

*Unless otherwise indicated, all data requests are for FY 2023, FY 2024 and FY 2025, and FY 2026 to-date.*

**CY2025 Performance Oversight Questions**  
*Department of Public Works*

A. ORGANIZATION AND OPERATIONS

**Governance and Personnel:**

1. Please provide a complete and current organizational chart for the agency and each division and subdivision within the agency, including:
  - a. The names and titles of all senior personnel;

**DPW Organizational Chart Attached**

- b. A description of the roles and responsibilities for each division and subdivision;

**Office of the Director** – provides strategic leadership, oversight, and guidance to the agency, while providing administrative support and resources to advance operational and programmatic performance. The Office of the Director includes the following divisions:

- **Agency Financial Operations** – provides quality leadership and promotes capable and efficient financial management within the operational requirements of the Chief Financial Officer of the District of Columbia, measured by superior customer service, transparency, and continuous improvement.
- **Office of the General Counsel** – provides legal support and guidance on a wide variety of legal, civil, administrative, personnel, and labor relations matters.
- **Data Analytics & Research Administration** – supports the agency’s mission by providing data-driven insights and performance management tools that enhance operational efficiency and strategic decision-making. The team is responsible for analyzing agency operations, developing dashboards and reports, and conducting research to identify trends and opportunities for improvement. The team plays a critical role in ensuring accountability, transparency, and continuous improvement across all areas of the agency’s work.

- **Human Capital Administration** – provides human resource management services and training that strengthen individual and organizational performance and enables the agency to attract, develop and retain a well-qualified, diverse workforce.
- **Office of Communications** – provides strategic communications in support of the agency to advance its mission. The communications team also plays a vital role in engaging with key stakeholders, residents, and visitors using various communications channels, including social media, the DPW website, e-mail correspondence, and community outreach. Primary communications with these audiences include service updates, seasonal cleaning initiatives, and other pertinent agency information.
- **Office of Information Technology Services** – provides and maintains the information technology platforms for all the department’s offices. Works closely with the Data Analytics team to improve the agency’s data collection and reporting.
- **Office of Waste Diversion** – provides advisory services to support integrating sustainability into city-wide programs and services. Manages several programs including public composting, recycling outreach, and events to collect and recycle household hazardous waste, electronics, and shred residents’ secure documents.
- **Safety and Security Administration** – responsible for the management of the safety, risk management, emergency preparedness, facility maintenance, public space planning, and acquisition and disposal of property.

**Solid Waste Management Administration (SWMA)** – performs core daily operations including trash and recycling collection, sanitation education and enforcement, graffiti removal, public litter can service, street and alley cleaning, fall leaf collection and snow coordination and removal. SWMA includes the following divisions:

- **SWEEP (Solid Waste Education and Enforcement Program)** – inspects properties for sanitation violations; enforces sanitation regulations, including commercial recycling; educates residents and businesses about sanitation regulations.
- **Solid Waste Collections** – provides solid waste (trash, recycling, and bulk) collection services to residents of single- family homes so

that they can have their trash, recyclables, and bulk items removed conveniently and regularly.

- **Public Space Cleaning** – provides comprehensive street and alley cleaning services to residents, visitors, and businesses so that they can live, work, and play in clean neighborhoods. Specific services include mechanical street sweeping, litter can collections, rights-of-way mowing, nuisance and graffiti abatement, seasonal leaf collection, and snow and ice removal.
- **Solid Waste Disposal** – provides municipal waste disposal services to DPW, other District agencies, private haulers, and residents so that they can unload collected waste safely, conveniently, and legally.

**Parking Enforcement Management Administration (PEMA)** – provides on-street parking enforcement services, including ticketing, towing, booting, removal of abandoned and dangerous vehicles and impoundment of vehicles. PEMA includes the following divisions:

- **Parking Enforcement** – provides enforcement of the District’s parking regulations to promote vehicular safety and provide smooth traffic flow and increased access to short-term parking at meters and long-term parking on residential streets.
- **Vehicle Immobilization and Towing** – provides enforcement of District state laws by booting and towing vehicles. A vehicle is boot-eligible if it has two or more unsatisfied parking and/or photo enforcement tickets that are more than 60 days old. DPW maintains three impoundment lots: Blue Plains (877 capacity), Reed Street (250 capacity), Center City/ Bryant Street (176 capacity). Vehicles can only be retrieved by the owner from Blue Plains.
- **Abandoned and Junk Vehicles** – provides the oversight of safe streets through the efficient removal of abandoned and dangerous vehicles from public space and nuisance properties within the District.
- **Customer Service** – responds to requests from constituents 24 hours a day, seven days a week.

**Fleet Management Administration (FMA)** – supports city fleet & related services by procuring and maintaining more than 3,000

vehicles, excluding those used by the Metropolitan Police Department, the Fire and Emergency Medical Services Department, the Department of Corrections, and the Office of the State Superintendent of Education Division of Student Transportation. This division fuels all 6,000 District government vehicles, including school buses, fire and trash trucks, and street sweepers. FMA contains the following divisions:

- **Scheduled Fleet Maintenance** – performs preventive maintenance actions, including changing oil and filters and checking tires, engines, batteries, and transmissions; and prepares vehicles for seasonal and year-round duties (alley cleaning, snow removal, leaf collection, pothole repair, etc.).
  - **Unscheduled Vehicle and Equipment Repairs** – tows inoperable vehicles, diagnoses why vehicles are not operating properly, and makes the necessary repairs or transfers vehicles to vendors for return to service.
  - **Vehicle and Equipment Acquisitions** – consults with District government agencies about vehicle needs, ensures these agencies have sufficient budget authority to meet their needs, procures vehicles, and reduces unnecessary vehicles from the fleet.
  - **Fleet Consumables** – provides most District agencies with operational fueling stations; procures fuel, oil, and other lubricants, and installs fueling infrastructure.
- c. A narrative explanation of any changes to the organizational chart made in the last calendar year; and

The Office of Waste Diversion has been moved from the Chief Administrative Officer to the Deputy Director of Operations to align with service delivery programs. The Safety and Security Administration has been shifted from the Director to the Chief Administrative Officer to enhance oversight and compliance strengthening accountability, efficiency and good governance.

- d. An indication of whether any positions in the chart are vacant.

The table below provides a summary of vacant positions. Please see question number seven (7) for more information.

Summary – Vacant Positions as of January 2026	
Subdivisions	Number of Vacancies
AMP	8
PEMA	17
SWMA	63
FMA	29

2. Please provide a complete, up-to-date list of contract workers working directly for your agency, ordered by program and activity, and including the following information for each position:

Title	Status	Original start date	Fed or Local Law	Requirements	Entity Contracted	Annual cost
GIS Analyst/Programmer Master	Filled	10/30/2017	No	N/A	CAI CWS Analytics / Computer Inc	\$10,723.05
Business Systems Analyst Senior	Filled	3/20/2023	No	N/A	CAI CWS Analytics / Computer Inc	\$219,980.00
DPW SharePoint Admin IT Consultant	Filled	4/11/2017	No	N/A	CAI CWS Analytics / Computer Inc	\$160,960.00
Customer Support Specialist (Food Waste Collection and Drop-Off Program Support)	Filled	4/29/2025	No	N/A	RizeUp Technology Training, LLC	\$40,000
Safety and Security Contractor / Capital Projects	Filled	March 2020	No	N/A	Walton and Green Consultants, LLP	\$200,000

3. Please provide, for each month of FY25 through FY26 to date, the net number of personnel separated from and hired to the agency.

FY2025					
	Separated	Hired		Separated	Hired

October	11	203*	April	8	24
November	11	71	May	15	
December	8	8	June	14	
January	7	13	July	8	6
February	82	4	August	12	27
March	21	20	September	68	32

FY2026		
	Separated	Hired
October	9	193*
November	11	35
December	12	27
January (as of 1/21/26)	15	6

\*The increase of hiring action is due to leaf season, beautification, pilot program, and people of promise efforts.

4. Does the agency conduct annual performance evaluations of all its employees? If so, who conducts such evaluations? What steps are taken to ensure that all office employees are meeting individual job requirements?

DPW strives to conduct annual performance evaluations of all its employees; staff absences and protective leave will always result in some uncompleted reviews. The agency conducts annual performance evaluations for employees during the designated performance evaluation period (**10/1/2025 – 9/30/2026**). These evaluations are typically conducted by the employee’s direct manager or supervisor, who assesses performance against established job requirements and objectives.

DPW takes the following steps to ensure employees are meeting individual job requirements:

- **Clear expectations:** Job responsibilities and performance standards are communicated at the start of the evaluation cycle.
- **Ongoing feedback:** Managers provide regular feedback and coaching throughout the year to address performance gaps and support improvement.
- **Monitoring progress:** Supervisors track progress on assigned tasks and goals to ensure alignment with organizational objectives.

5. Please provide the following for each collective bargaining agreement that is currently in effect for agency employees:

- a. The bargaining unit (name and local number);
- b. The start and end date of each agreement;
- c. The number of employees covered;
- d. Whether the agency is currently bargaining;
- e. If currently bargaining, anticipated completion date;
- f. For each agreement, the union leader's name title and contact information; and
- g. A copy of the ratified collective bargaining agreement.

1. **Bargaining Unit:**

American Federation of Government Employees (AFGE), Local 1975

**Agreement Start and End Date:**

Effective through September 30, 2010

**Number of Employees Covered:**

293 PEMA employees

**Is the Agency Currently Bargaining:**

No

**Anticipated Completion Date:**

Not applicable

**Union Leader:**

Joseph F. Davis, President

Phone: (586) 904-3991

**Ratified Collective Bargaining Agreement Attached**

2. **Bargaining Unit:**

American Federation of State, County and Municipal Employees (AFSCME), District Council 20, Local 2091

**Agreement Start and End Date:**

Effective through September 30, 2010

**Number of Employees Covered:**

593 SWMA employees

**Is the Agency Currently Bargaining:**

No

**Anticipated Completion Date:**

Not applicable

**Union Leader:**

Kevin Poge, President

Email: [kpoge1@gmail.com](mailto:kpoge1@gmail.com)

Address: 100 M Street, SE, Suite 250, Washington, DC 20003

Phone: (202) 422-5765

**Ratified Collective Bargaining Agreement Attached**

**3. Bargaining Unit:**

American Federation of Government Employees (AFGE), Local 631

**Agreement Start and End Date:**

Effective through September 30, 2013

**Number of Employees Covered:**

82 FMA employees

**Is the Agency Currently Bargaining:**

No

**Anticipated Completion Date:**

Not applicable

**Union Leader:**

Jermaine Quattlebaum, President

Email: [jqafge631@gmail.com](mailto:jqafge631@gmail.com)

Phone: (202) 909-0300

**Ratified Collective Bargaining Agreement Attached**

6. Please list all employees currently detailed to or from your agency. For each detailed employee, include:
- The reason for the detail;
  - The job duties if detailed to your agency;
  - The start date of detail;
  - The agency the employee is detailed to/from; and
  - The projected date of return.

Anthony Robertson is currently detailed from the Executive Office of the Mayor to DPW as the Clean City program manager. He is detailed to the position to improve performance and help fulfill the immediate needs of the program. The detail began January 2, 2026.

Mr. Robertson will remain in the position until the recruiting process is complete.

7. Please provide a copy of your agency's Schedule A, as of the date of receipt of this questionnaire.

**DPW Schedule A as of 1.17.26 Attached**

8. Please provide a list and description of all memorandums of understanding and memorandums of agreement in effect during [previous fiscal year] and [current fiscal year], to date.

#### **A. DPW as Sending Agency**

- DPW–OUC 311 Call Center Services MOU (FY2025 Modification No. 5)  
MOU between DPW and OUC for the provision of 311 call center and service request services.
- DPW–OUC Citywide Radio System Services MOU (FY2025)  
MOU between DPW and OUC for the provision of Citywide Radio System services.
- DPW–OCTO 1725 15th Street MDF Upgrade MOU  
MOU for the upgrade of the main distribution frame at 1725 15th Street NW supporting DPW and DDOT.
- DPW–DCHR Safety Compliance Services MOU  
MOU with DCHR for fitness-for-duty evaluations and suitability screenings.
- DPW–DGS Janitorial Services at PEMA (5001 Shepherd Parkway)  
Agreement with DGS for janitorial services at the PEMA facility.
- DPW–DGS 1241 W Street, NE Building Construction Project  
MOA with DGS related to building construction services at 1241 W Street, NE.
- DPW–DGS Truck Wash MOU (1241 Mount Olivet Road, NE)  
MOU with DGS for use of truck wash facilities at 1241 Mount Olivet Road, NE.
- DPW–DGS 2115 Bryant Street, NE Upgrades  
MOA related to facility upgrades at 2115 Bryant Street, NE.
- DPW–DOEE–DGS Clean Water Construction Amendment #1  
Amendment to an interagency agreement supporting clean water construction activities.

#### **B. DPW as Receiving Agency**

- DPW Transfer Facility Access for DOB and DLCP  
MOU allowing DOB and DLCP access to DPW transfer facilities for solid waste and recyclable material disposal.
- DPW–DC Water Salt Reimbursement MOU (FY2025 Snow Season)  
MOU for reimbursement of salt and personnel costs incurred by DC Water during the FY2025 snow season.
- DPW–DDOT Towing Services MOU  
MOU for towing services provided by DPW to DDOT's Roadway Management Branch at resurfacing locations.
- DPW–DDOT Drug and Alcohol Testing MOU  
MOU for drug and alcohol testing services.
- DPW–OCP PPE Materials Disposal  
Agreement for disposal of PPE materials.
- DPW–DFHV DC School Connect Alcohol and Drug Testing Program  
MOU supporting alcohol and drug testing services for the DC School Connect program.

- DPW–DCHA Recycling Initiative MOU  
MOU with DCHA, in conjunction with The Recycling Partnership, supporting recycling initiatives.
- DPW Defensive Driving Training for DOB  
MOU for defensive driving training services provided by DPW to DOB.
- Wilson Building Parking Enforcement MOU  
MOU for parking enforcement services at the Wilson Building.

### **Finance and Budget:**

9. Please provide a status report, including timeframe of completion, for all projects for which your agency currently has capital funds available.

#### **Status Report for Capital Funds Attached**

10. Please provide copies of all budget enhancement requests (The Form B or similar form) submitted in the formulation of the FY25 and FY26 proposed budgets.

This request asks for information that is protected from disclosure by the deliberative process and executive privileges.

11. Please list all budget enhancements in FY26 and provide a status report on the implementation of each enhancement.

#### **FY26 Enhancement Status Attached**

12. Please fill out the attached spreadsheet titled “Question 12 Grants Received,” and list all federal and/or private grants received by your agency in FY25 and FY26 to date, current balances, and indicate any that lapsed during or at the end of [previous fiscal year].
  - a. Please submit the completed document in both Excel and PDF formats.
  - b. Please include your Agency Code in the filename (e.g., question\_12\_AB0\_2026.xls).

#### **Received Grants Attached**

13. List all grants issued by your agency in FY25 and FY26, to date in the attachment labeled “Question 13 Grants Issued”.
  - a. Please submit the completed document in both Excel and PDF formats.
  - b. Please include your Agency Code in the filename (e.g., Question\_13\_AB0\_2026.xls).

DPW does not issue grants.

**Operations:**

14. Please provide the Committee with a list of all vehicles owned or leased by the agency; the purpose of the vehicle; the division the vehicle is assigned to, if applicable; and whether the vehicle is assigned to an individual employee.

**DPW Fleet Inventory Attached**

15. For each objective and activity in the agency's FY25 Performance Plan, please list:
  - a. The measure of greatest improvement for the agency, and the actions the agency took to improve that measure's outcome, efficiency or quantity; and
  - b. For all measures with missed targets (if any), explain the actions the agency is taking to improve that measure's outcome, efficiency, or quantity.

**FY25 DPW Performance Review Attached**

16. List all new objectives, activities and projects in the agency's [current fiscal year] Performance Plan and explain why they were added.

In FY26 DPW does not have any new projects, initiatives, or activities; however ongoing projects are available via the table.

**FY25-FY26 Ongoing Projects Attached**

17. Describe problems and challenges, including chronic maintenance issues and design flaws, in agency-owned or leased facilities.

Due to the age of DPW facilities, several building systems and structural components have experienced normal wear and deterioration over time. As a result, repairs and upgrades are necessary to maintain safety, functionality, and compliance with current standards. Addressing these aging-related issues proactively will help prevent further damage, reduce long-term costs, and ensure continued reliable use of the facilities.

- a. What capital or operating projects arose from these issues in FY25 and FY26 to date, including cost and actions taken?
  - i. Replaced 1725 15<sup>th</sup> Street, NE Lower Roof due to leaks.  
\$172,388.00 – DPW Local Funding
  - ii. Replaced Two Rooftop HVAC units at 1725 15<sup>th</sup> Street, NE due to faulty equipment – DGS Capital Funding.
  - iii. Replaced Ft. Totten Transfer Station Roof due to leaks – DGS Capital Funding
  - iv. Replaced 1833 W Virginia Ave, NE Packer Shop Roof due to leaks - DGS Capital Funding.

18. Please list each new initiative implemented by the agency during FY25 and FY26 to date. For each new initiative, please provide:

- c. A description of the initiative;
- d. Actual start date;
- e. Actual or anticipated end date;
- f. The funding required to implement the initiative;
- g. Whether the initiative was mandated by legislative action;
- h. Problems or challenges faced in the program’s implementation;
- i. The metrics the agency is collecting to measure the initiative’s success; and
- j. An assessment of the initiative’s success thus far.

**New FY25 Initiatives:**

1. Expanded Enforcement for Dangerous Drivers

In FY25, DPW’s Parking Enforcement Administration received a \$250,000 grant and an Excellence in Public Service award from Highway Safety Office (HSO). This funding was used to expand a scofflaw enforcement pilot project started in FY24. In FY25, with support of the HSO grant, PEMA operated a Friday/Saturday Night scofflaw program in all 8 wards and the Central Business District. This action was mandated by legislation. As a result of HSO funding, DPW impounded a total of 556 vehicles in FY25 with \$5,529,500 owed in fines, of total fines due 26% (\$1.4M) was recouped in FY25.

2. Food Waste Smart Bins Increase Access to Composting

In late February and early March 2025, DPW added 30 Food Waste Smart Bins around the District (three to four in each of DC’s 8 wards) to increase access to food waste diversion and composting for District residents. These bins, along with the one pilot bin on George

Washington University's Campus (Kogan Plaza, installed July 2024), provide 31 locations where residents can drop off food scraps for composting 24/7. This action was not mandated by legislation but is part of the agency's strategy to meet the District's waste diversion goals. Each smart bin costs approximately \$5,000 to purchase and install and approximately \$7,200 per year to service. For more information on the Food Waste Smart Bins, please see Question #25.

3. Bulk Waste Shredder Reducing Trash Hauling

In July 2024, DPW's Solid Waste Disposal Division a Pronar MRW 2.1010 industrial waste shredder for operation at the Fort Totten Transfer Station. After extensive training and materials tests, DPW initiated a new bulky waste management workflow in October 2025 using the new shredder. The goal of the shredder is to reduce the volume of bulky waste prior to hauling it to disposal, therefore reducing the number of hauling trips and disposal costs required to manage bulk waste. This cost saving measure reduces the number of trips from five (5) to six (6) tractor trailer loads down to one (1) tractor trailer load. In addition to reducing hauling, the shredder is also equipped with a strong magnet that pulls out ferrous metals for recycling from waste that would otherwise be landfilled or incinerated. This action was not mandated by legislation. The Pronar shredder cost \$982,579.

19. Please list any legislation that impacts your agency from FY25 and FY26 and provide a status report on the agency's implementation related to each piece of legislation.

*Strengthening Traffic Enforcement, Education, and Responsibility (STEER) Amendment Act of 2024*

- The STEER Amendment Act impacts DPW primarily through changes to parking enforcement and interagency data-sharing requirements. The law restricts DPW from issuing parking citations for vehicles confirmed by MPD to have been stolen at the time of the violation and expands the criteria under which vehicles may be immobilized or towed based on accumulated traffic infractions over a consecutive six-month period. These provisions increase DPW's operational reliance on timely and accurate data from MPD and DMV and expand DPW's role in implementing Districtwide traffic safety policies.
- Under the STEER Amendment Act, DMV is charged with creation of a point system for certain traffic infractions. DPW will then tow or

immobilize vehicles based upon accumulation of those fractions over any consecutive six-month period.

- The STEER Amendment Act also amends DC Code §50-2201.03 to require the completion of the safety course prior to the release of impounded vehicle based upon vehicle point system. This provision is not funded.
- The STEER Amendment Act amends the District of Columbia Revenue Act of 1937 to require that the Metropolitan Police Department transmit data related to stolen vehicles to the Department of Motor Vehicles. DPW will work with MPD and DMV to ensure the data regarding stolen vehicles is transmitted.

*Containing Litter and Ensuring Adequate Neighborhood (CLEAN) Collections Amendment Act of 2024*

- The CLEAN Collections Amendment Act of 2024 requires DPW to install public litter containers on a block in a Residential Zone once the following conditions are met: a request is received, DPW confirms the location is within one block of a non-Residential Zone, issue a written notice of intent to install a public litter container to the Council and Affected ANCs, allow the Council and affected ANCs to respond and give great weight to any comment from an affected ANC.
- The CLEAN Collections Amendment Act also requires DPW to conduct and make publicly available a commercial waste zone study.

20. Customer feedback

- a. How does the agency solicit feedback from customers (i.e., District residents served)? Please describe. How does the agency solicit feedback from customers (i.e., District residents served)? Please describe.

DPW's Website features the following links:

1. [DPW Feedback Form](#)
2. [Ask the Director: Department of Public Works](#)

Communications Team members communicate weekly with ANCs, MOCRS, BIDS and the Bicycle Advisory Council to provide vital information and solicit questions, comments and concerns.

Communications staff posts messaging on Next Door, which provides a feedback loop.

Communications staff disseminates a quarterly newsletter to the community, which includes a regular section asking residents to invite the agency to their community meetings.

- b. What has the agency learned from this feedback?

Typically, the agency learns about any gaps in DPW services, i.e., sanitation collection routes that may be missed or streets that aren't receiving enough parking enforcement, and if there are patterns involved. One of the most significant things we learned this year is that the structural changes in many of the District's alleys has contributed to inconsistent collection along certain routes. The agency learned that there are areas of improvement in messaging sanitation delays out to residents.

- c. How has the agency changed its practices because of such feedback?

The communications team works to respond quickly and directly to questions raised on social media but also use those responses to better tailor our messaging based on real-time public inquiries and operational conditions. This approach ensures residents receive vital information about operations as soon as it becomes available.

### **Laws, Audits, and Reports:**

21. Please identify any legislative modifications that would enable the agency to better meet its mission.

The agency has not identified any legislative modifications necessary to better meet its mission at this time.

22. Please identify any regulatory impediments to your agency's operations.

Agency is not aware of any regulatory impediments to agency operations.

23. Please list and describe any ongoing investigations, audits, or reports on your agency or any employee of your agency, or any investigations, studies, audits, or reports on your agency or any employee of your agency that were completed during FY25 and FY26 to date.

- **D.C. Office of the Inspector General - Audit of District Agency Overtime Usage (Follow-Up Review)**  
Audit and follow-up review related to District agency overtime usage, including findings and recommendations applicable to the DPW concerning overtime budgeting, internal controls, training, and compliance. Implementation of recommendations is ongoing during FY25–FY26.
- **Office of the D.C. Auditor - Agency Overspending Data Brief**  
District-wide data brief analyzing long-term agency overspending trends over a 20-year period, including DPW spending patterns and overtime-related pressures. This was an analytical report and not an investigation of employee misconduct. The report was completed in November 2025.
- **Employee-specific investigations**  
There are no investigations, audits, or reports involving individual employees of the agency during FY25–FY26 to date.

1. FY25 – OIG Recommendation Follow-up Report (attached) regarding audit of DPW overtime usage. Six recommendations remain open; ranging from establishing standards for evaluating overtime needs to performing productivity analysis and training employees on overtime policies.
2. FY25-- ODCA initiated a discretionary audit of DPW’s trash and recycling collection. The purpose of the audit is to determine if DPW provides timely residential trash and recycling collection. The audit is ongoing.
3. FY26 – ODCA Data Brief (attached). A review conducted by DC Auditor to better understand trends in agency spending over the last 20 years. DPW trends are presented on page 7.

24. Please identify and provide an update on what actions have been taken to address all recommendations made during the previous three years by:
- a. Office of the Inspector General;
  - b. D.C. Auditor;
  - c. Internal audit; and
  - d. Any other federal or local oversight entities.

Office of the Inspector General Recommendations Responses:

1. **Overtime budget formulation process**  
DPW has an overtime budget process that highlights departmental overtime needs and provides cost estimates during the annual budget formulation process. This process is conducted annually as part of the

submission to the Office of Budget and Planning and Management. The recommendation is closed.

**2. Procedures to evaluate overtime needs**

DPW agrees that a set procedure to regularly assess overtime is helpful in monitoring utilization rates. DPW currently monitors overtime in multiple ways and has an overtime management SOP that has been in place since 2019. DPW initiated an update to the written policy in FY25 and will complete the update in FY26. This recommendation remains in progress.

**3. Reprogramming or budget modification requests**

DPW requests and submits reprogramming of available funding and continues to request additional funding from the Executive Office when adequate funding is not within the departmental budget. In consultation with the Office of the Chief Financial Officer, DPW complies with D.C. Code, OCFO policy, and agency requirements when developing its budget. This is a recurring action and remains in progress.

**4. Training on overtime policies and procedures**

DPW will work with the training department to develop an overtime training schedule and incorporate this training into its annual leadership seminar. Due to fiscal constraints caused by federal interference, DPW could not complete an agency-wide managers' training for overtime in FY25. DPW will conduct the training in FY26. This recommendation is not started.

**5. Roles, responsibilities, and consequences for noncompliance**

DPW has a written overtime policy and will ensure it is reviewed annually and signed off on by supervisors as part of the annual leadership seminar. DPW initiated an update to the written overtime policy in FY25 and will complete the update in FY26. This recommendation remains in progress.

**6. Periodic review of overtime worked**

DPW reviews overtime on a weekly basis through data reports and conducts quarterly deep dives into each administration's budget. These reviews are ongoing and are used to assess the validity and necessity of overtime worked. This recommendation is complete and treated as a continuous process.

**7. Productivity analysis and overtime cap**

DPW's budget and operations teams reviewed the feasibility of conducting a productivity analysis to determine an agency-specific

overtime cap. DPW is unable to develop an overtime cap given the essential nature of its operations related to First Amendment events, special events, and daily operational challenges. This recommendation is not started, with justification documented.

25. Please list all pending lawsuits in which the agency, or its officers or employees acting in their official capacities, are named as defendants, and for each case provide the following:

- a. The case name;
- b. Court where the suit was filed;
- c. Case docket number;
- d. Case status; and
- e. A brief description of the case

<b>DPW Open Litigation Cases as of 1-14-2026</b>				
<b>Case Name</b>	<b>Court</b>	<b>Docket Number</b>	<b>Case Status</b>	<b>Brief Description</b>
Sheray Morris & Cheria Askew v. District of Columbia	D.C. Superior Court	2021-CA-001253-V	Open	Employment-related civil action alleging personal injury and related claims arising from agency operations.
Darnell Taylor v. Department of Public Works & District Government	D.C. Superior Court	2023-CV-1117	Open	Employment matter alleging disability discrimination under the ADA.
Shante Battle v. District of Columbia Department of Public Works	D.C. Superior Court	2024-CAB-006583	Open	Personal injury claim arising from a vehicle accident involving agency operations.
Craig Dean, Individually and as Personal Representative v. District of Columbia	D.C. Superior Court	2024-CAB-7629	Open	Personal injury claim involving alleged negligence related to falling trees.
Reginald Smith v. Department of Public Works	D.C. Superior Court	2025-SCB-0427	Open	Small claims matter alleging damages related to agency operations.
Lynn Moore v. Terry Wallace et al.	D.C. Superior Court	2025-CV-001576	Open	Personal injury claim involving a vehicle accident and alleged negligence.

Luis Guillermo Arrazola v. Kilgore et al.	D.C. Superior Court	2025-CAB-3101	Open	Personal injury claim arising from a vehicle accident involving agency activity.
Christopher E. Porter Jr. v. Department of Public Works	D.C. Superior Court	2025-CAB-4591	Open	Civil action involving claims categorized under "Other" areas of law related to agency conduct.

26. Please list the total amount of money the agency or the District, on behalf of the agency, expended to settle claims against it, or its officers or employees acting in their official capacities, in FY25 and FY26 to date.

**DPW liability transactions Oct1, 2024, to Jan 14, 2026, Attached**

27. Please list each settlement the agency or the District, on behalf of the agency, entered into in FY25 and FY26 to date that involved claims against the agency, or its officers or employees in their official capacity, including any settlements covered by D.C. Code § 2-402(a)(3). For each settlement, provide:

- a. The amount of the settlement;
- b. If related to litigation, the case name and brief description; and
- c. If unrelated to litigation, please describe the underlying issue or reason for the settlement (e.g. administrative complaint, etc.).

**DPW Open Litigation Cases as of January 14, 2026, Attached**

28. Please list all administrative complaints or grievances that the agency received in FY25 and FY26 to date. For each complaint, list:

- a. The source of complaint;
- b. The process utilized to respond to the complaint or grievance;
- c. Any changes to agency policies or procedures that resulted from the complaint or grievance; and
- d. If resolved describe the resolution.

**Administrative Complaints and Grievances FY25-Date Attached**

29. Is the agency currently party to any active non-agreements? If so, please provide all allowable information on all agreements, including:

- a. The number of agreements;
- b. The department(s) within the agency associated with each agreement; and

- c. Whether any agreements are required for specific positions (please list each position by division and program and indicate whether the position is contracted)

In FY25, the previous Director required members of the Senior Staff and positions that handled confidential information to execute confidentiality agreements. DCHR advised DPW to revise the agreements. The agreements are in the process of being revised and will be reissued to appropriate staff.

## Data

30. In filterable and sortable spreadsheet, please list all electronic databases maintained by your agency, including the following:

- a. A detailed description of the information tracked within each system;

### **DPW Electronic Databases Attached**

- b. The age of the system and any discussion of substantial upgrades that have been made or are planned to the system; and

DPW operates multiple electronic systems that were implemented at different points in time and therefore vary in age and maturity. The Department has identified planned upgrades or replacements for several key systems, each of which is currently in a different phase of the technology replacement life cycle.

Key systems include:

- Scale System (CompuWeight)
- Fleet Management System (Faster)
- Solid Waste Management Administration system (Trakster)
- SWEEP and PEMA system (Officer Command Center)

These systems are in one of the following lifecycle phases: planning and assessment, procurement and acquisition, deployment and integration, maintenance and support, or decommissioning and disposal.

- c. Whether the public can be granted access to all or part of each system.

The following application or data is currently public facing.

31. Please provide a list of all studies, research papers, and analyses (“studies”) the agency or an agency’s employee requested, prepared, presented or contracted for during FY25. For each study please list:

- **District of Columbia Strategic Fleet Electrification Draft Plan** - In September, DPW’s Fleet Administration worked on a study, completed in conjunction with an engineering consultant. The research report includes analysis, findings, and recommendations outlining, a draft, proposed 10-year plan to convert the District's fleet to electric vehicles by 2035. While the plan was completed, it is under review by EOM, OCA and Council, it has not been published.

**Unless otherwise indicated, all data requests are for FY 2023, FY 2024 and FY 2025, and FY 2026 to-date.**

**CY2025 Performance Oversight Questions**  
**Department of Public Works**

**B. PROGRAM-SPECIFIC QUESTIONS**

**I. Solid Waste Management**

- 1) Please provide the amount of waste processed at the District transfer stations, broken down by SWMA, Republic, Waste Management, and full freight haulers.

WASTE GENERATOR NET TONS				
Material	SWMA	Full Freight	Republic	WM
Trash	96,791	76,387	31,018	26,361
Recycling	23,786	2,357	7,472	10,168
<b>Total Waste</b>	<b>120,577</b>	<b>78,744</b>	<b>38,420</b>	<b>36529</b>

- 2) Please provide a status update on the modernization of the Benning Road transfer station, including a timeline for major project milestones, a list of repairs and upgrades anticipated as part of the project, as well as a list of major equipment that will be replaced.

<b>Benning Road Transfer Station Reopening and Modernization</b>	
<b>Proposed Reopening</b>	Late 2028
<b>Milestones</b>	Architecture and Engineering design firm awarded December 2025 Final building abatement expected completion January 2026 Full building demolition to begin late April 2026
<b>Repairs</b>	Total redesign and rebuilding of the entire site
<b>Upgrades</b>	Multiple tipping spaces for materials Advanced fire detection and suppression systems Artificial intelligence system integration Power generation including solar and kinetic systems Potential waste sorting and reduction processing
<b>Equipment Replacement</b>	Building Fire suppression and cannon system Grapplers and material handlers

	Scale weighing system Conveyors Crane
<b>New Equipment</b>	Radiation detectors AI enabled waste sorting system Dust suppression system Noise reduction system Facility intercom and active shooter notification system

- i) Will DPW be seeking any additional funding in FY 2026 for this modernization project?

Yes. Unforeseen abatement costs from prior incineration and presidential tariff costs have increased the estimated costs.

- 3) Please list the number of citations and warning notices DPW issued for solid waste violations by type in FY 2024, FY 2025, and FY 2026, to date.

**FY24-ToDate SWEEP Issued Violations Attached**

- 4) How many citations or notices of infraction were issued by DPW in FY 2025 and FY 2026, to date, under D.C. Code § 8-1031.04? How many FTEs are assigned to track and enforce compliance with these requirements?
  - a) Has DPW encountered any instances of properties being unable to comply with D.C. Code § 8-1031.04, since the provisions B25-0131 went into effect?

The referenced provision is part of the CLEAN Act, which amended D.C. Official Code § 8-1031.04 by adding volume-based requirements for private collection properties. DPW seeks clarification from the Committee regarding the specific subsection of § 8-1031.04 to which it is referring.

To date, SWEEP is not currently enforcing compliance with the new volume-based requirements added under B25-0131. As a result, DPW has not issued citations or notices of infraction in FY 2025 or FY 2026, to date, specifically related to those newly enacted provisions.

With respect to staffing, DPW's Office of Waste Diversion has 6 FTEs responsible for tracking compliance with source separation requirements for multi-family properties. DPW's SWEEP division has 21 FTEs dedicated to general enforcement actions, which include enforcement of solid waste and related statutory requirements.

Since the volume-based provisions under B25-0131 went into effect, DPW has not identified instances of properties being unable to comply. However, as

noted above, active enforcement of the new requirements is not currently underway.

5) What is the current status of the District’s contract to process recycling?

The District currently has an emergency contract in place with WM (formerly known as Waste Management) for hauling and processing recyclable materials. A request for proposals for a multi-year contract is under review.

6) Please provide an update on the agency’s schedule for cleaning bike lanes.

Bike lane cleaning is scheduled on a one-week rotation per Ward during a typical Monday through Friday workweek, based on full staffing levels. Each Ward generally receives 5 to 7 days of service, although some Wards with fewer bike lanes require only approximately 3 days of service per week.

When a Ward does not require the full 5 to 7 days of cleaning, personnel are reassigned to higher-traffic areas that are considered "hot spots," where debris accumulation and safety concerns for cyclists are more frequent.

The scheduled cleaning frequency was determined based on multiple operational factors, including equipment availability, staffing levels, total bike lane mileage by ward, and the type of bike lane infrastructure installed.

At the time of implementation, Wards 6 and 2 were the only wards assigned seven-day-per-week service. This was due to their higher total mileage, broader coverage areas, and the concentration of protected bike lanes within those wards.

These schedules have not been revised since the initial launch of the bike lane cleaning pilot program.

7) How many specialized bike lane sweeping vehicles does the agency currently have? Is there funding or planning to procure more?

See Table Below. Currently there are no plans to procure more bike lanes at the moment.

<b>Bike Lane Staffing</b>		
<b>Category</b>	<b>Count</b>	<b>Notes</b>
Total Employees Working in Bike Lanes	10	Total staff assigned to bike lane operations
Motor Vehicle Operator (MVO) Grade 6	7	Primary operators of bike lane sweeping vehicles

Sanitation Workers Assisting	3	Support staff assisting bike lane sweeping operations
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Bike Lane Sweepers	
Vehicle Type	Number of Vehicles
Model 210 Bike Lane Sweepers	4
Model 110 Bike Lane Sweepers	4
Total Specialized Bike Lane Sweepers	8

- 8) Please provide an update on the standalone public restroom program, and any plans DPW is considering maintaining or expanding the program in FY26.

Currently, there are six standalone public restrooms maintained by Throne Lab at the following locations:

- Ward 1 – Columbia Heights Plaza
- Ward 2 – Dupont Circle
- Ward 5 – Alethia Tanner Park
- Ward 6 – Eastern Market Plaza
- Ward 6 – Indiana Plaza
- Ward 8 – Oxon Run Park

To further enhance this program, DPW has been allocated \$1,000,000 for Fiscal Year 2026 to maintain existing facilities and install additional units. We are currently working with our vendor to identify new locations that will best serve residents and visitors.

- 9) Please provide a list of all litter can installation and removal requests in FY25 and FY26 to date, by ward, and include whether or not DPW acceded to the request.

Public Space Litter Can Removal											
2-Year Service Request Summary (by Ward)											
FY	Measure	W1	W2	W3	W4	W5	W6	W7	W8	Non - Ward	Total
2025	Created	10	8	1	11	7	11	3	7	9	67
2025	Closed	5	4	1	6	5	6	4	3	2	36

2025	Closed Before SLA	40.00 %	75.00 %	83.30 %	60.00 %	66.70 %	25.00 %	33.30 %	50.00 %	—	55.60 %
2025	Avg. Days to Close	219.9	129.9	509.8	113.1	212.7	141.9	281.8	225.4	128.1	188.4
2026 YTD	Created	3	3	2	2	2	2	2	1	1	18
2026 YTD	Closed	2	1	0	3	0	2	1	1	1	11
2026 YTD	Closed Before SLA	50.00 %	100.00 %	—	100.00 %	—	50.00 %	54.50 %	—	—	54.50 %
2026 YTD	Avg. Days to Close	93.3	86	0	49.7	0	224.3	574.8	362.7	352	196.3

Public Space Litter Can Installation											
2-Year Service Request Summary (by Ward)											
FY	Measure	W1	W2	W3	W4	W5	W6	W7	W8	Non-Ward	Total
2025	Created	27	20	7	27	40	18	18	26	35	218
2025	Closed	25	15	8	36	37	20	26	29	27	223
2025	Closed Before SLA	88.00 %	100.00 %	75.00 %	88.90 %	78.40 %	75.00 %	65.40 %	89.70 %	100.00 %	84.80 %
2025	Avg. Days to Close	118.1	70.7	273.7	155.1	172.2	209.6	278.8	143.5	70.9	160
2026 YTD	Created	2	1	2	13	12	4	6	2	12	54
2026 YTD	Closed	7	6	3	7	9	5	8	8	9	62

2026 YTD	Closed Before SLA	71.40 %	50.00 %	100.00 %	57.10 %	88.90 %	100.00 %	87.50 %	75.00 %	88.90 %	79.00 %
2026 YTD	Avg. Days to Close	247.5	311	94.6	322.9	163.5	88.8	176.3	250.1	129	203.7

10) Please provide the number of requests for repair and replacement of residential bins, and how many requests were completed in FY 2025 and FY 2026, to date.

a) What is the average delivery time for a new bin request?

Supercan, Trash Cart, Recycling Cart & Rat Replacement Delivery											
2-Year Service Request Summary (by Ward)											
FY	Measure	W1	W2	W3	W4	W5	W6	W7	W8	Non-Ward	Total
2025	Create d	1,959	1,430	1,493	2,652	2,744	1,661	1,938	938	0	14,815
2025	Closed	2,301	1,763	1,754	3,102	3,282	1,840	2,179	1,022	0	17,243
2025	Closed Before SLA	62.10 %	60.60 %	63.20 %	65.10 %	65.60 %	69.30 %	71.10 %	70.80 %	—	65.70 %
2025	Avg. Days to Close	65.4	73.8	55.5	51.5	68.4	44.5	48.9	44.8	0	57.8
2026 YTD	Create d	502	348	334	748	741	430	528	258	0	3,889
2026 YTD	Closed	471	348	312	709	694	386	489	253	0	3,662
2026 YTD	Closed Before SLA	80.30 %	78.40 %	86.20 %	81.40 %	82.40 %	84.70 %	83.60 %	89.30 %	—	82.80 %
2026 YTD	Avg. Days to Close	19.3	19.7	19.4	18.6	17.6	18.8	19.4	17.9	0	18.7
Supercan, Trash Cart & Recycling Cart Repair											
2-Year Service Request Summary (by Ward)											
FY	Measure	W1	W2	W3	W4	W5	W6	W7	W8	Non-Ward	Total

2025	Create d	447	232	572	843	825	341	661	241	3	4,165
2025	Closed	468	249	662	1,056	1,173	403	888	270	2	5,171
2025	Closed Before SLA	66.00 %	66.30 %	66.00 %	59.90 %	46.80 %	66.00 %	56.40 %	64.10 %	100.00 %	58.70 %
2025	Avg. Days to Close	27.1	32.2	53.9	62	93.7	40.5	86	56.4	11.4	65.7
2026 YTD	Create d	109	66	142	256	197	82	199	73	0	1,124
2026 YTD	Closed	116	61	141	253	192	77	199	73	1	1,113
2026 YTD	Closed Before SLA	98.30 %	98.40 %	92.90 %	98.80 %	99.00 %	97.40 %	98.50 %	95.90 %	100.00 %	97.70 %
2026 YTD	Avg. Days to Close	14.1	13.8	15.9	13.3	13.4	11.6	14	17.8	7.8	14.1

11) Please provide the number of illegal dumping requests that have been submitted to DPW directly and referred via 311 to DPW.

<b>Ticket Status</b>	<b>FY2024</b>	<b>FY2025</b>	<b>FY2026</b>
Canceled	84	73	22
Closed	14652	16196	3993
Closed (Duplicate)	903	1221	191
Closed (Transferred)	1	2	385
Open		5	19
Open (Duplicate)			
Grand Total	15640	17497	4610

12) DPW has been in the process of procuring new timekeeping software, UKG (Kronos). Please provide an update on this procurement, including whether the software is now in use and any findings or efficiencies since implementation.

DPW is closing out Phase 3 of the project's implementation, covering configuration, equipment location, integration, Secure File Transfer Process (SFTP), and Single Sign-On (SSO). Once this is completed, we will have a final review with the business units and Human Capital team prior to locking down the design phase, which will then move us into the configuration, testing, and communication phase of the project.

13) What percentage of waste collections staff are Second Chance employees?

The majority of waste collection staff are Second Chance employees. Officially, the agency does not track this data because it is a second-chance program. However, the agency estimates 95 percent of the employees are second chances.

14) During the December 8<sup>th</sup>, 2025, Committee Roundtable on trash issues, the agency stated that it was in the process of identifying collections routes with chronic misses. Please provide an update on this effort and any findings.

We have identified the routes with chronic service misses. Through route re-optimization, these routes will be restructured to balance workloads evenly and ensure timely completion. The new structure is designed to improve efficiency, accountability, and overall route performance.

**Missed Trash and Recycling Summary by Route and Supervisor  
(Mar 2025 to Dec 2025) Attached**

15) What constitutes “chronic misses” with respect to residential trash and recycling collections?

A chronic miss of trash or recycling occurs when a resident’s trash or recycling collection has been missed four (4) times within a five (5) consecutive-week period.

a) Why do chronic misses occur?

Chronic misses of trash or recycling collection can occur for several reasons. New crews may be unfamiliar with a route and still learning service locations, while route complexity or overloaded routes can contribute to missed stops. Access issues such as construction, parked vehicles, delivery trucks, or other obstructions in streets or alleys can prevent safe collection. In some cases, narrow or congested alleys increase the likelihood of misses. Additionally, residents may place their trash or recycling out late, after the collection truck has already passed the location, resulting in repeated missed service.

- 16) Please provide an update on Phase 2 of route optimization, in which the agency is focusing on standardizing route lengths.

Phase 2 of our route optimization project focused on realigning the number of routes per day to ensure equitable distribution across each route while maintaining the resident pickup date. Currently, we have completed the Monday and Tuesday routes for the entire city. Our team is currently working to complete the remaining days, with a completion date of mid-February. Followed by supervisor verification/dry runs, training, and resident communication by the end of February. With an anticipated go-live date of March 1st, 2026, for the new routes.

- 17) During the December 8<sup>th</sup>, 2025, Committee Roundtable on trash issues, DPW indicated that there were forthcoming regulations with respect to the number of trash and recycling bins per household serviced by the agency. What is the status of these regulations?

SWMA is evaluating the viability of regulations limiting the number of trash and recycling bins per household.

- 18) Please provide an update on the agency's efforts to launch a smart public litter can pilot program in Rose Park.

DPW and interagency partners have met with multiple waste containerization vendors, as well as the Friends of Volta Park, Friends of Rose Park, and related community groups regarding their desire for better litter can technology in local parks. DPW aims to pilot "smart" waste containerization infrastructure in a small number of city parks in the spring. Representatives from DPW, DPR, DC Health, and DGS are working together to solidify operational scope, technology requirements, procurement strategies, and interagency roles and responsibilities.

- 19) Please share the most recent recommendations DPW has received from the Department of Energy and the Environment regarding street sweeping for stormwater runoff mitigation.

The Final Permit now requires the Permittee to sweep no less than 10,932 miles annually in the MS4 Permit Area, which is an increase from the proposed 8,000 miles in the draft permit.

## ***II. Waste Diversion***

- 20) With respect to citywide waste diversion, please provide the committee with the number, type, and notified agency for any violation notifications in FY 2025.

Please see Question 4 Response.

- i) What additional steps did DPW take in FY 2025 and FY 2026, to date, to increase the diversion rate for District buildings and agencies?

DPW's Office of Waste Diversion has been working in partnership with DC Housing Authority to implement recycling in a portfolio of DCHA buildings. OWD provided advice regarding the scope of work for DCHA's new recycling contract awarded in FY25. DPW and DCHA entered into an MOU on 12/31/2025 solidifying a partnership in which DPW will provide technical assistance and training to DCHA property managers and residents on how to start recycling and recycle right.

- 21) What is the most up-to-date estimate of the citywide residential diversion rate? What does DPW estimate is the citywide diversion rate including residential, commercial, and apartment buildings?

DPW is currently finalizing citywide waste diversion statistics for calendar years 2023, 2024, and 2025 and will publish an updated report this spring.

- 22) What recommendations has the Interagency Waste Reduction Working Group made to the agency in FY 2025 and FY 2026, to date, and which recommendations have been acted upon?

The Interagency Waste Reduction Working Group met regularly throughout FY25 to collaborate on action items in the Zero Waste DC Plan. In FY25, the Working Group recommended prioritizing interagency collaboration on zero waste outreach and education, the creation of a zero-waste campus, food donation requirements, and tire management.

After a goal setting workshop in the beginning of the FY26, the Working Group recommended prioritizing interagency collaboration on citywide recycling and composting (Action 14) and Clean and Green DC (Actions 11 and 41) during the current fiscal year.

- 23) Please describe DPW's efforts on glass recycling during FY 2025 and any planned activities for FY 2026.

The agency continues to collect glass in its residential recycling program. Glass bunkers are being evaluated as possible elements for the new Zero Waste Campus at Benning Road.

- 24) Please provide an update on the status of the residential curbside composting program, how the FY26 expansion is going, and any plans DPW is considering to

expand or change the program in FY27. Please provide a breakdown of participants by ward.

In FY25, DPW provided residential food waste collection to approximately 9,000 households through a food waste collection contractor. Through this service, over two million pounds (2.11 million lbs.) of food scraps was diverted from landfills and incineration and turned into compost in FY25. As of December 2025, the Food Waste Collection Program has collected nearly 5 million pounds of food scraps (4.97 million lbs.) since its inception in FY23.

To date in FY26, DPW has onboarded 2,524 new households into the residential food waste collection program, providing these households with outdoor collection bins with animal locks, indoor kitchen caddies, compostable bags, and educational materials. DPW is in the process of adding 512 new households with the goal of maintaining a list 12,000 participating households by Spring 2026. DPW is using a “weighted wait list” process to prioritize adding residents living in designated low-income and disadvantaged communities across the District, as defined by the US Environmental Protection Agency (EPA) EJScreen Supplemental Indexes and the Climate and Economic Justice Screening Tool, followed by a first-come, first-served process.

<b>Current Number of Participating Households by Ward</b>	
<b>Ward</b>	<b>Number of Households in the Residential Food Waste Collection Program (as of 1.21.26)</b>
Ward 1	1,482
Ward 2	621
Ward 3	1,950
Ward 4	2,303
Ward 5	1,870
Ward 6	1,857
Ward 7	1,046
Ward 8	350
<b>Total</b>	<b>11,479</b>

25) Please provide an update on DPW’s smart compost bin program, including locations of all smart compost bins, and any plans DPW is considering to expand or change the program.

In late February and early March 2025, DPW added 30 food waste smart bins around the District (three to four in each of DC’s 8 wards) to increase access to food waste diversion and composting for District residents. These bins, along

with the one pilot bin on George Washington University’s Campus (Kogan Plaza, installed July 2024), provide 31 locations where residents can drop off food scraps for composting 24/7. The bins are fully enclosed and lockable to deter rodent and other vector activity and limit contamination (non-compostable items placed in the bin). Smart bins can be unlocked using a free mobile app (MetroKEY) or punching a code onto the bin’s keypad. The code is always available on the program’s website or by calling the Office of Waste Diversion phone number, which are both included on the front of every bin. In FY25, DC DPW’s food waste smart bins collected a total of 357,312.87 pounds of food scraps for composting.

<b>Program Totals by Quarter (FY2025)</b>		
<b>Quarter</b>	<b>Weight (lbs.)</b>	<b>Weight (tons) 1 ton=2000 pounds</b>
Q1 (Oct. 2024 - Dec. 2024)	4,686.00	2.343
Q2 (Jan. 2025 - Mar. 2025)	33,076.10	16.538
Q3 (Apr. 2025 - Jun. 2025)	141,518.53	70.759
Q4 (Jul. 2025 - Sep. 2025)	178,032.24	89.016
<b>FY25 Total</b>	<b>357,312.87</b>	<b>178.656</b>

DPW is in the process of procuring up to 20 additional bins which are estimated for installation in locations across the District in spring 2026.

- a) Please provide a breakdown of tons collected in FY25 by ward, and by individual smart bin.

**FY25 Food Waste Smart Bin Collection Tonnage Attached**

***III. Parking Enforcement Management Administration***

- 26) Please list the number of parking enforcement officers, booting staff, towing staff, and PEMA support staff during the requested fiscal years. Please also note the number of vacant positions for each of these categories.

	<b>FY2023</b>			<b>FY2024</b>			<b>FY2025</b>			<b>FY2026</b>		
	As of PPE 9/23/23			As of PPE 9/21/24			As of PPE 9/20/25			As of PPE 1/24/26		
<b>Position Title</b>	<b>Filled</b>	<b>Vacant</b>	<b>Total</b>	<b>Filled</b>	<b>Vacant</b>	<b>Total</b>	<b>Filled</b>	<b>Vacant</b>	<b>Total</b>	<b>Filled</b>	<b>Vacant</b>	<b>Total</b>
<b>Parking Enforcement Officer Frontline</b>	<b>179</b>	<b>73</b>	<b>252</b>	<b>166</b>	<b>34</b>	<b>200</b>	<b>160</b>	<b>40</b>	<b>200</b>	<b>171</b>	<b>29</b>	<b>200</b>
Lead Parking Enforcement Officer	15	2	17	14	2	16	17	0	17	17	0	17

Parking Enforcement Officer	164	71	235	152	32	184	143	40	183	154	29	183
Motor Vehicle Operator	44	5	49	49	0	49	47	2	49	46	5	51
Booter	13	7	20	16	4	20	17	3	20	16	4	20

27) *PEMA Citations and Collections*

Please provide:

- a) The total number of citations issued by PEMA officers; see table below
- b) The total value of citations issued; see table below
- c) The number contested and dismissed; and see table below
- d) Total revenue collected, as provided by OCFO. see table below

<b>Citation Activity, Adjudication Outcomes, and Revenue by Fiscal Year</b>				
	<b>FY23</b>	<b>FY24</b>	<b>FY25</b>	<b>FY26 to Date</b>
<b>Citations Issued</b>	1,303,207	1,147,077	1,034,854	297,777
<b>Ticket Value</b>	\$75,680,915	\$66,338,495	\$61,259,185	\$16,816,335
<b>Revenue Collected</b>	\$82,654,101	\$76,366,439	\$59,514,090	\$13,257,151
<b>Contested</b>	158,512	134,956	116,866	9,043
<b>Dismissed</b>	80,310	61,087	55,496	5,850

28) Please provide a summary table of citations issued by PEMA officers broken down by violation type.

**PEMA Citations Summary Table Attached**

29) What is the current shift and deployment plan for PEOs, booters, and tow crews?

In answering, please specify:

- a) Shift time;
- b) Type of team (PEO, Booter, Tow Crew);
- c) Focus of shift, if applicable (e.g. scofflaw vehicles, rush hour vehicle relocation, RPP);
- d) Geographic coverage of shifts; and
- e) Any modifications made to shifts or new shifts added within the last calendar year, and the reason for any modifications.

<b>Shift Time</b>	<b>Team Type</b>	<b>Division</b>	<b>Focus of Shift</b>
6:00 AM – 2:30 PM	Booter	Towing and Vehicle	Vehicle immobilization operations, including scofflaw enforcement

		Immobilization Division	
6:00 AM – 2:30 PM	Tow Crew	Towing and Vehicle Immobilization Division	Vehicle towing operations
8:00 AM – 4:30 PM	Tow Crew	Towing and Vehicle Immobilization Division	Vehicle towing operations
10:30 AM – 7:00 PM	Tow Crew	Towing and Vehicle Immobilization Division	Vehicle towing operations
6:00 AM – 2:30 PM	Parking Enforcement Officer (PEO)	Parking Control	General parking enforcement
8:00 AM – 4:30 PM	Parking Enforcement Officer (PEO)	Parking Control	General parking enforcement
10:30 AM – 7:00 PM	Parking Enforcement Officer (PEO)	Parking Control	General parking enforcement
2:30 PM – 11:00 PM	Parking Enforcement Officer (PEO)	Parking Control	Evening enforcement coverage
8:00 PM – 4:30 AM	Parking Enforcement Officer (PEO)	Parking Control	Overnight enforcement coverage
10:00 PM – 6:30 AM	Parking Enforcement Officer (PEO)	Parking Control	Overnight enforcement coverage

All operational shifts are citywide

No modifications were made.

30) Please provide information (citations issued, vehicles immobilized or impounded) on the enforcement actions taken in FY2025 and FY2026 as a result of DPW's involvement in the interagency Nightlife Task Force.

<b>Boot Metrics</b>				
	<b>FY23</b>	<b>FY24</b>	<b>FY25</b>	<b>FY26</b>
<b>Number of Boots</b>	6,699	4,799	4047	694

<b>Boots Escaped</b>	112	401	65	0
<b>Boot Impounds</b>	1,912	2,009	2038	400
<b>Boot Value</b>	\$4,710,718	3,668,044	\$2,565,370	\$526,902
<b>Boot Median</b>	\$379,924	\$313,035	\$200,496	\$183,440

31) Please provide the total hours and spending associated with the Nightlife Task Force, Special Events, and any other specialty timecodes. - See chart below.

<b>Nightlife Task Force and Special Events</b>						
<b>FY</b>	<b># of Event</b>	<b>Tickets</b>	<b>Relocations</b>	<b>Impounds</b>	<b># of Over Time Hours Worked</b>	<b>Overtime Calculation</b>
<b>Capitol One Event</b>						
<b>FY24</b>	91	1,216	22	5	555	\$28,975
<b>FY25</b>	420	5,079	95	16	2,524	\$126,360
<b>FY26</b>	218	138	40	26	1,837	\$92,676
<b>Night Life</b>						
<b>FY24</b>	1,097	26,352	863	193	8,101	\$411,869
<b>FY25</b>	1,123	25,613	614	161	8,876	\$444,698
<b>FY26</b>	315	7,219	58	129	2,561	\$125,927
<b>Paving Detail</b>						
<b>FY24</b>	355	1,265	450	93	1,834	\$95,751
<b>FY25</b>	687	1,017	222	65	3,477	\$180,291
<b>FY26</b>	115	254	39	6	575	\$29,702

**32) Vehicle Booting**

Please Provide:

- a) The total number of vehicles booted; Table below
- b) The total number of escaped boots; Table below
- c) The total number of boot impounds; Table below
- d) The total value of fines due for all booted vehicles; and Table below
- e) The median amount due for a booted vehicle. Table below

<b>Boot Metrics</b>				
	<b>FY23</b>	<b>FY24</b>	<b>FY25</b>	<b>FY26</b>
<b>Number of Boots</b>	6,699	4,799	4047	694
<b>Boots Escaped</b>	112	401	65	0
<b>Boot Impounds</b>	1,912	2,009	2038	400
<b>Boot Value</b>	\$4,710,718	3,668,044	\$2,565,370	\$526,902
<b>Boot Median</b>	\$379,924	\$313,035	\$200,496	\$183,440

33) Please provide the total number of towed vehicles, broken down by type of tow, including:

- a) Relocations (and type of relocation, as available);
- b) Impounds for unpaid citations;
- c) Impounds of abandoned and dangerous vehicles;
- d) Impounds for other reasons; and
- e) Contract tows including reason for towing

<b>Boot Metrics FY24 - Present</b>					
	<b>Tow Type</b>	<b>FY2023</b>	<b>FY2024</b>	<b>FY2025</b>	<b>FY2026</b>
<b>PEMA</b>	Relocation	29847	19013	16811	3243
	Impound	7249	6475	8294	1918
	Transfer	1819	1121	2896	783
<b>PEMA Total</b>		38915	26609	28001	5944
<b>Rotational Tow</b>	Impound	15859	12619	12646	2225
	Relocation	13	12	13	1
	Transfer	1			1
<b>Rotational Tow Total</b>		15873	12631	12659	2227
<b>Grand Total</b>		54788	39240	40660	8171

<b>Impounds of abandoned and dangerous vehicles</b>						
<b>Towing Priority Name</b>	<b>Tow Reason</b>	<b>FY2023</b>	<b>FY2024</b>	<b>FY2025</b>	<b>FY2026</b>	<b>Grand Total</b>
<b>DANGEROUS</b>	ABANDON PUBLIC PROPERTY	4		1		5
	AM IMPOUNDS	3				3
	AVI GENERAL	8	67	22	2	99
	AVO TOWS	125	233	171	38	567

	GENERAL IMPOUNDS	10	4	4	1	19
	BOOT IMPOUNDS		1			1
<b>DANGEROUS Total</b>		150	305	198	41	694
<b>Abandoned (Not Dangerous)</b>	ABANDON PUBLIC PROPERTY	4		1	1	6
	AM IMPOUNDS			1	1	2
	AVI GENERAL	3	81	49	13	146
	AVO TOWS	101	180	143	50	474
	GENERAL IMPOUNDS	15	7	2		24
	(blank)		1			1
	ABANDON PRIVATE PROPERTY	2				2
<b>Abandoned (Not Dangerous) Total</b>		125	269	196	65	655
<b>Grand Total</b>		275	574	394	106	1349

34) Please list the impound lots currently in use by DPW, including the lot address, whether the lot is owned or leased, and the total capacity of each lot.

<b>Impoundment and Holding Lot Locations and Capacity</b>			
<b>Facility Name</b>	<b>Address</b>	<b>Number of Spaces</b>	<b>Ownership</b>
Blue Plains Impoundment Lot	5001 Shepherd Parkway, SW	877	City owned
Center City Lot	2115 Bryant Street, NE	180	Leased property
Reed Street Holding Lot	2640 Reed Street	250	Leased property

35) Please provide:

- a) The total number of vehicles:
  - i) Impounded for any reason;
  - ii) Reclaimed;
  - iii) Auctioned; and
  - iv) Scrapped.
- b) The total value revenue resulting from scrapped and auctioned vehicles;
- c) The median number of days a vehicle remained in impound;

<b>Impound Lot Combined Output</b>				
<b>Impound Lot Vehicle Counts</b>				
	<b>FY23</b>	<b>FY24</b>	<b>FY25</b>	<b>FY26</b>
<b>Reclaimed</b>	2608	2153	2,894	895
<b>Auction</b>	72	212	132	41
<b>Scrapped</b>	1772	1976	2,073	922
<b>Impounds</b>	6779	6043	7,594	3,236

<b>Impound Lot Revenue</b>				
	<b>FY23</b>	<b>FY24</b>	<b>FY25</b>	<b>FY26</b>
<b>Reclaimed</b>	\$4,465,956.76	\$3,739,042.05	\$1,718,910.15	\$1,903,473.46
<b>Auction</b>	\$347,797.49	\$1,127,616.15	\$274,911.00	\$360,470.00
<b>Scrapped</b>	\$1,325,022.00	\$1,005,975.00	\$252,475.00	\$287,875.00
	<b>\$6,138,776.25</b>	<b>\$5,872,633.20</b>	<b>\$2,246,296.15</b>	<b>\$387,875.00</b>

<b>Median Number of Days a Vehicle Remained in Impound</b>				
	<b>FY23</b>	<b>FY24</b>	<b>FY25</b>	<b>FY26</b>
<b>Blue Plains</b>	60	60	60	23
<b>Center City</b>	13	16	60	23
<b>Reed Street</b>	NA	17	60	23

36) Please provide information on the number of vehicles equipped with License Plate Readers in DPW's inventory, and how many additional devices are in procurement.

<b>License Plate Reader (LPR) Inventory and Procurement Summary</b>		
<b>Category</b>	<b>Quantity</b>	<b>Notes</b>
Vehicles Currently Equipped with LPRs	26	Active LPR units in DPW vehicle inventory
LPR Units Due for Priority Replacement	20	Subset of existing inventory requiring replacement
Devices in Procurement (LPRs and MDT Tablets)	100–153	Final quantity subject to procurement outcomes

37) Regarding safety for PEMA employees:

- a) How many incidents of harassment or assault on a PEMA employee in the field were documented in FY 2023 and FY 2024, to date?

## **PEMA Incidents Attached**

- b) Are there particular locations with a demonstrated pattern of safety concerns for PEOs?

## **DPW Dashboard Part 5 PEMA ONLY ASSAULT TRUE FY23 FY24 Attached**

- c) What procedures are in place or in planning to ensure PEO safety?

PEO safety procedures are primarily established and governed through the Parking Enforcement Management Administration's Standard Operating Procedures (SOPs). In his first year, Director Herb Smith completed a comprehensive review of PEMA's SOPs to ensure operational consistency and officer safety.

In addition to written SOPs, PEOs receive PEMA-specific training, including de-escalation techniques such as Verbal Judo. Operational leadership, including Mr. Gaither and Mr. Moore, maintain subject matter expertise regarding applicable safety procedures and training requirements.

At the Department level, DPW does not maintain standalone PEO-specific safety policies. Instead, agency policies focus on ensuring compliance with Mayoral Orders and applicable federal and industry safety standards, including OSHA, DOT, FMC, and ANSI requirements.

- 38) Please provide an update on the status of DPW's implementation of D.C. Law 25-325, the "Fraudulent Vehicle Tag and Parking Enforcement Modernization Amendment Act of 2024, including planned rulemakings, staffing or procedural adjustments, and interagency coordination.

In addition to updating the Committee on implementation progress as a whole, please provide detail regarding implementation of the following sections of the law:

- a) § 50-2442. Enforcement priority;
- b) § 50-2443. License plate recognition systems; usage and privacy;
- c) § 50-2444. Directory of vehicle identification tag;
- d) § 50-2451. Vehicle infraction points;
- e) § 50-2452(a), paragraphs (1) and (2)(B); and
- f) Adjustment to the reclamation period for impounded vehicles, as authorized by § 50-2456(a).

Many of the requirements in the Act are already implemented through DPW's regular enforcement operations. DPW is currently in the process of procuring additional License Plate Reader (LPR) systems to expand deployment across all enforcement vehicles.

In parallel, DPW is conducting market research to assess options for integrating a directory of state license plate tags into officers' handheld devices to clearly identify out-of-state tags during enforcement activities.

The Department of Motor Vehicles is responsible for implementing the Vehicle Infraction System.

DPW currently maintains a 30-day notice policy. The Department plans to test the 14-day notice period to determine whether it provides sufficient notice to vehicle owners. This assessment will consider potential delays associated with mail delivery, returned correspondence, and response times to DPW notices.