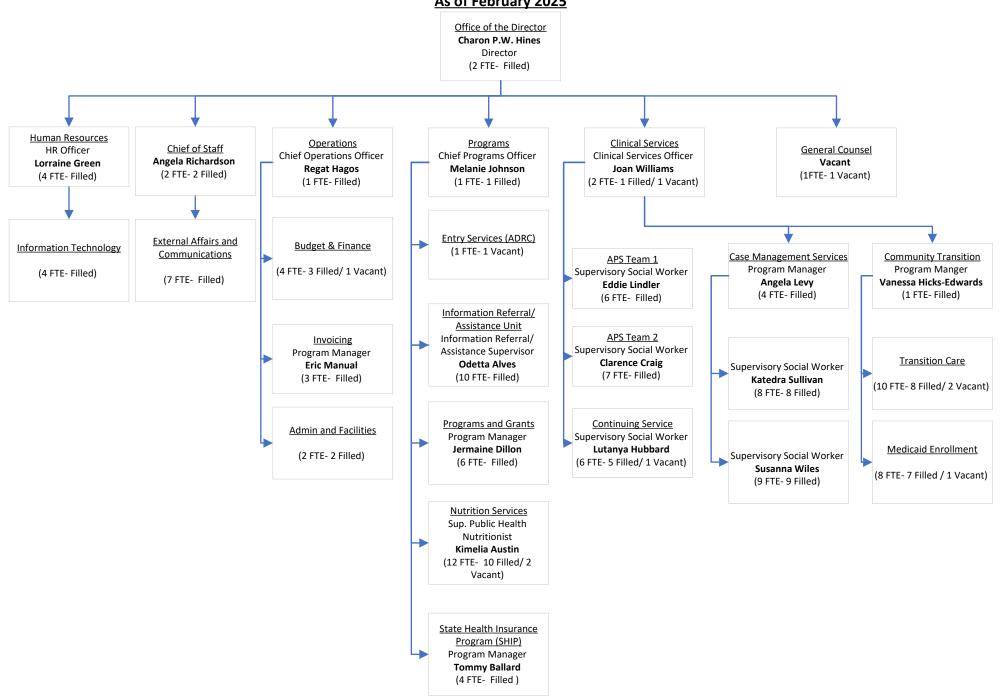
# DEPARTMENT OF AGING AND COMMUNITY LIVING ORGANIZATIONAL FUNCTIONAL CHART

As of February 2025



									Reg/Te			Date
							Federral/Local	Vacant	•	Residency		Information
Name	Title	Program & Activity Name	Grade	Step	Salary	Fringe	Law Applies	Status	rm	Status	Hire Date	Collected
Adams,Stacie Ann	Case Manager	Home and Community Based Support	12	1	80,784.00	19,226.59	Local/Federal	F	Reg	DC	2/13/2023	2/10/2025
Agagi, Mulusew Girma	Transition Care Specialist	Consumer Info and Outreach Services	12	1	80,784.00	19,226.59	Federal	F	Term	VA	5/20/2024	2/10/2025
Agbomson,Deborah	Customer Service Specialist	Consumer Info and Outreach Services	11	2	67,383.00	16,037.15	Local/Federal	F	Reg	MD	9/25/2023	2/10/2025
Akinola,Ekundayo K	Transition Care Specialist	Home and Community Based Support	12	10	103,333.00	24,593.25	Local/Federal	F	Reg	MD	9/9/2013	2/10/2025
Alves,Odetta	Information Referral and Assi	Home and Community Based Support	13	0	114,441.25	27,237.02	Local/Federal	F	Reg	DC	6/6/2022	2/10/2025
Anderson,Tiara	Program Analyst	Nutrition Services	12	3	85,794.00	20,418.97	Local	F	Reg	DC	1/31/2022	2/10/2025
Austin,Kimelia A	Supervisory Public Health Nutr	Nutrition Services	13	0	119,416.00	28,421.01	Local	F	Reg	DC	7/29/2013	2/10/2025
Badillo,Brenda	Program Analyst	Agency Management Services	12	1	80,784.00	19,226.59	Federal	F	Reg	DC	5/6/2024	2/10/2025
Ballard,Tommy	Program Manager	Agency Management Services	13	0	119,416.00	28,421.01	Local/Federal	F	Reg	DC	6/6/2022	2/10/2025
Barnes,Kendra	Case Manager	Home and Community Based Support	12	5	90,805.00	21,611.59	Local	F	Reg	DC	10/1/2018	2/10/2025
Battle,N. Elicitia	Medicaid Enrollment Specialist	Consumer Info and Outreach Services	11	7	77,873.00	18,533.77	Local/Federal	F	Reg	MD	2/6/2017	2/10/2025
Baxter,Emma	Transition Care Specialist	Home and Community Based Support	12	8	98,322.00	23,400.64	Local/Federal	F	Reg	DC	9/8/2014	2/10/2025
Bennett,Adesina Ajani	Human Resources Specialist	Agency Management Services	13	4	102,018.00	24,280.28	Local/Federal	F	Reg	DC	10/30/2017	2/10/2025
Boyd,Shanitay	Case Manager	Home and Community Based Support	12	2	83,289.00	19,822.78	Local	F	Term	DC	1/30/2023	2/10/2025
Brewer,Barbara Jane	Social Worker	Home and Community Based Support	12	10	118,558.00	28,216.80	Local	F	Reg	MD	3/2/2008	2/10/2025
Bryant, Chicquita	Program Analyst	Nutrition Services	11	3	69,481.00	16,536.48		F	Reg	MD	2/14/2022	
Bryant,Stephanie	Program Analyst	Agency Management Services	12	6	93,311.00	22,208.02	Federal	F	Reg	MD	5/15/2017	
Butler,LaToria	Customer Service Communication	Consumer Info and Outreach Services	11	3	69,481.00	16,536.48	Local/Federal	F	Reg	DC	3/14/2022	2/10/2025
Butler,Latrina	Customer Service Specialist	Consumer Info and Outreach Services	11	1	65,285.00	15,537.83	Local/Federal	F	Reg	DC	9/23/2024	
Butler,Mia	Customer Service Specialist	Consumer Info and Outreach Services	11	7	77,873.00	18,533.77	Local/Federal	F	Reg	DC	5/11/2015	
BYRD,DAMON	Social Worker	Home and Community Based Support	11	10	103,763.00	24,695.59	Local	F	Reg	MD	9/26/2003	2/10/2025
Cacho Sr.,Andrew C	Social Worker	Home and Community Based Support	11	7	96,545.00	22,977.71	Local	F	Reg	MD	1/8/2018	
China, Frances A.	Custom Service Communications	Consumer Info and Outreach Services	11	6	75,775.00	-	Local/Federal	F	Reg	DC	10/1/2018	
Cochran,Erica	Public Health Nutritionist	Nutrition Services	12	10	103,333.00	24,593.25		F	Reg	DC	3/11/2024	
Cooper-Geiger,Barbara	Case Manager	Home and Community Based Support	12	3	85,794.00	20,418.97		F	Reg	VA	11/8/2021	
Craig,Clarence F	SUPERVISORY SOCIAL WORKER	Home and Community Based Support	13	0	122,950.72	29,262.27		F	Reg	DC	1/21/1986	
Dargan,Cherie N	Program Analyst	Agency Management Services	12	2	83,289.00		Local/Federal	F	Reg	DC	6/29/1986	
Darku,Jemila S.	Community Outreach Coordinator	Consumer Info and Outreach Services	12	7	95,816.00	22,804.21		F	Term	MD	6/26/2017	
Davis,Teisha M	Social Worker	Home and Community Based Support	12	7	109,924.00	26,161.91	Local	F	Reg	MD	8/12/2024	
Dease,Jeremiah E	Customer Service Specialist	Consumer Info and Outreach Services	11	2	67,383.00	-	Local/Federal	F	Reg	DC	10/11/2022	
Dillon, Jermaine Shantell	Program Manager	Agency Management Services	14	0	137,329.00	32,684.30		F	Reg	DC	10/17/2022	
Dozier,Antonette D	Program Analyst	Nutrition Services	11	6	75,775.00	-	Local/Federal	F	Reg	MD	1/7/2008	
Edgecombe,Brendan	Case Manager	Home and Community Based Support	12	6	93,311.00	22,208.02		F	Reg	DC	5/23/2022	
Ellerbe,Sherri A	Customer Service Specialist	Consumer Info and Outreach Services	11	9	82,069.00		Local/Federal	F	Reg	DC	1/26/2015	
Fennell, Cherelle N.	Program Analyst	Agency Management Services	12	1	80,784.00	19,226.59		F	Reg	MD	9/16/2019	
Ferguson,Tammy A.	Case Manager	Home and Community Based Support	12	5	90,805.00	-	Local/Federal	F	Reg	DC	9/3/2019	
Floyd,Cecily Williams	Social Worker	Home and Community Based Support	12	6	107,046.00	25,476.95		F	Reg	MD	8/11/2014	
Franks,Krystal	Case Manager	Home and Community Based Support	12	5	90,805.00	21,611.59		F	Reg	MD	8/20/2018	
Gantt,Robin	Program Analyst	Nutrition Services	11	4	71,579.00	17,035.80		F	Reg	MD	12/20/2021	
George,Courtney	Executive Assistant	Agency Management Services	12	4	88,300.00		Local/Federal	F	Reg	MD	9/11/2023	
Gill,Takira	Case Manager	Home and Community Based Support	12	4	88,300.00	21,015.40		F	Reg	MD	10/12/2021	
Gold,Judi A	SPECIAL ASSISTANT	Agency Management Services	08	0	138,184.00	32,887.79		F	Reg	DC	3/31/2008	
Gomez,Nathan	Program Analyst	Agency Management Services	12	5	90,805.00	21,611.59		F	Reg	DC	6/19/2017	
Graves,Cory	Customer Service Specialist	Consumer Info and Outreach Services	11	2	67,383.00	-	Local/Federal	F	Reg	MD	1/3/2023	
Green,L. Lorraine	Human Resources Officer II	Agency Management Services	14	0	152,544.99		Local/Federal	F	Reg	MD	1/21/2020	
Gregory, Teres Lynn	Human Resources Specialist	Agency Management Services	13	4	102,018.00	-	Local/Federal	F	Reg	MD	9/9/2024	
Hagos,Regat G.	Chief Operating Officer	Agency Management Services	15	0	154,084.00		Local/Federal	F -	Reg	VA	4/21/2014	
Harley,Sheila	Custom Service Communications	Consumer Info and Outreach Services	11	6	75,775.00	-	Local/Federal	F	Reg	MD	3/20/2017	
Hicks-Edwards, Vanessa L	Program Manager	Home and Community Based Support	14	0	131,359.00	-	Local/Federal	F	Reg	MD	6/25/2012	
Hines, Charon P.W.	Director	Agency Management Services	E4	0	202,052.27	-	Local/Federal	F -	Reg	DC	1/2/2015	
Holt,Wendell L	Program Support Specialist	Agency Management Services	12	10	103,333.00	-	Local/Federal	F	Reg	DC	6/16/2003	
Hubbard,Lutanya	SUPERVISORY SOCIAL WORKER	Home and Community Based Support	13	0	116,503.00	27,727.71	Local	F	Reg	MD	10/24/2022	2/10/2025

Inge,Carmen	Social Services Assistant	Home and Community Based Support	08	7	67,315.00	16,020.97 Local	F	Reg	MD	12/29/2014	2/10/2025
Ingram,Christopher	COMMUNITY OUTREACH SPEC	Consumer Info and Outreach Services	12	6	93,311.00	22,208.02 Local/Federal	F.	Reg	DC	10/5/2020	2/10/2025
January, Chandra	Program Analyst	Nutrition Services	11	2	67,383.00	16,037.15 Local	F	Reg	MD	12/20/2021	2/10/2025
Jenkins,Edwinta	Program Analyst	Agency Management Services	12	6	93,311.00	22,208.02 Local/Federal	F	Reg	MD	11/8/2021	2/10/2025
John,Nigel A.	Facilities Services Specialist	Agency Management Services	12	9	100,827.00	23,996.83 Local/Federal	F.	Reg	MD	1/20/2015	2/10/2025
Johnson, Melanie	Chief Program Officer	Agency Management Services	15	0	155,000.00	36,890.00 Local/Federal	F	Reg	DC	7/5/2022	2/10/2025
Johnson,Sammie	Social Worker	Home and Community Based Support	12	5	104,168.00	24.791.98 Local	F	Reg	DC	8/24/2015	2/10/2025
Kelly,Ervin Malcolm	Social Worker	Home and Community Based Support	11	7	96,545.00	22,977.71 Local/Federal	F	Reg	MD	7/4/2010	2/10/2025
Lee,Chiquita	Resource Allocation Analyst	Agency Management Services	13	9	116,933.00	27,830.05 Local/Federal	F		MD	4/3/2015	2/10/2025
Legge,Estefani	Community Outreach Specialist	Home and Community Based Support	12	1	80,784.00	19,226.59 Local	F	Reg Reg	DC	5/9/2022	2/10/2025
Legge,Esteram Levy,Angela Elaine	Program Manager	Home and Community Based Support	14	0	134,208.38	31,941.59 Local	F	Reg	MD	12/6/2021	2/10/2025
Lindler,Eddie Yolanda	SUPERVISORY SOCIAL WORKER	Home and Community Based Support	13	0	122,418.02	29,135.49 Local	F	-	MD	7/10/2006	2/10/2025
·		Home and Community Based Support	13	1	80,784.00	19,226.59 Local/Federal	F	Reg Term	DC	10/21/2024	2/10/2025
Lindsey,Eraina	Program Analyst		14	0		·	F		DC		2/10/2025
Manuel,Eric D	Program Manager	Agency Management Services			125,697.07	29,915.90 Local/Federal	F	Reg		12/17/2018	
Meyers,Leslie Ross	Social Worker	Home and Community Based Support	12	6	107,046.00	25,476.95 Local		Reg	MD	1/22/2018	2/10/2025
Miller, Carolyn	Public Health Nutritionist	Nutrition Services	12	2	83,289.00	19,822.78 Local	F F	Reg	VA	2/26/2024	2/10/2025
Moore,Tamara	Program Coordinator	Home and Community Based Support	13	7	110,967.00	26,410.15 Local	•	Reg	MD	7/23/2018	2/10/2025
Morton,Lakeisha	Program Analyst	Nutrition Services	12	3	85,794.00	20,418.97 Local	F	Reg	DC	2/20/2018	2/10/2025
North,Sonia Denise	Social Worker	Home and Community Based Support	12	7	109,924.00	26,161.91 Local	F	Reg	MD	1/12/1998	2/10/2025
Nwachukwu,Chiamaka	Public Health Nutritionist	Nutrition Services	12	2	83,289.00	19,822.78 Local	F	Reg	MD	9/9/2024	2/10/2025
Oloughlin, Charlayne Letitia	Social Worker	Home and Community Based Support	12	10	118,558.00	28,216.80 Local	F	Reg	MD	5/20/2013	2/10/2025
Overton,LaChelle C	Human Resources Specialist	Agency Management Services	13	3	99,035.00	23,570.33 Local/Federal	F	Reg	MD	1/8/2018	2/10/2025
Parker, Aaron	Information Technology Special	Agency Management Services	12	3	85,794.00	20,418.97 Local/Federal	F	Reg	MD	2/14/2022	2/10/2025
Pham,Tan Duy	Information Technology Special	Agency Management Services	12	6	93,311.00	22,208.02 Local/Federal	F	Reg	VA	1/4/2021	2/10/2025
Pichardo,Arlin	Case Manager	Home and Community Based Support	12	6	93,311.00	22,208.02 Local/Federal	F	Reg	MD	9/27/2021	2/10/2025
Polee,Darneesha R	Events Coordinator	Consumer Info and Outreach Services	12	10	103,333.00	24,593.25 Local/Federal	F	Reg	DC	3/11/2019	2/10/2025
Polo-Herrera, Alberto	Customer Service Specialist	Agency Management Services	11	2	67,383.00	16,037.15 Local/Federal	F	Reg	DC	1/3/2023	2/10/2025
Price,Naisha	Case Manager	Home and Community Based Support	12	5	90,805.00	21,611.59 Local	F	Reg	MD	11/22/2021	2/10/2025
Pride,Nia	Transition Care Specialist	Consumer Info and Outreach Services	12	3	85,794.00	20,418.97 Federal	F	Term	MD	6/27/2016	2/10/2025
Reed,Kevin D.	Social Worker	Home and Community Based Support	12	5	104,168.00	24,791.98 Local	F	Reg	DC	3/4/2019	2/10/2025
Reyes,Hilda J.	Custom Service Communications	Consumer Info and Outreach Services	11	5	73,677.00	17,535.13 Local/Federal	F	Reg	DC	10/1/2018	2/10/2025
Richardson, Angela Maria	Chief of Staff	Agency Management Services	15	0	165,461.00	39,379.72 Local/Federal	F	Reg	DC	10/18/2017	2/10/2025
Russell,Robert	Resource Allocation Analyst	Agency Management Services	13	7	110,967.00	26,410.15 Local/Federal	F	Reg	DC	7/8/2019	2/10/2025
Saiful,Md Roman	IT SPEC (DATAMGT/CUSTSPT)	Agency Management Services	12	5	90,805.00	21,611.59 Local/Federal	F	Reg	VA	3/4/2019	2/10/2025
Sanga,Nkwenti Patrick	Resource Allocation Analyst	Agency Management Services	13	10	119,916.00	28,540.01 Local/Federal	F	Reg	MD	5/29/2005	2/10/2025
Shorter,Malika	Special Assistant	Home and Community Based Support	12	1	80,784.00	19,226.59 Federal	F	Term	DC	7/29/2024	2/10/2025
Silva,Sierra	Social Worker	Home and Community Based Support	12	5	104,168.00	24,791.98 Local	F	Reg	MD	5/29/2018	2/10/2025
Smith,Morgan	Public Health Nutritionist	Nutrition Services	12	2	83,289.00	19,822.78 Local	F	Reg	DC	2/13/2023	2/10/2025
Smith,Teresa Belinda	Social Worker	Home and Community Based Support	12	10	118,558.00	28,216.80 Local	F	Reg	MD	11/13/2007	2/10/2025
Sullivan,Katedra S	SUPERVISORY SOCIAL WORKER	Home and Community Based Support	13	0	119,416.32	28,421.08 Local	F	Reg	DC	9/27/2021	2/10/2025
Swint-Hill,Diamynn	Transition Care Specialist	Consumer Info and Outreach Services	12	2	83,289.00	19,822.78 Federal	F	Term	MD	11/20/2023	2/10/2025
Taylor Jr Jr.,Samuel L L	Facilities Services Specialist	Agency Management Services	12	9	100,827.00	23,996.83 Local/Federal	F	Reg	MD	2/12/1984	2/10/2025
Thornton,Chyna	Customer Service Specialist	Consumer Info and Outreach Services	11	2	67,383.00	16,037.15 Local/Federal	F	Reg	MD	9/25/2023	2/10/2025
Walker,Kayla J.	COMMUNITY OUTREACH SPEC	Consumer Info and Outreach Services	12	1	80,784.00	19,226.59 Local/Federal	F	Reg	DC	11/18/2024	2/10/2025
Wallace,Orisia	Transition Care Specialist	Home and Community Based Support	12	7	95,816.00	22,804.21 Local/Federal	F	Reg	DC	1/7/2019	2/10/2025
Washington,Amanda	Communications Specialist	Consumer Info and Outreach Services	13	4	102,018.00	24,280.28 Local/Federal	F	Reg	MD	9/23/2019	2/10/2025
Watson,Plathon	Housing Coordinator	Home and Community Based Support	12	8	98,322.00	23,400.64 Local/Federal	F	Reg	VA	1/13/2014	2/10/2025
Watson-Brooks, Karen Y.	Social Worker	Home and Community Based Support	12	8	112,802.00	26,846.88 Local	F	Reg	DC	10/1/2007	2/10/2025
WELCH,TRACY	Social Worker	Home and Community Based Support	12	4	88,300.00	21,015.40 Local	F	Reg	DC	10/25/2021	2/10/2025
Wells,Talia	<b>Custom Service Communications</b>	Consumer Info and Outreach Services	11	3	69,481.00	16,536.48 Local/Federal	F	Reg	MD	2/28/2022	2/10/2025
Wiles,Susanna	SUPERVISORY SOCIAL WORKER	Home and Community Based Support	13	0	99,513.95	23,684.32 Local/Federal	F	Reg	MD	10/12/2021	2/10/2025
Williams,Deneal	Program Analyst	Agency Management Services	12	1	80,784.00	19,226.59 Local/Federal	F	Reg	MD	3/28/2022	2/10/2025
Williams, Janeashia	Program Analyst	Nutrition Services	12	4	88,300.00	21,015.40 Local	F	Reg	DC	2/6/2017	2/10/2025
Williams, Joan	Clinical Services Officer	Home and Community Based Support	15	0	155,000.00	36,890.00 Local/Federal	F	Reg	DC	8/14/2023	2/10/2025
Willingham,Belinda	Program Support Specialist	Consumer Info and Outreach Services	11	4	71,579.00	17,035.80 Federal	F	Term	MD	9/27/2021	2/10/2025
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Wise, Sharon Denise	COMMUNITY OUTREACH SPEC	Consumer Info and Outreach Services	12	4	88,300.00	21,015.40 Local/Federal	F	Reg	MD	7/19/2021	2/10/2025
Wray,Rolanda	Case Manager	Home and Community Based Support	12	8	98,322.00	23,400.64 Local/Federal	F	Reg	MD	3/17/2008	2/10/2025
Wudineh,Aweke	IT Specialist (Data Management	Agency Management Services	14	4	120,569.00	28,695.42 Local/Federal	F	Reg	MD	10/6/2014	2/10/2025
Vacant	Budget Analyst	Agency Management Services	09	0	60,349.00	14,363.06 Local	٧				2/10/2025
Vacant	Program Manager	Agency Management Services	14	0	137,328.50	32,684.18 Local	٧				2/10/2025
Vacant	Community Outreach Specialist	Consumer Info and Outreach Services	13	0	93,069.00	22,150.42 Local/Federal	٧				2/10/2025
Vacant	Transition Care Specialist	Home and Community Based Support	12	0	80,784.00	19,226.59 Local/Federal	٧				2/10/2025
Vacant	Case Manager	Home and Community Based Support	12	0	80,784.00	19,226.59 Local/Federal	٧				2/10/2025
Vacant	Program Coordinator	Agency Management Services	12	0	92,656.00	22,052.13 Local/Federal	٧				2/10/2025
Vacant	SUPERVISORY SOCIAL WORKER	Home and Community Based Support	13	0	119,416.00	28,421.01 Local/Federal	٧				2/10/2025
Vacant	Transition Care Specialist	Home and Community Based Support	12	0	80,784.00	19,226.59 Local/Federal	٧				2/10/2025
Vacant	Customer Service Specialist	Home and Community Based Support	11	0	65,285.00	15,537.83 Local/Federal	٧				2/10/2025
Vacant	Customer Service Specialist	Home and Community Based Support	11	0	65,285.00	15,537.83 Local/Federal	٧				2/10/2025
Vacant	General Counsel	Agency Management Services	02	0	173,831.50	41,371.90 Local/Federal	٧				2/10/2025
Vacant	Lead Medicaid Enrollment Speci	Consumer Info and Outreach Services	12	0	80,784.00	19,226.59 Local/Federal	٧				2/10/2025
Vacant	Resource Allocation Analyst (T	Agency Management Services	14	0	109,999.00	26,179.76 Local/Federal	٧				2/10/2025
Vacant	<b>Custom Service Communications</b>	Home and Community Based Support	11	0	65,285.00	15,537.83 Local/Federal	٧				2/10/2025
Vacant	Case Manager	Home and Community Based Support	12	0	80,784.00	19,226.59 Local/Federal	٧				2/10/2025
Vacant	Case Manager	Home and Community Based Support	12	0	80,784.00	19,226.59 Local	٧				2/10/2025

#### Attachment Q3 – DACL Senior Contacts

Below are the reported figures for senior engagement:

DACL remains committed to increasing engagement through targeted outreach and program expansion efforts.

		FY21	FY22	FY23	FY24	FY25
SSN	# of client servied	15,917	16,732	15,634	12,843	9,356
DACL	# of client servied	7,133	12,667	13,978	12,525	4,921
DACL	# of calls handled by Information, Referral & Assistance	31,649	32,386	34,906	35,551	8,448
	Medicaid Enrollment: EPD Waiver	2,159	1,902	1,514	1,691	247
	Adult Day Health Program	145	142	139	83	28
	Community Transitions	341	437	409	483	423
No of	DACL Case Management	-	667	1,095	1,480	697
clients	DACL Nutrition*	-	4,913	4,187	3,388	2,194
served by	APS - Number of referrals	1,764	1,922	2,168	2,266	566
DACL	APS - Screedin	1,071	1,121	1,292	1193	250
	APS ScreedOut	693	801	876	1073	316
	SHIP - # of client assisted	3,417	3,485	5,342	5,832	1,781
	Total Unduplicated count of client served by DACL	7,133	12,667	13,978	12,525	4,921

Seniors Participating in DACL Programs:

(Note: The table above reflects both DACL's total contact with seniors and the number of individual clients served during the period FY21 to Q1 of FY25)

Reasons for Calls	FY21	FY22	FY23	FY24	FY25 Q1
Advocacy & Education	1,367	1,384	1,226	732	163
Application & Services Follow-up	338	384	312	1,014	166
Caregiver Support	69	100	39	141	5
DACL & Community Events	0	0	0	289	137
DACL Initiatives	1,403	896	1,043	1,093	0
Education	0	0	0	10	4
Disaster Assistance	8	2	4	40	11
Employment Services	104	114	78	78	11
EPD Wavier Services	0	1	0	537	385
EPD Wavier Denial Follow-up	1	12	12	54	0
Financial Services	0	0	0	72	64
Health/Wellness	0	0	0	140	96
Health/Wellness &Nutrition	3,509	3,093	4,408	2,592	0
Housing	4,554	4,070	4,363	3,799	549
In-Home Support	0	0	0	356	275
Long-Term Care Programs	739	1,222	1,097	638	138
Mail out	1	147	238	181	42
More than one reason	3,266	4,694	7,289	6,135	1,200
Nutrition Programs	0	0	0	1,684	907
Other	2,974	2,646	3,409	4,469	1,092
Public Benefits	0	0	0	3,595	2,209
Public Benefits & Financial Services	6,157	6,290	7,546	5,056	0
Transportation	2,115	2,016	2,073	2,589	934
Utilities Assistance	143	130	251	259	60
Unknow	4,012	5,162	1,520	0	0
Total	30,760	32,363	34,908	35,553	8,448

(Note: The table above shows a break down of the total contact with seniors through DACL's Information and Referral/ Assistance Unit for the period FY21 to Q1 of FY25.)

Issue	<b>DACL Programs and Services</b>	Collaboration with Other Entities
Housing	Nursing Home Transition DACL Housing Coordinator	HUD DCHA Nursing Homes Assisted Living Facilities DHCF
Transportation	Connector Card, Senior Med Express, Limited Funding provided to Lead Agencies for Transportation	DDOT Age Friendly DC
Social Isolation	DACL Events (External Affairs and Communication); Lead Agencies (community dining sites, field trips, etc.) Senior Centers Wellness Centers Adult Day Care Centers	DHCF DDOT DCPL
Nutrition	Home Delivered Meals; Congregate Dining Sites;	DOH Capital Area Foodbank SHARE DC Central Kitchen SNAP SOME NCOA
Financial Abuse & Exploitation	Adult Protective Services	DBH DHCF DDA DHS OAG OCFO NCOA
Aging in Place	Medicaid Enrollment Services; Safe at Home	DHCF DBH
Alzheimer's Disease and Related Dementia	Club Memory DC Caregivers Institute Adult Day Care Centers	Sibley DHCF DOH Alzheimer's Association NCOA
Alzheimer's Disease and Related Dementia Deaf and Hard of Hearing	Caregiver services and Money management Special Equipment program (hearing aids,	Iona Senior Services National Council on Aging (NCOA)  DDS Mayor's Office of Deaf, blind and Hard of Hearing

Name	Title	Laptop	Cellphone	IPAD
Aaron Parker	IT Specialist	Х	Х	
Alfreda Corley	Customer Service Representative	Х	Х	
Ajani Bennett	Human Resource Specialist	Х	Х	
Akia Tribble	Customer service Communications Specialist	Х	Х	
Alberto Polo- Herrera	Customer service Communications Specialist	Х	Х	
Alice Thompson	Community Outreach Specialist (Team Lead)	Х	Х	
Alison B. Parks	Medicaid Enrollment Specialist	Х	Х	
Amanda Washington	Communications Specialist	Х	Х	
Andrew Cacho	Social Worker	Х	Х	
Angela Levy-Singh	Program Manager	Х	Х	
Angela Richardson	Deputy Director of Communications	Х	Х	
Antonette Dozier	Staff Assistant	Х	Х	
Arlin Pichardo	Case Manager	Х	Х	
Aweke Wudineh	IT Specialist (Data Management)	Х	Х	
Barbara Brewer	Social Worker	Х	Х	
Barbara Cooper-Geiger	Social Worker	Х	Х	
Belinda Willingham	Program Support Specialist	Х	Х	
Brenda Badillo	Program Analyst(Grant Monitor)	Х	Х	
Carmen Inge	Social Services Assistant	X	X	
Carolyn Miller	Nutritionist	X	X	
Clear day to a series	Social Worker	X	X	
Chandra January	Program Analyst	X	X	
Charlatte Margan	Social Worker	X	X	
Charlotte Morgan	Medicaid Enrollment Specialist	X	X	
Charon Hines Cherelle Fennell	Agency Derector	X	X	
Chester Bilbro-Bev	Program Analyst	1	X	
	Case Manager	X	X	
Chiamaka Nwachukwu Chicquita Bryant	Nutritionist Program Analyst	X	X	
China Frances	Customer Service Communications Specialist	X	X	
Chiquita Lee	Resource Allocation Analyst	X	X	
Christopher Ingram	EOM	X	X	
Chyna Thornton	Administrative Assistant	X	X	
Clarence Craig	Supervisory Social Worker	X	X	
Cory Graves	Program Support Specialist	X	x	
Courtland Mitchell	Program Manager	X	X	
Courtney George	Executive Assistant	X	X	
Damon Byrd	Social Worker	X	X	
Darneesha Polee	Program Analyst	х	х	
Darrell Chase	Program Policy Analyst	х	х	
Darren Allen	Transition Care Specialist	х	х	
David Jackson	Program Analyst	х	х	
Deborah Agbomson	Information & Referral/Assistance	Х	Х	
Deneal Williams	Program Analyst	Х	Х	
Diamynn Hill	Transition Care Specialist	Х	Х	
Diane Moses	Customer Service Specialist	Х	Х	
Eddie Lindler	APS Supervisory Social Worker	Х	Х	
Edwinta Jenkins	Program Analyst	Х	Х	
Ekundayo Akinola	Transition Care Specialist	Х	Х	
Elicitia Battle	Customer Service Communications Specialist	Х	Х	
Emma Baxter	Transition Care Specialist	Х	Х	
Eniola Akinkuowo	Social Worker	Х	Х	
Eraina Lindsey	Program Analyst	Х	Х	
Eric Manuel	Program Manager	Х	Х	
Erica Cochran	Nutritionist	Х	Х	
Ervin Kelly	Chief of Staff	Х	Х	
Estefani Legge	Staff Assistant	Х	Х	
Gwen Noonan-Jones	Public Health Analyst	Х	Х	
Hilda Reyes	Customer Service Communications Specialist	Х	Х	
Janeashia Williams	Program Analyst	Х	Х	
Jemila Darku	Community Outreach Coordinator	Х	Х	
Jeremiah Dease	Customer Service Communications Specialist	Х	Х	
Jermaine Dillon	Program Manager	Х	Х	
Joan Williams	Chief Operating Officer	Х	Х	
Joel Lucas	Social Worker	X	X	
Judi Gold	Special Assistant	X	X	
Karen Watson-Brooks	Social Worker	Х	Х	

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Katedra Sullivan	Supervisory Social Worker	Х	X
Kayla Walker	Community Outreach Specialist	Х	Х
Keianna Evans	Hotline Specialist	х	х
Kendra Barnes	Case Manager	Х	Х
Keianna Evans	Hotline Specialist	Х	Х
Kevin Reed	Social Worker	X	X
Krystal Franks	Social Worker	X	Х
LaChelle Anderson	Human Resource Specialist	Х	Х
LaKeisha Morton	Program Analyst	Х	Х
Lance Holt	Staff Assistant	Х	Х
Latoria Butler	Medicaid Enrollment Specialist	х	х
Latrina Butler	Customer Service Representative	х	х
laura Dummit	Medicaid Enrollment Specialist	x	х
Leslie Meyers	Social Worker	X	X
Lorraine Green	Human Resources Officer	X	X
Lutanya Hubbard	Supervisory Social Worker	X	x
Lynette davis	Human Resources Specialist	v	x
Malika Shorter	Special Assistant	× ×	X
		X	X
Mamie Garrett	Staff Assistant		
Mark Bjorge	Community Outreach Specialist	X	X
Melanie Johnson	Program Coordinator (Nurse)	X	X
Mia Butler	Medicaid Enrollment Specialist	Х	Х
Michael Dobson	Program Manager	х	Х
Morgan Smith	Public Health Nutritionist	х	х
Mulusew Agagi	Transition Care Specialist	Х	Х
Naisha Price	Case Manager	Х	Х
Nathan Gomez	Program Analyst	Х	X
Nia Pride	Customer Service Communications Specialist	X	х
Nigel A. John	Facility Services Specialist	Х	X
Nkwenti Sanga	Budget Analyst	Х	Х
Odetta Alves	Information & Referral Assistance Supervisor	х	х
Orisia Wallace	Social Worker	Х	Х
Plathon Watson	Housing Coordinator	Х	Х
Ramona Butler	Program Coordinator	х	Х
Regat Hagos	Resource Allocation Officer	х	Х
Renita Butler	Creative Communications & Graphics Specialist	х	х
Robert Russell	Resource Allocation Analyst	х	X
Robin Gantt	Program Analyst	X	X
Rolanda Wray	Transition Care Specialist	X	X
Roman Saiful	IT Specialist	X	X
Sammie Johnson	Social Worker	X	X
Samuel L. Taylor, Jr.	Facility Services Specialist	X	X
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Shanitay Boyd Sharon Wise	Supervisory Social Worker	X	X
	Community Outreach Specialist		+
Sheila Harley	Customer Service Communications Specialist	X	X
Sherri Ellerbe	Medicaid Enrollment Specialist	X	X
Sierra Silva	Social Worker	X	X
Sonia North	Administrative Support Manager	X	X
Stacie Adams	Case Manager	X	X
Stephanie Bryant	Program Analyst	Х	Х
Susanna Wiles	Social Worker	Х	Х
Tafauria Williams	Public Health Nutritionist	х	х
Takira Gill	Case Manager	Х	X
Talia Wells	Medicaid Enrollment Specialist	X	X
Tamara Moore	Information & Referral/Assistance Supervisor	Х	X
Tan Pham	IT Specialist	Χ	Х
Teisha Davis	Social Worker	Х	Х
Teres Gregory	Human Resource Specialist	Х	Х
Teresa Smith	Social Worker	х	Х
Tiara Anderson	Program Analyst	X	Х
Tommy Ballard	Program Manager	X	X
Tracy Welch	Social Worker	X	X
Unita Crudup	Customer Services Community Specialist	X	x
Vanessa Hicks	Supervisory Social Worker	X	x
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Name	Title
Aaron Parker	IT Specialist
Ajani Bennett	Human Resource Specialist
Alberto Polo- Herrera	Customer service Communications Specialist
Amanda Washington	Communications Specialist
Andrew Cacho	Social Worker
Angela Levy-Singh	Program Manager
Angela Richardson	Deputy Director of Communications
Antonette Dozier	Staff Assistant
Arlin Pichardo	Case Manager
Aweke Wudineh	IT Specialist (Data Management)
Barbara Brewer	Social Worker
Barbara Cooper-Geiger	Social Worker
Belinda Willingham	Program Support Specialist
Brenda Badillo	Program Analyst(Grant Monitor)
Brendan Edgecombe	Case Manager
Carmen Inge	Social Services Assistant
Carolyn Miller	Nutritionist
Cecily Floyd	Social Worker
Chandra January	Program Analyst
Charlayne Oloughlin	Social Worker
Charon Hines	Agency Derector
Cherelle Fennell	Program Analyst
Chiamaka Nwachukwu	Nutritionist
Chicquita Bryant	Program Analyst
China Frances	Customer Service Communications Specialist
Chiquita Lee	Resource Allocation Analyst
Christopher Ingram	EOM
Chyna Thornton	Administrative Assistant
Clarence Craig	Supervisory Social Worker
Cory Graves	Program Support Specialist
Courtney George	Executive Assistant
Damon Byrd	Social Worker
Darneesha Polee	Program Analyst
Deborah Agbomson	Information & Referral/Assistance
Deneal Williams	Program Analyst
Diamynn Hill	Transition Care Specialist
Eddie Lindler	APS Supervisory Social Worker
Edwinta Jenkins	Program Analyst
Ekundayo Akinola	Transition Care Specialist
Elicitia Battle	Customer Service Communications Specialist
Emma Baxter	Transition Care Specialist
Eraina Lindsey	Program Analyst
Eric Manuel	Program Manager
Erica Cochran	Nutritionist
Ervin Kelly	Chief of Staff
Estefani Legge	Staff Assistant

Hilda Reyes	Customer Service Communications Specialist
Janeashia Williams	Program Analyst
Jemila Darku	Community Outreach Coordinator
Jeremiah Dease	Customer Service Communications Specialist
Jermaine Dillon	Program Manager
Joan Williams	Chief Operating Officer
Judi Gold	Special Assistant
Karen Watson-Brooks	Social Worker
Katedra Sullivan	Supervisory Social Worker
Kayla Walker	Community Outreach Specialist
Keianna Evans	Hotline Specialist
Kendra Barnes	Case Manager
Kevin Reed	Social Worker
Krystal Franks	Social Worker
LaChelle Anderson	Human Resource Specialist
LaKeisha Morton	Program Analyst
Lance Holt	Staff Assistant
Latoria Butler	Medicaid Enrollment Specialist
Leslie Meyers	Social Worker
Lorraine Green	Human Resources Officer
Lutanya Hubbard	Supervisory Social Worker
Malika Shorter	Special Assistant
Melanie Johnson	Program Coordinator (Nurse)
Mia Butler	Medicaid Enrollment Specialist
Morgan Smith	Public Health Nutritionist
Mulusew Agagi	Transition Care Specialist
Naisha Price	Case Manager
Nathan Gomez	Program Analyst
Nia Pride	Customer Service Communications Specialist
Nigel A. John	Facility Services Specialist
Nkwenti Sanga	Budget Analyst
Odetta Alves	Information & Referral Assistance Supervisor
Orisia Wallace	Social Worker
Plathon Watson	Housing Coordinator
Regat Hagos	Resource Allocation Officer
Robert Russell	Resource Allocation Analyst
Robin Gantt	Program Analyst
Rolanda Wray	Transition Care Specialist
Roman Saiful	IT Specialist
Sammie Johnson	Social Worker
Samuel L. Taylor, Jr.	Facility Services Specialist
Shanitay Boyd	Supervisory Social Worker
Sharon Wise	Community Outreach Specialist
Sheila Harley	Customer Service Communications Specialist
Sherri Ellerbe	Medicaid Enrollment Specialist
Sierra Silva	Social Worker
Sonia North	Administrative Support Manager

Stacie Adams	Case Manager
Stephanie Bryant	Program Analyst
Susanna Wiles	Social Worker
Takira Gill	Case Manager
Talia Wells	Medicaid Enrollment Specialist
Tamara Moore	Information & Referral/Assistance Supervisor
Tammy Ferguson	Case Manager
Tan Pham	IT Specialist
Teisha Davis	Social Worker
Teres Gregory	Human Resource Specialist
Teresa Smith	Social Worker
Tiara Anderson	Program Analyst
Tommy Ballard	Program Manager
Tracy Welch	Social Worker
Vanessa Hicks	Supervisory Social Worker

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Invoice Month	Agency Code
2024-12(11/15~12/14)	ВУ
2024-12(12/1~12/31)	BY
2024-12(12/1~12/31)	ВУ
2024-11(10/15~11/14)	ВУ
2024-11(11/1~11/30)	BY
2024-11(11/1~11/30)	ВУ
2024-12(12/2~1/1)	ВУ
2024-10(9/15~10/14)	ВУ
2024-10(10/1~10/31)	ВУ
2024-10(10/1~10/31)	ВУ
2024-11(11/2~12/1)	ВУ
2024-09(8/15~9/14)	ВУ
2024-09(9/1~9/30)	ВУ
2024-09(9/1~9/30)	ВУ
2024-10(10/2~11/1)	ВУ
2024-08(7/15~8/14)	ВУ
2024-08(8/1~8/31)	BY
2024-08(8/1~8/31)	BY
2024-09(9/2~10/1)	BY
2024-07(6/22~7/21)	ВУ
2024-07(6/15~7/14)	ВУ
2024-07(7/1~7/31)	ВҮ
2024-07(7/1~7/31)	ВУ
2024-08(8/2~9/1)	ВУ
2024-06(5/22~6/21)	ВҮ
2024-06(5/15~6/14)	ВУ
2024-06(6/1~6/30)	ВУ
2024-06(6/1~6/30)	ВУ
2024-07(7/2~8/1)	BY
2024-05(4/22~5/21)	BY
2024-05(4/15~5/14)	BY
2024-05(5/1~5/31)	BY
2024-05(5/1~5/31)	BY
2024-06(5/24~6/23)	ВУ
2024-04(3/22~4/21)	ВҮ
2024-04(3/15~4/14)	BY
2024-04(4/1~4/30)	ВҮ
2024-04(4/1~4/30)	ВҮ
2024-04(4/1~4/30)	ВҮ
2024-05(4/24~5/23)	BY
2024-03(2/22~3/21)	BY

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Agency Name	Vendor Amount
DC Department of Aging and Community Living	\$7,779.31
DC Department of Aging and Community Living	\$8,833.39
DC Department of Aging and Community Living	\$423.42
DC Department of Aging and Community Living	\$7,666.60
DC Department of Aging and Community Living	\$8,833.39
DC Department of Aging and Community Living	\$495.20
DC Department of Aging and Community Living	\$69.54
DC Department of Aging and Community Living	\$35,413.44
DC Department of Aging and Community Living	\$8,833.39
DC Department of Aging and Community Living	\$524.56
DC Department of Aging and Community Living	\$69.54
DC Department of Aging and Community Living	\$52,869.70
DC Department of Aging and Community Living	\$11,233.39
DC Department of Aging and Community Living	\$763.52
DC Department of Aging and Community Living	\$69.54
DC Department of Aging and Community Living	\$52,887.77
DC Department of Aging and Community Living	\$8,833.39
DC Department of Aging and Community Living	\$380.35
DC Department of Aging and Community Living	\$69.53
DC Department of Aging and Community Living	\$8,625.59
DC Department of Aging and Community Living	\$52,166.43
DC Department of Aging and Community Living	\$8,833.39
DC Department of Aging and Community Living	\$516.10
DC Department of Aging and Community Living	\$69.50
DC Department of Aging and Community Living	\$8,625.59
DC Department of Aging and Community Living	\$53,301.63
DC Department of Aging and Community Living	\$8,941.39
DC Department of Aging and Community Living	\$486.04
DC Department of Aging and Community Living	\$69.50
DC Department of Aging and Community Living	\$8,625.59
DC Department of Aging and Community Living	\$28,595.07
DC Department of Aging and Community Living	\$8,833.39
DC Department of Aging and Community Living	\$663.58
DC Department of Aging and Community Living	\$69.48
DC Department of Aging and Community Living	\$8,589.37
DC Department of Aging and Community Living	\$75,128.49
DC Department of Aging and Community Living	\$9,012.56
DC Department of Aging and Community Living	\$0.01
DC Department of Aging and Community Living	\$641.42
DC Department of Aging and Community Living	\$69.48
DC Department of Aging and Community Living	\$17,707.05

DC Department of Aging and Community Living	\$9,615.38
DC Department of Aging and Community Living	\$12,225.30
DC Department of Aging and Community Living	\$748.61
DC Department of Aging and Community Living	\$62.48
DC Department of Aging and Community Living	\$18,948.29
DC Department of Aging and Community Living	\$10,336.97
DC Department of Aging and Community Living	\$9,225.30
DC Department of Aging and Community Living	\$0.05
DC Department of Aging and Community Living	\$580.36
DC Department of Aging and Community Living	\$76.21
DC Department of Aging and Community Living	\$18,948.29
DC Department of Aging and Community Living	\$58,072.44
DC Department of Aging and Community Living	\$9,244.50
DC Department of Aging and Community Living	\$0.29
DC Department of Aging and Community Living	\$379.75
DC Department of Aging and Community Living	\$26.15
Page Total Amount	\$654,110.10
Grand Total Amount	\$654,109.99

Vendor Type	Vendor Name
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T WL Citywide (FAN No=72572)
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Cellular	VERIZON WIRELESS
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Long Distance	GSA Networx - Long Distance
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)

Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Long Distance	GSA Networx - Long Distance
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS
Cellular	AT&T FIRSTNET CITYWIDE (BES NO=57882080,57891970)
Cellular	AT&T WL Citywide (FAN No=72572)
Landline	DC NET
Long Distance	GSA Networx - Long Distance
Language Translation Service	LANGUAGE LINE SERVICES
Cellular	VERIZON WIRELESS

FY24 DACL Vehicle List				
Vehicle Tag Vin#		Assigned Department		
DC11997	5TDDZ3DC3JS195359	Director's Office / Facilities		
DC8116	5TDJK3DC6ES086374	EAC		
DC8118	5TDJK3DC4ES086650	Staff		
DC8119	5TDJK3DC1ES086203	Staff		
DC8834	19XFB2F50EE238478	Staff		
DC10252	19XFB4F28DE200903	Facilities		
DC8835	19XFB2F54EE237429	Staff (250 E St SW)		
DC8112	2C7WDGBG9ER380098	Staff (250 E St SW)		

FY25 - Q1 DACL Vehicle List				
Vehicle Tag Vin#		Assigned Department		
DC11997	5TDDZ3DC3JS195359	Director's Office / Facilities		
DC8116	5TDJK3DC6ES086374	EAC		
DC8118	5TDJK3DC4ES086650	Staff		
DC8119	5TDJK3DC1ES086203	Staff		
DC8834	19XFB2F50EE238478	Staff		
DC10252	19XFB4F28DE200903	Facilities		
DC8835	19XFB2F54EE237429	Staff (250 E St SW)		
DC8112	2C7WDGBG9ER380098	Staff (250 E St SW)		

		Atta	chment Q4d Travel Expenses			<u> </u>
N. CE. I	D. L. Mila		FY24 Travel Expenses	*	D. C.T. I	
Name of Employees	Position Title	Conference Name	Dates of Travel or Training	Location	Reason for Travel	Amount of
					To identify new trends and opportunities to better the organization program and	
Director P.W. Hines	Director	Ms. Senior DC	10/16 - 10/20/2023	Atlantic City	services.	610.75
					To give APS social worker team an opportunity to learn about the latest trends in	
Leslie Meyers	Social Worker	NABSW Conference*	3/26 & 3/31/2024	New Orleans	the social work industry. Training our staff allows APS to achieve their goals and ACL compliance.	1,541.96
Lesne Meyers	Social Worker	NADSW Conference	3/20 & 3/31/2024	New Orleans	ACL compliance.	1,541.90
					To the ADC and down to the state of the stat	
					To give APS social worker team an opportunity to learn about the latest trends in the social work industry. Training our staff allows APS to achieve their goals and	
Damien Bryd	Social Worker	NABSW Conference	3/26 & 3/31/2024	New Orleans	ACL compliance.	1,541.96
					To give APS social worker team an opportunity to learn about the latest trends in	
					the social work industry. Training our staff allows APS to achieve their goals and	
Sonia North	Social Worker	NABSW Conference	3/26 & 3/31/2024	New Orleans	ACL compliance.	1,541.96
					To give APS social worker team an opportunity to learn about the latest trends in	
Andrew Cacho	Social Worker	NABSW Conference	3/26 & 3/31/2024	New Orleans	the social work industry. Training our staff allows APS to achieve their goals and ACL compliance.	1,541.96
					·	,
Melanie Johnson	Chief Progam Officer	US Aging Conference*	7/8 - 7/11/2024	Tampa	Aging network practioners and partners come together to share knowledge and new directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,374.79
Treatine Johnson	oner Frogun Officer	OS TIGING COMERCIAL	170 171172021	- minpa	directions in the field of aging at the CO right Timbal Conference and Timeshow	V1,07 1177
					Aging network practioners and partners come together to share knowledge and new	
Angela Levy	Program Manager	US Aging Conference	7/8 - 7/11/2024	Tampa	directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,374.79
Ken O'Bryant	Program Manager	US Aging Conference	7/8 - 7/11/2024	Tampa	Aging network practioners and partners come together to share knowledge and new directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,374.79
Refi O Diyant	i iogram manager	Co riging contenee	770-771172024	Tampa	directions in the field of aging at the CO Aging Attituda Conference and Tradeshow	\$1,574.77
					Aging network practioners and partners come together to share knowledge and new	
Ajay Barma	Program Manager	US Aging Conference	7/8 - 7/11/2024	Tampa	directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,374.79
					Aging network practioners and partners come together to share knowledge and new	
Charon P.W. Hines	Director	US Aging Conference	7/8 - 7/11/2025	Tampa	directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,550.44
					Aging network practioners and partners come together to share knowledge and new	
Angela Richardson	Chief of Staff	US Aging Conference	7/8 - 7/11/2025	Tampa	directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,550.44
Lutanya Hubbard	Social Worker	US Aging Conference	7/8 - 7/11/2025	Tampa	Aging network practioners and partners come together to share knowledge and new directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,561.04
,						,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
					Aging network practioners and partners come together to share knowledge and new	
Joan Williams	Clinical Service Officer	US Aging Conference*	7/8 - 7/11/2025	Tampa	directions in the field of aging at the US Aging Annual Conference and Tradeshow	\$1,550.44
					SHIP team - The purpose of the conference is to assist, support, and inform the	
					Senior Medicare Patrol (SMP) Program, State Health Insurance Assistance Program	
					(SHIP), and Medicare Improvements for Patients and Providers Act of 2008 (MIPPA) grantees nationwide. The conference will offer attendees (paid, in-kind,	
					and volunteer team members) an opportunity to review core values and practices	
					that define the programs and hone new skills to strengthen program education and outreach efforts and the involvement of team members. The goal is to provide	
					outreach efforts and the involvement of team members. The goal is to provide everyone with an opportunity to learn and explore new ways to enhance their	
					programs and partnerships. The agenda has been arranged to meet the needs of each	
Michael Dobson		ACL Ohio Conference	7/14 - 7/18/2024	New Orleans	program	\$980.98
					SHIP team - The purpose of the conference is to assist, support, and inform the	
					Senior Medicare Patrol (SMP) Program, State Health Insurance Assistance Program	
					(SHIP), and Medicare Improvements for Patients and Providers Act of 2008	
					(MIPPA) grantees nationwide. The conference will offer attendees (paid, in-kind, and volunteer team members) an opportunity to review core values and practices	
					that define the programs and hone new skills to strengthen program education and	
					outreach efforts and the involvement of team members. The goal is to provide	
					everyone with an opportunity to learn and explore new ways to enhance their programs and partnerships. The agenda has been arranged to meet the needs of each	
Lance Holt	Program Support Specialist	ACL Ohio Conference	7/14 - 7/18/2024	New Orleans	program	\$1,107.13

Senior Medicare Patrol (SMP) Program, State Health Insurance Assistance Program (SHIP), and Medicare Improvements for Patients and Providers Act of 2008 (MIPPA) grantees nationwide. The conference will offer attendees (paid, in-kind, and volunteer team members) an opportunity to review core values and practices that define the programs and hone new skills to strengthen program education and outreach efforts and the involvement of team members. The goal is to provide everyone with an opportunity to learn and explore new ways to enhance their rograms and partnerships. The agenda has been arranged to meet the needs of each Belinda Willingham ACL Ohio Conference 7/14 - 7/18/2024 New Orleans Program Support Specialist \$980.98 SHIP team - The purpose of the conference is to assist, support, and inform the Senior Medicare Patrol (SMP) Program, State Health Insurance Assistance Program (SHIP), and Medicare Improvements for Patients and Providers Act of 2008 (MIPPA) grantees nationwide. The conference will offer attendees (paid, in-kind, and volunteer team members) an opportunity to review core values and practices that define the programs and hone new skills to strengthen program education and outreach efforts and the involvement of team members. The goal is to provide everyone with an opportunity to learn and explore new ways to enhance their rograms and partnerships. The agenda has been arranged to meet the needs of each Corey Graves Customer Service Specialist ACL Ohio Conference 7/14 - 7/18/2024 New Orleans program \$1,194.96 The purpose for this conference is to share practices and policies that improve state systems delivering long-term services and supports LTSS for all ages. Plathon Watson Housing Coordinator HCBS Conference 2024 - Advancing States 8/18 - 8/22/2024 Baltimore Md \$840.00 The purpose for this conference is to share practices and policies that improve state K.en O'Bryant HCBS Conference 2024 - Advancing States 8/18 - 8/22/2024 Baltimore Md systems delivering long-term services and supports LTSS for all ages \$840.00 Program Manager The purpose for this conference is to share practices and policies that improve state Ajay Barma Program Manager HCBS Conference 2024 - Advancing States 8/18 - 8/22/2024 Baltimore Md systems delivering long-term services and supports LTSS for all ages. \$840.00 The purpose for this conference is to share practices and policies that improve state systems delivering long-term services and supports LTSS for all ages. Michael Dobson Program Manager HCBS Conference 2024 - Advancing States 8/18 - 8/22/2024 Baltimore Md \$840.00 The purpose for this conference is to share practices and policies that improve state Sherri Ellerbe Medicaid Enrollment Specialist HCBS Conference 2024 - Advancing States 8/18 - 8/22/2024 Baltimore Md systems delivering long-term services and supports LTSS for all ages. \$840.00 The NAPSA Conference is the only national conference that focuses solely on Adult Protective Services (APS) and programs for sharing information, solving problems and improving the quality of services for victims of elder and vulnerable adult mistreatment. Its mission is to strengthen the capacity of APS at the national, state, and local levels, to effectively and efficiently recognize, report, and respond to the needs of elders and adults with disabilities who are the victims of abuse, neglect, or Joan Williams 2024 NAPSA Conference\* 9/16 - 9/18/2024 New Mexico \$1,912.45 Clinical Service Officer exploitation, and to prevent such abuse whenever possible. The NAPSA Conference is the only national conference that focuses solely on Adult Protective Services (APS) and programs for sharing information, solving problems and improving the quality of services for victims of elder and vulnerable adult mistreatment. Its mission is to strengthen the capacity of APS at the national, state and local levels, to effectively and efficiently recognize, report, and respond to the needs of elders and adults with disabilities who are the victims of abuse, neglect, or exploitation, and to prevent such abuse whenever possible Elaine Block General Counsel 2024 NAPSA Conference 9/16 - 9/18/2024 New Mexico \$1,912.45 The NAPSA Conference is the only national conference that focuses solely on Adult Protective Services (APS) and programs for sharing information, solving problems and improving the quality of services for victims of elder and vulnerable adult mistreatment. Its mission is to strengthen the capacity of APS at the national, state and local levels, to effectively and efficiently recognize, report, and respond to the needs of elders and adults with disabilities who are the victims of abuse, neglect, or Charlayne O'Loughlin Social Worker 2024 NAPSA Conference 9/16 - 9/18/2024 New Mexico exploitation, and to prevent such abuse whenever possible \$1,912.45 The NAPSA Conference is the only national conference that focuses solely on Adult Protective Services (APS) and programs for sharing information, solving problems and improving the quality of services for victims of elder and vulnerable adult mistreatment. Its mission is to strengthen the capacity of APS at the national, state and local levels, to effectively and efficiently recognize, report, and respond to the needs of elders and adults with disabilities who are the victims of abuse, neglect, or Darrell Chase Program Analyst 2024 NAPSA Conference 9/16 - 9/18/2024 New Mexico exploitation, and to prevent such abuse whenever possible. \$1,912.45

		1		1		
					The NAPSA Conference is the only national conference that focuses solely on Adult	
					Protective Services (APS) and programs for sharing information, solving problems,	
					and improving the quality of services for victims of elder and vulnerable adult	
					mistreatment. Its mission is to strengthen the capacity of APS at the national, state,	
					and local levels, to effectively and efficiently recognize, report, and respond to the	
					needs of elders and adults with disabilities who are the victims of abuse, neglect, or	
Cecily Flyod	Social Worker	2024 NAPSA Conference	9/16 - 9/18/2024	New Mexico	exploitation, and to prevent such abuse whenever possible.	\$1,667.72
					ICMA offers membership, professional development programs, research,	
					publications, data and information, technical assistance, and training to local	
					government chief administrative officers, their staff, and other organizations around	
Regat Hagos	Chief of Operations	ICMA Conference*	9/21 - 9/25/2024	Pennsylvania	the globe	\$2,341.64
					ICMA offers membership, professional development programs, research,	
					publications, data and information, technical assistance, and training to local	
					government chief administrative officers, their staff, and other organizations around	
Angela Richardson	Chief of Staff	ICMA Conference	9/21 - 9/25/2024	Pennsylvania	the globe	\$2,341.64

	FY25 Travel Expenses (YTD)									
Name of Employees	Position Title		Dates of Travel or Training	Location	Reason for Travel	Amount of				
N/A	N/A	N/A	N/A	N/A	N/A	N/A				

<sup>\*</sup>Includes Conference/Training Fees

#### NABSW Conference - SouthWest Airlines

NABSW Conference - Hyatt Regency Hotel

NASW, Virginia Chapter K. Reed Virtue Conference Fee

- (4) USA Aging Conference fees 2024 (Melaine, Levy, O'Bryant and Barma)
- (4) USA Aging Conference 2024 (Hines, Richardson, Hubbard, Williams)

NASW Conference - 6 employees CEU's June 19-22 in DC

SouthWest Airlines - ACL- SHIP- 2024 OHIO Conference in New Orleans

ADVancing States- HCBS Conference 2024

ADVancing States- HCBS Conference 2024

NASW Conference fees 2 employees

NAPSA Conference Fees (non members) 5 employees

Therapy Express (Social Worker Conference fees) 18 CEU's

ICMA Conference Fee Hagos and Richardson

SouthWest Airlines - National Adult Protective Service Association - NAPSA Confe South West Airlines - NAPSA Conference

International House of New Orleans - hotel

Sheraton New Orleans - hotel

Tampa Marrott Hotel - M Johnson & A Barma

Cambria Hotel - Pittsburgh Richardson and Hagos

Hotel Andaluz Albuquerque- Hilton

\$2,387.84	
\$3,780.00	
\$525.00	
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\$840.00	
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\$219.97	
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\$1,460.36	
\$1,208.06	
\$1,662.08	
\$3,453.28	

\$4,710.36

Leslie Bryd Sonia Damon \$192.98 +189.00 \*3= \$759.98 for 4 days

Emailed Ajani for clarity-M. Dobson, L. Holt, B. Willingham, C. Graves

K. O'Bryant, A. Barma, M. Dobson, S. Ellerbe,

P. Watson

K. Sullivan and S. Wiles

J. Williams, E. Block, C. O'Loughlin, D. Chase, C. Floyd

Teresa Smith refund (80.00)

NAPSA Conference Joan and Cecily

Emailed Ajani for backup-July 14- 18th (4 nights)Holt and Graves Willingham and Dodson

NAPSA Conference- New Mexico

	Attachment Q5 - Intra- Distrtict Transfer in FY22											
	Intra	a-District Tra	nsfers - Fron	m Other Agencie	s							
	FY22 Amount Agency Date Ent			Date Entered	Duration of Transfer	Description						
	\$	100,000	DHCF	2/9/2022	FY22	Long-Term Ombudsman Program						
	\$	128,958	DDS	1/24/2022	FY22	Independent Living Services for Deaf and Blind Seniors						
	\$	186,991	DHCF	1/18/2022	FY22	Money Follows the Person - MFPDP1						
TOTAL	\$	415,949										
	Intra-District Transfers - To Other Agencies											
	FY	22 Amount	Agency	Date Entered	Duration of Transfer	Description						
	\$	44,297	DPW	N/A (Citywide)	FY22	Fleet Management						
	\$	174,601	DGS	4/26/2022	FY22	Model Cities SWC Project						
	\$	400,000	DGS	4/21/2022	FY22	Model Cities SWC Project						
	\$	19,835	OCTO	4/6/2022	FY22	Events Booking Application Support Services						
	\$	60,000	OAG	3/28/2022	FY22	Legal Services for Adult Protective Services (APS)						
	\$	132,911	DGS	12/17/2021	FY22	DGS Congress Heights Senior Well Center Project Project						
	\$	410,000	DOH	11/2/2021	FY22	Commodity Supplemental Program						
	\$	173,412	DGS	10/20/2021	FY22	Security Services for the WellnessCenters						
	\$	99,884	OFRM	10/1/2021	FY22	Random Moment Time Study for Medicaid billing						
	\$	113,473	OFRM	10/1/2021	FY22	OFRM Financial Services						
	\$	7,157	DCHR	10/1/2021	FY22	Human Resources Services						
TOTAL	\$	1,635,570										

## Attachment Q5 - Intra

					Intra-District Trans
	F	Y24 Amount	Agency	Date Entered	<b>Duration of Transfer</b>
	\$	200,000.00	DHCF	11/22/2023	FY24
	\$	128,958.00	DDS	11/22/2023	FY24
	\$	534,866.00	DHCF	11/22/2023	FY24
TOTAL	\$	863,824.00			
					Intra-District Tran
	F	Y24 Amount	Agency	Date Entered	<b>Duration of Transfer</b>
	\$	45,379.69	DPW	N/A (Citywide)	FY24
	\$	71,384.00	OFRM	1/11/2024	FY24
	\$	135,420.58	OFRM	1/11/2024	FY24
	\$	410,000.00	DOH	3/5/2024	FY24
	\$	60,000.00	OAG	4/10/2024	FY24
	\$	7,195.00	DCHR	11/22/2023	FY24
	\$	331,695.00	DGS	1/24/2024	FY24
	\$	19,385.00	ОСТО	5/16/2024	FY24
	\$	8,655.00	OCTO	5/16/2024	FY24
	\$	443.34	DSLBD	2/1/2024	FY24
	\$	483,782.35	DDS	11/8/2024	FY24
TOTAL	\$	1,573,339.96			

#### a- Distrtict Transfer in FY24

#### fers - From Other Agencies

#### Description

Long-Term Ombudsman Program

Independent Living Services for Deaf and Blind Seniors

Money Follows the Person - MFPDP1

### sfers - To Other Agencies

#### Description

Fleet Management

Random Moment Time Study for Medicaid billing

**OFRM Financial Services** 

Commodity Supplemental Program

Legal Services for Adult Protective Services (APS)

Human Resources Services

Security Services for the WellnessCenters

Events Booking Application Support Services

Phase II of Senior Mobile App. For DC Seniors

Lighting Platform starter unlimited access

Office Space & facilities at 250 E Street

## Attachment Q5 - Intra- Distrtict Transfer in FY25 to Date

	Intra-District Transfers - From Other Agencies									
		FY25 Amount	Agency	Date Entered	Duration of Transfer	Description				
	\$	200,000.00	DHCF*	TBD	FY25	Long-Term Ombudsman Program				
	\$	128,958.00	DDS	12/18/2025	FY25	Independent Living Services for Deaf and Blind Seniors				
	\$	527,562.65	DHCF	1/28/2025	FY25	Money Follows the Person - MFPDP1				
TOTAL	\$	856,520.65								
				Intra-Distr	ict Transfers - To Other A	Agencies				
		FY25 Amount	Agency	Date Entered	Duration of Transfer	Description				
	\$	43,404.61	DPW	N/A (Citywide)	FY25	Fleet Management				
	\$	71,384.00	TBD*	TBD	FY25	Random Moment Time Study for Medicaid billing				
	\$	135,420.58	OFRM*	TBD	FY25	OFRM Financial Services				
	\$	410,000.00	DOH*	TBD	FY25	Commodity Supplemental Program				
	\$	60,000.00	OAG*	TBD	FY25	Legal Services for Adult Protective Services (APS)				
	\$	7,195.00	DCHR	1/24/2025	FY25	Human Resources Services				
	\$	1,418.20	DGS	11/18/2024	FY25	Security Guards for Mayor's Event				
	\$	8,655.00	OCTO*	TBD	FY25	Phase II of Senior Mobile App. For DC Seniors				
	\$	443.34	DSLBD*	TBD	FY25	Lighting Platform starter unlimited access				
	\$	483,782.35	DDS	12/18/2025	FY25	Office Space & facilities at 250 E Street				
TOTAL	\$	1,221,703.08								

\*In Process

#### Attachment Q8 a/b: Budget Breakdown

Fiscal Year 2022										
Approp Fund	Program	Activity	Approved Budget	Revised Budget	Expenditure	Variance	Comments			
0100	AGENCY MANAGEMENT SERVICES	CONTRACT AND PROCUREMENT ACTIVITY	\$384,856.67	\$384,856.67	\$341,443.14	\$43,413.53	The variance between the approved and revised budget is due to an increase in the local			
		FLEET SERVICES	\$44,255.30	\$44,255.30	\$34,680.29	\$9,575.01	budget for community outreach and Home Delivered meals and Personnel activities. The			
		INFORMATION TECHNOLOGY	\$302,076.17	\$302,076.17	\$233,025.81	\$69,050.36	spending variance is due to underspending in Information Technology, Contractual			
		PERSONNEL COSTS ACTIVITY	\$2,562,902.20	\$3,154,962.36	\$3,306,846.10	(\$151,883.74)	services, Feelt MOU, Commodity and Farmers Market MOU, and grant recipients.			
	CONSUMER INFO., ASSISTANCE AND OUTREACH	ADVOCACY/ELDER RIGHTS	\$1,157,604.24	\$1,157,604.24	\$1,133,533.84	\$24,070.40	Please note that some program lines may show under or overspending in the program			
		ASSISTANCE AND REFERRAL SERVICES	\$1,143,925.97	\$1,190,479.50	\$1,166,947.48	\$23,532.02	area, however, these are accounted for in other activity lines across program areas for the			
		COMMUNITY OUTREACH AND SPECIAL EVENTS	\$870,101.12	\$945,097.78	\$1,015,453.63	(\$70,355.85)	entire agency. The spending variance is due to Personnel allocation across programs.			
	HOME AND COMMUNITY BASED SUPPORT PROGRAM	CAREGIVER SUPPORT	\$947,344.00	\$947,344.00	\$864,333.06	\$83,010.94				
		DAY PROGRAMS	\$1,293,258.85	\$1,293,258.85	\$1,293,257.97	\$0.88				
		IN-HOME SERVICES	\$7,168,739.45	\$7,168,739.45	\$7,119,806.73	\$48,932.72				
		LEAD AGENCIES AND CASE MANAGEMENT	\$14,132,557.31	\$13,820,425.13	\$13,540,321.60	\$280,103.53				
		SENIOR VILLAGES	\$327,470.00	\$327,470.00	\$327,461.92	\$8.08				
		SENIOR WELLNESS CENTER/FITNESS	\$2,920,028.00	\$2,920,028.00	\$2,782,944.67	\$137,083.33				
		SUPPORTIVE RESIDENTIAL SERVICES	\$734,853.00	\$734,853.00	\$688,569.64	\$46,283.36				
		TRANSPORTATION	\$4,640,627.00	\$4,640,627.00	\$4,372,075.07	\$268,551.93				
	NUTRITION	COMMODITY AND FARMERS MARKET	\$410,000.00	\$410,000.00	\$192,348.46	\$217,651.54				
		COMMUNITY DINING	\$1,761,227.50	\$1,761,227.50	\$1,748,005.07	\$13,222.43				
		HOME DELIVERED MEALS	\$5,031,260.50	\$5,237,433.33	\$4,563,052.28	\$674,381.05				
		NUTRITION SUPPLEMENTS	\$27,177.00	\$27,177.00	\$25,976.00	\$1,201.00				
Local Total			\$45,860,264.28	\$46,467,915.28	\$44,750,082.76	\$1,717,832.52				
0200	AGENCY MANAGEMENT SERVICES	PERSONNEL COSTS ACTIVITY	\$567,632.24	\$567,632.24	\$606,524.22	(\$38,891.98)	The variance between the approved and revised budget is due to an increase in COVID			
	CONSUMER INFO., ASSISTANCE AND OUTREACH	ADVOCACY/ELDER RIGHTS	\$207,801.06	\$378,085.22	\$200,812.29	\$177,272.93	Federal funding. The spending variance is due to DACL receiving the COVID grants la			
	•	ASSISTANCE AND REFERRAL SERVICES	\$182,006.31	\$381,366.97	\$76,855.35	\$304,511.62	in the year.			
		COMMUNITY OUTREACH AND SPECIAL EVENTS		\$158,836.00	\$150,000.00	\$8,836.00				
	HOME AND COMMUNITY BASED SUPPORT PROGRAM	CAREGIVER SUPPORT	\$692,183.71	\$1,699,564.71	\$416,967.34	\$1,282,597.37	Please note that the underspent federal funds roll over into the next fiscal year as these			
		DAY PROGRAMS	\$149,776.00	\$149,776.00	\$124,781.89	\$24,994.11	are two year-grants.			
		IN-HOME SERVICES	\$245,370.00	\$245,370.00	\$131,990.18	\$113,379.82				
		LEAD AGENCIES AND CASE MANAGEMENT	\$1,689,774.32	\$4,163,356.27	\$2,070,343.17	\$2,093,013.10				
		SENIOR WELLNESS CENTER/FITNESS	\$185,495.73	\$238,789.85	\$86,489.93	\$152,299.92				
		TRANSPORTATION	\$220,030.00	\$220,030.00	\$0.00	\$220,030.00				
	NUTRITION	COMMUNITY DINING	\$2,761,357.00	\$4,465,527.00	\$3,264,249.73	\$1,201,277.27				
		HOME DELIVERED MEALS	\$1,614,607,00	\$3,231,314,31	\$2,669,453,32	\$561.860.99				
Grant Fund Total			\$8,516,033,37	\$15,899,648,57	\$9,798,467,42	\$6,101,181,15				
0250	AGENCY MANAGEMENT SERVICES	PERSONNEL COSTS ACTIVITY	\$1,254,555,15	\$1,254,555,15	\$791,684,12	\$462.871.03	The spending variance is due to DACL's Medicaid Cost Allocation Plan. Each day, a			
	CONSUMER INFO., ASSISTANCE AND OUTREACH	ASSISTANCE AND REFERRAL SERVICES	\$820,570,40	\$820,570,40	\$660,370.82	\$160,199.58	subset of DACL staff complete a randommoment-in-timee study (RMTS) that identifies			
		COMMUNITY OUTREACH AND SPECIAL EVENTS	\$309,158,53	\$309,158,53	\$209,423.07	\$99,735.46	whether or not they are working on Medicaid-related activities (federally reimbursable).			
	HOME AND COMMUNITY BASED SUPPORT PROGRAM	CAREGIVER SUPPORT				\$0.00	Every quarter, DACL re-classes PS expenditures from Medicaid to Local due to low-			
							Medicaid-related activities in order to comply with its cost allocation plan.			
		LEAD AGENCIES AND CASE MANAGEMENT	\$694,139.79	\$694,139.79	\$746,286.10	(\$52,146.31)				
Medicaid Fund Total			\$3,078,423.87	\$3,078,423.87	\$2,407,764.11	\$670,659.76				
0700	AGENCY MANAGEMENT SERVICES	PERSONNEL COSTS ACTIVITY	***************************************	,,	,=,,	\$0.00	The spending variance is due to underspending by grant recipients.			
	CONSUMER INFO., ASSISTANCE AND OUTREACH	ADVOCACY/ELDER RIGHTS	\$179,478,00	\$179,478,00	\$140,609,76	\$38,868.24				
		ASSISTANCE AND REFERRAL SERVICES	\$186,106.24	\$186,106.24	\$193,864.77	(\$7.758.53)	1			
	HOME AND COMMUNITY BASED SUPPORT PROGRAM	LEAD AGENCIES AND CASE MANAGEMENT	\$100,100.21	# x x x x x x x x x x x x x x x x x x x	¥15.03001.77	\$0.00	1			
	The state of the s	SENIOR WELLNESS CENTER/FITNESS	\$49,480.00	\$49,480,00	\$25,527,44	\$23,952.56	†			
		DESTOR WELLSHAM GESTER/THINESS	\$415,064,24	\$415,064,24	\$360,001.97	\$55,062,27				
tra-District Fund Total										

	_	Fis	cal Year 2023	•		•	
Appropriated Fund	Cost Center	Program	Approved Budget	Revised Budget	Expenditure	Variance	
1010	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES	\$1,227,191.76	\$1,227,191.76	\$1,091,460.70	\$135,731.06	
		COMMUNICATIONS	\$1,238,009.71	\$1,238,009.71	\$1,189,601.38	\$48,408.33	
	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION	\$5,471,915.34	\$2,891,915.34	\$3,468,864.03	(\$576,948.69)	
		INFORMATION TECHNOLOGY SERVICES	\$2,278,922.29	\$1,483,922.29	\$954,581.68	\$529,340.61	
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS	\$1,057,604.24	\$1,057,604.24	\$1,021,242.26	\$36,361.98	
		CAREGIVER SUPPORT SERVICES	\$1,127,344.00	\$1,127,344.00	\$1,110,267.52	\$17,076.48	The variance between the approved and revised budget is due to a mid-year MOU
		COMMODITY AND FARMERS MARKET SERVICES	\$410,000.00	\$410,000.00	\$395,159.56	\$14,840.44	reduction in the local budget. The spending variance is due to underspending in
		COMMUNITY DINING SERVICES	\$1,761,227.50	\$1,761,227.50	\$1,753,102.75	\$8,124.75	Information Technology (Office space MOU), Contractual services, Home Delivered
		DAY PROGRAMS	\$1,293,258.85	\$1,293,258.85	\$1,263,273.23	\$29,985.62	Meals (DOH MOU), and grant recipients.
		HOME DELIVERED MEALS SERVICES	\$5,678,975.60	\$5,678,975.60	\$4,895,781.98	\$783,193.62	Please note that some program lines may show under or overspending in the program
		IN-HOME SERVICES	\$6,748,154.45	\$9,328,154.45	\$9,025,228.30	\$302,926.15	area, however, these are accounted for in other activity lines across program areas for the
		LEAD AGENCIES AND CASE MANAGEMENT	\$13,987,821.84	\$13,987,821.84	\$14,434,956.15	(\$447,134.31)	entire agency. The spending variance is due to Personnel allocation across programs.
		NUTRITION SUPPLEMENT SERVICES	\$777,177.00	\$777,177.00	\$767,086.59	\$10,090.41	
		SENIOR VILLAGES SERVICES	\$827,470.00	\$827,470.00	\$825,061.03	\$2,408.97	
		SENIOR WELLNESS/FITNESS	\$2,980,028.00	\$2,980,028.00	\$2,922,288.01	\$57,739.99	
		SUPPORTIVE RESIDENTIAL SERVICES	\$634,853.00	\$634,853.00	\$634,852.99	\$0.01	
		TRANSPORTATION	\$4,640,627.00	\$4,640,627.00	\$4,806,280.96	(\$165,653.96)	
	SOCIAL WORK/APS DIVISION	TRANSPORTATION	\$45,379.69	\$45,379.69	\$47,683.75	(\$2,304.06)	
1010 Total			\$52,185,960.27	\$51,390,960.27	\$50,606,772.87	\$784,187.40	
4021	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES	\$0.00	\$116,757.00	\$59,262.61	\$57,494.39	
	EXECUTIVE OFFICE	INFORMATION TECHNOLOGY SERVICES	\$64,540.00	\$346,270.21	\$111,977.97	\$234,292.24	
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS	\$24,875.00	\$139,300.00	\$139,300.00	\$0.00	
		CAREGIVER SUPPORT SERVICES	\$360,687.50	\$673,290.55	\$591,684.43	\$81,606.12	The variance between approved and revised is due to increase in ARP funding. The
		COMMUNITY DINING SERVICES	\$746,250.00	\$163,478.43	\$163,478.43	\$0.00	remaining Federal ARP funds will be spent in FY24.
		HOME DELIVERED MEALS SERVICES	\$678,506.00	\$28,615.28	\$28,615.27	\$0.01	
		LEAD AGENCIES AND CASE MANAGEMENT	\$644,373.81	\$1,308,911.91	\$712,291.16	\$596,620.75	
		SENIOR WELLNESS/FITNESS	\$109,450.00	\$188,060.00	\$126,342.78	\$61,717.22	
4021 Total			\$2,628,682.31	\$2,964,683.38	\$1,932,952.65	\$1,031,730.73	
4020	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES	\$199,772.30	\$382,094.30	\$119,234.37	\$262,859.93	
	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION	\$661,051.18	\$684,838.18	\$624,693.32	\$60,144.86	
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS	\$244,781.00	\$259,261.00	\$196,549.76	\$62,711.24	The variance between the approved and revised budget is due an increase in federal
		CAREGIVER SUPPORT SERVICES	\$991,479.00	\$1,216,656.85	\$351,968.05	\$864,688.80	The variance between the approved and revised budget is due an increase in federal funding. The spending variance is due to available ARP funds.
		COMMUNITY DINING SERVICES	\$2,975,308.00	\$3,952,438.86	\$3,366,181.75	\$586,257.11	tunuing. The spending variance is due to available ARP funds.
		HOME DELIVERED MEALS SERVICES	\$1,796,093.00	\$2,225,643.72	\$2,080,854.59	\$144,789.13	Please note that the underspent federal funds roll over into the next fiscal year as the
		IN-HOME SERVICES	\$350,591.00	\$350,591.00	\$285,080.67	\$65,510.33	are two year-grants.
		LEAD AGENCIES AND CASE MANAGEMENT	\$717,632.32	\$1,506,930.47	\$876,598.49	\$630,331.98	are two year-grains.
		SENIOR WELLNESS/FITNESS	\$181,295,00	\$181,295,00	\$92,971,92	\$88,323,08	7

		TRANSPORTATION	\$220,030.00	\$220,030.00	\$209,598.68	\$10,431.32	
4020 Total 4025	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION	\$8,338,032.80 \$1,382,069.95	\$10,979,779.38 \$1,382,069.95	\$8,203,731.60 \$257,221.90	\$2,776,047.78 \$1,124,848.05	The spending variance is due to DACL's Medicaid Cost Allocation Plan. Each day, a
	OPERATIONS DEPARTMENT	COMMUNICATIONS	\$287,169.14	\$287,169.14	\$246,579.49	\$40,589.65	subset of DACL staff complete a random moment-in-time study (RMTS) that identifies
							whether or not they are working on Medicaid-related activities (federally reimbursah Every quarter, DACL re-classes PS expenditures from Medicaid to Local due to low
	PROGRAMS DEPARTMENT	LEAD AGENCIES AND CASE MANAGEMENT	\$751,854.07	\$751,854.07	\$667,672.52	\$84,181.55	Medicaid-related activities in order to comply with its cost allocation plan.
4025 Total		SENIOR WELLNESS/FITNESS	\$846,141.60 \$3,267,234.76	\$846,141.60 <b>\$3,267,234.76</b>	\$544,756.88 <b>\$1,716,230.79</b>	\$301,384.72 \$1,551,003.97	
Grand Total			\$66,419,910.14	\$68,602,657.79	\$62,459,687.91	\$6,142,969.88	
			al Year 2024				
Appropriated Fund 1010	Cost Center COMMUNICATIONS DEPARTMENT	Program ASSISTANCE AND REFERRAL SERVICES	Approved Budget \$987,734.83	Revised Budget \$987,734.83	Expenditure \$1,153,803.07	Variance (\$166,068,24)	The variance between the approved and revised budget is due to a mid-year reduction
		COMMUNICATIONS	\$881,724.30	\$831,724.30	\$611,795.60	\$219,928.70	the local budget. The spending variance is due to underspending in MOUs, Contractor
	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION INFORMATION TECHNOLOGY SERVICES	\$3,310,921.77 \$1,240,189.07	\$2,948,159.47 \$1,278,632.06	\$2,921,510.01 \$1,048,322.62	\$26,649.46 \$230,309.44	services, and grant recipients.  Please note that some program lines may show under or overspending in the program
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS	\$1,357,604.24	\$1,357,604.24	\$1,376,853.93	(\$19,249.69)	area, however, these are accounted for in other activity lines across program areas for entire agency. The spending variance is due to Personnel allocation across program
		CAREGIVER SUPPORT SERVICES COMMODITY AND FARMERS MARKET SERVICES	\$931,810.97 \$410,000.00	\$931,810.97 \$410,000.00	\$922,743.51 \$412,941.25	\$9,067.46 (\$2,941.25)	entire agency. The spending variance is due to resonner anocation across program
		COMMUNITY DINING SERVICES	\$1,761,227.50	\$1,761,227.50	\$1,727,018.82	\$34,208.68	
		DAY PROGRAMS HOME DELIVERED MEALS SERVICES	\$1,218,258.85 \$5,190,838.75	\$1,218,258.85 \$4,699,407.39	\$1,179,600.06 \$4,641,626.32	\$38,658.79 \$57,781.07	
		IN-HOME SERVICES	\$7,940,809.45	\$7,940,809.45	\$7,688,409.27	\$252,400.18	
		LEAD AGENCIES AND CASE MANAGEMENT NUTRITION SUPPLEMENT SERVICES	\$13,651,848.71 \$777,177.00	\$13,622,134.71 \$777,177.00	\$13,144,224.69 \$699,459.19	\$477,910.02 \$77,717.81	
		SENIOR VILLAGES SERVICES SENIOR WELLNESS/FITNESS	\$827,470.00 \$2,920,028.00	\$827,470.00 \$2,920,028.00	\$747,583.70 \$2,912,094.85	\$79,886.30 \$7,933.15	
		SENIOR WELLNESS/FITNESS SUPPORTIVE RESIDENTIAL SERVICES	\$884,853.00	\$884,853.00	\$2,912,094.85	\$7,933.15 \$95,122.70	
	SOCIAL WORK/APS DIVISION	TRANSPORTATION TRANSPORTATION	\$5,140,627.00 \$48,709.61	\$4,640,301.67 \$48,709.61	\$4,533,250.04 \$48,709.61	\$107,051.63 \$0.00	
1010 Total	SOCIAL WORK/APS DIVISION		\$49,481,833.05	\$48,086,043.05	\$46,559,676.84	\$1,526,366.21	
4021	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES LEAD AGENCIES AND CASE MANAGEMENT	\$30,000.00 \$0.00	\$0.00	\$60,891.59 \$0.00	(\$60,891.59) \$30,000.00	The variance between approved and revised budgt is due to decrease in ARP fundir The remaining Federal funds will be spent in FY25.
		COMMUNICATIONS	\$0.00	\$30,000.00	\$0.00	\$0.00	The femaling Federal funds will be spent in F125.
	EXECUTIVE OFFICE PROGRAMS DEPARTMENT	INFORMATION TECHNOLOGY SERVICES	\$346,270.21 \$139,300.00	\$48,802.73 \$92,263.41	\$144,872.95	(\$96,070.22) \$126,961.79	
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS CAREGIVER SUPPORT SERVICES	\$553,643.97	\$2,677.00	\$2,677.00	\$0.00	
		COMMUNITY DINING SERVICES HOME DELIVERED MEALS SERVICES	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	
		LEAD AGENCIES AND CASE MANAGEMENT	\$530,000.00	\$455,602.17	\$455,602.17	\$0.00	
4021 Total		SENIOR WELLNESS/FITNESS	\$178,610.00	\$80,358.49	\$80,358.52	(\$0.03)	
<b>4020</b>	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES	\$1,777,824.18 \$219,968.31	<b>\$709,703.80</b> \$112,481.44	\$709,703.85 \$91,595.52	(\$0.05) \$20,885.92	The variance between the approved and revised budget is due an decrease in ARP fe
		COMMUNICATIONS INFORMATION TECHNOLOGY SERVICES	\$8,836.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	funding.
	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION	\$3,103,583.05	\$887,541.78	\$1,028,583.34	(\$141,041.56)	
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS CAREGIVER SUPPORT SERVICES	\$20,000.00 \$1,238,100.85	\$43,597.35 \$852,263.50	\$39,915.35 \$852,263.50	\$3,682.00 \$0.00	
		COMMUNITY DINING SERVICES	\$3,405,108.00	\$3,022,742.64	\$3,022,742.63	\$0.01	
		HOME DELIVERED MEALS SERVICES IN-HOME SERVICES	\$2,155,213.00 \$0.00	\$1,583,100.66 \$0.00	\$1,583,100.67 \$65,510.33	(\$0.01) (\$65,510.33)	4
		LEAD AGENCIES AND CASE MANAGEMENT	\$0.00	\$887,429.06	\$701,763.11	\$185,665.95	
		SENIOR WELLNESS/FITNESS TRANSPORTATION	\$197,133.92 \$0.00	\$66,059.76 \$218,551.34	\$66,059.74 \$218,551.34	\$0.02 \$0.00	-
4020 Total			\$10,347,943.13	\$7,673,767.53	\$7,670,085.53	<b>\$</b> 3,682.00	
4025	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION ASSISTANCE AND REFERRAL SERVICES	\$1,442,553.63 \$0.00	\$281,077.26 \$720,880.40	\$515,851.39 \$0.00	(\$234,774.13) \$720,880.40	The variance between revised budget and expenditure is due to the reclassification Medicaid expenditures to Local expenditures based on RMTS anlaysis.
	OPERATIONS DEPARTMENT	COMMUNICATIONS	\$284,500.91	\$72,486.98	\$95,288.31	(\$22,801.33)	
	PROGRAMS DEPARTMENT	LEAD AGENCIES AND CASE MANAGEMENT SENIOR WELLNESS/FITNESS	\$863,695.16 \$720,880,40	\$863,695.16 \$0.00	\$795,650.70 \$531.349.32	\$68,044.46 (\$531,349,32)	=
4025 Total			\$3,311,630.10	\$1,938,139.80	\$1,938,139.72	\$0.08	
Grand Total		Ti.	\$64,919,230.46 cal Year 2025	\$58,407,654.18	\$56,877,605.94	\$1,530,048.24	
Appropriated Fund	Cost Center	Program	Approved Budget	Revised Budget	Expenditure	Variance	
1010	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES	\$996,802.93	\$996,802.93	\$330,255.56	\$666,547.37	N/A. FY25 is currently in progress
	EXECUTIVE OFFICE	COMMUNICATIONS ASSISTANCE AND REFERRAL SERVICES	\$819,130.38 \$174,412.79	\$819,130.38 \$174,412.79	\$236,413.57 \$0.00	\$582,716.81 \$174,412.79	1
		EXECUTIVE ADMINISTRATION HOME DELIVERED MEALS SERVICES	\$3,030,775.32	\$3,030,775.32 \$62,494.72	\$799,831.52 \$0.00	\$2,230,943.80	-
		INFORMATION TECHNOLOGY SERVICES	\$62,494.72 \$1,289,678.08	\$62,494.72 \$1,289,678.08	\$0.00 \$84,481.67	\$62,494.72 \$1,205,196.41	1
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS ASSISTANCE AND REFERRAL SERVICES	\$1,468,375.24 \$92,090.87	\$1,468,375.24 \$92,090.87	\$253,806.78 \$0.00	\$1,214,568.46 \$92,090.87	-
		CAREGIVER SUPPORT SERVICES	\$1,381,810.97	\$1,381,810.97	\$264,774.33	\$1,117,036.64	₫
		COMMODITY AND FARMERS MARKET SERVICES COMMUNITY DINING SERVICES	\$533,383.48 \$1,761,227.50	\$533,383.48 \$1,761,227.50	\$78,850.34 \$670,097.36	\$454,533.14 \$1,091,130.14	4
		DAY PROGRAMS	\$1,218,258.85	\$1,218,258.85	\$364,736.67	\$853,522.18	<u> </u>
		EXECUTIVE ADMINISTRATION HOME DELIVERED MEALS SERVICES	\$271,312.56 \$5,024,579,73	\$271,312.56 \$5.024,579.73	\$0.00 \$998.331.47	\$271,312.56 \$4.026,248.26	4
		IN-HOME SERVICES	\$6,495,329.45	\$6,495,329.45	\$1,534,253.21	\$4,961,076.24	1
		LEAD AGENCIES AND CASE MANAGEMENT NUTRITION SUPPLEMENT SERVICES	\$13,163,184.99 \$777 177 00	\$13,163,184.99 \$777,177,00	\$4,283,900.07 \$146,746.86	\$8,879,284.92 \$630,430.14	-
		SENIOR VILLAGES SERVICES	\$1,042,176.00	\$1,042,176.00	\$150,497.49	\$891,678.51	
		SENIOR WELLNESS/FITNESS SUPPORTIVE RESIDENTIAL SERVICES	\$2,920,028.00 \$634,853.00	\$2,920,028.00 \$634,853.00	\$510,244.78 \$89,358.00	\$2,409,783.22 \$545,495.00	4
		TRANSPORTATION	\$5,431,220.18	\$5,431,220.18	\$1,439,558.92	\$3,991,661.26	1
1010 Total	P-CARD CLEARING	AGENCY FINANCIAL OPERATIONS	\$0.00 \$48.588.302.04	\$0.00 \$48.588.302.04	\$6,223.94 \$12.242.362.54	(\$6,223.94) \$36,345,939,50	
4020	COMMUNICATIONS DEPARTMENT	ASSISTANCE AND REFERRAL SERVICES	\$376,635.97	\$376,635.97	\$12,115.64	\$364,520.33	
	EXECUTIVE OFFICE	COMMUNICATIONS EXECUTIVE ADMINISTRATION	\$8,836.00 \$607,471.00	\$8,836.00 \$607.471.00	\$0.00 \$226.519.12	\$8,836.00 \$380.951.88	-
	emercing a A.F. Ad. S/A.A. AS/Ad.	INFORMATION TECHNOLOGY SERVICES	\$346,270.21	\$346,270.21	\$37,254.32	\$309,015.89	7
	PROGRAMS DEPARTMENT	ADVOCACY/ELDER RIGHTS	\$450,309.00	\$450,309.00	\$3,508,67	\$446,800.33	

N/A. FY24 is currently in progress

		COMMUNITY DINING SERVICES	\$3,478,834.00	\$3,478,834.00	\$0.00	\$3,478,834.00	N/A. FY25 is currently in progress
		EXECUTIVE ADMINISTRATION	\$103,111.78	\$103,111.78	\$0.00	\$103,111.78	
		HOME DELIVERED MEALS SERVICES	\$2,630,103.00	\$2,630,103.00	\$169,210.43	\$2,460,892.57	
		IN-HOME SERVICES	\$525,887.00	\$525,887.00	\$0.00	\$525,887.00	
		LEAD AGENCIES AND CASE MANAGEMENT	\$1,913,583.00	\$1,913,583.00	\$0.00	\$1,913,583.00	
		SENIOR WELLNESS/FITNESS	\$370,887.00	\$370,887.00	\$0.00	\$370,887.00	
		TRANSPORTATION	\$330,045.00	\$330,045.00	\$0.00	\$330,045.00	
4020 Total			\$13,153,089.93	\$13,153,089.93	\$621,856.95	\$12,531,232.98	
4025	EXECUTIVE OFFICE	EXECUTIVE ADMINISTRATION	\$1,448,122.41	\$1,448,122.41	\$368,121.95	\$1,080,000.46	
	OPERATIONS DEPARTMENT	COMMUNICATIONS	\$274,189.15	\$274,189.15	\$72,829.62	\$201,359.53	N/A. FY25 is currently in progress
	PROGRAMS DEPARTMENT	LEAD AGENCIES AND CASE MANAGEMENT	\$857,243.48	\$857,243.48	\$213,219.78	\$644,023.70	14/11. F 125 is currently in progress
		SENIOR WELLNESS/FITNESS	\$694,371.80	\$694,371.80	\$197,489.92	\$496,881.88	
4025 Total			\$3,273,926.84	\$3,273,926.84	\$851,661.27	\$2,422,265.57	
Grand Total			\$65,015,318.81	\$65,015,318.81	\$13,715,880.76	\$51,299,438.05	

Attachment Q8d - FY 2024 Lapsed Grants Report							
Grant Name	Grant Number	Grant Phase	Grant Period	Total Grant Award Amount	Expenditures	Year-to-date Grant Balance	Comments
Congregate Meals	3C1712	24	10/1/2023 - 9/30/2025	\$ 2,772,522.00	\$ 1,957,878.31	\$814,643.69	Funds will be fully expended in FY2025
Home Delivered Meals	3C1713	24	10/1/2023 - 9/30/2025	\$ 1,870,510.00	\$ 1,358,494.38	\$512,015.62	Funds will be fully expended in FY2025
Family Caregivers Program	3E1719	22	10/1/2021 - 9/30/2023	\$ 960,525.00	\$ 956,333.60	\$4,191.40	Funds will be fully expended in FY2025
Family Caregivers Program	3E1719	24	10/1/2023 - 9/30/2025	\$ 972,324.00	\$ 74,541.60	\$897,782.40	Funds will be fully expended in FY2025
Preventive Helath	3F1717	24	10/1/2023 - 9/30/2025	\$ 130,378.00	\$ 39,876.46	\$90,501.54	Funds will be fully expended in FY2025
Elder Abuse prevention	7B1716	22	10/1/2021 - 9/30/2023	\$ 23,770.00	\$ 19,629.76	\$4,140.24	Funds will be fully expended in FY2025
Elder Abuse prevention	7B1716	23	10/1/2023 - 9/30/2025	\$ 23,579.00	\$ -	\$23,579.00	Funds will be fully expended in FY2025
Nutrition Services Incentive Program	NSIP01	23	10/1/2023 - 9/30/2025	\$ 855,168.00	\$ 771,982.53		Funds will be fully expended in FY2025
State Health Insurance Assistance Program (SHIP)	SHIP01	23	4/1/2022 - 3/31/2024	\$ 196,294.00	\$ 133,249.38	\$63,044.62	Funds will be fully expended in FY2025
State Health Insurance Assistance Program (SHIP)	SHIP01	24	4/1/2023 - 3/31/2024	\$ 206,109.00	\$ -	\$206,109.00	Funds will be fully expended in FY2025
Expanding Access to COVID-19 Vaccines (COVID)	DCVAC5	21	4/1/2021 - 9/30/2023	\$ 250,000.00	\$ 223,861.44	\$26,138.56	Funds expired in FY23
Supportive Services (ARPA)	DCSSC6	21	4/1/2021 - 9/30/2024	\$ 2,298,811.00	\$ 2,088,243.54	\$210,567.46	No Cost Extension request has been submitted.
Preventive Health (ARPA)	DCPHC6	21	4/1/2021 - 9/30/2024	\$ 218,900.00	\$ 216,767.70	\$2,132.30	Funds expired 9/30/2024
Family Caregivers Program (ARPA)	DCFCC6	21	4/1/2021 - 9/30/2024	\$ 724,052.00	\$ 721,375.00	\$2,677.00	Funds expired 9/30/2024
Adult Protective Services (ARPA)	DCAPC6	21	8/1/2021 - 9/30/2024	\$ 379,056.00	\$ 210,217.18	\$168,838.82	Funds will be fully expended in FY2025
Expanding the Public Health Workforce (ARPA)	DCSTPH	22	1/1/2022 - 9/30/2024	\$ 78,610.00	\$ 16,892.75	\$61,717.25	Funds will be fully expended in FY2025
Expanding the Public Health Workforce Support And Access (ARPA)	SHPHSA	22	4/1/2021 - 9/30/2024	\$ 116,757.00	\$ 111,817.64		Funds expired 9/30/2024
Adult Protective Services Formula Grant	DCEJAP	23	4/1/2023 - 3/31/2025	\$ 20,200.00	\$ -	\$20,200.00	Funds will be fully expended in FY2025
Adult Protective Services Formula Grant	DCEJAP	24	4/1/2024 - 3/31/2026	\$ 20,703.00	\$ -	\$20,703.00	Funds will be fully expended in FY2025
TOTAL				\$12,118,268.00	\$8,901,161.27	\$3,217,106.73	

Attachment Q8d - FY 2025 Lapsed Grants Report							
Grant Name	Grant Number	Grant Phase	Crant Period	Total Grant Award Amount	l Evnenditures	Year-to-date Grant Balance	Comments
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Note: please note that FY2025 is currently under way therefore there are no lapsed grants to report as the fiscal year has not ended.

		Attachment Q9 - Federal/Lo	cal Funding by Program	for 2024				
Program#	Program	A/B Funding Source - Funding Agency	C. Recurring/One-time	D. Contract/Grant Solicitation Method	E. Funds Moved out of Agency	%		FY2024
1000	Agency Management Services	Federal - Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	14.0%	\$	887,541.78
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	0.8%	\$	48,802.73
		Federal Medicaid	Recurring	Competitive Bid	N/A	5.6% 79.7%	\$	353,564.24
Total		Local - District	Recurring	Competitive Bid	N/A	/9./%	9	5,058,515.83 6,348,424.58
9200	Consumer Info., Assistance and Outreach	Federal Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	4.7%	S	156,078.79
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	2.8%	S	92,263.41
		Federal Medicaid	Recurring	Competitive Bid	N/A	21.7%	\$	720,880.40
		Local - District	Recurring	Competitive Bid	N/A	70.8%	\$	2,345,339.07
							\$	3,314,561.67
9400	Home and Community Based Support Program	Federal Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	5.5%	\$	2,024,303.66
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	1.6%	\$	568,637.66
		Federal Medicaid	Recurring	Competitive Bid	N/A	2.4%	\$	863,695.16
		Local - District	Recurring	Competitive Bid	N/A	90.5%	S	33,034,376.26
							\$	36,491,012.74
9500	Nutrition	Federal - Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	37.6%	S	4,605,843.30
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	0.0%	\$	-
		Local - District	Recurring	Competitive Bid	N/A	62.4%	\$	7,647,811.89
							\$	12,253,655.19
Grand Total	1						\$	58,407,654.18

		Attachment Q9 - Federal/Loc	cal Funding by Program	for 2025				
Program#	Program	A/B Funding Source - Funding Agency	C. Recurring/One-time	D. Contract/Grant Solicitation Method	E. Funds Moved out of Agency	%		FY2025
1000	Agency Management Services	Federal - Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	7.4%	S	607,471.00
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	5.5%	\$	449,381.99
		Federal Medicaid	Recurring	Competitive Bid	N/A	21.0%	s	1,722,311.56
Total		Local - District	Recurring	Competitive Bid	N/A	66.1%	\$	5,410,896.34 <b>8,190,060.89</b>
	Consumer Info., Assistance and Outreach	Federal Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	13.5%	S	463,079.55
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	6.9%	S	236,378.55
		Federal Medicaid	Recurring	Competitive Bid	N/A	0.0%	\$	-
		Local - District	Recurring	Competitive Bid	N/A	79.6%	\$	2,731,681.83
							\$	3,431,139.93
9400	Home and Community Based Support Program	Federal Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	10.0%	S	3,889,265.00
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	3.2%	\$	1,262,253.97
		Federal Medicaid	Recurring	Competitive Bid	N/A	4.0%	S	1,551,615.28
		Local - District	Recurring	Competitive Bid	N/A	82.8%	\$	32,286,861.44
							\$	38,989,995.69
9500	Nutrition	Federal - Older Americans Act - Administration for Community Living	Recurring	Competitive Bid	N/A	42.8%	\$	6,108,937.00
		Federal - American Rescue Plan Act - Administration for Community Living	One-Time	Competitive Bid	N/A	0.0%	S	-
		Local - District	Recurring	Competitive Bid	N/A	57.2%	\$	8,158,862.43
							\$	14,267,799.43
Grand Total	1			_	_		\$	64,878,995.94

<sup>\*</sup>Note: FY25 federal funds are projections. Full amounts are determined later in the Fiscal Year once awards have been received from U.S. HHS and fully cleared the District's financial processes.

#### **Attachment Q10**

DACL FY25 Small Business Enterprise (SBE) Report						
Business Name	CBE Number	Is SBE?	CBE Status			
GREAT AMERICAN CORP	LSZ76698052024	Υ	Active			
YELLOW CAB CO OF DC INC	LSZ71231062026	Υ	Active			
WASHINGTON INFORMER NEWSPAPER	LSDZRE69467062025	Υ	Active			
SENODA INC	LS96833052025	Υ	Active			

#### **Attachment Q16**

Provide a list of all publications, brochures and pamphlets prepared by or for the agency during FY24 and Q1 of FY25.

#### Paid Media:

Beacon Newspaper: The Living Boldly Column (Published Monthly)
The Washington Informer: The Living Boldly Column (Published Monthly)
SeniorZone (Published Quarterly)

#### Press Releases/Media Advisories:

Press Release: Mayor Bowser Breaks Ground on 93 Units of Affordable Senior Housing in Ward 3 – October 25, 2023

Media Advisory: Bowser Administration Combats Senior Isolation with the 25<sup>th</sup>Annual Senior Holiday Celebration – December 12, 2023

Press Release: DACL Announces the Recipients for the Alzheimer's Disease and Related Dementias (ADRD) Grant Program – January 16, 2024

Press Release: Mayor Bowser to Celebrate Valentine's Day with DC Seniors at Inaugural DACL Event – February 13, 2024

Press Release: Mayor Bowser Breaks Ground on Final Phase of Skyland Town Center, Delivering Townhomes, Affordable Senior Housing and Retail – June 20, 2024

Press Release: With Temperatures Forecast to Reach 100 Degrees on Saturday and Sunday, Extended Heat Emergency Plan to Remain Activated in Washington, DC -June 21, 2024

Press Release: Mayor Bowser to Host 13th Annual Senior Symposium-June 24, 2024

Media Advisory: Bowser Administration Celebrates Healthy Aging Month with the 38<sup>th</sup> Annual Centenarian Salute, and Citywide Events - September 19,2024

Media Release: Mayor Bowser and DACL Celebrate Nearly a Decade of Progress for DC Seniors at the 26th Annual Senior Holiday Celebration – December 6, 2024

Press Release: Mayor Bowser Cuts Ribbon on New Joy Evans Therapeutic Recreation Center- December 23, 2024

#### **Special Event Programs and Graphics:**

ADRD Grant Announcement Graphic - October 10, 2023

Ms. Senior America Pageant - October 17, 2023

Mayor Bowser's 36<sup>th</sup> Annual High Heel Race – October 25, 2023

Lisner-Louise-Dickson-Hurt Home Groundbreaking – October 25, 2023

Hattie Holmes Senior Wellness Center "Party N' Pink" - October 26, 2023

Mayor's Office of LGBTQ Affairs "Silver Soiree" Graphic - October 30, 2023

Wards 2 & 3 Wellness Center Taskforce- November 2, 2023

DPR Autumn Nights Line Dance Party Graphic - November 2, 2023

DC Motherhued National Caregivers Month Workshop - November 4, 2023

Mayor Bowser's 25th Annual Senior Holiday Celebration Graphic - November 9, 2023

Model Cities Senior Wellness Center 5<sup>th</sup> Anniversary- November 16, 2023

Safeway and Events DC Feast of Sharing-November 22, 2023

Caregivers Lounge at Genevieve N. Johnson Day Care Center - November 30, 2023

Mayor Bowser's 25<sup>th</sup> Annual Senior Holiday Celebration- December 13, 2023

Senior Wellness Center Holiday Celebrations- December 28, 2023

DACL 2023 Recap-December 31, 2023

Fresh Start 5K- January 2, 2024

Green Book FY 24 Unveiling- January 4, 2024

Ms. Senior DC Application Announcement Graphic - January 5, 2024

MLK Day Parade and Peace Walk-January 15, 2024

Cold Weather Emergency Notice-January 16, 2024

Cold Weather Emergency Notice-January 19, 2024

Senior SmarTrip cards- January 19, 2024

DACL Presents ADRD Grantees-January 19, 2024

Red, White, and You - January 19, 2024

Director Hines meets with Bernice Fonteneau Senior Wellness Center about Ward 1 seniors- January 22, 2024

Cameo Club Swearing In Ceremony- January 22,2024

Director Hines talks about Ms. Senior Pageant on WHUR- January 23, 2024

Ward 2&3 Task Force Meeting – January 23, 2024

Queen Cerise promotes the senior SmarTrip card – January 24,2024

Senior Service Network FY24 Grantee Meeting- January 24, 2024

Commission on Aging Meeting- January 24, 2024

"A Moment with DC Seniors"- January 29, 2024

Ms. Senior DC 2024 at FY 24 Performance Oversight Hearing- February 1, 2024

Director Hines and Senior Leadership after testifying at FY 24 Performance Oversight

Hearing-February 2, 2024

Fairlawn Senior Wellness Center Community Interest Meeting- March 20,2024

2024 Older Americans Month Calendar- April 24, 2024

DC Commission on Aging Interest Flyer - April 25, 2024

SeniorFest 2024- May 13, 2024

Mayor Bowser's 13th Annual Senior Symposium Flyer- June 4,2024

Ms. Senior DC Pageant-June 11,2024

Mayor Bowser's Centenarian Salute Interest Flyer-July 10, 2024

National Night Out with MPD- August 6,2024

7<sup>th</sup> Annual Brain Games-September 3, 2024

Falls Prevention Awareness Day 2024- September 10,2024

Mayor Bowser's 38th Centenarian Salute-September 18,2024

Ms. Senior America Pageant- October 4, 2024

Mayor Bowser's 26th Annual Senior Holiday Celebration- November 12,2024

Safeway's Feast of Sharing- November 27,2024

Ms. Senior DC Pageant 2025 Interest Flyer- January 13,2025

Red, White, and You Flyer- January 16, 2025

#### **Program Information Fact Sheets and Flyers:**

ADRD Competitive Grant Flyer- October 10, 2023

Safe at Home 2.0 Update- November 15,2023

Get to Know the Director Update- December 12, 2023

Safe at Home 1.0 Update- December 21, 2023

Ms. Senior DC Pageant Info Flyer- January 4, 2024

Grantee Kickoff Flyer- January 4,2024

Get to Know the Director Flyer- January 10, 2024

FY24 ADRD Grantee Recipients- January 19,2024

Red, White, and You Flyer- January 19,2024

DACL FY23 Fact Sheet - January 30,2024

Budget Teletownhall- February 28, 2024

Fairlawn Senior Wellness Center Community Interest Meeting- March 20,2024

2024 Older Americans Month Calendar- April 24, 2024

DC Commission on Aging Interest Flyer - April 25, 2024

SeniorFest 2024- May 13, 2024

Mayor Bowser's 13th Annual Senior Symposium Flyer- June 4,2024

Ms. Senior DC Pageant- June 11,2024

Mayor Bowser's Centenarian Salute-July 10, 2024

7<sup>th</sup> Annual Brain Games-September 3, 2024

Falls Prevention Awareness Day 2024- September 10,2024

Mayor Bowser's 26th Annual Senior Holiday Celebration-November 12,2024

Ms. Senior DC Pageant 2025 Interest Flyer- January 13,2025

Red, White, and You Flyer- January 16, 2025

#### **Electronic Publications:**

DACL External Newsletter (Monthly publication to 8,646 subscribers)

DACL Ambassador Newsletter (Monthly publication to 210 subscribers)

DACL Internal Newsletter (Quarterly publication to 106 subscribers)

New Lead Agency Announcement - October 1, 2023

FY 2024 Alzheimer's Disease and Related Dementias (ADRD) Request for Applications (RFA) E-blast – October 10, 2023

DACL Senior Holiday Celebration Thank You E-blast - December 14, 2023

New Ward 8 Senior Wellness Center E-blast- March 26,2024

Join Us at Franklin Park for Darrell Green's Key to the City- October 17,2024

DACL Senior Programming Closed- January 6, 2025

Important Notice: Closure of DACL Senior Centers TODAY due to Snowfall- January 7, 2024

Important Notice: Closure of DACL Senior Centers TODAY due to Snowfall- February 12,

2025



# **DEPARTMENT OF AGING AND COMMUNITY LIVING**FY 2024 PERFORMANCE PLAN

**DECEMBER 6, 2023** 



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#### 1 DEPARTMENT OF AGING AND COMMUNITY LIVING

Mission: The mission of the Department of Aging and Community Living is to advocate, plan, implement, and monitor programs in health, education, and social services for the elderly; to promote longevity, independence, dignity, and choice for aged District residents, District residents with disabilities regardless of age, and caregivers; to ensure the rights of older adults and their families, and prevent their abuse, neglect, and exploitation; to uphold the core values of service excellence, respect, compassion, integrity, and accountability; and to lead efforts to strengthen service delivery and capacity by engaging community stakeholders and partners to leverage resources.

Services: DACL provides information, assistance, and outreach to District seniors, adults living with disabilities, and their caregivers in order to increase awareness and access to services and supports that will enable them to maintain their independence and quality of life in the community. The agency also offers adult day care, advocacy and legal services, caregiver respite and support, case management, education, fitness, health and wellness promotion, in-home support, long-term care counseling and support, nutrition counseling, recreation, and essential medical transportation that allow older District residents to age in place. Additionally, the agency management gives administrative support and the required tools to achieve operations and programmatic results, which is standard for all agencies using performance-based budgeting.

#### 2 2024 OBJECTIVES

#### Strategic Objective

Customer Information, Assistance and Outreach: Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.

Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote living well in the District.

Create and maintain a highly efficient, transparent, and responsive District government.

#### 3 2024 OPERATIONS

Operation Title	Operation Description	Type of Operation
-----------------	-----------------------	-------------------

Customer Information, Assistance and Outreach: Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.

	es and supports offered in the District.	D. I. C
Advocacy/Elder Rights	Provide legal and advocacy support and protective services for District residents age 60 or older in need of assistance with long-term care planning, quality of care disputes, estate and financial planning, and civil disputes.	Daily Service
Community Outreach and Special Events	Provide engaging socialization opportunities and community service and support awareness campaigns for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that combat social isolation, improve access to services, address the needs of LGBT seniors, and project a positive image of aging and people with disabilities.	Daily Service
Adult Protective Services	Adult Protective Services (APS) receives and investigates reports of alleged cases of abuse, neglect, and exploitation and self-neglect of vulnerable adults 18 years of age or older. APS conducts assessments and provides linkages to supports and provides services to mitigate against abuse, neglect, self-neglect, and exploitation.	Daily Service
Assistance and Referral, and Community Transition Services	Provide information on, connection to, and assistance with accessing home and community-based services, long-term care options, and public benefits for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers. Provide Community Transition Service.	Daily Service
Customer Information, Assistance and Outreach	Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.	Daily Service

Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote living well in the District.

and 61 various and browners in	wen in the Protition	
Nutrition Program	Provide prepared meals, fresh foods, and nutrition assistance to District residents age 60 or older that maintains or improves health and the ability to remain independent in the community.	Daily Service
Transportation	Provide transportation services to essential non-emergency medical appointments and social/recreational group trips.	Daily Service

#### (continued)

Operation Title	Operation Description	Type of Operation
In-home Services	Provide in-home adaptations, homemaker services and caregiver support for District residents age 60 or older to help manage activities of daily living, keep the home safe and prevent caregiver burnout.	Daily Service
Case Management and Nursing Home Transition Services	Provide core services and supports, such as case management and counseling services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers.	Daily Service
Senior Wellness Center/Fitness & Kingdom Care Village	Provide socialization, physical fitness, and wellness programs for District residents age 60 or older that promote healthy behaviors.	Daily Service

#### Create and maintain a highly efficient, transparent, and responsive District government.

Create and maintain a highly	Create and maintain a highly efficient, transparent,	Key Project
efficient, transparent, and	and responsive District government	
responsive District government		

### **4 2024 STRATEGIC INITIATIVES**

Title	Description	Proposed Completion Date
Implement a new Lead Agency service delivery model for DACL community dining sites.	In FY 24 DACL will develop and implement more robust programming and services at all of our community dining sites with the goal of identifying isolated seniors and connecting them to services and resources. We will work to increase daily participation at our dining sites by 10%.	9/30/2024
Combat Senior Isolation through digital programming	In FY24, DACL will provide homebound, home delivered meal clients with iPads, in-home wifi connection, tech support, and the opportunity to participate in a virtual dinning site and wellness center that will feature virtual programming specifically designed for older adults with limited mobility.	9/30/2024

#### 5 2024 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

#### Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023	FY 2024
					Target

Customer Information, Assistance and Outreach: Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.

•	•				
Percent of residents working with D.C.	Up is Better	84%	87%	83%	85%
Long-Term Care Ombudsman Program					
that self-report a satisfactory resolution					
to a complaint, concern, or problem					
Percent of callers looking for	Up is Better	35%	26%	25%	25%
information and assistance that heard					
about DACL services through the					
agency's outreach efforts					

Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote living well in the District.

Percent of family caregivers participating in D.C. Caregivers Institute that self-report an improved ability to provide care	Up is Better	96%	97%	100%	90%
Percent of residents attending Senior Wellness Centers that self-report an increase in awareness and practices of health habits	Up is Better	81%	89%	90%	80%
Percent of Emergencies Responded to Within 24 Hours by Adult Protective Services	Up is Better	100%	100%	100%	100%
Percent of referrals in non- emergency cases where initial client contact and investigation takes place within ten working days by Adult Protective Services	Up is Better	100%	90%	85%	85%

#### Workload Measures

Measure	FY 2021	FY 2022	FY 2023
Adult Protective Services			
Number of court Appointed	42	50	42
Guardians/Conservators			
Number of referrals received in	1,764	1,922	2,167
Adult Protective Services			
Number of cases investigated in Adult Protective Services	1,071	1,121	1,292
Advocacy/Elder Rights			
Number of hours of advocacy and	9,369.3	12,384.5	13,146.7
legal support provided to residents			
Number of hours of Long-Term	1,339.6	1,633.6	1,666.5
Care Ombudsman services			
provided to residents			
Assistance and Referral, and Commu	•		
Number of clients assisted under the State Health Insurance Program	3,417	3,485	5,342
Number of residents served by	2,106	1,902	1,514
DACL's Medicaid Enrollment Staff	2,100	1,702	,,514
Number of family/resident	9	276	277
council meetings attended at			
nursing facilities (to include virtual			
events during the PHE)			
Number of referrals from Nursing	270	315	250
Facilities			
Number of community transition	141	139	121
team cases closed	30/ F	77./	100.0
Average days to transition from Nursing Facilities (for clients who	126.5	116	190.8
have housing to return to)			
Average days to transition from	297.5	259.3	282.8
Nursing Facilities (for clients	277.3	237.3	202.0
without housing to return to)			
Number of calls received for	31,628	32,386	34,906
information, referral, and assistance			
through the Aging and Disability			
Resource Center			
Community Outreach and Special Ev	vents		
Number of community outreach	168	209	203
events held by the External Affairs			
and Communications Team, to			
include virtual programming during			
the public health emergency (PHE)	,		
Number of State Health	6	19	11
Insurance Program-specific events,			
to include virtual events during the PHE			
FILE			
Case Management and Nursing Hom	e Transition Services		

#### Workload Measures (continued)

Measure	FY 2021	FY 2022	FY 2023
Number of residents receiving case management	2,020	886	1,136
Number of residents transitioned from an institutional setting to the community	79	133	118
Number of residents receiving options counseling	2,506	3,161	3,129
In-home Services			
Number of residents receiving homemaker services	241	254	234
Number of residents receiving home adaptations	958	942	1,027
Nutrition Program			
Number of residents attending community dining sites	1,826	3,537	4,084
Number of residents receiving home-delivered meals	8,357	5,530	3,855
Number of residents participating in Eat Well, Live Better program	New in 2023	New in 2023	1,049
Senior Wellness Center/Fitness & Ki	ngdom Care Village		
Number of residents participating in Senior Wellness Center programs (not unduplicated)	1,589	2,178	1,997
Number of residents participating in Kingdom Care Village	New in 2023	New in 2023	60
Transportation			
Number of residents provided transportation to medical appointments	1,264	1,272	1,312
Number of residents provided transportation to social and recreational activities	0	1,270	1,799
Number of residents participating in Connector Card Program	New in 2023	New in 2023	2,512



# **DEPARTMENT OF AGING AND COMMUNITY LIVING**FY 2025 PERFORMANCE PLAN

**NOVEMBER 26, 2024** 



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#### 1 INTRODUCTION

This document presents the Fiscal Year 2025 Performance Plan for the Department of Aging and Community Living.

This Performance Plan is the first of two agency performance documents published each year. The Performance Plan is published twice annually – preliminarily in March when the Mayor's budget proposal is delivered, and again at the start of the fiscal year when budget decisions have been finalized. A companion document, the Performance Accountability Report (PAR), is published annually in January following the end of the fiscal year. Each PAR assesses agency performance relative to its annual Performance Plan.

Performance Plan Structure: Performance plans are comprised of agency Objectives, Administrative Structures (such as Divisions, Administrations, and Offices), Activities, Projects and related performance measures. The following describes these plan components, and the types of performance measures agencies use to assess their performance.

*Objectives*: Objectives are statements of the desired benefits that are expected from the performance of an agency's mission. They describe the goals of the agency.

Administrative Structures: Administrative Structures represent the organizational units of an agency, such as Departments, Divisions, or Offices.

Activities: Activities represent the programs and services an agency provides. They reflect what an agency does on a regular basis (e.g., processing permits).

Projects: Projects are planned efforts that end once a particular outcome or goal is achieved.

Measures: Performance Measures may be associated with any plan component, or with the agency overall. Performance Measures can answer broad questions about an agency's overall performance or the performance of an organizational unit, a program or service, or the implementation of a major project. Measures can answer questions like "How much did we do?", "How well did we do it?", "How quickly did we do it?", and "Is anyone better off?" as described in the table below. Measures are printed throughout the Performance Plan, as they may be measuring an objective, an administrative structure, an activity, or be related to the agency performance as a whole.

Measure Type	Measure Description	Example
Quantity	Quantity measures assess the volume of work an agency performs. These measures can describe the inputs (e.g., requests or cases) that an agency receives or the work that an agency completes (e.g., licenses issued or cases closed). Quantity measures often start with the phrase "Number of".	"Number of public art projects completed"
Quality	Quality measures assess how well an agency's work meets standards, specifications, resident needs, or resident expectations. These measures can directly describe the quality of decisions or products or they can assess resident feelings, like satisfaction.	"Percent of citations issued that were appealed"

#### (continued)

Measure Type	Measure Description	Example
Efficiency	Efficiency measures assess the resources an agency used to perform its work and the speed with which that work was performed. Efficiency measures can assess the unit cost to deliver a product or service, but typically these measures assess describe completion rates, processing times, and backlog.	"Percent of claims processed within 10 business days"
Outcome	Outcome measures assess the results or impact of an agency's work. These measures describe the intended ultimate benefits associated with a program or service.	"Percent of families returning to homelessness within 6- 12 months"
Context	Context measures describe the circumstances or environment that the agency operates in. These measures are typically outside of the agency's direct control.	"Recidivism rate for 18-24 year-olds"
District-wide Indicators	District-wide indicators describe demographic, economic, and environmental trends in the District of Columbia that are relevant to the agency's work, but are not in the control of a single agency.	"Area median income"

Agencies set targets for most performance measures before the start of the fiscal year. Targets may represent goals, requirements, or national standards for a performance measure. Agencies strive to achieve targets each year, and agencies provide explanations for targets that are not met at the end of the fiscal year in the subsequent Performance Accountability Report. Not all measures are associated with a target. For example, newly added measures do not require targets for the first year, as agencies determine a data-informed benchmark. Additionally, change in some quantity or context measures and District-wide indicators may not indicate better or worse performance, but are "neutral" measures of demand or input, or are outside of the agency's direct control. In some cases the relative improvement of a measure over a prior period is a more meaningful indicator than meeting or exceeding a particular numerical goal, so a target is not set.

#### 2 DEPARTMENT OF AGING AND COMMUNITY LIVING OVERVIEW

Mission: The mission of the Department of Aging and Community Living is to advocate, plan, implement, and monitor programs in health, education, and social services for the elderly; to promote longevity, independence, dignity, and choice for aged District residents, District residents with disabilities regardless of age, and caregivers; to ensure the rights of older adults and their families, and prevent their abuse, neglect, and exploitation; to uphold the core values of service excellence, respect, compassion, integrity, and accountability; and to lead efforts to strengthen service delivery and capacity by engaging community stakeholders and partners to leverage resources.

Summary of Services: DACL provides information, assistance, and outreach to District seniors, adults living with disabilities, and their caregivers in order to increase awareness and access to services and supports that will enable them to maintain their independence and quality of life in the community. The agency also offers adult day care, advocacy and legal services, caregiver respite and support, case management, education, fitness, health and wellness promotion, in-home support, long-term care counseling and support, nutrition counseling, recreation, and essential medical transportation that allow older District residents to age in place. Additionally, the agency management gives administrative support and the required tools to achieve operations and programmatic results, which is standard for all agencies using performance-based budgeting.

#### Objectives:

- 1. Customer Information, Assistance and Outreach
- 2. Home and Community-Based Supports
- 3. Efficient, Transparent, and Responsive Government

#### Activities:

- 1. Advocacy/Elder Rights
- 2. Community Outreach and Special Events
- 3. Transportation
- 4. In-home Services
- 5. Adult Protective Services
- 6. Assistance and Referral, and Community Transition Services
- 7. Senior Wellness Center/Fitness & Kingdom Care Village
- 8. Create and maintain a highly efficient, transparent, and responsive District government
- 9. Customer Information, Assistance and Outreach
- 10. Nutrition Program
- 11. Case Management and Nursing Home Transition Services

#### **3 OBJECTIVES**

#### 3.1 CUSTOMER INFORMATION, ASSISTANCE AND OUTREACH

Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Percent of callers looking for information and assistance that heard about DACL services through the agency's outreach efforts	Outcome	Up is Better	25%	29%	25%
Percent of residents working with D.C. Long-Term Care Ombudsman Program that self-report a satisfactory resolution to a complaint, concern, or problem	Outcome	Up is Better	83%	87%	85%

#### 3.2 HOME AND COMMUNITY-BASED SUPPORTS

Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote living well in the District.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Percent of Emergencies Responded to Within 24 Hours by Adult Protective Services	Efficiency	Up is Better	100%	100%	100%
Percent of referrals in non- emergency cases where initial client contact and investigation takes place within ten working days by Adult Protective Services	Outcome	Up is Better	85%	86%	85%
Percent of residents attending Senior Wellness Centers that self-report an increase in awareness and practices of health habits	Outcome	Up is Better	90%	90%	80%

#### 3.3 EFFICIENT, TRANSPARENT, AND RESPONSIVE GOVERNMENT

Create and maintain a highly efficient, transparent, and responsive District government.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Percent of agency staff who were employed as Management Supervisory Service (MSS) employees prior to 4/1 of the fiscal year that had completed an Advancing Racial Equity (AE204) training facilitated by ORE within the past two years	Outcome	Up is Better	45%	93.33%	No Target Set
Percent of employees that are District residents	Outcome	Up is Better	39.25%	42.48%	No Target Set
Percent of new hires that are current District residents and received a high school diploma from a DCPS or a District Public Charter School, or received an equivalent credential from the District of Columbia	Outcome	Up is Better	38.6%	21.43%	No Target Set
Percent of new hires that are District residents	Outcome	Up is Better	75.7%	72.73%	No Target Set
Percent of required contractor evaluations submitted to the Office of Contracting and Procurement on time	Outcome	Up is Better	0%	No incidents	No Target Set

#### 4 ACTIVITIES

#### 4.1 ADVOCACY/ELDER RIGHTS

Provide legal and advocacy support and protective services for District residents age 60 or older in need of assistance with long-term care planning, quality of care disputes, estate and financial planning, and civil disputes.

Related Measures	Measure Type	Directionalit	y FY2023	FY2024	FY2025 Target
Number of hours of advocacy and legal support provided to residents	Quantity	Up is Better	13146.7	14,447	*
Number of hours of Long-Term Care Ombudsman services provided to residents	Quantity	Neutral	1666.49	1,501	*

<sup>\*</sup>Specific targets are not set for this measure

#### 4.2 COMMUNITY OUTREACH AND SPECIAL EVENTS

Provide engaging socialization opportunities and community service and support awareness campaigns for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that combat social isolation, improve access to services, address the needs of LGBT seniors, and project a positive image of aging and people with disabilities.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Number of community outreach events held by the External Affairs and Communications Team	Quantity	Up is Better	203	259	*
Number of State Health Insurance Program-specific events	Outcome	Up is Better	11	8	•

<sup>\*</sup>Specific targets are not set for this measure

#### 4.3 TRANSPORTATION

Provide transportation services to essential non-emergency medical appointments and social/recreational group trips.

Related Measures	Measure Type	Directionality FY2023	FY2024	FY2025 Target
Number of residents participating in Connector Card Program	Outcome	Up is Better 2,512	2,661	*

#### (continued)

Related Measures	Measure Type	Directionality FY2023	FY2024	FY2025 Target
Number of residents provided transportation to medical appointments	Outcome	Up is Better 1,312	1,281	*
Number of residents provided transportation to social and recreational activities	Outcome	Up is Better 1,799	2,270	*

<sup>\*</sup>Specific targets are not set for this measure

#### 4.4 IN-HOME SERVICES

Provide in-home adaptations, homemaker services and caregiver support for District residents age 60 or older to help manage activities of daily living, keep the home safe and prevent caregiver burnout.

Related Measures	Measure Type	Directionality FY:	2023 FY2024	FY2025 Target
Number of residents receiving home adaptations	Quantity	Up is Better 1,02	27 796	*
Number of residents receiving homemaker services	Outcome	Up is Better 234	193	*

<sup>\*</sup>Specific targets are not set for this measure

#### 4.5 ADULT PROTECTIVE SERVICES

Adult Protective Services (APS) receives and investigates reports of alleged cases of abuse, neglect, and exploitation and self-neglect of vulnerable adults 18 years of age or older. APS conducts assessments and provides linkages to supports and provides services to mitigate against abuse, neglect, self-neglect, and exploitation.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Number of cases investigated in Adult Protective Services	Outcome	Neutral	1,292	1,193	*
Number of court Appointed Guardians/Conservators	Outcome	Neutral	42	31	*
Number of referrals received in Adult Protective Services	Outcome	Neutral	2,167	2,266	*

<sup>\*</sup>Specific targets are not set for this measure

#### 4.6 ASSISTANCE AND REFERRAL, AND COMMUNITY TRANSITION SERVICES

Provide information on, connection to, and assistance with accessing home and community-based services, long-term care options, and public benefits for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers. Provide Community Transition Service.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Average days to transition from Nursing Facilities (for clients who have housing to return to)	Outcome	Down is Better	190.8	236	*
Average days to transition from Nursing Facilities (for clients without housing to return to)	Outcome	Down is Better	282.8	439	*
Number of calls received for information, referral, and assistance through the Aging and Disability Resource Center	Outcome	Neutral	34,906	35,551	*
Number of clients assisted under the State Health Insurance Program	Outcome	Up is Better	5,342	5,546	*
Number of community transition team cases closed	Outcome	Up is Better	121	145	*
Number of family/resident council meetings attended at nursing facilities (to include virtual events during the PHE)	Outcome	Up is Better	277	411	*
Number of referrals from Nursing Facilities	Outcome	Up is Better	250	264	*
Number of residents served by DACL's Medicaid Enrollment Staff	Quantity	Up is Better	1,514	1,680	•

<sup>\*</sup>Specific targets are not set for this measure

#### 4.7 SENIOR WELLNESS CENTER/FITNESS & KINGDOM CARE VILLAGE

Provide socialization, physical fitness, and wellness programs for District residents age 60 or older that promote healthy behaviors.

Related Measures	Measure Type	Directionality FY2023	FY2024	FY2025 Target
Number of residents participating in Kingdom Care Village	Quantity	Up is Better 60	70	*

#### (continued)

Related Measures	Measure Type	Directionality FY2023	FY2024	FY2025 Target
Number of residents participating in Senior Wellness Center programs (not unduplicated)	Quantity	Up is Better 1,997	1,975	*

<sup>\*</sup>Specific targets are not set for this measure

# 4.8 CREATE AND MAINTAIN A HIGHLY EFFICIENT, TRANSPARENT, AND RESPONSIVE DISTRICT GOVERNMENT

Create and maintain a highly efficient, transparent, and responsive District government.

No Related Measures

#### 4.9 CUSTOMER INFORMATION, ASSISTANCE AND OUTREACH

Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.

No Related Measures

#### 4.10 NUTRITION PROGRAM

Provide prepared meals, fresh foods, and nutrition assistance to District residents age 60 or older that maintains or improves health and the ability to remain independent in the community.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Number of residents attending community dining sites	Outcome	Up is Better	4,084	4,443	*
Number of residents participating in Eat Well, Live Better program	Quantity	Up is Better	1,049	840	*
Number of residents receiving home-delivered meals	Quantity	Up is Better	3,855	2,961	*

<sup>\*</sup>Specific targets are not set for this measure

#### 4.11 CASE MANAGEMENT AND NURSING HOME TRANSITION SERVICES

Provide core services and supports, such as case management and counseling services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers.

Related Measures	Measure Type	Directionality	FY2023	FY2024	FY2025 Target
Number of residents receiving case management	Outcome	Up is Better	1,136	1,480	*
Number of residents receiving options counseling	Quantity	Up is Better	3,129	1,752	*
Number of residents transitioned from an institutional setting to the community	Outcome	Up is Better	118	103	*

<sup>\*</sup>Specific targets are not set for this measure

#### **5 PROJECTS**

#### 5.1 EXPAND SENIOR VILLAGES SERVICES IN WARD 7

Proposed Completion Date: September 30, 2025

This initiative aims to ensure that seniors in Ward 7 have equitable access to the senior village service model that is available in other wards of the city. Senior villages provide a comprehensive support network, including transportation, home maintenance, social activities, and health programs, allowing seniors to age in place with dignity and independence. By expanding these services to Ward 7, we aim to bridge the gap in resources and support, fostering a community where all seniors can thrive regardless of their geographic location.

# 5.2 EXPAND ALZHEIMER'S DISEASE AND RELATED DEMENTIAS (ADRD) SERVICES AMONG SENIORS ACROSS THE DISTRICT

Proposed Completion Date: September 30, 2025

This initiative focuses on providing comprehensive support to seniors across the District affected by Alzheimer's Disease and Related Dementias (ADRD). It aims to increase access to early diagnosis, specialized care, and community-based resources while offering robust support and education for caregivers. This initiative strives to improve the quality of life for seniors with ADRD and their families through partnerships with healthcare providers and public awareness campaigns.

# COMPENSATION COLLECTIVE BARGAINING AGREEMENT

#### **BETWEEN**

# THE DISTRICT OF COLUMBIA GOVERNMENT AND

## **COMPENSATION UNITS 1 AND 2**

EFFECTIVE October 1, 2017 through September 30, 2021

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#### **PREAMBLE**

This Compensation Agreement is entered into between the Government of the District of Columbia and the undersigned labor organizations representing units of employees comprising Compensation Units 1 and 2, as certified by the Public Employee Relations Board (PERB).

The Agreement was reached after negotiations during which the parties were able to negotiate on any and all negotiable compensation issues, and contains the full agreement of the parties as to all such compensation issues. The Agreement shall not be reconsidered during its life nor shall either party make any changes in compensation for the duration of the Agreement unless by mutual consent or as required by law.

#### ARTICLE 1: WAGES

#### SECTION A: FISCAL YEAR 2018:

Effective the first day of the first full pay period beginning on or after October 1, 2017, the FY 2018 salary schedules of employees employed in bargaining units as certified and assigned to Compensation Units 1 and 2 by the Public Employees Relations Board shall be adjusted by 3%.

#### **SECTION B:** FISCAL YEAR 2019:

Effective the first day of the first full pay period beginning on or after October 1, 2018, the FY 2019 salary schedules of employees employed in bargaining units as certified and assigned to Compensation Units 1 & 2 by the Public Employees Relations Board shall be adjusted by 2%.

#### **SECTION C:** FISCAL YEAR 2020:

Effective the first day of the first full pay period beginning on or after October 1, 2019, the FY 2020 salary schedules of employees employed in bargaining units as certified and assigned to Compensation Units 1 & 2 by the Public Employees Relations Board shall be adjusted by 3%.

#### **SECTION D:** FISCAL YEAR 2021:

- 1. Effective the first day of the first full pay period beginning on or after October 1, 2020, the FY 2021 salary schedules of employees employed in bargaining units as certified and assigned to Compensation Units 1 & 2 by the Public Employees Relations Board shall be adjusted by 3.5%.
- 2. A portion of the cost of the District's proposal to increase wages for FY 18 3%, FY 19 2%, FY 20 3%, and FY 20 3.5% will be paid for from a portion of the funds set aside by the Bowser Administration for Compensation and Classification Reform. As a result, the Union will withdraw its Compensation and Classification Reform grievances in their entirety (both master and individual grievances).

#### ARTICLE 2: METRO PASS

The District of Columbia Government shall subsidize the cost of monthly transit passes for personal use by employees by not less than fifty (\$50.00) per month for employees who purchase and use such passes to commute to and from work. The metro transit benefit will roll over from month to month for employees who access the benefit. Any benefit not accessed by the end of the calendar year will revert back to the District of Columbia government.

#### ARTICLE 3: PRE-PAID LEGAL PLAN

#### **SECTION A:**

The Employer shall make a monthly contribution of twelve dollars and fifty cents (\$12.50) in FY 2018 for each bargaining unit member toward a pre-paid legal services plan. The Employer shall make a monthly contribution of fifteen dollars (\$15.00) in FY 2019 for each bargaining unit member toward a pre-paid legal services plan. The Employer shall make a monthly contribution of seventeen dollars and fifty cents (\$17.50) in FY 20 for each bargaining unit member toward a pre-paid legal services plan. For each fiscal year, the Employer shall make monthly contributions directly to the designated provider of the legal services program.

#### **SECTION B**:

The plan shall be contracted for by the Union subject to a competitive bidding process where bidders are evaluated and selected by the Union. The District may present a proposed contract which shall be evaluated on the same basis as other bidders. The contract shall provide that the Employer will be held harmless from any liability arising out of the implementation and administration of the plan by the benefit provider, that the benefit provider will supply utilization statistics to the Employer and the Union upon request for each year of the contract, and that the benefit provider shall bear all administrative costs.

#### **SECTION C:**

The parties shall meet to develop procedures to implement the legal plan which shall be binding upon the benefit provider. The procedures shall include an enrollment process.

#### **SECTION D:**

To be selected for a contract under this Article, the benefit provider must maintain an office in the District of Columbia; be incorporated in the District and pay a franchise tax and other applicable taxes; have service providers in the District; and maintain a District bank account.

### **SECTION E:**

The Employer's responsibility under the terms of this Article shall be as outlined in Section C of this Article and to make premium payments as is required under Section A of this Article. To the extent that any disputes or inquiries are made by the legal services provider chosen by the Union, those inquiries shall be made exclusively to the Union. The Employer shall only be required to communicate with the Union to resolve any disputes that may arise in the administration of this Article.

ARTICLE 4: DISTRICT OF COLUMBIA NEGOTIATED EMPLOYEE ASSISTANCE HOME PURCHASE PROGRAM

### **SECTION A:**

The Parties shall continue the Joint Labor-Management Taskforce on Employee Housing.

### **SECTION B:**

Pursuant to the DPM, Part 1, Chapter 3 §301, the District provides a preference for District residents in employment. In order to encourage employees to live and work in the District of Columbia, a joint Labor-Management Task Force on Employee Housing was established during previous negotiations with Compensation Units 1 & 2. The Taskforce strives to inform employees of the programs currently available for home ownership in the District of Columbia. Additionally, the Taskforce collaborates with other government agencies including the Department of Housing and Community Development and the District's Housing Finance Agency to further affordable housing opportunities for bargaining unit employees, who have been employed by the District Government for at least one year.

### **SECTION C**:

The parties agree that \$500,000.00 will be set aside to be used toward Negotiated employee Assistance Home Purchase Program (NEAHP) for the duration of the Agreement. If at any time the funds set aside have been depleted, the Parties will promptly convene negotiations to provide additional funds for the program.

### **SECTION D**:

Any funds set aside in Fiscal Years 2018, 2019, 2020, and 2021 shall be available for expenditure in that fiscal year or any other fiscal year covered by the Compensation Units 1 and 2 Agreement. All funds set aside for housing incentives shall be expended or obligated prior to the expiration of the Compensation Units 1 and 2 Agreement for FY 2018 – FY 2021.

### ARTICLE 5: BENEFITS COMMITTEE

### **SECTION A:**

The parties agree to continue their participation on the District's Joint Labor-Management Benefits Committee for the purpose of addressing the benefits of employees in Compensation Units 1 and 2. The Benefits Committee shall meet quarterly, in January, April, July and October of each year.

### **SECTION B:** RESPONSIBILITIES:

The Parties shall be authorized to consider all matters that concern the benefits of employees in Compensation Units 1 and 2 that are subject to mandatory bargaining between the parties. The Parties shall be empowered to address such matters only to the extent granted by the Unions in Compensation Units 1 and 2 and the District of Columbia Government. The parties agree to apply a system of expedited arbitration if necessary to resolve issues that are subject to mandatory bargaining. The Committee may, by consensus, discuss and consider other benefit issues that are not mandatory bargaining subjects.

### **SECTION C:**

### The Committee shall:

- 1. Monitor the quality and level of services provided to covered employees under existing Health, Optical and Dental Insurance Plans for employees in Compensation Units 1 and 2.
- 2. Recommend changes and enhancements in Health, Optical and Dental benefits for employees in Compensation Units 1 and 2 consistent with Chapter 6, Subchapter XXI of the D.C. Official Code (2001 ed.).
- 3. With the assistance of the Office of Contracting and Procurement, evaluate criteria for bids, make recommendations concerning the preparation of solicitation of bids and make recommendations to the contracting officer concerning the selection of providers following the receipt of bids, consistent with Chapter 4 of the D.C. Official Code (2001 ed.).
- 4. Following the receipt of bids to select health, dental, optical, life and disability insurance providers, the Union's Chief Negotiator shall be notified to identify no more than two individuals to participate in the RFP selection process.
- 5. Explore issues concerning the workers' compensation system that affect employees in Compensation Units 1 and 2 consistent with Chapter 6, Subchapter XXIII of the D.C. Official Code (2001 ed.).

6. The Union shall be notified of proposed benefit programs to determine the extent to which they impact employees in Compensation Units 1 and 2. Upon notification, the Union shall inform the Office of Labor Relations and Collective Bargaining within ten (10) calendar days to discuss any concerns it has regarding the impact on employees in Compensation Units 1 and 2.

### ARTICLE 6: BENEFITS

### **SECTION A:** LIFE INSURANCE:

- 1. Life insurance is provided to covered employees in accordance with §1-622.01, *et seq.* of the District of Columbia Official Code (2001 Edition) and Chapter 87 of Title 5 of the United States Code.
  - (a) District of Columbia Official Code §1-622.03 (2001 Edition) requires that benefits shall be provided as set forth in §1-622.07 to all employees of the District first employed after September 30, 1987, except those specifically excluded by law or by rule.
  - (b) District of Columbia Official Code §1-622.01 (2001 Edition) requires that benefits shall be provided as set forth in Chapter 87 of Title 5 of the United States Code for all employees of the District government first employed before October 1, 1987, except those specifically excluded by law or rule and regulation.
- 2. The current life insurance benefits for employees hired on or after October 1, 1987 are: The District of Columbia provides life insurance in an amount equal to the employee's annual salary rounded to the next thousand, plus an additional \$2,000. Employees are required to pay two-thirds (2/3) of the total cost of the monthly premium. The District Government shall pay one-third (1/3) of the total cost of the premium. Employees may choose to purchase additional life insurance coverage through the District Government. These additions to the basic coverage are set-forth in the schedule below:

Optional Plan	Additional Coverage	Premium Amount
Option A – Standard	Provides \$10,000 additional coverage	Cost determined by age
Option B – Additional	Provides coverage up to five times the employee's annual salary	Cost determined by age and employee's salary
Option C – Family	Provides \$5,000 coverage for the eligible spouse and \$2,500 for each eligible child.	Cost determined by age.

Employees must contact their respective personnel offices to enroll or make changes in their life insurance coverage.

### **SECTION B:** HEALTH INSURANCE:

- 1. Pursuant to D.C. Official Code §1-621.02 (2001 Edition), all employees covered by this agreement and hired after September 30, 1987, shall be entitled to enroll in group health insurance coverage provided by the District of Columbia.
  - (a) Health insurance coverage shall provide a level of benefits comparable to the plan(s) provided on the effective date of this agreement. Benefit levels shall not be reduced during the term of this agreement except by mutual agreement of the District, representatives of Compensation Units 1 and 2 and the insurance carrier(s). District employees are required to execute an enrollment form in order to participate in this program.
  - (b) The District may elect to provide additional health care providers for employees employed after September 30, 1987, provided that such addition of providers does not reduce the current level of benefits provided to employees. Should the District Government decide to expand the list of eligible providers, the District shall give Compensation Units 1 & 2 representatives notice of the proposed additions.
  - (c) Employees are required to contribute 25% of the total premium cost of the employee's selected plan. The District of Columbia Government shall contribute 75% of the premium cost of the employee's selected plan.
- 2. Pursuant to D.C. Official Code §1-621.01 (2001 Edition), all District employees covered by this agreement and hired before October 1, 1987, shall be eligible to participate in group health insurance coverage provided through the Federal Employees Health Benefits Program (FEHB) as provided in Chapter 89 of Title 5 of the United States Code. This program is administered by United States Office of Personnel Management.
- 3. The plan descriptions shall provide the terms of coverage and administration of the respective plans. Employees and union representatives are entitled to receive a copy of the summary plan description upon request. Additionally, employees and union representatives are entitled to review copies of the actual plan description upon advance request.

### **SECTION C: OPTICAL AND DENTAL:**

- 1. The District shall provide Optical and Dental Plan coverage at a level of benefits comparable to the plan(s) provided on the effective date of this agreement. Benefit levels shall not be reduced during the term of this agreement except by mutual agreement of the District, the Union and the insurance carrier(s). District employees are required to execute an enrollment form in order to participate in the Optical and Dental program.
- 2. The District may elect to provide additional Optical and/or Dental providers, provided that such addition of providers does not reduce the current level of benefits provided to employees. Should the District Government decide to expand the list of eligible providers, the District shall give Compensation Units 1 & 2 representatives notice of the proposed additions.

### SECTION D: SHORT-TERM DISABILITY INSURANCE PROGRAM

Employees covered by this Agreement shall be eligible to enroll, at their own expense, in the District's Short-Term Disability Insurance Program, which provides for partial income replacement when employees are required to be absent from duty due to a non-work-related qualifying medical condition. Employees may use income replacement benefits under the program in conjunction with annual or sick leave benefits provided for in this Agreement.

### SECTION E: ANNUAL LEAVE:

- 1. In accordance with D.C. Official Code §1-612.03 (2001 Edition), full-time employees covered by the terms of this agreement are entitled to:
  - (a) one-half (1/2) day (4 hours) for each full biweekly pay period for an employee with less than three years of service (accruing a total of thirteen (13) annual leave days per annum);
  - (b) three-fourths (3/4) day (6 hours) for each full biweekly pay period, except that the accrual for the last full biweekly pay period in the year is one and one-fourth days (10 hours), for an employee with more than three (3) but less than fifteen (15) years of service (accruing a total of twenty (20) annual leave days per annum); and,
  - (c) one (1) day (8 hours) for each full biweekly pay period for an employee with fifteen (15) or more years of service (accruing a total of twenty-six (26) annual leave days per annum).
- **2.** Part-time employees who work at least 40 hours per pay period earn annual leave at one-half the rate of full-time employees.
- 3. Employees shall be eligible to use annual leave in accordance with the District of Columbia laws.

### **SECTION F: SICK LEAVE:**

- 1. In accordance with District of Columbia Official Code §1-612.03 (2001 Edition), a full-time employee covered by the terms of this agreement may accumulate up to thirteen (13) sick days in a calendar year.
- 2. Part-time employees for whom there has been established in advance a regular tour of duty of a definite day or hour of any day during each administrative workweek of the biweekly pay period shall earn sick leave at the rate of one (1) hour for each twenty (20) hours of duty. Credit may not exceed four (4) hours of sick leave for 80 hours of duty in any pay period. There is no credit of leave for fractional parts of a biweekly pay period either at the beginning or end of an employee's period of service.

### **SECTION G:** OTHER FORMS OF LEAVE:

- 1. Military Leave: An employee is entitled to leave, without loss of pay, leave, or credit for time of service as reserve members of the armed forces or as members of the National Guard to the extent provided in D.C. Official Code §1-612.03(m) (2001 Edition).
- 2. Court Leave: An employee is entitled to leave, without loss of pay, leave, or service credit during a period of absence in which he or she is required to report for jury duty or to appear as a witness on behalf of the District of Columbia Government, or the Federal or a state or local government to the extent provided in D.C. Official Code §1-612.03(1) (2001 Edition).

### 3. Funeral Leave:

- a. An employee is entitled to three (3) days of leave, without loss of pay, leave, or service credit to make arrangements for or to attend the funeral or memorial service for an immediate relative. In addition, the Employer shall grant an employee's request for annual or compensatory time up to three (3) days upon the death of an immediate relative. Approval of additional time shall be at the Employer's discretion. However, requests for leave shall be granted unless the Agency's ability to accomplish its work would be seriously impaired.
- **b.** For the purpose of this section "immediate relative" means the following relatives of the employee: an individual who is related to the employee by blood, marriage, adoption, or domestic partnership as father, mother, child, husband, wife, sister, brother, aunt uncle, grandparent, grandchild, or similar familial relationship; an individual for whom the employee is the legal guardian; or fiancé, fiancée, or domestic partner of the employee.
- c. An employee is entitled to not more than three (3) days of leave, without loss of pay, leave, or service credit to make arrangements for or to attend the funeral or memorial service for a family member who died as a result of a wound, disease or injury incurred while serving as a member of the armed forces in a combat zone to the extent provided in D.C. Official Code §1-612.03(n) (2001 Edition).

### **SECTION H: PRE-TAX BENEFITS:**

- 1. Employee contributions to benefits programs established pursuant to D.C. Official Code §1-611.19 (2001 ed.), including the District of Columbia Employees Health Benefits Program, may be made on a pre-tax basis in accordance with the requirements of the Internal Revenue Code and, to the extent permitted by the Internal Revenue Code, such pre-tax contributions shall not effect a reduction of the amount of any other retirement, pension, or other benefits provided by law.
- 2. To the extent permitted by the Internal Revenue Code, any amount of contributions made on a pre-tax basis shall be included in the employee's contributions to existing life insurance, retirement system, and for any other District government program keyed to the employee's scheduled rate of pay, but shall not be included for the purpose of computing Federal or District income tax withholdings, including F.I.C.A., on behalf of any such employee.

### **SECTION I: RETIREMENT:**

- 1. CIVIL SERVICE RETIREMENT SYSTEM (CSRS): As prescribed by 5 U.S.C. §8401 and related chapters, employees first hired by the District of Columbia Government before October 1, 1987, are subject to the provisions of the CSRS, which is administered by the U.S. Office of Personnel Management. Under Optional Retirement the aforementioned employee may choose to retire when he/she reaches:
  - (a) Age 55 and 30 years of service;
  - **(b)** Age 60 and 20 years of service;
  - (c) Age 62 and 5 years of service.

Under Voluntary Early Retirement, which must be authorized by the U.S. Office of Personnel Management, an employee may choose to retire when he/she reaches:

- (a) Age 50 and 20 years of service;
- **(b)** Any age and 25 years of service.

The pension of an employee who chooses Voluntary Early Retirement will be reduced by 2% for each year under age 55.

# 2. CIVIL SERVICE RETIREMENT SYSTEM: SPECIAL RETIREMENT PROVISIONS FOR LAW ENFORCEMENT OFFICERS:

Employees first hired by the District of Columbia Government before October 1, 1987, who are subject to the provisions of the CSRS and determined to be:

- (a) a "law enforcement officer" within the meaning of 5 U.S.C. §8331(20)(D); and
- (b) eligible for benefits under the special retirement provision for law enforcement officers;

shall continue to have their retirement benefits administered by the U. S. Office of Personnel Management in accordance with applicable law and regulation.

### 3. DEFINED CONTRIBUTION PENSION PLAN:

Section A:

The District of Columbia shall continue the Defined Contribution Pension Plan currently in effect which includes:

(1) All eligible employees hired by the District on or after October 1, 1987, are enrolled into the defined contribution pension plan.

- (2) As prescribed by §1-626.09(c) of the D.C. Official Code (2001 Edition) after the completion of one year of service, the District shall contribute an amount not less than 5% of their base salary to an employee's Defined Contribution Pension Plan account. The District government funds this plan; there is no employee contribution to the Defined Contribution Pension Plan.
- (3) As prescribed by §1-626.09(d) of the D.C. Official Code (2001 Edition) the District shall contribute an amount not less than an additional .5% of a detention officer's base salary to the same plan.
  - (4) Compensation Units 1 and 2 Joint Labor Management Technical Advisory Pension Reform Committee
    - (a) Establishment of the Joint Labor-Management Technical Advisory Pension Reform Committee (JLMTAPRC or Committee)
      - (1) The Parties agree that employees should have the security of a predictable level of income for their retirement after a career in public service. In order to support the objective of providing retirement income for employees hired on or after October 1, 1987, the District shall plan and implement an enhanced retirement program effective October 1, 2008. The enhanced program will consist of a deferred compensation component and a defined benefit component.
      - (2) Accordingly, the Parties agree that the JLMTAPRC is hereby established for the purpose of developing an enhanced retirement program for employees covered by the Compensation Units 1 and 2 Agreement.

### (b) Composition of the JLMTAPRC

The Joint Labor-Management Technical Advisory Pension Reform Committee will be composed of six (6) members, three (3) appointed by labor and three (3) appointed by management, and the Chief Negotiators (or his/her designee) of Compensation Units 1 and 2. Appointed representatives must possess a pension plan background including but not limited to consulting, financial or actuarial services. In addition, an independent consulting firm with demonstrated experience in pension plans design and actuarial analysis will support the Committee.

### (c) Responsibilities of the JLMTAPRC

The Committee shall be responsible to:

- Plan and design an enhanced retirement program for employees hired on or after October 1, 1987 with equitable sharing of costs and risks between employee and employer;
- Establish a formula cap for employee and employer contributions;
- Establish the final compensation calculation using the highest three-year consecutive average employee wages;
- Include retirement provisions such as disability, survivor and death benefits, health and life insurance benefits;
- Design a plan sustainable within the allocated budget;
- Draft and support legislation to amend the D.C. Code in furtherance of the "Enhanced Retirement Program."

### (d) Duration of the Committee

The Committee shall complete and submit a report with its recommendations to the City Administrator for the District of Columbia within one hundred and twenty (120) days after the effective date of the Compensation Units 1 and 2 Agreement.

### 4. TIAA-CREF PLAN:

For eligible education service employees at the University of the District of Columbia hired by the University or a predecessor institution, the University will contribute an amount not less than seven percent (7%) of their base salary to the Teachers Insurance and Annuity Association College Retirement Equities Fund (TIAA-CREF).

### **SECTION J:** HOLIDAYS:

- 1. As prescribed by D.C. Official Code §1-612.02 (2001 Edition) the following legal public holidays are provided to all employees covered by this agreement:
  - (a) New Year's Day, January 1st of each year:
  - (b) Dr. Martin Luther King, Jr.'s Birthday, the 3rd Monday in January of each year:
  - (c) Washington's Birthday, the 3rd Monday in February of each year;
  - (d) Emancipation Day, April 16<sup>th</sup>;
  - (e) Memorial Day, the last Monday in May of each year;
  - (f) Independence Day, July 4th of each year;
  - (g) Labor Day, the 1st Monday in September of each year;
  - (h) Columbus Day, the 2nd Monday in October of each year:
  - (i) Veterans Day, November 11th of each year;
  - (j) Thanksgiving Day, the 4th Thursday in November of each year;
  - (k) Christmas Day, December 25th of each year; and
  - (l) Inauguration Day, January 20<sup>th</sup> of each 4<sup>th</sup> year

2. When an employee, having a regularly scheduled tour of duty is relieved or prevented from working on a day District agencies are closed by order of the Mayor, he or she is entitled to the same pay for that day as for a day on which an ordinary day's work is performed.

ARTICLE 7: OVERTIME

**SECTION A:** Overtime Work:

Hours of work authorized in excess of an employees assigned tour of duty in a day or forty (40) hours in a pay status in a work week shall be overtime work for which an employee shall receive either overtime pay or compensatory time unless the employee has used unscheduled leave during the forty (40) hour work week. The unscheduled leave rule will not apply when an employee has worked (back-to-back shifts) and takes unscheduled leave for an eight (8) hour period following the back-to-back shift or where an employee has indicated his/her preference not to work overtime and the Employer has no other option but to order the employee to work overtime. Scheduled leave is leave requested and approved prior to the close of the preceding shift.

### **SECTION B:** Compressed, Alternate and Flexible Schedules:

- 1. Compressed, Alternate and Flexible schedules may be jointly determined within a specific work area that modifies this overtime provision (as outlined in Section A of this Article) but must be submitted to the parties to this contract prior to implementation. This Agreement to jointly determine compressed schedules does not impact on the setting of the tour of duty.
- 2. When an employee works a Compressed, Alternate, and Flexible schedule, which generally means (1) in the case of a full-time employee, an 80-hour biweekly basic work requirement which is scheduled for less than 10 workdays, and (2) in the case of a part-time employee, a biweekly basic work requirement of less than 80 hours which is scheduled for less than 10 workdays, the employee would receive overtime pay or compensatory time for all hours in a pay status in excess of his/her assigned tour of duty, consistent with the 2004 District of Columbia Omnibus Authorization Act, 118 Stat. 2230, Pub. L. 108-386 Section (October 30, 2004).
- 2. The purpose of this Section is to allow for authorized Compressed, Alternate, and Flexible time schedules which exceed eight (8) hours in a day or 40 hours in a week to be deemed the employee's regular tour of duty, and not be considered overtime within the confines of the specific compressed work schedule and this Article. Bargaining unit members so affected would receive overtime or compensatory time for all hours in pay status in excess of their assigned tour of duty.

### **SECTION C:**

Subject to the provisions of Section D of this Article, an employee who performs overtime work shall receive either pay or compensatory time at a rate of time and one-half (1-1/2) for each hour of work for which overtime is payable.

### **SECTION D:**

Bargaining Unit employees shall receive overtime pay unless the employee and the supervisor mutually agree to compensatory time in lieu of pay for overtime work. Such mutual agreement shall be made prior to the overtime work being performed.

### **SECTION E:**

Paramedics and Emergency Medical Services Technicians employed by the Fire and Emergency Medical Services Department and represented by the American Federation of Government Employees, Local 3721 shall earn overtime after they have worked 40 hours in a week.

### ARTICLE 8: INCENTIVE PROGRAMS

### PART I - SICK LEAVE INCENTIVE PROGRAM:

In order to recognize an employee's productivity through his/her responsible use of accrued sick leave, the Employer agrees to provide time-off in accordance with the following:

### **SECTION A:**

A full time employee who is in a pay status for the full calendar leave year shall accrue annually:

- 1. Three (3) days off for utilizing a total of no more than two (2) days of accrued sick leave.
- 2. Two (2) days off for utilizing a total of more than two (2) but not more than four (4) days of accrued sick leave.
- 3. One (1) day off for utilizing a total of more than four (4) but no more than five (5) days of accrued sick leave.

### **SECTION B:**

Employees in a non-pay status for no more than two (2) pay periods for the leave year shall remain eligible for incentive days under this Article. Sick leave usage for maternity or catastrophic illness/injury, not to exceed two (2) consecutive pay periods, shall not be counted against sick leave for calculating eligibility for incentive leave under this Article.

### **SECTION C:**

Time off pursuant to a sick leave incentive award shall be selected by the employee and requested at least three (3) full workdays in advance of the leave date. Requests for time off pursuant to an incentive award shall be given priority consideration and the employee's supervisor shall approve such requests for time off unless staffing needs or workload considerations dictate otherwise. If the request is denied, the employee shall request and be granted a different day off within one month of the date the employee initially requested. Requests for time off shall be made on the standard "Application for Leave" form.

### **SECTION D:**

All incentive days must be used in full-day increments following the leave year in which they were earned. The Employer will notify the employee of their sick leave incentive day(s) no later than March of each year. Incentive days may not be substituted for any other type of absence from duty. There shall be no carryover or payment for any unused incentive days.

### **SECTION E:**

Part-time employees are not eligible for the sick leave incentive as provided in this Article.

### **SECTION F:**

This program shall be in effect in Fiscal Years, 2018, 2019, 2020 and 2021.

### PART II – PERFORMANCE INCENTIVE PILOT PROGRAM:

In order to recognize employees' productivity through their accomplishment of established goals and objectives, special acts toward the accomplishment of agency initiatives, demonstrated leadership in meeting agency program and/or project goals and/or the District's Strategic Plan initiatives, the Employer, in accordance with criteria established by the High Performance Workplace Committee agrees to establish pilot incentive programs within agencies, including time off without loss of pay or charge to leave as an incentive award. The District of Columbia Government Office of Labor Management Partnerships and the District of Columbia Incentive Awards Committee may serve as resources at the request of the parties in the implementation of the pilot incentive programs within agencies.

# ARTICLE 9 CALL-BACK/CALL-IN/ON-CALL AND PREMIUM PAY

### SECTION A: CALL-BACK

A minimum of four (4) hours of overtime, shall be credited to any employee who is called back to perform unscheduled overtime work on a regular workday after he/she completes the regular work schedule and has left his/her place of employment

### SECTION B: CALL-IN

- 1. When an employee is called in before his/her regular tour of duty to perform unscheduled overtime and there is no break before the regular tour is to begin, a minimum of two (2) hours of overtime shall be credited to the employee.
- 2. A minimum of four (4) hours of overtime work shall be credited to any employee who is called in when not scheduled and informed in advance, on one of the days when he/she is off duty.

### SECTION C: ON-CALL

- 1. An employee may be required to be on call after having completed his/her regular tour of duty. The employer shall specify the hours during which the employee is on call; and shall compensate the employee at a rate of twenty-five percent (25%) of his/her basic rate of pay for each hour the employee is on call.
- 2. An employee is on-call when a determination has been made that the work of that position requires the employee to remain accessible and available to the point where his or her time cannot be used effectively for the employee's own personal purposes.
- 3. The employee's schedule must specify the hours during which he/she will be required to remain on-call. On call designation will be made on the form attached as Appendix 1

### **SECTION D: HOLIDAY PAY**

An employee who is required to work on a legal holiday falling within his or her regularly scheduled tour of duty, shall be paid at the rate of twice his or her regular basic rate of pay for not more than eight (8) hours of such work.

### **SECTION E: NIGHT DIFFERENTIAL**

An employee shall receive night differential pay at a rate of ten percent (10%) in excess of their basic day rate of compensation when they perform night work on a regularly scheduled tour of duty falling between 6:00 p.m. and 6:00 a.m. Employees shall receive night differential in lieu of shift differential.

### SECTION F: PAY FOR SUNDAY WORK

A full-time employee assigned to a regularly scheduled tour of duty, any part of which includes hours that fall between midnight Saturday and midnight Sunday, is entitled to Sunday premium pay for each hour of work actually performed which is not overtime work and which is not in excess of eight (8) hours for each tour of duty which begins or ends on Sunday. Sunday

premium pay is computed as an additional twenty-five percent (25%) of the employee's basic rate of compensation.

# SECTION G: ADDITIONAL INCOME ALLOWANCE FOR CHILD AND FAMILY SERVICES

- 1. The Additional Income Allowance (AIA) program within the Child and Family Services Agency (CFSA) which was established pursuant to the "Personnel Recruitment and Retention Incentives for Child and Family Services Agency Compensation System Changes Emergency Approval Resolution of 2001", Council Resolution 14-53 (March 23, 2001) and as contained in Chapter 11, Section 1154 of the District Personnel Manual, "Recruitment and Retention Incentives Child and Family Services Agency," shall remain in full force and effect during the term of this Agreement.
- 2. The Administration of the AIA within CFSA shall be governed by the implementing regulations established in Child and Family Services Agency, Human Resources Administration Issuance System, HRA Instruction No. IV.11-3.

# 3. OTHER SUBORDINATE AGENCIES WITH SIGNIFICANT RECRUITMENT AND RETENTION PROBLEMS

Subordinate agencies covered by this Agreement may provide additional income allowances for positions that have significant recruitment and retention problems consistent with Chapter 11, Part B, Section 1143 of the District Personnel Manual.

### ARTICLE 10: MILEAGE ALLOWANCE

### **SECTION A:**

The parties agree that the mileage allowance established for the employees of the Federal Government who are authorized to use their personal vehicles in the performance of their official duties shall be the rate for Compensation Units 1 and 2 employees, who are also authorized in advance, by Management to use their personal vehicles in the performance of their official duties.

### **SECTION B:**

To receive such allowance, authorization by Management must be issued prior to the use of the employee's vehicle in the performance of duty. Employees shall use the appropriate District Form to document mileage and request reimbursement of the allowance.

### **SECTION C:**

1. Employees required to use their personal vehicle for official business if a government vehicle is not available, who are reimbursed by the District on a mileage basis for

such use, are within the scope of the District of Columbia Non-Liability Act (D.C. Official Code §§2-411 through 2-416 (2001 Edition)). The Non-Liability Act generally provides that a District Employee is not subject to personal liability in a civil suit for property damage or for personal injury arising out of a motor vehicle accident during the discharge of the employee's official duties, so long as the employee was acting within the scope of his or her employment.

2. Claims by employees for personal property damage or loss incident to the use of their personal vehicle for official business if a government vehicle is not available may be made under the Military Personnel and Civilian Employees Claim Act of 1964 (31 U.S.C. §3701 et seq.).

### SECTION D:

No employee within Compensation 1 and 2 shall be required to use his/her personal vehicle unless the position vacancy announcement, position description or other pre-hire documentation informs the employee that the use of his/her personal vehicle is a requirement of the job.

### **SECTION E:**

Employees required as a condition of employment to use their personal vehicle in the performance of their official duties may be provided a parking space or shall be reimbursed for non-commuter parking expenses, which are incurred in the performance of their official duties.

# ARTICLE 11: ANNUAL LEAVE/COMPENSATORY TIME BUY-OUT

### **SECTION A:**

An employee who is separated or is otherwise entitled to a lump-sum payment under personnel regulations for the District of Columbia Government shall receive such payment for each hour of unused annual leave or compensatory time in the employee's official leave record.

### **SECTION B:**

The lump-sum payment shall be computed on the basis of the employee's rate at the time of separation in accordance with such personnel regulations.

### ARTICLE 12: BACK PAY

Arbitration awards or settlement agreements in cases involving an individual employee shall be paid within sixty (60) days of receipt from the employee of relevant documentation, including documentation of interim earnings and other potential offsets. The responsible Agency shall submit the SF-52 and all other required documentation to the Department of Human Resources within thirty (30) days upon receipt from the employee of relevant documentation.

### ARTICLE 13: DUTY STATION COVERAGE

The Fire and Emergency Medical Services employees and the correctional officers at the Department of Corrections and the Department of Youth Rehabilitative Services who are covered under Section 7(k) of the Fair Labor Standards Act shall be compensated a minimum of one hour pay if required to remain at his/her duty station beyond the normal tour of duty.

### **ARTICLE 14: GRIEVANCES**

### **SECTION A:**

This Compensation Agreement shall be incorporated by reference into local working conditions agreements in order to utilize the grievance/arbitration procedure in those Agreements to consider alleged violations of this Agreement.

### **SECTION B:**

Grievances concerning compensation shall be filed with the appropriate agency and the Office of Labor Relations and Collective Bargaining under the applicable working conditions agreement.

### ARTICLE 15: LOCAL ENVIRONMENT PAY

### **SECTION A:**

Each department or agency shall eliminate or reduce to the lowest level possible all hazards, physical hardships, and working conditions of an unusual nature. When such action does not overcome the hazard, physical hardship, or unusual nature of the working condition, additional pay is warranted. Even though additional pay for exposure to a hazard, physical hardship, or unusual working condition is authorized, there is a responsibility on the part of a department or agency to initiate continuing positive action to eliminate danger and risk which contribute to or cause the hazard, physical hardship, or unusual working condition. The existence of pay for exposure to hazardous working conditions or hardships in a local environment is not intended to condone work practices that circumvent safety laws, rules and regulations.

### **SECTION B:**

Local environment pay is paid for exposure to (1) a hazard of an unusual nature which could result in significant injury, illness, or death, such as on a high structure when the hazard is not practically eliminated by protective facilities or an open structure when adverse conditions exist, e.g., darkness, lightning, steady rain, snow, sleet, ice, or high wind velocity; (2) a physical hardship of an unusual nature under circumstances which cause significant physical discomfort in the form of nausea, or skin, eye, ear or nose irritation, or conditions which cause abnormal soil of body and clothing, etc., and where such distress or discomfort is not practically eliminated.

### **SECTION C:**

Wage Grade (WG) employees as listed in Chapter 11B, Appendix C of the DPM and any other employee including District Service (DS) employees as determined pursuant to Section 4 of this Article and Chapter 11B, Subpart 10.6 of the DPM are eligible for environmental differentials.

### **SECTION D**:

The determination as to whether additional pay is warranted for workplace exposure to environmental hazards, hardships or unusual working conditions may be initiated by an agency or labor organization in accordance with the provisions of Chapter 11B, Subpart 10.6 of the DPM.

### **SECTION E:**

Employees eligible for local environment pay under the terms of this Agreement shall be compensated as follows:

- 1. **Severe Exposure.** Employees subject to "Severe" exposure shall receive local environment pay equal to twenty seven percent (27%) of *the rate for RW 10, step 2 on the Compensation Unit 2 pay schedule*. The following categories of work are currently paid the rate for "severe" exposure:
  - High Work
- 2. **Moderate Exposure.** Employees subject to "Moderate" exposure shall receive local environment pay equal to ten percent (10%) of *the rate for RW 10, step 2 on the Compensation Unit 2 pay schedule*. The following categories of work are currently paid the rate for "moderate" exposure:
  - Explosives and Incendiary
     Materials High Degree Hazard
  - Poison (Toxic Chemicals)
    - High Degree Hazard
  - Micro Organisms
    - High Degree Hazard
- 3. **Low Exposure.** Employees subject to "Low" exposure shall receive local environment pay equal to five percent (5%) of *the rate for RW 10, step 2 on the Compensation Unit 2 pay schedule*. The following categories of work are currently paid the rate for "low" exposure:
  - Dirty Work
  - Cold Work
  - Hot Work
  - Welding Preheated metals

- Explosives and Incendiary Materials
  - Low Degree Hazard
- Poison (Toxic Chemicals)
  - Low Degree Hazard
- Micro Organisms
  - Low Degree Hazard

### **SECTION F:**

These changes to local environment pay shall not take effect until the payroll modules of PeopleSoft are implemented by the District of Columbia.

### ARTICLE 16: NEWLY CERTIFIED BARGAINING UNITS

For units placed into a new compensation unit, working conditions or non-compensatory matters shall be negotiated simultaneous with negotiations concerning compensation. Where the agreement is for a newly certified collective bargaining unit assigned to an existing compensation unit, the parties shall proceed promptly to negotiate simultaneously any working conditions, other non-compensatory matters, and coverage of the compensation agreement. There should not be read into the new language any intent that an existing compensation agreement shall become negotiable when there is a newly certified collective bargaining unit. Rather, the intent is to require prompt negotiations of non-compensatory matters as well as application of compensation (e.g., when pay scale shall apply to the newly certified unit).

### ARTICLE 17: TERM AND TEMPORARY EMPLOYEES

The District of Columbia recognizes that many temporary and term employees have had their terms extended to perform permanent services. To address the interests of current term and temporary employees whose appointments have been so extended over time and who perform permanent services, the District of Columbia and the Union representing the employees in Compensation Units 1 and 2 agree to the following:

### **SECTION A:**

Joint labor-management committees established in each agency/program in the Compensation Units 1 and 2 collective bargaining agreement shall continue and will identify temporary and term employees whose current term and or temporary appointments extend to September 30, 2021, and who perform permanent services in District agency programs.

### **SECTION B:**

Each Agency and Local Union shall review all term appointments within the respective agencies to determine whether such appointments are made and maintained consistent with applicable

law. The Union shall identify individual appointments it believes to be contrary to applicable law and notify the Agency. The Agency shall provide the Union reason(s) for the term or temporary nature of the appointment(s), where said appointments appear to be contrary to law. If an employee has been inappropriately appointed to or maintained in a temporary or term appointment, the Agency and the Union shall meet to resolve the matter.

### **SECTION C:**

The agency shall convert bargaining unit temporary and term employees identified by the joint labor-management committees, who perform permanent services, who are in a pay status as of September 30, 2017, and are paid from appropriated funding to the career service prior to the end of the FY 2018 – FY 2021 Compensation Agreement.

### SECTION D:

Prior to the end of the FY 2018 – FY 2021 Compensation Agreement, to the extent not inconsistent with District or Federal law and regulation, the District shall make reasonable efforts to convert to the career service temporary and term bargaining unit employees identified by the joint labor-management committees who perform permanent services, are in a pay status as of September 30, 2017, are full-time permanent positions, and are paid through intra-district funding or federal grant funding.

### **SECTION E:**

Employees in term or temporary appointments shall be converted to permanent appointments, consistent with the D.C. Official Code.

### **SECTION F:**

District agencies retain the authority to make term and temporary appointments as appropriate for seasonal and temporary work needs.

### **SECTION G:**

A Joint-Labor Management Committee shall consist of one (1) representative from each national union comprising Compensation Units 1 and 2. The District shall appoint an equal number of representatives. The Committee will facilitate the implementation of this Article should difficulties arise in the Joint-Labor Management Committees set forth in Section A.

### **SECTION H:**

District agencies will first post vacant career service positions internal to the Agency for bargaining unit term and temporary employees to apply and compete before posting the positions externally. There shall be no direct appointments.

### ARTICLE 18: ADMINISTRATIVE CLOSING

### **SECTION A:**

- 1. Employees designated as "Essential Employees" are those who work in critical District government operations that cannot be suspended or interrupted, even in the event of declared emergencies. "Essential Employees" must report to work as scheduled even when the government is administratively closed, during emergencies or other government closing. Once an employee has been notified by his/her employing agency that his/her position is designated as "Essential" no further notice is required as long as the employee continues to occupy the position designated "Essential".
- 2. Employees designated "Emergency Employees" are those who support certain critical government operations and functions necessary for the continuity of operations, including during declared emergencies. "Emergency Employees" may be required to work when a situation or condition occurs and result in early dismissal for other employees, government closing or during other emergencies. Once an employee has been notified by his/her employing agency that his/her position is designated as "Emergency", the designation will remain in effect until the designation is terminated in writing.
- 3. As applicable, employees required to work when all other District Government employees are released for administrative closings, shall be compensated in accordance with the minimum standards established by the Fair Labor Standards Act, (FLSA), 29 U.S.C. § 2011, et seq.
- 4. As applicable, employees required to work when all other District Government employee are released as a result of an administrative closings shall be compensated, in addition to their regular pay, one hour for each hour worked during the administrative closing.

### **SECTION B:**

The determination as to whether the employee receives overtime or compensatory time will be at the time employee's election which shall be made before the work is performed. When elected, employees required to work when all other District Government employees are released for administrative closing shall earn compensatory time on an hour for hour basis.

### ARTICLE 19: SAVINGS CLAUSE

### **SECTION A:**

Should any provisions of this Agreement be rendered or declared invalid by reason of any existing or subsequently enacted law or by decree of a court or administrative agency of competent jurisdiction, such invalidation shall not affect any other part or provision hereof. Where appropriate, the parties shall meet within 120 days to negotiate any substitute provision(s).

### **SECTION B:**

The terms of this contract supersede any subsequently enacted D.C. laws, District Personnel Manual (DPM) regulations, or departmental rules concerning compensation covered herein.

### **ARTICLE 20: DURATION**

This Agreement shall remain in full force and effect through September 30, 2021. On this day of Jebruary 2018, and as witness the parties hereto have set their signature.

# Compensation Units One and Two Collective Bargaining Agreement On this 264 day of <u>Sebruary</u>, 2018, as witness the parties hereto have set their signature. FOR THE DISTRICT OF COLUMBIA GOVERNMENT FOR THE UNIONS Repunzelle Bullock, Interim Director Andrew Washington, Executive Director Office of Labor Relations and Collective AFSCME, District Council 20 Bargaining Kathryn Naylor, Supervisory Aftorney Advisor Eric Bunn, Sr. National Vice President Office of Labor Relations and Collective AFGE, District 14 Eugene A. Adams, Director Lee Blackmon, National Representative Office of Administrative Hearings NAGE, District of Columbia Regional Office Karl Racine, Attorney General Steve Anderson, President Office of the Attorney General AFGE, Local 1403

Nadine Wilburn, Chief Counsel/Senior Advisor Office of the Attorney General

Tanya Royster, MD, Director Department of Behavioral Health

Brendolyn McCarty-Jones, Labor Liaison Department of Behavioral Health Beth McBride, President AFGE, Local 383

Wayne L. Enoch, President

AFSCME, Local 2401

Carroll Ward, President AFGE, Local 2978

Angie M. Gates, Director Barry Carey, President D.C. Office of Cable Television, Film, Music and AFSCME, Local 2091 Entertainment Dr. Steven Johnson, Labor Liaison 1199 NUHHCE D.C. Office of Cable Television, Film, Music and Entertainment Roger A. Mitchell, Jr. MD, Chief Medical AFSCME, Local 1200 Examiner Office of the Chief Medical Examiner Beverly Fields, Labor Liaison Miranda Gillis, President Office of the Chief Medical Examiner AFGE, Local 2725 Barney Krucoff, Interim Chief Technology John Rosser, Chairperson FOP/DOCLC Officer Office of the Chief Technology Officer Pamela Brown, Esq., General Counsel Keith Washington, President Office of the Chief Technology Officer AFSCME, Local 2092

Lisa Blackwell, Executive President

AFGE, Local 1000

FOR

Brenda Donald, Director

Child and Family Services Agency

Nina McIntosh-Jones, Labor Liaison Aretha Lyles, President AFGE, Local 3721 Child and Family Services Agency hristal Melinda M. Bolling, Director AFGE, Local 1975 Department of Consumer and Regulatory Affairs Lisa Wallace, Vice President Don Tatum, Labor Liaison 1199 SEIU/UHWE Department of Consumer and Regulatory Affairs Harvey Cannon, President George A. Schutter, Chief Procurement Officer NAGE, Local R3-05 Office of Contracting and Procurement Gina Toppin, Labor Liaison Debbie Knox, President WAGE, Local R3-07 Office of Contracting and Procurement Quincy L. Booth, Director NAGE, Local R3-08 Department of Corrections Paulette Hutching-Johnson, Labor Liaison La Toya McDowney, Presiden NAGE, Local R3-09 Department of Corrections

Andrew Reese, Director

Department on Disability Services

Barbara Milton, President

AFGE, Local 631

Barbara Jones, President Jessica Gray, Labor L AFGE, Local 2741 Department on Disability Services LaCharn Fletcher, President Odie Donald II, Director FOP/DC Protective Services-PDLC D.C. Department of Employment Services Thomas Ratliff, President Van Freeman, Deputy Chief of Staff Teamsters, Local 639 D.C. Department of Employment Services Michael Flood, President Tommy Wells, Director AFSCME, Local 2921 Department of Energy and the Environment Talisha Pitt, Labor Liaison Teamsters, Local 730 Department of Energy and the Environment Felicia Dantzler, President Gregory Dean, Chief AFSCME, Local 2743 Fire and Emergency Medical Services Department

Steven N. Blivess, Esq., Labor Liaison Fire and Emergency Medical Services

Department

Corey Upchurch, President AFSCME, Local 1959

1(11) 1/1/1
Debra Walker, President
AFSCME, Local 709  Multiperson Andre Phillip  FOP/DYRSLC
Robert Hollingsworth, President AFSCME, Local 2776
AFSCME, Local 1808
Dani C. Roach Darrin Roach, President AFSCME, Local 877
La Verne Gooding-Jones, President AFSCME, Local 2087
Larry Doggett, Business Manager Public Service Employees, Local 572
Perlisha Gales, President Alliance of Independent Workers Union

George Barksdale, President Christopher Rodriguez, Director AFGE, Local 3444 Homeland Security and Emergency Management Agency Anthony Crispino, Labor Liaison Homeland Security and Emergency Management Agency Polly Donaldson, Director Department of Housing and Community Development Drew Hubbard, Labor Liaison Department of Housing and Community Development Monica Palacio, Director D.C. Office of Human Rights Ayanna Lee, Labor Liaison D.C. Office of Human Rights

Laura Zeilinger, Director

Department of Human Services

Jaki Buckley, Labor Liaison Department of Human Services	
Stephen C. Taylor, Commissioner Department of Insurance, Securities And Banking	.A
Katrice Purdie, Labor Liaison Department of Insurance, Securities And Banking	
Lucinda Babers, Director Department of Motor Vehicles	
Odessa Nance, Labor Liaison Department of Motor Vehicles	
Peter Newsham, Chief D.C. Metropolitan Police Department	
Mark Viehmeyer, Labor Liaison D.C. Metropolitan Police Department	

Keith A. Anderson, Director D.C. Department of Parks and Recreation	
Kwelli Sneed, MBA, CPM, Labor Liaison D. C. Department of Parks and Recreation  Eric D. Shaw, Director D.C. Office of Planning	
Sandra Harp, Labor Liaison D.C. Office of Planning	<u>;                                    </u>
Antwan Wilson, Chancellor D.C. Public Schools	
Kaitlyn Girard, Director Labor Management and Employee Relations D.C. Public Schools	
Department of Public Works	
Gail Heath, Labor Liaison  Department of Public Works	

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Hanseul Kang, Superintendent	
Office of the State Superintendent	
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Quiyana Hall, Labor Liaison Office of the State Superintendent Of Education	
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Jeff Marootian, Director	
District Department of Transportation	
Nana Bailey, Labor Liaison	W
District Department of Transportation	
Karima Holmes, Director	(======================================
Office of Unified Communications	

Yvonne McManus, Labor Liaison Office of Unified Communications	
Clinton Lacey, Director Department of Youth Rehabilitation Services	
Trey Stanback, Labor Liaison Department of Youth Rehabilitation Services	
Jeffrey S. DeWitt, Chief Financial Officer Office of the Chief Financial Officer	
Tashara Mereland	
LaSharn Moreland, Labor Liaison Executive D. Office of the Chief Financial Officer	rector, Human Resources
Richard Reyes-Gavilan, Executive Director	
D.C. Public Libraries	
Darbasa A. Kymen	
Barbara Kirven, Labor Lizison D.C. Public Libraries	
Veronica Ahern, Executive Director D.C. Public Service Commission	

Richard Beverly, General Counsel D.C. Public Service Commission	
Ronald Mason, Jr., J.D., President University of the District of Columbia	
Patricia Cornwell Johnson, Vice President Human Resources University of the District of Columbia	
Wayne Turnage, M.P.A., Director Department of Health Care Finance	
Suche Mge Seed, Labor Liaison Department of Health Care Finance	

### **APPROVAL**

This collective bargaining a	greement between the District of Columbia and Compensation Units
	. 2018, has been reviewed in accordance with Section 1-617.15
	Official Code and is hereby approved on this day of
	()

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# APPENDIX 1

Management's Proposal 7/26/10

### **INSERT DATE**

Firstname Lastname
Position/Title
Department/Division

**RE: On-Call Notification** 

Dear Mr./Ms. Lastname:

You are hereby notified that you shall be placed in an "on-call" status effective On-Call Dates between the hours of Start AM/PM and End AM/PM. During the aforementioned hours, you are required to be available to report for work within a reasonable time (not to exceed two hours). You are expected to be available by phone for the duration of the "on-call" period. You are expected to answer when called or return a call from INSERT AGENCY management within a reasonable amount of time (not to exceed 30 minutes.

Sincerely,

SUPERVISOR/MANAGER NAME SUPERVISOR POSITION/TITLE



### COUNCIL OF THE DISTRICT OF COLUMBIA

THE JOHN A. WILSON BUILDING 1350 PENNSYLVANIA AVENUE, N.W. WASHINGTON, D.C. 20004

February 23, 2018

The Honorable Muriel E. Bowser Mayor of the District of Columbia 1350 Pennsylvania Avenue, N.W., 3rd Floor Washington, D.C. 20004

Dear Mayor Bowser:

This is to inform you of the status of a proposed resolution transmitted to the Council in accordance with D.C. Official Code § 1-617.17(j). The below proposed resolution has been deemed approved by virtue of the Council having taken no action to disapprove it.

Proposed Resolution	<u>Title</u>	Date of Approval
PR 22-738	Compensation Collective Bargaining Agreement between the District of Columbia Government and Compensation Units 1 and 2, FY 2018 - FY 2021, Approval Resolution of 2018	February 23, 2018

If you have any questions please contact me at 202-724-8032.

Sincerely,

Phil Mendelson

Chairman of the Council

cc: Committee on Labor and Workforce Development

# District of Columbia Government Salary Schedule: Comp Unit 1 & 2 (Union)

Series: October 1, 2017 Effective Date:

Affected CBU/Service Code(s):

Union/Nonunion: Union

Pay Plan/Schedule: CS

DS0077

Peoplesoft Schedule:

X01

% Increase: 3.0%

more case.

Date of Resolution:

Resolution Number:

										-									١		i	
Grade	1			2		63		4		Steps 5		9	7		∞			6		10	Sie	Steps
																			ı			
6	.c.	52,570	69	54,249	69	55,928	69	27,607	69	59,286	(A	\$ 596,09	62,6	4	40	64,323	69	66,002	69	67,681	<b>,</b>	1,679
10 \$		57,670	69	59,519	69	61,368	69	63,217	6	65,066	⇔	66,915 \$	68,764	<b>7</b> 9	44	70,613	↔	72,462	69	74,311		1,849
		63,337	69	65.372	69	67,407	69	69,442	69	71,477	€₽-	73,512 \$	75,547	747	40	77,582	↔	79,617	69	81,652		2,035
		78,364	69	80,797	69	83,230	€	85,663	69	88,096	€9-	90,529 \$	92,962	362	<i>F</i>	95,395	€9	97,828	` \$	100,261	۲۵.	2,433
13 \$		90,288	€9	93,183	69	96,078	69	98,973	€9	101,868	€9-	104,763 \$	107,6	358	4	110,553	€>	113,448	` 69	116,343	40	2,895
14 \$		106,715	↔	110,133	69	113,551	↔	116,969	69	120,387	69	123,805 \$	127,223	23	1.	30,641	69	134,059 \$	` \$	137,477	40	3,418

Technical and Paraprofessional Service Code Definition: Series: October 1, 2017 2018 Effective Date: Fiscal Year:

Affected CBU/Service Code(s): Union Union/Nonunion:

CS DS0078 X02 Pay Plan/Schedule: Peoplesoft Schedule:

3.0%

% Increase:

Resolution Number:

Date of Resolution:	·																			
									Steps										Between	een
	Grade	1		2	က		4		5	9		7		8		6	10		Steps	sd
	\$ 9	35,445	↔	36,679 \$	37,	37,913 \$	39,147	↔	40,381	\$ 41,6	41,615	\$ 42	42,849 \$	44,083	↔	45,317 \$	46,551	551	45	1,234
	9	39.271	69	40,640 \$	42.(	\$ 600	43,378	69	44,747	\$ 46,116	116	\$ 47	7,485 \$	48,854	↔	50,223 \$	51,592	392	٠,	1,369
	8	43,518	69	45,030 \$	46,	46,542 \$	48,054	69	49,566	\$ 51,078	9/(	\$ 52	52,590 \$	54,102	G	55,614 \$	57,126	126	45	1,512
	Ф	47.792	69	49,314 \$	50.8	50,836 \$	52,358	↔	53,880	\$ 55,402	102	\$ 56	3,924 \$	58,446	↔	\$ 896'69	61,4	061	Ę	1,522
	О	52,570	€9	54.249 \$	55,	55,928 \$	57,607	₩	59,286	\$ 60,965	365	\$ 62	62,644 \$	64,323	↔	66,002 \$	67,681	381	44	1,679
	10 \$	57,670	G	59,519 \$	61;	61,368 \$	63,217	↔	990'59	3'99 \$	315	\$ 66	3,764 \$	70,613	↔	72,462 \$	74.	311	ťΦ	1,849
		63,337	€	65,372 \$	67,407	407 \$	69,442	↔	71,477	\$ 73,	73,512	\$ 75	5,547 \$	77,582	↔	79,617 \$	81,6	352	44	2,035



Clerical and Administrative Support Affected CBU/Service Code(s): Service Code Definition: Series: October 1, 2017 Union 2018 Union/Nonunion: Effective Date: Fiscal Year:

Pay Plan/Schedule: CS Peoplesoft Schedule: DS0079 X03

% Increase: 3.0%

Resolution Number:

on:																				
								Steps											_	Between
Grade	1		2		က	4		5	9			7		8		6	10			Steps
2	28,676	69	29,679	↔	30,682 \$	 31,685	69	32,688	ró za	33,691	69	34,694	69	35,697	↔	36,700	\$ 37	37,703	€9	1,003
<b>м</b>	31.251	ь	32.335	↔	33,419 \$	 34,503	69	35,587	e e	6,671	W	37,755	4	38,839	₩	39,923	\$ 41	1,007	69	1,084
4	32,776	6	33,889	· 69	35,002 \$	 36,115	69	37,228 \$	8	38,341	49	39,454	G	40,567	↔	41,680	\$ 42	42,793	↔	1,113
rU RU	35,445		36.679	ь	37,913 \$	 39,147	G	40,381	4	1,615	(c)	42,849	w	44,083	G	45,317	\$ 46	3,551	↔	1,234
· 69	39.271		40.640	· 69	42,009 \$	 43,378	G	44,747	4	6,116	w	47,485	s	48,854	↔	50,223	£ 2,	1,592	↔	1,369
69	43.518		45,030	· <del>6</del> 9	46,542 \$	 48,054	ь	49,566	5	1,078	ω	52,590	B	54,102	↔	55,614	\$	7,126	↔	1,512
· 60	47.792	₩.	49,314	ω.	50,836 \$	 52,358	63	53,880	r.	55,402	<b>₩</b>	56,924	w	58,446	↔	59,968	\$	61,490	ઝ	1,522
en on	52,570		54,249	€	55,928 \$	 27,607	↔	59,286	9	0,965	Θ	62,644	69	64,323	↔	66,002	\$ 6.	7,681	ક્ર	1,679

Corrections and Other Occupation Groups Service Code Definition: 2018 Fiscal Year:

October 1, 2017

Effective Date:

Job Series: Union Union/Nonunion:

0006 Correctional Program Specialist 0081 Fire Protection Specialist

0101 Correctional Treatment Specialist 0390 Telecommunications Equipment Operator 1802 Cellblock Technician (Cellblock Only) 1811 Criminal Investigator 2151 Dispatcher (OUC Only)

CS DS0067 X04

Peoplesoft Schedule:

Pay Plan/Schedule:

3.0%

% Increase:

Resolution Number:

		ı		ı	l	ı		'	Step							l	l	l			m	Between
Grade	1		2		က		4		5		9		7		8		6		10	(	S	Steps
4 \$	38,024	₩	39,080	₩	40,136	69	41,192	εs	42,248	εs	43,304	↔	44,360	₩	45,416	<del>⇔</del>	46,	472	4	7,528	မှာ	1,056
<b>⇔</b>	43,731	↔	44,912	↔	46,093	G	47,274	G	48,455	↔	49,636	49	50,817	↔	51,998	8	53,	179	\$	54,360	↔	1,181
<b>⇔</b> 9	46,094	↔	47,413	G	48,732	↔	50,051	↔	51,370	↔	52,689	G	54,008	↔	55,327	↔	56,	646	\$ 57	7,965	↔	1,319
\$ \	49,751	↔	51,216	G	52,681	↔	54,146	₩	55,611	↔	57,076	69	58,541	↔	900'09	₩	61,	471	9	62,936	↔	1,465
∞	51,851		53,477		55,103	↔	56,729	↔	58,355	↔	59,981	↔	61,607	69	63,233	€	64,8	859	9	6,485	↔	1,626
€ •			57,289		59,082	↔	60,875	↔	62,668	↔	64,461	↔	66,254	છ	68,04	8	69	840	2	1,633	↔	1,793
	61,116		63,091		65,066	49	67,041	မ	69,016	69	70,991	↔	72,966	↔	74,941	φ.	76,9	916	2	78,891	G	1,975
	65,004	↔	67,166	↔	69,328	4	71,490	G	73,652	G	75,814	↔	77,976	↔	80,138	69	82,:	300	8	84,462	↔	2,162
12 \$	77,891		80,488	↔	83,085	4	85,682	G	88,279	G	90,876	69	93,473	↔	96,070	8	98'	299	\$ 10	101,264	↔	2,597
	92,619		95,708	↔	98,797	G	101,886	φ.	104,975	G	108,064	Ø	111,153	4	114,242	8	117,	,331	\$ 12	120,420	↔	3,089
14 \$	109.467	₩	113,112		116,757	↔	120.402	φ,	124,047	G	127,692	G	131,337	G	134,982	φ.	138,	,627	\$ 14	142,272	↔	3,645



Social Worker & Student Trainee Service Code Definition: 2018 Fiscal Year:

Effective Date: October 1, 2017

Union/Nonunion: Union Affected CBU/Service Code(s):

A22

0185 Social Worker 0186 Social Worker (Associate) Series: CS DS0080 X05 Pay Plan/Schedule: Peoplesoft Schedule:

% Increase: 3.0%

Resolution Number:

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5	ane		,		7		2		+		,	ı	,	ı			,		,	١	2		School
	5	S	51,851	(s)	53,213	S	54,575	S	55,937	₩	57,299	S	58,661	G	60,023	S	61,385	ю	62,747	s	64,109	co.	1,362
	7	s	56,226	69	57,740	↔	59,254	ы	60,768	67	62,282	₩	63,796	G	65,310	↔	66,824	↔	68,338	↔	69,852	69	1,514
	6	ь		G	62,649	69	64,332	S	66,015	s	869,79	69	69,381	↔	71,064	↔	72,747	↔	74,430	↔	76,113	↔	1,683
	F	6	69,439	69	71,474	69	73,509	S	75,544	₩	77,579	G	79,614	₩	81,649	69	83,684	↔	85,719	↔	87,754	69	2,035
	12	69	78,364	↔	80,797	69	83,230	49	85,663	↔	960'88	↔	90,529	υĐ	92,962	↔	95,395	↔	97,828	s	100,261	↔	2,433
	13	69	86,993	↔	89,691	↔	92,389	w	95,087	↔	97,785	↔	100,483	€9	103,181	↔	105,879	↔	108,577	↔	111,275	69	2,698



Health Care Occupations Service Code Definition: 2018 Fiscal Year:

0603 Physicians Assistant A15, A39 Service Codes: Job Series: October 1, 2017 Union Union/Nonunion: Effective Date:

0620 Licensed Practical Nurse 0625 Autopsy Assistant Mortuary 0638 Recreation Therapist CS DS0069 X06 Pay Plan/Schedule:

0644 Medical Technologist 0645 Medical Technician 0647 Diagnostic Radiolofic Technician 0649 Medical Instrument Technician

0681 Dental Assistant

0682 Dental Hygienist 0688 Sanitarian

Date of Resolution:

3.0%

% Increase:

Resolution Number:

Peoplesoft Schedule:

										Step											n D	ween
Grade		1		2		m		4		5,		9		7		8		6		10	δ	sde
ιΩ	ക	40.980	8	42.093	ക	43,206	ω	44,319	မာ	45,432	↔	46,545	G	47,658	ω	48,771	₩	49,884	(A)	50,997	G	1,113
ဖ	·	45,422	₩	46,655	·	47,888	<del>()</del>	49,121	↔	50,354	s	51,587	↔	52,820	↔	54,053	↔	55,286	€	56,519	↔	1,233
7	G	48.842	G	50,223	ω,	51,604	69	52,985	<del>()</del>	54,366	s	55,747	4	57,128	↔	58,509	ઝ	59,890	<del>()</del>	61,271	↔	1,381
∞	· 69	53,878	· <del>()</del>		ω.	56,920		58,441	↔	59,962	s	61,483	↔	63,004	↔	64,525	↔	66,046	₩	29,79	↔	1,521
6	₩.	59,283			G	62,649		64,332	G	66,015		869,79	W	69,381	G	71,064	G	72,747	↔		<del>()</del>	1,683
10	· <del>(/)</del>	65.076	G	66,920	6	68,764		70,608	₩	72,452		74,296	↔	76,140	↔	77,984	↔	79,828	↔	81,672	↔	1,844
7	· <del>6</del>	71.483	₩	73,515	₩	75,547		77,579	₩	79,611	G	81,643	↔	83,675	υ	85,707	υ	87,739	↔	89,771	↔	2,032
12	· <del>()</del>	85,661	₩.	88,095	G	90,529		92,963	s	95,397	↔	97,831	69	100,265	↔	102,699	\$	105,133	\$	107,567	↔	2,434

Maintenance, Trades, & Labor B01 Regular B02 Leader L- Leader Affected CBU/Service Code(s): Service Code Definition: October 1, 2017 Union 2018 Union/Nonunion: Effective Date: Fiscal Year:

Pay Plan/Schedule: RW
Peoplesoft Schedule: WS0029

WS0034- Leaders

X07 (Leaders previously X08)

% Increase:

3.0%

Resolution Number:

1 2 3 4
16.66 \$ 17.22 \$ 17.78
17.56 \$ 18.17 \$ 18.78 \$ 19.39 \$
18.98 \$ 19.64 \$ 20.30 \$ 20.96 \$
↔
\$ 21.05 \$ 21.76 \$
↔
\$ 21.76 \$
23.09 \$ 23.88 \$ 24.67 \$ 25.46
\$ 23.19 \$
24.49 \$ 25.34 \$ 26.19 \$ 27.04
23.69 \$ 24.50 \$ 25.31 \$ 26.12
\$ 26.81 \$
24.85 \$ 25.71 \$ 26.57 \$ 27.43
\$ 28.20 \$
26.11 \$ 27.02 \$ 27.93 \$ 28.84 \$
\$ 29.65 \$
27.38 \$ 28.34 \$ 29.30 \$ 30.26 \$
↔
28.66 \$ 29.65 \$ 30.64 \$ 31.63 \$
\$ 32.48 \$
29.86 \$ 30.90 \$ 31.94 \$ 32.98
\$ 50.00 \$ 70.00 \$

Correctional Officers & EMS Service Code Definition: 2018 Fiscal Year:

Union

October 1, 2017

Effective Date:

A01. A03. A20. A21

Affected CBU/Service Code(s): Union/Nonunion:

Series: CS DS0070 X10 Pay Plan/Schedule: Peoplesoft Schedule:

0007 Correctional Officer 0083 Special Police Officer 0699 EMT/Paramedic

3.0% % Increase:

Resolution Number:

112								ı				ı			۱		١	١	ľ	
									Step	S									മ	etween
Grade	1		2		က		4		5		9		7	8		6	10			Steps
												ı			ı					
2	43,218	s	44,328	49	45,438	↔	46,548 \$		47,658	↔	48,768	69	49,878 \$	50,988	69	52,098	ດິ	53,208	69	1,110
9	46.643	S	47,880	Θ	49,117	69	50,354 \$		51,591	6	52,828	€	54,065 \$	55,302	<del>(A)</del>	\$6,539	is.	7,776	↔	1,237
7 \$	49,695	69	51,096	↔	52,497	69	53,898 \$		55,299	↔	56,700	69	58,101 \$	59,502	S	\$ 60,903	9	62,304	<del>69</del>	1,401
69	54.790		56.341	ь	57,892	↔	59,443 \$		60,994	69	62,545	69	64,096 \$	65,647	G	67,198	9	3,749	↔	1,551
9 0	60,310	မ	62,022	↔	63,734	₩	65,446 \$		67,158	69	68,870	6	70,582 \$	72,294	S	74,006	7	5,718	↔	1,712
10 \$	66,179	69	68,061	G	69,943	63	71,825 \$		73,707	69	75,589	↔	77,471 \$	79,353	S	81,235	80	3,117	69	1,882



Fiscal Year:	2019	Service Code Definition:	Professional and Scientific	
Effective Date:	October 14, 2018	Series:		
Union/Nonunion:	Union	Affected CBU/Service Code(s).	;(s) <i>:</i>	

DS0077	X01
Peoplesoft Schedule:	

S

Pay Plan/Schedule:

2.0% % Increase:

Resolution Number:

ate of Resolution:	:uv:																			
	Grade	1	N		n		4		Steps 5	~	10		7		80		6		10	Between Steps
	<i>⇔</i> o	53,620 \$	ις.	55,333 \$	57,046	↔	58,759	69	60,472	τΑ.	62.185	€	63,898	69	65,611	↔	67,324	69	\$ 200'69	1,713
	10 \$	58,823 \$	9	\$ 60,709	62,595	69	64,481	69	\$ 296,99	(Δ	68,253	<b>⇔</b>	70,139	69	72,025	€9	73,911	69	\$ 767,87	1,886
	11 8	64.603 \$	9	6.679 \$	68,755	69	70,831	69	72,907	44	74,983	€	77,059	↔	79,135	↔	81,211	↔	83,287 \$	2,076
	12 \$	\$ 06.62	00	82,412 \$	84,894	↔	87,376	69	89,858	€₽.	92,340	€9	94,822	↔	97,304	69	99,786	69	102,268 \$	2,482
	13 \$	92,093 \$	6	95,046 \$	97,999	↔	100,952	↔	103,905	€	106,858	\$	109,811	69	112,764	↔	115,717	69	118,670 \$	2,953
	14 &	108 847 \$	11	12 334 \$	115 821	<del>U</del>	119 308	69	122,795	4	26.282	\$	29.769	69	133,256	63	136,743	↔	140,230 \$	3,487

Technical and Paraprofessional Service Code Definition: Series: October 14, 2018 2019 Effective Date: Fiscal Year:

Union/Nonunion: Union Affected CBU/Service Code(s):

Pay Plan/Schedule: CS Peoplesoft Schedule: DS0078 X02

% Increase: 2.0%

Resolution Number:

olution:													١		١						4	7
										Ste	Sd										Re	tween
U	Grade	1		2		'n		4		5	8	9		7		89		6	10		۷,	Steps
	9	36,153	69	37,412	↔	38,671	↔	39,930	↔	41,189	<del>(A)</del>	42,448	€	43,707	40	44,966	↔	46,225	.4	47,484	<b>↔</b>	1,259
	υ	40.058	€?	41,454	€	42.850	69	44.246	<del>()</del>	45.642	69	47,038	↔	48,434	4	49,830	G	51,226	\$	52,622	69	1,396
	8	44,389	6	45.931	69	47,473	မ	49,015	· <del>(s)</del>	50,557	69	52,099	↔	53,641	4	55,183	↔	56,725	\$	8,267	↔	1,542
	· <del>(/</del>	48.746	€9	50,299	69	51.852	69	53,405	ь	54,958	W	56,511	69	58,064	44	59,617	↔	61,170	9	2,723	€	1,553
	• <del>•</del>	53.620	₩	55,333	₩	57,046	€9	58,759	<b>↔</b>	60,472	G	62,185	↔	63,898	4	65,611	€>	67,324	9	69,037	↔	1,713
	10 \$	58.823	₩.	60,709	↔	62,595	69	64,481	69	66,367	↔	68,253	↔	70,139	ťΑ	72,025	↔	73,911	2 2	5,797	↔	1,886
	11 \$	64,603	€>	66,679	₩	68,755	₩	70,831	↔	72,907	↔	74,983	↔	77,059	4	79,135	<del>63</del>	81,211	8	3,287	↔	2,076



Clerical and Administrative Support Affected CBU/Service Code(s): Service Code Definition: Series: October 14, 2018 Union Union/Nonunion: Effective Date: Fiscal Year:

Pay Plan/Schedule: CS
Peoplesoft Schedule: DS0079
X03

% Increase: 2.0%

Resolution Number:

								Steps										Between
Grade	-		2	3		4		2	9	7		~	~		6	10		Steps
2 \$	29,250	69	30,273 \$	ന	31,296 \$	32,319	69	33,342 \$	34,365	\$ 35,	35,388	ťΦ	36,411	40	37,434 \$	38,	38,457 \$	1.0
69 67	31,875	G	32,981 \$	n	34,087 \$	35,193	69	36,299 \$	37,405	38.	511	60	39.617		40.723 \$	41	41.829 \$	1 106
4	33,429	ι	34,565 \$	က	5,701 \$	36,837	63	37,973 \$	39,109	\$ 40.	40,245	. μΔ	41,381		42.517 \$	43	43.653 \$	+
5	36,153	69	37,412 \$	n	38,671 \$	39,930	63	41,189 \$	42.448	\$ 43.	307	. ,	44,966		46.225 \$	47	484 \$	
9	40,058	69	41,454 \$	4	2,850 \$	44,246	w	45,642 \$	47,038	\$ 48	48,434	, <sub>(A</sub>	49,830		51,226	52	52,622 \$	1 6
2 \$	44,389	↔	45,931 \$	4	7,473 \$	49,015	S	50,557 \$	52,099	53	641	<b>,</b>	55,183 \$		56,725 \$	58	267 \$	7, 7
69 00	48,746	G	50,299 \$	5	1,852 \$	53,405	S	54,958 \$	56,511	58	064	ري.	59.617		61,170 \$	62	723 \$	7.
ത	53.620	ь	55,333 \$	5	7.046 \$	58,759	67	60 472 \$	62 185	33	808		65,611		67 324 \$	0	037	



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Corrections and Other Occupation Groups Service Code Definition: 2019 Fiscal Year:

October 14, 2018 Effective Date:

CS DS0067 X04

Peoplesoft Schedule:

Pay Plan/Schedule:

2.0%

% Increase:

Job Series: Union Union/Nonunion:

0006 Correctional Program Specialist 0081 Fire Protection Specialist 0101 Correctional Treatment Specialist 0390 Telecommunications Equipment Operator 1802 Cellblock Technician (Cellblock Only) 1811 Criminal Investigator 2151 Dispatcher (OUC Only)

Resolution Number:

										Step							l		l		å	tween
Grade	1		2			3		4		2		9		7		8		6		10	()	teps
4	e &	38,785	\$ 39	39,862	\$ 4	40,939	<del>⇔</del>	42,016	↔	43,093	↔	44,170	₩	45,247	မှာ	46,324	s	47,401	₩	48,478	↔	1,077
ß	8	44,604	\$ 45	608'	8	7,014	69	48,219	↔	49,424	↔	50,629	↔	51,834	↔	53,039	G	54,244	↔	55,449	↔	1,205
9	€9	47,017	\$ 48,	362		9,707	↔	51,052	↔	52,397	↔	53,742	↔	55,087	₩	56,432	υ	57,777	↔	59,122	↔	1,345
7	¥) \$>		\$ 52,	241		3,735	↔	55,229	↔	56,723	↔	58,217	↔	59,711	↔	61,205	₩.	65,699	↔	64,193	↔	1,494
00			54	548	\$	6,206	↔	57,864	↔	59,522	↔	61,180	မှ	62,838	↔	64,496	G	66,154	↔	67,812	↔	1,658
6		56,609	28	437		0,265	₩	62,093	↔	63,921	↔	65,749	G	67,577	↔	69,405	<del>()</del>	71,233	မှ	73,061	↔	1,828
10		3,340	9	354	\$	896,368	↔	68,382	↔	70,396	↔	72,410	G	74,424	↔	76,438	₩	78,452	υ	80,466	↔	2,014
11		305,905	\$ 68	510		0,715	↔	72,920	↔	75,125	↔	77,330	↔	79,535	↔	81,740	<del>()</del>	83,945	↔	86,150	₩,	2,205
		79,449	\$ 82	860'	∞	4,747	s	87,396	↔	90,045	↔	92,694	↔	95,343	↔	97,992	\$	00,641	↔	103,290	↔	2,649
13	တ	94,471	\$ 97	,622	\$ 10	100,773	υĐ	103,924	↔	107,075	↔	110,226	₩	113,377	↔	116,528	<b>⇔</b>	119,679	₩	122,830	↔	3,151
14	_	11,656	\$ 115	115,374	\$ 11	119,092	↔	122,810	↔	126,528	↔	130,246	↔	133,964	G	137,682	\$	141,400	<del>()</del>	145,118	↔	3,718

Social Worker & Student Trainee Service Code Definition: 2019 Fiscal Year:

October 14, 2018 Effective Date:

Affected CBU/Service Code(s): Union Union/Nonunion:

A22

0185 Social Worker 0186 Social Worker (Associate) Series: CS DS0080 X05 Pay Plan/Schedule: Peoplesoft Schedule:

2.0%

Resolution Number:

% Increase:

									Steps	S											Between
Grade	1		2		m		4	5	•		9		7		8		6		10		Steps
S	52,889	↔	54,278	↔	55,667	10	\$ 950,75	28	58,445	69	59,834	မာ	61,223	မာ	62,612	↔	64,001	↔	65,390	(A)	1,389
2 \$	57,348	<del>()</del>	58,893	↔	60,438	40	61,983 \$	83	,528	↔	65,073	↔	66,618	↔	68,163	↔	69,708	69	71,253	↔	1,545
o o	62,184	49	63,901	↔	65,618	τρ.	67,335 \$	69	,052	<del>()</del>	70,769	↔	72,486	↔	74,203	↔	75,920	↔	77,637	↔	1,717
118	70,827	69	72,903	G	74,979	40	77,055 \$	79	,131	↔	81,207	↔	83,283	69	85,359	↔	87,435	↔	89,511	↔	2,076
12 \$	79,930	69	82,412	ь	84,894	æ	87,376 \$	88	89,858	69	92,340	↔	94,822	↔	97,304	↔	99,786	<del>(/)</del>	102,268	Θ	2,482
13 8	88,733	49	91,485	↔	94,237	60	\$ 686,96	66	741	69	102,493	↔	105,245	↔	107,997	↔	110,749	↔	113,501	↔	2,752



Health Care Occupations 0647 Diagnostic Radiolofic Technician 0649 Medical Instrument Technician 0620 Licensed Practical Nurse 0625 Autopsy Assistant Mortuary 0638 Recreation Therapist 0644 Medical Technologist 0603 Physicians Assistant 0645 Medical Technician 0681 Dental Assistant Service Code Definition: Service Codes: Job Series: October 14, 2018 CS DS0069 X06 Union 2019 2.0% Peoplesoft Schedule: Pay Plan/Schedule: Union/Nonunion: Effective Date: Fiscal Year: % Increase:

	Between	Steps	1,136	1,258	1,408	1,551	1,716	1,881	2,072	2,483
	Bety	Ste	,,,						40	ω,
			<u>.</u>	77	33	9		90	33	0:
		10	52,021	57,65	62,48	68,91	75,915	83,30	91,563	109,720
			↔	↔	↔	↔	69	↔	↔	↔
		6	50,885	56,393	61,085	67,365	74,199	81,425	89,491	107,237
	ı		↔	↔	↔	↔	↔	↔	↔	↔
		8	49,749	55,135	59,677	65,814	72,483	79,544	87,419	104,754
			ιs	↔	↔	<del>()</del>	₩.	G	G	မာ
		7	48,613	53,877	58,269	64,263	70,767	77,663	85,347	102,271
			₩	↔	↔	↔	↔	↔	↔	↔
		9	47,477	52,619	56,861	62,712	69,051	75,782	83,275	99,788
			↔	ᡋ	↔	↔	↔	↔	↔	↔
ספו שמוומוו	Step	5	46,341	51,361	55,453	61,161	67,335	73,901	81,203	97,305
2			₩	↔	↔	↔	↔	↔	↔	↔
300		4	45,205	50,103	54,045	59,610	65,619	72,020	79,131	94,822
			↔	↔	↔	↔	↔	↔	↔	↔
		က	44,069	48,845	52,637	58,059	63,903	70,139	77,059	92,339
			₩	↔	↔	↔	↔	↔	↔	↔
		2	42,933	47,587	51,229	56,508	62,187	68,258	74,987	89,856
			↔	↔	↔	↔	↔	↔	↔	↔
	9	1	41,797	46,329	49,821	54,957	60,471	66,377	72,915	87,373
solution:	1	Grade	<b>5</b>	<del>\$</del>	\$ 2	<del>⇔</del> <b>∞</b>	<del>ഗ</del> ၈	10 \$	7	12 \$
Date of Resolution:										

0682 Dental Hygienist 0688 Sanitarian

Resolution Number:



Maintenance, Trades, & Labor Service Code Definition: 2019 Fiscal Year:

October 14, 2018 Union/Nonunion: Effective Date:

Affected CBU/Service Code(s): Union

B01 Regular B02 Leader

L- Leader

Leaders RW WS0029 WS0034-Pay Plan/Schedule: Peoplesoft Schedule:

2.0%

X07 (Leaders previously X08)

% Increase:

Resolution Number:

				,						Step											Bet	Between
Grade		7		7		2		4		2		9		7		00		6		10	Š	Steps
02	છ	16.43	69	17.00	69	17.57	ω	18.14	(F)	18.71	ю	19.28	↔	19.85	છ	20.42	69	20.99	₩	21.56	€€Э	0.57
02L	↔	17.92	↔	18.54	↔	19.16	↔	19.78	↔	20.40	↔	21.02	↔	21.64	↔	22.26	↔	22.88	↔	23.50	↔	0.62
03	↔	17.72	↔	18.32	€>	18.92	↔	19.52	69	20.12	↔	20.72	↔	21.32	↔	21.92	↔	22.52	↔	23.12	69	09.0
03L	€9	19.37	↔	20.04	↔	20.71	↔	21.38	↔	22.05	↔	22.72	₩	23.39	↔	24.06	₩	24.73	↔	25.40	₩.	0.67
04	↔	18.98	₩	19.63	↔		↔	20.93	↔	21.58	↔	22.23	↔	22.88	↔	23.53	↔	24.18	<del>(/)</del>	24.83	€9	0.65
04L	↔	20.76	↔	21.48	↔	22.20	↔	22.92	↔	23.64	↔	24.36	€>	25.08	↔	25.80	↔	26.52	↔	27.24	₩	0.72
90	↔	20.26	↔	20.95	↔	21.64	↔	22.33	↔	23.02	↔	23.71	↔	24.40	↔	25.09	↔	25.78	69	26.47	€	0.69
05L	↔	22.04	↔	22.82	↔	23.60	↔	24.38	↔	25.15	↔	25.93	↔	26.71	69	27.49	↔	28.27	↔	29.05	<b>6</b>	0.78
90	₩	21.43	↔	22.18	↔	22.93	69	23.68	€9	24.43	↔	25.18	↔	25.93	↔	26.68	↔	27.43	↔	28.18	↔	0.75
190	↔	23.54	↔	24.35	<del>(}</del>	25.16	↔	25.97	↔	26.78	↔	27.59	↔	28.40	€9	29.21	€9	30.02	↔	30.83	€>	0.81
20	€9	22.85	↔	23.64	↔	24.43	↔	25.22	↔	26.01	↔	26.80	↔	27.59	↔	28.38	↔	29.17	↔	29.96	€9	0.79
07L	↔	24.97	↔	25.84	↔	26.71	↔	27.58	↔	28.45	↔	29.32	↔	30.19	€9	31.06	↔	31.93	€	32.80	€9	0.87
08	↔	24.15	↔	24.98	↔	25.81	↔	26.64	↔	27.47	€)	28.30	↔	29.13	€9	29.96	↔	30.79	<del>69</del>	31.62	↔	0.83
08L	↔	26.40	↔	27.34	↔	28.28	↔	29.22	↔	30.16	↔	31.10	↔	32.04	↔	32.98	↔	33.92	↔	34.86	↔	0.94
60	↔	25.34	↔	26.22	↔	27.10	↔	27.98	↔	28.86	↔	29.74	↔	30.62	↔	31.50	↔	32.38	↔	33.26	G	0.88
160	↔	27.80	↔	28.76	↔	29.72	↔	30.68	↔	31.64	69	32.60	↔	33.56	↔	34.52	€	35.48	↔	36.44	€	96.0
10	↔	26.63	↔	27.56	69	28.49	↔	29.42	↔	30.35	↔	31.28	↔	32.21	↔	33.14	↔	34.07	69	35.00	€	0.93
10L	↔	29.23	↔	30.24	↔	31.25	↔	32.26	↔	33.27	69	34.28	↔	35.29	↔	36.30	↔	37.31	↔	38.32	€9	1.01
11	↔	27.96	↔	28.93	₩	29.90	↔	30.87	₩	31.84	↔	32.81	↔	33.78	€9	34.75	↔	35.72	₩	36.69	↔	0.97
111	↔	30.65	↔	31.71	↔	32.77	↔	33.83	€9	34.89	↔	35.95	69	37.01	€	38.07	↔	39.13	₩	40.19	₩.	1.06
12	<del>⇔</del>	29.23	↔	30.24	69	31.25	↔	32.26	↔	33.27	↔	34.28	↔	35.29	↔	36.30	↔	37.31	<del>(/)</del>	38.32	↔	1.01
12L	<del>69</del>	32.03	€9	33.13	↔	34.23	↔	35.33	↔	36.43	↔	37.53	€9	38.63	↔	39.73	69	40.83	67	41.93	ω.	1.10
13	↔	30.46	↔	31.52	↔	32.58	69	33.64	↔	34.70	↔	35.76	↔	36.82	69	37.88	↔	38.94	69	40.00	69	1.06
13L	↔	33.27	↔	34.48	↔	35.69	↔	36.90	↔	38.11	69	39.32	<del>⇔</del>	40.53	↔	41.74	<del>(/)</del>	42.95	↔	44.16	€>	1.21

A01. A03. A20. A21 Correctional Officers & EMS Affected CBU/Service Code(s): Service Code Definition: October 14, 2018 Union Union/Nonunion: Effective Date: Fiscal Year:

CS DS0070 X10 Pay Plan/Schedule: Peoplesoft Schedule:

Series:

0007 Correctional Officer 0083 Special Police Officer 0699 EMT/Paramedic

2.0%

% Increase:

Resolution Number:

Grade         1         2         3         4         5         Steps         6         7         8         9         10         Step           5         3         44,083         5         46,347         5         47,479         5         48,611         \$         49,743         \$         50,875         \$         52,007         \$         54,271         \$         56,271         \$         56,271         \$         56,271         \$         56,271         \$         56,271         \$         56,271         \$         \$         56,271         \$ <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>																						
1         2         3         4         5         6         7         8         9         10           5         44,083         \$         45,215         \$         46,347         \$         48,611         \$         49,743         \$         50,875         \$         52,007         \$         53,139         \$         54,271         \$           \$         47,575         \$         48,837         \$         50,099         \$         51,361         \$         52,623         \$         55,147         \$         56,409         \$         57,671         \$         58,933         \$           \$         50,689         \$         52,118         \$         53,547         \$         56,405         \$         57,834         \$         59,263         \$         60,692         \$         62,121         \$         63,796         \$         65,378         \$         66,960         \$         63,560         \$           \$         55,886         \$         59,050         \$         66,755         \$         68,501         \$         70,247         \$         71,993         \$         75,485         \$         77,231         \$           \$         61,517 </th <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>Step</th> <th>ျှ</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>m</th> <th>etween</th>										Step	ျှ										m	etween
\$ 44,083 \$ 45,215 \$ 46,347 \$ 47,479 \$ 48,611 \$ 49,743 \$ 50,875 \$ 52,007 \$ 53,139 \$ \$ \$ 47,575 \$ 48,837 \$ 50,099 \$ 51,361 \$ 52,623 \$ 53,885 \$ 55,147 \$ 56,409 \$ 7,671 \$ 50,689 \$ 52,118 \$ 53,547 \$ 54,976 \$ 56,405 \$ 57,834 \$ 59,263 \$ 60,692 \$ 62,121 \$ 55,886 \$ 57,468 \$ 59,050 \$ 60,632 \$ 62,214 \$ 63,796 \$ 65,378 \$ 66,960 \$ 68,542 \$ \$ 61,517 \$ 63,263 \$ 65,009 \$ 66,755 \$ 68,501 \$ 77,100 \$ 79,019 \$ 80,938 \$ 82,857 \$	ade	1		2		3		4		2		9		7	8		6		1	0		Steps
\$ 44,083       \$ 45,215       \$ 46,347       \$ 47,479       \$ 48,611       \$ 49,743       \$ 50,875       \$ 52,007       \$ 53,139       \$ 53,139       \$ 53,139       \$ 53,139       \$ 53,139       \$ 53,139       \$ 53,139       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 54,007       \$ 53,147       \$ 53,147       \$ 54,007       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,147       \$ 53,127 <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>																						
\$ 47,575       \$ 48,837       \$ 50,099       \$ 51,361       \$ 52,623       \$ 53,885       \$ 55,147       \$ 56,409       \$ 57,671       \$ 56,405       \$ 52,623       \$ 52,623       \$ 50,263       \$ 60,692       \$ 57,671       \$ 56,405       \$ 57,834       \$ 59,263       \$ 60,692       \$ 62,121       \$ 62,121       \$ 62,121       \$ 62,121       \$ 62,121       \$ 62,121       \$ 66,960       \$ 68,542       \$ 68,542       \$ 61,517       \$ 63,263       \$ 66,960       \$ 66,960       \$ 66,960       \$ 68,542       \$ 70,247       \$ 71,993       \$ 73,739       \$ 75,485       \$ 67,505       \$ 69,424       \$ 71,343       \$ 73,262       \$ 75,181       \$ 77,100       \$ 79,019       \$ 80,938       \$ 82,857       \$ 82,857	2	44,083	69	45,215	69	46,347	S	47,479	63	48,611	€>	49,743	€>	50,875 \$	52,0	307	40	3,139	4)	54,271	69	1,132
\$ 50,689       \$ 52,118       \$ 53,547       \$ 54,976       \$ 56,405       \$ 57,834       \$ 59,263       \$ 60,692       \$ 62,121       \$ 62,121       \$ 63,796       \$ 65,378       \$ 66,960       \$ 68,542       \$ 68,542       \$ 61,517       \$ 63,263       \$ 65,009       \$ 66,755       \$ 68,501       \$ 70,247       \$ 71,993       \$ 73,739       \$ 75,485       \$ 75,181       \$ 77,100       \$ 79,019       \$ 80,938       \$ 82,857       \$ 82,857	9	47,575	ь	48,837	Ø	50,099	(s)	51,361	w	52,623	69	53,885	69	55,147 \$	56,4	60	49	7,671	49	58,933	69	1,262
\$ 55,886 \$ 57,468 \$ 59,050 \$ 60,632 \$ 62,214 \$ 63,796 \$ 65,378 \$ 66,960 \$ 68,542 \$ \$ \$ 61,517 \$ 63,263 \$ 65,009 \$ 66,755 \$ 68,501 \$ 70,247 \$ 71,993 \$ 73,739 \$ 75,485 \$ \$ \$ 67,505 \$ 69,424 \$ 71,343 \$ 73,262 \$ 75,181 \$ 77,100 \$ 79,019 \$ 80,938 \$ 82,857 \$	2 \$	50,689	S	52,118	(A)	53,547	S	54,976	ь	56,405	↔	57,834	G	59,263 \$	9'09	392	9	2,121	\$	33,550	↔	1,429
\$ 61,517 \$ 63,263 \$ 65,009 \$ 66,755 \$ 68,501 \$ 70,247 \$ 71,993 \$ 73,739 \$ 75,485 \$ \$ \$ 67,505 \$ 69,424 \$ 71,343 \$ 73,262 \$ 75,181 \$ 77,100 \$ 79,019 \$ 80,938 \$ 82,857 \$	69 00	55,886	Ø	57,468	S	59,050	S	60,632	G	62,214	63	63,796	↔	65,378 \$	5'99	990	9	8,542	8	70,124	G	1,582
\$ 67,505 \$ 69,424 \$ 71,343 \$ 73,262 \$ 75,181 \$ 77,100 \$ 79,019 \$ 80,938 \$ 82,857 \$	69 60	61,517	ω	63,263	69	62,009	S	66,755	G	68,501	↔	70,247	↔	71,993 \$	73,7	39	2	5,485	8	7,231	↔	1,746
		67,505	69	69,424	w	71,343	ь	73,262	G	75,181	မာ	77,100	↔	79,019 \$	80,5	38	8	2,857	\$	34,776	↔	1,919

Professional and Scientific Affected CBU/Service Code(s): Service Code Definition: Series: October 13, 2019 Union Union/Nonunion: Effective Date:

Pay Plan/Schedule: CS
Peoplesoft Schedule: DS0077

X01 % Increase: 3.0%

Resolution Number:

Resolution																				
										Steps							l		Between	ı
	Grade	1		2		3		4		. 2	9		7	8		6		10	Steps	- 1
																				ř
	8	55,230	↔	56,994	69	58,758	69	60,522	ь	62,286 \$	64,050	69	65,814 \$	67,57	82	69,342	€9	71,106 \$	1,764	
	10 \$	60,586	↔	62,529	69	64,472	€9	66,415	ıΔ	68,358 \$	70,301	49	72,244 \$	74,187	\$ 2	76,130	69	78,073 \$	1,943	
	11.5	66,542	69	68,680	↔	70,818	69	72,956	ťΦ	75,094 \$	77,232	69	\$ 026,87	81,5(	\$ 80	83,646	69	85,784 \$	2,138	
	12 \$	82,326	↔	84,883	G	87,440	69	89,997	ťΑ	92,554 \$	95,111	69	\$ 899,76	100,2	35 \$	102,782	€>	105,339 \$	2,557	
	13 \$	94,858	69	668'26	69	100,940	69	103,981	ęΑ	107,022 \$	110,063	↔	113,104 \$	116,145	55	119,186	↔	122,227 \$	3,041	
	14 \$	112,111	69		↔	119,295	69	122,887	6Α	126,479 \$	130,071	69	133,663 \$	137,255	35 \$	140,847	69	144,439 \$	3,592	



Technical and Paraprofessional Service Code Definition: Series: October 13, 2019 Effective Date: Fiscal Year:

Affected CBU/Service Code(s): Union Union/Nonunion:

CS DS0078 X02 Pay Plan/Schedule: Peoplesoft Schedule:

3.0%

% Increase:

Date of Resolution:

Resolution Number:

etween	Steps	1 207	1,53,	1,438	1,589	1,600	1,764	1,943	0.400
8	١	v	)	S	S	69	υ	s	6
	10	78 010	5,0	54,201	60,019	64,607	71,106	78,073	107
		U	9	69	69	S	w	S	6
	6	47 643	2	52,763	58,430	63,007	69,342	76,130	07000
	۱	e	9	€	69	G	Ø	w	6
	8	370	2,0	51,325	56,841	61,407	67,578	74,187	001
	١	6	9	w	S	ഗ	G	G	•
	,	45.040	50,01	49,887	55,252	59,807	65,814	72,244	1
	١	6	9	↔	€9	69	↔	↔	•
	9	40 700	43,722	48,449	53,663	58,207	64,050	70,301	1
SS		6	9	69	↔	↔	↔	↔	•
Stel	2	70 40	674,24	47,011	52,074	56,607	62,286	68,358	
	١	6	9	↔	↔	69	↔	↔	4
	4	44	41,120	45,573	50,485	55,007	60,522	66,415	010
	۱	6	9	↔	€9	G	↔	69	•
	က	00 00	29,00	44,135	48,896	53,407	58,758	64,472	10.01
	ı	6	9	↔	↔	49	↔	6	•
	2	20 504	400,00	42,697	47,307	51,807	56,994	62,529	000
		6	9	↔	s	↔	4	↔	•
	1	700 70	107,10	41,259	45,718	50,207	55,230	60,586	0.00
		6	9	Ø	<del>()</del>	w	ь	S	
	<b>3rade</b>	L	n	9	7	œ	6	10	



Clerical and Administrative Support Affected CBU/Service Code(s): Service Code Definition: Series: October 13, 2019 Union Union/Nonunion: Effective Date: Fiscal Year:

Pay Plan/Schedule: CS
Peoplesoft Schedule: DS0079
X03

3.0%

% Increase:

Date of Resolution:

Resolution Number:

									3											ľ	1
Grade	1		2		ဗ		4		Sreps 5	S	9		7		8		6	10		-	Steps
2 \$	30,130	↔	31,183	69	32,236	မာ	33,289 \$	**	34,342	69	35,395	69	36,448	Ф	37,501 \$		38,554	39,	39,607	↔	1,053
က	32,832	<del>()</del>	33,971	69	35,110	69	36,249 \$	40	37,388	G	38,527	69	39,666	69	40,805		41,944	3 43	083	↔	1,139
4	34,432	↔	35,602	↔	36,772	G	37,942 \$	10	39,112	ω	40,282	↔	41,452	S	42,622 \$		43,792 \$	44	962	G	1,170
<b>10</b>	37,237	63	38,534	↔	39,831	ெ	41,128 \$	**	42,425	69	43,722	69	45,019	69	46,316 \$	"	47,613 \$	48	48,910	s	1,297
9	41,259	↔	42,697	69	44,135	ь	45,573 \$	60	47,011	↔	48,449	G	49,887	G	51,325 \$	"	52,763 \$	54	201	υĐ	1,438
2 \$	45,718	G	47,307	69	48,896	Ø	50,485 \$	10	52,074	↔	53,663	69	55,252	S	56,841	"	58,430	9	019	69	1,589
<i>Ф</i>	50,207	G	51,807	€	53,407	ы	\$ 2002	60	56,607	<del>()</del>	58,207	s	29,807	S	61,407 \$		63,007	8	209	↔	1,600
<i></i>	55,230	69	56,994	<del>()</del>	58,758	G	60,522 \$	(A)	62,286	↔	64,050	€9-	65,814	S	67,578	"	69,342 (	71	106	↔	1,764



:11

Corrections and Other Occupation Groups Service Code Definition: 2020 Fiscal Year:

October 13, 2019

Effective Date:

Job Series: Union Union/Nonunion:

0006 Correctional Program Specialist
0081 Fire Protection Specialist
0101 Correctional Treatment Specialist
0390 Telecommunications Equipment Operator
1802 Cellblock Technician (Cellblock Only)
1811 Criminal Investigator
2151 Dispatcher (OUC Only) CS DS0067

Resolution Number:

3.0%

% Increase:

X04

Peoplesoft Schedule:

Pay Plan/Schedule:

									Step											B	tween
Grade	1		2		3	4			5	j	9		7		<b>∞</b>		6		10	S	teps
\$ 4	39,946	<del>69</del>	41,056	₩	42,166 \$	43,276	276	₩	44,386	₩	45,496	₩	46,606	မှာ	47,716	υp	48,826	ь	49,936	မှာ	1,110
<b>5</b> 2	45,943	69	47,184	υ	48,425 \$		999	↔	50,907	↔	52,148	↔	53,389	↔	54,630	69	55,871	↔	57,112	G	1,241
<b>9</b>	48,429	₩	49,814	↔		52,584	584	↔	53,969	↔	55,354	↔	56,739	₩	58,124	4	59,509	69	60,894	6	1,385
\$ 7	52,269	↔	53,808	↔			386	↔	58,425	↔	59,964	₩	61,503	G	63,042	↔	64,581	69	66,120	69	1,539
<b>⇔</b> <b>∞</b>	54,476	↔	56,184	<del>()</del>			300	↔	61,308	↔	63,016	↔	64,724	G	66,432	↔	68,140	69	69,848	↔	1,708
↔ 60	58,307	↔	60,190	υ			926	↔	65,839	↔	67,722	<del>()</del>	69,605	↔	71,488	↔	73,371	↔	75,254	↔	1,883
10 \$	64,208	↔	66,283	↔	68,358 \$		433	↔	72,508	↔	74,583	↔	76,658	4	78,733	↔	80,808	↔	82,883	↔	2,075
11 \$	68,295	₩	70,566	<del>()</del>		75,108	108	G	77,379	↔	79,650	↔	81,921	G	84,192	↔	86,463	↔	88,734	69	2,271
12 \$	81,834	↔	84,562	υ			318	↔	92,746	↔	95,474	↔	98,202	↔	100,930	₩	103,658	69	106,386	↔	2,728
13 \$	97,307	₩	100,552	↔		107,042	342	↔	110,287	₩	113,532	↔	116,777	↔	120,022	₩	123,267	₩	126,512	↔	3,245
4 \$	115,004	₩	18,834	↔		`	494	↔	130,324	↔	134,154	↔	137,984	↔	141,814	₩	145,644	€	149,474	↔	3,830

Social Worker & Student Trainee Service Code Definition: 2020 Fiscal Year:

October 13, 2019 Union/Nonunion: Effective Date:

Union

CS DS0080 X05 Pay Plan/Schedule: Peoplesoft Schedule:

0185 Social Worker 0186 Social Worker (Associate)

Series:

A22

Affected CBU/Service Code(s):

% Increase:

3.0%

Resolution Number:

Date of Resolutic

Grado									Steps	.,											Between
Clark	1		2		3		4		5		9		7		8		6		10		Steps
ro es	54,478	↔	55,908	မာ	57,338	S	58,768	(c)	60,198	G	61,628	G	63,058	↔	64,488	w	65,918	ω	67,348	w	1,430
\$	59,066	49	60,658	↔	62,250	€	63,842	↔	65,434	69	67,026	↔	68,618	↔	70,210	G	71,802	↔	73,394	4	1,592
on	64.048	69	65.817	69	67,586	€	69,355	₩	71,124	€9	72,893	69	74,662	ь	76,431	↔	78,200	↔	596,67	↔	1,769
- <del>C</del>	72,953	₩	75,091	69	77,229	€9	79,367	€9	81,505	4	83,643	↔	85,781	↔	87,919	↔	90,057	↔	92,195	↔	2,138
12 \$	82,326	₩	84,883	↔	87,440	€	26,68	₩	92,554	6	95,111	↔	97,668	↔	100,225	G	102,782	↔	105,339	↔	2,557
13.8	91,397	↔	94,231	G	97,065	69	668'66	4	102,733	G	105,567	G	108,401	↔	111,235	↔	114,069	↔	116,903	↔	2,834



Health Care Occupations Service Code Definition: 2020 Fiscal Year:

A15, A39 Service Codes: October 13, 2019 Effective Date: 0603 Physicians Assistant Job Series: Union Union/Nonunion:

0620 Licensed Practical Nurse 0625 Autopsy Assistant Mortuary 0638 Recreation Therapist 0644 Medical Technologist

CS DS0069 X06

Peoplesoft Schedule:

Pay Plan/Schedule:

3.0%

% Increase:

0645 Medical Technician 0647 Diagnostic Radiolofic Technician 0649 Medical Instrument Technician

0681 Dental Assistant 0682 Dental Hygienist 0688 Sanitarian

Resolution Number:

Date of Resolution:	Jution:																					
										Step											Bet	ween
	Grade	1		2		က		4		5		9		7		80		6		10	Ö	sde
	5 8	43,051	S	44.221	မာ	45,391	မာ	46,561	ιs	47,731	w	48,901	မာ	50,071	w	51,241	w	52,411	B	53,581	₩	1,170
	9	47,718	₩	49,014	69	50,310	G	51,606	69	52,902	↔	54,198	↔	55,494	↔	56,790	↔	58,086	↔	59,382	↔	1,296
	\$	51,313	₩	52.764	မ	54.215	6	55,666	မ	57,117	↔	58,568	6	60,019	s	61,470	↔	62,921	↔	64,372	<del>()</del>	1,451
	· <b>60</b>	56,604	₩	58,202	· <del>()</del>	59,800	<b>↔</b>	61,398	4	62,996	G	64,594	↔	66,192	G	67,790	↔	69,388	↔	70,986	↔	1,598
	. <del>ഗ</del>	62,287	· <del>()</del>		G	65,821		67,588	₩	69,355	4	71,122	S	72,889	↔	74,656	↔		↔	78,190	↔	1,767
	10 \$	68,370		70,307	ω	72,244	G	74,181	W	76,118	↔	78,055	↔	79,992	↔	81,929	₩	83,866	↔	85,803	↔	1,937
	11 8				↔	79,371		81,505	↔	83,639	↔	85,773	↔	87,907	ઝ	90,041	↔	92,175	↔	94,309	↔	2,134
	12 \$				မာ	95,110	↔	97,667	↔	100,224	<b>⇔</b>	102,781	↔	105,338	↔	107,895	↔	110,452	\$	113,009	↔	2,557



Maintenance, Trades, & Labor Service Code Definition: 2020

L- Leader

October 13, 2019 Effective Date:

Fiscal Year:

B01 Regular B02 Leader Affected CBU/Service Code(s): Union Union/Nonunion:

RW WS0029 Pay Plan/Schedule: Peoplesoft Schedule:

% Increase:

3.0%

X07 (Leaders previously X08)

Leaders

WS0034-

Resolution Number:

Grade			•		•		•				•		t		•		•		9	-	0
	7		2		3		4		2		9		,		80		6		20	91	Steps
02 \$	16.91	~~	17.50	G	18.09	69	18.68	မာ	19.27	υs	19.86	<del>(y)</del>	20.45	υĐ	21.04	ω	21.63	S	22.22	↔	0.59
↔	18.45	↔	19.09	↔	19.73	↔	20.37	↔	21.01	€	21.65	↔	22.29	↔	22.93	€>	23.57	↔	24.21	↔	0.64
	18.28		18.89	69	19.50	↔	20.11	69	20.72	↔	21.33	€	21.94	↔	22.55	€	23.16	69	23.77	↔	0.61
03L \$	19.95	↔	20.64	₩	21.33	₩	22.02	↔	22.71	↔	23.40	↔	24.09	₩	24.78	↔	25.47	69	26.16	↔	0.69
↔	19.55		20.22	G	20.89	<del>(/)</del>	21.56	↔	22.23	↔	22.90	↔	23.57	↔	24.24	↔	24.91	<del>()</del>	25.58	<del>(/)</del>	0.67
04L \$	21.39	↔	22.13	69	22.87	↔	23.61	€	24.35	€	25.09	↔	25.83	↔	26.57	↔	27.31	↔	28.05	69	0.74
↔	20.87	↔	21.58	(F)	22.29	€9	23.00	↔	23.71	↔	24.42	↔	25.13	↔	25.84	↔	26.55	↔	27.26	↔	0.71
\$ 750	22.74		23.53	Ø	24.32	G	25.11	↔	25.90	↔	26.69	↔	27.48	€	28.27	↔	29.06	↔	29.85	€>	0.79
69	22.08	67	22.85	69	23.62	€	24.39	↔	25.16	€7	25.93	<del>()</del>	26.70	↔	27.47	69	28.24	€>	29.01	€9	0.77
\$ 790	24.26		25.09	υ	25.92	↔	26.75	↔	27.58	↔	28.41	↔	29.24	↔	30.07	<del>(/)</del>	30.90	↔	31.73	↔	0.83
€9	23.55	↔	24.36	69	25.17	↔	25.98	↔	26.79	↔	27.60	↔	28.41	↔	29.22	↔	30.03	↔	30.84	↔	0.81
\$ 7L0	25.74	49	26.63	в	27.52	67	28.41	↔	29.30	↔	30.19	↔	31.08	↔	31.97	69	32.86	↔	33.75	↔	0.89
	24.89	↔	25.74	↔	26.59	↔	27.44	↔	28.29	€9	29.14	↔	29.99	↔	30.84	<del>(/)</del>	31.69	↔	32.54	↔	0.85
\$ 780	27.22	↔	28.18	₩	29.14	₩	30.10	↔	31.06	↔	32.02	69	32.98	↔	33.94	↔	34.90	↔	35.86	↔	0.96
↔	26.09	↔	27.00	€9	27.91	69	28.82	↔	29.73	↔	30.64	↔	31.55	69	32.46	₩	33.37	€	34.28	<del>()</del>	0.91
\$ 760	28.63		29.62	↔	30.61	69	31.60	69	32.59	↔	33.58	↔	34.57	↔	35.56	↔	36.55	↔	37.54	↔	0.99
69	27.42	69	28.38	↔	29.34	69	30.30	€9	31.26	€	32.22	↔	33.18	↔	34.14	↔	35.10	↔	36.06	↔	0.96
10L \$	30.11		31.15	↔	32.19	↔	33.23	↔	34.27	↔	35.31	↔	36.35	₩	37.39	↔	38.43	↔	39.47	↔	1.04
₩	28.80	↔	29.80	↔	30.80	↔	31.80	↔	32.80	↔	33.80	↔	34.80	↔	35.80	↔	36.80	₩	37.80	↔	1.00
11L \$	31.54	₩.	32.64	↔	33.74	↔	34.84	↔	35.94	↔	37.04	↔	38.14	<del>⇔</del>	39.24	↔	40.34	↔	41.44	69	1.10
8	30.11	↔	31.15	8	32.19	↔	33.23	€9	34.27	↔	35.31	↔	36.35	↔	37.39	↔	38.43	↔	39.47	↔	1.04
12L \$	33.00		34.13	€9	35.26	↔	36.39	↔	37.52	↔	38.65	€7	39.78	69	40.91	↔	42.04	₩	43.17	↔	1.13
13 \$	31.38	69	32.47	↔	33.56	₩	34.65	69	35.74	69	36.83	↔	37.92	69	39.01	69	40.10	↔	41.19	4	1.09
	34 26	69	35.51	G	36 76	69	38.01	4	30 25	¥	40 50	¥	4175	¥	43.00	4	44 25	θ	AE ED	6	4 OF

Correctional Officers & EMS Service Code Definition: Fiscal Year:

Effective Date: October 13, 2019

Union/Nonunion: Union Affected CBU/Service Code(s):

A01. A03. A20. A21

0007 Correctional Officer 0083 Special Police Officer 0699 EMT/Paramedic Series: CS DS0070 X10 Pay Plan/Schedule: Peoplesoft Schedule:

% Increase: 3.0%

Resolution Number:

nunon:																				
								S	Steps										ă	Between
Grade	1		2		3		4	2		9		7		8		6	1	10		Steps
																			ı	
5	45,405	60	46,571	S	47,737	€>	48,903 \$	50,069	<del>(у)</del> О	51,235	69	52,401	(A)	53,567	(A)	54,733	69	55,899	S	1,166
9	49,002	S	50,302	W	51,602 \$	↔	52,902 \$	54,20	2	55,502	69	56,802	ω	58,102	(A)	59,402	69	30,702	s)	1,300
7 \$	52,209	69	53,681	s	55,153	69	56,625 \$	58,097	8	59,569	Ø	61,041	B	62,513	மு	63,985	S	65,457	S	1,472
8	57,564	69	59,193	w	60,822	G	62,451 \$	64.08	8	65,709	w	67,338	63	296'89	G	965'02	S	72,225	S	1,629
6	63,364		65,162	မာ		69	68,758 \$	70,556	9	72,354	69	74,152	S	75,950	G	77,748	es.	79,546	w	1,798
10 \$	69,532	69	71,508	Ø		ь	75,460 \$	77,43	8	79,412	ശ	81,388	S	83,364	W	85,340	w	37,316	69	1,976

Professional and Scientific Affected CBU/Service Code(s): Service Code Definition: Series: October 11, 2020 Union Union/Nonunion: Effective Date:

DS0077 જ Peoplesoft Schedule: Pay Plan/Schedule:

X01

% Increase:

3.5%

Resolution Number:

Date of Re

f Resolution:																					
	Grade	1		2	8			4	Step: 5	S	9		7		89		6	,	10	Betwee Steps	sen SS
	6	57,162	69	\$ 886'89	Ø	30,814	↔	62,640 \$	64,466	69	66,292	↔	68,118	€9	69,944	69	71,770	60	73,596 \$		1,826
	10 \$	62,707	69	64,718 \$	Õ	66,729	69	68,740 \$	70,751	69	72,762	69	74,773	↔	76,784	↔	78,795	60	\$ 908'08		2,011
	11 8	68,870	69	71,083 \$	7.	73,296	69	\$ 605'52	227,77	69	79,935	69	82,148	69	84,361	↔	86,574	ь	88,787 \$		2,213
	12 \$	85,209	69	87,855 \$	ō	90,501	69	93,147 \$	95,793	<b>⇔</b>	98,439	↔	101,085	69	103,731	69	106,377	€	109,023 \$		2,646
	13 \$	98 176	69	101,324 \$	10	4,472	69	107,620 \$	110,768	↔	113,916	€9	117,064	69	120,212	€9	123,360	٠ ج	126,508 \$		3,148
	14 \$	116,034	69	119,752 \$	12	123,470	69	127,188 \$	130,906	69	134,624	69	138,342	↔	142,060	6	145,778	·	149,496 \$		3,718

Technical and Paraprofessional Service Code Definition: Series: October 11, 2020 2021 Effective Date: Fiscal Year:

Affected CBU/Service Code(s):

Union/Nonunion: Union
Pay Plan/Schedule: CS
Peoplesoft Schedule: DS0078
X02

% Increase: 3.5%

Resolution Number:

utio	u:																					
										Steps	S S										m	Between
	Grade	1		2		3		4	1	2		9		7		8	6		,	10		Steps
	<b>⇔</b>	38,538	↔	39,881	69	41,224	↔	42,567 \$		43,910	69	45,253	₩.	46,596	<del>()</del>	47,939 \$	4	49,282 \$	↔	50,625	69	1,343
	9	42,704	↔	44,192	↔	45,680	↔	47,168 \$	•	48,656	69	50,144	69	51,632	↔	53,120 \$	Š	1,608	₩	960'99	w	1,488
	7 \$	47,317	G	48,962	↔	50,607	↔	52,252 \$		53,897	↔	55,542	₩	57,187	↔	58,832 \$	ळ	60,477 \$	₩	62,122	G	1,645
	<b>⇔</b>	51,964	↔	53,620	69	55,276	↔	56,932 \$		58,588	69	60,244	↔	61,900	↔	63,556 \$	ő	5,212	₩	898'99	S	1,656
	69 60	57,162	↔	58,988	69	60,814	↔	62,640 \$		64,466	69	66,292	↔	68,118	↔	69,944 \$	7	1,770	↔	73,596	s	1,826
	10 \$	62,707	s	64,718	69	66,729	↔	68,740 \$		70,751	69	72,762	↔	74,773	↔	76,784 \$	~	3,795	↔	80,806	ഗ	2,011
	11 \$	68,870	↔	71,083	↔	73,296	↔	\$ 605,57		77,722	↔	79,935	↔	82,148	₽	84,361 \$	ŏ	86,574 \$	€	88,787	ы	2,213



Clerical and Administrative Support Affected CBU/Service Code(s): Service Code Definition: Series: October 11, 2020 Union 2021 Union/Nonunion: Effective Date: Fiscal Year:

CS DS0079 X03 Pay Plan/Schedule: Peoplesoft Schedule:

% Increase:

3.5%

Resolution Number:

ideal.																						70
				,		,		,		Steps	20	,		1	`				`		Be	Between
	Grade	1		V		3		4		ا		۵		,		8		9	7.		ľ	Steps
	2	31,184	69	32,274	↔	33,364	↔	34,454 \$	**	35,544	↔	36,634	↔	37,724 \$		38,814 \$	۲۵.	39,904	€	40,994	6 <del>9</del>	1,090
	69	33,981	↔	35,160	69	36,339	69	37,518 \$		38,697	↔	39,876	↔	41,055 \$		42,234		43,413	\$	44,592	69	1,179
	4	35,637	69	36,848	↔	38,059	↔	39,270 \$	,,	40,481	69	41,692	↔	42,903 \$		44,114 \$	40	45,325	8	46,536	↔	1,211
	9	38,538	υĐ	39,881	↔	41,224	69	42,567 \$		43,910	ω	45,253	↔	46,596 \$		47,939 \$	40	49,282	4)	50,625	↔	1,343
	9	42,704	s	44,192	69	45,680	↔	47,168 \$	•	48,656	69	50,144	↔	51,632		53,120 \$	60	54,608	4)	960'99	↔	1,488
	5 1	47,317	ь	48,962	↔	50,607	69	52,252 \$		53,897	↔	55,542	↔	57,187	,,	58,832 \$	رم	60,477	\$	32,122	↔	1,645
	8	51,964	69	53,620	₩	55,276	G	56,932 \$		58,588	↔	60,244	↔	61,900 \$		63,556 \$	60	65,212	\$	898'99	€>	1,656
	6	57,162	69	58,988	↔	60,814	↔	62,640 \$	,-	64,466	69	66,292	↔	68,118	,-	69,944	44	71,770	69	73,596	↔	1,826



:11

Corrections and Other Occupation Groups Service Code Definition: 2021 Fiscal Year:

October 11, 2020 Effective Date: Job Series: Union Union/Nonunion:

0006 Correctional Program Specialist
0081 Fire Protection Specialist
0101 Correctional Treatment Specialist
0390 Telecommunications Equipment Operator
1802 Cellblock Technician (Cellblock Only)
1811 Criminal Investigator
2151 Dispatcher (OUC Only) CS DS0067 X04 Pay Plan/Schedule: Peoplesoft Schedule:

Resolution Number:

3.5%

% Increase:

Grade         1         2         3         4         5         6         7         8         9         10         Steps           4         5         4         5         4         4         7         6         7         8         9         10         Steps           5         41,344         5         42,493         5         44,791         5         45,940         5         49,285         5         56,544         5         50,114         5         1,149         5         1,144         5         52,689         5         53,974         5         56,299         5         6,544         5         50,119         5         1,144         5         52,689         5         53,974         5         56,299         5         51,404         5         52,689         5         53,974         5         56,299         5         50,119         5         51,404         5         52,689         5         53,974         5         56,299         5         51,424         5         51,404         5         51,404         5         51,404         5         51,404         5         51,404         5         51,409         5         51,409										Sfei										l		ľ	Between
\$         41,344         \$         42,493         \$         43,642         \$         44,791         \$         45,940         \$         47,089         \$         48,238         \$         50,536         \$         51,685         \$         51,689         \$         47,549         \$         50,536         \$         51,685         \$         51,269         \$         55,259         \$         56,544         \$         57,829         \$         59,114         \$           \$         50,119         \$         51,554         \$         50,119         \$         51,564         \$         50,426         \$         56,259         \$         56,249         \$         51,284         \$         50,119         \$         51,691         \$         51,424         \$         51,283         \$         51,142         \$         51,293         \$         51,142         \$         51,293         \$         51,142         \$         51,293         \$         51,143         \$         51,242         \$         51,244         \$         51,249         \$         51,144         \$         51,249         \$         51,432         \$         51,444         \$         51,449         \$         51,449         \$	•	Grade	1		2		က		4	5			9	7			8		6		10	,	Steps
\$ 47,549         \$ 48,834         \$ 50,119         \$ 51,404         \$ 52,689         \$ 53,974         \$ 55,259         \$ 56,244         \$ 57,829         \$ 59,114         \$ 59,114         \$ 51,544         \$ 57,829         \$ 51,114		4 &	41,344	क	42,493	₩	43,642	es	44,791	5 4	5,940	εs	\$ 680'24	, 48	,238	ω	49,387	s)	50,536	↔	51,685	₩	1,149
\$ 50,119         \$ 51,554         \$ 52,989         \$ 54,424         \$ 55,858         \$ 57,293         \$ 58,728         \$ 60,163         \$ 60,163         \$ 61,598         \$ 63,033         \$ 53,033         \$ 53,033         \$ 53,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,033         \$ 63,034		€9	47,549	↔	48,834	↔	50,119	G	51,404 \$	5.	2,689	↔	53,974 \$	55	,259	<del>⇔</del>	56,544	↔	57,829	↔	59,114	↔	1,285
\$ 54,098       \$ 55,691       \$ 57,284       \$ 58,877       \$ 60,470       \$ 62,063       \$ 63,656       \$ 65,229       \$ 66,990       \$ 66,990       \$ 66,942       \$ 66,842       \$ 68,435       \$ 70,294       \$ 72,294 <th< td=""><td></td><td><b>⇔</b> 9</td><td>50,119</td><td>↔</td><td>51,554</td><td>↔</td><td>52,989</td><td>↔</td><td>54,424</td><td>5</td><td>5,858</td><td>↔</td><td>57,293 \$</td><td>\$ 58</td><td>,728</td><td>υ</td><td></td><td>↔</td><td>61,598</td><td>↔</td><td>63,033</td><td>↔</td><td>1,435</td></th<>		<b>⇔</b> 9	50,119	↔	51,554	↔	52,989	↔	54,424	5	5,858	↔	57,293 \$	\$ 58	,728	υ		↔	61,598	↔	63,033	↔	1,435
\$ 56,382         \$ 58,150         \$ 59,918         \$ 61,686         \$ 63,454         \$ 65,222         \$ 66,990         \$ 68,758         \$ 70,526         \$ 72,294         \$ 72,788         \$ 72,788         \$ 72,788         \$ 72,788         \$ 72,788         \$ 72,784         \$ 71,017         \$ 72,784         \$ 710,107         \$ 72,724         \$ 710,107         \$ 72,724         \$ 710,107         \$ 72,724         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224         \$ 72,224		\$ _	54,098	υ	55,691	↔	57,284	↔	58,877 \$	9	0,470	↔	62,063 \$	63	959	↔	65,249	69	66,842	↔	68,435	G	1,593
\$ 60,347       \$ 62,296       \$ 64,245       \$ 66,194       \$ 68,143       \$ 70,092       \$ 72,041       \$ 72,041       \$ 72,990       \$ 75,939       \$ 77,888       \$ 77,888       \$ 77,888       \$ 77,894       \$ 77,194       \$ 77,194       \$ 72,342       \$ 81,490       \$ 83,638       \$ 85,786       \$ 87,137       \$ 89,487       \$ 91,837       \$ 91,837       \$ 87,137       \$ 80,346       \$ 110,107       \$ 87,137       \$ 80,346       \$ 110,107       \$ 110,075       \$ 110,075       \$ 110,075       \$ 120,224       \$ 127,583       \$ 130,942       \$ 130,942       \$ 130,942       \$ 134,075       \$ 142,813       \$ 146,777       \$ 150,741       \$ 154,705       \$ 154,705       \$ 154,705       \$ 150,		↔ <b>∞</b>	56,382		58,150	↔	59,918	€>	61,686	9	3,454	₩	65,222 \$	99	066	↔	68,758	G	70,526	<del>()</del>	72,294	↔	1,768
\$ 66,454 \$ 68,602 \$ 70,750 \$ 72,898 \$ 75,046 \$ 77,194 \$ 79,342 \$ 81,490 \$ 83,638 \$ 85,786 \$ \$ \$ \$ 70,687 \$ 73,037 \$ 75,387 \$ 77,737 \$ 80,087 \$ 82,437 \$ 84,787 \$ 87,137 \$ 89,487 \$ 91,837 \$ \$ \$ 70,687 \$ 73,037 \$ 90,346 \$ 93,169 \$ 95,992 \$ 98,815 \$ 101,638 \$ 104,461 \$ 107,284 \$ 110,107 \$ \$ 100,711 \$ 104,070 \$ 107,429 \$ 110,788 \$ 114,147 \$ 138,849 \$ 142,813 \$ 146,777 \$ 150,741 \$ 154,705 \$		<i>⊕</i> <b>o</b>	60,347		62,296	↔	64,245	₩	66,194	9	8,143	↔	70,092 \$	3 72	,041	↔	73,990	υ	75,939	↔	77,888	↔	1,949
\$ 70,687 \$ 73,037 \$ 75,387 \$ 77,737 \$ 80,087 \$ 82,437 \$ 84,787 \$ 87,137 \$ 89,487 \$ 91,837 \$ 8		10 \$	66,454	↔	68,602	₩	70,750	↔	72,898	7	5,046	↔	77,194 \$	37 75	,342	↔	81,490	s		4	85,786	↔	2,148
\$ 84,700 \$ 87,523 \$ 90,346 \$ 93,169 \$ 95,992 \$ 98,815 \$ 101,638 \$ 104,461 \$ 107,284 \$ 110,107 \$ \$ \$ 100,711 \$ 104,070 \$ 107,429 \$ 110,788 \$ 114,147 \$ 117,506 \$ 120,865 \$ 124,224 \$ 127,583 \$ 130,942 \$ \$ 119,029 \$ 122,993 \$ 126,957 \$ 130,921 \$ 134,885 \$ 138,849 \$ 142,813 \$ 146,777 \$ 150,741 \$ 154,705 \$			70,687		73,037	4	75,387	G	77,737	Ø	0,087	↔	82,437 \$	28	,787	↔	87,137	↔	89,487	↔	91,837	↔	2,350
\$ 100,711 \$ 104,070 \$ 107,429 \$ 110,788 \$ 114,147 \$ 117,506 \$ 120,865 \$ 124,224 \$ 127,583 \$ 130,942 \$ \$ 119,029 \$ 122,993 \$ 126,957 \$ 130,921 \$ 134,885 \$ 138,849 \$ 142,813 \$ 146,777 \$ 150,741 \$ 154,705 \$		12 \$	84,700	↔	87,523	₩	90,346	↔	93,169	6	5,992	υ	98,815 \$	, 101	,638	↔	104,461	8	07,284	↔	110,107	↔	2,823
\$ 119,029 \$ 122,993 \$ 126,957 \$ 130,921 \$ 134,885 \$ 138,849 \$ 142,813 \$ 146,777 \$ 150,741 \$ 154,705 \$		_	100,711		104,070	↔	107,429	↔	110,788	\$ 11.	4,147	↔	117,506 \$	; 120	398,	G	124,224	\$	27,583	↔	130,942	↔	3,359
		<b>14</b> \$	119,029	↔	122,993	↔	126,957	↔	130,921	\$ 13.	4,885	↔	138,849 \$	3 142	,813	↔	146,777	<b>\$</b>	50,741	υ	154,705	₩	3,964

Social Worker & Student Trainee Service Code Definition: October 11, 2020 2021 Effective Date: Fiscal Year:

Union/Nonunion:

Union

Series: CS DS0080 X05 Pay Plan/Schedule: Peoplesoft Schedule:

0185 Social Worker 0186 Social Worker (Associate)

A22

Affected CBU/Service Code(s):

3.5%

% Increase:

Resolution Number:

ממת																						
										Steps	S										Γ	Between
	Grade	1		2		3		4		2		9		7		8		6		10		Steps
	52	56,385	↔	57,865	↔	59,345	(c)	60,825	(A)	62,305	છ	63,785	υĐ	65,265	S	66,745	S	68,225	G	69,705	G	1,480
	7 \$	61,132	↔	62,780	↔	64,428	↔	\$ 920,99	↔	67,724	↔	69,372	↔	71,020	↔	72,668	₩	74,316	₩	75,964	↔	1,648
	6	66,289	69	68,120	↔	69,951	↔	71,782	₩	73,613	↔	75,444	↔	77,275	↔	79,106	₩	80,937	↔	82,768	↔	1,831
	11 \$	75,506	↔	77,719	↔	79,932	↔	82,145	↔	84,358	↔	86,571	↔	88,784	S	26,06	€	93,210	s	95,423	↔	2,213
	12 \$	85,209	↔	87,855	4	90,501	↔	93,147	↔	95,793	↔	98,439	↔	101,085	₩	103,731	↔	106,377	G	109,023	↔	2,646
	13 \$	94,593	69	97,527	49	100,461	↔	103,395	↔	106,329	69	109,263	↔	112,197	↔	115,131	↔	118,065	69	120,999	69	2,934



Health Care Occupations A15, A39 Service Code Definition: Service Codes: October 11, 2020 2021 Effective Date: Fiscal Year:

0625 Autopsy Assistant Mortuary 0638 Recreation Therapist 0603 Physicians Assistant 0620 Licensed Practical Nurse Job Series: Union Pay Plan/Schedule: Union/Nonunion:

CS DS0069 X06

0644 Medical Technologist 0645 Medical Technician 0647 Diagnostic Radiolofic Technician

0649 Medical Instrument Technician 0681 Dental Assistant 0682 Dental Hygienist 0688 Sanitarian

3.5%

% Increase:

Peoplesoft Schedule:

Resolution Number:

Date of R	Date of Resolution:																					
									ĺ	Step											Be	tween
	Grade	1		2		3		4		5		9		7		89		6		10	נט	Steps
	<b>5</b>	44,558	, s	45,769	, s	46,980	s	48,191	es.	49,402	↔	50,613	↔	51,824	↔	53,035	₩	54,246	မှာ	55,457	₩	1,211
	9 9	49,386	₩	50,728	₩			53,412	↔	54,754	↔	56,096	↔	57,438	↔	58,780	↔	60,122	↔	61,464	₩	1,342
	\$ 7	53,108	₩	54,610	49		↔	57,614	<del>()</del>	59,116	₩	60,618	↔	62,120	↔	63,622	↔	65,124	↔	66,626	↔	1,502
	&> <b>∞</b>	58,585	5	60,239	\$			63,547	↔	65,201	₩	66,855	↔	68,509	↔	70,163	ᡐ	71,817	↔	73,471	↔	1,654
	<b>⇔</b> <b>o</b>	64,470	<del>\$</del>	66,298	\$	38,126	↔	69,954	↔	71,782	↔		↔	75,438	υ	77,266	↔	79,094	↔	80,922	↔	1,828
	10 \$	70,762	€	72,767	₩		G	76,777	₩	78,782	↔	80,787	↔	82,792	↔	84,797	↔	86,802	↔	88,807	↔	2,005
	11 \$	77,734	↔	79,942	\$	82,150	↔	84,358	S	86,566	↔	88,774	_₩	90,982	↔	93,190	↔	95,398	↔	92,606	↔	2,208
	12 \$	93,144	€>	95,791	<i>₩</i>		<b>⇔</b>	01,085	↔	103,732	₩	06,379	↔	109,026	↔	111,673	₩	114,320	€	116,967	↔	2,647



Maintenance, Trades, & Labor Service Code Definition: Fiscal Year:

October 11, 2020 Effective Date:

Union/Nonunion:

Affected CBU/Service Code(s): Union

B01 Regular B02 Leader

L- Leader

Pay Plan/Schedule: Peoplesoft Schedule:

WS0029

Leaders WS0034-

X07 (Leaders previously X08)

3.5%

% Increase:

Resolution Number:

									ľ										l		4	
Grade	1		2			က	-	4	ñ	dare 2		9		7		8		6	-	10	e S	Between Steps
02 \$	- 17.	17.50	\$	8.11	<del>⇔</del>	18.72	₩	19.33	₩	19.94	क	20.55	θ	21.16	ℊ	21.77	_	22.38	₩	22.99		0.61
02L \$	19.	19.07	\$	9.74	↔		↔	21.08	↔	21.75	↔	22.42	↔	23.09	↔	23.76	€9		↔	25.10	69	0.67
03 \$	18.	18.89	↔	19.53	€9	20.17	↔	20.81	€>	21.45	↔	22.09	↔	22.73	69	23.37	€9	24.01	€	24.65	₩	0.64
259	20.	20.66	8		↔	22.08	↔	22.79	↔	23.50	↔	24.21	↔	24.92	₩		€	26.34	₩	27.05	€9	0.71
04 \$	20.	.21	<b>⇔</b>	0.91	<del>()</del>	21.61	↔	22.31	€9	23.01	↔	23.71	€	24.41	↔	25.11	€	25.81	€9	26.51	69	0.70
04L \$	22.	22.16	€	22.92	↔	23.68	€9	24.44	↔	25.20	↔	25.96	↔	26.72	↔	27.48	40	28.24	↔	29.00	↔	0.76
\$ 60	21.62	.62	8	2.35	↔	23.08	↔	23.81	↔	24.54	↔	25.27	↔	26.00	↔	26.73		27.46	₩	28.19	↔	0.73
05L \$	23.	53	€>	24.35	↔	25.17	69	25.99	€9-	26.81	↔	27.63	↔	28.45	€9		€	30.09	₩	30.91	€	0.82
\$ 90	22.84	8.	8	23.64	↔	24.44	69	25.24	↔	26.04	↔	26.84	₩	27.64	↔	28.44		29.24	<del>69</del>	30.04	↔	0.80
\$ 190	25.	11	€>		↔	26.83	₩	27.69	€>	28.55	↔	29.41	€9	30.27	↔	31.13	۷۵	31.99	€9	32.85	↔	0.86
\$ 20	24.37	.37	\$	25.21	↔	26.05	↔	26.89	↔	27.73	↔	28.57	₩	29.41	69	30.25	"	31.09	↔	31.93	↔	0.84
\$ 720	26.	.61	€>		↔	28.47	↔	29.40	↔	30.33	↔	31.26	↔	32.19	↔	33.12	۷.	34.05	€>	34.98	↔	0.93
\$ 80	25.	92.	8	6.64	<del>()</del>	27.52	↔	28.40	69	29.28	↔	30.16	↔	31.04	↔	31.92	10	32.80	€7	33.68	€7	0.88
\$ 780	28.15	.15	€	29.15	₩	30.15	₩	31.15	€9	32.15	↔	33.15	↔	34.15	↔	35.15	۵.	36.15	↔	37.15	↔	1.00
\$ 60	27.	27.01	8	27.95	↔	28.89	↔	29.83	↔	30.77	↔	31.71	↔	32.65	€9	33.59		34.53	↔	35.47	↔	0.94
\$ <b>760</b>	29.	.65	(r)		€9	31.69	↔	32.71	↔	33.73	↔	34.75	↔	35.77	↔	36.79	٠.	37.81	69	38.83	↔	1.02
10 \$	28.	28.39	€\$	29.38	69	30.37	69	31.36	↔	32.35	↔	33.34	↔	34.33	↔	35.32	"	36.31	↔	37.30	↔	0.99
10L \$	31.	15	<del>⇔</del>	12.23	↔	33.31	₩	34.39	↔	35.47	↔	36.55	↔	37.63	↔	38.71	40	39.79	↔	40.87	₩	1.08
11 \$	29.	29.79	€	30.83	₩	31.87	↔	32.91	↔	33.95	↔	34.99	↔	36.03	€9	37.07	40	38.11	↔	39.15	₩	1.04
111 \$	32.	.64	(r) <del>(∕r)</del>	3.78	↔	34.92	↔	36.06	↔	37.20	↔	38.34	↔	39.48	↔	40.62	22	41.76	↔	42.90	↔	1.14
12 \$	31.	31.15	€	32.23	↔	33.31	↔	34.39	↔	35.47	↔	36.55	↔	37.63	€9	38.71	40	39.79	↔	40.87	€9	1.08
12L \$	34.	34.15	<del>⇔</del>	5.32	<del>()</del>	36.49	↔	37.66	↔	38.83	€9	40.00	↔	41.17	↔	42.34	45	43.51	€9	44.68	↔	1.17
13 89	32.	47	€	3.60	69	34.73	€9	35.86	₩	36.99	↔	38.12	↔	39.25	↔	40.38		41.51	69	42.64	<del>(/)</del>	1.13
13L \$	35.	35.50	<del>⊗</del>	36.78	<del>(/)</del>	38.06	₩	39.34	€9	40.62	↔	41.90	↔	43.18	<del>63</del>	44.46	<u>دم</u>	45.74	€9	47.02	↔	1.28

Correctional Officers & EMS Service Code Definition: 2021 Fiscal Year:

Union

Affected CBU/Service Code(s): Union/Nonunion:

October 11, 2020

Effective Date:

A01. A03. A20. A21

0007 Correctional Officer 0083 Special Police Officer 0699 EMT/Paramedic Series: CS DS0070 X10 Pay Plan/Schedule: Peoplesoft Schedule:

3.5% % Increase:

Resolution Number:

							Steps						l				Betv	Between
Grade	1		2	3	4		. 2	9		7		8		6	10		Ste	Steps
<b>17</b>	46,997	↔	48,203 \$	49,409 \$	50,615	↔	51,821 \$	53,027	↔	54,233	↔	55,439 \$		56,645 \$	57,851	51		1,206
<b>⊕</b>	50,719	↔	52,064 \$	53,409 \$	54,754	↔	\$ 660'99	57,444	69	58,789	<del>69</del>	60,134 \$		61,479 \$	62,8	24		1,345
\$ ~	54,038	G	55,561 \$	57,084 \$	58,607	69	60,130 \$	61,653	↔	63,176	₩	64,699 \$		66,222 \$	67,745	45		1,523
<b>⇔</b> ∞	59,579	↔	61,265 \$	62,951 \$	64,637	↔	66,323 \$	68,009	↔	69,695	↔	71,381 \$		\$ 290'62	747	53		1,686
↔ <b>o</b> n	65,585	s	67,445 \$	\$ 302 \$	71,165	↔	73,025 \$	74,885	↔	76,745	↔	78,605 \$		80,465 \$	82,3	25	"	1,860
10 \$	71,966	↔	74,011 \$	\$ 950'92	78,101	€9	80,146 \$	82,191	↔	84,236	↔	86,281 \$		88,326 \$	90,3	71		2,045



## **MASTER AGREEMENT**

## BETWEEN

THE AMERICAN FEDERATION OF STATE, COUNTY AND MUNICIPAL EMPLOYEES, DISTRICT COUNCIL 20, AFL-CIO

**AND** 

THE GOVERNMENT OF THE DISTRICT OF COLUMBIA

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## **PREAMBLE**

The District of Columbia Comprehensive Merit Personnel Act (D.C. Law 2-139, Title I, Chapter 6, Subchapter 1, D.C. Official Code § 1-601.02) states that the Council of the District of Columbia declares that it is the purpose and policy of this act to assure that the District of Columbia Government shall have a modern flexible system of public personnel administration, which shall "provide for a positive policy of labor-management relations including collective bargaining between the District of Columbia and its employees . . . ."

The District of Columbia Comprehensive Merit Personnel Act (D.C. Law 2-139, Title 1, Chapter 6, Subchapter XVIII, (D.C. Official Code) Section 1-617.01) states [t]he District of Columbia Government finds and declares that an effective collective bargaining process is in the general public interest and will improve the morale of public employees and the quality of service to the public.

The District of Columbia Comprehensive Merit Personnel Act (D.C. Law 2-139, Title 1, Chapter 6, Subchapter XVIII, (D.C. Official Code) Section 1-617.01(b) provides for collective bargaining between the Mayor of the District of Columbia and labor organizations accorded exclusive recognition for employee representation for employees of the District of Columbia Government.

Pursuant to the District of Columbia Comprehensive Merit Personnel Act (D.C. Law 2-139, Title 1, Chapter 6, Subchapter XVIII, (D.C. Official Code) Section 1-617.10), various local unions or District Council 20 of the American Federation of State, County and Municipal Employees, AFL-CIO, (herein "AFSCME" or the "Union") have been certified and/or recognized as the exclusive collective bargaining agent for employees of the District of Columbia Government (hereinafter the "District" or the "Employer").

Accordingly, AFSCME and the District enter into this Agreement, which shall have as its purposes:

- (1) Promotion of a positive policy of labor-management relations between the District of Columbia Government and its employees;
- (2) Improvement of morale of employees in service to the District of Columbia Government;
- (3) Enhancement of the quality of public service to the citizens of the District of Columbia;
- (4) Creation of a government that works better; and
- (5) Promotion of the rights of District of Columbia Government employees to express their views without fear of retaliation.

AFSCME and the District of Columbia Government declare that each party has been afforded the opportunity to put forth all its non-compensation proposals and to bargain in good faith. Both parties agree that this Agreement is the result of their collective bargaining and each party affirms its contents without reservation. This Preamble is intended to provide the background and purpose of the Collective Bargaining Agreement. Alleged violations of the Preamble per se will not be cited as contract violations.

## ARTICLE 1 RECOGNITION

## Section 1 - Recognition:

The District of Columbia Government (hereinafter referred to as the "District" or "Employer") hereby recognizes as the sole and exclusive representative for the purpose of collective bargaining, the American Federation of State, County and Municipal Employees, AFL-CIO, District of Columbia District Council 20, and its affiliated Local Unions (hereinafter referred to collectively as the "Union" or "AFSCME") for each of the bargaining units under the personnel authority of the Mayor for which AFSCME is the certified collective bargaining representative.

## Section 2 - Bargaining Units Descriptions:

This Agreement may also include agencies with independent personnel authority if they have executed an addendum opting to be covered by the provisions herein.

## Section 3 - Coverage:

AFSCME, the certified exclusive representative of all employees in the bargaining unit referenced above, shall be responsible for representing the interests of employees in the units without discrimination as to membership; provided, however, that an employee who does not pay dues or service fees may be required by the Union to pay reasonable costs for personal representation.

## Section 4 – New Units:

Bargaining units of employees under the administrative jurisdiction of the Mayor of the District of Columbia certified during the term of this Agreement shall be covered by the provisions of this Agreement, if agreed to by the parties.

## <u>Section 5 – Unit Clarification(s):</u>

The Union and the Employer shall file a Joint Petition with the Public Employee Relations Board (hereinafter referenced as PERB) to clarify and correct inaccuracies contained on the current unit certifications. Prior to filing of the joint petition, the Union and Employer shall confer on the revised unit descriptions.

## ARTICLE 2 MANAGEMENT RIGHTS

## <u>Section 1 – Management Rights in Accordance with the Comprehensive Merit Personnel Act (CMPA):</u>

- (a) Management's rights shall be administered consistent with D.C. Official Code §1-617.08, 2001 edition as amended.
- **(b)** All matters shall be deemed negotiable except those that are proscribed by this subchapter. Negotiations concerning compensation are authorized to the extent provided in Sections 1-617.16 and 1-617.17 (as amended).

## Section 2 - Impact of the Exercise of Management Rights:

Management rights are not subject to negotiations; however, in the Employer's exercise of such rights, the Union may request the opportunity to bargain the impact and effects, where there has been an adverse impact upon employees regarding terms and conditions of employment.

## ARTICLE 3 UNION RIGHTS AND SECURITY

## Section 1 – Exclusive Agent:

The District shall not negotiate with any other employee organization or group with reference to terms and/or conditions of employment for employees represented by AFSCME. AFSCME shall have the right of unchallenged representation in its bargaining units for the duration of this Agreement in accordance with PERB Interim Rules, Section 502.9(b).

## <u>Section 2 – Meeting Space</u>:

Upon request at least one day in advance, the Employer will provide meeting space as available for bargaining unit business. Except as provided elsewhere in this Agreement, meetings will be held on the non-work time of all employees attending the meetings. The Union will be responsible for maintaining decorum at meetings on the Employer's premises and for restoring the space to the same condition to which it existed prior to the meetings.

## Section 3 – Access to Employees:

The Union shall have access to all new and rehired employees to explain Union membership, services and programs. Such access shall occur during either a formal orientation session or upon

such employees' reporting to their work site within thirty (30) calendar days of employees' appointment or reappointment.

## **Section 4 - Dues Checkoff:**

The Employer agrees to deduct union dues bi-weekly from the pay of employee members upon proper authorization. The employee must complete and sign Form 277 to authorize the withholding. The amount to be deducted shall be certified to the Employer in writing by the appropriate official of District Council 20. It is the responsibility of the employee and the Union to bring errors or changes in status to the attention of the Employer. Corrections or changes will be made at the earliest opportunity after notification is received but in no case will changes be made retroactively. Union dues withholding authorization may be cancelled upon written notification to the Union and the Employer within the thirty (30) calendar day period prior to the anniversary date of this Agreement. When Union dues are cancelled, the Employer shall withhold a service fee in accordance with Section 5 of this Article.

## **Section 5 - Service Fees:**

In keeping with the principle that employees who benefit by the Agreement should share in the cost of its administration, the Union shall require that employees who do not pay Union dues shall pay an amount (not to exceed Union dues) that represents the cost of negotiation and/or representation. Such deductions shall be allowed when the Union presents evidence that at least 51% of the employees in the unit are members of the Union.

# <u>Section 6 – Cost of Processing:</u>

The Employer shall deduct \$.05 per deduction (dues or service fee) per pay period from each employee who has dues or service fees deducted. This amount represents the fair value of the cost to the Employer for performing the administrative services and is payable to the Office of Labor Relations and Collective Bargaining.

#### **Section 7 - Hold Harmless:**

The Union shall indemnify, defend and hold the Employer harmless against any and all claims, demands and other forms of liability, which may arise from the operation of this Article. In any case in which a judgment is entered against the Employer as a result of the deduction of dues or other fees, the amount held to be improperly deducted from an employee's pay and actually transferred to the Union by the Employer, shall be returned to the Employer or conveyed by the Union to the employee(s), as appropriate.

# ARTICLE 4 LABOR-MANAGEMENT MEETINGS

## Section 1 - Labor-Management Partnerships:

Consistent with the principles of the D.C. Labor-Management Partnership Council, the parties agree to establish and support appropriate partnerships within the individual agencies covered by this Agreement. The purpose of such partnership will be to promote labor-management cooperation within a high-quality work environment designed to improve the quality of services delivered to the public.

Agency partnership should ordinarily be made up of equal numbers of high-level officials of labor and management who will meet regularly to consider such issues as they choose to discuss. Decisions by the partnership are by consensus only.

# Section 2 - Labor-Management Contract Review Committee:

Appropriate high-level management and union representatives shall meet at least monthly, at either party's request, to discuss problems covering the implementation of this Agreement. The findings and recommendations of the Contract Review Committee will be referred to the Director for action. The Director or his/her designee shall respond in writing to any written finding and recommendation of the committee within a reasonable period.

# ARTICLE 5 DISCRIMINATION

# Section 1 - General Provisions:

The Employer agrees that it will not in any way discriminate against any employee because of his/her membership or affiliation in or with the Union or service in any capacity on behalf of the Union. Each employee of the District Government has the right, freely and without fear of penalty or reprisal:

- (1) To form, join and assist a labor organization or to refrain from this activity;
- (2) To engage in collective bargaining concerning terms and conditions of employment, as may be appropriate under this law and rules and regulations through a duly designated majority representative; and,
- (3) To be protected in the exercise of these rights.

Neither party to this Agreement will discriminate against any employee with regard to race, color, religion, national origin, sex, age, martial status, personal appearance, sexual orientation, family responsibilities, matriculation, physical handicap, political affiliation, or as otherwise provided by law.

## Section 2 – Equal Employment Practices:

The Employer agrees to vigorously continue the implementation of its Equal Employment opportunity Program as approved by the Director, D.C. Office of Human Rights. For the purpose of this Agreement, the Department/Agency's Affirmative Action Plan will be observed. Progress reports will be sent to the Union periodically as to the implementation of the Affirmative Action Plan.

The Union shall designate an Affirmative Action Coordinator who shall, upon request, attend meetings of the Department's Affirmative Action Counselors, and be permitted to meet with Department EEO officials to discuss implementation of the Affirmative Action Plan including Departmental policies and programs.

Vacancy Announcements for Departmental vacancies shall be posted at all work locations. One copy of the notice shall be supplied to appropriate Union Shop Stewards.

### <u>Section 3 – Discrimination Charges:</u>

Any charges of discrimination shall be considered by the appropriate administrative agency having jurisdiction over the matter and shall therefore not be subject to the negotiated grievance procedure.

# ARTICLE 6 UNION RIGHTS AND RESPONSIBILITIES

# Section 1 – Union Stewards:

Union Stewards shall be designated by the Union and shall be recognized as employee representatives. Union Stewards shall be employed at the same work area or shift as employees they are designated to represent. When a union steward is transferred by an action of management (not including promotion or transfer at the employee's request), the steward may continue to act as a steward for his/her former work site for a period not to exceed 45 days from original notification. The Union will supply the Employer with lists of stewards' names, which shall be posted on appropriate bulletin boards. The Union shall notify the Employer of changes in the roster of Stewards. Stewards are authorized to perform and discharge union duties and responsibilities, which may be assigned to them under the terms of this Agreement.

#### **Section 2 – Performance of Duties:**

Stewards shall obtain permission from their immediate supervisors prior to leaving their work assignments to properly and expeditiously carry out their duties during a reasonable amount of official time to be estimated in advance whenever possible. Before attempting to see an employee, the Steward will obtain permission from the employee's supervisor. Such permission will be granted unless the employee cannot be immediately relieved from his assigned duties, in which case permission will be granted as soon as possible thereafter. If the immediate supervisor is unavailable, permission will be requested from the next highest level of supervision. Requests by Stewards for permission to meet with employees and/or by employees to meet with Stewards will not require prior explanation to the supervisor of the problems involved other than to identify the area to be visited and the general purpose of the visit i.e., grievance investigation, labor-management meetings, negotiation sessions, etc.

A Steward thus engaged will report back to his/her supervisor on completion of such duties and return to their job. The employer agrees that there shall be no restraint, interference, coercion, or discrimination against a Steward in the performance of such duties.

### Section 3 – Union Activities on Employer's Time and Premises:

The Employer agrees that during working hours, on the Employer's premises and without loss of pay, in accordance with Article 6 of this Agreement, Union representatives shall be allowed to:

- A. Post Union notices on designated Union bulletin boards (with a copy given to the Employer);
  - B. Attend negotiation meetings;
- C. Transmit communications authorized by the District Council and Local Union or its officers to the Employer or his/her representative;
- D. Consult with the Employer or his/her representative, District Council and Local Union Officers, other Union representatives or employers, concerning the enforcement of any provisions of this Agreement, and other Labor-Management activities. Official time does not include internal Union activities; and
- E. Solicitation of Union membership and distribution of literature shall be confined to the non-working time of all employees involved and out of sight of the public.

# Section 4 – Visits by Union Representatives:

The Employer agrees that representatives of the American Federation of State, County and Municipal Employees whether local, Union representatives, District council representatives, or International representatives shall have full and free access except in secured areas, to the premises of the Employer at any time during working hours to conduct Union business. Advance notification will be given to the appropriate supervisor of the facility to be visited to permit scheduling that will cause minimal disruption of the work activities.

### <u>Section 5 – Union Insignia</u>:

The Employer agrees that the employee has a right to participate and identify with the Union as his/her representative in collective bargaining matters; therefore, the Employer agrees that such identification devices as emblems, buttons and pins supplied by the Union to the employees within the bargaining unit may be worn on their uniforms, except for uniformed police.

### <u>Section 6 – Official Time:</u>

Union representatives who engage in labor management activities during working hours shall indicate on the "Official Time Report" the activity performed. No Union representative will be disadvantaged in the assessment of his/her performance based on use of documented official time while conducting labor management business.

OFFICIAL TIME REPORT

REPORTING PERIOD (each pay period)

Page 1 of 2

OFFICIAL TIME SPENT ON LABOR-MANAGEMENT ACTIVITIES

FROM:

TO:

Name of Union Representative (Last Name, First, Middle Initial)

Name of Supervisor Submitting Report

Organization (Agency, Division, Branch)

Representational Functions of Official Time (Activity) as identified in the Agreement. [See Reverse Side]

Supv. Approving Initials								
Union Rep. Initial								
Total Time Used								
l Time TO: am/pm								
Actual Time FROM: am/pm TO: am/pm								
Supv. Approving Initials								
Activity (1-8) Identify all that apply								
Requested Time FROM: am/pm TO: am/pm								
Requ FROM: am/p								
DATE								

Page 2 of 2

REPRESENTATIONAL FUNCTIONS OF OFFICIAL TIME (Activity)

1	Labor negotiations.
7	Contacts between employee representatives and employees provided for in the negotiated grievance procedure.
3	Grievance meetings and arbitration hearings.
4	Disciplinary or adverse action meetings, if the Union is designated as representative of the employee.
ĸ	Attendance at an examination of an employee who reasonably believe he or she may be the subject of a disciplinary or adverse action and the employee has requested representation.
9	Attendance at board or other committee meetings on which the Union representatives are authorized membership by the Employer or the Agreement.
7	Attendance at meetings between the Employer and the Union.
∞	Attendance at agency recognized/sponsored activities to which the Union has been invited.

Distribution: Original to Office of Labor Relations & Collective Bargaining Copy kept by Supervisor & Union Representative

# ARTICLE 7 DISCIPLINE

#### Section 1:

Discipline shall be imposed for cause, as provided in the D.C. Official Code § 1-616.51 (2001 ed.).

#### Section 2:

For the purposes of this Article, discipline shall include the following:

- **a.** Corrective Actions: Written reprimands or suspensions of nine (9) days or less:
- **b.** Adverse Actions: Removal, suspension for more than nine (9) days; or a reduction in rank or grade or pay for cause.

### Section 3:

Discipline will be appropriate to the circumstances, and shall be primarily corrective, rather than punitive in nature. After discovery of the incident, the investigations shall be conducted in a timely manner and discipline shall be imposed upon the conclusion of any investigation or the gathering of any required documents, consistent with the principle of progressive discipline and D.C. Office of Personnel regulations.

#### Section 4:

If a supervisor has reason to discipline an employee, it shall be done in a manner that will not embarrass the employee before other employees or the public.

#### **Section 5:**

Unless there is a reasonable cause to believe that an employee's conduct is an immediate hazard to the agency, the employee or other employees, or is detrimental to public health, safety or welfare, an employee against whom adverse action is proposed shall be entitled to at least thirty (30) days advance written notice of proposed adverse action (or fifteen (15) days if corrective action is proposed). The notice will identify the causes and the reasons for the proposed action.

#### Section 6:

Recognizing that the Union is the exclusive representative of the employees in the bargaining unit, the Department shall in good faith attempt to notify the Union of proposed disciplinary actions. Each Department shall notify the union of the method of notification. Further the Employer agrees

to notify the employee of his or her right to representation in corrective or adverse actions. The material upon which the proposed discipline is based shall be made available to the employee and his/her authorized representatives for review. The employee or his/her authorized representative will be entitled to receive a copy of the material upon written request.

Any information that cannot be disclosed to the employee, his representative, or physician shall not be used to support the proposed action.

#### Section 7:

Except in the special circumstances referred to in Section 5 above, an employee shall be entitled to at least ten (10) workdays to answer the notice of proposed corrective or adverse action. If the proposed action is removal, the employee shall upon request, be granted an opportunity to be heard prior to a final decision. This opportunity to be heard shall be afforded by a person designated by the agency head. This person shall not be in the supervisory chain between the proposing and/or deciding official(s) and shall not be subordinate to the proposing official. This person shall review the employee's answer, discuss the proposed action with the employee and/or his representative and appropriate representatives of the Employer and make a recommendation to the deciding official who will act upon the recommendation, as he/she deems proper.

#### Section 8:

The person proposing a disciplinary action shall not be the deciding official unless the proposing official is the agency head or Director of Personnel.

#### **Section 9:**

Except in the special circumstances referred to in Section 5 above, an employee against whom a corrective or adverse action has been proposed shall be kept in an active duty status during the notice period.

#### Section 10:

The deciding official shall issue a written decision within forty-five (45) calendar days from the date of receipt of the notice of proposed action which shall withdraw the notice of proposed action or sustain the proposed action in whole or in part. The forty-five (45) day period for issuing a final decision may be extended by agreement of the employee and the deciding official. If the proposed action is sustained in whole or in part, the written decision shall identify which causes have been sustained and which have been dismissed, describe whether the proposed penalty has been sustained or reduced and inform the employee of his or her right to appeal or grieve the decision, and the right to be represented. The final decision shall also specify the effective date of this action.

## Section 11:

In any circumstance in which the Employer has reasonable cause to believe that an employee's conduct is an immediate hazard to the employing agency, to the employee involved or other employees, or is detrimental to public health, safety or welfare the Employer may place an employee on administrative leave whether or not notice of proposed action has been given to the employee.

#### **Section 12:**

Notice of final decision, dated and signed by the deciding official, shall be delivered to the employee on or before the time the action is effective. If the employee is not in a duty status at that time, the notice shall be sent to the employee's last known address by certified or registered mail.

#### Section 13:

Except as provided in Section 14 of this Article, employees may grieve actions through the negotiated grievance procedure, or appeal to the Office of Employee Appeals (OEA) in accordance with OEA regulations but not both. Once the employee has selected the review procedure, that choice shall be the exclusive method of review.

#### Section 14:

The removal of an employee during his or her probationary period is neither grievable nor appealable and shall be done in accordance with the DPM.

## Section 15:

If a final decision is grieved through the negotiated grievance procedure a written grievance shall be filed with the deciding official within fifteen (15) workdays after the effective date of the action.

#### Section 16 – Troubled Employees:

In appropriate cases, consideration shall be given to correcting the problem through the D.C. Consultation and Counseling Service. When the District implements a new employee assistance program, this shall take the place of the D.C. Consultation and Counseling Service.

### Section 17:

Whenever an employee is questioned by a supervisor with respect to a matter for which a disciplinary action is intended against the employee, the employee may, upon request, consult with a union official or other representative. Upon such request, the supervisor will stop the questioning until the employee can consult with such representative, but in no event will such questioning be

delayed beyond the end of the employee's following shift. When and if questioning is resumed, an employee may have a union official or other representative present.

# ARTICLE 8 TRAINING AND CAREER LADDER

#### **Section 1 – Basic Training:**

Other than skills necessary to qualify for the position, the Employer agrees to provide each employee with basic training or orientation for the safe and effective performance of his/her job. Such training shall be provided at the Employer's expense and, if possible, during the employee's regular workday. If the employee is required to participate in training outside of regular work hours, the employee will be compensated in accordance with the Compensation Units 1 and 2 Agreement. Continued training shall be within budgetary constraints.

### **Section 2 - Continued Training Opportunities:**

The Employer will encourage and assist employees in obtaining career related training and education outside the Department by collecting and posting current information available on training and educational opportunities. The Employer will inform employees of time or expense assistance the Employer may be able to provide.

#### Section 3 - Career Ladder:

The parties recognize and endorse the value of employee training and career ladder programs. Both parties subscribe to the principles of providing career development opportunities for employees who demonstrate potential for advancement. The feasibility of upward mobility and training programs for unit employees shall be a proper subject for labor-management meetings. Career ladder promotions when effected, shall be in accordance with DPM Chapter 8, Part II, Subpart 8, and Appendix A.

#### **Section 4 - Experience Verification:**

When an institution of higher learning provides credit for on the-job experience, the Employer will, at the request of the employee, provide pertinent information to verify the employee's experience with the District. The employee shall provide the relevant documents and information necessary for the release of the employee's information to the relevant institution.

#### Section 5 - Union Sponsored Career Advancement Programs:

Management and the Union support the objective of meaningful career advancement for District Government workers in the areas of promotion, transfers and filling of vacancies. In keeping with this objective, the Union will investigate and develop programs to enhance opportunities for

career advancement such as: career counseling services; placement of career planning resource materials on site; correspondence course arrangements with area colleges, universities, vocational and technical schools; and workshops on resume writing and interview skills.

Programs that are developed will be presented and discussed during appropriate labor-management committee meetings for review and consideration.

# ARTICLE 9 SAFETY AND HEALTH

## **Section 1 - Working Conditions:**

- A. The District shall provide and maintain safe and healthful working conditions for all employees as required by applicable laws. It is understood that the District may exceed standards established by regulations consistent with the objectives set by law. The Employer will make every effort to provide and maintain safe working conditions. AFSCME will cooperate in these efforts by encouraging its members to work in a safe manner and to obey established safety practices and regulations.
- **B.** Matters involving safety and health will be governed by the D.C. Occupational Safety and Health Plan in accordance with Subchapter XXI of the Comprehensive Merit Personnel Act (1980, as amended). The District will promptly make every effort to qualify its plan under the Occupational Safety and Health Administration (OSHA) as established by the U.S. Department of Labor.
- C. The District shall furnish and maintain each work place in accordance with standards provided within this Section.

#### **Section 2 - Employees Working Alone:**

Employees shall not be required to work alone in areas beyond the call, observation or periodic check of others where dangerous chemicals, explosives, toxic gases, radiation, laser light, high voltage or rotary machinery are to be handled, or in known dangerous situations whenever the health and safety of an employee would be endangered by working alone.

#### **Section 3 - Corrective Actions:**

- **A.** If an employee observes a condition, which he or she, believes to be unsafe, the employee should report the condition to the immediate supervisor.
- **B.** If the supervisor and employee agree that a condition constitutes an immediate hazard to the health and safety of the employee, the supervisor shall take immediate precautions to protect the employee.

- C. If the supervisor and employee do not agree that a condition constitutes an immediate hazard to the health and safety of the employee, the matter may be immediately referred by the employee to the next level supervisor or designee. The supervisor or designee shall meet as soon as possible with the employee and his or her AFSCME representative, and shall make a determination.
- **D.** Employees shall not be required to operate equipment that has been determined by the Employer or the appropriate D.C. Safety Officer to be unsafe to use, when by doing so they might injure themselves or others.

# Section 4 - Medical Service: On-the-Job Injury:

- A. The District shall make first-aid kits reasonably available for use in case of on-the-job injuries. If additional treatment appears to be necessary, the District shall arrange immediately for transportation to an appropriate medical facility.
- **B.** The need for additional first-aid kits will be an appropriate issue for Safety Committee determination. Recommendations of the Safety Committee will be referred to the appropriate agency officials.

## Section 5 - Safety Devices and Equipment:

Protective devices and protective equipment shall be provided by the District and shall be used by the employees.

#### **Section 6 - Safety Training:**

- A. The District shall provide safety training to employees as necessary for performance of their job. Issues involving safety training may be presented to the Safety Committee established in Section 8(A).
  - B. The District shall provide CPR training to all employees who request such training.

#### Section 7 - Information on Toxic Substances:

Employees who have been identified by the Safety Committee and the Department or District Safety Officer as having been exposed to a toxic substance (including, but not limited to asbestos) in sufficient quantity or duration to meet District Government standards shall receive appropriate health screening. In the absence of District Government standards, the Safety Committee and Safety Officer will refer to standards established by other appropriate authorities such as Occupational Safety and Health Administration (OSHA), National Institute for Occupational Safety and Health (NIOSH) or the Environmental Protection Agency (EPA).

#### **Section 8 - Safety Committees:**

- **A.** A Safety Committee of three (3) representatives from AFSCME and three (3) representatives from the District is hereby established in each department/agency.
- **B.** One (1) AFSCME and one (1) District representative shall each serve as cochairpersons of the Committee. The Agency's Risk Management official shall serve on the Safety Committee as one of the Agency's representative.

#### **C.** The Safety Committee shall:

- 1. Meet on a monthly basis, unless mutually agreed otherwise. Prior to regularly scheduled monthly meeting, labor and management must submit their respective agendas to each other at least five (5) days in advance;
- **2.** Conduct safety surveys, consider training needs, and make recommendations to the agency/department head and the Office of Risk Management;
  - 3. Receive appropriate health and safety training.
- **D.** Final reports or responses from agency/department heads (or designees) shall be provided to the Safety Committee within a reasonable period of time on safety matters initiated by the Committee.
- **E.** In departments/agencies where there is more than one Local Union, there shall be a safety committee for each Local Union, unless otherwise agreed upon.
  - **F.** Safety Committees may be reorganized upon agreement of both parties.

#### **Section 9 - Medical Qualification Requirements:**

The District agrees to abide by the provisions of Chapter 8, Sections 848.19 and 848.20 of the D.C. Personnel Regulations as published in the D.C. Register, Volume 32, April 5, 1985 (32 DCR 1858, 1911).

# **Section 10 - Light Duty:**

- **A**. The District agrees to provide light duty assignments for Employees injured on the job to the extent that such light duty is available as follows:
- 1. To be eligible for light duty, the employee must be certified by the employee's attending physician. The certification must identify the employee's impairments and the type of light duty he or she is capable of performing.

- 2. The Employee will be given light duty assignments for which he or she is qualified, initially within his or her own Bureau or organizational unit. If light duty is not available within the Bureau or organizational unit, suitable work will be sought elsewhere in the department/agency.
- 3. Light duty assignments shall not normally extend beyond 45 working days. However, if there are no other requests for light duty, this period may be extended until such time as the request is made by another employee. Employees unable to perform their regularly assigned duties after the expiration of that time shall make application for disability compensation or exercise such other options as may be available to employees under the provisions of this Agreement or under law, and in accordance with paragraph 5 below.
- **4.** Where there are more requests for light duty than there are light duty assignments, assignments shall be made in the order of earlier date of request.
- 5. When light duty is not available, an employee must return to full duty or seek compensation or retirement from appropriate channels, or other assistance as may be available in accordance with Section 9. In the event compensation or retirement is not approved, the employee may be required to take a fitness for duty examination and may be separated if (a) found unfit to perform or (b) found fit but refuses to report for full duty.

### Section 11 - Excessive Temperatures in Buildings:

Employees, other than those determined by the Employer to be essential, shall be released from duty or reassigned to other duties of a similar nature at a suitably temperate site because of excessively hot or cold conditions in the building. This determination will be made by the Employer as expeditiously as possible and shall be based upon existing procedures. In lieu of dismissal, the Employer may reassign employees to other duties of similar nature at a suitably temperate site. The cost of authorized transportation will be assumed by the Employer. Administrative leave will be granted if authorized by the Mayor or his or her designee.

## **Section 12 - Employee Health Services:**

Employees covered by this Agreement shall have access to employee health services provided by the Employer consistent with the Comprehensive Merit Personnel Act (D.C. Law 2-139). Employee health services shall include such services as provisions for emergency diagnosis and emergency treatment of illness, physical examination including, but not limited to, pre-employment, fitness for duty or disability retirement evaluation; treatment of minor illness; preventive services; health information to assist employees to protect, conserve, and improve physical and mental health; and counseling and appropriate referrals to the D.C. Consultation and Counseling Service.

#### Section 13 - Maintenance of Health Records:

Medical records of employees shall be maintained in accordance with the provisions of Chapter 31 of the D.C. Government regulations that maintain confidentiality of those records. Medical records shall not be disclosed to anyone except in compliance with applicable rules relating to disclosure of information. Copies of rules relating to medical information will be made available to AFSCME.

#### Section 14:

- **A.** The Employer agrees to follow Mayor's order 87-95 regarding ergonomic policy for use of video display terminals (VDT).
- B. Continuous users who operate a video display terminal for more than two continuous hours shall be allowed to move out of their chairs for brief periods to perform other tasks as specified by their supervisor.
- C. If a pregnant employee, who is a continuous VDT user, submits a medical statement from her physician which recommends limiting her use of the VDT during the term of her pregnancy because of exposure to radiation, reasonable consideration will be given to providing the employee with other available duties, within the work unit, for which she is qualified and which her doctor certifies that she can perform.

### Section 15:

The Employer agrees to provide the Union with a copy of all current D.C. Safety Officers, and revisions as they occur.

# ARTICLE 10 GENERAL PROVISIONS

#### Section 1 – Work Rules:

Employees will be advised of verbal and written work rules, which they are required to follow. The Employer agrees that proposed new written work rules and the revision of existing written work rules shall be subject to notice and consultation with the Union.

#### **Section 2 - Distribution of Agreement:**

The Employer and the Union agree to share equally in the cost of reproducing this contract for employees and supervisors. The parties shall mutually agree upon the cost and number of copies to be printed.

# ARTICLE 11 BULLETIN BOARDS

The Employer agrees to furnish suitable Bulletin Boards and/or space to be placed at locations mutually acceptable to the Union and the Employer. The Union shall limit its posting of notices and bulletins to such Bulletin Boards.

# ARTICLE 12 PERSONNEL FILES

#### **Section 1 - Official Files:**

The Employer shall maintain the official files of all personnel in all units covered by this Agreement in the Office of Personnel. Records of corrective actions or adverse actions shall be removed from an employee's official file in accordance with the DPM.

#### **Section 2 - Right to Examine:**

Each employee shall have the right to examine the contents of his/her personnel files upon request.

#### Section 3 – Right to Respond:

Each employee shall have the right to answer any material filed in his/her personnel file and his/her answer shall be attached to the material to which it relates.

#### **Section 4 - Right to Copy:**

An employee may copy any material in his/her personnel file.

#### Section 5 – Access by Union:

Upon presentation of written authorization by an employee, the Union representative may examine the employee's personnel file and make copies of the material.

#### <u>Section 6 – Confidential Information:</u>

The DC Office of Personnel shall keep all arrests by the Metropolitan Police, fingerprint records, and other confidential reports in a confidential file apart from the official personnel folder.

# **Section 7 - Employee to Receive Copies:**

- A. The employee shall receive a copy of all material placed in his/her folder in accordance with present personnel practices. Consistent with this Article when the Employer sends documents to be placed in an employee's personnel folder which could result in disciplinary action or non-routine documents which may adversely affect the employee, the employee shall be asked to acknowledge receipt of the document. The employee's signature does not imply agreement with the material but simply indicates he/she received a copy.
- B. If an employee alleges that he/she was not asked to acknowledge receipt of material placed in his/her personnel folder as provided in this section the employee will be given the opportunity to respond to that document and the response will be included in the folder.

#### Section 8 – Access by Others:

The Employer shall inform the employee of all requests outside of the normal for information about him/her or from his/her personnel folder. The access card signed by all those who have requested and have been given access to the employee's file shall be available for review by the employee.

# ARTICLE 13 SENIORITY

#### **Section 1 - Definition:**

Seniority means an employee's length of continuous service with the Employer from his/her date of hire for purposes of this Article only. Employees hired on the same day shall use alphabetical order of surname in determining seniority.

## **Section 2 - Breaks in Continuous Service:**

An employee's continuous service shall be broken by voluntary resignation, discharge for cause or retirement. If an employee returns to his former, or a comparable, position within one year, the seniority he had at the time of his/her departure will be restored but he/she shall not accrue additional seniority during his/her period of absence.

#### **Section 3 - Seniority Lists:**

Each agency with employees covered by this Agreement shall provide the Union semi-annually with list of names of employees represented by the Union in that Agency. The list will be in seniority order as defined by Section 1 of this Article. Also, each agency will supply the Union semi-annually with lists of new hires in bargaining unit positions and with names of unit employees who have left the agency since the last seniority list.

#### Section 4 - Reassignments:

A reassignment requested by an employee to a position in the same classification within an agency/department may be effected by mutual agreement.

# Section 5 - Promotions:

- A. Whenever a job opening occurs, in any existing job classification or as the result of the development or establishment of a new job classification, a notice of such opening shall be posted on all bulletin boards for ten (10) working days prior to the closing date. A copy of the notices of job openings will be given to the appropriate Union Steward at the time of posting.
- **B.** During this period, employees who wish to apply for the open position or job including employees on layoff may do so. The application shall be in writing, and it shall be submitted to the appropriate Personnel Office.
- C. Management has the right to determine job qualifications, provided they are limited to those factors' directly required to satisfactorily perform his/her job. Where all job factors are relatively equal, the employee with the greatest departmental seniority within the unit shall be promoted.

# Section 6 - Change to Lower Grade:

- A. The term "change to lower grade", as used in this provision means change of assignment from a position in one job classification to a lower paying position in the same job classification.
- **B.** Demotions may be made to avoid laying off employees, to provide for employees who request a change to lower grade for personal convenience, or to change an employee to a lower grade when he/she is unable to perform satisfactorily the duties of his/her position.

#### **Section 7 - Individual Work Schedules:**

Work schedule changes initiated by the Employer affecting an individual employee shall be in accord with department/agency seniority, except where specific skills are needed.

#### Section 8 - Pay for Work Performed in Higher Graded Position:

A. Employees detailed or assigned to perform the duties of a higher graded position for more than four (4) pay periods in any calendar year shall receive the pay of the higher graded position. Assignment to a higher graded position for periods of at least one (1) pay period shall count toward the accumulation of the four (4) pay period requirement. The applicable rate of pay will be determined by application of D.C. government procedures concerning grade and step placement for

temporary promotions, and will be effective the first pay period beginning after the qualifying period has passed. An employee on detail to a lower graded position shall maintain the pay for his/her original position. Advance notice will be given to the Union of any detail exceeding one pay period.

- **B.** This provision shall not apply to training programs.
- C. Issues involving changed or additional duties assigned to an employee, within his/her present position, shall be considered in accordance with position classification procedures.

# ARTICLE 14 INCLEMENT WEATHER CONDITIONS

### <u>Section 1 – Inclement Weather Work:</u>

- **A.** Any full-time employee who is scheduled to report for work and who presents himself for work as scheduled shall be assigned to at least eight (8) hours work.
- **B.** If weather conditions do not permit the employee to perform his/her regularly scheduled duties and there is no other work available in line with his/her normal duties, the employee shall be given the option to perform other work or be paid at his/her regular rate for a minimum of four (4) hours and released from duty at his/her election on annual leave or leave without pay.
- **C.** Employees working on snow detail or who are required to shovel snow shall be assigned in the following order:
  - 1. Volunteers
  - 2. In the inverse order of seniority
- **D.** Employees with established health concerns may request to be exempt from snow shoveling assignments.

## **Section 2 - Reporting Time:**

- A. During inclement weather where the District Government has declared an emergency, employees (other than those designated emergency employees) will be given a reasonable amount of time to report for duty without charge to leave. Those employees required to remain on their post until relieved will be compensated at the appropriate overtime rate or compensatory leave for the time it takes his/her relief to report for duty.
- **B.** The Employer agrees to dismiss all non-emergency employees when early dismissal is authorized by higher officials during inclement weather.

# ARTICLE 15 HOURS OF WORK

#### Section 1 - Workday:

Except as provided in this Article, the normal workday for full-time employees shall consist of eight (8) hours of work within a 24-hour period. The normal hours of work shall be consecutive except that they may be interrupted by a lunch period.

#### Section 2 - Workweek:

Except as provided in this Article, the workweek for full-time employees shall normally consist of five (5) consecutive days, eight (8) hours of work, Monday through Friday, totaling forty (40) hours. Special schedules will be established for employees, other than employees in continuous operations, who are required to work on Saturday, Sunday or seasonal schedules as part of their regular workweek.

#### Section 3 - Continuous Operations and Shifts:

The workday for employees in 24-hour continuous operations shall consist of eight hours of work. Work schedules for employees assigned to shifts, showing the employee's workdays, and hours, shall be posted on appropriate bulletin boards. All employees shall be scheduled to work regular work shifts i.e., each work shift shall have a regular starting and quitting time.

#### **Section 4 - Changes in Work Schedules:**

Except in emergencies, regular work schedules shall not be changed without ten (10) working days advance notice.

#### <u>Section 5 - Flexible/Alternative Work Schedules:</u>

- A. The normal work hours may be adjusted to allow for flexible/alternative work schedules, with appropriate adjustments in affected leave and compensation items (e.g., overtime, premium pay, compensatory leave, etc.). Such schedules may be appropriate where: (1) it is cost effective, (2) it increases employee morale and productivity, or (3) it better serves the needs of the public. The Union will be given advance notice (when flexible/alternative work schedules are proposed) and shall be given the opportunity to consult.
- **B.** An alternative work schedule will provide that overtime compensation will not begin until the regularly scheduled workday or tour of duty has been completed. Other premiums will be based on the regularly scheduled workday of the employees. An alternative work schedule shall not affect the existing leave system. Leave will continue to be earned at the same number of hours per pay period as for employees on five (5) day, forty (40) hour schedules and will be charged on an hour-by-hour basis.

# ARTICLE 16 ADMINISTRATION OF LEAVE

# Section 1 - General:

Employees shall be eligible to use leave in accordance with the personnel rules and regulations. Any request for a leave of absence shall be submitted in writing by the employee to his/her immediate supervisor. The request shall state the length of time off the employee desires, the type of leave requested and the reason for the request. An excused absence is an absence from duty without loss of pay and without charge to leave when such absence is authorized by statute or administrative discretion.

## **Section 2 - Annual Leave:**

- A. Normal Requests for Leave: A request for a short leave of absence, not to exceed three days, shall be requested in writing on the proper form and answered before the end of the work shift in which the request is submitted. A request for a leave of absence between four to seven days must be submitted five (5) calendar days in advance and answered within five days, except for scheduled vacations, as provided for in Section 2 of this Article. If the request is disapproved, the supervisor shall return the SF-71 with reasons for the disapproval indicated. Requests for annual leave shall not be unreasonably denied.
- **B.** Emergency Requests: Any employee's request for immediate leave due to family death or sickness shall be granted or denied immediately.
- C. Carryover: Annual leave, which is not used, may be accumulated from year to year. In general, the maximum allowable leave is thirty (30) days, unless the employee had a greater amount of allowable leave at the beginning of the leave year. Employees shall receive a lump sum leave payment for all accrued annual leave not used at the time of retirement, resignation or other separation from the employer, consistent with the negotiated Compensation Agreement.
- **D.** Vacation Schedules: Every effort will be made to grant employees leave during the time requested. If the operations would suffer by scheduling all requests during a given period of time, a schedule will be worked out with all conflicts to be resolved by the application of seniority. After vacations are posted, no changes shall be made unless mutually agreeable or an emergency arises. Employees will be encouraged to schedule vacations through the year.

## **Section 3 - Sick Leave:**

#### A. Requests:

- 1. Supervisors shall approve sick leave of employees incapacitated from the performance of their duties. Employees shall request sick leave as far in advance as possible prior to the start of their regular tour of duty on the first day of absence.
- 2. Sick leave shall be requested and approved in advance for visits to and/or appointments with doctors, dentists, practitioners, opticians, and chiropractors for the purpose of securing diagnostic examinations, treatments and x-rays.
- 3. Employees shall not be required to furnish a doctor's certificate to substantiate requests for approval of sick leave unless such sick leave exceeds three work days continuous duration. However, if Management has given written notice to an employee that there is a good reason to believe that the employee has abused sick leave privileges, then the employee must furnish a doctor's certificate for each absence from work, which is claimed as sick leave regardless of its duration. The Union will encourage employees to conserve sick leave for use during periods of extended illness.
- 4. Advance sick leave requests will be given prompt consideration by the Employer consistent with Section 3(b) of this Article when the following provisions are met:
- (a) The request must be submitted in writing and must be supported by acceptable medical certificates.
- (b) All available accumulated sick leave to the employee's credit must be exhausted. The employee must use annual leave he/she might otherwise forfeit.
- (c) In the case of employees serving under temporary appointments, or under probationary or trial periods, advance sick leave should not exceed an amount which is reasonably assured will be subsequently earned during such period.
- (d) The amount of sick leave advanced to an employee's account will not exceed 240 hours at any time. Where it is known that the employee is to be separated, the total sick leave advanced may not exceed an amount which can be liquidated by subsequent accrual prior to the separation.
- (e) There must be a reasonable assurance that the employee will return to duty.
- **B.** Advance Sick Leave: Advance sick leave may be granted to permanent or probationary employees in amounts not to exceed 240 hours. Furthermore, an employee may not be indebted for more than 240 hours of sick leave at any one time. Sick leave may be advanced to

employees holding a limited appointment or one expiring on a specific date, but not in excess of the total sick leave that would accrue during the remaining period of such appointment. In either case the employee request must be supported by a statement from his/her physician attesting that the employee has a serious disability or ailment and is incapacitated for duty and stating the period of time expected to be involved. The request should be denied only if the requirements of Section 3 (a) and (b) are not met or there is a reason to believe that the employee will not return to duty or that he/she has abused the sick leave privilege in the past.

C. All accrued and accumulated sick leave must be exhausted before the advance sick leave is credited. Accrued and accumulated annual leave may remain standing to the credit of employees. The Employer will use its best efforts to answer an employee's request for advanced sick leave within fifteen (15) working days. However, an employee is responsible for applying advance sick leave in writing as far in advance as possible. If the request is denied, the reasons for such denial shall be given in writing. Further, the employee will be given consideration for LWOP consistent with the provisions of personnel rules and regulations.

#### Section 4 – Other Paid Leave:

- A. Military Leave: Full-time employees are entitled to leave as reserve members of the armed forces or as members of the National Guard to the extent provided in D.C. Official Code Section 1-612.03(m) and applicable rules and regulations and the Compensation Units 1 & 2 Agreement, which provide in part the following:
- 1. Members of the D.C. National Guard are entitled to unlimited military leave without loss of pay for any parade or encampment with the D.C. National Guard when ordered by the Commanding General, excluding weekly drills and meetings.
- 2. Additional military leave with pay will be granted to full-time employees who are members of the reserve components of the Armed Forces or the National Guard for the purpose of providing military aid to enforce the law for a period not to exceed 22 workdays per calendar year.
- **B.** Court Leave: Employees shall be granted leave of absence with pay anytime they are required to report for jury duty or to appear as a witness on behalf of the District of Columbia Government, or the Federal or a State or Local Government, in accordance with personnel rules and regulations.
- C. Voting Leave: Where the polls are not open at least three hours either before or after an employee's regular hours of work, he/she may, upon request, be granted an amount of excused time which will permit him/her to report to work three hours after the polls open or leave work three hours before the polls close, whichever requires the lesser amount of time off. Leave for voting will be allowed in accordance with the personnel rules and regulations.
- **D. Funeral Leave:** Funeral leave shall be granted in accordance with the Compensation Units 1 & 2 Agreement.

- **E.** Civic Duty: Upon advance request and adequate justification employees required to appear before a court or other public body on public business in which they are not personally involved shall be granted leave of absence with pay unless paid leave is prohibited by Federal or District Regulations or Statutes.
- F. Examinations: Employees shall be excused without charge to leave in accordance with personnel rules and regulations for the purpose of taking an employment medical examination and examination for induction or enlistment in the active Armed Forces, a District Government owned vehicle operator examination, a civil service examination or other examination which his/her department has requested him/her to take in order to qualify for reassignment, promotion, or continuance of his/her present job, but not for the reserve Armed Forces. An employee shall also be excused without charge to leave for the purpose of taking an examination whenever, in the judgment of the Department or agency head, the District Government will benefit thereby. Absence from duty in order to take an examination primarily for the employee's own benefit and not connected to the District Government must be requested in accordance with the general leave provisions.

# **Section 5 - Leave Without Pay:**

- **A. General:** Leave of absence without pay for a limited period may be granted at the supervisor's discretion for a reasonable purpose if requested in advance in writing.
- **B.** Union: Employees elected to any Union office or selected by the Union to do work which takes them from their employment with the Employer shall at the written request of the employee and the Union be granted a leave of absence without pay; provided the written request states the purpose and duration of the absence, and is submitted thirty (30) calendar days in advance of the commencement of the desired period of absence. If the Employer indicates that the requested leave will unduly hamper its operations, it may offer an alternative for consideration by the Union.
- C. The initial leave of absence shall not exceed one (1) year. Leaves of absence for Union officials may be extended for similar periods. No more than one employee from a bargaining unit shall be on such extended leave at the same time.
- at the request of the employee. The employee is obligated to advise her supervisor substantially in advance of the anticipated leave date. This period of absence shall be determined by the employee, her physician and her supervisor. Maternity leave is chargeable to sick leave or any combination of sick leave, annual leave, or leave without pay. Paternity leave may be granted for a period of up to two (2) weeks following childbirth, and may be extended at the supervisor's discretion. Such leave shall be a combination of annual leave or leave without pay.
- **E.** Leave may be granted for a period of up to two (2) weeks to an employee who is adopting a child, with extensions made at the discretion of the supervisor. Such leave shall be a combination of annual leave or leave without pay.

- **F.** Union Officer Leave: Attendance at Union sponsored programs may be approved annual leave or leave without pay in accordance with normal leave practices unless Administrative Leave has been approved.
- G. Educational Leave: After completing one (1) year of service an employee upon request may be granted a leave of absence for educational purposes provided that successful completion of the course will contribute to the work of the Department. The period of leave of absence may not exceed one (1) year, but may be extended at the discretion of the Employer. If an employee is returning from educational leave during which he/she has acquired the qualification of a higher rated position he/she shall not have lost any of his/her rights in being evaluated for the higher graded position.

# ARTICLE 17 ADMINISTRATION OF OVERTIME

#### **Section 1 -Distribution:**

Overtime work shall be equally distributed among employees. Specific arrangements for the equitable distribution of overtime shall be agreed to at Union Management Cooperation Meetings. Individual employee qualifications shall be considered when decisions are made on which employees shall be called for overtime work.

#### Section 2:

Management will solicit volunteers when overtime work is required. In the event a sufficient number of qualified volunteers are not available to perform the job functions, overtime work will be assigned to equally qualified employees in inverse order of seniority, unless a different system is worked out on a local-by-local basis. Instances of hardship should be presented to the supervisor and shall be considered on a case-by-case basis.

# ARTICLE 18 WAGES

#### **Section 1:**

The salaries and wages of employees shall be paid bi-weekly. In the event the scheduled payday is a holiday, the preceding day shall be the payday. If, for any reason, an employee's paycheck is not available on the prescribed day, or if it does not reflect the full amount due, that employee will be paid as quickly thereafter as is possible, and under no circumstances will he or she be required to wail until the next regular payday.

#### **Section 2:**

If an employee's paycheck is delayed, the employee shall immediately notify his/her supervisor. The supervisor shall initiate efforts through the agency controller to obtain a supplemental payment. Supplemental payments will not effectuate normal payroll deductions. Appropriate payroll deductions will be deducted from the employee's subsequent paycheck. (Except DHS, see Attachment 6.)

# ARTICLE 19 REDUCTION-IN-FORCE

### **Section 1 - Definition:**

The term reduction-in-force, as used in this Agreement means the separation of a permanent employee, his/her reduction in grade or pay, or his/her reduction in rank because of (a) reorganization, (b) abolishment of his/her position, (c) lack of work, (d) lack of funds, (e) new equipment, (f) job consolidation or (g) displacement by an employee with greater retention rights who was displaced because of (a) through (f) above.

## **Section 2 – Consultation:**

The Employer agrees to consult in advance with the Union prior to reaching decisions that might lead to a reduction-in-force in the bargaining unit. The Employer further agrees to minimize the effect and such reduction-in-force on employees and to consult with the Union toward this end.

#### **Section 3 - Procedure:**

A reduction-in-force will be conducted in accordance with the provisions set forth in the Comprehensive Merit Personnel Act [(CMPA), D.C. Official Code § 1-624].

#### Section 4 – Impact and Effects Bargaining:

In the event of a reduction-in-force, the Employer shall, upon request, provide the Union with appropriate information to insure that the Union can engage in impact and effects bargaining over the reduction-in-force.

#### **Section 5 - Review of Procedures:**

In the event of reduction-in-force, the affected employee will receive credit for his/her performance in accordance with the Comprehensive Merit Personnel Act, [D.C. Official Code Ann., Title 1, Section 1-624 (2001 Edition)].

# ARTICLE 20 CONTRACTING OUT

### Section 1:

During the term of this Agreement the Department shall not contract out work traditionally performed by employees covered by this Agreement, except where Manpower (including expertise and technology) and/or Equipment in the department/agency are not available to perform such work, when it is determined by the Mayor that budgetary conditions exist requiring contracting out, or when it is determined by the Department that emergency conditions exist requiring such contracting out (provided however that the contracting out is for a period of time that the emergency exists). The Agency shall consult with the Union prior to any formal notice to contract out bargaining unit work.

### Section 2:

When there will be adverse impact to bargaining unit employees, the Employer shall consult with the Union thirty (30) days prior to final action, except in emergencies. The Union shall have full opportunity to make its recommendations known to the Employer who will duly consider the Union's position and give reasons in writing to the Union for any contracting out action. The Agency shall consult with the Union to determine if the needs of the Government may be met by means other than contracting out work traditionally performed by bargaining unit employees.

# ARTICLE 21 STRIKES AND LOCKOUTS

## **Section 1 - Definition:**

The term strike as used herein means any unauthorized concerted work stoppage or slowdown.

## **Section 2 - Strikes:**

It shall be unlawful for any District Government employee or the Union to participate in, authorize or ratify a strike against the District.

#### **Section 3 - Lockouts:**

No lockout of employees shall be instituted by the Employer during the term of this Agreement except that the Employer in a strike situation retains the right to close down any facilities to provide for the safety of employees, equipment or the public.

### Section 4 - Other Considerations:

At no time however, shall employees be required to act as strikebreakers.

# ARTICLE 22 GRIEVANCE PROCEDURES

#### Section 1:

Any grievance or dispute which may arise between the parties involving the application, meaning or interpretation of this Agreement, shall be settled as described in this Article unless otherwise agreed to by the parties.

#### **Section 2 - Procedure:**

This procedure is designed to enable the parties to settle grievances at the lowest possible administrative level. Therefore, grievances should be filed at the lowest level where resolution is possible. Accordingly, a grievance may be filed at the Step in the grievance procedure where the alleged action, which precipitated the grievance, occurred.

- **Step 1:** The employee and/or the Union shall take up the grievance or dispute with the employee's immediate supervisor as soon as is practicable, but no later than fifteen (15) working days from the date of the occurrence or when the Union and/or the employee first had knowledge of or should have known of the occurrence. The supervisor shall attempt to adjust the matter and shall respond to the Steward as soon as is practicable, but not later than fifteen (15) working days after the receipt of the grievance.
- Step 2: If the grievance has not been settled, it shall be presented in writing by the employee and/or the Union to the second level supervisor within ten (10) working days after the Step 1 response is due or received, whichever is sooner. The written grievance shall be clearly identified as a grievance submitted under the provisions of this Article, and shall list the contract provision violated, a general description of the incident giving rise to the grievance, the date or approximate date and location of the violation and the remedy sought. The second level supervisor shall respond to the Union and/or employee in writing within ten (10) working days after receipt of the written grievance.
- Step 3: If the grievance is still unresolved, it shall be presented in writing by the employee and/or Union to the third level supervisor within ten (10) working days after the Step 2 response is due or received, whichever is sooner. The third level supervisor shall respond in writing (with a copy to the Local President) within ten (10) working days after receipt of the written grievance.

**Step 4:** If the grievance is still unresolved, it shall be presented by the employee and/or the Union to the Office of the Director or his/her designated representative, in writing within fifteen (15) working days after the Step 3 response is due or received, whichever is sooner. The office of the Director, or his/her designated representative shall respond in writing (with a copy to the Local President) within fifteen (15) working days after the receipt of the written grievance and a copy to the Office of Labor Relations and Collective Bargaining.

**Step 5:** If the grievance is still unresolved, the Union may by written notice request arbitration within twenty (20) days after the reply at Step 4 is due or received, whichever is sooner.

# **Section 3 - Union Participation:**

- **A.** The Employer shall notify the Union in writing of all grievances filed by the employees, all grievance hearings and determinations when such employees present grievances without the Union. The Union shall have the right to have a representative present at any grievance hearing and shall be given forty-eight (48) hours notice of all grievance hearings.
- **B.** Any grievance of a general nature affecting a large group of employees and which concerns the misinterpretation, misapplication, violation or failure to comply with the provisions of the Agreement shall be filed at the option of the Union at the Step or level of supervision where the grievance originates without resorting to previous steps.

## Section 4 - Who May Grieve:

Either an employee or the Union may raise a grievance, and if raised by the employee, the Union may associate itself therewith at any time if the employee so desires. Whenever the Union shall raise or is associated with a grievance under this procedure, such a grievance shall become the Union's grievance with the Employer. If raised by the Union, the employee may not thereafter raise the grievance him/herself, and if raised by the employee, he/she may not thereafter cause the Union to raise the same grievance independently.

#### Section 5 - Selection of the Arbitrator:

- A. The arbitration proceeding shall be conducted by an arbitrator to be selected by the Employer, through the Office of Labor Relations and Collective Bargaining, and by the Union as soon as possible after notice of intent to arbitrate is received. If the parties fail to select an arbitrator, the Federal Mediation and Conciliation Service (FMCS) or the American Arbitration Association (AAA) shall be requested to provide a list of seven (7) arbitrators from which an arbitrator shall be selected within seven (7) days after receipt of the list by both parties.
- **B.** Both the Employer and the Union may strike three (3) names from the list using the alternate strike method. The party requesting arbitration shall strike the first name. The arbitration hearing shall be conducted pursuant to the American Arbitration Association guidelines unless modified by this Agreement.

#### <u>Section 6 - Decision of the Arbitrator:</u>

The decision of the arbitrator shall be final and binding on the parties and shall not be inconsistent with the terms of this Agreement. The arbitrator shall be requested to render his/her decision in writing within thirty (30) days after the conclusion of the arbitration hearing.

## Section 7 - Expenses of the Arbitrator:

Expenses for the arbitrator's services and the proceeding shall be borne equally by the Employer and the Union. However, each party shall be responsible for compensating its own representatives and witnesses. If either party desires a record of the arbitration proceedings, it may cause such a recording to be made, providing it pays for the record and make copies available without charge to the other party and the arbitrator.

### **Section 8 - Time Off For Grievance Hearings:**

The Employee, Union Steward and/or Union representative shall upon request, be permitted to meet and discuss grievances with designated management officials at each step of the Grievance Procedure within the time specified consistent with Section 3 of Article 6 on Union Stewards.

## **Section 9 – Time Limits:**

All time limits set forth, in this Article may be extended by mutual consent, but if not so extended, must be strictly observed. If the matter in dispute is not resolved within the time period provided for in any step, the next step may be invoked.

#### Section 10:

Matters not within the jurisdiction of the department/agency will not be processed as a grievance under this Article unless the matter is specifically included in another provision of this Agreement or the Compensation Agreement.

#### Section 11:

- A. The parties agree that a process of grievance mediation may facilitate satisfactory solutions to grievances prior to arbitration. Therefore, on an experimental basis and when mutually agreed to by the parties, a mediator may be selected and utilized to facilitate settlements. The mediator may not impose a settlement on the parties, and any settlement reached will not be precedential unless otherwise agreed to by the parties on a case-by-case basis.
- **B.** Grievances may be combined for the purpose of mediation upon mutual agreement by the parties.

# ARTICLE 23 EMPLOYEE RIGHTS

Employees of the Unit shall have and shall be protected in the exercise of the right, freely and without fear of penalty or reprisal, to form, join and assist the Union or to refrain from any such activity. Except as expressly provided herein, the freedom shall be recognized as extending to participation in the management of the Union and acting for it in the capacity of a union representative, including representation of its views to the officials of the Mayor, D.C. Council or Congress.

# ARTICLE 24 NEW TECHNOLOGY AND EQUIPMENT

#### Section 1:

Whenever new equipment or technological changes will significantly affect operations, the Employer shall provide notice to the Union at least 60 days in advance. This time limit does not apply to the introduction of equipment or technological changes on an experimental basis. When the Employer introduces such equipment or technological changes on an experimental basis the Employer will notify the Union upon introduction as where the experiment is being conducted and its nature and intended duration and will provide 60 days notice if the experiment is to be instituted permanently.

# Section 2:

The Employer shall provide any reasonable training for affected employees to acquire the skills and knowledge necessary for new equipment or procedures. The training shall be held during working hours, when reasonably available. The Employer shall bear the expense of the training.

#### Section 3:

If training is required by the Agency for employment and the training is held outside the employee's normal tour of duty, the employee shall receive compensatory time.

# ARTICLE 25 JOB DESCRIPTIONS

Each employee within the unit shall receive a copy of his/her current job description upon request. When an employee's job description is changed, the employee and the Union shall be provided a copy of the new job description.

# ARTICLE 26 SAVINGS CLAUSE

In the event any Article, Section or portion of the Agreement shall be held invalid and unenforceable by any court or higher authority of competent jurisdiction, such decision shall apply only to the specific Article, Section, or portion thereof specified in the decision, and upon issuance of such a decision, the Employer and the Union agree to immediately negotiate a substitute for the invalidated Article, Section or portion thereof.

# ARTICLE 27 DURATION AND FINALITY

# **Section 1 - Duration of Agreement:**

This Agreement shall be implemented as provided herein subject to the requirements of Section 1715 of the CMPA (Section 1-617.15(a), D.C. Official Code, 2001 Edition). This Agreement shall be effective as of the day of final approval, and shall remain in full force and effect until the 30th day of September, 2010. Should either party desire to renegotiate, renew, extend or modify this Contract, notice will be given in writing in accordance with the requirements of the Comprehensive Merit Personnel Act. This Agreement shall remain in full force and effect during the period of negotiations.

# Section 2 - Finality:

This Agreement was reached after negotiations during which the parties were able to negotiate on any and all negotiable non-compensation issues, and contains the full agreement of the parties as to all such non-compensation issues that were or could have been negotiated. The Agreement shall not be reconsidered during its life unless by mutual consent or as required by law.

On this \_\_\_\_\_ day of October, 2006 and in witness to this Agreement, the parties hereto set their signatures. FOR THE DISTRICT OF COLUMBIA FOR THE AMERICAN FEDERATION **GOVERNMENT** OF STATE, COUNTY AND MUNICIPAL **EMPLOYEES** Edward Reiskin Geo T. Johnson, Executive Director Interim City Administrator/ **AFSCME District Council 20** Deputy Mayor for Public Safety And Justice Natasha Campbell, Esq. James E. Ivey, President Supervisory Attorney Advisor AFSCME District Council 20 and Office of Labor Relations **AFSCME Local 2091** and Collective Bargaining Carol Mitten, Director Al Bilik, Executive Assistant Office of Property Management **AFSCME District Council 20** Benita Anderson, Labor Liaison Brenda Featherstone, President Office of Property Management **AFSCME Local 1200** 

Deborah Courtney, President

**AFSCME Local 2401** 

ames Brown, Executive Director

Office of the Cable Television and

**Telecommunications** 

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Robin Yeldell, Labor Liaison Office of Cable Television and Technology	Cliff Dedrick, President AFSCME Local 2743
Suzanne Peck Chief Technology Officer Office of the Chief Technology Officer	Earl Tasco Jr., President AFSCME Local 2092
Janet Mahaney, Labor Liaison Office of the Chief Technology Officer	Sheena Benjamin, President AFSCME Local 2776
William Howland, Director Department of Public Works	
Bertha Guerra, Labor Liaison Department of Public Works	• • • • • • • • • • • • • • • • • • •
Rian Wilbon, Interim Director Department of Human Services	
Jaki Buckley, Labor Liaison Department of Human Services	

Eugene Adams, Acting Attorney General Office of the Attorney General	Patricia Higgins, Labor Liaison Department of Health
Gail Elkins Davis, Labor Liaison Office of the Attorney General	
Dr. Gregg Pane, Director Department of Health	
Januardine Booker-Brown, Labor Liaison Department of Health	
Thomas Hampton, Director Consissions Department of Insurance, Securities and Banking	
Patricia Haylock, Labor Liaison Department of Insurance, Securities	<u>.                                    </u>

and Banking

Dr. Patrick Canavan, Director Department of Consumer and Regulatory Affairs	
Deborah Bonsack, Labor Liaison Department of Consumer and Regulatory Affairs	
Dr. Natwar Gendhi, Chief Financial Officer Office of the Chief Financial Officer	————————————————————————————————————
Ben Van Hoose, Labor Lianson Office of the Chief Financial Officer	
Uma Ahluwalia, Interim Director Child and Family Services Agency	
Mehorah L.Julon  Debra Wilson, Labor Liaison	

Child and Family Services Agency

# D.C. Commission on Aging Wednesday, October 25, 2023 10:00 a.m.

# **AGENDA**

1.	Call to Order
II.	Review and Approval of Minutes Commissioners
III.	Presentations
	a) Thelma Burless, Director – Genevieve N. Johnson Senior Day Care Program
	b) Jamal Holtz, Special Assistant – OCTO
	c) Congress Heights Wellness Center Advisory Board
IV.	Ex-Officio Updates
V.	COA Ward and Committee Reports
VI.	New Business
VII.	Public Comment
VIII.	Announcements

IX.

Adjournment

# D.C. Commission on Aging Wednesday, November 29, 2023 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Presentations	
	a) Angela Richardson – DACL	
IV.	Ex-Officio Updates	
V.	COA Ward and Committee Reports	
VI.	New Business	
VII.	Public Comment	
VIII.	Announcements	

Adjournment

IX.

# D.C. Commission on Aging Wednesday, January 24, 2024 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Presentations <ul> <li>a) Charon P.W. Hines – Director, DACL</li> <li>b) Cathy Borris-Hales – DC Health</li> <li>c) Edenbridge – PACE Program</li> <li>d) DPR – Marcus Coates</li> </ul>	
IV.	Ex-Officio Updates	

COA Ward and Committee Reports

**New Business** 

**Public Comment** 

Announcements

Adjournment

V.

VI.

VII.

VIII.

IX.

# D.C. Commission on Aging Wednesday, May 22, 2024 10:00 a.m.

## **AGENDA**

1.	Call to	Order	

II. Review and Approval of Minutes

Commissioners

- III. Agency Updates/Announcements
  - a) Charon P.W. Hines Director, DACL
  - b) FY25 Budget Discussion Chief Operating Officer, DACL
- IV. Ex-Officio Updates/Presentations
- V. COA Ward and Committee Reports
- VI. Adjournment

# D.C. Commission on Aging Wednesday, June 26, 2024 10:00 a.m.

## **AGENDA**

- I. Swearing In Ceremony Mayor's Office of Talents & Appointments (MOTA)
- II. Call to Order
- III. Review and Approval of Minutes

Commissioners

- IV. Presentation: Office of the Attorney General (OAG)
- V. Agency Updates/Announcements
  - a) Charon P.W. Hines Director, DACL
- VI. Ex-Officio Updates/Presentations
- VII. COA Ward and Committee Reports
- VIII. Adjournment

# D.C. Commission on Aging Thursday, September 26, 2024 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Agency Updates/Announcements	
	a) Charon P.W. Hines – Director, DACL	
IV.	Ex-Officio Updates	

COA Ward and Committee Reports

Adjournment

V.

VI.

## D.C. Commission on Aging Meeting Minutes Wednesday October 25, 2023 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Carolyn Matthews, Maria Wilson, Hattie Pierce

#### **DACL Staff Present**

Angela Richardson (Interim Chief of Staff), Regat Hagos (Interim Chief Operating Officer), Mark Bjorge (Community Outreach Specialist)

#### **Ex-Officio Members Present**

David Quick (DCPL), Zachary Smith (DDOT), Mary Terrell (DOES)

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am.

#### II. Review and Approval of Minutes

Meeting minutes are pending approval because there isn't a full quorum.

#### **III.** Presentations

#### A. Charon P.W. Hines, Director, DACL

Miss Senior America Pageant happened last week in Atlantic City at the Tropicana. Our local queen from DC Cerise Turner was present to compete. Cerise did an excellent job representing the District of Columbia, although she did not place, she received favorable feedback from the judges. A new representative will be sent to the national pageant next year. The new Miss Senior DC will be selected in June, District residents 60+ are able to compete for the crown. Once the flyer is ready it will be shared with the commissioners to help with the promotion. Members from our new lead agency Genevieve and Johnson are present and bring a lot of energy and excitement as a new lead agency this fiscal year.

The lead agencies for FY24 are as follow:

- Ward 1: East River Family Strengthening Collaborative (ERFSC)
- Ward 2 & 3: Iona Senior Services
- Ward 4: Genevieve N. Johnson Senior Day Care Program (GNJ)
- Ward 5 & 6: Seabury Resources for Aging
- Ward 7 & 8: East River Family Strengthening Collaborative (ERFSC)

Right now, DACL has a Request for Proposal out that closes Oct 31<sup>st</sup>. The agency has received one-time funding from the council for ADRD Alzheimer, dementia and related diseases and we have received lots of interest from organizations that do this valuable and critical work. DACL should have an update regarding this funding by the next meeting in November or December. We have new staff who have joined our IR&A, Community Transition (CTT) teams. We have Melanie Johnson as our new Chief Programs Officer, Melanie has a strong background in healthcare administration. Angela Richardson has officially been confirmed as the agency's new Chief of Staff.

#### B. Thelma Burless, Director, Genevieve and Johnson Senior Daycare Center

Ms. Burless has been the director of G&J for approximately 5 years. It has been an exciting experience. Prior to Ms. Burless, Ms. Virginia Johnson served in that role for about 25 years until her retirement. Ms. Burless is joined by her executive assistant, a nutritionist and a social worker. Genevieve and Johnson has been around for 41 years. For 41 years they have been a senior center in Ward 4 and the only senior center who has a dual program that engages both well-seniors and those who suffer from memory loss. Genevieve and Johson offers recreation and socialization, case management, counseling, and nutrition programs to seniors. G&J also offers 4 hours of geriatric day-care, allowing caregivers some rest. Now as a new lead agency G&J will be able to expand their programming to other Ward 4 dining services. G&J is located at 4817 Blagdon Ave NW. Zion Community Enterprise oversees G&J programming. More information regarding G&J can be found by visiting their website at https://gnjseniordaycare.com/.

To become a member of G&J participants must be 60+ and a DC resident. For more information G&J can be reached at 202-723-8537. As a lead agency, G&J will oversee First Baptist Senior Center, Hattie Holmes, Lamond, Fort Stevens, Colony House and Karen House. G&J nutritionist will be overseeing the nutrition education in these centers as well as providing nutrition counseling 101 as well as aiding in the distribution of the nutritional program, Ensure.

#### C. Ward 8 Advisory Committee

Angeline McAllister, representing Congress Heights Senior Wellness Center as the Chair of their Advisory Board. The Advisory Board is concerned because the Deaf and Hard-of-Hearing Program is coming to their center, not to be integrated but as a stand-alone program. This is a decision that was made without considering the impact that it would have on the Congress Heights Senior Center. Currently the center has approximately 600 members, not all of them come out daily, but a significant number of them do to enjoy their programming. The concern is in regard to the space that will be taken to accommodate the new Deaf and Hard-of-Hearing Program. The center is also trying to institute a virtual exercise program, which they just got an expansion for after years of advocating for and for it. With the proposed relocation of the Deaf

and Hard-of-Hearing Program the center feels like this newly gained space is being taken away and it will shift the dynamic of all their thriving programs they currently have. The committee's ask is to reconsider the location of the program to be integrated and not as a stand-alone program as it will impact their current programming at the center.

Another concern is that the front door at the center has been broken since June. There are safety and accessibility concerns as the door does not work for people on wheelchairs.

#### IV. <u>Ex-Officio Updates</u>

#### Adrian Sutton – OCTO

OCTO is the tech agency of the government. Adrian Sutton is the Digital Inclusion Coordinator and travels around senior centers to teach seniors how to be millennials with smart devices. Since 2020 the program has expanded to include residents with disabilities, returning citizens from jail and any working-class resident who may not have digital skills. Jamal joins Adrian Sutton from OCTO, Jamal helps Link Strategies. Link Strategies is a social impact community group. Link Strategies received funds during COVID to rethink broadband in DC, how we can make infrastructure changes to get more communities free or low-cost internet. In order to accomplish this goal, Link Strategies has developed a survey to get feedback on ways to expand internet for DC residents. When you look across the District of Columbia, where you see the gaps with people with the least number of households with internet, they are mainly located in wards 5, 7 and 8. How do we close the digital divide in the District of Columbia? DC has allocated 100 million dollars to implement a digital equity plan.

Commissioners share feedback.

OCTO is trying to provide ongoing tech support for inter-ready devices like tables and smartphones. Jamal encourages commissioners to complete online or paper surveys and to attend their future listening sessions. They can be contacted at <a href="mailto:digitalequity@dc.gov">digitalequity@dc.gov</a>.

#### David Quick, DCPL

DCPL provides services at all 26 locations, some of the upcoming events at the library include, Banned Books Scavenger Hunt which will highlight books that are being challenged as a society, Art All Night.

The library's Adult Learning Department has our computer training lab where they're doing a lot of tech and computer related courses that go all the way up to kind of higher level things like learning Google Suite or Microsoft Office, but also have basic computing focus classes that can be things like Techie Tuesdays where you come in with a device and just get a little bit of assistance if you're from folks who want to feel more comfortable using their iPhone or their Android as well as a class called Computer Comfort.

#### **Sheila Jones, Department of Human Services**

The Pandemic Emergency Program for Medically Vulnerable Individuals (PEP-V), the pandemic emergency program for medically vulnerable individuals, is coming to an end. The last site Skyline at 10 I St SW is destined to close no later than December 1. 2023. Individuals who are currently still on the site, approximately 155 are being issued rapid re-housing subsidies or permanent supportive housing vouchers, so they're guaranteed to have a place to move to. The department is working to have individuals who require a high level of care move into assisted living placements or senior living apartments. The goal is for individuals not to return to shelter unless they agree to do so.

#### Mary Terrell, DOES

Mary Terrell shares that The National Telecommunications and Information Administration has money to help minority communities who have no access to broadband. Taniesha Pierce provides a brief job opportunity relevant to seniors. The Senior Employment Program is trying to see how they can expand the program to all wards and senior communities.

#### **Zachary Smith, DDOT**

DDOT have upcoming meetings about their bus priority program. Bus priority program is the red painted streets on the side of the road to allow buses more quickly, they are essentially bus-only lanes. No cars can travel during specified times, usually during peak-hours. One of the meeting is this afternoon and the next one is happening virtually November 29<sup>th</sup> at 6PM for Florida Ave NW and NE. Both of these are in the planning stages, so no final design has been done. Also Georgia Ave we have a bus priority meeting at the Bernice Fontenau Senior Wellness Center next Friday, November 3rd, and that'll be in person from 11:00 AM to 12:00 PM.

#### V. Adjournment: 12:00 pm

# D.C. Commission on Aging Meeting Minutes Wednesday November 29, 2023 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Maria Wilson, Carolyn Matthews, Mary Taylor, Barbara Lee

#### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Staff Assistant)

#### **Ex-Officio Members Present**

Chandra Goodman (DOES), David Quick (DCPL), Danilo Pelletiere (DHCD), Mary Terrell (DOES), Sheila Jones (DHS)

#### **Members of the Public**

Heather Foote, Edgar Sheppard

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

#### II. Review and Approval of Minutes

October meeting minutes were reviewed and approved.

#### III. Presentations/Discussion

#### A. Charon P.W. Hines, Director, DACL

Chairman Bobo discusses with Director Hines that when they were appointed to the commission, they received emails but have not need able to access them. Director Hines will look into getting them access to it. Director will work with the Mayor's Office of Talents and Appointments and OCTO to get this resolved.

Chairman Bobo is also advocating to have more case managers, and have a case manager come to the senior wellness centers to assist seniors with their needs, maybe 1 day a week for about 4 hours like they have in Congress Heights. Director Hines will explore the availability of our current case managers to see if this is feasible at the moment to develop a model/pilot with the team to have "Case Manager Hours" at senior wellness centers.

Announcements from Director Hines:

- DACL is deep into FY2025 budget formulations. The team at DACL has been
  working diligently in making sure we remain equitable in all of our programs and
  services to keep them running. At the moment we are not anticipating any
  shortages in programs and services and expect to maintain the services we
  currently have.
- DACL is currently exploring ways to expand collaboration with ACL, our federal government partners through available grant opportunities that may be relevant to our programs and services in our agency.
- Director Hines has upcoming meetings with other sister agencies' directors to further look and explore ways to partner and collaborate. We want to find ways to educate our seniors on the different programs and services offered through other sister government agencies that they have access to.
- On Monday we have an event called "Pass The Sash," where Seabury is passing the administration of Ms. Senior DC to East River. Women who are 60+ years old and want to talk about their philosophy of life are encouraged to apply to the Ms. Senior DC Pageant which has typically been held in June at UDC, admission tickets have been about \$20. The event is recorded by the DC Office of Cable Television, Film, Music and Entertainment and shown a few weeks later.
- The 25<sup>th</sup> Mayor Bowser's Senior Holiday Celebration is Wednesday December 13<sup>th</sup> at The Armory. Cameo Club will have a table at the event to meet the new pageant's administrators.
- A new senior leader has been hired as the Chief Operating Officer: Regat Hagos
  who has served as an interim in the position for the past few months as well as the
  Resource Allocation Officer.
- As part of the National Caregivers Month, which is the month of November, Director Hines will be attending the Genevieve and Johnson's, our Ward 4 Lead Agency caregiver's lounge which they have every other Wednesday from 5pm to 7pm.
- Cameo Club will continue meeting at Model Cities. When contestants come for the information session, when they are selected, orientation, those meetings will happen at East River.

Director Hines will work with DOEE regarding the LIHEAP Program to find a way seniors can stay informed and receive updates on their LIHEAP applications. Director Hines will also propose the idea of having a LIHEAP representative on certain days/hours at Senior Wellness Centers to inform and help seniors with the application.

Director Hines will talk with DC Health about getting COVID tests for distribution at senior wellness centers.

Heather Foote suggests that agencies should consolidate transportation information available to seniors. These agencies include WMATA, DACL, DFHV, DDOT. Heather Foote has developed a sheet for seniors to know to which agency to go for the different programs offered but it continues to be very confusing for seniors to navigate. These agencies should collaborate with one another to streamline information regarding their transportation programs available to seniors. Another challenge is that even though a lot of money is put into the Connector Card, seniors have difficulty using it because it's not intuitive.

#### B. Gail Kohn, Age-Friedly DC

Age-Friendly DC differentiates from DACL that it is concerned and focused on lifelong aging, including those individuals in their younger years who will be a future older adults. DACL exclusively serves those seniors who are 60+ years of age and those with disabilities. We are in the final process of producing a 5-year report. One of the 14 domains in the report is about caregiving. Caregiving is about unpaid caregivers, relatives or friends of the people they are helping. Age-Friendly DC works with the Caregiver Association run by Home Care Partners. The association can provide respite for people who are unpaid caregivers. Age-Friendly worked to get people who were in public housing trained as caregiver and it was done through agencies that are training caregivers. That program produced a small number of caregivers of people who were interested in becoming caregivers. That number then got even smaller because in order to become a caregiver, participants had to be able to read and calculate on an eighth-grade level. About 20 people became certified over the last 5-years since Age-Friendly DC began working on this program. The people that went through the program are working as caregivers through Home Care Partners who were involved in the training and certification of these individuals. The licensing issue brough up by the commission, arises from people having difficulty getting certified because DC Health has been facing challenges with their contractor.

#### C. Aimellia Siemson, DC Council

The pilot program that allows for a property tax monthly payment plan will be reintroduced to the council this week. The bill will establish a pilot program at the Office of Tax and Revenue (OTR), for property taxes that are not mortgaged, especially benefiting seniors that have been in their property for so long, and are now on a fixed income, this will allow them to enroll in the program for monthly billing instead of semi-annual billing, allowing them to budged better for the expense. In addition the Council introduced the public sector workers comp bill on Monday.

#### IV. Ex-Officio Updates

#### David Quick, DCPL

DCPL is having their annual DC Reads Program which is 1 city, 1 book, where the library tries to get the whole District reading one book. This year it will be three different books, written by local DC female authors. Discussion will happen through online book clubs and one big author talk in February.

Rapid COVID tests are being distributed at DCPL again.

#### Chandra Goodman, DOES

DOES has the Senior Community Service Employment Program (SCSEP) and is currently looking for new participants and anyone who is actively looking for employment. DOES centers are available to assist with resume writing and job training needed to return to work.

#### Sheila Jones, DHS

The final date for demobilization and closure of PET-V sites is December 15, 2023. The agency is expecting all clients to be out of the sites on or before that date. Over the entire pandemic and the upcoming closure of the sites, DHS has found housing for over 1000 individual clients, most of whom were seniors. Many of them received housing vouchers, whether it is permanent supportive housing vouchers or emergency housing vouchers, or other different types of vouchers.

During this transition Bridge Housing was created for individuals that have housing vouchers but are waiting for a lease or inspection. They are in constant communication with their assigned housing provider and housing case manager. Individuals in the respite program which is for the frail and medically vulnerable individuals will not return to shelter. Unity Healthcare will be taking 20 of these individuals to 801 for respite care. Less than 40 people will be returning to shelters because individuals have indicated that is their choice and others have declined to engage in the housing process.

#### Mary Terrell, DOES

The Public Adjusters are people who stand between ensurer and ensured, they are a wonderful resource for resolving claims with insurance companies. They are paid by contractors, not directly by the individual seeking their service. Public Adjuster: Wayne Harris, (301) 684 0540.

There is a thriving apprenticeship program at DOES across many sectors.

The entrepreneurship program in the District is thriving and there are funds available for people who want to go into entrepreneurship and want to launch some kind of small or large business project. Currently the population involved in entrepreneurship are people within the 50 and up. These are people with experience, expertise and potential funding.

#### Danilo Pelletiere, DHCD

The Heirs Program is up and running. The program allows families that have had someone pass away, be able to resolve the issues around their family's home that would benefit the family of the deceased. This is also a resource for seniors thinking about what will happen with their own home.

The Home-Owners Assistance Program is a federal program started during COVID and has helped 1,133 households with \$24.2 million, and the average assistance has been \$21,413. That's \$19 million in mortgage payments, \$3.1 million in housing association dues payments, \$1.2 million in insurance and taxes, and \$849,000 in utilities and Internet charges. For more information about the HAF program individuals can call (202) 442-7200, to contact Danilo: danilo.pelletiere@dc.gov.

### V. Adjournment: 12:02 pm.

# D.C. Commission on Aging Meeting Minutes Wednesday January 24, 2024 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Maria Wilson, Carolyn Matthews, Mary Taylor, Barbara Lee

#### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Staff Assistant)

#### **Ex-Officio Members Present**

Chandra Goodman (DOES), David Quick (DCPL), Danilo Pelletiere (DHCD), Mary Terrell (DOES), Sheila Jones (DHS)

#### **Members of the Public**

Heather Foote, Edgar Sheppard

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

#### II. Review and Approval of Minutes

November meeting minutes were reviewed and approved.

#### III. Presentations/Discussion

#### A. Cathy Borris-Hale, DC Health

Cathy Borris-Hale is the Nurse Specialist for Discipline and Practice for the Board of Nursing at DC Health. Ms. Borris Hale answered some questions that were forwarded to her in advance by the commission:

What is the process to become a certified home-health aide?

Ms. Borris-Hale: The first step is for participants to attend a home health aide training program listed on our website. We have a listing of all those programs that have been approved and participants must successfully complete the program. After completion of the program, participants must submit an online application. Nursing students who have completed the fundamentals of nursing may also apply. Part of the online application process involves uploading documents, for example: government ID, photo ID, and also pay the corresponding fee.

Once the application is received, we will conduct a criminal background check and review all their credentials. Once everything is verified and approved applicants will receive their certification online.

How is the need of multilingual home health aides handled?

Ms. Borris-Hale: We have a vendor called Credentia that works with our applicants for the testing and examination part of the process. The only other language the test is offered in at the moment is Spanish.

What is the process for home health aides to become certified if they're limited English proficiency?

Ms. Borris-Hale: Applicants must have a minimum of a fifth grade English level. If appropriate we may refer applicants for English lessons at schools like Carlos Rosario. This is particularly important because the applicants don't know what clients they may get assigned to.

To report concerns regarding home-health aides performance on the job, the first stop is to call their Home Health Aide agency. DC Health also takes complaints which are reviewed by the Board of Nursing and appropriate action is taken.

To contact Ms. Borris-Hale:

Cathy Borris-Hale, Nurse Specialist for Discipline & Practice, DC BON, cathy.borris-hale@dc.gov; 202-724-8691.

#### B. Jasmine Bailey, PACE Program

The Program of AllInclusive Care for the Elderly (PACE) provides medical and social services to eligible elderly residents. A team of health care professionals provides PACE participants with coordinated care across both Medicare and Medicaid benefits. For most PACE participants, PACE services enable them to remain in the community rather than receive care in a nursing home.

PACE covers all Medicare- and Medicaid-covered care and services and other services that the PACE team decides are necessary to improve and maintain your health. This includes prescription drugs, as well as any other medically necessary care, like doctor or health care provider visits, transportation, home care, hospital visits, and even nursing home stays when necessary. The PACE program becomes your "one-stop shop" for all your health care services.

PACE provides all the care and services covered by Medicare and Medicaid if authorized by your health care team. If your health care team decides you need care and services that Medicare and Medicaid doesn't cover, PACE may still cover them.

At the moment, the program is bringing in an average of 8 participants/month from Wards 7 and 8.

#### C. Charon P.W. Hines, Director, DACL Council

Updates provided by Director Hines:

- 1. Email access to the commissioners has been granted thanks to the collaboration between Director Hines, MOTA and OCTO. Email addresses and password access were provided.
- 2. DACL's Performance Oversight hearing is next Thursday, February 1 at 9:30am at the Wilson Building on Pennsylvania Avenue. Commissioner Bobo and Commissioner Matthews will be testifying.
- 3. Ms. Senior DC Pageant is accepting applications until the end of February.
- 4. Red, White & You is a Valentine Day celebration in partnership with DPR which will be held in February. The event will be hosted at two different DPR locations for convenience: Edgewood Recreation Center and Deanwood Recreation Center. The event will be from 11am-2pm.
- 5. The Gallery Place Chinatown taskforce has been launched by the mayor.
- 6. On Monday, January 22, the mayor announced the 2024 Marion Barry Summer Youth Employment Program also known as the MBSYEP. This is the 45<sup>th</sup> year of MBSYEP. This is a great opportunity for young adults, nieces, nephews, grandchildren, up to the age of 24.
- 7. Regarding sister-agency collaborations, Director Hines has been working with Director Bolling from the Department of For-Hire Vehicles (DFHV) for possible additional transportation programs both agencies can partner on to increase the access for transportation.
  - Director Hines has also been in communication with the Department of Healthcare Finance regarding the EDP waiver process and making sure families and applicants are provided with updates on their application.
  - Director Hines is also working with DC Housing Authority and exploring options for possible collaboration since we have a lot of our seniors live in DCHA properties. Director Hines also had an opportunity to speak with Director Jacson at DOEE about the LIHEAP program. Director Hines worked internally with our case management team to get the list of seniors that have called in requesting an update on their LIHEAP application and sent it over to Director Jackson.
  - WMATA has eliminated the fee to receive the Senior Smartrip card. Director Hines is working with them to have them come to our senior wellness sites to assist seniors with the application.
  - DC Health Dr. Bennett will have COVID tests distributed to senior wellness centers.

#### IV. Ex-Officio Updates

#### Marcus Coates, DPR

Marcus Coates is the Deputy Director of Recreation Services at DPR. Mr. Coates oversees all of the recreation centers, the aquatics facilities and programs that go into both the recreation and aquatics facilities. Under his purview is also the permits and registration division as well as the programs that go throughout our inventory. Marion Speight is the representative for senior services at DPR.

For senior programming please contact Marion Speight at marion.speight@dc.gov, 202-255-1369. Among the many different programs we have at DPR for our seniors include:

- Various levels of Aquatics programs for senior, specifically from learning how to swim level 1 to media, a media levels of level 2, learning to swim and then a more advanced level of swim, which is a Level 3 senior swim.
- Water aerobics.
- We have a partnership with University of District of Columbia and they have a fitness program called Body Wise Water Aerobics that they facilitate at several locations.
- Competitive swim team that senior specific.
- Senior tennis
- Computer training
- Pickleball
- Fall Prevention program that helps seniors maintain their mobility to reduce the risk of falls.

In addition to the diverse programming, DPR also has signature events like Senior Fest, Senior Games, Senior Spring City Tour, etc.

#### David Quick, DCPL

Tax assistance will be happening again this year at DCPL. Tax assistance will be by appointment only. For more information please visit:

https://www.dclibrary.org/using-the-library/tax-preparation

As part of our Black History month programming we will have NPR journalist Ayesha Rascoe speak about her new book "HBCU Made: A Celebration of the Black College Experience."

#### **Zachary Smith, DDOT**

Starting January 29, DDOT will start Phase II of the Clear Lanes project. This is for streets with red bus only lanes.

Enforcement of no driving, no standing, no parking, and our bus zones or bus only lanes during certain times will start. Starting next Monday, if you are traveling in those lanes during the restricted hours and they vary between the bus lanes, you may receive a ticket

#### Chandra Goodman, DOES

American Job Center workshop can prepare seniors for interviews as well as assist them with their resumes to be a successful applicant for the Senior Community Service Employment Program (SCSEP), for more information please visit: <a href="https://ncba-aging.org/scsep/">https://ncba-aging.org/scsep/</a>

#### Sheila Jones, DHS

The final date for demobilization and closure of PET-V sites is December 15, 2023. The agency is expecting all clients to be out of the sites on or before that date. Over the entire pandemic and the upcoming closure of the sites, DHS has found housing for over 1000 individual clients, most of whom were seniors. Many of them received housing vouchers, whether it is permanent supportive housing vouchers or emergency housing vouchers, or other different types of vouchers.

During this transition Bridge Housing was created for individuals that have housing vouchers but are waiting for a lease or inspection. They are in constant communication with their assigned housing provider and housing case manager. Individuals in the respite program which is for the frail and medically vulnerable individuals will not return to shelter. Unity Healthcare will be taking 20 of these individuals to 801 for respite care. Less than 40 people will be returning to shelters because individuals have indicated that is their choice and others have declined to engage in the housing process.

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#### Gail Kohn, Age-Friendly DC

Please register for the upcoming final 2023-24 taskforce meeting by going to the Age-Friendly DC website. Jacqueline Gould from the Department of Healthcare

Finance will be present to speak more on the PACE program for all-inclusive care for the elderly and about the program money follows the person which is a very important program for people to be able to hire their relatives and friends to provide services to them if they need personal care needs.

V. Adjournment: 12:02 pm.



## D.C. Commission on Aging Meeting Minutes Wednesday, May 22, 2024 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce

#### **DACL Staff Present**

Charon P.W. Hines (Director), Angela Richardson (Chief of Staff), Elaine Block (General Counsel), Estefani Legge (Staff Assistant)

#### **Ex-Officio Members Present**

David Quick (DCPL), Sheila Jones (DHS), Tesha Coleman (DC Health), Zachary Smith (DDOT), Roland Nicholas (DFHV)

#### **Members of the Public**

Heather Foote, Edgar Sheppard, Carolyn Matthews, Karen Zuckerstein, Frances Johnson, Reginald Watson, Maria Elena Anderson, Jeannette Mobley

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

#### II. Review and Approval of Minutes

January meeting minutes were reviewed and approved.

#### III. Presentations/Discussion

#### A. Charon P.W. Hines, Director, DACL

The DACL's budget for FY2024 increased by a total of \$3,090,500 This budget includes three significant enhancements approved by the Mayor:

- \$1,500,000 to support the Connector Card Program.
- \$1,000,000 to support the Safe at Home Program
- \$340,500 to support the iPad Program
  Additionally, the budget includes one key enhancements approved by the Council:
- \$250,000 to support a Dementia Care Navigator Program.

The DACL's budget for FY2025 increased by a total of \$1,159,000. This budget includes two significant enhancements proposed by the Mayor:

- \$450,000 to support a Dementia Care Navigator Program.
- \$350,000 for Senior Villages Services.

Additionally, the budget includes two key enhancements approved by the Council:

- \$112,999 for a Legal Counsel Hotline Attorney FTE.
- \$247,000 for the Connector Card Program.

Discussion: Senior Villages are non-profit organizations in neighborhoods across the city. They are not senior centers; the villages typically partner with other organizations. Think of senior villages as miniature-hubs of DACL. Some of their activities may include: social activities like book clubs, guest speakers, fitness and wellness activities. The fundamental concept of villages is neighbors-helping-neighbors, doing 1:1 assistance with technology, assembling things, etc.

#### Announcements:

- We have a new food vendor for Wards 1 and 2 seniors: Ocean Pro, started May 16<sup>th</sup>.
   DACL nutrition team has been on-site at our different dining sites onboarding our new food vendor.
- May is Older Americans Month, this year's theme is "Power by Connection"
- Senior Fest in partnership with DPR is at UDC at 10am Wednesday May 29<sup>th</sup>.
- June is Elder Abuse Awareness Month. Mayor Bowser's 13<sup>th</sup> Annual Senior Symposium will be Tuesday June 25 at Ballou Senior High School. This year's theme is "Empowerment through Awareness," focusing on elder abuse prevention and strategies to combat fraud and scams targeting seniors. OAG will be a partner for Senior Symposium this year.
- June 8<sup>th</sup> DACL will participate in the Capital Pride parade with a trolley. In 2025 World Pride will be hosted in DC.
- Miss Senior DC Pageant will be on Saturday June 15<sup>th</sup> at UDC. Ms. Senior America will be in attendance as a special guest.

#### IV. Ex-Officio Updates

#### David Quick, DCPL

Summer programming at the library is about to start. Discover Summer is for young people and adults. Please encourage nieces, nephews, grandkids, etc. to participate. There are prizes and activities all summer. DCPL is always looking for ways to connect library services with DACL and to increase the quality of those connections. Any feedback from seniors is welcome.

#### **Zachary Smith, DDOT**

DDOT is hosting public meetings for various projects in the works. First public meeting in South Dakota Ave, where we are working on a safety project from Riggs Rd NE to Bladensburg Rd NE. Virtual meeting for this project will be May 20<sup>th</sup> and in-person meeting will be Saturday, June 1.

#### Tesha Coleman, DC Health

The DC Brain Health 2024-28 Plan has been published and available on the DC Health website. Dementia ads are currently running on TV and on buses in the neighborhood. DC Health has an upcoming public hearing on June 12 for their preventative health block grant, partners and community members are welcome to share their feedback on DC Health's overall prevention plan.

#### Chandra Goodman, DOES

DOES has the Senior Community Service Employment Program (SCSEP) and is currently looking for new participants and anyone who is actively looking for employment. DOES centers are available to assist with resume writing and job training needed to return to work.

#### Sheila Jones, DHS

PET-V sites have completely shut down. DHS is working with the remaining 40 individuals at bridge housing locations to continue to make sure these individuals get housing, most of them have been granted vouchers and are currently in various stages of the DCH process. DHS is working to remove barriers to ensure that individuals who have vouchers or are expecting to receive them are getting housed and getting moved out of low barrier shelters.

Since PET-V sites closure, DHS has housed over 2000 individuals.

#### Nicholas Roland, DFHV

Neighborhood Connect is being cut from the 2025 budget and no longer continue after the end of FY24.

DFHV will reach out to YellowCab regarding their card readers, and why they are not taking cards without chips.

To report complains, residents can submit a complaint to DFHV Complaints Department via their website <a href="https://dfhv.dc.gov/service/dfhv-complaints-and-compliments">https://dfhv.dc.gov/service/dfhv-complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints</a> and <a href="mailto:dfhv.complainst@dc.gov">dfhv.complainst@dc.gov</a> or by calling Call: (855) 484-4966 or (202) 645-7300 (Press 2 for Complaints).

#### V. Adjournment: 12:03 pm.

# D.C. Commission on Aging Meeting Minutes Wednesday, June 26, 2024 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce, Karen Zuckerstein, Roxeanna Moreland, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard, Reginald Watson, Maria Elena Anderson

#### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Outreach Specialist), Elaine Block (General Counsel)

#### **Ex-Officio Members Present**

Roland Nicholas (DFHV), Donti McField (DOES), Zachary Smith (DDOT)

#### **Members of the Public**

Carolyn Matthews

#### I. Swearing Ceremony of New Commissioners – MOTA

Karen Zuckerstein, Roxeanna Moreland, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard, Reginald Watson, and Maria Elena Anderson were into the Commission on Aging by the Mayor's Office of Talents and Appointments.

#### II. Call to Order

Chairperson Bobo called the meeting to order at 10:15 am. He began the meeting with a moment of silence.

#### III. Review and Approval of Minutes

May meeting minutes were reviewed and approved.

#### IV. Presentations/Discussion

#### A. Office of the Attorney General (OAG)

OAG presents on their Mediation Program which tries to resolve consumer and tenant complaints without the need to go to court. This is a free program for District residents.
 OAG Mediation can try to help when the consumer/tenant is a DC Resident <u>or</u> the business/landlord is located or headquartered in the District. This is a voluntary service by both parties involved, meaning that the consumer and the business must choose to

engage. Some of the disputes the mediation program can help mediate are billing disputes, landlord/tenant issues, contract disputes, social media lockout, credit repair and scams. To submit a complaint, residents can the OAG Hotline, 202.442.9828, submit a Consumer Complaint Online at oag.dc.gov/consumer-protection or email at consumer.protection@dc.gov

#### B. Charon P.W. Hines, Director, DACL

Discussion with Director Hines revolved around safety in residential buildings – senior buildings or building with a predominant senior population. Director Hines, offered to be the connection between those buildings where seniors are facing safety concerns and MPD, as well as continuing to be an advocate for the overall safety of seniors.

Director Hines, also invites the commissioners to take part in the Age-Friendly DC livability survey that will help inform the 2024-2028 Strategic Plan.

#### V. <u>Ex-Officio Updates</u>

**Zachary Smith, DDOT**No updates provided.

**Donti McField, DOES**No updates provided.

Nicholas Roland, DFHV No updates.

V. Adjournment: 12:33 pm.

# D.C. Commission on Aging Meeting Minutes Thursday, September 26, 2024 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce, Karen Zuckerstein, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard

#### **DACL Staff Present**

Angela Richardson (Chief of Staff), Estefani Legge (Outreach Specialist),

#### **Ex-Officio Members Present**

Zachary Smith (DDOT), David Quick (DCPL), Sheila Jones (DHS), Jenna Nguyen (OP)

#### **Members of the Public**

Carolyn Matthews

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:15 am. He began the meeting with a moment of silence.

#### II. Review and Approval of Minutes

June meeting minutes were reviewed and approved.

#### III. Presentations/Discussion

#### A. Angela Richardson, Chief of Staff, DACL

The 7<sup>th</sup> Annual Brain Games happened Wednesday, September 25 at the MLK library. It was the most attended Brain Games that DACL has hosted to-date, we had about 90 seniors in attendance. We had teams from almost every ward. Team Cerebral, from Ward 6, based off Hayes Senior Wellness Center were this year's champions. Second place was Ward 8, Congress Heights, and 3<sup>rd</sup> place was Ward 1 "Silver Stunners." Also, this month we had our 38<sup>th</sup> Annual Centenarian Salute, where we honored over 55 seniors over the age of 100 in the District of Columbia, about 20 of those attended the event in-person.

The agency is wrapping up the FY2024 fiscal year and getting ready to launch FY25, the Villages received an increase of \$350K from the mayor, we are also launching the Dementia Navigators Program which will go to IONA Senior Services, Sibley Senior Association and Geneveive & Johnson Senior Daycare, combined they are receiving

\$450,000 to operate the Navigator Program for our seniors who are experiencing Alzheimer's disease and related dementias.

Also, for FY25, DACL received an additional \$750,000 for the Connector Card Program. The week of September 29<sup>th</sup>, Ms. Senior DC Janet Corbitt, will be traveling to Atlantic City to represent the District of Columbia in the Ms. Senior America Pageant.

Beginning October 1<sup>st</sup>, East River Family Strengthening Collaborative will be the Ward 1 Lead Agency and IONA will be the new Ward 4 Lead Agency. IONA will now service wards 2, 3, and 4.

Our Grantee Kick-Off is happening October 23<sup>rd</sup>, where all grantees come together, and we provide any technical assistance they may need.

If the Commission has suggestions in regard to locations for future congregate dining sites please direct them to us. Congregate dining sites must have a minimum of 25 senior participants.

An issue of concern that was brought up by Ms. Matthews is drug addiction among the senior population. There was a recommendation made that all directors of senior wellness centers should receive the training provided by FEMS which also involves training on the usage of NARCAN for any potential overdoses on-site.

The issue of drug-dealing on senior sites is constantly flagged to Chief of Police, Pamela Smith.

#### B. Jenna Nguyen, OP

Jenna presented an oversight of her upcoming presentation at the Commission's October meeting. Jenna explains that all data to be presented is extracted from the U.S. Census data.

#### C. John Fanning, DC Council

With budget season coming up, it is a good time to have a conversation in the aging in place community about budget priorities, particularly what the Commission wants to see funded. With the discontinuation of the Circulator, it's possible that we might need more funding for the Connector Card Program.

Creating a Public Safety Task Force for senior buildings with the Chief of Police to share information is a great idea.

The Commission would like to see more Engagement Forums with DOB to discuss building code violations at senior facilities. The Council is willing to support this initiative.

#### D. Sheila Jones, DHS

No major updates. DHS continues to work veraciously to place participants from the PEP-V program into permanent supportive housing. There 10 individuals remaining that need housing placements to prevent them from going back to shelter.

## IV. Ex-Officio Updates

#### David Quick, DCPL

Early voting will take place at some library locations, including the MLK Library. Begging of November DCPL will host a travelling exhibition from the Smithsonian about the Green Book, it's one of their rotating exhibitions that go around the country to different locations. The exhibit will be located on the main floor at the MLK library starting in November.

## **Zachary Smith, DDOT**

Open Streets on Saturday, Oct. 5 <a href="https://openstreets.dc.gov/">https://openstreets.dc.gov/</a>
DDOT is winding down the DC Circulator program.

V. Adjournment: 11:45 pm.

# DEPARTMENT OF AGING AND COMMUNITY LIVING Training and Continuing Education: FY24 and Q1, FY25

Date	Training	Trainer	# Of Employees in Attendance
November 2, 2023	Annual Conference	AIRS	1
March 1, 2024	Training Workshop- Healer, Heal Thyself	Michelle LeVere	20
March 13, 2024	End of Life and Grief Training- Nursing QI	Quality Care In-services and Consulting	15
March 26, 2024	2024 Annual Conference	National Ass. of Black Social Workers (NABSW)	4
April 7, 2024	Acing the Social Work Licensing Exam	Therapy Express	1
April 18, 2024	2024 Annual Conference- Advancing the Practice of Social Work	National Association of Social Workers (NASW)- DC Chapter	1
May 6,2024	2024 Annual Conference	National Council on Aging (NCOA)	4
May 23, 2024	Grief Treatment Training	PESI	1
May 29, 2024	Language Line Training	Lizbeth Roman	20
June 19, 2024	2024 Annual Conference	National Association of Social Workers (NASW)	6
July 8, 2024	2024 Annual Conference	USAging Conference	8
July 15, 2024	2024 Annual Conference	Administration of Community Living (ACL)	4

# DEPARTMENT OF AGING AND COMMUNITY LIVING Training and Continuing Education: FY24 and Q1, FY25

July 30, 2024	Annual Summer Conference	Therapy Express	1
August 18, 2024	2024 Annual Conference	Advancing States- HCBS	5
September 15, 2024	2024 Annual Conference	National Adult Protective Service Ass. (NAPSA)	5
September 19, 2024	Substance Abuse and the Older Adult	University of Maryland School of Social Work	6
September 21, 2024	2024 Annual Conference	ICMA	2
September 24, 2024	Supervision Strategies for Development of Social Workers	University of Maryland School of Social Work	2
September 26, 2024	Older Adults Thriving	Aetna	1
November 18, 2024	Food Protection Manager Course	ServSafe	4
December 31, 2024	Cybersecurity Training	KnowBe4.com	All Staff

# **DEPARTMENT OF AGING AND COMMUNITY**

# Employee Evaluation Rating- FY24

Job Title	Duites	Grade ID	Salary	Hire Date
	Day to day management of DACL facilities and	12		
	coordination w/DGS to maintain SWCs;			
Facilities Services Specialist	management of DACL fleet, Ad-hoc administrative		\$ 100,827.00	2/12/1984
racinties services specialist	duties	13	3 100,827.00	2/12/1984
	Intake I Supervisor over 4 MSW Investigators & 1	13		
SUPERVISORY SOCIAL WORKER	Hotline MSW, Hotline oversight.		\$ 122,950.72	1/21/1986
Program Manager	Oversight and management of Invoicing.	14	\$ 125,697.07	12/15/1986
		12		
Social Worker	Continuing Services MSW, court representator		\$ 112,802.00	10/1/1987
		12		- / - /
Social Worker	Intake I MSW Investigator		\$ 118,558.00	6/4/1990
Social Worker	Intake I MSW Investigator	12	\$ 109,924.00	1/12/1998
Social Worker	Continuing Services MSW, court representator	12	\$ 118,558.00	4/10/2000
Social Worker	Continuing Services MSW, Court representator	12	\$ 110,550.00	4/10/2000
	Counseling clients on navigating the health	12		
	insurance process (Medicare, Medicaid, and how it			
	interacts to with other insurances); assistance with			
	balanced billing; working with partners – GW,			
	Howard, Unity Clinics, Georgetown, etc. – to assist			
	clients with connecting to resources; outreach			
	upon request; enrollments and re-enrolments			
	assistance, etc.			
Program Support Specialist			\$ 103,333.00	6/16/2003
Social Worker	Intake I MSW Investigator	11	\$ 103,763.00	9/26/2003
Social Worker	Continuing Services MSW, court representator	11	\$ 96,545.00	11/1/2004
	Responsible for agency/grantee budget	13		
	formulation, tracking, monitoring, and forecasting			
	expenditures. Process and reconcile P-card			
	transactions, mileage reimbursements, local and			
	out of town travels. Prepare and submit Federal			
Resource Allocation Analyst	reports.		\$ 116,933.00	4/3/2005
·		13		
	Responsible for agency/grantee budget			
	formulation, tracking, monitoring, and forecasting			
	expenditures. Process and reconcile P-card			
	transactions, mileage reimbursements, local and			
December Allegation Applicat	out of town travels. Prepare and submit Federal		¢ 440 046 00	F /20 /200F
Resource Allocation Analyst	reports.	12	\$ 119,916.00	5/29/2005
	Provides Community Outreach to Long Term Care	12		
	Facilities and Options counseling to all potential			
Community Outreach Coordinato	community transition participants		\$ 95,816.00	6/20/2005
,		13	, , , , , , , ,	, ,, ,,
	Intake II Supervisor over 5 MSW Investigators, Financial Exploitation Unit, DBH liaison.			
SUPERVISORY SOCIAL WORKER	i mandai Exploitation Onit, DBA liaison.		\$ 122,418.02	7/10/2006

Social Worker	Intake I MSW Investigator	12	\$ 118,558.00	11/13/2007
		11		
Program Analyst	Ward 7 Senior Coordinator, Nutrition Assessment		\$ 75,775.00	1/7/2008
		12		
	Provides transition services to LTC facilities		,	
Case Manager	residents to return to community living		\$ 98,322.00	3/17/2008
Social Worker	Intake II MSW Investigator	11	\$ 96,545.00	12/22/2008
	Manage program operation for Community	14		
	Transition team, Case Management, Housing and			
Program Manager	the Medicaid Enrollemt Service team		\$ 131,359.00	6/25/2012
Human Resources Officer II		14	\$ 152,544.99	10/22/2012
Social Worker	Intake I Hotline SW	12	\$ 107,046.00	12/3/2012
Jocial Worker	Intake II MSW Investigator, Financial Exploitation	12	\$ 107,040.00	12/3/2012
Social Worker	case Investigator	12	\$ 107,046.00	1/28/2013
Social Worker	case investigator	12	Ç 107,040.00	1/20/2013
	Provides transition services to LTC facilities			
Transition Care Specialist	residents to return to community living		\$ 103,333.00	9/9/2013
·	, ,	12		, ,
	Assist with housing voucher application, shallow			
	subsidy application, coordinate with DCHA			
	regarding application procedure and completion,			
	trouble shoot any voucher issues, assist CM/CTT			
	with client needing assist with locating and			
	applying to affordable housing units. provide			
	resources and connections to DC landlords, attend			
	outreach events, assist with call-n-talk.			
Housing Coordinator	· ·		\$ 98,322.00	1/13/2014
	Provides oversight and management of key agency	15		
	functions in budget and performance			
	management, finance and invoicing, information			
	technology, and administrative support			
Chief Operating Officer	technology, and administrative support		\$ 154,084.00	4/21/2014
		12		
	Provides transition services to LTC facilities			
Transition Care Specialist	residents to return to community living		\$ 98,322.00	9/8/2014
	Database maintenance, support, and reporting;	14		
	Manages SharePoint, Federal and State reports,			
IT Specialist (Data Management	and Zoom Grants		\$ 120,569.00	10/6/2014
		08		
	Clerical & Administrative duties (shopping for			
	clients, taking messages from the Hotline rollover			
	calls, CallNTalk, home visits to Home Care Partner			
	clients		4	10/00/001
Social Services Assistant	D		\$ 67,315.00	12/29/2014
	Day to day management of DACL facilities and	12		
	coordination w/DGS to maintain SWCs;			
Encilities Convices Consistint	management of DACL fleet, Ad-hoc administrative		¢ 100 937 00	1 /20 /2015
Facilities Services Specialist	duties  EDD Waiver Enrollment	11	\$ 100,827.00 \$ 82,069.00	1/20/2015
Customer Service Specialist	EPD Waiver Enrollment	11	· /	1/26/2015
Customer Service Specialist	EPD Waiver Enrollment		\$ 77,873.00	5/11/2015
Social Worker	Intake I MSW Investigator	12	\$ 104,168.00	8/24/2015
	Provides transition services to LTC facilities	12		
Transition Care Specialist			\$ 85,794.00	6/27/2016
Transition care specialist	residents to return to community living		05,794.UU	6/27/2016

Case Manager	disabilities		\$ 90,805.00	10/1/2018
Casa Manager	caseload of clients of seniors and person with		ć 00.005.00	10/4/2012
	Provides goal driven case management to	12		
Case Manager	disabilities		\$ 90,805.00	8/20/2018
	caseload of clients of seniors and person with			
<u> </u>	Provides goal driven case management to	12	,	, -,20
Program Coordinator	advocacy.		\$ 110,967.00	7/23/2018
	application assistance and monitoring, and			
	programs and other supports through referrals,			
	Assisting seniors and individuals with disabilities aged 18-59 with accessing available benefits,	13		
Customer Service Specialist	Assisting conjugated individuals with disabilities	12	\$ 67,383.00	7/16/2018
Suchaman Camilaa Cut-lt-t	Nursing Home to Community Living Transition.		¢ 67,202,02	7/1/2/2010
	Subject Matter Expert for Caregiver Support/			
	callers; providing excellent customer service.			
	processing referrals and providing information to			
	DACL Information and Referral Assistance line;			
	Handing daily inbound and outbound calls to the			
		11		
Social Worker	Continuing Services MSW, court representator		\$ 104,168.00	5/29/2018
0 · ··/	and the second s	12	,	, = =, = = =
Program Analyst	Ward 5 Senior Coordinator, Nutrition Assessment	14	\$ 85,794.00	2/20/2018
LOWINIONITY OUTKEACH SPEC	supports EAC high profile events and initiatives.	12	\$ 88,300.00	1/22/2018
COMMUNITY OUTREACH SPEC	· ·		\$ 88,300.00	1/22/2010
	targeting Ward 7 and 8 seniors, tracks and measures quantitative success of outreach efforts;			
	Develops and implements outreach strategy,			
	Develops and implements outreach strategy	12		
Human Resources Specialist	processing and reports (PeopleSoft)	42	\$ 99,035.00	1/8/2018
	Recruitment; Pay and Leave; personnel action			. 1- 1
		13		
Human Resources Specialist	special projects.		\$ 102,018.00	10/30/2017
	descriptions; personnel reports/spreadsheets;			
	Classification – revising and rewriting of position			
	reconciliation of purchases in system;			
	Agency-wide Purchase Card processing;			
	Training and Travel tracking and processing;			
		13		
Chief of Staff	on legislative strategy		\$ 165,461.00	10/18/2017
	Provides policy advice to the Director; leadership	15		
Customer Service Communication			\$ 75,775.00	3/20/2017
	Nursing Home to Community Living Transition.			
	Subject Matter Expert for Caregiver Support/			
	callers; providing excellent customer service.			
	processing referrals and providing information to			
	DACL Information and Referral Assistance line;			
	Handing daily inbound and outbound calls to the	11		
Program Analyst	Assessment	11	\$ 88,300.00	2/6/2017
Dua augus August	Ward 1,2,3 Senior Coordinator, Nutrition	12	ć 00.200.00	2/6/2017
Medicaid Enrollment Specialist	Ward 1.2.2 Carias Candinatas Nutritias	- 12	\$ 77,873.00	2/6/2017
	Nursing Home to Community Living Transition.		<b>.</b>	0.10.10.0.1
	Subject Matter Expert for Caregiver Support/			
	callers; providing excellent customer service.			
	processing referrals and providing information to			
	DACL Information and Referral Assistance line;			
	Handing daily inbound and outbound calls to the			

	1	11	1	
	Handing daily inbound and outbound calls to the	11		
	DACL Information and Referral Assistance line;			
	•			
	processing referrals and providing information to			
	callers; providing excellent customer service.			
	Subject Matter Expert for Caregiver Support/			
	Nursing Home to Community Living Transition.			
Customer Service Communication			\$ 75,775.00	10/1/2018
		11		
	Handing daily inbound and outbound calls to the			
	DACL Information and Referral Assistance line;			
	processing referrals and providing information to			
	callers; providing excellent customer service.			
	Subject Matter Expert for Caregiver Support/			
	Nursing Home to Community Living Transition.			
Customer Service Communication			\$ 73,677.00	10/1/2018
		12		
	Provides transition services to LTC facilities			
Transition Care Specialist	residents to return to community living		\$ 95,816.00	1/7/2019
	Manage desktops, laptops, and printers; Inventory	12		
IT SPEC (DATAMGT/CUSTSPT)	equipment and software		\$ 90,805.00	3/4/2019
	Intake II MSW Investigator, Financial Exploitation	12		
Social Worker	case Investigator		\$ 104,168.00	3/4/2019
		12		
	Manages EAC event vendors and contracts, tracks			
	EAC internal budget and expenditures, manages			
Events Coordinator	high-profile and public facing events		\$ 103,333.00	3/11/2019
	Decreasible for agency/greates budget	13		
	Responsible for agency/grantee budget			
	formulation, tracking, monitoring, and forecasting			
	expenditures. Process and reconcile P-card			
	transactions, mileage reimbursements, local and			
	out of town travels. Prepare and submit Federal			
Resource Allocation Analyst	reports.		\$ 110,967.00	7/8/2019
,	Provides goal driven case management to	12	7 ===,===	1,0,000
	caseload of clients of seniors and person with			
Case Manager	disabilities		\$ 90,805.00	9/3/2019
- Contraction of the Contraction	Creates and maintains agency social media	13	φ 30,003.00	3/3/2023
	strategy, measures overall success across various			
	social media platforms, manges DACL			
	website, serves as agency photographer and			
Communications Specialist	videographer.		\$ 102,018.00	9/23/2019
Communications Specialist	videographer.	12	Ţ 102,010.00	3/23/2013
	Organizes community engagement efforts that	12		
Community Outreach Specialist	promote agency programs and initiatives.		\$ 80,784.00	6/1/2020
Community Outreach Specialist	Manage desktops, laptops, and printers; Agency	12	3 00,704.00	0/1/2020
Information Technology Special	ATC	12	\$ 93,311.00	1/4/2021
information recimology special	Provides goal driven case management to	12	<del>3 33,311.00</del>	1/4/2021
	caseload of clients of seniors and person with	12		
Case Manager	disabilities		\$ 93,311.00	3/1/2021
Case Manager	Assisting seniors and individuals with disabilities	12	y 55,511.00	3, 1, 2021
	aged 18-59 with accessing available benefits,	14		
	programs and other supports through referrals,			
Casa Managar	application assistance and monitoring, and		6 02 211 00	0/27/2024
Case Manager	advocacy.		\$ 93,311.00	9/27/2021

			1	
		11		
	Counseling clients on navigating the health			
	insurance process (Medicare, Medicaid, and how it			
	interacts to with other insurances); assistance with			
	balanced billing; working with partners – GW,			
	Howard, Unity Clinics, Georgetown, etc. – to assist			
	clients with connecting to resources; outreach			
	upon request; enrollments and re-enrolments			
	assistance, etc.			
Program Support Specialist			\$ 71,579.00	9/27/2021
		13		
	Supervise a staff of 7 case manager, assigned case,			
	monitor CM case load, review cases, respond to			
	clients question and concerns, support staff on			
	difficult cases, respond to counsel request, and			
	inquires, review RMTS reports, attend outreach			
	events, attend monthly senior service network			
	1			
CLIDEDVICODY COCIAL MACRICE	meeting, facilitate bi-weekly all team meeting		¢ 110 44 C 33	0/27/2021
SUPERVISORY SOCIAL WORKER			\$ 119,416.32	9/27/2021
	Provides goal driven case management to	12		
	caseload of clients of seniors and person with			
Case Manager	disabilities		\$ 88,300.00	10/12/2021
	Companying to 7 and managery assigned and	13		
	Supervisor to 7 case manager, assigned case,			
	monitor CM case load, review cases, respond to			
	clients question and concerns, support staff on			
	difficult cases, respond to counsels request,			
	inquire, review RMTS reports, attend outreach			
	events, attend monthly senior service network			
	meeting, facilitate bi-weekly all team meeting			
SUPERVISORY SOCIAL WORKER	meeting, rueintate of weekly an team meeting		\$ 99,513.95	10/12/2021
	Provides Community Outreach to Long Term Care	12		
	Facilities and Options counseling to all potential			
Case Manager	community transition participants		\$ 88,300.00	10/25/2021
	Assisting seniors and individuals with disabilities	12		
	aged 18-59 with accessing available benefits,			
	programs and other supports through referrals,			
	P			
	application assistance and monitoring, and		4 05 704 00	44/0/2024
Case Manager	advocacy.		\$ 85,794.00	11/8/2021
	Assisting seniors and individuals with disabilities	12		
	aged 18-59 with accessing available benefits,			
	programs and other supports through referrals,			
	application assistance and monitoring, and			
Case Manager	advocacy.		\$ 90,805.00	11/22/2021
<u> </u>	Manage program operation and services for Case	14	,	, , -
Program Manager	Management team .		\$ 134,208.38	12/6/2021
ogram manager	management team.	11	7 137,200.30	12/0/2021
Drogram Analyst	Ward 8 Senior Coordinator, Nutrition Assessment	11	¢ 67 303 00	12/20/2021
Program Analyst	<del> </del>	4.1	\$ 67,383.00	12/20/2021
<u>L</u>	L., 1.2 . 2	11	<b>-</b>	10/05/555
Program Analyst	Ward 4 Senior Coordinator, Nutrition Assessment		\$ 71,579.00	12/20/2021
	Ward 7 Senior Coordinator, Unit Data Processor,	12		
Program Analyst	Nutrition Assessment		\$ 88,300.00	1/31/2022
	Database maintenance and support; IT training;	12		
Information Technology Special	Amazon Web Services		\$ 85,794.00	2/14/2022
5, .	Ward 7 Senior Coordinator, Unit Data Processor,	11	·	
Program Analyst	Nutrition Assessment		\$ 69,481.00	2/14/2022
Customer Service Communication		11	\$ 69,481.00	
Customer service Communication				2/28/2022
Customer Service Communication	LEDD Main an anal ADUD Francillar - 1	11	\$ 69,481.00	3/14/2022

				1
	Responsible for monitoring and analyzing (16)	12		
	grantees invoices for accurate billing			
	reimbursement for services provided. Process			
	monthly vendor payments timely and efficiently,			
	provide responsive and effective communication			
	with grantees and contractors as it relates to their			
Program Analyst	billing inquiries.		\$ 83,289.00	3/28/2022
r rogram / maryst		13	φ 03,203.00	3,20,2022
	Managing the I&R/A team by collecting data,			
	monitoring systems, and coordinating training and			
Information, Referral and Assi	information sharing activities		\$ 114,441.25	6/6/2022
, , , , , , , , , , , , , , , , , , , ,	·	13	, -	-, -,
	Managing the State Health Insurance Program			
	(SHIP) Units by ensuring the timely and efficient			
	processing of SHIP referrals; serving as a liaison			
Dragram Managar	between DACL and other District agencies.		ć 110 416 00	6/6/2022
Program Manager		1 [	\$ 119,416.00	6/6/2022
	Chief Programs Officer provides oversight and	15		
	management of key agency programs in programs			
	and grants, Entry services, Information & Referral,			
	Medicaid Enrollment, State Health Insurance			
	Program, and Nutrition Services.			
Chief Program Officer			\$ 155,000.00	7/5/2022
	Continuing Services Supervisor over 4 MSWs,	13		
	Home Care Partner liaison, Assistant Attorney			
SUPERVISORY SOCIAL WORKER	General liaison.		\$ 116,503.00	10/24/2022
		11		
	Handing daily inbound and outbound calls to the			
	DACL Information and Referral Assistance line;			
	processing referrals and providing information to			
	callers; providing excellent customer service.			
	Subject Matter Expert for Caregiver Support/			
Customer Service Specialist	Nursing Home to Community Living Transition.		\$ 67,383.00	1/3/2023
Customer Service Specialist		11	\$ 07,383.00	1/3/2023
	Counseling clients on navigating the health			
	insurance process (Medicare, Medicaid, and how it			
	interacts to with other insurances); assistance with			
	• •			
	balanced billing; working with partners – GW,			
	Howard, Unity Clinics, Georgetown, etc. – to assist			
	clients with connecting to resources; outreach			
	upon request; enrollments and re-enrolments			
	assistance, etc.			
Customer Service Specialist			\$ 67,383.00	1/3/2023
	Assisting seniors and individuals with disabilities	12		
	aged 18-59 with accessing available benefits,			
	programs and other supports through referrals,			
	application assistance and monitoring, and			
Case Manager	advocacy.		\$ 85,794.00	1/30/2023
0 -	Provides goal driven case management to	12	. ==,.=	, : :, =:10
	caseload of clients of seniors and person with	_		
Case Manager	disabilities		\$ 80,784.00	2/13/2023
		15	÷ 55,754.00	2, 13, 2023
	Clinical Services Division is one of the direct service	15		
	arms of DACL. This division includes DACL's Case			
	management, Adult Protective Services, and			
	Nursing home transition.		\$ 155,000.00	8/14/2023
Clinical Services Officer				*/ 1/1/ /11/ 4

	Handing deltainke and and substantial seller	11			
	Handing daily inbound and outbound calls to the				
	DACL Information and Referral Assistance line;				
	processing referrals and providing information to				
	callers; providing excellent customer service.				
	Subject Matter Expert for Caregiver Support/				
	Nursing Home to Community Living Transition.				
Customer Service Specialist			\$	67,383.00	9/25/2023
	Handing daily inhound and outhound calls to the	11			
	Handing daily inbound and outbound calls to the				
	DACL Information and Referral Assistance line;				
	processing referrals and providing information to				
	callers; providing excellent customer service.				
	Subject Matter Expert for Caregiver Support/				
	Nursing Home to Community Living Transition.				
Customer Service Specialist			\$	67,383.00	9/25/2023
	Dravidos transition comissos to LTC facilities	12			
Transition Care Secriptist	Provides transition services to LTC facilities		ے ا	02 200 00	11/20/2022
Transition Care Specialist	residents to return to community living	11	\$ N/	83,289.00	11/20/2023
Customer Service Communication	EPD Walver Enrollment	11 12	N/	A	N/A
	Provides transition services to LTC facilities	12			
Transition Care Specialist	residents to return to community living		N/	٨	N/A
Transition care specialist	residents to return to community living	12	IN/	A	IN/A
	Develops and implements outreach strategy,	12			
	targeting seniors, tracks and measures				
	quantitative success of outreach efforts; supports				
Community Outreach Specialist	EAC high profile events and initiatives.		\$	93,311.00	10/5/2020
Community Outreach Specialist	Principle liaison between the Executive Official,	12	Ş	95,511.00	10/3/2020
	internal organizational staff, and officials outside	12			
Executive Assistant	of the organization.		\$	88,300.00	9/11/2023
Executive Assistant	Grant Monitor responsible for analyzing current		ې	88,300.00	9/11/2023
	and proposed operating program(s) to evaluate				
	their actual or potential effectiveness in achieving				
	objectives, and monitoring projects and special				
Program Analyst	assignments.	12	\$	80,784.00	5/6/2024
Frogram Analyst	Ward 1-8 Program Nutritionist, Nutrition	12	ڔ	80,784.00	3/0/2024
Public Health Nutritionist	Assessment	12	\$	83,289.00	2/26/2024
			-		_,,
	Grant Monitor for Mary's Center Bernice				
	Fonteneau Senior Wellness Center, Mary's Center				
	Hatties Holmes Senior Wellness Center, Howard				
	University Hayes Senior Wellness Center, Seabury				
	Model Cities Senior Wellness Center Ward 5,				
	Washington Senior Wellness Center, Congress				
	Heights Senior Wellness Center, and YMCA				
Program Analyst	Treating Serior Weiliness Sericer, and Tivien	12	\$	80,784.00	9/16/2019
	Decreasible for acceptant and the second	· · · · · · · · · · · · · · · · · · ·	Ė	, :	, :,====
	Responsible for monitoring and analyzing grantees				
	invoices for accurate billing reimbursement for				
	services provided. Process monthly vendor				
	payments timely and efficiently, provide				
	responsive and effective communication with				
	grantees and contractors as it relates to their				
Program Analyst	billing inquiries.	12	\$	83,289.00	6/29/1986
- 0	Ward 1-8 Program Nutritionist, Nutrition		ŕ	==,====	2, 22, 2230
Public Health Nutritionist	Assessment	12	\$	83,289.00	9/9/2024
			7	22,230.00	-, 5, 252 1

Count Manitanta					
I	Iona Lead Agency, Home Care				
	ome, Rebuiding Together Safe at				
	Jniversity Safe at Home 2.0,				
	ices Agency, and 1st Baptist				
Program Analyst Senior Center		12	\$	93,311.00	11/8/2021
Grant Monitor res	ponsible for analyzing current				
and proposed ope	rating program(s) to evaluate				
•	ential effectiveness in achieving				
objectives, and m	onitoring projects and special				
assignments.			١.		/ . /
Program Analyst	Nutritionist Nutrition	12	\$	80,784.00	10/21/2024
Public Health Nutritionist Assessment	Nutritionist, Nutrition	12	ے ا	102 222 00	2/11/2024
	am operation of the Programs &	12	ې	103,333.00	3/11/2024
_ · · · · · · · · · · · · · · · · · · ·	provides oversite of grant				
	tees in the Senior Service				
Program Manager Network.		14	\$	137,329.00	10/17/2022
			Ė	,	. ,
Responsible for p	anning, developing, initiating,				
coordinating and	conducting a variety of special				
_	ies and projects, requiring the				
Staff Assistant application of ana	lytical techniques.	08	\$	138,184.00	3/31/2008
Davidana and inc	la constant a colonia de la decentra con				
· ·	lements outreach strategy,				
	tracks and measures				
	ess of outreach efforts; supports	13	ے ا	00 704 00	11/10/2024
	vents and initiatives. operation of the Nutrition team;	12	\$	80,784.00	11/18/2024
	tion service and food				
	ties of DACL grantees and District				
Supervisory Public Health Nutr partners.	ines of brice grantees and bistrice	13	Ś	119,416.00	7/29/2013
Customer Service Specialist EPD Waiver Enrol	ment	11	\$	65,285.00	9/23/2024
Special Assistant		12	\$	80,784.00	7/29/2024
	Nutritionist, Nutrition		Ė	,	, ,
Public Health Nutritionist Assessment		12	\$	83,289.00	2/13/2023
	n services to LTC facilities				
	n to community living	12	\$	80,784.00	5/20/2024
	Seabury Ward 5 & 6 Lead				
	Cab Senior Med Express and				
· ·	OC Center, Mary's House for				
	or Villages, and Capitol Hill	12	\$	90,805.00	6/10/2017
Program Analyst Village		12	Ş	90,603.00	6/19/2017
	East River Family Strengthening				
	d 7 & 8 Lead Agency, Zion				
	Care, Home Care Partners				
	ey Hospital, Iona Alzheimer's, and				
Program Analyst Iona Ward 8 Adul	: Day Care	12	\$	93,311.00	5/15/2017
	estigator, Financial Exploitation				
Social Worker case Investigator		12	\$	109,924.00	6/2/1997
	inator, personnel action				
Human Resources Specialist processing and re	ports; special projects.	13	\$	102,018.00	9/9/2024

## LIVING

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2024	3.27	
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FY24/FY25 Program Priorities	Program Initiation Date	Staffing Numbers	Expenditures	Outreach	Outcomes
Connector Card	October 2018	3	\$2,128,175	Limited outreach due to limited funds to sign up new clients.	In FY24 there were 2,312 clients and in FY25 there are 1,982
Safe at Home 1.0	March 2016	10	\$5,056,694.91	Provided by DACL Communications team and grantees	FY24, Completed in- home adaptation projects for 801 clients resulting in 2,309 installations.
Safe at Home 2.0	January 2023	11	\$366,185.47	Provided by DACL Communications team and grantees	FY24, 176 exercise/balance & strength training classes, 80 medication reviews, and 107 vision screenings.
Alzheimer's Disease and Related Dementia	October 2015	3	\$404,000	Provided by DACL Communications team and grantees	Behavioral Symptom Management (BSM) Trainings, FY24 - 12 trainings took place Dementia Navigators Money Management program FY24 - 815 clients served; Money management Home visits FY24 - 66 clients served
Alzheimer's Disease and	October 2023	3	\$75,000	Provided by DACL	Weekly Alzheimer's

Related Dementia				Communications team and grantees	Support Group, FY24 YTD clients 28
Alzheimer's Disease and Related Dementia	October 2015	10	\$504,882.00	Provided by DACL Communications team and grantees	643 Seniors take part in the Club Memory program.
Senior Connect Tech Pilot	December 2020	6	\$316,777.56	•	2,153 seniors take part in the program.
Food for Choice	October 2022	3	\$618,360.66	Limited outreach to program participants.	450 seniors have autonomy over the nutritious food they consume
Eat Well Live Well Senior Nutrition Program	October 2020	4	\$764,782.18	Monthly outreach to program participants.	750 seniors receive a nutritious food box each month

30. Has DACL conducted a deep dive into where seniors prefer to age? For those seniors who prefer to age in place, what options are available to them? Has DACL conducted a comprehensive report on senior's desire to age at home or in their neighborhood?

The District of Columbia's Department of Aging and Community Living (DACL) has actively engaged in understanding seniors' preferences regarding aging in place. Through the "Future of Aging" initiative, DACL gathered insights from over 400 residents, including seniors, adults with disabilities, and caregivers, to inform our 2024-2027 State Plan on Aging. This engagement highlighted a strong desire among seniors to remain in their homes and communities as they age.

While DACL has not published a standalone comprehensive report solely focused on seniors' desires to age at home or within their neighborhoods, the findings from the "Future of Aging" initiative are integrated into the broader State Plan. Additionally, DACL offers options counseling for individuals inquiring about long-term care. During these consultations, staff assess preferences for aging in the community, ensuring that individual desires are recognized and supported.

To support seniors who prefer to age in place, DACL provides various programs and services, including:

- **Safe at Home Program**: This initiative offers home accessibility adaptations, such as grab bars, hand railings, and stair lifts, to reduce the risk of falls and support daily activities. The program has expanded to include medication management, vision screenings, and balance/strength training.
- Transportation Services: DACL's Senior MedExpress program provides eligible residents aged 60 and over with free round-trip transportation to essential medical appointments. Additionally, the Connector Card Program offers a cost-sharing debit card for ground transportation services to destinations of the senior's choice.
- **Senior Villages**: These are community-based membership organizations that help seniors live safely, comfortably, and actively in their own homes by connecting them with neighbors and offering various support services.

Through these initiatives and ongoing community engagement, DACL demonstrates its commitment to supporting seniors' preferences to age in place, ensuring they have access to the necessary resources and services to do so safely and comfortably.



### **DEPARTMENT OF AGING AND COMMUNITY LIVING**

FY 2024 PERFORMANCE ACCOUNTABILITY REPORT

**JANUARY 6, 2025** 



#### **CONTENTS**

C	ntents 2						
1	Department of Aging and Community Living	3					
2	2024 Accomplishments	4					
3	2024 Objectives	5					
4	2024 Operations	6					
5	2024 Strategic Initiatives	7					
6	2024 Key Performance Indicators and Workload Measures	8					

#### 1 DEPARTMENT OF AGING AND COMMUNITY LIVING

Mission: The mission of the Department of Aging and Community Living is to advocate, plan, implement, and monitor programs in health, education, and social services for the elderly; to promote longevity, independence, dignity, and choice for aged District residents, District residents with disabilities regardless of age, and caregivers; to ensure the rights of older adults and their families, and prevent their abuse, neglect, and exploitation; to uphold the core values of service excellence, respect, compassion, integrity, and accountability; and to lead efforts to strengthen service delivery and capacity by engaging community stakeholders and partners to leverage resources.

Services: DACL provides information, assistance, and outreach to District seniors, adults living with disabilities, and their caregivers in order to increase awareness and access to services and supports that will enable them to maintain their independence and quality of life in the community. The agency also offers adult day care, advocacy and legal services, caregiver respite and support, case management, education, fitness, health and wellness promotion, in-home support, long-term care counseling and support, nutrition counseling, recreation, and essential medical transportation that allow older District residents to age in place. Additionally, the agency management gives administrative support and the required tools to achieve operations and programmatic results, which is standard for all agencies using performance-based budgeting.

#### 2 2024 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
The Adult Protective Services (APS) division received reaccreditation from the Council on Accreditation, recognizing the team's exemplary dedication to the community and resource provision.	This reaccreditation assures residents that APS services meet high national standards, ensuring the protection and care of vulnerable adults in the District.	This reaccreditation assures residents that APS services meet high national standards, ensuring the protection and care of vulnerable adults in the District.
The Connector Card program was restructured to ensure seniors submitted verification information, creating greater equity within the program and allowing the agency to reevaluate and prioritize seniors who need the program most.	The revisions improve the agency's ability to manage the program efficiently, ensuring that resources are allocated fairly, while streamlining the enrollment process for future participants.	This restructuring ensures that resources are distributed equitably, helping those most in need of transportation services. In FY25, it will enable the agency to enroll more seniors off the waitlist.
Utilizing a \$340,000 FY24 Mayoral investment, the agency distributed 400 iPads to seniors, addressing the digital divide.	The distribution strengthened the agency's commitment to digital inclusion and innovation, fostering further support for technology-driven programs for seniors.	This initiative bridged the digital gap for seniors, enhancing their access to services, virtual events, and family connections.
The Community Transition team transitioned 76 seniors, exceeding the Centers for Medicare and Medicaid Services' (CMS) goal of 50, as part of the Money Follows the Person program.	Exceeding the CMS goal by 52% demonstrates the agency's efficiency and effectiveness in senior care, strengthening its standing with federal partners and positioning the agency for future funding opportunities.	This achievement allowed more seniors to successfully transition from nursing homes back to community-based living, enhancing their quality of life and independence.

#### 3 2024 OBJECTIVES

#### Strategic Objective

Customer Information, Assistance and Outreach: Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.

Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote living well in the District.

Create and maintain a highly efficient, transparent, and responsive District government.

#### 4 2024 OPERATIONS

Operation Title	Operation Description
idents age 60 or older, people	nce and Outreach: Provide information, assistance and outreach to District res- with disabilities between the ages of 18 and 59, and caregivers that promotes as and supports offered in the District.
Advocacy/Elder Rights: Daily Service	Provide legal and advocacy support and protective services for District residents age 60 or older in need of assistance with long-term care planning, quality of care disputes, estate and financial planning, and civil disputes.
Community Outreach and Special Events: Daily Service	Provide engaging socialization opportunities and community service and support awareness campaigns for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that combat social isolation, improve access to services, address the needs of LGBT seniors, and project a positive image of aging and people with disabilities.
Adult Protective Services: Daily Service	Adult Protective Services (APS) receives and investigates reports of alleged cases of abuse, neglect, and exploitation and self-neglect of vulnerable adults 18 years of age or older. APS conducts assessments and provides linkages to supports and provides services to mitigate against abuse, neglect, self-neglect, and exploitation.
Assistance and Referral, and Community Transition Services: Daily Service	Provide information on, connection to, and assistance with accessing home and community-based services, long-term care options, and public benefits for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers. Provide Community Transition Service.
Customer Information, Assistance and Outreach: Daily Service	Provide information, assistance and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to services and supports offered in the District.
	upports: Provide direct services and supports in the community, including nutrients age 60 or older, people with disabilities between the ages of 18 and 59, and well in the District.
Nutrition Program: Daily Service	Provide prepared meals, fresh foods, and nutrition assistance to District residents age 60 or older that maintains or improves health and the ability to remain independent in the community.
Transportation: Daily Service	Provide transportation services to essential non-emergency medical appointments and social/recreational group trips.
In-home Services: Daily Service	Provide in-home adaptations, homemaker services and caregiver support for District residents age 60 or older to help manage activities of daily living, keep the home safe and prevent caregiver burnout.
Case Management and Nursing Home Transition Services: Daily Service	Provide core services and supports, such as case management and counseling services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers.
Senior Wellness Center/Fitness & Kingdom Care Village: Daily Service	Provide socialization, physical fitness, and wellness programs for District residents age 60 or older that promote healthy behaviors.
	ficient, transparent, and responsive District government.
Create and maintain a highly efficient, transparent, and responsive District government: Key Project	Create and maintain a highly efficient, transparent, and responsive District government

#### **5 2024 STRATEGIC INITIATIVES**

In FY 2024, Department of Aging and Community Living had 2 Strategic Initiatives and completed 100%.

Title	Description	Update
Implement a new Lead Agency service delivery model for DACL community dining sites.	In FY 24 DACL will develop and implement more robust programming and services at all of our community dining sites with the goal of identifying isolated seniors and connecting them to services and resources. We will work to increase daily participation at our dining sites by 10%.	Completed to date: Complete Complete
Combat Senior Isolation through digital programming	In FY24, DACL will provide homebound, home delivered meal clients with iPads, in-home wifi connection, tech support, and the opportunity to participate in a virtual dinning site and wellness center that will feature virtual programming specifically designed for older adults with limited mobility.	Completed to date: Complete Complete

Percent of referrals in non-

within ten working days by Adult

**Protective Services** 

emergency cases where initial client

contact and investigation takes place

Up is

Better

90%

85%

Annual

Mea-

sure

Annual

Mea-

sure

Annual

Mea-

sure

#### **6 2024 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES**

Key Performance Indicators

ur <sup>e</sup>	tionalit	₹ 1	యో	OLA CA	Q <sup>1</sup>	Q <sup>2</sup>	Q <sup>A</sup>	* Q <sup>A</sup>	Q <sup>L</sup>	ster was 2024 KN Kness	Explanation of Uninet KO
rheasine .	Oirect	<7 20°	<7 20°	< 1 20°	<1 20°	< 1 20°	<1 20°	<120°	< 1 20°	Masir	Ct <sub>0</sub> /g.
Customer Information, Assistance and caregivers that promotes awareness a	d Outreach:	Provide in	tormation, a	ssistance an	d outreach t	o District re	esidents age	e 60 or olde	er, people w	ith disabilities be	tween the ages of 18 and 59, and
Percent of residents working with	Up is	87%	83%	Annual	Annual	Annual	Annual	87%	85%	Met	
D.C. Long-Term Care Ombudsman	Better			Mea-	Mea-	Mea-	Mea-				
Program that self-report a satisfactory resolution to a complaint, concern, or problem				sure	sure	sure	sure				
Percent of callers looking for	Up is	26%	25%	Annual	Annual	Annual	Annual	29%	25%	Met	
nformation and assistance that heard	Better			Mea-	Mea-	Mea-	Mea-				
about DACL services through the agency's outreach efforts				sure	sure	sure	sure				
Home and Community-Based Support the ages of 18 and 59, and caregivers t					ommunity, in	cluding nutr	ition servic	es, for Disti	rict resident	s age 60 or older,	people with disabilities between
Percent of family caregivers	Up is	97%	100%	Annual	Annual	Annual	Annual	96%	90%	Met	
participating in D.C. Caregivers	Better			Mea-	Mea-	Mea-	Mea-				
nstitute that self-report an improved				sure	sure	sure	sure				
ability to provide care											
Percent of residents attending	Up is	89%	90%	Annual	Annual	Annual	Annual	90%	80%	Met	
Senior Wellness Centers that	Better			Mea-	Mea-	Mea-	Mea-				
self-report an increase in awareness and practices of health habits				sure	sure	sure	sure				
Percent of Emergencies	Up is	100%	100%	Annual	Annual	Annual	Annual	100%	100%	Met	
Responded to Within 24 Hours by	Better	100 /0	100 /0	Mea-	Mea-	Mea-	Mea-	10070	10070	. 100	
Adult Protective Services				sure	sure	sure	sure				

86%

Annual

Mea-

sure

85%

Met

#### Workload Measures

restue.	<12022	< 1 <sup>2023</sup>	CY 202A CY	<1 202A Or	K 2024 Q3	EL JOJA CIA	<1202A
Adult Protective Services							
Number of court Appointed Guardians/Conservators	50	42	Annual Measure	Annual Measure	Annual Measure	Annual Measure	31
Number of referrals received in Adult Protective Services	1,922	2,167	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2266
Number of cases investigated in Adult Protective Services	1,121	1,292	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1193
Advocacy/Elder Rights							
Number of hours of advocacy and legal support provided to residents	12,384.5	13,146.7	Annual Measure	Annual Measure	Annual Measure	Annual Measure	14,447
Number of hours of Long-Term Care Ombudsman services provided to residents	1,633.6	1,666.5	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1501
Assistance and Referral, and Community T	ransition Services						
Number of clients assisted under the State Health Insurance Program	3,485	5,342	1,241	1,539	1,311	1,455	5546
Number of residents served by DACL's Medicaid Enrollment Staff	1,902	1,514	320	708	311	352	1691
Number of calls received for information, referral, and assistance through the Aging and Disability Resource Center	32,386	34,906	7,795	9,428	8,951	9,377	35,551
Number of family/resident council meetings attended at nursing facilities (to include virtual events during the PHE)	276	277	55	122	113	121	411
Number of referrals from Nursing Facilities	315	250	75	73	107	68	323
Number of community transition team cases closed	139	121	24	29	32	40	125
Average days to transition from Nursing Facilities (for clients who have housing to return to)	116	190.8	200	159	276	248	220.8
Average days to transition from Nursing Facilities (for clients without housing to return to)	259.3	282.8	377	483	401	553	453.5
Community Outreach and Special Events							

#### Workload Measures (continued)

Westing	<1 2022	K 2023	CY JORA CY	<1202AG2	< 1207AQ25	CA JOSTA CA	<1202A
Number of community outreach events held by the External Affairs and Communications Team, to include virtual programming during the public health emergency (PHE)	209	203	43	60	62	94	259
Number of State Health Insurance Program-specific events, to include virtual events during the PHE	19	11	0	0	8	0	8
Case Management and Nursing Home Tran	sition Services						
Number of residents receiving case management	886	1,136	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1480
Number of residents transitioned from an institutional setting to the community	133	118	27	16	34	28	105
Number of residents receiving options counseling	3,161	3,129	519	539	352	345	1755
In-home Services							
Number of residents receiving homemaker services	254	234	Annual Measure	Annual Measure	Annual Measure	Annual Measure	193
Number of residents receiving home adaptations	942	1,027	155	294	244	109	802
Nutrition Program							
Number of residents participating in Eat Well, Live Better program	New in 2023	1,049	Annual Measure	Annual Measure	Annual Measure	Annual Measure	840
Number of residents attending community dining sites	3,537	4,084	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4443
Number of residents receiving home-delivered meals	5,530	3,855	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2961
Senior Wellness Center/Fitness & Kingdon	n Care Village						
Number of residents participating in Kingdom Care Village	New in 2023	60	Annual Measure	Annual Measure	Annual Measure	Annual Measure	70
Number of residents participating in Senior Wellness Center programs (not unduplicated)	2,178	1,997	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1975
Transportation							
Number of residents provided transportation to medical appointments	1,272	1,312	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1281
Number of residents provided transportation to social and recreational activities	1,270	1,799	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2270

restife .	< 1.20°2°	< 12023	Ext John Or	ET 202A OT	< 1202A 03	ET 2024 O.A	<1202A
Number of residents participating in Connector Card Program	New in 2023	2,512	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2661

#### C. Safe at Home

- 32. Please provide the following information pertaining to the Safe at Home program.
- o Total number of applications received in FY22 2,071
- Total number of applicants that were **approved** in FY22, FY23, FY24, and Q1 of FY25, with a breakdown by Ward.

**FY22- 942** (Wd 1- 42, Wd 2- 23, Wd 3- 17, Wd 4-171, Wd 5-191, Wd 6- 106, Wd 7- 217, Wd 8-175)

**FY23- 1,026** (Wd 1- 64, Wd 2- 34, Wd 3-18, Wd 4-155, Wd 5-203, Wd 6- 111, Wd 7- 271, Wd8-170)

**FY24-801** (Wd 1-40, Wd 2-26, Wd 3-17, Wd 4-132, Wd 5-165, Wd 6-76, Wd 7-203, Wd8-142)

**FY25 Q1 -146** (Wd 1- 5, Wd 2- 5, Wd 3 -4, Wd 4-25, Wd 5-25, Wd 6- 12, Wd 7- 32, Wd8-38)

- Timeline from application approval to project commencement and completion.
  - Application Approval to Project Commencement (OT 1st Visit)
    - FY22: 14.54 Days
    - FY23: 26.45 Days
  - Referral to Project Completion
    - FY22: 60.53 Days
    - FY23: 82.68 Days
    - FY24: 59.34 Days
    - FY25 Q1: 38.94 Days
- Please provide the age breakdown of the participants of the Safe at Home program.
  - o FY24:
    - <50: 26</li>
    - >=50 and <65: 129</li>
    - >=65 and <80: 555</li>
    - >=80 and <95: 450</li>
    - >=95:83
  - o FY25 Q1:

<50: 12

>=50 and <65: 27</li>>=65 and <80: 140</li>>=80 and <95: 135</li>

>=95: 22

 Please provide a category breakdown of the in-home adaptations completed in the homes in FY22, FY23, FY24, and Q1 of FY25.

See Attached Templates

FY22 SAH Attachment A Adapatation Type.docx

FY23 SAH Attachment A Adaptation Type .xlsx

FY24 SAH Attachment A Adaption Type.xlsx

FY25 Q1 SAH Attachment A\_Adaptation Types.xlsx

 Please provide the average cost per program participant in FY22, FY23, FY24, and Q1 of FY25.

FY22: \$4,073FY23: \$4,365FY24: \$4,813.52FY25 Q1: \$4,833.06

 How do applicants access the Safe at Home program? How are determinations made as to eligibility? What office makes these decisions?
 ns?

The SAH program is accessed through DACL's Information and Referral call center. Referrals are transmitted into CSTARS to funded grantees (Home Care Partners and Rebuilding Together).

Each SAH applicant must meet the following basic eligibility requirements:

- 1. Must be a District resident
- 2. Must be age 60 or older, or be an adult with a disability
- 3. Must have a household income at or below 80% of the Area Median Income (AMI), including benefits, pensions, annuities, and/or salary
- 4. Must qualify on the Falls Risk Assessment (administered over the phone).

#### Attachment Q34 SAH 2.0

#### SAH 2.0 FY24

At the completion of the FY24 SAH 2.0 programming, the Matter of Balance class (MOB) survey scores, which measure self-efficacy and activities of daily life, increased significantly. In addition, the Falls Efficacy Scale (FES), scores decreased significantly, which indicated clients experienced a lower fear of falling, a lower risk of falling, and a higher degree of self-efficacy at the program's end.

Surveys demonstrated that satisfaction with the program was consistently high, both in the survey results and based on subjective participant feedback.

Together, these results demonstrated higher self-efficacy, high satisfaction, and a lower risk of falling after participating in the SAH 2.0 program.

FY24 SAH 2.0 - Home Care Partners (HCP)	Number of Participants
Clients Enrolled in Matter of Balance	64
Vision Screenings	22
Medication Management	4
FY24 SAH 2.0 – American University - Senior Wellness	Number of Participants
Centers	
Centers Vision Screenings	24

#### SAH 2.0 FY25

The FY25 SAH 2.0 program was downsized due to significant funding deobligations for FY25. There is a small virtual SAH 2.0 program that is extended to some Home Modification clients (SAH 1.0) that provides this additional support in reducing falls. These programs consist of Evidenced based falls preventions programs (Matter of Balance and SAIL). The programs include medication reviews and vision acuity screenings. FY25 program progress to date:

#### **SAH 2.0 Classes/Activities**

- o 1 Matter of Balance Class Complete
- 1 Matter of Balance Class In-Process
- 1 SAIL Class in Process
- o 2 more MOB classes to be offered during FY25
- o 1 more SAIL class to be offered during FY25
- o Falls Prevention Week screening activities

Matter of Balance Clients FY25 YTD						
Clients Enrolled	27					
Goal # clients to enroll in MOB during FY 25	48					
Clients Completed Course	8					
Clients In Process	13 (current class in process)					
SAIL Clien	ts FY25 YTD					
Clients Enrolled	24					
Goal # clients to ENROLL in SAIL in FY 25	35					
Clients Completed Course	0 (class is in process right now)					
Clients In Process	22					

#### **VISION & MEDICATION**

Vision Screen Clients Completed FY 25 to date	3
Medication Screen Clients Completed FY 25 to date	2

#### **Home Delivered Meal Program**

Referrals are made from a variety of sources: family members, friends, neighbors, houses of worship, other social service agencies, or by the seniors themselves. A referral can be made by a phone call, email, or walk-in to the DACL Information and Referral/Assistance (I&R/A) Unit.

DACL's Home Delivered Meal Program provides meals to DC residents aged 60 and over who are frail, homebound, and otherwise isolated, as determined by the home-delivered meal assessment. Meals are provided through a contract with Mom's Meals in quantities of 7, 10, or 14 meals per delivery.

In the case of an emergency circumstance that interferes with services, if there is advance notice of weather or another emergency closure, Mom's Meals shall deliver shelf-stable meals in addition to regularly delivered meals before the inclement weather or other emergency is predicted to occur.

Home Delivered Meal Program FY2024 Budget: \$4,655,146

#### **Community Dining Sites**

For enrollment in community dining sites, seniors should contact and/or visit the dining site directly to complete intake forms for enrollment registration. The community dining site meal program provides a meal once daily, Monday to Friday, to seniors in group settings across the District of Columbia.

In the event of inclement weather, natural disasters, or other incidents causing disruptions to operations, Discretionary Programs and Services (DP&S) will be governed by the D.C. Public Schools' (DCPS) guidelines concerning late arrivals, dismissals, and closures as indicated on the DCPS website.

DACL successfully implemented an electronic meal survey to be completed daily by the Lead Agency Site Managers to provide real-time feedback on meal quality, temperature, and presentation consumed by seniors. An area of improvement is having enough staff to establish an adequate presence and daily oversight to ensure compliance with rules and regulations.

Community Dining Sites Meal Program FY2024 Budget: \$5,482,486

#### **Nutrition Supplement Program**

For enrollment in the Nutrition Supplement Program, a senior is referred to a Lead Agency to complete a nutrition supplement assessment form by a nutritionist. If the senior meets eligibility requirements, the senior is then processed and enrolled in the Nutrition Supplement Program.

The Nutrition Supplement Program is designed to provide nutritional supplements to seniors 60 years of age and older residing in the District who have received a doctor's prescription (renewed annually) due to self-reported unintentional weight loss or a medical or physiological condition.

In FY23 and Q1 2024, DACL implemented additional reports and notification systems to manage expectations more efficiently with supplement vendors to improve the delivery operations of supplements. An area of improvement is identifying additional sources of supplement procurement to combat supply chain issues that constrict flavor variety availability.

Nutrition Supplement Program FY2024 Budget: \$21,177

#### **Hungry Harvest**

For enrollment in the Hungry Harvest program, a DACL Program Analyst confirms the senior resides in either Wards 5, 6, 7, or 8 and completes the Hungry Harvest Program Referral with the client. There are 5 eligibility questions in which the client must answer YES to all. A 2+ must be scored on the Food Insecure Questionnaire. Once completed, with eligibility verified, the information is submitted, along with the signed or verbal consent, Hungry Harvest Agreement form, which outlines program policies. Next, the client is contacted by Seabury for any further information needed or follow-up and enrolled to receive monthly produce boxes. This program is managed by DACL grantee Seabury Resources for Aging, which provides a 12lb box of produce (individual) and 22lb box of produce (more than one eligible senior in the home). This program is only eligible for residents of Ward 5, 6, 7, 8. Delivery occurs twice per month, and residents must be enrolled in SNAP or CSFP, and score 2 or more on the Food Insecurity Questionnaire.

Hungry Harvest provides fresh produce to seniors in areas of the District that are statistically deemed food deserts. This program is very popular and is at capacity.

Hungry Harvest Program FY2024 Budget: \$70,000

#### Mary's Center Eat Well, Live Better Program

For enrollment in the Mary's Center Eat Well, Live Better Program, a DACL Program Analyst screens and refers a senior based on meeting eligibility requirements. Next, DACL sends over a referral via CSTARs to Mary Center for process and enrollment. The senior is either enrolled or waitlisted. This program is managed by DACL's grantee Mary's Center, which provides two boxes per month for income-limited residents (\$46,000 annually). Nutrition education is provided, and deliveries take place on Thursdays and Fridays.

Successfully, the seniors raved about the variety of produce received in their delivery.

Mary's Center Eat Well, Live Better Program FY2024 Budget: \$646,126

#### **Food 4 Choice**

For enrollment in the Food 4 Choice program, seniors call the Food 4 Choice program main number to discuss and review eligibility requirements. If a senior meets eligibility requirements, the senior completes required forms and submits required documentation for enrollment.

DACL rolled out this pilot program in FY23 and it provides a \$125 grocery card to each eligible senior, that is reloaded each month. Senior residents must have a household of two people or less and be able to cook safely. Currently, this program serves 450 participants.

DACL was able to successfully organize, establish, and maintain the Food 4 Choice program to provide excellent nutrition financial assistance as well as offer excellent customer service to seniors who required assistance with troubleshooting issues such as providing card balance and lost pin numbers, issuing replacement cards, and providing answers to questions about program details. An area of improvement is providing more funding to allow more seniors to enroll in the program to combat the waiting list.

Food 4 Choice Program FY2024 Budget: \$750,000

# Accounting for the Rise in Senior Food Insecurity in the District of Columbia

James P. Ziliak, Ph.D.
University of Kentucky
February 2023



## Acknowledgement

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# Aim of this Study

- This report focuses on understanding the trends in and determinants of food insecurity among older persons in the District of Columbia in comparison to the overall older adult population in the US and among a select group of similarly sized cities
- The aim is to isolate whether any divergence in the food security of seniors in the District relative to the nation overall and to comparison cities can be accounted for by observed differences in socioeconomic conditions



### Data

- The data come from the 2001-2021 Household Food Security Supplement (HFSS) of the Current Population Survey (CPS)
  - Source of official USDA statistics on food insecurity
- The principal sample for the analysis is those individuals ages 60 and older
  - Key age for more liberalized eligibility rules for SNAP

• The unweighted sample size in a typical year is 21,424, which weights up to represent about 59.5 million seniors per year



## **Measurement of Food Insecurity**

Use the 18-item scale in the HFSS, with 12-month reference period
10 questions if child does not reside in the household

Household defined as food insecure if they fall into either the Low Food Security or Very Low Food Security categories

Use individual data with person weight

### **Box 1: Categories of Food Security from 18-Item Scale**

USDA Classification	Number of Affirmative Responses to HFSS
High Food Security	0
Marginal Food Security	1 or 2
Low Food Security	3 to 5 (households without children) 3 to 7 (households with children)
Very Low Food Security	6 or more (households without children) 8 or more (households with children)



### **Comparison Groups**

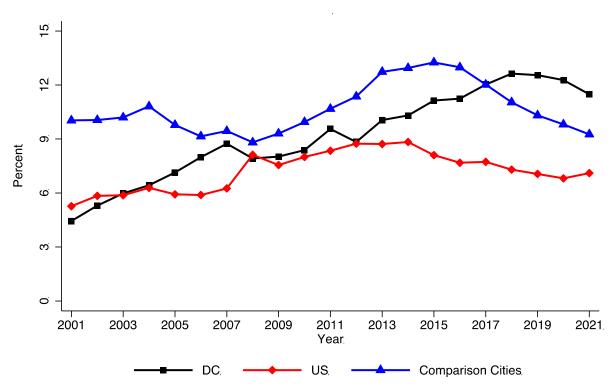
Compare the experience in DC to the overall population of seniors nationally and among a group of similarly sized cities as of the 2020 Census

- Atlanta (498,602)
- Baltimore (585,708)
- Boston (676,216)
- Charlotte (874,541)
- Columbus (905,672)
- Detroit (639,614)

- Indianapolis (887,752)
- Jacksonville (949,577)
- Louisville (632,689)
- Memphis (632,207)
- Nashville (689,504)
- DC (689,545)



### **Trends in Food Insecurity**



Note: DC and Comparison Cities based on 5–year moving average, Source: Author's calculations from December Current Population Survey 2001–2021

- At the start of the 21<sup>st</sup> Century DC seniors had lowest rates of food insecurity.
  - Since 2017 it is the highest

• Experience of DC differs sharply from nation and comparison cities in decade after the Great Recession (GR)

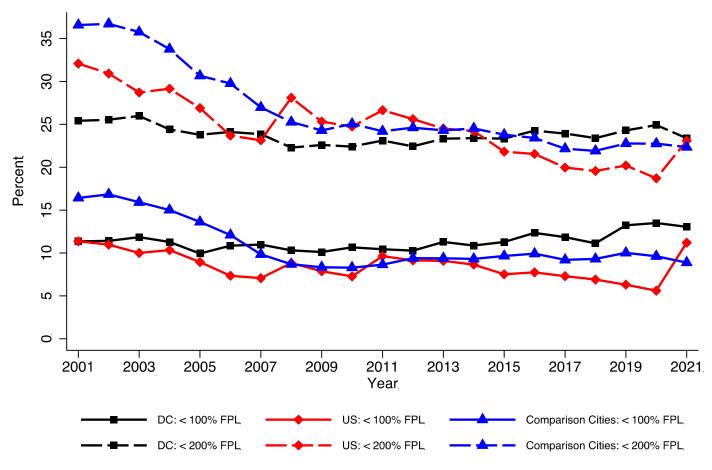
### Risk Factors for Food Insecurity among Seniors

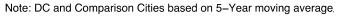
• Poverty (+)

- And controlling for income differences, other factors such as
  - Race and Ethnicity (Black + ; Hispanic + )
  - Age (Young + )
  - Marital Status (Single +)
  - Education (Less than College + )
  - Home Ownership (Renter +)
  - Health Status (Disabled +)
  - Family Structure (Multigenerational +)



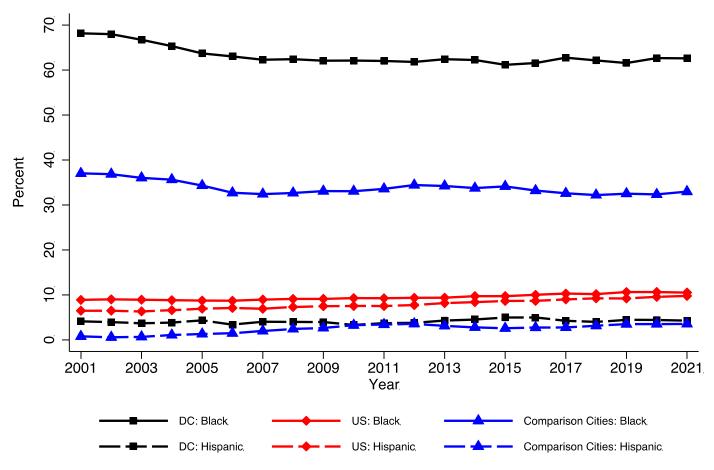
# Increased Risk of Food Insecurity in DC Because Poverty Status Deteriorated Relative to Nation and Comparison Cities

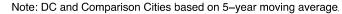






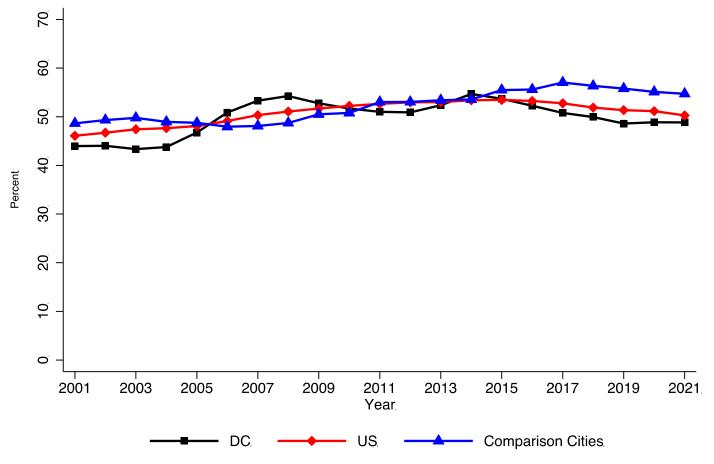
# **Ambiguous Risk of Food Insecurity in DC Based on Stable Racial Composition**







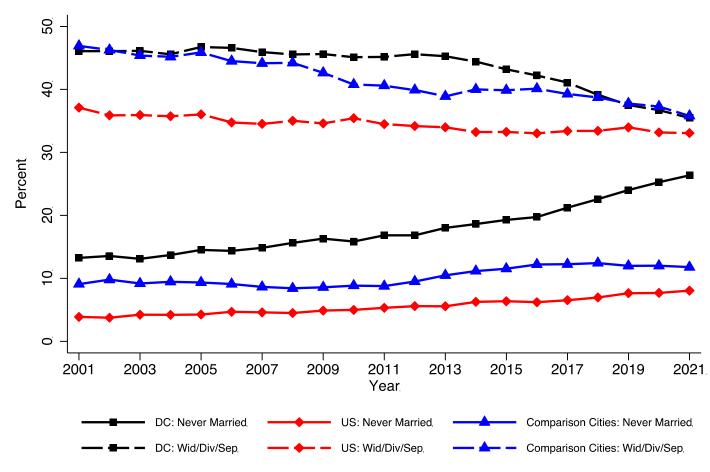
# Lower Risk of Food Insecurity in DC post GR Because of Declining Share of Young Seniors



Note: DC and Comparison Cities based on 5-year moving average.



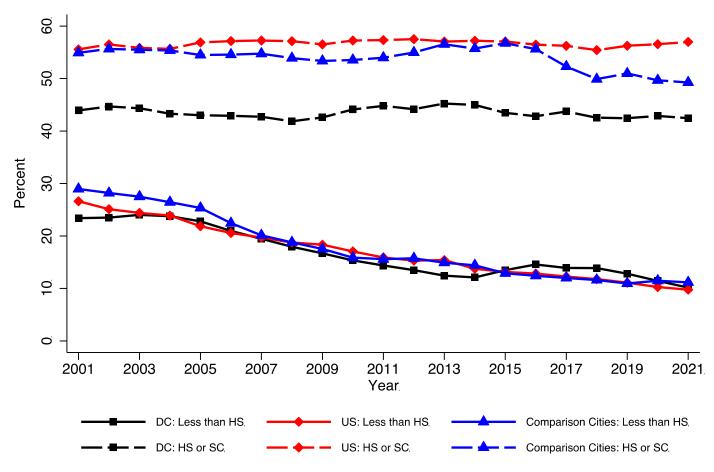
# **Higher Risk of Food Insecurity in DC from Declining Share Married**

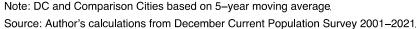


Note: DC and Comparison Cities based on 5–year moving average, Source: Author's calculations from December Current Population Survey 2001–2021.



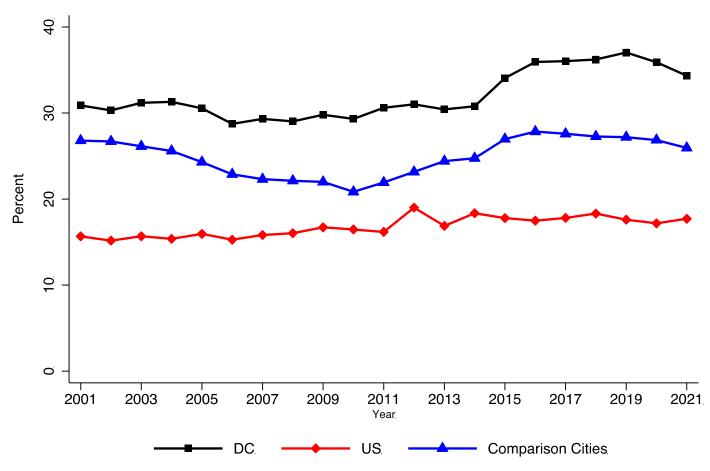
# Higher Risk of Food Insecurity in DC from Slower Growth in College Educated

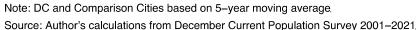






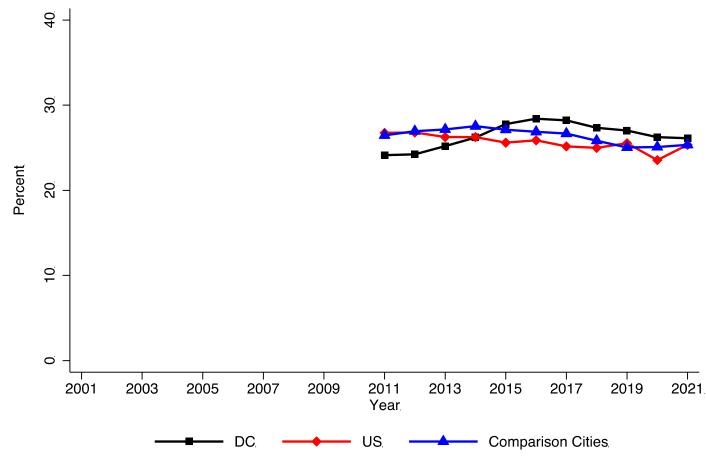
# Higher Risk of Food Insecurity in DC because of Increased Share in Rental Housing







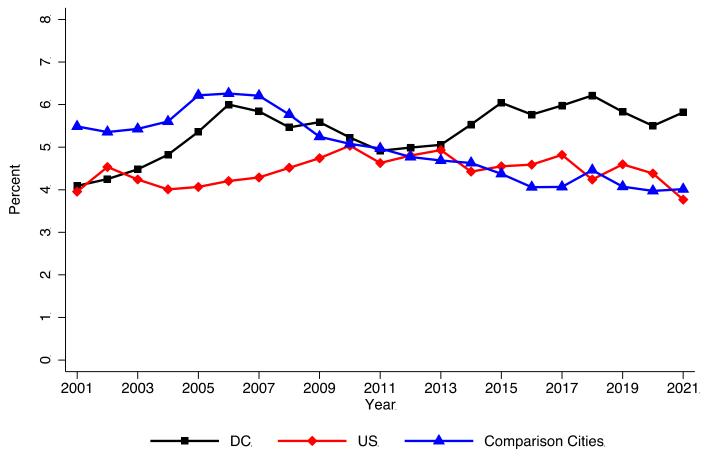
# Higher Risk of Food Insecurity in DC because of Increased Disability



Note: DC and Comparison Cities based on 5-year moving average.



# Higher Risk of Food Insecurity in DC because of Increased Share Raising Grandchildren



Note: DC and Comparison Cities based on 5-year moving average.



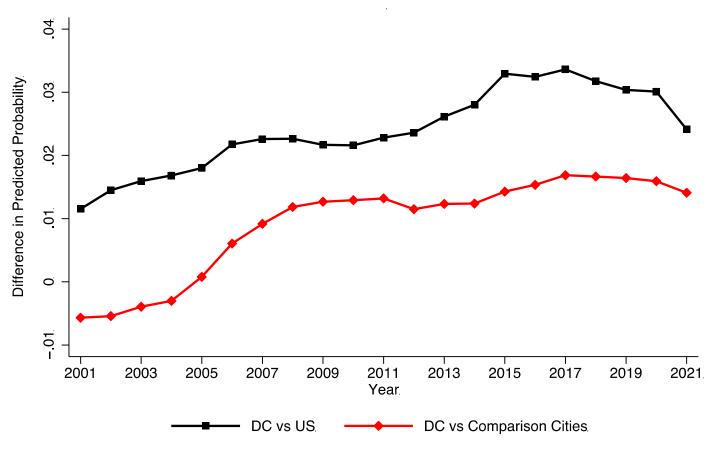
## **Putting It All Together**

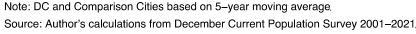
- Use multiple regression statistical model to determine which socioeconomic factors predict food insecurity
- Estimate the model parameters using all seniors
- Construct predictions on how senior food insecurity in the District evolved relative to the nation and the comparison cities over the past two decades, i.e. the food insecurity gap

$$\widehat{FIgap}_t = \widehat{FI}_t^{DC} - \widehat{FI}_t^j$$



# The model estimates show that predicted gap in food insecurity between DC and the nation (comparison cities) widened over time





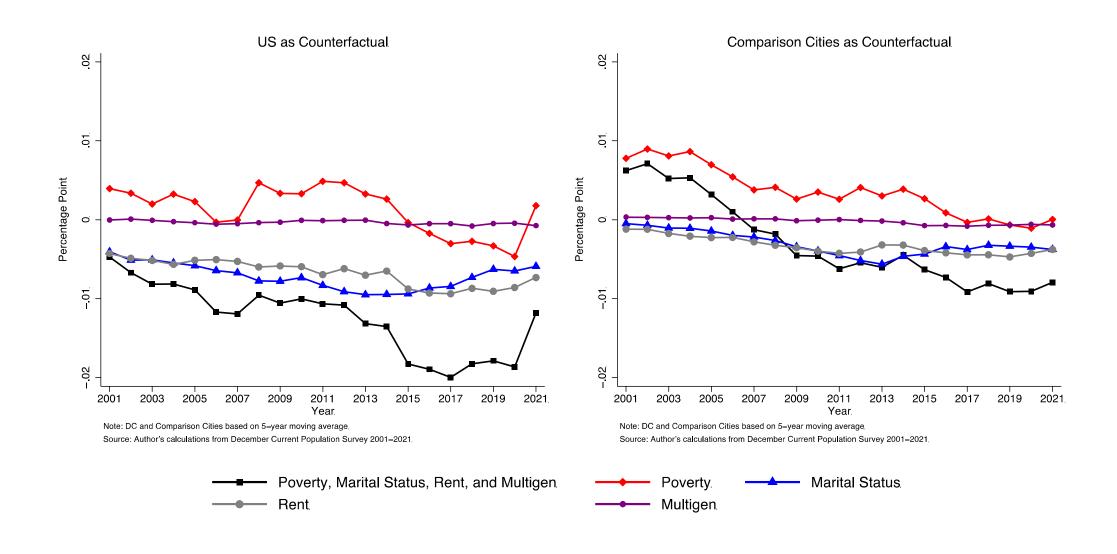


### **Counterfactual Predictions**

- The next part of the analysis is to "replace" some of the values of the socioeconomic characteristics in DC with those from either the nation or comparison cities
- (Re)Predict food insecurity in DC to see how much of the food insecurity gap would hypothetically be closed with those different values
- Focus on poverty status, marital status, renters, and multigenerational households



# The model estimates show that nearly 60% of the predicted gap in food insecurity between DC and the nation (comparison cities) is closed if DC had their values of poverty rates, marriage, and homeownership



## **Excess Food Insecurity**

- The remainder of the analysis examines whether local macroeconomic factors omitted from the empirical model can account for some of the unexplained portion of food insecurity
- Excess food insecurity is defined as the difference between expected food insecurity in DC or one of the comparisons and what the model predicts would be food insecurity based on the socioeconomic mix of seniors in each location
- I then relate this excess food insecurity to local measures of the labor market, earnings inequality, and population
- The key takeaway is that over the past 5 years the socioeconomic factors have explained food insecurity well, leaving little for other macroeconomic factors to pick up



### **Conclusion**

• The District of Columbia has experienced a sustained increase in food insecurity among the older population of adults in the decade after the Great Recession

- The evidence in this report points to main three factors contributing to this growth:
  - rising rates of poverty and near poverty
  - declines in the share of seniors who are married
  - the rising share of seniors residing in rental housing



### **Conclusion**

- There are several possible policy levers to address poverty and affordable housing crisis
  - Supplements to Social Security/SSI
  - Guaranteed Income
  - Extend EITC eligibility to over 65 without dependents
  - Expand rental housing voucher program
- To address food purchases directly
  - Outreach for SNAP to increase take up of benefits
  - Some Medicare Advantage plans offer food benefits





#### SENIOR NUTRITION AND WELL-BEING EQUITY AMENDMENT ACT

#### **Bill Summary**

The bill requires the Department of Aging and Community Living to:

- 1) investigate the food quality of its nutrition services.
- 2) streamline its housing resources and program referrals.
- 3) provide trainings to home health aides.
- 4) develop senior wellness check programs.
- 5) send routine mailers to seniors with program information.
- 6) streamline the referral process for assisted living and nursing home facilities.
- 7) establishes a community task group comprised of seniors.
- 8) adds reporting requirements for adult protective services.

While funding for this bill has not yet been secured, DACL is actively taking steps to address the requirements outlined in this legislation.

#### **Food Quality of Nutrition Services**

DACL evaluates the quality of home delivered meals and food in community dining sites by conducting taste tests, seeking daily feedback from participants in the meal programs, and using this feedback to continually improve the experience of the seniors. DACL also formally surveys participants of its meal programs. The DACL Nutrition and Programs & Grants units make regular site visits to dining sites and senior wellness centers to answer questions, receive in-person feedback, observe the meal service delivery and explain processes to seniors.

#### **Streamline Housing Resources and Program Referrals**

The DACL Information and Referral Assistance Unit makes available a housing resource packet that is updated quarterly by DACL's housing specialist, who is a part of the Case Management unit. The list can be sent to seniors via mail or email. Also, seniors seeking housing resources can be referred to case management for a more hands on approach and more in-depth assistance with accessing housing resources, receiving a housing voucher, or participating in programs such as Shallow Subsidy.

#### **Train Home Health Aides**

This bill has not been funded so the training and development of home health aides still lies solely within the department that administers such services to seniors, which is









DHCF. DACL looks forward to opportunities to expand and collaborate and would have much to contribute.

#### **Develop Senior Wellness Check**

DACL, in collaboration with its lead agencies, has developed a system in which the lead agencies, covering all eight wards, regularly check on seniors to ensure their well-being.

#### **Routine Mailers**

The DACL External Affairs and Communications (EAC) unit is dedicated to reaching and communicating with difficult to reach populations within the District of Columbia. The EAC uses a layered communications approach consisting of 1) traditional media (newspaper, radio, television), 2) modern digital media (email, social media platforms including Facebook, Instagram, and X (formerly Twitter) and 3) and in-person-community events, as well as virtual events on platforms such as Zoom, that range in attendance from a single individual to thousands of people.

Also, DACL in collaboration with Iona Senior Services developed and regularly distributes a senior resource guide that assists seniors, their caregivers and professionals navigate the District-wide services available to seniors.

Streamline the Referral Process for Assisted Living and Nursing Home Facilities
Our case management team takes referrals for individuals interested in Assisted Living or
Nursing home facilities. Case managers assist with assessing eligibility, completing
applications, escorting on tours, and counseling seniors and their families through the
transition.

If seniors in a nursing facility wish to transition out to an assisted living facility, our Community Transition Team facilitates that process.

All of our referrals' demographics, needs, and outcomes are tracked in our database CStars.

#### **Community Task Group Comprised of Seniors**

While DACL does not have a dedicated community-led task group as stipulated in the bill, we proactively collaborate with the Commission on Aging, our DACL Senior Ambassadors, and the senior villages. Our aim is to gather valuable suggestions and recommendations on how we can effectively reach individuals who are currently not receiving services. This collaboration helps us identify potential participants to address







health needs, combat isolation, alleviate hunger, and ultimately enhance the overall well-being and quality of life for seniors across the District.

#### **Reporting Requirements for Adult Protective Services**

In line with proposed requirements Adult Protective Services currently assigns all reports of alleged abuse, neglect, or financial exploitation of a senior to our Social Workers and it is thoroughly assessed for referral, investigation, or resolution. We keep record in our electronic database, CStars and internal communication logs of all cases referred, whether they are screened out, referred externally to DC Government partners, or screened in for further investigation.







#### No Senior Hungry

#### **Bill Summary**

If funded, the Bill will:

- 1. Create a Senior Food Interagency Taskforce.
- 2. Create a Senior Food Security Plan.
- 3. Create a Senior Communications Plan.
- 4. Expand the Elderly and Persons with Physical Disabilities (EPD) waiver program.
- 5. Update the application process for SNAP benefits.
- 6. Identify more adult day care centers to provide meals to seniors.

#### **Senior Food Interagency Taskforce**

As outlined in the bill, the proposed taskforce would be made up of representatives from various DC government agencies who work on programs providing nutrition and transportation to seniors; representatives from organizations serving seniors; a representative from the Food Policy Council; and senior residents receiving or participating in nutrition services (would be paid participants for their work on the taskforce).

DACL is an active, contributing participant in monthly Interagency Food Access Calls. The purpose of this call is to help better coordinate programs and communications across District agencies working to provide food resources and programs to District residents. It occurs on the 3<sup>rd</sup> Friday of every month. Some of the agencies represented along with DACL are DHS, OSSE, DPR, EOM, OP, DCPS, and DCBC. The participants are encouraged to invite other agency representatives to the call should they learn of an initiative addressing food insecurity that should be shared.

DACL is also a participant in emergency food providers calls. Most active during COVID, this call brought together governmental and non-governmental agencies and ensured that we were coordinating to meet the needs of District residents in times of crisis and emergency.







#### **Senior Food Security Plan**

The bill outlined requirements of a food security that that would:

 detail the state of senior food security, including root causes and risks by select demographics,

DACL partnered with the National Foundation to End Senior Hunger (NFESH) who published the Feeding America report which once highlighted the District of Columbia as having the highest rate of food insecurity amongst seniors in the Nation. NFESH conducted research to determine the root causes of food insecurity here in DC and found some of the root causes to be housing costs, percentage of seniors who are unmarried, percentage of seniors who do not own homes, etc.

identify all nutrition services for seniors (including transportation),

DACL partnered with The Lab @ DC to identify all nutrition services for seniors throughout the District and explored the possibility of developing a unified entry system that would house all these programs and assist seniors with accessing programs that would best meet their needs through less channels. DACL and the Lab @ DC found that similar entry systems already exist (i.e., LinkU) and that keeping the information relevant and up to date would prove too costly over time. DACL and The Lab @ DC shifted their focus to addressing the underutilization of SNAP here in the District. DACL, The Lab @ DC, DHS, DDS, and DC Health are now working in partnership to increase participation in the SNAP amongst seniors and people with disabilities through targeted outreach strategies.

• identify needs, overlap, and redundancies of existing nutrition services,

The partnership between The Lab @ DC and DACL involved the use systems mapping exercises that helped DACL to identify needs, overlap, and redundancies of existing nutrition services. These exercises were attended by representatives from DACL, OP, senior participants of DACL nutrition programs as well as social scientists and civic designers from The Lab @ DC.







recommend ways to improve access to nutrition services,

DACL has conducted focus groups through our Future of Aging project that assists in understanding how seniors become aware of services available to them and what is most effective. "Word of Mouth" is the number one way that seniors learn about all services (not solely nutrition), and it is the most effective.

 recommend ways to improve the nutritional quality of food provided to seniors (this includes increasing the amount of local fresh produce in meals under the Emergency Food Assistance Program, the Commodity Supplemental Food Program, and other nutrition programs),

The DACL Nutrition department works with our meal service providers and our lead agency nutritionists daily to ensure the food provided to seniors is nutritious. Meal service providers must submit menu recommendations for prior approval allowing time for the proposed selections to be assessed for their nutritional content.

• identify promotion and referral opportunities across all nutrition programs,

All DACL teams can identify the need for a referral to nutrition programs. Our teams make referrals to nutrition programs both internal and external to DACL.

 recommend ways to expand access to nutrition services through more delivery and transportation services, and

DACL partners with DC Central Kitchen to expand access to nutrition services through innovative outlets such as hot meals delivered to seniors via Door Dash. DACL identified seniors who were experiencing food insecurity but did not meet the qualifications of our home delivered meal program and connected them to the DCCK program to meet their needs. DACL anticipates more opportunities to expand access through these types of channels once the Bill is funded.

• identify opportunities to improve the social welfare program application process (this includes increasing enrollment and making the application process more user friendly).









DACL partnered with DHS during the research and development phase of the Elderly Simplified Application Project (ESAP) and provided feedback about the user friendliness of the shorter version of the SNAP application.

The DACL Medicaid Enrollment Services team has become more proactive about utilizing all features of the integrated application that is available to District residents. This team can use one application to apply for EPD Waiver, SNAP and TANF. The team implemented new processes to ensure that they ask every senior they interact with to answer the six additional questions that will submit an application for SNAP along with the EPD Waiver application.

DACL and The Lab @ DC are helping to address the underutilization of SNAP here in the District. DACL, The Lab @ DC, DHS, DDS, and DC Health are now working in partnership to increase participation in the SNAP amongst seniors and people with disabilities through targeted outreach strategies.

#### **Senior Communications Plan**

The senior nutrition services communications plan requires that the Department "shall establish and implement a senior nutrition services communications plan that, at a minimum":

 Describes the outreach needs of the District's food insecure senior population and best practices for communicating with this population, including senior residents who are difficult to reach, such as those who are not currently participating in available programming;

The Department of Aging and Community Living External Affairs and Communications (EAC) unit is dedicated to reaching and communicating with difficult to reach populations within the District of Columbia. The EAC uses a layered communications approach consisting of 1) traditional media (newspaper, radio, television), 2) modern digital media (email, social media platforms including Facebook, Instagram, and X (formerly Twitter) and 3) and in-person-community events, as well as virtual events on platforms such as Zoom, that range in attendance from a single individual to thousands of people. These events are key to our communications strategy as they permit us to communicate directly with target DC







residents as well as both government and non-government community partners (e.g. Churches, Civic Associations, hospitals and medical providers, public housing residents and staff, Senior Villages, ANCs, Council Staff, and District Agencies,) who interact with DC seniors. In the first three quarters of FY23 the EAC conducted approximately 168 in-person and 43 virtual events and communicated with a combined total of approximately 21,200 no-unique individuals. We emphasize this level of direct communication because often the best way to get information to hard-to-reach individuals is through direct communication and through word of mouth utilizing trusted individuals and entities.

 Requires the Department to disseminate information about all senior nutrition services provided by the District using best practices for reaching seniors, including an annual mailer to District seniors that lists nutrition services, including how to enroll in such services.

The External Affairs and Communications unit as a matter of general practice shares information about all DACL programs and services. The exception to this would be if the audience requests that we limit our communication to one or more specific topics that do not include nutrition.

• Cross-promotes senior nutrition services; and provides annual trainings for all senior-facing District employees and community-based organizations on nutrition services that are available to District seniors.

Cross promotion naturally occurs especially in situations where a senior is not eligible for the home delivered meal program. The DACL nutrition team ensures that seniors are connected to food programs, even if they are external to our agency. Ongoing training is provided to departments within DACL that are most senior facing, such as Information and Referral Assistance and Nutrition, through lunch and learns and participation in Interagency Food Access Calls.

Provides outreach to physicians and clinicians serving seniors so that they
can provide appropriate referrals for their patients using existing referral
systems.







EAC conducts outreach to medical providers through both virtual and in-person events at locations such as Medstar, the VA, Providence, Georgetown Physicians, Howard University, and various other clinics and facilities. These outreach events include information on DACL's nutrition services.

Details how the Department, in partnership with the Office of the Chief Technology Officer, will update its websites and application portals for senior nutrition services using best practices for senior-facing technology, considering access to and familiarity with technology among the population being served. "(b) In preparing the plan required by subsection (a) of this section, the Department shall: "(1) Coordinate with all District agencies providing services relevant to senior food insecurity and the taskforce established by section 321; and "(2) Provide opportunity for input from the public, including community-based organizations serving seniors, healthcare providers, and seniors participating in nutrition programs, by: "(A) Holding at least 4 community meetings open to the public; and "(B) Drafting a plan available for written comments. "(c) The Department shall update the plan required by subsection (a) of this section every 3 years. The Department shall publish the plan required by subsection (a) of this section and all updates on its website.

DACL keeps its website updated through frequent consultation with department managers and DACL IT. DACL has also launched the DACL app that is a way for seniors who have smart phones to easily stay connected with DACL.

#### **Expand the EPD Waiver Program (DHCF)**

This portion of the bill applied to DHCF.

DACL's current role in the EPD Waiver program is as follows:

DACL's Medicaid Enrollment Unit works with DC residents, family members, caregivers, stakeholders, and other community professionals, to complete the EPD Waiver enrollment process. A Medicaid Enrollment Specialist (MES) will be the initial point of contact for enrollment in Medicaid programs such as:

The Elderly and Persons with Disabilities (EPD) Waiver Program









- Adult Day Health Program
- SNAP

A Medicaid Enrollment Specialist is assigned to complete all the required application documents and submit with the requested supporting documentation. The completed enrollment packets are submitted to the DC Department of Healthcare Finance for Medicaid eligibility determination. All Long Tearm Care services are coordinated by EPD Waiver Case Managers one the beneficiary is approved. DHCF is responsible for all training and oversight of EPD Waiver case managers. EPD Waiver Personal Care Aides (PCA) prepare all meals for their clients as required by the Person-Centered Plan.

#### **Update the application process for SNAP benefits (DHS)**

This portion of the bill applied to DHS.

DACL's role in the updating of the application process for SNAP benefits was through our participation in the research and development phase of the Elderly Simplified Application Project (ESAP) and providing feedback about the user friendliness of the shorter version of the SNAP application.

#### Identify more adult day care centers to provide meals to seniors

DACL currently has three adult day care centers who provide meals to senior participants daily.





#### Attachment Q38 DACL Addresses Food Security

DACL addresses food security by being proactive with every older adult that contacts our agency and every senior that we connect with through our many outreach channels. Each caller that contacts DACL through our Information and Referral Assistance line is asked about their ability to access food and connected with services and resources internal and external to DACL if they need support with accessing food. DACL offers a variety of programs that help address food security by offering meals in a congregate setting; a home delivered setting; through arocery boxes; through partnerships with organizations such as DC Central Kitchen and their collaboration with Door Dash to deliver hot meals to seniors; and through referrals to a myriad of other organizations in the District who offer food resources. Furthermore, DACL is proactive about decreasing the underutilization of SNAP amongst seniors in the District as an additional approach to addressing food security. Seniors can receive support from DACL with understanding and completing the SNAP application; seniors applying for EPD Waiver are encouraged to apply for SNAP during the EPD Waiver application process with the integrated application; and finally, seniors can also be connected to external organizations that provide SNAP application assistance by way of DACL referrals to organizations such as DC Hunger Solutions.

The data that the agency uses to substantiate food security as a service we must provide is the tracking mechanism that we use internally that provides the reasons people are contacting our agency, with Health & Wellness/Nutrition being in the top five of the call reason categories. The agency also uses the participation data, and the increasing popularity of our home delivered meal program to substantiate the need. The agency uses data provided in the Feeding America report that details where D.C. ranks nationally in comparison to States. The agency uses data obtained from our partnership with the National Foundation to End Senior Hunger (NFESH) to solicit research from Dr. James Ziliak – a nationally recognized researcher on food insecurity rates. Dr. Ziliak's research is focused on what drives rates of food insecurity amongst seniors in the District. DACL will use this information to target programs that address food insecurity as well as to inform improvement to existing collaborations with other District government agencies.

Additionally, NFESH and DACL worked with Dr. Martha Kubrik of George Mason University to evaluate how current DACL nutrition programs are addressing food insecurity and nutrition equity in current participants. Dr. Kubrik evaluated how current programming affects the health of seniors and is creating and testing interventions to increase improved health in seniors because of being involved in DACL programming.

		FY2021									
SERVICE	1	2	3	4	5	6	7	8			
CareGiver Case Management	230	54	13	406	476	36	110	40			
Case Management	775	1,452	2,770	2,442	2,077	1,441	2,440	2,980			
Comprehensive Assessment	238	250	98	554	975	82	115	245			
Congregate Meals	5,358	3,774	465	4,000	4,238	3,452	2,779	2,817			
Weekend Meals (Congregate)	4	0	0	0	0	10	136	75			
Counseling	17,864	13,764	3,167	23,729	9,168	7,236	8,610	11,435			
COVID 19 Home Delivered clients	180,129	98,315	105,625	224,936	376,966	231,026	382,156	378,714			
Elder Abuse Prevention Initiative	0	3	0	0	0	2	4	7			
Essential Medical Transportation	4,465	1,795	3,246	9,416	10,118	8,437	13,183	11,337			
Extended Geriatric Day Care	0	0	0	0	17	0	90	113			
Food Box	978	252	133	1,841	722	222	518	445			
Geriatric Day Care	1,295		108	10,568	6,488	897	3,370	2,010			
Health Promotion	13,937	11,655	1,557	18,868	40,359	5,382	10,610	6,848			
Heavy House Cleaning	0	0	0	60	52	16	428	249			
Nutrition Counseling	1,009	451	670	767	664	1,024	170	468			
Nutrition Supplements	499	442	599	1,010	567	45	119	340			
Recreation/Socialization	29,718	23,646	4,547	40,074	43,971	12,449	7,784	6,560			

CEDVICE		FY 2022									
SERVICE	1	2	3	4	5	6	7	8			
CGV - Respite (in-home)	4	2	6	27	16	7	16	3			
CGV Case Management	5	5	7	43	31	5	30	11			
Comprehensive Assessment			1	10	3		1	5			
Congregate Meal Weekdays	584	466	188	492	714	323	313	418			
Congregate Meal Weekend	1			1	1	3	66	44			
Connector Card Transportation	197	208	35	172	283	230	228	194			
Counseling	854	759	329	917	554	522	1,137	2,368			
COVID 19 Home Delivered Meals	427	255	263	779	1,173	540	1,184	851			
Elder Abuse Prevention Initiative	1	2	1	1	1		1	1			
Essential Medical Transportation	106	62	64	172	229	138	283	217			
Food Box	126	69	262	214	105	95	157	125			

Geriatric Day Care	6		5	21	19	3	19	13
Groceries	438	123	10	135	130	162	11	14
Health Promotion Evidence Based	56	8		137	57	38	93	141
Health Promotion: Non - Evidence Based	755	564	409	879	1,045	483	496	623
Heavy House Cleaning			1	6	2	4	5	2
Individual Socialization	219	315	127	511	890	574	393	529
Nutrition Counseling	256	86	119	240	189	62	190	307
Nutrition Supplements		8	73	2	1	3	1	1
Recreation/Socialization	789	644	376	751	622	282	306	344
Transportation to Activities	216	142	50	276	118	63	170	233

CEDIJIOE				F	Y 2023			
SERVICE	1	2	3	4	5	6	7	8
Comprehensive Assessment	3			13	8		1	
Congregate Meal Weekdays	526	490	256	578	871	366	401	581
Congregate Meal Weekend	1			2	1	6	53	41
Connector Card Transportation	279	360	72	277	490	342	352	339
Counseling	724	784	247	643	812	482	1,025	946
Essential Medical Transportation	100	71	66	179	226	155	303	211
Food Box	131	60	183	206	102	92	156	119
Food4Choice	33	73	25	54	81	50	100	57
Geriatric Day Care	7	1	4	27	19	4	22	16
Health Promotion Evidence Based	54	16	43	181	102	88	100	141
Health Promotion: Non - Evidence Based	648	578	449	895	1,158	539	543	812
Heavy House Cleaning	2		1	2	1	3	6	5
Home Delivered Meals – Weekdays	283	189	201	564	646	367	961	635
Home Delivered Meals - Weekend	171	107	126	312	401	211	513	325
Individual Socialization	269	380	117	312	819	553	389	302
Nutrition Counseling	156	64	132	148	143	56	222	226
Nutrition Supplements	17	16	59	29	49	14	51	32
Recreation/Socialization	666	599	380	833	959	407	443	542
Transportation to Activities	242	171	115	339	215	120	235	363

CEDVICE		FY 2024								
SERVICE	1	2	3	4	5	6	7	8	Missing data	
Comprehensive Assessment	2	1		7	1			-	1	
Congregate Meal Weekdays	518	572	281	648	1,016	417	407	549	10	
Congregate Meal Weekend	3				2	6	77	51		
Counseling	502	396	200	678	1,040	473	834	877	5	
Essential Medical Transportation	104	66	67	174	222	140	305	202		
Food Box	127	35	19	201	93	79	167	118		
Food4Choice	25	70	23	56	72	51	89	52		
Geriatric Day Care	5	4	5	36	18	3	25	15	1	
Health Promotion Evidence Based	44	8	2	189	81	65	133	117		
Health Promotion: Non - Evidence Based	532	626	512	895	1,126	492	516	727	12	
Heavy House Cleaning			1	3	2	2	3	4		
Home Delivered Meals - Weekdays	203	108	138	451	511	278	735	535	1	
Individual Socialization	178	321	98	222	688	266	250	174	1	
Nutrition Counseling	163	252	141	74	125	109	223	220	4	
Recreation/ Socialization	550	625	425	824	1,116	483	449	482	11	
Transportation to Site and Activities	276	175	117	372	563	208	254	307	4	

CEDIACE				FY :	2025 Q1				Missing 1.4
SERVICE	1	2	3	4	5	6	7	8	Missing data
Comprehensive Assessment	4	1		5	4	4	3	1	
Congregate Meal Weekdays	371	439	185	473	765	327	272	350	5
Congregate Meal Weekend	2				1	2	58	31	
Counseling	271	257	127	270	390	172	173	212	3
Essential Medical Transportation	80	46	52	155	168	121	230	163	
Food Box	107	31	15	174	78	70	148	108	
Food4Choice	22	66	22	49	67	49	86	49	
Geriatric Day Care	5	2	1	22	14	4	15	6	1
Health Promotion Evidence Based	31	5	3	115	52	41	65	66	1
Health Promotion: Non - Evidence Based	335	319	322	575	767	268	322	429	11
Heavy House Cleaning	3	1	2	5	2	2	2	2	
Home Delivered Meals – Weekdays	120	64	80	259	311	177	420	354	1
Individual Socialization	114	279	44	174	559	212	97	115	1

Nutrition Counseling	24	67	49	25	6	42	65	52	Ī
Recreation/Socialization	383	352	254	529	794	328	315	368	8
Transportation to Site and Activities	137	98	70	221	366	113	175	183	5

#### **Attachment Q42 Meal Data**

Home Delivered Meals by Ward

Ward	FY22	FY23	FY24	FY25 Q1
1	53,681	53,690	42,445	4,874
2	35,881	34,441	20,927	2,654
3	38,081	39,729	29,289	3,530
4	98,219	112,370	89,755	11,652
5	112,744	121,450	105,867	13,988
6	76,469	69,615	56,186	8,316
7	162,750	193,614	148,033	18,870
8	105,006	129,377	113,678	15,731
Missing data	1,582	274	210	30
Total	684,413	754,560	606,390	79,645

#### Number of Seniors Enrolled in Home Delivered Meal Program - 1567

Ward	DACL Frail & Weekend	DACL Mom's- Non-Frail
1	7	100
2	3	54
3	7	60
4	16	207
5	21	246
6	10	151
7	23	344
8	11	305
Total	98	1467

To date a total of 1567 clients are currently receiving home delivered meals and another 642 have been placed on a waitlist. In comparison to the number of requests we received, this indicates a significant demand for our services. DACL will need additional budgetary funding to address the waitlist.

### Congregate Meals by Ward

Ward	FY22	FY23	FY24	FY25 Q1
1	34687	29132	33,001	7,157
2	36116	37114	47,576	10,929
3	7795	11956	18,080	4,240
4	25731	28654	35,977	8,188
5	56082	62745	75,140	19,405
6	24945	28476	34,288	10,260
7	15499	18316	18,973	4,846
8	22665	33342	32,566	6,067
Total	223520	249735	295,827	71,207

### Department of Aging and Community Living Community Dining Sites

Ward	Dining Site
1	Bernice Fonteneau Wellness Center
1	Columbia Heights Village Apts.
1	Harvard Towers
1	Paul Laurence Dunbar Apts.
1	Sarah's Circle
1	Vida Calvert Senior Center
2	Asbury Dwellings
2	Asian Pacific Islander Center
2	Claridge Towers
2	James Apartments
2	Oasis Senior Center
2	St. Mary's Court
3	Iona Wellness & Arts
3	Saint Albans
3	Regency House
3	Behrend- Adas Senior Lunch Program
4	Colony House
4	First Baptist Senior Center

4 Ger 4 Hat	nond nevieve N. Johnson Senior Center tie Holmes Senior Wellness Center ME Karin House
4 Hat	tie Holmes Senior Wellness Center
4 SO	ME Karin House
4 Vid	a Brightwood
5 Del	ta Towers
5 Edg	gewood Commons
5 Get	tysburg
5 Gre	en Valley
5 Kib	ar Halal
5 Mo	del Cities Senior Wellness Center
5 Nor	th Capitol at Plymouth
5 Pete	ersburg
6 Gre	enleaf Senior Building
6 Hay	ves Senior Wellness Center
6 Sib	ley Plaza
	Johnson Friendship Café
City- wide Dea	of and Hard of Hearing Program
7 Ker	nilworth Friendship Café
7 Mag	yfair Friendship Café
7 Was	shington Senior Wellness Center
City-	ekend Nutrition Program (Saturdays only)
wide	(
8 SO	ME Kuehner House Friendship Café
8 Cor	ngress Heights Senior Wellness Center
	hur Capper Friendship Café
8 Kno	ox Hill
8 Iona	a Congress Heights

The attendance numbers for seniors show notable fluctuations over the fiscal years. In FY 22, there were 684,413 attendees, which increased to 745,560 in FY23, indicating a growth in engagement or programming effectiveness likely linked to continued push to engage seniors in-person versus virtually and to remove ineligible seniors from the home delivered meal program to the community setting. However, a sharp decline to 606,390 in

FY24 suggests potential issues such as inaccuracy of data reporting by the lead agencies or inadequate funding to support continuous improvement of programming to keep seniors engaged.

**Q44:** How does DACL continue to bridge the gap between seniors connected to social media and online activities with those who are disconnected?

DACL uses a variety of communications channels to reach older District residents including inperson and virtual outreach activities, flyers, monthly printed newsletters distributed at sites throughout the city, earned media opportunities in television, radio and newspapers, quarterly radio spots, robocalls, and mass mailings.

DACL continues to promote agency updates through its paid media contracts, including a monthly newsletter in the *Senior Beacon* and the *Washington Informer*, as well as a quarterly radio spot on the SeniorZone. In addition, DACL has worked with media outlets to promote programs and services, including providing interviews for *The Washington Post, WUSA9*, WTOP, WHUR, WOL1450, and *Washington Informer*. DACL also posts regular updates on its social media sites, which include Facebook (2,427 followers), X (formerly known as Twitter) (5,551 followers), and Instagram (2,112 followers), and sends a monthly e-newsletter to 10,167 subscribers.

In FY24, the DACL Director as well as the agency's Communications and External Affairs unit regularly joined the senior wellness centers and other senior service providers' monthly town halls to provide agency updates, budget presentations, and an opportunity for the public to provide feedback. Our team also regularly attends various ANC Commission and Civic Association meetings across the District to provide presentations on our services and programs for seniors, caregivers, and adults with disabilities.

Additionally, DACL partnered with the Office of the Chief Technology Officer (OCTO) to hold more than 30 senior technology courses at various senior wellness centers and community dining sites, ranging from Smartphone 101 to Internet Safety, engaging close to 2,000 older adults.

DACL also continues to update the agency website regularly and on an as needed basis to ensure that current forms and information are available in a timely manner.

FY21	Medical T	rips
Ward	# of clients	Trips
1	101	4,597
2	59	2,818
3	61	3,284
4	166	9,261
5	226	10,057
6	150	6,638
7	276	13,652
8	222	11,690

FY22	<b>Connector Card</b>	Medical Trips		Transport Activi	
Ward	# of clients	of clients	Trips	# of clients	Trips
1	195	104	4,526	217	2,882
2	199	61	2,089	141	2,481
3	35	62	3,529	50	394
4	168	172	10,264	275	4,986
5	283	229	9,535	112	1,731
6	241	146	7,937	64	817
7	228	281	14,337	172	5,573
8	194	217	11,806	237	6,107

FY23	Connector Care	d Medic	al Trips	Transportation to Activities			
Ward	# of clients	<pre># of clients</pre>	Trips	# of clients	Trips		
1	279	100	4,897	242	3,574		
2	360	71	2,493	171	3,700		
3	72	66	3,305	115	1,119		
4	277	179	10,952	339	5,423		
5	490	226	9,446	215	4,604		
6	342	155	7,075	120	2,255		
7	352	303	14,749	235	5,884		
8	339	211	10,917	363	6,455		

7	352	303	14,749	235	5,884
8	339	211	10,917	363	6,455
FY24	<b>Connector Card</b>	Medical Trips		Transport Activi	
Ward	# of clients	# of clients	Trips	# of clients	Trips
1	304	104	4,473	276	3,423
2	398	66	2,817	175	2,886
3	89	67	2,640	117	1,128
4	310	174	7,709	372	5,871
5	530	222	8,526	563	8,215
6	377	140	5,902	208	2,391
7	392	305	12,692	254	5,878
8	398	202	8,461	307	5,806

FY25	<b>Connector Card</b>	Medical Trips		Transport Activi	
Ward	# of clients	# of clients	Trips	# of clients	Trips
1	209	80	1,302	137	750
2	290	46	718	98	560
3	55	52	684	70	275
4	189	155	2,259	221	1,713
5	343	168	2,448	366	2,919
6	243	121	1,736	113	569
7	228	230	3,317	175	1,545
8	237	163	2,462	183	1,315

### Medical Trips - Daily ridership/trips

Year of Service Date		Sunday	Monday	Tuesday	Wednesda	Thursday	Friday	Saturday
FY 2021	Clients	2	882	949	915	933	892	132
F1 2021	Trips	2	11,304	12,256	12,228	11,442	10,912	3,853
FY 2022	Clients	4	6,008	6,900	6,825	6,273	6,003	1,969
11 2022	Trips	4	11,287	13,147	12,832	11,869	11,256	3,628
EV 2022	Clients	1	7,302	7,388	8,234	8,022	7,074	2,217
FY 2023	Trips	1	11,064	12,425	13,161	12,660	11,070	3,453
FY 2024	Clients	504	6,223	6,421	7,214	6,624	5,783	2,033
F1 2024	Trips	901	9,140	9,532	11,187	10,393	8,743	3,324
FY 2025	Clients	6	1,578	1,636	1,616	1,328	1,537	360
	Trips	9	2,897	3,091	2,947	2,506	2,791	685

# 57. Please describe the status of the Senior Ambassador Program and its outreach efforts, thus far.

#### **Senior Ambassador Training Program Overview**

In FY24, DACL trained 124 Senior Ambassadors through its Senior Ambassador Training Program, designed for DC residents aged 60 and over, residents aged 18 to 59 with disabilities, and caregivers. This program equips Ambassadors with the knowledge and tools to share information about DACL and its partners, helping to connect seniors and individuals with disabilities to essential services and resources.

#### **Program Structure & Training**

The training sessions were offered in English, Spanish, Amharic, French, and Mandarin Chinese, using multilingual training videos, written materials, and live presentations. Each session lasted two hours. Upon completion, Ambassadors received a certificate, an official Ambassador polo, a messenger bag, a lapel pin, and a DACL flyer pack showcasing the department's programs and services.

#### **Ambassador Engagement & Impact**

Currently, over 80% of trained Ambassadors are actively involved in outreach efforts across the District. They play a vital role in engaging the community by:

- Participating in major annual events such as the Mayor's Senior Holiday Party, Senior Fest, and the Senior Symposium.
- Serving on mini commissions and collaborating with community partners.
- Tabling at community events and organizing activities at churches and social gatherings.
- Conducting voter registration drives to encourage civic engagement among seniors.

#### **Ambassador Training by Language**

Language	Number of Ambassadors Trained
English	30
French	2
Chinese/Mandarin	19
Spanish	28
Amharic	45
Total	124 Ambassadors

The Senior Ambassador Program continues to be a cornerstone of DACL's outreach efforts, empowering seniors and caregivers to become trusted messengers and advocates within their communities.

	FY 2023							
SERVICES BY WARD	1	2	3	4	5	6	7	8
Congregate Meal Weekdays	34	44	186	47	780	251	73	29
Congregate Meal Weekend				1			20	15
Counseling	2	11	19	6	229	83	10	12
Elder Abuse Prevention Initiative	2	2	2	2	5			4
Food Box	6	18	162	1	5	8	1	2
Geriatric Day Care	1	1	3	5	2	1	1	
Health Promotion Evidence Based		2		8	35	2	2	16
Health Promotion: Non - Evidence Based	45	89	290	65	777	241	149	103
Heavy House Cleaning						1	3	
Hungry Harvest Delivery		4	1	3	119	56	62	55
Individual Socialization	32	67	78	52	764	391	119	80
Information, Assistance & Education (Non CGV)	10	30	239	9	11	11	26	25
Nutrition Counseling		13	111	9	118	33	3	4
Nutrition Education								
Nutrition Supplements		6	46	2		1		1
Recreation/ Socialization	49	101	303	59	588	171	42	43
Seniors will be volunteering	1		9	1				
Silver Circles	6	5	4	1	3	5	2	1
Transportation to Activities	4	11	73	12	33	4		1
Volunteer services to seniors	3	3	11	1	1	1		3

	FY 2024							
SERVICES BY WARD	1 2 3 4 5 6		6	7	8			
Case Management				6				
Congregate Meal Weekdays	114	517	233	569	992	406	391	542
Congregate Meal Weekend	3				2	6	77	51
Counseling	26	235	30	307	545	190	391	326
Elder Abuse Prevention Initiative		1	2	3	4	2	1	2
Geriatric Day Care		3	4	7	1	1	2	
Health Promotion Evidence Based					1		18	6
Health Promotion: Non - Evidence Based	60	536	378	254	681	306	200	227
Heavy House Cleaning			1	3	2	2	3	4
Hungry Harvest Delivery		4	1	3	105	54	61	53
Individual Socialization	15	275	73	40	659	258	238	171
Information, Assistance & Education (Non								
CGV)	9	129	191	33	85	39	218	99
Nutrition Counseling	8	232	133	34	73	95	208	210

Nutrition Education					1	1		
Outreach (Event)		3			4	3		
Recreation/ Socialization	61	554	360	283	718	357	242	261
Silver Circles	5	4	4	2	3	4	2	1
Transportation to Activities	15	137	84	125	376	145	146	179

	FY 2025 Q1							
SERVICES BY WARD	1	2	3	4	5	6	7	8
Congregate Meal Weekdays	369	435	168	471	764	326	272	350
Congregate Meal Weekend	2				1	2	58	31
Counseling	93	184	59	73	194	57	45	37
Elder Abuse Prevention Initiative					1			1
Geriatric Day Care		1	1	6	2	1	1	
Health Promotion Evidence Based							1	1
Health Promotion: Non - Evidence Based	87	254	224	133	463	138	132	106
Hungry Harvest Delivery		1			37	25	47	47
Individual Socialization	16	261	36	79	543	210	94	114
Information, Assistance & Education (Non CGV)	7	29	40	63	63	28	84	48
Nutrition Counseling	24	67	49	25	6	42	65	52
Nutrition Education					1	1		
Outreach (Event)					1	1		
Recreation/ Socialization	157	307	207	158	505	225	169	177
Silver Circles	4	3	4	1	2	3	2	1
Transportation to Activities	53	80	47	61	247	76	92	102

Georgetown Village	They currently have an office at 1801 35th Street NW, Suite 102 Washington DC 20007. Their hours are 10-6 Monday-Thursday, 10-5-Fridays.
Palisades Village	Their service hours are Monday-Friday from 10AM- 4PM
Greater Brookland Intergenerational Village	They currently have an office at 2316 Rhode Island Ave NE, Washington, DC 20018. Their hours are 9AM-5PM Monday-Friday.

Glover Park Village	7 days a week. There is no limit on hours.
East Rock Creek Village	East Rock Creek Village phone is answered by a volunteer leader from 8am to 8pm, every day. Volunteers monitor and respond to phone messages and email on a daily basis.
Cleveland & Woodley Park	They are open 10-4,Monday through Friday

Mt. Pleasant Village	Volunteer services are available 7 days a week and potentially 24 hours a day, as needed.
Northwest Neighbors Village	The office is open 9AM-3PM Monday through Friday but work continues after hours as needed.
Waterfront Village	They currently have an office at 222 M St SW, Washington, DC 20024. Their hours are 8:30AM- 4:30PM Monday-Friday.

Kingdom Care Senior Village	They currently have an office at 814 Alabama Avenue SE, Washington, DC 20032. Their hours are 9:30AM-3:30PM Monday-Friday.
Capitol Hill Village	They currently have an office at 1355 E St SE, Washington, DC 20003. Their hours are 10AM- 4PM Monday-Friday.
Dupont Circle Village	They currently have an office at 2121 Decatur Place NW, Washington DC 20008. Their hours are 10AM-4PM Monday-Friday.
Foggy Bottom West End Village	They currently have an office at 2430 K Street NW, Washington, DC 20037. Their hours are 10AM-4PM Monday-Friday.

### **Description of Programs**

Case Management Services, Volunteer Services, DME Loaning Closet, Exercise Classes twice a week, monthly Social Hours, monthly Men's Lunches, Monthly Health Care Calls run by Medical Professionals, weekly mah jong lessons and games, monthly book discussions, weekly meditation sessions, monthly movie showings and discussions Professional Speakers on a wide variety of topics-wills, estate planning, patient portals, safe cyber usage, avoiding scams, artificial intelligence, tax policies, DC MOCRS explaining DC services
Palisades Village hosts events and programs such as: wellness activities including community fitness classes, yoga, and health clinics, social gatherings like BBQs, picnics, and holiday parties, community educational programs, talks, and discussions, cultural events and outings like museums and concerts, book clubs, cooking, support groups, and more. Volunteers also provide a variety of services such as: driving members to an appointment, grocery store, or a social event, running errands, doing minor home repairs and maintenance, guiding members to learn new technology like smartphones, tablets, and TVs, visit members to play chess, cards, or a board game.
Community gatherings & social events such as regular potlucks, game nights, intergenerational arts & crafts events, educational workshops & speaker guest speakers, skill-building sessions, and informational workshops, Affinity Groups physical wellness activities, meditation sessions, grief and care taker support, and discussions on managing stress and maintaining mental wellness, transportation assistance, home & yard maintenance, social visits and regular calls to ensure older members remain engaged and supported.

Transportation; social work services; case management; technical assistance; exercise and relaxation sessions; art discussion, appreciation, trips to museums; lunches, dinners, socials; brain health and memory strengthening; programs; learning talks by experts in science, history, race relations, documenting and telling the story of accomplished women and many more; yard work, yard and balcony gardening, potting plants and snow shoveling; friendly visits and calls; inclusion in a familiar community of caring neighbors; opportunities to volunteer and to give presentations and performances; intergenerational events with local schools; subsidized and free food deliveries; emergency preparedness guidance and kits; online videos of programs; LGBTQ+ event.

East Rock Creek Village (ERCV) provides in-person and online health/wellness, educational and social programs for area seniors including 3 weekly walks, fall prevention and brain health exercise classes. They organize monthly Lunch Bunch and Happy Hour social gatherings as well as seasonal parties, picnics and online bingo games, field trips to area museums and do online travel programs, timely presentations on aging well, avoiding scams and navigating Medicare and other health care decisions, support their members to self-organize around areas of interest including our Visual Artists Meet Up and our new Grandparents Support Group (especially for those who recently moved to DC to be closer to adult children and grandkids.) and organize an annual live jazz concert at The Parks at Walter Reed and have had quarterly poetry salons. Their volunteers offer services to members including transportation to health providers, other appointments and events, grocery delivery, pet care, friendly calls and visits as well as help with small household tasks. Trained volunteers offer on-going, one-on-one tech coaching to help members use Zoom, access email, learn to text, and more. They have a MSW Care Manager who assists members in accessing District and federal assistance programs they may qualify for and helps prepare members for hospitalizations and arranging rehabilitation services as needed.

They offer both virtual and in-person social, educational, and wellness programs such as stretching classes, walking groups, line dancing, cultural & social outings, current event & French conversation groups, dial in socials (for homebound), visits & phone calls, monthly free community suppers, summer concert series for the community, monthly speakers program at the library (www.TuesdayTalksDC.com), and special events to commemorate holidays. Through their volunteer program which is facilitated by staff, they provid a range of services to assist older adults to remain living in their neighborhoods, including transportation, grocery shopping and delivery, errands, handyperson services, and tech tutoring. They also provide short-term, time-limited case management services (with an LICSW) to provide immediate support during a crisis or life transition.

Outreach and support to and tenant groups, neighborhood street clean-up, seasonal tree mulching and watering, Sacred Heart and Bancroft Coffees publish annual neighborhood business map, Art All Night Support, Cosmetology Services to Stoddard Baptist Nursing Home residents, 4-6 annual "Meet the Street" Events at local restaurants and other retail nusinesses, Annual Pride Day Picnic, Holi Festival, annual caroling and other holiday-themed events, Safe Street Support to Bancroft Elementary School, Tech Coaching for members in partnership with Latin American Youth Center, partner with ANC1D. local businesses and MPD District 3 to promote security along our commercial corridor, Glaucoma Screening Clinics, 4 annual Capital Nature Neighborhood Walks and articles in village monthly on topics such as trees, eco-friendly mosquito control, pollinator flowers, and bird migration, walking groups, weekly pickleball, "Literary Village" Book Talk Series featuring Mt. Pleasant authors

Members help to coordinate their programming, ensuring that their programmatic offerings reflect the interests of their community. Much of their programming is open to the wider community, in addition to Village members. Transportation is their most popular need. They use a variety of methods for sharing vital resources with their members and the broader community. To bridge the gap between the Village's scope of volunteer services and formal supportive services in the community, they have a social work case manager who helps their members with immediate response, short-term, time limited crisis management.

Programs include walking groups, meditation groups, regularly scheduled social events, book club, a current event group, arts experiences, and classes to assist in planning for the future. Waterfront Village sends daily bulletins to members six days a week. These bulletins create a sense of belonging and ensure everyone is aware of Village offerings and support that is available from the Village and from other sources. For many Village members who have no local family, we are their family. Volunteers and staff step in to provide services that allow residents to stay in their homes longer; services include information and referral, transportation, technology support, home organization, urgent prescription and grocery delivery.

Floor and chair exercises, yoga, meditation, heathy cooking classes, and education on health-related topics, book club, monthly birthday celebration event, outings (plays, theatre, movies, shopping, arts and cultural events and many others), transportation to village-sponsored events and activities, limited transportation to medical appointments, assistance with local errands, minor home assistance, limited yard care, crisis case management, providing information and referrals, tech assistance, socializing activities, individual check-ins by phone or in-person, accompaniment to medical appointments, cooked meal delivery when returning home from a health care facility and general companionship (weekdays and weekends), a pantry comprised of nonperishable foods, proteins and other food items are made available to members and nonmember residents throughout Ward 8.

pantry comprised of nonperishable foods, proteins and other food items are made available to members and nonmember residents throughout Ward 8.
Online and in-person social, educational and wellness activities, support groups, including groups on grief, caregiving, managing chronic illness and substance abuse recovery; current events programming such as civic engagement and advocacy opportunities, anti-racism work; and a variety of learning opportunities, rides to medical appointments and other wellness-related needs; in-home support for home maintenance, downsizing, IADLs (shopping, meal prep); technology support, loneliness prevention programs based on member interests, crisis intervention, case management, care navigation, public benefits access, planning for elderhood, navigating transitions, managing family dynamics, financial and other forms of abuse prevention, and community education on these topics.
Weekly yoga, tai chi and meditation. Cultural outings/tours. A six-month series on end-of-life issues.
Case Management, transportation, friendly visits, grocery shopping for seniors, pet care and tachnical assistance.

### Operating Budget of Each Village

#### **Biggest Challenge of Village**

\$52,386	Training enough volunteers to meet the many needs of aging members, with only one full time employee and a part time member volunteer coordinator, is difficult to provide for all the needs they see on a regular basis. As an area without a metro and with the Circulator bus service being cut, transportation is a real need for older members of the community, it is extremely difficult for someone with a walker to access a bus. Therefore, they are constantly looking for volunteer drivers to assist our more frail members. In addition, many of their members are facing challenges getting the assistance they need due to their lack of competence with technology. As there is no Senior Center near them, Georgetown Village has been struggling to fill that gap by serving as the de facto community center for the older residents in their community, offering a large amount of programming in their facility that would have been provided by a Senior Center.
\$52,386	There are isolated older adults who would benefit from being a part of village programming but they probably don't know what a village is or how they can benefit from participating. They have restructured fees and eliminated potential financial barriers. They are working to reach them and offer them services. They are lookingto build the capacity to serve a larger membership base.
\$52,386	Financial sustainability & funding gaps, affordable housing & aging-in-place challenges, digital equity & technology access for seniors, underinvestment in community-based aging programs

\$52,386	The biggest challenge that has had the most deleterious effect on Glover Park Village is the lack of availability to reserve space to hold events, meals, flu clinics, training and other gatherings. The Guy Mason Recreation Center is perfect for the village when they are able to use it. It is handicapped accessible, with lots of parking, kitchen facilities, AV equipment, large rooms. It has largely not been available, though it is underutilized. Another big challenge is to maintain our Volunteer Managed model and free services.
\$52,386	The high intensity of needs in the community demands more time, volunteers, and expertise, which can stretch their human and financial resources. Additionally, they often receive service requests from outside our boundaries, as there are no other Villages serving areas south or east of them. ERCV is committed to inclusivity, ensuring that financial constraints do not prevent anyone who otherwise meets membership criteria from accessing their services through low and no-cost membership options.
\$52,386	1. Offering a variety of programs to reach the maximum number of older adults to address social isolation (so that there is something of interest to everyone and on days/times of interest, including nights and weekends.) 2. Educating older adults about their transportation options and encouraging them to use publicly available services so that they can meet demand for those for whom individualized service from our volunteers is needed/most appropriate 3. Securing space (especially space where we can have food and beverages) to hold free community events that engages older adults and lessens loneliness.

\$52,386	Mt. Pleasant is a wholly volunteer-managed Village. Increasing demand is being placed on Village services, overhead, volunteers, partners, cluster leaders and financial resources. They are committed to making membership affordable including waiving fees entirely for some members. They are actively seeking to reach out to older members and non-members in their catchment area who are experiencing loneliness and isolation, all of which places further strain on human and financial resources. They are actively working to diversify their funding sources but in the current climate they are competing against many other worthy nonprofits for scarce resources. Looking ahead, many residents rely on government programs (SNAP, Medicaid) and nonprofits (La Clinica del Pueblo, DC food distribution programs) to meet basic needs. With some of these programs at risk of shrinking or being discontinued, they anticipate greater demands on village resources and are actively strategizing on how best they can try to meet these, given their own resource uncertainties.
\$52,386	Identifying isolated older adults in their catchment area who could benefit from Village participation, while also building the capacity to meet the growing demands of a larger membership. Capacity to meet the transportation needs of a growing number of older adults in their catchment area. Securing adequate and reliable programmatic space that is affordable and accessible (including parking).
\$52,386	With 200 members and less than two full time staff, putting together 15-20 programs each month while providing member care and volunteer coordination is difficult. Outreach efforts sometimes fall short, and this means that some people connect with them when they are in crisis. Capacity issues can be addressed with increased financial resources and there is always concern around funding for a small, local non-profit.

\$52,386	Many use Metro Access but at \$4.50 one way, that's \$9.00/trip, becomes costly to attend multiple village-sponsored events during the month, space for activities and events, funding for staffing to increase their capacity to support members and respond on some level to non-members, difficult to recruit volunteers available during daytime hours when the support is needed.
\$52,386	Supporting people living alone with dementia in the community, recruiting sufficient volunteer drivers to meet the demand for timely, reliable door-to-door transportation; addressing the complex health care and trauma-based needs of "dual eligibles" current public services are inadequate, and shortage of direct care workers creates huge problems in accessing appropriate home-based care; securing adequate funding to support increased costs, especially staff costs, and especially with the changes in federal funding.
\$52,386	Ensuring they have the capacity to meet the needs of our growing membership and determining the best way to serve the 40+ members who are over 85 years old.
\$52,386	Membership dropped over the first several months due to deaths and people moving from the area in FY24. However, they worked to bring the numbers back up.

#### **Anticipated Changes and/or Improvements for FY25**

They are working hard to increase the number of volunteers they have in 2025 and the number of hours that part time staff can work in order to better meet the member needs. They are also trying to continue to increase the amount of health care related programming and hoping to add a nutritionist or dietician to their health care committee to assist members.

They are building a member services team to address the needs of our most vulnerable members. This team approach should ensure that needs are met holistically. They are also taking steps to become more dementia-friendly to support members, care partners, and the broader community.

- 1. Invest in and build strong intergenerational programs that connect youth with older adults.
- 2. Increase volunteer engagement, through expanding partnerships with existing community organizations and businesses.
- 3.Enhance our volunteer driver network and provide transportation trainings and resources to our neighbors to ensure mobility and access continues as our community ages.
- 4. Pursue additional funding opportunities addressing senior services and build a financially sustainable Village in Ward 5
- 5. Increase operational capacity through strategic volunteering and leveraging community partners resources and support

In 2025 they are going to continue to enhance their data collection and reporting as they learn more about the capabilities of their technology, their volunteers, consultants, and the data request of various stakeholders. They are also using their knowledge of their systems to engage more volunteers as they become force multipliers and expand our capabilities, operations and management of village processes.

East Rock Creek serves the Ward 4 neighborhoods of Brightwood, Colonial Village, Manor Park, North Portal Estates, Shepherd Park, Takoma DC and recently added The Parks at Walter Reed. The ongoing development of mixed-income housing near the Takoma metro and at The Parks at Walter Reed is bringing a significant influx of people who are potential members and volunteers. Their priorities include expanded outreach to the community, volunteer recruitment, training and leadership development and testing new member-driven programs.

After studying demographics of their neighborhood and holding focus groups aimed at better understanding the needs of older adults, implementing an outreach specifically to certain apartment buildings where those with limited financial means reside is a top priority. At the same time they aim to increase our free programming open to anyone in the community and increase the number of free memberships so that those that need volunteer support services, transportation (which is from their residence into specific offices rather than just door to door, will access them. They are committed to ensuring that anyone that needs access to programming or services will receive it, regardless of an ability to pay. Increasing awareness of their free programming and memberships is therefore an anticipated focus for FY25.

In light of potential USG and DC budget cutbacks, Mt. Pleasant Village is stepping up efforts to identify and support its most vulnerable members/neighbors through the Village Cluster structure, increased outreach to its neighborhood partners (Clinia del Pueblo, Catholic Charities, Bancroft Elementary School, Rosemount early childhood center, several neighborhood churches and ANC1D). They have also launched a multi-pronged effort to identify, assess, increase and publicize 'senior-friendly' housing options for members who want to downsize their residences but stay in the neighborhood.

Support effective implementation of the village's Strategic Plan with a focus on revising working group structure and creating a logic model. Expand on diversity and inclusion work through programming, increased visibility, relationship building, and recruitment, continue their programming and volunteer services. Greater community outreach to local business community.

They hope to develop an Outreach Committee to assist with some of these challenges. They are also locating to a new space that will allow them to provide more programs to members. They anticipate that members will be able to lead classes, workshops, or discussion groups, which will facilitate new connections and lead to growth.

Continue to engage members and improve their Wellness Warriors Program, adding a Crocheting/Knitting Group this Spring, adding a Poetry/Storytelling Group this Spring, increasing their capacity to serve more seniors through the food pantry.

Increasing tech support services, especially for lower-income members, institutionalizing anti-racism work so that it doesn't depend on individual staff or board members, improving volunteer and member recruitment and on-boarding practices to help everyone maximize the benefit of their association with CHV, piloting an elderhood planning program to help individuals identify the values and goals that will help them navigate the choices throughout elderhood.

An enhanced data management system. Hiring additional staff to support robust Health & Wellness initiatives.

Foggy Bottome West End Village began working on a logic model, under the leadership of Sharp Insight, a consulting firm focused on evaluation for nonprofits, held two Community Conversations, versions of focus groups which gathered small groups of older adults living our footprint who were not members. The purpose of the meetings was to learn what awareness of the Village they had and what "engagement" in their community looked like to them.



## DC Villages Serving Older Adults

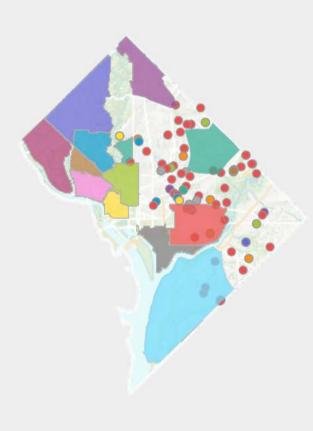


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What has the agency done in FY24 and Q1 of FY25 to make agency activities more transparent to the public? Please also identify ways in which the activities and information of the agency could be made more transparent.

Our goal at DACL is to make sure that seniors across the District have access and knowledge about our programming. During FY24 until this present moment, we have used platforms like SplashThat to advertise and allow seniors to register for our events. We have also posted on our website and social platforms, such as X (formerly known as Twitter), Instagram, and Facebook to remain connected with seniors. Our outreach team and senior ambassadors are also our boots on the ground to reach seniors where they are each day. This team engages with seniors in the community and shares information about DACL programming and events. They also connect with DACL's Senior Service Network to share events that we have them and share their events as well. Finally, we utilize other local organizations and sister agencies as partners to market our events as well. We've done this with activities like Senior Fest with DPR, or Cupid's Kids with the DC Public Library.

**Town Halls**. In FY24, Mayor Bowser hosted her annual Budget TeleTownhall with seniors across the city to hear directly from them about their issues and priorities before the presentation of her proposed fiscal year's budget. In FY24, the DACL Director attended in-person town halls at senior wellness centers and Mayor Bowser's various Budget Engagement Forums with seniors to discuss the mayor's proposed FY24 budget and how it affects District seniors. Additionally, the DACL Director regularly joined other senior service providers' monthly town halls to provide agency updates, budget presentations, and an opportunity for the public to provide feedback.

**Reporting.** DACL reports on its operations on a regular basis. DACL submits bi-annual reports to the Council; provides an annual Agency Performance Plan and Accountability Report to the Council with the DACL's key performance indicators (KPIs); the Aging and Disability Resource Center (ADRC) develops bi-weekly and quarterly reports for DHCF to measure the successes of the Elderly and People with Physical Disabilities (EPD) Waiver and the Adult Day Health Programs (ADHP).

Commission on Aging (COA) and Senior Service Network Grantees (SSN). DACL meets regularly with the Commission on Aging (currently monthly) and grantee network on a regular basis (currently biweekly) to provide agency updates, trainings, answer questions, and receive ideas for how DACL can improve. In addition, new information or changes to programs, operations, and events are circulated to the network to be passed on to their participants. These meetings also provide the agencies a collaborative opportunity to share best practices and ideas.

DACL constantly updates its policies and procedures based on community and provider feedback to create a more effective system.

**DACL Website, DACL Mobile App, and Splash site.** DACL continues to update the agency website regularly and on an as needed basis to ensure that current forms and information are available in a timely manner. The agency continues to use an online virtual events hub, which houses a variety of agency and Senior Service Network virtual events. The DACL App is also used to make senior services and programming more accessible. This app houses information on our senior wellness centers, events, programming, how to contact us, and more.

Community outreach and Ambassadors. (Virtual, Hybrid, and in-Person). DACL continues to conduct a variety of outreach activities in all eight wards to provide information and connections to the agency and community. This includes virtual outreach activities with our grantee Wild Tech, ensuring seniors who are homebound also receive information about programs and services available to older residents across the District. DACL ambassadors have also been trained to share and inform seniors all over the District about opportunities that DACL has to offer but is also able to speak with seniors every day to see what they need so DACL can best support the wellbeing of all seniors in D.C. Our outreach staff also ensures to meet seniors wherever they are, not only informing them of DACL services, but also any services that can help them age boldly and safely in place.

**Media channels.** DACL continues to promote agency updates through its paid media contracts, including a monthly newsletter in the *Senior Beacon* and the *Washington Informer*, as well as a quarterly radio spot on the SeniorZone. In addition, DACL has worked with media outlets to promote programs and services, including providing interviews for *The Washington Post*, *WUSA9*, WTOP, WHUR, WOL1450, and *Washington Informer*. DACL also posts regular updates on its social media sites, which include Facebook (2,427 followers), X (formerly known as Twitter) (5,551 followers), and Instagram (2,112 followers), and sends a monthly e-newsletter to 10,167 subscribers.

Please describe how the agency solicits feedback from all residents in FY24 and FY25.

- a. What has the agency learned from this feedback?
- a. How has the agency changed its practices as a result of this feedback?

DACL continuously seeks opportunities to engage with seniors, and the community, and solicits feedback through:

- Annual Surveys: Providers in DACL's Senior Service Network assess customer satisfaction on an annual basis via survey evaluations, which are included in their annual reports to DACL.
- Senior Wellness Centers: Senior Wellness Centers are required to hold open budget meetings to solicit feedback on program offerings from participants of the wellness center and make changes based on the feedback. This is required by all senior wellness center grantees before budgets are given final approval by DACL. SWCs also hold regular town halls for updates and feedback.
- Town Halls: The DACL Director regularly conducts and attends town halls at senior wellness centers and other community centers on a regular basis to provide agency updates, budget presentations, and an opportunity for the public to provide feedback.
- Community Outreach: The agency wide community outreach initiative provides an opportunity for staff at all levels to spend more time engaging directly with older residents in the community and hear feedback from more residents in more neighborhoods. In FY24, the agency organized and participated in more than 255 outreach events, virtual, hybrid, and in-person, reaching more than 67,748 residents.
- **Site visits**: DACL program analysts regularly conduct site visits to DACL-funded programs and in FY24, the Senior Leadership Team conducted drop-in visits to all community dining sites upon opening to observe participants and address any concerns or questions.
- **Phone/Email**: The Information & Referral/Assistance phone number, "Ask the Director" email, and "Ask ADRC" email are widely circulated in print and online media, the agency website and social media accounts, and provided at all in-person outreach events.
- **Social Media**: DACL's social media accounts are regularly monitored for comments and tags.

Through these feedback processes, DACL has identified several recurring themes from the community this past year:

- Nutrition equity is a pressing challenge for District seniors.
- There is still a greater urgency in bridging the digital divide, particularly for seniors who are homebound.
- Transportation is seniors' connection to food, medical care, and community and without sufficient, safe transportation, they face significant barriers to aging in place.

As a result of the feedback, DACL has done the following:

- Nutrition Equity While there are many food programs throughout the District, DACL has found that nutrition equity is a pressing challenge for District seniors. Nutrition equity alludes to not only the access of enough food, but access to healthy and culturally appropriate food as well as the resources to prepare food. DACL is heavily invested in addressing this issue.
- Transportation: In FY24, Mayor Bowser continued to expand the Connector Card program, a program that provides seniors with a transportation subsidy based on a sliding scale. The card can be used for any local ground transportation, including cabs, Uber and Lyft. This allows seniors to get on-demand transportation to wherever they need to go. DACL also continues to invest in Senior MedExpress which provides free rides to medical appointments for seniors with medical conditions. DACL continues to improve the efficiency of these programs in order to serve more residents.
- **Bridging the Digital Divide**: DACL is focused on ensuring older residents can stay connected to social activities, healthcare appointments, and programs and services. In FY24, DACL continued our senior technology program, providing 400 more iPads to low-income seniors to combat social isolation, promote connectedness to family and community, improve health through telehealth services and nutrition education, and enhance or develop digital literacy.

## DACL Outreach Events FY 25 YTD, FY24, FY23, and FY22

#### **Event Date Event Name**

Event Date	Event Name
FY25 YTD	
2/11/2025	DACL at Ward 7 Mini Commission Monthly Meeting
2/10/2025	DACL at Ward 8 Mini Commission Meeting
2/7/2025	DACL at Martha's Table for Seniors Information Distribution
2/5/2025	Queen Janet Appearance
2/4/2025	DACL at Kenilworth Senior Living 1650 Kenilworth Ave NE
2/4/2025	Iona Chinese New Year Celebration
2/2/2025	Lunar Chinese New Year Parade
2/1/2025	National Girls and Women in Sports Day Expo
1/31/2025	DACL Senior Check in & Chat at Washington SWC
1/31/2025	DACL at Triangle View Apartments for Senior Chat and Connect
1/27/2025	Ounce Health is Wealthy Resource fair
1/24/2025	Center Union Mission
1/24/2025	Greenleaf Senior Apartment
1/24/2025	Capital Hill Towers
1/22/2025	Estefani at Paul Laurence Dunbar Apartments
1/18/2025	MLK Parade
1/17/2025	DACL at Congress Heights SWC for Senior Chat
1/17/2025	DACL at READY Center for Senior Chat
1/17/2025	DACL at DC Ready Center for Senior Chat and Resource Share
1/17/2025	Martin Luther King Parade
1/16/2025	DACL Community Dinning Site
1/16/2025	DACL Community Dinning Site
1/15/2025	DACL at Congress Heights Senior Assembly Meeting
1/15/2025	DACL Community Dinning Site
1/15/2025	DACL Community Dinning Site
1/15/2025	DACL at Congress Heights SWC for Senior Advisory Board Meeting
1/14/2025	DACL at Ward 7 Mini Commission Meeting
1/13/2025	DACL at Ward 8 Mini Commission Meeting
1/10/2025	DACL Senior Flyer Drop and Chat
1/4/2025	MPD Three Kings
1/3/2025	DACL at Washington SWC for Senior Chat and Check in
1/3/2025	DACL at Congress Heights SWC for Senior Chat and Check in
1/3/2025	DACL at DC Ready Center for Senior Chat and Check in
12/31/2024	DACL at Washington SWC for Senior Chat
12/31/2024	DACL at Woshington SWC for Kuranga Calabratian
12/27/2024	DACL Holiday Soniar Check in and Chat
12/24/2024	DACL Holiday Senior Check in and Chat
12/24/2024	DACL Holiday Senior Check in and Chat

12/24/2024	DACL Holiday Senior Check in and Chat
12/24/2024	DACL Holiday Senior Check in and Chat
12/24/2024	DACL Holiday Senior Check in and Chat
12/24/2024	DACL Holiday Senior Check in and Chat
12/24/2024	DACL Holiday Senior Check in and Chat
12/23/2024	Joy Evans Ribbon Cutting
12/23/2024	Joy Evans Therapeutic Recreation Center Ribbon Cutting
12/20/2024	DACL at CHSWC for Senior Chat and Resource Drop
12/20/2024	VIDA Senior Center Holiday Celebration
12/18/2024	Brain Games iPad drop off at Claridge Towers
12/17/2024	Meet and Greet/Popup At Asbury Dwellings
12/16/2024	James Apartments - Iona Dinning Site
12/13/2024	DACL Senior Chat and Information Drop
12/13/2024	DACL at Congress Heights SWC
12/13/2024	DACL at DC Ready Center
12/12/2024	Ward 4 Mini-Commission
12/10/2024	DACL Senior Chat and Information Drop
12/9/2024	DACL Senior Chat & Info Drop off
12/9/2024	DACL Senior Chat and Information Drop off
12/9/2024	DACL Senior Chat and Information Drop off
12/9/2024	DACL Senior Chat and Information Drop off
12/9/2024	DACL Senior Chat and Information Drop off
12/6/2024	DACL at Washington Senior Wellness Center for Senior Chat & Sip
12/6/2024	DACL at Congress Heights Senior Wellness Center Senior Chat & Coffee
12/6/2024	DACL at DC Ready Center for Senior Resource and Information
12/6/2024	Residential Displacement SOP Overview at HSEMA
12/4/2024	DACL at Howard University College of Dentistry Senior Citizen Christmas Party
12/4/2024	HSEMA
12/3/2024	DACL with Legal Counsel for the Elderly at WSWC
12/3/2024	DACL at Office of Returning Citizens
12/3/2024	DACL at Far SE Family Strengthening Collaboration
12/3/2024	DACL at Preventive Measures DC
12/3/2024	DACL at Martha's Table Senior Chat
12/2/2024	DACL at Washington SWC for Check in & Chat
12/2/2024	DACL at Congress Heights SWC for Check in & Chat
12/2/2024	DACL at DC Ready Center Check in & Chat with Returning Seniors
11/27/2024	Feast of Sharing - Safeway 25th Anniversary Presented by Events DC
11/27/2024	Oasis Senior Center
11/26/2024	DACL at CHSWC for Information and Fall Prevention Session
11/25/2024	DACL with Ward 8 Annual Turkey Giveaway
11/22/2024	DACL at READY Center
11/21/2024	DACL at Asbury Scissors and Shovels Ribbon Cutting

11/21/2024	DACL at READY Center
11/20/2024	UDC Institute of Gerontology Senior Companions Program Meeting
11/20/2024	Meet and Greet
11/20/2024	Meet and Greet
11/19/2024	DACL at DCHA Thanksgiving Day Luncheon
11/19/2024	Meet and Greet
11/18/2024	Meet and Greet
11/18/2024	Meet and Greet
11/16/2024	John Wesley AME Zion Health Expo-Fall 2024
11/16/2024	Centenarian Salute
11/15/2024	DACL Senior Chat at Washington Senior Wellness Center
11/15/2024	DACL Senior Chat at Roundtree Senior Residence
11/15/2024	DACL Senior Chat at Varney Place Senior Residence
11/15/2024	DACL Senior Chat at Robert Walker House
11/14/2024	Ward 4 Mini Commission on Aging Meeting
11/14/2024	CEO, East River Family Strengthening Collaborative
11/14/2024	Supreme Court of the United States
11/13/2024	DACL at READY Center for Information and Chat with Returning Seniors
11/13/2024	DCAL at AARP Meeting for Information Sharing and Senior Chat
11/12/2024	DACL at Ward 7 Mini Commission
11/12/2024	DACL at CHSW Senior Chat
11/12/2024	DACL Senior Check in at WSWC
11/8/2024	DACL at WSWC for Senior Chat
11/8/2024	DACL at Martha's Table Bookstore & Fresh Food Distribution
11/7/2024	DACL at ERFSC Senior Prom
11/7/2024	SMOE New Property
11/6/2024	DACL at Washington SWC for Senior Assembly
11/6/2024	Hattie Holmes Town Hall Meeting
11/6/2024	model cities townhall
11/6/2024	model cities
10/31/2024	Holy Temple Church of Christ
10/30/2024	National Night Out
10/30/2024	DACL at Congress Senior Wellness Center for Senior Chat
10/30/2024	DACL at READY Center
10/30/2024	DACL at ACC Monthly Meeting
10/30/2024	DACL at SOME for Resource Drop
10/30/2024	DACL at Kuehner House for Resource Drop
10/30/2024	DACL at Office of Returning Citizens
10/29/2024	DACL at St. Paul Wayne Place Senior Residence
10/28/2024	DACL Senior Stop & Chat Resource Drop Off Day
10/28/2024	DACL Senior Stop & Chat Resource Drop Off Day
10/28/2024	DACL Senior Stop & Chat Resource Drop Off Day

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10/28/2024	DACL Senior Stop & Chat Resource Drop Off Day
10/28/2024	DACL Senior Stop & Chat Resource Drop Off Day
10/28/2024	DACL Senior Stop & Chat Resource Drop Off Day
10/23/2024	DACL at Ward Memorial Church for Health and Resource Event
10/23/2024	Memorial Baptist Church
10/22/2024	DACL at City Care Health Services
10/22/2024	DACL at Samaritan Miniteries SE
10/22/2024	DACL at Community of Hope
10/22/2024	DACL at READY Center for Returning Citizens
10/22/2024	DACL at Congress Heights SWC
10/22/2024	DACL at Marthas Table
10/21/2024	DACL at Washington Senior Wellness Center for Vaccination and Medicaire Enrollment
10/21/2024	DACL at MPD 7th District
10/21/2024	DACL at Knox Hill Senior Residence
10/21/2024	DACL at Whitman Walker Clinic
10/21/2024	DACL at Congress Heights Senior Wellness Senior Chat
10/21/2024	DACL at Office of Returning Citizen
10/18/2024	Vida Hispanic Heritage Celebration
10/17/2024	Retired Educators Resource Fair
10/16/2024	DACL at United Way Community Resource Event
10/16/2024	DACL at Preventive Measures
10/16/2024	Hedin House Apartment Day of service
10/15/2024	Asdury Dwelling Senior Apartments
10/15/2024	Allen House for Prevention Vacs Clinic event
10/12/2024	Fire Prevention
10/11/2024	DACL at Safeway And East River Vaccination Clinic
10/10/2024	DACL at Ward 4 Mini commission
10/9/2024	DACL at UPO Peter Green for Resource and Information Drop
10/9/2024	DACL at AARP Meeting Bellevue/Anacostia
10/8/2024	DACL at CHSWC for Fall Wellness and Prevention Event Vaccination Clinic
10/5/2024	Benning Terrace Community Day Evant with DCHA
10/4/2024	DACL at Wingate for Resource and Information Drop
10/4/2024	DACL at CHSWC "Dont be a Bully, Be a Bestie"
10/2/2024	DACL at Congress Heights SWC for Year of Reflections
10/2/2024	DACL Mini Presentation at Congress Height Training and Community Dev
10/2/2024	1433 Columbia Rd community Meeting
10/2/2024	Annual Energy Efficiency Day Event
10/1/2024	DACL at Washington SWC for Meeting with Seniors

10/1/2024	DACL at Office of African Affairs Nigerian Day
10/1/2024	DACL at CM Trayon White Office for Information Sharing and Flyer Drop
10/1/2024	DACL at Senior Assembly Meeting at Congress Heights SWC
FY24	
9/30/2024	DACL at St. Paul at Wayne Place for Education and Resources
9/30/2024	DACL at Congress Heights Senior Wellness Center for Book and DACL Resources
9/30/2024	DACL at READY Center
9/29/2024	Fiesta DC Parade
9/27/2024	DACL at Ready Center for Information and Resource Popup
9/26/2024	Central Union Mission for a day of service
9/26/2024	DACL at Capital Gateway Tenant Association Meeting
9/25/2024	7th Annual Brain Games
9/25/2024	11th Annual DACL & Partners in Collaboration with the Southwest Waterfront AARP Chapter Resource & Health Fair
9/25/2024	DACL Brain Games
9/24/2024	DACL at Martha's Table for Resource and Information Popup
9/24/2024	DACL at AARP Meeting
9/21/2024	Conferencia Latina para personas con Discapacidades
9/21/2024	H Street Festival
9/21/2024	DACL at H Street Festival
9/19/2024	Falls prevention Awareness Day all 8 ward
9/19/2024	Falls Prevention
9/19/2024	DACL at Capital Gateway Senior Living
9/19/2024	DACL Fall Prevention Day with Trinity College
9/19/2024	falls Prevention Awareness Day All 8 Ward
9/18/2024	The Senior Companion In-Service Meeting
9/18/2024	DACL & Mayors 38th Annual Centenarian Salute & Resource Fair
9/17/2024	DACL Ward 8 Drive By Resource Take Out
9/17/2024	DACL Ward 8 Drive By Resource Take Out
9/17/2024	DACL Ward 8 Drive By Resource Take Out
9/16/2024	
9/14/2024	DCPS Back to School Block Party
9/13/2024	DACL Ward 8 Community Day
9/13/2024	DACL Ward 8 Community Outreach Day
9/13/2024	DACL Community Outreach Ward 8 Day
9/13/2024	DACL at Joseph P King Senior Residence Information Session
9/13/2024	DACL at Milestone Senior Residence Information Session
9/13/2024	DACL at Triangle View Senior Residence
9/13/2024	DACL PopUp at Washington Senior Wellness Center
9/12/2024	the 8th Annual Community Resource Fair
9/11/2024	DACL at Anacostia/Bellevue AARP Meeting
9/11/2024	DACL at Martha's Table for Resource and Information Sharing
9/11/2024	DACL at READY Center for Resource and Information
9/10/2024	DACL at Ward 7 Mini Commission

9/5/2024 8/29/2024	in the ward 4 Council Member
8/28/2024	Join Councilmember Lewis-George Office outdoor tabling Townhall
	Joseph W king
8/28/2024	
8/26/2024	First Street Initiative - Addressing Senior Complaints: Rat Patrol
8/24/2024 8/22/2024	Zion hill Baptist Church Annual School Supply Distribution ward 4 council member
8/21/2024	Seniors Luau Community Event
8/17/2024	Chuck Brown Day
8/16/2024	Model City
8/16/2024	ward 5 Senior Apartment/dining site
8/16/2024	ward 4 Senior Wellness Center
8/15/2024	First Baptist Senior Center pre Labor Day Celebration
8/14/2024	DACL at Denny's for Senior Gathering
8/13/2024	DACL Popup at Martha's Table
8/13/2024	DACL At CHSWC for Senior Chat
8/12/2024	DACL at Mini Commission
8/12/2024	DACL at CHSWC for DOB Popup
8/12/2024	DACL at DPR Senior Drip
8/9/2024	DACL at Marthas Table for Resource Sharing
8/8/2024	National Night Out
8/7/2024	DACL at Kuehner House for Seniors Safe at Home Paint & Sip
8/6/2024	National Night Out
8/6/2024	National Night Out (NNO)
8/6/2024	National Night Out
8/6/2024	National Night Out
8/6/2024	DACL at Milestone Senior Residence
8/6/2024	DACL at 2024 National Night Out
8/5/2024	DACL at DC Ready Center Quarterly Partners Meeting
8/5/2024	DACL at Joseph King Senior Building
7/31/2024	DACL at Resources on the Block
7/27/2024	Returning Citizen Cookout Save the day
7/26/2024	Bloomingdale's Walk with Neighbors
7/26/2024	DACL at Washington SWC for Brain Games Info
7/26/2024	DACL at Washington Senior Wellness Center Meet Up
7/25/2024	Resources to the block 2024
7/24/2024	Resources to the block 2024
7/24/2024	DACL at Martha's Table
7/24/2024	DACL at Resources for the Block
7/18/2024	Resources to the Block 2024
= /4 = /000 4	Resources to the block 2024
7/17/2024	
7/17/2024	DACL Presentation for GW Outpatient Rehabilitation Department, 2131 K Street, NW 6th Floor

7/15/2024	DACL at Safe Commercial Corridor Popup
7/15/2024	DACL at Livingston Place Senior Living
7/11/2024	Resources to the block 2024
7/11/2024	Meet and Greet Ward 1 Lead Agency
7/11/2024	Resources to the block 2024
7/10/2024	DACL at KNox Hill Senior Building
7/10/2024	DACL Pop Up At St. Paul at Wayne Place Senior Residence
7/10/2024	DACL at AARP Meeting
7/9/2024	DACL shares a PowerPoint Presentation with VA Hospital
7/9/2024	DACL at Ward 7 Mini Commission Meeting
7/9/2024	DACL at Wayne Place Senior Living for Popup
7/4/2024 7/4/2024	Palisades Parade Barracks Row Capitol Hill 4 of July parade
4/2/2024	DCHA Keys to Success
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4/5/2024	DACL at Livingston Place Senior Living for The Vote is Right
4/5/2024	DACL at READY Center for Information Popup
3/18/2024	DACL & Partners in Conversation with the Residents of Golden Rule
3/27/2024	DACL in Conversation with the Shepherd Park AARP Chapter
4/3/2024	DACL Alice Thompson Provides a PowerPoint Presentation
4/4/2024	DACL in Conversation with the Membership of JSSA Senior Program at the Adas Israel Synagogue
4/8/2024	DACL host the Vote is Right at Congress Heights SWC
4/8/2024	DACL at Martha's table for Senior Healthy Eating and Resources
4/9/2024	DACL at Ward 7 Mini Commission Meeting Ridge Recreation
4/10/2024	Washington Teacher's Union Retirees Chapter Business Meeting & Resource Fair
4/10/2024	2nd Annual Legacy Wealth Forum DISB
4/11/2024	Ward 4 Many Commissions Meeting
4/10/2024	DACL at AARP Congress Heights Senior Wellness Center
4/10/2024	Washington Teacher Union Retirees Chapter Business
4/14/2024	Emancipation Day Parade
4/15/2024	DCHA Health resource Fair Event
4/19/2024	Health and Wellness Popup
4/17/2024	DACL & Partners in Collaboration with Hubbard House
4/19/2024	UPO's Grandparents In-Service: A Conversation with Legal Counsel for the Elderly
4/22/2024	Mayor Muriel Bowser Oversight Budget Hearing
4/23/2024	Brentwood Recreation Center Senior Members Open House, 2311 14th Street, NE
5/1/2024	Nineteenth Street Baptist Church's Salute to Older Americans Month: The Theme for 2024 is   Powered by Connections
5/3/2024	DACL POP up at Preventive Measures
5/3/2024	DACP Popup at DHS Social Services
5/3/2024	DACL Popup at READY Center
5/3/2024	DACL Popup at Marthas Table

5/6/2024	DACL at DHS for Information Popup
5/6/2024	DACL Popup at Congress Heights Senior Wellness Center
5/7/2024	DACL at ERFSC for Older Americans Month
5/8/2024	DACL at DPR Pre Games to Senior Fest
5/15/2024	Connecting Communities with ERFSC for Older Americans Month with DACL
5/15/2024	DACL at DPR for Pre Games to Senior Fest
5/10/2024	Bernice Fonteneau Senior Wellness
5/8/2024	DACL Lead Agency With ERFSC Health and Information Resources fair
5/1/2024	Riggs Laslle Recreation
4/30/2024	Save the day
3/1/2024	DACL at MOWPI for Womens History Month
3/5/2024	DACL The Vote is Right at Ft Stanton Rec for Seniors
3/6/2024	DACL at Emery DPR for The Vote is Right for Seniors
3/13/2024	DACL The Vote is Right for Seniors with DC BOE
4/3/2024	DACL The Vote is Right at Model Cities SWC
4/5/2024	DACL The Vote is Right for Seniors at Livingston Place Senior Living
4/8/2024	DACL The Vote is Right at Washington SWC
4/18/2024	DACL The Vote is Right at MHCDO
4/22/2024	DACL The Vote is Right for Seniors at Wah Luck House
5/22/2024	DACL at DPR for Pre Games to Senior Fest
5/24/2024	Dacl at Seabury OAM Event
5/24/2024	DACL at DPR Anacostia Pool for 2024 Jump In
5/28/2024	DACL at Martha's Table for AARP Meeting
6/10/2024	DACL at the Ward 8 Mini Commission
5/8/2024	DACL Lead Agency With ERFSC & Partners Community Health and Resources Fair
5/10/2024	Bernice Fonteneau Senior Wellness Center
5/21/2024	Silver Signers Celebration
5/22/2024	DACL & partners older Americans Resource Fair for Model Cities
5/22/2024	Build People, Not Prisons
5/24/2024	Seabury's Older Americans Month Celebration at North Michigan Park
6/24/2024	Jump in DC
5/27/2024	Ward 2&3 Senior Wellness Center
6/24/2024	DACL at Roundtree Senior Residence for Information Popup
6/24/2024	DACL at The Riundtree Senior Residence
6/26/2024	DACL at Kuehner House
6/28/2024	DACL at CHSWC for Information and Resource Popup
6/28/2024	DACL at the READY Center for Information and Resource Popup
6/28/2024	DACL at Martha's Table for Information and Resource Popup
6/1/2024	Glover Park Day
6/3/2024	A conversation with the membership of the Trinidad Recreation Center

6/9/2024	Gay Pride Festival
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6/12/2024	- ,
3/16/2024	DPR and DACL Seniors Get up and Move
3/15/2024	DACL and DPR Health and Wellness Fair
3/14/2024	Ward 4 Mini Commission Meeting
3/13/2024	AARP, Anacostia/Bellevue and Congress Heights Chapter
3/13/2024	The Vote is Right at Washington Senior Wellness Center
3/12/2024	DACL Provides Partners to share Resources and Services to the Wild Tech Senior iPad Members
3/12/2024	DACL at Ward 7 Mini Commission Meeting
3/8/2024	DACL & Partners in Conversation with the UPO Foster Grandparents In-Service
3/7/2024	DACL with MPD for Scam Prevention
3/7/2024	DACL with MPD for Scam Prevention
3/6/2024	A Day of Service: DACL & Partners Shares Resources and Services to the Residents of the Central Union Mission
3/6/2024	The Vote is Right Voting Registration and Demo
3/5/2024	The Vote is Right Voting Registration and Equipment Demo
3/4/2024	DACP Shares a PowerPoint Presentation at the Hattie Holmes Town Hall Meeting
3/1/2024	Members of the Lamond Recreation Center / Complaints/ Concerns on the new Ward 4 Lead Agency
3/1/2024	DACL at DC DOC Ready Center
2/28/2024	Mayor Muriel Bowser's Budget Town Hall Meeting
2/28/2024	Mayor Muriel Bowser's Budget Town Hall Meeting
2/28/2024	Mayor Muriel Bowser's Budget Town Hall Meeting
2/28/2024	Mayor Muriel Bowser Budget Town Hall Meeting
2/26/2024	DACL Shares Resources and Services to the Members of Trinidad Senior Program
2/24/2024	Mayor Muriel Bowser Budget Engagement Forum
2/22/2024	DACL Partner DISB provides a PowerPoint Presentation of Scams, Reverse Mortgages, Savings
2/21/2024	DACL Partner IRS Liaison Amika share Information on Scams
2/20/2024	DACL Partner IRS Shares Information on Scams,
2/16/2024	Asian / Pacific Islander lunar New Year
2/16/2024	Asian / Pacific Island Lunar New Year / Year of the Dragon
2/15/2024	DACL Partner, Prevention of Blindness Provides Glaucoma Screening and a free eye glass clinic
2/15/2024	DACL Partner Pepco Shares Resources with the Hayes SWC
2/15/2024	DACL Partner DISB Shares Resources with the Hayes SWC
2/15/2024	American University Shares Resources on Heart Health with the Gethsemane Lunch With Us Program
2/15/2024	DISB Provided a Presentation to the membership of the Hayes SWC
2/15/2024	DACL Partner Pepco Share a PowerPoint on how Pepco can help customers save money
2/15/2024	DACL Partner: POB provides glucose screening and a reading glass clinic to the membership of Hayes SWC
2/15/2024	DACL Partner American Univ. Share Information on Heart Health

2/14/2024	
	DACL Red, White and You
2/14/2024	DACL's Red, White and You
2/13/2024	East River FSC Senior Valentine Day Party
2/12/2024	DACL Provided a Community Outreach PowerPoint Presentation on DACL's Resources
2/12/2024	ANC 4B Crime Prevention
2/12/2024	DACL at Bald Eagle for Ward 8 Senior Valentine Celebration
2/9/2024	UPO's Grandparents In-Service: A Conversation with DACL's Alice Thompson
2/8/2024	Ward 4 Mini Commission
2/7/2024	DACL's Alice Thompson in Conversation with the Benning Ridge Civic Association
2/7/2024	DACL Resource and Information Popup at The Gospel
2/7/2024	Ward 8 Resource Fair at Tempe of Praise
2/7/2024	DACL at Congress Heights SWC for Resource and Information Sharing
2/7/2024	DACL at Matthews Memorial Church for the Gospel Popup
2/3/2024	DCBHCC Black History Celebration Committee
1/31/2024	DACL at Congress heights Senior Wellness Center Popup
1/31/2024	DACL at DC Ready Center for Resources and Information Sharing
1/23/2024	DACL Partner Shares Resources with the Membership of the Wild Tech Senior iPad Program
1/23/2024	DACL & Partners Provides Resources & Services to St. Mary's Court
1/20/2024	Dance Place - Understanding Dementia through Dance
1/18/2024	Meet and Greet Resident Service Mgr. for Fairfield Plaza West
1/17/2024	DACL Partner Pepco Shares Information to the membership of the Senior Companion Program
1/17/2024	DACL in Conversation with the Residents of Seabury@ Friendship
1/11/2024	Ward 4 Mini Commissioner Meeting
1/9/2024	DACL Partner DDOT in Conversation with the Membership of Wild Tech Senior iPad Program
1/8/2024	DACL Parter, IRS Shares Information on SCAMS with the Membership of the Congress Heights SWC
12/14/2023	Internal Revenue Services Outreach & Education of Tax Scams
12/13/2023	Mayor Muriel Bowser's 25th Senior Holiday Celebration
12/8/2023	DACL at Congress Heights SWC Holiday Party
12/8/2023	DACL at READY Center for Resource and Information Sharing
12/6/2023	Howard University College of Dentistry Holiday Party
12/6/2023	Healthy for the Holidays at Allen House for Milestone Senior Residence
12/4/2023	IRS Shares Resources and Services on Scams
12/1/2023	DACL at READY Center Resource and Information Distribution
11/26/2023	DACL & Partners in Conversation with the Membership of Around Town with Iona
11/23/2023	Safeway Feast of Sharing
11/22/2023	Safeway Feast of Sharing
11/21/2023	Pre~Thanksgiving Celebration with DCHA
11/20/2023	Ward 5 Democrats November Meeting, General Body Meet & Greet
11/20/2023	DACL & Partners Shares Resources & Services: Plus Health Screening to the Residents of the Gettysburg

11/13/2023	
11/13/2023	DACL and Partners in Collaboration with the DC Housing Authority
11/9/2023	DACL & Partners in Collaboration with the DC Housing Authority
11/8/2023	DACL & Partners in Collaboration with Capitol Hill Village Shares Information to the Residents of Capitol Hill Towers
11/6/2023	DACL & Partners in Collaboration with the DC Housing Authority
11/1/2023	Alice Thompson in Conversation with the Membership of North Michigan Park Civic Association
10/24/2023	DACL at DC Ready Center Tour and Networking Session
10/24/2023	DACL Popup at Congress heights Senior Wellness Center
10/18/2023	Resource Fair at The Residences at Thomas Circle
10/16/2023	DACL's Alice Thompson Shares a PP Presentation to the Membership of the Wild Tech Senior iPad Program
10/16/2023	DACL's Alice Thompson: Will Share Information on DACL's Resources and Services to the Membership of the Queens Chapel Civic Association
10/16/2023	DACL & Partners Joins the Residents of the Golden Rule Plaza in a Fall Kick-Off
10/13/2023	DACL Partner: Office of the Fire Marshal, Fire Fighters in Conversation with the Membership of the Hattie Holmes SWC Sharing Fire Safety Rules for National Fire Safety Week from October 8th - 14th
10/13/2023	DACL & Partners Joins the Membership of Hattie Holmes in a Fall Kick-Off: Sharing Up-Dated Services and Resources
10/11/2023	DACL in the Community: Congress Heights SWC
10/6/2023	Councilmember Janeese Lewis George invites your Agency to Participate in our Senior Jubilee
10/5/2023	DACL & Partners Shares Resources and Services to the Residences of Central Union Mission
10/3/2023	Dropped information off to resident
FY23	
FY23 9/30/2023	5th Conferencia Anual Latina para Personas con Discapacidades y Sus Familias - Promoviendo Salud y Bienestar: Conoce Sus Derechos!
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9/11/2023	Waterfront Village barbeque
9/8/2023	DACL Take-Out Resource Popup
9/8/2023	DACL Take-Out Resource Popup
9/5/2023	DACL Resource Sharing at Knox Hill
9/1/2023	Colony House Brain Games Meeting
8/18/2023	DACL at IONA Community Day
8/16/2023	Community Engagement Walk Through with DACL
8/16/2023	DACL Anharic Ambassador Training
8/15/2023	DACL and ERFSC Transportation for All
8/12/2023	North Michigan Park Community Day
8/9/2023	DACL at Potomac Gardens Senior Residence
8/2/2023	Ward 4 CARE Days - Crestwood
8/2/2023	DACL Take Out
8/1/2023	National Night Out
8/1/2023	National Night Out
7/29/2023	ANC 4B/ANC 1A Housing Justice Committee Tenant Resource Fair
7/28/2023	DACL Take Out
7/27/2023	BFSWC Mini Town Hall
7/27/2023	ERFSC Seniors Prom
7/26/2023	DACL Overview With Kingdom Care Members
7/22/2023	eCycle/ RollOff Day
7/19/2023	2023 DDS Provider Fair
7/13/2023	Ward 4 Mini Commission Monthly Meeting
7/4/2023	Palisades Parade
6/30/2023	DACL & Partners in Conversation with the residents of Abrams Hall
6/28/2023	Mayor Muriel Bowser's 12th Annual Senior Symposium
6/28/2023	2023 Senior Symposium
6/26/2023	Around Town With IONA in Collaboration with DACL
6/22/2023	DACL & Partners in Collaboration with the DC Housing Authority
6/21/2023	DACL at Kenilworth HallKeen Senior Apartment Grand Opening
6/21/2023	DACL at DHS for a TakeOut Info Sharing Session
6/20/2023	DACL Partner in Conversation with the Wild Tech Senior iPad Program
6/17/2023	ANC 8E Community Connection Day
6/13/2023	DACL & Partners in Conversation with the Residents of 555 E Street, SW
6/12/2023	DACL in Conversation with the patrons of Francis A. Gregory Neighborhood
6/11/2023	2023 Capitol Pride Festival

6/8/2023	Ward 1 Senior Dance Party
6/8/2023	Ward 4 Mini Commission Monthly Meeting
6/8/2023	DACL and Partners in Conversation with the residents of Colony House
6/7/2023	DACL & Partners in Conversation with the Residents of the YMCA
6/7/2023	DAL Ambassador Training Spanish
6/6/2023	Fire Safety in Conversation with the DACL's Wild Tech Senior iPad Program
6/3/2023	37th Annual Glover Park Day
5/31/2023	Parks and Recreation Senior Fest
5/31/2023	DC Senior Fest
5/30/2023	DACL & Partners Door to Door Campaign to provide resources and information to our underserved Residents of the District of Columbia
5/30/2023	DACL & Partners in Conversation with the Wild Tech Senior iPad Program
5/27/2023	Senior Olympics Meeting
5/26/2023	Ward 5 Physical Wellness & Mental Health Fair
5/26/2023	DACL & Partners Resource Fair and Fashion Show for Older Americans Celebration
5/22/2023	ANC 4B regular meeting
5/22/2023	Around Town with Iona and DACL with DACL Partner OPC
5/19/2023	DACL & Partners Cameo Club participate in a Fashion Show with Member of the Bernice Fontenau SWC
5/19/2023	DACL at CHSWC 21st Anniversary
5/18/2023	DACL at Seasoned Seniors Meeting
5/12/2023	BFSWC Mother's Day Tea (Church hats & fascinators)
5/12/2023	DACL joins Congress Heights SWC for Mothers Day Celebration
5/11/2023	DACL Director Charon Hines visit to Abrams Hall
5/10/2023	Home Care Partners Home Care Heroes Banquet/ Annual Meeting
5/10/2023	2023 Senior Ambassador Training
5/8/2023	Ward 8 Seniors Mini Commission
5/1/2023	DACL at Congress Heights SWC for Popup & Conversation
4/29/2023	ANC 4B Earth Day Fair
4/28/2023	DACL & Partners Share Resources, & Services with the Residents of the Entwine
4/27/2023	DACL & Partners Door to Door Campaign Sharing Resources and Services to the Underserver
4/26/2023	The Pitch: Seabury "Shark Tank" Style Event
4/26/2023	DACL & DHCF Shares a Workshop on Safe at home & Medicaid Renewal Letter to the Membership of UDC Senior Companion  DACL at Kney Hill Senior Diving Site for DCHF ReCept Hadete
4/26/2023	DACL at Knox Hill Senior Dining Site for DCHF ReCert Update
4/25/2023	DACL Partner Dr. Patricia Davidson share information on heart health
4/24/2023	DACL Partner Share Information on the Medicaid Renewal Letter to the Wild Tech Senior iPad Program
4/24/2023	Around Town with Iona in Collaboration with DACL
4/24/2023	DACL & Partners Shares Resources and Services to the Residents of SeVerna on K St.
4/24/2023	Elder Abuse Panel for Crime Victim Rights
4/22/2023	Lamond-Riggs Citizens Association, Inc. 75th Anniversary Luncheon

4/21/2023	DACL & Partners in Collaboration with the DCHA
4/20/2023	1st Baptist Senior Center Health Ministry and April Birthday Celebration
4/20/2023	DACL & Partners : Workshop with the Residents of Golden Rule Plaza
4/20/2023	DACL at Kingdom Care Senior Village 6th Year Anniversary
4/19/2023	AARP Southwest Water Front Meet and Greet AD Charon P.W. Hines
4/19/2023	
	DACL Work Shar on Safe at Llarge and DUCE Medicaid Barrayal Letter
4/18/2023	DACL Work Shop on Safe at Home and DHCF Medicaid Renewal Letter
4/13/2023	Ward 4 Mini Commission Monthly Meeting Genevieve N Johnson Easter Festival
4/13/2023	
4/13/2023	DACL Information Session on DCHF Recert Process and DACL Resources
4/13/2023	DACL Information Session on DCHF Recertification Session
4/11/2023	DACL Invites Councilmember Kenyan McDuffie to speak to the Membership of the Wild Tech Senior iPad Group
4/10/2023	DACL & the Department of Health Care Finance Shares info on Safe at Home and the Medicaid Renewal Letter
4/6/2023	DACL & Partners Join the House of Lebanon Town Hall Meeting
4/5/2023	DACL at Allen House for Seniors DHCF Recert Info Session
4/5/2023	DACL at DOH for DCHF Recert Info Session
4/4/2023	DACL & Partner DHCF Shares Information on how to up-date your Medicaid Application
4/3/2023	DACL shares information on Safe at home and how to up-date your Medicaid application
4/3/2023	Sharing DACL's new Up-Dated Programs and the Medicaid Renewal Letter
4/3/2023	Director Charon PW Hines Testimony Watch Party
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4/1/2023	Emancipation Day Parade
4/1/2023 3/30/2023	Emancipation Day Parade PickleBall Launch Event with DPR
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3/6/2023	DACL Partner, Douglas Klein share information and resources on senior scams & the Romance Scam
3/4/2023	Roach Brown Foundation for Seniors Reentering the Community
3/3/2023	DACL Shares Resources with the Residents of Riverside Condominium
3/3/2023	Uniting Our Youth Intergenerational Popup with DACL
3/2/2023	DC Center for Independent Living Health & Wellness Fair
2/27/2023	Around Town With Iona , In Collaboration with DACL Partner: DC Assistive Technology Program
2/27/2023	DACL & Partners Door -to-Door Outreach Campaign: Objective and Goals are to ensure seniors are aware of DACL's and Our Partners Resources & Services
2/27/2023	Rejoining residents after the Pandemic: DACL & Partners Sharing Resources and Services
2/27/2023	Iona Around Town in Collaboration with DACL
2/25/2023	DACL at Ft Chaplin Senior Resource Event
2/24/2023	Acting DACL Meet and Greet Residents in Community Dining Centers
2/24/2023	Lunch with Seniors of Knox Hill
2/17/2023	DACL and Plaza West Grandparents Pop up and Resource Event
2/16/2023	SOME Karin House Senior Center Open House
2/16/2023	DACL Partner Chef Holden Shares nutrition tips and cooking demonstration
2/15/2023	Shawn Perry's Senior Spa Day
2/15/2023	DACL Visit to Friendship Terrace and overview of services
2/14/2023	DACL Partner PEPCO in Conversation with the Washington Senior Wellness Center
2/14/2023	DACL Cupid Kids Valentine Day Card Distribution
2/14/2023	DACL Cupid Kids Valentine Day Card Distribution
2/14/2023	ANC 7E Monthly Meeting
2/13/2023	DACL & Partners Shares Resources and Services to the Residents of Victory Heights Apartments first event after Covid 19
2/13/2023	DACL in Conversation with the Residents of Hattie Holmes
2/13/2023	DACL In Conversation with the Washington Senior Wellness Center: Safe at home and other DACL programs
2/9/2023	Ward 4 Minicommission
2/7/2023	DACL Partner DDOT Share with the Membership of Wild Tech Senior iPad Program How to Navigate DDOT's On-line Program  Description for Judge Models J.D.
2/3/2023	Probate Court Training for Judge Meek, J.D.
2/2/2023	Black History Month Celebration
1/31/2023	DACL & Partner Chef Herb Holden In Conversation & Providing a Food Demonstration at UDC Commercial Kitchen
1/26/2023	DACL and Partners: A Day of Service for the Residents of Central Union Mission Homeless Shelter
1/25/2023	DACL & Partner Joins Hattie Holmes Town Hall Meeting
1/24/2023	DACL Partner, Anita Bonds Joins the Membership of Wild Tech Senior iPad Group in Conversation
1/23/2023	DACL Popup at FSEFC Tax Prepeartion Day with the Mayor
1/19/2023	DACL & Partners Joins Gethsemane at Lunch
1/19/2023	DACL Meet & Greet with Bluerock Healthcare
1/18/2023	Shawn Perry Senior Spa Day

1/17/2023 E 1/12/2023 S 1/11/2023 E 1/6/2023 N 1/5/2023 C 12/29/2022 E 12/21/2022 H	DACL Partners in Conversation with the Membership of UDC Senior Companion Program DACL Partners: Share Resources with the AARP Chapter 1549 - Shirley Fields Spirit Fit for All DC for Person's with Disabilities DACL & Partners in Collaboration with Winnco, & Terrific, Inc. Celebrating Socialization in the Paul Laurence Dunbar Apartments After 3 Years due to Covid-`19 MPD Intergenerational Three Kings Day with DACL Centenarian Salute with Director Smith at Carroll Manor DACL at Robert Walker House Coffee and Conversation Holiday Celebration for Seniors DACL Visits Victory Heights to Share Resources and Services after the long inactivity of the Pandemic
1/12/2023 S 1/11/2023 E F 1/6/2023 M 1/5/2023 C 12/29/2022 E 12/21/2022 F 12/19/2022 E	Spirit Fit for All DC for Person's with Disabilities  DACL & Partners in Collaboration with Winnco, & Terrific, Inc. Celebrating Socialization in the Paul Laurence Dunbar Apartments After 3 Years due to Covid-`19  MPD Intergenerational Three Kings Day with DACL  Centenarian Salute with Director Smith at Carroll Manor  DACL at Robert Walker House Coffee and Conversation  Holiday Celebration for Seniors  DACL Visits Victory Heights to Share Resources and Services after the long inactivity of the
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<b>12/21/2022</b> H <b>12/19/2022</b> D	Holiday Celebration for Seniors  DACL Visits Victory Heights to Share Resources and Services after the long inactivity of the
12/19/2022	DACL Visits Victory Heights to Share Resources and Services after the long inactivity of the
	Gethsemane Lunch With Us - Featuring Chef Helb Holden
<b>12/15/2022</b> [	DACL host MPD Intergenerational Holiday and Resource Event
<b>12/14/2022</b> D	DACL host DC Central Kitchen Healthy Eating Food Demo with Seniors
	DACL Partner Joins the Hattie Holmes Town Hall Meeting
	Bernice Fonteneau Winter Fest
	DACL in Conversation with the Membership of the Bernice Fonteneau Senior Wellness Center
ti	DACL in Conversation / Presentation on DACL's Resources & Services with the Membership of the Washington Senior Wellness Center
	Howard University College of Dentistry Holiday Party
	24th Annual Mayor Muriel Bowser Senior Holiday Party
	Judicial Training Magistrate Charmetra Jackson-Parker
	DACL Popup and Information Session at Dennys with Seniors
	DACL & Partner George Washing University Hospital
	DACL & Partner in Conversation with the Wild Tech Senior iPad Group
	DACL and Partners Shares Information with New Residents residing at the Entwine Apartments
	Homegoing Celebration for Mrs. Virginia McLaurin
	Feast of Sharing
	DACL at EdenBridge Health Center
	HOP Seniors and DACL Conversation Breakfast
C	DACL Partner DOEE in Conversation with the Membership of the Washington Senior Wellness Centrer
	DACL Partner Sharon Stewart discusses Blue Cross / Blue Shield, Medicare
	Mayor Muriel Bowser Equity and Racial Equality Inangural Event
	DACL's Pilot Program for Food 4 Choice
	DACL Partner Vida Nutritionist in Conversation with AARP Chapter 4194
11/14/2022	DACL Partner: Douglas Klein in Conversation with the Hattie Holmes Membership
11/14/2022	DACL and Partners Shares Resources on Safe at Home, Connector Card, Metro Access
<b>11/10/2022</b> U	Utility Assistance for Residents -Washington Gas, Pepco
11/10/2022	Holiday Cooking with Chef Anand at Livingston Place for Seniors
11/9/2022	DACL & Partners in Conversation with the residents of Upshur House / Moore Towers
11/8/2022	DACL Partner, LCE in Conversation with the Wild Tech Senior iPad Program

11/1/2022	DACL Partner Homeland Security & Emergency Management in Conversation with the Membership of the Washington Senior Wellness Center
11/1/2022	DACL Partner The Department of Housing and Community Development in Conversation with the Wild Tech Senior iPad Program
10/31/2022	DACL & Partners Shares Resources & Services with Golden Rules Plaza's Residents
10/27/2022	Communicating DACL's Work For Clients w/Hoarding Disorder
10/27/2022	DACL Partner in Conversation with DC Vet
10/26/2022	Shawn Perry Senior Spa
10/26/2022	Mayor Muriel Bowser 15th Annual Disability Expo
10/25/2022	Safeway Flu Clinic @ the Golden Rule Plaza
10/25/2022	DACL Partner - Office of the Attorney General in Conversation with the Wildtech Senior iPad Program
10/25/2022	DACL - Partner OAG in Conversation with the Wild Tech Senior iPad Group
10/24/2022	DACL In Collaboration with Iona Around Town - Speaker OTA
10/22/2022	OP Ivy City Community Planning Day
10/20/2022	DACL Partner, Douglas Klein in Conversation with Gethsemane Lunch with Me program
10/20/2022	DC Retired Educators 11th Annual DACL & Partners Resource Fair, Presentations & Business Meeting
10/19/2022	DACL & Partners Shares Resources and Services with the Residents of Edgewood Commons
10/19/2022	CM Janeese Lewis George Ward 4 Jubilee
10/19/2022	Ward 4 Senior Jubilee
10/19/2022	DACL host Robert Walker House Fall Prevention, Fall into Creativity
10/18/2022	DACL in Conversation with the Wild Tech Senior iPad Group, Understanding what Ship means to you
10/17/2022	DACL and Partners Shares Information with the Residents of Wesley House
10/17/2022	DACL Popups at Life Care Center
10/17/2022	DACL Take out Popup at Behavioral Health Group
10/17/2022	DACL Take out Popup at Skyland Development Center
10/17/2022	DACL Take out Popup at Prestige Healthcare Resources Inc
10/17/2022	DACL Information and Resource Session at Matthews Menorial Senior Residence
10/13/2022	DACL Popup at Southern Living at Livingston Senior Residence
10/13/2022	DACL Resources and Information Meeting with Property Management at Wingate
10/12/2022	DACL Take Out, Take Over Senior Resource Popup
10/12/2022	DACL Take Out, Take Over Senior Resource Popup
10/12/2022	DACL Take Out, Take Over Senior Resource Popup
10/12/2022	DACL Take Out, Take Over Senior Resource Popup
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10/12/2022	DACL Take Out, Take Over Senior Resource Popup
10/12/2022	DACL Take Out, Take Over Senior Resource Popup
10/12/2022	DACL Take Out, Take Over Senior Resource Popup
10/6/2022	Samuel Kelsey 9th Anniversary with DACL and Partners
10/6/2022	Ward 4 Care Days

10/5/2022	Model Cities Flu Clinic	
10/3/2022		
10/3/2022	DACL Partner: Pepco in Conversation with the membership of the Washington Senior Wellness Center	
FY22		
9/30/2022	Mandated Reporter Training	
9/28/2022	DACL Take Out Resource and Information Popup	
9/28/2022	DACL Take Out Resource and Information Popup	
9/28/2022	DACL Take Out Resource and Information Popup	
9/28/2022	DACL Take Out Resource and Information Popup	
9/28/2022	DACL Take Out Resource and Information Popup	
9/27/2022	Wild Tech Senior iPad Group in Conversation with the Justice Department: Romance Scam	
9/23/2022	Terrific Inc's Angora Market	
9/22/2022	ANC for Cambridge Invites DACL to Discuss Safe at Home	
9/22/2022	DACL Partners in Conversation with the DC Vets Senior iPad Program	
9/21/2022	DALC & Partners in Conversation with the UDC Senior Companion Program	
9/17/2022	2022 H Street Festival	
9/15/2022	Do you think you are ready for Implants?   Will you take care of them?	
9/15/2022	Ward 4 CARE Day - South Manor Park	
9/14/2022	DACL Partner OUC, provides information on the Office of Unified Communication Apps. The Public Service Officer and staff added the apps to the seniors smart phones	
9/13/2022	DACL Partners: Transport DC & Metro Access Shares information on their resources and services to the Wild Tech Senior iPad Group	
9/12/2022	George Washington Hospital - Kidney Partners in Collaboration with DACL & Partners	
9/12/2022	Hattie Holmes Town Hall Meeting with DACL and Partners,	
9/10/2022	Paramount Baptist Church Anniversary	
9/8/2022	Vida 9th Annual Community Day Event	
8/30/2022	DACL and Partners in Collaboration with the DC Housing Authority	
8/25/2022	DACL & Partner Joins the DC Vets Senior iPad Group in an Compelling Conversation	
8/23/2022	DACL and Partners in Conversation with the Membership of the Wild Tech iPad Group	
8/22/2022	PACL Partner in Conversation with Around Town with Iona	
8/16/2022	Prevention of Blindness of Greater Washington provided glaucoma screening follow-up because they missed 40 residents	
8/15/2022	DACL Partners in Conversation with the Residents of Golden Rule Plaza	
8/2/2022	National Night Out	
8/2/2022	National Night Out	
7/30/2022	15th Annual Community Day of the Federal City Alumnae Chapter of Delta Theta Sorority, Inc.	
7/28/2022	DCAL & Partner In Conversation with the DC Vets Senior iPad Program	
7/27/2022	DACL Partner: DOEE in Conversation with the Membership of Hayes SWC	
7/26/2022	Mandatory Reporting and Elder Justice	
7/26/2022	Doctor from MedStar Wash. share PowerPoint on Conon Cancer, Plus DACL Partners Resources and Services with the Residents of Central Union Mission	
7/26/2022	Advanced Training Topic: Mandatory Reporting and Elder Justice	
7/25/2022	DACL in Conversation with the Residents of Golden Rule Plaza	

7/25/2022	A Conversation with DOEE
7/25/2022	DACL Partners in Conversation with Hayes Senior Wellness Center
7/23/2022	Lamond Riggs Library Community Day
7/20/2022	DACL Partner: OCTO's Adrian Sutton provides in person training and fun to the Membership of UDC's Senior Companion Program
7/17/2022	Join the Genevie Johnson Senior Center, Open House, Fund Raiser and amazing information
7/14/2022	DACL & Partners Shares Resources with the Residents of the Wah Luck House for 4 very Special Hours
7/13/2022	Sharing Resources and Services with the residents of Fort Lincoln
7/13/2022	Washington Senior Wellness Center Housing Popup
7/7/2022	DACL & Partners Share Resources and Services to the Residents of Sevena on K
6/30/2022	Terrific, Inc. LGBTQ Festival
6/29/2022	DACL at Robert Walker House Resources Popup
6/28/2022	Bernice Fonteneau Senior Wellness Center Fun Day
6/27/2022	Around Town with Iona in Collaboration with DACL
6/26/2022	Mayor Muriel Bowser's 11th Annual Senior Symposium
6/23/2022	DACL provides speakers for the DC Vets I Pad Program - for OCTO Yolanda
6/23/2022	DOEE shares the Clean Home Program with the Membership of the Washington Senior Wellness Center
6/23/2022	Dr. Katrina Polk Legacy Collaborative Senior Village City-Wide
6/23/2022	OPC Joins the Washington SWC in Part 3 Workshop: how to read your utility statements
6/18/2022	Waterfront Village Annual Summer Picnic
6/16/2022	Gethsemane Baptist Church - Lunch With Us
6/16/2022	DACL Safe at Home and Connectorcard Popup at Washington Overlook
6/15/2022	Justice Department World Elder Abuse Day - Panelist
6/14/2022	DACL & Partners in Conversation with Wild Technician Senior I Pad Group
6/14/2022	DACL & Partners in Conversation with the Residents of Forest Hill
6/12/2022	Capital Pride Festival
6/12/2022	Ms. Senior DC Pageant
6/9/2022	7th Annual Stroke & Brain Injury, Open House
6/7/2022	DCHA welcome the residents of Arthur Capper to the new home and introduces the new management company
6/7/2022	DACL and Yellow Cab ConnectorCard Popup
6/6/2022	Lamont Riggs Citizens Association Meeting
6/6/2022	Hattie Holmes Town Hall Meeting with DACL & Partners
6/1/2022	South Manor Citizens Association Community Walk
6/1/2022	Shawn Perry's Senior Spa
5/26/2022	DACL Resource and Information Popup at SOME
5/25/2022	Senior Fest 2022
5/20/2022	DACL at Southern Living at Livingston Senior Living with Side by Side Band
5/18/2022	DACL at Wayne Place Senior Living Health and Wellness Event with Side by Side Band
5/17/2022	!(9th Street Baptist & DACL Older Americans Month Celebration

5/17/2022	DACL at So Others Might Eat Popup Art and Resources
5/16/2022	Samuel Kelsey's Older Americans Month : All about You
5/16/2022	Tour de DACL
5/13/2022	DACL in Collaboration with OTCO & 19th St. Senior Ministry With
5/12/2022	Washington SWC: Older Americans Month Celebration
5/11/2022	DACL & Partners Older Americans Celebration
5/9/2022	DACL & Partners in Conversation with the Membership of Hattie Holmes
5/5/2022	DACL & Partners Celebrates Older Americans Month with the Membership of the Asian / Pacific Islands
5/4/2022	DACL & Partners Older Americans Month with the Membership of Vida Senior Services
5/4/2022	2022 Senior Spa Day with Shawn Perry
5/3/2022	DACL & Partners Celebrate Older Americans Month with the Residents of Knollwood Military Home
4/30/2022	MPD Community Open House
4/21/2022	DACL & Partners in Conversation with the Members of Gethsemane Lunch With Us
4/21/2022	DACL at Livingston Place: ConnectorCard and Resource Session
4/20/2022	Hoarding: Assertive Community Services/ACT Providers Meeting
4/20/2022	Fun Day with the MPD Side-by-Side Band
4/20/2022	In Celebration of National Organ Month, DACL Interviews an Dialysis Patient through Zoom : and personally celebrate Alice Thompson's Call and Tall customer whom has received a new Kidney and she is doing very well
4/20/2022	DACL & Partners In Conversation with UDC Senior Companion
4/19/2022	Join DACL & Partners in a Workshop to learn about our Many Resources and Services
4/18/2022	Join DACL & Partners - Learn about available resources and servicesd
4/18/2022	Fun Day - MPD Side-by-Side Band
4/14/2022	DACL & Partners - Community Resource Fair with the Residents of Green Valley
4/14/2022	DACL @ SOME Kuehner House for Seniors
4/13/2022	DACL & Partners in Conversation with the WTU
4/13/2022	DACL at Skyland Development Center
4/13/2022	Tour de DACL
4/12/2022	DACL & Partners in Conversation With Four Churches
4/12/2022	A Fun Day with Ms. Senior DC
4/12/2022	DACL Safe at Home Popup at Green Valley Senior Apartments
4/11/2022	DACL & Partner DOEE Provides a Workshop
4/11/2022	Tour de DACL
4/8/2022	DACL / 19th Street Ministry / OCTO You and your Smart Devices
4/6/2022	DACL Seniors Transportation Options Info Session
4/5/2022	DACL Black Out Event with Seniors de by Side Band Information PopUp
3/31/2022	DC Democratic Women
3/31/2022	Vets program
3/28/2022	DACL & Partner: Douglas Klein, Dept. of Justice - Romance Scam in Conversation with the Vets Group

3/28/2022	DACL & Partners in Conversation with the Vet Group
3/27/2022	DACL & Partners: A Day of Service with the Central Union Mission
3/26/2022	DACL & Partners: Community Health, Wellness and Resource Fair
3/26/2022	Ward 7 Meet and Greet with the MORCA and MOCA
3/25/2022	Around Town with Iona in Collaboration with DACL
3/25/2022	DACL & Partners Join St. John's Episcopal Church Senior Luncheon Program
3/25/2022	DACL, 19th Street BC Senior Ministry & OCTO, You and you Computer
3/24/2022	Let It Ride Transportation Fair with Wheeler Creek Senior Living
3/24/2022	DACL & Partners in Conversation with the Membership of the Legacy
3/24/2022	DACL & Partners in Conversation with the Metropolitan AME Church Senior Program
3/23/2022	St. Paul at Wayne Place Community Presentation and Art Popup
3/23/2022	AARP Southwest Waterfront in Conversation with Mayor Muriel Bowser
3/17/2022	DACL and OCTO Pop for Transportation for All
3/17/2022	DACL & Partners in Conversation with the Gethsemane Lunch With Us Program Membership
3/17/2022	DACL & Partners in Conversation with Metropolitan AME
3/17/2022	Richard Williams in Conversation with Gethsemane
3/16/2022	AAPI Chinese Church Event with MOAPIA
3/16/2022	DACL & Partners with UDC Senior Companion Program
3/14/2022	Hattie Holmes Town Hall with Director, Laura Newland
3/11/2022	DACL & Partners   19th Street B.C.   OCTO You and Your Computer: Series
3/10/2022	DACL & Partner - Jean Bethel OPC in a hands on Workshop
3/9/2022	DACL & Partners - drop in for a hello!
3/8/2022	DACL Partners in Conversation with the Washington Senior Wellness Center
3/8/2022	Ms. Senior DC help Washington SWC Celebrates Women's Day
3/7/2022	Director Laura newland Townhall Meeting with WSWC
3/2/2022	DACL and DC One Card PopUp at Congress Heights SWC
3/2/2022	Douglas Klein in Conversation with the Membership of Model Cities SWC Town Hall Meetingwn
2/23/2022	H DACL in Collaboration with the Nineteenth Street Baptist Church Senior Ministry & OCTO - You
2/22/2222	and Your Computer
2/22/2022	Do Wop at Edgewood
2/17/2022	AARP and Paramount Baptist Church Fraud Prevention
2/17/2022	Lunch with Us - DACL & Partners in Conversation
2/16/2022	DACL & Partners in Conversation with Rev. Hagler, new planning stage for an event at Plymouth Senior Apts.
2/16/2022	DACL & Partners in Conversation with UDC Senior Companion Program
2/14/2022	DACL & Partners in Conversation with the Hattie Holmes SWC Town Hall Meeting
2/7/2022	Hattie Holmes Town Hall with DACL & Partners
2/4/2022	Heart Heath with Chef Herb Holden in UDC Commercial Kitchen
1/27/2022	DACL In Collaboration with Senior Legacy
1/26/2022	DACL in Collaboration with Nineteen St. BC & OCTO
1/25/2022	DACL & DOEE in Conversation with the Membership of Washington SWC

Community to meet Directors and staff  10/23/2021 Dc teacher Voice Summit at African American Civil War Memorial  10/21/2021 Gethsemane Baptist Church "Lunch With Us"; Joins DACL's Partner, Adrian Sutton on "How to use Smart Phones, Computers & Tablets"  10/21/2021 DACL & Partners Proudly Celebrates Our 10th Annual Collaboration with the DC Retired Educators Resource Fair and Business Meeting  10/20/2021 Rock the Senior Vote, Rock the Senior Voice Virtual Presentation With Robert Bob King  10/20/2021 UDC Senior Companion Program: DACL's Partners, A Conversation with DOEE - You and Solar! & OCTO - Know how to use your Smart Phone and Tablet  10/19/2021 DACL & Partner - Department of Justice, Douglas Klein in Conversation with the AARP 4194 Membership  10/19/2021 DCHA in Collaboration with DACL & Partners- Share Resources and Services with the Residents of Ft. Lincoln Senior Apartments; Plus A Special Presentation from the Department Health Care Finance  10/19/2021 DACL Invites the Membership of the Hattie Holmes Senior Wellness Center to Join Chef Herbert Holden in his Industrial Kitchen at UDC CAUSES  10/18/2021 DALC is delighted to meet, collaborate and share our resources with the senior residents of New Mass Place Apartments  10/14/2021 Purple Thursday Domestic Violence Awareness Coffee Cafe for Seniors  10/14/2021 DCHA in Collaboration with DACL & Partners- Share Resources and Services with the Residents of the James Apartments: Plus A Special Presentation from the Department of Healt Care Finance  10/14/2021 Ward 4 Mini-Commission Meeting  10/9/2021 Taste of Harvest at THEARC  10/8/2021 Fortitude @ Delta Towers: Special Greetings from DACL's Laura Newland, A Conversation with				
Center  Center  Washington Senior Wellness Center Senior Holiday Supply Drop Off  12/15/2021  Senior Holiday Party  Where East Meets West at Wah Luck House: Health & Wellness Through the Art  Living Boldly at DACL: So Others Might Eat Seniors Center Presentation  11/17/2021  DACL & Partners Invites the Residents of Paul Laurence Dunbar to Engage in a Community Presentation  10/29/2021  Spooky Senior Wellness Event at Livingston Place at Southern Avenue  10/29/2021  Ambassador Roundtable Discussion  Please Join the Legacy Collaborative Senior Village's Leadership Academy In A Conversation with the Department of Health Care Finance: Understanding the new 2022 Dual Choice Program and OCTO: Do you know how tablets and Smart Phones works?  10/27/2021  Join MPD's Side-by-Side Band: Fun and Different! Have a Great Time Model Cities Seniors! Popping Your Fingers!  10/27/2021  DCHA in Collaboration with DACL & Partners-Share Resources and Services with the Residents of the Greenleaf Senior Apartments: Plus a Special Presentation from the Department of Health Care Finance  10/27/2021  10/23/2021  DCMOCA Open House, Mayor Bowser and her Office of Community Affairs (MOCA) invites the Community to meel Directors and staff  10/23/2021  DCMOCA Open House, Mayor Bowser and her Office of Community Affairs (MOCA) invites the Community to meel Directors and staff  10/21/2021  Gethsemane Baptist Church "Lunch With Us": Joins DACL's Partner, Adrian Sutton on "How to use Smart Phones, Computers & Tablets"  10/21/2021  DACL & Partners Proudly Celebrates Our 10th Annual Collaboration with the DC Retired Educators Resource Fair and Business Meeting  10/20/2021  DACL & Partners Proudly Celebrates Our 10th Annual Collaboration with DCEE - You and Solar! & OCTO - Know how to use your Smart Phone and Tablet  10/19/2021  DACL & Partner Pepartment of Justice, Douglas Klein in Conversation with DCEE - You and Solar! & OCTO - Know how to use your Smart Phone and Tablet  10/19/2021  DACL & Partner - Pepartment of Justice, Douglas Klein in Conve	1/24/2022	Around Town with Iona in Collaboration with DACL		
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Choice Program; and DACL's Resources	10/8/2021	Fortitude @ Delta Towers: Special Greetings from DACL's Laura Newland, A Conversation with the Department of Health Care Finance: New Programs for 2022! Coming Soon! DC's Dual Choice Program; and DACL's Resources		
10/7/2021 Conversation in Pink Safe at Home: Colorectal and Breast Cancer Awareness VIRTUAL	10/7/2021			

10/6/2021	Energy Efficiency Day
10/6/2021	Model Cities Town Hall Meeting with Special guest: AARP and Metro Access
10/5/2021	House of Lebanon: Neighborhood Outreach
10/1/2021	A Conversation with DACL Partner: Homeland Security and Emergency Management with the Membership of the Bernice Fonteneau Senior Wellness Center

# **Q87**

# FY2025 DACL

December	Senior Holiday Celebration	
January	Martin Luther King Jr., Day Parade	
February	Cupid's Kids Red, White & You Ambassador Roundtable American Heart Month Black History Month Campaign – Senior Stories	
March	National Nutrition Month Campaign Women's History Month Campaign Ambassador Roundtable Caregiver Appreciation Day	
April	Ambassador Roundtable Emancipation Day Parade	
May	Older Americans Month – Senior Fest Ambassador Roundtable Senior Ambassador Appreciation Reception	
June	Mayors Annual Senior Symposium  Ms. Senior DC Pageant Capital Pride Parade and Festival World Elder Abuse Awareness Day Campaign  Ambassador Roundtable	
July	4 <sup>th</sup> of July Parade  Ambassador Roundtable	
August	Ambassador Roundtable	
September	Brain Games Championship National Centenarian Day National Preparedness Month National Falls Prevention Week	

## FY2026 DACL

October	Active Aging Week	
	Grandparents Week	
November	National Caregivers Month	
	Safeway's Feast of Sharing	
December	DACL Senior Holiday Celebration	

January	Martin Luther King Jr., Day Parade	
February	Cupid's Kids	
	Ambassador Roundtable	
	American Heart Month	
	Black History Month Campaign	
	Red, White & You	
March	National Nutrition Month Campaign	
	Women's History Month Campaign	
	Ambassador Roundtable	
	Caregiver Appreciation Day	
	National Scam Day	
April	Ambassador Roundtable	
	Emancipation Day Parade	
May	Older Americans Month – Senior Fest	
	Ambassador Roundtable	
June	Mayors Annual Senior Symposium	
	Ms. Senior DC Pageant	
	Capital Pride Parade and Festival	
	World Elder Abuse Awareness Day	
	Campaign	
	Ambassador Roundtable	
July	4 <sup>th</sup> of July Parade	
	Ambassador Roundtable	
August	Ambassador Roundtable	
September	Brain Games Championship	
	National Centenarian Day	
	National Preparedness Month	
	National Falls Prevention Week	

<sup>\*</sup>In addition, DACL conducts 10-20 outreach events monthly. See Attachment Q84 for examples of outreach events which have already occurred. All dates are tentative.

#### **Q90**

In considering a racially equitable District of Columbia, please discuss the three ways that DACL would reflect such achievement.

**Improving Health Outcomes** - Improving health outcomes will be a critical metric in determining the success of ensuring racially equitable service delivery.

**Service Consistency** - DACL continues work with our grantee network to ensure consistency in service and a strong continuum of services--both within the agency and throughout the aging network--across all eight wards of DC. Through the Future of Aging listening project, we were able to work with the community to identify barriers and pain points to accessing services and co-creating solutions.

**Quality of Services** - In addition to consistency in the level of services available, residents should be able to experience the same quality of programs, services, supports, and customer experience no matter who they are or where they live.

# D.C. Commission on Aging Wednesday, October 25, 2023 10:00 a.m.

# **AGENDA**

1.	Call to Order
II.	Review and Approval of Minutes Commissioners
III.	Presentations
	a) Thelma Burless, Director – Genevieve N. Johnson Senior Day Care Program
	b) Jamal Holtz, Special Assistant – OCTO
	c) Congress Heights Wellness Center Advisory Board
IV.	Ex-Officio Updates
V.	COA Ward and Committee Reports
VI.	New Business
VII.	Public Comment
VIII.	Announcements

IX.

Adjournment

# D.C. Commission on Aging Wednesday, November 29, 2023 10:00 a.m.

# **AGENDA**

I.	Call to Order		
II.	Review and Approval of Minutes	Commissioners	
III.	Presentations		
	a) Angela Richardson – DACL		
IV.	Ex-Officio Updates		
V.	COA Ward and Committee Reports		
VI.	New Business		
VII.	Public Comment		
VIII.	Announcements		

Adjournment

IX.

# **D.C.** Commission on Aging Wednesday, January 24, 2024 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Presentations <ul> <li>a) Charon P.W. Hines – Director, DACL</li> <li>b) Cathy Borris-Hales – DC Health</li> <li>c) Edenbridge – PACE Program</li> <li>d) DPR – Marcus Coates</li> </ul>	
IV.	Ex-Officio Updates	

- V. COA Ward and Committee Reports
- VI. **New Business**
- VII. **Public Comment**
- VIII. Announcements
- Adjournment IX.

# D.C. Commission on Aging Wednesday, May 22, 2024 10:00 a.m.

### **AGENDA**

II. Review and Approval of Minutes

Commissioners

- III. Agency Updates/Announcements
  - a) Charon P.W. Hines Director, DACL
  - b) FY25 Budget Discussion Chief Operating Officer, DACL
- IV. Ex-Officio Updates/Presentations
- V. COA Ward and Committee Reports
- VI. Adjournment

# D.C. Commission on Aging Wednesday, June 26, 2024 10:00 a.m.

### **AGENDA**

- I. Swearing In Ceremony Mayor's Office of Talents & Appointments (MOTA)
- II. Call to Order
- III. Review and Approval of Minutes

Commissioners

- IV. Presentation: Office of the Attorney General (OAG)
- V. Agency Updates/Announcements
  - a) Charon P.W. Hines Director, DACL
- VI. Ex-Officio Updates/Presentations
- VII. COA Ward and Committee Reports
- VIII. Adjournment

# D.C. Commission on Aging Thursday, September 26, 2024 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Agency Updates/Announcements	
	a) Charon P.W. Hines – Director, DACL	
IV.	Ex-Officio Updates	

COA Ward and Committee Reports

Adjournment

V.

VI.

## D.C. Commission on Aging Meeting Minutes Wednesday October 25, 2023 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Carolyn Matthews, Maria Wilson, Hattie Pierce

#### **DACL Staff Present**

Angela Richardson (Interim Chief of Staff), Regat Hagos (Interim Chief Operating Officer), Mark Bjorge (Community Outreach Specialist)

#### **Ex-Officio Members Present**

David Quick (DCPL), Zachary Smith (DDOT), Mary Terrell (DOES)

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am.

#### II. Review and Approval of Minutes

Meeting minutes are pending approval because there isn't a full quorum.

#### **III.** Presentations

#### A. Charon P.W. Hines, Director, DACL

Miss Senior America Pageant happened last week in Atlantic City at the Tropicana. Our local queen from DC Cerise Turner was present to compete. Cerise did an excellent job representing the District of Columbia, although she did not place, she received favorable feedback from the judges. A new representative will be sent to the national pageant next year. The new Miss Senior DC will be selected in June, District residents 60+ are able to compete for the crown. Once the flyer is ready it will be shared with the commissioners to help with the promotion. Members from our new lead agency Genevieve and Johnson are present and bring a lot of energy and excitement as a new lead agency this fiscal year.

The lead agencies for FY24 are as follow:

- Ward 1: East River Family Strengthening Collaborative (ERFSC)
- Ward 2 & 3: Iona Senior Services
- Ward 4: Genevieve N. Johnson Senior Day Care Program (GNJ)
- Ward 5 & 6: Seabury Resources for Aging
- Ward 7 & 8: East River Family Strengthening Collaborative (ERFSC)

Right now, DACL has a Request for Proposal out that closes Oct 31<sup>st</sup>. The agency has received one-time funding from the council for ADRD Alzheimer, dementia and related diseases and we have received lots of interest from organizations that do this valuable and critical work. DACL should have an update regarding this funding by the next meeting in November or December. We have new staff who have joined our IR&A, Community Transition (CTT) teams. We have Melanie Johnson as our new Chief Programs Officer, Melanie has a strong background in healthcare administration. Angela Richardson has officially been confirmed as the agency's new Chief of Staff.

#### B. Thelma Burless, Director, Genevieve and Johnson Senior Daycare Center

Ms. Burless has been the director of G&J for approximately 5 years. It has been an exciting experience. Prior to Ms. Burless, Ms. Virginia Johnson served in that role for about 25 years until her retirement. Ms. Burless is joined by her executive assistant, a nutritionist and a social worker. Genevieve and Johnson has been around for 41 years. For 41 years they have been a senior center in Ward 4 and the only senior center who has a dual program that engages both well-seniors and those who suffer from memory loss. Genevieve and Johson offers recreation and socialization, case management, counseling, and nutrition programs to seniors. G&J also offers 4 hours of geriatric day-care, allowing caregivers some rest. Now as a new lead agency G&J will be able to expand their programming to other Ward 4 dining services. G&J is located at 4817 Blagdon Ave NW. Zion Community Enterprise oversees G&J programming. More information regarding G&J can be found by visiting their website at https://gnjseniordaycare.com/.

To become a member of G&J participants must be 60+ and a DC resident. For more information G&J can be reached at 202-723-8537. As a lead agency, G&J will oversee First Baptist Senior Center, Hattie Holmes, Lamond, Fort Stevens, Colony House and Karen House. G&J nutritionist will be overseeing the nutrition education in these centers as well as providing nutrition counseling 101 as well as aiding in the distribution of the nutritional program, Ensure.

#### C. Ward 8 Advisory Committee

Angeline McAllister, representing Congress Heights Senior Wellness Center as the Chair of their Advisory Board. The Advisory Board is concerned because the Deaf and Hard-of-Hearing Program is coming to their center, not to be integrated but as a stand-alone program. This is a decision that was made without considering the impact that it would have on the Congress Heights Senior Center. Currently the center has approximately 600 members, not all of them come out daily, but a significant number of them do to enjoy their programming. The concern is in regard to the space that will be taken to accommodate the new Deaf and Hard-of-Hearing Program. The center is also trying to institute a virtual exercise program, which they just got an expansion for after years of advocating for and for it. With the proposed relocation of the Deaf

and Hard-of-Hearing Program the center feels like this newly gained space is being taken away and it will shift the dynamic of all their thriving programs they currently have. The committee's ask is to reconsider the location of the program to be integrated and not as a stand-alone program as it will impact their current programming at the center.

Another concern is that the front door at the center has been broken since June. There are safety and accessibility concerns as the door does not work for people on wheelchairs.

#### IV. <u>Ex-Officio Updates</u>

#### Adrian Sutton – OCTO

OCTO is the tech agency of the government. Adrian Sutton is the Digital Inclusion Coordinator and travels around senior centers to teach seniors how to be millennials with smart devices. Since 2020 the program has expanded to include residents with disabilities, returning citizens from jail and any working-class resident who may not have digital skills. Jamal joins Adrian Sutton from OCTO, Jamal helps Link Strategies. Link Strategies is a social impact community group. Link Strategies received funds during COVID to rethink broadband in DC, how we can make infrastructure changes to get more communities free or low-cost internet. In order to accomplish this goal, Link Strategies has developed a survey to get feedback on ways to expand internet for DC residents. When you look across the District of Columbia, where you see the gaps with people with the least number of households with internet, they are mainly located in wards 5, 7 and 8. How do we close the digital divide in the District of Columbia? DC has allocated 100 million dollars to implement a digital equity plan.

Commissioners share feedback.

OCTO is trying to provide ongoing tech support for inter-ready devices like tables and smartphones. Jamal encourages commissioners to complete online or paper surveys and to attend their future listening sessions. They can be contacted at <a href="mailto:digitalequity@dc.gov">digitalequity@dc.gov</a>.

#### David Quick, DCPL

DCPL provides services at all 26 locations, some of the upcoming events at the library include, Banned Books Scavenger Hunt which will highlight books that are being challenged as a society, Art All Night.

The library's Adult Learning Department has our computer training lab where they're doing a lot of tech and computer related courses that go all the way up to kind of higher level things like learning Google Suite or Microsoft Office, but also have basic computing focus classes that can be things like Techie Tuesdays where you come in with a device and just get a little bit of assistance if you're from folks who want to feel more comfortable using their iPhone or their Android as well as a class called Computer Comfort.

#### Sheila Jones, Department of Human Services

The Pandemic Emergency Program for Medically Vulnerable Individuals (PEP-V), the pandemic emergency program for medically vulnerable individuals, is coming to an end. The last site Skyline at 10 I St SW is destined to close no later than December 1. 2023. Individuals who are currently still on the site, approximately 155 are being issued rapid re-housing subsidies or permanent supportive housing vouchers, so they're guaranteed to have a place to move to. The department is working to have individuals who require a high level of care move into assisted living placements or senior living apartments. The goal is for individuals not to return to shelter unless they agree to do so.

#### Mary Terrell, DOES

Mary Terrell shares that The National Telecommunications and Information Administration has money to help minority communities who have no access to broadband. Taniesha Pierce provides a brief job opportunity relevant to seniors. The Senior Employment Program is trying to see how they can expand the program to all wards and senior communities.

#### **Zachary Smith, DDOT**

DDOT have upcoming meetings about their bus priority program. Bus priority program is the red painted streets on the side of the road to allow buses more quickly, they are essentially bus-only lanes. No cars can travel during specified times, usually during peak-hours. One of the meeting is this afternoon and the next one is happening virtually November 29<sup>th</sup> at 6PM for Florida Ave NW and NE. Both of these are in the planning stages, so no final design has been done. Also Georgia Ave we have a bus priority meeting at the Bernice Fontenau Senior Wellness Center next Friday, November 3rd, and that'll be in person from 11:00 AM to 12:00 PM.

#### V. Adjournment: 12:00 pm

## D.C. Commission on Aging Meeting Minutes Wednesday November 29, 2023 10:00 a.m.

#### **Commissioners Present**

Guleford Bobo, Chairperson, Maria Wilson, Carolyn Matthews, Mary Taylor, Barbara Lee

#### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Staff Assistant)

#### **Ex-Officio Members Present**

Chandra Goodman (DOES), David Quick (DCPL), Danilo Pelletiere (DHCD), Mary Terrell (DOES), Sheila Jones (DHS)

#### **Members of the Public**

Heather Foote, Edgar Sheppard

#### I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

#### II. Review and Approval of Minutes

October meeting minutes were reviewed and approved.

#### III. Presentations/Discussion

#### A. Charon P.W. Hines, Director, DACL

Chairman Bobo discusses with Director Hines that when they were appointed to the commission, they received emails but have not need able to access them. Director Hines will look into getting them access to it. Director will work with the Mayor's Office of Talents and Appointments and OCTO to get this resolved.

Chairman Bobo is also advocating to have more case managers, and have a case manager come to the senior wellness centers to assist seniors with their needs, maybe 1 day a week for about 4 hours like they have in Congress Heights. Director Hines will explore the availability of our current case managers to see if this is feasible at the moment to develop a model/pilot with the team to have "Case Manager Hours" at senior wellness centers.

Announcements from Director Hines:

- DACL is deep into FY2025 budget formulations. The team at DACL has been
  working diligently in making sure we remain equitable in all of our programs and
  services to keep them running. At the moment we are not anticipating any
  shortages in programs and services and expect to maintain the services we
  currently have.
- DACL is currently exploring ways to expand collaboration with ACL, our federal government partners through available grant opportunities that may be relevant to our programs and services in our agency.
- Director Hines has upcoming meetings with other sister agencies' directors to further look and explore ways to partner and collaborate. We want to find ways to educate our seniors on the different programs and services offered through other sister government agencies that they have access to.
- On Monday we have an event called "Pass The Sash," where Seabury is passing the administration of Ms. Senior DC to East River. Women who are 60+ years old and want to talk about their philosophy of life are encouraged to apply to the Ms. Senior DC Pageant which has typically been held in June at UDC, admission tickets have been about \$20. The event is recorded by the DC Office of Cable Television, Film, Music and Entertainment and shown a few weeks later.
- The 25<sup>th</sup> Mayor Bowser's Senior Holiday Celebration is Wednesday December 13<sup>th</sup> at The Armory. Cameo Club will have a table at the event to meet the new pageant's administrators.
- A new senior leader has been hired as the Chief Operating Officer: Regat Hagos
  who has served as an interim in the position for the past few months as well as the
  Resource Allocation Officer.
- As part of the National Caregivers Month, which is the month of November, Director Hines will be attending the Genevieve and Johnson's, our Ward 4 Lead Agency caregiver's lounge which they have every other Wednesday from 5pm to 7pm.
- Cameo Club will continue meeting at Model Cities. When contestants come for the information session, when they are selected, orientation, those meetings will happen at East River.

Director Hines will work with DOEE regarding the LIHEAP Program to find a way seniors can stay informed and receive updates on their LIHEAP applications. Director Hines will also propose the idea of having a LIHEAP representative on certain days/hours at Senior Wellness Centers to inform and help seniors with the application.

Director Hines will talk with DC Health about getting COVID tests for distribution at senior wellness centers.

Heather Foote suggests that agencies should consolidate transportation information available to seniors. These agencies include WMATA, DACL, DFHV, DDOT. Heather Foote has developed a sheet for seniors to know to which agency to go for the different programs offered but it continues to be very confusing for seniors to navigate. These agencies should collaborate with one another to streamline information regarding their transportation programs available to seniors. Another challenge is that even though a lot of money is put into the Connector Card, seniors have difficulty using it because it's not intuitive.

#### B. Gail Kohn, Age-Friedly DC

Age-Friendly DC differentiates from DACL that it is concerned and focused on lifelong aging, including those individuals in their younger years who will be a future older adults. DACL exclusively serves those seniors who are 60+ years of age and those with disabilities. We are in the final process of producing a 5-year report. One of the 14 domains in the report is about caregiving. Caregiving is about unpaid caregivers, relatives or friends of the people they are helping. Age-Friendly DC works with the Caregiver Association run by Home Care Partners. The association can provide respite for people who are unpaid caregivers. Age-Friendly worked to get people who were in public housing trained as caregiver and it was done through agencies that are training caregivers. That program produced a small number of caregivers of people who were interested in becoming caregivers. That number then got even smaller because in order to become a caregiver, participants had to be able to read and calculate on an eighth-grade level. About 20 people became certified over the last 5-years since Age-Friendly DC began working on this program. The people that went through the program are working as caregivers through Home Care Partners who were involved in the training and certification of these individuals. The licensing issue brough up by the commission, arises from people having difficulty getting certified because DC Health has been facing challenges with their contractor.

#### C. Aimellia Siemson, DC Council

The pilot program that allows for a property tax monthly payment plan will be reintroduced to the council this week. The bill will establish a pilot program at the Office of Tax and Revenue (OTR), for property taxes that are not mortgaged, especially benefiting seniors that have been in their property for so long, and are now on a fixed income, this will allow them to enroll in the program for monthly billing instead of semi-annual billing, allowing them to budged better for the expense. In addition the Council introduced the public sector workers comp bill on Monday.

#### IV. Ex-Officio Updates

#### David Quick, DCPL

DCPL is having their annual DC Reads Program which is 1 city, 1 book, where the library tries to get the whole District reading one book. This year it will be three different books, written by local DC female authors. Discussion will happen through online book clubs and one big author talk in February.

Rapid COVID tests are being distributed at DCPL again.

#### Chandra Goodman, DOES

DOES has the Senior Community Service Employment Program (SCSEP) and is currently looking for new participants and anyone who is actively looking for employment. DOES centers are available to assist with resume writing and job training needed to return to work.

#### Sheila Jones, DHS

The final date for demobilization and closure of PET-V sites is December 15, 2023. The agency is expecting all clients to be out of the sites on or before that date. Over the entire pandemic and the upcoming closure of the sites, DHS has found housing for over 1000 individual clients, most of whom were seniors. Many of them received housing vouchers, whether it is permanent supportive housing vouchers or emergency housing vouchers, or other different types of vouchers.

During this transition Bridge Housing was created for individuals that have housing vouchers but are waiting for a lease or inspection. They are in constant communication with their assigned housing provider and housing case manager. Individuals in the respite program which is for the frail and medically vulnerable individuals will not return to shelter. Unity Healthcare will be taking 20 of these individuals to 801 for respite care. Less than 40 people will be returning to shelters because individuals have indicated that is their choice and others have declined to engage in the housing process.

#### Mary Terrell, DOES

The Public Adjusters are people who stand between ensurer and ensured, they are a wonderful resource for resolving claims with insurance companies. They are paid by contractors, not directly by the individual seeking their service. Public Adjuster: Wayne Harris, (301) 684 0540.

There is a thriving apprenticeship program at DOES across many sectors.

The entrepreneurship program in the District is thriving and there are funds available for people who want to go into entrepreneurship and want to launch some kind of small or large business project. Currently the population involved in entrepreneurship are people within the 50 and up. These are people with experience, expertise and potential funding.

# Danilo Pelletiere, DHCD

The Heirs Program is up and running. The program allows families that have had someone pass away, be able to resolve the issues around their family's home that would benefit the family of the deceased. This is also a resource for seniors thinking about what will happen with their own home.

The Home-Owners Assistance Program is a federal program started during COVID and has helped 1,133 households with \$24.2 million, and the average assistance has been \$21,413. That's \$19 million in mortgage payments, \$3.1 million in housing association dues payments, \$1.2 million in insurance and taxes, and \$849,000 in utilities and Internet charges. For more information about the HAF program individuals can call (202) 442-7200, to contact Danilo: danilo.pelletiere@dc.gov.

# V. Adjournment: 12:02 pm.

# D.C. Commission on Aging Meeting Minutes Wednesday January 24, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Maria Wilson, Carolyn Matthews, Mary Taylor, Barbara Lee

### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Staff Assistant)

### **Ex-Officio Members Present**

Chandra Goodman (DOES), David Quick (DCPL), Danilo Pelletiere (DHCD), Mary Terrell (DOES), Sheila Jones (DHS)

# **Members of the Public**

Heather Foote, Edgar Sheppard

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

November meeting minutes were reviewed and approved.

# III. Presentations/Discussion

### A. Cathy Borris-Hale, DC Health

Cathy Borris-Hale is the Nurse Specialist for Discipline and Practice for the Board of Nursing at DC Health. Ms. Borris Hale answered some questions that were forwarded to her in advance by the commission:

What is the process to become a certified home-health aide?

Ms. Borris-Hale: The first step is for participants to attend a home health aide training program listed on our website. We have a listing of all those programs that have been approved and participants must successfully complete the program. After completion of the program, participants must submit an online application. Nursing students who have completed the fundamentals of nursing may also apply. Part of the online application process involves uploading documents, for example: government ID, photo ID, and also pay the corresponding fee.

Once the application is received, we will conduct a criminal background check and review all their credentials. Once everything is verified and approved applicants will receive their certification online.

How is the need of multilingual home health aides handled?

Ms. Borris-Hale: We have a vendor called Credentia that works with our applicants for the testing and examination part of the process. The only other language the test is offered in at the moment is Spanish.

What is the process for home health aides to become certified if they're limited English proficiency?

Ms. Borris-Hale: Applicants must have a minimum of a fifth grade English level. If appropriate we may refer applicants for English lessons at schools like Carlos Rosario. This is particularly important because the applicants don't know what clients they may get assigned to.

To report concerns regarding home-health aides performance on the job, the first stop is to call their Home Health Aide agency. DC Health also takes complaints which are reviewed by the Board of Nursing and appropriate action is taken.

To contact Ms. Borris-Hale:

Cathy Borris-Hale, Nurse Specialist for Discipline & Practice, DC BON, cathy.borris-hale@dc.gov; 202-724-8691.

### B. Jasmine Bailey, PACE Program

The Program of AllInclusive Care for the Elderly (PACE) provides medical and social services to eligible elderly residents. A team of health care professionals provides PACE participants with coordinated care across both Medicare and Medicaid benefits. For most PACE participants, PACE services enable them to remain in the community rather than receive care in a nursing home.

PACE covers all Medicare- and Medicaid-covered care and services and other services that the PACE team decides are necessary to improve and maintain your health. This includes prescription drugs, as well as any other medically necessary care, like doctor or health care provider visits, transportation, home care, hospital visits, and even nursing home stays when necessary. The PACE program becomes your "one-stop shop" for all your health care services.

PACE provides all the care and services covered by Medicare and Medicaid if authorized by your health care team. If your health care team decides you need care and services that Medicare and Medicaid doesn't cover, PACE may still cover them.

At the moment, the program is bringing in an average of 8 participants/month from Wards 7 and 8.

# C. Charon P.W. Hines, Director, DACL Council

Updates provided by Director Hines:

- 1. Email access to the commissioners has been granted thanks to the collaboration between Director Hines, MOTA and OCTO. Email addresses and password access were provided.
- 2. DACL's Performance Oversight hearing is next Thursday, February 1 at 9:30am at the Wilson Building on Pennsylvania Avenue. Commissioner Bobo and Commissioner Matthews will be testifying.
- 3. Ms. Senior DC Pageant is accepting applications until the end of February.
- 4. Red, White & You is a Valentine Day celebration in partnership with DPR which will be held in February. The event will be hosted at two different DPR locations for convenience: Edgewood Recreation Center and Deanwood Recreation Center. The event will be from 11am-2pm.
- 5. The Gallery Place Chinatown taskforce has been launched by the mayor.
- 6. On Monday, January 22, the mayor announced the 2024 Marion Barry Summer Youth Employment Program also known as the MBSYEP. This is the 45<sup>th</sup> year of MBSYEP. This is a great opportunity for young adults, nieces, nephews, grandchildren, up to the age of 24.
- 7. Regarding sister-agency collaborations, Director Hines has been working with Director Bolling from the Department of For-Hire Vehicles (DFHV) for possible additional transportation programs both agencies can partner on to increase the access for transportation.
  - Director Hines has also been in communication with the Department of Healthcare Finance regarding the EDP waiver process and making sure families and applicants are provided with updates on their application.
  - Director Hines is also working with DC Housing Authority and exploring options for possible collaboration since we have a lot of our seniors live in DCHA properties. Director Hines also had an opportunity to speak with Director Jacson at DOEE about the LIHEAP program. Director Hines worked internally with our case management team to get the list of seniors that have called in requesting an update on their LIHEAP application and sent it over to Director Jackson.
  - WMATA has eliminated the fee to receive the Senior Smartrip card. Director Hines is working with them to have them come to our senior wellness sites to assist seniors with the application.
  - DC Health Dr. Bennett will have COVID tests distributed to senior wellness centers.

# IV. Ex-Officio Updates

### Marcus Coates, DPR

Marcus Coates is the Deputy Director of Recreation Services at DPR. Mr. Coates oversees all of the recreation centers, the aquatics facilities and programs that go into both the recreation and aquatics facilities. Under his purview is also the permits and registration division as well as the programs that go throughout our inventory. Marion Speight is the representative for senior services at DPR.

For senior programming please contact Marion Speight at marion.speight@dc.gov, 202-255-1369. Among the many different programs we have at DPR for our seniors include:

- Various levels of Aquatics programs for senior, specifically from learning how to swim level 1 to media, a media levels of level 2, learning to swim and then a more advanced level of swim, which is a Level 3 senior swim.
- Water aerobics.
- We have a partnership with University of District of Columbia and they have a fitness program called Body Wise Water Aerobics that they facilitate at several locations.
- Competitive swim team that senior specific.
- Senior tennis
- Computer training
- Pickleball
- Fall Prevention program that helps seniors maintain their mobility to reduce the risk of falls.

In addition to the diverse programming, DPR also has signature events like Senior Fest, Senior Games, Senior Spring City Tour, etc.

### David Quick, DCPL

Tax assistance will be happening again this year at DCPL. Tax assistance will be by appointment only. For more information please visit:

https://www.dclibrary.org/using-the-library/tax-preparation

As part of our Black History month programming we will have NPR journalist Ayesha Rascoe speak about her new book "HBCU Made: A Celebration of the Black College Experience."

# **Zachary Smith, DDOT**

Starting January 29, DDOT will start Phase II of the Clear Lanes project. This is for streets with red bus only lanes.

Enforcement of no driving, no standing, no parking, and our bus zones or bus only lanes during certain times will start. Starting next Monday, if you are traveling in those lanes during the restricted hours and they vary between the bus lanes, you may receive a ticket

### Chandra Goodman, DOES

American Job Center workshop can prepare seniors for interviews as well as assist them with their resumes to be a successful applicant for the Senior Community Service Employment Program (SCSEP), for more information please visit: <a href="https://ncba-aging.org/scsep/">https://ncba-aging.org/scsep/</a>

### Sheila Jones, DHS

The final date for demobilization and closure of PET-V sites is December 15, 2023. The agency is expecting all clients to be out of the sites on or before that date. Over the entire pandemic and the upcoming closure of the sites, DHS has found housing for over 1000 individual clients, most of whom were seniors. Many of them received housing vouchers, whether it is permanent supportive housing vouchers or emergency housing vouchers, or other different types of vouchers.

During this transition Bridge Housing was created for individuals that have housing vouchers but are waiting for a lease or inspection. They are in constant communication with their assigned housing provider and housing case manager. Individuals in the respite program which is for the frail and medically vulnerable individuals will not return to shelter. Unity Healthcare will be taking 20 of these individuals to 801 for respite care. Less than 40 people will be returning to shelters because individuals have indicated that is their choice and others have declined to engage in the housing process.

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# Gail Kohn, Age-Friendly DC

Please register for the upcoming final 2023-24 taskforce meeting by going to the Age-Friendly DC website. Jacqueline Gould from the Department of Healthcare

Finance will be present to speak more on the PACE program for all-inclusive care for the elderly and about the program money follows the person which is a very important program for people to be able to hire their relatives and friends to provide services to them if they need personal care needs.

V. Adjournment: 12:02 pm.



# D.C. Commission on Aging Meeting Minutes Wednesday, May 22, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce

### **DACL Staff Present**

Charon P.W. Hines (Director), Angela Richardson (Chief of Staff), Elaine Block (General Counsel), Estefani Legge (Staff Assistant)

### **Ex-Officio Members Present**

David Quick (DCPL), Sheila Jones (DHS), Tesha Coleman (DC Health), Zachary Smith (DDOT), Roland Nicholas (DFHV)

# **Members of the Public**

Heather Foote, Edgar Sheppard, Carolyn Matthews, Karen Zuckerstein, Frances Johnson, Reginald Watson, Maria Elena Anderson, Jeannette Mobley

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

January meeting minutes were reviewed and approved.

# III. Presentations/Discussion

# A. Charon P.W. Hines, Director, DACL

The DACL's budget for FY2024 increased by a total of \$3,090,500 This budget includes three significant enhancements approved by the Mayor:

- \$1,500,000 to support the Connector Card Program.
- \$1,000,000 to support the Safe at Home Program
- \$340,500 to support the iPad Program
  Additionally, the budget includes one key enhancements approved by the Council:
- \$250,000 to support a Dementia Care Navigator Program.

The DACL's budget for FY2025 increased by a total of \$1,159,000. This budget includes two significant enhancements proposed by the Mayor:

- \$450,000 to support a Dementia Care Navigator Program.
- \$350,000 for Senior Villages Services.

Additionally, the budget includes two key enhancements approved by the Council:

- \$112,999 for a Legal Counsel Hotline Attorney FTE.
- \$247,000 for the Connector Card Program.

Discussion: Senior Villages are non-profit organizations in neighborhoods across the city. They are not senior centers; the villages typically partner with other organizations. Think of senior villages as miniature-hubs of DACL. Some of their activities may include: social activities like book clubs, guest speakers, fitness and wellness activities. The fundamental concept of villages is neighbors-helping-neighbors, doing 1:1 assistance with technology, assembling things, etc.

#### Announcements:

- We have a new food vendor for Wards 1 and 2 seniors: Ocean Pro, started May 16<sup>th</sup>.
   DACL nutrition team has been on-site at our different dining sites onboarding our new food vendor.
- May is Older Americans Month, this year's theme is "Power by Connection"
- Senior Fest in partnership with DPR is at UDC at 10am Wednesday May 29<sup>th</sup>.
- June is Elder Abuse Awareness Month. Mayor Bowser's 13<sup>th</sup> Annual Senior Symposium will be Tuesday June 25 at Ballou Senior High School. This year's theme is "Empowerment through Awareness," focusing on elder abuse prevention and strategies to combat fraud and scams targeting seniors. OAG will be a partner for Senior Symposium this year.
- June 8<sup>th</sup> DACL will participate in the Capital Pride parade with a trolley. In 2025 World Pride will be hosted in DC.
- Miss Senior DC Pageant will be on Saturday June 15<sup>th</sup> at UDC. Ms. Senior America will be in attendance as a special guest.

# IV. Ex-Officio Updates

# David Quick, DCPL

Summer programming at the library is about to start. Discover Summer is for young people and adults. Please encourage nieces, nephews, grandkids, etc. to participate. There are prizes and activities all summer. DCPL is always looking for ways to connect library services with DACL and to increase the quality of those connections. Any feedback from seniors is welcome.

# **Zachary Smith, DDOT**

DDOT is hosting public meetings for various projects in the works. First public meeting in South Dakota Ave, where we are working on a safety project from Riggs Rd NE to Bladensburg Rd NE. Virtual meeting for this project will be May 20<sup>th</sup> and in-person meeting will be Saturday, June 1.

### Tesha Coleman, DC Health

The DC Brain Health 2024-28 Plan has been published and available on the DC Health website. Dementia ads are currently running on TV and on buses in the neighborhood. DC Health has an upcoming public hearing on June 12 for their preventative health block grant, partners and community members are welcome to share their feedback on DC Health's overall prevention plan.

### Chandra Goodman, DOES

DOES has the Senior Community Service Employment Program (SCSEP) and is currently looking for new participants and anyone who is actively looking for employment. DOES centers are available to assist with resume writing and job training needed to return to work.

### Sheila Jones, DHS

PET-V sites have completely shut down. DHS is working with the remaining 40 individuals at bridge housing locations to continue to make sure these individuals get housing, most of them have been granted vouchers and are currently in various stages of the DCH process. DHS is working to remove barriers to ensure that individuals who have vouchers or are expecting to receive them are getting housed and getting moved out of low barrier shelters.

Since PET-V sites closure, DHS has housed over 2000 individuals.

### Nicholas Roland, DFHV

Neighborhood Connect is being cut from the 2025 budget and no longer continue after the end of FY24.

DFHV will reach out to YellowCab regarding their card readers, and why they are not taking cards without chips.

To report complains, residents can submit a complaint to DFHV Complaints Department via their website <a href="https://dfhv.dc.gov/service/dfhv-complaints-and-compliments">https://dfhv.dc.gov/service/dfhv-complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints</a> and <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints</a> and <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints</a> and <a href="mailto:dfhv.complainst@dc.gov">dfhv.complainst@dc.gov</a> or by calling Call: (855) 484-4966 or (202) 645-7300 (Press 2 for Complaints).

# V. Adjournment: 12:03 pm.

# D.C. Commission on Aging Meeting Minutes Wednesday, June 26, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce, Karen Zuckerstein, Roxeanna Moreland, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard, Reginald Watson, Maria Elena Anderson

### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Outreach Specialist), Elaine Block (General Counsel)

### **Ex-Officio Members Present**

Roland Nicholas (DFHV), Donti McField (DOES), Zachary Smith (DDOT)

# **Members of the Public**

Carolyn Matthews

# I. Swearing Ceremony of New Commissioners – MOTA

Karen Zuckerstein, Roxeanna Moreland, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard, Reginald Watson, and Maria Elena Anderson were into the Commission on Aging by the Mayor's Office of Talents and Appointments.

# II. Call to Order

Chairperson Bobo called the meeting to order at 10:15 am. He began the meeting with a moment of silence.

# III. Review and Approval of Minutes

May meeting minutes were reviewed and approved.

# IV. Presentations/Discussion

# A. Office of the Attorney General (OAG)

OAG presents on their Mediation Program which tries to resolve consumer and tenant complaints without the need to go to court. This is a free program for District residents.
 OAG Mediation can try to help when the consumer/tenant is a DC Resident <u>or</u> the business/landlord is located or headquartered in the District. This is a voluntary service by both parties involved, meaning that the consumer and the business must choose to

engage. Some of the disputes the mediation program can help mediate are billing disputes, landlord/tenant issues, contract disputes, social media lockout, credit repair and scams. To submit a complaint, residents can the OAG Hotline, 202.442.9828, submit a Consumer Complaint Online at oag.dc.gov/consumer-protection or email at consumer.protection@dc.gov

### B. Charon P.W. Hines, Director, DACL

Discussion with Director Hines revolved around safety in residential buildings – senior buildings or building with a predominant senior population. Director Hines, offered to be the connection between those buildings where seniors are facing safety concerns and MPD, as well as continuing to be an advocate for the overall safety of seniors.

Director Hines, also invites the commissioners to take part in the Age-Friendly DC livability survey that will help inform the 2024-2028 Strategic Plan.

# V. <u>Ex-Officio Updates</u>

**Zachary Smith, DDOT**No updates provided.

**Donti McField, DOES**No updates provided.

Nicholas Roland, DFHV No updates.

V. Adjournment: 12:33 pm.

# D.C. Commission on Aging Meeting Minutes Thursday, September 26, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce, Karen Zuckerstein, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard

# **DACL Staff Present**

Angela Richardson (Chief of Staff), Estefani Legge (Outreach Specialist),

### **Ex-Officio Members Present**

Zachary Smith (DDOT), David Quick (DCPL), Sheila Jones (DHS), Jenna Nguyen (OP)

### **Members of the Public**

Carolyn Matthews

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:15 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

June meeting minutes were reviewed and approved.

### III. Presentations/Discussion

# A. Angela Richardson, Chief of Staff, DACL

The 7<sup>th</sup> Annual Brain Games happened Wednesday, September 25 at the MLK library. It was the most attended Brain Games that DACL has hosted to-date, we had about 90 seniors in attendance. We had teams from almost every ward. Team Cerebral, from Ward 6, based off Hayes Senior Wellness Center were this year's champions. Second place was Ward 8, Congress Heights, and 3<sup>rd</sup> place was Ward 1 "Silver Stunners." Also, this month we had our 38<sup>th</sup> Annual Centenarian Salute, where we honored over 55 seniors over the age of 100 in the District of Columbia, about 20 of those attended the event in-person.

The agency is wrapping up the FY2024 fiscal year and getting ready to launch FY25, the Villages received an increase of \$350K from the mayor, we are also launching the Dementia Navigators Program which will go to IONA Senior Services, Sibley Senior Association and Geneveive & Johnson Senior Daycare, combined they are receiving

\$450,000 to operate the Navigator Program for our seniors who are experiencing Alzheimer's disease and related dementias.

Also, for FY25, DACL received an additional \$750,000 for the Connector Card Program. The week of September 29<sup>th</sup>, Ms. Senior DC Janet Corbitt, will be traveling to Atlantic City to represent the District of Columbia in the Ms. Senior America Pageant.

Beginning October 1<sup>st</sup>, East River Family Strengthening Collaborative will be the Ward 1 Lead Agency and IONA will be the new Ward 4 Lead Agency. IONA will now service wards 2, 3, and 4.

Our Grantee Kick-Off is happening October 23<sup>rd</sup>, where all grantees come together, and we provide any technical assistance they may need.

If the Commission has suggestions in regard to locations for future congregate dining sites please direct them to us. Congregate dining sites must have a minimum of 25 senior participants.

An issue of concern that was brought up by Ms. Matthews is drug addiction among the senior population. There was a recommendation made that all directors of senior wellness centers should receive the training provided by FEMS which also involves training on the usage of NARCAN for any potential overdoses on-site.

The issue of drug-dealing on senior sites is constantly flagged to Chief of Police, Pamela Smith.

# B. Jenna Nguyen, OP

Jenna presented an oversight of her upcoming presentation at the Commission's October meeting. Jenna explains that all data to be presented is extracted from the U.S. Census data.

# C. John Fanning, DC Council

With budget season coming up, it is a good time to have a conversation in the aging in place community about budget priorities, particularly what the Commission wants to see funded. With the discontinuation of the Circulator, it's possible that we might need more funding for the Connector Card Program.

Creating a Public Safety Task Force for senior buildings with the Chief of Police to share information is a great idea.

The Commission would like to see more Engagement Forums with DOB to discuss building code violations at senior facilities. The Council is willing to support this initiative.

### D. Sheila Jones, DHS

No major updates. DHS continues to work veraciously to place participants from the PEP-V program into permanent supportive housing. There 10 individuals remaining that need housing placements to prevent them from going back to shelter.

# IV. Ex-Officio Updates

# David Quick, DCPL

Early voting will take place at some library locations, including the MLK Library. Begging of November DCPL will host a travelling exhibition from the Smithsonian about the Green Book, it's one of their rotating exhibitions that go around the country to different locations. The exhibit will be located on the main floor at the MLK library starting in November.

# **Zachary Smith, DDOT**

Open Streets on Saturday, Oct. 5 <a href="https://openstreets.dc.gov/">https://openstreets.dc.gov/</a>
DDOT is winding down the DC Circulator program.

V. Adjournment: 11:45 pm.

# D.C. Commission on Aging Wednesday, October 25, 2023 10:00 a.m.

# **AGENDA**

I.	Call to Order
II.	Review and Approval of Minutes Commissioners
III.	Presentations
	a) Thelma Burless, Director – Genevieve N. Johnson Senior Day Care Program
	b) Jamal Holtz, Special Assistant – OCTO
	c) Congress Heights Wellness Center Advisory Board
IV.	Ex-Officio Updates
V.	COA Ward and Committee Reports
VI.	New Business
VII.	Public Comment
VIII.	Announcements

IX.

Adjournment

# D.C. Commission on Aging Wednesday, November 29, 2023 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Presentations	
	a) Angela Richardson – DACL	
IV.	Ex-Officio Updates	
V.	COA Ward and Committee Reports	
VI.	New Business	
VII.	Public Comment	
VIII.	Announcements	

Adjournment

IX.

# **D.C.** Commission on Aging Wednesday, January 24, 2024 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Presentations <ul> <li>a) Charon P.W. Hines – Director, DACL</li> <li>b) Cathy Borris-Hales – DC Health</li> <li>c) Edenbridge – PACE Program</li> <li>d) DPR – Marcus Coates</li> </ul>	
IV.	Ex-Officio Updates	

- V. COA Ward and Committee Reports
- VI. **New Business**
- VII. **Public Comment**
- VIII. Announcements
- Adjournment IX.

# D.C. Commission on Aging Wednesday, May 22, 2024 10:00 a.m.

# **AGENDA**

II. Review and Approval of Minutes

Commissioners

- III. Agency Updates/Announcements
  - a) Charon P.W. Hines Director, DACL
  - b) FY25 Budget Discussion Chief Operating Officer, DACL
- IV. Ex-Officio Updates/Presentations
- V. COA Ward and Committee Reports
- VI. Adjournment

# D.C. Commission on Aging Wednesday, June 26, 2024 10:00 a.m.

# **AGENDA**

- I. Swearing In Ceremony Mayor's Office of Talents & Appointments (MOTA)
- II. Call to Order
- III. Review and Approval of Minutes

Commissioners

- IV. Presentation: Office of the Attorney General (OAG)
- V. Agency Updates/Announcements
  - a) Charon P.W. Hines Director, DACL
- VI. Ex-Officio Updates/Presentations
- VII. COA Ward and Committee Reports
- VIII. Adjournment

# D.C. Commission on Aging Thursday, September 26, 2024 10:00 a.m.

# **AGENDA**

I.	Call to Order	
II.	Review and Approval of Minutes	Commissioners
III.	Agency Updates/Announcements	
	a) Charon P.W. Hines – Director, DACL	
IV.	Ex-Officio Updates	

COA Ward and Committee Reports

Adjournment

V.

VI.

# D.C. Commission on Aging Meeting Minutes Wednesday October 25, 2023 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Carolyn Matthews, Maria Wilson, Hattie Pierce

### **DACL Staff Present**

Angela Richardson (Interim Chief of Staff), Regat Hagos (Interim Chief Operating Officer), Mark Bjorge (Community Outreach Specialist)

### **Ex-Officio Members Present**

David Quick (DCPL), Zachary Smith (DDOT), Mary Terrell (DOES)

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am.

# II. Review and Approval of Minutes

Meeting minutes are pending approval because there isn't a full quorum.

# **III.** Presentations

# A. Charon P.W. Hines, Director, DACL

Miss Senior America Pageant happened last week in Atlantic City at the Tropicana. Our local queen from DC Cerise Turner was present to compete. Cerise did an excellent job representing the District of Columbia, although she did not place, she received favorable feedback from the judges. A new representative will be sent to the national pageant next year. The new Miss Senior DC will be selected in June, District residents 60+ are able to compete for the crown. Once the flyer is ready it will be shared with the commissioners to help with the promotion. Members from our new lead agency Genevieve and Johnson are present and bring a lot of energy and excitement as a new lead agency this fiscal year.

The lead agencies for FY24 are as follow:

- Ward 1: East River Family Strengthening Collaborative (ERFSC)
- Ward 2 & 3: Iona Senior Services
- Ward 4: Genevieve N. Johnson Senior Day Care Program (GNJ)
- Ward 5 & 6: Seabury Resources for Aging
- Ward 7 & 8: East River Family Strengthening Collaborative (ERFSC)

Right now, DACL has a Request for Proposal out that closes Oct 31<sup>st</sup>. The agency has received one-time funding from the council for ADRD Alzheimer, dementia and related diseases and we have received lots of interest from organizations that do this valuable and critical work. DACL should have an update regarding this funding by the next meeting in November or December. We have new staff who have joined our IR&A, Community Transition (CTT) teams. We have Melanie Johnson as our new Chief Programs Officer, Melanie has a strong background in healthcare administration. Angela Richardson has officially been confirmed as the agency's new Chief of Staff.

# B. Thelma Burless, Director, Genevieve and Johnson Senior Daycare Center

Ms. Burless has been the director of G&J for approximately 5 years. It has been an exciting experience. Prior to Ms. Burless, Ms. Virginia Johnson served in that role for about 25 years until her retirement. Ms. Burless is joined by her executive assistant, a nutritionist and a social worker. Genevieve and Johnson has been around for 41 years. For 41 years they have been a senior center in Ward 4 and the only senior center who has a dual program that engages both well-seniors and those who suffer from memory loss. Genevieve and Johson offers recreation and socialization, case management, counseling, and nutrition programs to seniors. G&J also offers 4 hours of geriatric day-care, allowing caregivers some rest. Now as a new lead agency G&J will be able to expand their programming to other Ward 4 dining services. G&J is located at 4817 Blagdon Ave NW. Zion Community Enterprise oversees G&J programming. More information regarding G&J can be found by visiting their website at https://gnjseniordaycare.com/.

To become a member of G&J participants must be 60+ and a DC resident. For more information G&J can be reached at 202-723-8537. As a lead agency, G&J will oversee First Baptist Senior Center, Hattie Holmes, Lamond, Fort Stevens, Colony House and Karen House. G&J nutritionist will be overseeing the nutrition education in these centers as well as providing nutrition counseling 101 as well as aiding in the distribution of the nutritional program, Ensure.

# C. Ward 8 Advisory Committee

Angeline McAllister, representing Congress Heights Senior Wellness Center as the Chair of their Advisory Board. The Advisory Board is concerned because the Deaf and Hard-of-Hearing Program is coming to their center, not to be integrated but as a stand-alone program. This is a decision that was made without considering the impact that it would have on the Congress Heights Senior Center. Currently the center has approximately 600 members, not all of them come out daily, but a significant number of them do to enjoy their programming. The concern is in regard to the space that will be taken to accommodate the new Deaf and Hard-of-Hearing Program. The center is also trying to institute a virtual exercise program, which they just got an expansion for after years of advocating for and for it. With the proposed relocation of the Deaf

and Hard-of-Hearing Program the center feels like this newly gained space is being taken away and it will shift the dynamic of all their thriving programs they currently have. The committee's ask is to reconsider the location of the program to be integrated and not as a stand-alone program as it will impact their current programming at the center.

Another concern is that the front door at the center has been broken since June. There are safety and accessibility concerns as the door does not work for people on wheelchairs.

# IV. <u>Ex-Officio Updates</u>

#### Adrian Sutton – OCTO

OCTO is the tech agency of the government. Adrian Sutton is the Digital Inclusion Coordinator and travels around senior centers to teach seniors how to be millennials with smart devices. Since 2020 the program has expanded to include residents with disabilities, returning citizens from jail and any working-class resident who may not have digital skills. Jamal joins Adrian Sutton from OCTO, Jamal helps Link Strategies. Link Strategies is a social impact community group. Link Strategies received funds during COVID to rethink broadband in DC, how we can make infrastructure changes to get more communities free or low-cost internet. In order to accomplish this goal, Link Strategies has developed a survey to get feedback on ways to expand internet for DC residents. When you look across the District of Columbia, where you see the gaps with people with the least number of households with internet, they are mainly located in wards 5, 7 and 8. How do we close the digital divide in the District of Columbia? DC has allocated 100 million dollars to implement a digital equity plan.

Commissioners share feedback.

OCTO is trying to provide ongoing tech support for inter-ready devices like tables and smartphones. Jamal encourages commissioners to complete online or paper surveys and to attend their future listening sessions. They can be contacted at <a href="mailto:digitalequity@dc.gov">digitalequity@dc.gov</a>.

# David Quick, DCPL

DCPL provides services at all 26 locations, some of the upcoming events at the library include, Banned Books Scavenger Hunt which will highlight books that are being challenged as a society, Art All Night.

The library's Adult Learning Department has our computer training lab where they're doing a lot of tech and computer related courses that go all the way up to kind of higher level things like learning Google Suite or Microsoft Office, but also have basic computing focus classes that can be things like Techie Tuesdays where you come in with a device and just get a little bit of assistance if you're from folks who want to feel more comfortable using their iPhone or their Android as well as a class called Computer Comfort.

# Sheila Jones, Department of Human Services

The Pandemic Emergency Program for Medically Vulnerable Individuals (PEP-V), the pandemic emergency program for medically vulnerable individuals, is coming to an end. The last site Skyline at 10 I St SW is destined to close no later than December 1. 2023. Individuals who are currently still on the site, approximately 155 are being issued rapid re-housing subsidies or permanent supportive housing vouchers, so they're guaranteed to have a place to move to. The department is working to have individuals who require a high level of care move into assisted living placements or senior living apartments. The goal is for individuals not to return to shelter unless they agree to do so.

# Mary Terrell, DOES

Mary Terrell shares that The National Telecommunications and Information Administration has money to help minority communities who have no access to broadband. Taniesha Pierce provides a brief job opportunity relevant to seniors. The Senior Employment Program is trying to see how they can expand the program to all wards and senior communities.

# **Zachary Smith, DDOT**

DDOT have upcoming meetings about their bus priority program. Bus priority program is the red painted streets on the side of the road to allow buses more quickly, they are essentially bus-only lanes. No cars can travel during specified times, usually during peak-hours. One of the meeting is this afternoon and the next one is happening virtually November 29<sup>th</sup> at 6PM for Florida Ave NW and NE. Both of these are in the planning stages, so no final design has been done. Also Georgia Ave we have a bus priority meeting at the Bernice Fontenau Senior Wellness Center next Friday, November 3rd, and that'll be in person from 11:00 AM to 12:00 PM.

# V. Adjournment: 12:00 pm

# D.C. Commission on Aging Meeting Minutes Wednesday November 29, 2023 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Maria Wilson, Carolyn Matthews, Mary Taylor, Barbara Lee

### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Staff Assistant)

### **Ex-Officio Members Present**

Chandra Goodman (DOES), David Quick (DCPL), Danilo Pelletiere (DHCD), Mary Terrell (DOES), Sheila Jones (DHS)

# **Members of the Public**

Heather Foote, Edgar Sheppard

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

October meeting minutes were reviewed and approved.

# III. Presentations/Discussion

# A. Charon P.W. Hines, Director, DACL

Chairman Bobo discusses with Director Hines that when they were appointed to the commission, they received emails but have not need able to access them. Director Hines will look into getting them access to it. Director will work with the Mayor's Office of Talents and Appointments and OCTO to get this resolved.

Chairman Bobo is also advocating to have more case managers, and have a case manager come to the senior wellness centers to assist seniors with their needs, maybe 1 day a week for about 4 hours like they have in Congress Heights. Director Hines will explore the availability of our current case managers to see if this is feasible at the moment to develop a model/pilot with the team to have "Case Manager Hours" at senior wellness centers.

Announcements from Director Hines:

- DACL is deep into FY2025 budget formulations. The team at DACL has been
  working diligently in making sure we remain equitable in all of our programs and
  services to keep them running. At the moment we are not anticipating any
  shortages in programs and services and expect to maintain the services we
  currently have.
- DACL is currently exploring ways to expand collaboration with ACL, our federal government partners through available grant opportunities that may be relevant to our programs and services in our agency.
- Director Hines has upcoming meetings with other sister agencies' directors to further look and explore ways to partner and collaborate. We want to find ways to educate our seniors on the different programs and services offered through other sister government agencies that they have access to.
- On Monday we have an event called "Pass The Sash," where Seabury is passing the administration of Ms. Senior DC to East River. Women who are 60+ years old and want to talk about their philosophy of life are encouraged to apply to the Ms. Senior DC Pageant which has typically been held in June at UDC, admission tickets have been about \$20. The event is recorded by the DC Office of Cable Television, Film, Music and Entertainment and shown a few weeks later.
- The 25<sup>th</sup> Mayor Bowser's Senior Holiday Celebration is Wednesday December 13<sup>th</sup> at The Armory. Cameo Club will have a table at the event to meet the new pageant's administrators.
- A new senior leader has been hired as the Chief Operating Officer: Regat Hagos
  who has served as an interim in the position for the past few months as well as the
  Resource Allocation Officer.
- As part of the National Caregivers Month, which is the month of November, Director Hines will be attending the Genevieve and Johnson's, our Ward 4 Lead Agency caregiver's lounge which they have every other Wednesday from 5pm to 7pm.
- Cameo Club will continue meeting at Model Cities. When contestants come for the information session, when they are selected, orientation, those meetings will happen at East River.

Director Hines will work with DOEE regarding the LIHEAP Program to find a way seniors can stay informed and receive updates on their LIHEAP applications. Director Hines will also propose the idea of having a LIHEAP representative on certain days/hours at Senior Wellness Centers to inform and help seniors with the application.

Director Hines will talk with DC Health about getting COVID tests for distribution at senior wellness centers.

Heather Foote suggests that agencies should consolidate transportation information available to seniors. These agencies include WMATA, DACL, DFHV, DDOT. Heather Foote has developed a sheet for seniors to know to which agency to go for the different programs offered but it continues to be very confusing for seniors to navigate. These agencies should collaborate with one another to streamline information regarding their transportation programs available to seniors. Another challenge is that even though a lot of money is put into the Connector Card, seniors have difficulty using it because it's not intuitive.

# B. Gail Kohn, Age-Friedly DC

Age-Friendly DC differentiates from DACL that it is concerned and focused on lifelong aging, including those individuals in their younger years who will be a future older adults. DACL exclusively serves those seniors who are 60+ years of age and those with disabilities. We are in the final process of producing a 5-year report. One of the 14 domains in the report is about caregiving. Caregiving is about unpaid caregivers, relatives or friends of the people they are helping. Age-Friendly DC works with the Caregiver Association run by Home Care Partners. The association can provide respite for people who are unpaid caregivers. Age-Friendly worked to get people who were in public housing trained as caregiver and it was done through agencies that are training caregivers. That program produced a small number of caregivers of people who were interested in becoming caregivers. That number then got even smaller because in order to become a caregiver, participants had to be able to read and calculate on an eighth-grade level. About 20 people became certified over the last 5-years since Age-Friendly DC began working on this program. The people that went through the program are working as caregivers through Home Care Partners who were involved in the training and certification of these individuals. The licensing issue brough up by the commission, arises from people having difficulty getting certified because DC Health has been facing challenges with their contractor.

# C. Aimellia Siemson, DC Council

The pilot program that allows for a property tax monthly payment plan will be reintroduced to the council this week. The bill will establish a pilot program at the Office of Tax and Revenue (OTR), for property taxes that are not mortgaged, especially benefiting seniors that have been in their property for so long, and are now on a fixed income, this will allow them to enroll in the program for monthly billing instead of semi-annual billing, allowing them to budged better for the expense. In addition the Council introduced the public sector workers comp bill on Monday.

# IV. Ex-Officio Updates

# David Quick, DCPL

DCPL is having their annual DC Reads Program which is 1 city, 1 book, where the library tries to get the whole District reading one book. This year it will be three different books, written by local DC female authors. Discussion will happen through online book clubs and one big author talk in February.

Rapid COVID tests are being distributed at DCPL again.

# Chandra Goodman, DOES

DOES has the Senior Community Service Employment Program (SCSEP) and is currently looking for new participants and anyone who is actively looking for employment. DOES centers are available to assist with resume writing and job training needed to return to work.

### Sheila Jones, DHS

The final date for demobilization and closure of PET-V sites is December 15, 2023. The agency is expecting all clients to be out of the sites on or before that date. Over the entire pandemic and the upcoming closure of the sites, DHS has found housing for over 1000 individual clients, most of whom were seniors. Many of them received housing vouchers, whether it is permanent supportive housing vouchers or emergency housing vouchers, or other different types of vouchers.

During this transition Bridge Housing was created for individuals that have housing vouchers but are waiting for a lease or inspection. They are in constant communication with their assigned housing provider and housing case manager. Individuals in the respite program which is for the frail and medically vulnerable individuals will not return to shelter. Unity Healthcare will be taking 20 of these individuals to 801 for respite care. Less than 40 people will be returning to shelters because individuals have indicated that is their choice and others have declined to engage in the housing process.

# Mary Terrell, DOES

The Public Adjusters are people who stand between ensurer and ensured, they are a wonderful resource for resolving claims with insurance companies. They are paid by contractors, not directly by the individual seeking their service. Public Adjuster: Wayne Harris, (301) 684 0540.

There is a thriving apprenticeship program at DOES across many sectors.

The entrepreneurship program in the District is thriving and there are funds available for people who want to go into entrepreneurship and want to launch some kind of small or large business project. Currently the population involved in entrepreneurship are people within the 50 and up. These are people with experience, expertise and potential funding.

# Danilo Pelletiere, DHCD

The Heirs Program is up and running. The program allows families that have had someone pass away, be able to resolve the issues around their family's home that would benefit the family of the deceased. This is also a resource for seniors thinking about what will happen with their own home.

The Home-Owners Assistance Program is a federal program started during COVID and has helped 1,133 households with \$24.2 million, and the average assistance has been \$21,413. That's \$19 million in mortgage payments, \$3.1 million in housing association dues payments, \$1.2 million in insurance and taxes, and \$849,000 in utilities and Internet charges. For more information about the HAF program individuals can call (202) 442-7200, to contact Danilo: danilo.pelletiere@dc.gov.

# V. Adjournment: 12:02 pm.

# D.C. Commission on Aging Meeting Minutes Wednesday January 24, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Maria Wilson, Carolyn Matthews, Mary Taylor, Barbara Lee

### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Staff Assistant)

### **Ex-Officio Members Present**

Chandra Goodman (DOES), David Quick (DCPL), Danilo Pelletiere (DHCD), Mary Terrell (DOES), Sheila Jones (DHS)

# **Members of the Public**

Heather Foote, Edgar Sheppard

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

November meeting minutes were reviewed and approved.

# III. Presentations/Discussion

### A. Cathy Borris-Hale, DC Health

Cathy Borris-Hale is the Nurse Specialist for Discipline and Practice for the Board of Nursing at DC Health. Ms. Borris Hale answered some questions that were forwarded to her in advance by the commission:

What is the process to become a certified home-health aide?

Ms. Borris-Hale: The first step is for participants to attend a home health aide training program listed on our website. We have a listing of all those programs that have been approved and participants must successfully complete the program. After completion of the program, participants must submit an online application. Nursing students who have completed the fundamentals of nursing may also apply. Part of the online application process involves uploading documents, for example: government ID, photo ID, and also pay the corresponding fee.

Once the application is received, we will conduct a criminal background check and review all their credentials. Once everything is verified and approved applicants will receive their certification online.

How is the need of multilingual home health aides handled?

Ms. Borris-Hale: We have a vendor called Credentia that works with our applicants for the testing and examination part of the process. The only other language the test is offered in at the moment is Spanish.

What is the process for home health aides to become certified if they're limited English proficiency?

Ms. Borris-Hale: Applicants must have a minimum of a fifth grade English level. If appropriate we may refer applicants for English lessons at schools like Carlos Rosario. This is particularly important because the applicants don't know what clients they may get assigned to.

To report concerns regarding home-health aides performance on the job, the first stop is to call their Home Health Aide agency. DC Health also takes complaints which are reviewed by the Board of Nursing and appropriate action is taken.

To contact Ms. Borris-Hale:

Cathy Borris-Hale, Nurse Specialist for Discipline & Practice, DC BON, cathy.borris-hale@dc.gov; 202-724-8691.

### B. Jasmine Bailey, PACE Program

The Program of AllInclusive Care for the Elderly (PACE) provides medical and social services to eligible elderly residents. A team of health care professionals provides PACE participants with coordinated care across both Medicare and Medicaid benefits. For most PACE participants, PACE services enable them to remain in the community rather than receive care in a nursing home.

PACE covers all Medicare- and Medicaid-covered care and services and other services that the PACE team decides are necessary to improve and maintain your health. This includes prescription drugs, as well as any other medically necessary care, like doctor or health care provider visits, transportation, home care, hospital visits, and even nursing home stays when necessary. The PACE program becomes your "one-stop shop" for all your health care services.

PACE provides all the care and services covered by Medicare and Medicaid if authorized by your health care team. If your health care team decides you need care and services that Medicare and Medicaid doesn't cover, PACE may still cover them.

At the moment, the program is bringing in an average of 8 participants/month from Wards 7 and 8.

# C. Charon P.W. Hines, Director, DACL Council

Updates provided by Director Hines:

- 1. Email access to the commissioners has been granted thanks to the collaboration between Director Hines, MOTA and OCTO. Email addresses and password access were provided.
- 2. DACL's Performance Oversight hearing is next Thursday, February 1 at 9:30am at the Wilson Building on Pennsylvania Avenue. Commissioner Bobo and Commissioner Matthews will be testifying.
- 3. Ms. Senior DC Pageant is accepting applications until the end of February.
- 4. Red, White & You is a Valentine Day celebration in partnership with DPR which will be held in February. The event will be hosted at two different DPR locations for convenience: Edgewood Recreation Center and Deanwood Recreation Center. The event will be from 11am-2pm.
- 5. The Gallery Place Chinatown taskforce has been launched by the mayor.
- 6. On Monday, January 22, the mayor announced the 2024 Marion Barry Summer Youth Employment Program also known as the MBSYEP. This is the 45<sup>th</sup> year of MBSYEP. This is a great opportunity for young adults, nieces, nephews, grandchildren, up to the age of 24.
- 7. Regarding sister-agency collaborations, Director Hines has been working with Director Bolling from the Department of For-Hire Vehicles (DFHV) for possible additional transportation programs both agencies can partner on to increase the access for transportation.
  - Director Hines has also been in communication with the Department of Healthcare Finance regarding the EDP waiver process and making sure families and applicants are provided with updates on their application.
  - Director Hines is also working with DC Housing Authority and exploring options for possible collaboration since we have a lot of our seniors live in DCHA properties. Director Hines also had an opportunity to speak with Director Jacson at DOEE about the LIHEAP program. Director Hines worked internally with our case management team to get the list of seniors that have called in requesting an update on their LIHEAP application and sent it over to Director Jackson.
  - WMATA has eliminated the fee to receive the Senior Smartrip card. Director Hines is working with them to have them come to our senior wellness sites to assist seniors with the application.
  - DC Health Dr. Bennett will have COVID tests distributed to senior wellness centers.

# IV. Ex-Officio Updates

# Marcus Coates, DPR

Marcus Coates is the Deputy Director of Recreation Services at DPR. Mr. Coates oversees all of the recreation centers, the aquatics facilities and programs that go into both the recreation and aquatics facilities. Under his purview is also the permits and registration division as well as the programs that go throughout our inventory. Marion Speight is the representative for senior services at DPR.

For senior programming please contact Marion Speight at marion.speight@dc.gov, 202-255-1369. Among the many different programs we have at DPR for our seniors include:

- Various levels of Aquatics programs for senior, specifically from learning how to swim level 1 to media, a media levels of level 2, learning to swim and then a more advanced level of swim, which is a Level 3 senior swim.
- Water aerobics.
- We have a partnership with University of District of Columbia and they have a fitness program called Body Wise Water Aerobics that they facilitate at several locations.
- Competitive swim team that senior specific.
- Senior tennis
- Computer training
- Pickleball
- Fall Prevention program that helps seniors maintain their mobility to reduce the risk of falls.

In addition to the diverse programming, DPR also has signature events like Senior Fest, Senior Games, Senior Spring City Tour, etc.

### David Quick, DCPL

Tax assistance will be happening again this year at DCPL. Tax assistance will be by appointment only. For more information please visit:

https://www.dclibrary.org/using-the-library/tax-preparation

As part of our Black History month programming we will have NPR journalist Ayesha Rascoe speak about her new book "HBCU Made: A Celebration of the Black College Experience."

# **Zachary Smith, DDOT**

Starting January 29, DDOT will start Phase II of the Clear Lanes project. This is for streets with red bus only lanes.

Enforcement of no driving, no standing, no parking, and our bus zones or bus only lanes during certain times will start. Starting next Monday, if you are traveling in those lanes during the restricted hours and they vary between the bus lanes, you may receive a ticket

### Chandra Goodman, DOES

American Job Center workshop can prepare seniors for interviews as well as assist them with their resumes to be a successful applicant for the Senior Community Service Employment Program (SCSEP), for more information please visit: <a href="https://ncba-aging.org/scsep/">https://ncba-aging.org/scsep/</a>

### Sheila Jones, DHS

The final date for demobilization and closure of PET-V sites is December 15, 2023. The agency is expecting all clients to be out of the sites on or before that date. Over the entire pandemic and the upcoming closure of the sites, DHS has found housing for over 1000 individual clients, most of whom were seniors. Many of them received housing vouchers, whether it is permanent supportive housing vouchers or emergency housing vouchers, or other different types of vouchers.

During this transition Bridge Housing was created for individuals that have housing vouchers but are waiting for a lease or inspection. They are in constant communication with their assigned housing provider and housing case manager. Individuals in the respite program which is for the frail and medically vulnerable individuals will not return to shelter. Unity Healthcare will be taking 20 of these individuals to 801 for respite care. Less than 40 people will be returning to shelters because individuals have indicated that is their choice and others have declined to engage in the housing process.

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# Gail Kohn, Age-Friendly DC

Please register for the upcoming final 2023-24 taskforce meeting by going to the Age-Friendly DC website. Jacqueline Gould from the Department of Healthcare

Finance will be present to speak more on the PACE program for all-inclusive care for the elderly and about the program money follows the person which is a very important program for people to be able to hire their relatives and friends to provide services to them if they need personal care needs.

V. Adjournment: 12:02 pm.



# D.C. Commission on Aging Meeting Minutes Wednesday, May 22, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce

### **DACL Staff Present**

Charon P.W. Hines (Director), Angela Richardson (Chief of Staff), Elaine Block (General Counsel), Estefani Legge (Staff Assistant)

### **Ex-Officio Members Present**

David Quick (DCPL), Sheila Jones (DHS), Tesha Coleman (DC Health), Zachary Smith (DDOT), Roland Nicholas (DFHV)

# **Members of the Public**

Heather Foote, Edgar Sheppard, Carolyn Matthews, Karen Zuckerstein, Frances Johnson, Reginald Watson, Maria Elena Anderson, Jeannette Mobley

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:07 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

January meeting minutes were reviewed and approved.

# III. Presentations/Discussion

# A. Charon P.W. Hines, Director, DACL

The DACL's budget for FY2024 increased by a total of \$3,090,500 This budget includes three significant enhancements approved by the Mayor:

- \$1,500,000 to support the Connector Card Program.
- \$1,000,000 to support the Safe at Home Program
- \$340,500 to support the iPad Program
  Additionally, the budget includes one key enhancements approved by the Council:
- \$250,000 to support a Dementia Care Navigator Program.

The DACL's budget for FY2025 increased by a total of \$1,159,000. This budget includes two significant enhancements proposed by the Mayor:

- \$450,000 to support a Dementia Care Navigator Program.
- \$350,000 for Senior Villages Services.

Additionally, the budget includes two key enhancements approved by the Council:

- \$112,999 for a Legal Counsel Hotline Attorney FTE.
- \$247,000 for the Connector Card Program.

Discussion: Senior Villages are non-profit organizations in neighborhoods across the city. They are not senior centers; the villages typically partner with other organizations. Think of senior villages as miniature-hubs of DACL. Some of their activities may include: social activities like book clubs, guest speakers, fitness and wellness activities. The fundamental concept of villages is neighbors-helping-neighbors, doing 1:1 assistance with technology, assembling things, etc.

#### Announcements:

- We have a new food vendor for Wards 1 and 2 seniors: Ocean Pro, started May 16<sup>th</sup>.
   DACL nutrition team has been on-site at our different dining sites onboarding our new food vendor.
- May is Older Americans Month, this year's theme is "Power by Connection"
- Senior Fest in partnership with DPR is at UDC at 10am Wednesday May 29<sup>th</sup>.
- June is Elder Abuse Awareness Month. Mayor Bowser's 13<sup>th</sup> Annual Senior Symposium will be Tuesday June 25 at Ballou Senior High School. This year's theme is "Empowerment through Awareness," focusing on elder abuse prevention and strategies to combat fraud and scams targeting seniors. OAG will be a partner for Senior Symposium this year.
- June 8<sup>th</sup> DACL will participate in the Capital Pride parade with a trolley. In 2025 World Pride will be hosted in DC.
- Miss Senior DC Pageant will be on Saturday June 15<sup>th</sup> at UDC. Ms. Senior America will be in attendance as a special guest.

# IV. Ex-Officio Updates

# David Quick, DCPL

Summer programming at the library is about to start. Discover Summer is for young people and adults. Please encourage nieces, nephews, grandkids, etc. to participate. There are prizes and activities all summer. DCPL is always looking for ways to connect library services with DACL and to increase the quality of those connections. Any feedback from seniors is welcome.

# **Zachary Smith, DDOT**

DDOT is hosting public meetings for various projects in the works. First public meeting in South Dakota Ave, where we are working on a safety project from Riggs Rd NE to Bladensburg Rd NE. Virtual meeting for this project will be May 20<sup>th</sup> and in-person meeting will be Saturday, June 1.

### Tesha Coleman, DC Health

The DC Brain Health 2024-28 Plan has been published and available on the DC Health website. Dementia ads are currently running on TV and on buses in the neighborhood. DC Health has an upcoming public hearing on June 12 for their preventative health block grant, partners and community members are welcome to share their feedback on DC Health's overall prevention plan.

#### Chandra Goodman, DOES

DOES has the Senior Community Service Employment Program (SCSEP) and is currently looking for new participants and anyone who is actively looking for employment. DOES centers are available to assist with resume writing and job training needed to return to work.

### Sheila Jones, DHS

PET-V sites have completely shut down. DHS is working with the remaining 40 individuals at bridge housing locations to continue to make sure these individuals get housing, most of them have been granted vouchers and are currently in various stages of the DCH process. DHS is working to remove barriers to ensure that individuals who have vouchers or are expecting to receive them are getting housed and getting moved out of low barrier shelters.

Since PET-V sites closure, DHS has housed over 2000 individuals.

#### Nicholas Roland, DFHV

Neighborhood Connect is being cut from the 2025 budget and no longer continue after the end of FY24.

DFHV will reach out to YellowCab regarding their card readers, and why they are not taking cards without chips.

To report complains, residents can submit a complaint to DFHV Complaints Department via their website <a href="https://dfhv.dc.gov/service/dfhv-complaints-and-compliments">https://dfhv.dc.gov/service/dfhv-complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints-and-compliments</a>, by emailing <a href="mailto:dfhv.complainst@dc.gov">dfhv.complaints</a> and <a href="mailto:dfhv.complainst@dc.gov">dfhv.complainst@dc.gov</a> or by calling Call: (855) 484-4966 or (202) 645-7300 (Press 2 for Complaints).

# V. Adjournment: 12:03 pm.

# D.C. Commission on Aging Meeting Minutes Wednesday, June 26, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce, Karen Zuckerstein, Roxeanna Moreland, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard, Reginald Watson, Maria Elena Anderson

### **DACL Staff Present**

Charon P.W. Hines (Director), Estefani Legge (Outreach Specialist), Elaine Block (General Counsel)

### **Ex-Officio Members Present**

Roland Nicholas (DFHV), Donti McField (DOES), Zachary Smith (DDOT)

# **Members of the Public**

Carolyn Matthews

# I. Swearing Ceremony of New Commissioners – MOTA

Karen Zuckerstein, Roxeanna Moreland, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard, Reginald Watson, and Maria Elena Anderson were into the Commission on Aging by the Mayor's Office of Talents and Appointments.

# II. Call to Order

Chairperson Bobo called the meeting to order at 10:15 am. He began the meeting with a moment of silence.

# III. Review and Approval of Minutes

May meeting minutes were reviewed and approved.

# IV. Presentations/Discussion

# A. Office of the Attorney General (OAG)

OAG presents on their Mediation Program which tries to resolve consumer and tenant complaints without the need to go to court. This is a free program for District residents.
 OAG Mediation can try to help when the consumer/tenant is a DC Resident <u>or</u> the business/landlord is located or headquartered in the District. This is a voluntary service by both parties involved, meaning that the consumer and the business must choose to

engage. Some of the disputes the mediation program can help mediate are billing disputes, landlord/tenant issues, contract disputes, social media lockout, credit repair and scams. To submit a complaint, residents can the OAG Hotline, 202.442.9828, submit a Consumer Complaint Online at oag.dc.gov/consumer-protection or email at consumer.protection@dc.gov

#### B. Charon P.W. Hines, Director, DACL

Discussion with Director Hines revolved around safety in residential buildings – senior buildings or building with a predominant senior population. Director Hines, offered to be the connection between those buildings where seniors are facing safety concerns and MPD, as well as continuing to be an advocate for the overall safety of seniors.

Director Hines, also invites the commissioners to take part in the Age-Friendly DC livability survey that will help inform the 2024-2028 Strategic Plan.

# V. <u>Ex-Officio Updates</u>

**Zachary Smith, DDOT**No updates provided.

**Donti McField, DOES**No updates provided.

Nicholas Roland, DFHV No updates.

V. Adjournment: 12:33 pm.

# D.C. Commission on Aging Meeting Minutes Thursday, September 26, 2024 10:00 a.m.

### **Commissioners Present**

Guleford Bobo, Chairperson, Hattie Pierce, Karen Zuckerstein, Charles Hicks, Frances Johnson, Jeannette Mobley, Edgard Sheppard

# **DACL Staff Present**

Angela Richardson (Chief of Staff), Estefani Legge (Outreach Specialist),

#### **Ex-Officio Members Present**

Zachary Smith (DDOT), David Quick (DCPL), Sheila Jones (DHS), Jenna Nguyen (OP)

### **Members of the Public**

Carolyn Matthews

# I. Call to Order

Chairperson Bobo called the meeting to order at 10:15 am. He began the meeting with a moment of silence.

# II. Review and Approval of Minutes

June meeting minutes were reviewed and approved.

#### III. Presentations/Discussion

# A. Angela Richardson, Chief of Staff, DACL

The 7<sup>th</sup> Annual Brain Games happened Wednesday, September 25 at the MLK library. It was the most attended Brain Games that DACL has hosted to-date, we had about 90 seniors in attendance. We had teams from almost every ward. Team Cerebral, from Ward 6, based off Hayes Senior Wellness Center were this year's champions. Second place was Ward 8, Congress Heights, and 3<sup>rd</sup> place was Ward 1 "Silver Stunners." Also, this month we had our 38<sup>th</sup> Annual Centenarian Salute, where we honored over 55 seniors over the age of 100 in the District of Columbia, about 20 of those attended the event in-person.

The agency is wrapping up the FY2024 fiscal year and getting ready to launch FY25, the Villages received an increase of \$350K from the mayor, we are also launching the Dementia Navigators Program which will go to IONA Senior Services, Sibley Senior Association and Geneveive & Johnson Senior Daycare, combined they are receiving

\$450,000 to operate the Navigator Program for our seniors who are experiencing Alzheimer's disease and related dementias.

Also, for FY25, DACL received an additional \$750,000 for the Connector Card Program. The week of September 29<sup>th</sup>, Ms. Senior DC Janet Corbitt, will be traveling to Atlantic City to represent the District of Columbia in the Ms. Senior America Pageant.

Beginning October 1<sup>st</sup>, East River Family Strengthening Collaborative will be the Ward 1 Lead Agency and IONA will be the new Ward 4 Lead Agency. IONA will now service wards 2, 3, and 4.

Our Grantee Kick-Off is happening October 23<sup>rd</sup>, where all grantees come together, and we provide any technical assistance they may need.

If the Commission has suggestions in regard to locations for future congregate dining sites please direct them to us. Congregate dining sites must have a minimum of 25 senior participants.

An issue of concern that was brought up by Ms. Matthews is drug addiction among the senior population. There was a recommendation made that all directors of senior wellness centers should receive the training provided by FEMS which also involves training on the usage of NARCAN for any potential overdoses on-site.

The issue of drug-dealing on senior sites is constantly flagged to Chief of Police, Pamela Smith.

# B. Jenna Nguyen, OP

Jenna presented an oversight of her upcoming presentation at the Commission's October meeting. Jenna explains that all data to be presented is extracted from the U.S. Census data.

# C. John Fanning, DC Council

With budget season coming up, it is a good time to have a conversation in the aging in place community about budget priorities, particularly what the Commission wants to see funded. With the discontinuation of the Circulator, it's possible that we might need more funding for the Connector Card Program.

Creating a Public Safety Task Force for senior buildings with the Chief of Police to share information is a great idea.

The Commission would like to see more Engagement Forums with DOB to discuss building code violations at senior facilities. The Council is willing to support this initiative.

#### D. Sheila Jones, DHS

No major updates. DHS continues to work veraciously to place participants from the PEP-V program into permanent supportive housing. There 10 individuals remaining that need housing placements to prevent them from going back to shelter.

# IV. Ex-Officio Updates

# David Quick, DCPL

Early voting will take place at some library locations, including the MLK Library. Begging of November DCPL will host a travelling exhibition from the Smithsonian about the Green Book, it's one of their rotating exhibitions that go around the country to different locations. The exhibit will be located on the main floor at the MLK library starting in November.

# **Zachary Smith, DDOT**

Open Streets on Saturday, Oct. 5 <a href="https://openstreets.dc.gov/">https://openstreets.dc.gov/</a>
DDOT is winding down the DC Circulator program.

V. Adjournment: 11:45 pm.

### **Attachment Q16**

Provide a list of all publications, brochures and pamphlets prepared by or for the agency during FY24 and Q1 of FY25.

#### Paid Media:

Beacon Newspaper: The Living Boldly Column (Published Monthly)
The Washington Informer: The Living Boldly Column (Published Monthly)
SeniorZone (Published Quarterly)

### Press Releases/Media Advisories:

Press Release: Mayor Bowser Breaks Ground on 93 Units of Affordable Senior Housing in Ward 3 – October 25, 2023

Media Advisory: Bowser Administration Combats Senior Isolation with the 25<sup>th</sup>Annual Senior Holiday Celebration – December 12, 2023

Press Release: DACL Announces the Recipients for the Alzheimer's Disease and Related Dementias (ADRD) Grant Program – January 16, 2024

Press Release: Mayor Bowser to Celebrate Valentine's Day with DC Seniors at Inaugural DACL Event – February 13, 2024

Press Release: Mayor Bowser Breaks Ground on Final Phase of Skyland Town Center, Delivering Townhomes, Affordable Senior Housing and Retail – June 20, 2024

Press Release: With Temperatures Forecast to Reach 100 Degrees on Saturday and Sunday, Extended Heat Emergency Plan to Remain Activated in Washington, DC -June 21, 2024

Press Release: Mayor Bowser to Host 13th Annual Senior Symposium-June 24, 2024

Media Advisory: Bowser Administration Celebrates Healthy Aging Month with the 38<sup>th</sup> Annual Centenarian Salute, and Citywide Events - September 19,2024

Media Release: Mayor Bowser and DACL Celebrate Nearly a Decade of Progress for DC Seniors at the 26th Annual Senior Holiday Celebration – December 6, 2024

Press Release: Mayor Bowser Cuts Ribbon on New Joy Evans Therapeutic Recreation Center- December 23, 2024

### **Special Event Programs and Graphics:**

ADRD Grant Announcement Graphic - October 10, 2023

Ms. Senior America Pageant - October 17, 2023

Mayor Bowser's 36<sup>th</sup> Annual High Heel Race – October 25, 2023

Lisner-Louise-Dickson-Hurt Home Groundbreaking – October 25, 2023

Hattie Holmes Senior Wellness Center "Party N' Pink" - October 26, 2023

Mayor's Office of LGBTQ Affairs "Silver Soiree" Graphic - October 30, 2023

Wards 2 & 3 Wellness Center Taskforce- November 2, 2023

DPR Autumn Nights Line Dance Party Graphic - November 2, 2023

DC Motherhued National Caregivers Month Workshop - November 4, 2023

Mayor Bowser's 25th Annual Senior Holiday Celebration Graphic - November 9, 2023

Model Cities Senior Wellness Center 5<sup>th</sup> Anniversary- November 16, 2023

Safeway and Events DC Feast of Sharing-November 22, 2023

Caregivers Lounge at Genevieve N. Johnson Day Care Center - November 30, 2023

Mayor Bowser's 25<sup>th</sup> Annual Senior Holiday Celebration- December 13, 2023

Senior Wellness Center Holiday Celebrations- December 28, 2023

DACL 2023 Recap-December 31, 2023

Fresh Start 5K- January 2, 2024

Green Book FY 24 Unveiling- January 4, 2024

Ms. Senior DC Application Announcement Graphic - January 5, 2024

MLK Day Parade and Peace Walk-January 15, 2024

Cold Weather Emergency Notice-January 16, 2024

Cold Weather Emergency Notice-January 19, 2024

Senior SmarTrip cards- January 19, 2024

DACL Presents ADRD Grantees-January 19, 2024

Red, White, and You - January 19, 2024

Director Hines meets with Bernice Fonteneau Senior Wellness Center about Ward 1 seniors- January 22, 2024

Cameo Club Swearing In Ceremony- January 22,2024

Director Hines talks about Ms. Senior Pageant on WHUR- January 23, 2024

Ward 2&3 Task Force Meeting – January 23, 2024

Queen Cerise promotes the senior SmarTrip card – January 24,2024

Senior Service Network FY24 Grantee Meeting- January 24, 2024

Commission on Aging Meeting- January 24, 2024

"A Moment with DC Seniors"- January 29, 2024

Ms. Senior DC 2024 at FY 24 Performance Oversight Hearing- February 1, 2024

Director Hines and Senior Leadership after testifying at FY 24 Performance Oversight

Hearing-February 2, 2024

Fairlawn Senior Wellness Center Community Interest Meeting- March 20,2024

2024 Older Americans Month Calendar- April 24, 2024

DC Commission on Aging Interest Flyer - April 25, 2024

SeniorFest 2024- May 13, 2024

Mayor Bowser's 13th Annual Senior Symposium Flyer- June 4,2024

Ms. Senior DC Pageant-June 11,2024

Mayor Bowser's Centenarian Salute Interest Flyer-July 10, 2024

National Night Out with MPD- August 6,2024

7<sup>th</sup> Annual Brain Games-September 3, 2024

Falls Prevention Awareness Day 2024- September 10,2024

Mayor Bowser's 38th Centenarian Salute-September 18,2024

Ms. Senior America Pageant- October 4, 2024

Mayor Bowser's 26th Annual Senior Holiday Celebration- November 12,2024

Safeway's Feast of Sharing- November 27,2024

Ms. Senior DC Pageant 2025 Interest Flyer- January 13,2025

Red, White, and You Flyer- January 16, 2025

# **Program Information Fact Sheets and Flyers:**

ADRD Competitive Grant Flyer- October 10, 2023

Safe at Home 2.0 Update- November 15,2023

Get to Know the Director Update- December 12, 2023

Safe at Home 1.0 Update- December 21, 2023

Ms. Senior DC Pageant Info Flyer- January 4, 2024

Grantee Kickoff Flyer- January 4,2024

Get to Know the Director Flyer- January 10, 2024

FY24 ADRD Grantee Recipients- January 19,2024

Red, White, and You Flyer- January 19,2024

DACL FY23 Fact Sheet - January 30,2024

Budget Teletownhall- February 28, 2024

Fairlawn Senior Wellness Center Community Interest Meeting- March 20,2024

2024 Older Americans Month Calendar- April 24, 2024

DC Commission on Aging Interest Flyer - April 25, 2024

SeniorFest 2024- May 13, 2024

Mayor Bowser's 13th Annual Senior Symposium Flyer- June 4,2024

Ms. Senior DC Pageant- June 11,2024

Mayor Bowser's Centenarian Salute-July 10, 2024

7<sup>th</sup> Annual Brain Games-September 3, 2024

Falls Prevention Awareness Day 2024- September 10,2024

Mayor Bowser's 26th Annual Senior Holiday Celebration-November 12,2024

Ms. Senior DC Pageant 2025 Interest Flyer- January 13,2025

Red, White, and You Flyer- January 16, 2025

#### **Electronic Publications:**

DACL External Newsletter (Monthly publication to 8,646 subscribers)

DACL Ambassador Newsletter (Monthly publication to 210 subscribers)

DACL Internal Newsletter (Quarterly publication to 106 subscribers)

New Lead Agency Announcement - October 1, 2023

FY 2024 Alzheimer's Disease and Related Dementias (ADRD) Request for Applications (RFA) E-blast – October 10, 2023

DACL Senior Holiday Celebration Thank You E-blast - December 14, 2023

New Ward 8 Senior Wellness Center E-blast- March 26,2024

Join Us at Franklin Park for Darrell Green's Key to the City- October 17,2024

DACL Senior Programming Closed- January 6, 2025

Important Notice: Closure of DACL Senior Centers TODAY due to Snowfall- January 7, 2024

Important Notice: Closure of DACL Senior Centers TODAY due to Snowfall- February 12,

2025