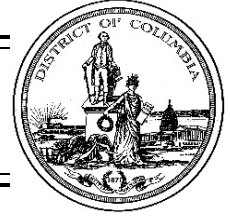

OFFICE OF AT-LARGE COUNCILMEMBER ANITA BONDS
CHAIR, COMMITTEE ON EXECUTIVE ADMINISTRATION & LABOR



April 7, 2026

Director Charon P.W. Hines
Department of Aging and Community Living
500 K Street, NE
Washington, DC 20002

Dear Director Hines,

The annual budget hearing for the Department of Aging and Community Living is scheduled for **Wednesday, April 29, 2026, beginning at 9:30 AM**. This will be a hearing for government witnesses only. We ask all executive witness(es) to submit their hearing testimony 48 hours in advance of their budget oversight hearing.

Written pre-hearing questions for your agency are attached. Please provide **three (3) hard copies** of your responses to Suite 404, as well electronic versions in Microsoft Word and PDF format **by 5:00 PM on Friday, April 17, 2026**.

If there is any additional information outside the scope of the attached questions, please feel free to include additional attachments and statements explaining the attachments. If your office requires clarification of any of the attached questions, please contact Andrew Martell, at amartell@dcocouncil.gov or call 202-741-2133. Thank you in advance for your timely and comprehensive response.

Sincerely,

A handwritten signature in black ink, appearing to read "ANB".

Anita Bonds
At-Large Councilmember

Department on Aging and Community Living
 FY2026 – FY2027 Budget Oversight Hearing Questions

I. Standard Agency Questions

1. Please provide the following budget information for the agency for FY26 and FY27, including the amount approved and expenditures to date.
 - a. At the agency level, please provide the information broken out by source of funds and by Comptroller Source Group and Comptroller Object;

See Attachment Q1A – DACL FY26 & FY27 Agency Budget

- b. At the division level, please provide the total operating budget and expenditures, including FTEs, program and activity costs, dedicated taxes/revenues, special purpose funds, grants, and MOUs attributed to the work and achievements of the agency sub-division. Also include any amount of funds generated by each sub-division;

DACL’s budget is not structured at the division level.

- c. At the program level, please provide the information broken out by source of funds and by Comptroller Source Group and Comptroller Object; and

DACL’s budget is not structured at the division level.

- d. At the activity level, please provide the information broken out by source of funds and by Comptroller Source Group.

See Attachment Q1D – DACL FY26 & FY27 Agency Budget

2. Please provide the following budget information for the agency within FY 25 and FY26 to date regarding the agency’s FTEs.

	Total Number of FTEs	Total Cost of FTEs	Total Number of Vacancies	Total Cost of FTE Vacancies	Number of Unionized FTEs	Total Cost of Unionized FTEs	Total Number of Annual Leave Hours Taken
FY2025	125	\$14,815,581.50	12	\$1,260,001	16	\$1,674,622	17,343.25
FY2026-To Date	125	\$16,188,780.99	7	\$713,711.50	99	\$9,988,173	7,284.50

3. Please list all spending levels from FY25, FY26, and the proposed FY27 agency budget, broken down by:

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

- a. Source of fund (federal, local, grant, special purpose, one-time, or recurring);
See Attachment Q3 – FY25, FY26, & FY27 Spending level.
- b. Total Dollar Amount expended

See Attachment Q3 – FY25, FY26, & FY27 Spending level.
- c. Total Dollar Amount not expended to-date

See Attachment Q3 – FY25, FY26, & FY27 Spending level.
- d. Program name and its inception;

See Attachment Q3 – FY25, FY26, & FY27 Spending level.
- e. Purpose of program;

See Attachment Q3 – FY25, FY26, & FY27 Spending level.
- f. Factors considered in implementing each program;

DACL does not track this information at the financial reporting program level.
- g. Number of residents served, broken down by Quadrants and Wards;

DACL does not track this information at the financial reporting program level.
- h. Targeted population, broken down by Quadrants and Wards;

DACL does not track this information at the financial reporting program level.
- i. Outcome of program (successes and opportunities); and

DACL does not track this information at the financial reporting program level.
- j. Name and title of agency personnel responsible for each program

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

Office of the Director

The Office of the Director provides the vision, planning, and leadership for the Department of Aging and Community Living (DAACL), including executive management, policy, human resources, legal, strategic and financial planning, communications, and resource management. The office also manages, leads, and directs all programs, supports and services of DAACL. Additionally, the office controls and disseminates work assignments and coordinates agency operations to ensure the attainment of the agency’s mission statement and achievement of the goals and objectives of DAACL’s State Plan.

Lead: Charon P.W. Hines, Director

Operations Division

The operations division provides oversight and management of key agency functions in budget and performance management, finance and invoicing, and administrative support services.

Lead: Regat Hagos, Chief Operating Officer

Budget and Finance Division

The Budget and Finance team develops, maintains, and monitors the agency’s budget and invoices to achieve the agency’s goals, while conforming to the policies and procedures established by the District and the federal government. Fiscal responsibility and transparency are achieved through the review of procurement transactions, expenditures, and projections.

Lead: Regat Hagos, Chief Operating Officer

Clinical Services Division (Formerly Social Services Division)

The clinical services division is one of the direct service arms of DAACL. This division includes DAACL’s Case Management, Adult Protective Services, Community Transition, and Medicaid Enrollment Services Units.

Adult Protective Services

The Adult Protective Services division investigates reports of alleged cases of abuse, neglect, and exploitation by third parties, and self-neglect of vulnerable adults 18 years of age or older. APS provides protective services to reduce or eliminate the risk of abuse, neglect, self-neglect, and exploitation.

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

Case Management Services

The Case Management unit helps seniors 60 and over, adults with disabilities 18-59, and their caregivers improve their quality of lives by providing connection to long-term services and supports. Case managers may provide direct consultation to families and communities, advocate on their behalf to community organizations or other health professionals.

Community Transition

The Community Transition unit was developed to assist and empower seniors and adults with disabilities who want to move from a nursing home, hospital, or rehabilitation back to age in place in the community. This unit includes a housing coordinator that provides information and support to assist with the transition of residents as they return to the community.

Medicaid Enrollment

The Medicaid Enrollment Services Team provides information about eligibility and enrollment in the Elderly and Persons with Physical Disabilities (EPD) Waiver. The EPD Waiver provides District of Columbia Department of Aging and Community Living home- and community-based long-term care services, as an alternative to institutionalized care. This team aids with application, submission, and linkage to EPD Waiver case management. ADRC has one staff member dedicated to the State Plan Medicaid Adult Day Health Program (ADHP) enrollment. ADHP enrollment consists of receiving and processing ADHP referrals from Liberty (a DHCF provider) and completing a Person-Centered Plan for each interested ADHP applicant.

Lead: Joan Williams, Clinical Services Officer

External Affairs and Communications (EAC) Division

The External Affairs and Communication (EAC) team is charged with providing information about the events and activities of DACL to residents of the District of Columbia through a variety of channels, paid and earned media, community outreach, special events, campaigns, and social media engagement. Additional responsibilities include: monitoring performance measures, developing and articulating the vision for the agency to key administration stakeholders and the community; developing, championing, and implementing a comprehensive integrated strategic communications plan. This includes developing, directing, coordinating, and administering policies relating to all of the agency's internal and external communications. The team manages all

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

press inquiries and oversees the informational content provided on the agency's website and social media sites.

Lead: Angela Richardson, Chief of Staff

Programs Division

Chief Programs Officer provides oversight and management of key agency programs in programs and grants, Entry services, Information & Referral, Medicaid Enrollment, State Health Insurance Program, and Nutrition Services.

Programs & Grants

The programs division oversees the programmatic and fiscal efficiency of senior services provided through DACL grants and contracts. This includes the effective planning, developing, coordinating, and implementation of programs and services to ensure a continuum of services are available for District seniors, adults with disabilities, and caregivers. This team monitors DACL's Senior Service Network (SSN) composed of 20 community-based, non-profit, and private organizations that operate 40 programs for the District's older adult residents in all eight wards. These programs support a broad range of legal, nutrition, social, and health services for older adults as well as support programs for caregivers.

Entry Services - Aging and Disability Resource Center (ADRC)

ADRC provides information and referral services, by phone and in person, for individuals seeking information about long term services and supports for seniors and adults with disabilities.

ADRC includes the following teams:

Information and Referral/Assistance

This team staffs the call center and provides information on programs and services available in the District and makes referrals as appropriate.

State Health Insurance Program (SHIP)

SHIP provides free health insurance information, education, and counseling services to Medicare beneficiaries. In addition to assistance with health insurance issues, SHIP also assists seniors with resolving unpaid medical bills and resolving pharmacy issues.

Nutrition Services

Department on Aging and Community Living
 FY2026 – FY2027 Budget Oversight Hearing Questions

Nutrition Services provides District residents 60 years and older with nutrition assessment and referrals to DACL’s nutrition programs designed to serve seniors through DACL’s community dining, home-delivered meals, or one of DACL’s food programs used to support food insecure residents. The unit also helps to provide individualized nutrition counseling and education programs.

Lead: Melanie Johnson, Chief Program Officer

4. Please complete the chart below to provide whether the agency undertook any reprogramming actions during FY 25 and FY 26 to date. For each, include the name of the program/contract, and briefly describe the purpose for the reprogramming.

	Reprogramming	Purpose/Service	Associated Cost for Reprogramming	Contract/Program Duration
FY 2025	Federal Funds reprogrammed from DGS to DACL	Ward 8 senior wellness center capital project.	12,240,027	Until 12/31/2026
FY 2025	Funds reprogrammed from Capital to Operating funds	Senior wellness Ward 2 & Ward 3 center renovation, pool project. Feasibility study	375,000	Until 9/30/2025
FY 2026	N/A	N/A	N/A	N/A

5. For each program within the agency, please provide the following:
- a. An explanation of FTE increases, decreases, or vacancies contained within the proposed FY27 budget;

DACL’s FY27 proposed budget has no reductions in FTEs.

- b. Copies of any workforce planning strategies that address critical vacancies within the agency;

DACL does not have a documented workforce planning strategy. DACL follows District-wide human resources guidance issued by the DC Department of Human Resources. DACL prioritizes filling vacant positions in a timely and efficient manner.

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

- c. Status of filling vacant positions, including current recruitment channels, duration of recruitment efforts, total number of applications received for each position, estimated timeline on filling each vacancy; and

See Attachment Q5 – Vacancies

- d. A list of any projected surpluses or deficits for FY27.

DACL does not have a projected FY27 PS surplus or deficit.

- 6. Please list all program expansions, technical adjustments, and reductions within the proposed FY27 agency budget, broken out by program. For each change in the program please:
 - a. Indicate if it is a new initiative, an expansion or reduction of existing services, or a restoration of prior services; and
 - b. Provide a description and rationale for each program expansion, adjustment, or reduction, along with associated dollar amounts and FTEs.

See Attachment Q6 – DACL FY27 Enhancements Technical Adjustments and Reductions

- 7. Please provide a detailed cross-walk between the agency FY25 budget and the agency FY26 budget.
 - a. The cross-walk should clearly identify how budget levels have changed for each agency function.

See Attachment Q7 – FY25 and FY26 Budget Crosswalk.

- 8. Please provide a complete accounting of all federal funds and all grants, government or private, included in the FY25 and FY26 budgets.
 - a. Has the agency received any indication that federal funding may change in the coming fiscal year? Increase or decrease?

See Attachment Q8 – DACL FY25 and FY26 Federal Funds and Grants.

- 9. Please list all Memoranda of Understanding (MOU) the agency has either entered into or is planning to enter into, during FY25 and FY26. Please include the name of the contracting agency, the amount of the MOU, what programs or services the MOU will support, and whether the funds for FY26 MOUs have been transmitted.

See Attachment Q9 – DACL FY25 and FY26 Memoranda of Understanding (MOU).

Department on Aging and Community Living
 FY2026 – FY2027 Budget Oversight Hearing Questions

10. Please provide a list of all dedicated fees and special purpose funds maintained by, used by, or available for use by the agency for which funds are anticipated for FY26 and FY27. For each fund, please list the following:
- a. The revenue source name and code;
 - b. The source of funding;
 - c. Statutory reference creating the fund;
 - d. A description of the program that generates the funds (including how the fee is set and who pays);
 - e. The amount of funds generated (please list FY25, FY26, and FY27 projected);
 - f. Expenditures of funds, including the purpose of each expenditure (please list FY25, FY26, and FY27 proposed); and
 - g. Current balance and expected planned balance at end of FY26.

DACL does not maintain, use, or have available any dedicated taxes or special purpose funds.

11. Please provide a list of all contracts to be entered into for FY26 and FY27, including any multiyear contracts that will continue in FY26. Please include:
- a. The vendor (indicate if CBE or not. If CBE, please include the name of the CEO or main leadership);
 - b. A detailed description of the services to be provided and list of deliverables;
 - c. Contract amount;
 - d. Contract period and option years;
 - e. Funding source;
 - f. Amount expended in FY25 to date;
 - g. Whether or not the contract was or will be competitively bid; and
 - h. If not competitively bid, please provide the determination and findings for that contract.

See Attachment Q11 – DACL FY26 and FY27 Contracts

12. Please provide a list of all facilities maintained by the agency, including square footage, facility name, location, description, leased/owned designation, Quadrant and Ward, lease number, annual rent, and other fixed costs that are included in the cost of rent (utilities, security, telecommunications, janitorial services, etc.). Please provide a narrative description of any proposed facility changes for FY27.

Facility	Address	Ward	Square Footage
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Department on Aging and Community Living
 FY2026 – FY2027 Budget Oversight Hearing Questions

Bernice Fonteneau SWC	3531 Georgia Ave., NW Washington, DC 20011	Ward 1	15,244 sq ft.
Hattie Holmes SWC	324 Kennedy St., NW Washington, DC 20011	Ward 4	12,691 sq ft.
Model Cities SWC	1901 Evarts St., NE Washington, DC 20018	Ward 5	9,390 sq. ft
Hayes SWC	500 K St., NE Washington, DC 20002	Ward 6	3,347 sq ft.
Washington SWC	3001 Alabama Ave., SE Washington, DC 20020	Ward 7	9,242 sq ft.
Congress Heights SWC	3500 Martin Luther King, Jr. Ave., SE Washington, DC 20032	Ward 8	13,400 sq ft.

The new Ward 8 Senior Wellness Center is currently going through the procurement process for the general contractor. As part of the procurement process, a pre-bid walkthrough site visit took place on Tuesday, February 3, 2026, and the procurement bid is scheduled to close on February 27, 2026. The center will be co-located next to Kramer Middle School in Fairlawn.

Construction is expected to begin in spring 2026 and conclude in spring 2027, following the completion of the general contractor selection process in spring 2026.

13. Please provide the agency’s proposed capital budget authority and spending plan for FY26 and FY27. Please include the following:

a. Distinguish between any new funds requested for FY27 and any previously allocated funds;

In FY18, Mayor Bowser announced an \$11.4 million investment for a new senior wellness center in Ward 8. In FY19, the project was moved up in the capital schedule; however, due to the COVID-19 pandemic, construction was put on hold. Work on the project has since resumed.

DGS and DCPS, in consultation with DACL, selected a site next to Kramer Middle School in Fairlawn. DGS awarded the Architect/Engineer (A/E) contract to Perkins Eastman and Salvi. The design of the center has been completed, and community engagement continued through FY24.

In FY24, the budget was increased to \$12,240,027, and in FY26, the project received an additional \$7.2 million, bringing the total capital budget to \$20 million. The new Ward 8 Senior Wellness Center is currently in the procurement process for a general contractor, which is expected to be completed in spring 2026. Construction is scheduled to begin in spring 2026 and conclude in spring 2027.

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

- b. Provide a description of all planned capital projects for FY26 and FY27 and include the amount of capital funds available for each project, a status report on each project, and planned remaining spending on the project;
See response to 13a.
- c. If capital funds have been reduced for a given project, please state the effect of the reduction;
There has been no reduction of capital funds.
- d. Whether the contract is active;
N/A
- e. How much was expended in FY25 and FY26 to date; and

To date, \$1,894,059.71 has been spent, obligated, or committed to the project.
- f. What is the remaining spending plan to completion.
\$18,471,306.22 remaining to fund The Ward 8 Senior Wellness Center

14. What are the agency's performance measures for FY27?
- a. How were these measures developed?
 - b. Were these the same measures in FY26?
 - c. Which FY27 budget changes occurred in response to performance targets and FY25 performance measurements?

See Attachment Q14 – DACL FY27 Performance Plan.

15. If applicable, please provide any information regarding the agency's efforts to increase workforce opportunities for District residents by completing the chart below. Workforce programs and services may include, but are not limited to internships, fellowships, apprenticeship efforts, and training opportunities.

See Attachment Q15 – DACL Workforce Development Data

16. Please provide any increases or reductions in expenditures and number of engagements the agency is making to community outreach and communication functions, including any changes to agency personnel that are responsible for these activities.

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

DACL has not had any increases or reductions in expenditures for our community outreach and communication functions. Additionally, we have not had any changes to agency personnel that are responsible for the community outreach activities.

17. Please provide whether there were any laws the agency had to implement in FY25 and FY26 to date? If so, did the law(s) have any FTEs or additional budgetary allocations associated for implementation? If applicable, were funds sufficient in the agency's budget for implementation?

DACL is the District's agency responsible for implementing the Older Americans Act (OAA). Congress passed the Older Americans Act in 1965 to expand and enhance community social services for older persons and HHS published a comprehensive update, the first since 1988, to its OAA regulations in March 2024. While many of the programs remain the same, the regulations did have updates related to modernizing nutrition services, preparing for emergencies, family caregiver support services, and fiscal policies and procedures. Accordingly, DACL has implemented procedures to make sure we are reaching residents with the greatest social needs in our nutrition programs, prepared to assist older residents in the event of an emergency, providing appropriate caregiver support, and safeguard DACL funds.

In addition, on April 24, 2024, the Department of Justice updated its Title II regulations under the Americans with Disabilities Act (ADA), requiring all state and local governments to ensure their websites and mobile applications are accessible by April 24, 2026.

*Furthermore, the Council should be aware of a significant legal decision in FY25 based on existing law that is impacting DACL's budget. In August 2025, The U.S. District Court for the District of Columbia issued an opinion in *Ivy Brown, et al., v. District of Columbia*, Civil Action No. 10-2250 (ESH). The order requires the District to take several steps to change our system of transition for DC Medicaid funded residents of nursing facilities. As a result, DACL's Community Transition Team is now responsible for (a) informing D.C. Medicaid-funded nursing facility residents, upon admission and at least every three months thereafter, about community based long-term care alternatives to nursing facilities; (b) eliciting D.C. Medicaid-funded nursing facility residents' preferences for community or nursing facility placement upon admission and at least every three months thereafter; and (c) providing D.C. Medicaid-funded nursing facility residents who do not oppose living in the community with assistance accessing all appropriate resources available in the community. The Order requires the District to take other steps as well, but these are DACL's main responsibilities that require additional staff. In order to meet these obligations, DACL has added six additional positions.*

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

18. Will the proposed FY27 budget allow the agency to meet all statutory mandates? Please explain in detail and include all factors that may assist or present challenges in meeting all mandates.

Yes, DACL's FY27 proposed budget will allow the agency to meet all statutory mandates.

II. Agency Specific Questions

1. Please provide data on all transportation options available for seniors and individuals with disabilities in the District. For each transportation option, please include the following:
- a. Budget allocated;
 - b. Name of program and transportation;
 - c. Whether for individual riders or group;
 - d. Department overseeing it;
 - e. Protocol for reservation, including whether advance booking is required, and if so, how far in advance;
 - f. Number of ridership broken down by day and time;
 - g. Locations where transportation is available;
 - h. Types of trips being serviced; and
 - i. Costs and expenditures for each transportation in FY24, FY25 and FY26.

See Attachment Q1 – DACL Transportation Data

2. Please provide data on all meal options available through DACL. For each meal option, please include the following:
- a. Budget;
 - b. Types of meals available;
 - c. Variations of meals;
 - d. Whether congregate meal sites or home delivery;
 - e. Number of service or deliveries per week;
 - f. Costs and expenditures for each meal options in FY24, FY25 and FY26
 - g. Current contracting vendors, contract term/length, and protocol in the event of any breaches of contract;
 - h. How many years each vendor has been a recipient of such grant; and
 - i. Increases or reductions since FY23, and each rationale.

See Attachment Q2 – Meals Options, Budget & Expenditures

3. Please list any program expansions your agency received in FY26. Please include:
- a. Amount
 - b. Reason for expansion

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

- c. Recurring or one-time
- d. Amount of individuals served due to expansion

See Attachment Q3 – DACL FY26 Program Expansion Received

4. Please provide a list of all databases utilized by the agency. Include:
- a. A description of the activity associated with the use

CSTARs – tracks client enrollments, service utilization, and Information Referrals and Assistance calls. The public does not have access to the system.

Quickbase — tracks client demographic information and service utilization for Frail home-delivered meals.

- b. The FY25 and FY26 expenditures for the service
\$72,892.63.
- c. The number of agency files contained in the database
DACL does not keep agency files in the databases.
- d. The number of participant files in the database

Number of participant files in the database in FY25 was 14,832 and in FY26 is 12,937

- e. Estimated obsolescence date and cost of replacement or upgrade

N/A

5. Please provide a detailed list for every Senior Village, including:

- a. Name of Village
- b. Name and contact of Director
- c. Total operating budget broken down by funding source
- d. Total grant amount provided to each village by the District
- e. Total amount of seniors served at each village
- f. How were grant funds used by each Village?

See Attachment Q3 – Senior Village Details

6. Please provide a detailed list for every Lead Agency, including:

- a. Name of Lead Agency
- b. Name and contact of Director
- c. Total operating budget broken down by funding source
- d. Total grant amount provided to each by the District

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

- e. Total amount of seniors served
- f. How were grant funds used by each Lead Agency?

See Attachment Q6 – DACL FY26 Lead Agency Reporting

7. Please describe whether there are any DACL programs or services that overlap with similar programs in other District government agencies and its partners?

DACL's programs and services do intersect with those offered by other District government agencies and community partners; however, these overlaps are typically complementary rather than duplicative. DACL works closely with partner agencies to ensure that services are coordinated, person-centered, and accessible for older adults, adults with disabilities, and their caregivers.

Examples of areas where overlap may occur include:

Nutrition and Food Security Services

DACL's meal programs (home-delivered meals, congregate sites, and nutrition education) align with broader food assistance efforts led by agencies such as the Department of Human Services (DHS) and its SNAP programs. Coordination helps ensure residents receive the appropriate combination of benefits without gaps or redundancies.

Case Management and Supportive Services

Some case management functions overlap with services provided through DHS, the Department of Behavioral Health (DBH), and community-based organizations. DACL collaborates with these partners to streamline referrals and avoid duplicating assessments or care plans.

Transportation Assistance

While DACL funds specialized transportation for older adults and residents with disabilities, the Department of Transportation (DDOT) and WMATA also offer accessible transit options. DACL's services help meet needs not covered by general-access public transit.

Housing and Home Support Programs

DACL's Safe at Home modifications program operates in a space that can intersect with the Department of Housing and Community Development (DHCD) and the Department of Buildings (DOB) in areas like accessibility improvements and home repairs. Coordination ensures that clients receive the right programmatic support for their situation.

Overall, while certain programs share similar goals across agencies, DACL works intentionally through interagency agreements, coordinated intake processes, and community partnership networks to avoid duplication and ensure services are well-aligned and efficient.

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

8. Please address the budgetary challenges that arose from the Ward 2 and 3 Wellness Center Feasibility Study? Also address:

a. Status of implementation

The Taskforce has completed its review of the feasibility study and concurs with advancing the recommended site options and design considerations, pending formal District level approvals.

b. Existing funding for each wellness center

N/A

c. Anticipated capital budget of each wellness center

A total of \$30 million has been allocated for the construction of the new Wellness Center in Ward 2. Of this amount, \$3 million will be available in FY29 for design, and \$27 million will be available in FY30 for construction.

d. Anticipated operating budget of each wellness center

N/A

e. Expected number of seniors to be served at each location monthly

N/A

9. Please describe what portion of your office's budget is driven by demand from other agencies? Include:

- a. Total revenue from other agencies
- b. Top 5 client agencies
- c. List of MOU's

Department of Aging and Community Living (DACL) receives \$949,776 from other agencies. These funds come from MOUs, including agreement with the Department of Health Care Finance (DHCF) for the Long-Term Care Ombudsman program and Money Follow the Person (MFP), and the Department of Disability Services (DDS) for services supporting deaf, hard of hearing and blind seniors.

10. During Performance Oversight, your office stated that "DACL prioritizes strong financial management and works diligently with grantees and contractors to ensure the appropriate and accountable use of all agency funds"

- a. What measures are in place to reduce inefficient or duplicative programming?
- b. What processes have been developed to better track grantee services, programs, budgets, and expenditures?

Department on Aging and Community Living
FY2026 – FY2027 Budget Oversight Hearing Questions

Regarding our efforts to reduce inefficient or duplicative programming, DACL conducts annual reviews of our full program portfolio to ensure alignment with agency priorities and to identify any areas of overlapping services. We closely examine scopes of work for grantees serving similar populations to confirm that each award supports a distinct and complementary set of activities. Internally, our Programs & Grants, IT, and Finance teams meet regularly to review service data, assess potential duplication, and address inefficiencies so that program adjustments can be made proactively. We also rely on utilization data from the CStars Database to validate the accuracy of programmatic reporting and to ensure that funded programs are delivering differentiated and meaningful outcomes.

With respect to processes to better track grantee services, programs, budgets, and expenditures, DACL has strengthened its monitoring and accountability framework by conducting ongoing reviews of grantee scopes of work, budgets, logic models, and performance reports. Grantees are required to submit quarterly programmatic and fiscal reports, which allow us to monitor spending patterns, service delivery levels, and performance outcomes throughout the year. The Programs & Grants team conducts comprehensive fiscal and program monitoring visits to verify documentation, review expenditures, and ensure compliance with District and federal requirements. Additionally, we use the Client Services Database and other internal tools to track client-level service data and trends, supporting informed decision-making and resource allocation. We also provide technical assistance to grantees to improve reporting accuracy and to support timely corrective actions when needed.

Collectively, these measures strengthen accountability, enhance service coordination, and ensure that DACL-funded programs operate effectively and efficiently on behalf of older adults, adults with disabilities, and caregivers across the District of Columbia.

11. Please address which grantees experienced a reduction in DACL financial support from FY25 to FY26? Include:
- a. Name of Grantee
 - b. Services provided
 - c. Amount of reduction
 - d. Amount of individuals impacted

See Attachment Q11 – DACL FY26 Grantee Reduction and Impact Statement