



**COUNCIL OF THE DISTRICT OF COLUMBIA**  
**OFFICE OF COUNCILMEMBER BROOKE PINTO**  
THE JOHN A. WILSON BUILDING  
1350 PENNSYLVANIA AVENUE, N.W., SUITE 106  
WASHINGTON, D.C. 20004

December 19, 2025

Donald Isaac, Executive Director  
Corrections Information Council

**Via Email**

Dear Director Isaac:

Please find enclosed performance oversight questions from the Committee on the Judiciary and Public Safety ahead of the annual performance oversight hearings. **Please provide responses to these questions no later than Tuesday, January 27, 2026.** If you have any questions or concerns about these questions or your ability to meet this deadline, please contact Anaiah Mitchell, Legislative Policy Advisor, at [amitchell@dccouncil.gov](mailto:amitchell@dccouncil.gov) or Linn Groft, Committee and Legislative Director, at [lgroft@dccouncil.gov](mailto:lgroft@dccouncil.gov).

Thank you,

A handwritten signature in blue ink, appearing to read "BE PINTO".

Brooke Pinto  
Councilmember, Ward 2  
Chairwoman, Committee on the Judiciary and Public Safety  
Council of the District of Columbia

***Governance and Personnel***

1. Please provide a complete and current organizational chart for the agency and each division and subdivision within the agency, including:
  - a. The names and titles of all senior personnel;
  - b. A description of the roles and responsibilities for each division and subdivision;
  - c. A narrative explanation of any changes to the organizational chart made in the last calendar year; and
  - d. An indication of whether any positions in the chart are vacant.

**Senior Level Staff:** Executive Director, Donald Isaac; Deputy Executive Director, Nicole Ukaegbu; and Chief of Staff, Nailah Bynoe-Seabron. The Deputy and Chief support the ED with day-to-day tasks and long-term projects. Additionally, this division leads and manages all functions of the office, including DOC and BOP inspections, editorial and publishing oversight, budgetary functions, human resources, financial oversight, and compliance.

**Senior Program Manager and Analyst and Program Analysts:** The Senior Program Manager and Analysts lead inspections, manage and collect data, identify trends, and provide subject matter expertise on conditions of confinement. Program Analysts support senior level staff, attend inspections, write reports, collect data, serve as subject matter experts, connect families and residents with resources, and engage the incarcerated population via correspondence and interviews. There is one program analyst vacancy for which we are actively recruiting.

**Support Staff:** Clerical Assistants provide office support, perform accounts payable functions, and perform other assigned support duties. Other duties include booking travel and meeting space, ordering supplies, answering phones, and office upkeep.

See also attachment.

2. Please provide a complete, up-to-date list of contract workers working directly for your agency, ordered by program and activity, and including the following information for each position:
  - a. Title of position;
  - b. Indication that the position is filled or vacant;
  - c. Date employee began in the position;
  - d. Whether the position must be filled to comply with federal or local law;
  - e. If applicable, the federal or local law that requires the position be filled;
  - f. The entity from which they are contracted; and
  - g. The contracted annual cost.

Not Applicable.

3. Please provide, for each month of FY25 through FY26 to date, the net number of personnel separated from and hired to the agency.

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No separations. There was one hire in October 2024. See also attachment.

4. Does the agency conduct annual performance evaluations of all its employees? If so, who conducts such evaluations? What steps are taken to ensure that all office employees are meeting individual job requirements?

The Director conducts performance evaluations. Performance is evaluated through weekly staff meetings, bimonthly individualized meetings with leadership, and regular staff exchanges where short and long-term goals are highlighted, strategies are developed, progress is articulated, and/or work product is produced.

5. Please provide the following for each collective bargaining agreement that is currently in effect for agency employees:
- The bargaining unit (name and local number);
  - The start and end date of each agreement;
  - The number of employees covered;
  - Whether the agency is currently bargaining;
  - If currently bargaining, anticipated completion date;
  - For each agreement, the union leader's name title and contact information; and
  - A copy of the ratified collective bargaining agreement.

Not applicable.

6. Please list all employees currently detailed to or from your agency. For each detailed employee, include:
- The reason for the detail;
  - The job duties if detailed to your agency;
  - The start date of detail;
  - The agency the employee is detailed to/from; and
  - The projected date of return.

Not applicable.

7. Please provide a copy of your agency's Schedule A, as of the date of receipt of this questionnaire.

See attachment.

8. Please provide a list and description of all memorandums of understanding and memorandums of agreement in effect during [previous fiscal year] and [current fiscal year], to date.

- BOP MOU: executed 12/15/25. Termination on 12/15/30.
  - DOC MOA: updated 12/5/23. No termination date.
  - DCHR MOU: executed 10/22/25. Termination on 9/30/26.
- See also attachments.

***Finance and Budget***

9. Please provide a status report, including timeframe of completion, for all projects for which your agency currently has capital funds available.

Not applicable.

10. Please provide copies of all budget enhancement requests (The Form B or similar form) submitted in the formulation of the FY25 and FY26 proposed budgets.  
See attachment.

11. Please list all budget enhancements in FY26 and provide a status report on the implementation of each enhancement.

See attachment.

12. Please fill out the attached spreadsheet titled “Question 12 Grants Received,” and list all federal and/or private grants received by your agency in FY25 and FY26 to date, current balances, and indicate any that lapsed during or at the end of [previous fiscal year].
- Please submit the completed document in both Excel and PDF formats.
  - Please include your Agency Code in the filename (e.g., question\_12\_AB0\_2026.xls).

Not applicable.

13. List all grants issued by your agency in FY25 and FY26, to date in the attachment labeled “Question 13 Grants Issued”.
- Please submit the completed document in both Excel and PDF formats.
  - Please include your Agency Code in the filename (e.g., Question\_13\_AB0\_2026.xls).

Not applicable.

***Operations***

14. Please provide the Committee with a list of all vehicles owned or leased by the agency; the purpose of the vehicle; the division the vehicle is assigned to, if applicable; and whether the vehicle is assigned to an individual employee.

Not applicable.

15. For each objective and activity in the agency’s FY25 Performance Plan, please list:
- The measure of greatest improvement for the agency, and the actions the agency took to improve that measure’s outcome, efficiency or quantity; and

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- b. For all measures with missed targets (if any), explain the actions the agency is taking to improve that measure's outcome, efficiency, or quantity.

For FY25, the CIC has consistently issued inspection reports, thematic reports, information sheets, and newsletters on the incarcerated DC Code population and the various inspections conducted throughout the year. Our performance accountability report reinforces those efforts. The agency has consistently created an annual report on agency activities, and an annual report consolidating inspection efforts at the DC Department of Corrections. The CIC has also made an effort to enhance reporting efforts on death outcomes by publishing the information within monthly newsletters and annual reports. The team accomplished these efforts by working diligently and regularly communicating short and long-term goals within staff meetings. Our FY25 accomplishments included participation in ongoing professional development activities with nationwide agencies that perform similar work, the development of a legislative resource booklet, and actively engaging in strategic planning activities related to internal inspection protocols – while balancing inspection and reporting duties, as well as operational and compliance requirements.

In prior years, we utilized fiscal resources to create presentations, such as panels and a short film; however, limited fiscal resources and hiring freezes resulted in the agency prioritizing inspection and reporting efforts. The CIC plans to enhance the number of educational events or presentations by developing our digital presence on YouTube. This process is in the developmental stage; however, the team is actively engaging and laying the foundation to maximize its utility.

16. List all new objectives, activities and projects in the agency's FY26 Performance Plan and explain why they were added.

There are no completely new objectives, activities, or projects; however, the agency seeks to improve reporting on the outcomes of deaths in custody and racial equity considerations by including race and ethnicity information on Performance Accountability Reports and newsletters to provide consistent notification and transparency. The CIC also seeks to improve its digital presence on YouTube to create relevant educational content, which is in the foundational stages.

17. Describe problems and challenges, including chronic maintenance issues and design flaws, in agency-owned or leased facilities.
  - a. What capital or operating projects arose from these issues in FY25 and FY26 to date, including cost and actions taken?

None.

18. Please list each new initiative implemented by the agency during FY25 and FY26 to date. For each new initiative, please provide:

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- c. A description of the initiative;
- d. Actual start date;
- e. Actual or anticipated end date;
- f. The funding required to implement the initiative;
- g. Whether the initiative was mandated by legislative action;
- h. Problems or challenges faced in the program’s implementation;
- i. The metrics the agency is collecting to measure the initiative’s success; and
- j. An assessment of the initiative’s success thus far.

There are no completely new initiatives; however, the agency seeks to improve reporting on the outcomes of deaths in custody and racial equity considerations by including race and ethnicity information on Performance Accountability Reports, newsletters, and annual reports to provide consistent notification and transparency. The initiative is being executed as intended. For FY26, CIC also seeks to improve its digital presence on YouTube to create relevant educational content, which is in the foundational stages. Also, in FY26, the federal government shutdown prohibited the CIC’s ability to conduct an inspection of a federal facility in FY26Q1, so the agency sent multiple surveys to acquire information from specific facilities. The funding cost is standard working hours - and mail supplies and postage fees.

19. Please list any legislation that impacts your agency from FY25 and FY26 and provide a status report on the agency’s implementation related to each piece of legislation.

<b>DC Code § 24-101.01</b>	<b>Compliance</b>
Inspection Reports on DOC facilities & at least 3 BOP facilities per fiscal year	Yes
Youth Rehabilitation Amendment Act of 2018 Report	Yes. The CIC communicated the lack of new developments; however, the agency produced as report with educational information about the YRA and Title 16 in FY25.
CIC Annual Report	Yes
DOC Annual Report	Yes

<b>DC Code § 23-277</b>	<b>Compliance</b>
Restore the Vote Amendment Act of 2020	Yes. Monitoring in progress with next report due in FY27.

<b>DC Code § 24-344</b>	<b>Compliance</b>
The Corrections Oversight Omnibus Improvement Act of 2022	Yes. Those analyses are incorporated into standard and annual reports.

20. Customer feedback

- a. How does the agency solicit feedback from customers (i.e., District residents served)? Please describe.

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- b. What has the agency learned from this feedback?
- c. How has the agency changed its practices because of such feedback?

The CIC does not have traditional “customers”, because the agency does not provide direct services; however, since the mission of inspecting, monitoring, and reporting on conditions of confinement requires interviewing and interacting with various individuals involved in the criminal justice system, the agency provides information and referrals to resources if needed, which is well received. While on BOP or DOC inspections, the CIC interacts with incarcerated individuals who frequently express their gratitude for the opportunity to communicate with objective government representatives who are willing to listen to their perspectives. That communication helps the CIC learn about the most widespread and impactful trends within a facility, which then informs findings and recommendations within inspection reports and topics within executive meetings.

***Laws, Audits, and Reports***

21. Please identify any legislative modifications that would enable the agency to better meet its mission.

There have not been any major developments related to the YRA. It would be CIC’s request to monitor the landscape and report as needed - as opposed to an annual requirement.

Also, the Corrections Oversight Omnibus Improvement Act of 2022 requested reports on food services, use of force, use of safe cells, segregated housing, and disciplinary housing, career readiness and educational programming, and contraband. Despite the CIC not receiving the projected funding to execute the additional requirements, the agency has made good faith efforts to address these areas within normal reports.

22. Please identify any regulatory impediments to your agency’s operations.

Not applicable.

23. Please list and describe any ongoing investigations, audits, or reports on your agency or any employee of your agency, or any investigations, studies, audits, or reports on your agency or any employee of your agency that were completed during FY25 and FY26 to date.

Not applicable.

24. Please identify and provide an update on what actions have been taken to address all recommendations made during the previous three years by:

- a. Office of the Inspector General;
- b. D.C. Auditor;
- c. Internal audit; and
- d. Any other federal or local oversight entities.

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The District of Columbia Corrections Information Council (CIC) is an independent oversight body mandated by the United States Congress and the Council of the District of Columbia to inspect, monitor, and report on the conditions of confinement in correctional facilities where District of Columbia offenders are incarcerated. This includes facilities operated by the Federal Bureau of Prisons (BOP), the District of Columbia Department of Corrections (DOC), and private contractors. Although the agency makes independent findings and recommendations based upon on-site observations, interviews, and research, there are factual trends are consistent throughout reports from external inspection agencies.

We are monitoring the funding and implementation of the Federal Prison Oversight Act of 2024 (Public Law 118-71), which establishes additional federal oversight inspections by the DOJ's Office of the Inspector General and a federal ombudsmen's office - in order to assess potential areas of synergy. The CIC's inspection reports contain similar information that OIG has identified as "challenges" and reportedly prioritized within BOP facilities: inadequate staffing, deteriorating infrastructure, contraband, medical and mental healthcare concerns, abuse allegations, and security cameras (to be updated by 2027). The findings of the DC Auditors' report were the result of assessing data without on-site inspections or interviews, but it also contained similar findings that the CIC has previously reported, lots of which relate to the need for financial resources and modernized infrastructure.

The CIC does not have enforcement power, but the agency does follow-up on the status of prior findings and recommendations while on inspections. The CIC welcomes the public to call or email the office with any concerns that should be considered during inspections or highlighted during administrative meetings. The role of executing actions to address any findings is performed by the leadership within inspected facilities.

25. Please list all pending lawsuits in which the agency, or its officers or employees acting in their official capacities, are named as defendants, and for each case provide the following:
- a. The case name;
  - b. Court where the suit was filed;
  - c. Case docket number;
  - d. Case status; and
  - e. A brief description of the case

Not applicable.

26. Please list the total amount of money the agency or the District, on behalf of the agency, expended to settle claims against it, or its officers or employees acting in their official capacities, in FY25 and FY26 to date.

None.

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27. Please list each settlement the agency or the District, on behalf of the agency, entered into in FY25 and FY26 to date that involved claims against the agency, or its officers or employees in their official capacity, including any settlements covered by D.C. Code § 2-402(a)(3). For each settlement, provide:
- The amount of the settlement;
  - If related to litigation, the case name and brief description; and
  - If unrelated to litigation, please describe the underlying issue or reason for the settlement (e.g. administrative complaint, etc.).

None.

28. Please list all administrative complaints or grievances that the agency received in FY25 and FY26 to date. For each complaint, list:
- The source of complaint;
  - The process utilized to respond to the complaint or grievance;
  - Any changes to agency policies or procedures that resulted from the complaint or grievance; and
  - If resolved describe the resolution.

None.

29. Is the agency currently party to any active non-disclosure agreements? If so, please provide all allowable information on all such agreements, including:
- The number of agreements;
  - The department(s) within the agency associated with each agreement; and
  - Whether any agreements are required for specific positions (please list each position by division and program and indicate whether the position is contracted)

The agency has two non-disclosure agreements. The CIC does not have specific departments or positions relevant to such agreements.

***Data***

30. In filterable and sortable spreadsheet, please list all electronic databases maintained by your agency, including the following:
- A detailed description of the information tracked within each system;
  - The age of the system and any discussion of substantial upgrades that have been made or are planned to the system; and
  - Whether the public can be granted access to all or part of each system.

See attachment.

31. Please provide a list of all studies, research papers, and analyses (“studies”) the agency or an agency’s employee requested, prepared, presented or contracted for during FY25. For each study please list:
- The status;

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- b. The purpose; and
- c. A link (if published) to the study, research paper or analysis.

**INSPECTION REPORTS: [HTTPS://CIC.DC.GOV/PAGE/INSPECTION](https://cic.dc.gov/page/inspection)**

**FY25**

- [FCI Schuylkill 2025](#)
- [Volunteers of America \(VOA\) 2025](#)
- [USP Beaumont 2024](#)
- [Volunteers of America Residential Reentry Center Report 2024](#)
- [DOC CDF CTF & CCB Report FY25 Q2](#)
- [DOC CDF & CTF Report FY25 Q1&2](#)
- [DOC Report: CTF Women's Facility Inspection - May 2024](#)
- [DOC CDF & CTF Inspection June & July 2024](#)

**FY26**

- [DOC CDF CTF & CCB Report FY25 Q4](#)
- [DOC Report FY25 Q3: CTF Women's Facility Inspection - June 2025](#)

**THEMATIC REPORTS: [HTTPS://CIC.DC.GOV/PAGE/CIC-THEMATIC-REPORTS](https://cic.dc.gov/page/cic-thematic-reports)**

**FY25**

- [DOC Annual Report FY24](#)
- [CIC Legislative Resource Booklet](#)
- [Restore the Vote Amendment Act Outcomes as of 2024 Elections](#)

**FY26**

- [DOC Annual Report FY25](#)
- [CIC Annual Report on the DC Department of Corrections FY25](#)

**INFORMATION SHEETS: [HTTPS://CIC.DC.GOV/PAGE/CIC-INFO-SHEETS](https://cic.dc.gov/page/cic-info-sheets)**

**FY25**

- [INFO SHEET\\_SECURITY\\_HEALTH\\_MENTAL\\_LEVELS\\_1.9.25](#)
- [INFO SHEET JANUARY 2025](#)
- [INFO SHEET LIFERS AND EXTENDED SENTENCES JANUARY 2025](#)
- [INFO SHEET APRIL 2025](#)
- [INFO SHEET LIFERS AND EXTENDED SENTENCES APRIL 2025](#)
- [INFO SHEET: BOP FACILITY TYPE, DISTANCE, SECURITY, MEDICAL, & MENTAL HEALTHCARE 7.15.25](#)
- [INFO SHEET JULY 2025](#)

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- INFO SHEET LIFERS AND EXTENDED SENTENCES JULY 2025

**FY26**

- CIC INFO SHEET: RESIDENT DEMOGRAPHICS NOVEMBER 2025
- CIC INFO SHEET: LIFERS AND EXTENDED SENTENCES NOVEMBER 2025
- CIC INFO SHEET: LIFERS AND EXTENDED SENTENCES JANUARY 2026
- CIC INFO SHEET: RESIDENT DEMOGRAPHICS JANUARY 2026

**AGENCY-SPECIFIC QUESTIONS**

32. Please provide a summary of the type and frequency of inquiries and complaints that CIC received from family members of incarcerated residents in DOC and BOP custody during FY 2025 and FY 2026, date.
- a. Please describe any updates to the agency's partnership with Ragic, if applicable. What was the average response time in FY 2025 and FY 2026 to date?
  - b. Does CIC have sufficient resources to respond to all inquiries or complaints in a timely manner? Does CIC have any backlog in responding to inquiries or complaints?
  - c. Has CIC identified particular patterns, such as a high volume of complaints of a particular type, from particular facilities for which complaints have been filed for FY 2025 and FY 2026, to date? If so, what are the patterns, and what efforts has CIC taken to address them?

In the first quarter of FY26 the CIC collected information on 28 interactions. The most frequent methods of contact were by telephone calls (12), Corrlinks (9), and letter (7). In FY25, the CIC collected information on 222 interactions. The most frequent methods of contact were by Corrlinks (96), letter (71), and telephone (55). From October 1, 2024 to December 31, 2025, the CIC heard from people housed in the DOC and 51 BOP facilities, including Volunteers of America and Fairview. The BOP institutions from which CIC received the most contacts were FCI Hazelton, USP Hazelton, USP Terre Haute, USP Victorville, FCI Gilmer, and USP McCreary.

Due to reporting of increased lockdowns in FY25, the CIC anticipated fewer interactions in FY 25 and the first quarter of FY 26. However, the data for FY24, during which the CIC collected information on 228 interactions, indicated a very slight decline. The change from FY24 to FY25 is that more incarcerated people are relying on Corrlinks, the Bureau of Prisons' email system, and telephone calls - while letter writing has declined.

The top six BOP issues were concerns about medical care, compassionate release, sentence computation (especially about First Step Act), the policy for First Step Act and good time credits, reentry, and the grievance process. Issues and trends among the population are always communicated to the facilities' executive leadership during on-site meetings, which open and conclude any BOP site visits. High level trends amongst the population are also communicated to Administrative Staff at BOP headquarters through meetings and documentation contained within written reports,

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which are publicly available on our website. The CIC engages the DOC population while onsite, so residents vocalize a plethora of grievances; however, the top issues within the DOC were reports about inadequate or untimely medical care relative to diagnoses from external medical providers, mold abatement within cells, and the desire for programming in maximum security units – which DOC has acknowledged as difficult due to separations and security concerns, acoustics, and spacing limitations.

Information from these interactions helps to determine which BOP facilities the CIC will visit, and issues at any facility that warrant updates to thematic reports and trackers. Our RAGIC database is still active and helps the CIC maintain records on interactions with the population as best as possible.

33. Please provide a copy of CIC's and DOC's MOU if there have been any changes to the MOU in the past year.

See attachment. No changes.

34. Please provide the dates of each visit CIC made to DOC facilities in FY 2025 and FY 2026, to date, along with the purpose of each visit.

- a. What reports were issued as a result of these visits, if any? On what dates was each report submitted to DOC for comment and released? Please provide copies of any reports issued and DOC's responses.
  - FY 25. Dec 31, 2024, CDF quarterly inspection. The DOC currently has only one restrictive housing unit (No.1). The DOC now has video visitation on the tablets. Sent to DOC on March 17, 2025 as part of the report on the subsequent CTF inspection on February 25, 2025, and published May 19, 2025.
  - FY 25. Feb 25, 2025, CTF, there were capital improvements taking place. Housing units were being renovated with new toilets, showers, sinks, and mattresses. Sent to DOC on March 17, 2025 as part of the report on the prior CDF inspection on December 31, 2024, and published May 19, 2025.
  - FY 25. March 26, 2025, CDF and CTF quarterly inspection. During this inspection we discovered areas that had potential mold (follow-up), residents also complained about completing courses on the tablets and not receiving their certificates (resolved). We also learned that the DOC does not decide who is housed in the medical units, nor how long they will be there, that decision is solely for the medical department (Unity). Sent to DOC on June 20, 2025 as part of the report on the subsequent CCB inspection on March 27, 2025, and published August 21, 2025.
  - FY 25. March 27, 2025, CCB quarterly inspection, no issues at the CCB other than a few cells that required maintenance. Sent to DOC on June 20, 2025 as part of the report on the prior CDF & CTF inspections on March 26, 2025, and published August 21, 2025.
  - FY 25. June 25-26, 2025, CTF women. Annual inspection on the special population addressing shower renovations, food, programming, and general living

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conditions for the female population. Sent to DOC on September 29, 2025, and published November 17, 2025.

- FY 25. July 23, 2025, CDF and CTF follow up on mold, ventilation system, and law library access. Sent to DOC on September 29, 2025, as part of the report on the subsequent CCB inspection on July 24, 2025, and published November 17, 2025.
- FY 25. July 24, 2025, CCB quarterly inspection, no issues at CCB and they are projected to be relocated by spring 2026. Sent to DOC on September 29, 2025, as part of the report on the prior CDF & CTF inspections on July 23, 2025, and published November 17, 2025.
- FY 26. Dec 10, 2025, CDF and CTF, follow up for mold and to see if DOC was implementing its mold remediation plan (at the time they were not). We found several cells with mold and had to have individuals relocated to different cells. Also, there were several units being renovated at the jail. Report pending.
- FY 26. Dec 12, 2025, CCB quarterly inspection, there were no issues at the CTF. They just had new sump pump installed. Report pending.

35. Please describe the nature of CIC's MOU with the federal Bureau of Prisons and provide a copy of the current MOU.

- a. What processes and/or procedures has CIC undertaken in FY 2025 and FY 2026 to date to address issues that arise during BOP facility inspections given the lack of control over federal agencies?
  - i. How can the Council assist you in this work?
- b. Is CIC pursuing any course of action to amend the MOU with the BOP to allow access to the Special Housing Units (SHU) or its individuals housed there during tours and inspections?

The CIC's MOU with the BOP is active and explains the processes and document exchange for facility inspections. The CIC continues to perform work according to normal parameters outlined by the MOU, which is comprised of executive discussions, facility tours, confidential interviews with incarcerated DC Code offenders, close-out discussions, written reports with final observations and recommendations, a written response from the facility, then publication of both written reports on our website for transparency. The federal and bureaucratic nature of such facilities prevents any direct enforcement; however, although the BOP's written communications often respond according to justifications of internal BOP policies, the CIC and BOP verbal communications with the facility and executives are seemingly candid. Despite the "lack of federal control" the CIC continues to communicate observations, facility trends, and concerns during any exchanges.

The Council can assist our work by reading our reports and newsletters, having informal verbal check-ins to exchange ideas and updates, providing advance questions or concerns on the population that can be incorporated into upcoming inspection efforts, then using Council's desired efforts and mediums to highlight

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issues ripe for impact. We could also use any assistance from Council to acquire a liaison with the DOJ OIG's office, and additional fiscal resources to grow the agency would also be useful.

The CIC has pursued several courses of action to amend the MOU with the BOP to allow access to the Special Housing Units (SHU), including verbal and written negotiations and conversations with the Director, which have not resulted in change; however, the CIC does have access to the SHU population, since SHU residents are transported to the CIC interview locations within the facility.

36. Please list and describe each federal facility visit made in FY 2025 and FY 2026, to date. Does CIC have plans to visit other facilities in the remainder of FY 2026? If so, which and on what dates?
- a. What reports were issued as a result of these visits, if any? On what dates was each report submitted to the facility for comment and released? Please provide the Committee with copies of any reports issued and the facility's response.

FCC Beaumont (USP & FCI) November 20-21, 2025: the CIC traveled to Beaumont, Texas to inspect FCC Beaumont in November of 2024. Due to the length of time since the last inspection to Beaumont and ongoing correspondence, FCC Beaumont was prioritized. Key issues included frequent lockdowns, limited programming opportunities, and difficulties filing grievances. Submitted February 2025 and published April 2025. See attachments.

Volunteers of America (VOA) April 8, 2025: the CIC visited the men's halfway house, VOA, in Baltimore, Maryland. Following the closure of Hope Village, VOA is the only men's halfway house near the district. Key issues included transportation coordination challenges and gaps in healthcare provider assistance. Submitted May 2025 and published September 2025; BOP delayed response subsequently received. See attachments.

FCI Schuylkill April 23-24, 2025: the CIC traveled to Minersville, Pennsylvania to conduct an inspection of FCI Schuylkill. The facility was prioritized due to its relative proximity to the district and its higher population of DC Code offenders. Key issues identified during the inspection included limited access to GED programming, frequent lockdowns, and concerns regarding BOP staff treatment. Submitted June 2025 and published September 2025; awaiting BOP delayed response due to their internal delay, federal government shut down, then staff turnover and acclimation. See attachment.

FCC Hazelton September 16-18, 2025: the CIC inspected FCC Hazelton, which houses the largest number of DC Code offenders in a BOP facility. Given the size of the population, closest proximity of female residents, and ongoing correspondence, FCC Hazelton is prioritized for inspections. Key issues included frequent lockdowns, staffing challenges, program waitlists, and staff treatment. Two reports submitted in December 2025 and unpublished pending BOP response.

Due to the federal government shutdown, BOP functions were unavailable during the start of FY26Q1 from October 1, 2025 to November 17, 2025. In lieu of typical on-site inspections, surveys were sent to FCI Fort Dix, FCI Gilmer, USP Terre Haute, USP

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Canaan, and USP Victorville. Institutions were surveyed based on the amount of correspondence within FY25 and the amount of DC Code offenders. Survey responses are still pending. USP Lee is the next on-site inspection, which is scheduled for February 10-12, 2026, and the date of Fairview halfway house is pending BOP coordination, which has been slower than normal due to staff turnover. Subsequent institutions' dates will be specified after advance notice to the institutions - 30 days prior to the inspections.

37. What was the average length of time between a visit to a facility and the public release of the report from the visit in FY 2025 and FY 2026 to date? What resources (funding, staffing, etc.) would be necessary to allow this timeframe to be shortened?

The average length of time between a visit to a facility and the public release of a BOP report seems to be approximately five months. Additional resources for a shortened timeline include additional funding for personnel and non-personnel line items, such as staff expansion, travel costs, professional development opportunities for increased operational efficiency, and establishing career ladders and performance promotions. The CIC is comprised of a small but productive staff that handles multiple duties, so more funding would allow speedier and more widespread duties for more facilities and more frequent follow-up. Time for written responses from the facilities is a standard protocol, which is always a factor; however, the funding would help get inspection findings and recommendations to more facilities more quickly.

38. How does CIC engage its stakeholders, including the Council, on a report's findings following its publication? Are there ways CIC could engage its stakeholders before the publication of a report to ensure timely action to address identified issues is taken?
- a. Does CIC transmit its reports to any federal bodies responsible for oversight of BOP facilities?

The CIC's performs its legislative mandate to inspect, monitor, and provide written reports on conditions of confinement, which are then transmitted to the Council, Mayor, and DOC and BOP executives - and made publicly accessible. Additionally, we maintain open lines of phone and email communications with personnel from Councilmembers Pinto's and T. White's offices. The agency disseminates a monthly newsletter that highlights key topics and issues from recent inspections in the Director's Message, and it contains a data corner that details population numbers and frequent topics of recent communications from the incarcerated population. Additionally, we produce publicly available information sheets, which are also embedded into monthly newsletters, on a quarterly basis; those info sheets contain data on location and demographics for the incarcerated population, including those serving life sentences.

The CIC has communicated reports to the Bureau of Prisons' Internal Affairs Division and the DOJ's Office of the Inspector General (OIG), but efforts to secure a direct liaison have been unsuccessful, and any follow-up from them based on information in our reports is not disclosed once it is submitted to them; however, our normal practice is communicating directly with executive leadership at the facility - and officials from the BOP's administrative headquarters who also interface with facility leadership. We also currently transmit reports and engage with the Office of Congresswoman Holmes-Norton as needed. We are monitoring the funding and implementation of the Federal Prison

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Oversight Act of 2024 (Public Law 118-71), which establishes additional federal oversight inspections by the DOJ's Office of the Inspector General and a federal ombudsmen's office - in order to assess potential areas of synergy. The CIC's inspection reports contain similar information that OIG has identified as "challenges" and reportedly prioritized within BOP facilities: inadequate staffing, deteriorating infrastructure, contraband, medical and mental healthcare, abuse allegations, and security cameras (to be updated by 2027). The CIC welcomes the public to call or email the office with any concerns that should be considered during inspections. Additionally, all of CIC's inspection reports, thematic reports, and information sheets are available on our website for federal and stakeholder acquisition.

39. Please list any reports that CIC plans to release in the remainder of FY 2026.

- FCI Schuykill response
- USP Hazelton
- FCI Hazelton
- USP Lee
- Fairview
- At least two more reports on DOC facilities
- Quarterly information sheets with raw data on demographics and locations
- Monthly newsletters with recent events

40. Please discuss any community outreach planned for the remainder of FY 2026.

During the beginning of FY2026, the CIC executed its annual postcard project designed for nationwide outreach to the incarcerated DC Code population. Also, the agency is in the brainstorming and initial development stages of planning content for our YouTube page. Also, staff members regularly participate in meetings aimed at understanding the priorities of the advocacy community, as well as professional development opportunities aimed to inform our agency understanding of various practices.

41. Please provide an update on any applications for grant funding CIC has made in FY 2026, to date.

- a. Please provide an update on CIC's process to activate its credentials to SAM.gov to further search opportunities.

The Corrections Information Council (CIC) is active in SAM.gov and regularly monitors available federal grant opportunities. To date, CIC has not identified any grants that align with its statutory mandate or that can be reasonably undertaken within the agency's current operational capacity.

42. What actions has CIC taken to address food and nutrition-related complaints in FY 2025 and FY 2026 to date? Has the CIC communicated food-related issues with the DOC contract administrator and/or Aramark staff?

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- a. Please provide an update on CIC's efforts to collaborate with DOC on a food service survey as part of CIC's 2025 initiatives.

The CIC has previously communicated food complaints to the DOC at meetings and during on-site visits, which has communicated that Aramark has a menu developed to national standards. Prior responses to food-related concerns indicated that DOC is compliant with DC Health standards. DOC previously reported issuing a food survey twice a year, which garnered minimal responses. After careful consideration of the population dynamics and the complications of using tablets, the CIC has decided to monitor food related concerns using the revised method of more frequent and uniform inquires throughout the units with sample sections of the population and direct observations; any findings or reports will continue to be incorporated into written reports. Reports from residents to the CIC largely consisted of repetitive menu options, inadequate portions, and the lack of taste and quality. The DOC previously made an effort to include more fruits, but budgetary considerations and fluctuating population numbers always limit a more expansive menu. In response to CIC's CTF Women Report recommendation to "*Provide larger portions of daily meals, including two servings of cooked and raw dark green vegetables; two servings of additional cooked and raw colored vegetables; two servings of raw fruit; and protein-rich foods, including meat, poultry, eggs, fish, nuts, seeds, or tofu.*", the DOC replied as follows:

*The current approved menu provides approximately 2,800 calories per day. Fresh fruit is served three times per week at lunch, and vegetables are included with dinner daily. A meat entrée is offered at least twice per day, and additional protein sources such as peanut butter, eggs, and fish are also incorporated into the menu. Please note that the modifications 2 recommended by CIC to the existing menu will result in additional costs and a significant impact to the budget.*

43. What actions has CIC taken to address environmental health complaints, such as mold or infestation, in FY 2025 and FY 2026 to date?

The CIC notifies the DOC of any environmental health complaints, including mold or pests, that we encounter on-site or about which we receive reports, so those areas can be inspected and tested by experts. If there are residents in those areas, we coordinate with the DOC to have them moved to another location within the facility. The DOC is an old building with a lot of structural issues, and the maintenance for work orders is handled by DGS. In response to CIC's mold inquiries, the DOC produced a mold abatement policy.

44. Please provide an update on any inspections or site visits to verify the services offered at the READY Center. What themes or issues have emerged in FY 2025 or FY 2026 to date from those visits?

The Corrections Information Council (CIC) has conducted site visits at the READY Center to verify services. As of FY 2026, the CIC is unaware of any new services, but – every month - the CIC communicates the READY Center's existing workshops and fair opportunities, such as Christmas toy giveaways, employment fairs, and seminars like their

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“Reentry to Reinvention” workshop series. Government agencies, including DBH, DHS, DMV, and DOES, continue their existing programs on-site, and the Lead-Out program (requiring a history of substance abuse) remains in place; all of which beneficiaries of such services regard as helpful and convenient. The Hope Foundation provides workforce development, and Project Empowerment continues, although its headquarters’ operations now focus on individuals without criminal records, with returning citizens directed to the READY Center. The shift in Project Empowerment’s operations underscores the importance of coordinating service delivery across sites to ensure returning citizens receive consistent support. There have been some complaints about Project Empowerment’s process of conducting background checks and reported wait times of up to three months; however, returning citizens have expressed gratitude for transitional employment efforts and training opportunities through LEAD OUT and Project Empowerment.

Our agency has attended events at the READY Center where a multitude of educational, financial, and vocational training opportunities have been highlighted, including graduation ceremonies, which garnered substantial support and attendance from public stakeholders and family members. We have observed graduates of certain programs offered permanent employment opportunities, and there is likely room for additional companies with training and employment opportunities to connect with the returning citizens population by contacting the READY center for participation or vendor information.

45. Please provide any updates, if available, on the conditions of confinement of and programming provided to District of Columbia “youth offenders” in the custody of the Bureau of Prisons (compliant with section 101 of the Youth Rehabilitation Amendment Act of 2018, effective December 13, 2018 (D.C. Law 22-197; D.C. Official Code § 24-101.01(f)(1)).

The DC Council passed the Youth Rehabilitation Amendment Act in 2018, which required the development of a strategic plan for facilities, treatment, and services as related to youth offenders. Over the years, the CIC has provided updated thematic reports on the YRA, which are all available at <https://cic.dc.gov/page/cic-thematic-reports>. There have not been any major developments in recent years as related to its provisions; however, for educational purposes - the CIC published a report on January 14, 2025 that provides information on eligibility requirements, benefits, current housing, and its relationship to Title 16 youth. See attachment.

46. What challenges, if any, has CIC faced in gathering information from the DOC?

The DOC is usually forthcoming with information. There may sometimes be delays, but they are typically willing to provide information requested.

47. What are CIC’s current oversight priorities for DOC, BOP, and contract facilities housing DC residents?

The CIC will continue to monitor overall conditions of confinement at any facility. The priority of the BOP inspections will focus on lockdowns, programming opportunities, staffing and security challenges, and additional reports as received. DOC priorities include programming opportunities, health and safety conditions, mold remediation, voting processes, and additional reports as received. Contract facility

priorities include structural conditions, access to programming and reentry resources, and additional reports as received. Our inspections always take a holistic account of Population and demographics; Daily living conditions, including access to recreation, out of cell time, and food; Physical plant conditions; Physical, Mental, and Dental Healthcare; Programming and education; Safety and security, including staff and/or resident interactions, assaults, and deaths; Grievance and Disciplinary procedures, including access to PREA reporting; Staffing; Language Access; Conditions for Special Populations, including YME, Restrictive Housing, Females, and LGBTQIA+; and Reentry Resources.

48. What steps is CIC taking to monitor conditions for people who may be more vulnerable or at risk related to age (younger and older), LGBTQIA+ community, medical, mental health, or disability-related needs?

CIC monitors conditions for the population as a whole, so the aforementioned vulnerable populations are included when assessing issues. Depending on their housing status, deference and sensitivity must be provided to not isolate a particular demographic. Confidentiality is a major component of our process; however, issues involving these populations may be identified by methods such as surveys, where people can express concerns or identify grievance topics. Also, our agency has direct conversations with the population while on site in BOP and DOC facilities; we have email and phone correspondence with the population and their loved ones; and we monitor numerical records. In our quarterly info sheets and newsletter, there is information on age. LGBTQIA+ information and certain health related needs are not always readily disclosed for privacy reasons; however, any issues involving these populations could be identified by surveys, conversations, and grievance topics. Aside from an incarcerated person's housing status, unless the vulnerable population chooses to disclose their status, their interests are assessed individually. Any findings are communicated directly to the facility in verbal exchanges and written reports.

### **CIC Governing Board**

49. Please list all board Members and indicate any vacancies on the board.
- a. For any vacancies, please indicate the date upon which that seat became vacant and describe plans and expected timeline to fill that vacancy.
  - b. Which board members, if any, will have their term end during the calendar year 2025?

The mayor and council appoint board members. The three mayoral appointees to the Corrections Information Council Governing Board are:

1. **Charles Thornton** (Serving in a holdover capacity)
  - a. November 15, 2016 – June 7, 2025
2. **Natasha Dasher** (Reappointment in progress)

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a. December 17, 2024 – June 7, 2028

3. **Prechelle Shannon** (Reappointment in progress)

a. February 6, 2024 – June 7, 2027

The two Council appointees are:

1. **Katherine Huffman**

2. **Nkechi Taifi**

50. How many times did the board meet in FY 2025 and FY 2026 to date?

- a. What percentage of members were present at each meeting?
- b. Did the board ever have to postpone or cancel a meeting due to failing to meet quorum?

In FY25, the Board met twice on February 11, 2025 and May 15, 2025. The Board has not had issues canceling meetings due to lack of a quorum, which consists of two members. There are typically at least three Board members in attendance, and two Board members frequently attend staff meetings.