO DCH023 DCH RADIO SERVICES	700046	70068	713200C	4020002	400479	Citwide radio services
1,993.67	0	JAD	UCO	JAD RADIO-ONE CITYWIDE SERVICES IUC	100058	70310	713200C	4020002	401459	Citwide radio services
144,248.71	0	JZO	UCO	OUC RADIO SERVICES	100071	70375	713200C	1010001	400581	Citwide radio services
38,658.67	0	KAO	UCO	KAO - UCO - SUPPORT SERVICES	100127	60004	713200C	4020002	400586	Citwide radio services
13,218.73	0	KAO	UCO	KAO - UCO - SUPPORT SERVICES	100127	60004	713200C	4020002	401388	Citwide radio services
13,652.27	0	KAO	UCO	KAO - UCO - RADIO SERVICES	100127	60004	713200C	4020002	401534	Citwide radio services
79,786.67	0	KAO	UCO	KAO-UCO: CITY-WIDE RADIO SERVICES	100127	60004	713200C	4020002	401389	Citwide radio services
86,594.00	0	KGO	UCO	KGO DOEE23 LINEAP SERVICES	600061	60059	701400C	4020020	400592	LINEAP Services - Frinse
299,343.99	6	KGO	UCO	KGO DOEE23 LINEAP SERVICES	600061	60059	701200C	4020020	400592	LINEAP Services - Salaries
3,098.14	0	KOD	UCO	KOD-DMOI/UCO 311 SERVICES	100151	60084	713200C	1010001	401469	311 SRMS Licenses
100,000.00	0	KTO	UCO	KTO DPW023 DPW RADIO SERVICES	600131	60110	713100C	1010001	400607	Citwide radio services
39,416.08	0	KTO	UCO	KTO - SWWA MCI 311 LICENSES	600134	60120	713200C	1010001	401545	311 SRMS Licenses
1,993.67	0	LKO	UCO	LKO ABRA23 ABRA RADIO SERVICE	300132	30155	713100C	1060374	400631	Citwide radio services
34,784.02	0	RLD	UCO	3-1-1 LICENSE SERVICES	700257	70367	714100C	1010001	401964	311 SRMS Licenses
26,598.67	0	RMD	UCO	RMD 00C WRD PY0000 PY0000 UCO DBH - C	100127	70447	713200C	1010001	401735	Citwide radio services
1,993.67	0	TOO	UCO	TOO OCT023 OCTO RADIO SERVICES	500242	50327	713200C	1060025	400723	Citwide radio services
513,298.67	0	TCO	UCO	TCO - UCO - RADIO SERVICES	300170	30200	713100C	1060381	400718	Citwide radio services
\$468,932.16		SBO	UCO	SBO - OUC	802003	80257	701500C	4015115	402562	Inauguration Expenses
\$17,264.16		SBO	UCO	SBO - OUC	802003	80257	701500C	4015115	402562	Inauguration Expenses
\$5,750.00		SBO	UCO	SBO - OUC	802003	80257	713100C	4015115	402562	Inauguration Expenses
\$1,271,225.30		SBO	UCO	SBO - OUC	802003	80257	717100C	4015115	402562	Inauguration Expenses

2,878,118.44

Attachment Q#11 Part I

Appropriated Fund	Appropriated Fund Description	Fund	Fund Description	Account Type (Parent Level 4)	Account Group (Parent Level 1)	Account Group (Parent Level 1) Description	Project	Project Description	Total	Comments
1060	SPECIAL PURPOSE REVENUE FUNDS	1060208	REIMBURSABLE FROM OTHER GOVERNMENTS	REVENUE	652100C	MISCELLANEOUS INCOME	201683	UCD - DCWA SERVICES	-\$214,686.96	Revenue collected from DCWA to fund 311 call taking and radio network access.
							201836	UCD - DCHA - RADIO SERVICES	-\$33,238.67	Revenue collected from DCHA to fund radio network access.
				REVENUE Total					-\$247,925.63	
				EXPENSE	701200C	CONTINUING FULL TIME - OTHERS	000000	NO PROJECT	\$5,697.42	Salaries - Temp/Term (DCWA)
							201683	UCD - DCWA SERVICES	\$81,846.58	Salaries - Full Time (DCWA)
					701300C	ADDITIONAL GROSS PAY	201683	UCD - DCWA SERVICES	\$11,354.46	AGP - Shift Differential (DCWA)
					701400C	FRINGE BENEFITS - CURR PERSONNEL	000000	NO PROJECT	\$612.82	Misc Fringe (DCWA)
							201683	UCD - DCWA SERVICES	\$25,387.74	Misc Fringe (DCWA)
					713200C	CONTRACTUAL SERVICES - OTHER	201836	UCD - DCHA - RADIO SERVICES	\$33,298.67	Contractual Services - Other (DCHA)
				EXPENSE Total					\$156,197.69	
			REIMBURSABLE FROM OTHER GOVERNMENTS Total						-\$89,787.94	Net Increase to Fund Balance
		1060232	PREPAID WIRELESS 911 CHARGES	REVENUE	602100C	GENERAL SALES & USE TAX	000000	NO PROJECT	-\$282,976.48	Revenue collected on sales of pre-paid wireless phones and phone cards
				REVENUE Total					-\$282,976.48	
				EXPENSE	713100C	OTHER SERVICES & CHARGES	000000	NO PROJECT	\$258,558.43	IT hardware and software maintenance costs
				EXPENSE Total					\$258,558.43	
			PREPAID WIRELESS 911 CHARGES Total						-\$24,418.05	Net Increase to Fund Balance
		1060382	911 & 311 ASSESSMENTS	REVENUE	621100C	CHARGES FOR SERVICES	000000	NO PROJECT	-\$12,372,443.12	Revenue collected from carriers who assess E911 fees for all wireless, landline, PBX, Centrex, and VOIP lines
					651100C	INTEREST INCOME	000000	NO PROJECT	-\$419,643.94	Interest Income from deposit account
				REVENUE Total					-\$12,792,087.06	
				EXPENSE	701100C	CONTINUING FULL TIME	400724	UCD.3CADUC.FY23 OUC ANNUAL MOU	\$122,266.76	Salaries - OCTO CAD support (Interagency)
							400730	UCD.ISUUC1.FY23-IT ASSESSMENT	\$170,124.10	Salaries - OCTO GIS/Data Analytics support (Interagency)
					701400C	FRINGE BENEFITS - CURR PERSONNEL	400724	UCD.3CADUC.FY23 OUC ANNUAL MOU	\$32,087.63	Fringe - OCTO CAD support (Interagency)
							400730	UCD.ISUUC1.FY23-IT ASSESSMENT	\$47,730.01	Fringe - OCTO GIS/Data Analytics support (Interagency)
					711100C	SUPPLIES & MATERIALS	000000	NO PROJECT	\$275,562.20	Clothing/uniforms, and other supplies
							201334	UCD.PCARDU.P-CARD UCO	\$196,239.60	P-Card purchase costs
					712100C	ENERGY COMM & BLDG RENTALS	401044	UCO - RTS - NON-DCNET	\$6,341.18	Non-DCNet RTS procurements
							000000	NO PROJECT	\$5,862,491.76	IT software/hardware maintenance, auto/machinery repairs, tuition for training, and general office support
					713100C	OTHER SERVICES & CHARGES	201334	UCD.PCARDU.P-CARD UCO	\$50,975.12	P-Card purchase costs
							400725	UCO.500228.IT ASSESSMENT	\$26,250.00	OCTO - Quickbase/Rapid App Platform
							400726	UCO.500238.IT ASSESSMENT	\$38,489.34	OCTO - Data & Analytics
							400728	UCO.500230.IT ASSESSMENT	\$8,334.51	OCTO - Electronic Document Management
							400729	UCO.500240.IT ASSESSMENT	\$27,154.18	OCTO - GIS Services
							400730	UCD.ISUUC1.FY23-IT ASSESSMENT	\$865,971.10	OCTO - CAD Maintenance and Support
							400732	UCO.500237.IT ASSESSMENT	\$16,584.40	OCTO - Web Services
							401076	UCO - DCHR SUITABILITY MOU	\$20,482.90	DCHR - Pre-hire screening
							401873	UCO.EXECUTIVE LEADERSHIP PROGRAM.DCHR - OUC	\$12,791.10	DCHR - leadership development
							401983	UCO.KT UC FLEET MGMT SERVICES	\$58,345.05	DPW - fleet services
							402406	UCD.BUCSAZ SINGLE AUDIT SERVICES (PSIC)	\$2,022.00	OCFO - annual single audit fee
							999999	NO PROJECT ACCOUNTING USE ONLY	\$65,784.83	
					713199C	CONTRACTUAL SERVICES NON BUDGET			\$4,597,562.35	Various IT service/maintenance contracts
					713200C	CONTRACTUAL SERVICES - OTHER	000000	NO PROJECT	\$40,000.00	IT consultant contracts
							400730	UCD.ISUUC1.FY23-IT ASSESSMENT	\$18,603.56	
					715200C	P-CARD CLEARING ACCOUNT BUDGET TR	000000	NO PROJECT	\$18,603.56	
							201334	UCD.PCARDU.P-CARD UCO	-\$18,603.56	
							717100C	PURCHASES EQUIPMENT & MACHINERY	\$116,552.08	Furniture/fixtures, equipment/machinery, and IT software purchases
							999999	NO PROJECT ACCOUNTING USE ONLY	\$65,784.83	
					718199C	DEBT SERVICE PAYMENTS NON BUDGET			\$150,000.00	Fund Balance sweep
					719399C	INTERFUND TRANSFERS OUT NON BUDGET	999999	NO PROJECT ACCOUNTING USE ONLY		
				EXPENSE Total					\$12,744,557.37	
			911 & 311 ASSESSMENTS Total						-\$47,529.69	Net Increase to Fund Balance
			SPECIAL PURPOSE REVENUE FUNDS Total						-\$161,735.68	Total Increase to Fund Balance - All SPR Funds

Attachment Q#11 Part II

Appropriated Fund	Appropriated Fund Description	Fund	Fund Description	Account Type (Parent Level 4)	Account Group (Parent Level 1)	Account Group (Parent Level 1) Description	Project	Project Description	Total	Comments			
1060	SPECIAL PURPOSE REVENUE FUNDS	1060208	REIMBURSABLE FROM OTHER GOVERNMENTS	EXPENSE	701200C	CONTINUING FULL TIME - OTHERS	201683	UCD - DCWA SERVICES	\$26,243.10	Salaries - Temp/Term (DCWA)			
					701300C	ADDITIONAL GROSS PAY	201683	UCD - DCWA SERVICES	\$629.58	AGP - Shift Differential (DCWA)			
					701400C	FRINGE BENEFITS - CURR PERSONNEL	201683	UCD - DCWA SERVICES	\$4,480.27	Misc Fringe (DCWA)			
					701500C	OVERTIME PAY	201683	UCD - DCWA SERVICES	\$538.61	OT			
				EXPENSE Total							\$31,891.56		
				REIMBURSABLE FROM OTHER GOVERNMENTS Total							\$31,891.56		
		1060232	PREPAID WIRELESS 911 CHARGES	REVENUE	602100C	GENERAL SALES & USE TAX	000000	NO PROJECT		Revenue collected on sales of pre-paid wireless phones and phone cards			
				REVENUE Total							-\$66,271.78		
				EXPENSE	713100C	OTHER SERVICES & CHARGES	000000	NO PROJECT		\$2,145.61			
							400725	UCD.500228.IT ASSESSMENT		\$136,555.71	OCTO - Quickbase/Rapid App Platform		
							400726	UCD.500238.IT ASSESSMENT		\$26,203.90	OCTO - Data & Analytics		
							400728	UCD.500230.IT ASSESSMENT		\$10,824.00	OCTO - Electronic Document Management		
							400729	UCD.500240.IT ASSESSMENT		\$21,644.45	OCTO - GIS Services		
							400732	UCD.500237.IT ASSESSMENT		\$19,844.16	OCTO - Web Services		
				EXPENSE Total							\$217,217.83		
				PREPAID WIRELESS 911 CHARGES Total							\$150,946.05		
		1060382	911 & 311 ASSESSMENTS	REVENUE	621100C	CHARGES FOR SERVICES	000000	NO PROJECT		Revenue collected from carriers who assess E911 fees for all wireless, landline, PBX, Centrex, and VOIP lines			
				REVENUE Total							-\$180,251.96*		
				EXPENSE	701100C	CONTINUING FULL TIME	400724	UC0.3CADUC.FY23 OUC ANNUAL MOU		\$51,545.41	Salaries - OCTO CAD support (Interagency)		
							400730	UC0.ISUUC1.FY23-IT ASSESSMENT		\$20,557.31	Salaries - OCTO GIS/Data Analytics support (Interagency)		
							400724	UC0.3CADUC.FY23 OUC ANNUAL MOU		\$16,368.22	Fringe - OCTO CAD support (Interagency)		
					701400C	FRINGE BENEFITS - CURR PERSONNEL	400730	UC0.ISUUC1.FY23-IT ASSESSMENT		\$4,542.07	Fringe - OCTO GIS/Data Analytics support (Interagency)		
							000000	NO PROJECT		\$61,044.31	Clothing/uniforms, and other supplies		
							000000	NO PROJECT		\$3,131,333.20	IT software/hardware maintenance, auto/machinery repairs, tuition for training, and general office support		
					713100C	OTHER SERVICES & CHARGES	201334	UC0.PCARDU.P-CARD UCD		\$72,696.67	P-Card purchase costs		
							400730	UC0.ISUUC1.FY23-IT ASSESSMENT		-\$2,533.57	OCTO - CAD Maintenance and Support		
							401076	UCD - DCHR SUITABILITY MOU		\$12,623.33	DCHR - Pre-hire screening		
							000000	NO PROJECT		\$2,366,705.38	Various IT service/maintenance contracts		
							000000	NO PROJECT		\$506.67			
					717100C	PURCHASES EQUIPMENT & MACHINERY	000000	NO PROJECT		\$86,935.23	IT software/hardware purchases		
							EXPENSE Total						
					911 & 311 ASSESSMENTS Total								\$5,642,072.27
		SPECIAL PURPOSE REVENUE FUNDS Total									\$5,824,909.88		

*NOTE: Q1 revenue from E911 Assessment for major carriers not recorded until end of January

Attachment Q#14



FY25 OUC Performance Hearing

FY24 - FY25 Contracts, Procurements, and Leases

FY	Vendor - Name	PO #	Nature of Contract / Procurement	Procurement Type	Amount Ordered	Amount Expended	Funding Source	Competitively Bid	Contract Number	Contract Term	Contract Monitor / CA	Contract Available to public online?
FY24	4K Solutions, LLC	PO710390	FY24 - OUC - Radio Cache Cellular Repeater - 1UCU2A and 1UCU3A	Procurement / PO Only	\$10,775.00	\$10,775.00	Grant	No		DOA - 9/30/24		
FY24	911 Authority, LLC	PO704944	FY24 - OUC - Technology - NG911 Telecommunications Infrastructure Support Services, Opt Yr 4 Contin	Contract	\$77,688.00	\$77,481.00	911 Fund / SPR	Yes	CW80929	Option Year 4	Selena MacArthur	No
FY24	911 Authority, LLC	PO695781	FY24 - OUC - Technology - (Deobligation) NG911 Telecommunications Infrastructure Support Services,	Contract	\$50,235.00	\$50,235.00	911 Fund / SPR	Yes	CW80929	Option Year 3	Selena MacArthur	No
FY24	BBB INC.	PO703552-V2	FY24 - OUC - Technology - Evaluate UCC UPS Static Switch - SPR	Procurement / PO Only	\$5,225.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ABC TECHNICAL SOLUTIONS I	PO711834	FY24 - OUC - Technology - Admin Laptops - SPR	Contract	\$151,068.65	\$151,068.65	911 Fund / SPR	Yes	CW118845	Base Period	Brittany Galloway-Mynatt	
FY24	ABC TECHNICAL SOLUTIONS I	PO695781	FY24 - OUC - Technology - Audio-Visual Implementation and Maintenance Services, Opt Yr 4 - SPR	Contract	\$75,000.00	\$36,658.29	911 Fund / SPR	No	CW74778	Option Year 4	Zahid Chohan & Brittany Galloway-Mynatt	Yes
FY24	ABC TECHNICAL SOLUTIONS I	PO708062	FY24 - OUC - Technology - HP Poly Blackwire 8225 Headsets - SPR	Procurement / PO Only	\$9,795.24	\$9,795.24	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ABC TECHNICAL SOLUTIONS I	PO712180	FY24 - OUC - Technology - Radio Shop Tools - SPR	Procurement / PO Only	\$2,161.43	\$2,161.43	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ABC TECHNICAL SOLUTIONS I	PO710976	FY24 - OUC - Technology - IT Supplies - SPR	Procurement / PO Only	\$868.98	\$868.98	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ABC TECHNICAL SOLUTIONS I	PO709096	FY24 - OUC - Technology - Radio Cache Omni-Directional Antennas - 1UCU2A	Procurement / PO Only	\$3,165.78	\$688.89	Grant	No		DOA - 9/30/24		
FY24	Ad Box Promo Agency, LLC	PO706322-V2	FY24 - OUC - Communications - Event Collateral - SPR	Procurement / PO Only	\$15,948.75	\$15,948.75	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Ad Box Promo Agency, LLC	PO704062	FY24 - OUC - Communications - NPSTW Items - SPR	Procurement / PO Only	\$4,858.75	\$4,858.75	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ADRIAN L. MERTON INC.	PO706004	FY24 - OUC - Facilities - Rhode Island Ave HVAC Replacement - UC2TDC	Purchase Order Agreement	\$74,592.00	\$74,592.00	Capital - UC2TDC	Yes	DCAM-24-CS-SP-0006	Base Period	Philippe Gregory	Yes
FY24	Advanced Packaging, Inc.	PO708501	FY24 - OUC - Radio Cache Pelican Cases - 1UCU2A	Procurement / PO Only	\$9,990.00	\$9,990.00	Grant	Yes		DOA - 9/30/24		
FY24	AECOM Technical Services	PO713645	FY24 - OUC - Facilities - CHANGE ORDER - Design Services to Enhance Power Related Equipment at the	Contract	\$64,364.68	\$0.00	Capital - CERCE	Yes	GS-00F-188CA-OU-000002-MEPX-UCC 2N Back		Satish Bagai	Yes
FY24	Alphatec, PC	PO706892-V3	FY24 - OUC - Facilities - CHANGE ORDER - A&E Services for PSCC Renovation - UC304C	Contract	\$68,648.22	\$60,385.04	Capital - UC304C	Yes	DCAM-21-CS-55-0008		Satish Bagai	Yes
FY24	ASSOCIATION OF PUBLIC SAFETY	PO698739	FY24 - OUC - OPSD - Virtual APCO Training Courses - SPR	Procurement / PO Only	\$19,920.00	\$19,920.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ASSOCIATION OF PUBLIC SAFETY	PO702905	FY24 - OUC - OPSD - APCO Fire Service Communications Virtual Training - SPR	Procurement / PO Only	\$10,200.00	\$10,200.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ASSOCIATION OF PUBLIC SAFETY	PO711877	FY24 - OUC - OPSD - APCO Law Enforcement Dispatcher Training - SPR	Procurement / PO Only	\$5,300.00	\$5,300.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ASSOCIATION OF PUBLIC SAFETY	PO698633	FY24 - OUC - OPSD - APCO Membership Renewal - SPR	Procurement / PO Only	\$2,615.00	\$2,615.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ASSOCIATION OF PUBLIC SAFETY	PO711876	FY24 - OUC - OPSD - APCO Fire Communications Training - SPR	Procurement / PO Only	\$2,180.00	\$2,180.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	AT&T	PO695893	FY24 - OUC - Technology - NG911 Elnet Services, Opt Yr 2 Continuation - SPR	Contract	\$1,647,484.20	\$1,647,484.20	911 Fund / SPR	No	CW89855	Option Year 2	Selena MacArthur	Yes
FY24	AT&T	PO709321-V2	FY24 - OUC - Technology - Elnet Services, Opt Yr 3 - SPR	Contract	\$409,668.84	\$401,430.43	911 Fund / SPR	No	CW89855	Option Year 3	Selena MacArthur	Yes
FY24	ATMOS SOLUTIONS INC.	PO705319-V2	FY24 - OUC - Facilities - UCC Parking Lot Reconfiguration for Microgrid Powerhouse - CERCEC	Contract	\$149,465.13	\$53,702.72	Capital - CERCE	Yes	DCAM-22-CS-RFQ-00168	Base Period	Satish Bagai	Yes
FY24	ATMOS SOLUTIONS INC.	PO711837-V2	FY24 - OUC - Technology - (Deobligation) Upgrade of Chain Fence at Rhode Island Radio Site - UC2TD	Procurement / PO Only	\$10,200.00	\$0.00	Capital - UC2TDC	Yes		DOA - 9/30/24		
FY24	AVIA SYSTEMS, LLC	PO707480-V2	FY24 - OUC - Technology - UCC 9-1-1 Call Floor IT Hardware - SPR	Contract	\$361,246.80	\$353,420.20	Local	Yes	CW116664	Base Period	Brittany Galloway-Mynatt	No
FY24	Avila Visualizations Inc	PO699116	FY24 - OUC - Technology - E911 Wireless Call Routing Optimization, Opt Yr 2 - SPR	Contract	\$100,000.00	\$100,000.00	911 Fund / SPR	No	CW95483	Option Year 2	Selena MacArthur	No
FY24	Biddle Consulting Group, Inc./CritiCall	PO695661	FY24 - OUC - OPSD - Critical Software Licenses - SPR	Procurement / PO Only	\$7,995.00	\$7,995.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	BPM BI INC	PO704607	FY24 - OUC - Technology - Veritas Backup Exec Support and License Renewal - SPR	Procurement / PO Only	\$11,426.66	\$11,426.66	911 Fund / SPR	No		DOA - 9/30/24		
FY24	CAMPAIGN COMPLETE LLC DBA ONER	PO695754	FY24 - OUC - Technology - Text to 311 Maintenance and Support Services - SPR	Procurement / PO Only	\$74,400.00	\$74,400.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Canon Solutions America, Inc.	PO698679	FY24 - OUC - Technology - Managed Print Services - SPR	Contract	\$34,689.92	\$30,431.39	911 Fund / SPR	No	Task Order No. 100143	Option Year 2	Zahid Chohan & Brittany Galloway-Mynatt	No
FY24	CARASOFT SOFTWARE GROUP INC	PO702158	FY24 - OUC - Technology - 311 Salesforce Application Licenses, Opt Yr 4 - SPR	Contract	\$657,428.82	\$657,428.82	911 Fund / SPR	No	CW83302	Option Year 2	Zahid Chohan & Brittany Galloway-Mynatt	No
FY24	CDO GOVERNMENT INC	PO702094	FY24 - OUC - Technology - Office 365 License Renewal - SPR	Procurement / PO Only	\$13,866.67	\$13,866.67	911 Fund / SPR	No		DOA - 9/30/24		
FY24	CDO GOVERNMENT INC	PO709637	FY24 - OUC - Technology - ExaGrid Maintenance Renewal - SPR	Procurement / PO Only	\$7,260.00	\$7,260.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	CDO GOVERNMENT INC	PO702097	FY24 - OUC - Technology - ExaGrid Support Renewal - SPR	Procurement / PO Only	\$6,711.78	\$6,711.78	911 Fund / SPR	No		DOA - 9/30/24		
FY24	CHIARAMONTE CONSTRUCTION COMP	PO699742	FY24 - OUC - Facilities - PSCC Coop Room Repairs - UC304C	Procurement / PO Only	\$25,000.00	\$25,000.00	Capital - UC304C	No		DOA - 9/30/24		
FY24	CHIARAMONTE CONSTRUCTION COMP	PO712723	FY24 - OUC - Technology - Installation of Fence at Rhode Island Radio Site - UC2TDC	Procurement / PO Only	\$24,943.29	\$24,943.29	Capital - UC2TDC	Yes		DOA - 9/30/24		
FY24	CleanMyPlace Maintenance & Rec	PO695741	FY24 - OUC - Financial Operations - 9-1-1 Console Cleaning Services - SPR	Procurement / PO Only	\$24,000.00	\$24,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	CleanMyPlace Maintenance & Rec	PO707047	FY24 - OUC - Financial Operations - 9-1-1 Console Cleaning Services, 3rd & 4th QTR - SPR	Procurement / PO Only	\$24,000.00	\$24,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	CleanMyPlace Maintenance & Rec	PO708186	FY24 - OUC - Technology - Data Center Cleaning Services - SPR	Procurement / PO Only	\$16,000.00	\$6,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Commsys, Inc	PO695675	FY24 - OUC - Technology - CAD Automated Alarm Protocols - SPR	Procurement / PO Only	\$5,000.00	\$5,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	COMPUTER AID INC	PO702157	Option Two - Continuation - IT Consultants (Star2) - FY24 - OUC - Program Manager (Master) - CERCE	Contract	\$210,600.00	\$194,332.50	Capital - Split	Yes	CW95481	Base Period	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO702158	Option Two - Continuation - IT Consultants (Star2) - FY24 - OUC - SME - Technology Specific (Senior) - UC	Contract	\$174,782.40	\$168,508.16	Capital - Split	Yes	CW95481	Base Period	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO702913	Option Two - Continuation - IT Consultants (Star2) - FY24 - OUC - OUC SME - RF Engineer - Senior - UC	Contract	\$174,782.40	\$160,273.22	Capital - Split	Yes	CW95481	Base Period	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO705994	New - IT Consultants (Star2) - FY24 - OUC - Subject Matter Expert - Technology Specific (Master) - ARP	Contract	\$151,951.36	\$140,954.88	Local	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO702159	Option Two - Continuation - IT Consultants (Star2) - FY24 - OUC - SME - Technology Specific (Senior) - E	Contract	\$174,782.40	\$157,915.00	Capital - Split	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO696483	Continuation - IT Consultants (Star2) - FY24 - OUC - Program Manager (Master) - CERCE	Contract	\$700,000.00	\$579,915.00	Capital - CERCE	Yes	CW95481	Option Year 1	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO697692	Continuation - IT Consultants (Star2) - FY24 - OUC - SME - Technology Specific (Senior) - UC2TDC	Contract	\$58,260.80	\$53,779.20	Capital - UC2TDC	Yes	CW95481	Option Year 1	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO696484	Continuation - IT Consultants (Star2) - FY24 - OUC - SME - Technology Specific (Senior) - BAR01C	Contract	\$58,260.80	\$53,106.80	Capital - BAR01	Yes	CW95481	Option Year 1	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO702310	Option Two - Continuation - IT Consultants (Star2) - FY24 - Application Technical Specialist (Journemyma	Contract	\$54,600.00	\$48,790.00	Capital - Split	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO696482	Continuation - IT Consultants (Star2) - FY24 - OUC - OUC SME - RF Engineer - Senior - UC303C	Contract	\$58,260.80	\$48,177.20	Capital - UC303	Yes	CW95481	Option Year 1	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO697691	Continuation - IT Consultants (Star2) - FY24 - Application Technical Specialist (Journemyma) - AFC02C	Contract	\$18,200.00	\$16,170.00	Capital - AFC02	Yes	CW95481	Option Year 1	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO711574	New - IT Consultants (Star2) - FY24 - OUC - SME - RF Engineer - Senior - UC303C	Contract	\$15,444.80	\$5,488.86	Capital - UC303	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY24	COMPUTER AID INC	PO711575	New - IT Consultants (Star2) - FY24 - OUC - SME - Technology Specific (Senior) - BAR01C	Contract	\$13,829.24	\$1,792.64	Capital - Split	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY24	Data Center Solutions Commercial Service	PO713129	FY24 - OUC - Technology - Rhode Island Radio Site UPS Circuit Installation - SPR	Procurement / PO Only	\$8,940.00	\$8,940.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	DECCAN INTERNATIONAL	PO695582	FY24 - OUC - Technology - LiveMUM - SPR	Procurement / PO Only	\$54,953.00	\$54,953.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO695644	FY24 - OUC - Technology - VMware's Horizon VDI License Renewal - SPR	Procurement / PO Only	\$24,956.94	\$24,956.94	911 Fund / SPR	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO696894	FY24 - OUC - Technology - B2GH25 Dell Latitude 7440 Laptops - Local	Procurement / PO Only	\$23,002.80	\$23,002.80	Local	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO695863	FY24 - OUC - Technology - vCenter vSphere License Renewal - SPR	Procurement / PO Only	\$22,240.28	\$22,240.28	911 Fund / SPR	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO698388	FY24 - OUC - OPSD - B2GH25 Dell Latitude 7440 Laptops for OPSD - SPR	Procurement / PO Only	\$17,311.70	\$17,311.70	911 Fund / SPR	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO701283	FY24 - OUC - Technology - Dell Monitor Replacement - Local	Procurement / PO Only	\$13,439.25	\$13,439.25	Local	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO696897	FY24 - OUC - Technology - Dell Monitors for 911 Call Floor (60) - Local	Procurement / PO Only	\$10,941.60	\$10,941.60	Local	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO706291	FY24 - OUC - Technology - Adobe License Renewal - SPR	Procurement / PO Only	\$9,142.98	\$9,142.98	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO700572	FY24 - OUC - Technology - CAD Machines Upgrade - Local	Procurement / PO Only	\$6,422.43	\$6,422.43	911 Fund / SPR	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Dell Marketing L.P.	PO695872	FY24 - OUC - Technology - Dell Pro Support - Renewal - SPR	Procurement / PO Only	\$4,376.52	\$4,376.52	911 Fund / SPR	No	VA-190822-DELL	DOA - 9/30/24		
FY24	Denise Amber Lee Foundation	PO698673	FY24 - OUC - OPSD - Denise Amber Lee Foundation Training Courses - SPR	Procurement / PO Only	\$7,500.00	\$7,500.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	DJ's Hospitality Services	PO696200	FY24 - OUC - Technology - THOR Cleaning & Sanitation Services - SPR	Procurement / PO Only	\$9,000.00	\$7,500.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	EATON CORPORATION	PO709375	FY24 - OUC - Technology - PSCC UPS Panel Shutdown Support - SPR	Procurement / PO Only	\$3,465.00	\$3,465.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	EDX Wireless, Inc.	PO709426	FY24 - OUC - Technology - EDX Maintenance - SPR	Procurement / PO Only	\$7,750.00	\$7,750.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	E-LOGIC INC.	PO697437	FY24 - OUC - Financial Operations - Commercial Moving Services - SPR	BPA	\$25,000.00	\$22,889.70	911 Fund / SPR	Yes	(BPA) No: DCMP-22-FRO	Option Year 1	Brittany Galloway-Mynatt	No
FY24	E-LOGIC INC.	PO704942-V2	FY24 - OUC - Facilities - UCC Moving Services - SPR	BPA	\$7,253.40	\$7,253.40	911 Fund / SPR	Yes	(BPA) No: DCMP-22-FRO	Option Year 1	Selena MacArthur & Brittany Galloway-Mynatt	No
FY24	E-LOGIC INC.	PO699903	FY24 - OUC - Technology - Uline Table Assembly for PSCC COOP Site - SPR	Procurement / PO Only	\$4,500.00	\$1,500.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	EN-PRO MANAGEMENT, INC.	PO695938-V2	FY24 - OUC - Technology - (Deobligate) ATRUS - Automated External Defibrillator (AED) Link Software L	Contract	\$0.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Frontline Public Safety Solutions	PO707721	FY24 - OUC - OPSD - Frontline QA Evaluations and Daily Observation Reports - SPR	Procurement / PO Only	\$13,650.00	\$13,650.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Frontline Public Safety Solutions	PO697472	FY24 - OUC - OPSD - Frontline Public Safety Training Software - SPR	Procurement / PO Only	\$12,800.00	\$12,800.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Frontline Public Safety Solutions	PO704604	FY24 - OUC - OPSD - Frontline Professional Standards Tracker License Subscription - SPR	Procurement / PO Only	\$8,591.00	\$8,591.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	GATEKEEPERS INTERNET MARKETING	PO704964	FY24 - OUC - Technology - Replacement Headsets for UCC Call Floor - SPR	Procurement / PO Only	\$57,107.00	\$57,107.00	911 Fund / SPR	Yes		DOA - 9/30/24		
FY24	GEORGE WASHINGTON UNIV DBA	PO713476	FY24 - OUC - Technology - IT Services Teambuilding Training - SPR	Procurement / PO Only	\$13,200.00	\$13,200.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Herolight Training, LLC	PO702904	FY24 - OUC - OPSD - Herolight Mental Health and Leadership Training - SPR	Procurement / PO Only	\$22,000.00	\$22,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Herolight Training, LLC	PO708060	FY24 - OUC - OPSD - Police Dispatch Refresher Training - SPR	Procurement / PO Only	\$18,000.00	\$18,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Herolight Training, LLC	PO698666	FY24 - OUC - OPSD - Herolight Training Courses - SPR	Procurement / PO Only	\$9,000.00	\$9,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	High Tech Battery Solutions Inc	PO713195	FY24 - OUC - Technology - BDA Batteries for DGES - SPR	Procurement / PO Only	\$2,095.60	\$2,095.60	911 Fund / SPR	No		DOA - 9/30/24		



FY25 OUC Performance Hearing

FY24 - FY25 Contracts, Procurements, and Leases

FY	Vendor - Name	PO #	Nature of Contract / Procurement	Procurement Type	Amount Ordered	Amount Expended	Funding Source	Competitively Bid	Contract Number	Contract Term	Contract Monitor / CA	Contract Available to public online?
FY24	MCS OpCo LLC dba Weissco Power	PO696121	FY24 - OUC - Technology - HVAC, UPS, and Generator Break-Fix Repairs, Base Year Continuation - SPR	Contract	\$47,592.17	\$37,924.10	911 Fund / SPR	Yes	CW150606	Base Period	Brittany Galloway-Mynatt	No
FY24	Metropolitan Office Products	PO712028	FY24 - OUC - Financial Operations - Call Floor Chairs - SPR	Procurement / PO Only	\$56,675.55	\$56,675.55	911 Fund / SPR	Yes		DOA - 9/30/24		
FY24	MICHAEL BAKER INTERNATIONAL	PO696122	FY24 - OUC - Technology - GIS and Support Services - SPR	Procurement / PO Only	\$16,560.00	\$16,560.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ModTech Corporation	PO705556	FY24 - OUC - Technology - Radio Cache Firewall Filters for the Tactical BDA - 1UCUA2	Procurement / PO Only	\$17,784.00	\$17,784.00	Grant	No		DOA - 9/30/24		
FY24	ModTech Corporation	PO705485	FY24 - OUC - Technology - Radio Cache Tactical BDA Training - 1UCUA2	Procurement / PO Only	\$8,100.00	\$8,100.00	Grant	No		DOA - 9/30/24		
FY24	ModTech Corporation	PO705479	FY24 - OUC - Technology - Radio Cache Tactical BDA Maintenance - 1UCUA2	Procurement / PO Only	\$8,050.00	\$8,050.00	Grant	No		DOA - 9/30/24		
FY24	Morcom International, Inc	PO701284-V2	FY24 - OUC - Technology - Distributed Antenna System (DAS) and BDA Implementation in MPD Department	Contract	\$2,083,373.13	\$1,417,625.74	Capital - Split	No	CW112991	Base Period	Kevin Hartwig	No
FY24	Morcom International, Inc	PO696140	FY24 - OUC - Technology - BDA Monitoring Services, Opt Yr 2 - SPR	Contract	\$248,846.00	\$160,602.00	911 Fund / SPR	Yes	CW95853	Option Year 2	Brittany Galloway-Mynatt	No
FY24	Motorola Solutions	PO696161-V2	FY24 - OUC - Technology - Motorola Service Agreement and Ancillary Services, Year 3 - CW90443 - SPR	Contract	\$3,288,474.60	\$3,234,924.64	911 Fund / SPR	No	CW90443	Year 3 - Multiyear Agreement	Kevin Hartwig	No
FY24	Motorola Solutions	PO703644	FY24 - OUC - Technology - Radio Batteries for Secondary Agencies - SPR	Procurement / PO Only	\$86,424.00	\$86,424.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Motorola Solutions	PO706257	FY24 - OUC - Technology - Radio Cache Batteries - 1UCUA2	Procurement / PO Only	\$50,000.00	\$50,000.00	Grant	No		DOA - 9/30/24		
FY24	Motorola Solutions	PO707288	FY24 - OUC - Technology - Radio Cache APX Transportable Base Station - 1UCUA2	Procurement / PO Only	\$33,150.00	\$33,150.00	Grant	No		DOA - 9/30/24		
FY24	Motorola Solutions	PO705478	FY24 - OUC - Technology - Radio Cache Remote Speaker Microphone - 1UCUA2	Procurement / PO Only	\$22,869.00	\$22,869.00	Grant	No		DOA - 9/30/24		
FY24	Motorola Solutions	PO705480	FY24 - OUC - Technology - Radio Cache Suitcase DVRS - 1UCUA2	Procurement / PO Only	\$20,158.60	\$20,158.60	Grant	No		DOA - 9/30/24		
FY24	Motorola Solutions	PO713002	FY24 - OUC - Technology - Radio Cache Custom Coaxial Cable - 1UCUA2	Procurement / PO Only	\$5,315.00	\$5,315.00	Grant	No		DOA - 9/30/24		
FY24	MUNICIPAL EMERGENCY SERVICES	PO706038	FY24 - OUC - Financial Operations - OUC Uniforms - SPR	Contract	\$159,927.96	\$102,170.89	911 Fund / SPR	Yes		Base Period	Brittany Galloway-Mynatt	No
FY24	MVS Inc.	PO696159-V2	FY24 - OUC - Technology - Smart 911 Maintenance & Rave Command View Licenses, Opt Yr 2 - SPR	Contract	\$302,811.92	\$302,811.92	911 Fund / SPR	Yes	CW95411	Option Year 2	Selena MacArthur & Brittany Galloway-Mynatt	Yes
FY24	MVS Inc.	PO710622-V2	FY24 - OUC - Technology - Admin Monitors - SPR	Procurement / PO Only	\$21,605.50	\$21,605.50	911 Fund / SPR	No		DOA - 9/30/24		
FY24	My Word of Hope, LLC	PO698677	FY24 - OUC - OPSD - Virtual Hard Knox Life Professional Development Training Courses - SPR	Procurement / PO Only	\$7,264.28	\$7,264.28	911 Fund / SPR	No		DOA - 9/30/24		
FY24	National Emergency Number Asso	PO706055	FY24 - OUC - OPSD - NENA CMCP Training - SPR	Procurement / PO Only	\$26,875.00	\$26,875.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	National Emergency Number Asso	PO698738-V2	FY24 - OUC - OPSD - NENA Training Courses - SPR	Procurement / PO Only	\$22,494.00	\$19,444.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	National Emergency Number Asso	PO707050	FY24 - OUC - Virtual NENA Telecommunicator Core Competencies Training - SPR	Procurement / PO Only	\$13,455.00	\$13,455.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Networking for Future, Inc.	PO703502	FY24 - OUC - Technology - Data Center Assessment - AFC02C	Procurement / PO Only	\$9,840.00	\$9,840.00	Capital - AFC02	No		DOA - 9/30/24		
FY24	Networking for Future, Inc.	PO709629	FY24 - OUC - Technology - VMware Support Services - SPR	Procurement / PO Only	\$7,756.00	\$7,756.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Networking for Future, Inc.	PO708270	FY24 - OUC - Technology - Data Cabling for UCC Annex - SPR	Procurement / PO Only	\$8,090.43	\$8,090.43	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Networking for Future, Inc.	PO712179	FY24 - OUC - Technology - OUC NetActive Bank - AFC02C	Procurement / PO Only	\$9,750.00	\$195.00	Capital - AFC02	No		DOA - 9/30/24		
FY24	NICE SYSTEMS INC.	PO700320	FY24 - OUC - Technology - NICE Maintenance Services - SPR	Contract	\$236,467.00	\$236,467.00	911 Fund / SPR	No	CW112026	Base Period	Brittany Galloway-Mynatt	No
FY24	OUTFRONT MEDIA INC.	PO710980	FY24 - OUC - Communications - 9-1-1 Recruitment WMATA Campaign - SPR	Procurement / PO Only	\$18,650.00	\$18,650.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	OUTFRONT MEDIA INC.	PO710974	FY24 - OUC - Communications - 9-1-1 Education and Junior Academy WMATA Campaign - SPR	Procurement / PO Only	\$11,350.00	\$11,350.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	P C Net, Inc.	PO682589-V2	FY23 and FY24 - OUC - Technology - MDC Replacement for MPD and FEMS - CW90336, Opt Yr 1 - UC302	Contract	\$964,413.24	\$741,013.44	Capital - UC302	No	CW90336	Option Year 1	Kevin Hartwig	No
FY24	P C Net, Inc.	PO705337	FY24 - OUC - Technology - MDC Replacement for MPD and FEMS - CW90336, Opt Yr 2 - UC302C and SL	Contract	\$52,637.93	\$47,789.50	Capital - UC302	No	CW90336	Option Year 2	Kevin Hartwig	No
FY24	P C Net, Inc.	PO701611	FY24 - OUC - Technology - MDC Replacement for OCHA and DGS - UC302C	Contract	\$192,545.82	\$160,045.82	Capital - UC302	No	CW113432	Base Period	Brittany Galloway-Mynatt	No
FY24	POWERDMS INC.	PO705489	FY24 - OUC - Technology - PowerDMS Software Renewal - SPR	Procurement / PO Only	\$20,756.51	\$20,756.51	911 Fund / SPR	No		DOA - 9/30/24		
FY24	PowerPhone, Inc	PO704364	FY24 - OUC - Technology - PowerPhone Total Response Call Handling Software, Base Year Continuation	Contract	\$80,000.00	\$80,000.00	Local	No	CW104658	Base Period	Selena MacArthur	Yes
FY24	Public Safety Group	PO698742	FY24 - OUC - OPSD - Public Safety Group Training Courses - SPR	Procurement / PO Only	\$21,800.00	\$21,800.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	PulsePoint Foundation	PO696101	FY24 - OUC - Technology - PulsePoint CPR Application Maintenance - SPR	Procurement / PO Only	\$13,000.00	\$13,000.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Purvis Systems Inc.	PO699117	FY24 - OUC - Technology - Fire Station Alerting System Maintenance and Warranty, Opt Yr 3 - SPR	Contract	\$358,548.00	\$358,548.00	911 Fund / SPR	No	CW85355	Option Year 3	Zahid Chohan & Brittany Galloway-Mynatt	No
FY24	Radiant Systems Integrators Inc.	PO709440	FY24 - OUC - Technology - Radio Cache Codan Repeaters - 1UCUA2	Procurement / PO Only	\$32,973.20	\$32,973.20	Grant	No		DOA - 9/30/24		
FY24	RMS Enterprise Solutions, Inc	PO696221	FY24 - OUC - Technology - RMS Konfyd Solution Maintenance Renewal - SPR	Procurement / PO Only	\$5,677.93	\$5,677.93	911 Fund / SPR	No		DOA - 9/30/24		
FY24	ROVOTEC LLC	PO709715	FY24 - OUC - Technology - SQL Database Administration Services, 3rd and 4th QTR - SPR	Procurement / PO Only	\$25,000.00	\$25,000.00	911 Fund / SPR	Yes		DOA - 9/30/24		
FY24	ROVOTEC LLC	PO695965	FY24 - OUC - Technology - SQL Database Administration Services - SPR	Procurement / PO Only	\$25,000.00	\$24,875.00	911 Fund / SPR	Yes		DOA - 9/30/24		
FY24	Safran Trusted 4D Inc	PO707049	FY24 - OUC - Technology - Safran Maintenance Renewal - SPR	Procurement / PO Only	\$2,748.00	\$2,748.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Site Safe, LLC	PO712601	FY24 - OUC - Technology - HSEMA EME Study - MOU	Procurement / PO Only	\$6,250.00	\$6,250.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	SOLARWINDS INC.	PO706025	FY24 - OUC - Technology - Loggly Annual Subscription Renewal - SPR	Procurement / PO Only	\$5,496.00	\$5,496.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	STATE POWER CONVERSION SERVICE	PO698263-V2	FY24 - OUC - Technology - UCC UPS A Emergency Repair - SPR	Procurement / PO Only	\$7,405.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Syniverse Technologies, Inc.	PO695985	FY24 - OUC - Technology - Syniverse Technologies LATAlink S57 Renewal - SPR	Procurement / PO Only	\$12,948.80	\$32,980.94	911 Fund / SPR	No		DOA - 9/30/24		
FY24	TECHOPS SPECIALTY VEHICLES LLC	PO712072	FY24 - OUC - Technology - Radio Cache Deployable Trunking Trailer Jack Repair - 1UCUA2	Procurement / PO Only	\$1,406.20	\$1,406.20	Grant	No		DOA - 9/30/24		
FY24	Technomic, LLC	PO713706-V2	FY24 - OUC - Facilities - PSCC UPS Battery Replacement - UC2TDC	Contract	\$108,000.00	\$108,000.00	Capital - UC2TDC	Yes	DCAM-24-CS-DCSS-0007	Base Period	Agyei Hargrove	Yes
FY24	Technomic, LLC	PO695910	FY24 - OUC - Technology - Radio Antenna and Tower Site Maintenance, Opt Yr 2 - SPR	Contract	\$80,645.83	\$78,135.98	911 Fund / SPR	Yes	CW96353	Option Year 2	Brittany Galloway-Mynatt	No
FY24	Technomic, LLC	PO699440	FY24 - OUC - Technology - PSCC Radio Antenna Relocation - UC304C	Contract	\$110,500.00	\$47,500.00	Capital - UC304	No	DCAM-24-CS-DCSS-0001	Base Period	Satish Baagi	Yes
FY24	Technomic, LLC	PO712238	FY24 - OUC - Technology - Replacement Chiller Condenser Pump - PHASE 2	Procurement / PO Only	\$21,513.76	\$21,513.76	Capital - CERCE	No		DOA - 9/30/24		
FY24	Telecommunications Dev Corp	PO709440	FY24 - OUC - Technology - PSCC Telecommunications Center Clean up - Phase 2 (Verizon Equipment) - SPR	Procurement / PO Only	\$21,840.00	\$21,840.00	911 Fund / SPR	Yes		DOA - 9/30/24		
FY24	Telecommunications Dev Corp	PO709095	FY24 - OUC - Technology - PSCC Telco Closet Clean Up - Phase 1 - SPR	Procurement / PO Only	\$7,280.00	\$7,280.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Telephone Doctor, Inc.	PO700916	FY24 - OUC - OPSD - Service Skill eLearning Licenses - SPR	Procurement / PO Only	\$8,990.00	\$8,990.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO710426	FY24 - OUC - Facilities - UCC Panel PC and Controller Upgrade - SPR	Procurement / PO Only	\$20,460.00	\$18,600.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO713201	FY24 - OUC - Facilities - Visitor Entrance Power Cylinder Replacement - SPR	Procurement / PO Only	\$9,900.00	\$9,900.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO709809	FY24 - OUC - Facilities - UCC Equipment Purchase - SPR	Procurement / PO Only	\$7,255.09	\$7,255.09	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO710570	FY24 - OUC - Facilities - Chiller Control Panel Replacement - SPR	Procurement / PO Only	\$2,981.00	\$2,981.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO706183	FY24 - OUC - Financial Operations - UCC Carpet Repair - SPR	Procurement / PO Only	\$2,710.40	\$2,710.40	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO697415	FY24 - OUC - Facilities - UCC Call Center Vest Cover Cleaning - SPR	Procurement / PO Only	\$6,084.10	\$0.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO706182	FY24 - OUC - Financial Operations - Visitor Entrance Door Actuators Replacements - SPR	Procurement / PO Only	\$3,839.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO706751	FY24 - OUC - Financial Operations - UCC Hostway Door Interlocks and Drive Blocks - SPR	Procurement / PO Only	\$5,319.60	\$0.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO709848	FY24 - OUC - Financial Operations - UCC Panel Replacement - Local	Procurement / PO Only	\$3,190.00	\$0.00	Local	No		DOA - 9/30/24		
FY24	THE DONOHUE COMPANIES INC	PO709905	FY24 - OUC - Facilities - Closed Loop Pump #3 Rebuild - local	Procurement / PO Only	\$9,020.00	\$0.00	Local	No		DOA - 9/30/24		
FY24	The Savoy Group	PO709641	FY24 - OUC - OPSD - Savoy Group Leadership Training - SPR	Procurement / PO Only	\$9,995.00	\$9,995.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	The Tenacious Telecommunicator LLC	PO707693	FY24 - OUC - OPSD - Tenacious Telecommunicator Feedback Fluency Training - SPR	Procurement / PO Only	\$7,756.72	\$7,756.72	911 Fund / SPR	No		DOA - 9/30/24		
FY24	TRANSGLOBAL BUSINESS SYSTEMS INC	PO698329-V2	FY24 - OUC - Technology - (De)oblate Powerphone Total Response Call Handling Software, Base Year	Procurement / PO Only	\$0.00	\$0.00	Local	No		DOA - 9/30/24		
FY24	UKG Kronos Systems LLC	PO712721-V2	FY24 - OUC - 911 Operations - UKG TeleStaff Scheduling Software - SPR	Procurement / PO Only	\$15,984.00	\$15,975.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Veritas Consulting Group, LLC	PO704786	FY24 - OUC - Facilities - PSCC Camera Replacement - UC304C	Procurement / PO Only	\$6,048.00	\$6,048.00	Capital - UC304	No		DOA - 9/30/24		
FY24	Viavi	PO704948-V2	FY24 - OUC - Technology - Viavi Calibration Services - SPR	Procurement / PO Only	\$8,087.00	\$5,299.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Viavi	PO711000	FY24 - OUC - Technology - Viavi Calibration Services (replacement PO) - SPR	Procurement / PO Only	\$2,788.00	\$769.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Watson Furniture Group	PO700538	FY24 - OUC - Technology - Watson Console Status Light Installation - SPR	Procurement / PO Only	\$39,463.60	\$39,463.60	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Watson Furniture Group	PO699292	FY24 - OUC - Facilities - PSCC Console Takedown and Removal - SPR	Procurement / PO Only	\$4,500.00	\$4,500.00	911 Fund / SPR	No		DOA - 9/30/24		
FY24	West Publishing Corp	PO695559	FY24 - OUC - Legal - Westlaw Services - SPR	Procurement / PO Only	\$8,892.64	\$8,892.64	911 Fund / SPR	No		DOA - 9/30/24		
FY24	Wireless Communications, Inc	PO709109	FY24 - OUC - Radio Cache Duplexer Tuning - 1UCUA2	Procurement / PO Only	\$2,475.00	\$2,475.00	Grant	No		DOA - 9/30/24		
FY24	ZOLL MEDICAL CORPORATION	PO703579	FY24 - OUC - Technology - ATRIS - Automated External Defibrillator (AED) Link Software License - SPR	Procurement / PO Only	\$21,150.00	\$21,150.00	911 Fund / SPR	No		DOA - 9/30/24		
FY25	ABC TECHNICAL SOLUTIONS I	PO714485	FY25 - OUC - Technology - NG911 Telecommunications Infrastructure Support Services, Opt Yr 4 Contin	Contract	\$77,913.00	\$27,514.00	911 Fund / SPR	Yes	CW80929	Option Year 4	Selena MacArthur	No
FY25	ABC TECHNICAL SOLUTIONS I	PO717689	FY25 - OUC - Technology - IT Supplies and AV Receivers - SPR	Procurement / PO Only	\$7,979.12	\$7,979.12	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ABC TECHNICAL SOLUTIONS I	PO714823	FY25 - OUC - Technology - Audio Visual Maintenance Services - SPR	Procurement / PO Only	\$9,950.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ABC TECHNICAL SOLUTIONS I	PO721486	FY25 - OUC - Technology - IT Docking Stations - SPR	Procurement / PO Only	\$8,584.45	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ACCENTURE LLP	PO720773	FY25 - OUC - Technology - DC311 Capsule Maintenance, Opt Yr 1 - SPR	Contract	\$469,255.00	\$469,255.00	911 Fund / SPR	No	CW113022	Option Year 1	Brittany Galloway-Mynatt	No
FY25	Ad Box Promo Agency, LLC	PO716809	FY25 - OUC - OPSD - PERFORM Week Collateral for OPSD - SPR	Procurement / PO Only	\$3,511.65	\$3,511.65	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ASSOCIATION OF PUBLIC SAFETY	PO719559	FY25 - OUC - Technology - APCO Virtual Communications Center Supervisor Training - SPR	Procurement / PO Only	\$13,625.00	\$3,550.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ASSOCIATION OF PUBLIC SAFETY	PO716405	FY25 - OUC - OPSD - APCO CTO Training Manuals - SPR	Procurement / PO Only	\$3,410.61	\$3,410.61	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ASSOCIATION OF PUBLIC SAFETY	PO718341	FY25 - OPSD - APCO FY25 Membership Renewal - SPR	Procurement / PO Only	\$2,722.00	\$2,722.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ASSOCIATION OF PUBLIC SAFETY	PO719558	FY25 - OUC - Technology - APCO Law Enforcement Virtual Class - SPR	Procurement / PO Only	\$13,770.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	ASSOCIATION OF PUBLIC SAFETY	PO719462	FY25 - OUC - Technology - APCO Fire Services Communications Virtual Training - SPR									



FY25 OUC Performance Hearing

FY24 - FY25 Contracts, Procurements, and Leases

FY	Vendor - Name	PO #	Nature of Contract / Procurement	Procurement Type	Amount Ordered	Amount Expended	Funding Source	Competitively Bid	Contract Number	Contract Term	Contract Monitor / CA	Contract Available to public online?
FY25	CDW GOVERNMENT INC	P0720063	FY25 - OUC - Technology - Smartboards for Inauguration - DPIC	Procurement / PO Only	\$7,562.06	\$0.00	DPIC	No		DOA - 9/30/25		
FY25	CHARAMONTE CONSTRUCTION COMP	P0721097	FY25 - OUC - Facilities - PSC Outside Panel Upgrades - UC304C	Procurement / PO Only	\$4,152.63	\$4,152.63	Capital - UC304	No		DOA - 9/30/25		
FY25	ClearMyPlace Maintenance & Rec	P0715087	FY25 - OUC - Facilities - 9-1-1 Console Cleaning Services, 1st-2nd QTR - SPR	Procurement / PO Only	\$24,000.00	\$17,000.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Coudati Technologies	P0720823	FY25 - OUC - Technology - VO Assessment - SPR	Procurement / PO Only	\$4,750.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Commsys, Inc	P0714789	FY25 - OUC - Technology - CAD Automated Alarm Protocols - SPR	Procurement / PO Only	\$5,000.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	COMPUTER AID INC	P0719731	New - IT Consultants (StAr2) - FY25 - OUC - Hardware Engineer (Journeyman) - SPR	Contract	\$11,660.40	\$101,056.80	911 Fund / SPR	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0721060	Option 3 - IT Consultants (StAr2) - FY25 - OUC - Hardware Engineer (Journeyman) - SPR	Contract	\$101,056.80	\$101,056.80	911 Fund / SPR	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714298-V2	Modification - IT Consultants (StAr2) - FY25 - OUC - Subject Matter Expert - Technology Specific (Master)	Contract	\$70,227.52	\$70,227.52	Capital - AFC02	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714160	Continuation - IT Consultants (StAr2) - FY25 - OUC - Program Manager (Master) - CERCE	Contract	\$70,200.00	\$66,150.00	Capital - CERCE	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714153	Continuation - IT Consultants (StAr2) - FY25 - OUC - SME - RF Engineer - Senior - UC303C	Contract	\$58,260.80	\$56,368.00	Capital - UC303	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714222	Continuation - IT Consultants (StAr2) - FY25 - OUC - SME - Technology Specific (Senior) - BAR01C	Contract	\$58,260.80	\$54,675.52	Capital - BAR01	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0715578	Continuation - IT Consultants (StAr2) - FY25 - OUC - SME - Technology Specific (Senior) - SPR	Contract	\$58,260.80	\$46,608.64	911 Fund / SPR	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714139	Continuation - IT Consultants (StAr2) - FY25 - OUC - SME - RF Engineer - Senior - UC303C	Contract	\$58,260.80	\$46,216.50	Capital - UC303	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714398	Continuation - IT Consultants (StAr2) - FY25 - OUC - Application Technical Specialist (Journeyman) - AF	Contract	\$48,323.60	\$43,398.31	Capital - AFC02	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714356	Continuation - IT Consultants (StAr2) - FY25 - OUC - Subject Matter Expert - Technology Specific - Jour	Contract	\$52,400.40	\$42,323.40	Capital - AFC02	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714480	Continuation - IT Consultants (StAr2) - FY25 - OUC - Application Technical Specialist (Journeyman) - AF	Contract	\$24,626.45	\$15,983.96	Capital - AFC02	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714517-V2	Option Three - Continuation - IT Consultants (StAr2) - FY25 - OUC - Program Manager (Master) - CERCE	Contract	\$210,600.00	\$14,985.00	Capital - CERCE	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0714295	Continuation - IT Consultants (StAr2) - FY25 - OUC - Application Developer (Journeyman) - AFC02C	Contract	\$18,200.00	\$14,840.00	Capital - AFC02	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0718344	New - IT Consultants (StAr2) - FY25 - OUC - Project Manager (Journeyman) - AFC02C	Contract	\$38,948.00	\$14,474.00	Capital - AFC02	Yes	CW95481	Option Year 2	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720002	Option 3 - IT Consultants (StAr2) - FY25 - OUC - OUC SME - RF Engineer - Senior - UC303C	Contract	\$174,782.40	\$14,453.16	Capital - UC303	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720525	Option 3 - IT Consultants (StAr2) - FY25 - OUC - Subject Matter Expert - Technology Specific (Master)	Contract	\$194,937.60	\$14,245.44	Capital - AFC02	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720523	Option 3 - IT Consultants (StAr2) - FY25 - OUC - SME - Technology Specific (Senior) - BAR01C	Contract	\$174,782.40	\$10,755.84	Capital - BAR01	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720001	Option 3 - IT Consultants (StAr2) - FY25 - OUC - Application Technical Specialist (Journeyman) - AFC02C	Contract	\$144,970.80	\$9,664.72	Capital - AFC02	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720522	Option 3 - IT Consultants (StAr2) - FY25 - OUC - SME - RF Engineer - Senior - UC303C	Contract	\$174,782.40	\$9,019.22	Capital - UC303	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720007	Option 3 - Continuation - IT Consultants (StAr2) - FY25 - OUC - Project Manager (Journeyman) - AFC02C	Contract	\$174,782.40	\$7,384.80	Capital - AFC02	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720053	Option 3 - IT Consultants (StAr2) - FY25 - OUC - Subject Matter Expert - Technology Specific - Journey	Contract	\$157,201.20	\$6,550.05	Capital - AFC02	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720524	Option 3 - IT Consultants (StAr2) - FY25 - OUC - SME - Technology Specific (Senior) - SPR	Contract	\$174,782.40	\$6,274.24	911 Fund / SPR	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720051	Option 3 - IT Consultants (StAr2) - FY25 - OUC - Application Developer (Journeyman) - AFC02C	Contract	\$54,600.00	\$0.00	Capital - AFC02	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	COMPUTER AID INC	P0720052	Option 3 - IT Consultants (StAr2) - FY25 - OUC - Application Technical Specialist (Journeyman) - AFC02C	Contract	\$73,879.35	\$0.00	Capital - AFC02	Yes	CW95481	Option Year 3	N / A - OCTO Managed Contract	Yes
FY25	Data Center Solutions Commercial Service	P0717220	FY25 - OUC - Technology - Rhode Island Toshiba UPS Replacement - SPR	Procurement / PO Only	\$24,836.00	\$24,836.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0719103	FY25 - OUC - Technology - THOR TV and Tablet Replacement - SPR	Procurement / PO Only	\$19,517.50	\$0.00	911 Fund / SPR	Yes		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0717982	FY25 - OUC - Technology - North Guard Shovel Modification - SPR	Procurement / PO Only	\$15,858.50	\$0.00	911 Fund / SPR	Yes		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0719446	FY25 - OUC - Technology - Relocate UDC Electrical Equipment - SPR	Procurement / PO Only	\$5,030.00	\$5,030.00	911 Fund / SPR	Yes		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0719203	FY25 - OUC - Technology - UPS Delivery and Installation Services - SPR	Procurement / PO Only	\$3,819.00	\$3,819.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0717972	FY25 - OUC - Technology - THOR Desk Lamp Replacement - SPR	Procurement / PO Only	\$16,678.68	\$0.00	911 Fund / SPR	Yes		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0719312	FY25 - OUC - Facilities - UCC Chiller Plant Condenser Water Pump - SPR	Procurement / PO Only	\$9,487.50	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Data Center Solutions Commercial Service	P0720734	FY25 - OUC - Technology - Portable Generator Docking Stations for Radio Sites - DPIC	Procurement / PO Only	\$89,652.00	\$0.00	DPIC	No		DOA - 9/30/25		
FY25	DECCAN INTERNATIONAL	P0714531	FY25 - OUC - Technology - LiveMUM - SPR	Procurement / PO Only	\$57,701.00	\$57,701.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Dell Marketing LP	P0714629	FY25 - OUC - Technology - Dell Pro Support Renewal - SPR	Procurement / PO Only	\$2,114.11	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	DJ's Hospitality Services	P0718428	FY25 - OUC - Technology - THOR Cleaning & Sanitation Services - SPR	Procurement / PO Only	\$9,000.00	\$2,250.40	911 Fund / SPR	No		DOA - 9/30/25		
FY25	EATON CORPORATION	P0718349	FY25 - OUC - Facilities - UCC 911 Power Quality Report - SPR	Procurement / PO Only	\$24,592.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	EATON CORPORATION	P0719040	FY25 - OUC - Technology - Emergency Services to Repair Generator - SPR	Procurement / PO Only	\$3,724.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Frontline Public Safety Solutions	P0714144	FY25 - OUC - OPSD - Frontline Public Safety Training Software Renewal - SPR	Procurement / PO Only	\$27,072.00	\$27,072.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	GREAT AMERICAN CORP	P0720197	FY25 - OUC - Inauguration - Boxed Meals for Essential Staff for Inauguration - UCSBP	Procurement / PO Only	\$5,750.00	\$5,750.00	DPIC	No		DOA - 9/30/25		
FY25	HerLight Training, LLC	P0720100	FY25 - OUC - OPSD - HerLight FY25 Training Courses - SPR	Procurement / PO Only	\$90,000.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	High Tech Battery Solutions Inc	P0718235	FY25 - OUC - Technology - BDA Batteries for DGS - SPR	Procurement / PO Only	\$5,995.60	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Intergraph Corporation dba Hexagon Safety	P0714167	FY25 - OUC - Technology - Letter Contract - CAD Maintenance, RSAs and Ancillary Services - SPR	Contract	\$45,282.90	\$427,323.40	911 Fund / SPR	No	CW118505	Base Period	Brittany Galloway-Mynatt	No
FY25	Intergraph Corporation dba Hexagon Safety	P0718208	FY25 - OUC - Technology - CAD HxGN Connect - SPR	Contract	\$175,932.00	\$0.00	911 Fund / SPR	No	CW122165	Base Period	Selena MacArthur	No
FY25	Intergraph Corporation dba Hexagon Safety	P0721044	FY25 - OUC - Technology - Definitized Contract - CAD Maintenance, RSAs and Ancillary Services - SPR	Contract	\$1,993,085.72	\$0.00	911 Fund / SPR	No	CW118505	Base Period	Brittany Galloway-Mynatt	No
FY25	Intrado Life & Safety, Inc	P0714951	FY25 - OUC - Technology - NG9-1-1 VIPER Maintenance, Opt Yr 1 - SPR	Contract	\$464,958.92	\$447,123.92	911 Fund / SPR	No	CW118556	Base Period	Brittany Galloway-Mynatt	No
FY25	Intrado Life & Safety, Inc	P0717892	FY25 - OUC - Technology - Intrado VIPER Power9-1-1 Laptops - UCSBP	Procurement / PO Only	\$61,158.63	\$61,158.63	DPIC	No		DOA - 9/30/25		
FY25	LAW ENFORCEMENT PSYCHOLOGICAL	P0714841	FY25 - OUC - HR - Consulting Services for Emergency Service Employment Screening and Hiring - SPR	Procurement / PO Only	\$24,895.00	\$2,550.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Matrix Consulting Group, LTD.	P0721281	FY25 - OUC - Agency Management - Agency Assessment and Strategic Plan, CW118054 Base Year Contract	Contract	\$142,702.00	\$0.00	911 Fund / SPR	No	CW118054	Base Period	Brittany Galloway-Mynatt	No
FY25	MCS OnCo LLC dba Weissco Power	P0717260	FY25 - OUC - Technology - HVAC, UPS, and Generator Break-Fix Repairs, Opt Yr 1 Continuation - SPR	Contract	\$47,592.17	\$750.60	911 Fund / SPR	Yes	CW105066	Base Period	Brittany Galloway-Mynatt	No
FY25	MICHAEL BAKER INTERNATIONAL	P0714810	FY25 - OUC - Technology - GIS Data Support Services - SPR	Procurement / PO Only	\$16,560.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Morcom International, Inc	P0714960	FY25 - OUC - Technology - BDA Monitoring Services, Opt Yr 3 - SPR	Contract	\$226,394.00	\$59,874.00	911 Fund / SPR	Yes	CW95853	Option Year 3	Brittany Galloway-Mynatt	No
FY25	Morcom International, Inc	P0720705	FY25 - OUC - Technology - Indoor Distributed Antenna System - CW112991, Opt Yr 1 - SPR	Contract	\$106,950.00	\$0.00	911 Fund / SPR	No	CW112991	Option Year 1	Kevin Hartwig	No
FY25	Morcom International, Inc	P0721170	FY25 - OUC - Technology - Distributed Antenna System (DAS) and BDA Implementation in MPD Department	Contract	\$146,514.00	\$0.00	Capital - BAR01	No	CW112991	Base Period	Kevin Hartwig	No
FY25	Motorola Solutions	P0718172	FY25 - OUC - Technology - Motorola Service Agreement and Ancillary Services, Year 4 - CW90443 - SPR	Contract	\$3,158,788.37	\$2,881,602.41	SPR and Interagency Pri	No	CW90443	Year 4 - Multiyear Agreement	Kevin Hartwig	No
FY25	Motorola Solutions	P0718140	FY25 - OUC - Technology - Motorola Radio Batteries and Accessories for Inauguration - UCSBP	Contract	\$75,667.00	\$75,667.00	DPIC	No	CW122037	Base Period	Agustinus Bustan	No
FY25	Motorola Solutions	P0717209	FY25 - OUC - Technology - Radio Batteries for FEMS - SPR	Procurement / PO Only	\$10,500.00	\$10,500.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Motorola Solutions	P0717835	FY25 - OUC - Technology - WAVE Licenses for Inauguration - SPR	Procurement / PO Only	\$3,900.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Motorola Solutions	P0718829	FY25 - OUC - Technology - Radio Programming Accessories - SPR	Procurement / PO Only	\$8,597.60	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Motorola Solutions	P0717338	FY25 - OUC - Technology - Motorola Radio Communication Equipment and Accessories Allowance - CW	Contract	\$10,143,844.06	\$0.00	Capital - UC303	No	CW90443	Year 4 - Multiyear Agreement	Kevin Hartwig	No
FY25	Motorola Solutions	P0720196	FY25 - OUC - Technology - MCC7500E Laptop Configuration - DPIC	Procurement / PO Only	\$14,215.39	\$0.00	DPIC	No		DOA - 9/30/25		
FY25	Motorola Solutions	P0720195	FY25 - OUC - Technology - Motorola Radio Console/Laptops (MCC7500E) - DPIC	Procurement / PO Only	\$62,272.00	\$0.00	DPIC	No		DOA - 9/30/25		
FY25	MUNICIPAL EMERGENCY SERVICES	P0715819	FY25 - OUC - Financial Operations - OUC Uniforms, CW115562 Base Yr Continuation - SPR	Contract	\$57,814.79	\$0.00	911 Fund / SPR	Yes	CW115562	Base Period	Brittany Galloway-Mynatt	No
FY25	MVS Inc.	P0714481	FY25 - OUC - Technology - Smart 911 Maintenance & Rave Licenses, Opt Yr 3 - SPR & Local	Contract	\$508,839.02	\$508,839.02	911 Fund / SPR	Yes	CW95411	Option Year 3	Selena MacArthur & Brittany Galloway-Mynatt	Yes
FY25	MVS Inc.	P0720189	FY25 - OUC - Technology - Radio Interfere locating equipment - DPIC	Contract	\$390,545.43	\$390,545.43	DPIC	Yes	CW105702	Base Period	Kevin Hartwig	No
FY25	MVS Inc.	P0717367	FY25 - OUC - Technology - 20 New Adobe Acrobat Pro Licenses (prorated) - SPR	Procurement / PO Only	\$1,198.00	\$1,198.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	MVS Inc.	P0720207	FY25 - OUC - Technology - 911 Laptops and Monitors for Dispatch - DPIC	Procurement / PO Only	\$48,100.15	\$0.00	DPIC	Yes		DOA - 9/30/25		
FY25	National Emergency Number Asso	P0714291	FY25 - OUC - OPSD - NENA Online Telecommunicator Core Competencies Training - SPR	Procurement / PO Only	\$20,182.50	\$20,182.50	911 Fund / SPR	No		DOA - 9/30/25		
FY25	National Emergency Number Asso	P0714281	FY25 - OUC - OPSD - NENA Continuing Education Training Courses - SPR	Procurement / PO Only	\$25,254.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	NEW LIGHT TECHNOLOGIES, INC.	P0720841	FY25 - OUC - Technology - OUC-IT Contractor Support for Inauguration Dashboards - UCSBP	Procurement / PO Only	\$24,552.45	\$0.00	DPIC	No		DOA - 9/30/25		
FY25	NICE SYSTEMS INC.	P0718748	FY25 - OUC - Technology - NICE Maintenance Services - SPR	Contract	\$248,290.00	\$248,290.00	911 Fund / SPR	No	CW112026	Option Year 1	Brittany Galloway-Mynatt	No
FY25	OUTFRONT MEDIA INC.	P0719294	FY25 - OUC - Communications - 9-1-1 Recruitment WMATA Campaign - SPR	Procurement / PO Only	\$39,900.00	\$0.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	PC Net, Inc.	P0714854	FY25 - OUC - Technology - MDC Replacement for MPD and FEMS - CW90336, Opt Yr 2 Continuation - L	Contract	\$50,618.00	\$25,593.00	Capital - UC302	No	CW90336	Option Year 2	Kevin Hartwig	No
FY25	PC Net, Inc.	P0716527	FY25 - OUC - Technology - MPD Motorcycle Antennas - SPR	Procurement / PO Only	\$14,741.24	\$14,741.24	911 Fund / SPR	No		DOA - 9/30/25		
FY25	PC Net, Inc.	P0718427	FY25 - OUC - Technology - Panorama Antennas for MDCs - SPR	Procurement / PO Only	\$12,882.00	\$12,882.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	PowerPhone, Inc	P0717485	FY25 - OUC - Technology - PowerPhone Total Response Call Handling Software, Opt Year 1 Continuation	Contract	\$1,100.00	\$0.00	911 Fund / SPR	No	CW104658	Base Period	Selena MacArthur	Yes
FY25	PUBLIC PERFORMANCE MANAGEMENT	P0718141	FY25 - OUC - 911 Operations - Telestaff Software Implementation and Configuration - DWB02C	Procurement / PO Only	\$41,238.00	\$20,619.00	Capital - DWB02	No		DOA - 9/30/25		
FY25	PulsePoint Foundation	P0714804	FY25 - OUC - Technology - PulsePoint CPR Application Maintenance - SPR	Procurement / PO Only	\$13,000.00	\$13,000.00	911 Fund / SPR	No		DOA - 9/30/25		
FY25	Purvis System Inc.	P0714510	FY25 - OUC - Technology - Fire Station Alerting System Maintenance and Warranty, Opt Yr 4 - SPR	Contract	\$369,312.00	\$92,328.00	911 Fund / SPR	No	CW85355	Option Year 4	Brittany Galloway-Mynatt	No
FY25	RapidSOS, Inc	P0720913	FY25 - OUC - Technology - RapidSOS Mapping Solution Software - SPR	Contract	\$105,780.00	\$0.00	911 Fund / SPR	No				



FY25 OUC Performance Hearing
FY24 - FY25 Contracts, Procurements, and Leases

FY	Vendor - Name	PO #	Nature of Contract / Procurement	Procurement Type	Amount Ordered	Amount Expended	Funding Source	Competitively Bid	Contract Number	Contract Term	Contract Monitor / CA	Contract Available to public online?
Total				285	\$44,863,573.58	\$24,248,778.77						101

Attachment Q#19

<u>Case ID</u>	<u>Matter Description</u>	<u>Client Sort</u>	<u>Area of Law</u>	<u>Opened Date</u>	<u>Status Date</u>	<u>Assigned</u> <u>Status</u>	<u>Professionals</u>	<u>Brief Summary</u>	<u>Dollar Amount</u>
2021 CA4461 B	Taylor Oshan, et al. v. DC	OUC	Litigation	11/30/2021		Open	James Underwood	Automobile Personal Injury	\$95,000,000.00
2022 CA 002003 V	Kendra Thomas v. DC	OUC	Litigation	5/10/2022		Open	Alex Karpinski	Automobile Personal Injury (FEMS)	\$2,000,000.00
2022 CA 000005 B	Marvin Martin v. DC	OUC	Litigation	1/4/2022		Open	James Wiley	Automobile Personal Injury	\$500,000.00
2023-CAB-001335	Cleo Subido v. The District Of Columbia et al.	OUC	Litigation	3/2/2023		Open	James Underwood	Whistleblower. Agency was removed as a party.	Back pay and interest on back pay. \$10,000 from each defendant.
CA No. 1:23-cv-01945-ACR	Bread for the City v. District of Columbia et al.	OUC	Litigation	7/6/2023		Open	Adam Daniel	Bread for the City, represented by the ACLU of DC and the Sheppard Mullin law firm allege that the District of Columbia violates the ADA and the Rehabilitation Act through mental health diversion program by not ensuring mental health providers always respond to mental health emergencies, not police.	Declaratory and injunctive relief; Plaintiff's costs and fees.
2024-CAB-001668	Aujah Griffin, Personal Representative, Estate of David Earl Griffin v. District of Columbia et al.	OUC	Litigation	3/14/2024		Closed	Christopher Pantel	Wrongful death. All claims dismissed against OUC, individual John and Jane Doe defendants. Notice of appeal (filed December 6, 2024). No further information on appeal at this time.	Dismissed.

<u>Matter</u>							<u>Assigned</u>		
<u>Descripti</u>	<u>Client</u>	<u>Area of</u>	<u>Opened</u>	<u>Status</u>			<u>Professio</u>	<u>Brief</u>	<u>Dollar</u>
<u>Matter ID</u>	<u>on</u>	<u>Sort</u>	<u>Law</u>	<u>Date</u>	<u>Date</u>	<u>Status</u>	<u>nals</u>	<u>Summary</u>	<u>Amount</u>

Attachment Q#44

Year of Date-Time	Quarter of Date-Time	Month of Date-Time	Agency	Event ID	Queue to Dispatch(In seconds)	Queue to Dispatch Time: hh:mm:ss
FY 2024	Q1	October	DCFEMS	F230175638	24	0:00:24
				F230178851	32	0:00:32
				F230186498	37	0:00:37
				F230188167	254	0:04:14
			MPD	I20230556881	28	0:00:28
				I20230562981	0	0:00:00
				I20230573337	42	0:00:42
				I20230573756	0	0:00:00
				I20230592494	186	0:03:06
				I20230595630	11	0:00:11
				I20230597841	269	0:04:29
				I20230600589	132	0:02:12
				I20230614140	66	0:01:06
				I20230614144	2510	0:41:50
		November	DCFEMS	F230196286	0	0:00:00
				F230198341	0	0:00:00
				F230199937	71	0:01:11
				F230199940	13	0:00:13
				F230208267	0	0:00:00
			MPD	I20230617804	0	0:00:00
				I20230618815	0	0:00:00
				I20230632169	0	0:00:00
				I20230633995	0	0:00:00
				I20230636326	22	0:00:22
				I20230636408	570	0:09:30
				I20230638717	0	0:00:00
				I20230643447	0	0:00:00
				I20230644877	0	0:00:00
				I20230659058	0	0:00:00
				I20230659306	0	0:00:00
				I20230662912	76	0:01:16
		December	DCFEMS	F230213468	32	0:00:32
				F230216827	12	0:00:12
				F230218666	37	0:00:37
				F230220867	44	0:00:44
				F230225602	21	0:00:21
				F230229039	73	0:01:13
				F230229134	9	0:00:09
			MPD	I20230673083	84	0:01:24
				I20230673133	0	0:00:00
				I20230673134	0	0:00:00
				I20230678298	0	0:00:00
				I20230678300	60	0:01:00
				I20230678999	4	0:00:04
				I20230688452	70	0:01:10
				I20230693663	18	0:00:18
				I20230693683	282	0:04:42
				I20230700447	100	0:01:40
				I20230700890	88	0:01:28
				I20230713818	0	0:00:00
				I20230713819	0	0:00:00
				I20230723334	0	0:00:00
				I20230723336	0	0:00:00

Q2	January	DCFEMS	I20230723515	65	0:01:05
			F240004613	9	0:00:09
			F240009810	0	0:00:00
			F240015051	69	0:01:09
			F240017770	25	0:00:25
			F240018685	29	0:00:29
		MPD	I20240003094	0	0:00:00
			I20240018980	0	0:00:00
			I20240021314	5	0:00:05
			I20240034412	28	0:00:28
			I20240034414	48	0:00:48
			I20240036880	0	0:00:00
			I20240036884	14	0:00:14
			I20240036916	2	0:00:02
			I20240040709	41	0:00:41
			I20240046268	35	0:00:35
			I20240048245	21	0:00:21
			I20240050602	67	0:01:07
			I20240051166	0	0:00:00
	February	DCFEMS	F240019568	21	0:00:21
			F240025892	0	0:00:00
			F240027986	18	0:00:18
			F240030079	20	0:00:20
			F240034776	0	0:00:00
		MPD	I20240053713	0	0:00:00
			I20240056239	25	0:00:25
			I20240067386	296	0:04:56
			I20240067387	241	0:04:01
			I20240067996	68	0:01:08
			I20240075027	45	0:00:45
			I20240075110	50	0:00:50
			I20240078287	67	0:01:07
			I20240084510	0	0:00:00
			I20240087168	132	0:02:12
			I20240091421	195	0:03:15
			I20240098065	33	0:00:33
			I20240098728	70	0:01:10
	March	DCFEMS	F240036465	0	0:00:00
			F240045620	16	0:00:16
			F240050700	20	0:00:20
			F240053511	0	0:00:00
			F240053520	20	0:00:20
			F240053707	18	0:00:18
		MPD	I20240103035	124	0:02:04
			I20240113595	11	0:00:11
			I20240113920	26	0:00:26
			I20240123362	94	0:01:34
			I20240131111	0	0:00:00
			I20240131116	0	0:00:00
			I20240132021	81	0:01:21
			I20240147363	20	0:00:20
			I20240147364	0	0:00:00
			I20240156006	0	0:00:00
			I20240156104	0	0:00:00
			I20240156544	135	0:02:15

Q3	April	DCFEMS	F240055430	30	0:00:30
			F240060216	0	0:00:00
			F240060876	55	0:00:55
			F240060877	16	0:00:16
			F240071814	54	0:00:54
			F240071815	164	0:02:44
		MPD	I20240161925	0	0:00:00
			I20240161929	82	0:01:22
			I20240173307	15	0:00:15
			I20240173313	0	0:00:00
			I20240176964	0	0:00:00
			I20240177786	56	0:00:56
			I20240183978	0	0:00:00
			I20240188647	0	0:00:00
			I20240188650	802	0:13:22
			I20240210910	100	0:01:40
			I20240210916	0	0:00:00
	May	DCFEMS	F240077711	83	0:01:23
			F240078197	0	0:00:00
			F240084390	0	0:00:00
			F240086948	58	0:00:58
			F240088443	28	0:00:28
			F240091321	0	0:00:00
		MPD	I20240228385	36	0:00:36
			I20240229860	0	0:00:00
			I20240229867	0	0:00:00
			I20240229896	377	0:06:17
			I20240231033	4	0:00:04
			I20240237093	0	0:00:00
			I20240241381	24	0:00:24
			I20240244306	25	0:00:25
			I20240248316	0	0:00:00
			I20240250072	0	0:00:00
			I20240250073	0	0:00:00
			I20240250944	0	0:00:00
			I20240255921	0	0:00:00
			I20240260525	33	0:00:33
			I20240260742	0	0:00:00
			I20240263255	0	0:00:00
			I20240269476	30	0:00:30
	June	DCFEMS	F240094736	71	0:01:11
			F240097909	0	0:00:00
			F240100990	9	0:00:09
			F240101812	0	0:00:00
			F240107745	0	0:00:00
			F240111523	30	0:00:30
		MPD	I20240274060	9	0:00:09
			I20240279909	29	0:00:29
			I20240284517	0	0:00:00
			I20240289370	0	0:00:00
			I20240298572	0	0:00:00
			I20240298576	0	0:00:00
			I20240301069	0	0:00:00
			I20240314757	62	0:01:02
			I20240318644	0	0:00:00

Q4	July	DCFEMS	I20240329894	0	0:00:00
			F240114473	0	0:00:00
			F240117789	0	0:00:00
			F240118004	28	0:00:28
			F240119653	15	0:00:15
			F240120406	0	0:00:00
			F240127283	92	0:01:32
			F240130549	19	0:00:19
		MPD	I20240338633	37	0:00:37
			I20240350928	0	0:00:00
			I20240351629	33	0:00:33
			I20240358349	11	0:00:11
			I20240360774	49	0:00:49
			I20240361527	0	0:00:00
			I20240361613	89	0:01:29
			I20240362740	0	0:00:00
			I20240373107	0	0:00:00
			I20240383001	73	0:01:13
			I20240384347	93	0:01:33
			I20240393615	0	0:00:00
			I20240393855	0	0:00:00
			I20240393857	0	0:00:00
	August	DCFEMS	F240132249	0	0:00:00
			F240132630	41	0:00:41
			F240138355	16	0:00:16
			F240147248	0	0:00:00
			F240147663	0	0:00:00
			F240148807	0	0:00:00
			F240148980	251	0:04:11
		MPD	I20240400012	55	0:00:55
			I20240401008	62	0:01:02
			I20240402008	0	0:00:00
			I20240412196	0	0:00:00
			I20240415538	52	0:00:52
			I20240424978	0	0:00:00
			I20240428943	0	0:00:00
			I20240442791	64	0:01:04
			I20240447831	0	0:00:00
			I20240451345	5	0:00:05
	September	DCFEMS	F240152619	14	0:00:14
			F240152631	21	0:00:21
			F240159753	0	0:00:00
			F240160837	37	0:00:37
			F240164801	0	0:00:00
			F240165472	22	0:00:22
			F240169827	12	0:00:12
			F240169828	0	0:00:00
			F240169985	27	0:00:27
		MPD	I20240458012	0	0:00:00
			I20240458013	143	0:02:23
			I20240469201	0	0:00:00
			I20240473788	0	0:00:00
			I20240478418	82	0:01:22
			I20240481030	40	0:00:40
			I20240492582	0	0:00:00

FY 2025	Q1	October		I20240494818	0	0:00:00
				I20240500706	0	0:00:00
				I20240504518	0	0:00:00
				I20240507666	23	0:00:23
				I20240507667	33	0:00:33
				I20240508093	0	0:00:00
		November	DCFEMS	F240179562	120	0:02:00
				F240188291	58	0:00:58
				F240188295	0	0:00:00
			MPD	I20240523638	102	0:01:42
				I20240537224	311	0:05:11
				I20240537236	332	0:05:32
				I20240537241	0	0:00:00
				I20240546421	0	0:00:00
				I20240564635	42	0:00:42
				I20240564638	0	0:00:00
				I20240564643	41	0:00:41
				I20240569195	28	0:00:28
		December	DCFEMS	F240190182	0	0:00:00
				F240197332	0	0:00:00
				F240203802	20	0:00:20
				F240204177	17	0:00:17
				F240206735	16	0:00:16
			MPD	I20240599361	0	0:00:00
				I20240601470	0	0:00:00
				I20240610957	19	0:00:19
				I20240611964	133	0:02:13
				I20240613080	0	0:00:00
				I20240613083	24	0:00:24
				I20240620542	6	0:00:06
			DCFEMS	F240208104	41	0:00:41
				F240209725	12	0:00:12
				F240209735	0	0:00:00
				F240223179	40	0:00:40
				F240226830	0	0:00:00
				F240226843	33	0:00:33
			MPD	I20240624539	0	0:00:00
				I20240629013	55	0:00:55
				I20240665821	0	0:00:00
				I20240665822	0	0:00:00
				I20240674808	0	0:00:00
				I20240674810	0	0:00:00
	Q2	January	DCFEMS	F250001110	0	0:00:00
				F250001297	40	0:00:40
				F250005809	0	0:00:00
				F250006465	8	0:00:08
				F250010733	0	0:00:00
				F250014229	8	0:00:08
			MPD	I20250014518	0	0:00:00
				I20250017086	0	0:00:00
				I20250017089	86	0:01:26
				I20250019463	0	0:00:00
				I20250032714	26	0:00:26
				I20250037723	0	0:00:00

Attachment Q#45

		Total 911 Calls	Answered	Abandoned	% Answered	% Abandoned	Calls in Q for over 15 seconds	Average C2A Time	Maximum C2A Time	% Answered < 10 Sec	% Answered <15 Secs.	% Answered < 20 Secs	% C2Q < 60 Secs	% C2Q <90 seconds
FY2024	October	87,711	72,404	15,307	82.55%	17.45%	13,188	0:00:13	0:53:40	64%	68%	72%	43.80%	71.30%
	November	81,295	69,130	12,165	85.04%	14.96%	11,909	0:00:11	0:03:33	69%	72%	76%	45.10%	72.00%
	December	79,089	68,687	10,402	86.85%	13.15%	11,832	0:00:10	0:04:15	72%	76%	79%	43.50%	71.10%
	January	74,949	65,716	9,233	87.68%	12.32%	11,947	0:00:09	0:00:00	75%	78%	81%	43.30%	69.90%
	February	69,005	64,322	4,683	93.21%	6.79%	11,086	0:00:04	0:03:23	87%	89%	91%	41.30%	68.40%
	March	80,213	72,268	7,945	90.10%	9.90%	11,655	0:00:07	0:03:54	79%	82%	85%	25.50%	52.50%
	April	82,445	70,646	11,799	85.69%	14.31%	11,704	0:00:10	0:03:57	72%	75%	78%	31.00%	59.40%
	May	88,144	69,614	18,530	78.98%	21.02%	12,864	0:00:16	0:03:47	60%	64%	68%	31.60%	60.10%
	June	87,036	69,726	17,310	80.11%	19.89%	12,675	0:00:15	0:04:09	61%	66%	69%	32.20%	60.80%
	July	87,803	75,657	12,146	86.17%	13.83%	12,940	0:00:10	0:03:55	72%	76%	79%	34.50%	64.30%
	August	81,618	66,947	14,671	82.02%	17.98%	12,139	0:00:14	0:03:54	64%	68%	72%	34.60%	62.20%
	September	79,839	68,074	11,765	85.26%	14.74%	13,384	0:00:11	0:03:58	70%	74%	77%	37.80%	64.60%
FY2025	October	81,036	72,991	8,045	90.07%	9.93%	13,347	0:00:07	0:04:37	78%	81%	83%	36.60%	62.90%
	November	72,087	68,459	3,628	94.97%	5.03%	12,707	0:00:04	0:04:05	89%	91%	93%	35.30%	62.50%
	December	73,746	70,993	2,753	96.27%	3.73%	12,985	0:00:02	1:19:45	94%	95%	96%	35.30%	62.10%
	January	58,813	56,490	2,323	96.05%	3.95%	9,874	0:00:02	0:04:16	94%	95%	96%	36.40%	62.40%

		Total Number of MPD and FEMS Priority 1 Events	Average Call queue to dispatch time for Priority 1 calls to FEMS and MPD	Maximum queue to dispatch time for Priority 1 calls to FEMS and MPD	Average time of call-to-arrival-on-the-scene times for Priority 1 calls to FEMS and MPD	Maximum all-to-arrival-on-the-scene times for Priority 1 calls to FEMS and MPD	Count of ALS Events	Total Number All Events	% of ALS Versus Total	1033 - Queue to Dispatch time for each 10-33 received
FY2024	October	15,932	0:01:12	0:14:53	00:09:53	05:17:43	2,804	85,806	3.27%	0:01:27
	November	14,593	0:01:08	0:14:58	00:10:30	21:17:30	2,450	78,844	3.19%	0:00:53
	December	14,171	0:01:06	0:14:57	00:09:03	13:10:03	2,389	75,417	3.17%	0:00:33
	January	14,380	0:01:05	0:14:57	00:10:30	09:46:35	2,245	73,730	3.04%	0:00:31
	February	13,630	0:01:08	0:14:58	00:10:11	21:39:48	2,525	70,355	3.59%	0:01:10
	March	14,675	0:01:13	0:14:55	00:09:40	06:47:40	5,451	78,132	6.98%	0:00:51
	April	14,843	0:01:16	0:14:57	00:09:50	17:54:09	5,761	78,016	7.38%	0:02:12
	May	16,297	0:01:16	0:14:59	00:09:52	10:15:38	6,648	81,889	8.12%	0:00:54
	June	16,142	0:01:23	0:14:59	00:09:51	04:42:36	6,347	80,990	7.84%	0:00:35
	July	16,273	0:01:17	0:14:59	00:10:07	13:38:17	6,211	92,155	6.74%	0:00:49
	August	15,755	0:01:11	0:14:58	00:10:12	10:06:38	6,016	77,734	7.74%	0:01:08
	September	18,063	0:01:20	0:14:52	00:09:58	14:09:49	6,625	78,257	8.47%	0:00:41
	October	18,470	0:01:18	0:14:56	00:09:46	10:40:07	6,670	82,966	8.04%	0:01:55
	November	17,213	0:01:16	0:14:57	00:09:25	06:05:18	6,222	74,527	8.35%	0:00:34
	December	17,623	0:01:13	0:14:59	00:09:10	06:26:12	6,552	73,759	8.88%	0:00:36
	January	15,377	0:01:10	0:14:59	00:09:30	10:08:09	5,589	63,332	8.82%	0:00:34
FY2025	October	18,470	0:01:18	0:14:56	00:09:46	10:40:07	6,670	82,966	8.04%	0:01:55
	November	17,213	0:01:16	0:14:57	00:09:25	06:05:18	6,222	74,527	8.35%	0:00:34
	December	17,623	0:01:13	0:14:59	00:09:10	06:26:12	6,552	73,759	8.88%	0:00:36
	January	15,377	0:01:10	0:14:59	00:09:30	10:08:09	5,589	63,332	8.82%	0:00:34

Year	Month	Total Number of Calls	Average answer time for 311 calls;	Percent of 311 calls answered by a live agent within 90 seconds; and	Percent of 311 calls answered by a live agent within 90 seconds; and	Percent of 311 calls handled by a live agent within 4 minutes.	Percent of 311 calls handled by a live agent within 4 minutes.
FY24	October	70,724	44.4298	60,032	85%	44,680	63.18%
	November	62,275	50.0968	52,648	85%	39,488	63.41%
	December	57,330	29.1123	52,021	91%	35,520	61.96%
	January	72,539	21.1685	67,954	94%	46,046	63.48%
	February	61,428	9.8332	59,741	97%	37,713	61.39%
	March	63,874	19.5107	59,645	93%	38,142	59.71%
	April	64,084	13.5664	61,595	96%	39,711	61.97%
	May	65,943	14.4117	63,029	96%	40,869	61.98%
	June	64,360	28.8342	58,762	91%	40,535	62.98%
	July	67,021	30.6045	60,648	90%	40,397	60.28%
FY25	August	69,782	25.7121	64,122	92%	42,352	60.69%
	September	67,189	43.9457	60,089	89%	41,378	61.58%
	October	86,113	63.6344	71,008	82%	56,429	65.53%
	November	65,177	31.0211	58,873	90%	39,988	61.35%
	December	63,468	17.4507	60,155	95%	37,718	59.43%

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Year of Date-Time	Month	Type Code	1	0	2	3	5	6	7	9
FY 2024	October	911			192					
		1033		7						
		1033F	4	3						
		1089EXPL		2						
		1089OTH			2					
		1089THRT	3							
		1089THRT RPT				2				
		ABDOMALS	22							
		ABDOMBLS			449					
		ABDOMNFI			101					
		ABUSECH	6		74					
		ABUSECHRPT				10				
		ABUSEDIS			5					
		ABUSEDISRPT			1					
		ABUSEELD	2		5					
		ABUSEELDRPT				5				
		ABUSEOTH			3					
		ACCGOVT			7	786				
		ACCHRINJ			37					
		ACCHRINJRPT				6				
		ACCHRMPT			477		1			
		ACCHRMPDRPT				63				
		ACCMPT	1		9	1,104				
		ACCMULTI			73					
		ACCMULTIRPT			1	2				
		ACCOTH				15				
		ACCOTHRPT				2				
		ACCPED			359					
		ACCPEDRPT				30				
		ACCRULL			54					
		ACCSNGL			189					
		ACCSNGLRPT				7				
		ACCUNK			355					
		ACTIVESHOOTER	2	1						
		AIRSTND	1							
		ALLERGYAGE			11					
		ALLERGYEPI	19							
		ALLERGYNFI	26							
		ALLERGYRESP	83							
		ALMBUS			1,416					
		ALMGOV			3					
		ALMHU			181					
		ALMOTH	1		29					
		ALMPAN			282					
		ALMRES			956					
		ALMSCH			14					
		ALMVEH			45					
		ALSTRXNTL	5							
		AMBSTAGE				2				
		AMRBL			172					
		ANATCK	1		6					
		ANBARK			34					
		ANBARKRPT				1				
		ANBITE			33	1				
		ANIMALAGE			1					
		ANIMALALS	1							
		ANIMALBLS			14					
		ANIMALNFI			11					
		ANLOOSE				44				
		ANOTH			23					
		ASLTAGG	327		34		3			
		ASLTAGGRPT				38				
		ASLTDV	2,317		97	6				
		ASLTDVRPT				101				
		ASLTFIGHT	1,112		11	12	1			
		ASLTFIGHT4	249		29		1			
		ASLTFIGHT4RPT			2	21				
		ASLTOTH	44		3	3				
		ASLTOTHRPT	3		3	68				
		ASLTSINJ	130							
		ASLTSINJRPT				8				
		ASLTSX	61		1	1				
		ASLTSXRPT				69				
		ASSAULTAGE			6					
		ASSAULTALS	102							
		ASSAULTBLS			147					
		ASSAULTMPDREQ			197					
		ASSAULTNFI			327					
		ASSTBN			22					
		ASSTCP			156					
		ASSTFDEMR	2			1				
		ASSTFDNON			1					
		ASSTGOVEMR	21							
		ASSTGOVNON			84					
		ASSTLEEMR	25		2					

ASSTLENON		80					
ASSTMOTO		1	479				
ASSTOTH	3	474	2	1			
ASSTOCHF	87						
ASSTPD	49						
ASSTPR		306	1				
ASSTPUB	218						
BACKAGE		15					
BACKNTL1			8				
BADCHKRPT			1				
BARR	1						
BENCHWRT		49					
BLEEDAGE		3					
BLEEDALS	14						
BLEEDBLS	1	89					
BLEEDCOUGH		47					
BLEEDNFI		55					
BLEEDNTL1			5				
BLEEDNTL2			1				
BOATDIS	10						
BOATWAT	1						
BOLO		5	193				
BREATHAGE		33					
BREATHALS	67						
BREATHCOND	666						
BREATHNFI		266					
BREATHNTL1			1				
BREATHNTL2			12				
BREATHRESP	230						
BURGBUS	40		1				
BURGBUSRPT	1		46				
BURGGOVT	1						
BURGGOVRPT			2				
BURGOCC	130	1					
BURGOCCRPT			35				
BURGOTH	1	27					
BURGOTHRPT			7				
BURGRES	67						
BURGRESRPT			112				
BURNAIRWAY	1						
BURNALS	3						
BURNBLS		16					
BURNELEC	1						
BURNNTL1			1				
BUSALRM	1,347						
BUSFIRE	2						
CARDIAC	436						
CARIACKF	42			2			
CARIACKFRPT		1	2				
CARIACKW	88			6			
CARIACKWRPT			4				
CHESTAGE		15					
CHESTALS	498						
CHESTHX	114						
CHESTLVAD	3						
CHESTNFI		129					
CHESTNTL1			7				
CHESTPALP	118						
CHOKINGAGE		12					
CHOKINGALS	11						
CHOKINGNFI	15						
CITYOTH		2	51	4			
CITYWIDE	6		1,061				
COALRM	147						
COALRMSICK	32						
CONSTR			57				
CONTAINED	28						
COUNTER		4					
COUNTERRPT			1				
COURTESY			2				
CPOVIOL	3	83					
CPOVIOLRPT			19				
CREDIT		9	1				
CURFEW		14					
CURFEWRPT			1				
CUSTODY		82					
CUSTODYRPT			5				
DET7	23						
DETAIL	13						
DETGARAGE	1						
DETP	6						
DETV	9						
DIABETICALS	78						
DIABETICBLS		16					
DIABETICNFI		25					
DIABETICNTL1			1				

DIABETICWEAK		126					
DISGRP	2	1,282					
DISGRPRPT			8				
DISOTH		3	269				
DISUNW	2	3,714	1	1			
DISUNWRPT			19				
DISVER	3	847	1				
DISVERRPT			12				
DRIVEOTH			60				
DRIVERAGE	1	113					
DRIVERECK		245					
DRUGBUY		1	221				
DRUGFND			38				
DRUGOTH		1	47				
DRUGUSE		5	213				
DUI		75					
DUMPSTER	53						
ELECTRICAL	15						
EMS	256	71					
EXPLHEARD	10						
EXPLOS	2						
EXPOSEBLS		12					
EXPOSECHEM	5						
EXPOSEEYE		25					
EXPOSENFI		40					
EXTFOOD	10						
FAINTAGE		3					
FAINTBLS		187					
FAINTMULTI	64						
FAINTNTL1			4				
FALLAGE		5					
FALLALS	96						
FALLBLS		536					
FALLDEFORM	40						
FALLNFI		225					
FALLNTL1			2				
FIRE	36	1					
FIREWORKS			23				
FOCUSPAT			2,434				
FOLLOWUP	1	6	1,035	4			
FORGE		7	1				
FORGERPT			12				
FVA01	3						
FVA04	31						
GASIN	206						
GASOUT		72					
GYNNTL1			3				
HARASOTH		1	52				
HARASPER	3	112					
HARASPRRPT			48				
HAZCBRN	1						
HAZFUEL	7						
HAZOTH	1						
HAZUNK	5						
HEADALS	9						
HEADBLS		127					
HEADNFI		110					
IDENTITY		22					
ILLBURN	11						
INVEST	42						
ITT	10	1,441		3			
JUMPER	8						
JUMPLAND	5						
JUMPWATER	3						
KIDFAM	12						
KIDFAMRPT			3				
KIDKNW	1						
KIDKNWRPT			3				
KIDOTH		2					
KIDOTHRPT			2				
KIDUNK	8						
KIDUNKRPT			1				
LEWD		185					
LEWDRPT			5				
LIFTASST	455						
LOCVEH	17						
LZ	1						
MANHOLE	5						
MEDFACALS9	14						
MEDFACALS30	74						
MEDFACBLS		94					
MEDIC	2						
MEET		4					
MENTAL	4	1,647	5				
MENTAL-AHL			41				
MISADLT			99				

MISC	4		4,229	3	7			
MISCRT			421					
MISOTH				12				
MISSING				73				
MP				12				
MPDPEPPER			8					
MSALRM	2							
MSCRASH	1							
MSELEV	8							
MSFIRE	3							
MSODOR	1							
MTARC	1							
MTBOX2ND	1							
MTFIRE	2							
MUTUAL			1					
MVAAGE			1					
MVAALS	3							
MVABLS	1		341					
MVAHWY	101							
MVAHWYROLLOVER	3							
MVAPEDALS	366							
MVATRAP	63							
MVAUNK	1		324					
NOISE				1,118				
NOTIFY			5	129				
OBVIOUS			14					
ODAGE			7					
ODALS	206							
ODBLS			110					
ODDRUGS			429					
ODNFI			180					
ODNTL1				4				
ODNTL2				1				
OPENDOOR			54					
OPENDOORRPT				5				
OTHALRM	10							
OUTOTH	62							
PARKING			6	1,128				
PD	46	2	1,219	10				
PERDOWN			383					
PERSON	1							
PERSONDOWN			1,153					
PERWITH	415				1			
PERWITHRPT				5				
POWERLINE	38							
PREGAGE			2					
PREGALSBLEED	17							
PREGBLEED			36					
PREGDELIVERED	17							
PREGLABOR			72					
PREGNFI			26					
PROPDAM	2		198	1				
PROPDAMRPT				150				
PROPDES	1		482	6				
PROPDESRT				421				
PROPERTY			1					
PROPFIND				311	1			
PROPLOSTRPT				206				
PROPTH	1		1	11				
PSYCHAGE			6					
PSYCHALS	67							
PSYCHBLS			269					
PSYCHDANGER	51							
PSYCHNFI			155					
PSYCHNTL1				10				
PVIOL				11				
RESALRM	343							
RESCOLL	2							
RESCONF	4							
RESELEV	266							
RESHIGH	2							
RESOTH	3							
RESWATER	3							
ROBARM	177				6			
ROBARMRPT				30				
ROBFOR	97		2		1			
ROBFORRPT			1	27				
ROBOTH	42		1					
ROBOTHRPT				5				
ROBPICK	7							
ROBPICKRPT				10				
ROBTHR	21							
ROBTHRPT				4				
SEECOMP			4	677				
SEIZUREAGE			3					
SEIZUREALS	369							

SEIZUREBLS			89				
SEIZURENFI			30				
SEIZURENTL1				1			
SEIZUREPREG	4						
SEXASSAULT			4				
SHOPLIFT				245			
SHOT	295				14		
SHOTINFO	2		579		4		
SHOTINFORPT				13			
SHOTNFI			905		4		
SHOTNFIRPT				4			
SICKAGE			56				
SICKCRISIS	34						
SICKDEVICE			13				
SICKMEDALARM			143				
SICKNTL1				39			
SICKNTL2				33			
SICKNTL3				43			
SICKNTL5				1			
SICKNTL6				22			
SICKTHIRD	2		650				
SICKUNKNOWN			1,207				
SMOKEIN	55						
SMOKEOUT	32						
SPEV-MPDDISTUB			1				
STAB	4						
STABBING	177		1		3		
STOLENVEH	2		371	2			
STOLENVEHRPT			1	627			
STOLENVEHTRU				3			
STOP				304			
STROKEALS	79						
STROKECODE			136				
STRUCDAM	3						
STRUCTURE	160						
SUICATT	57						
SUICIP	4						
SUICOTH	5						
SUICTHR	1		120				
SUICTHRRPT				3			
SUSOTH			54				
SUSPACK	46		1				
SUSPER	2		798	1			
SUSPPKG	3						
SUSVEH	1		497	1			
TESTF				16			
THFTAUTO			193	2	1		
THFTAUTORPT				213			
THFTOTH	1		27	1			
THFTPROP	2		1,022	3			
THFTPROPRPT				260			
THRTOTH	3		5	145			
THRTPER	5		461	4			
TRANPRIS				1,244			
TRANSOTH				18			
TRAS			1,560				
TRAUMAAGE			4				
TRAUMAALS	18						
TRAUMABLEED			69				
TRAUMABLS			301				
TRAUMADEFORM	29						
TRAUMANFI			188				
TRAUMANTL1				12			
TREE	23						
TRUANT			4	54			
UNCONALS	790						
UNCONPD	462		2		5		
UNKODOR	12						
VEHFIRE	59						
VEHHWY	2						
VEHP	6						
VEHTRAP	2						
WANT2ND	1		232				
WANTOTH			25		5		
WANTUNC			38				
WEAPFOU				73	4		
WEAPOTH				39	2		
WEAPSUR				1			
WELFARE	2		1,185	1			
Z-ADDR-VALID							1,236
911			223				
1033		9			1		
1033AMR	2						
1033F	4	1					
1089OTH			1				
1089THRT	11						

November

1089THRTRPT				3				
ABDOMALS	20							
ABDOMBLS			427					
ABDOMNFI			97					
ABUSECH	5		85					
ABUSECHRPT			1	14				
ABUSEDIS			1					
ABUSEELD	2		11					
ABUSEELDRPT				3				
ABUSEOTH			4					
ACCGOVT			1	652				
ACCHRINJ			32					
ACCHRINJRPT				3				
ACCHRMPT			404					
ACCHRMPTDRPT				48				
ACCPMPD	2		22	1,032				
ACCMULTI			91					
ACCMULTIRPT				1				
ACCOTH				10				
ACCOTHRPT				1				
ACCPED			281					
ACCPEDRPT				36				
ACCCROLL			56					
ACCSNGL			166					
ACCSNGLRPT				2				
ACCUNK			297					
ACTIVESHOOTER		1						
ALLERGYAGE			4					
ALLERGYEPI	13							
ALLERGYNFI	21							
ALLERGYNTL1				8				
ALLERGYRESP	69							
ALLERGYSHOCK	2							
ALMBUS			1,439		1			
ALMGOV			1					
ALMHU			168					
ALMOTH			40					
ALMPAN			278					
ALMRES			1,097					
ALMSCH			8					
ALMVEH			30					
ALSTRXNTL	14							
AMBSTAGE				1				
AMRBLs			178					
ANATCK			11					
ANBARK			43	2				
ANBITE			30					
ANIMALAGE			3					
ANIMALBLS			12					
ANIMALNFI			13					
ANIMALNTL1				6				
ANIMALPOIS	1							
ANIMALRESP	2							
ANLOOSE				51				
ANOTH			27	1				
ASLTAGG	206		26					
ASLTAGGRPT				33				
ASLTDV	2,164		67	1	3			
ASLTDVRPT				89				
ASLTFIGHT	935		10	18	2			
ASLTFIGHT4	193		21	1				
ASLTFIGHT4RPT				13				
ASLTOTH	34		3	2				
ASLTOTHRPT	5		1	60				
ASLTSINJ	116							
ASLTSINJRPT				5				
ASLTSX	41							
ASLTSXRPT				66				
ASSAULTAGE			2					
ASSAULTALS	84							
ASSAULTBLS			124					
ASSAULTMPDREQ			188					
ASSAULTNFI			269					
ASSTBN			17					
ASSTCP			112					
ASSTFDEMR	8							
ASSTFDNON			4					
ASSTGOVEMR	13		2					
ASSTGOVNON			72					
ASSTLEEMR	26		5					
ASSTLENON			85					
ASSTMOTO	1		6	471				
ASSTOTH	1		539	1	1			
ASSTOTHF	69							
ASSTPD	20							
ASSTPR	2		315					

ASSTPUB	201							
BACKAGE			17					
BACKNTL1				13				
BADCHKRPT				2				
BARR	3							
BENCHWRT			37	1				
BLEEDAGE			2					
BLEEDALS	13							
BLEEDBLS			111					
BLEEDCOUGH			50					
BLEEDNFI	1		49					
BLEEDNTL1				3				
BLEEDNTL2				3				
BLSTRXNTL			1					
BOATCOL	1							
BOATDIS	1							
BOATWAT	1							
BOLO			9	200	1			
BREATHAGE			34					
BREATHALS	56							
BREATHCOND	692							
BREATHNFI			271					
BREATHNTL2				6				
BREATHRESP	227							
BURGBUS	30							
BURGBUSRPT				64				
BURGGOVTRPT				3				
BURGMACH			1					
BURGOCC	117				2			
BURGOCCRPT			1	30				
BURGOOTH			27					
BURGOTHRPT				12				
BURGRES	58		3					
BURGRESRPT				116				
BURNAGE			2					
BURNAIRWAY	3							
BURNALS	3							
BURNBLS			5					
BURNELEC	1							
BURNNFI			2					
BUSALRM	1,391							
BUSFIRE	1							
CARDIAC	401							
CARJACKF	32				2			
CARJACKFRPT				2				
CARJACKW	78		1		4			
CARJACKWRPT				8				
CHESTAGE			18					
CHESTALS	500							
CHESTHX	120							
CHESTLVAD	4							
CHESTNFI			139					
CHESTNTL1				6				
CHESTPALP	86							
CHOKINGAGE			12					
CHOKINGALS	7							
CHOKINGNFI	13							
CHOKINGNTL1				1				
CITYOTH	2			42				
CITYWIDE	2		4	905				
COALRM	144							
COALRMSICK	19							
CONSTR				53				
CONTAINED	31							
COUNTER			5					
COUNTERRPT				4				
COURTESY				3				
CPOVIOL	1		85	1				
CPOVIOLRPT				11				
CREDIT			20	1				
CURFEW			15					
CURFEWRPT				1				
CUSTODY			62	1				
CUSTODYRPT				4				
DET7	23							
DETAIL	14							
DETGARAGE	3							
DETP	15							
DETV	9							
DIABETICALS	56							
DIABETICBLS			14					
DIABETICNFI			31					
DIABETICNTL1				2				
DIABETICWEAK			132					
DISGRP	1		924					
DISGRPRPT				4				

DISOTH	1		3	213	1			
DISUNW	2		3,549					
DISUNWRPT				10				
DISVER	2		771					
DISVERRPT				16				
DRIVEOTH	1		4	38				
DRIVERAGE			66					
DRIVERECK			187					
DRUGBUY			2	162				
DRUGFND			1	32				
DRUGOTH			1	23				
DRUGUSE			3	194				
DUI			89					
DUMPSTER	51							
ELECTRICAL	13							
EMS	237		63					
EXPLHEARD	5							
EXPLOS	1							
EXPOSEALS	2							
EXPOSEBLS			16					
EXPOSECHEM	6							
EXPOSEEYE			15					
EXPOSENFI			40					
EXTFOOD	3							
FAINTAGE			3					
FAINTBLS			222					
FAINTMULTI	61							
FAINTNTL1				2				
FALLAGE			8					
FALLALS	93							
FALLBLS			493					
FALLDEFORM	21							
FALLNFI			180					
FALLNTL1				6				
FIRE	34		1					
FIREWORKS				5				
FOCUSPAT				1,948				
FOLLOWUP			4	966	5			
FORGE			5					
FORGERPT				17				
FVA01	1							
FVA04	19							
GASIN	220							
GASOUT			91					
GYNNTL1				7				
HARASOTH				65				
HARASPER	2		127					
HARASPERRPT				41				
HAZFUEL	4							
HAZUNK	1							
HEADALS	12							
HEADBLS			114					
HEADNFI			100					
IDENTITY			16	3				
ILLBURN	18							
INDUSTRIALBLS			2					
INVEST	42							
ITT	9		1,306		1			
JUMPER	6							
JUMLAND	5							
JUMPWATER	1							
KIDFAM	15			1				
KIDFAMRPT				4				
KIDKNW	3							
KIDKNWRPT				2				
KIDOTH			2					
KIDOTHRPT				3				
KIDUNK	8							
KIDUNKRPT				2				
LEWD			118					
LEWDRPT				3				
LIFTASST	467							
LOCVEH	25							
LZ	2							
MANHOLE	8							
MECRASH	1							
MEDFACALS9	17							
MEDFACALS30	79							
MEDFACBLS			69					
MEDIC	1							
MEELEV	1							
MEET			1					
MENTAL	5		1,547	7				
MENTAL-AHL				35				
MISADLT				69				
MISC	2		3,598	1	4			

MISCRT			324				
MISOTH			1	9			
MISSING				72			
MP				14			
MSALRM	3						
MSELEV	5						
MSFIRE	1						
MSODOR	2						
MSRES	1						
MUTUAL			1				
MVAAGE			5				
MVAALS	6						
MVABLS	4		315				
MVAHWY	93						
MVAHWYROLLOVER	7						
MVAPEDALS	288						
MVATRAP	61			1			
MVAUNK	2	1	261				
NOISE				870			
NOTIFY			9	124	1		
OBVIOUS			3				
ODAGE	1		6				
ODALS	159						
ODBLS			100				
ODDRUGS			417				
ODNFI			142				
ODNTL1				2			
OPENDOOR			52		1		
OPENDOORRPT			1	4			
OTHALRM	4						
OUTOTH	66						
PARKING			5	1,016			
PD	33		1,070	7			
PERDOWN			338				
PERSONDOWN			951				
PERWITH	351		3		1		
PERWITHRPT				13			
POWERLINE	30						
PREGAGE			1				
PREGALSBLEED	17						
PREGBLEED			42				
PREGDELIVERED	8						
PREGLABOR			85				
PREGNFI			26				
PROPDAM			153				
PROPDAMRPT			1	155			
PROPDES	2		440	2			
PROPDES RPT			1	372			
PROPERTY			2				
PROPFIND				280	1		
PROPOSTRPT			1	194			
PROPOTH				4			
PSYCHAGE			7				
PSYCHALS	33						
PSYCHBLS			305				
PSYCHDANGER	45						
PSYCHNFI			101				
PSYCHNTL1				2			
PVIOL				16			
RAILPED	1						
RESALRM	356						
RESCONF	2						
RESELEV	272						
RESHIGH	1						
RESMACH	1						
RESOTH	4						
RESWATER	1						
ROBARM	191				7		
ROBARMRPT				34			
ROBFOR	89				2		
ROBFORRPT				18			
ROBOTH	30			1			
ROBOTH RPT				4			
ROBPICK	2						
ROBPICKRPT				10			
ROBTHR	12				1		
ROBTHR RPT				3			
SCHOOL	1						
SEECOMP	2		9	584			
SEIZUREAGE			4				
SEIZUREALS	349						
SEIZUREBLS			86				
SEIZURENFI			36				
SEIZURENTL1				3			
SEIZUREPREG	4						
SEXASSAULT			4				

SHOPLIFT	1		2	180				
SHOT	206			1	8			
SHOTINFO			427		1			
SHOTINFORPT				13				
SHOTNFI			624		2			
SHOTNFIRPT				10				
SICKAGE			74					
SICKCRISIS	25							
SICKDEVICE			18					
SICKMEDALARM			158					
SICKNTL1				31				
SICKNTL2				45				
SICKNTL3				37				
SICKNTL4				2				
SICKNTL5				1				
SICKNTL6				18				
SICKTHIRD	1		603					
SICKUNKNOWN			1,242					
SMOKEIN	68							
SMOKEOUT	20							
STAB	9							
STABBING	130				1			
STOLENVEH	1		373					
STOLENVEHRPT	1			551				
STOLENVEHTRU				6				
STOP				301	3			
STROKEALS	59							
STROKECODE			127					
STRUCDAM	5							
STRUCTURE	185							
SUICATT	22							
SUICATRPT				3				
SUICIP	3							
SUICOTH	2							
SUICTHR	1		115					
SUICTHRRPT				6				
SUSOTH			29	1				
SUSPACK	39							
SUSPER	1		750		1			
SUSPPKG	2							
SUSVEH			493		1			
TEST				3				
TESTF				40				
THFTAUTO			201	1				
THFTAUTORPT				216				
THFTOTH	2		19	3				
THFTPROP			903	7				
THFTPROPRPT	1			276				
THRTOTH	7		6	151				
THRTPER	3		396	3				
TRANPRIS				1,034				
TRANSOTH				24				
TRAS			1,300					
TRAUMAAGE			9					
TRAUMAALS	19							
TRAUMABLEED			51					
TRAUMABLS			294					
TRAUMADEFORM	28							
TRAUMANFI			145					
TRAUMANTL1				7				
TREE	68							
TRUANT			1	47				
UNCONALS	677							
UNCONPD	410		3					
UNKODOR	16							
VEHFIRES	77							
VEHHWY	5							
VEHTRAP	2							
WANT2ND			169					
WANTOTH			29					
WANTUNC			32					
WEAPFOU	1		1	52	1			
WEAPOTH			1	15	1			
WEAPSUR				6				
WELFARE	2		1,058					
Z-ADDR-VALID								1,294
December	911			201				
	1033		12					
	1033AMR							
	1033F		4					
	1089OTH		1					
	1089THRT							
	1089THRRPT			4				
	ABDOMALS							
	ABDOMBLS			477				
	ABDOMNFI			84				

ABUSECH	1		64				
ABUSECHRPT			1	15			
ABUSEDIS			2				
ABUSEELD			3				
ABUSEELDRPT				3			
ABUSEOTH			3				
ACCGOVT			1	652			
ACCHRINJ			20				
ACCCHRINJRPT				6			
ACCHRMPPD			441	1			
ACCHRMPPDRPT				44			
ACCMPPD	2		16	1,060			
ACCMULTI			77				
ACCMULTIRPT				1			
ACCOTH				6			
ACCPED	1		211				
ACCPEDRPT				28			
ACCROLL			48				
ACCSNGL			164				
ACCSNGLRPT				4			
ACCTRU					1		
ACCUNK	1		339		1		
ACCUNKRPT				2			
AIROTH	1						
AIRSTND	1						
ALLERGYAGE			5				
ALLERGYEPI	11						
ALLERGYNFI	13						
ALLERGYNTL1				4			
ALLERGYRESP	54						
ALMBUS	1		1,697				
ALMHU			136				
ALMOTH			34				
ALMPAN			337				
ALMRES			1,027				
ALMSCH			9				
ALMVEH			38				
ALSTRXNTL	11						
AMBSTAGE				1			
AMRBLS			155				
ANATCK	1		10				
ANBARK			33				
ANBITE			26				
ANIMALAGE			3				
ANIMALALS	1						
ANIMALBLS			6				
ANIMALNFI			13				
ANIMALNTL1				1			
ANIMALPOIS	1						
ANLOOSE				49			
ANOTH	1		22				
ASLTAGG	220		21				
ASLTAGGRPT				46			
ASLTDV	2,142		63	6			
ASLTDVRPT	1		1	96			
ASLTFIGHT	903		8	10	1		
ASLTFIGHT4	150		21				
ASLTFIGHT4RPT				9			
ASLTOTH	26		5	5			
ASLTOTHRPT	1		1	62			
ASLTSINJ	84						
ASLTSINJRPT				9			
ASLTSX	46						
ASLTSXRPT				64			
ASSAULTAGE			1				
ASSAULTALS	56						
ASSAULTBLS			105				
ASSAULTMPDREQ			179				
ASSAULTNFI			298				
ASSTBN			27				
ASSTCP			146				
ASSTFDEMR	6						
ASSTFDNON			2				
ASSTGOVEMR	18						
ASSTGOVNON			73				
ASSTLEEMR	26		5				
ASSTLENON			78				
ASSTMOTO			2	452			
ASSTOTH	2		545				
ASSTOTHF	78						
ASSTPD	30						
ASSTPR			289	1			
ASSTPUB	206						
BACKAGE			18				
BACKNTL1				9			
BADCHK			1				

BADCHKRPT				4			
BARR	2						
BENCHWRT			38				
BLEEDAGE			4				
BLEEDALS	5						
BLEEDBLS			90				
BLEEDCOUGH	1		70				
BLEEDNFI			60				
BLEEDNTL1				4			
BLEEDNTL2				2			
BOATDIS	5						
BOLO	1		3	177			
BREATHAGE			33				
BREATHALS	62						
BREATHCOND	799						
BREATHNFI			305				
BREATHNTL1				2			
BREATHNTL2				6			
BREATHRESP	252						
BURGBUS	23		1				
BURGBUSRPT				49			
BURGMACH	2		2				
BURGOCC	101						
BURGOCCRPT				31			
BURGOTH			16	2			
BURGOTHRPT				7			
BURGRES	49		1				
BURGRESRPT				111			
BURNAGE			1				
BURNAIRWAY	1						
BURNALS	2						
BURNBLS			10				
BUSALRM	1,253						
BUSFIRE	1						
CARDIAC	393						
CARJACKF	33				1		
CARJACKW	57				1		
CARJACKWRPT				1			
CHESTAGE			17				
CHESTALS	548						
CHESTHX	121						
CHESTLVAD	3						
CHESTNFI			139				
CHESTNTL1				5			
CHESTPALP	113						
CHOKINGAGE			10				
CHOKINGALS	16						
CHOKINGNFI	13						
CHOKINGNTL1				2			
CITYOTH	2		1	36	2		
CITYWIDE	6		3	850			
COALRM	139						
COALRMSICK	14						
CONSTR				38			
CONTAINED	29						
COUNTER			5				
COUNTERRPT				1			
COURTESY				3			
CPOVIOL	1		73				
CPOVIOLRPT				17			
CREDIT			9	1			
CURFEW			4				
CUSTODY			73				
CUSTODYRPT				2			
DET7	21						
DETAIL	10						
DETGARAGE	2						
DETP	11						
DETV	6						
DIABETICALS	68						
DIABETICBLS			18				
DIABETICNFI			34				
DIABETICNTL1				4			
DIABETICWEAK			128				
DISGRP			934				
DISGRPRPT				14			
DISOTH			5	207			
DISUNW	4		3,831				
DISUNWRPT				20			
DISVER	1		781				
DISVERRPT				14			
DRIVEOTH			1	41			
DRIVERAGE			60				
DRIVERECK			164				
DRUGBUY				169			
DRUGFND				16			

DRUGOTH			29				
DRUGUSE		1	194				
DUI		109					
DUMPSTER	43						
ELECTRICAL	17						
EMS	195	59					
EXPLHEARD	9						
EXPOSEAGE		2					
EXPOSEALS	2						
EXPOSEBLS		12					
EXPOSECHEM	3						
EXPOSEEYE		16					
EXPOSENFI		27					
EXTFOOD	7						
FAINTAGE		2					
FAINTBLS	1	203					
FAINTMULTI	71						
FAINTNTL1			3				
FALLAGE		10					
FALLALS	89						
FALLBLS		534					
FALLDEFORM	29						
FALLNFI		192					
FALLNTL1			2				
FIRE	23	2					
FIREWORKS			16				
FOCUSPAT			351				
FOLLOWUP	1	5	823	7			
FORGE		7					
FORGERPT			11				
FVA01	3						
FVA04	23						
GASIN	200						
GASOUT		78					
GYNNTL1			2				
HARASOTH		1	53				
HARASPER	1	119					
HARASPERRPT			31				
HAZFUEL	5						
HAZOTH	3						
HAZUNK	5						
HEADALS	9						
HEADBLS		135					
HEADNFI		112					
HOSPITAL	1						
IDENTITY		18					
ILLBURN	10						
INDUSTRIALALS	1						
INDUSTRIALBLS		1					
INVEST	45						
ITT	4	1,392					
JUMPER	6						
JUMLAND	5						
JUMPWATER	2						
KIDFAM	14						
KIDFAMRPT			2				
KIDOTH		4					
KIDOTHRPT			1				
KIDUNK	1						
KIDUNKRPT			2				
LEWD	1	116	1				
LEWDRPT			2				
LIFTASST	507						
LOCVEH	13						
MANHOLE	3						
MEDFACALS9	27						
MEDFACALS30	86						
MEDFACBLS		83					
MEELEV	1						
MEET		1					
MEFIRE	1						
MENTAL	8	1,522	4	1			
MENTAL-AHL			27				
MISADLT			90				
MISC	5	3,614		9			
MISCRIT		347					
MISOTH			14				
MISSING			77				
MP			12				
MPDPEPPER		5					
MSALRM	2						
MSELEV	7						
MSFIRE	3						
MVAAGE		2					
MVAALS	7						
MVABLS	3	310					

MVAHWY	95						
MVAHWYROLLOVER	7						
MVAPEDALS	205	1					
MVATRAP	57						
MVAUNK	1	1	307				
NOISE			1	813			
NOTIFY	1			104			
OBVIOUS			3				
ODAGE			7				
ODALS	163						
ODBLS			94				
ODDRUGS			392				
ODNFI			147				
ODNTL2				1			
OPENDOOR			61				
OPENDOORRPT				8			
OTHALRM	4						
OUTOTH	45						
PARKING			2	954			
PD	30	1	1,084	6			
PERDOWN			307				
PERSON	3						
PERSONDOWN			919				
PERWITH	305						
PERWITHRPT				4			
POWERLINE	38						
PREGAGE			2				
PREGALSBLEED	13						
PREGBLEED			48				
PREGDELIVERED	12						
PREGLABOR			68				
PREGNFI			29				
PROPDAM	1		159	3			
PROPDAMRPT				166			
PROPDES	3		468	6			
PROPDES RPT			1	346			
PROPFIND			1	226			
PROPLSTRPT				199			
PROPTH			1	13			
PSYCHAGE			5				
PSYCHALS	36						
PSYCHBLS			277				
PSYCHDANGER	53						
PSYCHNFI			113				
PSYCHNTL1				5			
PVIOL				11			
RAILVEH	1						
REPORT				1			
RESALRM	294						
RESELEV	289						
RESHIGH	1						
RESOTH	4						
RESTRENCH	1						
RESWATER	17						
ROBARM	167				6		
ROBARMRPT				26			
ROBFOR	101		1		3		
ROBFORRPT			1	18			
ROBOTH	30						
ROBOTH RPT				2			
ROBPICK	1						
ROBPICKRPT				8			
ROBTHR	17						
ROBTHR RPT				3			
SCHOOL	2						
SEECOMP			2	616			
SEIZUREAGE			3				
SEIZUREALS	330						
SEIZUREBLS			81				
SEIZURENFI			32				
SEIZURENTL1				3			
SEIZUREPREG	9						
SHOPLIFT			1	188			
SHOT	217				14		
SHOTINFO			406		3		
SHOTINFORPT				8			
SHOTNFI			651		1		
SHOTNFIRPT				10			
SICKAGE			66				
SICKCRISIS	44						
SICKDEVICE			8				
SICKMEDALARM			169				
SICKNTL1				36			
SICKNTL2				34			
SICKNTL3				30			
SICKNTL4				1			

SICKNTL5				2				
SICKNTL6				18				
SICKTHIRD			638					
SICKUNKNOWN			1,358					
SMOKEIN	70							
SMOKEOUT	25							
STAB	8							
STABBING	134				2			
STOLENVEH	2		377					
STOLENVEHRPT	2			504				
STOLENVEHTRU				8				
STOP				452	1			
STROKEALS	63							
STROKECODE			150					
STRUCDAM	2							
STRUCTURE	157							
SUICATT	33							
SUICIP	2							
SUICOTH	1							
SUICTHR	3		100					
SUICTHRPT				10				
SUSOTH			40					
SUSPACK	26		1					
SUSPER			733		1			
SUSPPKG	3							
SUSVEH			581		1			
TEST				3				
TESTF				32				
THFTAUTO			180	5				
THFTAUTORPT				166				
THFTOTH			29	2				
THFTPROP			821	4				
THFTPROPRPT				268				
THRTOTH	3		7	138				
THRTPER	6		422	3				
TRANPRIS				1,167	1			
TRANSOTH				10				
TRAS			1,355					
TRAUMAAGE			9					
TRAUMAALS	19							
TRAUMABLEED			57					
TRAUMABLS			264					
TRAUMADEFORM	23							
TRAUMANFI			157					
TRAUMANTL1				15				
TREE	18							
TRUANT				50				
UNCONALS	672							
UNCONPD	407		1					
UNKODOR	17							
VEHFIRE	56							
VEHHWY	3							
VEHP	1							
WANT2ND			152		1			
WANTOTH			18					
WANTUNC			28					
WEAPFOU				59	3			
WEAPOTH				33				
WELFARE	1		1,124					
Z-ADDR-VALID								1,945
January	911		217					
	1033	10						
	1033AMR	3						
	1033F	2						
	1089EXPL	1						
	1089OTH		2					
	1089THRT	27						
	1089THTRPT			4				
	ABDOMALS	13						
	ABDOMBLS		434					
	ABDOMNFI		103					
	ABUSECH	7	76					
	ABUSECHRPT			10				
	ABUSEDIS		1					
	ABUSEDISRPT			1				
	ABUSEELD		8					
	ABUSEELDRPT			2				
	ACCGOVT	1	6	641				
	ACCHRINJ		43					
	ACCHRINJRPT			4				
	ACCHRMPT		439	1	1			
	ACCHRMPTDRPT			44				
	ACCHRTRU				1			
	ACCMPTD	1	9	891				
	ACCMULTI		73					
	ACCMULTIRPT			3				

ACCOTH				9				
ACCOTHRPT				1				
ACCPED			146					
ACCPEDRPT			1	15				
ACCROLL			56					
ACCSNGL			181					
ACCSNGLRPT				1				
ACCUNK			337					
ACCUNKRPT				1				
ACTIVESHOOTER	2	1						
ALLERGYAGE			6					
ALLERGYEPI	10							
ALLERGYNFI	16							
ALLERGYNTL1				6				
ALLERGYRESP	65							
ALLERGYSHOCK	2							
ALMBUS	1		1,665					
ALMGOV			4					
ALMHU			146					
ALMOTH			36					
ALMPAN			355					
ALMRES			1,042					
ALMSCH			5					
ALMVEH			50					
ALSTRXNTL	23							
AMRBLs			165					
ANATCK			9					
ANBARK			19					
ANBARKRPT				3				
ANBITE			38					
ANIMALALS	2							
ANIMALBLS			18					
ANIMALNFI			5					
ANLOOSE			1	35				
ANOTH			23					
ASLTAGG	204		21		1			
ASLTAGGRPT			1	28				
ASLTDV	2,214		54	1				
ASLTDVRPT				86				
ASLTFIGHT	876		8	10				
ASLTFIGHT4	159		17	1				
ASLTFIGHT4RPT				14				
ASLTOTH	37		4					
ASLTOTHRPT	2		1	67				
ASLTSINJ	80		2		1			
ASLTSINJRPT				6				
ASLTSX	33		1					
ASLTSXRPT				62				
ASSAULTAGE			6					
ASSAULTALS	51							
ASSAULTBLS			95					
ASSAULTMPDREQ			125					
ASSAULTNFI			344					
ASSTBN			21					
ASSTCP			169					
ASSTFDEMR	1		1					
ASSTFDNON			4					
ASSTGOVEMR	14		2					
ASSTGOVNON			79					
ASSTLEEMR	14							
ASSTLENON			76					
ASSTMOTO				499				
ASSTOTH	7		520	2				
ASSTOTHF	96							
ASSTPD	28							
ASSTPR			296					
ASSTPUB	241							
BACKAGE			16					
BACKNTL1				9				
BADCHK			2					
BADCHKRPT				2				
BARR	1							
BENCHWRT			41					
BLEEDAGE			1					
BLEEDALS	15							
BLEEDBLS			118					
BLEEDCOUGH			57					
BLEEDNFI			59					
BLEEDNTL1				5				
BLEEDNTL2				2				
BOATDIS	1							
BOATOTH	1							
BOLO			1	184				
BREATHAGE			33					
BREATHALS	41							
BREATHCOND	694							

BREATHNFI			293					
BREATHNTL1				3				
BREATHNTL2				14				
BREATHRESP	237							
BURGBUS	25				1			
BURGBUSRPT				62				
BURGGOVRPT				2				
BURGMACH			2		1			
BURGOCC	96				2			
BURGOCCRPT				36				
BURGOTH			22					
BURGOTHRPT			1	7				
BURGRES	65				1			
BURGRESRPT			2	100				
BURNAGE			1					
BURNAIRWAY	1							
BURNALS	3							
BURNBLS			9					
BURNELEC	2							
BUSALRM	1,477							
BUSFIRE	1							
CARDIAC	415							
CARJACKF	33		1		1			
CARJACKW	47				1			
CARJACKWRPT				6				
CHESTAGE			17					
CHESTALS	538							
CESTHX	147							
CHESTLVAD	4							
CHESTNFI			134					
CHESTNTL1				8				
CHESTPALP	129							
CHOKINGAGE			4					
CHOKINGALS	9							
CHOKINGNFI	6							
CITYOTH				41				
CITYWIDE	4		2	818				
COALRM	171							
COALRMSICK	20							
CONSTR				34				
CONTAINED	27							
COUNTER			4					
COURTESY				3				
CPOVIOL	1		88					
CPOVIOLRPT	1			20				
CREDIT			11					
CURFEW			6					
CUSTODY			62					
CUSTODYRPT				4				
DET7	16							
DETAIL	5							
DETGARAGE	2							
DETP	16							
DETV	17							
DIABETICALS	68							
DIABETICBLS			17					
DIABETICNFI			20					
DIABETICNTL1				4				
DIABETICWEAK			99					
DISGRP	1		803					
DISGRPRPT				8				
DISOTH	1		4	191				
DISUNW			3,532					
DISUNWRPT				17				
DISVER	2		736					
DISVERRPT				9				
DRIVEOTH				45				
DRIVERAGE	1		52					
DRIVERECK			173					
DRUGBUY				127				
DRUGFND				17				
DRUGOTH	1			26				
DRUGUSE			1	139				
DUI			76					
DUMPSTER	38							
ELECTRICAL	22							
EMS	185		51	1				
EXPLHEARD	3							
EXPLOS	3							
EXPOSEALS	7							
EXPOSEBLS			35					
EXPOSECHEM	1							
EXPOSEEYE			23					
EXPOSENFI			25					
EXPOSENTL1				1				
EXTFOOD	10							

FAINTAGE			2				
FAINTBLS			167				
FAINTMULTI	82						
FAINTNTL1				4			
FALLAGE			13				
FALLALS	72						
FALLBLS			574				
FALLDEFORM	27						
FALLNFI			187				
FALLNTL1				4			
FIRE	31		1				
FIREWORKS				9			
FOCUSPAT				25			
FOLLOWUP	1		2	877			
FORGE			1				
FORGERPT				21			
FVA04	25						
GASIN	274						
GASOUT			143				
GYNNTL1				3			
HARASOTH				70			
HARASPER			126				
HARASPERRPT				45			
HAZFUEL	4						
HAZOTH	1						
HAZUNK	2						
HEADALS	10						
HEADBLS			119				
HEADNFI			116				
IDENTITY			24				
ILLBURN	12						
INVEST	42						
ITT	4		1,276		2		
JUMPER	7						
JUMPLAND	8						
KIDFAM	2						
KIDFAMRPT				6			
KIDKNW	5						
KIDKNWRPT				1			
KIDOTH			7				
KIDUNK	3						
LEWD			142				
LEWDRPT				5			
LIFTASST	486						
LOCVEH	38						
LZ	1						
MANHOLE	6						
MEARC	1						
MEDFACALS9	16						
MEDFACALS30	88						
MEDFACBLS			92				
MEDIC	2						
MEELEV	1						
MEET			2				
MENTAL	5	1	1,427	3			
MENTAL-AHL				21			
MISADLT				85			
MISC	5		3,609		16		
MISCRT	1		351				
MISOTH			1	6			
MISSING				70			
MOTH	1						
MP				9			
MPDPEPPER			7				
MSALRM	3						
MSCRASH	2						
MSELEV	10						
MSRES	2						
MTBOX2ND	1						
MTFIRE	1						
MVAALS	1						
MVABLS	2		333				
MVAHWY	92						
MVAHWYROLLOVER	9						
MVAPEDALS	149						
MVATRAP	60						
MVAUNK			297				
NOISE				763			
NOTIFY	1		4	130			
OBVIOUS			8				
ODAGE			6				
ODALS	159						
ODBLS			94				
ODDRUGS			370				
ODNFI			134				
ODNTL1				2			

ODNTL2				1				
OPENDOOR			58					
OPENDOORRPT				8				
OTHALRM	8							
OUTOTH	36							
PARKING			2	929				
PD	29		996	7				
PERDOWN	1		260					
PERSON	3							
PERSONDOWN			884					
PERWITH	319			1	2			
PERWITHRPT				5				
POWERLINE	85							
PREGAGE			3					
PREGALSBLEED	10							
PREGBLEED			42					
PREGDELIVERED	13							
PREGLABOR			83					
PREGNFI			31					
PROPDAM	1		161	7	1			
PROPDAMRPT				169				
PROPDES	1		331	4	1			
PROPDES RPT			2	326				
PROPERTY			1					
PROPFOUND			1	234				
PROPLOSTRPT				170				
PROPOTH				5				
PSYCHAGE			2					
PSYCHALS	41							
PSYCHBLS			262					
PSYCHDANGER	51							
PSYCHNFI			128					
PSYCHNTL1				6				
PVIOL				15				
RESALRM	320							
RESCONF	1							
RESELEV	252							
RESHIGH	4							
RESMACH	1							
RESOTH	2							
RESWATER	3							
ROBARM	151		1		7			
ROBARMRPT				23				
ROBFOR	62		1		1			
ROBFORRPT	1			27				
ROBOTH	31							
ROBOTH RPT			1	5				
ROBPICK	3							
ROBPICKRPT				4				
ROBTHR	12				1			
ROBTHR RPT				3				
SCARC	2							
SCFIRE	1							
SCHOOL	1							
SEECOMP			3	655				
SEIZUREAGE			3					
SEIZUREALS	333							
SEIZUREBLS			95					
SEIZURENFI			41					
SEIZUREPREG	3							
SEXASSAULT			1					
SHOPLIFT				210				
SHOT	186				5			
SHOTINFO			434		1			
SHOTINFORPT				10				
SHOTNFI			644					
SHOTNFIRPT				13				
SICKAGE			61					
SICKCRISIS	35							
SICKDEVICE			5					
SICKMEDALARM			185					
SICKNTL1				53				
SICKNTL2				38				
SICKNTL3				25				
SICKNTL5				1				
SICKNTL6				25				
SICKTHIRD	1		660					
SICKUNKNOWN			1,388					
SMOKEIN	79							
SMOKEOUT	13							
STAB	7							
STABBING	119				2			
STOLENVEH	1		356	1	2			
STOLENVEHRPT				488				
STOLENVEHTRU				6				
STOP				340	4			

STROKEALS	67							
STROKECODE			137					
STRUCDAM	6							
STRUCTURE	203							
SUICATT	36			1				
SUICIP	2							
SUICOTH	1			1				
SUICTHR			101					
SUICTHRRPT			1	6				
SUSOTH	1		45					
SUSPACK	31							
SUSPER	1		622	1	1			
SUSPPKG	5							
SUSVEH			531	1				
TESTF				74				
THFTAUTO			149	6				
THFTAUTORPT			1	147				
THFTOTH	1		32	3				
THFTPROP	1		908	6				
THFTPROPRT			1	292				
THRTOTH	13		8	145				
THRTPER	7		408	6				
TRANPRIIS				1,091				
TRANSOTH				11				
TRAS			1,470					
TRAUMAAGE			6					
TRAUMAALS	5							
TRAUMABLEED			46					
TRAUMABLS			236					
TRAUMADEFORM	16							
TRAUMANFI			169					
TRAUMANTL1				17				
TREE	10							
TRUANT				80				
UNCONALS	638							
UNCONPD	431			1	1			
UNKODOR	21							
VEHFIRES	56							
VEHFWY	4							
VEHP	1							
WANT2ND			142		1			
WANTOTH			23		2			
WANTUNC			27					
WEAPFOU	1			76	2			
WEAPOTH			1	22				
WEAPSUR			2	4				
WELFARE	1		1,178					
Z-ADDR-VALID								1,968
February	911		181					
	911ABANDONED		15					
	911OPENLINE		20					
	1033	6			1			
	1033AMR	3						
	1033F	7						
	1089EXPL	1						
	1089THRT	15	1					
	ABDOMALS	13						
	ABDOMBLS		337					
	ABDOMNFI		77					
	ABDUCTKIDINPROG	5						
	ABDUCTKIDPAST		1					
	ABUSECH	5	72					
	ABUSECHRPT			20				
	ABUSEDIS		1					
	ABUSEDISRPT			1				
	ABUSEELD	2	6					
	ABUSENEGLECTCHLD		6					
	ABUSENEGLECTELD		2					
	ABUSEOTH		1					
	ACCGOVT		2	520				
	ACCHRINJ		31					
	ACCHRINJRPT			3				
	ACCHRMPD		380	2	1			
	ACCHRMPDRPT	1		40				
	ACCIDENTINJUR		2					
	ACCIDENTPROP		3	194				
	ACCMMPD		7	784				
	ACCMULTI		50					
	ACCOTH			10				
	ACCPED		204					
	ACCPEDRPT			17				
	ACCCROLL		31					
	ACCSNGL		150					
	ACCUNK		277					
	ACCUNKRPT			2				
	ACTIVESHOOTER	1	1					

AIRSTND	2						
ALARMBUSINESS			155				
ALARMCARBON	9						
ALARMCARBSICK	3						
ALARMDURESS			23				
ALARMHOLDUP			17				
ALARMOTHER			28				
ALARMRESID			86				
ALLERGYAGE			5				
ALLERGYEPI	13						
ALLERGYNFI	25						
ALLERGYNTL1				1			
ALLERGYRESP	53						
ALLERGYSHOCK	3						
ALMBUS			1,398	1			
ALMGOV			1				
ALMHU			87				
ALMOTH			19				
ALMPAN			347				
ALMRES			904				
ALMSCH			5				
ALMVEH			25				
ALSABDOMINAL	3						
ALSACCIDENT			58				
ALSALLERGIC	11						
ALSANIMALBITE	1						
ALSBREATH	68						
ALSBURN	1						
ALSCARDIAC	46						
ALSCHEMICAL	1						
ALSCHESTHEART	66						
ALSDIABETIC	12						
ALSFALL	11						
ALSMEDFAC9	2						
ALSMEDFAC30	7						
ALSMEDICALARM			15				
ALSOVERDOSEPOIS	27						
ALSPREGGYN	3						
ALSSSEIZURE	22						
ALSSICK	22						
ALSSSTROKECVA	6						
ALSTRAUMA	5						
ALSTRXNTL	9						
ALSUNCONSCIOUS	124						
AMRBL5			93				
ANATCK	1		3				
ANBARK			37				
ANBARKRPT				1			
ANBITE			28				
ANIMALAGE			1				
ANIMALBLS			16				
ANIMALCONTROL				2			
ANIMALNFI			8				
ANIMALNTL1				1			
ANLOOSE				51			
ANOTH			19	1			
ASLTAGG	147		24	1	2		
ASLTAGGRPT				29			
ASLTDV	1,997		46	3	1		
ASLTDVRPT			2	77			
ASLTFIGHT	688		6	12	1		
ASLTFIGHT4	189		16				
ASLTFIGHT4RPT				13			
ASLTOTH	56		4	1			
ASLTOTHRPT	2		1	52			
ASLTSINJ	108			1			
ASLTSINJRPT				9			
ASLTSX	59			1			
ASLTSXRPT	1			51			
ASSAULTAGE			2				
ASSAULTAGGRAVATE	12		1				
ASSAULTALS	79						
ASSAULTBLS			109				
ASSAULTDV	27						
ASSAULTMPDREQ			106				
ASSAULTNFI			265				
ASSAULTPAST				17			
ASSAULTSEX	8						
ASSAULTSEXTOUCH	3			2			
ASSAULTSIMPLE	89			1			
ASSISTFEMS		1	32				
ASSTBN			22				
ASSTCP			138				
ASSTFDEMR	3						
ASSTFDNON			2				
ASSTGOVEMR	22		2	1			

ASSTGOVNON		74				
ASSTGOVNONAHL			1			
ASSTLEEMR	20	1	1			
ASSTLENON		64				
ASSTMOTO		3	343	1		
ASSTMOTORIST			24			
ASSTOTH	1	496		1		
ASSTOTHF	73					
ASSTPD	26	14				
ASSTPR		244				
ASSTPUB	201					
BACKAGE		8				
BACKNTL1			5			
BADCHK		3				
BADCHKRPT			4			
BARR	3					
BENCHWRT		47				
BLEEDAGE		5				
BLEEDALS	13					
BLEEDBLS		99				
BLEEDCOUGH		49				
BLEEDNFI		32				
BLEEDNTL1			6			
BLSABDOMINAL		40				
BLSACCIDENT	1	119				
BLSANIMAL		2				
BLSBLEEDING	1	18				
BLSBREATH		23				
BLSCHESTHEART		8				
BLSDIABETIC		9				
BLSENVIRTOXIC		3				
BLSFALL		63				
BLSHNB		21				
BLSMEDFAC		1				
BLSMEDICALARM		6				
BLSMENTAL		11				
BLSOVERDOSE		30				
BLSPREGGYN	8					
BLSSEIZURE		23				
BLSSICK		183				
BLSTROKE		6				
BLSTRAUMA		84				
BLSTRXNTL		1				
BLSUNCONSCIOUS		127				
BOATOTH	1					
BOLO	2	7	185			
BREATHAGE		28				
BREATHALS	36					
BREATHCOND	595					
BREATHNFI		222				
BREATHNTL2			4			
BREATHRESP	223					
BURGBUS	29			1		
BURGBUSRPT			44			
BURGGOVT	1					
BURGLARYOCC	22					
BURGLARYUNOCC		25				
BURGMACH	1					
BURGMACHRPT			2			
BURGOCC	97	1				
BURGOCCRPT		1	22			
BURGOOTH		21				
BURGOTHRPT			11			
BURGRES	47	1	1			
BURGRESRPT	1	1	67			
BURNAGE		1				
BURNAIRWAY	1					
BURNALS	2					
BURNBLS		9				
BURNNFI		1				
BUSALRM	1,073					
BUSFIRE	1					
CARDIAC	357					
CARIACK	3					
CARIACKF	24			1		
CARIACKFRPT			4			
CARIACKW	26			2		
CARIACKWEAPON	3					
CARIACKWRPT			1			
CHESTAGE		10				
CHESTALS	456					
CHESTHX	117					
CHESTLVAD	3					
CHESTNFI		121				
CHESTNTL1			2			
CHESTPALP	119					

CHOKINGAGE		5					
CHOKINGALS	14						
CHOKINGNFI	5						
CHOKINGNTL1			1				
CITYCURFEW			5				
CITYORDIN			6				
CITYOTH			40				
CITYWIDE	6	1	774				
COALRM	93						
COALRMSICK	19						
COMPLAINT		3					
CONSTR			37				
CONTAINED	26						
COUNTER		5					
COURTESY			5				
CPO		12					
CPOVIOL	4	94					
CPOVIOLRPT			14				
CREDIT		19	1				
CURFEW		7					
CURFEWRPT			2				
CUSTODY		39					
CUSTODYRPT			7				
DBH			7				
DET7	13						
DETAIL	4						
DETGARAGE	2						
DETP	19						
DETV	15						
DIABETICALS	45						
DIABETICBLS		14					
DIABETICNFI		24					
DIABETICNTL1			2				
DIABETICWEAK		97					
DISGRP	1	885					
DISGRPRPT		1	7				
DISORDBARR		112	1				
DISORDISTURB		3	338				
DISORDNOISE			43				
DISOTH		3	212				
DISUNW	3	3,161					
DISUNWRPT			12				
DISVER		639					
DISVERRPT			15				
DOMSITUATION	4	177					
DRIVEOTH			51				
DRIVERAGE		61					
DRIVERECK		193					
DRIVINGCOMPL		26					
DRUGBUY		1	121				
DRUGFND			26				
DRUGOTH		1	33				
DRUGS			36				
DRUGUSE		1	179				
DUI		62					
DUMPSTER	40						
ELECTRICAL	16						
EMS	221	56					
EXPLHEARD	5						
EXPLOS	1						
EXPOSEAGE		1					
EXPOSEBLS		13					
EXPOSECHEM	2						
EXPOSEEYE		18					
EXPOSENFI		16					
EXPOSENTL1			2				
EXTFOOD	9						
FAINTBLS		174					
FAINTMULTI	55						
FAINTNTL1			1				
FALLAGE		7					
FALLALS	78						
FALLBLS		413					
FALLDEFORM	24						
FALLNFI		152					
FALLNTL1			1				
FIGHT	6						
FIGHTPAST			1				
FIRE	33	7					
FIREALARMCOMM	92						
FIREALARMRESID	38						
FIREAPPLIANCE	2						
FIREBRUSH	3						
FIREFOOD	1						
FIREINVEST	5						
FIREPOWERLINE	21						

FIRESCHOOL	4						
FIRESMOKEIN	12						
FIRESMOKEOUT	5						
FIRESTRUCT	41						
FIRETRASH	1						
FIRETREE	1						
FIREVEHICLE	7						
FIREWORKS				3			
FOCUSPAT				72			
FOLLOWUP	2		4	748			
FORGE			6				
FORGERPT				24			
FVA04	23						
GASIN	218						
GASOUT			100				
GYNNTL1				1			
HARASOTH				62			
HARASPER	1		117	1			
HARASPERRPT				34			2
HARASSOTH				25			
HARASSVERB	1		39				
HAZFUEL	5						
HAZUNK	3						
HEADALS	12						
HEADBLS			88				
HEADNFI			77				
HMGASIN	18						
HMGASOUT			7				
HMSUSPICIOUS	2						
IDENTITY			17				
ILLBURN	13						
INDECENTEXPOS			13				
INDUSTRIALALS	1						
INVEST	41						
ITT	5		1,132	1			
JUMPER	5						
JUMPLAND	7						
KIDFAM	7						
KIDFAMRPT				1			
KIDKNW	6						
KIDKNWRPT				2			
KIDOTH			4				
KIDUNK	5						
KIDUNKRPT				1			
LEWD			107				
LEWDRPT				6			
LIFTASST	402						
LOCVEH	24						
MANHOLE	3						
MEDFACALS9	18						
MEDFACALS30	75						
MEDFACBLS			67				
MEDIC	1						
MEET			2				
MENTAL	3		1,283				
MENTAL-AHL				26			
MENTALPD	1		66				
MENTALPDFEMS	7						
METELEVINVEST	1						
METSTAELESCUE	1						
MISADLT				82			
MISC	2		3,576	1	13		
MISCFOLLOWUP			26				
MISCMEET	1		44				
MISCNOTIFICATION			19				
MISCOTH			35				
MISCRIT			275				
MISOTH				15			
MISSING				49			
MISSINGADULT			4				
MISSINGCHILD			19				
MISSINGCRIT			22				
MP				8			
MPDPEPPER			9				
MSALRM	7						
MSELEV	6						
MSFIRE	5						
MTBOX2ND	1						
MTFIRE	2						
MVAAGE			1				
MVAALS	6						
MVABLS			252				
MVAHWY	117		2				
MVAHWYROLLOVER	2						
MVAPEDALS	209						
MVATRAP	38						

MVAUNK	1		250				
NOISE				739			
NOTIFY	2			100			
NLENVIRTOXIC				1			
NTLHNB				1			
NTLSICK				9			
OBVIOUS			7				
ODAGE			3				
ODALS	117						
ODBLS			133				
ODDRUGS			348				
ODNFI			114				
ODNTL1				2			
ODNTL2				1			
OPENDOOR			57				
OPENDOORRPT				1			
OTHALRM	6						
OUTOTH	38						
PARKCOMPL				39			
PARKING			1	881	1		
PD	22		917	8			
PERDOWN	1		306				
PERSON	1						
PERSONDOWN			780				
PERWITH	280		1		1		
PERWITHRPT				8			
POWERLINE	21						
PREGAGE			1				
PREGALSBLEED	8						
PREGBLEED			34				
PREGDELIVERED	14						
PREGLABOR			74				
PREGNFI			29				
PROPDAM	1		156	1			
PROPDAMAGE			86	2			
PROPDAMRPT				160			
PROPDES	2		351	5	1		
PROPDES RPT			1	292			
PROPERTY			1				
PROPFIND				254			
PROPLSTRPT				149			
PROPOTH				3			
PSYCHAGE			6				
PSYCHALS	40						
PSYCHBLS			233				
PSYCHDANGER	41						
PSYCHNFI			121				
PSYCHNTL1				3			
PVIOL				8			
RESALRM	244						
RESCUECOLLAPSE	3						
RESCUEELEVATOR	23						
RESCUELOCK	2						
RESCUEOTH	1						
RESELEV	208						
RESHIGH	3						
RESOTH	1						
ROBARM	118		1		3		
ROBARMRPT			1	22			
ROBBERY	25		2	1			
ROBFOR	61						
ROBFORRPT			1	16			
ROBOTH	24						
ROBOTH RPT				3			
ROBPICK	4						
ROBPICKRPT				14			
ROBTHR	18				1		
ROBTHR RPT				2			
SCHOOL	1						
SECONDSIGHT			6				
SEECOMP	2		7	594			
SEIZUREAGE			1				
SEIZUREALS	279						
SEIZUREBLS			73				
SEIZURENFI			28				
SEIZURENTL1				3			
SEIZUREPREG	9						
SERVICELIFT	29						
SERVICEOTH	3			1			
SEXASSAULT			3				
SHOOTING	18						
SHOPLIFT			1	218			
SHOT	204		1				
SHOTINFO			302		2		
SHOTINFORPT				8			
SHOTNFI			487		2		

SHOTNFIRPT				12				
SHOTSFIRE	94							
SICKAGE			53					
SICKCRISIS	26							
SICKDEVICE			12					
SICKMEDALARM			186					
SICKNTL1				39				
SICKNTL2				28				
SICKNTL3				9				
SICKNTL5				2				
SICKNTL6				23				
SICKTHIRD			556					
SICKUNKNOWN	1		1,233					
SMOKEIN	60							
SMOKEOUT	16							
STAB	7							
STABBING	132							
STOLENVEH	1		249	1	1			
STOLENVEHRPT	1			426				
STOLENVEHTRU				9				
STOP				435				
STROKEALS	56							
STROKECODE			95					
STRUCDAM	2							
STRUCTURE	142							
SUICATT	35							
SUICIDEINPROG	40							
SUICIDEJUMPER	2							
SUICIDETHRT			13					
SUICIP	4							
SUICOTH	2		1					
SUICTHR	2		73					
SUICTHRRPT				5				
SUSITEM	4							
SUSOTH			50	1				
SUSPACK	27							
SUSPER	1		595					
SUSPERSON			60					
SUSPPKG	1							
SUSVEH	1		501		1			
SUSVEHICLE			36					
TESTF				25				
THEFTINPROG			70					
THEFTPAST			1					
THEFTVEH			48					1
THEFTWEAP			1					
THFTAUTO			144	2				
THFTAUTORPT				119				
THFTOTH			26	3				
THFTPROP			734	9				
THFTPROPRPT				237				
THRTOTH	8		4	136				1
THRTPER	1		356	4				
TRAFFCONTR				4				
TRAFFICSTOP			1					
TRANPRIS			1	1,095				
TRANSESCORT				3				
TRANSOTH				23				
TRANSPRIS				39				
TRAS			1,890					
TRAUMAAGE			9					
TRAUMAALS	6							
TRAUMABLEED			49					
TRAUMABLS			206					
TRAUMADEFORM	18							
TRAUMANFI			130					
TRAUMANTL1				9				
TREE	35							
TRUANT				105				
UNKNOWN			2					
UNCONALS	543							
UNCONPD	379							
UNKODOR	19							
VEHFIRE	37							
VEHHWY	3							
VEHP	5							
WANT2ND			137		1			
WANTED			1					
WANTOTH			21					
WANTUNC			37					
WARRANT			3					
WEAPFOU				53	2			
WEAPONGUN	22			2				
WEAPONKNIFE	23							
WEAPONOTH	10							
WEAPOTH			1	31	2			

March	WEAPSUR			6				
	WELFARE		1,129					
	Z-ADDR-VALID							1,269
	911		27					
	911ABANDONED	1	173					
	911OPENLINE		114					
	1033	8						
	1033AMR	2						
	1033F	4						
	1033FEMS	2						
	1033POLICE	2						
	1089THRT	2						
	ABDOMALS	1						
	ABDOMBLS		6					
	ABDOMNFI		3					
	ABDUCTKIDCUST	3	1					
	ABDUCTKIDINPROG	28						
	ABDUCTKIDPAST		11	1				
	ABUSECH	1	15					
	ABUSECHRPT			2				
	ABUSEELD		1					
	ABUSENEGLECTCHLD	1	104					
	ABUSENEGLECTDISA		1					
	ABUSENEGLECTELD		7					
	ABUSENEGLECTOTH		4					
	ABUSEOTH		1					
	ACCGOVT		1	180				
	ACCHRINJ		9					
	ACCHRINJRPT			5				
	ACCHRMPD		140	1				
	ACCHRMPDRPT	1		56				
	ACCIDENTINJUR	1	77					
	ACCIDENTPROP	1	13	1,679				
	ACCPD		2	250				
	ACCMULTI		23					
	ACCMULTIRPT			3				
	ACCOTH			9				
	ACCOTHRPT			1				
	ACCPED		36	1				
	ACCPEDRPT			5				
	ACCCROLL		9					
	ACCSNGL		7					
	ACCSNGLRPT			2				
	ACCUNK		24					
	ACTIVESHOOTER	4						
	ALARMBUSINESS	1	1,710					
	ALARMCARBON	108						
	ALARMCARBSICK	41						
	ALARMDURESS	1	284					
	ALARMHOLDUP		101					
	ALARMOTHER		97	1				
	ALARMRESID		1,104					
	ALLERGYAGE		3					
	ALLERGYEPI	1						
	ALLERGYNFI	4						
	ALLERGYRESP	1						
	ALMBUS		19					
	ALMHU		2					
	ALMOTH		2					
	ALMPAN		1					
	ALMRES		5					
	ALMVEH		6					
	ALSABDOMINAL	31						
	ALSACCIDENT		397					
	ALSALLERGIC	112						
	ALSANIMALBITE	6						
	ALSANIMALPOIS	1						
	ALSBLEED	10						
	ALSBREATH	873						
	ALSBURN	5						
	ALSCARDIAC	531						
	ALSCEMICAL	3						
	ALSCHESTHEART	746						
	ALSCHOKING	13						
	ALSDIABETIC	87						
	ALSFALL	185						
	ALSHEATCOLD	1						
	ALSHNB	4						
	ALSMEDFAC9	2						
	ALSMEDFAC30	108						
	ALSMEDICALARM		46					
	ALSOVERDOSEPOIS	257						
	ALSPREGGYN	52						
	ALSSEIZURE	218						
	ALSSICK	195	1					
	ALSSTROKECVA	47						

ALSTRAUMA	51						
ALSTRXNTL	10						
ALSUNCONSCIOUS	1,290						
AMRBL5			47				
ANATCK			3				
ANBARK			1				
ANBITE			12				
ANIMALAGE			3				
ANIMALALS	1						
ANIMALBITE24			1	1			
ANIMALBLS			3				
ANIMALCONTROL				79			
ANIMALNFI			2				
ANLOOSE				18			
ANOTH			12				
ASLTAGG	37		5	1	1		
ASLTAGGRPT			1	6			
ASLTDV	116		1				
ASLTDVRPT				20			
ASLTFIGHT	139		1	3			
ASLTFIGHT4	34		1	1			
ASLTFIGHT4RPT	1			1			
ASLTOTH	5						
ASLTOTHRPT				10			
ASLTSINJ	30						
ASLTSINJRPT				1			
ASLTSX	18						
ASLTSXRPT				12			
ASSAULTAGE			10				
ASSAULTAGGRAVATE	95			1			
ASSAULTALS	15						
ASSAULTBLS			134				
ASSAULTDV	305		2	2			
ASSAULTMPDREQ			157				
ASSAULTNFI			263				
ASSAULTPAST	1		5	163			
ASSAULTSEX	43		3	3			
ASSAULTSEXTOUCH	64		6	4			
ASSAULTSIMPLE	955		18	9			
ASSISTFEMS			168				
ASSTBN			4				
ASSTCOUNTERFIET				2			
ASSTCP			29				
ASSTFDEMR	2						
ASSTFDNON			2				
ASSTGOVEMR	6						
ASSTGOVNON			35				
ASSTLEEMR	11		2				
ASSTLENON			64				
ASSTMOTO				162			
ASSTMOTORIST	1		3	251			
ASSTOTH	2		402	2			
ASSTOTHF	22						
ASSTPD	1		173				
ASSTPR			66	1			
ASSTPUB	69						
BACKAGE			2				
BARR	2						
BENCHWRT			14				
BLEEDAGE			3				
BLEEDALS	2						
BLEEDBLS			12				
BLEEDCOUGH			3				
BLEEDNFI			10				
BLEEDNTL2				1			
BLSABDOMINAL			435				
BLSACCIDENT			982	1			
BLSANIMAL	1		28				
BLSBLEEDING			206				
BLSBREATH			217				
BLSBURN			9				
BLSCHESTHEART			84				
BLSCHOKING			10				
BLSDIABETIC			94				
BLSENVIRTOXIC			35				
BLSFALL			674				
BLSHNB			233				
BLSMEDFAC			19				
BLSMEDICALARM			168				
BLSMENTAL			258				
BLSOVERDOSE			469				
BLSPREGGYN	91						
BLSSEIZURE	5		207				
BLSSICK			1,886				
BLSSTROKE			93				
BLSTRAUMA			638				

BLSUNCONSCIOUS	1		1,443				
BOATDIS	3						
BOLO	2		3	167			
BOLOEMERG			1	10			
BOLONONEMERG				22			
BOMBTHREAT	8						
BREATHAGE			10				
BREATHCOND	28						
BREATHNFI			23				
BREATHRESP	8						
BURGBUS	11						
BURGBUSRPT				10			
BURGLARYOCC	148		2	1			
BURGLARYUNOCC			221	5			
BURGMACHRPT				1			
BURGOCC	7						
BURGOCCRPT				9			
BURGOITH			5				
BURGOTHRPT				5			
BURGRESRPT				15			
BURNBLS			1				
BUSALRM	13						
CARDIAC	95						
CARJACK	25						
CARJACKF	1						
CARJACKFRPT				1			
CARJACKW	8						
CARJACKWEAPON	29						
CHESTAGE			17				
CHESTALS	7						
CHESTHX	3						
CHESTNFI			14				
CHESTPALP	1						
CHOKINGALS	2						
CHOKINGNFI	6						
CITYCURFEW				17			
CITYORDIN				83			
CITYOTH				7			
CITYTRUANCY				18			
CITYWIDE	6		4	763			
COALRM	6						
COALRMSICK	4						
COMPLAINT			19			1	
CONSTR				5			
COURTESY				4			
CPO	8		112	1			
CPOVIOL	1		8				
CPOVIOLRPT				5			
CREDIT			3				
CUSTODY	1		22				
CUSTODYRPT				2			
DBH			3	50			
DET7	35						
DETAIL	13						
DETP	13						
DETV	10						
DIABETICAGE			1				
DIABETICALS	3						
DIABETICBLS			5				
DIABETICNFI			6				
DIABETICWEAK	1		2				
DISGRP	1		379	1			
DISGRPRPT				7			
DISORDBARR	1		1,091				
DISORDFIREW				7			
DISORDISTURB	7		87	3,964			
DISORDNOISE			1	790			
DISOTH				71			
DISUNW			259				
DISUNWRPT				3			
DISVER	1		103				
DISVERRPT				2			
DOMSITUATION	69		1,874	1			
DRIVEOTH			1	29			
DRIVERAGE			38				
DRIVERECK			57				
DRIVINGCOMPL	1		222				
DRUGBUY				57			
DRUGFND				3			
DRUGOTH				31			
DRUGS			3	289			
DRUGUSE				38			
DUI			24				
DUMPSTER	1						
ELECTRICAL	7						
EMS	326		1				

EXPLHEARD	1							
EXPOSECHEM	1							
EXPOSEEYE			9					
EXPOSENFI			17					
FAINTAGE			2					
FAINTBLS			13					
FAINTMULTI	3							
FALLAGE			2					
FALLALS	3							
FALLBLS			14					
FALLNFI			13					
FIGHT	127							
FIRE	54							
FIREALARMCOMM	1,201							
FIREALARMRESID	331							
FIREAPPLIANCE	29							
FIREBRUSH	42							
FIREFOOD	4							
FIREINVEST	37							
FIREMANHOLE	6							
FIREPOWERLINE	54							
FIRE SCHOOL	2							
FIRESMOKEIN	103							
FIRESMOKEOUT	53							
FIRESTRUCT	273							
FIRETRAIN	1							
FIRETRASH	54							
FIRETREE	27							
FIREVEHHIGHW	12							
FIREVEHICLE	35							
FIREWORKS				1				
FOCUSPAT				31				
FOLLOWUP	1		2	519				
FORGE			7					
FORGERPT				2				
FRAUDCOUNT			31	1				
FVA02	1							
FVA04	23							
GASIN	15							
GASOUT			10					
HARASOTH			1	12				
HARASPER			11					
HARASPERRPT				3				
HARASSOTH			5	194				
HARASSSEX				6				
HARASSVERB	8		542	4				
HAZOTH	1							
HAZUNK	2							
HEADBLS			4					
HEADNFI			4					
HMICHEMSPILL	3							
HMEXPLOSHEARD	4							
HMFUELSPIILL	14							
HMGASIN	218							
HMGASOUT			65					
HMINVEST	2							
HMSUSPICIOUS	31		1					
HOSPITAL	2							
HOSTAGE	2							
IDENTITY	1		10					
ILLBURN	4							
INDECENTEXPOS			162					
INVEST	23							
ITT	4		724		2			
JUMPLAND	3							
JUMPWATER	4							
KIDKNWRPT				1				
LEWD			27					
LEWDRPT				1				
LIFTASST	62							
LOCVEH	13							
MANHOLE	1							
MEDFACALS9	9							
MEDFACALS30	11							
MEDFACBLS			14					
MEET			2					
MENTAL	1		216	1				
MENTAL-AHL				1				
MENTALPD	2		577					
MENTALPDFEMS	166		4					
METELEVCRASH	1							
METELEV FIRE	2							
METSTAE LRESCUE	5							
METSTAFIRE	2							
METSTAFIREALARM	2							
METTUNFIR	6							

MISADLT				17			
MISC	3		3,912		11		
MISCFOLLOWUP	1		277	3			1
MISCMEET			518	4			
MISCNOTIFICATION			144				
MISCOTH			247	5			
MISCRIT			16				
MISOTH				4			
MISSING				19			
MISSINGADULT			68				
MISSINGCHILD	1		258				
MISSINGCRIT			163				
MISSINGOTH				2			
MP				15			
MSALRM	1						
MSCRASH	1						
MSELEV	1						
MSODOR	1						
MTBOX2ND	1						
MTFIRE	1						
MTODOR	1						
MUTUALAID			2				
MVAAGE			1				
MVAALS	1						
MVABLS			54				
MVAHWY	519		8	1			
MVAHWYROLLOVER	5						
MVAPEDALS	40						
MVATRAP	16						
MVAUNK			33				
NOISE				145			
NOTIFY			2	80			
NTLALLERGIC				4			
NTLANIMALBITE				3			
NTLBLEEDING				11			
NTLBREATHING				1			
NTLCHESTHEART				1			
NTLCHOKING				1			
NTLDIABETIC				4			
NTLFALL				4			
NTLHNB				1			
NTLSICK	1			102			
NTLTRAUMA				13			
OBVIOUS			4				
ODAGE			2				
ODALS	4						
ODBLS			18				
ODDRUGS			75				
ODNFI			11				
OPENDOOR			32				
OPENDOORRPT				1			
OUTOTH	13						
PARKCOMPL			1	797			
PARKING				184			
PD	3		674				
PERDOWN			263				
PERSON	2						
PERSONDOWN			251				
PERWITH	36						
PERWITHRPT				1			
POWERLINE	4						
PREGALSBLEED	2						
PREGBLEED			2				
PREGLABOR			2				
PREGNFI			3				
PROPDAM			104	1	1		
PROPDAMAGE			704	9			
PROPDAMRPT				46			
PROPDES			127	5	1		
PROPDES RPT			2	77			
PROPERTY			2	1			
PROPFIND			3	272			
PROPOSTRPT				158			
PSYCHAGE			2				
PSYCHALS	7						
PSYCHBLS			55				
PSYCHDANGER	7						
PSYCHNFI			29				
PVIOL				44			
RAILFIRE	1						
REPORT				1			
RESCONF	1						
RESCUEBOATSTR	1						
RESCUECOLLAPSE	17						
RESCUECONFINED	2						
RESCUEELEVATOR	240						

RESCUEHIGH	2						
RESCUELOCK	22						
RESCUEOTH	6						
RESCUESTREET	1						
RESCUETRENCH	1						
RESCUEWATER	4						
RESCUREMVA	11						
RESELEV	8						
RESOTH	1						
ROBARM	16		1		1		
ROBARMRPT				6			
ROBBERY	196		5	8		1	
ROBFOR	10						
ROBFORRPT				5			
ROBOTH	4						
ROBOTHRRPT				1			
ROBPICK	2						
ROBPICKRPT				2			
ROBTHRRPT				1			
SECONDSIGHT			119				
SEECOMP			4	307			
SEIZUREAGE			1				
SEIZUREALS	16						
SEIZUREBLS			5				
SEIZURENFI			6				
SEIZUREPREG	1						
SERVICELIFT	378						
SERVICEOTH	24						
SERVICEPDASST			1				
SERVICESPICAL	2						
SERVPUBASST	1		119				
SEXASSAULT			1				
SHOOTING	163						
SHOPLIFT			2	45			
SHOT	34			1	1		
SHOTINFO	1		225		1		
SHOTINFORPT				4			
SHOTNFI			173		1		
SHOTNFIRPT				11			
SHOTSFIRED	430		8	1			
SICKAGE			18				
SICKCRISIS	5						
SICKDEVICE			1				
SICKMEDALARM			5				
SICKNTL1				2			
SICKNTL2				3			
SICKNTL3				1			
SICKNTL4				4			
SICKNTL6				3			
SICKTHIRD			96				
SICKUNKNOWN			120				
SMOKEIN	9						
SMOKEOUT	5						
STAB	6						
STABBING	101			1			
STOLENVEH	1		115				
STOLENVEHRPT				66			
STOLENVEHTRU				1			
stop				514	1		
STROKEALS	21						
STROKECODE			41				
STRUCDAM	7						
STRUCTURE	15						
SUICATT	2						
SUICIDEINPROG	288		1				
SUICIDEJUMPER	34						
SUICIDETHRT	4		104				
SUICTHR			5				
SUICTHRRPT				1			
SUSITEM	47		1				
SUSOTH			9				
SUSPACK	2						
SUPER			119				
SUSPERSON	2		594				
SUSPPKG	10						
SUSVEH	3		91				
SUSVEHICLE			381				
TEST				1			
TESTF				10			
THEFTINPROG			733	2			
THEFTPAST			366	10			1
THEFTVEH	2		603	10			
THEFTWEAP			11				
THFTAUTO			62	2			
THFTAUTORPT				60			
THFTOTH			20	3			

THFTPROP		157	7			
THFTPROPRPT		1	116			
THRTOTH			68			
THRTPER	1	75				
TRAFFCONTR		1	46			
TRAFFICSTOP		73				
TRANPRIS			609			
TRANSESCORT			29			
TRANSOTH			7			
TRANSPRIS			455			
TRAS	1	1,954				
TRAUMAAGE		4				
TRAUMAALS	1					
TRAUMABLS		22				
TRAUMADEFORM	3					
TRAUMANFI		42				
TREE	1					
TRUANT			82			
UKNOWN		3				
UNCONALS	45					
UNCONPD	70					
UNKODOR	5					
VEHFIRE	10					
VEHHWY	1					
VEHP	4					
WANT2ND		45				
WANTED		16				
WANTOTH		9				
WANTUNC		5				
WARRANT		52				
WEAPFOU	1		29	1		
WEAPONGUN	257	1				
WEAPONKNIFE	202	2				
WEAPONOTH	85	1				
WEAPOTH			6			
WEAPSUR			2			
WELFARE	2	1,095				
Z-ADDR-VALID						3,276
April						
911		2				
911ABANDONED		1,231				
911OPENLINE	1	698				
1033	7					
1033AMR	1					
1033F	2	1				
1033FEMS	2					
1033POLICE	4					
1089EXPL	1					
ABDOMALS	5					
ABDOMNFI		1				
ABDUCTKIDCUST	5	2				
ABDUCTKIDINPROG	34	3	1			
ABDUCTKIDPAST		9				
ABUSECH		4				
ABUSECHRPT			3			
ABUSEDIS		1				
ABUSENEGLECTCHLD	2	112				
ABUSENEGLECTDISA		3				
ABUSENEGLECTELD		4				
ABUSENEGLECTOTH		1				
ABUSEOTH		1				
ACCGOVT			17			
ACCHRPMD		2				
ACCHRPDRPT			4			
ACCIDENTENTRP	37	2				
ACCIDENTINJUR	1	195				
ACCIDENTPROP	5	28	1,941			
ACCMPTD		1	22			
ACCPED		4				
ACCROLL		1				
ACCSNGL		1				
ACCUNK		3				
ACCUNKRPT	1		12			
AIRSTND	1					
ALARMBUSINESS		1,566				
ALARMCARBON	99					
ALARMCARBSICK	36					
ALARMDURESS		269				
ALARMHOLDUP		106				
ALARMOTHER		127				
ALARMRESID		988				
ALLERGYAGE		3				
ALLERGYNFI	1					
ALLERGYRESP	1					
ALMGOV		1				
ALMVEH		1				
ALSABDOMINAL	44					

ALSACCIDENT		506					
ALSALLERGIC	106						
ALSANIMALBITE	10						
ALSBLEED	10						
ALSBREATH	980						
ALSBURN	11						
ALSCARDIAC	599						
ALSCHEMICAL	1						
ALSCHESTHEART	800						
ALSCHOKING	7						
ALSDIABETIC	93						
ALSFALL	183						
ALSHEATCOLD	5						
ALSHNB	2						
ALSMEDFAC9	5						
ALSMEDFAC30	90						
ALSMEDICALARM		3					
ALSOVERDOSEPOIS	241	2					
ALSPREGGYN	53						
ALSSEIZURE	226						
ALSSICK	181						
ALSTROKECVA	79						
ALSTRAUMA	67	1					
ALSTRXNTL	12						
ALSUNCONSCIOUS	1,386						
AMB			3				
AMBSTAGE			1				
AMRBLS		151					
ANBARK		10					
ANIMALBITE24		6					
ANIMALBLS		2					
ANIMALCONTROL			87				
ASLTAGG	3	1					
ASLTDV	6						
ASLTDVRPT			1				
ASLTFIGHT	11						
ASLTOTHRPT			1				
ASLTSINJ	2						
ASLTSINJRPT			6				
ASLTSX	1						
ASLTSXRPT			2				
ASSAULTAGGRAVATE	147	4	1				
ASSAULTALS	26						
ASSAULTBLS		226					
ASSAULTDV	359	1	1				
ASSAULTMPDREQ		106					
ASSAULTNFI		276					
ASSAULTPAST	2	2	188				
ASSAULTSEX	41	1	4				
ASSAULTSEXTOUCH	52	7	8				
ASSAULTSIMPLE	1,078	12	20				
ASSISTFEMS		142					
ASSTCOUNTERFIET			1				
ASSTCP		2					
ASSTFDEMR	5						
ASSTFDNON		1					
ASSTLEEMR	1						
ASSTLENON		1					
ASSTMOTO			8				
ASSTMOTORIST		3	375				
ASSTOTH		29					
ASSTPD	3	318	3				
ASSTPR		3					
ASSTPUB	3						
BACKNTL1			2				
BADCHKRPT			2				
BARR	2						
BENCHWRT		1					
BLEEDNFI		1					
BLEEDNTL1			2				
BLSABDOMINAL		486					
BLSACCIDENT	1	1,110	1				
BLSANIMAL		36					
BLSBLEEDING	1	269					
BLSBREATH	1	299					
BLSBURN		7					
BLSCHSTHEART		94					
BLSCHOKING		9					
BLSDIABETIC		103					
BLSENVIRTOXIC		52					
BLSFALL		737					
BLSHNB	1	277					
BLSMEDFAC		17					
BLSMEDICALARM		219					
BLSMENTAL		258					
BLSOVERDOSE		594					

BLSPPREGGYN	79						
BLSSSEIZURE			224				
BLSSICK			1,649				
BLSSSTROKE			121				
BLSTRAUMA			843				
BLSUNCONSCIOUS			1,801				
BOATDIS	5						
BOATOTH	1						
BOLO			3	4			
BOLOEMERG	10		10	146			
BOLONONEMERG				84			
BOMBTHREAT	13						
BREATHALS	12						
BREATHCOND	1						
BREATHNFI			2				
BURGBUS	1						
BURGGOVRTPT				2			
BURGLARYOCC	163		5	3			
BURGLARYUNOCC			278	10			
BURGMACH			2				
BURGRES	1			3			
BURNNFI			1				
BUSALRM	3						
CARDIAC	5						
CARIACK	19						
CARIACKWEAPON	29						
CHESTAGE			1				
CHESTALS	2						
CHESTLVAD	3						
CHESTNFI			2				
CHESTNTL1				2			
CHOKINGAGE			1				
CHOKINGALS	1						
CITYCURFEW				16			
CITYORDIN			1	72			
CITYOTH				1			
CITYTRUANCY				36			
CITYWIDE	4		3	855			
COMPLAINT			22				
CPO	5		134	1			
CPOVIOLRPT				1			
CREDIT			2				
CROWDCONTROL				2			
CURFEW			3				
CUSTODY			3				
CUSTODYRPT				15			
DBH	1		1	49			
DET7	51				1		
DETAIL	22						
DETP	8						
DETV	12						
DIABETICNFI			1				
DIABETICNTL1				1			
DISGRP			19				
DISORDBARR			1,305				
DISORDFIREW				22			
DISORDISTURB	3		85	4,691			
DISORDNOISE			3	1,057			
DISOTH				12			
DISUNW			12				
DISVER			2				
DISVERRPT				1			
DOMSITUATION	58		2,044	4			
DRIVEOTH				1			
DRIVERECK			3				
DRIVINGCOMPL			401	2			
DRUGBUY				3			
DRUGFND				2			
DRUGS			1	490			
DRUGUSE				1			
DUI			1				
EMS	349						
EXCITEDDELIR	1						
EXPLOS	1						
EXPOSEALS	1						
EXPOSEBLS			8				
EXPOSENFI			2				
FIGHT	159		2				
FIGHTPAST				3			
FIRE	68						
FIREALARMCOMM	1,211						
FIREALARMRESID	332						
FIREAPPLIANCE	34						
FIREBRUSH	46						
FIREFOOD	6						
FIREINVEST	60						

FIREMANHOLE	4						
FIREPOWERLINE	42						
FIRE SCHOOL	3						
FIRE SMOKE IN	107						
FIRE SMOKE OUT	51						
FIRE STRUCT	250						
FIRE TRASH	79						
FIRE TREE	15						
FIRE VEH HIGHW	5						
FIRE VEHICLE	52						
FOCUS PAT				28			
FOLLOWUP			2	353	2		
FORGERPT				2			
FRAUD COUNT			62	2			
FVA01	5						
FVA02	1						
FVA04	16						
GASIN	1						
HARASSOTH	4		8	205			
HARASSSEX				11			
HARASSVERB	1		665	2			
HAZFUEL	2						
HEADALS	1						
HEADNFI			4				
HMEXPLOSHEARD	17						
HMFUELSPILL	13						
HMGASIN	188						
HMGASOUT			75				
HMINVEST	7						
HMSUSPICIOUS	42						
HOSTAGE	1						
INDECENTEXPOS			202				
ITT			54				
JUMPER	4						
JUMLAND	5						
JUMPWATER	8						
KIDFAM	1						
KIDOTH			1				
KIDUNK	1						
LEWD			1				
LIFTASST	4						
LZ	1						
MCI	1						
MEDFACALS9	3						
MEDFACALS30	10						
MEDFACBLS			4				
MEET			16				
MENTAL	3		139	2			
MENTALPD	5		596				
MENTALPDFEMS	176		4				
METELEVELRESCUE	1						
METELEV FIRE	1						
METELEV FIREALARM	1						
METSTAE LRESCUE	4						
METSTAFIRE	4						
METSTAFIREALARM	7						
METSTARESCUE	1						
METTUNFIR	9						
METTUNPED	1						
MISC	14		5,170	6	15		
MISCFOLLOWUP			382	4			
MISCMEET			938	9			
MISCNOTIFICATION			186	1			
MISCOTH			345	15			
MISCRT			1				
MISOTH				5			
MISSINGADULT			86				
MISSINGCHILD			261				
MISSINGCRIT			161				
MISSINGOTH				12			
MPDPEPPER			1				
MSCRASH	2						
MSRES	3						
MTODOR2ND	1						
MUTUAL			1				
MVAAGE			5				
MVABLS			1				
MVAHWY	425		11				
MVAHWY ROLLOVER	1						
MVAPEDALS	4						
MVATRAP	2						
MVAUNK			2				
NOISE				5			
NOTIFY				6			
NTLALLERGIC				2			
NTLANIMALBITE				3			

NTLBLEEDING				7				
NTLBREATHING				1				
NTLCHESTHEART				2				
NTLCHOKING				1				
NTLENVIRTOXIC				1				
NTLFALL				7				
NTLSICK				406				
NTLTRAUMA				14				
OBVIOUS			3					
ODDRUGS			4					
ODNTL1				1				
ODNTL2				2				
OPENDOOR			1					
OTHALRM	1							
OUTOTH	6							
PARKCOMPL				929				
PARKING				10				
PD	1		736	1				
PERDOWN			11					
PERSON	29							
PERSONDOWN			15					
PERWITH	1							
PERWITHRPT				4				
PREGDELIVERED	1							
PREGNFI			4					
PROPDAM			11					
PROPDAMAGE	5		1,043	44				
PROPDAMRPT				2				
PROPDES			5					
PROPDES RPT				1				
PROPERTY			1					
PROFOUND				261				
PROPLOSTRPT				9				
PROPOTH			1	50				
PSYCHAGE			5					
PSYCHBLS			1					
PSYCHDANGER	2							
PSYCHNFI			4					
PSYCHNTL1				1				
PVIOL				38				
RESCOLL	1							
RESCUEBOATSTR	3							
RESCUECOLLAPSE	18							
RESCUEELEVATOR	266							
RESCUEHIGH	5							
RESCUELOCK	34							
RESCUEOTH	11							
RESCUETRENCH	3							
RESCUETUN	1							
RESCUEWATER	2							
RESCUREMVA	19							
ROBARM	2							
ROBBERY	214		7	12				
ROBOTH RPT				7				
ROBPICKRPT				2				
SECONDSIGHT	3		147					
SEECOMP				31				
SEIZUREAGE			1					
SEIZUREALS	2							
SEIZURENFI			1					
SEIZUREPREG	4							
SERVICELIFT	433							
SERVICEOTH	52							
SERVICEPDASST			9					
SERVICESPECIAL	13							
SERV PUBASST	1		170					
SEXASSAULT			4					
SHOOTING	279							
SHOPLIFT				1				
SHOT	4							
SHOTINFO			16					
SHOTINFORPT				231				
SHOTNFI			14					
SHOTNFIRPT				1				
SHOTSFIRE	677		12	2				
SICKAGE			3					
SICKDEVICE			1					
SICKNTL3				6				
SICKNTL4				4				
SICKTHIRD			6					
SICKUNKNOWN			14					
SPEV-MPDASSUAT	1							
STABBING	166							
STOLENVEH			9					
STOLENVEHRPT				1				
STOLENVEHTRU				6				

STOP				468	2			
STROKEALS	1							
STROKECODE			2					
SUICATTRPT				1				
SUICIDEINPROG	257		3					
SUICIDEJUMPER	9							
SUICIDETHRT	1		125					
SUICIP	1							
SUICOTH	1							
SUSITEM	54		1	1				
SUSPACK	1							
SUSPER			5					
SUSPERSON	3		707					
SUSPPKG	2							
SUSVEH			9					
SUSVEHICLE	1		463	1				
TEST				9				
TESTF				23				
THEFTINPROG	1		925	24				
THEFTPAST	3		443	21				
THEFTVEH	2		778	17				
THEFTWEAP			9	1				
THFTAUTO			6					
THFTAUTORPT				3				
THFTOTH			1					
THFTPROP			10					
THFTPROPRPT				16				
THRTOTH				3				
THRTPER			5					
TRAFFCONTR				76				
TRAFFICSTOP			54					
TRANPRIS				36				
TRANSESCORT				33				
TRANSPRIS				1,033				
TRAS			1,370					
TRAUMAAGE			7					
TRAUMABLEED			4					
TRAUMABLS			2					
TRAUMANFI			3					
TRAUMANTL1				2				
TRUANT				16				
TRUDESTRUCTION				17				
TRUFRAUDFORG				11				
TRUIDENTITY				5				
TRULOSTPROP				17				
TRULOSTTAGS				1				
TRUPACEMENT				13				
TRUPROPERTYDAM				46				
TRUTHEFT				50				
TRUTHEFTAUTO				28				
UNKNOWN			42					
UNCONALS	3							
UNCONPD	4							
UNKODOR	2							
VEHHWY	2							
VEHP	3							
VEHTRAP	6							
WANT2ND			2					
WANTED			39					
WARRANT			59					
WEAPFOU				2				
WEAPONGUN	319		1	1				
WEAPONKNIFE	232			1				
WEAPONOTH	100		3	1				
WEAPOTH				1				
WEAPSUR				5	1			
WELFARE	2		1,151					
Z-ADDR-VALID								1,594
May	911ABANDONED	3	1,538					
	911OPENLINE		834					
	1033	10						
	1033F	1						
	1033POLICE	12						
	1089THTRPT			2				
	ABDOMALS	1						
	ABDUCTKIDCUST	1	1					
	ABDUCTKIDINPROG	48	2	1				
	ABDUCTKIDPAST		13					
	ABUSECHRPT		1	4				
	ABUSEDIS		2					
	ABUSENEGLECTCHLD	3	130					
	ABUSENEGLECTDISA		5					
	ABUSENEGLECTELD		9					
	ABUSENEGLECTOTH		3					
	ABUSEOTH		1					
	ACCIDENTENTRP	67	2					

ACCIDENTINIUR	1		223				
ACCIDENTPROP	3		36	2,265			
ACCCOLLRPT	1			1			
ACCUNKRPT			1	6			
ACTIVESHOOTER	4						
AIRSTND	1						
ALARMBUSINESS	1		1,585				
ALARMCARBON	138						
ALARMCARBSICK	52		1				
ALARMDURESS			266				
ALARMHOLDUP			123				
ALARMOTHER			94				
ALARMRESID			967				
ALLERGYAGE			1				
ALLERGYEPI	1						
ALLERGYRESP	3						
ALMPAN			2				
ALMSCH			1				
ALSABDOMINAL	50						
ALSACCIDENT	1		586	1			
ALSALLERGIC	143						
ALSANIMALBITE	6						
ALSBLEED	15						
ALSBREATH	1,011						
ALSBURN	10						
ALSCARDIAC	796		2				
ALSCHEMICAL	6						
ALSCHESTHEART	800						
ALSCHOKING	14						
ALSDIABETIC	122						
ALSFALL	182						
ALSHEATCOLD	6						
ALSHNB	2						
ALSMEDFAC9	13						
ALSMEDFAC30	110						
ALSOVERDOSEPOIS	363		4				
ALSPREGGYN	81						
ALSSEIZURE	375						
ALSSICK	190						
ALSSSTROKECVA	92						
ALSTRAUMA	80						
ALSTRXNTL	11						
ALSUNCONSCIOUS	1,500		4				
AMRBLS			171				
ANBARK			5				
ANIMALALS	2						
ANIMALBITE24			4				
ANIMALBLS			4				
ANIMALCONTROL			2	122			
ASLTSINJRPT				8			
ASSAULTAGGRAVATE	184		4	4			
ASSAULTALS	58						
ASSAULTBLS			283				
ASSAULTDV	391		4	2			
ASSAULTMPDREQ			141				
ASSAULTNFI			246				
ASSAULTPAST			2	191			
ASSAULTSEX	43		6	6			
ASSAULTSEXTOUCH	56		6	8			
ASSAULTSIMPLE	1,172		19	12			
ASSISTFEMS			145				
ASSTFDEMUR	2						
ASSTGOVNONAHL				1			
ASSTMOTORIST			1	411			
ASSTPD			272	5			
BARR	1						
BLEEDNTL1				3			
BLSABDOMINAL	1		520				
BLSACCIDENT	1		1,237	1			
BLSANIMAL			43				
BLSBLEEDING	1		223				
BLSBREATH			305				
BLSBURN			6				
BLSCHHESTHEART			109				
BLSCHOKING			15				
BLSDIABETIC			93				
BLSENVIRTOXIC			65				
BLSFALL			819				
BLSHNB			242				
BLSMEDFAC			22				
BLSMEDICALARM			267				
BLSMENTAL			298	1			
BLSOVERDOSE			594				
BLSPREGGYN	106						
BLSSSEIZURE			136				
BLSSICK			1,513				

BLSSTROKE		105					
BLSTRAUMA		949					
BLSUNCONSCIOUS	1	1,887					
BOATDIS	5						
BOATOTH	2						
BOATOVR	2						
BOLOEMERG	9	1	106				
BOLONONEMERG			88				
BOMBDEVICE	1						
BOMBTHREAT	7						
BREATHALS	6						
BREATHNTL2			1				
BURGGOVTRPT			1				
BURGLARYOCC	182	2	3				
BURGLARYUNOCC	1	278	9				
BURGRES	2		2				
BURNALS	1						
BURNNFI		2					
CARJACK	28						
CARJACKF	1	1					
CARJACKWEAPON	59	1					
CHESTNTL1			2				
CHOKINGALS	1						
CITYCURFEW			16				
CITYORDIN			66				
CITYTRUANCY			51				
CITYWIDE	5	1	883				
COMPLAINT		20					
COUNTER		1					
CPO		120	2				
CROWDCONTROL			1				
CURFEW		5					
CUSTODYRPT			16				
DBH		1	64				
DET7	59						
DETAIL	26						
DETP	15						
DETV	4						
DISORDBARR	1	1,293	1				
DISORDFIREW			35				
DISORDISTURB	6	76	4,359				
DISORDNOISE			1,067				
DOMSITUATION	31	2,126	4				
DRIVINGCOMPL		465	1				
DRUGS		1	477				
EMS	396						
EXPOSEAGE		1					
EXPOSEALS	1						
EXPOSEBLS		4					
FAINTNTL1			1				
FALLALS	1						
FALLDEFORM	1						
FIGHT	222		1				
FIGHTPAST		1	2				
FIRE	60						
FIREALARMCOMM	1,293						
FIREALARMRESID	364						
FIREAPPLIANCE	35						
FIREBRUSH	12						
FIREFOOD	1						
FIREINVEST	73						
FIREMANHOLE	4						
FIREPOWERLINE	47						
FIRESCHOOL	3						
FIRESMOKEIN	86						
FIRESMOKEOUT	26						
FIRESTRUCT	254						
FIRETRASH	35						
FIRETREE	7						
FIREVEHHIGHW	4						
FIREVEHICLE	56						
FOCUSPAT			16				
FOLLOWUP		2	442				
FRAUDCOUNT		49	2				
FVA04	22						
HARASSOTH	2	4	263				
HARASSSEX			8				
HARASSVERB	3	807	9				
HAZCBRN	2						
HAZFUEL	1						
HEADALS	1						
HEADNFI		1					
HMCHEMSPILL	4						
HMEXPLOSHEARD	11						
HMFUELSPILL	17						
HMGASIN	207						

HMGASOUT		66					
HMINVEST	10						
HMSUSPICIOUS	22						
HOSTAGE	1						
ILLBURN	1						
INDECENTEXPOS		205					
JUMPER	2						
JUMPLAND	2						
JUMPWATER	6						
KIDFAM	3						
KIDOTH		1					
LZ	2						
MEDFACALS9	4						
MEDFACALS30	9						
MEDFACBLS		9					
MEET	1	9	1				
MENTAL		113	1				
MENTALPD	1	642					
MENTALPDFEMS	185	8					
METELEVELRESCUE	3						
METRO	1						
METSTAELESCUE	14						
METSTAFIRE	4						
METSTAFIREALARM	3						
METSTAINVEST	1						
METSTARESCUE	1						
METTUNEXPLOS	1						
METTUNFIR	3						
METTUNINVEST	1						
MISC	9	5,243	3	16			
MISCFOLLOWUP		443	5				
MISCMEET	1	1,303	15				
MISCNOTIFICATION		200					
MISCOTH	2	293	13				
MISOTH			8				
MISSINGADULT		93					
MISSINGCHILD	1	304					
MISSINGCRIT	1	168					
MISSINGOTH			12				
MOTH	1						
MPDPEPPER		9					
MSCRASH	1						
MUTUAL		3					
MUTUALAID		2					
MVAAGE		1					
MVAHWY	480	6	1				
NTLACCIDENT			2				
NTLALLERGIC			7				
NTLANIMALBITE			1				
NTLBLEEDING			4				
NTLBREATHING			7				
NTLCHOKING			1				
NTLDIABETIC			3				
NTLFAINT			1				
NTLFALL			6				
NTLHNB			3				
NTLSICK		2	434				
NTLTRAUMA			13				
ODNTL1			2				
OUTOTH	4						
PARKCOMPL		3	937				
PD	1	676					
PERSON	12						
PERWITHRPT		1	13				
PREGNFI		1					
PROPDAMAGE	3	1,286	45				1
PROPFOUND		4	285				
PROPOTH			66				
PSYCHAGE		3					
PVIOL			54				
QUERYARTICLE			1				
RESCUEBOATSTR	1						
RESCUECOLLAPSE	13						
RESCUECONFINED	4						
RESCUEELEVATOR	313						
RESCUEHIGH	1						
RESCUELOCK	33						
RESCUEOTH	10	1					
RESCUESTREET	4						
RESCUETRAIN	1						
RESCUETRAINCOL	1						
RESCUEWATER	7						
RESCUEMVA	19						
RESWATER	2						
ROBBERY	265	7	7				
ROBOTHRPT			8				

ROBPICK	1							
ROBPICKRPT				1				
ROBTHRRPT				1				
SECONDSIGHT	2		154					
SERVICELIFT	476							
SERVICEMUTUAL			2					
SERVICEOTH	35			1				
SERVICEPDASST			4					
SERVICESPECIAL	14							
SERVUPBASST			209					
SEXASSAULT			3					
SHOOTING	283							
SHOTINFORPT				270				
SHOTSFIRE	742		15					
SICKNTL4				1				
STABBING	166							
STOLENVEHTRU				2				
STOP				408				
SUICATRPT				1				
SUICIDEINPROG	238		1					
SUICIDEJUMPER	13							
SUICIDETHRT	3		144					
SUICIP	1							
SUSITEM	42		1	1				
SUSPERSON			771	1				
SUSVEHICLE			531					
TASKFORCEEMS	1							
TEST				1				
TESTF				24				
THEFTINPROG	4		1,016	21				
THEFTPAST	2		527	17				
THEFTVEH	1		912	31				
THEFTWEAP			17					
TRAFFCONTR			1	46				
TRAFFICSTOP			55					
TRANSESCORT				31				
TRANSPRIS				1,123				
TRAS			1,242					
TRAUMAAGE			2					
TRUDESTRUCTION				11				
TRUFRAUDFORG			1	2				
TRULOSTPROP				4				
TRUPACEMENT				4				
TRUPROPERTYDAM				17				
TRUTHEFT				12				
TRUTHEFTAUTO				7				
UNKNOWN	1		37					
UNKODOR	2							
VEHHWY	1							
VEHP	1							
WANTED			59	1				
WARRANT			93					
WEAPONGUN	356			1				
WEAPONKNIFE	271		2					
WEAPONOTH	116		4	3				
WEAPSUR				2				
WELFARE			1,127					
Z-ADDR-VALID								1,357
June								
911ABANDONED			1,299					
911OPENLINE	2		598					
1033	4							
1033AMR	1							
1033F	2							
1033FEMS	4							
1033POLICE	5							
1089EXPL	1							
1089THRTRPT			1	1				
ABDUCTKIDCUST	1		1					
ABDUCTKIDINPROG	52		5					
ABDUCTKIDPAST			17					
ABUSECHRPT				4				
ABUSENEGLECTCHLD	1		87					
ABUSENEGLECTDISA			1					
ABUSENEGLECTELD			13					
ABUSENEGLECTOTH			4					
ACCIDENTENTRP	74		3					
ACCIDENTINJUR	1		220					
ACCIDENTPROP	2		40	2,161				
ACCROLLRPT				2				
ACCUNKRPT				7				
ACTIVESHOOTER	3							
ALARMBUSINESS			1,703					
ALARMCARBON	112							
ALARMCARBSICK	34							
ALARMDURESS			295					
ALARMHOLDUP			128					

ALARMOTHER		73					
ALARMRESID		1,077					
ALLERGYAGE		2					
ALLERGYRESP	1						
ALLERGYSHOCK	1						
ALMPAN		1					
ALSABDOMINAL	37						
ALSACCIDENT	1	594	2				
ALSALLERGIC	123						
ALSANIMALBITE	4						
ALSBLEED	9						
ALSBREATH	825	1					
ALSBURN	7						
ALSCARDIAC	652	2					
ALSCEMICAL	7						
ALSCHESTHEART	783						
ALSCHOKING	6						
ALSDIABETIC	114						
ALSDROWN	4						
ALSFALL	191						
ALSHEATCOLD	32						
ALSHNB	3						
ALSMEDFAC9	7						
ALSMEDFAC30	101						
ALSOVERDOSEPOIS	342	1					
ALSPREGGYN	60						
ALSSEIZURE	347						
ALSSICK	212						
ALSSSTROKECVA	86						
ALSTRAUMA	73		1				
ALSTRXNTL	8						
ALSUNCONSCIOUS	1,653	4					
AMRALS	1						
AMRBLS		110					
ANBARK		4					
ANIMALALS	1						
ANIMALBITE24		3					
ANIMALBLS		4					
ANIMALCONTROL			71				
ASLTSINJRPT			6				
ASSAULTAGGRAVATE	220	4	4				
ASSAULTALS	40						
ASSAULTBLS		337					
ASSAULTDV	456	6	2				
ASSAULTMPDREQ		115					
ASSAULTNFI		216					
ASSAULTPAST	1	2	206				
ASSAULTSEX	40	1	6				
ASSAULTSEXTOUCH	49	7	4				
ASSAULTSIMPLE	1,099	15	12				
ASSISTFEMS		102					
ASSTCOUNTERFIET			2				
ASSTFDEMR	5						
ASSTMOTORIST		3	385				
ASSTPD	1	232	11				
BACKNTL1			1				
BLEEDNTL1			1				
BLSABDOMINAL		504					
BLSACCIDENT		1,219	1				
BLSANIMAL		34					
BLSBLEEDING		229					
BLSBREATH		282					
BLSBURN		12					
BLSCHHESTHEART		99					
BLSCHOKING		14					
BLSDIABETIC		97					
BLSENVIRTOXIC		105					
BLSFALL		786					
BLSHNB		244					
BLSMEDFAC		20					
BLSMEDICALARM		267					
BLSMENTAL		302					
BLSOVERDOSE		551					
BLSPREGGYN	112						
BLSSEIZURE		139					
BLSICK		1,652					
BLSSTROKE		91					
BLSTRAUMA		1,001	1				
BLSUNCONSCIOUS	4	2,342					
BOATDIS	24						
BOATOTH	4						
BOLOEMERG		3	69				
BOLONONEMERG		3	94				
BOMBTHREAT	10						
BOMEXPLOS	1						
BREATHALS	5						

BURGGOVT	2						
BURGLARYOCC	174		4	3			
BURGLARYUNOCC	5		286	16			
BURGRES	4			1			
BURNAGE			1				
CARJACK	29						
CARJACKF	1						
CARJACKWEAPON	31			1			
CARJACKWRPT				1			
CHESTNTL1				1			
CHOKINGALS	1						
CITYCURFEW				16			
CITYORDIN				42			
CITYTRUANCY				11			
CITYWIDE	8		3	924			
COMPLAINT			16	1			
CPO			125	2			
CURFEW			8				
CUSTODYRPT			2	20			
DBH			1	48			
DET7	44						
DETAIL	26						
DETP	3						
DETV	8						
DIABETICNTL1				1			
DISORDBARR	3		1,276	1			
DISORDFIREW			2	186			
DISORDISTURB	3		80	4,041			
DISORDNOISE				1,033			
DOMSITUATION	38		2,045	8			
DRIVINGCOMPL			407				
DROWNALS	1						
DRUGS			1	503			
EMS	468		1				
EXPLHEARD	1						
EXPLOS	1						
EXPOSEALS	4						
EXPOSEBLS			5				
FALLNTL1				1			
FIGHT	226		3	1			
FIGHTPAST				1			
FIRE	100						
FIREALARMCOMM	1,221						
FIREALARMRESID	303						
FIREAPPLIANCE	33						
FIREBOATWAT	2						
FIREBRUSH	90						
FIREFOOD	5						
FIREINVEST	93						
FIREMANHOLE	4						
FIREPOWERLINE	51						
FIRESCHOOL	3						
FIRESMOKEIN	103						
FIRESMOKEOUT	59						
FIRESTRUCT	268						
FIRETRASH	71						
FIRETREE	16						
FIREVEHHIGHW	6						
FIREVEHICLE	55						
FIREVEHTUN	3						
FOCUSPAT				15			
FOLLOWUP	3			470	2		
FRAUDCOUNT			53				
FVA01	1						
FVA04	18						
HARASSOTH			7	259			
HARASSSEX	1			10			
HARASSVERB	3		723	8			
HAZFUEL	1						
HEADALS	2						
HEADNFI			3				
HMCHEMSPILL	4						
HMEXPLOSHEARD	11						
HMEXPLOSION	3						
HMFUELSPILL	12						
HMGASIN	231						
HMGASOUT			63				
HMINVEST	10						
HMSUSPICIOUS	23						
ILLBURN	2						
INDECENTEXPOS			228				
JUMPER	1						
JUMLAND	3						
JUMPWATER	4						
KIDUNK	1						
LZ	2						

MEDFACALS9	4							
MEDFACALS30	16							
MEDFACBLS			11					
MEET			8					
MENTAL			93	1				
MENTALPD	6		609					
MENTALPDFEMS	126		3					
MEODOR	1							
METELEVELRESCUE	2							
METELEVINVEST	1							
METSTAELESCUE	8							
METSTAFIRE	4							
METSTAFIREALARM	2							
METSTAINVEST	2							
METTUNEXPLOS	1							
METTUNFIR	7							
MISC	10		5,328	5	6			
MISCFOLLOWUP	2		421	8				
MISCMEET			1,253	17				
MISCNOTIFICATION			239	2				
MISCOOTH	1		294	7				
MISOTH				8				
MISSINGADULT			95					
MISSINGCHILD	1		244					
MISSINGCRIT	1		186					
MISSINGOTH				7				
MPDPEPPER			11					
MSALRM	1							
MSODOR	1							
MSOUT	1							
MTCRASH2ND	2							
MUTUAL			1					
MUTUALAID			4					
MVAHWY	310		3					
NTLALLERGIC				5				
NTLANIMALBITE				5				
NTLBLEEDING				7				
NTLBREATHING				13				
NTLCHESTHEART				1				
NTLCHOKING				2				
NTLDIABETIC				3				
NTLFALL				5				
NTLHNB				1				
NTLLODPOISON				2				
NTLSICK		2		309				
NTLTRAUMA				10				
OBVIOUS		3						
OTHALRM	1							
OUTOTH	9							
PARKCOMPL		2		1,063				
PD	2		746	1				
PERSON	11							
PERWITHRPT				5				
PREGDELIVERED	1							
PROPDAMAGE	2		1,229	46				
PROFOUND	1		4	278				
PROPOTH	1		1	59				
PVIOL				41				
RESCUEBOATCOLL	1							
RESCUEBOATSTR	2							
RESCUECOLLAPSE	25							
RESCUECONFINED	5							
RESCUEELEVATOR	255							
RESCUELOCK	36							
RESCUEMACHNE	2							
RESCUEOTH	8							
RESCUESTREET	3							
RESCUETRAN	1							
RESCUEWATER	7							
RESCUREMVA	22							
RESMACH	1							
RESWATER	1							
ROBBERY	328		6	5				
ROBOTHTRPT				7				
ROBPICKRPT				1				
SCOTH	1							
SECONDSIGHT	1		138					
SEIZUREAGE			1					
SEIZUREPREG	2							
SERVICELIFT	488							
SERVICEOOTH	19			1				
SERVICEPDASST			8					
SERVICESPECIAL	23							
SERVUPBASST			262					
SEXASSAULT			3					
SHOOTING	335		1	1				

SHOTINFORPT				279				
SHOTSFIRED	825		17					
SICKNTL3				2				
SICKNTL4				1				
STABBING	190							
STOLENVEHTRU				6				
STOP				455				
SUICIDEINPROG	211		2					
SUICIDEJUMPER	9							
SUICIDETHRT	3		128					
SUICOTH	1							
SUSITEM	45		2					
SUSPERSON	4		663					
SUSVEHICLE			506					
TEST				1				
TESTF				49				
THEFTINPROG	1		1,078	9				
THEFTPAST			563	14				
THEFTVEH	1		835	26				
THEFTWEAP			14	2				
TRAFFCONTR				52				
TRAFFICSTOP			58					
TRANSESCORT				23				
TRANSPRIS				1,074				
TRAS			1,314					
TRAUMAAGE			2					
TRAUMABLEED			8					
TRUDESTRUCTION				5				
TRUFRAUDFORG				1				
TRUIDENTITY				1				
TRULOSTPROP				2				
TRUPLACEMENT				6				
TRUPROPERTYDAM				7				
TRUTHEFT				12				
TRUTHEFTAUTO				7				
UNKNOWN	4		146					
UNKODOR	3							
VEHHWY	2							
VEHP	1							
VEHTRAP	1							
WANTED			50					
WARRANT			76					
WEAPONGUN	369			1				
WEAPONKNIFE	273		2					
WEAPONOTH	129		2					
WELFARE	2		1,216	1				
Z-ADDR-VALID								1,376
July								
911ABANDONED			1,296					
911OPENLINE	2		466					
1033	8							
1033F	5							
1033FEMS	2							
1033POLICE	6							
1089EXPL	2							
ABDUCTKIDINPROG	42		2					
ABDUCTKIDPAST			10					
ABUSECHRPT				3				
ABUSENEGLECTCHLD	4		132	1				
ABUSENEGLECTELD			8					
ABUSENEGLECTOTH			1					
ABUSEOTH			1					
ACCIDENTENTRP	66		2					
ACCIDENTINJUR	1		165					
ACCIDENTPROP	1		44	2,031				
ACCROLLRPT				2				
ACCUNKRPT	1			5				
ACTIVESHOOTER	4							
ALARMBUSINESS			1,650					
ALARMCARBON	124							
ALARMCARBSICK	56							
ALARMDURESS			302					
ALARMHOLDUP			137					
ALARMOTHER			98	1				
ALARMRESID	1		1,237					
ALLERGYAGE			1					
ALLERGYNTL1				1				
ALLERGYRESP	1							
ALSABDOMINAL	43							
ALSACCIDENT			515	1				
ALSALLERGIC	119							
ALSANIMALBITE	7							
ALSBLEED	14							
ALSBREATH	802							
ALSBURN	14							
ALSCARDIAC	694		1					
ALSCHEMICAL	8							

ALSCHESTHEART	846							
ALSCHOKING	22							
ALSDIABETIC	85							
ALSDROWN	2							
ALSFALL	171							
ALSHEATCOLD	54							
ALSHNB	3							
ALSMEDFAC9	4							
ALSMEDFAC30	94							
ALSOVERDOSEPOIS	303		2					
ALSPREGGYN	60							
ALSSEIZURE	362							
ALSSICK	241							
ALSSTROKECVA	95							
ALSTRAUMA	61							
ALSTRXNTL	5							
ALSUNCONSCIOUS	1,553		2					
AMRBLS			102					
ANBARK			1					
ANBARKRPT				1				
ANIMALBITE24			3					
ANIMALCONTROL			1	66				
ASLTSINJRPT				4				
ASSAULTAGGRAVATE	180		7	7				
ASSAULTALS	24							
ASSAULTBLS			369					
ASSAULTDV	498		7	3				
ASSAULTMPDREQ			121					
ASSAULTNFI			159					
ASSAULTPAST			4	177				
ASSAULTSEX	35		7	8				
ASSAULTSEXTOUCH	29		4	4				
ASSAULTSIMPLE	1,088		16	2				
ASSISTFEMS			80					
ASSTFDEMR	4							
ASSTMOTORIST			3	366				
ASSTPD	2		210					
BARR	1							
BLEEDNTL1				2				
BLSABDOMINAL			570	1				
BLSACCIDENT	2	1	1,254					
BLSANIMAL			34					
BLSBLEEDING			236					
BLSBREATH	1		305					
BLSBURN			21					
BLSCHSTHEART			109					
BLSCHOKING			5					
BLSDIABETIC			129					
BLSENVIRTOXIC			135					
BLSFALL			797					
BLSHNB			293					
BLSINDUSTRIAL			1					
BLSMEDFAC			28					
BLSMEDICALARM			242					
BLSMENTAL			323					
BLSOVERDOSE			558					
BLSPREGGYN	120							
BLSSEIZURE			151					
BLSSICK			1,988	1				
BLSSSTROKE			94					
BLSTRAUMA			1,013	1				
BLSTRXNTL			1					
BLSUNCONSCIOUS	2		2,366					
BOATCOL	10							
BOATDIS	27							
BOATOTH	9							
BOATOVR	2							
BOLOEMERG	6		11	53				
BOLONONEMERG			2	72				
BOMBTHREAT	4							
BREATHALS	2							
BURGGGOVT	1			1				
BURGLARYOCC	177		3					
BURGLARYUNOCC	4		360	16				
BURGRES				1				
BURNNFI			1					
CARIACK	17		1					
CARIACKF	3							
CARIACKWEAPON	39							
CARIACKWRPT				1				
CITYCURFEW				5				
CITYORDIN				33				
CITYTRUANCY				2				
CITYWIDE	4		4	886				
COMPLAINT			12					
CPO	2		125	3				

CROWDCONTROL				2				
CURFEW			19					
CUSTODYRPT			2	11				
DBH				55				
DET7	108							
DETAIL	18							
DETP	12							
DETV	18							
DIABETICNTL1				1				
DISORDBARR	2		1,110	1				
DISORDFIREW			8	1,055				
DISORDISTURB	9		83	4,266				
DISORDNOISE			1	1,023				
DOMSITUATION	44		1,902	6				
DRIVINGCOMPL			351					
DRUGS			2	486				
EMS	435							
EXPLHEARD	2							
EXPLOS	1							
EXPOSEBLS			5					
FAINTNTL1				1				
FALLALS	1							
FIGHT	213		4					
FIGHTPAST				1				
FIRE	93							
FIREALARMCOMM	1,455							
FIREALARMRESID	381							
FIREAPPLIANCE	27							
FIREBRUSH	332							
FIREFOOD	4							
FIREINVEST	119							
FIREMANHOLE	3							
FIREPOWERLINE	97							
FIRESCHOOL	1							
FIRESMOKEIN	113							
FIRESMOKEOUT	56							
FIRESTRUCT	276		1					
FIRETRASH	136							
FIRETREE	42							
FIREVEHHIGHW	2							
FIREVEHICLE	48							
FOCUSPAT				6				
FOLLOWUP			1	400	2			
FRAUDCOUNT			44					
FVA01	2							
FVA04	6							
HARASSOTH	3		7	207				
HARASSSEX				8				
HARASSVERB	1		693	11				
HAZFUEL	1							
HAZWATER	2							
HEADALS	1							
HEADNFI			2					
HMEXPLOSHEARD	8							
HMFUELSPILL	7							
HMGASIN	220							
HMGASOUT			54					
HMINVEST	7							
HMSUSPICIOUS	27							
ILLBURN	1							
INDECENTEXPOS	1		228					
JUMPER	3							
JUMPLAND	4							
JUMPWATER	4							
KIDFAM	1		1					
KIDOTH			1					
LZ	1							
MEDFACALS9	1							
MEDFACALS30	6							
MEDFACBLS			10					
MEDIC	1							
MEET	1		5					
MEFIRE	1							
MENTAL			101					
MENTALPD	7		661					
MENTALPDFEMS	93		1					
METELEVELRESCUE	2							
METSTAELESCUE	11							
METSTAFIRE	5							
METSTAFIREALARM	4							
METSTARESCUE	1							
METTUNFIR	5							
MIHVISIT			3					
MISC	9	1	5,187	3	5			
MISCFOLLOWUP			442	6				
MISCMEET	3		1,277	24				

MISCNOTIFICATION			278	1				
MISCOTH			294	2				
MISOTH				7				
MISSINGADULT			86					
MISSINGCHILD			235					
MISSINGCRIT			171	1				
MISSINGOTH			1	10				
MPDPEPPER			5					
MTODOR2ND	1							
MVAHWY	124		2					
NTLALLERGIC				6				
NTLANIMALBITE				7				
NTLBLEEDING				6				
NTLBREATHING				5				
NTLBURNS				1				
NTLCHOKING				2				
NTLDIABETIC				1				
NTLENVIRTOXIC				1				
NTLFALL				3				
NTLHNB				5				
NTLSICK				210				
NTLTRAUMA				15				
OBVIOUS			5					
OTHALRM	1							
OUTOTH	5							
PARKCOMPL			1	943				
PD	3		722					
PERSON	11							
PERWITHRPT	1			2				
PREGDELIVERED	2							
PROPDAMAGE	3		1,325	33				
PROFOUND	2		3	265				
PROPOTH				49				
PSYCHAGE			1					
PVIOL				44				
RAILVEH	1							
RESCUEBOATCOLL	2							
RESCUEBOATSTR	4							
RESCUECOLLAPSE	23							
RESCUECONFINED	3							
RESCUEELEVATOR	294							
RESCUEHIGH	1							
RESCUELOCK	53							
RESCUEOTH	5							
RESCUESTREET	2							
RESCUEWATER	9							
RESCUREMVA	15							
RESHIGH	1							
RESWATER	2							
ROAD	1							
ROBBERY	286		4	6				
ROBOTHRRPT				6				
ROBPICK			1					
ROBTHRRPT				1				
SECONDSIGHT			159					
SEIZUREPREG	1							
SERVICELIFT	538							
SERVICEMUTUAL			1					
SERVICEOTH	20			2				
SERVICEPDASST			16					
SERVICESPECIAL	7							
SERVVPUBASST			332					
SHOOTING	271							
SHOTINFORPT			2	283				
SHOTSFIRE	747		18					
SICKNTL3				1				
SPEV-MPDDISTUB			2					
SPEV-MPDSUSP			1					
STABBING	150							
STOLENVEHTRU				9				
STOP				388				
SUICATTRPT				1				
SUICIDEINPROG	167							
SUICIDEJUMPER	15							
SUICIDETHRT	1		125					
SUICITHRRPT				1				
SUSITEM	58		1					
SUSPERSON	3		760					
SUSVEHICLE	1		426	1				
TESTF				33				
THEFTINPROG	3		1,348	14				
THEFTPAST	1		606	19				
THEFTVEH	1		888	40				
THEFTWEAP			15					
TRAFFCONTR				56				
TRAFFICSTOP			33					

TRANSESCORT				33				
TRANSPRIS				1,102				
TRAS			1,109					
TRAUMABLEED			2					
TREE	2							
TRUDESTRUCTION				8				
TRULOSTPROP				5				
TRULOSTTAGS				2				
TRUPACEMENT				6				
TRUPROPERTYDAM				15				
TRUTHEFT				8				
TRUTHEFTAUTO				6				
UNKNOWN			82					
VEHHWY	2							
VEHP	2							
VEHTRAP	2							
WANTED			49					
WARRANT			81					
WEAPONGUN	340							
WEAPONKNIFE	218		1	1				
WEAPONOTH	87		2	2				
WEAPSUR				3				
WELFARE	2		1,186					
Z-ADDR-VALID								11,711
911ABANDONED	1		1,201					
911OPENLINE			425					
1033	7							
1033F	7							
1033POLICE	3							
1089EXPL	1							
1089THRTTRPT				1				
ABDUCTKIDCUST	1							
ABDUCTKIDINPROG	35		2					
ABDUCTKIDPAST			10					
ABUSECHRPT				5				
ABUSENEGLECTCHLD	2		96					
ABUSENEGLECTELD			7					
ABUSENEGLECTOTH			3					
ABUSEOTH			1					
ACCIDENTENTRP	71		1					
ACCIDENTINJUR	2		167					
ACCIDENTPROP	2		52	1,826				
ACCUNKRPT	1		1	2				
ACTIVESHOOTER	3							
ALARMBUSINESS	494		1,237					
ALARMCARBON	159							
ALARMCARBSICK	54							
ALARMDURESS			368					
ALARMHOLDUP			116					
ALARMOTHER			95					
ALARMRESID	272		824					
ALLERGYAGE			1					
ALLERGYEPI	1							
ALLERGYRESP	6							
ALSABDOMINAL	59							
ALSACCIDENT			449					
ALSALLERGIC	101							
ALSANIMALBITE	5							
ALSBLEED	11							
ALSBREATH	835							
ALSBURN	6							
ALSCARDIAC	618							
ALSCHEMICAL	6							
ALSCHESTHEART	767							
ALSCHOKING	12							
ALSDIABETIC	119							
ALSFALL	176							
ALSHEATCOLD	23							
ALSHNB	2							
ALSMEDFAC9	6							
ALSMEDFAC30	104							
ALSOVERDOSEPOIS	334		1					
ALSPREGGYN	69							
ALSSEIZURE	337							
ALSSICK	256							
ALSSSTROKECVA	76							
ALSTRAUMA	49							
ALSTRXNTL	3							
ALSUNCONSCIOUS	1,554		1					
AMRBLS			92					
ANBARK			4					
ANBARKRPT				1				
ANIMALALS	1							
ANIMALBITE24			2					
ANIMALBLS			3					
ANIMALCONTROL			1	83				

ASLTSINJRPT				5				
ASSAULTAGGRAVATE	162		1	1				
ASSAULTALS	28							
ASSAULTBLS			351					
ASSAULTDV	494		3	1				
ASSAULTMPDREQ			131					
ASSAULTNFI			138					
ASSAULTPAST			2	148				
ASSAULTSEX	46		5	2				
ASSAULTSEXTOUCH	37		2	4				
ASSAULTSIMPLE	909		13	5				
ASSISTFEMS			65					
ASSTCOUNTERFIET				2				
ASSTFDEMR	1							
ASSTMOTORIST	1		6	364				
ASSTPD	2		237	8				
BACKNTL1				1				
BARR	2							
BLSABDOMINAL	1		517					
BLSACCIDENT	4		1,133					
BLSANIMAL			36					
BLSBLEEDING			247					
BLSBREATH			265					
BLSBURN			14					
BLSCHESTHEART			125					
BLSCHOKING			10					
BLSDIABETIC			79					
BLSENVIRTOXIC			89					
BLSFALL			752					
BLSHNB			249					
BLSMEDFAC			32					
BLSMEDICALARM			247					
BLSMENTAL	1		304					
BLSOVERDOSE			553					
BLSPREGGYN	107							
BLSSEIZURE			172					
BLSSICK			1,978					
BLSSTROKE			88					
BLSTRAUMA	1		938					
BLSUNCONSCIOUS	1		2,098					
BOATDIS	5							
BOATOTH	4							
BOLOEMERG	1		2	97				
BOLONONEMERG			2	96				
BOMBTHREAT	3							
BOMEXPLOS	1							
BREATHALS	5							
BURGGGOVT	1							
BURGLARYOCC	168		5					
BURGLARYUNOCC	1		325	17				
BURGMACHRPT				1				
BURGRES	2		3					
CARIACK	10			1				
CARIACKF	1							
CARIACKWEAPON	34							
CARIACKWRPT				3				
CHOKINGALS	1							
CITYCURFEW				2				
CITYORDIN				48				
CITYTRUANCY				5				
CITYWIDE	8			875				
COMPLAINT			14					
CPO	2		114	1				
CROWDCONTROL				2				
CURFEW			12					
CUSTODYRPT			3	20				
DBH				37				
DET7	33							
DETAIL	10							
DETP	11							
DETV	10							
DISORDBARR	1		1,069	1				
DISORDFIREW			1	46				
DISORDISTURB	6		91	3,969				
DISORDNOISE			1	955				
DOMSITUATION	19		1,792	4				
DRIVINGCOMPL			356					
DRUGS			4	482				
EMS	407							
EXPLOS	1							
EXPOSEALS	1							
EXPOSEBLS			3					
FALLALS	1							
FIGHT	250		1					
FIGHTPAST				5				
FIRE	64							

FIREALARMCOMM	1,356						
FIREALARMRESID	389						
FIREAPPLIANCE	31						
FIREBOATDOC	1						
FIREBRUSH	32						
FIREBUS	1						
FIREFOOD	6						
FIREINVEST	69		1				
FIREMANHOLE	2						
FIREPOWERLINE	88						
FIRESCHOOL	2						
FIRESMOKEIN	98						
FIRESMOKEOUT	44						
FIRESTRUCT	179						
FIRETANKER	1						
FIRETRASH	60						
FIRETREE	19						
FIREVEHHIGHW	3						
FIREVEHICLE	42						
FOCUSPAT				14			
FOLLOWUP			1	443	2		
FRAUDCOUNT			36	5			
FVA01	2						
FVA02	1						
FVA04	24						
HARASSOTH	1		14	221			
HARASSSEX				9			
HARASSVERB	2		645	8			
HAZCBRN	1						
HAZFUEL	1						
HAZWATER	1						
HMCHEMSPILL	2						
HMEXPLOSHEARD	4						
HMEXPLOSION	2						
HMFUELSPILL	8						
HMGASIN	210						
HMGASOUT			66				
HMINVEST	5						
HMSUSPICIOUS	20						
INDECENTEXPOS			200	1			
JUMPER	1						
JUMPLAND	2						
JUMPWATER	2						
MCI	1						
MEDFACALS9	1						
MEDFACALS30	9						
MEDFACBLS			8				
MEET			6				
MENTAL			86	4			
MENTALPD	3		623				
MENTALPDFEMS	152		11				
METSTAELESCUE	6						
METSTAFIRE	10						
METSTAFIREALARM	12						
METTUNELRESCUE	1						
METTUNEXPLOS	1						
METTUNFIR	12						
MIHVISIT			63				
MISC	10		5,349	6	13		
MISCFOLLOWUP	1		390	2			
MISCMEET	1		1,104	13			
MISCNOTIFICATION			270				
MISCOTH	2		267	1			
MISOTH				9			
MISSINGADULT			105				
MISSINGCHILD	2		182				
MISSINGCRIT			166				
MISSINGOTH				4			
MPDPEPPER			9				
MPDTASER	1						
MSALRM	2						
MTCRASH2ND	1						
MUTUALAID			4				
MVAAGE			1				
MVAHWY	128		3				
MVANTL1				1			
NTLALLERGIC				5			
NTLANIMALBITE				1			
NTLBLEEDING				8			
NTLBREATHING	1			6			
NTLDIABETIC				2			
NTLENVIRTOXIC				1			
NTLFAINT				2			
NTLHNB				1			
NTLSICK				197			
NTLTRAUMA				15			

	OTHALRM	2						
	OUTOTH	4						
	PARKCOMPL		4	987				
	PD	1	698					
	PERSON	10						
	PERWITHRPT			2				
	PREGNFI		3					
	PROPDAMAGE	2	1,120	37				
	PROFOUND	2	7	187				
	PROPOTH			47				
	PVIOL			31				
	RESCOLL	1						
	RESCUEBOATSTR	1						
	RESCUECOLLAPSE	31	1					
	RESCUEELEVATOR	273						
	RESCUEHIGH	4						
	RESCUELOCK	33						
	RESCUEMACHINE	1						
	RESCUEOTH	8						
	RESCUESTREET	3						
	RESCUEWATER	4						
	RESCUREMVA	14						
	RESHIGH	1						
	RESOTH	2						
	RESWATER	2						
	ROBBERY	262	7	4				
	ROBOTHRRPT	1		6				
	ROBPICKRPT			1				
	ROBTHRRPT			1				
	SECONDSIGHT	2	158					
	SERVICELIFT	532						
	SERVICEOTH	26						
	SERVICEPDASST		6					
	SERVICESPECIAL	1						
	SERVPUBASST		325					
	SEXASSAULT		2					
	SHOOTING	222						
	SHOTINFORPT		2	254				
	SHOTSFIRED	669	6	6				
	SICKNTL3			1				
	SICKNTL4			1				
	STABBING	135		1				
	STOLENVEHTRU			4				
	STOP			465				
	SUICIDEINPROG	206	1					
	SUICIDEJUMPER	17						
	SUICIDETHRT	3	107					
	SUICIP	1						
	SUICOTH	1						
	SUICTHRRPT	1						
	SUSITEM	49	2					
	SUSPERSON	3	706	2				
	SUSVEHICLE	1	527	1				
	TEST			3				
	TESTF			5				
	THEFTINPROG	2	1,190	13				
	THEFTPAST	1	567	15				
	THEFTVEH	2	896	21				
	THEFTWEAP		11					
	TRAFFCONTR	1	1	58				
	TRAFFICSTOP		40					
	TRANSESCORT		2	22				
	TRANSPRIS			1,165				
	TRAS		1,440					
	TRAUMAAGE		2					
	TRAUMABLEED		2					
	TREE	2						
	TRUDESTRUCTION			2				
	TRULOSTPROP			3				
	TRULOSTTAGS			1				
	TRUPLACEMENT			12				
	TRUPROPERTYDAM			11				
	TRUTHEFT			8				
	TRUTHEFTAUTO			2				
	UNKNOWN	4	134	1				
	UNKODOR	2						
	VEHP	3						
	VEHTRAP	4						
	WANTED		44					
	WARRANT		48					
	WEAPONGUN	307	2	1				
	WEAPONKNIFE	244	1					
	WEAPONOTH	74	2	1				
	WELFARE		1,083					
	Z-ADDR-VALID							1,694
September	911ABANDONED	1	1,199					

911OPENLINE	1		321				
1033	7						
1033AMR	1						
1033F	11						
1033FEMS	1						
1033POLICE	2						
ABDUCTKIDCUST	1		1				
ABDUCTKIDINPROG	36						
ABDUCTKIDPAST			5				
ABUSECHRPT				1			
ABUSEDIS			2				
ABUSENEGLECTCHLD	3		108	1			
ABUSENEGLECTDISA			1				
ABUSENEGLECTELD			10				
ACCIDENTENTRP	87		1				
ACCIDENTINJUR			150				
ACCIDENTPROP			28	2,042			
ACCUNKRPT				10			
ACTIVESHOOTER	4						
ALARMBUSINESS	1,536		2	1			
ALARMCARBON	137						
ALARMCARBSICK	42						
ALARMDURESS			266				
ALARMHOLDUP			138				
ALARMOTHER			125	1			
ALARMRESID	888		3				
ALLERGYAGE			1				
ALLERGYNTL1				1			
ALLERGYRESP	1						
ALMGOV			1				
ALMSCH			2				
ALSABDOMINAL	45						
ALSACCIDENT	2		657	1			
ALSALLERGIC	135						
ALSANIMALBITE	5						
ALSBLEED	5						
ALSBREATH	973						
ALSBURN	6						
ALSCARDIAC	637		1				
ALSCEMICAL	4						
ALSCHESTHEART	809						
ALSCHOKING	14						
ALSDIABETIC	114						
ALSFALL	210						
ALSHEATCOLD	3						
ALSHNB	2						
ALSMEDFAC9	8						
ALSMEDFAC30	142						
ALSOVERDOSEPOIS	338						
ALSPREGGYN	76						
ALSSEIZURE	384						
ALSSICK	252						
ALSTROKECVA	89						
ALSTRAUMA	77						
ALSTRXNTL	5						
ALSUNCONSCIOUS	1,592						
AMRBL			99				
ANBARK			5				
ANBARKRPT				1			
ANIMALALS	1						
ANIMALBITE24			2				
ANIMALBLS			7				
ANIMALCONTROL			1	82			
ASLTSINJRPT				11			
ASSAULTAGGRAVATE	153		2	4			
ASSAULTALS	36						
ASSAULTBLS			319				
ASSAULTDV	465		5	2			
ASSAULTMPDREQ			148				
ASSAULTNFI			183				
ASSAULTPAST			3	194			
ASSAULTSEX	29		5	4			
ASSAULTSEXTOUCH	70		3	7			
ASSAULTSIMPLE	986		14	8			
ASSISTFEMS			89				
ASSTFDEMR	2						
ASSTMOTORIST				372			
ASSTPD			196	2			
BARR	2						
BLSABDOMINAL			520				
BLSACCIDENT	3		1,243	2			
BLSANIMAL			34				
BLSBLEEDING			222				
BLSBREATH			271				
BLSBURN			13				
BLSCHSTHEART			98				

BLSCHOKING			13				
BLSDIABETIC			84				
BLSENVIRTOXIC			44				
BLSFALL			796				
BLSHNB			261				
BLSMEDFAC			24				
BLSMEDICALARM			254				
BLSMENTAL			326				
BLSOVERDOSE			520				
BLSPREGGYN	106						
BLSSEIZURE			157				
BLSSICK			1,850				
BLSSSTROKE			96				
BLSTRAUMA			919				
BLSUNCONSCIOUS	1		1,908				
BOATDIS	14						
BOLOEMERG	12		1	97			
BOLONONEMERG			9	69			
BOMBTHREAT	7						
BREATHALS	1						
BURGGOVT	1						
BURGLARYOCC	182		3				
BURGLARYUNOCC	3		355	8			
BURGMACHRPT				1			
BURGRES	2			1			
CARIACK	26						
CARIACKWEAPON	47						
CARIACKWRPT				1			
CITYCURFEW				2			
CITYORDIN				58			
CITYTRUANCY				28			
CITYWIDE	9		1	828			
COMPLAINT			19				
CPO			137				
CURFEW			3				
CUSTODYRPT			1	11			
DBH				39			
DET7	33						
DETAIL	24						
DETP	21						
DETV	14						
DISORDBARR	1		991				
DISORDFIREW				22			
DISORDISTURB	3		69	4,176			
DISORDNOISE			2	1,128			
DOMSITUATION	28		1,873	7			
DRIVINGCOMPL			392				
DRUGS			6	541			
EMS	382						
EXPOSEAGE			1				
FAINTNTL1				1			
FALLALS	1						
FIGHT	293						
FIGHTPAST				4			
FIRE	53						
FIREALARMCOMM	1,322						
FIREALARMRESID	380						
FIREAPPLIANCE	31						
FIREBRUSH	35						
FIREBUS	1						
FIREFOOD	1						
FIREINVEST	90						
FIREMANHOLE	4						
FIREPOWERLINE	49						
FIRESMOKEIN	113						
FIRESMOKEOUT	33						
FIRESTRUCT	243						
FIRETRASH	79						
FIRETREE	12						
FIREVEHHIGHW	6						
FIREVEHICLE	59						
FIREVEHTUN	1						
FOCUSPAT				1			
FOLLOWUP				393			
FRAUDCOUNT			41				
FVA04	35						
HARASSOTH	4		17	292			
HARASSSEX			1	10			
HARASSVERB	4		722	10			
HAZCBRN	2						
HAZFUEL	2						
HAZWATER	3						
HEADNFI			2				
HMICHEMSPILL	1						
HMEXPLOSHEARD	2						
HMEXPLOSION	2						

HMFUELSpill	12							
HMGASIN	265							
HMGASOUT			80					
HMINVEST	5							
HMSUSPICIOUS	40							
HOSTAGE	1							
ILLBURN	2							
INDECENTEXPOS			210	1				
JUMPER	5							
JUPLAND	5							
JUMPWATER	4							
KIDFAM	1							
KIDFAMRPT				1				
LZ	1							
MEDFACALS30	6							
MEDFACBLS			5					
MEET			8					
MENTAL	1		81					
MENTALPD	3		676					
MENTALPDFEMS	101		4					
METELEVELRESCUE	1							
METELEVFIREFIRE	2							
METSTAEARESCUE	3							
METSTAEEXPLOS	1							
METSTAFIRE	2							
METSTAFIREALARM	5							
METSTARESCUE	1							
METTUNFIR	4							
MIHVISIT			106					
MISC	11		4,911	1	2			
MISCFOLLOWUP			407	3				
MISCMEET	3		1,047	16				
MISCNOTIFICATION			259	1				
MISCOTH	2		234	2				
MISOTH				13				
MISSINGADULT			106	2				
MISSINGCHILD	1		243					
MISSINGCRIT	1		134					
MISSINGOTH				3				
MPDPEPPER			9					
MUTUAL			1					
MUTUALAID			3					
MVAHWY	139		2					
NTLACCIDENT				1				
NTLALLERGIC				6				
NTLANIMALBITE			1	3				
NTLBLEEDING				11				
NTLBREATHING				10				
NTLCHESSTHEART				1				
NTLCHOKING				1				
NTLDIABETIC				2				
NTLENVIRTOXIC				1				
NTLFALL				6				
NTLHNB				1				
NTLSEIZURE				2				
NTLSICK				203				
NTLTRAUMA				8				
OBVIOUS			4					
OUTOTH	5							
PARKCOMPL	1		9	1,007				
PD			694	1				
PERSON	8							
PERWITHRPT				3				
PROPDAMAGE	3		1,340	32				
PROFOUND	3		5	227				
PROPOTH				56				
PVIOL				33				
RESCUEBOATCOLL	2							
RESCUEBOATSTR	3							
RESCUECOLLAPSE	16							
RESCUECONFINED	6							
RESCUEELEVATOR	298							
RESCUEHIGH	1							
RESCUELOCK	35							
RESCUEOTH	6							
RESCUESTREET	1							
RESCUEWATER	4							
RESCUREMVA	20							
RESOTH	1							
ROBBERY	310		2	10				
ROBOTHTRPT				9				
ROBPICKRPT				1				
SECONDSIGHT	1		182					
SEIZUREAGE			2					
SERVICELIFT	515							
SERVICEOTH	17							

SERVICEPASST		17					
SERVESPECIAL	8						
SERVUPBASST	1	288					
SEXASSAULT		2					
SHOOTING	186						
SHOTINFORPT			244				
SHOTSFIRED	685	3					
STABBING	151						
STOLENVEHTRU			2				
STOP			392				
SUICIDEINPROG	175						
SUICIDEJUMPER	17						
SUICIDETHRT	1	139					
SUSITEM	48						
SUSPERSON	2	718	4				
SUSVEHICLE		450					
TEST			2				
TESTF			3				
THEFTINPROG	3	1,287	10				
THEFTPAST		594	14				
THEFTVEH		941	28				
THEFTWEAP		9					
TRAFFCONTR		1	40				
TRAFFICSTOP		32					
TRANSESCORT		1	28				
TRANSPRIS	1	1	1,038				
TRAS		1,245					
TRAUMABLEED		3					
TREE	2						
TRUDESTRUCTION			1				
TRUIDENTITY			1				
TRUPLACEMENT			6				
TRUPROPERTYDAM			4				
TRUTHFT			5				
TRUTHFTAUTO			3				
UNKNOWN	2	125					
UNKODOR	2						
VEHP	3						
WANTED		33					
WARRANT		72					
WEAPONGUN	356	2	1				
WEAPONKNIFE	223	2					
WEAPONOTH	100	4	1				
WEAPSUR			3				
WELFARE	2	1,125	2				
Z-ADDR-VALID							1,729
911ABANDONED	1	1,101					
911OPENLINE		271					
1033	6						
1033POLICE	6						
1089THTRPT			1				
ABDOMALS	1						
ABDUCTKIDINPROG	37	1					
ABDUCTKIDPAST		18					
ABUSECHRPT			3				
ABUSENEGLECTCHLD	2	92					
ABUSENEGLECTELD		9					
ABUSENEGLECTOTH		3					
ABUSEOTH		1					
ACCIDENTENTRP	60						
ACCIDENTINJUR		173					
ACCIDENTPROP		25	2,173				
ACCUNKRPT			2				
ACTIVESHOOTER	5						
ALARMBUSINESS	1,792	1					
ALARMCARBON	134						
ALARMCARBSICK	53						
ALARMDURESS	4	327					
ALARMHOLDUP		199					
ALARMOTHER		116	1				
ALARMRESID	1,026						
ALLERGYAGE		1					
ALLERGYNTL1			1				
ALLERGYRESP	2						
ALMPAN		1					
ALSABDOMINAL	50						
ALSACCIDENT	1	672					
ALSALLERGIC	126						
ALSANIMALBITE	4						
ALSBLEED	14						
ALSBREATH	1,026						
ALSBURN	7						
ALSCARDIAC	651						
ALSCHEMICAL	3						
ALSCHESTHEART	832						
ALSCHOKING	15						

ALSDIABETIC	119						
ALSDROWN	1						
ALSFALL	199		1				
ALSHNB	2						
ALSMEDFAC9	4						
ALSMEDFAC30	137						
ALSOVERDOSEPOIS	406						
ALSPREGGYN	74						
ALSSEIZURE	362						
ALSSICK	235						
ALSSTROKECVA	73						
ALSTRAUMA	77						
ALSTRXNTL	7						
ALSUNCONSCIOUS	1,556		1				
AMRBLS			1				
ANBARKRPT				1			
ANIMALBITE24			4				
ANIMALCONTROL				80			
ASLTSINJRPT				6			
ASSAULTAGGRAVATE	152		1	1			
ASSAULTALS	13						
ASSAULTBLS	1		312				
ASSAULTDV	446		5				
ASSAULTMPDREQ			124				
ASSAULTNFI			175				
ASSAULTNTL1				1			
ASSAULTPAST			2	228			
ASSAULTSEX	37		1	9			
ASSAULTSEXTOUCH	62		8	8			
ASSAULTSIMPLE	1,078		16	8			
ASSISTFEMS			53				
ASSTCOUNTERFIET				2			
ASSTMOTORIST			3	411			
ASSTPD	5		144	5			
BLSABDOMINAL			486				
BLSACCIDENT	2		1,243				
BLSANIMAL			43				
BLSBLEEDING			247				
BLSBREATH	1		299				
BLSBURN			5				
BLSCHESTHEART			89				
BLSCHOKING			10				
BLSDIABETIC			106				
BLSENVIRTOXIC			59				
BLSFALL	3		818				
BLSHNB			249				
BLSMEDFAC			26				
BLSMEDICALARM			270				
BLSMENTAL			301				
BLSOVERDOSE			531				
BLSPREGGYN	93						
BLSSEIZURE			156				
BLSSICK	1		1,926				
BLSSSTROKE			77				
BLSTRAUMA			927	1			
BLSTRXNTL			120				
BLSUNCONSCIOUS			1,849				
BOATDIS	13						
BOATOTH	4						
BOLOEMERG	9		3	115			
BOLONONEMERG			1	101			
BOMBTHREAT	4						
BOMEXPLOS	1						
BURGGOVT	1						
BURGLARYOCC	190		2	3			
BURGLARYUNOCC	6		348	18			
BURGMACHRPT				1			
BURGRES	1			1			
CARJACK	18		1				
CARJACKF	1						
CARJACKWEAPON	45						
CARJACKWRPT				1			
CITYCURFEW				8			
CITYORDIN				59			
CITYTRUANCY				48			
CITYWIDE	14		1	890	1		
COMPLAINT			18	1			
CPO	1		150	2			
CURFEW			5				
CUSTODYRPT			2	14			
DBH			2	35			
DET7	37						
DETAIL	14						
DETP	16						
DETV	12						
DISORDBARR	4		913	2			

DISORDFIREW				22				
DISORDISTURB	9		102	4,408				
DISORDNOISE			1	1,234				
DOMSITUATION	31		1,925	6				
DRIVINGCOMPL			405					
DRUGS			7	569				
EMS	402							
EXPLHEARD	1							
FALLALS	1							
FIGHT	271		4					
FIGHTPAST				2				
FIRE	55							
FIREALARMCOMM	1,275							
FIREALARMRESID	388							
FIREAPPLIANCE	38							
FIREBRUSH	40							
FIREFOOD	5							
FIREHOSPITAL	2							
FIREINVEST	82		1					
FIREMANHOLE	4							
FIREMUTUAL			1					
FIREPOWERLINE	30							
FIRESCHOOL	8							
FIRESMOKEIN	118							
FIRESMOKEOUT	58							
FIRESTRUCT	261							
FIRETRASH	57							
FIRETREE	7							
FIREVEHHIGHW	9							
FIREVEHICLE	76							
FOCUSPAT				9				
FOLLOWTRU					1			
FOLLOWUP			3	494	1			
FRAUDCOUNT			26					
FVA01	1							
FVA02	1							
FVA04	34							
HARASSOTH	2		14	236	1			
HARASSSEX				10				
HARASSVERB	7		749	10				
HAZFUEL	1							
HEADNFI			1					
HMCHEMSPILL	2							
HMEXPLOSHEARD	1							
HMFUELSPIII	18							
HMGASIN	254							
HMGASOUT			128					
HMINVEST	3							
HMSUSPICIOUS	24		1					
HOSPITAL	1							
INDECENTEXPOS			192					
JUMPER	2							
JUMPLAND	4							
JUMPWATER	8							
KIDFAM	1							
LZ	1							
MCI	1							
MEDFACALS9	1							
MEDFACALS30	4							
MEDFACBLS			4					
MEET			11					
MENTAL	2		80	1				
MENTALPD	4		593					
MENTALPDFEMS	124		2					
METELEVELRESCUE	1							
METSTAEIRESCUE	11							
METSTAFIRE	2							
METSTAFIREALARM	1							
METSTAINVEST	1							
METTUNFIR	5							
MIHVISIT			122					
MISC	5		5,206	2	5			
MISCFOLLOWUP	1		520	4				
MISCMEET	1		1,130	21				
MISCNOTIFICATION	1		284	5				
MISCOTH	2		238	7				
MISOTH				4				
MISSINGADULT			95					
MISSINGCHILD			314					
MISSINGCRIT			170					
MISSINGOTH				6				
MPDPEPPER			10					
MSCRASH	2							
MSFIRE	1							
MSRES	1							
MTODOR2ND	2							

MUTUAL		1					
MVAHWY	153						
NTLALLERGIC			3				
NTLANIMALBITE			4				
NTLBLEEDING			8				
NTLBREATHING			4				
NTLDIABETIC			2				
NTLFALL			4				
NTLHNB			2				
NTLSEIZURE			1				
NTLSICK			187				
NTLTRAUMA			13				
OBVIOUS		2					
OUTOTH	4						
PARKCOMPL		5	961				
PD	2	698					
PERSON	3						
PREGNFI		1					
PROPDAMAGE	3	1,334	36				
PROFOUND	1	4	254				
PROPOTH			43				
PVIOL			18				
RESCUEBOATSTR	1						
RESCUECOLLAPSE	16						
RESCUEELEVATOR	316						
RESCUEHIGH	1						
RESCUELOCK	31						
RESCUEOTH	7						
RESCUESTREET	3						
RESCUREMVA	16						
RESMACH	1						
RESOTH	1						
RESWATER	1						
ROBBERY	271	3	9				
ROBOTHRRPT			8				
ROBPICK	2						
ROBTHRRPT			1				
SECONDSIGHT	3	174					
SEIZUREAGE		1					
SEIZUREPREG	1						
SERVICELIFT	494						
SERVICEOTH	10						
SERVICEPDASST		12	1				
SERVICESPECIAL	6						
SERVVPUBASST		229					
SEXASSAULT		5					
SHOOTING	209	1					
SHOTINFORPT		1	282				
SHOTSFIRE	742	1					
SICKNTL3			1				
STABBING	115						
STOLENVEHTRU			4				
STOP			508				
SUICIDEINPROG	209						
SUICIDEJUMPER	13						
SUICIDETHRT	5	130	1				
SUICTHRRPT		1	1				
SUSITEM	46						
SUSPERSON	2	656					
SUSVEHICLE		481	1				
TEST			1				
TESTF			11				
THEFTINPROG	5	1,278	11				
THEFTPAST		623	21				
THEFTVEH		986	35				
THEFTWEAP		14					
TRAFFCONTR			64				
TRAFFICSTOP		58					
TRANSESCORT			33				
TRANSPRIS			1,168				
TRAS		1,797					
TRUDESTRUCTION			3				
TRULOSTTAGS			1				
TRUPACEMENT			2				
TRUPROPERTYDAM			7				
TRUTHEFT			7				
TRUTHEFTAUTO			2				
UNKNOWN	2	107					
VEHTRAP	1						
WANTED		42					
WARRANT		63					
WEAPONGUN	324	9	1				
WEAPONKNIFE	205	1					
WEAPONOTH	83	1					
WEATHER			1				
WELFARE	1	1,076					

	Z-ADDR-VALID								3,254
November	911ABANDONED			1,132	1				
	911OPENLINE			332					
	1033	4							
	1033AMR	1							
	1033F	1							
	1033FEMS	4							
	1033POLICE	2							
	1089EXPL	1							
	1089EXPLRPT				1				
	1089OTH			2					
	1089THTRPT				1				
	ABDUCTKIDCUST	1							
	ABDUCTKIDINPROG	26							
	ABDUCTKIDPAST			7					
	ABUSECHRPT				4				
	ABUSENEGLECTCHLD	2		87					
	ABUSENEGLECTDISA			1					
	ABUSENEGLECTELD			8					
	ABUSENEGLECTOTH			4					
	ABUSEOTH			1					
	ACCIDENTENTRP	53							
	ACCIDENTINIUR			154					
	ACCIDENTPROP	4		21	1,878				
	ACCUNKRPT				3				
	ACTIVESHOOTER	1							
	AIRSTANDBY	1							
	ALARMBUSINESS	1,527		4					
	ALARMCARBON	127							
	ALARMCARBSICK	35							
	ALARMDURESS			320					
	ALARMHOLDUP			143					
	ALARMOTHER			105	2				
	ALARMRESID	1,049		2					
	ALLERGYAGE			3					
	ALSABDOMINAL	47							
	ALSACCIDENT	1		507					
	ALSALLERGIC	110							
	ALSANIMALBITE	1							
	ALSBLEED	13							
	ALSBREATH	1,001							
	ALSBURN	7							
	ALSCARDIAC	664							
	ALS CHEMICAL	5							
	ALSCHESTHEART	733							
	ALSCHOKING	10							
	ALSDIABETIC	109							
	ALSFALL	194							
	ALSHEATCOLD	4							
	ALSHNB	1							
	ALSMEDFAC9	7							
	ALSMEDFAC30	84							
	ALSOVERDOSEPOIS	372		2					
	ALSPREGGYN	73							
	ALSSEIZURE	298							
	ALSSICK	270							
	ALSSSTROKECVA	84							
	ALSTRAUMA	57							
	ALSTRXNTL	1							
	ALSUNCONSCIOUS	1,538							
	ANBARK			4					
	ANIMALBITE24			1					
	ANIMALBLS			3					
	ANIMALCONTROL				95				
	ASLTSINJRPT				3				
	ASSAULTAGGRAVATE	140		2	3				
	ASSAULTALS	23							
	ASSAULTBLS			323					
	ASSAULTDV	436		1	1				
	ASSAULTMPDREQ			140					
	ASSAULTNFI			157					
	ASSAULTPAST			6	172				
	ASSAULTSEX	29		3	8				
	ASSAULTSEXTOUCH	49		9	12				
	ASSAULTSIMPLE	930		7	15				
	ASSISTFEMS			66					
	ASSTFDEMR	2							
	ASSTMOTORIST	1		4	370				
	ASSTPD	2		145	5				
	BACKNTL1				1				
	BLSABDOMINAL			460					
	BLSACCIDENT	2		1,220	2				
	BLSANIMAL			31					
	BLSBLEEDING			221					
	BLSBREATH			299					
	BLSBURN			10					

BLSCHSTHEART		95					
BLSCHOKING		9					
BLSDIABETIC		84					
BLSENVIRTOXIC		63					
BLSFALL	1	646					
BLSHNB		257					
BLSMEDFAC		34					
BLSMEDICALARM	1	276					
BLSMENTAL		314					
BLSOVERDOSE		520					
BLSPREGGYN	131						
BLSSEIZURE		130					
BLSSICK		1,746					
BLSSSTROKE		100					
BLSTRAUMA		826	1				
BLSTRXNTL		97					
BLSUNCONSCIOUS	6	1,558					
BOATDIS	1						
BOLOEMERG	7	5	65				
BOLONONEMERG			91				
BOMB	1						
BOMBTHREAT	4						
BREATHALS	4						
BURGLARYOCC	171	1	2				
BURGLARYUNOCC		295	13				
BURGRES	2		1				
CARJACK	28		1				
CARJACKF	1						
CARJACKWEAPON	45	2	2				
CARJACKWRPT			1				
CHOKINGALS	1						
CITYCURFEW			1				
CITYORDIN			58				
CITYTRUANCY			22				
CITYWIDE	15	3	836				
COMPLAINT		13					
CPO	1	141	2				
CURFEW		5					
CUSTODYRPT		1	9				
DBH		1	28				
DET7	29						
DETAIL	15						
DETP	8						
DETV	3						
DISORDBARR	4	907	1				
DISORDFIREW			12				
DISORDISTURB	10	85	4,066				
DISORDNOISE		2	1,043				
DOMSITUATION	24	1,843	6				
DRIVINGCOMPL	1	325	1				
DRUGS		2	442				
EMS	354						
EXPOSEBLS		2					
FALLALS	1						
FIGHT	243						
FIGHTPAST			1				
FIRE	53						
FIREALARMCOMM	1,229						
FIREALARMRESID	347						
FIREAPPLIANCE	29						
FIREBRUSH	75						
FIREFOOD	3						
FIREINVEST	78	1					
FIREMANHOLE	3						
FIREPOWERLINE	33						
FIRE SCHOOL	5						
FIRESMOKEIN	131						
FIRESMOKEOUT	47						
FIRESTRUCT	290						
FIRETANKER	2						
FIRETRAIN	2						
FIRETRASH	45						
FIRETREE	26						
FIREVEHHIGHW	7						
FIREVEHICLE	44						
FOLLOWUP			417				
FRAUDCOUNT		32	1				
FVA04	25						
HARASSOTH	2	12	198				
HARASSSEX			4				
HARASSVERB	9	662	9				
HAZFUEL	1						
HAZWATER	2						
HMEXPLOSHEARD	9						
HMFUELSPILL	12						
HMGASIN	207						

HMGASOUT		90					
HMINVEST	9						
HMSUSPICIOUS	30						
HOSTAGE	1						
INDECENTEXPOS		165					
ITT	1	90					
JUMPER	2						
JUMPLAND	3						
JUMPWATER	2						
KIDFAMRPT			1				
KIDOTH		2					
LZ	1						
MEDFACALS9	3						
MEDFACALS30	11						
MEDFACBLS		1					
MEET		7					
MENTAL		79	1				
MENTALPD	1	622					
MENTALPDFEMS	57	1					
METELEVELRESCUE	3						
METSTAELESCUE	7						
METSTAFIRE	2						
METSTAFIREALARM	3						
METSTARESCUE	1						
METTUNFIR	4						
MIHVISIT		82					
MISC	10	4,777	4	2			
MISCFOLLOWUP	1	478	8				
MISCMEET		1,015	11				
MISCNOTIFICATION		268	3				
MISCOTH	1	189	7				
MISOTH			4				
MISSINGADULT		111					
MISSINGCHILD	2	272					
MISSINGCRIT		152					
MISSINGOTH			6				
MPDPEPPER		10					
MSODOR	1						
MVAHWY	146						
MVANTL1			1				
NTLACCIDENT			2				
NTLALLERGIC			3				
NTLANIMALBITE			1				
NTLBLEEDING			17				
NTLBREATHING			12				
NTLBURNS			1				
NTLCHOKING			1				
NTLDIABETIC			2				
NTLFALL			4				
NTLHNB			1				
NTLSEIZURE			4				
NTLSICK			227				
NTLTRAUMA			13				
OBVIOUS		4					
OUTOTH	5						
PARKCOMPL		6	895				
PD		650	1				
PERSON	11						
PERWITHRPT			5				
PROPDAMAGE	3	1,172	42				
PROPFIND	1	6	215				
PROPOTH			38				
PVIOL			17				
RESCUEBOATSTR	1						
RESCUECOLLAPSE	9						
RESCUECONFINED	1						
RESCUEELEVATOR	280						
RESCUEHIGH	2						
RESCUELOCK	28						
RESCUEOTH	7						
RESCUESTREET	2						
RESCUETRAN	2						
RESCUEWATER	4						
RESCUEMVA	13						
RESOTH	1						
RESWATER	2						
ROBBERY	264	7	9				
ROBOTHTRPT			4				
ROBTHR	1						
SECONDSIGHT	1	140					
SERVICELIFT	524						
SERVICEOTH	13						
SERVICEPDASST		9					
SERVICESPECIAL	3						
SERVIPUBASST		228					
SEXASSAULT		1					

SHOOTING	183							
SHOTINFORPT				182				
SHOTSFIRED	654							
SICKNTL3				1				
STABBING	90							
STOLENVEHTRU				1				
STOP				375				
SUICIDEINPROG	132							
SUICIDEJUMPER	8							
SUICIDETHRT			140					
SUICTHRRPT				1				
SUSITEM	50			1				
SUSPERSON	7		670	1				
SUSVEHICLE			521					
TEST				7				
TESTF				12				
THEFTINPROG	3		1,338	13				
THEFTPAST			583	20				
THEFTVEH	5		917	27				
THEFTWEAP			6					
TRAFFCONTR				34				
TRAFFICSTOP			74					
TRANSESCORT				25				
TRANSPRIS	1			1,019				
TRAS	1		1,593					
TRAUMAAGE			1					
TRAUMABLEED			2					
TREE	1							
TRUDESTRUCTION				4				
TRUFRAUDFORG				1				
TRUIDENTITY			1					
TRUPLACEMENT				3				
TRUPROPERTYDAM				7				
TRUTHEFT				5				
UNKNOWN			34					
VEHP	1							
VEHTRAP	3							
WANTED			57					
WARRANT			67	1				
WEAPONGUN	341		2					
WEAPONKNIFE	204							
WEAPONOTH	83			1				
WEAPSUR				2				
WELFARE	1		1,046	2				
Z-ADDR-VALID								2,215
December	911ABANDONED	1	1,298					
	911OPENLINE	1	228					
	1033	4						
	1033AMR	1						
	1033F	3						
	1033FEMS	4						
	1089THTRPT			1				
	ABDUCTKIDCUST	3						
	ABDUCTKIDINPROG	35	1					
	ABDUCTKIDPAST	1	12					
	ABUSECHRPT	2						
	ABUSEELD		1					
	ABUSENEGLECTCHLD	2	89					
	ABUSENEGLECTDISA		2	1				
	ABUSENEGLECTELD	1	8					
	ABUSENEGLECTOTH		2					
	ACCIDENTENTRP	93						
	ACCIDENTINJUR	2	98					
	ACCIDENTPROP	2	20	1,863				
	ACCUNKRPT	1		1				
	ACTIVESHOOTER	1						
	AIROOTHER	3						
	AIRSTANDBY	1						
	AIRSTND	1						
	ALARMBUSINESS	1,633	6					1
	ALARMCARBON	177						
	ALARMCARBSICK	49						
	ALARMDURESS		357					
	ALARMHOLDUP		138					
	ALARMOTHER		116					
	ALARMRESID	1,150	3					
	ALLERGYAGE		5					
	ALLERGYEPI	1						
	ALLERGYNTL1			2				
	ALMSCH		1					
	ALSABDOMINAL	52						
	ALSACCIDENT		377					
	ALSALLERGIC	99						
	ALSANIMALBITE	2						
	ALSBLEED	15						
	ALSBREATH	1,073						

ALSBURN	9							
ALSCARDIAC	765							
ALSCEMICAL	3							
ALSCHESTHEART	806							
ALSCHOKING	12							
ALSDIABETIC	90							
ALSFALL	143							
ALSHEATCOLD	9							
ALSHNB	9							
ALSMEDFAC9	4							
ALSMEDFAC30	121							
ALSOVERDOSEPOIS	413		2					
ALSPREGGYN	63							
ALSSEIZURE	360							
ALSSICK	287							
ALSTROKECVA	72							
ALSTRAUMA	50							
ALSTRXNTL	7							
ALSUNCONSCIOUS	1,687							
ANBARK			2					
ANIMALBITE24			1					
ANIMALBLS			1					
ANIMALCONTROL				63				
ASLTINJRPT				2				
ASSAULTAGGRAVATE	93		1					
ASSAULTALS	19							
ASSAULTBLS			293					
ASSAULTDV	422		3					
ASSAULTMPDREQ			68					
ASSAULTNFI			129					
ASSAULTPAST	2		2	180				
ASSAULTSEX	37		7	4				
ASSAULTSEXTOUCH	39		6	7				
ASSAULTSIMPLE	743		9	10				
ASSISTFEMS			47					
ASSTCOUNTERFIET				2				
ASSTFDEMR	1							
ASSTMOTORIST			1	360				
ASSTPD	2		134	2				
BARR	1							
BLSABDOMINAL			600					
BLSACCIDENT	3		1,208	1				
BLSANIMAL			31					
BLSBLEEDING			245					
BLSBREATH			367					
BLSBURN			9					
BLSCHHESTHEART			102					
BLSCHOKING			14					
BLSDIABETIC			113					
BLSENVIRTOXIC			54					
BLSFALL			750					
BLSHNB	1		226					
BLSMEDFAC			31					
BLSMEDICALARM			264					
BLSMENTAL			280					
BLSOVERDOSE			563					
BLSPREGGYN	122							
BLSEIZURE			145					
BLSSICK			2,116					
BLSSROKE			96					
BLSTRAUMA			783					
BLSTRXNTL			137					
BLSUNCONSCIOUS	4		1,814					
BOATDIS	6							
BOATOTH	1							
BOLOEMERG	10			92				
BOLONONEMERG				95				
BOMBTHREAT	5			1				
BREATHALS	1							
BURGLARYOCC	174			2				
BURGLARYUNOCC	2		321	4				
BURGRES	6							
BURNALS	1							
CARJACK	15		1	1				
CARJACKWEAPON	27		3					
CITYCURFEW				3				
CITYORDIN				59				
CITYTRUANCY			1	40				
CITYWIDE	5		1	738				
COMPLAINT			13					
COUNTERRPT				1				
CPO	1		103					
CROWDCONTROL				1				
CURFEW			1					
CUSTODYRPT				16				
DBH				27				

DET7	25						
DETAIL	11						
DETGARAGE	1						
DETP	6						
DETV	2						
DISORDBARR	1		867	2			
DISORDFIREW				22			
DISORDISTURB	1		67	3,831			
DISORDNOISE				721			
DOMSITUATION	18		2,064	4			
DRIVINGCOMPL			257				
DROWNALS	1						
DRUGS			1	346			
EMS	395						
EXPOSEBLS			5				
FIGHT	192						
FIRE	45						
FIREALARMCOMM	1,415						
FIREALARMRESID	367						
FIREAPPLIANCE	20						
FIREBRUSH	29						
FIREFOOD	4						
FIREINVEST	80						
FIREMANHOLE	8						
FIREPOWERLINE	36						
FIRESMOKEIN	148						
FIRESMOKEOUT	33						
FIRESTRUCT	277						
FIRETRASH	42						
FIRETREE	5						
FIREVEHHIGHW	2						
FIREVEHICLE	39						
FOCUSPAT				6			
FOLLOWUP				399	6		
FRAUDCOUNT			27	2			
FVA01	1						
FVA04	21						
HARASSOTH	3		11	211			
HARASSSEX				2			
HARASSVERB	2		617	8			
HAZFUEL	3						
HEADNFI			5				
HMCHEMSPILL	1						
HMFUELSPILL	11						
HMGASIN	234						
HMGASOUT			95				
HMINVEST	2						
HMSUSPICIOUS	17						
HOSTAGE	1						
ILLBURN	1						
INDECENTEXPOS			95	1			
ITT			180				
JUMPER	1						
JUMPLAND	2						
KIDFAM	1						
LZ	1						
MCI	1						
MEDFACALS9	3						
MEDFACALS30	9						
MEDFACBLS			10				
MEET			7				
MENTAL			52				
MENTALPD	4		573				
MENTALPDFEMS	92		1				
METELEVELRESCUE	1						
METROARC	1						
METSTAELESCUE	9						
METSTAFIRE	5						
METSTAFIREALARM	2						
METSTARESCUE	5						
METTUNFIR	5						
METTUNINVEST	1						
MIHVISIT			78				
MISC	7		4,660	2	6		
MISCFOLLOWUP			426	8			
MISCMEET	1		911	14			
MISCNOTIFICATION			289	1			
MISCOTH			243	2			
MISOTH				1			
MISSINGADULT			91				
MISSINGCHILD	1		213				
MISSINGCRIT			107				
MISSINGOTH				2			
MOTH	1						
MPDPEPPER			4				
MPDTASER	1						

MSCRASH	1							
MSODOR	2							
MUTUAL			1					
MVAHWY	149		1					
NTLALLERGIC				1				
NTLBLEEDING				10				
NTLBREATHING				6				
NTLCHESTHEART				2				
NTLCHOKING				3				
NTLFALL				5				
NTLHNB				1				
NTLSEIZURE				3				
NTLSICK				198				
NTLTRAUMA				10				
OBVIOUS			6					
OTHALRM	2							
OUTOTH	3							
PARKCOMPL	1		2	808				
PD			659					
PERSON	6							
PERWITHRPT				2				
PREGNFI			1					
PROPDAMAGE	1		1,055	36				
PROFOUND	1		5	209				
PROPOTH	1			50				
PVIOL				11				
RESCUECOLLAPSE	35							
RESCUECONFINED	5							
RESCUEELEVATOR	312							
RESCUEHIGH	2							
RESCUELOCK	19			1				
RESCUEMACHNE	6							
RESCUEOTH	8							
RESCUEMVA	12							
RESTRENCH	1							
ROBBERY	226		3	6				
ROBOTHTRPT				3				
ROBPICK	1							
SECONDSIGHT			127					
SEIZURENTL1				1				
SEIZUREPREG	1							
SERVICELIFT	537							
SERVICEOTH	16							
SERVICEPDASST			3	1				
SERVICESPECIAL	5							
SERVPUBASST	1		312					
SEXASSAULT			2					
SHOOTING	127							
SHOTINFORPT				203				
SHOTSFIRE	455		1	1				
SICKNTL4				1				
STABBING	177							
STOLENVEHTRU				4				
STOP				452				
SUICIDEINPROG	178							
SUICIDEJUMPER	6							
SUICIDETHRT	1		136					
SUSITEM	39		1	3				
SUSPERSON	2		651	1				
SUSVEHICLE	2		412					
TASKFORCERIT1	1							
TEST				6				
TESTF				25				
THEFTINPROG	1		1,174	10				
THEFTPAST			541	16				
THEFTVEH	1		853	20				
THEFTWEAP			8					
TRAFFCONTR				40				
TRAFFICSTOP			110					
TRANSESCORT				29				
TRANSPRIS				1,146				
TRAS			1,902					
TRAUMAAGE			1					
TRAUMABLEED			1					
TRUDESTRUCTION				2				
TRUFRAUDFORG				1				
TRUPACEMENT				3				
TRUPROPERTYDAM				5				
TRUTHEFT				2				
TRUTHEFTAUTO				1				
VEHP	4							
WANTED			79					
WARRANT			53					
WEAPONGUN	316							
WEAPONKNIFE	181		1	1				
WEAPONOTH	57		1					

		WELFARE	1		1,151				
		Z-ADDR-VALID							1,850
January		911ABANDONED	1		745	1			
		911OPENLINE	2		134				
		1033	3						
		1033AMR	2						
		1033F	1						
		1033FEMS	5						
		1033POLICE	1						
		ABDUCTKIDCUST	1						
		ABDUCTKIDINPROG	25		2				
		ABDUCTKIDPAST			10				
		ABUSEELD			1				
		ABUSENEGLECTCHLD			65				
		ABUSENEGLECTELD			6				
		ACCIDENTENTRP	53						
		ACCIDENTINJUR	1		100	1			
		ACCIDENTPROP	2		13	1,525			
		ACCUNKRPT				3			
		ACTIVESHOOTER	1						
		ALARMBUSINESS	1,599		2				
		ALARMCARBON	130						
		ALARMCARBSICK	27						
		ALARMDURESS			242				
		ALARMHOLDUP			353				
		ALARMOTHER			104				
		ALARMRESID	908						
		ALLERGYAGE			2				
		ALSABDOMINAL	62						
		ALSACCIDENT	1		268				
		ALSALLERGIC	90						
		ALSANIMALBITE	3						
		ALSBLEED	18						
		ALSBREATH	1,021						
		ALSBURN	5						
		ALSCARDIAC	594						
		ALSCHEMICAL	1						
		ALSCHESTHEART	816						
		ALSCHOKING	19						
		ALSDIABETIC	79						
		ALSFALL	187						
		ALSHEATCOLD	25						
		ALSHNB	8						
		ALSMEDFAC9	10						
		ALSMEDFAC30	121						
		ALSOVERDOSEPOIS	328		1				
		ALSPREGGYN	73						
		ALSSEIZURE	319						
		ALSSICK	267						
		ALSTROKECVA	70						
		ALSTRAUMA	58		1				
		ALSTRXNTL	3						
		ALSUNCONSCIOUS	1,173		3				
		ANBARK			1				
		ANIMALBITE24			1				
		ANIMALBLS			2				
		ANIMALCONTROL			2	73			
		ASLTSINJRPT				2			
		ASSAULTAGGRAVATE	90		1				
		ASSAULTALS	25						
		ASSAULTBLS			248				
		ASSAULTDV	408		1				
		ASSAULTMPDREQ			80				
		ASSAULTNFI			109				
		ASSAULTPAST			2	154			
		ASSAULTSEX	28		1	3			
		ASSAULTSEXTOUCH	40		2	5			
		ASSAULTSIMPLE	622		10	7			
		ASSISTFEMS			46				
		ASSTCOUNTERFIET				1			
		ASSTMOTORIST			4	373			
		ASSTPD	2		113				
		BADCHK			1				
		BARR	3						
		BLSABDOMINAL			487				
		BLSACCIDENT	2		841				
		BLSANIMAL			31				
		BLSBLEEDING			215				
		BLSBREATH			283				
		BLSBURN			8				
		BLSCHHESTHEART			95				
		BLSCHOKING			9				
		BLSDIABETIC			88				
		BLSENVIRTOXIC			70				
		BLSFALL			781				
		BLSHNB	1		255				

BLSMEDFAC		30				
BLSMEDICALARM		212				
BLSMENTAL		231				
BLSOVERDOSE		424				
BLSPREGGYN	100					
BLSSSEIZURE	1	98				
BLSSICK		1,834				
BLSSSTROKE		105				
BLSTRAUMA		657				
BLSTRXNTL		95				
BLSUNCONSCIOUS		1,372				
BOLOEMERG	17	5	84			
BOLONONEMERG		2	65			
BOMBTHREAT	7					
BREATHALS	6					
BURGGOVRPT			1			
BURGLARYOCC	132		1			
BURGLARYUNOCC	4	223	4			
BURGRES	1					
CARJACK	18					
CARJACKF	1					
CARJACKWEAPON	30		1			
CHOKINGALS	1					
CITYCURFEW			1			
CITYORDIN			30			
CITYTRUANCY			11			
CITYWIDE	5		618			
COMPLAINT		9				
CPO		79	1			
CUSTODYRPT			12			
DBH			47			
DET7	46					
DETAIL	16					
DETP	10					
DETV	4					
DISORDBARR	2	733				
DISORDFIREW			20			
DISORDISTURB	7	60	3,445			
DISORDNOISE			691			
DOMSITUATION	13	1,634	2			
DRIVINGCOMPL		210				
DRUGS			278			
EMS	303	1				
EXPOSEALS	1					
EXPOSEBLS		19				
FALLALS	2					
FALLNTL1			1			
FIGHT	140					
FIGHTPAST			1			
FIRE	33					
FIREALARMCOMM	1,268					
FIREALARMRESID	300					
FIREAPPLIANCE	27					
FIREBRUSH	8					
FIREFOOD	1					
FIREINVEST	87					
FIREMANHOLE	1					
FIREPOWERLINE	33					
FIRE SCHOOL	4					
FIRESMOKEIN	133					
FIRESMOKEOUT	40					
FIRESTRUCT	281					
FIRETRASH	35					
FIRETREE	1					
FIREVEHHIGHW	1					
FIREVEHICLE	46					
FOCUSPAT			8			
FOLLOWUP		1	287	5		
FRAUDCOUNT		22	1			
FVA01	4					
FVA04	27					
HARASSOTH	1	5	211			
HARASSSEX			4			
HARASSVERB	3	499	6			
HAZCBRN	1					
HAZFUEL	1					
HEADNFI		1				
HMEXPLOSHEARD	1					
HMEXPLOSION	1					
HMFUELSPELL	13					
HMGASIN	263					
HMGASOUT		161				
HMINVEST	6					
HMSUSPICIOUS	23					
HOSPITAL	1					
INDECENTEXPOS		60				

INDUSTRIALALS	1							
ITT	4		184					
JUMPWATER	2							
KIDFAM	1							
MCI	1							
MEDFACALS9	3							
MEDFACALS30	9							
MEDFACBLS			2					
MEET			3					
MENTAL			54					
MENTALPD	4		444					
MENTALPDFEMS	88							
METELEVELRESCUE	2							
METSTAELESCUE	6							
METSTAFIRE	7							
METSTAFIREALARM	2							
METSTAINVEST	2							
METSTARESCUE	1							
METTUNEXPLOS	1							
METTUNFIR	5							
METTUNPED	1							
MIHVISIT			50					
MISC	4		3,837	1	2			
MISCFOLLOWUP			384	4				
MISCMEET			747	7				
MISCNOTIFICATION			193	1				
MISCOOTH			158	2				
MISOTH				5				
MISSINGADULT			76					
MISSINGCHILD			168					
MISSINGCRIT			113					
MISSINGOTH				2				
MPDPEPPER			3					
MSCRASH	1							
MUTUAL	1		9	1				
MVAHWY	108		1					
NLALLERGIC				3				
NLANIMALBITE				1				
NLBLEEDING				13				
NLBLEATHING				9				
NLBURNS				1				
NLCHOKING				1				
NLDIABETIC				2				
NLFFALL				4				
NLHNB				1				
NLSEIZURE				7				
NLSICK	1			196				
NLTRAUMA				8				
OBVIOUS			5					
OUTOTH	1							
PARKCOMPL	1		3	693				
PD	2		549					
PERSON	10							
PERWITHRPT				1				
PROPDAMAGE			839	22				
PROFOUND			1	168				
PROPOTH				34				
PVIOL				10				
RESCUEBOATSTR	1							
RESCUECOLLAPSE	14							
RESCUECONFINED	1							
RESCUEELEVATOR	283							
RESCUEHIGH	2							
RESCUEINDUST	1							
RESCUELOCK	14							
RESCUEOTH	3							
RESCUESTREET	1							
RESCUEWATER	6							
RESCUREMVA	5							
RESOTH	1							
ROBBERY	212		4					
ROBOTHRRPT				3				
ROBTHRRPT				1				
SECONDSIGHT	1		87					
SERVICELIFT	494							
SERVICEOTH	8							
SERVICEPDASST			8					
SERVICESPECIAL	7							
SERVVPBASST			407					
SEXASSAULT			2					
SHOOTING	116							
SHOTINFORPT				155				
SHOTSFIRE	595							
SICKNTL3				1				
SICKNTL5				1				
STABBING	90							

FY 2025		STOLENVEHTRU	1			2				
		STOP				329				
		SUICIDEINPROG	112							
		SUICIDEJUMPER	6							
		SUICIDETHRT	1		112					
		SUSITEM	51		1					
		SUSPERSON	1		450	2				
		SUSVEHICLE	1		370					
		TASKFORCERIT1	1							
		TESTF				37				
		THEFTINPROG	1		867	4				
		THEFTPAST			404	6				
		THEFTVEH	1		657	11				
		THEFTWEAP			8					
		TRAFFCONTR				41				
		TRAFFICSTOP			62					
		TRANSESCORT				18				
		TRANSPRIS				870				
		TRAS			1,211					
		TRUDESTRUCTION				1				
		TRUIDENTITY				2				
		TRUPLACEMENT				1				
		TRUPROPERTYDAM				1				
		TRUTHEFT				1				
		TRUTHEFTAUTO				1				
		VEHHWY	1							
		VEHP	1							
		WANTED			23					
		WARRANT			49					
		WEAPONGUN	245			3				
		WEAPONKNIFE	146							
		WEAPONOTH	53		1					
		WELFARE	3		1,102					
		Z-ADDR-VALID								3,607
Grand Total		253,654	73	597,769	222,976	434	1	1	41,383	

Attachment Q#50

The Start

Generated By:

Marcellus Walker

DC 311

1/27/2025 9:28 PM

Filtered By:

Date Field: Opened Date equals Current and Previous FY (10/1/2023 to 9/30/2025)

Show: All service request

Units: Hours

			Opened Date		Grand Total
Subject	Service Department		FY 2024	FY 2025	
211 Warmline Service Request	CFSA	Record Count	8,333	2,032	10,365
Abandoned Bicycle	DPW	Record Count	800	183	983
Abandoned Vehicle - On Private Property	DPW	Record Count	1,113	235	1,348
Abandoned Vehicle - On Public Property	DPW	Record Count	8,213	2,155	10,368
Alley Cleaning	-	Record Count	0	2	2
	DPW	Record Count	3,033	0	3,033
Alley Repair	DDOT	Record Count	605	109	714
Bee Treatment and Inspection (DOH)	DOH	Record Count	386	61	447
Bicycle Services	DDOT	Record Count	752	140	892
Bulk collection	-	Record Count	2	12	14
	DPW	Record Count	68,070	17,753	85,823
Bus/Rail Issues	DDOT	Record Count	414	119	533
CFSA Missing/Absconded	CFSA	Record Count	1,817	278	2,095
Christmas Tree Removal - Missed	DPW	Record Count	1,090	763	1,853
container removal	-	Record Count	0	5	5
	DPW	Record Count	4,653	1,111	5,764
DC Dog Park Maintenance (DGS)	DGS	Record Count	148	25	173
DC Government Information	OUC	Record Count	294,292	114,589	408,881
DC How Am I Driving?	ORM	Record Count	694	173	867
DC Indoor and Outdoor Pool Maintenance (DGS)	DGS	Record Count	77	20	97
DC Spray Parks (DGS)	DGS	Record Count	158	0	158
DC Water - Customer Flooding	DC Water	Record Count	283	118	401
Dead Animal Collection	DPW	Record Count	4,702	1,296	5,998
DFHV - For Hire Vehicle Concerns	DFHV	Record Count	26	7	33
DFHV - Lost and Found Claims (DC Taxi)	DFHV	Record Count	3	0	3
DGS Grounds Landscaping (DGS)	DGS	Record Count	285	94	379
DGS - Overflowing Recycling Can	DGS	Record Count	116	40	156
DGS - Playground Repair	DGS	Record Count	831	226	1,057
DMV - Adjudication Supervisor	DMV	Record Count	11	12	23
DMV - Appeal	DMV	Record Count	63	40	103
DMV - Copy of Ticket	DMV	Record Count	1,084	425	1,509
DMV - Driver and Vehicle Services Refund	DMV	Record Count	497	96	593
DMV - Driver Record Issues	DMV	Record Count	175	39	214

DMV - Drivers License/ID Issues	DMV	Record Count	6,668	2,290	8,958
DMV - Drivers License/ID Reinstatement	DMV	Record Count	459	302	761
DMV - eTIMS Ticket Alert Services Issues	DMV	Record Count	67	17	84
DMV - Forms, Applications, and Manuals Request	DMV	Record Count	441	230	671
DMV - Hearings	DMV	Record Count	524	266	790
DMV - Online Processing Issues	DMV	Record Count	1,182	260	1,442
DMV - Processing Center Manager	DMV	Record Count	12	11	23
DMV - Refunds - Tickets	DMV	Record Count	197	43	240
DMV - Ticket Payment Dispute	DMV	Record Count	775	235	1,010
DMV - Vehicle Inspection Issues	DMV	Record Count	322	106	428
DMV - Vehicle Insurance Lapse	DMV	Record Count	229	121	350
DMV - Vehicle Registration Issues	DMV	Record Count	4,105	1,027	5,132
DMV - Vehicle Title Issues	DMV	Record Count	1,157	307	1,464
DOB - Illegal Construction	DOB	Record Count	996	222	1,218
DOB - Vacant Private Property Inspection	DOB	Record Count	3,879	836	4,715
Dockless Vehicle Parking Complaint	DDOT	Record Count	2,311	793	3,104
DOEE - Bag Law Tips	DOEE	Record Count	8	1	9
DOEE - Construction – Erosion Runoff	DOEE	Record Count	67	0	67
DOEE - Engine Idling Tips	DOEE	Record Count	452	55	507
DOEE - Foam Ban / Food Service Ware Requirements	DOEE	Record Count	17	5	22
DOEE - General Air Quality Concerns	DOEE	Record Count	233	36	269
DOEE - Report Construction Erosion Runoff	DOEE	Record Count	161	37	198
DPW - Reporting Electronics in Trash	DPW	Record Count	34	6	40
DYRS - Placement Violations	OUC	Record Count	308	135	443
Emergency - Flooding	OUC	Record Count	23	8	31
Emergency No-Parking Verification	DPW	Record Count	419	93	512
Emergency - Power Outage/Wires Down	OUC	Record Count	45	13	58
FEMS - Community Events	FEMS	Record Count	7	4	11
FEMS - Fire Safety Education	FEMS	Record Count	1	2	3
FEMS - Fire Safety Inspection	FEMS	Record Count	29	11	40
FEMS - Smoke Alarm Application	FEMS	Record Count	74	29	103
graffiti removal	-	Record Count	1	3	4
	DPW	Record Count	6,887	2,046	8,933
Grass and Weeds Mowing	DPW	Record Count	1,345	0	1,345
Grass Mowing Services Missed (DGS)	DGS	Record Count	122	43	165
Green Infrastructure Maintenance	DOEE	Record Count	32	8	40
Hypothermia Shelter Information	OUC	Record Count	486	363	849
Illegal dumping	-	Record Count	1	2	3
	DPW	Record Count	15,640	5,639	21,279
Illegal Fireworks	OUC	Record Count	219	0	219
Illegal Poster	DPW	Record Count	1,708	215	1,923
Leaf Collection Missed	DPW	Record Count	2,086	1,372	3,458
Lost/Stolen Compost Bin, Broken Compost Bin or Opt-Out of Curbside Composting Pilot Program	DPW	Record Count	3,272	631	3,903
Missed Curbside Compost Collection	DPW	Record Count	3,197	594	3,791

Neighborhood Clean-Up	DPW	Record Count	12	2	14
Out of State Parking Violation (ROSA)	DPW	Record Count	9,492	2,587	12,079
Parking Enforcement	-	Record Count	0	3	3
	DPW	Record Count	55,865	16,486	72,351
Parking Meter Repair	DDOT	Record Count	4,659	1,017	5,676
Pet Waste Complaint	OUC	Record Count	564	129	693
Pothole	DDOT	Record Count	3,243	747	3,990
	DDOT	Record Count	1,517	687	2,204
Public Space Litter Can-Collection	DPW	Record Count	2,786	674	3,460
Public Space Litter Can Installation	DPW	Record Count	263	47	310
Public Space Litter Can Removal	DPW	Record Count	56	11	67
Public Space Litter Can Repair	DPW	Record Count	417	129	546
Rat Replacement Containers	DPW	Record Count	1,499	503	2,002
Recycling Cart Delivery	DPW	Record Count	3,505	1,226	4,731
Recycling Cart - Repair	DPW	Record Count	1,182	320	1,502
Recycling Collection - Missed	DPW	Record Count	9,284	5,654	14,938
Recycling - Commercial Only	DPW	Record Count	2	0	2
Recycling- Information Request	DPW	Record Count	61	9	70
Recycling - School Program	DPW	Record Count	5	1	6
Residential Parking permit	-	Record Count	0	2	2
	DPW	Record Count	15,625	3,973	19,598
Residential Snow Removal (ServeDC)	Serve DC	Record Count	0	1,326	1,326
Resident Parking Permit	DDOT	Record Count	193	19	212
Roadway Repair	DDOT	Record Count	1,195	279	1,474
Roadway Signs	DDOT	Record Count	12,450	3,396	15,846
Roadway Striping / Markings	DDOT	Record Count	1,358	310	1,668
Rodent Inspection and Treatment	DOH	Record Count	17,103	3,965	21,068
Sanitation Enforcement	DPW	Record Count	15,805	4,384	20,189
	DPW	Record Count	31,995	7,854	39,849
	DDOT	Record Count	4,354	1,232	5,586
Signed Street Sweeping Missed	DPW	Record Count	586	53	639
Snow/Ice Removal (Roadways AND Bridge walkways ONLY)	DPW	Record Count	4	0	4
Snow/Ice Removal on Public Streets	DPW	Record Count	1,277	0	1,277
Snow and Ice Removal on Public Space	DPW	Record Count	0	2,277	2,277
Snow Ice Removal from Bridges Sidewalks	DPW	Record Count	58	0	58
Snow Metro Bus	DPW	Record Count	14	0	14
Snow Metro Bus Shelter/Stop	DPW	Record Count	4	0	4
Snow Removal Complaints for Sidewalks	DPW	Record Count	197	0	197
Snow Sidewalk Shoveling Enforcement Exemption	DPW	Record Count	122	85	207
Snow Towing	DPW	Record Count	2	0	2
Grand Total		Record Count	659,679	219,966	879,645

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The Start

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DC 311

1/27/2025 10:06 PM

Filtered By:

Date Field: Opened Date equals Custom (10/1/2021 to 9/30/2025)

Show: All service request

Units: Hours

		Opened Date				Grand Total
Ward		FY 2022	FY 2023	FY 2024	FY 2025	
-	Record Count	220,795	241,342	303,116	120,121	885,374
Null	Record Count	2,489	2,703	2,416	0	7,608
Ward 1	Record Count	51,442	50,445	52,266	13,445	167,598
Ward 2	Record Count	47,363	49,576	46,891	12,245	156,075
Ward 3	Record Count	32,378	35,585	37,465	11,189	116,617
Ward 4	Record Count	54,531	59,228	62,933	16,760	193,452
Ward 5	Record Count	59,571	63,627	63,071	18,306	204,575
Ward 6	Record Count	58,555	57,931	61,522	17,102	195,110
Ward 7	Record Count	51,957	55,034	55,497	15,840	178,328
Ward 8	Record Count	39,292	44,583	43,667	14,627	142,169
Grand Total	Record Count	618,373	660,054	728,844	239,635	2,246,906

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Overall SR by Agency

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DC 311

1/27/2025 10:11 PM

Filtered By:

Date Field: Opened Date equals Current and Previous FY (10/1/2023 to 9/30/2025)

Show: All service request

Units: Days

Service Type Version: Service Name does not contain test,automation,Junk

AND Status not equal to Voided

AND Service Department not equal to

		Opened Date		Grand Total
Service Department		FY 2024	FY 2025	
CFSA	Record Count	10,150	2,310	12,460
DC Water	Record Count	283	118	401
DDOT	Record Count	67,603	16,015	83,618
DDS	Record Count	0	1	1
DFHV	Record Count	29	7	36
DGS	Record Count	1,737	448	2,185
DMV	Record Count	17,985	5,828	23,813
DOB	Record Count	4,875	1,058	5,933
DOEE	Record Count	970	142	1,112
DOH	Record Count	17,489	4,026	21,515
DPW	Record Count	310,514	91,663	402,177
FEMS	Record Count	111	46	157
ORM	Record Count	694	173	867
OUC	Record Count	296,169	115,284	411,453
Serve DC	Record Count	0	1,326	1,326
Grand Total	Record Count	728,609	238,445	967,054

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Date of Incident	Type of Complaint	Outcome	Next Steps
10/13/2023	rude call taker	Unsustained	
10/13/2023	poor customer service		
11/13/2023	poor customer service	Sustained	Disciplinary Action
12/20/2023	poor customer service	Unsustained	
1/29/2024	Wrong Information	Sustained	Coaching and Additional Training Provided
1/30/2024	rude call taker	Sustained	Disciplinary Action
5/2/2024	poor customer service	Sustained	Disciplinary Action
5/6/2024	Incorrect Information Provided	Sustained	Coaching and Additional Training Provided
5/20/2024	poor customer service	Sustained	Disciplinary Action
6/7/2024	rude call taker	Sustained	Coaching and Additional Training Provided
8/1/2024	poor customer service	Sustained	Disciplinary Action
8/2/2024	poor customer service	Sustained	Disciplinary Action
8/30/2024	poor customer service	Sustained	Disciplinary Action

FY24		Total Number of Calls
#####	23-Oct	70,724
#####	23-Nov	62,275
#####	23-Dec	57,330
1/1/2024	24-Jan	72,539
2/1/2024	24-Feb	61,428
3/1/2024	24-Mar	63,874
4/1/2024	24-Apr	64,084
5/1/2024	24-May	65,943
6/1/2024	24-Jun	64,360
7/1/2024	24-Jul	67,021
8/1/2024	24-Aug	69,782
9/1/2024	24-Sep	67,189
		786,549

FY25			
10/1/2024	24-Oct		86,113
11/1/2024	24-Nov		65,177
12/1/2024	24-Dec		63,468

QTR 1		
	10/1/2024	128,070
	11/1/2024	112,641
	12/1/2024	103,720
QTR 2	1/1/2024	127,742
	2/1/2024	111,653
	3/1/2024	120,560
QTR 3	4/1/2024	138,144
	5/1/2024	127,098
	6/1/2024	126,710
QTR 4	7/1/2024	148,536
	8/1/2024	138,092
	9/1/2024	128,239
		1,511,205

FY25			
QTR 1	#####		151,369
	#####		119,466
	#####		113,428
QTR 2	1/1/2025		117,386

Attachment Q#52

The Start

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DC 311

1/27/2025 9:28 PM

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Date Field: Opened Date equals Current and Previous FY (10/1/2023 to 9/30/2025)

Show: All service request

Units: Hours

			Opened Date		Grand Total
Subject	Service Department		FY 2024	FY 2025	
211 Warmline Service Request	CFSA	Record Count	8,333	2,032	10,365
Abandoned Bicycle	DPW	Record Count	800	183	983
Abandoned Vehicle - On Private Property	DPW	Record Count	1,113	235	1,348
Abandoned Vehicle - On Public Property	DPW	Record Count	8,213	2,155	10,368
Alley Cleaning	-	Record Count	0	2	2
	DPW	Record Count	3,033	0	3,033
Alley Repair	DDOT	Record Count	605	109	714
Bee Treatment and Inspection (DOH)	DOH	Record Count	386	61	447
Bicycle Services	DDOT	Record Count	752	140	892
Bulk collection	-	Record Count	2	12	14
	DPW	Record Count	68,070	17,753	85,823
Bus/Rail Issues	DDOT	Record Count	414	119	533
CFSA Missing/Absconded	CFSA	Record Count	1,817	278	2,095
Christmas Tree Removal - Missed	DPW	Record Count	1,090	763	1,853
container removal	-	Record Count	0	5	5
	DPW	Record Count	4,653	1,111	5,764
DC Dog Park Maintenance (DGS)	DGS	Record Count	148	25	173
DC Government Information	OUC	Record Count	294,292	114,589	408,881
DC How Am I Driving?	ORM	Record Count	694	173	867
DC Indoor and Outdoor Pool Maintenance (DGS)	DGS	Record Count	77	20	97
DC Spray Parks (DGS)	DGS	Record Count	158	0	158
DC Water - Customer Flooding	DC Water	Record Count	283	118	401
Dead Animal Collection	DPW	Record Count	4,702	1,296	5,998
DFHV - For Hire Vehicle Concerns	DFHV	Record Count	26	7	33
DFHV - Lost and Found Claims (DC Taxi)	DFHV	Record Count	3	0	3
DGS Grounds Landscaping (DGS)	DGS	Record Count	285	94	379
DGS - Overflowing Recycling Can	DGS	Record Count	116	40	156
DGS - Playground Repair	DGS	Record Count	831	226	1,057
DMV - Adjudication Supervisor	DMV	Record Count	11	12	23
DMV - Appeal	DMV	Record Count	63	40	103
DMV - Copy of Ticket	DMV	Record Count	1,084	425	1,509
DMV - Driver and Vehicle Services Refund	DMV	Record Count	497	96	593
DMV - Driver Record Issues	DMV	Record Count	175	39	214

DMV - Drivers License/ID Issues	DMV	Record Count	6,668	2,290	8,958
DMV - Drivers License/ID Reinstatement	DMV	Record Count	459	302	761
DMV - eTIMS Ticket Alert Services Issues	DMV	Record Count	67	17	84
DMV - Forms, Applications, and Manuals Request	DMV	Record Count	441	230	671
DMV - Hearings	DMV	Record Count	524	266	790
DMV - Online Processing Issues	DMV	Record Count	1,182	260	1,442
DMV - Processing Center Manager	DMV	Record Count	12	11	23
DMV - Refunds - Tickets	DMV	Record Count	197	43	240
DMV - Ticket Payment Dispute	DMV	Record Count	775	235	1,010
DMV - Vehicle Inspection Issues	DMV	Record Count	322	106	428
DMV - Vehicle Insurance Lapse	DMV	Record Count	229	121	350
DMV - Vehicle Registration Issues	DMV	Record Count	4,105	1,027	5,132
DMV - Vehicle Title Issues	DMV	Record Count	1,157	307	1,464
DOB - Illegal Construction	DOB	Record Count	996	222	1,218
DOB - Vacant Private Property Inspection	DOB	Record Count	3,879	836	4,715
Dockless Vehicle Parking Complaint	DDOT	Record Count	2,311	793	3,104
DOEE - Bag Law Tips	DOEE	Record Count	8	1	9
DOEE - Construction – Erosion Runoff	DOEE	Record Count	67	0	67
DOEE - Engine Idling Tips	DOEE	Record Count	452	55	507
DOEE - Foam Ban / Food Service Ware Requirements	DOEE	Record Count	17	5	22
DOEE - General Air Quality Concerns	DOEE	Record Count	233	36	269
DOEE - Report Construction Erosion Runoff	DOEE	Record Count	161	37	198
DPW - Reporting Electronics in Trash	DPW	Record Count	34	6	40
DYRS - Placement Violations	OUC	Record Count	308	135	443
Emergency - Flooding	OUC	Record Count	23	8	31
Emergency No-Parking Verification	DPW	Record Count	419	93	512
Emergency - Power Outage/Wires Down	OUC	Record Count	45	13	58
FEMS - Community Events	FEMS	Record Count	7	4	11
FEMS - Fire Safety Education	FEMS	Record Count	1	2	3
FEMS - Fire Safety Inspection	FEMS	Record Count	29	11	40
FEMS - Smoke Alarm Application	FEMS	Record Count	74	29	103
graffiti removal	-	Record Count	1	3	4
	DPW	Record Count	6,887	2,046	8,933
Grass and Weeds Mowing	DPW	Record Count	1,345	0	1,345
Grass Mowing Services Missed (DGS)	DGS	Record Count	122	43	165
Green Infrastructure Maintenance	DOEE	Record Count	32	8	40
Hypothermia Shelter Information	OUC	Record Count	486	363	849
Illegal dumping	-	Record Count	1	2	3
	DPW	Record Count	15,640	5,639	21,279
Illegal Fireworks	OUC	Record Count	219	0	219
Illegal Poster	DPW	Record Count	1,708	215	1,923
Leaf Collection Missed	DPW	Record Count	2,086	1,372	3,458
Lost/Stolen Compost Bin, Broken Compost Bin or Opt-Out of Curbside Composting Pilot Program	DPW	Record Count	3,272	631	3,903
Missed Curbside Compost Collection	DPW	Record Count	3,197	594	3,791

Neighborhood Clean-Up	DPW	Record Count	12	2	14
Out of State Parking Violation (ROSA)	DPW	Record Count	9,492	2,587	12,079
Parking Enforcement	-	Record Count	0	3	3
	DPW	Record Count	55,865	16,486	72,351
Parking Meter Repair	DDOT	Record Count	4,659	1,017	5,676
Pet Waste Complaint	OUC	Record Count	564	129	693
Pothole	DDOT	Record Count	3,243	747	3,990
	DDOT	Record Count	1,517	687	2,204
Public Space Litter Can-Collection	DPW	Record Count	2,786	674	3,460
Public Space Litter Can Installation	DPW	Record Count	263	47	310
Public Space Litter Can Removal	DPW	Record Count	56	11	67
Public Space Litter Can Repair	DPW	Record Count	417	129	546
Rat Replacement Containers	DPW	Record Count	1,499	503	2,002
Recycling Cart Delivery	DPW	Record Count	3,505	1,226	4,731
Recycling Cart - Repair	DPW	Record Count	1,182	320	1,502
Recycling Collection - Missed	DPW	Record Count	9,284	5,654	14,938
Recycling - Commercial Only	DPW	Record Count	2	0	2
Recycling- Information Request	DPW	Record Count	61	9	70
Recycling - School Program	DPW	Record Count	5	1	6
Residential Parking permit	-	Record Count	0	2	2
	DPW	Record Count	15,625	3,973	19,598
Residential Snow Removal (ServeDC)	Serve DC	Record Count	0	1,326	1,326
Resident Parking Permit	DDOT	Record Count	193	19	212
Roadway Repair	DDOT	Record Count	1,195	279	1,474
Roadway Signs	DDOT	Record Count	12,450	3,396	15,846
Roadway Striping / Markings	DDOT	Record Count	1,358	310	1,668
Rodent Inspection and Treatment	DOH	Record Count	17,103	3,965	21,068
Sanitation Enforcement	DPW	Record Count	15,805	4,384	20,189
	DPW	Record Count	31,995	7,854	39,849
	DDOT	Record Count	4,354	1,232	5,586
Signed Street Sweeping Missed	DPW	Record Count	586	53	639
Snow/Ice Removal (Roadways AND Bridge walkways ONLY)	DPW	Record Count	4	0	4
Snow/Ice Removal on Public Streets	DPW	Record Count	1,277	0	1,277
Snow and Ice Removal on Public Space	DPW	Record Count	0	2,277	2,277
Snow Ice Removal from Bridges Sidewalks	DPW	Record Count	58	0	58
Snow Metro Bus	DPW	Record Count	14	0	14
Snow Metro Bus Shelter/Stop	DPW	Record Count	4	0	4
Snow Removal Complaints for Sidewalks	DPW	Record Count	197	0	197
Snow Sidewalk Shoveling Enforcement Exemption	DPW	Record Count	122	85	207
Snow Towing	DPW	Record Count	2	0	2
Grand Total		Record Count	659,679	219,966	879,645

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The Start

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DC 311

1/27/2025 10:06 PM

Filtered By:

Date Field: Opened Date equals Custom (10/1/2021 to 9/30/2025)

Show: All service request

Units: Hours

		Opened Date				Grand Total
Ward		FY 2022	FY 2023	FY 2024	FY 2025	
-	Record Count	220,795	241,342	303,116	120,121	885,374
Null	Record Count	2,489	2,703	2,416	0	7,608
Ward 1	Record Count	51,442	50,445	52,266	13,445	167,598
Ward 2	Record Count	47,363	49,576	46,891	12,245	156,075
Ward 3	Record Count	32,378	35,585	37,465	11,189	116,617
Ward 4	Record Count	54,531	59,228	62,933	16,760	193,452
Ward 5	Record Count	59,571	63,627	63,071	18,306	204,575
Ward 6	Record Count	58,555	57,931	61,522	17,102	195,110
Ward 7	Record Count	51,957	55,034	55,497	15,840	178,328
Ward 8	Record Count	39,292	44,583	43,667	14,627	142,169
Grand Total	Record Count	618,373	660,054	728,844	239,635	2,246,906

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Overall SR by Agency

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DC 311

1/27/2025 10:11 PM

Filtered By:

Date Field: Opened Date equals Current and Previous FY (10/1/2023 to 9/30/2025)

Show: All service request

Units: Days

Service Type Version: Service Name does not contain test,automation,Junk

AND Status not equal to Voided

AND Service Department not equal to

		Opened Date		Grand Total
Service Department		FY 2024	FY 2025	
CFSA	Record Count	10,150	2,310	12,460
DC Water	Record Count	283	118	401
DDOT	Record Count	67,603	16,015	83,618
DDS	Record Count	0	1	1
DFHV	Record Count	29	7	36
DGS	Record Count	1,737	448	2,185
DMV	Record Count	17,985	5,828	23,813
DOB	Record Count	4,875	1,058	5,933
DOEE	Record Count	970	142	1,112
DOH	Record Count	17,489	4,026	21,515
DPW	Record Count	310,514	91,663	402,177
FEMS	Record Count	111	46	157
ORM	Record Count	694	173	867
OUC	Record Count	296,169	115,284	411,453
Serve DC	Record Count	0	1,326	1,326
Grand Total	Record Count	728,609	238,445	967,054

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Date of Incident	Type of Complaint	Outcome	Next Steps
10/13/2023	rude call taker	Unsustained	
10/13/2023	poor customer service		
11/13/2023	poor customer service	Sustained	Disciplinary Action
12/20/2023	poor customer service	Unsustained	
1/29/2024	Wrong Information	Sustained	Coaching and Additional Training Provided
1/30/2024	rude call taker	Sustained	Disciplinary Action
5/2/2024	poor customer service	Sustained	Disciplinary Action
5/6/2024	Incorrect Information Provided	Sustained	Coaching and Additional Training Provided
5/20/2024	poor customer service	Sustained	Disciplinary Action
6/7/2024	rude call taker	Sustained	Coaching and Additional Training Provided
8/1/2024	poor customer service	Sustained	Disciplinary Action
8/2/2024	poor customer service	Sustained	Disciplinary Action
8/30/2024	poor customer service	Sustained	Disciplinary Action

FY24		Total Number of Calls
#####	23-Oct	70,724
#####	23-Nov	62,275
#####	23-Dec	57,330
1/1/2024	24-Jan	72,539
2/1/2024	24-Feb	61,428
3/1/2024	24-Mar	63,874
4/1/2024	24-Apr	64,084
5/1/2024	24-May	65,943
6/1/2024	24-Jun	64,360
7/1/2024	24-Jul	67,021
8/1/2024	24-Aug	69,782
9/1/2024	24-Sep	67,189
		786,549

FY25			
10/1/2024	24-Oct	86,113	
11/1/2024	24-Nov	65,177	
12/1/2024	24-Dec	63,468	

QTR 1		
	10/1/2024	128,070
	11/1/2024	112,641
	12/1/2024	103,720
QTR 2	1/1/2024	127,742
	2/1/2024	111,653
	3/1/2024	120,560
QTR 3	4/1/2024	138,144
	5/1/2024	127,098
	6/1/2024	126,710
QTR 4	7/1/2024	148,536
	8/1/2024	138,092
	9/1/2024	128,239
		1,511,205

FY25		
QTR 1	10/1/2024	151,369
	11/1/2024	119,466
	12/1/2024	113,428
QTR 2	1/1/2025	117,386

Attachment Q#64

Item #	IT Hardware 911/311 Systems	Replacement Cycle	Budgeted Funding Source	Reserved Amount / Est Budget/cost	Last Replacement	Comment
1	911 System Servers and Data Storage	5 years	Capital	\$540,000	FY20	
2	911 / 311 Workstations	3 years	Local	\$400,000	FY21	
3	Digital Messaging Upgrade	5 years	Capital	\$250,000	FY20	
4	Purvis Fire Alerting System Replacement	5 years	Capital	\$100,000	FY23	
5	911 Viper Telephony System Upgrade	5 years	Capital	\$1,500,000	FY22	
6	911 recording solutions (Nice) Installation Services	5 years	Capital	\$250,000	FY20	
7	Cisco Switches , firewalls & Routers Upgrade , PM and , installation support	10 years	Capital	\$2,345,000	FY15	Planned for this year
	IT SOFTWARE (911/311 APPLICATIONS)	Replacement Cycle	Budgeted Funding Source	Reserved Amount / Est Budget		
8	CAD/Application Upgrade	5 years	Capital	\$750,000	FY20	
9	311 applications	5 years	Capital	\$500,000	FY19	
	MDC REPLACEMENT FOR MPD & FEMS	Replacement Cycle	Budgeted Funding Source	Reserved Amount / Est Budget		
10	Toughbooks, Mobile routers, docking Stations	5 years	Capital	\$12,323,475	FY14	
	UCC Electrical/ Environmental Reconfiguration	Replacement Cycle	Budgeted Funding Source	Reserved Amount / Est Budget		
11	Uninterrupted Power supply (UPS)	15 Years	Capital	\$2,000,000	FY06	
12	UCC-PSCC Generators	20 years	Capital	\$5,000,000	FY06	Replacement is in progress
13	UCC Chillers Replacement	20	Capital	\$1,200,000	FY06	
	MPD/ FEMS RADIO REPLACEMENT	Replacement Cycle	Budgeted Funding Source	Reserved Amount / Est Budget		
14	MPD/FEMS portables	10 years	Capital	None	FY10	
15	MPD/FEMS Mobile radios, DVRS,	10 years	Capital	\$11,113,959	FY15	
16	Consoles, DOC, HSEMA radios	10 years	Capital	\$3,190,439	FY16	
17	Radio repeaters, test equipment	10 years	Capital	\$770,000	FY16	
18	Dispatch Consoles replacement at PSCC and UCC	12 years	Capital	\$9,000,000	FY16	
	IT COMMUNICATION UPGRADES	Replacement Cycle	Budgeted Funding Source	Reserved Amount / Est Budget		
19	4Th District tower Replacement	N/A	Capital	\$5,500,000	FY89	This is a one time replacement due to structural issues with the current tower
20	UDC radio site Relocation	N/A	Capital	\$2,000,000	FY03	Currently in progress
21	Replace two end of life radio site generators	20 years	Capital	\$100,000	FY03	
22	Replace eight end of life radio site generators	20 years	Capital	\$800,000	FY03	
23	Replace end of life batteries at 10 remote radio sites, UCC, and PSCC	5 years	Capital	\$450,000	FY16-FY17	Currently in progress
24	End of life (EOL) Transmission, antenna system and lines replacement lines	10 years	Capital	\$915,000	FY03	
25	Replace ST. Elisabeth radio shelter cutover during replacement	N/A	Capital	\$400,000	FY98	
26	Replace EOL UCC and PSCC UPS	15	Capital	\$2,000,000	FY13	
27	911 Remote radio sites UPS HVAC replacement	10 years	Capital	\$1,000,000	FY16	