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VE-005515

Vendor Evaluation Informaiton

Vendor Evaluation ID	VE-005515	Vendor	AAA Complete Building Srvc Inc
Status	Complete	Owner	Jean-Francis Varre
Option Year/Performance	Option Year ID-002641	Contract/POA	
Task Order		CCD Approvers	
Parent Type	Option Year	Completed Date	2/10/2026
Related Vendor	AAA Complete Building Srvc Inc	Completed By	Jean-Francis Varre
Task Order Description			

Contract Information

Contract Number	DCAM-23-NC-RFP-0007	CBE?	✓
Description	FY24-FMD_CMC BASIC SVCS 12/1/23-9/30/24 @ WILSON BLDG_OPERATING [DCAM-23-NC-RFP-0007] (AAA CBS)	Contract Period Start	10/1/2024
Amount	$2,184,597.40	Contract Period End	9/30/2025

Contract Specialist

COTR

COTR	Jean-Francis Varre	COTR Email	jean-francis.varre@dc.gov
COTR Phone	12024418932		

Vendor

Contractor		Point of Contact	Michael Polaski
City/State	DC	Point of Contact Email	cbsinfo@donohoe.com
Address	5100 WISCONSIN AVENUE NW	Point of Contact Phone	(202) 333-4977

Ranking Factor

Technical Requirements/Scope of Work	3	Comments(Technical Req/Scope of Work)	AAA consistently demonstrates intimate knowledge of the contract Scope of Work at the Wilson Bldg. Their administrative experience with Consolidated Services, as well as that of their on site staff, has engendered the most seamless environment I have seen in my years at this site.
Quality and Timeliness of Deliverables	3	Comments(Quality and Timeliness)	AAA's quality and timeliness of deliverables at the Wilson bldg. is consistently good and often above average.
Staff Knowledge and Performance	4	Comments(Staff Knowledge & Performance)	AAA Staff knowledge and subsequent performance at the Wilson Bldg is well above average due to AAA's general high standards as well as the advantage of having the incumbent POM, Mr. Tony Long, still present onsite after well over two decades of experience and quality service at the site. The combination of technical knowledge and high familiarity with the City Hall tenants allows DGS to hold a high rating of service in a historical building with aging infrastructure.
Contract Administration	3	Comments(Contract Administration)	The Contract Administration at the Wilson Bldg. is consistent and dependable ever since the contract was awarded. I can always depend on the onsite staff as well as the central office to adhere to the contract.

Project Management	4	**Comments(Project Management)**	AAA's project management, like its staff knowledge and performance, is well above average due to the combination of AAA standards and their incumbent POM at the Wilson Bldg.
Responsiveness	4	**Comments(Responsiveness)**	The Wilson Bldg. demands a level of responsiveness that easily rivals that of critical and emergency services sites in the District. To that end, AAA maintains the highest level of responsiveness for this site and has recently received praises from the Council in that regard.
Economic Inclusion	NA	**Comments(Economic Inclusion)**	I am not sufficiently aware of AAA's overall hiring practices to speak knowledgeably on this.
Quality Assurance/Quality Control	3	**Comments(Quality Assurance/Control)**	The QAQC performed by AAA at the Wilson Bldg. is consistent and dependable on all projects.
Price/Financial management	3	**Comments(Price/Financial management)**	AAA's financial management of this site and contract meet and often exceed the industry standards.
Overall Customer Satisfaction	3.38		

System Information

Created By	Automated Process, 8/2/2025 6:00 AM	**Last Modified By**	Jean-Francis Varre, 2/10/2026 3:57 PM
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Record Type	General Evaluation	**Vendor Evaluation Aging**	133